

Oracle® Retail Mobile Point-of-Service

Release Notes

Release 12.0.3

July 2008

This document highlights the changes for Release 12.0.3 of Oracle Retail Mobile Point-of-Service.

Overview

Oracle Retail Mobile Point-of-Service is a wireless, scaled-down version of the Oracle Retail Point-of-Service product. In an effort to improve customer service and shorten wait time at the register, Oracle Retail Mobile Point-of-Service provides a way for customers to check out from anywhere inside or outside the store. Store associates are able to scan merchandise using a hand held device. The transaction can be tendered at the device with a credit card or suspended and then retrieved at a register for final payment.

Defect Documentation

A defect fix is a modification to the base Oracle Retail Mobile Point-of-Service code. All the defect fixes in each release should be fully reviewed before the release is installed.

There are no defect fixes for Oracle Retail Mobile Point-of-Service in Release 12.0.3.

Documentation Update for Release 12.0.3

The following change is made to the Oracle Retail Mobile Point-of-Service documentation set:

- *Oracle Retail Mobile Point-of-Service Installation Guide:*
 - The names of the zip files used for installation are updated.

This updated guide is the Release 12.0.3 version. There are no other changes to the Oracle Retail Mobile Point-of-Service documentation set for this release.

The following changes are made to the Oracle Retail Strategic Store Solutions documentation set:

- *Oracle Retail Strategic Store Solutions Configuration Guide:*
 - The Corporate Store ID parameter is added to the Oracle Retail Point-of-Service Base parameter group.

- *Oracle Retail Strategic Store Solutions Implementation Guide:*
 - Known issues concerning DIMP and the RTLog are added to the Known Issues and Troubleshooting chapter.
- *Oracle Retail Strategic Store Solutions Licensing Information:*
 - The title for the section on licensing for Oracle Business Intelligence Publisher for Retail Back Office is updated.

These updated guides are the Release 12.0.3 versions.

Known Issues

The following issues occur in this release.

Price Change Applied Before Start Date

Oracle Retail Point-of-Service only supports a physical deployment model where the Point-of-Service clients and in-store server are set to the same system time as the store database. If the in-store server and database are set to different system times, that is, the clock is not set correctly or they exist in different time zones, it is possible that items will ring with incorrect prices as prices change and discount rules are applied. This occurs because the Point-of-Service client relies on the system time of the store database.

Tendering a Transaction that has a Zero Total

Issue: Tendering a transaction that has a zero total causes Oracle Retail Mobile Point-of-Service to hang.

Fix: A fix is in development for Oracle Retail Mobile Point-of-Service.

Item Serial Numbers

Issue: Item serial numbers are not supported by Oracle Retail Mobile Point-of-Service.

Fix: A fix is in development for Oracle Retail Mobile Point-of-Service.

Kits

Issue: Kits are not supported by Oracle Retail Mobile Point-of-Service.

Fix: A fix is in development for Oracle Retail Mobile Point-of-Service.

Foreign E-check Used for Non-base Currency Tender

Issue: While the E-Check functionality will work for an E-Check tendered in the base currency, if an E-Check is accepted in an alternate currency, it cannot be reconciled during the Register Close process.

Fix: A fix is in development for Oracle Retail Point-of-Service.

Related Documentation

For more information, see the following documents in the Oracle Retail Mobile Point-of-Service documentation set or Oracle Retail Strategic Store Solutions documentation set:

- *Oracle Retail Mobile Point-of-Service Installation Guide*
- *Oracle Retail Mobile Point-of-Service Operations Guide*
- *Oracle Retail Mobile Point-of-Service User Guide*
- *Oracle Retail Strategic Store Solutions Configuration Guide*
- *Oracle Retail Strategic Store Solutions Licensing Information*

Oracle Retail Mobile Point-of-Service Release Notes, Release 12.0.3

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Value-Added Reseller (VAR) Language

(i) the software component known as **ACUMATE** developed and licensed by Lucent Technologies Inc. of Murray Hill, New Jersey, to Oracle and imbedded in the Oracle Retail Predictive Application Server - Enterprise Engine, Oracle Retail Category Management, Oracle Retail Item Planning, Oracle Retail Merchandise Financial Planning, Oracle Retail Advanced Inventory Planning and Oracle Retail Demand Forecasting applications.

(ii) the **MicroStrategy** Components developed and licensed by MicroStrategy Services Corporation (MicroStrategy) of McLean, Virginia to Oracle and imbedded in the MicroStrategy for Oracle Retail Data Warehouse and MicroStrategy for Oracle Retail Planning & Optimization applications.

(iii) the **SeeBeyond** component developed and licensed by Sun Microsystems, Inc. (Sun) of Santa Clara, California, to Oracle and imbedded in the Oracle Retail Integration Bus application.

(iv) the **Wavelink** component developed and licensed by Wavelink Corporation (Wavelink) of Kirkland, Washington, to Oracle and imbedded in Oracle Retail Store Inventory Management.

(v) the software component known as **Crystal Enterprise Professional and/or Crystal Reports Professional** licensed by Business Objects Software Limited ("Business Objects") and imbedded in Oracle Retail Store Inventory Management.

(vi) the software component known as **Access Via™** licensed by Access Via of Seattle, Washington, and imbedded in Oracle Retail Signs and Oracle Retail Labels and Tags.

(vii) the software component known as **Adobe Flex™** licensed by Adobe Systems Incorporated of San Jose, California, and imbedded in Oracle Retail Promotion Planning & Optimization application.

(viii) the software component known as **Style Report™** developed and licensed by InetSoft Technology Corp. of Piscataway, New Jersey, to Oracle and imbedded in the Oracle Retail Value Chain Collaboration application.

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