Oracle® Identity Manager

Connector Guide for IBM Lotus Notes and Domino Release 9.0.2

B32156-01

September 2006



Oracle Identity Manager Connector Guide for IBM Lotus Notes and Domino, Release 9.0.2

B32156-01

Copyright © 2006, Oracle. All rights reserved.

Primary Authors: Debapriya Datta, Shiladitya Guha, Venkatasubramaniam Iyer

Contributing Authors: Don Gosselin, Lyju Vadassery

The Programs (which include both the software and documentation) contain proprietary information; they are provided under a license agreement containing restrictions on use and disclosure and are also protected by copyright, patent, and other intellectual and industrial property laws. Reverse engineering, disassembly, or decompilation of the Programs, except to the extent required to obtain interoperability with other independently created software or as specified by law, is prohibited.

The information contained in this document is subject to change without notice. If you find any problems in the documentation, please report them to us in writing. This document is not warranted to be error-free. Except as may be expressly permitted in your license agreement for these Programs, no part of these Programs may be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose.

If the Programs are delivered to the United States Government or anyone licensing or using the Programs on behalf of the United States Government, the following notice is applicable:

U.S. GOVERNMENT RIGHTS Programs, software, databases, and related documentation and technical data delivered to U.S. Government customers are "commercial computer software" or "commercial technical data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the Programs, including documentation and technical data, shall be subject to the licensing restrictions set forth in the applicable Oracle license agreement, and, to the extent applicable, the additional rights set forth in FAR 52.227-19, Commercial Computer Software--Restricted Rights (June 1987). Oracle USA, Inc., 500 Oracle Parkway, Redwood City, CA 94065.

The Programs are not intended for use in any nuclear, aviation, mass transit, medical, or other inherently dangerous applications. It shall be the licensee's responsibility to take all appropriate fail-safe, backup, redundancy and other measures to ensure the safe use of such applications if the Programs are used for such purposes, and we disclaim liability for any damages caused by such use of the Programs.

Oracle, JD Edwards, PeopleSoft, and Siebel are registered trademarks of Oracle Corporation and/or its affiliates. Other names may be trademarks of their respective owners.

The Programs may provide links to Web sites and access to content, products, and services from third parties. Oracle is not responsible for the availability of, or any content provided on, third-party Web sites. You bear all risks associated with the use of such content. If you choose to purchase any products or services from a third party, the relationship is directly between you and the third party. Oracle is not responsible for: (a) the quality of third-party products or services; or (b) fulfilling any of the terms of the agreement with the third party, including delivery of products or services and warranty obligations related to purchased products or services. Oracle is not responsible for any loss or damage of any sort that you may incur from dealing with any third party.

Contents

Pr	efaceeface	V
	Audience	v
	Documentation Accessibility	v
	Related Documents	v
	Documentation Updates	vi
	Conventions	vi
	hat's New in the Oracle Identity Manager Connector for IBM Lotus Notes ar	
Do	omino?	ix
	Software Updates	іх
	Documentation-Specific Updates	х
1	About the Connector	
	Supported Functionality	1-1
	Multilanguage Support	1-2
	Reconciliation Module	1-2
	Lookup Fields Reconciliation	1-3
	User Reconciliation	1-3
	Provisioning Module	1-3
	Files and Directories That Comprise the Connector	1-4
	Determining the Release Number of the Connector	1-4
	Converting Existing Date Values While Upgrading the Connector	1-4
2	Deploying the Connector	
	Step 1: Verifying Deployment Requirements	2-1
	Step 2: Configuring the Target System	2-1
	Step 3: Copying the Connector Files and External Code	2-2
	Step 4: Configuring the Oracle Identity Manager Server	2-2
	Changing to the Required Input Locale	2-3
	Clearing Content Related to Connector Resource Bundles from the Server Cache	2-3
	Step 5: Importing the Connector XML File	2-4
	Defining IT Resources	2-4
	Step 6: Configuring Reconciliation	2-6
	Configuring Trusted Source Reconciliation	2-7
	Creating the Reconciliation Scheduled Tasks	2-7

	Specifying Values for the Scheduled Task Attributes	2-8
	Lookup Fields Reconciliation Scheduled Task	2-8
	User Reconciliation Scheduled Task	2-8
	Step 7: Compiling Adapters	2-9
	Step 8: Configuring SSL	
	Configuring the Connector for Multiple Installations of the Target System	2-11
3	Testing and Troubleshooting	
	Running Test Cases	3-1
	Troubleshooting	3-2

4 Known Issues

A Attribute Mappings Between Oracle Identity Manager and IBM Lotus Notes and Domino

Index

Preface

Oracle Identity Manager Connector Guide for IBM Lotus Notes and Domino provides information about integrating Oracle Identity Manager with IBM Lotus Notes and Domino.

Note: Some parts of the product and documentation still refer to the original Thor company name and Xellerate product name and will be rebranded in future releases.

Audience

This guide is intended for users who want to deploy the Oracle Identity Manager connector for IBM Lotus Notes and Domino.

Documentation Accessibility

Our goal is to make Oracle products, services, and supporting documentation accessible, with good usability, to the disabled community. To that end, our documentation includes features that make information available to users of assistive technology. This documentation is available in HTML format, and contains markup to facilitate access by the disabled community. Accessibility standards will continue to evolve over time, and Oracle is actively engaged with other market-leading technology vendors to address technical obstacles so that our documentation can be accessible to all of our customers. For more information, visit the Oracle Accessibility Program Web site at

http://www.oracle.com/accessibility/

Accessibility of Code Examples in Documentation

Screen readers may not always correctly read the code examples in this document. The conventions for writing code require that closing braces should appear on an otherwise empty line; however, some screen readers may not always read a line of text that consists solely of a bracket or brace.

