



Screen Orchestrator Installation Guide

Version 2005

May 2005

Siebel Systems, Inc., 2207 Bridgepointe Parkway, San Mateo, CA 94404
Copyright © 2005 Siebel Systems, Inc.
All rights reserved.
Printed in the United States of America

No part of this publication may be stored in a retrieval system, transmitted, or reproduced in any way, including but not limited to photocopy, photographic, magnetic, or other record, without the prior agreement and written permission of Siebel Systems, Inc.

Siebel, the Siebel logo, UAN, Universal Application Network, Siebel CRM OnDemand, TrickleSync, Universal Agent, and other Siebel names referenced herein are trademarks of Siebel Systems, Inc., and may be registered in certain jurisdictions.

Other product names, designations, logos, and symbols may be trademarks or registered trademarks of their respective owners.

PRODUCT MODULES AND OPTIONS. This guide contains descriptions of modules that are optional and for which you may not have purchased a license. Siebel's Sample Database also includes data related to these optional modules. As a result, your software implementation may differ from descriptions in this guide. To find out more about the modules your organization has purchased, see your corporate purchasing agent or your Siebel sales representative.

U.S. GOVERNMENT RESTRICTED RIGHTS. Programs, Ancillary Programs and Documentation, delivered subject to the Department of Defense Federal Acquisition Regulation Supplement, are "commercial computer software" as set forth in DFARS 227.7202, Commercial Computer Software and Commercial Computer Software Documentation, and as such, any use, duplication and disclosure of the Programs, Ancillary Programs and Documentation shall be subject to the restrictions contained in the applicable Siebel license agreement. All other use, duplication and disclosure of the Programs, Ancillary Programs and Documentation by the U.S. Government shall be subject to the applicable Siebel license agreement and the restrictions contained in subsection (c) of FAR 52.227-19, Commercial Computer Software - Restricted Rights (June 1987), or FAR 52.227-14, Rights in Data—General, including Alternate III (June 1987), as applicable. Contractor/licensor is Siebel Systems, Inc., 2207 Bridgepointe Parkway, San Mateo, CA 94404.

Proprietary Information

Siebel Systems, Inc. considers information included in this documentation and in Siebel Business Applications Online Help to be Confidential Information. Your access to and use of this Confidential Information are subject to the terms and conditions of: (1) the applicable Siebel Systems software license agreement, which has been executed and with which you agree to comply; and (2) the proprietary and restricted rights notices included in this documentation.

Contents

1 What's New in This Release

2 Installing the Screen Orchestrator

Installation Prerequisites 7

Migrating From a Previous Version of Screen Orchestrator 7

Installing Screen Orchestrator 7

Run-Time Requirement 8

Setting the Screen Resolution 8

1

What's New in This Release

What's New in Screen Orchestrator Installation Guide, Version 2005

Table 1 lists changes in this version of the documentation to support release 2005 of the software.

Table 1. What's New in Screen Orchestrator Installation Guide, Version 2005

Topic	Description
Run-Time Requirement	Information was added about the location of the sethomes.bat file.

2

Installing the Screen Orchestrator

This chapter describes how to install the Siebel Retail Finance Screen Orchestrator. It contains the following topics:

- Installation Prerequisites
- Migrating From a Previous Version of Screen Orchestrator
- Installing Screen Orchestrator
- Run-Time Requirement
- Setting the Screen Resolution

Installation Prerequisites

Before you install Screen Orchestrator, you must install and configure the following Java Runtime Environment (JRE):

Sun Microsystems Java 2 Platform, Standard Edition (J2SE) v1.4.2_04 JRE

Migrating From a Previous Version of Screen Orchestrator

If you have a previous version of the Screen Orchestrator installed, you must uninstall that version and save any work before you install the new version.

To migrate from a previous version of Screen Orchestrator

- 1 Save to an archive location any work in subdirectories of the directory where Screen Orchestrator is installed.
- 2 Navigate to the setup.exe file, in the root directory on the CD, and double-click on the setup.exe file.

Screen Orchestrator is uninstalled.

NOTE: The processes.xml file is not deleted from the resources directory. This file must be preserved when migrating, because the contents of the file change as new processes are added using the Screen Orchestrator.

Installing Screen Orchestrator

To install the Screen Orchestrator, double-click the setup.exe file and follow the instructions in the Installation Wizard.

NOTE: If you have received the software on CD, a link to the installation setup file might be displayed automatically; click on the link to start the Installation Wizard.

Run-Time Requirement

After you install Screen Orchestrator, make sure that the `JAVA_HOME` variable in the `sethomes.bat` file points to the location of your J2SE v1.4.2_04 JRE. The `sethomes.bat` file is located in the root of the directory where you install the Screen Orchestrator.

Setting the Screen Resolution

For optimum display, set the screen resolution of the machine on which you install Screen Orchestrator to 1024 x 768 pixels.