

PeopleSoft®

PeopleSoft EnterpriseOne Resource Assignments 8.11 SP1 PeopleBook

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PeopleSoft EnterpriseOne Resource Assignments 8.11 SP1 PeopleBook
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Contents

General Preface

About This PeopleBook Prefacexi

PeopleSoft Application Prerequisites.....xi

PeopleSoft Application Fundamentals.....xi

Documentation Updates and Printed Documentation.....xii

 Obtaining Documentation Updates.....xii

 Ordering Printed Documentation.....xii

Additional Resources.....xiii

Typographical Conventions and Visual Cues.....xiv

 Typographical Conventions.....xiv

 Visual Cues.....xv

 Country, Region, and Industry Identifiers.....xvi

 Currency Codes.....xvi

Comments and Suggestions.....xvi

Common Elements Used in PeopleBooks.....xvii

Preface

PeopleSoft EnterpriseOne Resource Assignments Preface.....xix

PeopleSoft Products.....xix

PeopleSoft Application Fundamentals.....xix

Common Elements Used in This PeopleBook.....xix

Chapter 1

Getting Started with PeopleSoft EnterpriseOne Resource Assignments.....1

Resource Assignments Overview.....1

Resource Assignments Implementation.....1

 Global Implementation Steps for Resource Assignments.....1

 Implementation Steps for the Resource Assignments System.....2

Chapter 2

Understanding the Resource Assignments System.....3

Understanding the Resource Assignments System.....3

Chapter 3

Setting Up the Resource Assignments System.....5
 Understanding User-Defined Codes for Work Order Resource Assignments.....5
 Setting Up Resource Assignment Constants.....6
 Understanding Resource Assignment Constants.....7
 Form Used to Set Up Resource Assignment Constants.....7
 Setting Up Resource Assignment Constants.....7
 Defining Resource Working Hours.....8
 Understanding Resource Working Hours.....8
 Prerequisites.....8
 Forms Used to Define Resource Working Hours.....9
 Adding a Base Calendar.....9
 Adding a Resource Calendar.....10
 Defining Crew Maintenance Schedule Periods.....11
 Understanding Crew Maintenance Schedule Periods.....11
 Forms Used to Define Crew Maintenance Schedule Periods.....12
 Defining Crew Maintenance Schedule Periods.....12

Chapter 4

Entering Resource Master Records.....13
 Understanding Resource Master Records.....13
 Entering Resource Master Records.....14
 Prerequisites.....14
 Forms Used to Enter Resource Master Records.....14
 Setting Processing Options for Resource Master (P48310).....14
 Adding Resource Master Records.....15
 Updating the Resource Master Table.....17
 Understanding the Resource Master Global Update Programs.....17
 Running the Resource Master Global Update Programs.....17
 Setting Processing Options for Resource Master Global Update - Address Book/Equipment
 Master (R48350/R48351).....17
 Assigning Resources to a Crew.....19
 Understanding Assigning Resources to a Crew.....19
 Form Used to Assign a Resource to a Crew.....19
 Assigning a Resource to a Crew.....19

Chapter 5

Managing Crew Scheduling.....21

Understanding Crew Scheduling.....21

Common Elements Used in this Chapter.....24

Entering Work Orders and Planning for Crew Scheduling.....26

 Understanding Work Orders and Planning for Crew Scheduling.....26

 Forms Used to Create Work Orders for Crew Scheduling.....27

 Reviewing Work Order Detail (P13714).....27

 Reviewing Labor Detail Steps (P13732).....28

Working with Crew Availability.....29

 Understanding Crew Availability.....30

 Prerequisites.....30

 Forms Used to Work with Crew Availability.....30

 Setting Processing Options for Crew Schedule Metric (P48315).....31

 Defining Crew Availability.....31

Creating the Crew Schedule.....32

 Understanding the Crew Schedule.....32

 Forms Used to Work with the Crew Schedule.....33

 Reviewing the Crew Schedule.....33

 Saving Schedule Changes.....33

Searching for Unscheduled Work for Crew Scheduling.....34

 Understanding the Search for Unscheduled Work.....34

 Forms Used to Search for Unscheduled Work.....35

 Reviewing Unscheduled Work.....35

 Reviewing Crew Availability by Craft.....35

Rescheduling Work Not Completed.....36

 Understanding Rescheduling Work Not Completed.....36

 Forms Used to Reschedule Work Orders.....37

 Reviewing Carryover Work.....37

 Entering Reason Codes to Track Rescheduling Metrics.....38

Working with PM Forecasts in Crew Scheduling.....38

 Understanding PM Forecasts in Crew Scheduling.....38

 Forms Used to Work With PM Forecasts in Crew Scheduling.....39

 Reviewing PM Forecasts.....39

Reviewing the Crew Schedule.....39

 Understanding Reviewing the Crew Schedule.....40

 Prerequisite.....40

 Forms Used to Review the Crew Schedule.....40

 Setting Processing Options for the Crew Scheduling Workbench Program.....40

 Reviewing Future and Historical Work Scheduled.....42

Managing Large Jobs in Crew Scheduling.....	43
Understanding Managing Large Jobs in Crew Scheduling.....	43
Forms Used for Managing Large Jobs in Crew Scheduling.....	44
Splitting a Labor Detail Step.....	44
Scheduling Parent/Child Work Order Jobs.....	45
Assigning a Crew and Schedule Period.....	45
Revising the Current Crew Schedule.....	45
Understanding Crew Schedule Revisions.....	45
Forms Used to Revise the Crew Schedule.....	46
Adding Unplanned Items to the Crew Schedule.....	46
Checking Inventory Availability for the Crew Schedule.....	46
Understanding Inventory Availability for Crew Scheduling.....	47
Forms Used to Work with Parts Availability.....	47
Checking Inventory Availability for the Crew Schedule.....	47
Printing the Crew Schedule Report (R48342).....	48
Understanding the Print Schedule Program.....	48
Rolling the Schedule.....	48
Understanding Rolling Schedules.....	48
Forms Used to Roll the Schedule for Crew Scheduling.....	49
Setting the Current Period Manually.....	49
Running the Maintenance Schedule Roll Periods Program (R48325).....	50
Setting Processing Options for Maintenance Schedule Roll Periods (R48325).....	50
Assigning Crew Work and Resource Assignments.....	51
Understanding Crew Work Assignments.....	51
Forms Used to Assign Resources to the Schedule.....	53
Setting Processing Options for Crew Schedule Assignments (P48330).....	53
Assigning Resources to Crew Schedule.....	55
Splitting Work Over Multiple Days for a Single Resource.....	55
Splitting Work Between Multiple Resources.....	56
Completing Orders on the Schedule.....	57
Understanding Completing Orders on the Schedule.....	57
Forms Used to Complete Work Orders on the Schedule.....	57
Completing Work Orders on the Schedule.....	57
Completing Labor Detail Steps on the Schedule.....	58
Running the Crew Schedule Completion Metrics Program (R48327).....	58
Reviewing Schedule Metrics.....	59
Understanding Schedule Metrics.....	59
Prerequisites.....	59
Forms Used to Review Schedule Metrics.....	60
Reviewing Schedule Achievement.....	60

Reviewing Percent Scheduled.....60
 Reviewing Reason for Reschedule.....61

Chapter 6

Working with Resource Assignments.....63
 Understanding How to Assign Resources to Work Orders.....63
 Prerequisites.....63
 Setting Processing Options for Resource Assignments (P48331).....64
 Working with Work Orders.....67
 Understanding Work Orders.....67
 Forms Used to Work with Work Orders.....68
 Reviewing Work Orders.....68
 Revising Work Orders.....68
 Downloading Work Order Backlogs.....71
 Understanding Work Order Backlogs.....71
 Downloading Work Orders.....71
 Setting Processing Options for Work Order Backlog Download (R13460).....71
 Locating Resources.....72
 Understanding How to Locate Resources.....72
 Prerequisite.....73
 Forms Used to Locate Resources.....73
 Locating Resources.....73
 Assigning Resources to Tasks.....74
 Understanding How to Assign Resources to Tasks.....75
 Forms Used to Assign Resources to Tasks.....76
 Assigning Resources to Tasks.....76
 Revising Resource Assignments.....77
 Understanding Revising Resource Assignments.....77
 Forms Used to Revise Resource Assignments.....78
 Revising Resource Assignments.....78

Chapter 7

Integrating Employee Assignment with Resource Assignment.....81
 Understanding Employee Assignment Integration with Resource Assignment.....81
 Setting Up Users.....82
 Understanding User Setup.....82
 Prerequisite.....82
 Forms Used to Set Up Users.....83

Setting Up Users.....83

Setting Up Employee Assignment for Integration.....83

 Understanding Employee Assignment Setup for Integration.....83

 Forms Used to Set Up Employee Assignment for Integration.....84

 Setting Up Pay Types to Use in Assignments.....85

 Setting Up User Defined Code.....85

 Setting Up a Default Pay Type.....85

 Setting Up Versions of Time Entry MBF Processing Options (P050002A).....85

 Setting Up Versions of Speed Time Entry (P051121).....86

Setting Up Resource Assignment for Integration.....86

 Understanding Resource Assignment Setup for Integration.....86

 Forms Used to Set Up Resource Assignment for Integration.....86

 Setting Up a Resource Master Record.....87

 Setting Up a Work Order.....88

 Attaching a Resource to a Work Order.....88

 Setting Up a Version of Time Entry Self Service Director (P051125).....88

 Setting Up Time Entry Fields.....88

 Setting Up Pay Types.....89

 Setting Processing Options for Time Entry Batch Processor (R05116Z1I).....89

 Setting Processing Options for Generate Timecard Templates in F0611621 (R0716711).....89

Appendix A

PeopleSoft EnterpriseOne Resource Assignments Reports.....91

PeopleSoft EnterpriseOne Resource Assignments Reports: A to Z.....91

PeopleSoft EnterpriseOne Resource Assignments Selected Reports.....92

 R48340 - Resource Assignment Detail Report.....92

 R48341 - Resource Assignment Summary Report.....92

 Processing Options for Resource Assignment Reports (R48340, R48341).....92

 R48345 — Crew Work Assignment Report.....93

 Processing Options for Crew Work Assignment Report (R48345).....93

 R48342 — Crew Schedule Report.....94

 Processing Options for Crew Schedule Report (R48342).....94

 R48327 — Crew Schedule Completion Metrics.....95

 Processing Options for Crew Schedule Completion Metrics (R48327).....95

Glossary of PeopleSoft Terms.....97

Index107

About This PeopleBook Preface

PeopleBooks provide you with the information that you need to implement and use PeopleSoft applications.

This preface discusses:

- PeopleSoft application prerequisites.
- PeopleSoft application fundamentals.
- Documentation updates and printed documentation.
- Additional resources.
- Typographical conventions and visual cues.
- Comments and suggestions.
- Common elements in PeopleBooks.

Note. PeopleBooks document only page elements, such as fields and check boxes, that require additional explanation. If a page element is not documented with the process or task in which it is used, then either it requires no additional explanation or it is documented with common elements for the section, chapter, PeopleBook, or product line. Elements that are common to all PeopleSoft applications are defined in this preface.

PeopleSoft Application Prerequisites

To benefit fully from the information that is covered in these books, you should have a basic understanding of how to use PeopleSoft applications.

You might also want to complete at least one PeopleSoft introductory training course, if applicable.

You should be familiar with navigating the system and adding, updating, and deleting information by using PeopleSoft menus, and pages, forms, or windows. You should also be comfortable using the World Wide Web and the Microsoft Windows or Windows NT graphical user interface.

These books do not review navigation and other basics. They present the information that you need to use the system and implement your PeopleSoft applications most effectively.

PeopleSoft Application Fundamentals

Each application PeopleBook provides implementation and processing information for your PeopleSoft applications.

Note. Application fundamentals PeopleBooks are not applicable to the PeopleTools product.

For some applications, additional, essential information describing the setup and design of your system appears in a companion volume of documentation called the application fundamentals PeopleBook. Most PeopleSoft product lines have a version of the application fundamentals PeopleBook. The preface of each PeopleBook identifies the application fundamentals PeopleBooks that are associated with that PeopleBook.

The application fundamentals PeopleBook consists of important topics that apply to many or all PeopleSoft applications across one or more product lines. Whether you are implementing a single application, some combination of applications within the product line, or the entire product line, you should be familiar with the contents of the appropriate application fundamentals PeopleBooks. They provide the starting points for fundamental implementation tasks.

Documentation Updates and Printed Documentation

This section discusses how to:

- Obtain documentation updates.
- Order printed documentation.

Obtaining Documentation Updates

You can find updates and additional documentation for this release, as well as previous releases, on the PeopleSoft Customer Connection website. Through the Documentation section of PeopleSoft Customer Connection, you can download files to add to your PeopleBook Library. You'll find a variety of useful and timely materials, including updates to the full PeopleSoft documentation that is delivered on your PeopleBooks CD-ROM.

Important! Before you upgrade, you must check PeopleSoft Customer Connection for updates to the upgrade instructions. PeopleSoft continually posts updates as the upgrade process is refined.

See Also

PeopleSoft Customer Connection, <https://www.peoplesoft.com/corp/en/login.jsp>

Ordering Printed Documentation

You can order printed, bound volumes of the complete PeopleSoft documentation that is delivered on your PeopleBooks CD-ROM. PeopleSoft makes printed documentation available for each major release shortly after the software is shipped. Customers and partners can order printed PeopleSoft documentation by using any of these methods:

- Web
- Telephone
- Email

Web

From the Documentation section of the PeopleSoft Customer Connection website, access the PeopleBooks Press website under the Ordering PeopleBooks topic. The PeopleBooks Press website is a joint venture between PeopleSoft and MMA Partners, the book print vendor. Use a credit card, money order, cashier's check, or purchase order to place your order.

Telephone

Contact MMA Partners at 877 588 2525.

Email

Send email to MMA Partners at peoplebookspres@mmapartner.com.

See Also

PeopleSoft Customer Connection, <https://www.peoplesoft.com/corp/en/login.jsp>

Additional Resources

The following resources are located on the PeopleSoft Customer Connection website:

Resource	Navigation
Application maintenance information	Updates + Fixes
Business process diagrams	Support, Documentation, Business Process Maps
Interactive Services Repository	Interactive Services Repository
Hardware and software requirements	Implement, Optimize + Upgrade, Implementation Guide, Implementation Documentation & Software, Hardware and Software Requirements
Installation guides	Implement, Optimize + Upgrade, Implementation Guide, Implementation Documentation & Software, Installation Guides and Notes
Integration information	Implement, Optimize + Upgrade, Implementation Guide, Implementation Documentation and Software, Pre-built Integrations for PeopleSoft Enterprise and PeopleSoft EnterpriseOne Applications
Minimum technical requirements (MTRs) (EnterpriseOne only)	Implement, Optimize + Upgrade, Implementation Guide, Supported Platforms
PeopleBook documentation updates	Support, Documentation, Documentation Updates
PeopleSoft support policy	Support, Support Policy
Prerelease notes	Support, Documentation, Documentation Updates, Category, Prerelease Notes
Product release roadmap	Support, Roadmaps + Schedules
Release notes	Support, Documentation, Documentation Updates, Category, Release Notes

Resource	Navigation
Release value proposition	Support, Documentation, Documentation Updates, Category, Release Value Proposition
Statement of direction	Support, Documentation, Documentation Updates, Category, Statement of Direction
Troubleshooting information	Support, Troubleshooting
Upgrade documentation	Support, Documentation, Upgrade Documentation and Scripts

Typographical Conventions and Visual Cues

This section discusses:

- Typographical conventions.
- Visual cues.
- Country, region, and industry identifiers.
- Currency codes.

Typographical Conventions

This table contains the typographical conventions that are used in PeopleBooks:

Typographical Convention or Visual Cue	Description
Bold	Indicates PeopleCode function names, business function names, event names, system function names, method names, language constructs, and PeopleCode reserved words that must be included literally in the function call.
<i>Italics</i>	Indicates field values, emphasis, and PeopleSoft or other book-length publication titles. In PeopleCode syntax, italic items are placeholders for arguments that your program must supply. We also use italics when we refer to words as words or letters as letters, as in the following: Enter the letter <i>O</i> .
KEY+KEY	Indicates a key combination action. For example, a plus sign (+) between keys means that you must hold down the first key while you press the second key. For ALT+W, hold down the ALT key while you press the W key.
Monospace font	Indicates a PeopleCode program or other code example.

Typographical Convention or Visual Cue	Description
“ ” (quotation marks)	Indicate chapter titles in cross-references and words that are used differently from their intended meanings.
. . . (ellipses)	Indicate that the preceding item or series can be repeated any number of times in PeopleCode syntax.
{ } (curly braces)	Indicate a choice between two options in PeopleCode syntax. Options are separated by a pipe ().
[] (square brackets)	Indicate optional items in PeopleCode syntax.
& (ampersand)	When placed before a parameter in PeopleCode syntax, an ampersand indicates that the parameter is an already instantiated object. Ampersands also precede all PeopleCode variables.

Visual Cues

PeopleBooks contain the following visual cues.

Notes

Notes indicate information that you should pay particular attention to as you work with the PeopleSoft system.

Note. Example of a note.

If the note is preceded by *Important!*, the note is crucial and includes information that concerns what you must do for the system to function properly.

Important! Example of an important note.

Warnings

Warnings indicate crucial configuration considerations. Pay close attention to warning messages.

Warning! Example of a warning.

Cross-References

PeopleBooks provide cross-references either under the heading “See Also” or on a separate line preceded by the word *See*. Cross-references lead to other documentation that is pertinent to the immediately preceding documentation.

Country, Region, and Industry Identifiers

Information that applies only to a specific country, region, or industry is preceded by a standard identifier in parentheses. This identifier typically appears at the beginning of a section heading, but it may also appear at the beginning of a note or other text.

Example of a country-specific heading: “(FRA) Hiring an Employee”

Example of a region-specific heading: “(Latin America) Setting Up Depreciation”

Country Identifiers

Countries are identified with the International Organization for Standardization (ISO) country code.

Region Identifiers

Regions are identified by the region name. The following region identifiers may appear in PeopleBooks:

- Asia Pacific
- Europe
- Latin America
- North America

Industry Identifiers

Industries are identified by the industry name or by an abbreviation for that industry. The following industry identifiers may appear in PeopleBooks:

- USF (U.S. Federal)
- E&G (Education and Government)

Currency Codes

Monetary amounts are identified by the ISO currency code.

Comments and Suggestions

Your comments are important to us. We encourage you to tell us what you like, or what you would like to see changed about PeopleBooks and other PeopleSoft reference and training materials. Please send your suggestions to:

PeopleSoft Product Documentation Manager PeopleSoft, Inc. 4460 Hacienda Drive Pleasanton, CA 94588

Or send email comments to doc@peoplesoft.com.

While we cannot guarantee to answer every email message, we will pay careful attention to your comments and suggestions.

Common Elements Used in PeopleBooks

Address Book Number	Enter a unique number that identifies the master record for the entity. An address book number can be the identifier for a customer, supplier, company, employee, applicant, participant, tenant, location, and so on. Depending on the application, the field on the form might refer to the address book number as the customer number, supplier number, or company number, employee or applicant id, participant number, and so on.
As If Currency Code	Enter the three-character code to specify the currency that you want to use to view transaction amounts. This code allows you to view the transaction amounts as if they were entered in the specified currency rather than the foreign or domestic currency that was used when the transaction was originally entered.
Batch Number	Displays a number that identifies a group of transactions to be processed by the system. On entry forms, you can assign the batch number or the system can assign it through the Next Numbers program (P0002).
Batch Date	Enter the date in which a batch is created. If you leave this field blank, the system supplies the system date as the batch date.
Batch Status	Displays a code from user-defined code (UDC) table 98/IC that indicates the posting status of a batch. Values are: <i>Blank:</i> Batch is unposted and pending approval. <i>A:</i> The batch is approved for posting, has no errors and is in balance, but it has not yet been posted. <i>D:</i> The batch posted successfully. <i>E:</i> The batch is in error. You must correct the batch before it can post. <i>P:</i> The system is in the process of posting the batch. The batch is unavailable until the posting process is complete. If errors occur during the post, the batch status changes to E. <i>U:</i> The batch is temporarily unavailable because someone is working with it, or the batch appears to be in use because a power failure occurred while the batch was open.
Branch/Plant	Enter a code that identifies a separate entity as a warehouse location, job, project, work center, branch, or plant in which distribution and manufacturing activities occur. In some systems, this is called a business unit.
Business Unit	Enter the alphanumeric code that identifies a separate entity within a business for which you want to track costs. In some systems, this is called a branch/plant.
Category Code	Enter the code that represents a specific category code. Category codes are user-defined codes that you customize to handle the tracking and reporting requirements of your organization.
Company	Enter a code that identifies a specific organization, fund, or other reporting entity. The company code must already exist in the F0010 table and must identify a reporting entity that has a complete balance sheet.

Currency Code	Enter the three-character code that represents the currency of the transaction. PeopleSoft EnterpriseOne provides currency codes that are recognized by the International Organization for Standardization (ISO). The system stores currency codes in the F0013 table.
Document Company	<p>Enter the company number associated with the document. This number, used in conjunction with the document number, document type, and general ledger date, uniquely identifies an original document.</p> <p>If you assign next numbers by company and fiscal year, the system uses the document company to retrieve the correct next number for that company.</p> <p>If two or more original documents have the same document number and document type, you can use the document company to display the document that you want.</p>
Document Number	Displays a number that identifies the original document, which can be a voucher, invoice, journal entry, or time sheet, and so on. On entry forms, you can assign the original document number or the system can assign it through the Next Numbers program.
Document Type	<p>Enter the two-character UDC, from UDC table 00/DT, that identifies the origin and purpose of the transaction, such as a voucher, invoice, journal entry, or time sheet. PeopleSoft EnterpriseOne reserves these prefixes for the document types indicated:</p> <p><i>P</i>: Accounts payable documents.</p> <p><i>R</i>: Accounts receivable documents.</p> <p><i>T</i>: Time and pay documents.</p> <p><i>I</i>: Inventory documents.</p> <p><i>O</i>: Purchase order documents.</p> <p><i>S</i>: Sales order documents.</p>
Effective Date	<p>Enter the date on which an address, item, transaction, or record becomes active. The meaning of this field differs, depending on the program. For example, the effective date can represent any of these dates:</p> <ul style="list-style-type: none">• The date on which a change of address becomes effective.• The date on which a lease becomes effective.• The date on which a price becomes effective.• The date on which the currency exchange rate becomes effective.• The date on which a tax rate becomes effective.
Fiscal Period and Fiscal Year	Enter a number that identifies the general ledger period and year. For many programs, you can leave these fields blank to use the current fiscal period and year defined in the Company Names & Number program (P0010).
G/L Date (general ledger date)	Enter the date that identifies the financial period to which a transaction will be posted. The system compares the date that you enter on the transaction to the fiscal date pattern assigned to the company to retrieve the appropriate fiscal period number and year, as well as to perform date validations.

PeopleSoft EnterpriseOne Resource Assignments Preface

This preface discusses:

- PeopleSoft products.
- PeopleSoft application fundamentals.
- Common elements used in this PeopleBook.

PeopleSoft Products

The PeopleBook refers to these PeopleSoft EnterpriseOne products:

- Capital Asset Management
- Human Resources
- Human Capital Management Fundamentals
- Time and Labor

PeopleSoft Application Fundamentals

Additional, essential information describing the setup and design of the system appears in a companion volume of documentation called *PeopleSoft Capital Asset Management 8.11 SP1 PeopleBook*.

See Also

PeopleSoft EnterpriseOne Capital Asset Management 8.11 SP1 PeopleBook, “PeopleSoft EnterpriseOne Capital Asset Management Preface”

Common Elements Used in This PeopleBook

Branch

Enter a secondary or higher level business unit.

In tenant work orders, this business unit is the building number. It is edited against the Business Unit Master file (F0006). You can assign subordinate business units to it:

- Building Number (MMCU)
- Unit A (MCU)

- Unit B (MCU)
- Job 123 (MCU)

Note. This is a required field if a unit number is entered.

In the Engineering Change Order system, this is the branch or plant for the engineering change order.

Business Unit

Enter a value that identifies a separate entity within a business for which you want to track costs. For example, a business unit might be a job, project, work center, or branch/plant.

Business unit security can prevent you from locating business units for which you have no authority.

Calendar Type

Enter a user defined code (42/WD) that specifies how the calendar is used. For example, the calendar might be specific to an industry such as banking or it might be used to schedule delivery persons for a route.

Note. If you use the default value of *, the system updates the value to blank even though blank is not set up as a valid value in the UDC table.

Calendar Value

Enter a code used to classify values within a calendar type. For example, if the calendar type is *ROUTE*, you can enter a code that specifies a particular route, such as Daily or Weekend.

Note. The system does not validate the code that you enter.

Crew

Enter the address book number of a group of employees covering a number of lead crafts (trade) which is responsible for carrying out the work in a specific area or for a particular craft across multiple areas.

Effective Date

Enter the date on which this transaction takes effect. The effective date is used generically. The date can be the date of the next raise, a lease effective date, a price or cost effective date, a currency effective date, a tax rate effective date, a change in well status, or any other date that is appropriate.

Expired Date

Enter the expiration date of the log entry. For example, in the case of a submittal requirement for an insurance certificate, the termination date for the policy would be entered in the Expired Date field. The termination date would then be used by the Submittal Status Update program to update the status field. If the Expired Date is earlier than the date that you run the program, the system sets the status to *N* for the log entry.

Lead Craft

Enter an alphanumeric code used to define the lead craft required to complete the work. The value entered is used as the default craft (work center) when new labor detail records are added to the work order.

Resource Type

Enter a code that identifies the type of resource for which you are entering competency information. This is a user defined code (05/RT). Values are:

01: Individual

02: Asset, such as equipment

Note. If you change the resource type, ensure that the spread of the assigned hours matches the estimated labor and machine hours

Resource Number

Enter a number that represents either the address number or the asset number, depending on whether the resource that you are working with is a person or a piece of equipment. The system uses the resource number in conjunction with the resource type to uniquely identify the resource.

For Resource Type 01, you can use these formats to enter an address number:

Short address number

Long address number

Tax ID

For Resource Type 02, you can use these formats to enter an asset number:

Asset number

Unit number

Serial number

Shift Code

Enter a user defined code (00/SH) that identifies daily work shifts.

In payroll systems, you can use a shift code to add a percentage or amount to the hourly rate on a timecard.

For payroll and time entry: If an employee always works a shift for which a shift rate differential is applicable, enter that shift code on the employee's master record. When you enter the shift on the employee's master record, you do not need to enter the code on the timecard when you enter time. If an employee occasionally works a different shift, you enter the shift code on each applicable timecard to override the default value.

Site and Supervisor

Enter a user-defined name or number that identifies an address book record. You can use this number to locate and enter information about the address book record. If you enter a value other than the address book number (AN8), such as the long address or tax ID, you must precede it with the special character that is defined in the Address Book constants. When the system locates the record, it returns the address book number to the field.