Accessibility of Links to External Web Sites in Documentation

This documentation may contain links to Web sites of other companies or organizations that Oracle does not own or control. Oracle neither evaluates nor makes any representations regarding the accessibility of these Web sites.

TTY Access to Oracle Support Services

Oracle provides dedicated Text Telephone (TTY) access to Oracle Support Services within the United States of America 24 hours a day, seven days a week. For TTY support, call 800.446.2398.

Related Documents

For more information, refer to the following documents in the Oracle Identity Manager documentation set:

- Oracle Identity Manager Release Notes
- Oracle Identity Manager Installation and Upgrade Guide for JBoss
- Oracle Identity Manager Installation and Upgrade Guide for WebLogic
- Oracle Identity Manager Installation and Upgrade Guide for WebSphere
- Oracle Identity Manager Administrative and User Console Guide
- Oracle Identity Manager Administrative and User Console Customization Guide
- Oracle Identity Manager Design Console Guide
- Oracle Identity Manager Tools Reference Guide
- Oracle Identity Manager Audit Report Developer Guide
- Oracle Identity Manager Best Practices Guide
- Oracle Identity Manager Connector Guide for BMC Remedy User Management
- Oracle Identity Manager Connector Guide for CA-ACF2 Advanced
- Oracle Identity Manager Connector Guide for CA-Top Secret Advanced
- Oracle Identity Manager Connector Guide for Database Application Tables
- Oracle Identity Manager Connector Guide for Database User Management
- Oracle Identity Manager Connector Guide for IBM RACF
- Oracle Identity Manager Connector Guide for IBM RACF Advanced
- Oracle Identity Manager Connector Guide for IBM Lotus Notes and Domino
- Oracle Identity Manager Connector Guide for Microsoft Active Directory
- Oracle Identity Manager Password Synchronization Module for Microsoft Active Directory Installation and Configuration Guide
- Oracle Identity Manager Connector Guide for Microsoft Exchange 2000 and 2003
- Oracle Identity Manager Connector Guide for Microsoft Exchange 5.5
- Oracle Identity Manager Connector Guide for Microsoft Windows 2000
- Oracle Identity Manager Connector Guide for Microsoft Windows NT 4.0
- Oracle Identity Manager Connector Guide for Novell eDirectory
- Oracle Identity Manager Connector Guide for Novell GroupWise
- Oracle Identity Manager Connector Guide for Oracle e-Business Employee Reconciliation
- Oracle Identity Manager Connector Guide for Oracle e-Business User Management
- Oracle Identity Manager Connector Guide for Oracle Internet Directory
- Oracle Identity Manager Connector Guide for PeopleSoft Employee Reconciliation

- Oracle Identity Manager Connector Guide for PeopleSoft User Management
- Oracle Identity Manager Connector Guide for Siebel Enterprise Applications
- Oracle Identity Manager Connector Guide for RSA Authentication Manager
- Oracle Identity Manager Connector Guide for RSA ClearTrust
- Oracle Identity Manager Connector Guide for SAP CUA
- Oracle Identity Manager Connector Guide for SAP Employee Reconciliation
- Oracle Identity Manager Connector Guide for SAP Enterprise Portal
- Oracle Identity Manager Connector Guide for SAP User Management
- Oracle Identity Manager Connector Guide for Sun Java System Directory
- Oracle Identity Manager Connector Guide for UNIX SSH
- Oracle Identity Manager Connector Guide for UNIX Telnet

Documentation Updates

Oracle is committed to delivering the best and most recent information available. For information about updates to the Oracle Identity Manager 9.0.2 connector documentation set, visit Oracle Technology Network at

http://www.oracle.com/technology/documentation/index.html

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

What's New in the Oracle Identity Manager Connector for IBM Lotus Notes and Domino?

This chapter provides an overview of the updates made to the connector and documentation for IBM Lotus Notes and Domino in release 9.0.2 of the Oracle Identity Manager connector pack.

The updates discussed in this chapter are divided into the following categories:

Software Updates

These include updates made to the connector software.

Documentation-Specific Updates

These include major changes made to the connector documentation. These changes are not related to software updates.

See Also: *Oracle Identity Manager Release Notes*

Software Updates

This section discusses the following software updates implemented in this release of the connector.

Incorporation of Multilanguage Support

In addition to English, this release of the connector supports the French and Japanese languages. The following are documentation updates pertaining to the incorporation of this feature:

- The installation media directory includes resource bundle files for the languages supported by the connector. These resource bundle files are described in the "Files and Directories That Comprise the Connector" section on page 1-4.
- The "Step 3: Copying the Connector Files and External Code" section on page 2-2 specifies the destination directory into which you must copy the resource bundle files during the deployment procedure.
- The "Step 4: Configuring the Oracle Identity Manager Server" section on page 2-2 describes the procedure to change to the required input locale and to clear content related to connector resource bundles from the server cache.
- Chapter 4, "Known Issues" discusses a new issue related to the use of non-English locales.

Determining the Release Number of the Connector

Instructions to determine the release number of the connector are given in the "Determining the Release Number of the Connector" section on page 1-4.

Specifying a Four-Digit Year in the End Date for a User Account

While specifying the End Date of a user account, the year that you select is stored in the four-digit format. In the earlier release, the year could be specified only in the two-digit format. Instructions to make corresponding changes in date values stored in an existing installation are given in the "Converting Existing Date Values While Upgrading the Connector" section on page 1-4.

Incorporation of the Trigger AdminP Feature

In the "Defining IT Resources" section on page 2-4, the triggerAdminP IT resource parameter has been added.

With the incorporation of this feature, the issue about name or organization updates requiring a few minutes to take effect has been resolved. This issue has been removed from the Known Issues list in Chapter 4.

