

**Retek® Security Manager™**  
**11.1.1**

**Release Notes**



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Depending on the Support option chosen by a particular client (Standard, Plus, or Premium), the times that certain services are delivered may be restricted. Severity 1 (Critical) issues are addressed on a 7x24 basis and receive continuous attention until resolved, for all clients on active maintenance. Retek customers on active maintenance agreements may contact a global Customer Support representative in accordance with contract terms in one of the following ways.

### Contact Method    Contact Information

**E-mail**                    support@retек.com

**Internet (ROCS)**    [rocs.retек.com](http://rocs.retек.com)  
Retek's secure client Web site to update and view issues

**Phone**                    +1 612 587 5800

Toll free alternatives are also available in various regions of the world:

Australia	+1 800 555 923 (AU-Telstra) or +1 800 000 562 (AU-Optus)
France	0800 90 91 66
Hong Kong	800 96 4262
Korea	00 308 13 1342
United Kingdom	0800 917 2863
United States	+1 800 61 RETEK or 800 617 3835

**Mail**                    Retek Customer Support  
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### When contacting Customer Support, please provide:

- Product version and program/module name.
- Functional and technical description of the problem (include business impact).
- Detailed step-by-step instructions to recreate.
- Exact error message received.
- Screen shots of each step you take.

## Overview

RSM is an application that provides a retailer's Retek applications with a centralized method of authenticating and authorizing system users. RSM leverages a Lightweight Directory Access Protocol (LDAP)-compliant directory service to authenticate valid users. RSM provides centralized administration screens for system administrators to perform the following:

- Safely pass encrypted passwords
- Maintain roles
- Add workflow permissions roles
- Create data permissions and assign them roles
- Assign users to roles
- Maintain external Retek passwords

See the RSM Installation Guide, RSM Operations Guide and RSM User Guide for more detailed information.

## Enhancements

RSM now contains functionality to authenticate and search for users using XML files instead of an LDAP compliant directory server. If this option is chosen, the dependency on LDAP is removed. See the latest RSM Operations Guide for detailed information regarding the configuration of RSM for XML user authentication and searching.

## Fixed issues from the RSM 11.0.2 release

Previously, RSM limited to one the number of permissions a user could have in the following scenario:

- When the permissions in question had the same name and application but different actions.

The problem arose when a user was a member of multiple roles, and those roles had access to the same permission but with contrasting actions.

## Notes

- RSM 11.1.1 is a full installation, not a patch of RSM 11.0, RSM 11.0.1 or RSM 11.0.2. If this version of RSM is being installed over a previous version of RSM, all data in the RSM database is overwritten during installation. There are no database schema changes associated with this update, but there are two (English and French) new SQL seed data scripts that must be executed.

If you are installing over a previous version and you would prefer to retain your existing data, you may:

- Skip the steps of the install process that create and load the database.
- Export the data from the RSM database prior to recreating the schema and load it back after the installation.

In either case you must execute the new SQL data scripts (rsm11-1-1ctl.sql and rsm11-1-1ctl\_fr.sql) as well.

- Due to open source licensing restrictions, clients are required to manually download and install hibernate2.jar. Download hibernateUtil11.zip from the RSM folder on the Retek fulfillment site and follow the directions in the supplied document.
- Retek Price Management (RPM) is dependant upon RSM for authorization and authentication. RSM should be installed prior to installing RPM. RSM is dependent on RPM to administer RPM's data level permissions. RPM must be installed before testing this functionality within RSM. Please see both the RPM and RSM Installation Guides and Operations Guides for further information.
- Retek Navigator is dependent on RSM for authorization and authentication. RSM must be installed prior to the installation of Retek Navigator.
- RSM 11.1.1 has been tested with the following Retek application versions:
  - Retek Navigator 11.x
  - RMS 11.x
  - Retek Allocation 11.x
  - ReIM 11.x
  - RPM 11.x
  - RIB 11.x
  - RETL 11.x
  - RDW 11.x
  - ARI 11.x