

Retek[®] Merchandising System

9.0.9

Release Notes



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Customer Support

Customer Support hours:

Customer Support is available 7x24x365 via e-mail, phone, and Web access.

Depending on the Support option chosen by a particular client (Standard, Plus, or Premium), the times that certain services are delivered may be restricted. Severity 1 (Critical) issues are addressed on a 7x24 basis and receive continuous attention until resolved, for all clients on active maintenance.

Contact Method	Contact Information
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Internet (ROCS)	www.retek.com/support Retek's secure client Web site to update and view issues
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E-mail	support@rettek.com
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Phone	US & Canada: 1-800-61-RETEK (1-800-617-3835) World: +1 612-587-5800 EMEA: 011 44 1223 703 444 Asia Pacific: 61 425 792 927
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Mail	Retek Customer Support Retek on the Mall 950 Nicollet Mall Minneapolis, MN 55403
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When contacting Customer Support, please provide:

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step by step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.

Overview

You may choose to apply only a portion of the enclosed patch, based on the Retek Merchandising System (RMS) functionality you are currently running. Retek strongly advises that you review each enclosed DEFECT document immediately in order to judge the impact of not applying a given fix. When Retek Customer Support investigates a potential software bug, they assume that you have applied all patches for a given module before the issue was discovered.

This Patch CD contains the 9.0.9 patch release. Before you apply the RMS 9.0.9 patch:

- Check that RMS 9.0 is installed.
- Check that the following patches have been applied:
 - RMS 9.0.1.0 patch
 - RMS 9.0.2.0 patch
 - RMS 9.0.3.0 patch
 - RMS 9.0.4 patch
 - RMS 9.0.5 patch
 - RMS 9.0.6 patch
 - RMS 9.0.7 patch
 - RMS 9.0.8 patch

The 9.0.9 patch contains files that were modified since the previous patch release. For detailed information on what is included regarding software fixes in this patch release, refer to the 9.0.9 patch documentation located in the doc folder on this CD.

Before applying the patch source files over your code:

- Note whether customizations have been made to the module. If so, then the customizations must be reapplied to the new version of the module (or the fix may need to be applied to the custom version of the code).
- It is always a good idea to copy the original files to a different directory before copying over them in case they need to be referred to at a later date.

DEFECT documentation (DEFECT MODULE XREF 90.xls)

A DEFECT fix is a modification to base Retek code (a bug fix, a performance enhancement, or a functional enhancement). Each DEFECT fix that is included in this patch has a corresponding DEFECT document in the \doc\defect_doc folder titled <DEFECT#> <module>.doc, such as “1557 nxprcno.doc”. There is also a document in that same folder entitled “DEFECT MODULE XREF 90.xls”, that lists every DEFECT # and the accompanying modules/scripts that are included in the patch.

In order to provide better customer service, we have decided to create a more comprehensive, user-friendly version of our DEFECT module cross-reference Excel document. This updated document includes a full list of all the previous patch DEFECT modules, plus new tabs showing DEFECTs related to the current patch, and current DEFECTs broken out by module types. We hope this will assist in installing and maintaining patch-related projects. We will follow this format for all upcoming patches.

Enclosed is an updated version of the cross-reference document. Each DEFECT document should be reviewed fully before this patch is implemented. What follows is a list of the more significant fixes in the 9.0.9 patch.

Note: As of July first, all documentation created by Retek Product Support will carry a Defect number instead of a PI or SIR number. We are no longer using the word ‘SIR’ in our documentation, because our new issue-tracking tool does not use the word ‘SIR’. Instead, it uses the word ‘Defect’. Retek is making a conscious effort to remove the old terminology and create consistency across all of our development groups. We apologize if this causes any confusion. You may notice that a few fixes were documented using a ‘SIR number’. Those issues were most likely fixed before July 1, 2002. Everything that has been done after July first should have a Defect number.

Base RMS functionality fixes

This patch had a significant amount of DEFECTs that are related to Clearance, Item Maintenance, Ordering, Price Management, Promotion, Replenishment, Sales Audit, Stock Ledger and Transfers. We strongly recommend that you become familiar with the documents related to all of the following issues for this patch.

Clearance

- 55391
- 56101
- 56314
- 56373
- 56482
- 56556
- 57343
- 57417
- 57716
- 327465
- 329193
- 329453
- 329455
- 329861
- 330306
- 330891

Code Maintenance

- 55741

Customs Entry

- 55214
- 56278

EDI

- 55743

Forecast Interfaces

- 320364

Inventory Adjustment

- 320364

Invoice Matching

- 327180
- 327641
- 328299

Item Lists

- 329683

Item Maintenance

- 54962
- 55769
- 55804
- 56348
- 328692
- 328943
- 329190
- 330594

Ordering

- 55445
- 55419
- 55658
- 328691
- 328700
- 329449
- 329254
- 329099
- 329265
- 329274
- 329589
- 329648

Pack Items

- 328006

Point of Sale

- 56515
- 327894

Price Management

- 54863
- 55216
- 55876
- 327666
- 329256

Promotions

- 56157
- 327539
- 329721
- 329193

Reclassification

- 56470

Replenishment

- 55178
- 56398
- 165644
- 326410
- 330521

Reports

- 327889

Return to Vendor

- 329568

Sales Audit

- 55150
- 54849
- 55057
- 55322
- 53963
- 55923
- 329100
- 328413

Sales History

- 329459

Security

- 57865

Stock Ledger

- 55744
- 320348
- 328697
- 329298
- 329587

Tickets

- 328555

Trade Management

- 55214

Transfers

- 56185
- 56307
- 55832
- 56406
- 56159
- 57024
- 56540
- 327319
- 330008
- 329551
- 327069
- 328158

Transportation

- 55214