

Retek® Merchandising System™

10.1.10 French

Release Notes

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Customer Support

Customer Support hours

Customer Support is available 7x24x365 via email, phone, and Web access.

Depending on the Support option chosen by a particular client (Standard, Plus, or Premium), the times that certain services are delivered may be restricted. Severity 1 (Critical) issues are addressed on a 7x24 basis and receive continuous attention until resolved, for all clients on active maintenance. Retek customers on active maintenance agreements may contact a global Customer Support representative in accordance with contract terms in one of the following ways.

Contact Method Contact Information

E-mail support@retek.com

Internet (ROCS) rocs.retek.com
Retek's secure client Web site to update and view issues

Phone +1 612 587 5800

Toll free alternatives are also available in various regions of the world:

Australia	+1 800 555 923 (AU-Telstra) or +1 800 000 562 (AU-Optus)
France	0800 90 91 66
Hong Kong	800 96 4262
Korea	00 308 13 1342
United Kingdom	0800 917 2863
United States	+1 800 61 RETEK or 800 617 3835

Mail Retek Customer Support
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When contacting Customer Support, please provide:

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step-by-step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.
- WebEx recording of recreation (when applicable).

Overview

Please review the enclosed defect documents promptly to establish the impact on your business operations. Retek Customer Support investigates submitted issues with the assumption that all release patches have been applied. While it is ultimately at the client's discretion as to when to apply patches, delays or lags in its application can complicate the support process. To assist in the patch review, Retek Customer Support provides a system-level assessment by assigning a Priority. In addition, a cross-reference spreadsheet is provided to assist with this research (see 'Defect documentation' below).

As listed below, this patch contains general product fixes, French-version specific defect fixes, French translation terminology corrections, and potentially some functional enhancements. Refer to the 'Defect documentation' and 'French release specific defect documentation' sections of this document for more details.

NLS_LANG parameter

In order to properly compile RMS 10.1.10 French, the NLS_LANG environment parameter must be set in UNIX. This parameter should be set throughout the entire installation process. To set this parameter, at a UNIX command prompt, type:

```
export NLS_LANG=FRENCH_FRANCE.UTF8
```

Defect documentation

A defect fix is a modification to the base Retek code (for example, a bug fix, performance enhancement, or functional enhancement). Each defect fix included in this patch has a corresponding defect document titled <defect#> <module>.doc (for example, "123456 nxprcno.doc"). Defect documents should be fully reviewed before this patch is implemented.

To assist with the patch application process, there is also a defect module cross-reference spreadsheet (RMS 10.1.10 MODULE XREF.xls), which lists and allows sorting by Defect, Program Name, Revision #, Functional Area, Priority, and Defect Description.

This release includes both a French and English Base release version of the XREF document.

Summary of selected noteworthy defects

Defect 373171

This defect contains the script c373171.sql. This script is for the RTM product only. This code needs to be applied if the user has already uploaded the HTS data. This script updates the other rate and specific rates for each country of import for the following tables: HTS_TAX, HTS_FEE, and HTS_TARIFF_TREATMENT, between the start date and end date entered by the user when prompted while running the script.

If the user enters only the end date, all relevant data on and before the end date is updated. Similarly, if the user enters only the start date, all relevant data on and after the start date is updated. When no dates are entered, all relevant data is updated. Any existing items and purchase orders are not affected by this change until a user manually presses the recalculate button on the relevant order or deals forms.



Important note: This script should be run only once for a particular date range for each country of import. Running this script more than once for a particular date range for each country of import writes erroneous data in the tables.

Defect 375597

This defect contains a few modules, including: vatsqls.pls, vatsqlb.pls, dstinvcb.pls, invcrtmb.pls, ordrcvb.pls. The latest version of these modules has not been included in the last patch (RMS 10.1.9 with Defect 367910). It was also enhanced with the Zero vat code functionality.

Defect 372829

This defect addresses the structure for the message containing RTVs. When the destination is RMS, modifications were made to allow for a single message to contain an entire RTV rather than multiple, smaller messages. The change to the message allows for RTVs to be sent to RMS as they have in the past. The message processing was also converted from the use of a CLOB interface to the use of RIB_OBJECTS. The processing was also changed so that the RIB calls rmssub_rtv.consume() directly rather than going through rmssub_rtvcre.consume. See this defect for more details.

Defect 373607

Performance enhancement for ORDUPD.PC.

Defect 374065

Performance enhancement for the DOCCLOSE.PC batch program.

Defect 373808

Performance enhancements in the INVCPPOST batch program.

Defect 375416

Performance enhancement for the PRMEXT.PC batch program.

Defect 374610

Performance enhancement for the Item Location Inventory (itlocinv) form.

Defect 374976

Performance enhancement for applying item location traits to all locations in the itemloctract form.

Defect 375525

Performance enhancements for the AIP future delivery transfers RETL extracts.

Defect 375569

Performance enhancement for the AIP future delivery allocation RETL extracts.

Defect 375572

Performance enhancements for the AIP future delivery order RETL extracts.

Defect 375605

Performance enhancements for the AIP current inventory at the warehouse.

French release specific defect documentation

Language specific defects to this version of RMS are listed in the defect module cross-reference spreadsheet (RMS 10.1.10 French MODULE XREF.xls). Defect documents for each defect and module affected are also included. See the defect documents for details.

Summary of the French release specific defects

Defect 377177

The system takes too much time processing when changing the primary supplier for an item through the form.

Defect 393409

For translation purposes, the form tsf.fmb needs to be modified to refer the calendar from fm_date toolset.

Defect 393414

To conform to Retek coding standards, substitm.fmb must be modified to subclass date-related objects from fm_date toolset. Also a few labels have not been translated.