

Retek® Integrated Store Operations™

11.0.1

Installation Guide

Corporate Headquarters:

Retek Inc.
Retek on the Mall
950 Nicollet Mall
Minneapolis, MN 55403
USA
888.61.RETEK (toll free US)
Switchboard:
+1 612 587 5000
Fax:
+1 612 587 5100

European Headquarters:

Retek
110 Wigmore Street
London
W1U 3RW
United Kingdom
Switchboard:
+44 (0)20 7563 4600
Sales Enquiries:
+44 (0)20 7563 46 46
Fax:
+44 (0)20 7563 46 10

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Contact Method Contact Information

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Internet (ROCS) rocs.retek.com
Retek's secure client Web site to update and view issues

Phone +1 612 587 5800

Toll free alternatives are also available in various regions of the world:

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Korea	00 308 13 1342
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Mail Retek Customer Support
Retek on the Mall
950 Nicollet Mall
Minneapolis, MN 55403

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- Functional and technical description of the problem (include business impact).
- Detailed step-by-step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.

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Chapter 1 – Client install instructions



Note: ISO 11.0.1 is a patch. Make sure that ISO 11 is installed as this release goes on top of it.

Update client files

1. Log into the client machine.
2. Copy the Retek_SIM11.0.1_Patch.zip file to SIM_INSTALL_DIR/client<Platform>
3. Unzip Retek_SIM11.0.1_Patch.zip in this directory - the patch will update the necessary files by overwriting them with newer versions.

Chapter 2 – Server install instructions



Note: ISO 11.0.1 is a patch. Make sure that ISO 11 is installed as this release goes on top of it.



Note: If RSL will be used with ISO 11.0.1, RIB for ISO will also need to be installed.

Update server files

1. Log into the server machine.
2. Copy the Retek_SIM11.0.1_Patch.zip file to SIM_INSTALL_DIR/server<Platform>
3. Unzip Retek_SIM11.0.1_Patch.zip in this directory - the patch will update the necessary files by overwriting them with newer versions.
4. After all components of the patch have been installed, restart the SIM application server.