



**Retek**

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***Retek Merchandising System***  
***9.0.3.0***

***Release Notes***

# ***Retek Merchandising System™***

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## ***Customer Support***

Customer Support hours:

8 AM to 5 PM Central Standard Time (GMT-6), Monday through Friday,  
excluding Retek company holidays (in 2001: Jan. 1, May 28, July 4, Sept. 3,  
Nov. 22, Nov. 23, Dec. 24, and Dec. 25).

Customer Support emergency hours:

24 hours a day, 7 days a week.

Contact Method	Contact Information
Phone	US & Canada: 1-800-61-RETEK (1-800-617-3835) World: + 1 612-630-5800
Fax	(+1) 612-630-5710
E-mail	<a href="mailto:support@retек.com">support@retек.com</a>
Internet	<a href="http://www.retek.com/support">www.retek.com/support</a> Retek's secure client Web site to update and view issues
Mail	Retek Customer Support Midwest Plaza 801 Nicollet Mall Suite 1100 Minneapolis, MN 55402

When contacting Customer Support:

- Always fill out an Issue Report Form before submitting issues to Retek (request forms from Customer Support if necessary).
- Provide a completely updated Customer Profile.
- Have a single resource per product responsible for coordination and screening of Retek issues.
- Respond to our requests for additional information in a timely manner.
- Use the Expert Web to submit and update your issues.
- Have a test system in place running base Retek code.



## General release notes

You may choose to apply only a portion of the enclosed patch, based on the Retek Merchandising System (RMS) functionality you are currently running. Retek strongly advises that you review each enclosed SIR document immediately in order to judge the impact of not applying a given SIR. When Retek Customer Support investigates a potential software bug, they assume that you have applied all patches for a given module before the issue was discovered.

This Patch CD contains the 9.0.3.0 patch release. Before you apply the RMS 9.0.3.0 patch:

- Check that RMS 9.0 is installed.
- Check that the following patches have been applied:
  - RMS 9.0.1.0 patch
  - RMS 9.0.2.0 patch

The 9.0.3.0 patch contains files that were modified since the previous patch release. For detailed information on what is included regarding software fixes in this patch release, please refer to the 9.0.3.0 patch documentation located in the Doc folder on this CD.

Before applying the patch source files over your code:

- Note whether customizations have been made to the module. If so, then the customizations must be reapplied to the new version of the module (or the fix may need to be applied to the custom version of the code).
- It is always a good idea to copy the original files to a different directory before copying over them in case they need to be referred to at a later date.
- Following the installation of the 9.0.3.0 patch, install the Tesco RTM 903 Enhancements modules. These new versions of the modules contain the original Tesco RTM 903 Enhancements, as well as software fixes that are part of the 9.0.3.0 patch. They can be found in the Tesco RTM 903 Enhancements folder.

## SIR documentation (SIR MODULE XREF 90.xls)

A SIR is a modification to base Retek code (a bug fix, a performance enhancement, or a functional enhancement). Each SIR that is included in this patch has a corresponding SIR document in the \doc\sir\_doc folder titled <SIR#> <module>.doc, such as “22764 posopl.d.doc”.

There is also a document in that same folder entitled “SIR MODULE XREF 90.xls”, that lists every SIR # and the accompanying modules/scripts that are included in the patch. Each SIR document should be reviewed fully before this patch is implemented. What follows is a list of the more significant fixes in the 9.0.3.0 patch.

## Base RMS functionality fixes

- Document 32172 Master.doc describes a functional enhancement. Relevant programs were created or modified to enhance the interface between RMS and Retek Distribution Management (RDM).

**Note:** The changes must be implemented in correlation with changes in RDM. Read the related 32172 documents for full details.

- The following documents describe a performance enhancement for RMS 9.0.
  - 34894 master.doc
  - 34896 master.doc
  - 34898 saftchsysopt.doc
  - 35538 master.doc

These fixes will improve the speed of the RMS application using massive data volumes, large batch transaction rates, high user populations and analytical complexity. Read the related 34894, 34896, 34898 and 35538 documents for full details.

- This patch had a significant amount of SIRs that are related to Deals. Becoming familiar with these documents related to all Deals issues for this patch is strongly recommended:
  - 30554 orddscent.doc
  - 31815 dealcalc.doc
  - 32521 orddscent.doc
  - 32671 ordscent.doc
  - 33295 master.doc
  - 33739 dealmain.doc
  - 34210 orddscent.doc
  - 34987 orddscent.doc
  - 35036 ordscent.doc

## Sales Audit

This patch had a significant amount of SIRs that are related to Retek Sales Audit (ReSA). Becoming familiar with these documents related to all ReSA issues for this patch is strongly recommended.

- 29706 saimptlogfin.doc
- 29709 saimptlogfin.doc
- 29783 master.doc
- 29845 satrdetl.doc
- 30099 saimpadj.doc
- 30120 saempmnt.doc
- 30130 satotal.doc
- 30249 saimptlogfin.doc
- 30250 samisctl.doc
- 30283 satlafnd.doc
- 30302 satlsqib.doc
- 30370 satrfnd.doc
- 30410 satrdetl.doc
- 30427 saauditb.doc
- 30430 satrdetl.doc
- 30465 satrdetl.doc
- 30468 satrdetl.doc
- 30504 fm\_savr.doc
- 30560 sarule.doc
- 30581 master.doc
- 30586 saexprdw.doc
- 30607 saexprdw.doc
- 30624 saexpuar.doc
- 30633 sastfind.doc
- 30635 master.doc
- 30704 saexpuar.doc
- 32334 satotal.doc
- 33521 master.doc
- 33607 sacodes.doc
- 34668 s34668.doc

## **Oracle Financials 11i**

Oracle Financials 11i modifications are being included in this patch. Becoming familiar with the documents and installation instructions related to Oracle Financials 11i for this patch is strongly recommended. You can find the documentation related to Oracle Financials 11i in the files labeled OF11idocs.

You must first install all of the base RMS fixes before you apply any of the Oracle Financial modifications.