Oracle Enterprise Content Management

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Preface

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Oracle offers several content management products, each suitable for different deployment scenarios. This document provides information on these content management products and their licensing requirements.

This Preface contains these topics:

- Intended Audience
- Documentation Accessibility
- Related Documents
- Conventions

Intended Audience

This book is intended for all purchasers of Oracle Enterprise Content Management products.

Documentation Accessibility

Our goal is to make Oracle products, services, and supporting documentation accessible to all users, including users that are disabled. To that end, our documentation includes features that make information available to users of assistive technology. This documentation is available in HTML format, and contains markup to facilitate access by the disabled community. Accessibility standards will continue to evolve over time, and Oracle is actively engaged with other market-leading technology vendors to address technical obstacles so that our documentation can be accessible to all of our customers. For more information, visit the Oracle Accessibility Program Web site at http://www.oracle.com/accessibility/.

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Related Documents

For more information, see these Oracle resources:

- Oracle Universal Content Management, Product Overview for information about the products and features in Oracle Universal Content Management
- The Software Investment Guide, available at

http://www.oracle.com/corporate/pricing/sig.pdf

Conventions

The following text conventions are used in this document:

Convention	Meaning	
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.	
italic	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.	
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.	

Oracle Enterprise Content Management Products

This chapter describes Oracle's content management products and the features available with those products. It contains the following sections:

- Section 1.1, "The Oracle Enterprise Content Management Product Family"
- Section 1.2, "Oracle Database License Requirement"
- Section 1.3, "High Availability Considerations"

1.1 The Oracle Enterprise Content Management Product Family

The Oracle Enterprise Content Management product family consists of several content management products. This section describes the functionality included in each of these products.

Table 1–1 introduces the Oracle Enterprise Content Management product family.

Table 1–1 Oracle Enterprise Content Management Product Family

Product	Description	Included Features
Oracle Content Conversion Server	Oracle Content Conversion Server bundles several content conversion and publishing products that can be deployed separately from the Content Server that they support.	Digital Asset Management and Conversion: Digital Asset Manager Inbound Refinery PDF Converter TIFF Converter XML Converter Value Connection Server Content Publisher Site Studio Publishing Utility Document Management: Content Categorizer Content Tracker PDF Watermark Report Parser WebParts for Microsoft SharePoint Included Product: JRockit JVM
Oracle Distributed Document Capture	Oracle Distributed Document Capture provides a web-based document capture solution. It integrates with scanning hardware that is attached to the user's workstation, capturing images and metadata and then committing them to the configured ECM system.	Web Capture ServerWeb Capture Client
Oracle Document Capture	Oracle Document Capture provides a set of capabilities for capturing and archiving documents into enterprise content management repositories. It integrates with scanners and fax servers to capture paper documents in addition to capturing email attachments and other electronic documents, provides the ability to index (capture metadata about the documents) either manually or through parsing bar code cover sheets and then commits them into the configured ECM system.	 Scan for ISIS Scan for Adrenaline Index Zonal and Ad-hoc OCR Searchable PDF Commit Server Import Server Recognition Server

Table 1–1 (Cont.) Oracle Enterprise Content Management Product Family

Product	Description	Included Features
Oracle E-Business Suite Adapter for Enterprise Content Management	Oracle E-Business Suite Adapter for Enterprise Content Management provides integrations between Oracle E-Business Suite and: a) Oracle Imaging and Process Management, allowing document processing workflow tasks and related images associated with Oracle E-Business Suite business processes to be easily invoked, viewed and acted on, and; b) Oracle Universal Content Management, allowing documents related to the current E-Business Suite context to be easily accessed and attached via the Managed Attachments user interface. The Oracle Enterprise Content Management Suite license, Imaging and Process Management or Universal Content Management license, is not included with this adapter and needs to be purchased separately.	 Oracle E-Business Suite Adapter for Enterprise Content Management Application Extension Framework
Oracle E-Mail Archive Service	Oracle E-Mail Archive Service is an email archiving solution for Microsoft Exchange, Lotus Notes, and SMTP email servers. E-mail Archive Service requires Oracle Universal Online Archive (UOA) and offers mailbox management, stubbing, true single-instance storage, de-duplication of messages and attachments, post-review capabilities, and archive searching. E-mail Archive Service and Oracle Universal Online Archive provide transparent access to historical content, facilitating access from end user applications in real time.	■ Oracle E-Mail Archive Service

