



Retek

Retek Merchandising System

9.0.2.0 Patch Release Notes

Retek Merchandising System™

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Customer Support

Customer Support hours:

8 AM to 5 PM Central Standard Time (GMT-6), Monday through Friday,
excluding Retek company holidays (in 2000: Jan. 3, May 29, July 3, July 4, Sept.
4, Nov. 23, Nov. 24, Dec. 25).

Customer Support emergency hours:

24 hours a day, 7 days a week.

Contact Method	Contact Information
Phone	US & Canada: 1-800-61-RETEK (1-800-617-3835) World: + 1 612-630-5800
Fax	(+1) 612-630-5710
E-mail	support@retек.com
Internet	www.retek.com/retекnow Retek's secure client Web site to update and view issues
Mail	Retek Customer Support Midwest Plaza 801 Nicollet Mall Suite 1100 Minneapolis, MN 55402

When contacting Customer Support:

- Always fill out an Issue Report Form before submitting issues to Retek (request forms from Customer Support if necessary).
- Provide a completely updated Customer Profile.
- Have a single resource per product responsible for coordination and screening of Retek issues.
- Respond to our requests for additional information in a timely manner.
- Use the Expert Web to submit and update your issues.
- Have a test system in place running base Retek code.

General Release Notes

Some clients will choose to apply only a portion of the enclosed patch, based on the RMS functionality they are currently running. Retek strongly advises that clients review each enclosed SIR document immediately in order to judge the impact of not applying a given SIR. When Retek Customer Support investigates a potential software bug, they assume the client has applied all patches for a given module before the issue was discovered.

This Patch CD contains the 9.0.2.0 patch release. RMS 9.0.2.0, and all previous patches through 9.0.2.0, must be installed before installing this patch. The 9.0.2.0 patch contains files that were modified since the previous patch release. For detailed information on what is included regarding software fixes in this patch release, please refer to the 9.0.2.0 patch documentation located in the Doc folder on this CD.

Before applying the patch source files over your code, be sure to note whether customizations have been made to the modules. If so, then the customizations made must be reapplied to the new versions of the module (or the fix may need to be applied to the custom version of the code). It is always a good idea to copy the original files to a different directory before copying over then in case they need to be referred to later.

SIR Documentation (SIR MODULE XREF 90.xls)

A SIR is a modification to base Retek code (a bug fix, a performance enhancement, or a functional enhancement). Each SIR that is included in this patch has a corresponding SIR document in the \doc\sir_doc folder titled <SIR#> <module>.doc, such as “27028 sqllibb.doc”.

There is also a document in that same folder entitled “SIR MODULE XREF 90.xls”, that lists every SIR # and the accompanying modules/scripts that are included in the patch. Each SIR document should be reviewed fully before this patch is implemented. What follows is a list of the more significant fixes in the 9.0.2.0 patch.

Base RMS Functionality Fixes

- This patch had a significant amount of SIRs that are related to deals and invoice matching. Becoming familiar with the documents for this patch is strongly recommended as well as the install guide for reasons mentioned in the following SIRs.
- Document 30443 Master.doc describes low priority a fix that affects all of all the menus in the RMS system. This SIR is being mentioned here because it affects the whole system. It only affects the users ability to access the help files. The fix was made to all of the menus in RMS 9.0. This patch contains all the updated versions of .mmb for RMS 9.0. It is considered a low priority SIR but is a system wide related issue and therefore is being mentioned. Read the related 30443 documents and the install guide for full details.
- Document 32923 fm_refer.doc also describes a low priority fix that is a system wide issue. It does not affect any of the RMS functionalities it simply removes a visually distracting pixel from the screen. Because this change needed to be made to a Toolset .fmb it involves recompiling all the forms in the system. Because it involves recompiling every form in the system it is being mentioned here. Read the related 32923 document and the install guide for full details.
- Document 30680 header.doc describes a functional change to the image.fmb form. This change will allow the user to view images over the Web that are attached to an item. Read the related 30680 documents for full details.
- Document 30898 header.doc describes a fix to the Cost Component of Landed Cost. This fix will allow the estimated landed cost to be calculated properly when components are being converted between currencies. Read the related 30898 document for full details.
- Document 31304 master.doc describes a functional change to Pricing and Item Maintenance. The fix will allow the unit cost or unit retail for new items to be updated correctly. The fix strongly affects the price_hist table and how information is created and maintained. Read the related 31304 documents for full details.
- Document 31342 master.doc describes a functional enhancement to the printfrm.fmb. This fix will require a user to assign a printer to his or her user id in order to ensure that reports a printing properly. Read the related 31342 documents for full details.

Sales Audit

- Document 30830 master.doc describes for a Sales Audit issue. The fix will allow tax information to be inserted into the database and read from the database properly. Read the related 30830 documents for full details.