

# JD Edwards EnterpriseOne Tools 8.97 Auditing Administration Guide Including 21 CFR Part 11 Administration

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October 2007

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# About This Documentation Preface

JD Edwards EnterpriseOne implementation guides provide you with the information that you need to implement and use JD Edwards EnterpriseOne applications from Oracle.

This preface discusses:

- JD Edwards EnterpriseOne application prerequisites.
- Application fundamentals.
- Documentation updates and printed documentation.
- Additional resources.
- Typographical conventions and visual cues.
- Comments and suggestions.
- Common fields in implementation guides.

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**Note.** Implementation guides document only elements, such as fields and check boxes, that require additional explanation. If an element is not documented with the process or task in which it is used, then either it requires no additional explanation or it is documented with common fields for the section, chapter, implementation guide, or product line. Fields that are common to all JD Edwards EnterpriseOne applications are defined in this preface.

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## JD Edwards EnterpriseOne Application Prerequisites

To benefit fully from the information that is covered in these books, you should have a basic understanding of how to use JD Edwards EnterpriseOne applications.

You might also want to complete at least one introductory training course, if applicable.

You should be familiar with navigating the system and adding, updating, and deleting information by using JD Edwards EnterpriseOne menus, forms, or windows. You should also be comfortable using the World Wide Web and the Microsoft Windows or Windows NT graphical user interface.

These books do not review navigation and other basics. They present the information that you need to use the system and implement your JD Edwards EnterpriseOne applications most effectively.

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## Application Fundamentals

Each application implementation guide provides implementation and processing information for your JD Edwards EnterpriseOne applications.

For some applications, additional, essential information describing the setup and design of your system appears in a companion volume of documentation called the application fundamentals implementation guide. Most product lines have a version of the application fundamentals implementation guide. The preface of each implementation guide identifies the application fundamentals implementation guides that are associated with that implementation guide.

The application fundamentals implementation guide consists of important topics that apply to many or all JD Edwards EnterpriseOne applications. Whether you are implementing a single application, some combination of applications within the product line, or the entire product line, you should be familiar with the contents of the appropriate application fundamentals implementation guides. They provide the starting points for fundamental implementation tasks.

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## Documentation Updates and Printed Documentation

This section discusses how to:

- Obtain documentation updates.
- Download documentation.

### Obtaining Documentation Updates

You can find updates and additional documentation for this release, as well as previous releases, on Oracle's PeopleSoft Customer Connection website. Through the Documentation section of Oracle's PeopleSoft Customer Connection, you can download files to add to your Implementation Guides Library. You'll find a variety of useful and timely materials, including updates to the full line of JD Edwards EnterpriseOne documentation that is delivered on your implementation guides CD-ROM.

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**Important!** Before you upgrade, you must check Oracle's PeopleSoft Customer Connection for updates to the upgrade instructions. Oracle continually posts updates as the upgrade process is refined.

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### See Also

Oracle's PeopleSoft Customer Connection, [http://www.oracle.com/support/support\\_peoplesoft.html](http://www.oracle.com/support/support_peoplesoft.html)

### Downloading Documentation

In addition to the complete line of documentation that is delivered on your implementation guide CD-ROM, Oracle makes JD Edwards EnterpriseOne documentation available to you via Oracle's website. You can download PDF versions of JD Edwards EnterpriseOne documentation online via the Oracle Technology Network. Oracle makes these PDF files available online for each major release shortly after the software is shipped.

See Oracle Technology Network, <http://www.oracle.com/technology/documentation/psftent.html>.

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## Additional Resources

The following resources are located on Oracle's PeopleSoft Customer Connection website:

Resource	Navigation
Application maintenance information	Updates + Fixes
Business process diagrams	Support, Documentation, Business Process Maps

<b>Resource</b>	<b>Navigation</b>
Interactive Services Repository	Support, Documentation, Interactive Services Repository
Hardware and software requirements	Implement, Optimize + Upgrade; Implementation Guide; Implementation Documentation and Software; Hardware and Software Requirements
Installation guides	Implement, Optimize + Upgrade; Implementation Guide; Implementation Documentation and Software; Installation Guides and Notes
Integration information	Implement, Optimize + Upgrade; Implementation Guide; Implementation Documentation and Software; Pre-Built Integrations for PeopleSoft Enterprise and JD Edwards EnterpriseOne Applications
Minimum technical requirements (MTRs)	Implement, Optimize + Upgrade; Implementation Guide; Supported Platforms
Documentation updates	Support, Documentation, Documentation Updates
Implementation guides support policy	Support, Support Policy
Prerelease notes	Support, Documentation, Documentation Updates, Category, Release Notes
Product release roadmap	Support, Roadmaps + Schedules
Release notes	Support, Documentation, Documentation Updates, Category, Release Notes
Release value proposition	Support, Documentation, Documentation Updates, Category, Release Value Proposition
Statement of direction	Support, Documentation, Documentation Updates, Category, Statement of Direction
Troubleshooting information	Support, Troubleshooting
Upgrade documentation	Support, Documentation, Upgrade Documentation and Scripts

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## Typographical Conventions and Visual Cues

This section discusses:

- Typographical conventions.
- Visual cues.
- Country, region, and industry identifiers.
- Currency codes.

## Typographical Conventions

This table contains the typographical conventions that are used in implementation guides:

Typographical Convention or Visual Cue	Description
<b>Bold</b>	Indicates PeopleCode function names, business function names, event names, system function names, method names, language constructs, and PeopleCode reserved words that must be included literally in the function call.
<i>Italics</i>	Indicates field values, emphasis, and JD Edwards EnterpriseOne or other book-length publication titles. In PeopleCode syntax, italic items are placeholders for arguments that your program must supply.  We also use italics when we refer to words as words or letters as letters, as in the following: Enter the letter <i>O</i> .
KEY+KEY	Indicates a key combination action. For example, a plus sign (+) between keys means that you must hold down the first key while you press the second key. For ALT+W, hold down the ALT key while you press the W key.
Monospace font	Indicates a PeopleCode program or other code example.
“ ” (quotation marks)	Indicate chapter titles in cross-references and words that are used differently from their intended meanings.
... (ellipses)	Indicate that the preceding item or series can be repeated any number of times in PeopleCode syntax.
{ } (curly braces)	Indicate a choice between two options in PeopleCode syntax. Options are separated by a pipe ( ).
[ ] (square brackets)	Indicate optional items in PeopleCode syntax.
& (ampersand)	When placed before a parameter in PeopleCode syntax, an ampersand indicates that the parameter is an already instantiated object.  Ampersands also precede all PeopleCode variables.

## Visual Cues

Implementation guides contain the following visual cues.

## Notes

Notes indicate information that you should pay particular attention to as you work with the JD Edwards EnterpriseOne system.

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**Note.** Example of a note.

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If the note is preceded by *Important!*, the note is crucial and includes information that concerns what you must do for the system to function properly.

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**Important!** Example of an important note.

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## Warnings

Warnings indicate crucial configuration considerations. Pay close attention to warning messages.

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**Warning!** Example of a warning.

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## Cross-References

Implementation guides provide cross-references either under the heading “See Also” or on a separate line preceded by the word *See*. Cross-references lead to other documentation that is pertinent to the immediately preceding documentation.

## Country, Region, and Industry Identifiers

Information that applies only to a specific country, region, or industry is preceded by a standard identifier in parentheses. This identifier typically appears at the beginning of a section heading, but it may also appear at the beginning of a note or other text.

Example of a country-specific heading: “(FRA) Hiring an Employee”

Example of a region-specific heading: “(Latin America) Setting Up Depreciation”

### Country Identifiers

Countries are identified with the International Organization for Standardization (ISO) country code.

### Region Identifiers

Regions are identified by the region name. The following region identifiers may appear in implementation guides:

- Asia Pacific
- Europe
- Latin America
- North America

### Industry Identifiers

Industries are identified by the industry name or by an abbreviation for that industry. The following industry identifiers may appear in implementation guides:

- USF (U.S. Federal)

- E&G (Education and Government)

## Currency Codes

Monetary amounts are identified by the ISO currency code.

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## Comments and Suggestions

Your comments and suggestions are important to us. We encourage you to send us your feedback about our PeopleBooks and other reference and training materials. Please include the release numbers for the PeopleTools and applications that you are currently using. Email your comments to [PSOFT-INFODEV\\_US@ORACLE.COM](mailto:PSOFT-INFODEV_US@ORACLE.COM).

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## Common Fields Used in Implementation Guides

<b>Address Book Number</b>	Enter a unique number that identifies the master record for the entity. An address book number can be the identifier for a customer, supplier, company, employee, applicant, participant, tenant, location, and so on. Depending on the application, the field on the form might refer to the address book number as the customer number, supplier number, or company number, employee or applicant ID, participant number, and so on.
<b>As If Currency Code</b>	Enter the three-character code to specify the currency that you want to use to view transaction amounts. This code enables you to view the transaction amounts as if they were entered in the specified currency rather than the foreign or domestic currency that was used when the transaction was originally entered.
<b>Batch Number</b>	Displays a number that identifies a group of transactions to be processed by the system. On entry forms, you can assign the batch number or the system can assign it through the Next Numbers program (P0002).
<b>Batch Date</b>	Enter the date in which a batch is created. If you leave this field blank, the system supplies the system date as the batch date.
<b>Batch Status</b>	Displays a code from user-defined code (UDC) table 98/IC that indicates the posting status of a batch. Values are: <i>Blank</i> : Batch is unposted and pending approval. <i>A</i> : The batch is approved for posting, has no errors and is in balance, but has not yet been posted. <i>D</i> : The batch posted successfully. <i>E</i> : The batch is in error. You must correct the batch before it can post. <i>P</i> : The system is in the process of posting the batch. The batch is unavailable until the posting process is complete. If errors occur during the post, the batch status changes to <i>E</i> .

*U*: The batch is temporarily unavailable because someone is working with it, or the batch appears to be in use because a power failure occurred while the batch was open.

<b>Branch/Plant</b>	Enter a code that identifies a separate entity as a warehouse location, job, project, work center, branch, or plant in which distribution and manufacturing activities occur. In some systems, this is called a business unit.
<b>Business Unit</b>	Enter the alphanumeric code that identifies a separate entity within a business for which you want to track costs. In some systems, this is called a branch/plant.
<b>Category Code</b>	Enter the code that represents a specific category code. Category codes are user-defined codes that you customize to handle the tracking and reporting requirements of your organization.
<b>Company</b>	Enter a code that identifies a specific organization, fund, or other reporting entity. The company code must already exist in the F0010 table and must identify a reporting entity that has a complete balance sheet.
<b>Currency Code</b>	Enter the three-character code that represents the currency of the transaction. JD Edwards EnterpriseOne provides currency codes that are recognized by the International Organization for Standardization (ISO). The system stores currency codes in the F0013 table.
<b>Document Company</b>	<p>Enter the company number associated with the document. This number, used in conjunction with the document number, document type, and general ledger date, uniquely identifies an original document.</p> <p>If you assign next numbers by company and fiscal year, the system uses the document company to retrieve the correct next number for that company.</p> <p>If two or more original documents have the same document number and document type, you can use the document company to display the document that you want.</p>
<b>Document Number</b>	Displays a number that identifies the original document, which can be a voucher, invoice, journal entry, or time sheet, and so on. On entry forms, you can assign the original document number or the system can assign it through the Next Numbers program.
<b>Document Type</b>	<p>Enter the two-character UDC, from UDC table 00/DT, that identifies the origin and purpose of the transaction, such as a voucher, invoice, journal entry, or time sheet. JD Edwards EnterpriseOne reserves these prefixes for the document types indicated:</p> <p><i>P</i>: Accounts payable documents.</p> <p><i>R</i>: Accounts receivable documents.</p> <p><i>T</i>: Time and pay documents.</p> <p><i>I</i>: Inventory documents.</p> <p><i>O</i>: Purchase order documents.</p> <p><i>S</i>: Sales order documents.</p>
<b>Effective Date</b>	Enter the date on which an address, item, transaction, or record becomes active. The meaning of this field differs, depending on the program. For example, the effective date can represent any of these dates:

- The date on which a change of address becomes effective.
- The date on which a lease becomes effective.
- The date on which a price becomes effective.
- The date on which the currency exchange rate becomes effective.
- The date on which a tax rate becomes effective.

**Fiscal Period and Fiscal Year**

Enter a number that identifies the general ledger period and year. For many programs, you can leave these fields blank to use the current fiscal period and year defined in the Company Names & Number program (P0010).

**G/L Date** (general ledger date)

Enter the date that identifies the financial period to which a transaction will be posted. The system compares the date that you enter on the transaction to the fiscal date pattern assigned to the company to retrieve the appropriate fiscal period number and year, as well as to perform date validations.

# JD Edwards EnterpriseOne Tools Auditing Administration Preface

This preface discusses Oracle's JD Edwards EnterpriseOne Tools 8.97: Auditing Administration Including 21 CFR Part 11 Administration.

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## JD Edwards EnterpriseOne Tools Fundamentals

This guide refers to this Oracle product line: JD Edwards EnterpriseOne Tools. In addition to the topics discussed in this guide, essential information describing the setup and design of the system resides in companion documentation. The companion documentation consists of important topics that apply to many or all JD Edwards EnterpriseOne Tools. You should be familiar with the contents of these guides as well. The following companion guides contain information that applies to JD Edwards EnterpriseOne configuration and administration:

- System Administration
- Security Administration
- Server and Workstation Administration
- Configurable Network Computing Implementation
- Package Management

In addition, this guide contains references to server configuration settings that JD Edwards EnterpriseOne stores in configuration files (such as `jde.ini`, `jas.ini`, `jdbj.ini`, `jdelog.properties`, and so on). Beginning with JD Edwards EnterpriseOne Tools Release 8.97, it is highly recommended that you only access and manage these settings for the supported server types using the Server Manager program. See the *Server Manager Guide* on Customer Connection.



# CHAPTER 1

## Configuring JD Edwards EnterpriseOne for Auditing and Electronic Signatures

Oracle's JD Edwards EnterpriseOne auditing and electronic signature tools provide a solution to the Food and Drug Administration's (FDA) acceptance of electronic signatures and audit records for FDA-required records such as product submissions, batch records, and complaints. These tools enable your organization to comply with the FDA 21 CFR Part 11 regulation for submitting electronic records.

This chapter provides an overview of audit and electronic signatures records, lists prerequisites, and discusses how to:

- Set up JD Edwards EnterpriseOne for auditing and electronic signatures.
- Prepare an auditing and electronic signature configuration for a JD Edwards EnterpriseOne upgrade.

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### Understanding Audit and Electronic Signatures Records

JD Edwards EnterpriseOne provides the capability to select specific columns in a table for auditing. You can configure JD Edwards EnterpriseOne to generate an audit table when table records are inserted, updated, or deleted. The audit records contain data such as:

- Before and after values.
- Time and date of the transaction.
- The user who made the modification.

In addition, you can configure JD Edwards EnterpriseOne interactive and batch applications to require an electronic signature approval when a user tries to change the data on an application or submit a report. A record of the approval is recorded in the Signature table (F9500005). The table records this information:

- Approver of the change.
- Reason for the approval.
- Approver's user ID.
- User's role.
- Date and time of the approval.