Documentation-Specific Updates

The following documentation-specific updates have been made in this release of the guide:

- Oracle Identity Manager uses an IBM Lotus Notes and Domino user account to connect to and exchange data with IBM Lotus Notes and Domino. The "Step 1: Verifying Deployment Requirements" section on page 2-1 provides information about the minimum rights that must be assigned to this user account.
- Instructions to copy the connector JAR files and adapter files to all the nodes of a clustered environment have been added in the following sections:
 - Step 3: Copying the Connector Files and External Code on page 2-2
 - Step 4: Configuring the Oracle Identity Manager Server on page 2-2
 - Step 7: Compiling Adapters on page 2-9
- Instructions and pointers to information about configuring trusted source reconciliation have been moved to the "Configuring Trusted Source Reconciliation" section on page 2-7.
- Instructions to use Oracle Identity Manager for linking multiple installations of IBM Lotus Notes and Domino are given in the "Configuring the Connector for Multiple Installations of the Target System" section on page 2-11.
- Appendix A provides information about attribute mappings between Oracle Identity Manager and IBM Lotus Notes and Domino.

About the Connector

Oracle Identity Manager automates access rights management, security, and provisioning of IT resources. Oracle Identity Manager connectors are used to integrate Oracle Identity Manager with third-party applications. The connector for IBM Lotus Notes and Domino is used to integrate Oracle Identity Manager with IBM Lotus Notes and Domino.

Note: Oracle Identity Manager connectors were referred to as resource adapters prior to the acquisition of Thor Technologies by Oracle.

This chapter contains the following sections:

- Supported Functionality
- Multilanguage Support
- Reconciliation Module
- Provisioning Module
- Files and Directories That Comprise the Connector
- Determining the Release Number of the Connector
- Converting Existing Date Values While Upgrading the Connector

Supported Functionality

The following table lists the functions that are available with this connector.

Function	Туре	Description
Add User	Provisioning	Creates a user
Delete User	Provisioning	Deletes a user
Update User Last Name	Provisioning	Updates the last name of a user
Update User First Name	Provisioning	Updates the first name of a user
Update User Middle Name	Provisioning	Updates the middle name of a user
Update User Organization Unit	Provisioning	Updates the organization unit of a user
Update User Short Name	Provisioning	Updates the short name of a user

Function	Туре	Description
Update User Mail Internet Address	Provisioning	Updates the e-mail address of a user
Update User Location	Provisioning	Updates the location of a user
Update User Comment	Provisioning	Updates the comment of a user
Update User Forward Domain	Provisioning	Updates the e-mail address to which e-mail for the user must be forwarded
Update User Password	Provisioning	Updates the user password and resets the ID file
Disable User	Provisioning	Disables a user
Enable User	Provisioning	Enables a user
Reconcile lookup field	Reconciliation	Reconciles the lookup fields
Reconcile User Data	Reconciliation	Trusted mode: Reconciles user data from IBM Lotus Notes and Domino to Oracle Identity Manager. A corresponding user is created in Oracle Identity Manager. If the user already exists in Oracle Identity Manager, then this user is updated.
		Nontrusted mode: Reconciles user data from IBM Lotus Notes and Domino to Oracle Identity Manager. A user is not created in Oracle Identity Manager.

Note: The Delete User provisioning function is implemented by using the DeleteUser Administration Process (AdminP) function of IBM Lotus Notes and Domino. Similarly, the RenameNotesUser AdminP function is used to implement the following provisioning functions:

- Update User Last Name
- Update User First Name
- Update User Middle Name
- Update User Organization Unit

Multilanguage Support

In addition to English, this release of the connector supports the following languages:

- French
- Japanese

Reconciliation Module

This section discusses the elements that the reconciliation module extracts from the target system to construct reconciliation event records.

Reconciliation can be divided into the following types:

- Lookup Fields Reconciliation
- User Reconciliation

Lookup Fields Reconciliation

Lookup fields reconciliation involves reconciling the Group lookup field.

User Reconciliation

User reconciliation involves reconciling the following fields:

- FirstName
- MiddleName
- LastName
- ShortName
- OrgUnit
- MailInternetAddress
- Location
- Comment
- ForwardDomain
- SecurityType
- GrpName
- OldLastName
- OldFirstName
- OldMiddleName
- OldOrgUnit

Provisioning Module

The following fields of IBM Lotus Notes and Domino are provisioned:

- FirstName
- MiddleName
- LastName
- ShortName
- Password
- OrgUnit
- MailInternetAddress
- Location
- Comment
- ForwardDomain
- **EndDate**
- SecurityType
- Grp

Files and Directories That Comprise the Connector

The files and directories that comprise this connector are compressed in the following ZIP file on the installation media:

Collaboration and Messaging Applications\IBM Lotus Notes Domino\IBM Lotus Notes Domino Rev 1.2.0.zip

These files and directories are listed in the following table.

File in the Installation Media Directory	Description	
xml\xlLotusNotesConnector.xml	This XML file contains definitions for the following components of the connector:	
	■ IT resource type	
	Process form	
	 Process task and rule-generator adapters (along with their mappings) 	
	 Resource object 	
xml\xlLotusNotes_XellerateUser.xml	This XML file contains the configuration for the Xellerate User. You must import this file only if you plan to use the connector in trusted source reconciliation mode.	
lib\JavaTask\xlLotusNotesProvision.jar	This JAR file contains the class files that are used to implement provisioning.	
lib\ScheduleTask\xlLotusNotesRecon.jar	This JAR file contains the class files that are used to implement reconciliation.	
Files in the resources directory	Each of these files contains locale-specific information that is used by the connector.	
docs\B32156_01.pdf	This guide, which provides instructions to deploy the connector.	

The "Step 3: Copying the Connector Files and External Code" section on page 2-2 provides instructions to copy these files into the required directories.

