



# **System Requirements and Supported Platforms for Oracle® Business Intelligence Applications**

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# 1

## Introduction

This book contains the definitive list of system requirements and supported platforms for Release 7.9 of Oracle Business Intelligence Applications.

Topics in this chapter include the following:

- n [Oracle Business Intelligence Applications Documentation](#)
- n [Contacting Technical Support](#)

# Oracle Business Intelligence Applications Documentation

Documentation for Oracle Business Intelligence Applications is available on Oracle Technology Network (OTN) and on Siebel SupportWeb.

## *To access Oracle Business Intelligence Suite Enterprise Documentation on Oracle Technology Network*

Go to the Oracle Business Intelligence Applications Documentation Library:

[http://www.oracle.com/technology/documentation/bi\\_apps.html](http://www.oracle.com/technology/documentation/bi_apps.html)

## *To access Oracle Business Intelligence Applications Documentation on Siebel SupportWeb*

- 1 Go to <http://supportweb.siebel.com> and log in using the login name and password given to you by Support Services. If you do not have this information, contact Global Customer Support at <mailto:siebelsupport@oracle.com>.
- 2 Under Self Service, click Browse/Search Knowledge Base.
- 3 In the left pane, click Product Documentation.

# Contacting Technical Support

To maximize your Oracle Business Intelligence Applications product implementation success and your return on investment, it is the recommended standard that your designated support contacts are trained representatives of your company. Such training should include initial basic product training and, as needed, supplemental training appropriate for the specific role or implementation phase, specialized product usage, and/or migration. This training ensures that your implementation team has the right level of knowledge to troubleshoot issues and provide the necessary technical information to the Global Customer Support team so that we can effectively work with you to resolve your issues quickly.

It is a recommended industry best practice that you establish and maintain the organization and processes to provide first-line support for your Oracle Business Intelligence implementation directly to your users. Global Customer Support provides second-line support to your trained designated contacts who have administration access and are able to provide information such as repository files, log files, or database extracts required for issue diagnosis.

To maximize your knowledge of Oracle Business Intelligence Applications products and your return on investment:

- n You should attend Oracle training to become a designated contact.
- n Your Oracle-trained designated contacts provide technical support to your users. Global Customer Support provides support directly to your designated contacts.

To provide efficient, timely support and access to the Global Customer Support knowledge base:

- n Global Customer Support is primarily Web-based; it can be accessed through Siebel SupportWeb (<http://ebusiness.siebel.com/supportweb>). Here you can search our extensive knowledge base for solutions. If you are unable to resolve your issue, your designated contacts can submit a service request to our Global Support Team.
- n Designated contacts receive read/write access to Siebel SupportWeb. A read-only account is provided for your company so that the project team can use the knowledge base.

If you do not have a SupportWeb account, or if you have a question, please contact us at <mailto:siebelsupport@oracle.com> or call your local Support Center:

North America:	+1 800 214 0400 or +1 650 341 0700
Brazil (São Paulo):	+55 11 5189 3330
UK (London):	+44 118 92 45678
Germany (Munich):	+49 891 430 1710
France (Paris):	+44 118 92 45678
Ireland (Galway):	+44 118 92 45678
Japan (Tokyo):	0120 606 750 (toll-free, Japan domestic only), +81 3 5251 8884 (outside of Japan)
Singapore:	+65 6436 1866

Outside of local support center hours, for urgent severity 1 production issues, customers can call:  
+1 800 214 0400 or +1 650 341-0700.





# 2

## Platform Requirements for Oracle Business Intelligence Applications

This chapter describes all of the supported environments under which Oracle Business Intelligence Applications operate correctly. It includes information about hardware and software requirements, as well as globalization requirements, and the following topics:

- n [Oracle Business Intelligence Enterprise Edition Infrastructure Requirements](#)
- n [Hardware Requirements](#)
- n [Client and Server Environment Requirements](#)
- n [Supported Data Sources](#)
- n [Supported Source Systems](#)

### Oracle Business Intelligence Enterprise Edition Infrastructure Requirements

Prior to installing Oracle Business Intelligence Applications 7.9, you must install the Oracle Business Intelligence Enterprise Edition infrastructure. Oracle Business Intelligence Applications 7.9 is supported on Oracle Business Intelligence Enterprise Edition version 10.1.3.2.1 or higher.