You can view the information in the audit and electronic signature tables using the View Audit/Signature Information application (P9500005) or by generating reports (R9500004, R9500005, R9600006). The reports display all the audit and signature information in an easy-to-read Adobe Acrobat PDF file that can be printed to hard copy or saved in digital format.

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## Prerequisites

Before you configure JD Edwards EnterpriseOne for auditing and electronic signatures:

- Review the Minimum Technical Requirements (MTRs) for 21 CFR Part 11 and install 21 CFR Part 11 objects based on the JD Edwards EnterpriseOne release level.

See the Oracle | Peoplesoft Customer Connection web site. On Customer Connection, navigate to Implement, Optimize + Upgrade; Implementation Guide; Supported Platforms; PeopleSoft EnterpriseOne; 21 CFR Part11.

- Use Security Workbench (P00950) to secure the audit applications (P9500001, P9500002, P9500003, and P9500005) in JD Edwards EnterpriseOne to ensure that only the appropriate users have access.
- Create a backup of the database before configuring audit tables and make sure that the restore process works.
- Plan the audit:
  - Research and determine which tables and columns need to be audited.
  - Research and determine if database triggers and database views are currently in use for the tables that you plan to audit. If this is the case, you must manually remove those objects before auditing is configured. Once auditing is configured, those objects must be manually enabled.
  - Research and determine which applications, forms, and reports require electronic signature approvals.
  - Research and determine which roles are required for electronic approval. If needed, set up additional roles in JD Edwards EnterpriseOne.

See *JD Edwards EnterpriseOne Tools 8.97 Security Administration Guide*, “Working with User and Role Profiles,” Setting Up Roles.

- Plan for additional disk space for audit tables.
- Make sure that the proposed audited table names are not called tablename\_ADT.  
If they are, rename them.

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## Setting Up JD Edwards EnterpriseOne for Auditing and Electronic Signatures

You must perform the tasks in this section before you can configure JD Edwards EnterpriseOne tables and applications for auditing and electronic signatures.

This section provides overviews of database considerations for auditing and database triggers for audited tables, and discusses how to:

- Set up a data source for audit tables.
- Configure the JAS.INI file for auditing.
- Configure an Oracle database for auditing.
- Configure a DB2/400 database for auditing.
- Configure a DB2 UDB database for auditing.

## Understanding Database Considerations for Auditing

This section discusses:

- Database sizing.
- Table conversions.
- Database driver considerations.
- Relational database management system (RDBMS) interface management.

### Database Sizing

When auditing is enabled in JD Edwards EnterpriseOne, the size of the database increases dramatically. In addition to creating six new tables, an audit table is created for every table that has a column flagged for audit. You can use the following formula to calculate the increase in database size:

Audit table record size = 102 characters + size of all audited columns, including primary key for an audited table

For every record inserted or deleted on a table that is being audited, the system inserts a record in an audit table. For each update transaction on a table that is being audited, the system inserts two records in the audit table: one for the before image and one for the after image. Use the following formula for update transactions:

Database size increase per audited table = audit table record size × 2 (before and after image) × number of transactions

### Table Conversions

If you perform a table conversion when auditing is turned on, the tool audits the conversion itself, slowing the table conversion process. To prevent this from happening, disable auditing before performing a table conversion.

### Database Driver Considerations

The database driver level implements triggers on the database tables to provide auditing of selected tables, for both changes made through JD Edwards EnterpriseOne database middleware and changes made by third-party software. The auditing includes the recording of signature information when this feature is activated. The auditing information is passed to the drivers from JDB using additional table columns. Database level table triggers generate the auditing information for third-party changes.

The database triggers record auditing information for every INSERT and DELETE statement. For UPDATE statements, the triggers record auditing information only if one or more of the audited columns have a changed data value. Modifying a non-audited column does not generate any audit information.

For a SQL server, a column cannot be dropped if it is:

- A replicated column.
- Used in an index.
- Used in CHECK, FOREIGN KEY, UNIQUE, or PRIMARY KEY constraints.
- Associated with a default defined with the DEFAULT keyword or bound to a default object.
- Bound to a rule.

### RDBMS Interface Management

This table lists the RDBMS interface associated with each database:

Database	RDBMS Interface
Oracle	Enterprise Manager
SQL Server	Query Analyzer
DB2/400	Primitive Support
DB2 UDB	Control Center

## Understanding Database Triggers for Audited Tables

The database triggers for audited tables write records to the audit tables (shadow tables) for Insert and Delete functions. For Insert, the after image is stored in the audit table. For Delete, the before image is stored in the audit table.

For the Update function, the database triggers only write records to audit tables when either the primary key columns or the specified audited columns are changed. A record is written in the shadow table when the new value is different from the current value. No record is written if they are the same. If the trigger is executed for update, before and after images of the record change are recorded in the audit table.

The trigger templates for all databases are stored in the Database Object Template Information table (F986112).

### Oracle

Each audited table has five triggers, three of which are ROW level triggers (Before for Insert and Update, After for Delete) and two of which are STATEMENT level triggers (Before/After). Each signature table has one trigger and each audit table has one package.

### DB2/400

Each audited table has three ROW level (After) triggers. Two triggers are created for each signature table.

### DB2/UDB

Each audited table has three ROW level (After) triggers. Two triggers are created for each signature table.

### SQL Server

Each audited table has three triggers, which are the STATEMENT level triggers (After). One trigger is created for each signature table.

## Trigger Naming Conventions

This table contains the trigger naming convention for each database type:

Database	Object Name	Object Attribute
Oracle	Fxxxx_CFRA_RDA	Row Level Delete Trigger
	Fxxxx_CFRA_RIA	Row Level Insert Trigger
	Fxxxx_CFRA_RUA	Row Level Update Trigger
	Fxxxx_CFRA_SUA	Statement Level Update Trigger
	Fxxxx_CFRA_SUB	Statement Level Update Trigger
	Fxxxx_ADT_CFRA_PKG	Package
	F95xxxxx_CFRS_RIUB	Signature/Audit Header/Audit Detail Table Insert and Update Triggers
DB2/400 and DB2/UDB	Fxxxx_CFRA_RDA	Row Level Delete Trigger
	Fxxxx_CFRA_RIA	Row Level Insert Trigger
	Fxxxx_CFRA_RUA	Row Level Update Trigger
	F95xxxxx_CFRS_RIB	Signature / Audit Header / Audit Detail Table Insert Triggers
	F95xxxxx_CFRS_RUB	Signature / Audit Header / Audit Detail Table Update Triggers
SQL Server	Fxxxx_CFRA_RDB	Statement Level Delete Trigger
	Fxxxx_CFRA_RIB	Statement Level Insert Trigger
	Fxxxx_CFRA_RUB	Statement Level Update Trigger
	F95xxxxx_CFRS_RIB	Signature/Audit Header/Audit Detail Table Insert and Update Triggers

## Setting Up a Data Source for Audit Tables

Make sure that you install 21 CFR Part 11 objects based on the JD Edwards EnterpriseOne release level.

1. Sign on to a client machine.
2. Create a non-Julian database data source for system tables.

For example, create “System - B9NJ” data source for non-Julian tables for JD Edwards EnterpriseOne 8.11.

3. Generate tables using Object Management Workbench (OMW) for the respective data sources (except F9500005).

The System Data Source name is based on the JD Edwards EnterpriseOne release level; for example, “SYSTEM - B11” for JD Edwards EnterpriseOne 8.11 and “SYSTEM - 812” for JD Edwards EnterpriseOne 8.12.

Tables	Data Sources
F9500001	System Data Source
F9500002	System Data Source
F9500003	Non-Julian System Data Source
F9500004	Non-Julian System Data Source
F9500005	Local - XXXX
F9500006	Non-Julian System Data Source
F986112	System Data Source

4. Create Object Configuration Manager (OCM) mappings for \*PUBLIC in the System and Server Map using this information:

Tables	Data Sources
F9500001	System Data Source
F9500002	System Data Source
F9500003	Non-Julian System Data Source
F9500004	Non-Julian System Data Source
F9500005	System Data Source
F9500006	Non-Julian System Data Source
F986112	System Data Source

5. Map these objects to the appropriate data source:

Objects	Data Sources
B9500001	LOCAL
B9500003	LOCAL
B9500005	SERVER
B986112	LOCAL
R9500004	LOCAL
GT9500006	Object Librarian

6. Open Microsoft Windows Explorer and double-click the dbtemplates.exe, which is located in this directory:

C:\B9\system\bin32\

## Configuring the JAS.INI File for Auditing

All server components that exist in a build of JAS must be defined in the JAS.INI for the web client to start. Because of this, you must add the following auditing function to the JAS.INI file:

```
[SERVER COMPONENTS]
com.jdedwards.jas.AuditComponent
```

## Configuring an Oracle Database for Auditing

You must grant the owners of the audit tables (F9500003, F9500004, and F9500006) and audited tables (for example PRODDTA, DD812) the privileges listed in this task.

1. Start SQL\*PLUS and connect to the instance as SYS.
2. For each owner, enter the following three commands:
  - GRANT CREATE PROCEDURE TO *owner*
  - GRANT CREATE TRIGGER TO *owner*
  - GRANT SELECT ON SYS.V\_\$SESSION TO *owner*

---

**Note.** The third command must be directly granted to the owner. Granting it to a role to which the owner belongs does *not* work.

---

## Configuring a DB2/400 Database for Auditing

In an auditing configuration, when auditing is disabled for a table, all working columns will be dropped in the table through the SQL operation ALTER TABLE DROP COLUMN. In DB2/400, an Inquiry Message will be issued for this SQL operation when the column contains data. The purpose of the Inquiry Message is to obtain the user's response to carry on the operation or to cancel the operation. However, the system cannot send this Inquiry Message to the user for a response and this causes the system to automatically cancel the SQL operation. The consequence is failure to disable auditing for the table.

To resolve this issue, perform these setup steps:

1. Add the following entry in the system reply list for the Inquiry Message - CPA32B2:
 

```
ADDRPYLE SEQNBR(3283) MSGID(CPA32B2) RPY('I')
```
2. If you are using iSeries version V5R2 or prior, modify the job description QDFTJOB that is the \*JOB for iSeries User QUSER by changing the value for its Inquiry Message Reply option:
 

```
CHGJOB JOB(QGPL/QDFTJOB) INQMSGRPY(*SYSRPLY)
```
3. If you are using iSeries version V5R3 or later, modify the job description QDFTSVR that is the \*JOB for iSeries User QUSER by changing the value for its Inquiry Message Reply option:
 

```
CHGJOB JOB(QGPL/QDFTSVR) INQMSGRPY(*SYSRPLY)
```

---

**Note.** Whenever you change the configuration of the iSeries, you must delete the SQL packages.

---

### Deleting SQL Packages

To delete the SQL packages:

1. Stop services with this command:

```
ENDNET
```

2. Delete the SQL packages with this command:

```
WRKOBJ *ALL/*ALL *SQLPKG
```

Delete all \*SQLPKG objects whose name does not start with “Q”.

3. Start the service with this command:

```
STRNET
```

## Configuring a DB2 UDB Database for Auditing

To configure a DB2 UDB database for auditing, you must set up the privileges described in this section.

1. Assign at least one of the following privileges to the owners of the audited tables:
  - SYSADM or DBADM
  - ALTER privilege on the table on which the trigger is defined, or ALTERIN privilege on the schema of the table and one of the following privileges:
    - CREATEIN privilege on the schema.
    - IMPLICIT\_SCHEMA authority on the database.
2. Assign the following privileges to all of the JD Edwards EnterpriseOne database proxy users:
  - SELECT privilege on the table.
  - SELECT privilege on any other table or view that the trigger is referencing.
  - Necessary privileges to execute the trigger SQL statement.

---

## Preparing an Auditing and Electronic Signature Configuration for a JD Edwards EnterpriseOne Upgrade

Before upgrading to a new version of JD Edwards EnterpriseOne or applying software updates that contain table changes, you must turn off the auditing and electronic signature functions. JD Edwards EnterpriseOne must be made unavailable to users, and all the audit tables and configuration tables (F9500001 through F9500006) must be archived.

---

**Note.** Audit history will *not* be migrated when JD Edwards EnterpriseOne is upgraded. You must reconfigure the table audit and electronic signature settings.

---

1. Make sure that users are signed off from the JD Edwards EnterpriseOne installation that is configured for auditing and electronic approval.
2. Create a backup of the tables that are being audited, shadow audit tables, and auditing configuration tables in a different data source.
3. Manually remove any custom database views or triggers.
 

If a custom table trigger already exists, it will be deleted when auditing is enabled or disabled.
4. Disable auditing using the Configuration Application (P9500001).

This application performs these functions:

- Drops native database triggers on Fxxxx\_ADT.
  - Drops database view Fxxxx.
  - Drops CFR columns for Fxxxx\_ADT.
  - Renames Fxxxx\_ADT to Fxxxx.
5. Perform the JD Edwards EnterpriseOne upgrade.
  6. Enable auditing using the P9500001 application.

This application performs these functions:

- Renames target table to Fxxxx\_ADT.
- Adds CFR columns to Fxxxx\_ADT.
- Creates database view Fxxxx (original structure)
- Creates native database triggers to Fxxxx\_ADT.

---

**Note.** Remember that before you enable auditing, you must perform certain tasks on the JD Edwards EnterpriseOne servers and database servers, as previously discussed in this chapter.

---

7. Recreate and manually enable the custom database view or triggers removed in step 3.



## CHAPTER 2

# Setting Up Auditing and Electronic Signatures

This chapter provides an overview of auditing and electronic signature setup and discusses how to:

- Enable auditing and electronic signatures for a pathcode.
- Set up auditing.
- Enable and disable auditing for a table.
- Set up reason codes.
- Set up electronic signatures.

---

## Understanding Auditing and Electronic Signature Setup

This section discusses:

- Audit table setup.
- Table Design Aid in audit mode.
- Table date and time data.
- Table naming conventions.
- Tables associated with auditing and electronic signatures.
- Electronic signature setup.
- Electronic signatures for power forms and subforms.
- Audit records, signature records, and globally unique identifiers (GUID).

### Audit Table Setup

You use the Configuration Application (P9500001) to select the table that you want to audit. After selecting a table, JD Edwards EnterpriseOne launches Table Design Aid (TDA). In TDA, you select the actual columns in the table that you want to audit.

When the auditing function in JD Edwards EnterpriseOne is turned on, the system records changes, additions, and deletions to the data in these columns in an audit table (shadow table) to provide a tracking history. An audit table contains the columns used as the primary key of the original table along with the columns that you define to trigger an audit. In addition, you can select columns for recording. Recorded columns do not trigger an audit, but appear in an audit table along with the other columns that trigger an audit.

Every time a change is made to an audited column in the original table (Fxxxx), the audit table (Axxxx) records this information:

- The field that was changed.

- The previous value in the field.
- The new value in the field.
- The date and time of the change.
- Any other fields in the table that were selected for auditing.
- Any other fields in the table that were selected for recording.
- The form, application, and version name used to make the change.
- The user ID and internet protocol (IP) address of the person who made the change.

The auditing function can be turned on or off for each specific table. Even the action of turning the auditing function on and off is recorded in a table to provide a history of the audit tables.