Determining the Release Number of the Connector

To determine the release number of the connector:

- 1. Extract the contents of the xlLotusNotesRecon.jar file. This file is in the lib\ScheduleTask directory inside the installation media directory.
- 2. Open the manifest.mf file in a text editor, which is one of the files bundled inside the xlLotusNotesRecon.jar file.

In the manifest.mf file, the release number of the connector is displayed as the value of the Version property.

Converting Existing Date Values While Upgrading the Connector

If you are upgrading from release 9.0.1 to release 9.0.2 of the connector and you want to migrate user data, then you must ensure that the migration scripts convert values stored in the UD_LOTUS_ENDDATE column from VARCHAR2 to DATE format. In the earlier release, values were stored in the DD/MM/YY format as a string literal in this column.

Deploying the Connector

Deploying the connector involves the following steps:

- Step 1: Verifying Deployment Requirements
- Step 2: Configuring the Target System
- Step 3: Copying the Connector Files and External Code
- Step 4: Configuring the Oracle Identity Manager Server
- Step 5: Importing the Connector XML File
- Step 6: Configuring Reconciliation
- Step 7: Compiling Adapters
- Step 8: Configuring SSL

If you want to configure the connector for multiple installations of IBM Lotus Notes and Domino, then perform the following procedure:

Configuring the Connector for Multiple Installations of the Target System

Step 1: Verifying Deployment Requirements

The following table lists the deployment requirements for the connector.

Item	Requirement	
Oracle Identity Manager	Oracle Identity Manager release 8.5.3 or later	
Target systems	IBM Lotus Notes and Domino Server 6.5 or later	
External code	NCSO.jar Notes.jar	
	Refer to the "Step 3: Copying the Connector Files and External Code" section on page 2-2 for more information about these files.	
Target system user account	Domino Server administrator	
	You provide the credentials of this user account while performing the procedure in the "Defining IT Resources" section on page 2-4.	

Step 2: Configuring the Target System

You must ensure that the Domino IIOP (DIIOP) task is running.

To do this, open the IBM Lotus Notes and Domino console and run the Load DIIOP

If the DIIOP task were not running, then it is started after you run the command. If it were running, then a message that the task has already been started is displayed.

Step 3: Copying the Connector Files and External Code

The connector files to be copied and the directories to which you must copy them are given in the following table.

Note: The directory paths given in the first column of this table correspond to the location of the connector files in the following ZIP file on the installation media:

Collaboration and Messaging Applications\IBM Lotus Notes Domino\IBM Lotus Notes Domino Rev 1.2.0.zip

Refer to the "Files and Directories That Comprise the Connector" section on page 1-4 for more information about these files.

File in the Installation Media Directory	Destination Directory
xml\xlLotusNotesConnector.xml	OIM_home\xlclient
xml\xlLotusNotes_XellerateUser.xml	OIM_home\xlclient
lib\JavaTask\xlLotusNotesProvision.jar	OIM_home\xellerate\JavaTasks
lib\ScheduleTask\xlLotusNotesRecon.jar	OIM_home\xellerate\ScheduleTask
Files in the resources directory	OIM_home\xellerate\connectorResources
docs\B32156_01.pdf	OIM_home\xellerate\docs\LotusNotes

After you copy the connector files, copy the following files into the java_installation\jre\lib\ext directory:

- NCSO.jar (from the lotus_home\lotus\Domino\Data\domino\java directory)
- Notes.jar (from the lotus_home\lotus\Domino directory)

Here, java_installation is the JDK directory used for Oracle Identity Manager and <code>lotus_home</code> is the directory in which IBM Lotus Notes and Domino is installed.

Note: While installing Oracle Identity Manager in a clustered environment, you copy the contents of the installation directory to each node of the cluster. Similarly, you must copy the connectorResources directory and all the JAR files mentioned in this section to the corresponding directories on each node of the cluster.

Step 4: Configuring the Oracle Identity Manager Server

Configuring the Oracle Identity Manager server involves the following procedures:

Note: In a clustered environment, you must perform this step on each node of the cluster.

- Changing to the Required Input Locale
- Clearing Content Related to Connector Resource Bundles from the Server Cache

Changing to the Required Input Locale

Changing to the required input locale involves installing the required fonts and setting the required input locale.

To set the required input locale:

Note: Depending on the operating system used, you may need to perform this procedure differently.

- 1. Open Control Panel.
- 2. Double-click Regional Options.
- On the Input Locales tab of the Regional Options dialog box, add the input locale that you want to use and then switch to the input locale.

Clearing Content Related to Connector Resource Bundles from the Server Cache

Whenever you add a new resource bundle file in the

OIM_home\xellerate\connectorResources directory or make a change in an existing resource bundle file, you must clear content related to connector resource bundles from the server cache.

To clear content related to connector resource bundles from the server cache:

- In a command window, change to the OIM_home\xellerate\bin directory.
- **2.** Enter one of the following commands:

Note: You must perform Step 1 before you perform this step. If you run the command as follows, then an exception is thrown:

OIM_home\xellerate\bin\batch_file_name

On Microsoft Windows:

PurgeCache.bat ConnectorResourceBundle

On UNIX:

PurgeCache.sh ConnectorResourceBundle

In this command, ConnectorResourceBundle is one of the content categories that you can remove from the server cache. Refer to the following file for information about the other content categories:

OIM_home\xellerate\config\xlConfig.xml

Note: You can ignore the exception that is thrown when you perform Step 2.

