



---

## PeopleSoft Working with Customers and Orders 8.8 Reports

---

**December 2003**

## PeopleSoft Working with Customers and Orders 8.8 Reports

### SKU FSCM88SCO-R 1203

Copyright © 1992-2003 PeopleSoft, Inc. All rights reserved.

All material contained in this documentation is proprietary and confidential to PeopleSoft, Inc. ("PeopleSoft"), protected by copyright laws and subject to the nondisclosure provisions of the applicable PeopleSoft agreement. No part of this documentation may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, including, but not limited to, electronic, graphic, mechanical, photocopying, recording, or otherwise without the prior written permission of PeopleSoft.

This documentation is subject to change without notice, and PeopleSoft does not warrant that the material contained in this documentation is free of errors. Any errors found in this document should be reported to PeopleSoft in writing.

The copyrighted software that accompanies this document is licensed for use only in strict accordance with the applicable license agreement which should be read carefully as it governs the terms of use of the software and this document, including the disclosure thereof.

PeopleSoft, PeopleTools, PS/nVision, PeopleCode, PeopleBooks, PeopleTalk, and Vantive are registered trademarks, and Pure Internet Architecture, Intelligent Context Manager, and The Real-Time Enterprise are trademarks of PeopleSoft, Inc. All other company and product names may be trademarks of their respective owners. The information contained herein is subject to change without notice.

## Open Source Disclosure

PeopleSoft takes no responsibility for its use or distribution of any open source or shareware software or documentation and disclaims any and all liability or damages resulting from use of said software or documentation. The following open source software may be used in PeopleSoft products and the following disclaimers are provided.

### Apache Software Foundation

This product includes software developed by the Apache Software Foundation (<http://www.apache.org/>). Copyright (c) 1999-2000 The Apache Software Foundation. All rights reserved.

THIS SOFTWARE IS PROVIDED "AS IS" AND ANY EXPRESSED OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED. IN NO EVENT SHALL THE APACHE SOFTWARE FOUNDATION OR ITS CONTRIBUTORS BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

### OpenSSL

Copyright (c) 1998-2003 The OpenSSL Project. All rights reserved.

THIS SOFTWARE IS PROVIDED BY THE OpenSSL PROJECT "AS IS" AND ANY EXPRESSED OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED. IN NO EVENT SHALL THE OpenSSL PROJECT OR ITS CONTRIBUTORS BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

### SSLeay

Copyright (c) 1995-1998 Eric Young. All rights reserved.

THIS SOFTWARE IS PROVIDED BY ERIC YOUNG "AS IS" AND ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED. IN NO EVENT SHALL THE AUTHOR OR CONTRIBUTORS BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

### Loki Library

Copyright (c) 2001 by Andrei Alexandrescu. This code accompanies the book:

Alexandrescu, Andrei. "Modern C++ Design: Generic Programming and Design Patterns Applied". Copyright (c) 2001. Addison-Wesley. Permission to use, copy, modify, distribute and sell this software for any purpose is hereby granted without fee, provided that the above copyright notice appear in all copies and that both that copyright notice and this permission notice appear in supporting documentation.

# Contents

**Reports Preface**

**About This PeopleBook ..... v**

Related Documentation..... v

    Obtaining Documentation Updates..... v

    Ordering Printed Documentation..... v

Comments and Suggestions..... vi

  

**Chapter 1**

**PeopleSoft Working With Customers and Orders Reports..... 1**

PeopleSoft Working With Customers and Orders Reports: A to Z..... 1

    Customer Reports..... 1

    Product Reports..... 3

    Product nVision Reports..... 3

    RMA Reports..... 4

  

**Chapter 2**

**Report Samples..... 5**



# About This PeopleBook

PeopleBooks provide you with the information that you need to implement and use PeopleSoft applications.

This preface discusses:

- Related documentation.
- Comments and suggestions.

---

## Related Documentation

This section discusses how to:

- Obtain documentation updates.
- Order printed documentation.

## Obtaining Documentation Updates

You can find updates and additional documentation for this release, as well as previous releases, on the PeopleSoft Customer Connection web site. Through the Documentation section of PeopleSoft Customer Connection, you can download files to add to your PeopleBook Library. You'll find a variety of useful and timely materials, including updates to the full PeopleSoft documentation that is delivered on your PeopleBooks CD-ROM.

---

**Important!** Before you upgrade, you must check PeopleSoft Customer Connection for updates to the upgrade instructions. PeopleSoft continually posts updates as the upgrade process is refined.

---

## See Also

PeopleSoft Customer Connection web site, <http://www.peoplesoft.com/corp/en/login.asp>

## Ordering Printed Documentation

You can order printed, bound volumes of the complete PeopleSoft documentation that is delivered on your PeopleBooks CD-ROM. PeopleSoft makes printed documentation available for each major release shortly after the software is shipped. Customers and partners can order printed PeopleSoft documentation by using any of these methods:

- Web
- Telephone
- Email

## **Web**

From the Documentation section of the PeopleSoft Customer Connection web site, access the PeopleSoft Press web site under the Ordering PeopleBooks topic. The PeopleSoft Press web site is a joint venture between PeopleSoft and Consolidated Publications Incorporated (CPI), the book print vendor. Use a credit card, money order, cashier's check, or purchase order to place your order.

## **Telephone**

Contact CPI at 800 888 3559.

## **Email**

Send email to CPI at [psoftpress@cc.larwood.com](mailto:psoftpress@cc.larwood.com).

## **See Also**

PeopleSoft Customer Connection web site, <http://www.peoplesoft.com/corp/en/login.asp>

---

# **Comments and Suggestions**

Your comments are important to us. We encourage you to tell us what you like, or what you would like to see changed about PeopleBooks and other PeopleSoft reference and training materials. Please send your suggestions to:

PeopleSoft Product Documentation Manager PeopleSoft, Inc. 4460 Hacienda Drive Pleasanton, CA 94588

Or send email comments to [doc@peoplesoft.com](mailto:doc@peoplesoft.com).

While we cannot guarantee to answer every email message, we will pay careful attention to your comments and suggestions.

# CHAPTER 1

## PeopleSoft Working With Customers and Orders Reports

This appendix provides an overview of the reports in the PeopleSoft Working with Customer and Orders PeopleBook.

---

**Note.** For samples of these reports, see the Portable Document Format (PDF) files published on CD-ROM with your documentation.

---

---

### PeopleSoft Working With Customers and Orders Reports: A to Z

The following sections list the reports in the PeopleSoft Working with Customer and Orders PeopleBook.

- Customer reports.
- Product reports.
- Product nVision reports.
- Return material authorization (RMA) reports.

---

**Note.** nVision reports must be run from the PeopleTools window client.

---

### Customer Reports

| Report ID and Report Name     | Description                                         | Navigation                                                                                                                                                                                | Run Control Page |
|-------------------------------|-----------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|
| AR31001<br>TableSet Customers | Lists all customers by business unit for the setID. | Customers, Reports,<br>Customers by SetID,<br>TableSet Customers<br><br>Accounts Receivable,<br>Collections,<br>Contact/Customer Reports,<br>Customers by TableSet,<br>TableSet Customers | RUN_AR31001      |

| Report ID and Report Name                 | Description                                                                                                                                      | Navigation                                                                                                                                                                   | Run Control Page |
|-------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|
| AR31002<br>Business Unit Customers        | Lists all customers for the business unit.                                                                                                       | Accounts Receivable, Collections, Contact/Customer Reports, Customers by Unit, Business Unit Customers<br><br>Customers, Reports, Customers by Unit, Business Unit Customers | RUN_AR31002      |
| AR31003<br>TableSet Contacts              | Lists customer contacts by SetID, including their title, phone, and fax numbers.                                                                 | Customers, Reports, Contacts by SetID, TableSet Contacts<br><br>Accounts Receivable, Collections, Contact/Customer Reports, Contacts by TableSet, TableSet Contacts          | RUN_AR31003      |
| AR31004<br>Business Unit Contacts         | Lists customer contacts by business unit, including their title, phone, and fax numbers.                                                         | Accounts Receivable, Collections, Contact/Customer Reports, Contacts by Unit, Business Unit Contacts<br><br>Customers, Reports, Contacts by Unit, Business Unit Contacts     | RUN_AR31004      |
| OMC3210<br>Sold-To Customer Master        | Lists the address and the processing options for Sold To Customers for the selected setID. (Crystal)                                             | Customers, Reports, Sold To Customer Master, Sold-To Customer Master                                                                                                         | RUN_OMC3210      |
| OMC3220<br>Ship-To Customer Master        | Lists the address and the processing options for Ship To Customers for the selected SetID. (Crystal)                                             | Customers, Reports, Ship To Customer Master, Ship-To Customer Master                                                                                                         | RUN_OMC3220      |
| OMC3230<br>Ship Date Exceptions           | Lists both block and standing ship date exceptions by ship to customer for the selected SetID. (Crystal)                                         | Customers, Reports, Ship Date Exceptions                                                                                                                                     | RUN_OMC3230      |
| OMC3240<br>Sold To Customer Relationships | Lists each sold to customer, its status, and all associated ship to and bill to customers in order of priority for the selected SetID. (Crystal) | Customers, Reports, Sold To Cust Relationships, Sold-To Cust Relationships                                                                                                   | RUN_OMC3240      |
| OMC3260<br>Ship To Customer Relationships | Lists each ship to customer, its status, and all associated customer relationships in order of priority for the selected setID. (Crystal)        | Customers, Reports, Ship To Cust Relationships, Ship-To Cust Relationships                                                                                                   | RUN_OMC3260      |

## Product Reports

| Report ID and Report Name     | Description                                                                                                                 | Navigation                            | Run Control Page |
|-------------------------------|-----------------------------------------------------------------------------------------------------------------------------|---------------------------------------|------------------|
| OMC4100<br>Product Master     | Lists all products by SetID. Identifies the item ID, status, and whether the product is a product kit, among other details. | Products, Reports, Product Master     | RUN_OMC4100      |
| OMC4200<br>Product Price List | Shows list prices for products, unit of measure, and ship from warehouses.                                                  | Products, Reports, Product Price List |                  |
| OMC4300<br>Product Catalogs   | Shows which products and or product groups belong to a product catalog.                                                     | Products, Reports, Product Catalogs   | RUN_OMC4300      |

## Product nVision Reports

| Report ID and Report Name                     | Description                         | Navigation                                      | Run Control Page |
|-----------------------------------------------|-------------------------------------|-------------------------------------------------|------------------|
| OMBOOKP<br>Product Booked by Product ID       | Product bookings by business unit   | Must be run from the PeopleTools window client. | OM_BOOKP.XLS     |
| OMSALEP<br>Product Sales by Product ID        | Product sales by business unit      | Must be run from the PeopleTools window client. | OM_SALEP.XLS     |
| OMBOOKC<br>Product Booked by Sold To Customer | Customer bookings by business unit. | Must be run from the PeopleTools window client. | OM_BOOKC.XLS     |
| OMSALEC<br>Product Sales by Sold To Customer  | Customer sales by business unit     | Must be run from the PeopleTools window client. | OM_SALEC.XLS     |
| OMPRC<br>Product Prices                       | Product Prices                      | Must be run from the PeopleTools window client. | OM_PRC.XLS       |