## Table Design Aid in Audit Mode

When TDA is launched in audit mode, it displays the default columns of the table that you are auditing in read-only mode. You can drag and drop columns that you want to audit from the audited table (Fxxxx) to the audit table (Axxxx). BLOB (Binary Large Object) columns are not displayed in audit mode and cannot be audited.

All primary key columns of the audited table are automatically added to the audit table. The default audit table columns are automatically added to the audit table as well. If a default index does not exist, TDA creates one for the audit table and populates it with CFRGUID and B4ORAFTR from the default audit table columns, along with the primary key index columns.

## Tables Associated with Auditing and Electronic Signatures

This section describes each of these tables associated with auditing and electronic signatures:

- Configuration Table (F9500001)
- Reason Codes (F9500002)
- Audit Header (F9500003)
- Audit Detail (F9500004)
- Temporary Audit (F9500005)
- Signature (F9500005)
- Audit (Axxxx)
- Database Object Template Information (F986112)

### Configuration Table (F9500001)

The F9500001 table stores the configuration information that is entered using the Work with Configuration Settings form in the P9500001 application. The F9500001 table contains the object name, form or version, the event used, environment, the audit table, who to report realtime information to, number of signatures required, and the reason codes associated with the audit.

### Reason Code Table (F9500002)

The F9500002 table stores the reason code information that is entered using the Work with Reason Codes form in the Reason Codes application (P9500002).

### Audit Header Table (F9500003)

The F9500003 table stores the audit header information. This information includes the unique ID, user ID, user's full name, user's address book number, the workstation from where the change was made, date, time, and program ID.

### Audit Detail Table (F9500004)

The F9500004 table stores the audit detail information. This information includes the unique ID, table name, audit table name, the action used, user ID, workstation from where the change was made, date, time, and program ID.

### Temporary Audit Table (F9500005)

The F9500005 table temporarily stores the audit information. Results from queries or Universal Batch Engines (UBEs) run on the client are stored in this table and used for reporting.

### Signature Table (F9500006)

The F9500006 table stores the captured signature information. One F9500006 table exists per instance of JD Edwards EnterpriseOne. This table records a unique ID, the object, the form or version name, the user ID, the user's full name, their address book number, the Reason Code they choose, and their group name.

Electronic signature failures are written to the F9500006 table only after four failed authorization attempts. The authorization is recorded as a failure, and a notification is sent to the person identified in the Real Time Notification configuration, if enabled.

### Audit Table

This table stores the audit information. When auditing is turned on for a particular table, the system creates an audit table that contains the primary keys of the audited table, audited columns, recorded columns, and these default columns:

Data Item Name	Alias	System	Type	Size	Populated By	Value
CFR GUID	CFRGUID	H95	String	36	Trigger	<ul style="list-style-type: none"> <li>Actual GUID if auditing is on with OK or Delete event.</li> <li>"OW Without GUID" (events other than OK or Delete)</li> <li>Hard-coded with "Third Party" for third party.</li> </ul>
Primary Key Columns of Audited Table					JD Edwards EnterpriseOne or third-party	Primary key value
Before or After	B4ORAFTR	H95	Character	1	Trigger	<ul style="list-style-type: none"> <li>A for after image.</li> <li>B for before image.</li> </ul>
Action	CFRACTION	H95	Character	1	Trigger	<ul style="list-style-type: none"> <li>1 for insert</li> <li>2 for update</li> <li>3 for delete</li> </ul>

Data Item Name	Alias	System	Type	Size	Populated By	Value
Audited Columns					JD Edwards EnterpriseOne or 3rd party	Data being audited
User ID	CFRUSER	H95	String	10	JD Edwards EnterpriseOne or Trigger	UserID
Machine Key	CRFMKEY	H95	String	15	JD Edwards EnterpriseOne or Trigger	MachineID
Date/Time	DATETIME	H95	String	26	Trigger	Actual date/time
Program ID	CFRID	H95	String	10	JD Edwards EnterpriseOne or Trigger	Program ID
Audit Type	AUDITTYPE	H95	Character	1	Trigger	<ul style="list-style-type: none"> <li>• 1 for JD Edwards EnterpriseOne with GUID</li> <li>• 2 for “OW without GUID”</li> <li>• 3 for third-party</li> </ul>

The audit table must be in the same data source as the parent table.

**Note.** If an application or business function (BSFN) runs in a transaction boundary, and the transaction gets rolled back, the audit table may not contain any changes that are rolled back. Because the Audit Header and Audit Detail tables are not included in the scope of the transaction, records written to these two tables are not rolled back.

### Database Object Template Information table (F986112)

The F986112 table stores trigger templates. This table is populated by the DBTemplates.exe program. The templates in F986112 are used by the database drivers to create native database triggers.

## Table Date and Time Data

The Audit Header (F9500003), Audit Detail (F9500004), and Signature (F9500006) tables have the date and time in two separate columns. The data is populated using native database triggers. The date consists of the year, month, and day. The time consists of the hour, minute, and second. These tables must be mapped to the same data source to ensure that they have the date and time from a central source. This data source must be a non-Julian data source.

For all audit tables, date and time are combined into a single string column. The native database trigger populates year, month, day, hour, minute, and second.

## Table Naming Conventions

When audit table triggers are created, JDB alters the audited table by adding audit-related columns and any columns that native database triggers need in order to perform an audit trail. However, this addition changes the physical metadata for the audited table, making it different from the table's JD Edwards EnterpriseOne specification.

For JD Edwards EnterpriseOne applications and other third-party applications to function properly, the audited table is renamed. A new database view is created for that table using the original audited table name. For example, when auditing is enabled for the Address Book Master table (F0101), the audit table triggers are created on the F0101 table. JDB renames F0101 to F0101\_ADT. A database view named F0101 is created for the F0101 using all the existing JD Edwards EnterpriseOne columns. The new renamed table, F0101\_ADT, is altered to add all audit-related columns, and a set of native database triggers are created on F0101\_ADT to send any changed records to the audit table (A0101 table). This approach enables JDB to pass audit information to the native database triggers. At the same time, access to the audited table, either through third-party software or a JD Edwards EnterpriseOne application that queries metadata, can function properly without any modification to the application.

---

**Note.** Because audited tables add \_ADT to the table name, any existing tables ending with \_ADT are assumed to be audited tables. Before installing the software, check all databases for tables with \_ADT and rename them.

---

When disabling auditing for a particular table, the operation is the reverse of enabling auditing. JDB puts the table back to the stage where it was before the auditing was enabled.

## Electronic Signature Setup

You can configure interactive and batch applications to require an electronic signature approval to complete a transaction or launch a report. The electronic signature consists of the user ID and password of the approver. When an approver enters a valid electronic signature, JD Edwards EnterpriseOne records the approver's information in the Signature table (F9500006). You can only configure electronic signatures for an application if auditing has been enabled for the same application.

JD Edwards EnterpriseOne verifies an electronic signature by checking that the user is a JD Edwards EnterpriseOne user, that the role is acceptable, and that the user ID and password are valid. If the electronic signature fails, an error is generated. After four failed attempts, the user is no longer given the opportunity to enter an electronic signature, and the attempt is logged in the F9500006 table. No progress is allowed without a valid signature.

You can use up to two roles to define those users allowed to enter electronic signature approvals for a given application. For instance, you may have a business process that calls for two electronic signatures to approve a transaction. You can assign two roles to the signature configuration: a role for the first approval and a role for the second approval. The roles can include users who have different levels of authority in the organization, such as a role that includes supervisors and another role that includes managers.

You can turn on or turn off the electronic signature function at the pathcode level. Whenever a change is made in the state of the signature function, it is recorded in the Configuration Table (F9500001).

## Reason Codes

All electronic signature approvals require a reason code. Reason codes are used to denote the reason for an electronic signature approval. When an approver enters an electronic signature, they must also select a reason code for the approval. Using the Reason Codes application (P9500002), you can create new reason codes, view current reason codes, activate or deactivate reason codes, and define default reason codes. You can define a default reason code for an application, although all reason codes are available for each application and can be easily changed.

Existing reason codes cannot be edited or deleted, but their status can be changed to either active or inactive. This action ensures that obsolete reason code descriptions are still available for older audit records. In addition, you cannot change the status of a default reason code.

## Electronic Signature Features

You can use any of the following options when configuring electronic signatures for an application:

Option	Description
Real Time Notification	This option informs a user or administrator when an approval fails due to an incorrect password, user ID, or permission. Four approval failures for the required signature will generate a notification message. When you configure the application for an electronic signature approval, you can specify the address book number or email address of the person to be notified. You can configure a different user to receive a notification for each application that you configure to require a signature.
Pre-populate Approver	This option automatically fills in the user's JD Edwards EnterpriseOne sign-in information for the first and second approver, depending on the configuration for the number of approvers.
Pass Through User	This option records the user's JD Edwards EnterpriseOne sign-in information when using a specified application. This function is only used to record the person using the application, the time, and from what machine. It does not prompt the user for an electronic signature approval. It is only a tracking device and cannot be used with the Real Time Notification or Pre-populate Approver functions.

## Considerations for Batch Applications

Configuring electronic signatures for batch applications is the same as configuring them for interactive applications. However, before you configure an electronic signature for a batch application, you should consider how the batch application is launched. Batch applications can be launched by users from JD Edwards EnterpriseOne menus, or they can be automatically launched by event rules attached to a button in an interactive application. If an OK, Save, or Delete button is configured for an electronic signature approval and that same button contains an event rule that launches a batch application, the system will not launch the batch application until a signature approval is entered for the interactive application. In this case, the system generates a signature record for the transaction on the interactive application, but not the batch application. If a business process requires a signature record each time a batch application is run, then you must create an electronic signature configuration specifically for the batch application.

Consider these different scenarios when configuring electronic signatures for batch applications that are launched by event rules attached to an OK, Save, or Delete button:

- If the button and batch application are configured for different signatures, then the system will prompt for two separate signature approvals.

The system records two signature records, one for the interactive application and one for the batch application.

- If the button and batch application are configured for the same signature, then the system prompts for a signature for the interactive application and then automatically uses that signature for the signature approval of the batch application. In this case, the system still records two signature records, one for the interactive application and one for the batch application.
- If the button is *not* configured for an electronic signature but the batch application is, then the system only prompts for an electronic signature for the batch application. The system creates only one electronic signature record.

## Electronic Signatures for Power Forms and Subforms

JD Edwards EnterpriseOne enables you to configure the following types of power forms and subforms for electronic signatures:

- Power browse forms
- Power edit forms
- Reusable browse subforms
- Reusable edit subforms

---

**Note.** For auditing, there is no special configuration for power forms and subforms because auditing is configured at the table level. A column that is configured for auditing will trigger an audit regardless of the type of form it resides in.

---

You must have a thorough understanding of how power forms and subforms operate before you configure them for electronic signatures. Power forms can contain multiple subforms, embedded or reusable. An OK, Delete, or Save button on a power form can programmatically invoke a Delete or Save button on a subform, and vice versa. You can configure the system to require an electronic signature on a power form, a reusable subform, or both.

### Embedded Subforms

You cannot explicitly configure an embedded subform for an electronic signature. Embedded subforms take on the electronic signature configuration of their hosting power form. Therefore, the embedded subform's signature configuration is considered implicit. If a user clicks the Save button on an embedded subform within a power form that has been configured for an electronic signature, the system will prompt for an electronic signature.

When you search on power forms and subforms to configure for electronic signatures, JD Edwards EnterpriseOne only displays power forms and reusable subforms, not embedded subforms.

### Reusable Subforms

You can explicitly configure reusable subforms for electronic signatures. A reusable subform configured for an electronic signature acts independently of its hosting power form's configuration. You can configure the reusable subform to prompt for an electronic signature without configuring the power form.

When a reusable subform is not configured for an electronic signature and its hosting power form is, the reusable subform is considered to have an implicit configuration. In this case, the reusable subform operates in the same manner as an embedded subform.

In addition, you can explicitly turn off, or exclude, electronic signatures on a reusable subform. In this case, if a user clicks the Save button on the reusable subform, the system does not prompt for an electronic signature, even if the power form was configured for an electronic signature. For example, you may have a business process that requires you to configure a power form for an electronic signature. However, the power form contains a reusable subform that does not require an electronic signature. In this case, you would explicitly configure the reusable subform to exclude the electronic signature. As a result, when a user clicks the Save button on the reusable subform, the system will not prompt for an electronic signature for the subform.

---

**Note.** You cannot configure electronic signatures at the application level if the application contains a reusable subform.

---

## Examples of Electronic Signature Configurations on Power Forms and Subforms

The following table describes the different ways that you can configure power forms and subforms for electronic signatures:

**Note.** The scenarios use the OK and Save buttons as examples, but you can also apply these configurations to the Delete button.

Configuration	Result
<p>On a power form, the OK button is configured for an electronic signature.</p> <p>None of the subforms within the power form are configured for electronic signatures. The electronic signature configuration for these subforms is considered implicit.</p>	<p>Scenario 1:</p> <p>When a user makes changes on the power form and clicks the OK button, the system prompts for an electronic signature.</p> <p>Scenario 2:</p> <p>When a user makes changes on a subform (embedded or reusable) and clicks the Save button, the system prompts for an electronic signature for the subform.</p> <p>Scenario 3:</p> <p>If the Pass Through Signature option was enabled on the power form during the electronic signature configuration, the system does not prompt for an electronic signature. Instead, it automatically records the user's information in a signature record.</p> <p><b>Note.</b> The Pass Through Signature option can be used in any of the scenarios described in this table.</p>
<p>On a reusable subform, the Save button is explicitly configured for an electronic signature.</p> <p>The power form is not configured for an electronic signature.</p>	<p>When a user makes changes on the subform and clicks the Save button, the system prompts the user for an electronic signature.</p>
<p>On the power form, the OK button is configured for an electronic signature.</p> <p>On a reusable subform, the electronic signature on the Save button is explicitly turned off.</p>	<p>When a user makes changes on the reusable subform and clicks the Save button, the system determines that the electronic signature is explicitly turned off and does <i>not</i> prompt for an electronic signature.</p>
<p>On a power form, the OK button is configured for an electronic signature.</p> <p>On a reusable subform, the electronic signature is explicitly turned off.</p> <p><b>Note.</b> In this scenario, the OK button on the power form has been programmed to invoke the Save button on the subform.</p>	<p>When a user makes changes on both the reusable subform and power form and clicks the OK button on the power form:</p> <ol style="list-style-type: none"> <li>1. The system prompts for an electronic signature.</li> <li>2. The OK button on the power form invokes the Save button on the reusable subform.</li> <li>3. The system determines that the electronic signature is explicitly turned off and does <i>not</i> prompt for another electronic signature.</li> </ol>