### Hardware Requirements

This section describes the hardware and network requirements for Oracle Business Intelligence Applications 7.9. Oracle has certified acceptable performance in these environments; however, performance is improved by using faster processors and additional memory, particularly in environments where users run multiple applications simultaneously.

Table 1 describes the minimum requirements for Oracle Business Intelligence Applications.

Table 1. Minimum Requirements for Oracle Business Intelligence Applications

Description	Requirement
Oracle Business Analytics Warehouse	CPU: 2 GHz or better, 4 processors minimum RAM: 4 GB
Oracle Business Intelligence Data Warehouse Administration Console (DAC)	CPU: 1 GHz or better RAM: 500 MB
Oracle Business Intelligence Data Warehouse Administration Console (DAC)	CPU: 1 GHz or better RAM: 1 GB
ETL (Informatica PowerCenter) Client	CPU: 1 GHz or better RAM: 1 GB
ETL (Informatica PowerCenter) Repository Server	CPU: 1 GHz or better RAM: 1 GB
ETL (Informatica PowerCenter) Server	CPU: 2 GHz or better, with a minimum of two processors RAM: 4 GB

# Client and Server Environment Requirements

This section contains information about the supported client and server operating systems for Oracle Business Intelligence Applications version 7.9.

## Supported Client and Server Operating Systems

Oracle Business Intelligence Applications supports the client and server operating systems listed in [Table 2](#).

Table 2. Supported Client and Server Operating Systems for Oracle Business Intelligence Applications version 7.9

Client Type	Operating System
Informatica PowerCenter 7.1.4 Server <sup>1</sup>	HP-UX 11.11 (32-bit). Processor: PA-RISC
	HP-UX 11.23 (64-bit). Processor: Itanium <sup>2</sup>
	IBM AIX 5L versions 5.2 (32-bit and 64-bit), 5.3 (32-bit and 64-bit). Processor: PowerPC
	Microsoft Windows 2000 Server (32-bit), 2003 Server (32-bit). Processor: X86
	Novell SUSE Linux Enterprise Server 9 with minimum kernel 2.6 (32-bit). Processor: x86
	Novell SUSE Linux Enterprise Server 9 with minimum kernel 2.6 (64-bit) <sup>3</sup> .
	Oracle Enterprise Linux 4 Update 4 with minimum kernel 2.6 (32-bit). Processor: x86
	Red Hat Enterprise Linux 4 with minimum kernel 2.6 (32-bit). Processor: x86
	Red Hat Enterprise Linux 4 with minimum kernel 2.6 (64-bit) <sup>4</sup> .
Oracle Business Intelligence Data Warehouse Administration Console (DAC) Server	HP-UX 11.11 (32-bit). Processor: PA-RISC
	HP-UX 11.23 (64-bit). Processor: Itanium <sup>2</sup>
	IBM AIX 5L versions 5.2 (32-bit and 64-bit), 5.3 (32-bit and 64-bit). Processor: PowerPC
	Microsoft Windows 2000 Server (32-bit), 2003 Server (32-bit). Processor: X86
	Novell SUSE Linux Enterprise Server 9 with minimum kernel 2.6 (32-bit). Processor: x86
	Novell SUSE Linux Enterprise Server 9 with minimum kernel 2.6 (64-bit) <sup>3</sup> .
	Oracle Enterprise Linux 4 Update 4 with minimum kernel 2.6 (32-bit). Processor: x86
	Red Hat Enterprise Linux 4 with minimum kernel 2.6 (32-bit). Processor: x86
	Red Hat Enterprise Linux 4 with minimum kernel 2.6 (64-bit) <sup>4</sup> .
	Sun Solaris 8 (32-bit), 9 (32-bit and 64-bit), 10 (32-bit and 64-bit). Processor: SPARC

Table 2. Supported Client and Server Operating Systems for Oracle Business Intelligence Applications version 7.9