## RMA Reports

| Report ID and Report Name                | Description                                                                                                                                                                                                                                                                                                                                                                                                                                              | Navigation                                                                       | Run Control Page |
|------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------|------------------|
| INS3000<br>Return Material Authorization | Lists RMA transactions for internal and external locations. Use this report to provide staff at the internal or external locations with an acknowledgment of a return request and direction on where to send the returned materials. You can also generate this report to aid receiving clerks in matching returned material at the receiving docks with an RMA in the PeopleSoft system. For each RMA, this report includes header and line information | Inventory, Manage Returned Material, RMA Report, Returned Material Authorization | RUN_INS3000      |
| OMS3000<br>Print RMA                     | Lists the details of an authorized return for a customer.<br><br><b>Note.</b> Notes cannot be printed on the RMA report without configuration.                                                                                                                                                                                                                                                                                                           | Customer Returns, Reports, RMA, Print RMA                                        | RUN_OMS3000      |
| OMS7100<br>RMA Register                  | Lists RMAs by business unit.                                                                                                                                                                                                                                                                                                                                                                                                                             | Customer Returns, Reports, RMA Register, RMA Register                            | RUN_OMS7100      |
| OMS7110<br>Overdue RMAs                  | Lists RMA line for products that have not been returned by the estimated return date on the RMA Line page.                                                                                                                                                                                                                                                                                                                                               | Customer Returns, Reports, Overdue RMAs, Overdue RMAs                            | RUN_OMS7110      |

## CHAPTER 2

# Report Samples

This chapter provides report samples.

For the online samples of these reports, see the PDF files that are published on CD-ROM with your online documentation.

Report ID: AR31001  
SETID: SHARE%  
Customer Type: ALL VALUES  
Credit Analyst: ALL VALUES  
Salesperson: ALL VALUES  
Collector: ALL VALUES  
Status: ALL VALUES

PeopleSoft Receivables  
TABLESET CUSTOMERS

Page No. 1  
Run Date 11/21/2003  
Run Time 13:48:01

SETID: SHARE

| Customer | Name                      | Address Description | City          | St  | Postal   | Phone | Fax | Corp Cust  | Type | Cred | Sales | Cllct | Stat |
|----------|---------------------------|---------------------|---------------|-----|----------|-------|-----|------------|------|------|-------|-------|------|
| BLG04    | ACORDATA Belgique         | Main                | Diegem        | LU  | 1831     |       |     | Acordata   | 1    | JKB  | 003   | JKB   | A    |
| NLD04    | Adnetix                   | Main                | Amsterdam     |     | 1097DM   |       |     | Adnetix    | 1    | JKB  | 003   | JKB   | A    |
| 1004     | Advanced Consulting       | Eastern Region      | Quincy        | MA  | 02169    |       |     | Advanced   | 1    | MPC  | 009   | JKB   | A    |
| 1008     | Adventure 54              | Central Office      | Tucson        | AZ  | 85711    |       |     | Adventure  | 1    | JKB  | 002   | JFD   | A    |
| 1000     | Alliance Group            | Main Office         | San Jose      | CA  | 95124    |       |     | Alliance   | 1    | CBB  | 002   | CBB   | A    |
| USA11    | American President Lines  | Main                | Oakland       | CA  | 94607    |       |     | APL        | 1    | MOM  | 002   | JKB   | A    |
| 1001     | Apex Systems              | Corporate HQ        | San Jose      | CA  | 95110    |       |     | Apex       | 1    | DKD  | 002   | COS   | A    |
| SPN05    | Ares Interactiva          | Main                | Madrid        |     | 28036    |       |     | Ares       | 1    | MOM  | 003   | JKB   | A    |
| AUS99    | Australia Operations Inte | Main                | Brisbane      | QLD | 4000     |       |     | AUSTR OPS  | 1    | MSW  | 003   | KFC   | A    |
| AUTOMT01 | Automaint Customer 1      | Main                | New York      | NY  | 10001    |       |     | AUTOMAINT  | 1    | MSW  | 002   | JKB   | A    |
| AUTOMT02 | Automaint customer 2      | Main                | Paris         |     | 75817    |       |     | AUTOMAINT2 | 1    | CBB  | 003   | CBB   | A    |
| JPN03    | A-Z Co Ltd                | Main                | Setagaya-ku   | 13  | 154-0004 |       |     | A-Z Co     | 1    | JAJ  | 003   | JAJ   | A    |
| AUS02    | Balmoral Wholesalers      | Main                | Sydney        | NSW | 2067     |       |     | BalmoralWS | 1    | DKD  | 003   | DKD   | A    |
| BLG99    | Belgium Operations Interu | Main                | Diegem        | AN  | 1831     |       |     | BLGIUM OPS | 1    | SES  | 003   | COS   | A    |
| USA14    | Benicia Unified School Di | Main                | Benicia       | CA  | 94510    |       |     | BUSD       | 1    | MOM  | 002   | JKB   | A    |
| USA15    | Blue Shield of California | Main                | Oakland       | CA  | 94612    |       |     | BlueShield | 1    | MOM  | 002   | JKB   | A    |
| BROKER   | Bob Johnson               | Main St.            | Pleasanton    |     | 94588    |       |     | Bob        | 1    | CBB  | 002   | CBB   | A    |
| CANPP001 | CAN PP 001                | Main                | Calgary       | AB  | T2P3H7   |       |     | CANPP001   | 1    | CBB  | 002   | CBB   | A    |
| CANPP002 | CAN PP 002                | Main                | Calgary       | AB  | T2P3H7   |       |     | CANPP002   | 1    | CBB  | 002   | CBB   | A    |
| CANPP003 | CAN PP 003                | Main                | Calgary       | AB  | T2P3H7   |       |     | CANPP003   | 1    | CBB  | 002   | CBB   | A    |
| CANPP004 | CAN PP 004                | Main                | Calgary       | AB  | T2P3H7   |       |     | CANPP004   | 1    | CBB  | 002   | CBB   | A    |
| CANPP005 | CAN PP 005                | Main                | Calgary       | AB  | T2P3H7   |       |     | CANPP005   | 1    | CBB  | 002   | CBB   | A    |
| CANPP006 | CAN PP 006                | Main                | Calgary       | AB  | T2P3H7   |       |     | CANPP006   | 1    | CBB  | 002   | CBB   | A    |
| CANPP007 | CAN PP 007                | Main                | Calgary       | AB  | T2P3H7   |       |     | CANPP007   | 1    | CBB  | 002   | CBB   | A    |
| CANPP008 | CAN PP 008                | Main                | Calgary       | AB  | T2P3H7   |       |     | CANPP008   | 1    | CBB  | 002   | CBB   | A    |
| CANPP009 | CAN PP 009                | Main                | Calgary       | AB  | T2P3H7   |       |     | CANPP009   | 1    | CBB  | 002   | CBB   | A    |
| CANPP010 | CAN PP 010                | Main                | Calgary       | AB  | T2P3H7   |       |     | CANPP010   | 1    | CBB  | 002   | CBB   | A    |
| CANPP011 | CAN PP 011                | Main                | Calgary       | AB  | T2P3H7   |       |     | CANPP011   | 1    | CBB  | 002   | CBB   | A    |
| CANPP012 | CAN PP 012                | Main                | Calgary       | AB  | T2P3H7   |       |     | CANPP012   | 1    | CBB  | 002   | CBB   | A    |
| CANPP013 | CAN PP 013                | Main                | Calgary       | AB  | T2P3H7   |       |     | CANPP013   | 1    | CBB  | 002   | CBB   | A    |
| CANPP014 | CAN PP 014                | Main                | Calgary       | AB  | T2P3H7   |       |     | CANPP014   | 1    | CBB  | 002   | CBB   | A    |
| CANPP015 | CAN PP 015                | Main                | Calgary       | AB  | T2P3H7   |       |     | CANPP015   | 1    | CBB  | 002   | CBB   | A    |
| CANPP016 | CAN PP 016                | Main                | Calgary       | AB  | T2P3H7   |       |     | CANPP016   | 1    | CBB  | 002   | CBB   | A    |
| CAN99    | Canada Operations Interun | Main                | Vancouver     | BC  | V6C3K4   |       |     | CANADA OPS | 1    | SES  | 006   | TRF   | A    |
| CAN01    | Canadian High Tech Sports | Main                | Calgary       | AB  | T2P3H7   |       |     | Can Hitek  | 1    | CBB  | 002   | CBB   | A    |
| AUS04    | Canberra Wholesale Supply | Main                | Canberra      | ACT | 2600     |       |     | Canberra   | 1    | JKB  | 003   | JKB   | A    |
| SPN03    | Castillo Hospital         | Main                | Madrid        |     | 28036    |       |     | Castillo   | 1    | CBB  | 003   | CBB   | A    |
| CAN05    | CBI Wholesalers           | Main                | Toronto       | ON  | M2P1N6   |       |     | CBI wholes | 1    | MOM  | 002   | MOM   | A    |
| 1003     | Central Association       | Central Location    | San Francisco | CA  | 94103    |       |     | Central    | 1    | MOM  | 002   | JFD   | A    |
| 50033    | Chris Baker               | Main Address        | New York      | NY  | 10105    |       |     | 33         | 1    | CBB  | 002   | CBB   | A    |
| BLG02    | Ciel-Sage                 | Main                | Diegem        | HE  | 1831     |       |     | Ciel-Sage  | 1    | DKD  | 003   | DKD   | A    |

```
Report ID:  AR31001
SETID:      SHARE%
Customer Type:  ALL VALUES
Credit Analyst: ALL VALUES
Salesperson:   ALL VALUES
Collector:     ALL VALUES
Status:        ALL VALUES
```

|            |             |
|------------|-------------|
| PeopleSoft | Receivables |
| TABLESET   | CUSTOMERS   |

Page No. 7  
Run Date 11/21/2003  
Run Time 13:48:02

SETID: SHARE

| Customer | Name | Address | Description | City | St | Postal | Phone | Fax | Corp | Cust | Type | Credit | Sales | Cllct | Stat |
|----------|------|---------|-------------|------|----|--------|-------|-----|------|------|------|--------|-------|-------|------|
|----------|------|---------|-------------|------|----|--------|-------|-----|------|------|------|--------|-------|-------|------|

GRAND TOTAL FOR REPORT

227

Report ID: AR31002  
Business Unit US001%  
Customer Type: ALL VALUES  
Credit Analyst: ALL VALUES  
Salesperson: ALL VALUES  
Collector: ALL VALUES  
Status: ALL VALUES