Configuration	Result
<p>On a power form, the OK button is configured for an electronic signature.</p> <p>On a reusable subform, the SAVE button is explicitly configured for a different electronic signature.</p> <p><b>Note.</b> In this scenario, the OK button on the power form has been programmed to invoke the Save button on the subform.</p>	<p>When a user makes changes on both the reusable subform and power form and clicks the OK button on the power form:</p> <ol style="list-style-type: none"> <li>1. The system prompts for an electronic signature</li> <li>2. The OK button on the power form invokes the Save button on the reusable subform.</li> <li>3. The system prompts for a different electronic signature.</li> </ol>
<p>On a power form, the OK button is configured for an electronic signature.</p> <p>The reusable subform is explicitly configured to use the same signature as the power form.</p> <p><b>Note.</b> In this scenario, the OK button on the power form has been programmed to invoke the Save button on the subform.</p>	<p>When a user makes changes on both the reusable subform and power form and clicks the OK button on the power form:</p> <ol style="list-style-type: none"> <li>1. The system prompts for an electronic signature.</li> <li>2. The OK button on the power form invokes the Save button on the reusable subform.</li> <li>3. The system does not prompt for a different electronic signature for the subform; it automatically uses the signature that was entered for the power form.</li> </ol>
<p>On a power form, the OK button is configured for an electronic signature.</p> <p>On a reusable subform, the electronic signature is explicitly turned off.</p> <p><b>Note.</b> In this scenario, the OK button on the power form has been programmed to invoke the Save button on the subform.</p>	<p>When a user makes changes on both the reusable subform and power form and clicks the OK button on the power form:</p> <ol style="list-style-type: none"> <li>1. The system prompts for an electronic signature.</li> <li>2. The OK button on the power form invokes the Save button on the reusable subform.</li> <li>3. The system determines that the electronic signature is explicitly turned off.</li> </ol>
<p>On a power form, the OK button is <i>not</i> configured for an electronic signature.</p> <p>The power form contains two reusable subforms that are explicitly configured for electronic signatures.</p> <p>The OK button on the power form has been programmed to invoke the Save button on both subforms.</p>	<p>When a user makes changes on the power form and reusable subforms and clicks the OK button on the power form:</p> <ol style="list-style-type: none"> <li>1. The OK button on the power form invokes the Save button on the first reusable subform and prompts for an electronic signature.</li> <li>2. The system continues the remaining OK processing and invokes the Save button on the second reusable subform, which prompts for another electronic signature.</li> </ol> <p><b>Note.</b> The system does <i>not</i> prompt for an electronic signature on the power form.</p>
<p>The electronic signature is configured at the application level.</p> <p><b>Note.</b> If the application contains reusable subforms, you cannot set up electronic signatures at the application level.</p>	<p>When a user makes changes in any of the forms in the application and clicks OK or Save, the system prompts for an electronic signature.</p>

## Audit Records, Signature Records, and GUIDs

The system adds a GUID to audit and signature records. You can use the GUID to track the audit and signature records that are associated with the same action. For example, when a user modifies a field configured to trigger an audit and then clicks the OK button configured for a signature approval, the system creates audit and signature records. The system attaches the same GUID to each of these records. You can use this GUID when reviewing and creating reports of audit and signature records that are associated to a particular action.

A GUID can be created in different ways. The following tables shows how a GUID is created in the various database programs:

For Oracle:

Action	GUID	CFRMKEY	CFRPID	CFRUSER
Interactive OW Application	GUID passed from JDB	mkey from JDB	pid from JDB	user from JDB
Interoperability Applications	“OW without GUID”	hostname	program name	login_userID
Direct Table Operations	“Third Party”	hostname	program name	login_userID

For DB2 UDB (UNIX and Windows 2000):

Action	GUID	CFRMKEY	CFRPID	CFRUSER
Interactive OW Application	GUID passed from JDB	mkey from JDB	pid from JDB	user from JDB
Interoperability Applications	“OW without GUID”	“OWNOGUID”	“OWNOGUID”	\$USER
Direct Table Operations	“Third Party”	“3RDPARTY”	“3RDPARTY”	\$USER

For DB2 AS400:

Action	GUID	CFRMKEY	CFRPID	CFRUSER
Interactive OW Application	GUID passed from JDB	mkey from JDB	pid from JDB	user from JDB
Interoperability Applications	“OW without GUID”	“OWNOGUID”	“OWNOGUID”	“OWNOGUID”
Direct Table Operations	“Third Party”	“3RDPARTY”	“3RDPARTY”	“3RDPARTY”

For SQL Server:

Action	GUID	CFRMKEY	CFRPID	CFRUSER
Interactive OW application	GUID passed from JDB	mkey from JDB	pid from JDB	user from JDB
Interoperability applications	“OW without GUID”	host_name()	“OWNOGUID”	user_name()
Direct Table Operations	“Third Party”	host_name()	“3RDPARTY”	user_name()

---

## Enabling Auditing and Electronic Signatures for a Pathcode

This section provides an overview of the auditing and electronic signature configuration for a pathcode and discusses how to:

- Set up an audit only configuration for a pathcode.
- Set up an audit and electronic signature configuration for a pathcode.
- Modify an existing configuration.
- Review configuration changes.

### Understanding the Auditing and Electronic Signature Configuration for a Pathcode

Before you configure auditing and electronic signatures for interactive or batch applications, you must set up an auditing and electronic signature configuration for a pathcode. You can set up an audit-only configuration or a configuration for both auditing and electronic signatures.

When you use the Configuration Application (P9500001) to set up a pathcode for auditing and electronic signatures, you must make sure that you are signed into JD Edwards EnterpriseOne using the pathcode for which you want to enable auditing and electronic signatures. The auditing and electronic signature configuration is recorded in the F9500001 table in the database. A history of all changes to the configuration is recorded in the Security History table (F9312).

---

**Note.** Configuring auditing and electronic signatures for more than one pathcode is not supported.

---

### Setting Up an Audit Only Configuration for a Pathcode

An Audit Only configuration is used to record only tables with changes, not electronic signatures.

Enter *P9500001* in the Fast Path.

---

**Note.** P9500001 is available on the Microsoft Windows client and the web client.

---

1. On the Work with Configuration Settings form, click Add.
2. On the Configuration Setting Revisions form, select the Auditing check box.

The Pathcode field contains the pathcode to which the settings are applied, which is also the pathcode that you are signed in to. This field cannot be modified.

3. Make sure that the Signature check box is *not* selected, and then click OK.
4. On the Enable/Disable Auditing form, in the Password field, enter a password for enabling or disabling auditing.

The password that you enter here is the password that you must enter if you enable or disable auditing for a particular table.

See [Chapter 2, “Setting Up Auditing and Electronic Signatures,” Enabling and Disabling Table Auditing, page 26.](#)

5. Click OK.

## Setting Up an Audit and Electronic Signature Configuration for a Pathcode

Enter *P9500001* in the Fast Path.

---

**Note.** P9500001 is available on the Microsoft Windows client and the web client.

---

1. On the Work with Configuration Settings form, click Add.
2. On the Configuration Setting Revisions form, select the Signatures check box.

The Pathcode field displays the pathcode where the settings are applied. This defaults to the pathcode that you are signed in to and cannot be modified.

The Auditing check box is automatically checked if Signatures is selected. You cannot clear this check box.

3. Select any of the following options, as appropriate:

- Pass Through User

Records the user ID of the person using the application, the time of the electronic signature approval, and the machine name.

- Pre-populate Approver

Automatically uses the user’s JD Edwards EnterpriseOne sign-in information for the first and second approval, depending on the configuration for the number of approvers.

- Real Time Notification

Sends a notification to a specified user if a signature fails.

---

**Note.** You can only use these options if they were enabled at the pathcode level.

---

See [Chapter 2, “Setting Up Auditing and Electronic Signatures,” Enabling Auditing and Electronic Signatures for a Pathcode, page 21.](#)

4. In the Default Signature Context field, enter the signature context for the pathcode, and then click OK.  
This text appears on the Signature Capture form unless a specific signature context has been defined at the application level.
5. On the Enable/Disable Auditing form, in the Password field, enter a password for enabling or disabling auditing, and then click OK.

The password that you enter here is the password that you must enter if you enable or disable auditing for a particular table.

## Modifying an Existing Configuration

Enter *P9500001* in the Fast Path.

---

**Note.** You can only change a configuration for the pathcode that you are signed into. However, all pathcode configurations may be viewed through this application. You can turn on or turn off the auditing or signature configuration, as well as change the Pass Through User, Real Time Notification, and Pre-populate Approver features for electronic signatures.

---

1. On the Work With Configuration Settings form, select the current pathcode and then click Select.
2. On the Configuration Setting Revisions form, edit the desired parameters noting that:
  - Auditing must be disabled for all tables before disabling auditing at the pathcode level.  
[See Chapter 2, “Setting Up Auditing and Electronic Signatures,” Enabling and Disabling Table Auditing, page 26.](#)
  - Disabling electronic signatures does not turn off the auditing function. After disabling signatures, you can then clear the Auditing check box if you want to turn off auditing for the pathcode.
3. Click OK.
4. On the Enable/Disable Auditing form, if you disabled or enabled auditing, complete the Password field and then click OK.

## Reviewing Configuration Changes

Changes made to the configuration can be viewed by using the User Security application (P98OWSEC). This application displays any changes made to the configuration.

---

## Setting Up Auditing

This section provides an overview of auditing restrictions and discusses how to:

- Configure a table for auditing.
- Check in an audit table.
- Modify an existing audit table.
- Verify and reset audit tables.
- Copy an audit table configuration.

## Understanding Auditing Restrictions

Audit columns within audited tables are set to a protected status by TDA to prevent columns from being modified or deleted after the table is enabled for auditing. Therefore, the following restrictions apply:

- You cannot remove columns once auditing is enabled for a table.
- You cannot change the order of the columns once auditing is enabled for a table.

## Configuring a Table for Auditing

Enter *P9500003* in the Fast Path, or enter *GH9091* and then select the Audit Table Configuration menu.

1. On the Work with Audit Table Configuration form, click Add.
2. On the Audit Table Setup Director, click Next.
3. On the JD Edwards EnterpriseOne Table Selection form, in the Table Name field, enter the name of the table that you want to audit, and then click Next.

Alternatively, you can click the Find button and select a table from the list.

---

**Note.** If a table was previously configured for audit, it cannot be selected.

---

4. On the Audit Table Information form, if necessary, make changes to the default values, and then click Next.

This action launches TDA in audit mode, which creates audit table specifications locally and adds the audit table to your default project in OMW.

By default, the Primary Key columns from the original table are populated along with eight more columns, which are mandatory for the audit table.

5. In the Auditable Columns area, select the columns that you want to trigger an audit and move them to the Columns area. You can append new columns to the end of the audit table, but they cannot be inserted between existing columns or reordered.
6. In the Auditable Columns area, select any additional columns that you want recorded in the audit table and move them to the Columns area. Right-click the column and then select Audit Trigger Column.

This action removes the check mark from this option so that the column will not trigger an audit. Instead, this column will be recorded along with the other columns in the audit table when an audit is triggered.

7. Click Save and then close TDA after all columns have been selected for auditing.
8. On the Work with Audit Table Configurations form, click End.
9. Restart all servers and clients.

---

**Note.** After you complete the configuration, you must enable the table for auditing in JD Edwards EnterpriseOne.

---

See [Chapter 2, “Setting Up Auditing and Electronic Signatures,” Enabling and Disabling Table Auditing, page 26.](#)

## Checking In an Audit Table

Checking in an audit table moves the audit table from the local specifications to the check in location specified in the OMW transfer activity rule.

Enter *P9500003* in the Fast Path, or enter *GH9091* and then select the Audit Table Configuration menu.

1. On the Work with Audit Table Configurations form, select the table to check in.
2. From the Row menu, select Check In Table.

## Modifying an Existing Audit Table

When you modify an existing audit table, the system checks out the object to your default project in OMW and enables you to append columns to the audit table using TDA.

Enter *P9500003* in the Fast Path or enter *GH9091* and then select the Audit Table Configuration menu.

1. On the Work with Audit Table Configurations form, select the table that you want to modify.
2. From the Row menu, select Set Up Revisions.
3. On the Audit Table Configuration form, click OK.

The system launches TDA.

4. In TDA, you can move columns from the Auditable Columns area to the Columns area to append columns to the existing audit table.
5. In the Auditable Columns area, select any additional columns that you want recorded in the audit table, and move them to the Columns area. Right-click the column and then select Audit Trigger Column to clear the check mark from this option.

This action ensures that the column is recorded along with the other columns in the audit table when an audit is triggered. However, this column will not trigger an audit.

6. Click Save, then exit TDA after all columns have been appended for auditing.
7. On the Work with Audit Table Configurations form, from the Row menu, select Check In Table.

## Verifying and Resetting Audit Tables

This section explains how to check the configuration for a given table across all environments and databases within the pathcode and explains how to reset the auditing state for the selected audit table if a conflict is detected. Perform this task when the JDE.log or JAS.log file indicates conflicts with audited tables between environments.

Enter *P9500003* in the Fast Path, or enter *GH9091* and then select the Audit Table Configuration menu.

1. On the Work with Audit Table Configurations form, select the audit table that you want to verify.
2. From the Row menu, select Verify.
3. On the Validate and Reset Database Audit Components form, enter a database password in the Password field, and then click OK.

If the audit configuration is valid, the system displays the Work with Audit Table Configurations with an informational message, "Database Audit Components valid."

4. If the audit configuration is not valid, the following error is returned on the Validate and Reset Database Audit Components form: Error: Database Audit Component States Differ. From the Form menu, select Reset Audit Flag to reset database audit components.
5. Click OK on the message box reminding you to bounce servers and clients.
6. Click Find to refresh the Work with Audit Table Configurations form. Verify that the Audit table shows the correct state: Enabled or Disabled.

## Copying an Audit Table Configuration

If the audited tables reside in a data source shared between environments within the same pathcode, use the copy table function to add the audit table configuration to each environment.

JD Edwards EnterpriseOne requires that you copy the audited table configuration to the other environments prior to enabling auditing. Auditing the table only in one environment causes the other environments to fail in the application that uses that particular table, rolling back the transaction. The JDE.log and JAS.log files indicate conflicts with audited tables between environments.

1. Sign in to the environment where the audit configuration needs to be set up, and then access the Work with Audit Table Configurations form.
2. On the Work with Audit Table Configurations form, from the Form menu, select Copy Audit Table.
3. On the Copy Audit Table Information form, find and select the table to be copied.
4. Verify that the selected audit table is in the configuration tree.

---

**Note.** JD Edwards EnterpriseOne displays only the tables that have been set up for a different environment, checked in to the shared data source, and are missing from the audit configuration for the signed-in environment.

---

---

## Enabling and Disabling Table Auditing

This section discusses how to:

- Enable auditing for a table.
- Disable table auditing for an Oracle, SQL Server, or DB2/400 database.
- Disable table auditing for a DB2 UDB database.

### Enabling Auditing for a Table

This section describes how to enable auditing for the desired table after auditing has been enabled for the pathcode.

---

**Note.** Make sure that all users are signed off the system and no batch jobs are running on the server.

---

Enter *P9500003* in the Fast Path, or enter *GH9091* and then select the Audit Table Configuration menu.

1. On the Work with Audit Table Configurations form, select the audit table.
2. From the Row menu, select Enable DB Auditing.
3. On the Enable/Disable Database Auditing Components form, enter the database password in the Password field.
4. Click OK to enable auditing for the table.

The application reminds you that all users must be signed out of JD Edwards EnterpriseOne and all enterprise and JAS servers must be restarted.

