

Retek® Merchandising System™

9.0.20

Installation Guide

Corporate Headquarters:

Retek Inc.
Retek on the Mall
950 Nicollet Mall
Minneapolis, MN 55403
USA
888.61.RETEK (toll free US)
Switchboard:
+1 612 587 5000
Fax:
+1 612 587 5100

European Headquarters:

Retek
110 Wigmore Street
London
W1U 3RW
United Kingdom
Switchboard:
+44 (0)20 7563 4600
Sales Enquiries:
+44 (0)20 7563 46 46
Fax:
+44 (0)20 7563 46 10

The software described in this documentation is furnished under a license agreement, is the confidential information of Retek Inc., and may be used only in accordance with the terms of the agreement.

No part of this documentation may be reproduced or transmitted in any form or by any means without the express written permission of Retek Inc., Retek on the Mall, 950 Nicollet Mall, Minneapolis, MN 55403, and the copyright notice may not be removed without the consent of Retek Inc. Information in this documentation is subject to change without notice.

Retek provides product documentation in a read-only-format to ensure content integrity. Retek Customer Support cannot support documentation that has been changed without Retek authorization.

The functionality described herein applies to this version, as reflected on the title page of this document, and to no other versions of software, including without limitation subsequent releases of the same software component. The functionality described herein will change from time to time with the release of new versions of software and Retek reserves the right to make such modifications at its absolute discretion.

Retek® Merchandising System™ is a trademark of Retek Inc. Retek and the Retek logo are registered trademarks of Retek Inc.

This unpublished work is protected by confidentiality agreement, and by trade secret, copyright, and other laws. In the event of publication, the following notice shall apply:

©2005 Retek Inc. All rights reserved.

All other product names mentioned are trademarks or registered trademarks of their respective owners and should be treated as such.

Printed in the United States of America.

Customer Support

Customer Support hours

Customer Support is available 7x24x365 via email, phone, and Web access.

Depending on the Support option chosen by a particular client (Standard, Plus, or Premium), the times that certain services are delivered may be restricted. Severity 1 (Critical) issues are addressed on a 7x24 basis and receive continuous attention until resolved, for all clients on active maintenance. Retek customers on active maintenance agreements may contact a global Customer Support representative in accordance with contract terms in one of the following ways.

Contact Method	Contact Information
E-mail	support@retek.com
Internet (ROCS)	rocs.retek.com
Phone	+1 612 587 5800
Mail	Retek Customer Support Retek on the Mall 950 Nicollet Mall Minneapolis, MN 55403

Toll free alternatives are also available in various regions of the world:

Australia	+1 800 555 923 (AU-Telstra) or +1 800 000 562 (AU-Optus)
-----------	--

France	0800 90 91 66
--------	---------------

Hong Kong	800 96 4262
-----------	-------------

Korea	00 308 13 1342
-------	----------------

United Kingdom	0800 917 2863
----------------	---------------

United States	+1 800 61 RETEK or 800 617 3835
---------------	---------------------------------

When contacting Customer Support, please provide:

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step-by-step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.

Contents

Chapter 1 – Database server installation instructions..... 1

Mount CD-ROM on the database server	1
Update ddl.....	2
Update packages, stored procedures and functions	2
Recompile libraries and batch programs.....	2

Chapter 2 – Application server installation instructions 3

Application server installation instructions	3
--	---

Chapter 1 – Database server installation instructions

Before you apply the RMS 9.0.20 patch:

- Make a backup of all your objects and database schema.
- Check that RMS 9.0.19 is installed.
- Review the enclosed RMS 9.0.20 Patch Release Notes (rms-9020-rn.pdf).
- Review each of the enclosed SIR documents.

Before copying over any files:

- Note whether customizations have been made to the module. If so, then the customizations must be reapplied over the new version of the module (or the fix may need to be applied to the custom version of the code).
- Copy the original files to a different directory before copying over them in case they need to be referred to at a later date.



Note: These instructions refer to rmsdev9 as the Oracle owning schema.

Mount CD-ROM on the database server

1. Mount the CD-ROM on your database server.
2. Copy the `rms9020dbpatch.tar.z` file from the CD `/dbserverunix` directory to a newly created staging directory on your UNIX server.
3. Log in to UNIX.
4. Change directories to the staging directory.



Note: The tar file must have a `.Z` extension.

5. If the tar file has a “z” in lowercase, change it by typing:

```
mv rms9020dbpatch.tar.z rms9020dbpatch.tar.Z
```

6. Uncompress the tar file by entering:

```
uncompress rms9020dbpatch.tar.Z
```

7. Untar the tar file by entering:

```
tar xvf rms9020dbpatch.tar
```

Update ddl

1. On the server, change directories to <staging area>/dbcS.
2. Log in to SQLPLUS as rmsdev9.
3. Enter the following command to update control tables:
SQL> @patch9020dbcS.sql
4. View the spool file patch9020dbcS.log when finished to verify that no errors were found.

Update packages, stored procedures and functions

1. On the server, change directories to <staging area>/db_objects.
2. Log in to SQLPLUS as rmsdev9.
3. Enter the following command to update packages, procedures, and functions:
SQL> @patch9020rms.sql
4. Exit SQLPlus.
5. View the spool file patch9020rms.log when finished to verify that no errors were found.
6. After you have compiled all these objects, validate any objects that may have become invalid. You can do this by using the script provided at <INSTALL_DIR>/utility. This script may need to be run more than once.

Recompile libraries and batch programs

After the packages/procedures have been successfully compiled:

1. Copy the base RMS C programs from <staging area>/batch/proc/src into the appropriate directories.
2. Copy the base RMS C programs from <staging area>/batch/proc/bin into the appropriate directories.
3. Compile the batch library and base RMS C programs as directed in the RMS 9.0 install guide.

Chapter 2 – Application server installation instructions



Note: If you have modified any forms, reports, or toolset libraries, make a backup copy so that you can reapply any custom modifications.

Application server installation instructions

1. Mount the CD-ROM on your UNIX Application Server.
2. Change directories to /appserverunix.
3. Copy the `rms9020apppatch.tar.z` file from the CD /appserverunix directory to a newly created staging directory on your UNIX Application server.
4. Log in to UNIX.
5. Change directories to the staging directory.
 Note: The tar file must have a `.Z` extension.
6. If the tar file has a `Z` in lowercase, change it by typing:
`mv rms9020apppatch.tar.z rms9020apppatch.tar.Z`
7. Uncompress the tar file by entering:
`uncompress rms9020apppatch.tar.Z`
8. Untar the tar file by entering:
`tar xvf rms9020apppatch.tar`
9. Make sure your UNIX environment is set up properly to compile Oracle Forms (see the RMS 9.0 installation guide for more information).
10. Copy the RMS forms source code (`*.fmb`) located on UNIX in the `<staging area>/forms/src` to your UNIX Web forms src directory.
11. In the Web forms src directory, compile the RMS forms (`*.fmb`) as outlined in the RMS 9.0 installation guide, Appendix B.
12. Move all compiled forms (`*.fmx`) in the Web forms src directory to the bin directory.