Retek® Merchandising System™ 9.0.20

Release Notes

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Customer Support

Customer Support hours

Customer Support is available 7x24x365 via email, phone, and Web access.

Depending on the Support option chosen by a particular client (Standard, Plus, or Premium), the times that certain services are delivered may be restricted. Severity 1 (Critical) issues are addressed on a 7x24 basis and receive continuous attention until resolved, for all clients on active maintenance. Retek customers on active maintenance agreements may contact a global Customer Support representative in accordance with contract terms in one of the following ways.

Contact Method	Contact Information
E-mail	support@retek.com
Internet (ROCS)	rocs.retek.com Retek's secure client Web site to update and view issues
Phone	+1 612 587 5800

Toll free alternatives are also available in various regions of the world:

Australia	+1 800 555 923 (AU-Telstra) or +1 800 000 562 (AU-Optus)
France	0800 90 91 66
Hong Kong	800 96 4262
Korea	00 308 13 1342
United Kingdom	0800 917 2863
United States	+1 800 61 RETEK or 800 617 3835
Mail	Retek Customer Support Retek on the Mall 950 Nicollet Mall Minneapolis, MN 55403

When contacting Customer Support, please provide:

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step-by-step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.

Overview

You may choose to apply only a portion of the enclosed patch, based on the Retek Merchandising System (RMS) functionality you are currently running. Retek strongly advises that you review each enclosed DEFECT document immediately in order to judge the impact of not applying a given fix. When members of Retek Customer Support investigate a potential software bug, they assume that you have applied all patches for a given module before the issue was discovered.

This Patch CD contains the 9.0.20 patch release. Before you apply the RMS 9.0.20 patch:

- Check that RMS 9.0 is installed.
- Check that the following patches have been applied:
  - RMS 9.0.1 patch
  - RMS 9.0.2 patch
  - RMS 9.0.3 patch
  - RMS 9.0.4 patch
  - RMS 9.0.5 patch
  - RMS 9.0.6 patch
  - RMS 9.0.7 patch
  - RMS 9.0.8 patch
  - RMS 9.0.9 patch
  - RMS 9.0.10 patch
  - RMS 9.0.11 patch
  - RMS 9.0.12 patch
  - RMS 9.0.13 patch
  - RMS 9.0.14 patch
  - RMS 9.0.15 patch
  - RMS 9.0.16 patch
  - RMS 9.0.17 patch
  - RMS 9.0.18 patch
  - RMS 9.0.19 patch

The 9.0.20 patch contains files that were modified since the previous patch release. For detailed information on what is included regarding software fixes in this patch release, see the 9.0.20 patch documentation located in the doc folder.

Before applying the patch source files over your code:

- Note whether customizations have been made to the module. If so, the customizations must be reapplied to the new version of the module (or the fix may need to be applied to the custom version of the code).
- Note the cutoff date for RMS 9.0.20 code was July 6, 2005. Fixes that you have received after this date and already applied to your environment require special consideration when applying this patch.
- Copy the original files to a different directory before copying over them in case they need to be referred to at a later date.

DEFECT documentation (DEFECT MODULE XREF 90.xls)

A DEFECT fix is a modification to base Retek code (for example, a bug fix, a performance enhancement, or a functional enhancement). Each DEFECT fix that is included in this patch has a corresponding DEFECT document in the \doc\defect_doc folder titled <DEFECT#> <module>.doc, such as “1557 nxprcno.doc”. There is also a document in that same folder, entitled “DEFECT MODULE XREF 90.xls”, that lists every DEFECT # and the accompanying modules/scripts that are included in the patch.

In order to provide better customer service, Retek has created a more comprehensive, user-friendly version of our DEFECT module cross-reference Excel document. This updated document includes a full list of all the previous patch DEFECT modules. Retek hopes that this document will assist in installing and maintaining patch-related projects. We will follow this format for all upcoming patches.

Note: Enclosed is an updated version of the cross-reference document. Each DEFECT document should be reviewed fully before this patch is implemented. What follows is a list of the more significant fixes in the 9.0.20 patch.

Base RMS functionality fixes

This patch had a significant number of DEFECTs that are related to complex deals, invoice matching, item maintenance, price management, promotion, replenishment, sales audit, and stock count. Retek strongly recommends that you become familiar with the documents related to all of the following issues for this patch.

Complex deals

DEFECT 393708

When creating a deal with multiple components and one item for each component, when the SKU Details button is clicked and the cursor is kept at any of the component lines, the form skuwin.fmb always opens to show the item details for the item related to the first deal component.

Invoice matching

DEFECT 395459

In the form, invitmch, if the invc unit cost of a record is changed to hold a duplicate value and tabbed out, an Oracle error message is displayed.

Item maintenance

DEFECT 394394

When an inner case pack of a pack item is modified in the Origin Country Maintenance form, no record is inserted into the LIF_ITEM table.

Price management

DEFECT 395235

While creating a promotion for an item/location, if the user selects the Change Type as Amount Off in the promsku form and then enters a Change Amount greater than base retail price, an error message is encountered, even if the current retail price of that item/location is higher than that Change Amount.

Promotion

DEFECT 393967

Variables thr_pm_ins.oi_ind_sku and thr_pm_ins.oi_ind_sku_desc are never initialized. An incorrect value assignment for the SKU level promotions could result.

DEFECT 394093

When attaching stores using Group Type as Region to a new promotion in the promst form, an error message, ‘Invalid Date’, appears when the Apply button is pressed.

Replenishment

DEFECT 395577

The ord_temp.qty_ordered value is calculated incorrectly by the batch program, CNTRPRSS.PC, for contract orders of items on replenishment having stock category as cross-docked.

Retek Sales Audit (ReSA)

DEFECT 394273

In the SA_ERROR table, the tran_seq_no field has a receipt number instead of NULL for the error_code, MISSSING_TRAN_BIG_GAP.

DEFECT 394628

In the POSU* file, the SAEXPRMS.PC batch program writes an incorrect transaction type code for a voided item.

Stock count

DEFECT 393600

RQST: 61166 – A coding error in the STKSCHEDXPLD.PC batch module creates performance issues that arise when the batch runs. The first select-statement of cursor C_GET_SKULIST_PACKS includes PACKHEAD in the from-clause but the where-clause and select-clause does not use PACKHEAD.

RQST: 61167 – The STOCKTAKE_DATE format used when inserting a record into the STAKE_HEAD table is YYYYMMDDHHMISS and should be in the format YYYYMMDD. This issue causes STKUPD.PC to not update the snapshot of a stock count request because it does not match the expected date without the time stamp.

DEFECT 394441

When a unit type stock count schedule is set up for an item-list containing items from different hierarchies, the STKSCHEDXPLD batch program enters wrong values for dept, class and subclass into the stock count tables.