---

**Note.** You only need to restart all servers and clients once, after the configuration for all tables and objects are complete.

---

5. Click OK.

The audit table record in the Work with Audit Table Configurations tree indicates that auditing is enabled for the table.

## Disabling Table Auditing for an Oracle, SQL Server, or DB2/400 Database

Before performing this task, make sure that all users are logged off the system and that no batch jobs are running on the server.

---

**Note.** Disabling auditing for a table does not remove the table from the audit list.

---

1. On the Work with Audit Table Configurations form, select the audit table.
2. From the Row menu, select Disable DB Auditing.
3. On the Enable/Disable Database Auditing Components form, enter the database password in the Password field.
4. Click OK to disable auditing for the table.

The system displays a message recommending that you bounce all servers and clients.

---

**Note.** You have to bounce all servers and clients only once, after the configuration of all tables and objects is complete.

---

5. Click OK.

The Work with Audit Table Configurations form displays the Audit table record in the tree control and indicates that auditing is disabled.

## Disabling Table Auditing for a DB2 UDB Database

Before performing this task, make sure that all users are logged off the system and that no batch jobs are running on the server.

---

**Note.** Disabling auditing for a table does not remove the table from the audit list.

---

1. From the Start menu, select IBM DB2, Command Window to start a DB2 Command Window.
2. Sign in to the database with a user who has a DBADM privilege.
3. Collect Table Space information for the Specified table with this SQL Command:

```
SELECT TBSPACE, INDEX_TBSPACE, LONG_TBSPACE FROM
SYSCAT.TABLES where TABNAME = ERPTable (with '') and
TABSCHEMA=schema (with'')
```

4. Write down the table space names for table, index, and long data, respectively.
5. Create the temporary table with this SQL command:

```
CREATE TABLE schema.ERPTable_temp LIKE schema.ERPTable (VIEW) IN tbspace INDEX IN⇒
index_tbspace LONG IN long_tbspace NOT LOGGED INITIALLY
```

---

**Note.** The table space names were collected from step 4: tbspace for table, index\_tbspace for index, and long\_tbspace for long data.

Run the SQL command in step 3 against the new temporary table to ensure that it has been created in correct table spaces.

---

6. Copy data from the view to the temporary table with this SQL command:

```
INSERT INTO schema.ERPTTable_temp SELECT * FROM schema.ERPTTable (VIEW)
```

---

**Note.** This process may take a few minutes to complete depending on the size of the table.

---

7. To ensure that all data was copied, run the following SQL commands against the view and the temporary table:

```
SELECT COUNT(*) FROM schema.ERPTTable_temp
SELECT COUNT(*) FROM schema.ERPTTable
```

The results of running both commands should be same.

8. Use this SQL command to drop the view:

```
DROP VIEW schema.ERPTTable
```

9. Use this SQL command to drop the ADT table:

```
DROP TABLE schema.ERPTTable_ADT
```

10. Rename temporary table with the original JD Edwards EnterpriseOne table name:

```
RENAME schema.ERPTTable_temp TO ERPTTable
```

11. Use this SQL command to grant privileges to PUBLIC for the new table:

```
GRANT SELECT, INSERT, UPDATE, DELETE, ALTER, INDEX, REFERENCES ON TABLE⇒
  schema.ERPTTable TO PUBLIC
```

12. Sign in to JD Edwards EnterpriseOne client and then enter *OMW* in the Fast Path to access OMW.
13. Use Table Design Toolset to generate indices for this table.
14. Run “Verify and Reset” using the Work With Audit Table Configuration form.

See [Chapter 2, “Setting Up Auditing and Electronic Signatures,” Verifying and Resetting Audit Tables, page 25.](#)

---

## Setting Up Reason Codes

You must set up reason codes before you configure electronic signatures. This section discusses how to:

- Add a reason code.
- Change the status of a reason code.
- Copy a reason code.

### Adding a Reason Code

Enter *P9500002* in the Fast Path.

1. On the Work with Reason Codes form, click Add.
2. On Reason Code Revisions, in the Reason Code field, enter a number for the reason code.

3. In the Language field, enter the language code for the reason code.
4. In the Reason Code Description field, enter a description for the reason code.
5. Select the Active or Inactive option, as appropriate, and then click OK.

---

**Note.** A warning message appears to verify that the spelling of the reason code description is correct. Reason codes cannot be deleted.

---

## Changing the Status of a Reason Code

Changing the status of a reason code changes it from active to inactive or vice versa.

1. On the Work with Reason Code form, select the desired reason code.
2. Under the Row menu, select Change Status.

---

**Note.** You cannot change the status of a reason code if it is the default reason code in an electronic signature configuration.

---

## Copying a Reason Code

Copying a reason code copies all fields except the reason code number.

1. Select the desired reason code to copy and then click Copy.
2. Change the desired field and provide a new reason code number.
3. Click OK.

---

## Setting Up Electronic Signatures

Use the Object and Table Configuration (P9500003) application to set up interactive or batch application to require electronic signatures. This section lists a prerequisite and discusses how to:

- Set up an electronic signature configuration for an interactive application.
- Set up an electronic signature configuration for a batch application.
- Modify an electronic signature configuration.
- Delete an electronic signature configuration.

### Prerequisite

You must define reason codes before you set up electronic signatures.

See [Chapter 2, “Setting Up Auditing and Electronic Signatures,” Setting Up Reason Codes, page 28.](#)

### Setting Up Electronic Signatures for an Interactive Application

Enter *GH9091* in the Fast Path, and then select Interactive and Batch Signature Configuration.

1. On the Work with Object Signature Configurations form, click Add.

2. On the Interactive and Batch Applications Signature Setup Director, select the Interactive Application/Signature Setup option, and then click Next.
3. On the Interactive Application Selection form, select the desired application, and then click Next.

---

**Note.** Objects with a check mark next to them have already been configured.

---

4. On the Interactive Forms Search and Select form, select a form. If all forms for an application are desired, select the Application Level check box.

---

**Note.** Applications with reusable subforms cannot be configured at the application level.

---

5. Click Next.

---

**Note.** If there is a padlock button to the left of the Form Name, this form already has the OK and Delete events set up and cannot be selected. Instead, this form must be selected from the Work with Signature Object Configurations form. Select Setup Revisions from the Row menu to revise an existing configuration.

A plus sign (+) indicates that an OK event has already been set up for this form.

A minus sign (–) indicates that a Delete event has already been set up for this form.

---

6. On the Interactive Application Signature Information form, in the Events area, select OK, Delete, or both to indicate the function that requires a signature.
7. For a reusable subform, you can select the “Exclude Subform from Signature Configuration” option.

This option is available only for reusable subforms. If the hosting power form is configured for an electronic signature, you can select this option if you do not want the system to prompt for a second electronic signature on the reusable subform.

See [Chapter 2, “Setting Up Auditing and Electronic Signatures,” Electronic Signatures for Power Forms and Subforms, page 17.](#)

8. Select one of these options:

- Pre-populate Approver

Select this option if you want the authorization fields to automatically use the session’s user information.

- Pass Through User

Select this option if no signature prompting is necessary when the application is run. The signature table is updated with the signed on user’s information.

---

**Note.** You can select either the Pre-populate Approver or Pass Through User option. They cannot be selected together.

---

If the Pass Through User is on, the number of signatures is forced to one and the role is disabled.

---

9. Enter the number of signatures required to approve the transaction: 1 or 2.
10. In the Default Reason Code field, enter the default reason code for the signature approval.
11. In the Role field, enter the role of the approver.

12. In the Real Time Notification field, enter the user ID or email address of the user to be notified if the electronic signature fails.  
The user is notified after four failed attempts.
13. In the Signature Context field, enter a text message that you want to display on the Signature Approval form, and then click Next.
14. On the Work with Object Signature Configurations form, click End.

## Setting Up Electronic Signatures for a Batch Application

Enter *GH9091* in the Fast Path, and then select Interactive and Batch Signature Configuration.

1. On the Work with Configurations form, select Object Setup from the Form menu.
2. On the Work with Object Signature Configurations form, click Add.
3. On the Interactive and Batch Applications Signature Setup Director, select the Batch Application / Signature Setup option, and then click Next.
4. On the Batch Application Selection form, select the desired batch application, and then click Next.

---

**Note.** Objects with a check mark next to them have already been configured.

---

5. On the Batch Application Signature Information form, select one of these options:
  - Pre-populate Approver.  
Select this option if you want the authorization fields to automatically use the session's user information.
  - Pass Through User.  
Select this option if no signature prompting is necessary when the application is run. The signature table is updated with the signed on user's information.

---

**Note.** Pre-populate Approver and Pass Through User cannot be selected at the same time.

---

If the Pass Through User is on, the number of signatures is forced to one and the role is disabled.

---

6. Enter the number of signatures required to approve the transaction: 1 or 2.
7. In the Default Reason Code field, enter the default reason code for the signature approval.
8. If a role is required, enter the role of the approver in the Role field.
9. In the Real Time Notification field, enter the user ID or email address of the user to be notified after four failed signature attempts.
10. In the Signature Context field, enter a text message that you want to display on the Signature Approval form, and then click Next.
11. On the Work with Object Signature Configurations form, click End.

## Modifying an Electronic Signature Configuration

Enter *GH9091* in the Fast Path, and then select Interactive and Batch Signature Configuration.

1. On the Work with Object Signature Configurations form, select the interactive application, event, or batch application to modify.

2. Select Setup Revisions from the Row menu.

Depending on the type of application that you are modifying, the system displays either the Interactive Application Signature Information form or Batch Application Information form

3. Make changes and then click OK.
4. Verify that the properties have changed for the interactive application, event, or batch application.

---

**Note.** All servers and clients need to be restarted once after the auditing and electronic signature configuration of tables and applications (interactive or batch) is complete. Any changes that you make to the auditing or electronic signature configuration will require services to be restarted on all servers and clients.

---

## Deleting an Electronic Signature Configuration

Enter *GH9091* in the Fast Path, and then select Interactive and Batch Signature Configuration.

1. On the Work with Object Signature Configurations form, click Find and then select the interactive application event or batch application to delete.
2. Click Delete.
3. Verify that the interactive application, event, or batch application has been removed from the tree on the Work with Object Signature Configuration form.

## CHAPTER 3

# Working with Auditing and Electronic Signature Approvals

This chapter discusses how to:

- Enter an electronic signature approval.
- Remove unmatched audit records.
- View audit and electronic signature records.

---

## Entering an Electronic Signature Approval

This section provides an overview of the Signature Approval form and discusses how to use the Signature Approval form.

### Understanding the Signature Approval Form

The Signature Approval form is used to require an electronic signature approval before an interactive or batch application can continue. When attempting to save or delete information in interactive applications or run batch applications that have been configured to require an approval, users are prompted for an approver's user ID and password. After an approver enters this information, the system verifies the credentials and then records it in a log file.

A signature consists of an approver's ID, password, and reason code. If the signature is valid, JD Edwards EnterpriseOne records who approved the change, the role, the reason, the application used, and the date and time in the Signature table (F9500006). An approver has four attempts to enter a valid user ID and password. If the signature is not valid, an error message appears and the user has three more attempts to enter the correct information. If the fourth signature attempt fails, a failed signature record is written to the F9500006 table.

The Signature Approval form can require up to two signature approvals. The second approver has the option to view the previous approver's information. In addition, users can attach media objects to electronic signature approvals.

### Using the Signature Approval Form

When an application has been configured for signature approval, it launches the Signature Approval form before data can be processed or deleted.

1. On the Signature Approval form, complete the User ID and Password fields.
2. Select a reason code in the Reason Code field.
3. If needed, enter additional information for the transaction in the Comment field.

4. To add a media object attachment to the approval, click the attachment button.
5. If two signature approvals are required, the second approver can view the previous approver's information by selecting Previous Info from the Form menu.  
After reviewing the information, the second approver can click Cancel to return to the current approval form.
6. Click OK to validate the approval and allow the application to continue.  
Clicking Cancel on this form stops the transaction from processing and does not log an approval.

---

## Removing Unmatched Audit Records

Before you review audit and signature records, you can run the R9500005A (Delete Unmatched Audit Log Records) batch application to remove any unmatched (or invalid) audit records. Audit records in the F9500003 and F9500004 tables are invalid if they do not have associated audit records in the corresponding audit table. The system can create unmatched records due to a system failure, an error, or other circumstance.

This section discusses how to run the R9500005A batch application to remove unmatched audit records.

### Running the R9500005A Batch Application to Remove Unmatched Audit Records

Enter *BV* in the Fast Path to access the Batch Versions applications.

1. On the Work With Batch Versions - Available Versions form, enter *R9500005A* in the Batch Application field and click the Find button.
2. Select the Delete Unmatched Audit Log Records batch application and then select the Row menu, Processing Options.
3. On the Processing Options form, enter the appropriate processing option value in the Mode for Deletion field and then click the OK button:
  - Enter 0 for proof mode.  
This processing option enables you to view a report of the invalid records that the batch application will delete when run in final mode.
  - Enter 1 for final mode, which deletes all unmatched records.  
This processing option removes invalid records and generates a report that lists the invalid records that were removed.
  - Enter 2 for final mode, which deletes unmatched records but retains records if an audit table could not be opened.  
This processing option removes invalid records on a table unless the table associated with the invalid records has been taken offline; then the system will not delete the invalid records.
4. On the Work With Batch Versions - Available Versions form, click the Select button.
5. On the Batch Versions - Version Prompting form, click the Submit button.
6. On the Printer Selection form, click the OK button.
7. On the Work With Batch Versions - Available Versions form, select the Form menu, Submitted Jobs.

8. On Batch Versions - Submitted Job Search, to review the results of the batch job, select the job in the grid and then select the Row menu, View PDF.

---

## Viewing Audit and Electronic Signature Records

The View Audit/Signature Information application (P9500005) enables you to view detailed records of signature and audit information. This application is available on Microsoft Windows client or the web client.

This section lists prerequisites and discusses how to:

- View audit information.
- View signature information.
- View audit and signature information together.

### Prerequisites

Before you can view audit and electronic signature records:

- Specifications for the audit shadow table must exist on the enterprise server. Therefore, after you configure auditing for a table, you must build and deploy a package to the enterprise server.
- To view audit information on the web client, you must build and deploy a package that contains all audit table specifications to the enterprise server.

### Viewing Audit Information

Enter *GH9091* in the Fast Path, and select the View Audit and Signature Information menu.

1. On the Work with Audit and Signature Information form, click the Audit Information link.
2. On the Work with Audit Information form, complete the appropriate fields to search for the desired information, and then click Find:
  - Table Name  
Search by the name of the table that was audited (Fxxxx).
  - Audit Table Name  
Search by the name of the audit table (Axxxx).
  - Date Updated  
Search by the date the audit record was created.
3. Select the Matched Audit Records Only check box to refine the records so that the system only displays the audit records (from the F9500003 and F9500004 tables) that match the audit records in the corresponding audit table (Axxxx).

This filters unmatched audit records that can be created due to a system failure or other circumstance.