For example, if address book number 4100 (Total Solutions) has a long address *TOTAL* and an * distinguishes it from other entries (as defined in the Address Book constants), you could type **TOTAL* into the field, and the system would return 4100.

CHAPTER 1

Getting Started with PeopleSoft EnterpriseOne Resource Assignments

This chapter discusses:

- Resource Assignments overview
- Resource Assignments implementation

Resource Assignments Overview

The Resource Assignments applications provide the capability to assign resources to a work order or to specific work order instructions while checking the current availability and assignments of the resources.

Once work orders and instructions have been entered into the system, you can assign resources to either the work order or the instruction that is based on the work order document type. Resources can be either individuals who are validated against the address book or equipment that is validated against the equipment master.

Resource Assignments Implementation

This section provides an overview of the steps that are required to implement the Resource Assignments system.

In the planning phase of the implementation, take advantage of all PeopleSoft sources of information, including the installation guides and troubleshooting information. A complete list of these resources appears in the preface in the *PeopleSoft EnterpriseOne Financial Management Solutions Application Fundamentals 8.11 SP1 PeopleBook, About These PeopleBooks*, with information about where to find the most current version of each.

Global Implementation Steps for Resource Assignments

This table lists the suggested global implementation steps for PeopleSoft EnterpriseOne Resource Assignments:

Step	Reference
1. Set up companies, fiscal date patterns, and business units.	<i>PeopleSoft EnterpriseOne Financial Management Solutions Application Fundamentals 8.11 SP1 PeopleBook</i> , “Setting Up Organizations”
2. Set up accounts, and the chart of accounts.	<i>PeopleSoft EnterpriseOne Financial Management Solutions Application Fundamentals 8.11 SP1 PeopleBook</i> , “Creating the Chart of Accounts”

Step	Reference
3. Set up the General Accounting constants.	<i>PeopleSoft EnterpriseOne General Accounting 8.11 SPI PeopleBook</i> , “Setting Up the General Accounting System”
4. Set up multicurrency processing, including currency codes and exchange rates.	<ul style="list-style-type: none"> • <i>PeopleSoft EnterpriseOne Multicurrency Processing 8.11 SPI PeopleBook</i>, “Setting Up General Accounting for Multicurrency Processing” • <i>PeopleSoft EnterpriseOne Multicurrency Processing 8.11 SPI PeopleBook</i>, “Setting Up Exchange Rates”
5. Set up ledger type rules.	<i>PeopleSoft EnterpriseOne General Accounting 8.11 SPI PeopleBook</i> , “Setting Up the General Accounting System,” Setting Up Ledger Type Rules for General Accounting
6. Enter address book records.	<i>PeopleSoft EnterpriseOne Address Book 8.11 SPI PeopleBook</i> , “Entering Address Book Records”
7. Enter equipment master records.	<i>PeopleSoft EnterpriseOne Capital Asset Management 8.11 SPI PeopleBook</i> , “Creating Equipment Master Records”
8. Enter work orders and instructions.	<i>PeopleSoft EnterpriseOne Capital Asset Management 8.11 SPI PeopleBook</i> , “Working with Work Orders”

Implementation Steps for the Resource Assignments System

This table lists the implementation steps for the Resource Assignments system.

Step	Reference
1. Set up user defined codes, Resource Assignment constants, and resource working hours.	Chapter 3, “Setting Up the Resource Assignments System,” page 5
2. Set up system integrations with Employee Assignment. Set up a system constant, users, Employee Assignment integration settings, and Resource Assignment integration settings.	Chapter 7, “Integrating Employee Assignment with Resource Assignment,” page 81

CHAPTER 2

Understanding the Resource Assignments System

This chapter provides an overview of the Resource Assignments system.

Understanding the Resource Assignments System

Assigning resources to work orders involves matching the work order requirements against the resources; checking the availability, competencies, or skills of the resources; and creating resource assignments that can be monitored and against which reports can be run.

When you use work order resource assignments, you define the available capacity of resources by setting up a base calendar with available working hours. You also can set up a resource calendar for a specific resource to override the base calendar—for instance, if an employee takes a vacation. Once the base calendar is defined, you can associate resources with the base calendar in the Resource Master application (P48310) to define their availability. At any time, you can review the resource assignment information to determine whether resources are loaded according to their capacity.

If you want to be able to check the HR competencies or skills of resources, you need to have the Human Capital Management Foundation system installed.

CHAPTER 3

Setting Up the Resource Assignments System

This chapter provides an overview of user defined codes for work order resource assignments and discusses how to:

- Set up resource assignment constants.
- Define resource working hours.
- Define crew maintenance schedule periods.

Understanding User-Defined Codes for Work Order Resource Assignments

This table lists the user-defined codes (UDCs) for the applications in the work order resource assignments module:

User Defined Code	Description
42/WD	Resource Calendar (Work Day Calendar Type). A user-defined code that specifies how the calendar is used. For example, the calendar might be specific to an industry such as banking, or it might be used within Resource Assignments.
48/TP	Assignment Type. A user-defined code that specifies the type of assignment in scheduling, notification, and assignment. For future use.
48/LP	Load Profile Method. A user-defined code that indicates the load profile method for resources. The load profile method indicates how the work of an assignment is distributed. Currently only a flat load profile is supported.
48/PT	Period Type. A user-defined code that indicates the type of period the system uses for displaying the availability and assignments of the resources. You can set a default value in the processing options for the Resource Assignment program (P48331).
48/CT	Calendar Type. A user-defined code that indicates the selected calendar type (for example, base calendar) when you define working hours in the Resource Working Hours application (P48307). Click the Search button for the Type field to access values.

User Defined Code	Description
48/RC	Override Reason Code. A user-defined code that indicates the reason for the working hours override. If integrating with the HR Leave Request process, ensure that valid UDC values from 07/LV Leave Type are included in the Override Reason Code UDC.
48/RD	Resource Details. A user-defined code that indicates whether the resources' assignments or availability appears on the Work with Resource Assignments form in the Resource Assignment program (P48331). You can set a default value in the processing options for the Resource Assignment program.
48/01-48/20	Resource Attributes. User-defined codes that define additional filter criteria for resources. For example, if the PeopleSoft EnterpriseOne Human Resources or Payroll systems are not installed, you can use these codes to define criteria such as job type or competency.
48/SD	Scheduling Day of Week. A user-defined code that specifies the days for which working hours are defined. This system uses this code in the Resource Working Hours program.
48/WD	Work Day. A user-defined code that indicates which day of the week is the starting workday. You can set a default value in the processing options for the Resource Assignments program.
48/TK	Task Status. A user-defined code that specifies the status of a task in scheduling, notification, and assignment. For future use.
48/CK	Calendar Key. A user-defined code that classifies different resource calendars. For example, you might define normal shift, day shift, and night shift calendars.
48/RL	Resource Assignment Level. A user-defined code that specifies whether resource assignments are at the level of the work order or the work order labor detail, based on the work order document type. To make assignments at the labor detail level, you must use this UDC to specify the work order document type.

Setting Up Resource Assignment Constants

This section provides an overview of resource assignment constants and discusses how to set up resource assignment constants.

Understanding Resource Assignment Constants

Before you use the programs that are required for assigning resources to work orders, you must use the Resource Assignment Constants program (P48301) to provide default values for the work day calendar and hours that can be set up for resources.

The system uses the work day calendar default values when the resource master record is created. The business unit from the address book or the equipment master determines which default values that the system uses.

The system uses the working hours default values when the working hours are created in the Resource Working Hours program (P48307). The business unit ALL is used for the base calendars and the business unit from the address book or the equipment master record of the resource is used for the resource calendars.

You must define business unit ALL to provide global default values. You can then define default values for a specific business unit. For any resources that are associated with this business unit, the values for calendar type, calendar value, branch, and shift that you have defined for this business unit are default values within the Resource Master program (P48310).

Form Used to Set Up Resource Assignment Constants

Form Name	FormID	Navigation	Usage
Work with Resource Assignment Constants	W48301B	Resource Assignment Setup (G13RA41), Resource Assignment Constants	Access forms to set up constants for resource assignments.
Resource Assignment Constants - Revision	W48301A	On the Work with Resource Assignment Constants form, click Add.	Set up constants for resource assignments.

Setting Up Resource Assignment Constants

Access the Resource Assignment Constants - Revision form.

Resource Assignment Constants - Resource Assignment Constants - Revision

OK Cancel Tools

Business Unit * *Default Values*

Workday Calendar

Calendar Type * *Resource Calendar*

Calendar Value * *Normal Calendar*

Branch * *EAM Service Center*

Shift Code *Days*

Working Hours

Start Time End Time Available

Resource Assignment Constants - Revision form

Start Time

Enter the start time that the system uses to calculate available hours for the day. This field is currently not used when scheduling tasks.

End Time	Enter the finish time that the system uses to calculate available hours for the day. This field is currently not used when scheduling tasks.
Available	Displays the number of hours that are available. Available hours are calculated based on the start and end times and are used in scheduling resources.

Defining Resource Working Hours

This section provides an overview of resource working hours, lists prerequisites, and discusses how to:

- Add a base calendar.
- Add a resource calendar.

Understanding Resource Working Hours

After you have defined default working hours in the Resource Assignment Constants application (P48301), you need to use the Resource Working Hours application (P48307) to set up working hour calendars. You can set up two types of working hour calendars:

- Base calendar

The base calendar enables you to set up the working hours in a typical work week for a group of resources that is associated with the same work day calendar in the Resource Master application (P48310). The system uses the working hours from the business unit ALL that are set up in the Resource Assignment Constants application (P48301) as default values. You can edit these default values as necessary. For days on which no work is done—for example, Saturday and Sunday—you can override the normal working hours by entering 0 (zero) in the Start Time and End Time fields. In addition, you can specify that the system considers certain days, such as holidays, as nonworking days.

- Resource calendar

The resource calendar enables you to override the capacity for a particular resource for a particular date or date range. Use the resource calendar for exceptions to the base calendar, such as vacation time for a specific resource.

The calendar values that are defined in this application are stored in the F48307 table.

Prerequisites

Before you complete the tasks in this section:

- Verify that you have set up the resource assignment constants for business unit ALL and other business units, if required.
- Verify that the resource exists in the Resource Master application (P48310) before you enter a resource calendar override.

Forms Used to Define Resource Working Hours

Form Name	FormID	Navigation	Usage
Work With Resource Working Hours	W48307A	Periodic Resource Assignment Processing (G13RA20), Resource Working Hours	View existing calendar values. Add a calendar value or resource calendar value.
Working Hours Detail - Base	W48307B	On the Work With Resource Working Hours form, select the Base Calendar tab and then click Add.	View and create the available calendar types and work hours for the branch and shift codes.
Work Hours Detail - Resource	W48307D	On the Work With Resource Working Hours form, select the Resource Calendar tab and then click Add.	View or update the available working hours by day and shift for a specific resource. This calendar considers exceptions to the schedule such as vacation or time off for scheduling resources.

Adding a Base Calendar

Access the Working Hours Details - Base form.

Resource Working Hours - Working Hours Detail - Base

OK Cancel Tools

Type *Base Calendar*

Base Calendar

Calendar Type * *Resource Calendar*

Calendar Value * *Normal Calendar*

Branch * *Eastern Manufacturing Center*

Shift Code

Day of Week *Default to each day of week* Date *

Override Reason

Working Hours

Start Time End Time Hours Available

Working Hours Details - Base form

Shift

Enter a user-defined code (00/SH) that identifies daily work shifts.

In payroll systems, you can use a shift code to add a percentage or amount to the hourly rate on a timecard. For payroll and time entry, if an employee always works a shift for which a shift rate differential applies, enter that shift code on the employee’s master record. When you enter the shift on the employee’s master record, you do not need to enter the code on the timecard when you

enter time. If an employee occasionally works a different shift, you must enter the applicable shift code on each timecard to override the default value.

Day of Week

Enter a code in the Resource Working Hours program (P48307) that specifies the working hours for a particular day of the week. Enter the day of the week for which the base or resource working hours apply. If you do not specify a day of the week, the system uses 0 (zero). Values are:

0: Assign base or resource working hours to every day of the week.

1: Assign base or resource working hours to Monday.

2: Assign base or working resource hours to Tuesday.

3: Assign base or resource working hours to Wednesday.

4: Assign base or resource working hours to Thursday.

5: Assign base or resource working hours to Friday.

6: Assign base or resource working hours to Saturday.

7: Assign base or resource working hours to Sunday.

9: Override working hours for a specific date. If you want to define an override value for a specific date, enter 9 in the Day of Week field. Doing so enables the Date field.

Override Reason

Enter a code in UDC 48/RC to indicate the reason for the working hours override.

Date

Enter the override date for a base calendar entry in this field.

Date From

Enter the beginning date for a resource calendar entry for which the transaction or code is applicable.

Date Thru (date through)

Enter the ending date for a resource calendar entry for which the transaction or code is applicable. If you enter a date range, the system adds a new record for each day in the date range.

Start Time

Enter the start time the system uses to calculate available hours for the day. This field is currently not used when scheduling tasks.

The default values for this field comes from the business unit ALL. You can override this value.

End Time

Enter the finish time that the system uses to calculate available hours for the day. This field is currently not used when scheduling tasks.

The default values for this field come from the business unit ALL. You can override this value.

Hours Available

Displays the number of hours that a resource is available for scheduling on a single day. The system calculates available hours for the start and end times that you entered.

Adding a Resource Calendar

Access the Working Hours Details - Resource form.

Resource Working Hours - Working Hours Detail - Resource

OK Cancel Tools

Type 2 Resource Calendar

Resource Calendar

Resource Type *

Resource Number *

Date From * Date Thru

Shift Code

Override Reason

Working Hours

Start Time End Time Hours Available

Working Hours Details - Resource form

Defining Crew Maintenance Schedule Periods

This section provides an overview of crew maintenance schedule periods and discusses how to define crew maintenance schedule periods.

Understanding Crew Maintenance Schedule Periods

The crew maintenance schedule periods define the maintenance schedule period against which the crews schedule work. The Maintenance Schedule Periods program (P48302) creates a schedule pattern code and the schedule period date ranges. The system associates the schedule pattern code with the crew when you define it using the Resource Master program (P48310). The schedule date ranges define the default schedule period date ranges on the crew scheduling programs so that you can display the current, next, following and future periods without having to manually enter the date ranges. A typical schedule period might define weekly work starting on Monday and finishing on Sunday. Depending on customer requirements, you can define the schedule period as four days or a 14-day cycle.

Note. The number of days that are utilized for display and processing is defined in the special handling code of UDC 13/SP (Schedule Pattern).

The system uses the user-defined schedule pattern code and the number of days to generate the date ranges into the future. After you have generated the date ranges, you must manually select the current schedule period for a particular date pattern. Going forward, you can move the current schedule period manually or set up the system to automatically roll to the next schedule period using a batch program.

Note. If you generate the schedule periods once they are in the system, the system deletes all existing schedule periods from the start date and inserts the new schedule periods.

See Also

[Chapter 5, “Managing Crew Scheduling,” Rolling the Schedule, page 48](#)

Forms Used to Define Crew Maintenance Schedule Periods

Form Name	FormID	Navigation	Usage
Work With Maintenance Schedule Periods	W48302A	Resource Assignments Setup (G13RA41), Maintenance Schedule Periods	View and update maintenance schedule periods. Select row option Set Current to define the current schedule period.

Defining Crew Maintenance Schedule Periods

Access the Work With Maintenance Schedule Periods form.

Maintenance Schedule Periods - Work With Maintenance Schedule Periods

Find Add Delete Close Row Tools

Schedule Pattern Weekly

Records 1 - 10 [Customize Grid](#)

<input type="checkbox"/>	Schedule Pattern	Schedule Pattern Description	Start Date	End Date	Current Period
<input type="checkbox"/>	W	Weekly	01/01/04	01/07/04	1
<input type="checkbox"/>	W	Weekly	01/08/04	01/14/04	
<input type="checkbox"/>	W	Weekly	01/15/04	01/21/04	
<input type="checkbox"/>	W	Weekly	01/22/04	01/28/04	
<input type="checkbox"/>	W	Weekly	01/29/04	02/04/04	
<input type="checkbox"/>	W	Weekly	02/05/04	02/11/04	
<input type="checkbox"/>	W	Weekly	02/12/04	02/18/04	
<input type="checkbox"/>	W	Weekly	02/19/04	02/25/04	
<input type="checkbox"/>	W	Weekly	02/26/04	03/03/04	
<input type="checkbox"/>	W	Weekly	03/04/04	03/10/04	

Work With Maintenance Schedule Periods form

Select Add to complete the Schedule Pattern, Schedule Start Date, and Number of Periods fields and click the Generate Periods button to create schedule periods.

CHAPTER 4

Entering Resource Master Records

This chapter provides an overview of resource master records and discusses how to:

- Enter resource master records.
- Update the Resource Master table.
- Assign resources to a crew.

Understanding Resource Master Records

You use the Resource Master application (P48310) to maintain resource master information and attributes for individual and equipment resources. The system validates Individual resources against the address book, which can represent either a crew of people or a single person. You can review resource information by resource type and resource number. You also can retrieve all resources, both active or inactive. Depending on whether the resource type is an individual or equipment, the system retrieves information from the Address Book Master table (F0101) or the Asset Master File table (F1201).

Use this program to add resources to the Resource Master table (F48310). By adding resources to this table, the resources become available for work order assignments. On the Basic Data tab of Resource Assignments, you can select the resource type that you want to add and the address book number or asset number of a specific resource. You can define an effective date range for the resource and associate the resource with a crew, supervisor, site, and lead craft. The values for the Calendar Type, Calendar Value, Branch, and Shift Code (if applicable) fields are default values from the Resource Assignment Constants. The values are based on the resource setup in the address book or asset master. If no Resource Assignment Constants are set up for the business unit, then the system uses the default values for business unit ALL. You can select the time zone manually or set up the system to use the value from the processing options.

If you use crew scheduling, you must define the crews in the Resource Master for scheduling work. The crew is a group of resources that are responsible for the maintenance of a particular area. The crew and each individual resource is defined in the Resource Master. The system assigns the Schedule Period code to specify under which schedule period the crew operates.

Once the crew is set up, you can assign individual resources to the crew. You must set up each resource that is assigned to a crew in the Resource Master and link it to the crew by completing the associated Crew field. You can associate multiple resources to a crew based on the number of individuals who are qualified to work the particular craft. You also define the lead craft (trade) of the individual resource on the Resource Master record for use in crew scheduling and work assignments.

You can declare a resource as inactive. If a resource is inactive and you use Advanced Search on Resource Assignments to search for active resources in the Resource Master Search & Select application (P48310S), the system does not display this resource as available for assignments.

In addition, the Resource Master application provides 20 Resource Attribute category codes for the further classification of resources in the context of assignment requirements.

Entering Resource Master Records

This section lists prerequisites and discusses how to:

- Set processing options for Resource Master (P48310).
- Add resource master records.

Prerequisites

Before you complete the tasks in this section:

- Verify that resource assignment constants have been set up.
- Set up desired default values in the processing options.

Forms Used to Enter Resource Master Records

Form Name	FormID	Navigation	Usage
Work with Address Book Resources or Work with Equipment Resources	W48310A, W48310B	Periodic Resource Assignment Processing (G13RA20), Resource Master	Depending on a processing option setting, the Work with Address Book Resources or Work with Equipment Resources form appears. Review existing resource records.
Resource Master Revisions	W48310C	On the Work with Address Book Resources or Work with Equipment Resources form, click the Add button.	Add resource master records.

Setting Processing Options for Resource Master (P48310)

Processing options enable you to specify the default processing for programs and reports.

Defaults

These processing options control the default values that the system uses when you add resources to the Resource Master table (F48310).

1. Resource Type

Specify the default resource type. The system uses this information to determine what type of resources to display. Enter a value from UDC 05/RT (Record Type). If you leave this processing option blank, the system uses a resource type of 01. Values are:

01: Individual. The system displays the Address Book Resources form.

02: Asset, such as equipment. The system displays the Work with Equipment Resources form.

2. Resource Activity

Specify if you want to see resources that are active, inactive, or both. Values are:

Blank: All resources.

0: Active resources.

1: Inactive resources.

3. Effective Date

Specify whether to use default values for the effective date when you add resources in the Resource Master program (P48310). The system uses the effective date with the expiration date to determine when a resource is active.

4. Expiration Date

Specify whether to default the expiration date when you add resources in the Resource Master program (P48310). The system uses the expiration date with the effective date to determine when a resource is active.

5. Time Zone

Specify whether to use the default time zone when you add resources in the Resource Master program (P48310). This feature is scheduled for a future release.

6. Daylight Saving

Specify whether to automatically populate the daylight savings rule when you add resources in the Resource Master program (P48310). This feature is scheduled for a future release.

Versions

This processing option controls the version that the system uses when this program is called.

1. Resource Competencies (P05100) Version

Specify the version that the system uses when accessing the Resource Competency Information program (P05100). If you leave this processing option blank, the system uses version ZJDE0001.

Adding Resource Master Records

Access the Resource Master Revisions form.

Resource Master - Resource Master Revisions

OK Cancel Form Tools

Basic Data Calendar Attributes 1 - 10 Attributes 11 - 20

Inactive Crew (Y/N)

Resource Type: 01 *Individual*

Address Book Number *: 4800 *Josephson, Michael*

Effective Date: 01/01/02 Expired Date: 12/31/15

Details

Crew: 9300 *9300*

Supervisor: 7550 *Fuentes, Jason*

Site: 6074 *Eastern Manufacturing Plant*

Lead Craft: C-999 *Paint Sprayer*

Assignment Percentage: 100.000

Schedule Pattern:

Resource Master Revisions form

Basic

Select the Basic tab.

Crew

Enter a user-defined name or number that identifies an address book record for a crew. You can use this field to enter and locate information. If you enter a value other than the address book number (AN8), such as the long address or tax ID, you must precede it with the special character that is defined in the Address Book constants. When the system locates the record, it returns the address book number into the field.

Supervisor

Enter a user-defined name or number that identifies an address book record for a supervisor. You can use this number to locate and enter information about the address book record. If you enter a value other than the address book number (AN8), such as the long address or tax ID, you must precede it with the special character that is defined in the Address Book constants. When the system locates the record, it returns the address book number to the field.

Lead Craft

Displays the lead craft. The lead craft is the primary craft for the resource, and categorizes individual resources when determining the availability for the craft within the crew during crew scheduling.

Assignment Percentage

Enter a percentage that indicates the proportion of a resource's time that is allocated to the task.

Schedule Pattern

Enter a code to utilize a schedule pattern in crew scheduling. For example, *M* could represent a weekly scheduling pattern that starts on Monday with a seven-day period and *2* could stand for biweekly with a 14-day period. This field is only enabled for crew resource masters.

Inactive

Select this option to specify that the resource is inactive.

Crew (Y/N) (crew (yes/no))

Select this option to specify a crew resource master. If you select this option, the resource number and crew field must be the same and you must also define the schedule pattern code.

Calendar Type

Select the Calendar Type tab.

Calendar Type

Enter a user-defined code (42/WD) that specifies how the you will use calendar. For example, the calendar might be specific to an industry, such as banking, or you might use it to schedule delivery persons for a route.

Calendar Value

Enter a code to classify values within a calendar type. For example, if the calendar type is ROUTE, you can enter a code that specifies a particular route, such as daily or weekend.

Time Zone

Select the time zone for which you want to view the date and time.

You can specify a default time zone in the processing options.

Rule Name

Enter a unique name that identifies a daylight savings rule. Use daylight savings rules to adjust time for a geographic and political locale.

Updating the Resource Master Table

This section provides an overview of the resource master global update programs and discusses how to:

- Run the resource master global update programs.
- Set processing options for Resource Master Global Update - Address Book/Equipment Master (R48350/R48351).

Understanding the Resource Master Global Update Programs

The Resource Master Global Update - Address Book and Resource Master Global Update - Equipment Master programs enable you to add or update records in batch to the Resource Master table (F48310), which is based on the Address Book Master table (F0101) or the Asset Master File table (F1201), respectively. You use data selection to control the records that are processed. The data selection for the Resource Master Global Update - Address Book program (R48350) is based on the F0101 table. The data selection for the Resource Master Global Update - Equipment Master program (R48351) is based on the F1201 table.

Use processing options to determine the values that the system uses when you create or update the F48310 table. You can use processing options to set default values for the Resource Master records. For example, you can indicate:

- Source of the calendar values.
- Applicable address book numbers.
- Default branch/plant.
- Default assignment percentage value.

Running the Resource Master Global Update Programs

Advanced & Technical Operations menu (G13RA31), select Resource Master Global Update - Address Book or Resource Master Global Update - Equipment Master.

Setting Processing Options for Resource Master Global Update - Address Book/Equipment Master (R48350/R48351)

Processing options enable you to specify the default processing for programs and reports.

Process

This processing option controls whether the batch program runs in proof or final mode.

- 1. Proof or Final Mode** Specify whether the system prints in proof mode or final mode. If you select final mode, the system updates tables as details are processed. If you select proof mode, the system does not update the tables. Values are:

Blank: Proof mode.

/: Final mode.

Defaults

These processing options control the default values that the system uses to update the Resource Master table (F48310).

- 1. Date - Effective** Specify the date that the system uses to update the effective from date (DEF) in the F48310. If you leave this processing option blank, the system uses the system date when you add a new record. The system does not update the Effective From Date for existing records.
- 2. Date - Expired** Specify the date that the system uses to update the effective thru date (EXPR) in the F48310 table. If you leave this processing option blank, the system uses the date from the century change year (CENTCHG) when you add a new record. The system does not update the Effective Thru Date for existing records.
- 3. Default Calendar Values** Specify whether the system uses the default calendar values that are specified in the processing options or set up in the F48301. Values are:
Blank: Use the calendar values specified in the processing options.
I: Use the calendar values that are set up in the F48301 table.
- 4. Business Unit to Retrieve Resource Constants** Specify the business unit that the system uses to locate the default calendar values in the F48301 table. If you leave this processing option blank, the system uses the business unit from the F0101 table.
- 5. Branch** Specify the default branch that the system uses when you create a resource master record. The system only uses this value if the Default Calendar Values processing option is set to provide default calendar values from the processing options.
- 6. Work Day Calendar Type** Specify the default work day calendar type to use when you create a resource master record. Enter a value from UDC 42/WD (Work Day Calendar Type). The system only uses this value if the Default Calendar Values processing option is set to provide default calendar values from the processing options.
- 7. Work Day Calendar Key** Specify the default work day calendar key to use when you create a resource master record. This code enables you to classify values within a calendar type. Enter a value from UDC 48/CK (Calendar Key). The system only uses this value if the Default Calendar Values processing option is set to provide default calendar values from the processing options.
- 8. Shift Code** Specify the default shift code to use when you create a resource master record. Enter a value from UDC 06/SH (Shift Codes). The system only uses this value if the Default Calendar Values processing option is set to provide default calendar values from the processing options.
- 9. Crew** Specify the address book number of the default manager or planner to use when you create a resource master record.
- 10. Supervisor** Specify the default supervisor to use when you create a resource master record.
- 11. Site** Specify the default site to use when you create a resource master record.
- 12. Lead Craft** Specify the default, alphanumeric code for the lead craft that is required to complete the work. The system uses the value that you enter as the default craft (work center) when you add new labor detail records to the work order.
- 13. Active/Inactive** Specify whether the resource is active or inactive when the resource master record is created. Values are:
Blank: Active
I: Inactive

- 14. Percentage - Assignment** Specify the default assignment percentage to use when you create a resource master record. The system uses this information to determine what proportion of a resource's time is allocated to a task.
- 15. Time Zone** Specify the default time zone to use when you create a resource master record. This feature is scheduled for a future release.
- 16. Daylight Savings Rule** Specify the default daylight savings rule that is used when creating a resource master record. Use of the daylight savings rule when displaying date and time for resources is scheduled for a future release.

