

**Oracle® Integrated Store Operations
Installation Guide
Release 10.4.5
December 2005**

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Contents

Preface.....	v
Customer Support	v
1 Begin Installation.....	1
Server Installation Instructions	1
Review All Documentation.....	1
Unpack compressed files	1
2 ISO modification instructions.....	3
Update ISO Client.....	3
Update ISO Server.....	3
Full ISO install.....	4

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Contact Method Contact Information

E-mail	support@retek.com
Internet (ROCS)	rocs.retek.com
	Retek's secure client Web site to update and view issues
Phone	+1 612 587 5800
Toll free alternatives are also available in various regions of the world:	
Australia	+1 800 555 923 (AU-Telstra) or +1 800 000 562 (AU-Optus)
France	0800 90 91 66
Hong Kong	800 96 4262
Korea	00 308 13 1342
United Kingdom	0800 917 2863
United States	+1 800 61 RETEK or 800 617 3835
Mail	Oracle Customer Support 950 Nicollet Mall Minneapolis, MN 55403

When contacting Customer Support, please provide:

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step-by-step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.

Begin Installation

Server Installation Instructions

Before you install the ISO 10.4.5 patch software:

1. Make a complete backup of your entire database and source code.
2. Read through this entire document and the associated documentation. Many of the scripts referenced will require that you make modifications to be compatible with your environment.
3. Note whether any customizations have been made to the module. If there are any, the customizations must be reapplied over the new version of the module or the fix may need to be applied to the custom version of the code.
4. ISO 10.4.5 is a cumulative patch that should be applied on top of the ISO 10.4.0 release. If you do not have ISO 10.4.4, you must upgrade to ISO 10.4.4 prior to applying the ISO 10.4.5 patch.
5. There are two components to installing this patch, each detailed below:
 - Client Install
 - Server Install
6. To install this ISO patch:
Shut down your server and any clients that might be connected to it.

Review All Documentation

Before installing, review the following key documents that are included with this patch:

- ISO 10.4.5 Patch Release Notes: iso-1045-rn.doc.

Unpack Compressed Files

1. Log in to the ISO UNIX server as `retek`.
2. Create a staging directory on your server:
`%mkdir <ISO_STAGING_AREA>`
3. In binary mode, FTP the file `iso1045_install.zip` to `<ISO_STAGING_AREA>`
4. Change directory to the `<ISO_STAGING_AREA>`.
5. Uncompress and extract the `iso1045_install.zip` file in the staging area by typing:
`%unzip iso1045_install.zip`

The following directory structure(s) will exist under the `<ISO_STAGING_AREA>`:

```
<ISO_STAGING_AREA>/full  
  /serverUnix.zip  
  /clientWindows.zip
```

ISO Modification Instructions

Update ISO Client

1. Copy the clientWindows.zip to ISO_INSTALL_DIR/client<Platform>
2. Unzip clientWindows.zip in this directory - the patch will update the necessary files by overwriting them with newer versions.
3. Review any files in the /classes/retrek folder. 'Hot fixes' released as individual class files by support that are included in the current patch should be removed.

Update ISO Server

1. Copy the serverUnix.zip to ISO_INSTALL_DIR/server<Platform>
2. Unzip serverUnix.zip in this directory - the patch will update the necessary files by overwriting them with newer versions.
3. Change directories to
ISO_INSTALL_DIR/server<Platform>/retrek/sim/files/prod/database/arts_oracle.
Open a SQLPlus session as the ISO database user. Run the following scripts:
 - s394568a.sql
 - s394568b.sql
 - s396018a.sql
 - s396018b.sql
 - s396018c.sql
 - s396872.sql
 - s396614.sql
 - s397721.sql
 - s397721a.sql
 - s397721b.sql
 - s397721c.sql
 - c398195.sql
 - s398195.sql
 - s398195a.sql
 - s398423.sql
 - s398433a.sql
 - s398433b.sql
 - s398433c.sql
 - s398433d.sql
 - s398433e.sql
 - s398433.sql

4. Change directories to
ISO_INSTALL_DIR/server<Platform>/retek/sim/files/prod/database/arts_oracle/stored_procedure.
5. Open a SQLPlus session as the ISO database user. Run the following scripts:
 - updatepricechange.pls
 - thirdpartyProcess.pls
 - stockCountss.pls
 - stockCountsbs.pls
6. Review any previously applied 'Hot fixes' in the /classes/retek folder. 'Hot fixes' are released as individual class files by support. If these are included in the current patch, these class files should now be removed.
7. After all components of the patch have been installed, restart the ISO application server.

Full ISO Install

1. Refer to the code in <ISO_STAGING_AREA>/full and follow the instruction in the ISO 10.4 install guide.