Table 1–1 (Cont.) Oracle Enterprise Content Management Product Family

Product	Description	Included Features
Oracle Enterprise Content Management Suite	Oracle Enterprise Content Management Suite bundles Oracle's solutions for Oracle Universal Content Management, Oracle Universal Records Management, and Oracle Imaging and Process Management, providing a complete solution for customers seeking to implement an enterprise-wide content management system. Oracle Enterprise Content Management Suite includes restricted use Oracle Information Rights Management to secure content. Information Rights Management can only be used in conjunction with Oracle Universal Content Management, Oracle Universal Records Management, or Oracle Imaging and Process Management. All sealing must be initiated by Universal Content Management, Universal Records Management, or Imaging and Process Management. Oracle Enterprise Content Management Suite includes restricted use Oracle Business Process Management Suite for modeling, executing and monitoring processes that are initiated from Oracle Imaging and Process Management or within and between Oracle Enterprise Content Management Suite, Oracle Universal Content Management, Oracle Imaging and Process Management Suite, Oracle Universal Content Management, Oracle Imaging and Process Management, Oracle Universal Records Management, Oracle Content Conversion Server, and Oracle Information Rights Management only.	This Suite includes: Oracle Universal Content Management Oracle Universal Records Management Oracle Imaging and Process Management Restricted Use Oracle Information Rights Management Restricted Use Oracle Business Process Management Suite JRockit JVM
Oracle Forms Recognition	Oracle Forms Recognition provides structured and unstructured document processing capabilities to recognize, locate, extract, and validate data from document images. Oracle Forms Recognition includes a packaged solution for the processing of AP invoices, but it can also be used to process a wide variety of documents.	 Designer Advanced Verifier Runtime Service AP Invoice Solution Project

Table 1–1 (Cont.) Oracle Enterprise Content Management Product Family

Description

Oracle Imaging and Process Management

Product

Oracle Imaging and Process Management provides imaging and business process management capabilities for enterprise applications such as accounts payable and time and expense activities and includes support for PeopleSoft, JD Edwards, and Oracle E-Business Suite.

Oracle Imaging and Process Management includes restricted use Oracle Business Process Management Suite for modeling, executing and monitoring processes that are initiated from Oracle Imaging and Process Management.

Oracle Imaging and Process Management includes restricted use license of Oracle Internet Application Server Enterprise Edition for the following purposes only:

- Run-time components to provide Java runtime environment and HTTP support, as well as configuration and administration components used for the setup and management of these run-time components
- Run-time and design-time components to display and customize screens provided with Oracle Imaging and Process Management

Imaging and Process Management Web Server or Web Support Server when installed on a separate server under the Imaging and Process Management license are not required to be licensed as long as they are being used for Imaging and Process Management purposes only.

Included Features Included Products:

- Restricted Use Oracle Business Process Management Suite
- Restricted Use Oracle Internet Application Server Enterprise Edition

Imaging and Process Management:

- **Imaging Management**
- **Business Process Management**
- **Enterprise Report Management**
- Kofax Release Script
- **URM Adapter for Imaging and Process** Management

Repository Integration:

- Connector for EMC Centera
- Connector for Network Appliance SnapLock
- Imaging and Process Management SDK

Application Integration:

- Application Link Service
- Application Link for HLLAPI Adapter
- JD Edwards Enterprise One Adapter
- JD Edwards World Adapter
- PeopleSoft Enterprise Adapter

Table 1–1 (Cont.) Oracle Enterprise Content Management Product Family

Product Description Included Features

Oracle Universal Content Management

Oracle Universal Content Management provides a unified application for delivering document management, web content management, digital asset management, and retention management.