PeopleSoft Receivables  
BUSINESS UNIT CUSTOMERS

Page No. 1  
Run Date 11/21/2003  
Run Time 13:49:18

BUSINESS UNIT: US001

| Customer | Name                      | Address Description | City         | St | Postal | Phone | Fax | Corp       | Type | Credt | Sales | Cllct | S |
|----------|---------------------------|---------------------|--------------|----|--------|-------|-----|------------|------|-------|-------|-------|---|
| 1008     | Adventure 54              | Central Office      | Tucson       | AZ | 85711  |       |     | Adventure  | 1    | JKB   | 002   | JFD   | A |
| 1000     | Alliance Group            | Main Office         | San Jose     | CA | 95124  |       |     | Alliance   | 1    | CBB   | 002   | CBB   | A |
| 1001     | Apex Systems              | Corporate HQ        | San Jose     | CA | 95110  |       |     | Apex       | 1    | DKD   | 002   | COS   | A |
| USA14    | Benicia Unified School Di | Main                | Benicia      | CA | 94510  |       |     | BUSD       | 1    | MOM   | 002   | JKB   | A |
| USACM011 | CM CUST 011               | Main                | Grand Island | NY | 14072  |       |     | USACM011   | 1    | MOM   | 102   | JAJ   | A |
| USACM012 | CM CUST 012               | Main                | Grand Island | NY | 14072  |       |     | USACM011   | 1    | MOM   | 102   | JAJ   | A |
| USACM016 | CM CUST 016               | Main                | Grand Island | NY | 14072  |       |     | USACM016   | 1    | MOM   | 102   | AAK   | A |
| USACM017 | CM CUST 017               | Main                | Grand Island | NY | 14072  |       |     | USACM016   | 1    | MOM   | 102   | AAK   | A |
| 1011     | Consolidated Business     | West Location       | Berkeley     | CA | 94704  |       |     | Consolidat | 1    | CBB   | 002   | JAJ   | A |
|          |                           | East Location       | Marlton      | NJ | 08053  |       |     | Consolidat | 1    | CBB   | 002   | JAJ   | A |
|          |                           | South East Location | Tampa        | FL |        |       |     | Consolidat | 1    | CBB   | 002   | JAJ   | A |
| USA02    | Cracker Barrell Restauran | Main                | Grand Island | NY | 14072  |       |     | Cracker    | 1    | MOM   | 006   | JKB   | A |
| 1002     | Easy Solutions            | Oakland Office      | Oakland      | CA | 94610  |       |     | Easy       | 1    | JAJ   | 002   | JAJ   | A |
| USA03    | Highland Hospital         | Main                | Absecon      | NJ | 08201  |       |     | Highland   | 1    | MPC   | 002   | JFD   | A |
| USA9999  | Netting Customer          | Main                | New York     | NY | 10006  |       |     | Netting    | 1    | DKD   | 002   | JFD   | A |
| USA01    | New World Outdoor Equipme | Main                | New York     | NY | 10029  |       |     | New World  | 1    | MSW   | 002   | JKB   | A |
| USACM101 | USA CM 101                | Main                | Grand Island | NY | 14072  |       |     | USACM101   | 1    | AAK   | 102   | JKB   | A |
| USACM301 | USA CM 301                | Main                | Grand Island | NY | 14072  |       |     | USACM301   | 1    | PAK   | 102   | JAJ   | A |
| USACM302 | USA CM 302                | Main                | Grand Island | NY | 14072  |       |     | USACM301   | 1    | PAK   | 102   | JAJ   | A |
| USACM303 | USA CM 303                | Main                | Grand Island | NY | 14072  |       |     | USACM303   | 1    | PAK   | 102   | JAJ   | A |
| USACM304 | USA CM 304                | Main                | Grand Island | NY | 14072  |       |     | USACM303   | 1    | PAK   | 102   | JAJ   | A |
| USACM305 | USA CM 305                | Main                | Grand Island | NY | 14072  |       |     | USACM305   | 1    | PAK   | 102   | JAJ   | A |
| USACM306 | USA CM 306                | Main                | Grand Island | NY | 14072  |       |     | USACM306   | 1    | PAK   | 102   | JAJ   | A |
| USACM311 | USA CM 311                | Main                | Grand Island | NY | 14072  |       |     | USACM311   | 1    | MOM   | 006   | JKB   | A |
| USACM312 | USA CM 312                | Main                | Grand Island | NY | 14072  |       |     | USACM312   | 1    | MOM   | 006   | JKB   | A |
| USACM313 | USA CM 313                | Main                | Grand Island | NY | 14072  |       |     | USACM313   | 1    | MOM   | 006   | JKB   | A |
| USACM314 | USA CM 314                | Main                | Grand Island | NY | 14072  |       |     | USACM314   | 1    | MOM   | 006   | JKB   | A |
| USACM405 | USA CM 405                | Main                | Grand Island | NY | 14072  |       |     | USACM405   | 1    | MOM   | 006   | JKB   | A |
| USACM406 | USA CM 406                | Main                | Grand Island | NY | 14072  |       |     | USACM406   | 1    | MOM   | 006   | JKB   | A |
| USACM407 | USA CM 407                | Main                | Grand Island | NY | 14072  |       |     | USACM407   | 1    | MOM   | 006   | JKB   | A |
| USACM408 | USA CM 408                | Main                | Grand Island | NY | 14072  |       |     | USACM408   | 1    | MOM   | 006   | JKB   | A |
| USACM409 | USA CM 409                | Main                | Grand Island | NY | 14072  |       |     | USACM409   | 1    | MOM   | 006   | JKB   | A |
| USA04    | Western Pacific Wholesale | Main                | Walnut Creek | CA | 94563  |       |     | WESTERN    | 1    | DKD   | 002   | JKB   | A |

TOTAL # OF CUSTOMERS FOR US001 : 31

GRAND TOTAL FOR REPORT 31

Report ID: AR31002  
Business Unit US001%  
Customer Type: ALL VALUES  
Credit Analyst: ALL VALUES  
Salesperson: ALL VALUES  
Collector: ALL VALUES  
Status: ALL VALUES

PeopleSoft Receivables  
BUSINESS UNIT CUSTOMERS

Page No. 2  
Run Date 11/21/2003  
Run Time 13:49:19

BUSINESS UNIT: US001

| Customer | Name | Address | Description | City | St | Postal | Phone | Fax | Corp | Type | Credit | Sales | Cllct | S |
|----------|------|---------|-------------|------|----|--------|-------|-----|------|------|--------|-------|-------|---|
|----------|------|---------|-------------|------|----|--------|-------|-----|------|------|--------|-------|-------|---|

Report ID: AR31003  
SETID: SHARE%  
Customer Type: ALL VALUES  
Credit Analyst: ALL VALUES  
Salesperson: ALL VALUES  
Collector: ALL VALUES  
Status: ALL VALUES

PeopleSoft Receivables  
TABLESET CONTACTS

Page No. 1  
Run Date 11/21/2003  
Run Time 13:49:50

SETID: SHARE

| Customer | Customer Name             | # | Contact Name      | Title                | Phone        | Ext  | Fax | Type | Credt | Sales | Cllct | Stat |
|----------|---------------------------|---|-------------------|----------------------|--------------|------|-----|------|-------|-------|-------|------|
| BLG04    | ACORDATA Belgique         | 1 | Rob Hannafin      |                      | 40982034803  |      |     | 1    | JKB   | 003   | JKB   | A    |
| 1004     | Advanced Consulting       | 1 | Paula Smith       |                      | 800/888-9090 |      |     | 1    | MPC   | 009   | JKB   | A    |
|          |                           | 2 | Mary Lewis        |                      | 18005551212  |      |     | 1    | MPC   | 009   | JKB   | A    |
|          |                           | 3 | MOM1              |                      |              |      |     | 1    | MPC   | 009   | JKB   | A    |
| 1008     | Adventure 54              | 1 | Jake Carman       |                      | 18008392345  |      |     | 1    | JKB   | 002   | JFD   | A    |
|          |                           | 2 | Sheila Grady      |                      | 18889091212  |      |     | 1    | JKB   | 002   | JFD   | A    |
|          |                           | 3 | JimD              | Customer             | 694-1111     |      |     | 1    | JKB   | 002   | JFD   | A    |
|          |                           | 4 | Karen Jacobsen    | Purchasing Agent     |              |      |     | 1    | JKB   | 002   | JFD   | A    |
|          |                           | 5 | Kelly Trimble     | Account Representati |              |      |     | 1    | JKB   | 002   | JFD   | A    |
|          |                           | 6 | David Perry       | Customer Service Rep |              |      |     | 1    | JKB   | 002   | JFD   | A    |
|          |                           | 7 | Teresa Pine       | Customer Service Rep |              |      |     | 1    | JKB   | 002   | JFD   | A    |
| 1000     | Alliance Group            | 1 | Paula Smith       |                      | 800/888-9090 |      |     | 1    | CBB   | 002   | CBB   | A    |
|          |                           | 2 | Jake Carman       |                      | 18008392345  |      |     | 1    | CBB   | 002   | CBB   | A    |
| USA11    | American President Lines  | 1 | Judy Garfield     | Manager              | 555-1549     | 963  |     | 1    | MOM   | 002   | JKB   | A    |
| 1001     | Apex Systems              | 1 | Anna Anderson     | Customer Billing Spe | 925/555-1212 |      |     | 1    | DKD   | 002   | COS   | A    |
|          |                           | 2 | MOM1              |                      |              |      |     | 1    | DKD   | 002   | COS   | A    |
|          |                           | 3 | Mary Lewis        |                      | 18005551212  |      |     | 1    | DKD   | 002   | COS   | A    |
| AUS99    | Australia Operations Inte | 1 | Karen Anderson    |                      | 84199209392  |      |     | 1    | MSW   | 003   | KFC   | A    |
| AUS02    | Balmoral Wholesalers      | 1 | Karen Anderson    |                      | 84199209392  |      |     | 1    | DKD   | 003   | DKD   | A    |
|          |                           | 2 | Arun Lakhani      |                      | 623040405    |      |     | 1    | DKD   | 003   | DKD   | A    |
| BLG99    | Belgium Operations Interu | 1 | Rob Hannafin      |                      | 40982034803  |      |     | 1    | SES   | 003   | COS   | A    |
| USA14    | Benicia Unified School Di | 1 | Bob Johnson       | West Region Broker   | 925/555-1212 |      |     | 1    | MOM   | 002   | JKB   | A    |
|          |                           | 2 | Francine Benedict | Purchasing           |              |      |     | 1    | MOM   | 002   | JKB   | A    |
|          |                           | 3 | Heidi Harrison    | Account Representati |              |      |     | 1    | MOM   | 002   | JKB   | A    |
|          |                           | 4 | David Perry       | Customer Service Rep |              |      |     | 1    | MOM   | 002   | JKB   | A    |
|          |                           | 5 | Teresa Pine       | Customer Service Rep |              |      |     | 1    | MOM   | 002   | JKB   | A    |
|          |                           | 6 | Kathi Small       | Manager              | 555-8357     | 6781 |     | 1    | MOM   | 002   | JKB   | A    |
| USA15    | Blue Shield of California | 1 | Peter Jennings    | Manager              | 555-8983     | 219  |     | 1    | MOM   | 002   | JKB   | A    |
| BROKER   | Bob Johnson               | 1 | Bob Johnson       | West Region Broker   | 925/555-1212 |      |     | 1    | CBB   | 002   | CBB   | A    |
|          |                           | 2 | Lisa Lewis        | Accounting           |              |      |     | 1    | CBB   | 002   | CBB   | A    |
|          |                           | 3 | David Perry       | Customer Service Rep |              |      |     | 1    | CBB   | 002   | CBB   | A    |
|          |                           | 4 | Teresa Pine       | Customer Service Rep |              |      |     | 1    | CBB   | 002   | CBB   | A    |
| AUS04    | Canberra Wholesale Supply | 1 | Karen Anderson    |                      | 84199209392  |      |     | 1    | JKB   | 003   | JKB   | A    |
| 1003     | Central Association       | 1 | Paula Smith       |                      | 800/888-9090 |      |     | 1    | MOM   | 002   | JFD   | A    |
| 50033    | Chris Baker               | 1 | Chris Baker       |                      | 800/555-1212 |      |     | 1    | CBB   | 002   | CBB   | A    |
| BLG02    | Ciel-Sage                 | 1 | Rob Hannafin      |                      | 40982034803  |      |     | 1    | DKD   | 003   | DKD   | A    |
| USA13    | Clorox Company            | 1 | Janice White      | Manager              | 555-2426     | 8951 |     | 1    | MOM   | 002   | JKB   | A    |
| US008    | Colorado Bike Mfg & Outdo | 1 | Bill Johnson      |                      | 18887886545  |      |     | 1    | DKD   | 002   | DKD   | A    |
|          |                           | 2 | Kevin McNichols   |                      | 19002345678  |      |     | 1    | DKD   | 002   | DKD   | A    |
|          |                           | 3 | Donald Duncan     | Manager              | 555-2564     | 413  |     | 1    | DKD   | 002   | DKD   | A    |
| 1011     | Consolidated Business     | 1 | Anna Anderson     | Customer Billing Spe | 925/555-1212 |      |     | 1    | CBB   | 002   | JAJ   | A    |