Client Type	Operating System
Informatica PowerCenter 7.1.4 Client	Microsoft Windows 2000 Server, Microsoft Windows 2003 Server Microsoft Windows XP
Oracle Business Intelligence Data Warehouse Administration Console (DAC) Client	Microsoft Windows 2000 Server, Microsoft Windows 2003 Server Microsoft Windows XP

1. Informatica Server support for Teradata is limited to the following operating systems: Windows 2000 and Windows 2003, IBM AIX 5.3 (32-bit and 64-bit), HP-UX 11i (32-bit and 64-bit), and Sun Solaris 8 (32-bit), Sun Solaris 9 (32-bit and 64-bit), and Sun Solaris 10 (32-bit and 64-bit).
2. HP-UX 11.11 Itanium 64-bit systems require Patch PHSS\_33033 or higher. HP -UX 11.23 Itanium 64-bit systems require Patch PHSS\_33349 or higher.
3. SUSE Linux 64-bit is only supported for the following processor/platform and target database combinations: SUSE Linux on IBM zSeries and target database either IBM DB2 version 8.2 or Oracle 10g.
4. Red Hat Linux 64-bit is only supported for the following processor/platform and target database combinations: Red Hat Linux on IBM zSeries and target database either IBM DB2 version 8.2 or Oracle 10g, and Itanium processor and target database either IBM DB2 version 8.1, version 8.2, or Oracle 9i or Oracle 10g.

**NOTE:** The Oracle Business Intelligence Data Warehouse Administration Console (client and server) requires the installation of SDK for Java 2 Platform, Standard Edition, Version 1.5.x. DAC also requires that the JDBC drivers used be for the databases supported. Since JDBC drivers show variations with different database versions from a vendor, drivers shipped with the database, or downloaded from DB-vendor site knowing to be certified for that version, alone should be used. Currently, third-party JDBC drivers for the databases are not supported. For further information, see *Oracle Business Intelligence Applications Installation and Configuration Guide*.

## Supported Data Sources

**NOTE:** By its very nature, Oracle Business Intelligence Applications is very much linked to specific versions of database software. For this reason, only explicitly tested versions of database client and server software are listed below. In instances where alternative service pack or patch levels have been tested and certified, these will also be indicated.

If a customer running on a higher patch level finds a problem in the use of their Oracle Business Intelligence Applications software, then Global Customer Support will investigate it as normal. If a defect is found in the Oracle Business Intelligence Applications software, the normal support process will be followed to determine if and when the defect will be rectified. In such a case, that defect identified will be considered to be in the higher version of database software, not the Oracle Business Intelligence Applications software. It may be possible for Oracle to produce a patch to work around this defect, but this cannot be guaranteed and indeed may not even be technically possible. In this situation, the customer should contact the database vendor to obtain a patch to their database software that rectifies the problem, or should regress their database software back down to a version that does not exhibit this problem when running with Oracle Business Intelligence Applications software.

Customers' regression and acceptance tests that will be run after the database upgrades are performed should fully test the range of features and functionality that are expected to be seen in the production environment, to ensure that they are confident there are no significant problems introduced by the upgrade of the database software.

## Supported Databases for Oracle Business Analytics Warehouse

The databases listed in [Table 3](#) have been certified for the Oracle Business Analytics Warehouse and related Informatica and DAC component repositories.