---

**Note.** You can also run a batch application that deletes all unmatched records from the table.

---

See [Chapter 3, “Working with Auditing and Electronic Signature Approvals,” Removing Unmatched Audit Records, page 34.](#)

4. Click Find.
5. Select the desired record and click Select.
6. Select one or a combination of the following options to refine the search, and then click OK:
  - Unique Identifier
  - Table Name
  - Audit Table Name
  - Data Source
  - User ID
  - Address Number
  - Full Name
  - Date Updated
  - Time Last Updated
  - Program ID
  - Machine Key
  - IP Address
7. To view a report of the audit information in PDF, select the Report Menu, Print Data.

---

**Note.** If multiple users will be using this application, the Temporary Audit Table (F9500005) must be mapped locally.

---

8. To view the signature information that corresponds to the audit record, on the Work with Audit Detail Information form, select the Row menu, Link to Signature Info.
9. On the Work with Signature Information form, to access a blank Search Audit Info form, select the Form menu, Input Search Info.
10. On the Search Audit Info form, enter the desired search parameters in the appropriate fields, select the corresponding check box, and then click OK.

### **Example of Audit Information Report**

The following example shows the results of running the Audit Information report:

R9500005

Worldwide Company

2/14/2006 9:03:56

Print Audit Information

Unique Identifier	User ID	Full Name	Address Number	Date and Time Stamp	Machine Key	Program ID	Audit Type
10.139.135.106:1518.1139566449906	CFR1	AB Common	1001	2006-02-10 03:14:13	10.139.182.151	P4108	EnterpriseOne with a Guid
Action Type	Object Name	Column Description	Is In Key	Before Data			After Data
Insert	F4108	ITM	Item Number - Short	Yes		60062	
Insert		LOTN	Lot/Serial Number	Yes		123	
Insert		MCU	Business Unit	Yes		M30	
Unique Identifier	User ID	Full Name	Address Number	Date and Time Stamp	Machine Key	Program ID	Audit Type
10.139.135.106:3692.1139563465081	CFR1	AB Common	1001	2006-02-10 02:24:31	10.139.182.151	P4108	EnterpriseOne with a Guid
Action Type	Object Name	Column Description	Is In Key	Before Data			After Data
Insert	F4108	ITM	Item Number - Short	Yes		60062	
Insert		LOTN	Lot/Serial Number	Yes		191	
Insert		MCU	Business Unit	Yes		M30	

Audit Information report

## Viewing Signature Information

Enter *GH909I* in the Fast Path, and select the View Audit and Signature Information menu.

1. On the Work with Audit and Signature Information form, click the Signature Information link.
2. On the Work with Signature Information form, complete any of these fields and then click Find to search for signature records:

- Application Name
- Version
- Form Name
- Subform Name
- Event

Use this field to search by the event executed when the signature was captured (1 = OK, 2 = Delete)

- Signature Successful

Use this field to search by the success or failure value of the approval (0 = Success, 1 = Failure).

3. Select the desired signature record and click Select.

Alternatively, from the Row menu select More Info to see additional details about the signature.

4. On the More Signature Information form, select the Form menu, Link to Audit Info.
5. On the Work with Audit Information form, to print the signature information in PDF format, select the Report menu, Print Data

---

**Note.** If multiple users will be using this application, the Temporary Audit Table (F9500005) must be mapped locally.

---

## Example of a Signature Information Report

The following example shows the results of running the Signature Information report:

Worldwide Company  
2/14/2006 9:33:41  
Page - 1

Unique Identifier	Object Name	Form Name	Version	Event	Signature Successful	Pass Through
10.139.135.106:1315:1139566378731	P4108	W4108B	ZJDE0001	Delete	Yes	Yes
CFR1	AB Common		1001			
Reason Code 1 :	1	CFRROLE1				
Reason Code 2 :	0					
Signature Context :	896RC2 regression - IPT					
Comment :						
10.139.135.106:1514:1139564007317	P3411	W3411B	ZJDE0001	OK	Yes	Yes
CFR1	AB Common		1001			
Reason Code 1 :	1	CFRROLE1				
Reason Code 2 :	0					
Signature Context :	896RC2 regression - IPT					
Comment :						
10.139.135.106:1518:113956449906	P4108	W4108A	ZJDE0001	OK	Yes	Yes
CFR1	AB Common		1001			
Reason Code 1 :	1	CFRROLE1				
Reason Code 2 :	0					

Signature Information report

## Viewing Audit and Signature Information Together

Enter *GH909I* in the Fast Path, and select the View Audit and Signature Information menu.

1. Click the Signature and Audit Information link.
2. On the Work with Signature and Auditing Information form, complete any of these fields and then click Find to search for signature and audit records:
  - Application Name
  - Version
  - Form Name
  - Subform Name
  - Event. (Search by the event executed when the signature was captured [1 = OK, 2 = Delete].)
  - Table Name. (Search by the name of the audited table [Fxxxx].)
  - Audit Table Name. (Search by the name of the Audit table [Axxxx].)
  - Signature Successful. (Search by the success or failure value of the approval [0 = Successful, 1 = Failure].)
3. On the Work with Signature and Auditing Information form, select the desired record and click Select.
4. On the Search Audit Info form, select one or a combination of the following options to refine the search, and then click OK:
  - Unique Identifier

- Table Name
  - Audit Table Name
  - Data Source
  - User ID
  - Address Number
  - Full Name
  - Date Updated
  - Time Last Updated
  - Program ID
  - Machine Key
  - IP Address
5. To view a report of the audit information in PDF, select the Report menu, Print Data.
  6. To view a report that contains both signature and audit information, select the Report menu, Print Information.



## CHAPTER 4

# Troubleshooting

This section contains solutions to some issues that you might encounter using the auditing and signature applications.

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## Audit Processing Error

This error is issued if the creation of the Unique ID fails, or whenever a JDB call fails. An Audit Process Error is written in the jde.log.

Error Occurs	Result
Right after a user presses OK or Delete when setting up the audit info.	The user is brought back to the point before clicking the button.
Before a modal form interconnect when clearing the audit info of the parent form.	The interconnect is not processed.
After returning from a modal form interconnect when restoring the audit info of the parent form.	No more ERs are executed on that event. The user is brought back to the point before clicking the button.
Before deleting a row during the OK process on a transaction form (when restoring the audit info for the row to be deleted).	The row is not deleted.
At the end of the delete process during the OK process on a transaction form (when restoring the audit info for the OK process).	The rest of the OK process is not processed, and all transactions are rolled back.

An error can also occur while processing an asynchronous business function, right before calling jdeCallObject(), when setting the audit information for the current business function. As a result, the business function does not run. Instead of displaying a message box, the system writes the following message to the jde.log:

Audit Process Error: There has been an error running the following Business Function: BSFN Name.

---

## SQL7032 Problems

If you are experiencing SQL7032 problems on the iSeries, and you are running on V5R1, apply the IBM PTF SI04448.



# Glossary of JD Edwards EnterpriseOne Terms

<b>Accessor Methods/Assessors</b>	Java methods to “get” and “set” the elements of a value object or other source file.
<b>activity rule</b>	The criteria by which an object progresses from one given point to the next in a flow.
<b>add mode</b>	A condition of a form that enables users to input data.
<b>Advanced Planning Agent (APAg)</b>	A JD Edwards EnterpriseOne tool that can be used to extract, transform, and load enterprise data. APAg supports access to data sources in the form of relational databases, flat file format, and other data or message encoding, such as XML.
<b>alternate currency</b>	<p>A currency that is different from the domestic currency (when dealing with a domestic-only transaction) or the domestic and foreign currency of a transaction.</p> <p>In JD Edwards EnterpriseOne Financial Management, alternate currency processing enables you to enter receipts and payments in a currency other than the one in which they were issued.</p>
<b>Application Server</b>	Software that provides the business logic for an application program in a distributed environment. The servers can be Oracle Application Server (OAS) or WebSphere Application Server (WAS).
<b>as if processing</b>	A process that enables you to view currency amounts as if they were entered in a currency different from the domestic and foreign currency of the transaction.
<b>as of processing</b>	A process that is run as of a specific point in time to summarize transactions up to that date. For example, you can run various JD Edwards EnterpriseOne reports as of a specific date to determine balances and amounts of accounts, units, and so on as of that date.
<b>Auto Commit Transaction</b>	A database connection through which all database operations are immediately written to the database.
<b>back-to-back process</b>	A process in JD Edwards EnterpriseOne Supply Management that contains the same keys that are used in another process.
<b>batch processing</b>	<p>A process of transferring records from a third-party system to JD Edwards EnterpriseOne.</p> <p>In JD Edwards EnterpriseOne Financial Management, batch processing enables you to transfer invoices and vouchers that are entered in a system other than JD Edwards EnterpriseOne to JD Edwards EnterpriseOne Accounts Receivable and JD Edwards EnterpriseOne Accounts Payable, respectively. In addition, you can transfer address book information, including customer and supplier records, to JD Edwards EnterpriseOne.</p>
<b>batch server</b>	A server that is designated for running batch processing requests. A batch server typically does not contain a database nor does it run interactive applications.
<b>batch-of-one immediate</b>	<p>A transaction method that enables a client application to perform work on a client workstation, then submit the work all at once to a server application for further processing. As a batch process is running on the server, the client application can continue performing other tasks.</p> <p>See also direct connect and store-and-forward.</p>
<b>best practices</b>	Non-mandatory guidelines that help the developer make better design decisions.

<b>BPEL</b>	Abbreviation for Business Process Execution Language, a standard web services orchestration language, which enables you to assemble discrete services into an end-to-end process flow.
<b>BPEL PM</b>	Abbreviation for Business Process Execution Language Process Manager, a comprehensive infrastructure for creating, deploying, and managing BPEL business processes.
<b>Build Configuration File</b>	Configurable settings in a text file that are used by a build program to generate ANT scripts. ANT is a software tool used for automating build processes. These scripts build published business services.
<b>build engineer</b>	An actor that is responsible for building, mastering, and packaging artifacts. Some build engineers are responsible for building application artifacts, and some are responsible for building foundation artifacts.
<b>Build Program</b>	A WIN32 executable that reads build configuration files and generates an ANT script for building published business services.
<b>business analyst</b>	An actor that determines if and why an EnterpriseOne business service needs to be developed.
<b>business function</b>	A named set of user-created, reusable business rules and logs that can be called through event rules. Business functions can run a transaction or a subset of a transaction (check inventory, issue work orders, and so on). Business functions also contain the application programming interfaces (APIs) that enable them to be called from a form, a database trigger, or a non-JD Edwards EnterpriseOne application. Business functions can be combined with other business functions, forms, event rules, and other components to make up an application. Business functions can be created through event rules or third-generation languages, such as C. Examples of business functions include Credit Check and Item Availability.
<b>business function event rule</b>	See named event rule (NER).
<b>business service</b>	EnterpriseOne business logic written in Java. A business service is a collection of one or more artifacts. Unless specified otherwise, a business service implies both a published business service and business service.
<b>business service artifacts</b>	Source files, descriptors, and so on that are managed for business service development and are needed for the business service build process.
<b>business service class method</b>	A method that accesses resources provided by the business service framework.
<b>business service configuration files</b>	Configuration files include, but are not limited to, interop.ini, JDBj.ini, and jdelog.properties.
<b>business service cross reference</b>	A key and value data pair used during orchestration. Collectively refers to both the code and the key cross reference in the WSG/XPI based system.
<b>business service cross-reference utilities</b>	Utility services installed in a BPEL/ESB environment that are used to access JD Edwards EnterpriseOne orchestration cross-reference data.
<b>business service development environment</b>	A framework needed by an integration developer to develop and manage business services.
<b>business services development tool</b>	Otherwise known as JDeveloper.
<b>business service EnterpriseOne object</b>	A collection of artifacts managed by EnterpriseOne LCM tools. Named and represented within EnterpriseOne LCM similarly to other EnterpriseOne objects like tables, views, forms, and so on.

<b>business service framework</b>	Parts of the business service foundation that are specifically for supporting business service development.
<b>business service payload</b>	An object that is passed between an enterprise server and a business services server. The business service payload contains the input to the business service when passed to the business services server. The business service payload contains the results from the business service when passed to the Enterprise Server. In the case of notifications, the return business service payload contains the acknowledgement.
<b>business service property</b>	Key value data pairs used to control the behavior or functionality of business services.
<b>Business Service Property Admin Tool</b>	An EnterpriseOne application for developers and administrators to manage business service property records.
<b>business service property business service group</b>	A classification for business service property at the business service level. This is generally a business service name. A business service level contains one or more business service property groups. Each business service property group may contain zero or more business service property records.
<b>business service property categorization</b>	A way to categorize business service properties. These properties are categorized by business service.
<b>business service property key</b>	A unique name that identifies the business service property globally in the system.
<b>business service property utilities</b>	A utility API used in business service development to access EnterpriseOne business service property data.
<b>business service property value</b>	A value for a business service property.
<b>business service repository</b>	A source management system, for example ClearCase, where business service artifacts and build files are stored. Or, a physical directory in network.
<b>business services server</b>	The physical machine where the business services are located. Business services are run on an application server instance.
<b>business services source file or business service class</b>	One type of business service artifact. A text file with the .java file type written to be compiled by a Java compiler.
<b>business service value object template</b>	The structural representation of a business service value object used in a C-business function.
<b>Business Service Value Object Template Utility</b>	A utility used to create a business service value object template from a business service value object.
<b>business services server artifact</b>	The object to be deployed to the business services server.
<b>business view</b>	A means for selecting specific columns from one or more JD Edwards EnterpriseOne application tables whose data is used in an application or report. A business view does not select specific rows, nor does it contain any actual data. It is strictly a view through which you can manipulate data.
<b>central objects merge</b>	A process that blends a customer's modifications to the objects in a current release with objects in a new release.
<b>central server</b>	A server that has been designated to contain the originally installed version of the software (central objects) for deployment to client computers. In a typical JD Edwards EnterpriseOne installation, the software is loaded on to one machine—the central server. Then, copies of the software are pushed out or downloaded to various workstations attached to it. That way, if the software is altered or corrupted through its use on workstations, an original set of objects (central objects) is always available on the central server.