Step 5: Importing the Connector XML File

To import the connector XML file into Oracle Identity Manager:

- 1. Open the Oracle Identity Manager Administrative and User Console.
- Click the **Deployment Management** link on the left navigation bar.
- Click the **Import** link under Deployment Management. A dialog box for locating files is displayed.
- 4. Locate and open the xlLotusNotesConnector.xml file, which is in the OIM_home\xlclient directory. Details of this XML file are shown on the File Preview page.
- Click **Add File.** The Substitutions page is displayed.
- Click **Next**. The Confirmation page is displayed.
- Click **Next.** The Provide IT Resource Instance Data page for the LotusNotes IT resource is displayed.
- 8. Specify values for the parameters of the LotusNotes IT resource. Refer to the table in the "Defining IT Resources" section on page 2-4 for information about the values to be specified.
- 9. Click Next. The Provide IT Resource Instance Data page for a new instance of the Lotus Notes IT resource type is displayed.
- 10. Click Skip to specify that you do not want to define another IT resource. The Confirmation page is displayed.

See Also: If you want to define another IT resource, then refer to *Oracle Identity Manager Tools Reference Guide* for instructions.

11. Click View Selections.

The contents of the XML file are displayed on the Import page. You may see a cross-shaped icon along with some nodes. Remove these nodes by right-clicking each node and then selecting **Remove**.

12. Click **Import**. The connector XML file is imported into Oracle Identity Manager.

After you import the connector XML file, proceed to the "Step 6: Configuring Reconciliation" section on page 2-6.

Defining IT Resources

You must specify values for the LotusNotes IT resource parameters listed in the following table.

Parameter	Description	
AddBook	Specifies whether or not the server entry in the Domino Directory is updated when the ID file is created	
	The value can be True or False. The default value is True.	
	Domino Directory is the database that contains user personal documents, connection documents, server documents, and cross-certification files. This directory is also known as the public address book or names .nsf.	
Admin	User ID of the IBM Lotus Notes and Domino server administrator	
AdminPwd	Password of the administrator	
CertPath	Complete file specification of the certifier ID to be used when creating IDs	
CertPwd	Password of the certifier ID file	
CreateMailIDFile	Specifies whether or not a mail database is created with the ID file when calling the Register New User function of IBM Lotus Notes and Domino	
	The value can be ${\tt True}$ or ${\tt False}$. The default value is ${\tt True}$.	
Host	Host name or IP address of the IBM Lotus Notes and Domino server	
Port	TCP/IP port at which the IBM Lotus Notes and Domino server is listening	
	The default value is 63148.	
IDFilePath	Path for storing the ID files	
IDType	Type of ID files to be created	
	The value can be HIERARCHICAL or CERTIFIER.	
	The default is 172 $$ (HIERARCHICAL) . The numeric value for CERTIFIER is 173 .	
IsDebug	Debug feature	
	The value can be ${\tt YES}$ or ${\tt NO}$. The default value is ${\tt NO}$.	
MailDBPath	Mail file path	
MailOwnerAccess	Mail database ACL setting for the owner	
	The value can be one of the following:	
	■ DESIGNER (1)	
	■ EDITOR (2)	
	■ MANAGER (0)	
	The default value is 0.	
MailQuotaLimit	Maximum size of the user's e-mail database, in megabytes	
	The default value is 50.	
MailQuotaWarning	Size, in megabytes, at which the user's mail database issues a warning that the size limit may be exceeded	
	The default value is 40.	
MailServer	Canonical name of the server containing the user's mail file	

Parameter	Description	
MailSystem	User's mail system	
	The value can be any one of the following:	
	■ INOTES (3)	
	■ INTERNET (4)	
	■ NOTES (0)	
	The default value is 0.	
MailTemplateName	Name of the template for the design of the mail file	
PasswordLength	Minimum number of characters that can be used in the password	
	The value can be any number. The default minimum length is 5 characters.	
RegLog	Name of the log file to use when creating IDs	
RegServer	Name of the server to use when creating IDs and performing other registration functions	
StoreAddBook	Indicates whether or not the ID file is stored in the Domino Directory of the server	
	The value can be ${\tt True}\ or\ {\tt False}$. The default value is ${\tt True}$.	
SyncInternetPass word	Specifies whether or not the user can use the same password for both local client-based access and Web-based access to IBM Lotus Notes and Domino	
	The value can be True or False. The default value is True.	
LastReconciliati onTimeStamp	For the first reconciliation run, this parameter does not hold any value. From the second time onward, this parameter stores the time at which the last reconciliation run was completed.	
	The default value is None.	
IsSecure	Specifies whether or not the SSL feature is enabled	
	The value can be ${\tt YES}$ or ${\tt NO}$. The default value is ${\tt NO}$.	
DenyAccessGroupN ame	Name of the group for users whose accounts have been disabled	
triggerAdminP	Specifies whether or not the Trigger AdminP feature is enabled	
	The value can be Yes or No. The default value is Yes.	

After you specify values for these IT resource parameters, proceed to Step 9 of the procedure to import connector XML files.

Step 6: Configuring Reconciliation

Configuring reconciliation involves the following steps:

- Configuring Trusted Source Reconciliation
- Creating the Reconciliation Scheduled Tasks

Configuring Trusted Source Reconciliation

Note: Perform this step of the procedure only if you want to configure trusted source reconciliation. Only one connector can be configured for trusted source reconciliation. If you import the xlLotusNotes_XellerateUser.xml file while you have another trusted source configured, then both connector reconciliations would stop working.

Refer to Oracle Identity Manager Connector Framework Guide for conceptual information about reconciliation configurations.

To configure trusted source reconciliation, you must first import the XML file for trusted source reconciliation as follows:

- Open the Oracle Identity Manager Administrative and User Console.
- Click the **Deployment Management** link on the left navigation bar.
- Click the **Import** link under Deployment Management. A dialog box for locating files is displayed.
- 4. Locate and open the xlLotusNotes_XellerateUser.xml file, which is in the OIM_home\xlclient directory. Details of this XML file are shown on the File Preview page.
- Click **Add File**. The Substitutions page is displayed.
- Click **Next**. The Confirmation page is displayed.
- Click **Import**.
- In the message that is displayed, click Import to confirm that you want to import the XML file and then click **OK**.