Defaults - Attributes

These processing options control the default resource attributes that the system uses to update the F48310 table.

- 1. Resource Attribute 01 through 20. Resource Attribute 20** Specify the default resource attribute to use when you create a resource master record. The system uses this information to classify resources for specific scheduling requirements. Enter value ranges from UDC 48/01 - UDC48/20 (Resource Attribute 01 through Resource Attribute 20).

Assigning Resources to a Crew

This section provides an overview of assigning resources to a crew and discusses how to assign a resource to a crew.

Understanding Assigning Resources to a Crew

Once the crew is set up, you must assign individual resources to the crew. Each resource that you assign to a crew is set up in the Resource Master and linked to the crew by completing the associated Crew field. You can assign multiple resources to a crew based on the number of individuals who are qualified to work the particular craft. You also define the Lead Craft (trade) of the individual resources on the Resource Master record for use in crew scheduling and work assignments.

Form Used to Assign a Resource to a Crew

Form Name	FormID	Navigation	Usage
Resource Master Revisions	W48310C	Periodic Resource Assignments Processing (G13RA20), Resource Master. On Work With Address Book Resources, select a record and then click Select.	View and associate a resource to a crew by completing the Crew field. Select a Lead Craft to associate to the resource.

Assigning a Resource to a Crew

Access the Resource Master Revisions form.

Resource Master - Resource Master Revisions

OK Cancel Form Tools

Basic Data Calendar **Attributes 1 - 10** Attributes 11 - 20

Inactive Crew (Y/N)

Resource Type *Individual*

Address Book Number *Josephson, Michael*

Effective Date Expired Date

Details

Crew *9300*

Supervisor *Fuentes, Jason*

Site *Eastern Manufacturing Plant*

Lead Craft *Paint Sprayer*

Assignment Percentage

Schedule Pattern

Resource Master Revisions form

Select a Crew and a Lead Craft to associate to the Resource Master record.

CHAPTER 5

Managing Crew Scheduling

This chapter provides an overview of crew scheduling, lists common elements, and discusses how to:

- Enter work orders and plan for crew scheduling.
- Work with crew availability.
- Create the crew schedule.
- Search for unscheduled work for crew scheduling.
- Reschedule work not completed.
- Work with PM forecasts in crew scheduling.
- Review the crew schedule.
- Manage large jobs in crew scheduling.
- Revise the current crew schedule.
- Check inventory availability for the crew schedule.
- Print the Crew Schedule Report (R48342).
- Roll the schedule.
- Assign crew work and resource assignments.
- Complete orders on the schedule.
- Review schedule metrics.

Understanding Crew Scheduling

A common practice within a maintenance environment is the preparation of a schedule of work for a crew which has responsibilities for a particular area and craft (trade). When preparing the schedule, the maintenance scheduler must consider both supply and demand variables. The demand variables can include upcoming preventative maintenance work, reactive work orders, allowance for emergency work orders and work orders not completed in previous periods. On the supply side, the variables consist of capacity by craft for a crew, vacation and holidays, training, material availability, and special scheduling requirements.

Crews

Crews consist of groups of employees designated by crafts (trades) that work as a team and are assigned work based on the total time available for the crew/craft instead of by individual resource availability.

Crew Scheduling

The crew scheduling process establishes a realistic target of work for the crew to complete during the next schedule period and monitors how well the crew performed to the schedule. The crew availability is based on the individual resource availability within the crew/craft and is reduced by the percent load target to allow for unplanned and break in work. Over time, as the crew's capacity to complete scheduled work increases, the percent load is adjusted to maintain a realistic target and to reduce the amount of unplanned work.

Work Order/Planning

The Work Order/Planning module supports the entry of the work request and the planning of the labor detail steps required to complete the work, and to assist the scheduler in deciding who should do the work and when. The work order records the crew and lead craft with overall responsibility for completing the job and specifies the material requirements to complete the work order. The labor detail contains the work steps required to complete the work and can be used when multiple crews and schedule periods are required. Work can be scheduled either at the work order level or work order labor detail level based on the work order document type and the Resource Assignment Level (UDC 48/RL) setting.

Preventative Maintenance

The Preventive Maintenance module supports projecting the preventive maintenance schedules for a specified date range in order to include the projected work load in the crew scheduling process. The Maintenance Rules program (P1393) is used to define if an asset/service type combination is to be scheduled automatically when it comes due. When the PM Projection program (R13411) is run, the projection includes the crew, work order coding and the schedule rule based on the Maintenance Rules. If the projection is flagged to be automatically scheduled it will display on the Manage Schedule program (P48320). The projection can be unscheduled if you click the Remove from Schedule button, or can be scheduled if you click the Add to Schedule button on the PM Forecast Review program (P48324). The PM Status Update program (R12807) is run to create a work order and to create a crew schedule based on the PM projection schedule rule if it exists or the Maintenance Rules.

Maintenance Schedule Periods

The Maintenance Schedule Periods program (P48302) allows you to define a Schedule Pattern Code (13/SP) and to set the date range for the scheduling periods. The current schedule period is flagged to indicate the period the crew is currently working in. The next schedule period is where the scheduler is building the work schedule for the next period. When you set up a crew in the Resource Master program (P48310), you associate a schedule pattern code to the crew.

Schedule Metrics — Crew Availability

The Schedule Metrics program (P48315) allows you to define the crew availability by schedule period which is used as the target availability when assigning work to the crew/craft during the scheduling process. The crew availability is based on the expected availability of the individual resources within the crew then reduced by the load percent. The load percent is the target value used to reduce the expected availability for the crew to allow for unscheduled events so a realistic target is set for the crew to achieve.

Manage the Schedule

The Crew Manage Schedule program (P48320) allows you to review and manage the crew schedules. The scheduled preventive maintenance projections and current scheduled work orders will display. The scheduled work is either at the work order level or work order labor detail based on the work order document type and the Resource Assignment Level (UDC 48/RL) setting. The application displays scheduled work by crew, craft, and schedule period.

The Crew Manage Schedule program allows you to manage the schedule using the following programs:

- Review and update the schedule in the Current, Next, Following or Specific Schedule Periods (P48320)

- Review Crew Availability by Craft to ensure realistic target of work (P48322)
- Search for schedules not completed using the Carryover Work (P48323).
- Search for unscheduled (backlog) work using the Unscheduled Work (P48321).
- Search for PM Forecasts not scheduled using the PM Forecast (P48324).
- Schedule larger jobs using the Schedule by Work Order (P48326).
- Save schedule details and summary totals to Crew Schedule Metrics (P48315).
- Review past or future schedules using the Schedule Inquiry (P48328).

Crew Availability by Craft

As work is assigned to the crew, the Crew Availability by Craft is refreshed displaying the target available hours, scheduled hours, variance, scheduled, and load percent to assist the scheduler in producing the schedule.

Save the Schedule

Once the next schedule has been produced and agreed on by maintenance and operations, the form option to save the schedule can be used to flag the scheduled work, total the scheduled hours by crew/craft, and update the totals to the Crew Schedule Metrics table (F48315).

Roll the Schedule

At the end of each schedule period, the current schedule period needs to be forwarded to the next period so that the work assignment and scheduling applications reflect the new schedule periods. This can be done manually from the Maintenance Schedule Period program (P48302) or by running the Crew Schedule Roll Periods program (R48325).

Crew Work Assignments

The Crew Work Assignments program (P48330) allows you to review the current schedule of work for the crew that has not been completed and assign individual resources to the crew schedule. The system displays the crew schedule for the current period, which includes the individual resources for the crew and their remaining available hours.

The Crew Work Assignment program allows you to manage the work assignments and review how to:

- Assign individual resources to the crew schedule.
- Review individual resource available hours.
- Move schedules to the current, next, following or specific period or a specific date.
- Complete work order or labor detail steps.
- Reschedule work and resources.

Unscheduled Break in Work

During the week, if additional work is required to be carried out by the crew, access the Manage Schedule program (P48320) for the current period and review the current schedule for crew availability. Use the exit to the Unscheduled Work program (P48321) to add additional work to the current period. If required, remove existing scheduled work to provide capacity to complete break in work.

Reschedule Metrics

If a current schedule must be moved to a future period, the Reschedule Metrics program (P48316) is displayed to allow the input of a Reason Code (UDC 48/RS), and to enter a text description as to why the task is being rescheduled. The Reschedule Metrics program also allows you to review reschedule information by crew.

Completion

To support the completion of labor detail steps, a new form has been added to the Crew Work Assignment (P48330) program to enable the input of the operation status and completion date at the labor detail step. The completion of a work order schedule will display the work order program.

Supply and Demand Inclusion Rules

The Supply and Demand Inclusion Rules program (P34004) is used to define the work order and operation status values associates with open work order and labor detail steps.

Crew Schedule Completion Metrics

The Crew Schedule Completion Metrics program (R48327) details the work completed during the schedule period and provides totals by crew and craft for the saved schedule work and the total hours completed. Processing options enable you to run the report for a past schedule period, and will include work with a completion date within that schedule period. If the report is run in final mode, it will update the schedule completion information for the crew to the Crew Schedule Metrics table (F48315).

Schedule Metrics — Schedule Compliance

The Crew Schedule Metric program (P48315) allows you to review and maintain the schedule completion information for the crew, craft and schedule period. The schedule compliance and percent scheduled metric information is also displayed. The Schedule Completion information can be updated using the Crew Schedule Completion Metrics program (R48327), or manually input using the program.

Reports

Standard reports have been provided to support the scheduling and assignment processes. Reports for crew availability, crew schedule, carryover work, and unscheduled work can be generated using the Schedule Report program (R48342). Reports for the assignments by crew, supervisor, employee and sorted by schedule date can be generated using the Work Assignment Package program (R48345).

Common Elements Used in this Chapter

Assigned Hours	Displays hours assigned to an individual or a crew.
Available Hours	Enter the total hours available for scheduled work during the schedule period. The available hours is multiplied by the load percent to calculate the target hours to schedule.
Backlog	Displays the list of all work that has not been completed. This includes both scheduled and unscheduled work that has not been completed.
Calculated Hours	Review the calculated hours for the crew/lead craft for the schedule period date range is derived using the Resource Master (P48310) and Resource Working Hours (P48307) setup information. The resource master for an individual

	employee defines which crew/lead craft they belong. The resource working hours defines their available hours.
Carryover Work	Review work orders scheduled to be completed in a previous schedule period that have not yet been completed. These work orders need to be rescheduled or returned to the unscheduled backlog.
Completed Hours	Enter the total hours completed by the crew during the schedule period.
Completed Scheduled Hours	Enter the total hours of scheduled work completed by the crew during the schedule period.
Craft	Enter the craft (trade) that is required to complete the task. When the task is scheduled, the crew/craft availability is reduced by the estimated hours on the task.
Labor Detail	Defines the tasks required to complete the work, especially for larger jobs that require multiple crews/crafts and cross multiple schedule periods. The task contains planning information such as the task description, craft, estimated hours and task status. Each work order typically only has one task however larger jobs might required multiple tasks.
Load % (load percent)	Review the portion of the available hours that will be considered for scheduling work. The load percent should be set to provide a realistic target for the crew to achieve.
Schedule Compliance	Review the percentage of estimated hours scheduled that was completed divided by the total estimated hours scheduled to be completed in the same period. It is a measure of the crews ability to complete the work scheduled during the schedule period. This value is typically represented by a percentage and will always be less than or equal to 100 percent. The closer the percentage to 100, the better the performance for the time period.
Schedule Dates	Enter the dates when the work is currently scheduled to be completed. These dates are recorded on the crew schedule record in the Resource Assignment Detail (F48311) table.
Scheduled Hours	Enter the total hours scheduled by the crew during the schedule period.
Schedule Pattern	Enter a code used to specify a schedule pattern utilized in maintenance scheduling. For example, M could stand for a weekly scheduling pattern starting on Monday with a 7-day period; 2 could stand for biweekly with a 14-day period. The number of days utilized for display and processing is defined in the special handling code of UDC 13/SP (Schedule Pattern). The schedule pattern is associated to a crew in order to determine the scheduling periods tied to the crew when defining availability and scheduling work.
Schedule Period	Review the date range covering the maintenance scheduling periods. Current, Next and Following schedule periods are typically used when scheduling and cover the work currently being processed and the next two scheduling periods being developed. Typically a schedule period is defined as a week (Monday to Sunday), but could be 4 days or 2 weeks depending on the organizations requirements. Refer Schedule Pattern

Entering Work Orders and Planning for Crew Scheduling

This section provides an overview of work orders and planning for crew scheduling, and discusses how to:

- Review work order detail (P13714).
- Review labor detail steps (P13732).

Understanding Work Orders and Planning for Crew Scheduling

The planner/scheduler is responsible for confirming the coding on the work order and developing the job plan including the labor detail steps and materials required to complete the job. The scheduling process is supported at both the work order and job plan levels, based on the work order document type and Resource Assignments Level (UDC 48/RL). The work order level has the default crew and lead craft (trade) required to complete the work and the estimated hours and planned start and finish dates to assist when scheduling the work order. The labor detail job plan can have one step if a minor job, or multiple steps if the job requires multiple crews, crafts, or schedule periods to complete the job. Each labor detail step has a craft, description, estimated hours, and planned start and finish dates to assist when scheduling at the work order labor detail level.

The materials required to complete the work are planned against the work order on the parts list. Materials required for the work order may be stocked items or direct charge items. The stocked items will be committed to the work order and are issued out of stock. The direct charge items are ordered by means of a purchase requisition prior to the work order release. When the job plan has been completed the work order is available for inclusion in the scheduling process.

The Work Order Entry program (P13714) will be the entry point for adding and reviewing the work order for tracking the crew, lead craft, parts, and labor details. A processing option enables the system to automatically populate the crew from the SWM address book extension record for the customer, the equipment, or the work order category codes is available during work order entry. The Work Order Detail program (P13732) will be used to add and review the labor detail steps required to complete the work and to indicate the craft required to complete the step represented in the description. A processing option on the Work Order Entry program (P13714) to automatically create the labor detail will create the first labor detail step based on the work order details if the lead craft is entered. Once you start planning at the labor detail level, the estimated hours for each step is totalled and updated to the work order estimated hours field which becomes disabled. Based on the assignment level, the estimated hours on the work order or the labor detail step align with the crew scheduled hours and proportionally splits it to assignments.

The work order planned start and finished dates can be used as filters when searching for unscheduled work for a crew and a particular period. Once the work order or labor detail step is scheduled, the schedule dates become the key dates when assigning resources and moving tasks to different schedule periods. Changes to the work order/labor detail planned dates will not update the crew or resource schedules. If you are not using crew scheduling, changes to the work order/labor detail steps will continue to update the assignment dates.

The system will only allow one schedule per work order, or one schedule per labor step based on the UDC 48/RL setting.

See Also

PeopleSoft EnterpriseOne Capital Asset Management 8.11 SP1 PeopleBook, “Working with Work Orders,” Creating Work Orders Using the Work Order Entry Programs (P48201 and P17714)

Forms Used to Create Work Orders for Crew Scheduling

Form Name	FormID	Navigation	Usage
Search For Equipment Work Orders	W13700B	Crew Scheduling (G13RA12), Planning Workbench	View, add, or revise work orders. <i>See PeopleSoft EnterpriseOne Capital Asset Management 8.11 SPI PeopleBook, "Working with Work Orders," Creating Work Orders Using the Planning Workbench Program (P13700).</i>
Work Order - Manage <Work Order Name>	W13714B	On Search For Equipment Work Orders, select a record.	View the Planning and Labor tab details
Work Order Labor - Manage <Work Order Name>	W13732A	On Work Order - Manage <Work Order Name>, select the Labor tab.	Review labor detail steps.

Reviewing Work Order Detail (P13714)

Access the Work Order - Manage <Work Order Name> form. Select the Planning tab.

Description [Site Number](#)

Failure Description

Planning | Order Detail | Classification | Accounting | Attachments

Status

Status *MWO Approved*

Est. Hours Actual Hours

Estimated Downtime Hours Actual Downtime Hours

Requested Finish Date Guaranteed Response Time

Planned Start Date Percent Complete

Planned Finish Date Parent W.O. No

Actual Finish Date Priority

Status Comment

Responsible Persons

[Crew](#) *Maintenance Crew A*

Lead Craft

Supervisor *Fuentes, Jason*

Assigned To

Inspector

Originator *AB Common*

Work Order - Manage <Work Order Name> form: Planning tab

Status	Enter a user defined code (00/SS) that describes the status of a work order, rate schedule, or engineering change order.
Planned Start Date	Enter the planned start date for the order. A planning date that the system calculates using the work order parts list and labor detail steps and indicates when job should be ready for scheduling.
Planned Finish Date	Enter the planned finish date for the order. A planning date that the system calculates using the work order labor detail steps and indicates when job should be completed by.
Actual Finish Date	Enter the date that the work order or engineering change order is completed or canceled.
Status Comment	Enter a brief description to explain the status of the work order.
Crew	Enter a user defined name or number that identifies an address book record for a crew. You can use this field to enter and locate information. If you enter a value other than the address book number (AN8), such as the long address or tax ID, you must precede it with the special character that is defined in the Address Book constants. When the system locates the record, it returns the address book number into the field.
Lead Craft	Enter an alphanumeric code used to define the lead craft required to complete the work. The value entered is used as the default craft (work center) when new labor detail records are added to the work order.
Supervisor	Enter a user defined name or number that identifies an address book record for a supervisor. You can use this field to enter and locate information. If you enter a value other than the address book number (AN8), such as the long address or tax ID, you must precede it with the special character that is defined in the Address Book constants. When the system locates the record, it returns the address book number into the field.
Parent WO	Enter a number that identifies the parent work order. You can use this number to: <ul style="list-style-type: none"> • Enter default values for new work orders, such as Type, Priority, Status, and Manager. • Group work orders for project setup and reporting.

Reviewing Labor Detail Steps (P13732)

Access the Work Order Labor - Manage <Work Order Name> form.

Planning Workbench - Work Order Labor - Manage ADD RESOURCE ASSIGNMENTS (462723) i ?

Work Order Parts Labor Status History Related Actions

Detail

Save Changes Undo Changes Close

Work Order Detail

Equipment Number	35529	Branch / Plant	13M30	EAM Autopilot Manufacturing
Inventory Item Number	137100	Planned Finish Date	11/14/03	
Customer Number	134242	Site Number	134242	

Labor Detail

More Form Actions: -- Select One -- More Row Actions: -- Select One --

Records 1 - 1 Customize Grid

Work Center	Oper Seq#	Op St	Description	Run Machine	Estimated Hours	Setup Crew	Est Dur	Actual Hours	Piecework Rate

Work Order Labor - Manage <Work Order Name> form

Review, update, and add details to the labor detail steps.

Work Center

Enter an alphanumeric code that identifies a separate entity within a business for which you want to track costs. For example, a business unit might be a warehouse location, job, project, work center, branch, or plant, maintenance work group (craft).

Operation Sequence

Enter a number used to indicate an order of succession.

In routing instructions, a number that sequences the fabrication or assembly steps in the manufacture of an item. You can track costs and charge time by operation.

In bills of material, a number that designates the routing step in the fabrication or assembly process that requires a specified component part. You define the operation sequence after you create the routing instructions for the item. The Shop Floor Management system uses this number in the backflush/preflush by operation process.

Description

Enter brief information about the labor detail step; a remark or an explanation.

Estimated Hours

Enter the standard hours of labor that you expect to incur in the normal production of this item. The run labor hours in the Routing Master table (F3003) are the total hours that it takes the specified crew size to complete the operation. The hours are multiplied by the crew size during shop floor release and product costing.

Working with Crew Availability

This section provides an overview of crew availability, lists prerequisites, and discusses how to:

- Set processing options for Crew Schedule Metric (P48315).
- Define crew availability.

Understanding Crew Availability

One of the first processes performed each schedule period is estimating the available capacity of the crew to complete scheduled work during the schedule period. The crew capacity is typically broken down into a number of lead crafts indicating availability to work on the backlog of unscheduled work.

The crew availability is based on the expected availability of the individual resources within the crew/craft and reduced by a load percent. The load percent is a target value used to reduce the expected availability of the crew/craft work group to allow for unscheduled events in order to achieve a realistic target for the work group. As the crew/crafts estimating and capacity to complete scheduled work improves, the load percent is adjusted to maintain a realistic target.

The Crew Schedule Metrics program (P48315) will be used to define crew availability. When defining availability, the system populates the schedule pattern and the next schedule period that needs to be defined for the crew. As you proceed to enter data for the crew, the system creates a line for each lead craft defined in the resource master for each individual associated with the crew. The system will calculate the resource available hours for the crew/craft by totaling the working hours for the individuals with the same crew/craft combination for the schedule period. The crew standard hours, available hours, and load percent can then be entered for each lead craft. At a minimum, you should maintain the current, next, and following crew/craft availability metric information. The copy option will copy the details for the selected row and populate the dates for the next schedule period not currently defined.

Prerequisites

Complete the following steps prior to creating the Crew Availability:

1. Set up Schedule Periods (P48302) and current period.
2. Set up crews using Resource Master (P48310) associating the schedule period code.
3. Set up individuals within each crew, specifying the lead craft for each individual.
4. Set up resource hours for individuals using Resource Working Hours (P48307).

See Also

[Chapter 3, “Setting Up the Resource Assignments System,” Defining Crew Maintenance Schedule Periods, page 11](#)

[Chapter 4, “Entering Resource Master Records,” Assigning Resources to a Crew, page 19](#)

[Chapter 3, “Setting Up the Resource Assignments System,” Defining Resource Working Hours, page 8](#)

Forms Used to Work with Crew Availability

Form Name	FormID	Navigation	Usage
Work With Maintenance Schedule Metrics	W48315A	Periodic Resource Assignment Processing (G13RA20), Crew Schedule Metric	Access forms to view and update crew schedule metrics.
Crew Availability Revisions	W48315B	On Work With Maintenance Schedule Metrics, select a record.	View and update crew schedule metrics.

Setting Processing Options for Crew Schedule Metric (P48315)

Use these processing options to set default values for the Crew Schedule Metric program.

Defaults

Use this processing option to determine whether or not a manual update to the schedule compliance program is allowed.

Allow Update of Schedule Compliance Specify whether or not the user is allowed to update the schedule compliance data using the Schedule Compliance row exit. Values are:

Blank: Do not allow.

/: Allow.

Defining Crew Availability

Access the Work With Maintenance Schedule Metrics form.

Crew Schedule Metric - Work With Maintenance Schedule Metrics

Select Find Add Copy Delete Close Row Tools

✓ 🔍 + 📄 🗑️ ✖️ 📊 🛠️

Crew *

Schedule Pattern *

Date From/Thru * *

Records 1 - 1

<input type="checkbox"/>	Crew	Date From	Date Thru	Standard Hours	Available Hours	Average Load %	Scheduled Hours	Completed Sched. Hours
<input checked="" type="checkbox"/>	941214	09/06/04	09/12/04	80.00	80.00	80.00		

Work With Maintenance Schedule Metrics form

Lead Craft Enter an alphanumeric code used to define the lead craft required to complete the work. The value entered is used as the default craft (work center) when new labor detail records are added to the work order.

Standard Hours Enter the total hours that should be available to carry out work during the schedule period based on all the resources in the crew being fully available for scheduled work.

Available Hours Enter the total hours available for scheduled work during the schedule period. The available hours is multiplied by the load percent to calculate the target hours to schedule.

Load % The load percent is the portion of the available hours that is to be considered for scheduling work. The load percent should be set to provide a realistic target for the crew to achieve.

Target Hours Enter the target hours available for scheduling work. The value is the product of the available hours multiplied by the load percent.

Calculated Hours

Enter the calculated hours for the crew or lead craft for the schedule period date range is derived using the Resource Master (P48310) and Resource Working Hours (P48307) setup information. The resource master for an individual employee defines which crew or lead craft they belong. The resource working hours defines their available hours.

Creating the Crew Schedule

This section provides an overview of the crew schedule and discusses how to:

- Review the crew schedule.
- Save schedule changes.

Understanding the Crew Schedule

The Manage Schedule program (P48320) is used to review the work orders and PM projections scheduled for the current schedule period or to select a different schedule period to review. The processing options determine the default schedule period that will be used to review the crew schedule. The scheduled work can either be removed from the schedule or moved to a different schedule period or a particular date.

Work is added to the schedule using the following search links:

- Carryover Work program (P48323) allows the review of work scheduled in a previous period that was not completed.
- Unscheduled Work program (P48321) allows multiple searches for work not currently scheduled for inclusion in the schedule.
- PM Forecast program (P48324) allows the review of the PM projections.

As work is scheduled to the crew, the Crew Availability by Craft is refreshed displaying the target available hours, scheduled hours, variance, scheduled and load percent to assist the scheduler in producing the schedule.

The schedule for the next and future schedule periods can include the projected PM work load prior to the actual work order being created. The planner can review the PM work load and decide if it should be included in the schedule period when due. Prior to saving the schedule, the PM schedule needs to be triggered due so the actual assigned work order is included in the schedule.

Once the schedule for the next period has been finalized and approved, the Save Metrics form action is used to save the schedule detail and update the scheduled compliance information to the F48315 metrics table.

Forms Used to Work with the Crew Schedule

Form Name	FormID	Navigation	Usage
Manage Schedule	W48320B	Crew Scheduling (G13RA12), Crew Scheduling Workbench	View work orders in a specified schedule period by crew, supervisor, or craft.
Save Metrics	W48320C	On Manage Schedule, select Save Metrics from the options in the More Form Actions field.	Saves schedules agreed to for the next schedule period.

Reviewing the Crew Schedule

Access the Manage Schedule form.

The screenshot shows the 'Crew Scheduling Workbench - Manage Schedule' interface. At the top, there is a 'Close' button and a search area with fields for 'Crew', 'Supervisor', and 'Craft', along with a 'Schedule Period' dropdown set to 'Next Period' and 'Schedule Date Range' fields. A 'Find' button is located below these fields. Below the search area, there are links for 'Carryover Work', 'Unscheduled Work', and 'PM Forecasts', and a 'More Form Actions' dropdown menu currently showing 'Save Metrics'. A message states 'No records fetched.' Below this is a table with the following columns: Parts Availability, Craft, Order Number, Oper Seq#, Service Type, Assigned Hours, Start Date, Work Order Description, and Labor Detail Description. Below the table, there is a 'Remove from Schedule' button, a 'Move To' dropdown menu, and a 'More Row Actions' dropdown menu. At the bottom, there is a 'Crew Availability by Craft' section with a 'Crew' field, a 'Schedule Period' dropdown set to '-- Select One --', and 'Schedule Date Range' fields. Below this is a 'Records 1 - 1' table with a 'Craft' column and an 'All' button.