<b>charts</b>	Tables of information in JD Edwards EnterpriseOne that appear on forms in the software.
<b>check-in repository</b>	A repository for developers to check in and check out business service artifacts. There are multiple check-in repositories. Each can be used for a different purpose (for example, development, production, testing, and so on).
<b>connector</b>	Component-based interoperability model that enables third-party applications and JD Edwards EnterpriseOne to share logic and data. The JD Edwards EnterpriseOne connector architecture includes Java and COM connectors.
<b>contra/clearing account</b>	A general ledger account in JD Edwards EnterpriseOne Financial Management that is used by the system to offset (balance) journal entries. For example, you can use a contra/clearing account to balance the entries created by allocations in JD Edwards EnterpriseOne Financial Management.
<b>Control Table Workbench</b>	An application that, during the Installation Workbench processing, runs the batch applications for the planned merges that update the data dictionary, user-defined codes, menus, and user override tables.
<b>control tables merge</b>	A process that blends a customer's modifications to the control tables with the data that accompanies a new release.
<b>correlation data</b>	The data used to tie HTTP responses with requests that consist of business service name and method.
<b>cost assignment</b>	The process in JD Edwards EnterpriseOne Advanced Cost Accounting of tracing or allocating resources to activities or cost objects.
<b>cost component</b>	In JD Edwards EnterpriseOne Manufacturing, an element of an item's cost (for example, material, labor, or overhead).
<b>credentials</b>	A valid set of JD Edwards EnterpriseOne username/password/environment/role, EnterpriseOne session, or EnterpriseOne token.
<b>Cross-reference utility services</b>	Utility services installed in a BPEL/ESB environment that access EnterpriseOne cross-reference data.
<b>cross segment edit</b>	A logic statement that establishes the relationship between configured item segments. Cross segment edits are used to prevent ordering of configurations that cannot be produced.
<b>currency restatement</b>	The process of converting amounts from one currency into another currency, generally for reporting purposes. You can use the currency restatement process, for example, when many currencies must be restated into a single currency for consolidated reporting.
<b>cXML</b>	A protocol used to facilitate communication between business documents and procurement applications, and between e-commerce hubs and suppliers.
<b>database credentials</b>	A valid database username/password.
<b>database server</b>	A server in a local area network that maintains a database and performs searches for client computers.
<b>Data Source Workbench</b>	An application that, during the Installation Workbench process, copies all data sources that are defined in the installation plan from the Data Source Master and Table and Data Source Sizing tables in the Planner data source to the system-release number data source. It also updates the Data Source Plan detail record to reflect completion.
<b>date pattern</b>	A calendar that represents the beginning date for the fiscal year and the ending date for each period in that year in standard and 52-period accounting.

<b>denominated-in currency</b>	The company currency in which financial reports are based.
<b>deployment artifacts</b>	Artifacts that are needed for the deployment process, such as servers, ports, and such.
<b>deployment server</b>	A server that is used to install, maintain, and distribute software to one or more enterprise servers and client workstations.
<b>detail information</b>	Information that relates to individual lines in JD Edwards EnterpriseOne transactions (for example, voucher pay items and sales order detail lines).
<b>direct connect</b>	A transaction method in which a client application communicates interactively and directly with a server application.  See also batch-of-one immediate and store-and-forward.
<b>Do Not Translate (DNT)</b>	A type of data source that must exist on the iSeries because of BLOB restrictions.
<b>dual pricing</b>	The process of providing prices for goods and services in two currencies.
<b>duplicate published business services authorization records</b>	Two published business services authorization records with the same user identification information and published business services identification information.
<b>embedded application server instance</b>	An OC4J instance started by and running wholly within JDeveloper.
<b>edit code</b>	A code that indicates how a specific value for a report or a form should appear or be formatted. The default edit codes that pertain to reporting require particular attention because they account for a substantial amount of information.
<b>edit mode</b>	A condition of a form that enables users to change data.
<b>edit rule</b>	A method used for formatting and validating user entries against a predefined rule or set of rules.
<b>Electronic Data Interchange (EDI)</b>	An interoperability model that enables paperless computer-to-computer exchange of business transactions between JD Edwards EnterpriseOne and third-party systems. Companies that use EDI must have translator software to convert data from the EDI standard format to the formats of their computer systems.
<b>embedded event rule</b>	An event rule that is specific to a particular table or application. Examples include form-to-form calls, hiding a field based on a processing option value, and calling a business function. Contrast with the business function event rule.
<b>Employee Work Center</b>	A central location for sending and receiving all JD Edwards EnterpriseOne messages (system and user generated), regardless of the originating application or user. Each user has a mailbox that contains workflow and other messages, including Active Messages.
<b>enterprise server</b>	A server that contains the database and the logic for JD Edwards EnterpriseOne.
<b>Enterprise Service Bus (ESB)</b>	Middleware infrastructure products or technologies based on web services standards that enable a service-oriented architecture using an event-driven and XML-based messaging framework (the bus).
<b>EnterpriseOne administrator</b>	An actor responsible for the EnterpriseOne administration system.
<b>EnterpriseOne credentials</b>	A user ID, password, environment, and role used to validate a user of EnterpriseOne.
<b>EnterpriseOne object</b>	A reusable piece of code that is used to build applications. Object types include tables, forms, business functions, data dictionary items, batch processes, business views, event rules, versions, data structures, and media objects.

<b>EnterpriseOne development client</b>	Historically called “fat client,” a collection of installed EnterpriseOne components required to develop EnterpriseOne artifacts, including the Microsoft Windows client and design tools.
<b>EnterpriseOne extension</b>	A JDeveloper component (plug-in) specific to EnterpriseOne. A JDeveloper wizard is a specific example of an extension.
<b>EnterpriseOne process</b>	A software process that enables JD Edwards EnterpriseOne clients and servers to handle processing requests and run transactions. A client runs one process, and servers can have multiple instances of a process. JD Edwards EnterpriseOne processes can also be dedicated to specific tasks (for example, workflow messages and data replication) to ensure that critical processes don’t have to wait if the server is particularly busy.
<b>EnterpriseOne resource</b>	Any EnterpriseOne table, metadata, business function, dictionary information, or other information restricted to authorized users.
<b>Environment Workbench</b>	An application that, during the Installation Workbench process, copies the environment information and Object Configuration Manager tables for each environment from the Planner data source to the system-release number data source. It also updates the Environment Plan detail record to reflect completion.
<b>escalation monitor</b>	A batch process that monitors pending requests or activities and restarts or forwards them to the next step or user after they have been inactive for a specified amount of time.
<b>event rule</b>	A logic statement that instructs the system to perform one or more operations based on an activity that can occur in a specific application, such as entering a form or exiting a field.
<b>explicit transaction</b>	Transaction used by a business service developer to explicitly control the type (auto or manual) and the scope of transaction boundaries within a business service.
<b>exposed method or value object</b>	Published business service source files or parts of published business service source files that are part of the published interface. These are part of the contract with the customer.
<b>facility</b>	An entity within a business for which you want to track costs. For example, a facility might be a warehouse location, job, project, work center, or branch/plant. A facility is sometimes referred to as a “business unit.”
<b>fast path</b>	A command prompt that enables the user to move quickly among menus and applications by using specific commands.
<b>file server</b>	A server that stores files to be accessed by other computers on the network. Unlike a disk server, which appears to the user as a remote disk drive, a file server is a sophisticated device that not only stores files, but also manages them and maintains order as network users request files and make changes to these files.
<b>final mode</b>	The report processing mode of a processing mode of a program that updates or creates data records.
<b>foundation</b>	A framework that must be accessible for execution of business services at runtime. This includes, but is not limited to, the Java Connector and JDBj.
<b>FTP server</b>	A server that responds to requests for files via file transfer protocol.
<b>header information</b>	Information at the beginning of a table or form. Header information is used to identify or provide control information for the group of records that follows.
<b>HTTP Adapter</b>	A generic set of services that are used to do the basic HTTP operations, such as GET, POST, PUT, DELETE, TRACE, HEAD, and OPTIONS with the provided URL.

<b>instantiate</b>	A Java term meaning “to create.” When a class is instantiated, a new instance is created.
<b>integration developer</b>	The user of the system who develops, runs, and debugs the EnterpriseOne business services. The integration developer uses the EnterpriseOne business services to develop these components.
<b>integration point (IP)</b>	The business logic in previous implementations of EnterpriseOne that exposes a document level interface. This type of logic used to be called XBPs. In EnterpriseOne 8.11, IPs are implemented in Web Services Gateway powered by webMethods.
<b>integration server</b>	A server that facilitates interaction between diverse operating systems and applications across internal and external networked computer systems.
<b>integrity test</b>	A process used to supplement a company’s internal balancing procedures by locating and reporting balancing problems and data inconsistencies.
<b>interface table</b>	See Z table.
<b>internal method or value object</b>	Business service source files or parts of business service source files that are not part of the published interface. These could be private or protected methods. These could be value objects not used in published methods.
<b>interoperability model</b>	A method for third-party systems to connect to or access JD Edwards EnterpriseOne.
<b>in-your-face-error</b>	In JD Edwards EnterpriseOne, a form-level property which, when enabled, causes the text of application errors to appear on the form.
<b>iServer service</b>	This internet server service resides on the web server and is used to speed up delivery of the Java class files from the database to the client.
<b>jargon</b>	An alternative data dictionary item description that JD Edwards EnterpriseOne appears based on the product code of the current object.
<b>Java application server</b>	A component-based server that resides in the middle-tier of a server-centric architecture. This server provides middleware services for security and state maintenance, along with data access and persistence.
<b>JDBNET</b>	A database driver that enables heterogeneous servers to access each other’s data.
<b>JDEBASE Database Middleware</b>	A JD Edwards EnterpriseOne proprietary database middleware package that provides platform-independent APIs, along with client-to-server access.
<b>JDECallObject</b>	An API used by business functions to invoke other business functions.
<b>jde.ini</b>	A JD Edwards EnterpriseOne file (or member for iSeries) that provides the runtime settings required for JD Edwards EnterpriseOne initialization. Specific versions of the file or member must reside on every machine running JD Edwards EnterpriseOne. This includes workstations and servers.
<b>JDEIPC</b>	Communications programming tools used by server code to regulate access to the same data in multiprocess environments, communicate and coordinate between processes, and create new processes.
<b>jde.log</b>	The main diagnostic log file of JD Edwards EnterpriseOne. This file is always located in the root directory on the primary drive and contains status and error messages from the startup and operation of JD Edwards EnterpriseOne.
<b>JDENET</b>	A JD Edwards EnterpriseOne proprietary communications middleware package. This package is a peer-to-peer, message-based, socket-based, multiprocess communications middleware solution. It handles client-to-server and server-to-server communications for all JD Edwards EnterpriseOne supported platforms.
<b>JDeveloper Project</b>	An artifact that JDeveloper uses to categorize and compile source files.

<b>JDeveloper Workspace</b>	An artifact that JDeveloper uses to organize project files. It contains one or more project files.
<b>JMS Queue</b>	A Java Messaging service queue used for point-to-point messaging.
<b>listener service</b>	A listener that listens for XML messages over HTTP.
<b>local repository</b>	A developer's local development environment that is used to store business service artifacts.
<b>local standalone BPEL/ESB server</b>	A standalone BPEL/ESB server that is not installed within an application server.
<b>Location Workbench</b>	An application that, during the Installation Workbench process, copies all locations that are defined in the installation plan from the Location Master table in the Planner data source to the system data source.
<b>logic server</b>	A server in a distributed network that provides the business logic for an application program. In a typical configuration, pristine objects are replicated on to the logic server from the central server. The logic server, in conjunction with workstations, actually performs the processing required when JD Edwards EnterpriseOne software runs.
<b>MailMerge Workbench</b>	An application that merges Microsoft Word 6.0 (or higher) word-processing documents with JD Edwards EnterpriseOne records to automatically print business documents. You can use MailMerge Workbench to print documents, such as form letters about verification of employment.
<b>Manual Commit transaction</b>	A database connection where all database operations delay writing to the database until a call to commit is made.
<b>master business function (MBF)</b>	An interactive master file that serves as a central location for adding, changing, and updating information in a database. Master business functions pass information between data entry forms and the appropriate tables. These master functions provide a common set of functions that contain all of the necessary default and editing rules for related programs. MBFs contain logic that ensures the integrity of adding, updating, and deleting information from databases.
<b>master table</b>	See published table.
<b>matching document</b>	A document associated with an original document to complete or change a transaction. For example, in JD Edwards EnterpriseOne Financial Management, a receipt is the matching document of an invoice, and a payment is the matching document of a voucher.
<b>media storage object</b>	Files that use one of the following naming conventions that are not organized into table format: Gxxx, xxxGT, or GTxxx.
<b>message center</b>	A central location for sending and receiving all JD Edwards EnterpriseOne messages (system and user generated), regardless of the originating application or user.
<b>messaging adapter</b>	An interoperability model that enables third-party systems to connect to JD Edwards EnterpriseOne to exchange information through the use of messaging queues.
<b>messaging server</b>	A server that handles messages that are sent for use by other programs using a messaging API. Messaging servers typically employ a middleware program to perform their functions.
<b>Middle-Tier BPEL/ESB Server</b>	A BPEL/ESB server that is installed within an application server.
<b>Monitoring Application</b>	An EnterpriseOne tool provided for an administrator to get statistical information for various EnterpriseOne servers, reset statistics, and set notifications.

<b>named event rule (NER)</b>	Encapsulated, reusable business logic created using event rules, rather than C programming. NERs are also called business function event rules. NERs can be reused in multiple places by multiple programs. This modularity lends itself to streamlining, reusability of code, and less work.
<b><i>nota fiscal</i></b>	In Brazil, a legal document that must accompany all commercial transactions for tax purposes and that must contain information required by tax regulations.
<b><i>nota fiscal factura</i></b>	In Brazil, a <i>nota fiscal</i> with invoice information. See also <i>nota fiscal</i> .
<b>Object Configuration Manager (OCM)</b>	In JD Edwards EnterpriseOne, the object request broker and control center for the runtime environment. OCM keeps track of the runtime locations for business functions, data, and batch applications. When one of these objects is called, OCM directs access to it using defaults and overrides for a given environment and user.
<b>Object Librarian</b>	A repository of all versions, applications, and business functions reusable in building applications. Object Librarian provides check-out and check-in capabilities for developers, and it controls the creation, modification, and use of JD Edwards EnterpriseOne objects. Object Librarian supports multiple environments (such as production and development) and enables objects to be easily moved from one environment to another.
<b>Object Librarian merge</b>	A process that blends any modifications to the Object Librarian in a previous release into the Object Librarian in a new release.
<b>Open Data Access (ODA)</b>	An interoperability model that enables you to use SQL statements to extract JD Edwards EnterpriseOne data for summarization and report generation.
<b>Output Stream Access (OSA)</b>	An interoperability model that enables you to set up an interface for JD Edwards EnterpriseOne to pass data to another software package, such as Microsoft Excel, for processing.
<b>package</b>	JD Edwards EnterpriseOne objects are installed to workstations in packages from the deployment server. A package can be compared to a bill of material or kit that indicates the necessary objects for that workstation and where on the deployment server the installation program can find them. It is point-in-time snapshot of the central objects on the deployment server.
<b>package build</b>	A software application that facilitates the deployment of software changes and new applications to existing users. Additionally, in JD Edwards EnterpriseOne, a package build can be a compiled version of the software. When you upgrade your version of the ERP software, for example, you are said to take a package build.  Consider the following context: “Also, do not transfer business functions into the production path code until you are ready to deploy, because a global build of business functions done during a package build will automatically include the new functions.” The process of creating a package build is often referred to, as it is in this example, simply as “a package build.”
<b>package location</b>	The directory structure location for the package and its set of replicated objects. This is usually \\deployment server\release\path_code\package\package name. The subdirectories under this path are where the replicated objects for the package are placed. This is also referred to as where the package is built or stored.
<b>Package Workbench</b>	An application that, during the Installation Workbench process, transfers the package information tables from the Planner data source to the system-release number data source. It also updates the Package Plan detail record to reflect completion.
<b>Pathcode Directory</b>	The specific portion of the file system on the EnterpriseOne development client where EnterpriseOne development artifacts are stored.