Table 3. Supported Databases for Oracle Business Analytics Warehouse

Vendor and Product	Version	Connectivity Software	Code Page	Sort Order
Microsoft SQL Server 2000	2000 Service Pack 2 or above, 32-bit	SQL Server ODBC Driver/ Microsoft Data Access Components (MDAC) 2.7 or higher	UCS-2, Traditional	Binary or Dictionary with Case Sensitive
Microsoft SQL Server 2000 Enterprise Edition (64-bit)	2000	SQL Server ODBC Driver/ Microsoft Data Access Components (MDAC) 2.7 or higher	UCS-2, Traditional	Binary or Dictionary with Case Sensitive
Microsoft SQL Server 2005	2005 Patch Level 9.00.1399.06	SQL Server Native Client 2005-99-1355-00/SQL Server ODBC Driver version 3.70.08.20 Microsoft Data Access Components (MDAC) 2.8	UCS-2, Traditional	Binary or Dictionary with Case Sensitive
IBM DB2 Universal Database (UDB) Enterprise Server Edition for Windows and Unix	8.1 with FixPak 5 or higher	IBM DB2 Runtime Client 8.1 FixPak 12	UCS-2, Traditional	Identity/ System
IBM DB2 for UDB EE	8.2	DB2 Connect with FixPak 10 or higher	UCS-2, Traditional	Identity/ System

Table 3. Supported Databases for Oracle Business Analytics Warehouse

Vendor and Product	Version	Connectivity Software	Code Page	Sort Order
IBM DB2 Universal Database (UDB) for z/OS	8.2	IBM DB2 UDB Runtime Client and DB2 Connect 8.2, minimum FixPak 8	UCS-2, Traditional	Identity/System
IBM DB2 for z/OS (NFM mode)	8	IBM DB2 UDB Admin Client, DB2 8.1 with FixPak 12s	UCS-2, Traditional	Identity/System
NCR Teradata	V2R6.0, V2R6.1, V2R6.2 <sup>1</sup>	ODBC Driver for Teradata 3.6.0.0 (03.06.00.00) or higher <sup>2</sup>	UTF-8, ASCII	Case Sensitive
Oracle Database 9i Enterprise Edition	9.2.0.7 or higher	Oracle 9iR2 client <sup>3</sup>	UTF-8, Traditional	Binary or Dictionary
Oracle Database 10g Enterprise Edition	10gR1: 10.1.0.4 or higher  10gR2: 10.2.0.2. or higher	Oracle 10g client	UTF-8, Traditional	Binary or Dictionary

1. Teradata V2R6.2 is certified with Oracle Business Intelligence Applications version 7.9.3.
2. The exact version of the Teradata ODBC driver that is required depends on the operating system and processor (32 bit or 64 bit). Refer to the Drivers and Connectivity Software download page on the Teradata website for information on the exact 3.6.0.0x version that is supported for a given operating system.
3. The use of Oracle 10g client is not supported for Informatica Server connecting to the Oracle 9i database.

**NOTE:** The repositories for Data Warehouse Administration Console and Informatica are not supported on Teradata or on DB2 for OS/390 and z/OS.

**NOTE:** SQL Server databases with case-sensitive server collation is supported. Also, SQL Server databases should be created with the ANSI NULL option selected.

**NOTE:** Teradata is only supported for the target data warehouse and not as a source.

## Supported Source Systems

Oracle Business Intelligence Applications provides adapters to source systems for data extraction and loading into the Oracle Business Analytics Warehouse. A universal adapter is available for non-supported and custom source systems.



This version of Oracle Business Intelligence Applications supports the source systems listed in [Table 4](#).

Table 4. Supported Source Systems for Oracle Business Intelligence Applications

Vendor and Product	Version	Oracle Business Intelligence Applications	Associated Source Application or Module
Oracle's Siebel CRM Applications <sup>1</sup>	6.3.x, 7.5.x, 7.7.x, 7.8.x, 8.0 <sup>2</sup>	Sales Analytics Usage Accelerator Analytics Option	Oracle's Siebel Sales
		Service Analytics	Oracle's Siebel Call Center Oracle's Siebel Service Oracle's Siebel Field Service
		Marketing Analytics Marketing Planning Analytics Option	Oracle's Siebel Enterprise Marketing Oracle's Siebel Marketing Resource Management
		Order Management Analytics Pricing Analytics	Oracle's Siebel Customer Order Management
		Partner Analytics	Oracle's Siebel Partner Relationship Management
		Pharma Sales Analytics Pharma Marketing Analytics	Oracle's Siebel Life Sciences—Pharmaceuticals
		Financial Institution Analytics Financial Retail Analytics Finance Marketing Analytics Finance Sales Analytics Finance Service Analytics	Oracle's Siebel Financial Services
		Insurance Marketing Analytics Insurance Partner Manager Analytics Insurance Sales Analytics Insurance Service Analytics	Oracle's Siebel Insurance
		Consumer Packaged Goods Sales Analytics	Oracle's Siebel Consumer Goods