Then, set the value of the IsTrusted reconciliation scheduled task attribute to YES while performing the procedure described in the following section.

Creating the Reconciliation Scheduled Tasks

To create the scheduled tasks for lookup fields and user reconciliations:

- Open the Oracle Identity Manager Design Console.
- Expand the **Xellerate Administration** folder.
- Select Task Scheduler.
- Click **Find**. The details of the predefined scheduled tasks are displayed on two different tabs.
- For the first scheduled task, enter a number in the **Max Retries** field. This number represents the number of times Oracle Identity Manager must attempt to complete the task before assigning the ERROR status to the task.
- Ensure that the **Disabled** and **Stop Execution** check boxes are not selected.
- In the Start region, double-click the **Start Time** field. From the date-time editor that is displayed, select the date and time at which you want the task to run.
- In the Interval region, set the following schedule parameters:

To set the task to run on a recurring basis, select the Daily, Weekly, Recurring Intervals, Monthly, or Yearly option.

If you select the **Recurring Intervals** option, then you must also specify the time interval at which you want the task to run on a recurring basis.

- To set the task to run only once, select the **Once** option.
- **9.** Provide values for the attributes of the scheduled task. Refer to the "Specifying Values for the Scheduled Task Attributes" section on page 2-8 for information about the values to be specified.

See Also: Oracle Identity Manager Design Console Guide for information about adding and removing task attributes

- 10. Click Save. The scheduled task is created. The INACTIVE status is displayed in the **Status** field, because the task is not currently running. The task is run at the date and time that you set in Step 7.
- **11.** Repeat Steps 5 through 10 to create the second scheduled task.

After you create both scheduled tasks, proceed to the "Step 7: Compiling Adapters" section on page 2-9.

Specifying Values for the Scheduled Task Attributes

This section provides information about the values to be specified for the following scheduled tasks:

- Lookup Fields Reconciliation Scheduled Task
- User Reconciliation Scheduled Task

Lookup Fields Reconciliation Scheduled Task You must specify values for the following attributes of the lookup fields reconciliation scheduled task.

Note: Attribute values are predefined in the connector XML file that you import. Specify values only for those attributes that you want to change.

Attribute	Description	Default/Sample Value
TargetRO	Name of the resource object	LOTUSRO
ServerName	Name of the IT resource instance that the connector uses to reconcile data	LotusNotes
LookupFieldName	Name of the group lookup field that is to be reconciled	LookUp.Lotus.Grp

After you specify values for these task attributes, proceed to Step 10 of the procedure to create scheduled tasks.

User Reconciliation Scheduled Task You must specify values for the following attributes of the user reconciliation scheduled task.

Note: Attribute values are predefined in the connector XML file that you import. Specify values only for those attributes that you want to change.

Attribute	Description	Default/Sample Value
Attibuto	Bootilphon	Boldali Calliple Value
TargetR0	Name of the resource object	LOTUSRO
ServerName	Name of the IT resource instance that the connector uses to reconcile data	LotusNotes
IsTrusted	Specifies whether or not reconciliation must be performed in trusted mode	YES or NO
		The default value is NO.
LoginNameField	Parameter whose value is used as the login name for the Xellerate User	Notes.LastName or Notes.ShortName
	Ensure that the value of the parameter that you select is unique for each IBM Lotus Notes and Domino user.	
Notes.XellerateO rganisation	Default value for the Oracle Identity Manager Organization name	Xellerate Users
	This value is used to create the Xellerate User in trusted mode.	

After you specify values for these task attributes, proceed to Step 10 of the procedure to create scheduled tasks.

Step 7: Compiling Adapters

The following adapters are imported into Oracle Identity Manager when you import the connector XML file:

- adpLNCreateuser
- adpLNUpdateUserName
- adpUpdateUserInfo
- adpLNDeleteUser
- adpLNEnableDisable
- adpLNUpdateGrp
- adpLNUpdatePassword

You must compile these adapters before you can use them to provision accounts on the target system.

To compile adapters by using the Adapter Manager form:

- Open the Adapter Manager form.
- To compile all the adapters that you import into the current database, select Compile All.

To compile multiple (but not all) adapters, select the adapters you want to compile. Then, select Compile Selected.

Note: Click **Compile Previously Failed** to recompile only those adapters that were not compiled successfully. Such adapters do not have an OK compilation status.

- **3.** Click **Start.** Oracle Identity Manager compiles the selected adapters.
- 4. If Oracle Identity Manager is installed in a clustered environment, then copy the compiled adapters from the OIM home\xellerate\Adapter directory to the same directory on each of the other nodes of the cluster. If required, overwrite the adapter files on the other nodes. Then, restart each node.

To view detailed information about an adapter:

- 1. Highlight the adapter in the Adapter Manager form.
- Double-click the row header of the adapter, or right-click the adapter.
- 3. Select Launch Adapter from the shortcut menu that is displayed. Details of the adapter are displayed.

Note: To compile one adapter at a time, use the Adapter Factory form. Refer to Oracle Identity Manager Tools Reference Guide for information about using the Adapter Factory and Adapter Manager forms.

Step 8: Configuring SSL

Note: This is an optional step of the deployment procedure. For more information about this procedure, refer to

http://www-128.ibm.com/developerworks/lotus/library/ 1s-Java_access_2/

To set up SSL connectivity between Oracle Identity Manager and the IBM Lotus Notes and Domino server:

1. Ensure that the DIIOP and HTTP tasks are running on the IBM Lotus Notes and Domino server for SSL communication.

Note: If you have already performed the procedure described in the "Step 2: Configuring the Target System" section on page 2-1, then the DIIOP task is already running.