Oracle Universal Content Management includes restricted use Oracle BPEL Process Manager for creating workflows/processes within and between Oracle Enterprise Content Management Suite, Oracle Universal Content Management, **Oracle Imaging and Process** Management, Oracle Universal Records Management, Oracle Content Conversion Server, and **Oracle Information Rights** Management only.

Included Products:

- **Oracle Content Conversion Server**
- Restricted Use Oracle BPEL Process Manager
- JRockit JVM

Repository:

Content Server

Document Management:

- Collaboration Manager
- Content Categorizer
- Content Integration Suite
- Content Tracker
- Desktop Integration Suite
- Dynamic Converter
- Kofax Release Script
- PDF Watermark
- Report Parser
- WebParts for Microsoft SharePoint

Digital Asset Management and Conversion:

- Digital Asset Manager
- **Inbound Refinery**
- PDF Converter
- TIFF Converter
- XML Converter

Web Content Management:

- Connection Server
- Content Portlet Suite
- Content Publisher
- Site Builder Client
- Site Studio
- Site Studio Designer
- Site Studio Publishing Utility

Records and Retention Management:

Retention Manager (RM Corporate Edition)

Table 1–1 (Cont.) Oracle Enterprise Content Management Product Family

Product	Description	Included Features	
Oracle Universal Content Management Standard Edition	Oracle Universal Content Management Standard Edition provides document and content management capabilities for small and medium size deployments. Oracle Universal Content Management Standard Edition can be used with the following Oracle Enterprise Content Management products: Oracle Content Conversion	Repository: Content Server Document Management: Desktop Integration Suite Dynamic Converter	
		Included Product: JRockit JVM	
	Server Oracle Information Rights Management Oracle Document Capture		
	 Oracle Distributed Document Capture 		
	Restrictions: Oracle Universal Content Management Standard Edition can only be licensed on a single server with up to a maximum capacity of 4 sockets.		
	 No integration with other systems via Web Services. 		
	 No replication to other Oracle Universal Content Management or Oracle Universal Content Management Standard Edition instances. 		
	 No active-active clustering. 		
Oracle Universal Online Archive	Oracle Universal Online Archive delivers a highly scalable content archiving infrastructure and services for ingesting content items such as email, documents, and images from different content sources. Universal Online Archive serves as a smart repository to classify, enforce, and manage the life cycle for historical content, to meet compliance and eDiscovery requirements, and to	 Oracle Universal Online Archive High Volume Importer 	

Table 1–1 (Cont.) Oracle Enterprise Content Management Product Family

Product	Description	Included Features
Oracle Universal Records Management	Oracle Universal Records Management provides consistent records and retention management across multiple systems with central policies. Adapters are available for ECM solutions and other repositories.	Repository: Content Server Records Management: Physical Records Management Records Management Universal Records Management Content Management: Content Tracker Desktop Integration Suite Included Product: JRockit JVM
Oracle Universal Records Management Adapter for EMC Documentum	Oracle Universal Records Management adapters provide connectors for external repositories that can be managed centrally from Oracle Universal Records Management. This adapter connects with the EMC Documentum repository.	■ URM Adapter for EMC Documentum
Oracle Universal Records Management Adapter for File Systems	Oracle Universal Records Management adapters provide connectors for external repositories that can be managed centrally from Oracle Universal Records Management. This adapter connects with File Systems. Oracle Universal Records Management Adapter for File Systems requires Oracle Secure Enterprise Search (SES). The SES license is not included with this adapter and needs to be purchased	■ URM Adapter for File Systems
Oracle Universal Records Management Adapter for FileNet	separately. Oracle Universal Records Management adapters provide connectors for external repositories that can be managed centrally from Oracle Universal Records Management. This adapter connects with the FileNet repository.	■ URM Adapter for FileNet
Oracle Universal Records Management Adapter for Java	Oracle Universal Records Management Adapter for Java provides a set of Java APIs that can be used to create a customized URM adapter for external repositories or applications.	■ URM Adapter for Java
Oracle Universal Records Management Adapter for Microsoft .Net	Oracle Universal Records Management Adapter for Microsoft .Net provides a set of Microsoft .Net APIs that can be used to create a customized URM adapter for external repositories or applications.	■ URM Adapter for Microsoft .Net