Report ID: AR31003  
SETID: SHARE%  
Customer Type: ALL VALUES  
Credit Analyst: ALL VALUES  
Salesperson: ALL VALUES  
Collector: ALL VALUES  
Status: ALL VALUES

PeopleSoft Receivables  
TABLESET CONTACTS

SETID: SHARE

| Customer | Customer Name             | #  | Contact Name       | Title                | Phone        | Ext  | Fax | Type | Credt | Sales | Cllct | Stat |
|----------|---------------------------|----|--------------------|----------------------|--------------|------|-----|------|-------|-------|-------|------|
| 1011     |                           | 2  | Bill Johnson       |                      | 18887886545  |      |     | 1    | CBB   | 002   | JAJ   | A    |
|          |                           | 3  | David Perry        | Customer Service Rep |              |      |     | 1    | CBB   | 002   | JAJ   | A    |
|          |                           | 4  | Teresa Pine        | Customer Service Rep |              |      |     | 1    | CBB   | 002   | JAJ   | A    |
| USA02    | Cracker Barrell Restauran | 1  | David Ritz         | Manager              | 555-3634     | 258  |     | 1    | MOM   | 006   | JKB   | A    |
| BLG01    | Delta Outdoor Equipment   | 1  | Rob Hannafin       |                      | 40982034803  |      |     | 1    | CBB   | 003   | CBB   | A    |
| 1020     | Department of Health & Hu | 1  | Jeffreys, Jenny    | Manager              |              |      |     | 1    | JKB   | 002   | CBB   | A    |
| 1002     | Easy Solutions            | 1  | Anna Anderson      | Customer Billing Spe | 925/555-1212 |      |     | 1    | JAJ   | 002   | JAJ   | A    |
|          |                           | 2  | Paula Smith        |                      | 800/888-9090 |      |     | 1    | JAJ   | 002   | JAJ   | A    |
|          |                           | 3  | Mary Lewis         |                      | 18005551212  |      |     | 1    | JAJ   | 002   | JAJ   | A    |
|          |                           | 4  | MOM1               |                      |              |      |     | 1    | JAJ   | 002   | JAJ   | A    |
| BLG03    | Ferdanti Outdoor Equip, L | 1  | Rob Hannafin       |                      | 40982034803  |      |     | 1    | JAJ   | 006   | JAJ   | A    |
| 1010     | Florence Garden           | 1  | Sheila Grady       |                      | 18889091212  |      |     | 1    | DKD   | 006   | COS   | A    |
|          |                           | 2  | Bill Johnson       |                      | 18887886545  |      |     | 1    | DKD   | 006   | COS   | A    |
| BLG05    | Gold River Sportique Ltd  | 1  | Rob Hannafin       |                      | 40982034803  |      |     | 1    | MOM   | 003   | MOM   | A    |
| 1005     | Golden Inc.               | 1  | Paula Smith        |                      | 800/888-9090 |      |     | 1    | MSW   | 005   | DKD   | A    |
|          |                           | 2  | Mary Lewis         |                      | 18005551212  |      |     | 1    | MSW   | 005   | DKD   | A    |
|          |                           | 3  | MOM1               |                      |              |      |     | 1    | MSW   | 005   | DKD   | A    |
| USA10    | Hexcel Corporation        | 1  | Ted Bear           | Manager              | 555-1245     | 2274 |     | 1    | MOM   | 002   | JKB   | A    |
| USA03    | Highland Hospital         | 1  | Stuart Little      | Manager              | 555-8181     | 456  |     | 1    | MPC   | 002   | JFD   | A    |
| FRA01    | ITN Wholesale, France     | 1  | Jeffreys, Jenny    | Manager              |              |      |     | 1    | CBB   | 003   | CBB   | A    |
| 50034    | Kelly Jones               | 1  | Kelly Jones        |                      | 800/555-1234 |      |     | 1    | CBB   | 002   | CBB   | A    |
| US009    | LA Bike Fab & Outdoor Eq  | 1  | Kevin McNichols    |                      | 19002345678  |      |     | 1    | CBB   | 002   | CBB   | A    |
|          |                           | 2  | Mary Martin        | Manager              | 555-7649     | 212  |     | 1    | CBB   | 002   | CBB   | A    |
| NLD01    | Landers & Furmer Wholesal | 1  | Silver, Thomas     | Manager              |              |      |     | 1    | MOM   | 003   | JKB   | A    |
| 50032    | Lewis Limited             | 1  | Mary Lewis         |                      | 18005551212  |      |     | 1    | CBB   | 002   | CBB   | A    |
|          |                           | 2  | MOM1               |                      |              |      |     | 1    | CBB   | 002   | CBB   | A    |
| AUS01    | Maretec Ltd.              | 1  | Karen Anderson     |                      | 84199209392  |      |     | 1    | CBB   | 003   | CBB   | A    |
|          |                           | 2  | Arun Lakhani       |                      | 623040405    |      |     | 1    | CBB   | 003   | CBB   | A    |
| USA12    | McKesson HBOC             | 1  | Sharon McKesson    | Manager              | 555-9497     | 8851 |     | 1    | MOM   | 002   | JKB   | A    |
| 1018     | National Institute of Hea | 1  | Jeffreys, Jenny    | Manager              |              |      |     | 1    | JKB   | 002   | MOM   | A    |
| US012    | New Hampshire Sauce&Bottl | 1  | Elizabeth McMurphy | Manager              | 555-2524     | 813  |     | 1    | CBB   | 002   | CBB   | A    |
| USA01    | New World Outdoor Equipme | 1  | Bob Johnson        | West Region Broker   | 925/555-1212 |      |     | 1    | MSW   | 002   | JKB   | A    |
|          |                           | 2  | Bill Johnson       |                      | 18887886545  |      |     | 1    | MSW   | 002   | JKB   | A    |
|          |                           | 3  | Paul Franklin      | Purchasing Agent     |              |      |     | 1    | MSW   | 002   | JKB   | A    |
|          |                           | 4  | Louis Prince       | Account Representati |              |      |     | 1    | MSW   | 002   | JKB   | A    |
|          |                           | 5  | Melody Ricks       | Accounting           |              |      |     | 1    | MSW   | 002   | JKB   | A    |
|          |                           | 6  | Betty Newberry     | CSR                  |              |      |     | 1    | MSW   | 002   | JKB   | A    |
|          |                           | 7  | MOM1               |                      |              |      |     | 1    | MSW   | 002   | JKB   | A    |
|          |                           | 8  | David Perry        | Customer Service Rep |              |      |     | 1    | MSW   | 002   | JKB   | A    |
|          |                           | 9  | Teresa Pine        | Customer Service Rep |              |      |     | 1    | MSW   | 002   | JKB   | A    |
|          |                           | 10 | Mary Lewis         |                      | 18005551212  |      |     | 1    | MSW   | 002   | JKB   | A    |

Report ID: AR31003  
SETID: SHARE%  
Customer Type: ALL VALUES  
Credit Analyst: ALL VALUES  
Salesperson: ALL VALUES  
Collector: ALL VALUES  
Status: ALL VALUES