Table 4. Supported Source Systems for Oracle Business Intelligence Applications

Vendor and Product	Version	Oracle Business Intelligence Applications	Associated Source Application or Module
Oracle's Siebel CRM Applications <sup>1</sup> (Continued)	6.3.x, 7.5.x, 7.7.x, 7.8.x, 8.0 <sup>2</sup>	Case Management Analytics	Oracle's Siebel Public Sector
		Case Investigations Analytics Option	
		Benefits Management Analytics Option	
		Communications, Media, and Energy Marketing Analytics	Oracle's Siebel Communications, Media, and Energy
		Communications, Media, and Energy Sales Analytics	
		Communications, Media, and Energy Service Analytics	
		Healthcare Marketing Analytics	Oracle's Siebel Healthcare
		Healthcare Partner Manager Analytics	
		Healthcare Sales Analytics	
		Healthcare Service Analytics	Oracle's Siebel Automotive
		Automotive Marketing Analytics	
		Automotive Partner Manager Analytics	
		Automotive Sales Analytics	Oracle's Siebel Oil, Gas, and Chemical
		Automotive Service Analytics	
		Oil, Gas, and Chemical Marketing Analytics	
		Oil, Gas, and Chemical Sales Analytics	Oracle's Siebel Retail
		Oil, Gas, and Chemical Service Analytics	
		Store Management Analytics	
Oracle Applications	11.5.8, 11.5.9, 11.5.10	Order Management Analytics	Oracle Order Management
		Order Fulfillment Analytics Option	Oracle Financials (for Revenue)
			Oracle Supply Chain
		Inventory Analytics	Oracle Discrete Manufacturing

Table 4. Supported Source Systems for Oracle Business Intelligence Applications

Vendor and Product	Version	Oracle Business Intelligence Applications	Associated Source Application or Module
Oracle Applications (Continued)	11.5.8, 11.5.9, 11.5.10	Procurement and Spend Analytics Supplier Performance Analytics	Oracle Purchasing/ Procurement  Oracle iProcurement  Oracle Financials (Payables)
		General Ledger & Profitability Analytics Payables Analytics Receivables Analytics	Oracle Financials (GL, Payables, Receivables)
		Human Resources Operations & Compliance Analytics Human Resources Compensation Analytics	Oracle Human Resources  Oracle Payroll
		Financial Services Profitability Analytics <sup>3</sup>	Oracle Financial Services Applications (OFSA) Financial Data Manager 4.5.x <sup>3</sup>
Oracle's PeopleSoft Enterprise Applications <sup>4</sup>	8.4, 8.8	General Ledger and Profitability Analytics  Payables Analytics  Receivable Analytics	Oracle Financials (GL, Payables, Receivables)

Table 4. Supported Source Systems for Oracle Business Intelligence Applications

Vendor and Product	Version	Oracle Business Intelligence Applications	Associated Source Application or Module
Oracle's PeopleSoft Enterprise Applications <sup>4</sup> (Continued)	8.8	Human Resources Operations and Compliance Analytics  Human Resources Compensation Analytics	Oracle's PeopleSoft Human Resources  Oracle's PeopleSoft Payroll  Oracle's PeopleSoft eCompensation
Universal Source	N/A	Contact Center Telephony Analytics Order Management Analytics Order Fulfillment Analytics Option Inventory Analytics Procurement and Spend Analytics Supplier Performance Analytics General Ledger & Profitability Analytics Payables Analytics Receivables Analytics Human Resources Operations & Compliance Analytics Human Resources Compensation Analytics	N/A

1. Oracle Business Intelligence Applications provides a Data Warehouse Business Adapter for Siebel that allows support for the Siebel CRM Application versions listed. The Analytics Bridge applications from previous releases are now obsolete.
2. Oracle's Siebel CRM Applications 8.0 is a supported source system in Oracle Business Intelligence Applications version 7.9.1 or higher.
3. See section [Financial Services Profitability Analytics](#) for details.
4. Oracle's PeopleSoft Enterprise Applications is a supported source system in Oracle Business Intelligence Applications version 7.9.3.

