



**Retek**

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***Retek Merchandising System 9.0.7***  
***Release Notes***

# ***Retek Merchandising System™***

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Retek provides product documentation in a read-only-format to ensure content integrity. Retek Customer Support cannot support documentation that has been changed without Retek authorization.

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## ***Customer Support***

Customer Support hours:

8 AM to 5 PM Central Standard Time (GMT-6), Monday through Friday,  
excluding Retek company holidays (in 2002: Jan. 1, May 27, July 4, July 5, Sept.  
2, Nov. 28, Nov. 29, and Dec. 25).

Customer Support emergency hours:

24 hours a day, 7 days a week.

Contact Method	Contact Information
Phone	US & Canada: 1-800-61-RETEK (1-800-617-3835) World: + 1 612-587-5000
Fax	(+1) 612-587-5100
E-mail	<a href="mailto:support@retек.com">support@retек.com</a>
Internet	<a href="http://www.retek.com/support">www.retek.com/support</a> Retek's secure client Web site to update and view issues
Mail	Retek Customer Support Retek on the Mall 950 Nicollet Mall Minneapolis, MN 55403

When contacting Customer Support:

- Always fill out an Issue Report Form before submitting issues to Retek (request forms from Customer Support if necessary).
- Provide a completely updated Customer Profile.
- Have a single resource per product responsible for coordination and screening of Retek issues.
- Respond to our requests for additional information in a timely manner.
- Use Retek Online Customer Support (ROCS) to submit and update your issues.
- Have a test system in place running base Retek code.



## General release notes

You may choose to apply only a portion of the enclosed patch, based on the Retek Merchandising System (RMS) functionality you are currently running. Retek strongly advises that you review each enclosed SIR document immediately in order to judge the impact of not applying a given SIR. When Retek Customer Support investigates a potential software bug, they assume that you have applied all patches for a given module before the issue was discovered.

This Patch CD contains the 9.0.7 patch release. Before you apply the RMS 9.0.7 patch:

- Check that RMS 9.0 is installed.
- Check that the following patches have been applied:
  - RMS 9.0.1.0 patch
  - RMS 9.0.2.0 patch
  - RMS 9.0.3.0 patch
  - RMS 9.0.4 patch
  - RMS 9.0.5 patch
  - RMS 9.0.6 patch

The 9.0.7 patch contains files that were modified since the previous patch release. For detailed information on what is included regarding software fixes in this patch release, refer to the 9.0.7 patch documentation located in the doc folder on this CD.

Before applying the patch source files over your code:

- Note whether customizations have been made to the module. If so, then the customizations must be reapplied to the new version of the module (or the fix may need to be applied to the custom version of the code).
- It is always a good idea to copy the original files to a different directory before copying over them in case they need to be referred to at a later date.

## SIR documentation (SIR MODULE XREF 90.xls)

A SIR is a modification to base Retek code (a bug fix, a performance enhancement, or a functional enhancement). Each SIR that is included in this patch has a corresponding SIR document in the \doc\sir\_doc folder titled <SIR#> <module>.doc, such as “1557 nxprcno.doc”. There is also a document in that same folder entitled “SIR MODULE XREF 90.xls”, that lists every SIR # and the accompanying modules/scripts that are included in the patch.

In order to provide better customer service, we have decided to create a more comprehensive, user-friendly version of our SIR module cross-reference Excel document. This updated document will include a full list of all the previous patch SIR modules, plus new tabs showing SIRs related to the current patch, and current SIRs broken out by module types. We hope this will assist in installing and maintaining patch-related projects. We will follow this format for all upcoming patches.

Enclosed is an updated version of the cross-reference document. Each SIR document should be reviewed fully before this patch is implemented. What follows is a list of the more significant fixes in the 9.0.7 patch.

## **Base RMS functionality fixes**

This patch had a significant amount of SIRs that are related to Deals, Invoice Matching, Items, Orders and Transfers. We strongly recommend that you become familiar with the documents related to all these issues for this patch.

### **Deals**

- 28722
- 30751
- 33643
- 41821
- 42640
- 46128
- 47461
- 49949

### **Invoice matching**

- 39511
- 42189
- 47484

### **Items**

- 28508
- 29236
- 29238
- 29873
- 30689
- 30964
- 31050

- 31139
- 31375
- 31379
- 31549
- 37850
- 38764
- 40138
- 42068
- 42695
- 48568
- 48825

## Orders

- 31958
- 41406
- 42769
- 47208
- 47432

## Transfers

- 28782
- 29508
- 33108
- 38671
- 39240
- 42612
- 42645
- 47557
- 48928
- 51242

## Sales Audit

This patch had a significant amount of SIRs that are related to Retek Sales Audit (ReSA). Becoming familiar with these documents related to all ReSA issues for this patch is strongly recommended.

- 29394
- 29397
- 30166
- 37350
- 42022
- 42140
- 42385
- 42412
- 42446
- 42506
- 42653
- 42719
- 46195
- 46848
- 47482
- 47486
- 48786
- 48971
- 49510
- 49756
- 49849
- 50060
- 50129
- 50137
- 50137
- 50141
- 50195
- 50218
- 50769
- 51117