PeopleSoft Receivables  
TABLESET CONTACTS

Page No. 3  
Run Date 11/21/2003  
Run Time 13:49:51

SETID: SHARE

| Customer | Customer Name             | #  | Contact Name     | Title                | Phone        | Ext | Fax | Type | Credt | Sales | Cllct | Stat |
|----------|---------------------------|----|------------------|----------------------|--------------|-----|-----|------|-------|-------|-------|------|
| USA01    |                           | 11 | Fred Fey         | Manager              | 555-8183     | 357 |     | 1    | MSW   | 002   | JKB   | A    |
| AUS03    | Northern Lights Wholesale | 1  | Karen Anderson   |                      | 84199209392  |     |     | 1    | JAJ   | 003   | JAJ   | A    |
|          |                           | 2  | Arun Lakhani     |                      | 623040405    |     |     | 1    | JAJ   | 003   | JAJ   | A    |
| FRA03    | Ordi Tech                 | 1  | Rob Hannafin     |                      | 40982034803  |     |     | 1    | JAJ   | 003   | JAJ   | A    |
| US010    | Phoenix Bikes/Outdoor Equ | 1  | Kevin McNichols  |                      | 19002345678  |     |     | 1    | CBB   | 002   | CBB   | A    |
|          |                           | 2  | Brian Brown      | Manager              | 555-8281     |     |     | 1    | CBB   | 002   | CBB   | A    |
| US015    | Pleasanton Health 15      | 1  | K.C. Stoffer     | Manager              | 555-8987     | 951 |     | 1    | CBB   | 002   | CBB   | A    |
| AUS05    | Queensland Outback Wholes | 1  | Karen Anderson   |                      | 84199209392  |     |     | 1    | MPC   | 003   | MOM   | A    |
| CONSUMER | Sally Smith               | 1  | Sally Smith      |                      |              |     |     | 1    | CBB   | 002   | CBB   | A    |
|          |                           | 2  | Lynn Warner      | Customer Service Rep |              |     |     | 1    | CBB   | 002   | CBB   | A    |
|          |                           | 3  | David Perry      | Customer Service Rep |              |     |     | 1    | CBB   | 002   | CBB   | A    |
|          |                           | 4  | Teresa Pine      | Customer Service Rep |              |     |     | 1    | CBB   | 002   | CBB   | A    |
| US011    | San Francisco Bikes&Outdo | 1  | Kevin McNichols  |                      | 19002345678  |     |     | 1    | CBB   | 002   | CBB   | A    |
|          |                           | 2  | Paul Rue         | Manager              | 555-5251     |     |     | 1    | CBB   | 002   | CBB   | A    |
| 1006     | Sara Outdoor              | 1  | Jake Carman      |                      | 18008392345  |     |     | 1    | JKB   | 002   | DKD   | A    |
|          |                           | 2  | WW               | Wireless Web User    | 694-3434     |     |     | 1    | JKB   | 002   | DKD   | A    |
|          |                           | 3  | Mary Lewis       |                      | 18005551212  |     |     | 1    | JKB   | 002   | DKD   | A    |
|          |                           | 4  | MOM1             |                      |              |     |     | 1    | JKB   | 002   | DKD   | A    |
| USA05    | SouthEast Wholesaler      | 1  | Andrew Baker     | Manager              | 555-6364     |     |     | 1    | CBB   | 002   | JAJ   | A    |
| JPN01    | Super Sport Max Japan     | 1  | Lo,Fay           | Manager              |              |     |     | 1    | CBB   | 003   | CBB   | A    |
| 1007     | Surplus Co.               | 1  | Jake Carman      |                      | 18008392345  |     |     | 1    | DKD   | 002   | DKD   | A    |
|          |                           | 2  | Mary Lewis       |                      | 18005551212  |     |     | 1    | DKD   | 002   | DKD   | A    |
|          |                           | 3  | MOM1             |                      |              |     |     | 1    | DKD   | 002   | DKD   | A    |
| 1009     | Tropical Outdoor Equipmen | 1  | Sheila Grady     |                      | 18889091212  |     |     | 1    | CBB   | 002   | COS   | A    |
| US013    | Vermont Sauce and Deliver | 1  | Genevieve Watson | Manager              | 555-3049     | 654 |     | 1    | CBB   | 002   | CBB   | A    |
| USA04    | Western Pacific Wholesale | 1  | Bob Johnson      | West Region Broker   | 925/555-1212 |     |     | 1    | DKD   | 002   | JKB   | A    |
|          |                           | 2  | Quincy Flynn     | Account Representati |              |     |     | 1    | DKD   | 002   | JKB   | A    |
|          |                           | 3  | Amy Dent         | Purchasing Agent     |              |     |     | 1    | DKD   | 002   | JKB   | A    |
|          |                           | 4  | David Perry      | Customer Service Rep |              |     |     | 1    | DKD   | 002   | JKB   | A    |
|          |                           | 5  | Teresa Pine      | Customer Service Rep |              |     |     | 1    | DKD   | 002   | JKB   | A    |
|          |                           | 6  | Zachary Zimms    | Manager              | 555-7979     | 153 |     | 1    | DKD   | 002   | JKB   | A    |

End of Report - AR31003

Report ID: AR31004  
BUSINESS UNIT: US001%  
Customer Type: ALL VALUES  
Credit Analyst: ALL VALUES  
Salesperson: ALL VALUES  
Collector: ALL VALUES  
Status: ALL VALUES

PeopleSoft Receivables  
BUSINESS UNIT CONTACTS

Page No. 1  
Run Date 11/21/2003  
Run Time 14:01:13

BUSINESS UNIT: US001

| Customer | Customer Name             | #  | Contact Nam       | Title                | Phone        | Ext  | Fax | Type | Credt | Sales | Cllct | Stat |
|----------|---------------------------|----|-------------------|----------------------|--------------|------|-----|------|-------|-------|-------|------|
| 1008     | Adventure 54              | 1  | Jake Carman       |                      | 18008392345  |      |     | 1    | JKB   | 002   | JFD   | A    |
|          |                           | 2  | Sheila Grady      |                      | 18889091212  |      |     | 1    | JKB   | 002   | JFD   | A    |
|          |                           | 3  | JimD              | Customer             | 694-1111     |      |     | 1    | JKB   | 002   | JFD   | A    |
|          |                           | 4  | Karen Jacobsen    | Purchasing Agent     |              |      |     | 1    | JKB   | 002   | JFD   | A    |
|          |                           | 5  | Kelly Trimble     | Account Representati |              |      |     | 1    | JKB   | 002   | JFD   | A    |
|          |                           | 6  | David Perry       | Customer Service Rep |              |      |     | 1    | JKB   | 002   | JFD   | A    |
|          |                           | 7  | Teresa Pine       | Customer Service Rep |              |      |     | 1    | JKB   | 002   | JFD   | A    |
| 1000     | Alliance Group            | 1  | Paula Smith       |                      | 800/888-9090 |      |     | 1    | CBB   | 002   | CBB   | A    |
|          |                           | 2  | Jake Carman       |                      | 18008392345  |      |     | 1    | CBB   | 002   | CBB   | A    |
| 1001     | Apex Systems              | 1  | Anna Anderson     | Customer Billing Spe | 925/555-1212 |      |     | 1    | DKD   | 002   | COS   | A    |
|          |                           | 2  | MOM1              |                      |              |      |     | 1    | DKD   | 002   | COS   | A    |
|          |                           | 3  | Mary Lewis        |                      | 18005551212  |      |     | 1    | DKD   | 002   | COS   | A    |
| USA14    | Benicia Unified School Di | 1  | Bob Johnson       | West Region Broker   | 925/555-1212 |      |     | 1    | MOM   | 002   | JKB   | A    |
|          |                           | 2  | Francine Benedict | Purchasing           |              |      |     | 1    | MOM   | 002   | JKB   | A    |
|          |                           | 3  | Heidi Harrison    | Account Representati |              |      |     | 1    | MOM   | 002   | JKB   | A    |
|          |                           | 4  | David Perry       | Customer Service Rep |              |      |     | 1    | MOM   | 002   | JKB   | A    |
|          |                           | 5  | Teresa Pine       | Customer Service Rep |              |      |     | 1    | MOM   | 002   | JKB   | A    |
|          |                           | 6  | Kathi Small       | Manager              | 555-8357     | 6781 |     | 1    | MOM   | 002   | JKB   | A    |
| 1011     | Consolidated Business     | 1  | Anna Anderson     | Customer Billing Spe | 925/555-1212 |      |     | 1    | CBB   | 002   | JAJ   | A    |
|          |                           | 2  | Bill Johnson      |                      | 18887886545  |      |     | 1    | CBB   | 002   | JAJ   | A    |
|          |                           | 3  | David Perry       | Customer Service Rep |              |      |     | 1    | CBB   | 002   | JAJ   | A    |
|          |                           | 4  | Teresa Pine       | Customer Service Rep |              |      |     | 1    | CBB   | 002   | JAJ   | A    |
| USA02    | Cracker Barrell Restauran | 1  | David Ritz        | Manager              | 555-3634     | 258  |     | 1    | MOM   | 006   | JKB   | A    |
| 1002     | Easy Solutions            | 1  | Anna Anderson     | Customer Billing Spe | 925/555-1212 |      |     | 1    | JAJ   | 002   | JAJ   | A    |
|          |                           | 2  | Paula Smith       |                      | 800/888-9090 |      |     | 1    | JAJ   | 002   | JAJ   | A    |
|          |                           | 3  | Mary Lewis        |                      | 18005551212  |      |     | 1    | JAJ   | 002   | JAJ   | A    |
|          |                           | 4  | MOM1              |                      |              |      |     | 1    | JAJ   | 002   | JAJ   | A    |
| USA03    | Highland Hospital         | 1  | Stuart Little     | Manager              | 555-8181     | 456  |     | 1    | MPC   | 002   | JFD   | A    |
| USA01    | New World Outdoor Equipme | 1  | Bob Johnson       | West Region Broker   | 925/555-1212 |      |     | 1    | MSW   | 002   | JKB   | A    |
|          |                           | 2  | Bill Johnson      |                      | 18887886545  |      |     | 1    | MSW   | 002   | JKB   | A    |
|          |                           | 3  | Paul Franklin     | Purchasing Agent     |              |      |     | 1    | MSW   | 002   | JKB   | A    |
|          |                           | 4  | Louis Prince      | Account Representati |              |      |     | 1    | MSW   | 002   | JKB   | A    |
|          |                           | 5  | Melody Ricks      | Accounting           |              |      |     | 1    | MSW   | 002   | JKB   | A    |
|          |                           | 6  | Betty Newberry    | CSR                  |              |      |     | 1    | MSW   | 002   | JKB   | A    |
|          |                           | 7  | MOM1              |                      |              |      |     | 1    | MSW   | 002   | JKB   | A    |
|          |                           | 8  | David Perry       | Customer Service Rep |              |      |     | 1    | MSW   | 002   | JKB   | A    |
|          |                           | 9  | Teresa Pine       | Customer Service Rep |              |      |     | 1    | MSW   | 002   | JKB   | A    |
|          |                           | 10 | Mary Lewis        |                      | 18005551212  |      |     | 1    | MSW   | 002   | JKB   | A    |
|          |                           | 11 | Fred Fey          | Manager              | 555-8183     | 357  |     | 1    | MSW   | 002   | JKB   | A    |
| USA04    | Western Pacific Wholesale | 1  | Bob Johnson       | West Region Broker   | 925/555-1212 |      |     | 1    | DKD   | 002   | JKB   | A    |
|          |                           | 2  | Quincy Flynn      | Account Representati |              |      |     | 1    | DKD   | 002   | JKB   | A    |

BUSINESS UNIT: US001

| Customer | Customer Name | #  | Contact Nam   | Title                | Phone    | Ext   | Fax   | Type  | Credt | Sales | Cllct | Stat  |
|----------|---------------|----|---------------|----------------------|----------|-------|-------|-------|-------|-------|-------|-------|
| -----    | -----         | -- | -----         | -----                | -----    | ----- | ----- | ----- | ----- | ----- | ----- | ----- |
| USA04    |               | 3  | Amy Dent      | Purchasing Agent     |          |       |       | 1     | DKD   | 002   | JKB   | A     |
|          |               | 4  | David Perry   | Customer Service Rep |          |       |       | 1     | DKD   | 002   | JKB   | A     |
|          |               | 5  | Teresa Pine   | Customer Service Rep |          |       |       | 1     | DKD   | 002   | JKB   | A     |
|          |               | 6  | Zachary Zimms | Manager              | 555-7979 | 153   |       | 1     | DKD   | 002   | JKB   | A     |

BUSINESS UNIT: US001

| Customer | Customer Name | #  | Contact Nam | Title | Phone | Ext   | Fax   | Type  | Credt | Sales | Cllct | Stat  |
|----------|---------------|----|-------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| -----    | -----         | -- | -----       | ----- | ----- | ----- | ----- | ----- | ----- | ----- | ----- | ----- |

End of Report AR31004



SetID: SHARE

Customer: 1000

Alliance Group

Status: Active

## Primary Address

Effective Date: 1/1/1900

Language Code: ENG

Location: 1 Descr: Main Office

Addr 1: 14410 Union Ave

Addr 2:

Addr 3:

Addr 4:

City: San Jose

County:

State: CA

Postal Code: 95124

Country: USA

In City Limit:

Phone:

Ext:

Fax:

Alternate Names:

## Customer Options

Effective Date: 01/01/1900

Grace Pricing Discount Days: 0

Arbitration Plan: PROMO

Allow Product Substitutions: Y

Restocking Fee: N

Product Source: System Product ID

Carton Label Frmt ID:

Ship Container Lbl Frmt ID:

Freight Charge Method:

Exclusive Pricing ID:



SetID: SHARE

Customer: 1001

Apex Systems

Status: Active

## Primary Address

Effective Date: 1/1/1900

Language Code: ENG

Location: 1 Descr: Corporate HQ

Addr 1: 2050 Gateway Place

Phone:

Addr 2:

Ext:

Addr 3:

Fax:

Addr 4:

City: San Jose

County:

Alternate Names:

State: CA

Country: USA

Postal Code: 95110

In City Limit:

## Customer Options

Effective Date: 01/01/1900

Grace Pricing Discount Days: 0

Arbitration Plan:

Allow Product Substitutions: Y

Restocking Fee: N

Product Source: System Product ID

Carton Label Frmt ID:

Ship Container Lbl Frmt ID:

Freight Charge Method:

Exclusive Pricing ID:



SetDCR SHARE

3ustomerR i000

AllcanGe group

StatusR Active

Prcmarv Address EffeGtcxe CateR 1/1/1N00

hanguage 3odeR EG9

hoGatconR M1 CesGrR ani MOffice

Addr iR 14410MU io MAve

PFoneR

Addr 1R

E4tR

Addr 2R

ka4R

Addr wR

3ctvR

Sn MmoPe

3ountvR

Alternate NamesR

StateR

sA

3ountrvR

USA

Postal 3odeR

Ny124

Dn 3ctv hcmctR

3ustomer Optcons EffeGtcxe CateR 1/1/1N00

ComestcG

E4port

Partcal SGFedulesR r

Ccst Netbor7 3odeR sORD

SFcp 8caR

Partcal OrderR r

hanguage 3odeR EG9

krecgFt TermsR

3anGel 6O After ist SFcpR G

Store Num.erR

3arrcer DCR

SFcp Prcor to le5uest CateR r

PrcorctvR

Num.er of Cavs EarlvR M0

Cavs Allobed After le5 CateR M0

Required Export Documents:

33DR G

SECRG

3OOR G

NAKTAR G

3arton h.I krmt DCR

SFcp 3ontacner h.I krmt DCR

DnsuranGe le5ucredR G

klag Orders for E4portR G

AEIPR

MclctarvR G



SetDCR SHARE

3ustomerR i00i

Ape4 Svstems

StatusR Active

Prcmarv Address EffeGtcxe CateR 1/1/1N00

hanguage 3odeR EG9

hoGatconR M1 CesGrR soulounteMHD

Addr iR 20y0M9nteYn5MdCnce

PFoneR

Addr 1R

E4tR

Addr 2R

ka4R

Addr wR

3ctvR

Sn MmoPe

3ountvR

Alternate NamesR

StateR

sA

3ountrvR

USA

Postal 3odeR

Ny110

Dn 3ctv hcmctR

3ustomer Optcons

EffeGtcxe CateR

1/1/1N00

ComestcG

E4port

Partcal SGFedulesR

r

Ccst Netbor7 3odeR sORd

SFcp 8caR

Partcal OrderR

r

hanguage 3odeR EG9

krecgFt TermsR

3anGel 6O After ist SFcpR

G

Store Num.erR

3arrcer DCR

SFcp Prcor to le5uest CateR

r

PrcorctvR

Num.er of Cavs EarlvR

M0

Cavs Allobed After le5 CateR

M0

Required Export Documents:

33DR G

SECRG

3OOR G

NAKTAR G

3arton h.I krmt DCR

SFcp 3ontacner h.I krmt DCR

DnsuranGe le5ucredR

G

klag Orders for E4portR

G

AEIPR

MclctarvR

G



Set:RI SHARE

| SGipyLo Dvctomer | Uame                       | EloAu -sAeptionc<br>Rate x Lime hrom | Rate x Lime Lo     | Standing -sAeptionc<br>RaF | Lime hrom              | Lime Lo                |
|------------------|----------------------------|--------------------------------------|--------------------|----------------------------|------------------------|------------------------|
| 100c             | StitveNG9MMi               | 12/23/2003v12a00a00n                 | 1/2/200Ov12a00a00n | v                          | v                      | v                      |
| 100f             | 4iMUoytsveNG9MMivEmNoUPrdG |                                      |                    | Md<br>lio                  | 12a00a00A<br>12a00a00A | 10a00a00A<br>11aufa00n |



prRII SHARE

| StnL-SdDsirSNpa<br>DsirdRI | AeNp                                  | ersi   | cGfL-SdDsirSNpa<br>DsirdRI | PaGSaGrv | yGttl-SdDsirSNpa<br>DsirdRI | PaGSaGrv | yaShpadDsirSNpa<br>DsirdRI | PaGSaGrv |
|----------------------------|---------------------------------------|--------|----------------------------|----------|-----------------------------|----------|----------------------------|----------|
| 1000                       | AcctiveNG9Man                         | A<br>G | 1000                       | G1       | 1000                        | G1       |                            |          |
| 1001                       | A NOGSf4UNo4                          | A<br>G | 1001                       | G1       | 1001                        | G1       |                            |          |
| 1002                       | Ei4fGSacnUtav4                        | A<br>G | 1002                       | G1       | 1002                        | G1       |                            |          |
| 1003                       | yNvUMicGA44aetiUtav                   | A<br>G | 1003                       | G1       | 1003                        | G1       |                            |          |
| 100s                       | AmPiveNmGyav4ncUtvr                   | A<br>G | 100s                       | G1       | 100s                        | G1       |                            |          |
| 100d                       | 9acmNvGuvel                           | A<br>G | 100d                       | G1       | 100d                        | G1       |                            |          |
| 100D                       | SiMiGYnUmaaM                          | A<br>G | 100D                       | G1       | 100D                        | G1       |                            |          |
| 1005                       | SnM cn4Gyal                           | A<br>G | 1005                       | G1       | 1005                        | G1       |                            |          |
| 100C                       | AmPNvUnMNGds                          | A<br>G | 100C                       | G1       | 100C                        | G1       |                            |          |
| 100J                       | pMa teicGYnUmaaMGEQnt oNvU            | A<br>G | 100J                       | G1       | 100J                        | G1       |                            |          |
| 1010                       | wcaMNveNG9iMmNv                       | A<br>G | 1010                       | G1       | 1011                        | G1       |                            |          |
| 1011                       | yav4actmiUNmGln4tvN44                 | A<br>G | 1020                       | G1       | 1020                        | G1       |                            |          |
| 101C                       | kiUtavicGuv4UtUnUNGaBGHNicU6GSetNveN  | A<br>G | 1020                       | G1       | 101C                        | G1       |                            |          |
| 1020                       | LN iMUoNvUGaBGHNicU6G8GHnoivGSNMPteN4 | A      | 1020                       | G1       |                             |          |                            |          |



prRII SHARE

| StnL-SdDsirSNpa<br>DsirdRI | AeNp                                    | ersi                  | cGfL-SdDsirSNpa<br>DsirdRI | PaGSaGrv | yGttl-SdDsirSNpa<br>DsirdRI | PaGSaGrv | yaShpadDsirSNpa<br>DsirdRI  | PaGSaGrv       |
|----------------------------|-----------------------------------------|-----------------------|----------------------------|----------|-----------------------------|----------|-----------------------------|----------------|
| 1020                       | LN iMUoNvUGaBGHNicU6G8GHnoivGSNMPteN4   | G                     |                            |          | 1000                        | G1       |                             |                |
| d0032                      | FNgt4GFtotUNm                           | A<br>G                | d0032                      | G1       | d0032                       | G1       |                             |                |
| d0033                      | y6Mt4GliTNM                             | A<br>G                | d0033                      | G1       | d0033                       | G1       |                             |                |
| d003s                      | WNccfGhavN4                             | A<br>G                | d003s                      | G1       | d003s                       | G1       |                             |                |
| A7S01                      | XiMNUNeGFUml                            | A<br>G                | A7S01                      | G1       | A7S01                       | G1       |                             |                |
| A7S02                      | llicoMicGq6acN4icNM4                    | A<br>G                | A7S02                      | G1       | A7S02                       | G1       |                             |                |
| A7S03                      | kaMU6NMvGFtr6U4Gq6acN4icNM4             | A<br>G                | A7S03                      | G1       | A7S03                       | G1       |                             |                |
| A7S0s                      | yiv.NMMiGq6acN4icNGSn cf                | A<br>G                | A7S0s                      | G1       | A7S0s                       | G1       |                             |                |
| A7S0d                      | ZnNNv4civmGYnU.ieTGq6acN4icN            | A<br>G                | A7S0d                      | G1       | A7S0d                       | G1       |                             |                |
| A7SJJ                      | An4UMictiGY NMiUtav4GuvUNMnvtUGyn4UaoNM | A<br>G                | A7SJJ                      | G1       | A7SJJ                       | G1       |                             |                |
| A7pYXp01                   | AnUaoitvUGyn4UaoNMG1                    | A<br>G<br>G<br>G<br>G | A7pYXp01                   | G1       | A7pYXp01                    | G1       | A7pYXp01<br>IRYWER<br>7S00C | G2<br>G3<br>G1 |
| A7pYXp02                   | AnUaoitvUGen4UaoNMG2                    | A<br>G                | A7pYXp02                   | G1       | A7pYXp02                    | G1       |                             |                |
| IF901                      | LNcUiGYnUmaaMGEQnt oNvU                 | A<br>G                | IF901                      | G1       | IF901                       | G1       |                             |                |

## PeoplS SHARE

Pvg:L-mOft omMen

p2CgnehoOft omMen

[illegible]

|       |                                       |   |
|-------|---------------------------------------|---|
| 1000  | Alliance Group                        | A |
| 1001  | Apex Systems                          | A |
| 1002  | Easy Solutions                        | A |
| 1003  | Central Association                   | A |
| 1004  | Advanced Consulting                   | A |
| 1005  | Golden Inc.                           | A |
| 1006  | Sara Outdoor                          | A |
| 1007  | Surplus Co.                           | A |
| 1008  | Adventure 54                          | A |
| 1009  | Tropical Outdoor Equipment            | A |
| 1010  | Florence Garden                       | A |
| 1011  | Consolidated Business                 | A |
| 1018  | National Institute of Health Science  | A |
| 1020  | Department of Health & Human Services | A |
| 50032 | Lewis Limited                         | A |
| 50033 | Chris Baker                           | A |
| 50034 | Kelly Jones                           | A |
| AUS01 | Maretec Ltd.                          | A |
| AUS02 | Balmoral Wholesalers                  | A |