Manage Schedule form

Review schedule periods by crew, supervisor, or craft.

Click the Remove from Schedule button to remove from schedule back to the unscheduled backlog. Use the Move To selection to move orders to a different schedule period or date.

Saving Schedule Changes

Access the Save Metrics Confirmation form.

Crew Scheduling Workbench - Save Metrics Confirmation

Crew	<input type="text" value="1001"/>	<i>Maintenance Crew</i>
Schedule Period	<input type="text" value="2"/> <i>Next Period</i>	
Schedule Date Range	<input type="text" value="08/09/2004"/>	<input type="text" value="08/15/2004"/>

You are about to save the schedule metrics for this record.

Do you wish to continue with the Save?

Save Metrics Confirmation form

From Manages Schedule, select the Next Period and select the Save Metrics option on the More Form Actions menu.

Searching for Unscheduled Work for Crew Scheduling

This section provides an overview of the search for unscheduled work and discusses how to:

- Review unscheduled work.
- Review crew availability by craft.

Understanding the Search for Unscheduled Work

One of the main sources of work when creating the next schedule is searching through the work in the backlog that is currently not scheduled. Once a work order is in the backlog, the job plan is developed to support the scheduling of the tasks required to complete the work. During the scheduling meeting, the unscheduled backlog of work is reviewed and selected work is agreed to be included in the next schedule. After the meeting, the scheduler searches through the list of unscheduled jobs and selects those that were agreed to be included. This can involve doing multiple searches by work order number or work order coding to find and select the work orders or labor detail steps. As work is selected for inclusion in the schedule, the crew/craft availability is refreshed.

The Manage Schedule program (P48320) is the entry form used to select work to review for a specific crew and schedule period. The search for unscheduled work (backlog) is accessed by selecting the link to work with the Search for Unscheduled Work program (P48321). Work from the unscheduled work display is selected and added to the crew and schedule period described at the top of the form. To schedule additional backlog work to another crew or period, you must return to the Manage Schedule program and change the crew and schedule period or use the Schedule by Work Order program (P48326).

The filters in the header section of the Unscheduled Work program are from the work order except for the craft that can be used to additionally filter to the labor detail level. As work is selected, click the Add to Schedule button to display a list in the Selected Unscheduled Work grid, following the Unscheduled Work for review and removal if incorrect.

A processing option is available that will enable you to select a work order that has a document type requiring scheduling at the labor detail level, and instead of giving an error will schedule all the labor detail steps associated with the selected work order. All unscheduled labor steps are scheduled, even if not displayed due to filtering.

The Crew Availability by Craft at the bottom of the form can be used to confirm that the target and scheduled hours are as expected prior to the when you click the Save and Close button that updates the tables with the work selected.

Forms Used to Search for Unscheduled Work

Form Name	FormID	Navigation	Usage
Manage Schedule	W48320B	Crew Scheduling (G13RA12), Crew Scheduling Workbench	Scroll to the Crew Availability by Craft to view the target hours, scheduled hours, variance, and calculated schedule and load percent.
Search for Unscheduled Work	W48321A	On Manage Schedule, select the Unscheduled Work link.	Review and schedule backlog.

See Also

[Chapter 5, “Managing Crew Scheduling,” Managing Large Jobs in Crew Scheduling, page 43](#)

Reviewing Unscheduled Work

Access the Search for Unscheduled Work form.

Review the unscheduled work.

Scroll to the Selected Unscheduled Work region.

Select work orders and click the Add to Schedule button to include in Selected Unscheduled Work grid

Click the Save and Close button to include the orders on the schedule.

Click the Remove button to remove orders selected to be included on the schedule.

Reviewing Crew Availability by Craft

Access the Manage Schedule form. Scroll to the Crew Availability by Craft section.

Manage Schedule form: Crew Availability by Craft section

Scroll to the bottom of the screen to review the crew target hours, scheduled hours, variance, and calculated schedule and load percent for each craft.

- Target Hours** Enter the target hours available for scheduling work. The value is the product of the available hours multiplied by the load percent.
- Scheduled Hours** Enter the total hours scheduled by the crew during the schedule period.
- Variance** Enter the hours available by craft. Negative hours will highlight as a warning.
- Scheduled %** The percent scheduled is the percentage of scheduled hours to target hours.
- Load %** The load percent is the portion of the available hours that is to be considered for scheduling work. The load percent should be set to provide a realistic target for the crew to achieve.

Rescheduling Work Not Completed

This section provides an overview of rescheduling work not completed and discusses how to:

- Review carryover work.
- Enter reason codes to track rescheduling metrics.

Understanding Rescheduling Work Not Completed

The process to reschedule work requires the user to review the work previously scheduled that has not been completed and move the work to the current schedule period, to a future schedule period, or back to the unscheduled backlog. When the option to move is selected, the rescheduling details form is displayed allowing the entry of a reason code and text explanation as to why the work is being rescheduled. The rescheduling details form is available from the Carryover Work program (P48323) when moving a schedule and from the Manage Schedule program (P48320) and Work Assignments program (P48330) when moving a schedule from the current period.

When a crew schedule is moved to another schedule period, the start and finish dates on the crew schedule are updated to the start and finish dates of the schedule period it is moved to. If any resource assignments are associated with the crew schedule, they are also updated to the start date of the new schedule period.

The processing option for the Carryover Work program (P48323) is used to define the Supply and Demand Inclusion rule to be used to determine what work order and labor detail step status values are considered still open.

To conclude the process, you can go to the Maintenance Rescheduling Metrics Revisions program (P48316) in order to review reasons for rescheduling by crew, rescheduling code and date range.

Forms Used to Reschedule Work Orders

Form Name	FormID	Navigation	Usage
Search for Carryover Work	W48323A	Crew Scheduling (G13RA12), Crew Scheduling Workbench. On Manage Schedule, select the Carryover Work link.	Select the work orders not completed in previous periods to include in the current crew schedule or to move to a different schedule period.
Maintenance Rescheduling Metrics Revisions	W48316B	On Manage Schedule, select the work order to remove and click the Remove From Schedule button	Select a Rescheduling Code and enter additional text to track changes made to the schedule.

Reviewing Carryover Work

Access the Search for Carryover Work form.

Crew Scheduling Workbench - Search for Carryover Work

Crew * CrewScheduling

Supervisor

Craft

Scheduled From/Thru

No records fetched.

	Start Date	Order Number	Craft	Oper Seq#	Work Order Description	Labor Detail Description
<input type="button" value="Remove from Schedule"/> Move To: <input type="text" value="Next Period"/> <input type="button" value="»»"/> (01/08/04 - 01/14/04)						

Search for Carryover Work form

Select the work orders to reschedule and then click either the Remove from Schedule button or the Move To options to reschedule.

Entering Reason Codes to Track Rescheduling Metrics

Access the Maintenance Rescheduling Metrics Revisions form.

Rescheduling Code Enter a user defined code (48/RS) that indicates the reason why a task has been rescheduled.

Enter additional text to detail why the work order is being rescheduled.

Working with PM Forecasts in Crew Scheduling

This section provides an overview of PM forecasts in crew scheduling and discusses how to review PM forecasts.

Understanding PM Forecasts in Crew Scheduling

PM projections are another component of creating the crew schedule which provides a method of including the PM work load on the crew schedule prior to creating the assigned work order. The maintenance schedule flag set in the maintenance rules table is used to determine if the PM projection is to be scheduled when due or added to the unscheduled work backlog. Scheduled PM projections are displayed on the crew schedule either as the projection if scheduling at the work order level, or as the labor detail steps from the associated labor master setup using the Standard Routing program (P3003). The PM projections, both scheduled and unscheduled can be reviewed and the maintenance schedule flag changed from the maintenance rules table default value if required. When the work comes due, a work order is generated and can either be added to the crew schedule or unscheduled backlog based on the maintenance schedule flag on the projection.

The crew schedule process is initiated by running the PM Projection program (R13411) which creates the forecast table. The Manage Schedule program (P48320) is used to review and remove the PM projections generated from the crew schedule. The Remove from Schedule button will remove the PM projection from the schedule period by updating the maintenance schedule flag on the projection to unscheduled. The PM Forecast Search & Select program (P48324) is used to review the PM projection based on the selected crew, schedule date range, and the maintenance schedule flag. This program will allow you to review the PM projections by schedule period that are currently flagged for inclusion on the crew schedule, or the unscheduled backlog when the work order is created. The unscheduled PM projections that are new, or originally removed from the schedule, can be moved to the crew schedule if you click the Add to Schedule button.

When the PM comes due, a work order must be created by running a version of the PM Update Status program (R12807) which has the PM forecast type defined as a processing option. The PM Update Status program can be run in batch or for selected PM projections. Select the PM Forecast link to review the PM projections for the current schedule. The work order can be generated if you click the Create Work Order button to convert the PM projection to an active work order. The work order number is displayed on the current schedule instead of the PM projection.

When the PM Update Status program is run and a work order is created, the system will first check for a matching PM projection if a forecast type is defined in the processing option, or it will use the maintenance schedule flag in the maintenance rules table to determine if a crew schedule should be created. If the PM projection is found for the equipment/service type, the PM forecast will be deleted.

See Also

PeopleSoft EnterpriseOne Capital Asset Management 8.11 SP1 PeopleBook, “Setting Up Preventive Maintenance,” Setting Up PM Rules for Schedules

PeopleSoft EnterpriseOne Capital Asset Management 8.11 SP1 PeopleBook, “Working with Preventive Maintenance Schedules”

PeopleSoft EnterpriseOne Capital Asset Management 8.11 SP1 PeopleBook, “Working with Maintenance Forecasts”

Forms Used to Work With PM Forecasts in Crew Scheduling

Form Name	FormID	Navigation	Usage
Search for PM Forecasts	W48324A	Crew Scheduling (G13RA12), Crew Scheduling Workbench. On Manage Schedule, select the PM Forecasts link.	View the unscheduled or scheduled PM work by crew, supervisor, lead craft, and the schedule period to include in the schedule or to create a work order.

Reviewing PM Forecasts

Access the Search for PM Forecasts form.

Search for PM Forecasts form

Review PM Forecasts for a specific schedule period and click the Add to Schedule button to add the work order to the crew schedule.

Click the Create Work Order button to generate a work order for the PM forecast.

Reviewing the Crew Schedule

This section provides an overview of reviewing the crew schedule, lists a prerequisite, and discusses how to:

- Set processing options for Crew Scheduling Workbench program.
- Review future and historical work scheduled.

Understanding Reviewing the Crew Schedule

The review of the crew schedule will be performed by the planner/scheduler to verify the work to be completed by the crew/craft for the schedule period. Multiple searches can be conducted using the crew, craft, supervisor, and schedule period combinations. The schedule period allows the scheduled work to be displayed for the current, next, following, or specific period in the future. The Manage Schedule program (P48320) will display the following crew/craft scheduling details including:

- PM projections for the schedule period.
- Work order and labor detail steps scheduled for the schedule period.
- Crew/Craft availability and scheduled hours for the schedule period.
- Highlight work orders with materials planned and shortage/availability indicator.

The Manage Schedule program (P48320) is used to review, add, and update the work on the schedule for the crew and selected schedule period. From this form, there are a number of form and row exits to perform updates to the schedule based on the requirements. These will be discussed in more detail in the following sections.

The Schedule Inquiry program (P48328) is a useful application to review all future and historical work scheduled for a crew for a specified date range. Once you know the date when it was scheduled, you can review that specific schedule period if required.

Prerequisite

Set the Crew Scheduling Workbench (P48320) processing option to designate the schedule period to display.

Forms Used to Review the Crew Schedule

Form Name	FormID	Navigation	Usage
Manage Schedule	W48320B	Crew Scheduling (G13RA12), Crew Scheduling Workbench.	View work orders and PM work orders by crew/craft for a specified schedule period.
Scheduled Work Inquiry	W48328A	On Manage Schedule, select the More Form Actions option Schedule Inquiry.	View work completed and work scheduled in future periods.

Setting Processing Options for the Crew Scheduling Workbench Program

Use these processing options to specify the defaults for the Manage Schedule program (P48320).

Defaults

1. **Schedule Period** Specify the default schedule period the system uses when displaying the maintenance schedule. Values are:
I: Current Period (default)

- 2: Next Period
- 3: Following Period
- 2. Crew** Specify the default crew the system uses when displaying the maintenance schedule.
- 3. Supervisor** Specify the default supervisor the system uses when displaying the maintenance schedule.
- 4. Craft** Specify the default craft the system uses when displaying the maintenance schedule.

Process

Use this processing options to determine the forecast type to define the PM Projection to be considered for display on the crew schedule review. Values reside in UDC table 34/DF.

- 1. Forecast Type** Specify the forecast type used to retrieve the preventive maintenance forecast records from the PM Projections (F13411) file. Enter a value from UDC 34/DF (Forecast Type). If you leave this option blank, the system uses *MF* as the forecast type.

Versions

Use these processing options to set versions for these programs.

- 1. Unscheduled Work Search and Select (P48321) Version** Specify the version that the system uses for the Unscheduled Work Search and Select program (P48321). If you leave this processing option blank, the system uses the ZJDE0001 version.
- 2. Carryover Work Search and Select (P48323) Version** Specify the version that the system uses for the Carryover Work Search and Select program (P48323). If you leave this processing option blank, the system uses the ZJDE0001 version.
- 3. PM Forecast Search and Select (P48324) Version** Specify the version that the system uses for the PM Forecast Search and Select program (P48324). If you leave this processing option blank, the system uses the ZJDE0001 version.
- 4. Work Order Parts List Inquiry (P3121) Version** Specify the version that the system uses for the Work Order Parts List Inquiry program (P3121). If you leave this processing option blank, the system uses the ZJDE0001 version.
- 5. Work with Bill of Material (P3002) Version** Specify the version that the system uses for the Work with Bill of Material program (P3002). If you leave this processing option blank, the system uses the ZJDE0002 version.
- 6. Open Order Inquiry (P4310) Version** Specify the version that the system uses for the Open Order Inquiry program (P4310). If you leave this processing option blank, the system uses the ZJDE0013 version.
- 7. Maintenance Schedule Metrics (P48315) Version** Specify the version that the system uses for the Maintenance Schedule Metrics program (P48315). If you leave this processing option blank, the system uses the ZJDE0001 version.
- 8. Work Order Parts Detail (P17730) Version** Specify the version that the system uses for the Work Order Parts Detail program (P17730). If you leave this processing option blank, the system uses the ZJDE0001 version.

- 9. Work Order Labor Detail (P17732) Version** Specify the version that the system uses for the Work Order Labor Detail program (P17732). If you leave this processing option blank, the system uses the ZJDE0001 version.
- 10. Parts List (P3111) Version** Specify the version that the system uses for the Parts List program (P3111). If you leave this processing option blank, the system uses the ZJDE0001 version.
- 11. Routing Instructions (P3112) Version** Specify the version that the system uses for the Routing Instructions program (P3112). If you leave this processing option blank, the system uses the ZJDE0001 version.
- 12. Maintenance Work Assignments (P48330) Version** Specify the version that the system uses for the Maintenance Work Assignments program (P48330). If you leave this processing option blank, the system uses the ZJDE0001 version.
- 13. Scheduled Work Inquiry (P48328) Version** Specify the version that the system uses for the Scheduled Work Inquiry program (P48328). If you leave this processing option blank, the system uses the ZJDE0001 version.

WO Entry

- 1. Work Order Program** Specify the work order program that the system uses when you select a work order to review. Values are:
- 1: CAM Work Order Revisions (P13714).
 - 2: Work Order Revisions (P17714).
 - 3: Manufacturing Work Order Revisions (P48013).

Note. This processing option also specifies the labor and parts details programs that the system will use. Values 1 and 2 use the Work Order Labor Detail program (P17732) and the Work Order Parts Detail program (P48013); otherwise, the Work Order Routing program (P3112) and the Work Order Parts List program (P3111) is used.

- 2. Work Order Program Version** Specify the version of the selected work order program. If this option is left blank, the default version (ZJDE0001), will be used.

Reviewing Future and Historical Work Scheduled

Access the Scheduled Work Inquiry form.

Crew Scheduling Workbench - Scheduled Work Inquiry

Crew: 941214 WMS - Crew C, jsw - 7308104

Supervisor: *

Craft: *

Scheduled From/Thru: 09/06/04 *

Find

No records fetched. Customize Grid

Start Date	Order Number	Oper Seq#	Craft	Work Order Description	Labor Detail Description	Assigned Hours	Or Ty	W.O. Type	Pr
No records fetched.									

Close More Row Actions: -- Select One --

Scheduled Work Inquiry form

Search for future and historical orders by crew, supervisor, craft, and specified date range.

Managing Large Jobs in Crew Scheduling

This section provides an overview of managing large jobs in crew scheduling and discusses how to:

- Split a labor detail step.
- Schedule parent/child work order jobs.
- Assign a crew and schedule period.

Understanding Managing Large Jobs in Crew Scheduling

The scheduling of large jobs typically cover multiple work orders, labor detail steps, crews and schedule periods. With this type of work order, the job has been broken down into smaller tasks that are managed and scheduled separately, but need to be viewed together to illustrate the relationship between the tasks and the schedule periods. The parent/child work order structure is used to create a group of related work orders that are to be carried out against different business units or equipment for tracking costs and history. The labor detail steps are created to further break down a work order on a particular machine for scheduling the job and not required against the equipments history. It is necessary to be able to search and filter by the parent work order number and view the associated child work orders and associated labor detail steps if scheduling at that level.

During the planning or scheduling process, it becomes apparent that the work shall require multiple crews or schedule periods to complete the work. This will required the scheduler to access the work order labor detail program and create new steps for the work and split the estimated hours based on the scope for each new step. By splitting the labor detail steps, the scheduler then has the ability to assign a crew and or resources to the individual steps and monitor progress and schedule compliance at this level.

The Manage Schedule program is used to locate the work order in order to break down the labor detail steps. The link to the Unscheduled Work program (P48321) is first used to select either the first step or all current steps planned on the job. When selecting on the steps scheduled, use the More Row Actions option to access the Labor Detail program (P17732) in order to access the screen required to break a job down into multiple steps by creating a new operation step and splitting the estimated hours as required. Each step should have a clear description such that reporting completion can be easily verified especially if splitting over schedule periods.

Once the labor detail steps are defined, select the Work Order link from the Manage Schedule program to access the Schedule By Work Order program (P48326) to review and schedule the labor detail steps for a work order, and to review the parent/child work order relationship with the associated labor details to schedule. The labor detail line is selected to assign a crew and schedule period, repeating until all lines are assigned.

Work already scheduled can be moved to a different crew or schedule period by selecting the labor detail step and updating the crew or schedule period.

Forms Used for Managing Large Jobs in Crew Scheduling

Form Name	FormID	Navigation	Usage
Work Order Labor Details	W17732D	Crew Scheduling (G13RA12), Crew Scheduling Workbench. On Manage Schedule, select the More Row Action: Labor Detail.	View, split, or add new labor detail steps.
Scheduling by Work Order	W48326A	On Manage Schedule, select the link to the Order Number.	View and update Crew and Schedule Period. View parent/child work order relationship and labor detail steps.

Splitting a Labor Detail Step

Access the Work Order Labor Details form.

Crew Scheduling Workbench - Work Order Labor Details

Order Number: 600516 WWM Replace Tires

General

Inventory Item Number: []

Branch: M30 Eastern Manufacturing Center

Planned Finish Date: []

Records 1 - 4												
	Work Center	Oper Seq#	Op St	Description	Run Machine	Estimated Hours	Setup Crew	Est Dur	Actual Hours	Piecework Rate	Extended Cost	Set Lab
<input type="checkbox"/>	MECHANICA	10.00		Labor split		5.00	1.0	5.00		35.000	175.00	
<input type="checkbox"/>	MECHANICA	20.00		Mechanical Fitter A		6.00	1.0	6.00		35.000	210.00	
<input type="checkbox"/>	MECHANICA	30.00		Mechanical Fitter A		6.00	1.0	6.00		35.000	210.00	
<input type="checkbox"/>	[]	[]	[]	[]	[]	[]	[]	[]	[]	[]	[]	[]

Work Order Labor Details form

Split the Estimated Hours for the existing labor detail step.

On the next grid line, add a new line entering the craft (work center), operation sequence number, description and remaining estimated hours.

Scheduling Parent/Child Work Order Jobs

Access the Scheduling by Work Order form.

Review the Parent W.O. No and the associated child Order Number.

Remove or move the work order to a different crew or schedule period.

Assigning a Crew and Schedule Period

Access the Scheduling by Work Order form.

Select the work order/labor detail step and either Remove from Schedule, Add or Change Crew or Move To a schedule period.

Note. If the header record is selected, the option to add a crew and schedule period is not available.

Revising the Current Crew Schedule

This section provides an overview of crew schedule revisions and discusses how to add unplanned items to the crew schedule.

Understanding Crew Schedule Revisions

After the schedule has been created the system must allow for scheduling emergency, unplanned, or minor work that was not originally scheduled. The planner/supervisor is typically responsible for initiating and managing break in work to the schedule. This process is initiated from the Manage Schedule program by reviewing the current schedule and then accessing the link to [Unscheduled Work \(P48321\)](#) to select additional work to add to the schedule. The work selected is added to the current schedule and will now appear on the [Work Assignments program \(P48330\)](#) for the current period for the crew to carry out.

During this process, the planner/scheduler can review the work in the current schedule and potentially remove work to allow capacity to take on the new jobs added. When removing work from the current schedule, the [Maintenance Rescheduling Metrics Revision program \(P48316\)](#) is displayed to allow entry of the reason for rescheduling. Work can be removed from the current schedule if you click the [Remove from Schedule](#) or [Move To](#) buttons. The [Remove from Schedule](#) button move the work back to the [unscheduled backlog](#) for rescheduling at some future time. The [Move To](#) button moves the work to the [Next, Following, or Specific period](#) in the future.

See Also

[Chapter 5, “Managing Crew Scheduling,” Searching for Unscheduled Work for Crew Scheduling, page 34](#)

[Chapter 5, “Managing Crew Scheduling,” Rescheduling Work Not Completed, page 36](#)

Forms Used to Revise the Crew Schedule

Form Name	FormID	Navigation	Usage
Manage Schedule	W48320B	Crew Scheduling (G13RA12), Crew Scheduling Workbench	View and revise the work orders on the crew schedule for the current period. Select the Unscheduled Work link to include unplanned or minor items on the schedule.

Adding Unplanned Items to the Crew Schedule

Access the Manage Schedule form.

Crew Scheduling Workbench - Manage Schedule

Close

Crew *

Supervisor *

Craft

Schedule Period * Schedule Date Range *

Find

Search for: [Carryover Work](#) | [Unscheduled Work](#) | [PM Forecasts](#) More Form Actions:

No records fetched.

Parts Availability	Craft	Order Number	Oper Seq#	Service Type	Assigned Hours	Start Date	Work Order Description	Labor Detail Description
[Empty Table]								

Move To:

More Row Actions:

Crew Availability by Craft

Crew

Schedule Period * Schedule Date Range *

Records 1 - 1

Craft	All

Manage Schedule form

Review the current schedule of work for the crew.

Select the **Unscheduled Work** link to search and select additional break in work for the current schedule.

Checking Inventory Availability for the Crew Schedule

This section provides an overview of inventory availability for crew scheduling and discusses how to check inventory availability for the crew schedule.

Understanding Inventory Availability for Crew Scheduling

As the job planning process continues, the system checks availability for the materials required for the orders in the schedule period. During the review of the crew schedule, a parts availability flag is displayed for each task on the schedule. The flag indicates:

- No materials planned.
- Materials planned and no shortages.
- Materials planned and there are shortages.

A material shortage warning is displayed if there is a negative stock availability for an open part on the parts list, or an open purchase order exists for the work order. The parts availability screen can be accessed to review the availability for the individual parts on the work order, or to review the open order inquiry displaying open purchase orders required for the work order.

Forms Used to Work with Parts Availability

Form Name	FormID	Navigation	Usage
Manage Schedule	W48320B	Crew Scheduling (G13RA12), Crew Scheduling Workbench	View the information as allowed by the following More Row Actions: <ul style="list-style-type: none"> • Open Orders • Parts Inquiry

Checking Inventory Availability for the Crew Schedule

Access the Manage Schedule form.

Crew Scheduling Workbench - Manage Schedule

Close

Crew *

Supervisor *

Craft

Schedule Period * Next Period Schedule Date Range *

Find

Search for: [Carryover Work](#) | [Unscheduled Work](#) | [PM Forecasts](#) More Form Actions:

No records fetched. [Customize Grid](#)

Parts Availability	Craft	Order Number	Oper Seq#	Service Type	Assigned Hours	Start Date	Work Order Description	Labor Detail Description
[Empty Table]								

Move To:

More Row Actions:

Crew Availability by Craft

Crew

Schedule Period * Schedule Date Range *

Records 1 - 1

Craft	All
<input type="checkbox"/>	<input type="checkbox"/>

Manage Schedule form

Review the Parts Availability column for warnings.

Select the Parts Inquiry or Order Details from the More Row Actions menu to review quantity details.

Printing the Crew Schedule Report (R48342)

This section provides an overview of the print schedule program.

Understanding the Print Schedule Program

Prior to the scheduling meetings between maintenance and operations, it is necessary to run the Crew Schedule Reports program (R48342) and distribute for review prior to the meeting. Once corrections have been marked on the printed report, the maintenance scheduler can update the schedule and backlog to prepare the planned schedule for the following week. The reports that can be printed for the crew selected include:

- Crew availability
- Crew carryover
- Crew schedule
- Crew unscheduled backlog

The different sections report the same information that is available using the online applications or individual report menu options. When this report is run selecting a number of crews, all sections selected for each crew is printed prior to processing the next crew. In this way, the report can be split and issued to each crew efficiently.

See Also

[Appendix A, “PeopleSoft EnterpriseOne Resource Assignments Reports,” page 91](#)

Rolling the Schedule

This section provides an overview of rolling schedules and discusses how to:

- Set the current period manually.
- Run the Maintenance Schedule Roll Periods program (R48325).
- Set processing options for Maintenance Schedule Roll Periods (R48325).

Understanding Rolling Schedules

When the current schedule has ended, the schedule period needs to be rolled to the next period so the work assignment and scheduling programs display the new schedule period. The schedule for the next period is reviewed by the scheduler prior to rolling the schedule to ensure complete and that it has been saved.

The Maintenance Schedule Roll Periods program (R48325) is run to move the current flag in the maintenance schedule period program to the next schedule period. This program is typically run for a schedule period and checks the date range of the current schedule with the through date in the processing options. If the through date is greater than the current period date range, the system will increment the current period to the next period. The through date is automatically populated with the system date if left blank. You can also manually reset the current period by using the Maintenance Schedule Periods program (P48302).

