



Siebel System Requirements & Supported Platforms for Siebel Enterprise Analytics Applications

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Contents

1 Introduction

How This Book Is Organized 5

2 Platform Requirements for Siebel Analytics

Hardware Requirements 7

Hardware Requirements for Siebel Customer-Centric Enterprise Warehouse 7

Supported Data Sources 7

Supported Databases for Siebel Customer-Centric Enterprise Warehouse 8

Source System Supported 8

3 Supported Software



1 Introduction

How This Book Is Organized

This book contains the definitive list of system requirements and supported platforms for Release 7.7.2 of Siebel Analytics Enterprise Applications. Unless otherwise noted herein, the requirements covered in this document apply to all platform and related end-user applications within the Siebel Analytics product line. For more information about Siebel Analytics, please see *Siebel Analytics Enterprise Data Warehouse Implementation Guide*.

NOTE: For Siebel Analytics platform requirements, refer to *Siebel System Requirements and Supported Platforms for Siebel Analytics, v7.7.1* found on [Siebel SupportWeb](#).

This guide contains the following chapters:

- Chapter 1, "Introduction."
- Chapter 2, "Platform Requirements for Siebel Analytics," describes platform and hardware requirements for Siebel Analytics Enterprise Applications.
- Chapter 3, "Supported Software."

2 Platform Requirements for Siebel Analytics

Hardware Requirements

This section describes the hardware and network requirements for the Siebel Analytics Enterprise Applications 7.7.2.

Siebel Systems has certified acceptable performance in these environments; however, performance is improved by using faster processors and additional memory, particularly in environments where users run multiple applications simultaneously.

These requirements should be used only as a guideline as they do not take into consideration various factors that affect scalability. Please consult your hardware vendor or Siebel Expert Services for capacity planning or sizing assistance.

Hardware Requirements for Siebel Customer-Centric Enterprise Warehouse

Requirements for Siebel Customer-Centric Enterprise Warehouse components are described in Table 1.

Table 1. Requirements for Siebel Customer-Centric Enterprise Warehouse Components on Windows

Description	Requirement
Siebel Customer-Centric Enterprise Warehouse	2 GHz, 4 GB, four processor minimum

Supported Data Sources

NOTE: By its very nature, Siebel Analytics is very much linked to specific versions of database software. For this reason, only explicitly tested versions of database client and server software are listed below. In instances where alternative service pack or patch levels have been tested and certified, these will also be indicated.

If a customer running on a higher patch level finds a problem in the use of their Siebel software, then Siebel Support will investigate it as normal. If a defect is found in the Siebel software the normal Support process will be followed to determine if and when the defect will be rectified. In such a case, that defect identified will be considered to be in the higher version of database software, not the Siebel software. It may be possible for Siebel to produce a patch to work around this defect, but obviously this cannot be guaranteed and indeed may not even be technically possible. In this situation, the customer should contact the database vendor to obtain a patch to their database software that rectifies the problem, or should regress their database software back down to a version that does not exhibit this problem when running with Siebel.

Customers' regression and acceptance tests that will be run after the database upgrades are performed should fully test the range of features and functionality that are expected to be seen in the production environment, to ensure that they are confident there are no significant problems introduced by the upgrade of the database software.

Supported Databases for Siebel Customer-Centric Enterprise Warehouse

The databases in Table 2 have been certified for the Siebel Customer-Centric Enterprise Warehouse.

Table 2. Supported Databases for Siebel Customer-Centric Enterprise Warehouse

Vendor and Product	Code Page	Sort Order
IBM DB2 Universal Database (UDB) ESE for Windows and Unix	UCS-2, Traditional*	Identity/System
Microsoft SQL Server 2000	UCS-2, Traditional*	Binary or Dictionary with Case Sensitive
Oracle 8i (8.1.7) Enterprise Server	Traditional**	Binary or Dictionary
Oracle 9i Enterprise Server	Traditional**	Binary or Dictionary

*See *Siebel System Requirements and Supported Platforms, Siebel 7, version 7.7* on [Siebel SupportWeb](#) for a list of the Traditional Database Code Pages.

Source System Supported

Siebel Analytics Enterprise Applications provides adapters to third-party source systems for data extraction and loading into the Siebel Customer-Centric Enterprise Warehouse. A universal adapter is available for non-supported and custom source systems.

This version of Siebel Analytics Enterprise Applications supports the source systems listed in Table 3.

Table 3. Supported Source System for Siebel Customer-Centric Enterprise Warehouse

Vendor and Product	Version	Siebel Applications
Oracle Applications	11i	Siebel Financial Analytics, Siebel Enterprise Sales Analytics, Siebel Strategic Sourcing Analytics, Siebel Supply Chain Analytics, Siebel Workforce Management Analytics
PeopleSoft	8.4	Siebel Financial Analytics
SAP	R/3 4.6c	Siebel Financial Analytics, Siebel Enterprise Sales Analytics, Siebel Strategic Sourcing Analytics, Siebel Supply Chain Analytics (except Bill of Materials)

3 Supported Software

Siebel Analytics Enterprise Applications 7.7.2 supports the third-party software products listed in Table 4. These products must be obtained directly from the vendors that sell them.

Table 4. Supported Software

Vendor and Product	Version	Associated Module	Function
Adobe Acrobat Reader	6.0	Siebel Analytics	Used for viewing portable document format (PDF) documents.