- **2.** On the IBM Lotus Notes and Domino server, create a key ring using the Server Certificate Admin (certsrv.nsf) database. Move the two key ring files, keyfile.kyr and keyfile.sth, to the data directory of the server.
- 3. Restart the DIIOP task to generate a file named TrustedCerts.class in the IBM Lotus Notes and Domino data directory. The following is the path of the data directory:

lotus_home\Lotus\Domino\Data

Here, <code>lotus_home</code> is the directory in which IBM Lotus Notes and Domino is installed.

- Package the TrustedCerts.class file in the TrustedCerts.jar file.
- Move the TrustedCerts.jar file to the <code>java_installation\jre\lib\ext</code> directory on the Oracle Identity Manager server.

Configuring the Connector for Multiple Installations of the Target System

Note: Perform this procedure only if you want to configure the connector for multiple installations of IBM Lotus Notes and Domino. Refer to Oracle Identity Manager Design Console Guide for detailed instructions on performing each step of this procedure.

To configure the connector for multiple installations of the target system:

Create and configure one resource object per target system installation.

The Resource Objects form is in the Resource Management folder. The LOTUSRO resource object is created when you import the connector XML file. You can use this resource object as the template for creating the remaining resource objects.

Create and configure one IT resource per resource object.

The IT Resources form is in the Resource Management folder. The LotusNotes IT resource is created when you import the connector XML file. You can use this IT resource as the template for creating the remaining IT resources, of the same resource type.

Design one process form for each resource object.

The Form Designer form is in the Development Tools folder. The following process forms are created when you import the connector XML file:

- UD_LOTUS (main form)
- UD_LNGRP (child form)

You can use these process forms as templates for creating the remaining process forms.

Create and configure one process definition for each resource object.

The Process Definition form is in the Process Management folder. The Lotus Process process definition is created when you import the connector XML file. You can use this process definition as the template for creating the remaining process definitions.

While creating process definitions for each target system installation, the following steps that you must perform are specific to the creation of each process definition:

- From the **Object Name** lookup field, select the resource object that you create in Step 1.
- From the **Table Name** lookup field, select the process form that you create in Step 3.
- While mapping the adapter variables for the IT Resource data type, ensure that you select the IT resource that you create in Step 2 from the Qualifier list.

- **5.** Configure reconciliation for each target system installation. Refer to the "Step 6: Configuring Reconciliation" section on page 2-6 for instructions. Note that only the values of the following attributes are to be changed for each reconciliation scheduled task:
 - TargetR0
 - ServerName
 - IsTrusted

Set the IsTrusted attribute to YES for the IBM Lotus Notes and Domino installation that you want to designate as a trusted source. You can designate either a single or multiple installations of IBM Lotus Notes and Domino as the trusted source. For the remaining IBM Lotus Notes and Domino installations, set this attribute to NO.

6. If required, modify the fields to be reconciled for the Xellerate User resource object.

When you use the Administrative and User Console to perform provisioning, you can specify the IT resource corresponding to the IBM Lotus Notes and Domino installation to which you want to provision the user.

Testing and Troubleshooting

After you deploy the connector, you must test it to ensure that it functions as expected. This chapter discusses the following topics related to connector testing:

- **Running Test Cases**
- Troubleshooting

Running Test Cases

You can use the troubleshooting utility to identify the cause of problems associated with connecting to the target system and performing basic operations on the target system.

To use the troubleshooting utility, in a command window, change to the OIM_home\xellerate\JavaTasks directory, in which the xlLotusNotesProvision.jar file is present. Then, perform the following tests:

Create an IBM Lotus Notes and Domino user as follows:

java -jar xlLotusNotesProvision.jar Create host portNo admin adminpassword \ certpath regsrv maildbpath reglog lastName idpath mailserver firstName \ password certpws mailtemplatename;

For example:

```
java -jar xlLotusNotesProvision.jar Create 172.21.106.106 63148 "John \
Doe/TEST" password C:\\Test\\cert.id SGM mail\\ log.nsf lname C:\\Test\\ \
CN=SGM/O=TEST fname password password mail6.ntf;
```

Update information, such as the first name and last name, of an IBM Lotus Notes and Domino user as follows:

```
java -jar xlLotusNotesProvision.jar UpdateUserInfo host portNo \
admin adminpassword mailserver firstName lastName middleName orgUnit \
attrName attrValue;
```

Update information, such as the location and forward domain, of an IBM Lotus Notes and Domino user as follows:

```
java -jar xlLotusNotesProvision.jar UpdateUserName host portNo admin \
adminpassword mailServer certPath certPassword firstName lastName \
middleName orgUnit attrName attrValue;
```

Delete an IBM Lotus Notes and Domino user as follows:

```
java -jar xlLotusNotesProvision.jar Delete host \
portNo admin adminpassword mailserver firstName lastName middleName orgUnit \
```

regserver;

Troubleshooting

The following table lists solutions to some commonly encountered issues associated with the IBM Lotus Notes and Domino connector.

Problem Description	Solution	
Oracle Identity Manager cannot establish a connection with the IBM Lotus Notes and Domino server.	■ Ensure that the IBM Lotus Notes and Domino server is running.	
	■ Ensure that Oracle Identity Manager is running.	
	■ Ensure that all the adapters have been compiled.	
	 Use the IT Resources form to examine the Oracle Identity Manager record. 	
An Operation Failed message is displayed on the Oracle Identity Manager Administrative and User Console	■ Ensure that the attribute values do not contain delimiter characters (white space).	
	 Ensure that the attribute values do not exceed the specified length. 	