## Financial Services Profitability Analytics

Financial Services Profitability Analytics is introduced in Oracle Business Intelligence Applications version 7.9.2 and provides business intelligence for Oracle Financial Services Applications (OFSA) version 4.5.x. Financial Services Profitability Analytics does not require Oracle Business Intelligence Data Warehouse Administration Console (DAC) or Informatica components, and does not utilize the Oracle Business Analytics Warehouse. The application is available in the English language only.

For certification information for Oracle Financial Services Applications Financial Data Manager 4.5.x, refer to the Certify site available from the Certify tab on Oracle Metalink (<http://metalink.oracle.com>).

## Globalization Requirements

Oracle Business Intelligence 7.9 is available in the languages listed in [Table 5](#).

Table 5. Supported Languages for Oracle Business Intelligence Applications 7.9

Language	Language Code/Oracle Business Intelligence Language Code	Supported Database Code Pages
English	ENU/I_en	Traditional/Unicode
French	FRA/I_fr	Traditional/Unicode
German	DEU/I_de	Traditional/Unicode
Spanish	ESN/I_es	Traditional/Unicode
Italian	ITA/I_it	Traditional/Unicode
Danish	DAN/I_da	Traditional/Unicode
Dutch	NLD/I_nl	Traditional/Unicode
Swedish	SVE/I_sv	Traditional/Unicode
Japanese	JPN/I_ja	Traditional/Unicode
Portuguese (Brazilian)	PTB/I_pt-br	Traditional/Unicode
Portuguese (European)	PTG/I_pt	Traditional/Unicode
Chinese (Simplified)	CHS/I_zh	Unicode
Chinese (Traditional)	CHT/I_zh-tw	Unicode
Czech	CSY/I_cs	Unicode
Finnish	FIN/I_fi	Traditional/Unicode
Korean	KOR/I_ko	Unicode



# 3

## Supported Software and Ancillary Programs

### Supported Software for Oracle Business Intelligence Applications

Oracle Business Intelligence Applications 7.9 supports the third-party software products listed in [Table 6](#). These products must be obtained directly from the vendors that sell them.

Table 6. Supported Software for Oracle Business Intelligence Applications

Vendor and Product	Version	Associated Module	Function
Adobe Acrobat Reader	6.0, 7.0	Oracle Business Intelligence Applications	Used for viewing portable document format (PDF) documents.
DataDirect Connect® for ODBC	5.0 or higher	Oracle Business Intelligence Applications	These ODBC drivers support connecting to the database versions on all platforms supported by the database vendor, unless otherwise noted.
Hibernate Core Package	3.2.x	Oracle Business Intelligence Data Warehouse Administration Console (DAC)	Used for data persistence related tasks, and to generate SQL that is portable to all supported databases.

# Ancillary Programs for Oracle Business Intelligence Applications

Oracle Business Intelligence Applications 7.9 supports the ancillary programs listed in [Table 7](#).

Table 7. Ancillary Programs for Oracle Business Intelligence Applications

Vendor and Product	Version	Associated Module	Function
Informatica PowerCenter	7.1.4 <sup>1</sup>	Oracle Business Intelligence Applications	Distributed. Used to perform the data integration between Source Systems and Oracle Business Analytics Warehouse.
Informatica Power Connect for PeopleSoft®	7.1.4	Data Warehouse Business Adapter for PeopleSoft	Distributed. Supports extraction and integration of data from PeopleSoft applications into the Oracle Business Analytics Warehouse.
Informatica Power Connect for SAP®	7.1.4	Data Warehouse Business Adapter for SAP	Distributed. Supports extraction and integration of data from SAP R/3 applications into the Oracle Business Analytics Warehouse.
Apache Software Foundation Apache Commons Codec	1.2	Oracle Business Intelligence Data Warehouse Administration Console	Distributed. Used by Oracle Business Intelligence Data Warehouse Administration Console for encryption.
Apache Software Foundation Apache Commons Betwixt	0.7	Oracle Business Intelligence Data Warehouse Administration Console	Distributed. Used by Oracle Business Intelligence Data Warehouse Administration Console for reading and writing beans and for parsing the XMLBeanInfo metadata from an XML file format.
Apache Software Foundation Apache Commons BeansUtil	1.6.1	Oracle Business Intelligence Data Warehouse Administration Console	Distributed. Used by Oracle Business Intelligence Data Warehouse Administration Console for dynamically defining and accessing bean properties and managing the conversion of objects from one type to another.