**Priority**



SetRIN SHARE

| Prodcst RI | leusription                   | Model ToUE<br>Datalog ToU | Git ylag | Rnh | Rnh Rtem Rd | Statcu    | DommAleE<br>Domm Pst | Irop Svip |
|------------|-------------------------------|---------------------------|----------|-----|-------------|-----------|----------------------|-----------|
| 10000      | tiveNG9MvaGSnii iGO4iGUioNiy  |                           | c        | s   | 10000       | AmPf iG c |                      | c         |
| 10002      | 9MvaGSnii iGrdSufoPIGtiveN    |                           | c        | s   | 10002       | AmPf iG c |                      | c         |
| 10003      | DMYiveNG9MvaGSnii iGO4iGSufoP |                           | c        | s   | 10003       | AmPf iG c |                      | c         |
| 100035     | 9MvaGSnii iGO4fvaGUioNiyIGDMY |                           | c        | s   | 10003       | AmPf iG c |                      | c         |
| 1000C      | 9MvaGSnii iGrdSufoPIGDMYiveN  |                           | c        | s   | 1000C       | AmPf iG c |                      | c         |
| 1000Q      | tMJvPpfvGO4fvaGSuMoPN         |                           | c        | s   | 1000Q       | AmPf iG c |                      | c         |
| 1000k      | SJwwnilGSuMoPNIGtiveN         |                           | c        | s   | 1000k       | AmPf iG c |                      | c         |
| 10006      | SfBiwMm4iPGSuMoPeNIGDMYiveN   |                           | c        | s   | 10006       | AmPf iG c |                      | c         |
| 1000g      | SLfPmu8pm4GtPFGOf4fvaGSuMoPNI |                           | c        | s   | 1000g       | AmPf iG c |                      | c         |
| 1000W      | tMJvPpfvGO4iGTnM iNIGtiveN    |                           | c        | s   | 1000W       | AmPf iG c |                      | c         |
| 10010      | tMJvPpfvGO4iGTnM iNIGDMYiveN  |                           | c        | s   | 10010       | AmPf iG c |                      | c         |
| 10011      | Of4fvaGTnM iNIGHvfNil         |                           | c        | s   | 10011       | AmPf iG c |                      | c         |
| 10012      | 7oMQQ00GRMpBGHinYiP           |                           | c        | s   | 10012       | AmPf iG c |                      | c         |
| 10013      | XivPiBGEmnfwNiGRMpBGHinYiP    |                           | c        | s   | 10013       | AmPf iG c |                      | s         |
| 1001C      | qpBivmiG.fP                   |                           | c        | s   | 1001C       | AmPf iG c |                      | c         |
| 1001Q      | ArW0W0GAnPFYiPio              |                           | c        | s   | 1001Q       | AmPf iG c |                      | c         |
| 1001k      | rqg6WWGqymnMYiPio             |                           | c        | s   | 1001k       | AmPf iG c |                      | c         |
| 10016      | DfoiniNNGqymniGqMYwJPio       |                           | c        | s   | 10016       | AmPf iG c |                      | c         |
| 1001g      | ElwnMoioGHipB8pvBGcfPiG9fPi   |                           | c        | s   | 1001g       | AmPf iG c |                      | c         |
| 1001W      | HpvBni8poGtMJvPGHipBnfauP     |                           | c        | s   | 1001W       | AmPf iG c |                      | c         |
| 10020      | HpvBG7JYwIGZopYiGAPPpmuYivP   |                           | c        | s   | 10020       | AmPf iG c |                      | c         |
| 10021      | bJpnG7JYwIGrfoiGMOGZnMMo      |                           | c        | s   | 10021       | AmPf iG c |                      | c         |
| 10022      | qymniOiNPGqMY8fvpPfMvG7pBnMm4 |                           | c        | s   | 10022       | AmPf iG c |                      | c         |
| 10023      | SPiinGZnilGqp8ni              |                           | c        | s   | 10023       | AmPf iG c |                      | c         |
| 1002C      | SPpfvniNNGSPiinG7pBnMm4       |                           | c        | s   | 1002C       | AmPf iG c |                      | c         |
| 1002Q      | .oywPMvfPiGqp8ni              |                           | c        | s   | 1002Q       | AmPf iG c |                      | c         |
| 1002k      | 7pPmuG.fP                     |                           | c        | s   | 1002k       | AmPf iG c |                      | c         |



SetRIN SHARE

| Prodcst RI | leuscription                 | Model ToUE<br>Datalog ToU | Git ylag | Rnh | Rnh Rtem Rd | Statcu  | DommAleE<br>Domm Pst | Irop Svip |
|------------|------------------------------|---------------------------|----------|-----|-------------|---------|----------------------|-----------|
| 10026      | OfmymniGrfoiG7pPmuiN         |                           | c        | s   | 10026       | AmPf iG | c                    | c         |
| 1002g      | RipoG9fYMGqufnBGqpoofio      |                           | c        | s   | 1002g       | AmPf iG | c                    | c         |
| 1002W      | rplfGqufnBGSipP              |                           | c        | s   | 1002W       | AmPf iG | c                    | c         |
| 10030      | ZMnBfvaGqufnBGropfnio        |                           | c        | s   | 10030       | AmPf iG | c                    | c         |
| 10031      | qMdVGqufnBGropfnio           |                           | c        | s   | 10031       | AmPf iG | c                    | c         |
| 10032      | CGSipNMvGqMv ioPf8niGrivP    |                           | c        | s   | 10032       | AmPf iG | c                    | c         |
| 10033      | TpYYp3GtMJvPpfvGrivP         |                           | c        | s   | 10033       | AmPf iG | c                    | c         |
| 1003C      | -JPnMM4GC000G3G7ioNMvGrivP   |                           | c        | s   | 1003C       | AmPf iG | c                    | c         |
| 1003Q      | 66Qd,fnnGtJYYyGSniiwfvaGOpa  |                           | c        | s   | 1003Q       | AmPf iG | c                    | c         |
| 1003k      | 3GSipNMvGtJYYyGOpaIGRiaJnpo  |                           | c        | s   | 1003k       | AmPf iG | c                    | c         |
| 10036      | 3GSipNMvGtJYYyGOpaIG9Mva     |                           | c        | s   | 10036       | AmPf iG | c                    | c         |
| 1003g      | VMviG2GSniiwfvaGOpaIGRiaJnpo |                           | c        | s   | 1003g       | AmPf iG | c                    | c         |
| 1003W      | VMviG2GSniiwfvaGOpaIG9Mva    |                           | c        | s   | 1003W       | AmPf iG | c                    | c         |
| 100C0      | SfioopG1GOJovioGSPM i        |                           | c        | s   | 100C0       | AmPf iG | c                    | c         |
| 100C1      | binJliGSwMoPNGSPM i          |                           | c        | s   | 100C1       | AmPf iG | c                    | c         |
| 100C2      | SfvaniG-JPBMMoGqMM4io        |                           | c        | s   | 100C2       | AmPf iG | c                    | c         |
| 100C3      | tpPmuniNNG2GOJovioGSPM i     |                           | c        | s   | 100C3       | AmPf iG | c                    | c         |
| 100CC      | DpPioG7Jof,fioG.fP           |                           | c        | s   | 100CC       | AmPf iG | c                    | c         |
| 100CQ      | RiwnpmiYivPGqiopYfmGZfnPio   |                           | c        | s   | 100CQ       | AmPf iG | c                    | c         |
| 100Ck      | OJPpviG9pvPiov               |                           | c        | s   | 100Ck       | AmPf iG | c                    | c         |
| 100C6      | EnimPofmG9fauP/9pPiov        |                           | c        | s   | 100C6       | AmPf iG | c                    | c         |
| 100Cg      | rLfvGrJ8iG9pvPiov            |                           | c        | s   | 100Cg       | AmPf iG | c                    | c         |
| 100CW      | AfoGYpPPoiNNIGbMJ8ni         |                           | c        | s   | 100CW       | AmPf iG | c                    | c         |
| 100Q0      | Afo8iBIGKJiiv                |                           | c        | s   | 100Q0       | AmPf iG | c                    | c         |
| 100Q1      | AfoGOiBGLfPuG7JYw            |                           | c        | s   | 100Q1       | AmPf iG | c                    | c         |
| 100Q2      | AnJYfvJYG7MPN/7pvN           |                           | c        | s   | 100Q2       | AmPf iG | c                    | c         |



SetID:

Catalog Number: BIKES      Bikes, Parts, and Accessories      Eff Date:      Status: Active      Incl/Excl Type: Inclusive

| <u>Product Group</u> | <u>Description</u> | <u>Product ID</u> | <u>Description</u>                                                                                                                                                                                                                                   |
|----------------------|--------------------|-------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                      |                    |                   | Men's Long Sleeve Bike Jersey<br>Women's Long Sleeve Bike Shirt<br>Mountain Bike Gloves, Men's<br>Mountain Bike Gloves, Women's<br>Pro5500 Road Helmet<br>Vented Eclipse Road Helmet<br>High Performance Road Bike<br>Mt. Whitney 3000 Mountain Bike |
| 099                  | Accessories        |                   | Desktop CPU 450Mhz, 128 Mb RAM<br>Laptop CPU 450Mhz, 64 Mb RAM,<br>Desktop CPU 450Mhz, 128 Mb RAM<br>Laptop CPU 450Mhz, 32 Mb RAM,<br>MultiScan E200 Monitor 17Inch                                                                                  |



SetID:

Catalog Number: **CAMPING**      Camping Gear      Eff Date:      Status: Active      Incl/Excl Type: Inclusive

| <u>Product Group</u> | <u>Description</u> | <u>Product ID</u> | <u>Description</u>           |
|----------------------|--------------------|-------------------|------------------------------|
|                      |                    |                   | 775-fill Mummy Sleeping Bag  |
|                      |                    |                   | 3 Season Mummy Bag, Regular  |
|                      |                    |                   | 3 Season Mummy Bag, Long     |
|                      |                    |                   | Zone 2 Sleeping Bag, Regular |
|                      |                    |                   | Zone 2 Sleeping Bag, Long    |
|                      |                    |                   | Sierra 1 Burner Stove        |
|                      |                    |                   | Deluxe Sports Stove          |
|                      |                    |                   | Single Outdoor Cooker        |
|                      |                    |                   | Matchless 2 Burner Stove     |
|                      |                    |                   | Water Purifier Kit           |
|                      |                    |                   | Replacement Ceramic Filter   |
|                      |                    |                   | Butane Lantern               |
|                      |                    |                   | Electric Light/Latern        |
|                      |                    |                   | Twin Tube Lantern            |
|                      |                    |                   | Air mattress, Double         |

Return Material Authorization Form

|                  |                                       |  |
|------------------|---------------------------------------|--|
| RMA No.: REW0101 | Date: 08/15/20  Status: Closed        |  |
| Page: 1          | Report Date/Time: 11/21/2003/14:28:00 |  |

Return From Location:  
USA - Phoenix  
121 First Street  
Phoenix AZ 85001  
United States

| Line Status | Item ID<br>Description | Est. Return Date | UOM | Qty<br>Returned | Net Price | Extended Amt |
|-------------|------------------------|------------------|-----|-----------------|-----------|--------------|
|-------------|------------------------|------------------|-----|-----------------|-----------|--------------|

|          |                                         |            |    |   |           |           |
|----------|-----------------------------------------|------------|----|---|-----------|-----------|
| 1 Closed | 10003<br>Long Sleeve Biking Jersey, Wom | 08/15/2000 | EA | 3 | No Charge | No Charge |
|----------|-----------------------------------------|------------|----|---|-----------|-----------|