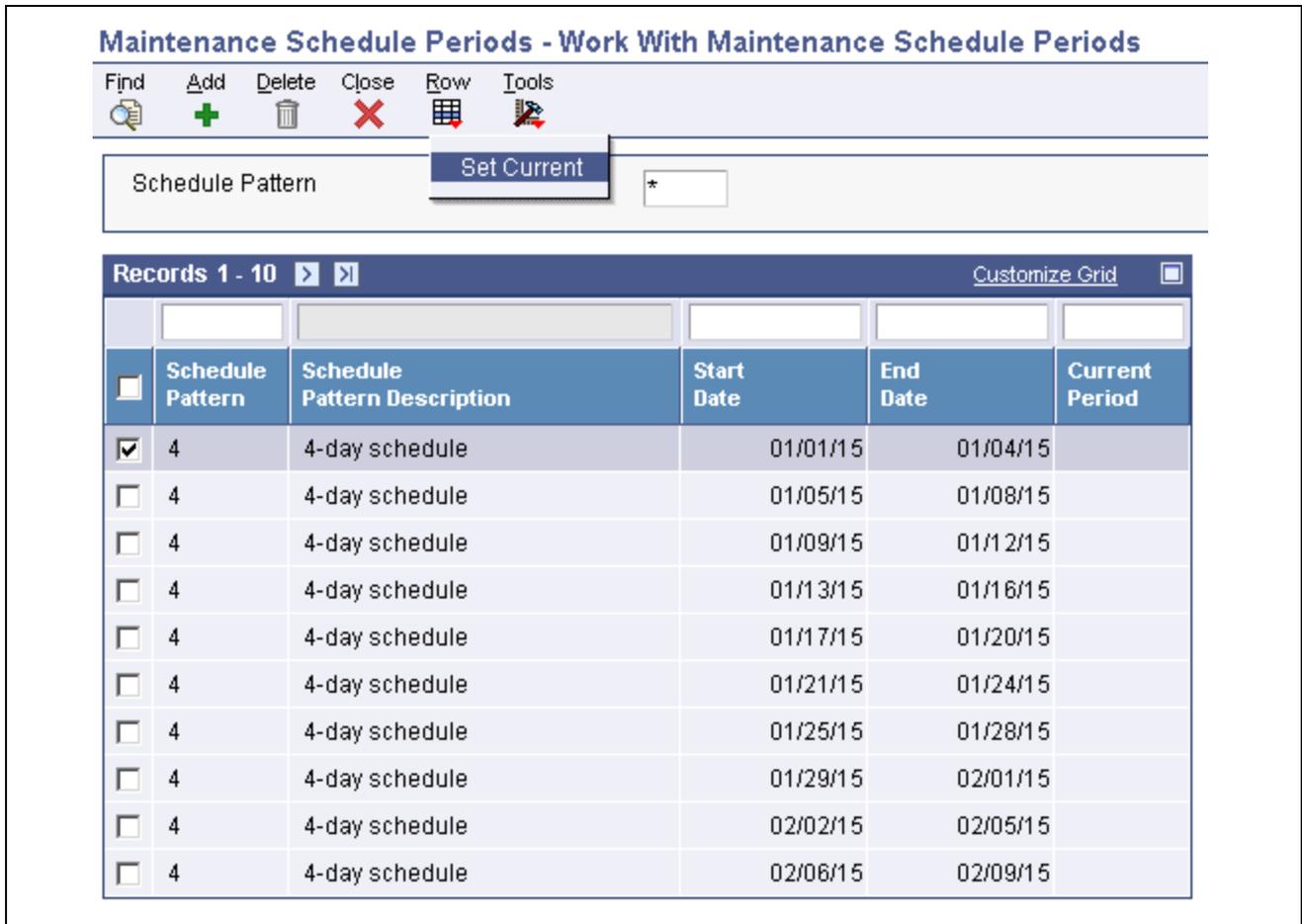
Note. This program is typically run on a regular schedule utilizing a system date to initiate the roll of the current period.

Forms Used to Roll the Schedule for Crew Scheduling

Form Name	FormID	Navigation	Usage
Work with Maintenance Schedule Periods	W48302A	Resource Assignments Setup (G13RA41), Maintenance Schedule Periods	View the maintenance schedule periods. Select the row exit Set Current to set the next schedule period.

Setting the Current Period Manually

Access the Work with Maintenance Schedule Periods form.



Work with Maintenance Schedule Periods form

Select the Row exit to Set Current for the current schedule period.

Running the Maintenance Schedule Roll Periods Program (R48325)

Select Crew Scheduling (G13RA12), Crew Schedule Roll Periods.

Setting Processing Options for Maintenance Schedule Roll Periods (R48325)

Use these processing options to specify the schedule roll requirements.

Process

Use these processing option to run the program in proof or final mode; to determine where the report will write errors; to enter the address number of the message recipient; and to enter the through date to process the program.

- 1. Proof or Final Mode** Specify if the program results will be reviewed first, or if the system will be updated with the changes. Values are:

Blank: Proof Mode

I: Final Mode

2. Work Center Or Report Specify where the system will publish messages. Values are:

Blank: Write errors to Work Center.

I: Write errors to Report.

3. Job Status Recipient Specify the address book number of the recipient for receiving job status messages.

Note. If this processing option is left blank, the system will enter the address book number of the current user.

4. Through Date

Specify the through date the system will use to process selected schedule periods that will be rolled. The schedule periods that are defined as current and that have a period end date that is less than the date in the processing options, will be selected.

Note. If this processing option is set to blank, the system date is used.

Assigning Crew Work and Resource Assignments

This section provides an overview of crew work assignments and discusses how to:

- Set processing options for Crew Schedule Assignments (P48330).
- Assign resources to crew schedule.
- Split work over multiple days for a single resource.
- Split work between multiple resources.

Understanding Crew Work Assignments

Once the crew schedule has been agreed to and saved by the scheduler, the schedule sits in wait until the schedule period is rolled and the crew has begun to execute on the schedule. Resources are assigned or removed from the current crew schedule based on availability and competency for the work to be completed during the schedule period and in a scheduled day. If the work cannot be completed, or if it is determined that additional resources are required, adjustments can be made to the crew schedule to split the hours and resources required to complete the task.

Crew Work Assignments

The crew reviews the current schedule for the period and begins to assign resources to the current schedule based on the availability of resources in the crew which is displayed in the resource search window following the list of scheduled work. Tasks on the schedule can be moved to a particular day to allow for plant outages or balancing of individual resource availability for a particular day. During the schedule period, additional break in work can be added to the current schedule and the crew can revise their work assignments to allow for the changes or move/reschedule existing work. When the scheduled work is done, the work order and scheduled is reported as complete. If work is not completed for the schedule period or schedule day, the work is rescheduled.

The Work With Work Assignments program (P48330) allows you to review, assign, or remove resources to the schedule of work based on the resource availability for the period and day. The top section of the form supports the filtering and display of the work scheduled for the crew for the schedule period. The supply and demand inclusion rule defined in the processing options enables you to remove the completed work for the list during the schedule period.

The bottom section of the form supports filtering and display of resources available within the crew to complete the work, and displays the current available hours for the resources for the days within the schedule. The Advanced Resource Search and Select (P48310S) is available using the visual assist on the resource number and allows for searches using resource competencies. For the resource selected, the resources detailed availability and current assignments are displayed following the resource search for more information.

When assigning resources, the selected resource is added to the crew schedule task's selected using the crew assigned hours which is the same as the work order or labor detail estimated hours. If multiple resources are assigned to a crew schedule, the hours are split evenly between the resources. You can access the Assignment Detail (W48331B) form and adjust the individual assigned hours and dates as required using the hyper-link in the assignment column for the More Row options.

Note. If you change the estimated hours on the work order/labor detail steps, the crew schedule assigned hours is updated to reflect this change and the resource assignment hours are updated proportionally. If you change the planned start/finish dates on the work order/labor detail, they will not update the crew schedule or assignment dates. Changing crew schedule dates must be done using the Crew Scheduling programs.

From the form, exits exist to review the work order details, assignment details, and to run the Assignment Work Sheet report (P48342) which lists the assignment details by crew, supervisor, and individual resource for the schedule period.

Once the scheduled work is complete, the More Row Actions to the Completions program is selected to access either the work order header or work order labor detail in order to report the status as complete. Work orders not completed for the previous day, or orders that may not get done in the current period schedule can be moved to a specific date or a different schedule period.

Note. The crew assignment process follows the same general rules as the Resource Assignment program (P48331), the only difference is that the assignment is to the crew schedule and not directly to the work order/labor detail. Both applications create resource assignments in the Resource Assignments table (F48331).

Forms Used to Assign Resources to the Schedule

Form Name	FormID	Navigation	Usage
Work with Work Assignments	W48330E	Crew Scheduling (G13RA12), Crew Schedule Assignments	View the work orders on the weekly crew schedule for the specified period. Select work order number and click Assign Resource to assign a resource to the order or move to a different schedule period or date. View and revise Resource Search region for resource availability.
Availability and Assignments tabs	W48330ES1	On Work with Work Assignments, view the Availability and Assignments tabs.	View resource capacity, load, and availability.
Manage Schedule	W48320B	On Work with Work Assignments, select Go to: Manage Schedule	Select the application link to Unscheduled Work to include break in work on the schedule.

Setting Processing Options for Crew Schedule Assignments (P48330)

Use these processing options to specify the defaults for the Crew Schedule Assignments program (P48330).

Defaults

Use these processing options to specify default values on the Work With Assignments form.

- 1. Schedule Period** Specify the default value for the schedule period. Values are:

 - 1: Current Period (default)
 - 2: Next Period
 - 3: Following Period
- 2. Crew, 3. Supervisor, 4. Craft, and 5. Resource Type** Specify the default value for the crew, supervisor, craft, and resource type.
- 6. Load Profile Method** Specify how the work will be distributed across the duration of an assignment when a resource is assigned. For example, when using the flat load profile the load is evenly distributed for the assignment across the duration. Current default value is:

 - 1: Flat Load Profile

Process

Use these processing options to designate the number of periods; to select a default period type; to enter the supply and demand inclusion rules; to update the work order assigned to field; and to determine the operation status completion code.

- | | |
|---|---|
| 1. Number of Periods | Specify the number of periods to calculate availability and assignment load. The periods are expressed as days or weeks based on the Period Typefield. |
| | <hr/> Note. If the Number of Periodsis set beyond 52, the system uses <i>14</i> . <hr/> |
| 2. Period Type | Specify the Period Type to group the display of assigned hours and capacity hours for a resource. UDC 48/PT (Period Types) will be used to select values. The default value is Blank: Days. |
| 3. Set Default for Supply/Demand Inclusion Rules | Specify the default value from UDC 40/RV. |
| 4. Update Work Order Assigned To Field | Specify of the system will automatically update the Assigned To field on the work order header when the Resource Assignments program (P48331) is run. The system will also update the Assigned To field when it is blank or when you change the assignment resource number, which is the same as the number on the work order. Values are:

Blank: Do not update.

<i>I</i> : Update. |
| 5. Operation Completion Status | Specify the operation completion status that the system uses to update the labor detail step when completed. Select the default value from UDC 31/OS (Operation Status). |
| | <hr/> Note. This processing option only applies when you assign resources at the work order level. <hr/> |

Versions

Use these processing options to set versions for these programs:

- | | |
|---|---|
| 1. Maintenance Schedule Review (P48320) Version, | Specify the version of the corresponding program that the system uses during resource assignment. If you leave these options blank, the system uses the default version ZJDE0001. |
| 2. Work Order Labor Details (P17732) Version, | |
| 3. Routing Instructions (P3112) Version, and 4. | |
| Assignment Detail (P48331) Version | |
| 5. Assignment Work Sheet (R48345) Version | Specify the version of the Assignment Work Sheet that the system uses during resource assignment. If you leave these options blank, the system uses the default version XJDE0001. |

Work Order Entry

Use these processing options to set the work order program to be used and the default version.

- 1. Work Order Program** Specify the work order default program. Values are:
 - 1: CAM work order (P13714) (default)
 - 2: Work Order (P17714)
 - 3: Manufacturing Work Order (P48013)

- 2. Work Order Program Version** Specify the work order default version by entering a version or using the default value of ZJDE0001.

Assigning Resources to Crew Schedule

Access the Work With Work Assignments form.

Work With Work Assignments form

Search for assignments by crew, supervisor, or craft and schedule period.

Scroll to the Research Search region.

Review and select the work order to assign a resource to, select the resource, and click the Assign Resource button.

Note. If an incorrect resource is assigned, select Remove Resources from the More Row Actions menu to remove the assigned resources.

Splitting Work Over Multiple Days for a Single Resource

Access the Work with Work Assignments form, Assignments tab.

Order Number	Oper Seq#	Craft	Description	Start Date	End Date	Assigned Hours	Assignment Percent
586849	10.00	MECHANICA	SAR 7249407-SCHEDULE FLAGS	01/01/04	01/07/04	10.00	100.000
586849	20.00	MECHANICB	SAR 7249407-SCHEDULE FLAGS	01/01/04	01/07/04	20.00	100.000
			Employee 431000-1	10/20/05	10/20/05		100.000
			Employee 431000-2	10/20/05	10/20/05		100.000

Work with Work Assignments form: Assignments tab

Check the work order or labor detail step to assign a resource.

Review the resources in the Resource Search region, select the resource to assign to the order, and click the Assign Resource button to assign the resource to the schedule.

Select the Assignments tab to review the split of hours over multiple days based on the daily resource availability.

Splitting Work Between Multiple Resources

Access the Work With Work Assignments form.

Crew Schedule Assignments - Work With Work Assignments

Close

Crew * 848204 CrewScheduling

Supervisor *

Craft *

Schedule Period * Current Period Schedule Date Range * 01/01/04 01/07/04

Find

Go to: Manage Schedule More Form Actions: -- Select One --

No records fetched. Customize Grid

Order Number	Or Ty	Oper Seq#	Craft	Description	Start Date	Assigned Hours	Individual Assignments	Equipment Assignments
No records fetched.								

Assign Resource Move To: -- Select One -- More Row Actions: -- Select One --

Resource Search

Find Resource Type 01 Resource Number Project From

No records fetched.

Resource Number	Description	Crew	Lead Craft
No records fetched.			

Work With Work Assignments form

Check the work order or labor detail step to assign a resource.

Review the resources in the Resource Search region, select the resource to assign to the order, and click the Assign Resource button.

Repeat this process until all resources required are assigned to the order and the system will split the estimated hours.

Completing Orders on the Schedule

This section provides an overview of completing orders on the schedule and discusses how to:

- Complete work orders on the schedule.
- Complete labor detail steps on the schedule.
- Run the Crew Schedule Completion Metrics program (R48327).

Understanding Completing Orders on the Schedule

It is important for the current schedule to be updated to reflect the work that has been completed to ensure that only the current remaining work is displayed on the schedule. The Work With Work Assignments program (P48330) contains a Row Action to Complete a scheduled task, which could be at the work order or labor detail step.

Scheduling completions can be executed either at the work order level or the labor detail level. If completions are performed at the work order level then the work order program will display allowing the update of the work order status and completion date. Scheduling completed at the labor detail level will display the labor detail completion program allowing the update of the operation status and completion date for the labor step. Completing multiple labor detail steps can be accomplished using the Work Order Labor Detail program (P13732) and updating the operation status and completion date on the required steps. Completed work orders or labor detail steps will no longer display on the Work Assignments form based on the Supply and Demand Inclusion Rules set in the processing options.

The Crew Schedule Completion Metrics program (R48327) is run to report the work that was completed and to update the crew metrics. If the schedule is at the work order detail level, the report will support the completion of the labor detail step and the work order.

Forms Used to Complete Work Orders on the Schedule

Form Name	FormID	Navigation	Usage
Work With Work Assignments	W48330E	Crew Scheduling (G13RA12), Crew Schedule Assignments	Check the work order to complete and select Complete from the More Row Actions menu.
Crew Schedule Assignments — Labor Step Completion	W48330A	On Work With Work Assignments, select and view the Labor tab.	Check the labor step to complete and select Complete from the More Row Actions menu.

Completing Work Orders on the Schedule

Access the Work Order - Manage <Work Order Description (Order Number)> form.

Status	Enter a user defined code (00/SS) that describes the status of a work order, rate schedule, or engineering change order.
Actual Finish Date	Enter the date that the work order or engineering change order is completed or canceled.
Status Comment	Enter a brief description to explain the status of the work order.

Actual Hours Enter the actual hours accumulated for the work order.

Following the Save Changes, the Change Status form will display.

Remark Enter a remark, description, name, or address.

Change Component Enter a value that determines whether an Equipment Component Changeout was done on the work order. Values are:

0: Component Changeout was not done.

1: Component Changeout was done.

Completing Labor Detail Steps on the Schedule

Access the Labor Step Completion form.

Crew Schedule Assignments - Labor Step Completion

You are about to complete the labor details for:

Order Number	<input type="text" value="601050"/>	<input type="text" value="Maintenance Order"/>
Craft	<input type="text" value="MECHANICA"/>	<i>Mechanical Fitter A</i>
Operations Sequence Number	<input type="text" value="10.00"/>	
Type Operation Code	<input type="text"/>	<i>Normal Manufacturing</i>
Operation Status	<input type="text" value="99"/>	<i>Closed</i>
Actual Finish Date	<input type="text" value="10/22/2004"/>	

Click OK to complete the operation step / work order or Cancel to return.

OK
Cancel

Labor Step Completion form

Operation Status User defined code system 31, type OS. The operation status code that identifies the current status of a work order or engineering change order as the operation steps in the routing are completed. A processing option is available to specify the default operation status for completed.

Actual Finish Date Enter the date that the work order or engineering change order is completed or canceled.

Running the Crew Schedule Completion Metrics Program (R48327)

Select Crew Scheduling (G13RA12), Crew Schedule Completion Metrics.

The Crew Schedule Completion Report lists all work orders/labor detail steps with a crew schedule that has a work order or labor detail completion date within the schedule period defined in the processing option. The report is grouped by crew schedule and lead craft and lists both the saved schedule and total hour of work completed. The information can be used to automatically update the Crew Schedule Completion metric information stored in the Crew Schedule Metrics table (F48315).

See Also

[Appendix A, “PeopleSoft EnterpriseOne Resource Assignments Reports,” page 91](#)

Reviewing Schedule Metrics

This section provides an overview of schedule metrics, lists prerequisites, and discusses how to:

- Review schedule achievement.
- Review percent scheduled.
- Review reason for reschedule.

Understanding Schedule Metrics

The schedule metrics table contains all of the crew/craft availability and schedule compliance metric information supported throughout the crew scheduling process. The schedule compliance metric measures the performance of the crew in the process of creating a schedule of work and then completing that work. The following information is maintained by crew/craft for a schedule period:

- Schedule Hours
- Completed Schedule Hours
- Completed Hours
- Available Hours
- Load Percent

The Manage Schedule program (P48320) creates a schedule for the crew in the next period and allows you to view current, following, and future scheduled work. Once the schedule has been reviewed and updated by the scheduler, the More Form Actions to Save Metrics is pressed to save the next schedule and updates the scheduled hours for the crew/craft in the Schedule Metrics table (F48315). The Schedule Completion Metrics report (R48327) is run once orders on the schedule are completed and updates the Completed Scheduled Hours and Completed Hours also located in the schedule metrics table. This batch program is typically run one to two weeks after the work has been completed to capture the completion metrics for the crew/craft..

The Schedule Metrics program (P48315) is used by the scheduler to get an aggregate view of the metric information. The two key scheduling metrics calculated are:

- Schedule Compliance — $\text{Scheduled Completed} / \text{Total Scheduled}$.
- Percent Scheduled — $\text{Scheduled Completed} / \text{Total Work Completed}$.

The Crew Reschedule Metrics program (P48316) is used to review the reasons why work is being rescheduled by crew or craft and date range. The reason codes and text descriptions by work order are available for review and analysis.

Prerequisites

Following are the prerequisites required to be complete prior to evaluating the schedule metrics:

1. Set up Crew Availability for the next period.
2. Create and save the schedule of work for the crew in the next period.

- Report completions of the work scheduled and other unscheduled work completed during the schedule period.

See Also

[Chapter 5, “Managing Crew Scheduling,” Working with Crew Availability, page 29](#)

[Chapter 5, “Managing Crew Scheduling,” Saving Schedule Changes, page 33](#)

[Chapter 5, “Managing Crew Scheduling,” Completing Orders on the Schedule, page 57](#)

Forms Used to Review Schedule Metrics

Form Name	FormID	Navigation	Usage
Work With Maintenance Schedule Metrics	W48315A	Periodic Resource Assignment Processing (G13RA20), Crew Schedule Metric	View schedule metrics by crew and schedule period.
Work With Maintenance Rescheduling Metrics	W48316A	Periodic Resource Assignment Processing (G13RA20), Crew Reschedule Metric	View reschedule metrics by crew, craft, reason code, and schedule period.

Reviewing Schedule Achievement

Access the Work With Maintenance Schedule Metrics form.

Crew Schedule Metric - Work With Maintenance Schedule Metrics

Select Find Add Copy Delete Close Row Tools

Crew CrewScheduling

Schedule Pattern Weekly

Date From/Thru

Records 1 - 1

<input type="checkbox"/>	Crew	Date From	Date Thru	Standard Hours	Available Hours	Average Load %	Scheduled Hours
<input type="checkbox"/>	848204	01/01/04	01/07/04	40.00	38.00	31.67	

Work With Maintenance Schedule Metrics form

Review the schedule completion performance compared to the total amount of work scheduled.

Reviewing Percent Scheduled

Review the percent scheduled to evaluate the measure the performance of the schedule completion to the estimated hours completed.

Reviewing Reason for Reschedule

Access the Work With Maintenance Rescheduling Metrics form.

Crew Reschedule Metric - Work With Maintenance Rescheduling Metrics i ?

Select Find Delete Close Tools

Crew: 1001 *Maintenance Crew*

Craft: *

Rescheduling Code: *

Start Date From / Thru: * *

Records 1 - 10 Customize Grid Crews

<input type="checkbox"/>	<input type="checkbox"/>	Crew	Craft	Start Date	Rescheduling Code	Rescheduling Code Description	Order Number	Oper Seq#	Description Line 2	Ty Cd
<input type="checkbox"/>		1001	MECHANICA	07/26/2004	.	.	597062	10.00	Change out Pump	
<input type="checkbox"/>		1001	MECHANICA	07/26/2004	SBW	Schedule Breakin Work	600516	10.00	HEADER ONLY	
<input type="checkbox"/>		1001	MECHANICA	08/02/2004	LSH	Labor Shortage	600516	20.00	Mechanical Fitter A	
<input type="checkbox"/>		1001	MECHANICA	07/26/2004	SBW	Schedule Breakin Work	600532			
<input type="checkbox"/>		1001	MECHANICA	08/03/2004	PPO	Parts - Purchase Order	600532			
<input type="checkbox"/>		1001	MECHANICA	08/02/2004	LSH	Labor Shortage	602950	10.00	Crew test	
<input type="checkbox"/>		1001	MECHANICA	08/02/2004	EQT	Equipment Not Available	602968			
<input type="checkbox"/>		1001		08/06/2004	LSH	Labor Shortage	604146			

Work With Maintenance Rescheduling Metrics form

Review the rescheduling reason codes by crew, craft, rescheduling code, and date range.

CHAPTER 6

Working with Resource Assignments

This chapter provides an overview of how to assign resources to work orders, lists prerequisites, and discusses how to:

- Set processing options for Resource Assignments (P48331).
- Work with work orders.
- Download work order backlogs.
- Locate resources.
- Assign resources to tasks.
- Revise resource assignments.

Understanding How to Assign Resources to Work Orders

After you define the resources in the Resource Master and set up their capacity by associating them with a work hour calendar, you can start assigning resources to work orders or work order labor detail.

You assign resources to work orders or work order labor detail by using the Resource Assignment program (P48331). This program allows you to search for work orders and resources, and to carry out the assignment. You define work order types in the Resource Assignment Level UDC table (48/RL) to enable resource assignments at the labor detail level.

Note. The process of Assigning Resources to Work Orders is typically only used when the Crew Scheduling process is not being used. If you are creating a Crew Schedule, then typically you would use the Work With Work Assignments program (P48330) to assign resources to the schedule and not directly to the work order.

Note. Because resources cannot be assigned to a work order header and a work order labor detail line on the same work order, the word *task* is used when referring to an assignment process that can be carried out at either the work order or work order labor detail level, based on the Resource Assignment Level UDC table.

Prerequisites

Before you complete the tasks in this section:

- Add equipment or individual resources to the resource master.
- Add base calendars for resources.
- Define the Resource Assignment Level by work order document type in the UDC table 48/RL.

- Set up a Supply & Demand inclusion rule to determine what work order status values will display assignments and resource capacity.

Setting Processing Options for Resource Assignments (P48331)

Daily Resource Assignments menu (G13RA10), Resource Assignment.

Processing options enable you to specify the default processing for programs and reports.

Defaults

These processing options control default values for the filter fields on the Work With Resource Assignments form.

- | | |
|-----------------------------------|--|
| 1. Crew | Specify the address book number of the manager or planner that the system uses to search for work orders. |
| 2. Supervisor | Specify the supervisor whom the system uses to search for work orders. |
| 3. Customer | Specify the customer whom the system uses to search for work orders. |
| 4. Scheduled Start Date | Specify the scheduled start date. The system uses this date when searching for work orders. If you leave this processing option blank, the system uses the system date with the Starting Workday processing option to determine the scheduled start date. |
| 5. Scheduled End Date | Specify the scheduled end date. The system uses this date when searching for work orders. If you leave this processing option blank, the system uses the scheduled start date with the Number of Periods and Period Type processing options to determine the scheduled end date. |
| 6. Order Type | Specify the order type. The system uses this value when searching for work orders. Enter a value from UDC 00/DT (Document Type - All Documents). |
| 7. Type - W.O. | Specify the classification of work orders or engineering change orders. The system uses this value when searching for work orders. Enter a value from UDC 00/TY (Work Order/ECO Type). |
| 8. Priority | Specify the relative priority of a work order or engineering change order in relation to other orders. The system uses this value when searching for work orders. Enter a value from UDC 00/PR (Work Order Priority). |
| 9. Work Order Status From | Specify the beginning status code for a range of work orders. The system uses this value when searching for work orders. Enter a value from UDC 00/SS (Work Order Status). |
| 10. Work Order Status To | Specify the ending status code for a range of work orders. The system uses this value when searching for work orders. Enter a value from UDC 00/SS (Work Order Status). |
| 11. Service Address Number | Specify the service address number (site) that the system uses to search for work orders. |

- 12. Business Unit** Specify the business unit that the system uses to search for work orders.
- 13. Parent W.O. Number** Specify the parent work order that the system uses to search for work orders.
- 14. Project Number** Specify the EPM (engineering project management) number that the system uses to search for work orders.
- 15. Resource Type** Specify the default resource type. The system uses this to determine what type of resources to display. Enter a value from UDC 05/RT (Record Type). If you leave this processing option blank, a resource type of 01 is used. Values are:
01: Individual
02: Asset, such as equipment
- 16. Resource Details** Specify the type of details that display for a resource. Enter a value from UDC 48/RD (Resource Details).
- 17. Resources Assigned** Specify whether the Resource Assignment program (P48331) displays only those work orders that have resources assigned to them, those without resource assignments, or both. Values are:
 Blank: All work orders.
0: Work orders without resource assignments.
1: Work orders with resource assignments.
- 18. Load Profile Method** Specify the load profile method. The system uses the method to distribute the work across the duration of an assignment when a resource is assigned. For example, when using the flat load profile, the system spreads the work for an assignment evenly over the duration. Currently, the system uses only the flat load profile value *1*, which is also the default value. Enter a value from UDC 48/LP (Load Profile Method).