Known Issues

The following are known issues associated with this release of the connector:

- For the Update User function, the simultaneous update of more than one of the following fields is not possible:
 - First Name
 - Last Name
 - Middle Name
 - Organization Unit
- No error is thrown if you use Oracle Identity Manager to provision a user account that already exists on IBM Lotus Notes and Domino. This is considered an update operation for the user.
- IBM Lotus Notes and Domino does not have a unique field for a user.
- Reconciliation of a user whose name (first name or last name) has been updated once works correctly. However, if the name (first name or last name) is updated again, then this second update is not reconciled during the next reconciliation run.
 - The following example illustrates this limitation:
 - Suppose a user's first name and last name were updated from John and Doe to John1 and Doe1, respectively. This update is reconciled correctly. In the second update, the first name and last name are changed to John 2 and Doe 2, respectively. This update is not reconciled because the old first name and old last name values stored in IBM Lotus Notes and Domino are still John and Doe.
- The limitation described in the preceding point is also applicable to user deletion after updates to the first name or last name in IBM Lotus Notes and Domino.
- Some Asian languages use multibyte character sets. If the character limit for the fields in the target system is specified in bytes, then the number of Asian-language characters that you can enter in a particular field may be less than the number of English-language characters that you can enter in the same field. The following example illustrates this limitation:
 - Suppose you can enter 50 characters of English in the User Last Name field of the target system. If you were using the Japanese locale and if the character limit for the target system fields were specified in bytes, then you would not be able to enter more than 25 characters in the same field.

4	-2

Attribute Mappings Between Oracle Identity Manager and IBM Lotus Notes and Domino

The following table discusses attribute mappings between Oracle Identity Manager and IBM Lotus Notes and Domino.

Oracle Identity Manager Attribute	IBM Lotus Notes and Domino Attribute	Description
Lookup Fields		
Lookup.Lotus.Grp	GROUP	Name of group profiles to which users can be attached
User Attributes		
First Name	First name	First name
Middle Name	Middle name	Middle name
Last Name	Last name	Last name
Short Name	Short name	Short name
Password	Password	Password
Security Type	Security type	Security type for user (North American or International)
End Date	Certificate expiration date	Expiration date of certificate
Organization Unit	Unique org unit	Organization to which user belongs
Mail Internet Address	Internet address	E-mail address.
Location	Location	Location
Comment	Comment	Comment
Forward Domain	Forwarding address	Forwarding e-mail address
GRP Name	Group	Group to which user belongs

Α	-2

Index

Α	DIIOP, 2-1, 2-10
Adapter Factory form, 2-10	Domino IIOP, 2-1, 2-10
Adapter Manager form, 2-9	_
adapters, compiling, 2-9	E
additional files, 2-1, 2-2	errors, 3-2
Administrative and User Console, 2-4, 2-7, 3-2	external code files, 2-1, 2-2
AdminP functions, 1-2	external code ines, 21,22
attributes	F
lookup fields reconciliation scheduled task, 2-8	F
user reconciliation scheduled task, 2-8	files
attributes mappings, A-1	additional, 2-1, 2-2
	external code, 2-1, 2-2
C	See also XML files
	files and directories of the connector
changing input locale, 2-2, 2-3	See connector files and directories
clearing server cache, 2-3	functionality supported, 1-1
clustered environment, 2-2, 2-10	functions available, 1-1
compiling adapters, 2-9	
configuring	G
connector for multiple installations of the target	
system, 2-11	globalization features, 1-2
connector on a cluster, 2-2, 2-10	
Oracle Identity Manager server, 2-2	
reconciliation, 2-6	· · · · · · · · · · · · · · · · · · ·
SSL, 2-10	importing connector XML files, 2-4
configuring target system, 2-1	input locale, changing, 2-2, 2-3
connector files and directories	issues, 4-1
copying, 2-2	IT resources
description, 1-4	defining, 2-4
destination directories, 2-2	LotusNotes, 2-4, 2-8
installation media file, 1-4, 2-2	parameters, 2-4
connector testing, 3-1	types, Lotus Notes, 2-4
connector version number, determining, 1-4	
connector XML files	L
See XML files	limitations, 4-1
creating scheduled tasks, 2-7	lookup fields reconciliation, 1-3
_	lookup fields reconciliation scheduled task, 2-8
D	100kup neius reconcination seneduled task, 20
defining	8.0
IT resources, 2-4	M
scheduled tasks, 2-7	mapping between attributes of target system and
deployment requirements, 2-1	Oracle Identity Manager, A-1
Design Console, 2-7	Administration Process functions
determining version number of connector, 1-4	See AdminP functions
,	multilanguage support. 1-2

Ν

node, configuring the connector on, 2-2, 2-10

0

Oracle Identity Manager Administrative and User Console, 2-4, 2-7, 3-2 Oracle Identity Manager Design Console, 2-7 Oracle Identity Manager server, configuring, 2-2

P

```
parameters of IT resources, 2-4
problems, 3-2
process tasks, 1-1
provisioning
fields, 1-3
functions, 1-1
module, 1-3
```

R

```
reconciliation
configuring, 2-6
functions, 1-1
lookup fields, 1-3
module, 1-2
trusted source mode, 1-4
user, 1-3
requirements for deploying, 2-1
```

S

```
scheduled tasks
attributes, 2-8
defining, 2-7
lookup fields reconciliation, 2-8
user reconciliation, 2-8
server cache, clearing, 2-3
SSL, configuring, 2-10
supported
functionality, 1-1
languages, 1-2
releases of Oracle Identity Manager, 2-1
target systems, 2-1
```

T

```
target system, multiple installations, 2-11
target systems
configuring, 2-1
supported, 2-1
test cases, 3-1
testing the connector, 3-1
troubleshooting, 3-2
troubleshooting utility, 3-1
trusted source reconciliation, 1-4, 2-7
trusted source reconciliation, configuring, 2-7
```

U

```
upgrading, consideration, 1-4
user attribute mappings, A-1
user reconciliation, 1-3
user reconciliation scheduled task, 2-8
```

٧

version number of connector, determining, 1-4

X

```
XML files
copying, 2-2
description, 1-4
for trusted source reconciliation, 1-4
importing, 2-4
```