Return From Location:  
USA - Phoenix  
121 First Street  
Phoenix AZ 85001  
United States

Return Reason:  
Carrier:  
Ship Method:  
Restock Fee Flag: No

USA - Phoenix  
121 First Street  
Phoenix AZ 85001  
United States

Return Material Authorization Form

|                  |                                       |              |  |
|------------------|---------------------------------------|--------------|--|
| RMA No.: REW0106 | Date: 11/21/20                        | Status: Open |  |
| Page: 1          | Report Date/Time: 11/21/2003/14:28:00 |              |  |

Return From Location:  
USA - San Francisco  
23 California Street  
San Francisco CA 94121  
United States

| Line Status | Item ID<br>Description | Est. Return Date | UOM | Qty<br>Returned | Net Price | Extended Amt |
|-------------|------------------------|------------------|-----|-----------------|-----------|--------------|
|-------------|------------------------|------------------|-----|-----------------|-----------|--------------|

|        |                                    |            |    |   |           |           |
|--------|------------------------------------|------------|----|---|-----------|-----------|
| 1 Open | 10002<br>Long Sleeve T-Shirt, Mens | 11/21/2003 | EA | 1 | No Charge | No Charge |
|--------|------------------------------------|------------|----|---|-----------|-----------|

Return From Location:  
USA - San Francisco  
23 California Street  
San Francisco CA 94121  
United States

Return Reason:  
Carrier:  
Ship Method:  
Restock Fee Flag: No

USA - Phoenix  
121 First Street  
Phoenix AZ 85001  
United States

## Return Material Authorization Form

|                                       |                  |              |
|---------------------------------------|------------------|--------------|
| RMA No.: REC0101                      | Date: 11/05/2002 | Status: Open |
| Report Date/Time: 11/21/2003/09:20:11 | Page: 1          |              |

Sold To:  
Alliance Group  
14410 Union Ave  
San Jose CA 95124  
United States

| Line No. | Product Number<br>Description | Est. Return Date<br>Order Action<br>Line Status | UOM | Qty<br>Returned | Net Price<br>List Price | Extended Amt |
|----------|-------------------------------|-------------------------------------------------|-----|-----------------|-------------------------|--------------|
|----------|-------------------------------|-------------------------------------------------|-----|-----------------|-------------------------|--------------|

Currency: US Dollar

|   |                                     |                                 |    |      |           |           |
|---|-------------------------------------|---------------------------------|----|------|-----------|-----------|
| 1 | 10002<br>Long Sleeve T-Shirt, Men's | 11/05/2002<br>No Action<br>Open | EA | 1.00 | No Charge | No Charge |
|---|-------------------------------------|---------------------------------|----|------|-----------|-----------|

Return From:  
Alliance Group  
14410 Union Ave  
San Jose CA 95124  
United States

Return Reason:  
Return Type: Return - No Replacement  
Carrier:  
Ship Method:  
Restock Fee Flag: No

Return To:  
144 North Street  
New York NY 10168  
United States

## Return Material Authorization Form

|                                       |                  |                 |
|---------------------------------------|------------------|-----------------|
| RMA No.: REC0104                      | Date: 11/05/2002 | Status: Pending |
| Report Date/Time: 11/21/2003/09:20:11 | Page: 1          |                 |

Sold To:  
Alliance Group  
14410 Union Ave  
San Jose CA 95124  
United States

| Line No. | Product Number<br>Description | Est. Return Date<br>Order Action<br>Line Status | UOM | Qty<br>Returned | Net Price<br>List Price | Extended Amt |
|----------|-------------------------------|-------------------------------------------------|-----|-----------------|-------------------------|--------------|
|----------|-------------------------------|-------------------------------------------------|-----|-----------------|-------------------------|--------------|

Currency: US Dollar

|   |                                    |                                    |    |      |           |           |
|---|------------------------------------|------------------------------------|----|------|-----------|-----------|
| 1 | 10032<br>4 Season Convertible Tent | 11/05/2002<br>No Action<br>Pending | EA | 1.00 | No Charge | No Charge |
|---|------------------------------------|------------------------------------|----|------|-----------|-----------|

Return From:  
Alliance Group  
14410 Union Ave  
San Jose CA 95124  
United States

Return Reason:  
Return Type: Return - No Replacement  
Carrier:  
Ship Method:  
Restock Fee Flag: No

Return To:  
144 North Street  
New York NY 10168  
United States

PEOPLESOFT OM  
RMA REGISTER

REPORT ID: OMS7100  
Bus. Unit: US001--US001 NEW YORK OPERATIONS

PAGE NO: 1  
RUN DATE 11/21/2003  
RUN TIME 09:21:00  
RMA Total

| <u>RMA No</u>         | <u>RMA Date</u>          | <u>Sold-To Cust ID</u> | <u>Name</u>                       | <u>Ret to IBU</u> | <u>Est Ret Dt</u> | <u>Ret Reason</u> | <u>Ret Type</u> | <u>Status</u>            |                      |
|-----------------------|--------------------------|------------------------|-----------------------------------|-------------------|-------------------|-------------------|-----------------|--------------------------|----------------------|
| Currency: : US Dollar |                          |                        |                                   |                   |                   |                   |                 |                          |                      |
| REC0101               | 11/05/2002               | 1000                   | Alliance Group                    | US001             | 11/05/2002        | DAMAGE            | RETURN          | Open                     | 0.00                 |
| <u>Line No</u>        | <u>Return Product ID</u> | <u>Return Qty</u>      | <u>Receipt Qty</u>                |                   | <u>Est Ret Dt</u> | <u>Ret Reason</u> | <u>Ret Type</u> | <u>Order Action</u>      | <u>Credit Action</u> |
| 1                     | 10002                    | 1.0000                 | 0.0000                            | US001             | 11/05/2002        | DAMAGE            | RETURN          | No Action                | None                 |
| REC0104               | 11/05/2002               | 1000                   | Alliance Group                    | US001             | 11/05/2002        | DAMAGE            | RETURN          | Pending                  | 0.00                 |
| <u>Line No</u>        | <u>Return Product ID</u> | <u>Return Qty</u>      | <u>Receipt Qty</u>                |                   | <u>Est Ret Dt</u> | <u>Ret Reason</u> | <u>Ret Type</u> | <u>Order Action</u>      | <u>Credit Action</u> |
| 1                     | 10032                    | 1.0000                 | 0.0000                            | US001             | 11/05/2002        | DAMAGE            | RETURN          | No Action                | Now                  |
| REC0106               | 11/05/2002               | 1000                   | Alliance Group                    | US001             | 11/05/2002        | DAMAGE            | RETURN          | Open                     | 0.00                 |
| <u>Line No</u>        | <u>Return Product ID</u> | <u>Return Qty</u>      | <u>Receipt Qty</u>                |                   | <u>Est Ret Dt</u> | <u>Ret Reason</u> | <u>Ret Type</u> | <u>Order Action</u>      | <u>Credit Action</u> |
| 1                     | 10003                    | 1.0000                 | 0.0000                            | US001             | 11/05/2002        | DAMAGE            | RETURN          | No Action                | On Receipt           |
| REC0107               | 11/06/2002               | 1000                   | Alliance Group                    | US001             | 11/06/2002        | DAMAGE            | RETURN          | Pending                  | 0.00                 |
| REC0108               | 11/06/2002               | 1000                   | Alliance Group                    | US001             | 11/06/2002        | DAMAGE            | RETURN          | Pending                  | 0.00                 |
| REC0110               | 11/27/2002               | 1001                   | Apex Systems                      | US001             | 11/27/2002        | DAMAGE            | RETURN          | Open                     | 0.00                 |
| <u>Line No</u>        | <u>Return Product ID</u> | <u>Return Qty</u>      | <u>Receipt Qty</u>                |                   | <u>Est Ret Dt</u> | <u>Ret Reason</u> | <u>Ret Type</u> | <u>Order Action</u>      | <u>Credit Action</u> |
| 1                     | 10002                    | 1.0000                 | 0.0000                            | US001             | 11/27/2002        | DAMAGE            | RETURN          | Replace Prior to Receipt | None                 |
| REC0111               | 11/27/2002               | 1004                   | Advanced Consulting               | US001             | 11/27/2002        | DAMAGE            | RETURN          | Open                     | 55.00                |
| <u>Line No</u>        | <u>Return Product ID</u> | <u>Return Qty</u>      | <u>Receipt Qty</u>                |                   | <u>Est Ret Dt</u> | <u>Ret Reason</u> | <u>Ret Type</u> | <u>Order Action</u>      | <u>Credit Action</u> |
| 1                     | 10032                    | 2.0000                 | 0.0000                            | US001             | 11/27/2002        | DAMAGE            | RETURN          | Replace Prior to Receipt | Now                  |
| REC0112               | 11/27/2002               | USA01                  | New World Outdoor Equipment, Inc. | US001             | 11/27/2002        | DAMAGE            | RETURN          | Open                     | 105.00               |
| <u>Line No</u>        | <u>Return Product ID</u> | <u>Return Qty</u>      | <u>Receipt Qty</u>                |                   | <u>Est Ret Dt</u> | <u>Ret Reason</u> | <u>Ret Type</u> | <u>Order Action</u>      | <u>Credit Action</u> |
| 1                     | 10009                    | 3.0000                 | 0.0000                            | US001             | 11/27/2002        | DAMAGE            | RETURN          | Replace Prior to Receipt | Now                  |

End of Report

PEOPLESOFT OM  
OVERDUE RMA REPORT

REPORT ID: OMS7110  
Bus. Unit: US001--US001 NEW YORK OPERATIONS  
Days Allowed After Expected Return Date: 0  
By RMA Number

PAGE NO: 1  
RUN DATE 11/21/2003  
RUN TIME 09:19:39

| <u>RMA No</u> | <u>Ret From Cust ID</u> | <u>Product ID</u> | <u>RMA Line</u> | <u>Ret to IBU</u> | <u>Est Ret Dt</u> | <u>Overdue Qty</u> | <u>Days Overdue</u> |
|---------------|-------------------------|-------------------|-----------------|-------------------|-------------------|--------------------|---------------------|
| REC0101       | 1000                    | 10002             | 1               | US001             | 11/05/2002        | 1.0000             | 381                 |
| REC0104       | 1000                    | 10032             | 1               | US001             | 11/05/2002        | 1.0000             | 381                 |
| REC0106       | 1000                    | 10003             | 1               | US001             | 11/05/2002        | 1.0000             | 381                 |
| REC0110       | 1001                    | 10002             | 1               | US001             | 11/27/2002        | 1.0000             | 359                 |
| REC0111       | 1004                    | 10032             | 1               | US001             | 11/27/2002        | 2.0000             | 359                 |
| REC0112       | USA01                   | 10009             | 1               | US001             | 11/27/2002        | 3.0000             | 359                 |

End of Report