Process

These processing options control processing in the Resource Assignment program.

- 1. Number of Periods** Specify the number of periods that the system uses to calculate availability and assigned workloads. Periods are expressed as days or weeks, based on the value in the Period Type field. Enter a value within a range of 1 to 52.
- 2. Period Type** Specify the period type that the system uses to group the display of assigned hours and capacity hours for a resource. Enter a value from UDC 48/PT (Period Type). If you leave this processing option blank, the system uses Days as the period type.
- 3. Starting Workday** Specify the starting workday. The system uses this processing option with the system date to determine the scheduled start date that is used when searching for work orders. If you leave this processing option blank, the system uses Monday. Enter a value from UDC 48/WD (Work Day).
-
- Note.** The system uses this processing option only if the Scheduled Start Date processing option is blank.
-
- 4. Supply/Demand Inclusion Rule** Specify the supply/demand inclusion rule that the system uses to calculate availability.

For assignments at the work order level, the system determines if the assignment is included in availability calculations by using the rule in this processing option, the work order document type (DCTO), and the work order status (SRST).

For assignments at the labor detail level, the system determines if the assignment is included in availability calculations by using the rule in this processing option, the work order document type, and the operation status (OPST). If the Operation Status field is blank, the system uses the work order status.

If you leave this processing option blank, the system calculates availability by using all assignments that have been identified for inclusion.

5. Automatically Expand Instructions

Specify whether the system automatically expands the tree structure when displaying work orders on the Work With Resource Assignments form. The expanded tree structure displays the labor detail steps for work orders. Values are:

Blank: Do not automatically expand.

1: Automatically expand.

6. Update Work Order Assigned To field

Specify whether the system automatically updates the Assigned To field on the work order header when you update assignments with the Resource Assignment program (P48331). This applies only when you assign resources at the work order level. In addition, the system updates the Assigned To field only when it is blank or you change an assignment resource number that is the same as the number on the work order. Values are:

Blank: Do not update.

1: Update.

Versions

These processing options control which versions the system uses when additional programs are called.

1. Routing Instructions (P3112) Version

Specify which version of Routings (P3112) will be used. If this processing option is left blank, the system uses default version (ZJDE0001).

2. Labor Details (P17732) Version

Specify which version of Work Order Labor program (P17732) the system uses. If you leave this processing option blank, the system uses version ZJDE0001.

3. Work Order Backlog Download (R13460) Version

Specify the version of the Work Order Backlog Download program (R13460) that the system uses. If you leave this processing option blank, the system uses version XJDE0001.

WO Entry

These processing options control which work order entry program and version the system uses.

1. Work Order Program

Specify the work order program that the system uses when you select a work order to review. Values are:

1: CAM Work Order (P13714) (default)

2: Work Order (P17714)

3: Manufacturing Order (P48013)

Note. This processing option also specifies the routing/labor detail program the system uses. For value 1, the system uses the Work Order Labor Detail program (P17732). Otherwise, the system uses the Work Order Routing program (P3112).

2. Work Order Program Version

Specify the version of the selected work order program. If this processing option is left blank, the system uses the default version (ZJDE0001).

Working with Work Orders

This section provides an overview of work orders and discusses how to:

- Review work orders.
- Revise work orders.

Understanding Work Orders

You can locate work orders by applying search criteria. For example, you can locate work orders by crew, work site, status, and order type. Additionally, you can display work orders that are based on whether an assignment already exists. You can also download work order backlog information outside of the PeopleSoft EnterpriseOne software by downloading the work order to a text file format. You can then upload this information into a project management package for further processing.

If you are working with engineer-to-order projects, you can search for work orders by project number. You can set default values on the Defaults tab of the processing options for some of the search fields. The work orders that match the search criteria appear in the detail area with their associated instructions, as well as, any resource assignments that are already made. Each row provides detailed information about the task.

If work order labor detail exists for a work order and you are assigning resources at this level, it is displayed in the detail area following the work order. You can set a processing option on the Process tab to automatically display the labor detail following the work order. If a resource assignment already exists for a task, it always appears with the associated task, and its associated assignment details appear in the detail area.

When you select a task that requires a resource, you can review the available resources in the Resource Search area. You search for resources by resource type. If a supervisor or work center branch is associated with the task, that information is supplied to the resource search fields by default to limit the search for available resources.

If the basic resource search does not provide enough search criteria, you can use the Advanced Search option to access the Resource Master Search & Select program (P48310S). This program allows you to apply additional search criteria (for example, job type and competency) to match a resource to the requirements of a particular task. If you have already defined competency information on the labor detail line, the system uses this information as search criteria on the Resource Master Search & Select form. However, you can change the search criteria if necessary. You can review the availability of or current assignments for all of the resources that are retrieved by this search in the Resource Detail area.

Resource assignments can be carried out on the Work with Resource Assignments form if you select a task and an available resource, then click the Assign Resource button in the center of the form to make the actual assignment.

Forms Used to Work with Work Orders

Form Name	FormID	Navigation	Usage
Work with Resource Assignments	W48331E	Daily Resource Assignments (G13RA10), Resource Assignment. Click Find.	Locate work orders.
Work Order - Manage <Work Order Description>	W13174B	On Work with Resource Assignments, click the Work Order description link. The form that appears will depend on the processing options you set up on the WO Entry tab.	Revise the work order.

Reviewing Work Orders

Access the Work With Resource Assignments form.

Crew Schedule Assignments - Work With Work Assignments

Close

Crew * 848204 CrewScheduling

Supervisor *

Craft *

Schedule Period * Current Period Schedule Date Range * 01/01/04 01/07/04

Find

Go to: [Manage Schedule](#) More Form Actions: -- Select One --

No records fetched. Customize Grid

Order Number	Or Ty	Oper Seq#	Craft	Description	Start Date	Assigned Hours	Individual Assignments	Equipment Assignments
No records fetched.								

Assign Resource Move To: -- Select One -- More Row Actions: -- Select One --

Resource Search

Find Resource Type 01 Resource Number Project From

No records fetched.

Resource Number	Description	Crew	Lead Craft
No records fetched.			

Work With Work Assignments form

Review and assign resource to the work order or labor detail task.

Revising Work Orders

Access the Work Order - Manage <Work Order Description> form, by selecting the work order link.

The screenshot shows a web-based form for managing a work order. At the top, there are tabs for 'Work Order', 'Parts', 'Labor', 'Status History', and 'Related Actions'. Below the tabs is a navigation bar with 'Detail | Related Links | Product Model History'. A secondary bar contains 'Save Changes', 'Undo Changes', 'Close', and a link for 'Service Contracts'. The main form area includes fields for 'Order Number' (586363), 'Type' (WO), and 'R & D'. There are also fields for 'Equipment Number', 'Product Model', 'Product Family', 'Description' (MFGITEM1), and 'Failure Description'. A 'Status' section is expanded, showing fields for 'Status' (10), 'Order Reviewed', 'Est. Hours', 'Estimated Downtime Hours', 'Requested Finish Date' (09/10/05), 'Planned Start Date' (07/01/05), 'Planned Finish Date' (09/10/05), 'Actual Finish Date', 'Status Comment', 'Actual Hours', 'Actual Downtime Hours', 'Guaranteed Response Time' (0.00), 'Percent Complete', 'Parent W.O. No' (586339), and 'Priority' (2). At the bottom of the form, there are additional tabs: 'Planning', 'Order Detail', 'Classification', 'Accounting', and 'Attachments'.

Work Order - Manage <Work Order Description> form

Work Order

Equipment Number

Enter an identification code that represents an asset. You enter the identification code in one of the following formats:

- 1: Asset number (a computer-assigned, 8-digit, numeric control number).
- 2: Unit number (a 12-character alphanumeric field).
- 3: Serial number (a 25-character alphanumeric field).

Every asset has an asset number. You can use unit number and serial number to further identify assets. If this is a data entry field, the first character you enter indicates whether you are entering the primary (default) format that is defined for the system, or one of the other two formats. A special character (such as / or *) in the first position of this field indicates which asset number format you are using. You assign special characters to asset number formats on the fixed assets system constants form.

Review and revise the Parts, Labor, Status History, and Related Actions tabs.

Planning

Status

Enter a user defined code (00/SS) that describes the status of a work order, rate schedule, or engineering change order. Any status change from 90 through 99 triggers the system to automatically update the completion date.

Requested Date

Enter the date that the work order or engineering change order is planned to be completed.

Planned Date

Enter the start date for the order. You can enter this date manually, or have the system calculate it using a back scheduling routine. The routine starts with

the required date and offsets the total leadtime to calculate the appropriate start date.

Planned Finish

Enter the date that an item is scheduled to arrive or that an action is scheduled for completion.

Actual Finish

Enter the date that the work order or engineering change order is completed or canceled.

Parent W.O. No (parent work order number)

Enter a number that identifies the parent work order. You can use this number to:

Enter default values for new work orders, such as Type, Priority, Status, and Manager.

Group work orders for project setup and reporting.

Access the Responsible Persons section of the form.

Responsible Persons	
Crew	<input type="text"/>
Lead Craft	<input type="text"/>
Supervisor	<input type="text"/>
Assigned To	<input type="text"/>
Inspector	<input type="text"/>
Originator	<input type="text"/>

Work Order - Manage <Work Order Description> form: Responsible Persons section

Crew

Enter a user-defined name or number that identifies an address book record for a crew. You can use this number to locate and enter information about the address book record. If you enter a value other than the address book number (AN8), such as the long address or tax ID, you must precede it with the special character that is defined in the Address Book constants. When the system locates the record, it returns the address book number to the field.

Lead Craft

Enter an alphanumeric code used to define the lead craft required to complete the work. The value entered is used as the default craft (work center) when new labor detail records are added to the work order.

Supervisor

Enter a user-defined name or number that identifies an address book record for a supervisor.

Assigned To

Enter a user-defined name or number that identifies an address book record for assigned to.

Inspector

Enter a user-defined name or number that identifies an address book record for an inspector.

Originator

Enter a user-defined name or number that identifies an address book record the record originator.

Downloading Work Order Backlogs

This section provides an overview of work order backlogs and discusses how to:

- Download work orders.
- Set processing options for Work Order Backlog Download (R13460).

Understanding Work Order Backlogs

Use the Work Order Backlog Download program (R13460) to allow users to work with resource assignments outside of PeopleSoft EnterpriseOne. You download the work order backlog and assignments to a text file format (CSV). You can then upload this information into a project management package for further processing.

This download process is configured in such a way that customers can use the process as a template for developing their own specific requirements, depending on their data setup and project management software.

By using the Work Order Backlog Download program (R13460), you can download work orders, work order instructions, and assignment details into these two .csv text files:

- JDEToMSProjTasks.csv

This file contains task information.

- JDEToMSProjAssign.csv

This file contains resource assignment information.

You need to create an export folder in the PeopleSoft EnterpriseOne software directory for the text files that are generated by the Work Order Backlog Download program. Create this folder before the report is run on the machine for the first time. If the job is run locally, label this folder as: C:\B7\Prod Env\Export.

You can use processing options to specify whether labor details or assignment details are included in the download.

You can also access this program from the Resource Assignment program. (Note though, that this option is not available in the web version of the Resource Assignment program.) If you do access this program from the Resource Assignment program, the work order selections from the workbench are appended to any data selection that is defined for the version that you run.

Downloading Work Orders

From the Daily resource Assignment Planning menu (G13RA10), select Work Order Backlog Download.

Setting Processing Options for Work Order Backlog Download (R13460)

Processing options enable you to specify the default processing for programs and reports.

Process

These processing options control whether the associated labor detail and assignment detail is downloaded along with the work order information.

1. Download associated labor detail

Specify whether the system downloads associated labor detail information from the Work Order Routing table (F3112) with the selected work order. Values are:

Blank: Do not download.

I: Download.

2. Download associated assignment detail

Specify whether the system downloads associated assignment detail information from the Resource Assignments table (F48311) with the selected work order. Values are:

Blank: Do not download.

I: Download.

Locating Resources

This section provides an overview of how to locate resources, lists a prerequisite, and discusses how to locate resources.

Understanding How to Locate Resources

The Resource Assignment program (P48331) provides a method for locating resources that can be assigned to tasks. A search is activated if you click the Find Resources button in the Resource Search region of the Work with Resource Assignments form. The default value for the Resource Type field can be set on the Defaults tab of the processing options. The filter fields in this area, such as Supervisor or work center from the work order labor detail, are populated from the selected task if the corresponding record fields contain a value. The resources that are set up in the Resource Master table (F48310) and that match the search criteria appear in the detail area. The detail area displays the current available hours for each matching resource. The current available hours are calculated by using the resource's capacity and current assignments.

The Advanced Search tab can be used to conduct a more detailed search for resources. If you have the HR/Payroll system installed, you can search by job type/step code from Payroll or the competency type, code, and level from HR. If you do not have the HR/Payroll system installed, you can use the resource attributes to set up this type of information for resources. The resources that are set up in the F48310 table and that match the search criteria appear in the detail area. The detail area displays the current available hours for each matching resource. The current available hours are calculated by using the resource's capacity and current assignments.

You can define the competencies that are required to complete a particular task in the Work Order Labor Detail program (P17732). The system can also populate competency information from the Work With Routing Master program (P3003). Additionally, you can add blind assignments on the Resource Assignment Detail form (blank resource assignment) and then define competencies for each assignment. The competencies that you define act as search criteria in the Resource Master Search & Select program when you search for resources to assign to a task.

Once resources are retrieved, you can check their capacity and existing assignments for a particular time period. The availability of a resource is calculated based on the resource calendar and the Resource Working Hours table (F48307). The assigned load is calculated based on existing assignments for the time period.

Resource assignments can be displayed either in days or in weeks, depending on the setting of the processing options. The Schedule Start Date on the work order filter tab supplies the default value for the Project From date; this value can be overridden.

Prerequisite

Set the period type and the number of periods on the Process tab of the processing options to determine the time frame for which resource capacity will be displayed in the resource detail tree.

Forms Used to Locate Resources

Form Name	FormID	Navigation	Usage
Work with Resource Assignments	W48331E	<p>Daily Resource Assignments (G13RA10), Resource Assignment.</p> <p>To locate work orders, complete field information and click Find.</p> <p>To locate resources, scroll down to Resource Search.</p> <p>To assign a resource, click the Assign Resource button.</p> <p>To delete a resource, select the resource assignment, and click the Remove Resource button.</p>	<p>Locate and review work orders.</p> <p>Assign a resource (an employee or a piece of equipment) to a task. You can assign a resource to multiple tasks at the same time.</p> <p>Delete resource assignment for a particular resource.</p>
Resource Master Search & Select	W48310SA	On Work with the Resource Assignments form, use the visual assist to locate the resource number.	Locate resources.

Locating Resources

Access the Work With Resource Assignments form.

Resource Assignment - Work With Resource Assignments i ?

Work Order Details

Crew Scheduled Start Date
 Supervisor Scheduled End Date

Form Exits: [Summary Review](#) | [Detail Review](#) | [Export](#)

Resource Assignment

All
 Assigned
 Not Assigned

Records 1 - 1 + -

<input type="checkbox"/>	Order Number	Oper Seq#	Description	Planned Start Date	Planned Finish Date	Estimated Hours	Individual Resources	Estimated Hours Machine	Equipme Resources
<input type="checkbox"/>									

Resource Search

Resource Type Resource Number Project From

No records fetched. + -

Resource Number	Description	Crew	Lead Craft	07/11/05	07/12/05	07/13/05	07/14/05	07/15/05	07/16/05	07/17/05

Work With Resource Assignments form

Review the work tasks for the scheduled date range.

To locate resources:

1. On Work With Resource Assignments, verify the Resource Type field in the Resource Search region.
2. Click the Find button in the Resource Search area.

The list box following the search area displays the available resources in a folder, labeled by resource type. If a resource is set to inactive on the resource master, it does not appear.

3. To view the availability of the resource for the scheduled period, click the name of the resource.
4. Select the Assignments or Availability tab to review the resource capacity, load, and availability.

The resource assignment tree in the lower-right area of the form displays assignments or availability for the resource for every day or week of the scheduled period. The availability information is based on the calendar information that is associated with the resource.

Assigning Resources to Tasks

This section provides an overview of how to assign resources to tasks and discusses how to assign resources to tasks.

Understanding How to Assign Resources to Tasks

After you have retrieved the tasks that require resources, as well as the available resources, you can perform the actual assignment on the Work With Resource Assignments form.

To assign a resource to a task, select the task and the resource, and then click the Assign Resource button. Once the resource is assigned, the resource displays in the Individual Resources column for the task to which the resource is assigned.

You can also delete a resource assignment on the Work With Resource Assignments form by selecting the resource assignment and click the Remove Resources button. On this form, however, you cannot change any assignment details. To change assignments details, you need to access either the Resource Assignment Detail or the Assignment Detail Review form. If you delete a work order or a labor detail step with existing resource assignments, these assignments are also deleted.

When you assign resources at the work order level, you can set processing options to insert resource assignments automatically in the Assigned To field on the work order header. You can only assign individual resources, not equipment. If you assign more than one resource to a work order, the Individual Resources field will contain the address book number for each assigned resource separated by a comma. In addition, you can set a processing option for the following programs to create individual resource assignments:

- Work Order Revisions (P17714).
- Preventive Maintenance Backlog (P12071).
- Update PM Schedule Status (R12807).

When this processing option is enabled, the system validates the address book number that was entered in the Individual Resources field against the Resource Master table (F48310). In addition to assigning resources using the Resource Assignment program, you can also insert, update, or delete resource assignments in the Work Order Revisions program. You can select a resource by using scrolling to the Resource Search region and searching the Resource Number field to access the Resource Master Search & Select program (P48310S).

When you create a work order by running the Update PM Schedule Status program (R12807), the system can create a resource assignment if the Assigned To field on the model work order contains a value and if the processing option is set to create resource assignments. On the PM Schedule that you created, the Employee field is updated with the Assigned To address book number. In the Preventive Maintenance Backlog program (P12071), you can change the Employee, thus updating the Assigned To field in the associated work order.

When resources are assigned to tasks, the system automatically checks the resource's capacity when calculating the assignment start and end dates. The Resource Availability is defined as follows:

- Capacity
Available resource capacity by day.
- Load
Amount of work assigned to a resource.
- Availability
Available working hours for the resource.

All assignments for a selected task are displayed on the Resource Assignment Detail form. You can call this form directly from the Work with Resource Assignments form if you the Assignment Details button. On Assignment Detail, you can add, update, and delete assignments.

You can review the resource assignments that you made in summary format or detail format. To review in summary format, select the Summary Review link. The Assignment Summary Review form is primarily a review form; for example, a supervisor could review all assignments for his or her team.

To review in detail format, select the Detail Review link. The Assignment Detail Review form enables you to use filter criteria to select resource assignments for review. It also enables you to make changes to assignment information within the grid such as, task description, assignment start and end dates, and assignment percent. Click the Assignment Detail button to make revisions.

Forms Used to Assign Resources to Tasks

Form Name	FormID	Navigation	Usage
Work with Resource Assignments	W48331E	<p>Daily Resource Assignment (G13RA10), Resource Assignment</p> <p>On Work with Resource Assignments, determine how to:</p> <p>Assign resources to a task, select the task, select the resource you wish to assign to the task, and then click the Assign Resource button.</p> <p>Delete the resource assignment, click the Remove Resources button.</p> <p>Report distribution of hours when multiple resources are assigned to the task, click Find.</p> <p>Report a change in availability for the selected resource, scroll to the Availability or Assignments tab.</p>	<p>The Work with Resource Assignments form supports these functions:</p> <ul style="list-style-type: none"> • Locates and assigns resources to tasks. • Deletes resource assignment from a task. • Equally distributes the hours required to complete the task between all assigned resources. • Reports changes in availability for a selected resource.
Assignment Summary Review	W48331C	<p>On Work with Resource Assignments, select the Summary Review link.</p> <p>Change the date in the Scheduled Start Date field and click Find.</p>	<p>Reviews summarized assignment information about the selected resource.</p> <p>Adjusts assignment information based on revised Scheduled Start Date.</p>
Assignment Detail Review	W48331D	<p>On Work With Resource Assignments, select Detail Review from the Form menu.</p>	<p>Reviews detailed resource assignment information such as the tasks to which the resource is assigned, the hours required for completion, and the percentage of the resource's capacity assigned to a task.</p>

Assigning Resources to Tasks

Access the Work with Resource Assignments form.

Work with Resource Assignments form

Scroll to the Resource Search region to review and assign resources to a task.

Revising Resource Assignments

This section provides an overview of revising resource assignments and discusses how to revise resource assignments.

Understanding Revising Resource Assignments

Once resources are assigned to tasks, the application provides methods for revising assignment details for a particular task.

The Work With Resource Assignments form displays all of the current assignments for a particular task and enables you to add, update, or delete assignments on the task. If you click the Assignment Detail button, you can access the Resource Assignment Details to adjust the dates and assigned hours for all of the assignments to keep them aligned. On this form, you can also update the assignment hours, start and end dates, assignment percentage, and competency information. If multiple assignments exist, the sum of the assigned hours has to be less than or equal to the estimated hours on the task.

The Assignment Detail Review form displays all of the current assignments for a particular resource and enables you to update assignment details. This form is used to balance the load for a resource across all of the tasks assigned to this resource for the current schedule period. On this form, you can update the resource assigned, assignment start and end dates, assignment percentage and competency information.

The Work Order Revisions program (P17714) enables you to change the scheduled start and finished dates, which then can update the dates in the Work Order Labor Detail program (P17732), based on a processing option. The system updates the resource assignments at the work order or labor detail level with these date changes. The system does not check resource capacity at this point. Use the Resource Assignment Detail form to make adjustments manually, if necessary.

You update the work order estimated hours by using either the Work Order Revisions program (P17714) or Work Order Labor Detail program (P17732). The system uses this value to update the assignment hours for existing assignments on the work order.

Use the Work Order Labor Detail program (P17732) to change the scheduled start and finish dates for a labor detail step. The system uses these dates to update an existing assignment's start and finish dates for this step. The system does not check resource capacity to calculate the assignment start and finish dates.

Change the estimated hours for a labor step in the Work Order Labor Detail program (P17732). If you change the estimated hours on a labor detail line, the system uses this value to update the associated individual assignments. If you change the run machine hours, the system updates the associated asset assignments.

Changes to the labor detail key values (work center, operation sequence, operation type) also automatically update the associated assignment.

Forms Used to Revise Resource Assignments

Form Name	FormID	Navigation	Usage
Work with Resource Assignments	W48331E	Daily Resource Assignment (G13RA10), Resource Assignment	Add, update, or delete resource assignment information for the task.
Resource Assignment Detail	W48331B	On Work with Resource Assignments form, click the Assignment Detail button.	Revise, as required, task assignment information for resources.
Assignment Detail Review	W48331D	On Work with Resource Assignments, select the Form menu, and then select Detail Review.	Review and update task assignment information for a resource. Adjust assignment details, as required, to resolve capacity constraints. You cannot add or delete assignment information here.

Revising Resource Assignments

Access the Resource Assignment Detail form.

Work Order Details

Select the Work Order Details tab.

Start Date Enter the calendar date that an operation or rate is scheduled to begin.

If the Start Date is changed, the Assignment End Date is recalculated, based on the Assigned Hours, Assignment Percent, and the current capacity of the resource.

End Date

Enter the calendar date that an activity or rate is scheduled to end. This date is calculated by the constraints-based planning system.

Note. If you clear the end date, it will be recalculated based on the Start Date, Assigned Hours, Assignment Percentage, and current capacity of the resource. This process typically occurs when the End Date is selected, which indicates that the task will not be completed on the current End Date at the current capacity.

If you update the End Date, the Assignment Percent is recalculated, based on the Start Date, Assigned Hours, and current capacity of the resource.

Assigned Hours

Enter a number that indicates the hours that have been assigned to this task.

If you update the Assigned Hours, the assignment End Date is recalculated, based on the Start Date, Assignment Percent, and current capacity of the resource.

For more than one assignment, manually distribute the assigned hours among the resources or use the Distribute Hours option on the Form menu to automatically distribute the assigned hours.

The total Assigned Hours by resource type cannot exceed the estimated hours of the task.

Assignment Percent

Enter a percentage that indicates the proportion of a resource's time that will be allocated to the task.

If you update the Assignment Percent, the assignment End Date is recalculated, based on the Assigned Hours, Assignment Percent, and current capacity of the resource.

CHAPTER 7

Integrating Employee Assignment with Resource Assignment

This chapter provides an overview of employee assignment integration with resource assignment and discusses how to:

- Set up users.
- Set up employee assignment for integration.
- Set up resource assignment for integration.

Understanding Employee Assignment Integration with Resource Assignment

To enable companies to assign an employee to a work order as a resource and easily provide a template for those employees to enter their time, the creation of Timecard Templates needs to have more flexibility to take advantage of information in the Employee master such as rates and job codes if the user so desires. Currently, the rate and job information must be included on the Employee Assignment to successfully create a Timecard Template. While this is useful for temporary employees who are constantly changing jobs and being paid different rates based on their assignment, it is not practical when simply assigning an employee to a work order using resource assignments to have to then access the Employee Assignments form and add information that already exists on the Employee Master.

In Resource Assignments, you can use integrated features to:

- Assign Resources to a Work Order.
A Project Manager assigns resources to a work order.
- Create Timecard Templates.
A Payroll Clerk creates Timecard Templates for employees to enter their time for the pay period.
- Enter Time Entry.
Employees use self-service time entry to enter their time.
- Change Resource Assignments.

When an employee does not come to work on day that work is scheduled, the supervisor must reassign the work order to another employee. If the Timecard Templates are being created as the resource is assigned, the timecard template must be updated to reflect the assignment change.

In Employee Assignment, you can use integrated features to:

- Create Employee Assignment

A Resource Coordinator creates employee assignment for temporary work assignments. The coordinator enters the different job descriptions, rates, and pay basis codes.

- **Create Timecard Template**

A payroll clerk creates timecard templates for employees to enter their time for the pay period.

- **Enter Time Entry**

Employees use Self-Service Time Entry to enter their time.

When creating timecard templates using the Generate Timecard Templates program, the system enables the user to specify whether they are creating templates from Resource Assignments or Employee Assignments. When Resource Assignments is used as the basis, pay basis (pay class) and rates are validated against the Employee Master Information table when the template is created. When the timecard is then uploaded to the live table, the information is populated according to the processing options on the Time Entry MBF.