Table 7. Ancillary Programs for Oracle Business Intelligence Applications

Vendor and Product	Version	Associated Module	Function
Apache Software Foundation Sun JavaMail	1.4	Oracle Business Intelligence Data Warehouse Administration Console	Distributed. Used by Oracle Business Intelligence Data Warehouse Administration Console for sending email notifications about the status of ETL tasks.
Microsoft InstallShield Developer	5.0 SP1	Oracle Business Intelligence Applications Installer	Embedded.

1. Oracle Business Intelligence Applications 7.9.3 requires the Informatica Emergency Bug Fix (EBF) 108240 to be applied to Informatica 7.14. The EBF product files and instructions to install the EBF are located in the \Third\_Party\_Software\Informatica\Patch2 directory on the Oracle Business Intelligence Applications 7.9.3 installation DVD.

## License Agreements

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# 4

## Upgrade Considerations

**NOTE:** This information is only applicable to customers who have deployed Siebel Business Analytics Applications 7.x for Siebel CRM applications using the Siebel Relationship Management Warehouse.

Upgrading Oracle Business Intelligence Applications requires careful planning and testing. You must allocate sufficient time for implementing the upgrade. It is highly recommended that customers consider obtaining support from Oracle Consultancy to assist with an applications upgrade.

Business requirements may necessitate an upgrade to the latest version of Oracle Business Intelligence Applications without upgrading Siebel transactional applications. Oracle provides the Data Warehouse Business Adapter for Siebel to allow users to upgrade to the latest version of Oracle Business Intelligence Applications without upgrading the Siebel transactional applications.

An upgrade of the analytics applications may also be triggered by an upgrade of Siebel transactional applications, as this causes a change in the schema and the repository that requires a new version of Oracle Business Intelligence Applications.

The Siebel Business Analytics Platform must be upgraded to the Oracle Business Intelligence Enterprise Edition infrastructure version 10.1.3.2.1 or higher prior to upgrading Siebel Business Analytics Applications to Oracle Business Intelligence Applications 7.9. Oracle Business Intelligence Applications 7.9 is forward-compatible with any new Oracle Business Intelligence Enterprise Edition infrastructure. This means that Oracle Business Intelligence Applications 7.9 will continue to be supported on future versions of the Oracle Business Intelligence Enterprise Edition infrastructure.

Refer to the *Oracle Business Intelligence Applications Upgrade Guide Version 7.9* for information on upgrading your Siebel Business Analytics Applications to Oracle Business Intelligence Applications 7.9.



# 5

## Planned Certification

This chapter includes information on certifications that are planned for subsequent releases of Oracle Business Intelligence Applications.

### Planned Certification for Source Systems for Oracle Business Intelligence Applications

Table 8. Planned Certification for Source Systems

Planned Source System Certification
Oracle eBusiness Suite R12, R12.1
Oracle's PeopleSoft Enterprise Applications 8.9, 9.0

### Planned Informatica Certification

Table 9. Planned Informatica Certification

Planned Informatica Certification
Informatica PowerCenter 8.x

### Planned Certification For Databases For Oracle Business Analytics Warehouse

Table 10. Planned Certification for Databases

Planned Database Certification
Oracle Database 11g

## Planned Certification for Languages

Table 11. Planned Certification for Languages

Planned Languages Certification
Arabic
Greek
Hungarian
Hebrew
Norwegian
Polish
Romanian
Russian
Slovakian
Thai
Turkish