<b>patterns</b>	General repeatable solutions to a commonly occurring problem in software design. For business service development, the focus is on the object relationships and interactions. For orchestrations, the focus is on the integration patterns (for example, synchronous and asynchronous request/response, publish, notify, and receive/reply).
<b>planning family</b>	A means of grouping end items whose similarity of design and manufacture facilitates being planned in aggregate.
<b>preference profile</b>	The ability to define default values for specified fields for a user-defined hierarchy of items, item groups, customers, and customer groups.
<b>print server</b>	The interface between a printer and a network that enables network clients to connect to the printer and send their print jobs to it. A print server can be a computer, separate hardware device, or even hardware that resides inside of the printer itself.
<b>pristine environment</b>	A JD Edwards EnterpriseOne environment used to test unaltered objects with JD Edwards EnterpriseOne demonstration data or for training classes. You must have this environment so that you can compare pristine objects that you modify.
<b>processing option</b>	A data structure that enables users to supply parameters that regulate the running of a batch program or report. For example, you can use processing options to specify default values for certain fields, to determine how information appears or is printed, to specify date ranges, to supply runtime values that regulate program execution, and so on.
<b>production environment</b>	A JD Edwards EnterpriseOne environment in which users operate EnterpriseOne software.
<b>production-grade file server</b>	A file server that has been quality assurance tested and commercialized and that is usually provided in conjunction with user support services.
<b>Production Published Business Services Web Service</b>	Published business services web service deployed to a production application server.
<b>program temporary fix (PTF)</b>	A representation of changes to JD Edwards EnterpriseOne software that your organization receives on magnetic tapes or disks.
<b>project</b>	In JD Edwards EnterpriseOne, a virtual container for objects being developed in Object Management Workbench.
<b>promotion path</b>	<p>The designated path for advancing objects or projects in a workflow. The following is the normal promotion cycle (path):</p> <p>11&gt;21&gt;26&gt;28&gt;38&gt;01</p> <p>In this path, <i>11</i> equals new project pending review, <i>21</i> equals programming, <i>26</i> equals QA test/review, <i>28</i> equals QA test/review complete, <i>38</i> equals in production, <i>01</i> equals complete. During the normal project promotion cycle, developers check objects out of and into the development path code and then promote them to the prototype path code. The objects are then moved to the productions path code before declaring them complete.</p>
<b>proxy server</b>	A server that acts as a barrier between a workstation and the internet so that the enterprise can ensure security, administrative control, and caching service.
<b>published business service</b>	EnterpriseOne service level logic and interface. A classification of a published business service indicating the intention to be exposed to external (non-EnterpriseOne) systems.
<b>published business service identification information</b>	Information about a published business service used to determine relevant authorization records. Published business services + method name, published business services, or *ALL.

<b>published business service web service</b>	Published business services components packaged as J2EE Web Service (namely, a J2EE EAR file that contains business service classes, business service foundation, configuration files, and web service artifacts).
<b>published table</b>	Also called a master table, this is the central copy to be replicated to other machines. Residing on the publisher machine, the F98DRPUB table identifies all of the published tables and their associated publishers in the enterprise.
<b>publisher</b>	The server that is responsible for the published table. The F98DRPUB table identifies all of the published tables and their associated publishers in the enterprise.
<b>pull replication</b>	One of the JD Edwards EnterpriseOne methods for replicating data to individual workstations. Such machines are set up as pull subscribers using JD Edwards EnterpriseOne data replication tools. The only time that pull subscribers are notified of changes, updates, and deletions is when they request such information. The request is in the form of a message that is sent, usually at startup, from the pull subscriber to the server machine that stores the F98DRPCN table.
<b>QBE</b>	An abbreviation for query by example. In JD Edwards EnterpriseOne, the QBE line is the top line on a detail area that is used for filtering data.
<b>real-time event</b>	A message triggered from EnterpriseOne application logic that is intended for external systems to consume.
<b>refresh</b>	A function used to modify JD Edwards EnterpriseOne software, or subset of it, such as a table or business data, so that it functions at a new release or cumulative update level, such as B73.2 or B73.2.1.
<b>replication server</b>	A server that is responsible for replicating central objects to client machines.
<b>Rt-Addressing</b>	Unique data identifying a browser session that initiates the business services call request host/port user session.
<b>rules</b>	Mandatory guidelines that are not enforced by tooling, but must be followed in order to accomplish the desired results and to meet specified standards.
<b>quote order</b>	In JD Edwards Procurement and Subcontract Management, a request from a supplier for item and price information from which you can create a purchase order. In JD Edwards Sales Order Management, item and price information for a customer who has not yet committed to a sales order.
<b>secure by default</b>	A security model that assumes that a user does not have permission to execute an object unless there is a specific record indicating such permissions.
<b>Secure Socket Layer (SSL)</b>	A security protocol that provides communication privacy. SSL enables client and server applications to communicate in a way that is designed to prevent eavesdropping, tampering, and message forgery.
<b>SEI implementation</b>	A Java class that implements the methods that declare in a Service Endpoint Interface (SEI).
<b>selection</b>	Found on JD Edwards EnterpriseOne menus, a selection represents functions that you can access from a menu. To make a selection, type the associated number in the Selection field and press Enter.
<b>serialize</b>	The process of converting an object or data into a format for storage or transmission across a network connection link with the ability to reconstruct the original data or objects when needed.
<b>Server Workbench</b>	An application that, during the Installation Workbench process, copies the server configuration files from the Planner data source to the system-release number

	data source. The application also updates the Server Plan detail record to reflect completion.
<b>Service Endpoint Interface (SEI)</b>	A Java interface that declares the methods that a client can invoke on the service.
<b>SOA</b>	Abbreviation for Service Oriented Architecture.
<b>soft coding</b>	A coding technique that enables an administrator to manipulate site-specific variables that affect the execution of a given process.
<b>source repository</b>	A repository for HTTP adapter and listener service development environment artifacts.
<b>spot rate</b>	An exchange rate entered at the transaction level. This rate overrides the exchange rate that is set up between two currencies.
<b>Specification merge</b>	A merge that comprises three merges: Object Librarian merge, Versions List merge, and Central Objects merge. The merges blend customer modifications with data that accompanies a new release.
<b>specification</b>	A complete description of a JD Edwards EnterpriseOne object. Each object has its own specification, or name, which is used to build applications.
<b>Specification Table Merge Workbench</b>	An application that, during the Installation Workbench process, runs the batch applications that update the specification tables.
<b>SSL Certificate</b>	A special message signed by a certificate authority that contains the name of a user and that user's public key in such a way that anyone can "verify" that the message was signed by no one other than the certification authority and thereby develop trust in the user's public key.
<b>store-and-forward</b>	The mode of processing that enables users who are disconnected from a server to enter transactions and then later connect to the server to upload those transactions.
<b>subscriber table</b>	Table F98DRSUB, which is stored on the publisher server with the F98DRPUB table and identifies all of the subscriber machines for each published table.
<b>superclass</b>	An inheritance concept of the Java language where a class is an instance of something, but is also more specific. "Tree" might be the superclass of "Oak" and "Elm," for example.
<b>supplemental data</b>	<p>Any type of information that is not maintained in a master file. Supplemental data is usually additional information about employees, applicants, requisitions, and jobs (such as an employee's job skills, degrees, or foreign languages spoken). You can track virtually any type of information that your organization needs.</p> <p>For example, in addition to the data in the standard master tables (the Address Book Master, Customer Master, and Supplier Master tables), you can maintain other kinds of data in separate, generic databases. These generic databases enable a standard approach to entering and maintaining supplemental data across JD Edwards EnterpriseOne systems.</p>
<b>table access management (TAM)</b>	The JD Edwards EnterpriseOne component that handles the storage and retrieval of use-defined data. TAM stores information, such as data dictionary definitions; application and report specifications; event rules; table definitions; business function input parameters and library information; and data structure definitions for running applications, reports, and business functions.
<b>Table Conversion Workbench</b>	An interoperability model that enables the exchange of information between JD Edwards EnterpriseOne and third-party systems using non-JD Edwards EnterpriseOne tables.

<b>table conversion</b>	An interoperability model that enables the exchange of information between JD Edwards EnterpriseOne and third-party systems using non-JD Edwards EnterpriseOne tables.
<b>table event rules</b>	Logic that is attached to database triggers that runs whenever the action specified by the trigger occurs against the table. Although JD Edwards EnterpriseOne enables event rules to be attached to application events, this functionality is application specific. Table event rules provide embedded logic at the table level.
<b>terminal server</b>	A server that enables terminals, microcomputers, and other devices to connect to a network or host computer or to devices attached to that particular computer.
<b>three-tier processing</b>	The task of entering, reviewing and approving, and posting batches of transactions in JD Edwards EnterpriseOne.
<b>three-way voucher match</b>	In JD Edwards Procurement and Subcontract Management, the process of comparing receipt information to supplier's invoices to create vouchers. In a three-way match, you use the receipt records to create vouchers.
<b>transaction processing (TP) monitor</b>	A monitor that controls data transfer between local and remote terminals and the applications that originated them. TP monitors also protect data integrity in the distributed environment and may include programs that validate data and format terminal screens.
<b>transaction processing method</b>	A method related to the management of a manual commit transaction boundary (for example, start, commit, rollback, and cancel).
<b>transaction set</b>	An electronic business transaction (electronic data interchange standard document) made up of segments.
<b>trigger</b>	One of several events specific to data dictionary items. You can attach logic to a data dictionary item that the system processes automatically when the event occurs.
<b>triggering event</b>	A specific workflow event that requires special action or has defined consequences or resulting actions.
<b>two-way authentication</b>	An authentication mechanism in which both client and server authenticate themselves by providing the SSL certificates to each other.
<b>two-way voucher match</b>	In JD Edwards Procurement and Subcontract Management, the process of comparing purchase order detail lines to the suppliers' invoices to create vouchers. You do not record receipt information.
<b>user identification information</b>	User ID, role, or *public.
<b>User Overrides merge</b>	Adds new user override records into a customer's user override table.
<b>value object</b>	A specific type of source file that holds input or output data, much like a data structure passes data. Value objects can be exposed (used in a published business service) or internal, and input or output. They are comprised of simple and complex elements and accessories to those elements.
<b>variance</b>	In JD Edwards Capital Asset Management, the difference between revenue generated by a piece of equipment and costs incurred by the equipment.  In JD Edwards EnterpriseOne Project Costing and JD Edwards EnterpriseOne Manufacturing, the difference between two methods of costing the same item (for example, the difference between the frozen standard cost and the current cost is an engineering variance). Frozen standard costs come from the Cost Components table, and the current costs are calculated using the current bill of material, routing, and overhead rates.

<b>versioning a published business service</b>	Adding additional functionality/interfaces to the published business services without modifying the existing functionality/interfaces.
<b>Version List merge</b>	The Versions List merge preserves any non-XJDE and non-ZJDE version specifications for objects that are valid in the new release, as well as their processing options data.
<b>visual assist</b>	Forms that can be invoked from a control via a trigger to assist the user in determining what data belongs in the control.
<b>vocabulary override</b>	An alternate description for a data dictionary item that appears on a specific JD Edwards EnterpriseOne form or report.
<b>wchar_t</b>	An internal type of a wide character. It is used for writing portable programs for international markets.
<b>web application server</b>	A web server that enables web applications to exchange data with the back-end systems and databases used in eBusiness transactions.
<b>web server</b>	A server that sends information as requested by a browser, using the TCP/IP set of protocols. A web server can do more than just coordination of requests from browsers; it can do anything a normal server can do, such as house applications or data. Any computer can be turned into a web server by installing server software and connecting the machine to the internet.
<b>Web Service Description Language (WSDL)</b>	An XML format for describing network services.
<b>Web Service Inspection Language (WSIL)</b>	An XML format for assisting in the inspection of a site for available services and a set of rules for how inspection-related information should be made.
<b>web service proxy foundation</b>	Foundation classes for web service proxy that must be included in a business service server artifact for web service consumption on WAS.
<b>web service softcoding record</b>	An XML document that contains values that are used to configure a web service proxy. This document identifies the endpoint and conditionally includes security information.
<b>web service softcoding template</b>	An XML document that provides the structure for a soft coded record.
<b>Where clause</b>	The portion of a database operation that specifies which records the database operation will affect.
<b>Windows terminal server</b>	A multiuser server that enables terminals and minimally configured computers to display Windows applications even if they are not capable of running Windows software themselves. All client processing is performed centrally at the Windows terminal server and only display, keystroke, and mouse commands are transmitted over the network to the client terminal device.
<b>wizard</b>	A type of JDeveloper extension used to walk the user through a series of steps.
<b>workbench</b>	A program that enables users to access a group of related programs from a single entry point. Typically, the programs that you access from a workbench are used to complete a large business process. For example, you use the JD Edwards EnterpriseOne Payroll Cycle Workbench (P07210) to access all of the programs that the system uses to process payroll, print payments, create payroll reports, create journal entries, and update payroll history. Examples of JD Edwards EnterpriseOne workbenches include Service Management Workbench (P90CD020), Line Scheduling Workbench (P3153), Planning Workbench (P13700), Auditor's Workbench (P09E115), and Payroll Cycle Workbench.
<b>work day calendar</b>	In JD Edwards EnterpriseOne Manufacturing, a calendar that is used in planning functions that consecutively lists only working days so that component and work order scheduling can be done based on the actual number of work days available. A work

day calendar is sometimes referred to as planning calendar, manufacturing calendar, or shop floor calendar.

<b>workflow</b>	The automation of a business process, in whole or in part, during which documents, information, or tasks are passed from one participant to another for action, according to a set of procedural rules.
<b>workgroup server</b>	A server that usually contains subsets of data replicated from a master network server. A workgroup server does not perform application or batch processing.
<b>XAPI events</b>	A service that uses system calls to capture JD Edwards EnterpriseOne transactions as they occur and then calls third-party software, end users, and other JD Edwards EnterpriseOne systems that have requested notification when the specified transactions occur to return a response.
<b>XML CallObject</b>	An interoperability capability that enables you to call business functions.
<b>XML Dispatch</b>	An interoperability capability that provides a single point of entry for all XML documents coming into JD Edwards EnterpriseOne for responses.
<b>XML List</b>	An interoperability capability that enables you to request and receive JD Edwards EnterpriseOne database information in chunks.
<b>XML Service</b>	An interoperability capability that enables you to request events from one JD Edwards EnterpriseOne system and receive a response from another JD Edwards EnterpriseOne system.
<b>XML Transaction</b>	An interoperability capability that enables you to use a predefined transaction type to send information to or request information from JD Edwards EnterpriseOne. XML transaction uses interface table functionality.
<b>XML Transaction Service (XTS)</b>	Transforms an XML document that is not in the JD Edwards EnterpriseOne format into an XML document that can be processed by JD Edwards EnterpriseOne. XTS then transforms the response back to the request originator XML format.
<b>Z event</b>	A service that uses interface table functionality to capture JD Edwards EnterpriseOne transactions and provide notification to third-party software, end users, and other JD Edwards EnterpriseOne systems that have requested to be notified when certain transactions occur.
<b>Z table</b>	A working table where non-JD Edwards EnterpriseOne information can be stored and then processed into JD Edwards EnterpriseOne. Z tables also can be used to retrieve JD Edwards EnterpriseOne data. Z tables are also known as interface tables.
<b>Z transaction</b>	Third-party data that is properly formatted in interface tables for updating to the JD Edwards EnterpriseOne database.



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