Setting Up Users

This section provides an overview of user setup, lists a prerequisite, and discusses how to set up users.

Understanding User Setup

After you have set up one or more users whom you intend to include when you generate timecards that use employee and resource assignment integration, you need to enter setup information that identifies these users as service providers. This procedure is required only if you are generating timecards that are integrated with resource assignment.

Use the Employee Information program (P0801) to enter new employee records and generate a new Address Book record. To modify existing employee records for use with employee and resource assignment integration, use the Address Book Revisions program (P01012) to identify each employee as a service provider, for those employees that will access or update work orders.

Prerequisite

Set up one or more users in Address Book whom you intend to include when you generate timecards that use employee and resource assignment integration.

See Also

PeopleSoft EnterpriseOne Human Capital Management Application Fundamentals 8.11 SP1 PeopleBook, "Adding Employee Records One at a Time"

Forms Used to Set Up Users

Form Name	FormID	Navigation	Usage
Work With Addresses	W01012B	Daily Processing (G0110), Address Book Revisions. Select an employee and then select S/WM from the Row menu.	Access the Work With Service/Warranty Management Information form.
Work With Service/Warranty Management Information	W1782G	Click Add.	Access the Service/Warranty Management Information form.
Service/Warranty Management Information	W1782A	Click the Service Provider button.	Access the Service Provider Revisions form.
Service Provider Revisions	W1782C	Click OK.	Enter values for Time Zone and Daylight Savings Rule.

Setting Up Users

Access the Service Provider Revisions form.

Time Zone List

Select the time zone for which you want to view the date and time.

Daylight Savings Rule Name

Enter a unique name that identifies a daylight savings rule. Use daylight savings rules to adjust time for a geographic and political locale.

Setting Up Employee Assignment for Integration

This section provides an overview of employee assignment setup for integration and discusses how to:

- Set up pay types to use in assignments.
- Set up user defined code.
- Set up a default pay type.
- Set up versions of Time Entry MBF Processing Options (P050002A).
- Set up versions of Speed Time Entry (P051121).

Understanding Employee Assignment Setup for Integration

This task applies specifically for setting up users who are connected to timecards that display information from employee assignments. After setting up these parameters, you need to use Employee Assignment functions to set up an assignment for an employee that uses these integration settings.

See Also

PeopleSoft EnterpriseOne Human Capital Management Application Fundamentals 8.11 SP1 PeopleBook, “Adding Employee Records One at a Time”

PeopleSoft EnterpriseOne Human Capital Management Application Fundamentals 8.11 SP1 PeopleBook, “Setting Up Deductions, Benefits, and Accruals”

Forms Used to Set Up Employee Assignment for Integration

Form Name	FormID	Navigation	Usage
Work With Pay Types	W059116A	Pay/Deduction/Benefits Setup (G05BD4), PDBA Setup	Set up pay types to be used in assignments.
Work With User Defined Codes	W0004AA	Enter UDC in the Fastpath.	Set up UDC 07/AB.
Work With EE Assignment Default Pay Types	W0716704A	Employee Assignment (G05EA10), EE Assignment Default Pay Type	Set up the default pay type (code 9) with a value of <i>HRC</i> .
Work With Interactive Versions	W983051I	Enter IV in the Fast Path.	<p>Enter P050002A, click Find. Select Time Entry MBF Processing Options (ZJDE0001) and then select processing Options from the Row menu. Set up a version to keep timecards locked.</p> <p>Set up another version to release timecards to Payroll.</p> <p>Enter P051121, click Find. Select Speed Time Entry (ZJDE0001) and then select processing Options from the Row menu. Set up a version of the Speed Time Entry program that uses the Time Entry MBF Processing Options program version that you previously set up to keep timecards locked.</p> <p>Set up another version that uses the Time Entry MBF Processing Options program version that you previously set up to release timecards to Payroll.</p>

Page Name	Object Name	Navigation	Usage
Available Versions	W98305WA	Enter BV in the Fast Path.	<p>Enter <i>R05116Z11</i> in the Batch Application field and then click Find.</p> <p>Create a version of the Time Entry Batch Processor program (R05116Z11) to update the Employee Transaction Detail File (F06116).</p> <p>Enter <i>R0716711</i> in the Batch Application field and then click Find.</p> <p>Create a version of the Generate Timecard Templates in F06116Z1 program (R0716711) to update the Employee Transactions Batch File (F06116Z1).</p>

Setting Up Pay Types to Use in Assignments

Access the Work With Pay Types form.

Set up pay types that you use in assignments. For example:

- 9: Regular pay
- 109: Overtime 1.5
- 209: Overtime 2.5
- 50: Contractor
- 150: Contractor 1.5

Setting Up User Defined Code

Access the Work With User Defined Codes form.

Enter a value of *HRC* for Pay Basis.

Setting Up a Default Pay Type

Access the Work With EE Assignment Default Pay Types form.

Set up the default pay type (code 9, in the previous pay type setup) with a value of *HRC*.

Setting Up Versions of Time Entry MBF Processing Options (P050002A)

Access the Work With Interactive Versions form.

Set up two versions of the Time Entry MBF Processing Options program (P050002A). One version keeps timecards locked. The second version releases timecards for payroll processing.

Setting Up Versions of Speed Time Entry (P051121)

Access the Work With Interactive Versions form.

Set up two versions of the Speed Time Entry program (P051121). Each version uses one of the Time Entry MBF Processing Options versions that either keep timecards locked or release timecards for payroll processing.

Setting Up Resource Assignment for Integration

This section provides an overview of resource assignment setup for integration and discusses how to:

- Set up a resource master record.
- Set up a work order.
- Attach a resource to a work order.
- Set up a version of the Time Entry Self-Service Director (P051125).
- Set up time entry fields.
- Set up pay types.
- Set processing options for Time Entry Batch Processor (R05116Z11).
- Set processing options for Generate Timecard Templates in F0611621 (R0716711).

Understanding Resource Assignment Setup for Integration

This task applies specifically for setting up users who are connected to timecards that display information from resource assignments. After setting up these parameters, you need to use Resource Assignment functions to set up an assignment for an employee that uses these integration settings.

See Also

[Chapter 6, “Working with Resource Assignments,” page 63](#)

[Chapter 4, “Entering Resource Master Records,” page 13](#)

Forms Used to Set Up Resource Assignment for Integration

Form Name	FormID	Navigation	Usage
Work with Address Book Resources	W48310A	Periodic Resource Assignment Processing (G13RA20), Resource Master. Select an employee record and then click Select.	Access the Resource Master Revisions form.
Resource Master Revisions	W48310C	Click OK.	Enter appropriate resource assignment values.

Page Name	Object Name	Navigation	Usage
Work With Work Orders	W48201F	Work Order (G1316), Work Order Entry	Add a work order.
Work With Work Assignments	W48330E	Crew Scheduling (G13RA12), Crew Schedule Assignments	View the work orders on the weekly crew schedule for the specified period. Select work order number and click Assign Resource to assign a resource to the order or move to a different schedule period or date. View and revise Resource Search region for resource availability.
Work With Resource Assignments	W48331E	Daily Resource Assignments (G13RA10), Resource Assignment. Select a work order and then click Attach Resource.	Attach a resource to a work order
Work Order Detail	W48331B	Select a resource and the click the arrow button.	Assign the resource to the work order.
Work With Interactive Versions	W983051I	Fast Path: IV (Interactive Versions) Enter P051125 Select Processing Options from the Row menu.	Add a version of the Time Entry Self Service Director program and set up the processing options.
Work With ESS Time Entry Setup	W051123A	Time Entry Self Service Setup (G05BESS41), Self Service Screen Setup. Click Add.	Access the ESS Time Entry Setup Revisions form.
ESS Time Entry Setup Revisions	W051123B	Click OK.	Define the fields that the system displays on the time entry form.
Work With Classification/Pay Cross Reference	W05932A	Rate Derivation Setup (G05BRD4), Classification Pay/X-Ref. Click Add.	Access the form.
Classification/Pay Cross Reference Revisions	W05932C	Click OK.	Set up the pay types you need to use in resource assignment integration. You can set up pay types by job or by business unit.

Setting Up a Resource Master Record

Access the Resource Master Revisions form.

Add a resource master record for each employee that will be assigned to a work order. Process time to that employee.

See [Chapter 4, “Entering Resource Master Records,” Entering Resource Master Records, page 14.](#)

Setting Up a Work Order

Access the Work With Work Orders form.

To set up a work order for integrated resource assignments:

1. Add values on the Detail tab. For example:
 - M30: Branch
 - EE ASSIGNMENT 8.11 TEST: Failure Description
 - 1001: Customer Number
2. Add values to the Planning tab. For example:
 - 40: Estimated Hours
 - 01/01/05: Planned Start Date
 - 01/15/05: Planned Finish Date
3. Add a value on the Accounting tab. For example: M30 for the Business Unit field.

Attaching a Resource to a Work Order

Access the Work With Resource Assignments form if assigning directly to a work order.

Alternatively, access the Work With Work Assignments form if assigning individuals to a crew schedule.

See [Chapter 6, “Working with Resource Assignments,” Working with Work Orders, page 67.](#)

See [Chapter 5, “Managing Crew Scheduling,” Assigning Crew Work and Resource Assignments, page 51.](#)

Setting Up a Version of Time Entry Self Service Director (P051125)

Access the Work With Interactive Versions form.

Enter P051125 in the Interactive Application field and then select Processing Options from the Row menu.

Set up a version of the Time Entry Self Service Director program that can be called from the client web portal.

Resource Assignment

- | | |
|--|---|
| 1. Default estimated hours from the Resource Assignment | Specify whether to display estimated hours from the Resource assignment work order. Values are: |
| | Blank: Do not display estimated hours. |
| | I: Display estimated hours. |

Setting Up Time Entry Fields

Access the ESS Time Entry Setup Revisions form.

See Also

PeopleSoft EnterpriseOne Human Capital Management Self Service 8.11 SPI PeopleBook, “Setting Up Self-Service Time Entry”

Setting Up Pay Types

Access the Classification/Pay Cross Reference Revisions form.

See Also

PeopleSoft EnterpriseOne Human Capital Management Application Fundamentals 8.11 SPI PeopleBook, “Setting Up Pay Types”

Setting Processing Options for Time Entry Batch Processor (R05116Z1I)

Access the Available Versions form.

Enter R05116Z1I in the Batch Application field and then select Processing Options from the Row menu.

Create a new version that you can use with any of the time entry programs. Enter a new version name for Time Entry and add these values:

- User defined name: Version — Time Entry
- I: Final Flag
- I: Purge Flag
- I: Payroll Lockout Processing

See Also

PeopleSoft EnterpriseOne Time and Labor 8.11 SPI PeopleBook, “Setting Up Time Entry Batch Processing”

Setting Processing Options for Generate Timecard Templates in F0611621 (R0716711)

Access the Available Versions form.

Enter R0716711 in the Batch Application field and then select Processing Options from the Row menu. Values listed here are specific to timecards using resource assignment integration.

Selection

- | | |
|---------------------------------|---|
| 4. Pay Period Start Date | Specify the beginning date for the pay period. |
| 5. Pay Period End Date | Specify the ending date for the pay period. |
| 6. Generate Templates | Specify whether the system automatically generates templates. Values are:
Blank (default): Use value from Employee Assignment.
1: One per pay period (Work date equals pay period end date).
2: One template per day within the Pay Period Start/End date. |

7. Source for Timecard Template

Specify the program version that the system uses to generate the timecard. Values are:

Blank (default): Employee Assignment

I: Resource Assignment

Time Entry**1. Create assignment records in EE Transaction Detail File F06116**

Specify whether the program creates assignment records in the F06116 table. Values are:

Blank: Do not create

I: Create

Note. Turn the Final Flag on in processing options for R05116Z1I.

2. Batch Time Entry Processor Version to Submit, if records are to be created in EE Transaction Detail File F06116

Specify the program version of the Batch Time Entry Processor. The system uses the default version ZJDE0001 if left blank.

Resource Assignment**Pay Code Source**

Specify the source table. Values are:

Blank (default): Pay type Setup Table (F0716704)

I: Employee Master Default Auto Pay Type

APPENDIX A

PeopleSoft EnterpriseOne Resource Assignments Reports

This appendix provides an overview of Resource Assignments reports and enables you to:

- View summary tables of all reports.
- View report details for selected reports.

PeopleSoft EnterpriseOne Resource Assignments Reports: A to Z

This table lists the Resource Assignments reports, sorted alphanumerically by report ID.

Report ID and Report Name	Description	Navigation
R48340 Resource Assignment Detail Report	Use the Resource Assignment Detail Report to generate a detailed list of the jobs and the hours that are assigned to an individual resource. It displays the information that is available on the Assignment Detail Review form.	Daily Resource Assignment Planning menu (G13RA10), Resource Assignment Detail Report
R48341 Resource Assignment Summary Report	Use the Resource Assignment Summary Report to generate a summarized list of capacity and assigned workload for resources. This report also calculates totals for the capacity and assignment hours for each resource and for a team, as well as the current assigned hours.	Daily Resource Assignment Planning menu (G13RA10), Resource Assignment Summary Report
R48342 Crew Schedule Reports	Use the Crew Schedule Reports to generate a detailed crew schedule report including crew availability, carryover, schedule, and unscheduled work.	Crew Scheduling menu (G13RA12), Crew Schedule Report

Report ID and Report Name	Description	Navigation
R48345 Crew Work Assignment Report	Use the Resource Work Assignments Report to generate a detailed schedule package, including a summary of work and the work order details, by resource assignment for the schedule.	Crew Scheduling menu (G13RA12), Crew Work Assignment Report
R48327 Crew Schedule Completion Metrics program	Use the Crew Schedule Completion Metrics program to report the work that was completed and to update the crew metrics.	Crew Scheduling menu (G13RA12), Crew Schedule Completion Metrics program

PeopleSoft EnterpriseOne Resource Assignments Selected Reports

This section provides detailed information, including processing options, for individual reports. The reports are listed alphanumerically by report ID.

R48340 - Resource Assignment Detail Report

Use the Resource Assignment Detail Report (R48340) to generate a detailed list of the jobs and the hours that are assigned to an individual resource. It displays the information that is available on the Assignment Detail Review form.

You use processing options to specify the period type, the starting work day, and the supply/demand inclusion rule that is used to calculate resource availability.

R48341 - Resource Assignment Summary Report

Use the Resource Assignment Summary Report (R48341) to generate a summarized list of capacity and assigned workload for resources. This report also calculates totals for the capacity and assignment hours for each resource and for a team, as well as the current assigned hours. The report includes information that is available on the Assignment Summary Review form.

Use processing options to specify the period type, the starting workday, and the supply/demand inclusion rule that is used to calculate resource availability.

Processing Options for Resource Assignment Reports (R48340, R48341)

Processing options enable you to specify the default processing for programs and reports.

Defaults

- Schedule Start Date**

Specify the scheduled start date. The system uses this date with the Period Type to determine the dates that are used to display assigned hours and capacity hours for a resource. If this processing option is left blank, the system uses the system date with the Starting WorkDay processing option to determine the scheduled start date.

Process

1. **Period Type and Blank = Days** Specify the period type the system uses to group the display of assigned hours and capacity hours for a resource. Enter a value from UDC 48/PT (Period Type). If you leave this processing option blank, the system uses Days as the period type.
2. **Starting WorkDay** Specify the starting workday. The system uses this processing option in conjunction with the system date to determine the scheduled start date when displaying the assigned hours and capacity hours for a resource. Enter a value from UDC 48/WD (Work Day). Note: The system uses this processing option only if the Scheduled Start Date processing option is blank. If you leave this option blank, the system uses Monday.
3. **Supply/Demand Inclusion Rule** Specify the supply/demand inclusion rule that the system uses to calculate availability.

For assignments at the work order level, the system determines if the assignment is included in availability calculations by using the rule in this processing option, the work order document type (DCTO), and the work order status (SRST).

For assignments at the labor detail level, the system determines if the assignment is included in availability calculations by using the rule in this processing option, the work order document type, and the operation status (OPST). If the Operation Status field is blank, the system uses the work order status.

If you leave this processing option blank, the system calculates availability by using all assignments that have been identified for inclusion.

R48345 — Crew Work Assignment Report

Use the Crew Work Assignment Report (R48345) to generate and print a schedule package by resource assignment for the schedule. The package will include a summary of the work to be completed and the work order detail print. The report includes information that is available on the Crew Schedule Assignments program (P48330).

Processing Options for Crew Work Assignment Report (R48345)

Use processing options to specify the report title, schedule period, and supply and demand inclusion rule.

Default

1. **Report Sub Title:** Specify whether to create a free form Report Sub Title.

Process

1. **Schedule Period** Specify whether to set default values for schedule period. Values are:
 - 1: Current Period (default)
 - 2: Next Period
 - 3: Following Period

- 2. Supply and Demand Inclusion Rule:** Specify the supply/demand inclusion rule that the system uses to determine what work orders/labor detail steps are active. Set the default Supply & Demand Inclusion Rules processing option based on the 40/RV UDC.

R48342 — Crew Schedule Report

Use the Crew Schedule Reports to generate a detailed crew schedule report including the crew schedule, availability, carryover, and unscheduled work. Each section of the report can also be printed from the menu directly. It displays the information that is available on the Manage Schedule program.

Processing Options for Crew Schedule Report (R48342)

Use processing options to specify the records that you want to include on the printed schedule.

Default

Use this processing option to create a free form Report Sub Title.

- 1. Report Sub Title:** Specify whether to create a free form Report Sub Title.

Process

- 1. Schedule Period** Specify whether to set default values for schedule period. Values are:

1: Current Period (default)

2: Next Period

3: Following Period

Set the default Forecast Type processing option based on the 34/DF UDC.

Set the default Supply & Demand Inclusion Rules processing option based on the 40/RV UDC. Use this processing option to specify the supply/demand inclusion rule that the system uses to determine what work orders or labor detail steps are active.

- 2. Forecast Type** Use this processing option to specify the forecast type to be used when creating PM projections. Enter a value from UDC 34/DF (Forecast Type).

- 3. Supply/Demand Inclusion Rule** Use this processing option to specify the supply/demand inclusion rule that the system uses to determine what work orders / labor detail steps are active. For schedules at the work order level, the system determines if the schedule is included by using the rule in this processing option, the work order document type (DCTO), and the work order status (SRST). For schedules at the labor detail level, the system determines if the schedule is included by using the rule in this processing option, the work order document type, and the operation status (OPST).

If the Operation Status field is blank, the system uses the work order status. Enter a value from UDC 40/RV (Inclusion Version). If you leave this processing option blank, the system calculates availability by using all assignments that have been identified for inclusion.

Print

Use these processing options to select which reports to print by selecting.

- | | |
|--|---|
| 1. Print Crew Availability Report | Specify if the crew availability section is to print when running the report. Values are:
Blank: Do not print
<i>I</i> : Print |
| 2. Print Carryover Report | Specify if the crew carryover section is to print when running the report. Values are:
Blank: Do not print
<i>I</i> : Print |
| 3. Print Schedule Report | Specify if the crew schedule details section is to print when running the report. Values are:
Blank: Do not print
<i>I</i> : Print |
| 4. Print Backlog Report | Specify if the crew backlog (unscheduled) section is to print when running the report. Values are:
Blank: Do not print
<i>I</i> : Print |

Note. Each of these reports can also be printed directly from the menu selection.

R48327 — Crew Schedule Completion Metrics

Use the Crew Schedule Completion Metrics program to report the work that was completed and to update the crew metrics. It displays the information that is available on the Crew Schedule Metrics program.

Processing Options for Crew Schedule Completion Metrics (R48327)

Use processing options to specify the defaults for the Crew Schedule Completion Metrics (R48327).

Default

Use this processing option to set the number of periods.

- | | |
|--|---|
| 1. Number of Periods Prior to Current | Specify the number of periods prior to the current period the system uses to calculate completion metrics. For example, if you enter a "1" in this processing option the system will calculate completion metrics for the period just prior to the current period. If the current period is this week, one period prior is last week. If you leave this option blank, the system uses one period prior to the current period. |
|--|---|

Process

- | | |
|-------------------------------|---|
| 1. Proof or Final Mode | Specify if the program results will be reviewed first, or if the system will be updated with the changes. Values are:
Blank: Proof Mode
<i>I</i> : Final Mode |
|-------------------------------|---|

- 2. Work Center or Report** Specify where the system writes errors. Values are:
Blank: Write errors to Work Center.
I: Write errors to Report.
- 3. Job Status Message Recipient** Specify the address book number of the recipient of job status messages that result from the Maintenance Schedule Completion Metrics report (R48327). If you leave this processing option blank, the system uses the address book number of the current user.
- 4. Supply and Demand Inclusion Rule** Specify the supply/demand inclusion rule that the system uses to select completed work.

Glossary of PeopleSoft Terms

activity	A scheduling entity in PeopleSoft EnterpriseOne Form Design Aid that represents a designated amount of time on a calendar.
activity rule	The criteria by which an object progresses from one given point to the next in a flow.
add mode	A condition of a form that enables users to input data.
Advanced Planning Agent (APAg)	A PeopleSoft EnterpriseOne tool that can be used to extract, transform, and load enterprise data. APAg supports access to data sources in the form of relational databases, flat file format, and other data or message encoding, such as XML.
application server	A server in a local area network that contains applications shared by network clients.
as if processing	A process that enables you to view currency amounts as if they were entered in a currency different from the domestic and foreign currency of the transaction.
alternate currency	<p>A currency that is different from the domestic currency (when dealing with a domestic-only transaction) or the domestic and foreign currency of a transaction.</p> <p>In PeopleSoft EnterpriseOne Financial Management, alternate currency processing enables you to enter receipts and payments in a currency other than the one in which they were issued.</p>
as of processing	A process that is run as of a specific point in time to summarize transactions up to that date. For example, you can run various PeopleSoft EnterpriseOne reports as of a specific date to determine balances and amounts of accounts, units, and so on as of that date.
back-to-back process	A process in PeopleSoft EnterpriseOne Workflow Management that contains the same keys that are used in another process.
batch processing	<p>A process of transferring records from a third-party system to PeopleSoft EnterpriseOne.</p> <p>In PeopleSoft EnterpriseOne Financial Management, batch processing enables you to transfer invoices and vouchers that are entered in a system other than EnterpriseOne to PeopleSoft EnterpriseOne Accounts Receivable and PeopleSoft EnterpriseOne Accounts Payable, respectively. In addition, you can transfer address book information, including customer and supplier records, to PeopleSoft EnterpriseOne.</p>
batch server	A server that is designated for running batch processing requests. A batch server typically does not contain a database nor does it run interactive applications.
batch-of-one immediate	<p>A transaction method that enables a client application to perform work on a client workstation, then submit the work all at once to a server application for further processing. As a batch process is running on the server, the client application can continue performing other tasks.</p> <p>See also direct connect and store-and-forward.</p>
business function	A named set of user-created, reusable business rules and logs that can be called through event rules. Business functions can run a transaction or a subset of a transaction (check inventory, issue work orders, and so on). Business functions also contain the application programming interfaces (APIs) that enable them to be called from a form, a database trigger, or a non-EnterpriseOne application. Business functions can be combined with other business functions, forms, event rules, and other components to make up an application. Business functions can be created through

	event rules or third-generation languages, such as C. Examples of business functions include Credit Check and Item Availability.
business function event rule	See named event rule (NER).
business view	A means for selecting specific columns from one or more PeopleSoft EnterpriseOne tables whose data is used in an application or report. A business view does not select specific rows, nor does it contain any actual data. It is strictly a view through which you can manipulate data.
central objects merge	A process that blends a customer's modifications to the objects in a current release with objects in a new release.
central server	A server that has been designated to contain the originally installed version of the software (central objects) for deployment to client computers. In a typical PeopleSoft EnterpriseOne installation, the software is loaded on to one machine—the central server. Then, copies of the software are pushed out or downloaded to various workstations attached to it. That way, if the software is altered or corrupted through its use on workstations, an original set of objects (central objects) is always available on the central server.
charts	Tables of information in PeopleSoft EnterpriseOne that appear on forms in the software.
connector	Component-based interoperability model that enables third-party applications and PeopleSoft EnterpriseOne to share logic and data. The PeopleSoft EnterpriseOne connector architecture includes Java and COM connectors.
contra/clearing account	A general ledger account in PeopleSoft EnterpriseOne Financial Management that is used by the system to offset (balance) journal entries. For example, you can use a contra/clearing account to balance the entries created by allocations in PeopleSoft EnterpriseOne General Accounting.
Control Table Workbench	An application that, during the installation Workbench processing, runs the batch applications for the planned merges that update the data dictionary, user-defined codes, menus, and user override tables.
control tables merge	A process that blends a customer's modifications to the control tables with the data that accompanies a new release.
cost assignment	The process in PeopleSoft EnterpriseOne Advanced Cost Accounting of tracing or allocating resources to activities or cost objects.
cost component	In PeopleSoft EnterpriseOne Manufacturing Management, an element of an item's cost (for example, material, labor, or overhead).
cross segment edit	A logic statement that establishes the relationship between configured item segments. Cross segment edits are used to prevent ordering of configurations that cannot be produced.
currency restatement	The process of converting amounts from one currency into another currency, generally for reporting purposes. You can use the currency restatement process, for example, when many currencies must be restated into a single currency for consolidated reporting.
database server	A server in a local area network that maintains a database and performs searches for client computers.
Data Source Workbench	An application that, during the Installation Workbench process, copies all data sources that are defined in the installation plan from the Data Source Master and Table and Data Source Sizing tables in the Planner data source to the System-release number data source. It also updates the Data Source Plan detail record to reflect completion.

date pattern	A calendar that represents the beginning date for the fiscal year and the ending date for each period in that year in standard and 52-period accounting.
denominated-in currency	The company currency in which financial reports are based.
deployment server	A server that is used to install, maintain, and distribute software to one or more enterprise servers and client workstations.
detail information	Information that relates to individual lines in PeopleSoft EnterpriseOne transactions (for example, voucher pay items and sales order detail lines).
direct connect	A transaction method in which a client application communicates interactively and directly with a server application. See also batch-of-one immediate and store-and-forward.
Do Not Translate (DNT)	A type of data source that must exist on the iSeries because of BLOB restrictions.
dual pricing	The process of providing prices for goods and services in two currencies.
edit code	A code that indicates how a specific value for a report or a form should appear or be formatted. The default edit codes that pertain to reporting require particular attention because they account for a substantial amount of information.
edit mode	A condition of a form that enables users to change data.
edit rule	A method used for formatting and validating user entries against a predefined rule or set of rules.
Electronic Data Interchange (EDI)	An interoperability model that enables paperless computer-to-computer exchange of business transactions between PeopleSoft EnterpriseOne and third-party systems. Companies that use EDI must have translator software to convert data from the EDI standard format to the formats of their computer systems.
embedded event rule	An event rule that is specific to a particular table or application. Examples include form-to-form calls, hiding a field based on a processing option value, and calling a business function. Contrast with the business function event rule.
Employee Work Center	A central location for sending and receiving all PeopleSoft EnterpriseOne messages (system and user generated), regardless of the originating application or user. Each user has a mailbox that contains workflow and other messages, including Active Messages.
enterprise server	A server that contains the database and the logic for PeopleSoft EnterpriseOne or PeopleSoft World.
EnterpriseOne object	A reusable piece of code that is used to build applications. Object types include tables, forms, business functions, data dictionary items, batch processes, business views, event rules, versions, data structures, and media objects.
EnterpriseOne process	A software process that enables PeopleSoft EnterpriseOne clients and servers to handle processing requests and run transactions. A client runs one process, and servers can have multiple instances of a process. PeopleSoft EnterpriseOne processes can also be dedicated to specific tasks (for example, workflow messages and data replication) to ensure that critical processes don't have to wait if the server is particularly busy.
Environment Workbench	An application that, during the Installation Workbench process, copies the environment information and Object Configuration Manager tables for each environment from the Planner data source to the System-release number data source. It also updates the Environment Plan detail record to reflect completion.
escalation monitor	A batch process that monitors pending requests or activities and restarts or forwards them to the next step or user after they have been inactive for a specified amount of time.