Table 1–1 (Cont.) Oracle Enterprise Content Management Product Family

Product	Description	Included Features
Oracle Universal Records Management Adapter for Microsoft SharePoint	Oracle Universal Records Management adapters provide connectors for external repositories that can be managed centrally from Oracle Universal Records Management. This adapter connects with Microsoft SharePoint.	■ URM Adapter for Microsoft SharePoint
Oracle Universal Records Management Adapter for Symantec Enterprise Vault	Oracle Universal Records Management adapters provide connectors for external repositories that can be managed centrally from Oracle Universal Records Management. This adapter connects with Symantec Enterprise Vault.	 URM Adapter for Symantec Enterprise Vault
PeopleSoft Adapter for Enterprise Content Management	The PeopleSoft Adapter for Enterprise Content Management provides an integration between PeopleSoft Enterprise and Oracle Imaging and Process Management, allowing document processing workflow tasks and related images associated with PeopleSoft Enterprise business processes to be easily invoked, viewed and acted on. The Oracle Enterprise Content Management Suite license, or Imaging and Process Management license, is not included with this adapter and needs to be purchased separately.	 PeopleSoft Adapter for Enterprise Content Management Application Extension Framework
Siebel Adapter for Enterprise Content Management	The Siebel Adapter for Enterprise Content Management provides an integration between Siebel and Oracle Universal Content Management, allowing documents related to the current Siebel context to be easily accessed and attached from within the Siebel user interface. The Oracle Enterprise Content Management Suite license, or Universal Content Management license, is not included with this adapter and needs to be purchased separately.	Siebel Adapter for Enterprise Content Management

1.2 Oracle Database License Requirement

An Oracle Database license is not included with Oracle Enterprise Content Management components and must be licensed separately.

1.3 High Availability Considerations

Oracle Enterprise Content Management products have high availability features that require special licensing considerations. These considerations are similar to the licensing considerations for the high availability features of the Oracle Database and the Oracle Application Server.

1.3.1 Cold Failover Clusters

Failover clusters use a two or more node hardware cluster for failover. Failover is the process by which the hardware clusters automatically relocate the execution of an application from a failed primary node to a designated standby node.

The primary node is the processor that is actively executing one or more content management services at any given time. If the primary node fails, the hardware cluster automatically fails the content management services over to the standby node.

When using cold failover clusters, ten days of failover per calendar year are included in the license for the primary node. If you use more than ten days of failover per calendar year, additional server licenses are required for the standby nodes.

Cold Failover Cluster licensing applies to:

- **Oracle Content Conversion Server**
- Oracle Distributed Document Capture
- **Oracle Document Capture**
- Oracle E-Business Suite Adapter for Enterprise Content Management
- Oracle E-Mail Archive Service
- Oracle Enterprise Content Management Suite
- Oracle Forms Recognition
- **Oracle Imaging and Process Management**
- **Oracle Information Rights Management**
- **Oracle Universal Content Management**
- Oracle Universal Online Archive
- Oracle Universal Records Management
- Oracle Universal Records Management Adapter for EMC Documentum
- Oracle Universal Records Management Adapter for File Systems
- Oracle Universal Records Management Adapter for FileNet
- Oracle Universal Records Management Adapter for Java
- Oracle Universal Records Management Adapter for Microsoft .Net
- Oracle Universal Records Management Adapter for Microsoft SharePoint
- Oracle Universal Records Management Adapter for Symantec Enterprise Vault
- PeopleSoft Adapter for Enterprise Content Management
- Siebel Adapter for Enterprise Content Management