event rule	A logic statement that instructs the system to perform one or more operations based on an activity that can occur in a specific application, such as entering a form or exiting a field.
facility	An entity within a business for which you want to track costs. For example, a facility might be a warehouse location, job, project, work center, or branch/plant. A facility is sometimes referred to as a <i>business unit</i> .
fast path	A command prompt that enables the user to move quickly among menus and applications by using specific commands.
file server	A server that stores files to be accessed by other computers on the network. Unlike a disk server, which appears to the user as a remote disk drive, a file server is a sophisticated device that not only stores files, but also manages them and maintains order as network user request files and make changes to these files.
final mode	The report processing mode of a processing mode of a program that updates or creates data records.
FTP server	A server that responds to requests for files via file transfer protocol.
header information	Information at the beginning of a table or form. Header information is used to identify or provide control information for the group of records that follows.
interface table	See Z table.
integration server	A server that facilitates interaction between diverse operating systems and applications across internal and external networked computer systems.
integrity test	A process used to supplement a company's internal balancing procedures by locating and reporting balancing problems and data inconsistencies.
interoperability model	A method for third-party systems to connect to or access PeopleSoft EnterpriseOne.
in-your-face-error	In PeopleSoft EnterpriseOne, a form-level property which, when enabled, causes the text of application errors to appear on the form.
IServer service	Developed by PeopleSoft, this internet server service resides on the web server and is used to speed up delivery of the Java class files from the database to the client.
jargon	An alternative data dictionary item description that PeopleSoft EnterpriseOne or People World displays based on the product code of the current object.
Java application server	A component-based server that resides in the middle-tier of a server-centric architecture. This server provides middleware services for security and state maintenance, along with data access and persistence.
JDBNET	A database driver that enables heterogeneous servers to access each other's data.
JDEBASE Database Middleware	A PeopleSoft proprietary database middleware package that provides platform-independent APIs, along with client-to-server access.
JDECallObject	An API used by business functions to invoke other business functions.
jde.ini	A PeopleSoft file (or member for iSeries) that provides the runtime settings required for EnterpriseOne initialization. Specific versions of the file or member must reside on every machine running PeopleSoft EnterpriseOne. This includes workstations and servers.
JDEIPC	Communications programming tools used by server code to regulate access to the same data in multiprocess environments, communicate and coordinate between processes, and create new processes.

jde.log	The main diagnostic log file of PeopleSoft EnterpriseOne. This file is always located in the root directory on the primary drive and contains status and error messages from the startup and operation of PeopleSoft EnterpriseOne.
JDENET	PeopleSoft proprietary communications middleware package. This package is a peer-to-peer, message-based, socket-based, multiprocess communications middleware solution. It handles client-to-server and server-to-server communications for all PeopleSoft EnterpriseOne supported platforms.
Location Workbench	An application that, during the Installation Workbench process, copies all locations that are defined in the installation plan from the Location Master table in the Planner data source to the System data source.
logic server	A server in a distributed network that provides the business logic for an application program. In a typical configuration, pristine objects are replicated on to the logic server from the central server. The logic server, in conjunction with workstations, actually performs the processing required when PeopleSoft EnterpriseOne and World software runs.
MailMerge Workbench	An application that merges Microsoft Word 6.0 (or higher) word-processing documents with PeopleSoft EnterpriseOne records to automatically print business documents. You can use MailMerge Workbench to print documents, such as form letters about verification of employment.
master business function (MBF)	An interactive master file that serves as a central location for adding, changing, and updating information in a database. Master business functions pass information between data entry forms and the appropriate tables. These master functions provide a common set of functions that contain all of the necessary default and editing rules for related programs. MBFs contain logic that ensures the integrity of adding, updating, and deleting information from databases.
master table	See published table.
matching document	A document associated with an original document to complete or change a transaction. For example, in PeopleSoft EnterpriseOne Financial Management, a receipt is the matching document of an invoice, and a payment is the matching document of a voucher.
media storage object	Files that use one of the following naming conventions that are not organized into table format: Gxxx, xxxGT, or GTxxx.
message center	A central location for sending and receiving all PeopleSoft EnterpriseOne messages (system and user generated), regardless of the originating application or user.
messaging adapter	An interoperability model that enables third-party systems to connect to PeopleSoft EnterpriseOne to exchange information through the use of messaging queues.
messaging server	A server that handles messages that are sent for use by other programs using a messaging API. Messaging servers typically employ a middleware program to perform their functions.
named event rule (NER)	Encapsulated, reusable business logic created using event rules, rather than C programming. NERs are also called business function event rules. NERs can be reused in multiple places by multiple programs. This modularity lends itself to streamlining, reusability of code, and less work.
<i>nota fiscal</i>	In Brazil, a legal document that must accompany all commercial transactions for tax purposes and that must contain information required by tax regulations.
<i>nota fiscal factura</i>	In Brazil, a nota fiscal with invoice information. See also <i>nota fiscal</i> .

Object Configuration Manager (OCM)	In PeopleSoft EnterpriseOne, the object request broker and control center for the runtime environment. OCM keeps track of the runtime locations for business functions, data, and batch applications. When one of these objects is called, OCM directs access to it using defaults and overrides for a given environment and user.
Object Librarian	A repository of all versions, applications, and business functions reusable in building applications. Object Librarian provides check-out and check-in capabilities for developers, and it controls the creation, modification, and use of PeopleSoft EnterpriseOne objects. Object Librarian supports multiple environments (such as production and development) and enables objects to be easily moved from one environment to another.
Object Librarian merge	A process that blends any modifications to the Object Librarian in a previous release into the Object Librarian in a new release.
Open Data Access (ODA)	An interoperability model that enables you to use SQL statements to extract PeopleSoft EnterpriseOne data for summarization and report generation.
Output Stream Access (OSA)	An interoperability model that enables you to set up an interface for PeopleSoft EnterpriseOne to pass data to another software package, such as Microsoft Excel, for processing.
package	EnterpriseOne objects are installed to workstations in packages from the deployment server. A package can be compared to a bill of material or kit that indicates the necessary objects for that workstation and where on the deployment server the installation program can find them. It is point-in-time snap shot of the central objects on the deployment server.
package build	A software application that facilitates the deployment of software changes and new applications to existing users. Additionally, in PeopleSoft EnterpriseOne, a package build can be a compiled version of the software. When you upgrade your version of the ERP software, for example, you are said to take a package build. Consider the following context: “Also, do not transfer business functions into the production path code until you are ready to deploy, because a global build of business functions done during a package build will automatically include the new functions.” The process of creating a package build is often referred to, as it is in this example, simply as “a package build.”
package location	The directory structure location for the package and its set of replicated objects. This is usually \\deployment server\release\path_code\package\package name. The subdirectories under this path are where the replicated objects for the package are placed. This is also referred to as where the package is built or stored.
Package Workbench	An application that, during the Installation Workbench process, transfers the package information tables from the Planner data source to the System-release number data source. It also updates the Package Plan detail record to reflect completion.
PeopleSoft Database	See JDEBASE Database Middleware.
planning family	A means of grouping end items whose similarity of design and manufacture facilitates being planned in aggregate.
preference profile	The ability to define default values for specified fields for a user-defined hierarchy of items, item groups, customers, and customer groups.
print server	The interface between a printer and a network that enables network clients to connect to the printer and send their print jobs to it. A print server can be a computer, separate hardware device, or even hardware that resides inside of the printer itself.
pristine environment	A PeopleSoft EnterpriseOne environment used to test unaltered objects with PeopleSoft demonstration data or for training classes. You must have this environment so that you can compare pristine objects that you modify.

processing option	A data structure that enables users to supply parameters that regulate the running of a batch program or report. For example, you can use processing options to specify default values for certain fields, to determine how information appears or is printed, to specify date ranges, to supply runtime values that regulate program execution, and so on.
production environment	A PeopleSoft EnterpriseOne environment in which users operate EnterpriseOne software.
production-grade file server	A file server that has been quality assurance tested and commercialized and that is usually provided in conjunction with user support services.
program temporary fix (PTF)	A representation of changes to PeopleSoft software that your organization receives on magnetic tapes or disks.
project	In PeopleSoft EnterpriseOne, a virtual container for objects being developed in Object Management Workbench.
promotion path	<p>The designated path for advancing objects or projects in a workflow. The following is the normal promotion cycle (path):</p> <p>11>21>26>28>38>01</p> <p>In this path, <i>11</i> equals new project pending review, <i>21</i> equals programming, <i>26</i> equals QA test/review, <i>28</i> equals QA test/review complete, <i>38</i> equals in production, <i>01</i> equals complete. During the normal project promotion cycle, developers check objects out of and into the development path code and then promote them to the prototype path code. The objects are then moved to the productions path code before declaring them complete.</p>
proxy server	A server that acts as a barrier between a workstation and the internet so that the enterprise can ensure security, administrative control, and caching service.
published table	Also called a master table, this is the central copy to be replicated to other machines. Residing on the publisher machine, the F98DRPUB table identifies all of the published tables and their associated publishers in the enterprise.
publisher	The server that is responsible for the published table. The F98DRPUB table identifies all of the published tables and their associated publishers in the enterprise.
pull replication	One of the PeopleSoft methods for replicating data to individual workstations. Such machines are set up as pull subscribers using PeopleSoft EnterpriseOne data replication tools. The only time that pull subscribers are notified of changes, updates, and deletions is when they request such information. The request is in the form of a message that is sent, usually at startup, from the pull subscriber to the server machine that stores the F98DRPCN table.
QBE	An abbreviation for query by example. In PeopleSoft EnterpriseOne, the QBE line is the top line on a detail area that is used for filtering data.
real-time event	A service that uses system calls to capture PeopleSoft EnterpriseOne transactions as they occur and to provide notification to third-party software, end users, and other PeopleSoft systems that have requested notification when certain transactions occur.
refresh	A function used to modify PeopleSoft EnterpriseOne software, or subset of it, such as a table or business data, so that it functions at a new release or cumulative update level, such as B73.2 or B73.2.1.
replication server	A server that is responsible for replicating central objects to client machines.
quote order	In PeopleSoft EnterpriseOne Procurement and Subcontract Management, a request from a supplier for item and price information from which you can create a purchase order.

	In PeopleSoft EnterpriseOne Sales Order Management, item and price information for a customer who has not yet committed to a sales order.
selection	Found on PeopleSoft menus, a selection represents functions that you can access from a menu. To make a selection, type the associated number in the Selection field and press Enter.
Server Workbench	An application that, during the Installation Workbench process, copies the server configuration files from the Planner data source to the System-release number data source. It also updates the Server Plan detail record to reflect completion.
spot rate	An exchange rate entered at the transaction level. This rate overrides the exchange rate that is set up between two currencies.
Specification merge	A merge that comprises three merges: Object Librarian merge, Versions List merge, and Central Objects merge. The merges blend customer modifications with data that accompanies a new release.
specification	A complete description of a PeopleSoft EnterpriseOne object. Each object has its own specification, or name, which is used to build applications.
Specification Table Merge Workbench	An application that, during the Installation Workbench process, runs the batch applications that update the specification tables.
store-and-forward	The mode of processing that enables users who are disconnected from a server to enter transactions and then later connect to the server to upload those transactions.
subscriber table	Table F98DRSUB, which is stored on the publisher server with the F98DRPUB table and identifies all of the subscriber machines for each published table.
supplemental data	<p>Any type of information that is not maintained in a master file. Supplemental data is usually additional information about employees, applicants, requisitions, and jobs (such as an employee's job skills, degrees, or foreign languages spoken). You can track virtually any type of information that your organization needs.</p> <p>For example, in addition to the data in the standard master tables (the Address Book Master, Customer Master, and Supplier Master tables), you can maintain other kinds of data in separate, generic databases. These generic databases enable a standard approach to entering and maintaining supplemental data across PeopleSoft EnterpriseOne systems.</p>
table access management (TAM)	The PeopleSoft EnterpriseOne component that handles the storage and retrieval of use-defined data. TAM stores information, such as data dictionary definitions; application and report specifications; event rules; table definitions; business function input parameters and library information; and data structure definitions for running applications, reports, and business functions.
Table Conversion Workbench	An interoperability model that enables the exchange of information between PeopleSoft EnterpriseOne and third-party systems using non-PeopleSoft EnterpriseOne tables.
table conversion	An interoperability model that enables the exchange of information between PeopleSoft EnterpriseOne and third-party systems using non-PeopleSoft EnterpriseOne tables.
table event rules	Logic that is attached to database triggers that runs whenever the action specified by the trigger occurs against the table. Although PeopleSoft EnterpriseOne enables event rules to be attached to application events, this functionality is application specific. Table event rules provide embedded logic at the table level.
terminal server	A server that enables terminals, microcomputers, and other devices to connect to a network or host computer or to devices attached to that particular computer.

three-tier processing	The task of entering, reviewing and approving, and posting batches of transactions in PeopleSoft EnterpriseOne.
three-way voucher match	In PeopleSoft EnterpriseOne Procurement and Subcontract Management, the process of comparing receipt information to supplier's invoices to create vouchers. In a three-way match, you use the receipt records to create vouchers.
transaction processing (TP) monitor	A monitor that controls data transfer between local and remote terminals and the applications that originated them. TP monitors also protect data integrity in the distributed environment and may include programs that validate data and format terminal screens.
transaction set	An electronic business transaction (electronic data interchange standard document) made up of segments.
trigger	One of several events specific to data dictionary items. You can attach logic to a data dictionary item that the system processes automatically when the event occurs.
triggering event	A specific workflow event that requires special action or has defined consequences or resulting actions.
two-way voucher match	In PeopleSoft EnterpriseOne Procurement and Subcontract Management, the process of comparing purchase order detail lines to the suppliers' invoices to create vouchers. You do not record receipt information.
User Overrides merge	Adds new user override records into a customer's user override table.
variance	In Capital Asset Management, the difference between revenue generated by a piece of equipment and costs incurred by the equipment. In EnterpriseOne Project Costing and EnterpriseOne Manufacturing Management, the difference between two methods of costing the same item (for example, the difference between the frozen standard cost and the current cost is an engineering variance). Frozen standard costs come from the Cost Components table, and the current costs are calculated using the current bill of material, routing, and overhead rates.
Version List merge	The Versions List merge preserves any non-XJDE and non-ZJDE version specifications for objects that are valid in the new release, as well as their processing options data.
visual assist	Forms that can be invoked from a control via a trigger to assist the user in determining what data belongs in the control.
vocabulary override	An alternate description for a data dictionary item that appears on a specific PeopleSoft EnterpriseOne or World form or report.
wchar_t	An internal type of a wide character. It is used for writing portable programs for international markets.
web application server	A web server that enables web applications to exchange data with the back-end systems and databases used in eBusiness transactions.
web server	A server that sends information as requested by a browser, using the TCP/IP set of protocols. A web server can do more than just coordination of requests from browsers; it can do anything a normal server can do, such as house applications or data. Any computer can be turned into a web server by installing server software and connecting the machine to the internet.
Windows terminal server	A multiuser server that enables terminals and minimally configured computers to display Windows applications even if they are not capable of running Windows software themselves. All client processing is performed centrally at the Windows terminal server and only display, keystroke, and mouse commands are transmitted over the network to the client terminal device.

workbench	A program that enables users to access a group of related programs from a single entry point. Typically, the programs that you access from a workbench are used to complete a large business process. For example, you use the EnterpriseOne Payroll Cycle Workbench (P07210) to access all of the programs that the system uses to process payroll, print payments, create payroll reports, create journal entries, and update payroll history. Examples of PeopleSoft EnterpriseOne workbenches include Service Management Workbench (P90CD020), Line Scheduling Workbench (P3153), Planning Workbench (P13700), Auditor's Workbench (P09E115), and Payroll Cycle Workbench.
work day calendar	In EnterpriseOne Manufacturing Management, a calendar that is used in planning functions that consecutively lists only working days so that component and work order scheduling can be done based on the actual number of work days available. A work day calendar is sometimes referred to as planning calendar, manufacturing calendar, or shop floor calendar.
workflow	The automation of a business process, in whole or in part, during which documents, information, or tasks are passed from one participant to another for action, according to a set of procedural rules.
workgroup server	A server that usually contains subsets of data replicated from a master network server. A workgroup server does not perform application or batch processing.
XAPI events	A service that uses system calls to capture PeopleSoft EnterpriseOne transactions as they occur and then calls third-party software, end users, and other PeopleSoft systems that have requested notification when the specified transactions occur to return a response.
XML CallObject	An interoperability capability that enables you to call business functions.
XML Dispatch	An interoperability capability that provides a single point of entry for all XML documents coming into PeopleSoft EnterpriseOne for responses.
XML List	An interoperability capability that enables you to request and receive PeopleSoft EnterpriseOne database information in chunks.
XML Service	An interoperability capability that enables you to request events from one PeopleSoft EnterpriseOne system and receive a response from another PeopleSoft EnterpriseOne system.
XML Transaction	An interoperability capability that enables you to use a predefined transaction type to send information to or request information from PeopleSoft EnterpriseOne. XML transaction uses interface table functionality.
XML Transaction Service (XTS)	Transforms an XML document that is not in the PeopleSoft EnterpriseOne format into an XML document that can be processed by PeopleSoft EnterpriseOne. XTS then transforms the response back to the request originator XML format.
Z event	A service that uses interface table functionality to capture PeopleSoft EnterpriseOne transactions and provide notification to third-party software, end users, and other PeopleSoft systems that have requested to be notified when certain transactions occur.
Z table	A working table where non-PeopleSoft EnterpriseOne information can be stored and then processed into PeopleSoft EnterpriseOne. Z tables also can be used to retrieve PeopleSoft EnterpriseOne data. Z tables are also known as interface tables.
Z transaction	Third-party data that is properly formatted in interface tables for updating to the PeopleSoft EnterpriseOne database.

Index

A

- additional documentation xii
- Address Book Master table (F0101) 13
- Address Book Revisions program (P01012) 82
- application fundamentals xi
- Asset Master table (F1201) 13
- assign resources to a crew 19
- assigning resources 76
- assignment detail 52
- Assignment Detail Review form 77
- assignment pay types 85
- Assignment Work Sheet program (R48342) 52
- attach resource to work order 88

B

- backlog 23, 24, 30, 33, 34, 48
- base calendar 7, 8, 9

C

- Carryover Work program (P48323) 23, 36, 37
- comments, submitting xvi
- common elements xvii
- competencies 72
- completing orders on the schedule 57
- contact information xvi
- crew
 - availability 22, 29, 31, 48
 - definition 21
 - schedule 22, 32, 36, 40, 48
 - schedule revisions 45
 - scheduling overview 21
- Crew Availability by Craft (P48322) 23, 32, 35
- crew maintenance schedule periods 11, 22
- Crew Reschedule Metrics program (P48316) 59, 61
- Crew Schedule Completion Metrics program (R48327) 24, 95
- Crew Schedule Completions Metrics program (R48327)

- processing options 58
- usage 57

- Crew Schedule Metrics program (P48315)
 - processing options 31
 - usage 24, 30
- Crew Schedule Metrics table (F48315) 23, 58
- Crew Schedule Report (R48342)
 - overview 94
 - printing 48
 - processing options 94
- Crew Schedule Reports program (R48642) 48
- Crew Schedule Roll Periods program (R48325) 23
- crew work assignments 51
- Crew Work Assignments program (P48330) 23
- Crew Work Assignments Report (R48345) 93
- cross-references xv
- Customer Connection website xii

D

- documentation
 - printed xii
 - related xii
 - updates xii

E

- employee assignment integration 81, 83
- Employee Information program (P0801) 82

F

- F0101 table 13
- F0611621 table 89
- F1201 table 13
- F48301 table 7
- F48307 table 72
- F48310 table 13, 15, 72
- F48311 table 25
- F48315 table 23, 58, 59

G

Generate Timecard Templates program
(R0716711) 89
Generate Timecard Templates table
(F0611621) 89
global update programs 17

I

implementation 1
inventory availability 47, 48

L

Labor Detail program (P17732) 43, 44
Labor Detail Steps (P13732) 28
lead craft 28
locating resources
 advanced search 13
 basic search 73
 overview 72

M

Maintenance Rescheduling Metrics
 Revisions program (P48316) 37, 38, 45
Maintenance Rules program (P1393) 22
Maintenance Schedule Periods program
(P48302)
 form 12
 overview 22
 setup 11
Maintenance Schedule Roll Periods report
(R48325)
 processing options 50
 usage 48
Manage Schedule program (P48320)
 carryover work 36
 inventory availability 47
 PM forecast 38
 processing options 40
 review 32, 33, 40
 unscheduled work 34, 46
manage the schedule 22
MMA Partners xii
multiple resources splitting work 56

N

notes xv

P

P01012 program 82

P051121 program 86
P0801 program 82
P12071 program 75
P13714 program 26, 27
P13732 program 26, 28, 57, 58
P1393 program 22
P17732 program 43, 44
P34004 program 24
P48301 program 7, 8
P48302 program 11, 22, 48, 49
P48307 program 8, 63
P48310 program 13, 14, 22, 63
P48310S program 13, 67, 68, 72
P48315 program 22, 24, 30, 60
P48316 program 24, 37, 38, 45, 59, 61
P48320 program 32, 33, 34, 38, 40, 46, 47
P48321 program 23, 34, 35, 43, 45, 46
P48322 program 23, 32, 35
P48323 program 23, 36, 37
P48324 program 22, 23, 38, 39
P48326 program 23, 43, 45
P48328 program 23, 40, 42
P48330 program 23, 45, 51, 53, 55, 56, 57
P48331 program 68, 72, 73, 75, 77
pay types for assignments 85
PeopleBooks
 ordering xii
PeopleCode, typographical
 conventions xiv
PeopleSoft application fundamentals xi
planning for crew scheduling 22, 26
PM Forecast program (P48324)
 form name 39
 usage 22, 23, 38
PM Projection program (R13411) 22, 32,
 38
PM Status Update program (R12807) 22,
 38
prerequisites xi
preventative maintenance 22
Preventative Maintenance Backlog program
(P12071) 75
printed documentation xii

R

R0716711 program 89
R12807 program 22, 38, 75
R13411 program 22, 32, 38
R13460 program 71
R48325 program 23

- R48325 report
 - processing options 50
 - usage 48
 - R48327 program 24, 57, 58, 95
 - R48327 report 59
 - R48340 program 92
 - R48341 program 92
 - R48342 program 24, 52, 94
 - R48342 report 48
 - R48345 program 24, 93
 - R48350 program 17
 - R48350/R48351 program 17
 - R48642 program 48
 - related documentation xii
 - reports 91
 - Reschedule Metrics program (P48316) 24
 - rescheduling code 37, 38
 - Resource Assignment Constants program (P48301)
 - form 7
 - overview 7
 - usage 8
 - Resource Assignment Detail form 77
 - Resource Assignment Detail Report (R48340)
 - overview 92
 - processing options 92
 - Resource Assignment Detail table (F48311) 25
 - resource assignment integration 86
 - resource assignment level 22
 - Resource Assignment Summary Report (R48341)
 - overview 92
 - processing options 92
 - Resource Assignment Summary Review form 75
 - resource assignments
 - constants 7
 - overview 1
 - removing assignments 75
 - reports 91
 - revising 77
 - work orders 3
 - Resource Assignments Constants table (F48301) 7
 - resource assignments level 26
 - Resource Assignments program (P48331) 68, 72, 73, 75, 77
 - resource calendar 7, 8, 10
 - resource competencies 72
 - resource master 13
 - Resource Master (P48310) 15
 - Resource Master Global Update — Address Book program (R48350) 17
 - Resource Master Global Update - Address Book/Equipment Master (R48350/R48351) 17
 - Resource Master program (P48310)
 - processing options 14, 64
 - usage 13, 22, 63
 - Resource Master Revisions form 15
 - Resource Master Revisions table (F48310) 13, 15, 19, 72
 - Resource Master Search & Select program (P48310S) 13, 67, 68, 72
 - resource search and select 52
 - resource working hours 8
 - Resource Working Hours program (P48307)
 - base calendar form 9
 - resource calendar form 10
 - usage 8, 63
 - Resource Working Hours table (F48307) 72
 - revising resources 78
 - revising work orders 68
 - roll the schedule 23
- S**
- save metrics 32, 33
 - Schedule by Work Order program (P48326) 23, 43, 45
 - schedule completion 57
 - Schedule Completion Metrics report (R48327) 59
 - Schedule Inquiry program (P48328) 23, 40, 42
 - schedule metrics 22, 59
 - Schedule Metrics program (P48315) 22
 - Schedule Metrics table (F48315) 59
 - Schedule Report program (R48342) 24
 - self service time entry 88
 - set current period 50
 - single resource splitting work 55
 - Speed Time Entry program (P051121) 86
 - splitting work
 - multiple resources 56
 - single resource 55
 - status change form 58
 - suggestions, submitting xvi

Supply and Demand Inclusion Rules
program (P34004) 24

T

time entry 88
typographical conventions xiv

U

Unscheduled Work program (P48321)
form name 35
usage 23, 34, 43, 45, 46
Update PM Schedule Status program
(R12807) 75
user defined codes setup 5
user setup 82

V

visual cues xv

W

warnings xv
Work Assignment Package program
(R48345) 24
Work Assignments program (P48330) 45
work instructions 75
Work Order Backlog Download program
(R13460)
processing options 71
usage 71
Work Order Detail program (P13732) 26
Work Order Labor Detail program
(P13732) 57, 58
work order resource assignments 3
Work Order Revisions program
(P13714) 26, 27
work orders
assigning resources 75
attach resource 88
complete work orders 57
locating 67
parent/child 43, 45
revising 68
setup 88
usage 22, 26
Work With Maintenance Schedule Metrics
(P48315) 60
Work With Maintenance Schedule Periods
program (P48302) 48, 49

Work With Resource Assignments
form 74
Work With Work Assignments program
(P48330)
form 55, 57
processing options 53
split work between multiple
resources 56
split work over multiple days 55
usage 51, 57