

System Requirements and Supported Platforms for Oracle Self-Service E-Billing

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This guide contains the definitive list of system requirements and supported platforms for Oracle Self-Service E-Billing 6.1. Unless otherwise noted herein, the requirements covered in this document apply to all platform and related end-user applications within this product release. For more information about Oracle Self-Service E-Billing, see the Release Notes on <u>My Oracle Support</u> and the complete product documentation on Oracle Technology Network (OTN).

What's New in This Release

This document includes an update to the "Supported Databases and Licensing Requirements" topic on page 9.

2 Platform Requirements

This chapter provides details about requirements for Oracle Self-Service E-Billing. It includes the following topics:

- Hardware Requirements
- Server Environment Requirements

Hardware Requirements

This section describes the hardware requirements for Oracle Self-Service E-Billing 6.1.

Oracle has certified acceptable performance in these environments. Performance is improved, however, by using faster processors and additional memory, particularly in environments where users run multiple applications simultaneously. Table 1 shows the hardware requirements for Oracle Self-Service E-Billing 6.1.

Table 1. Hardware Requirements for Oracle Self-Service E-Billing 6.1

| Description | Requirement |
|-------------|--|
| Server | For Sun Solaris: |
| | 64-bit on Sun SPARC |
| | For Linux: |
| | 64-bit on Intel |
| | Oracle Enterprise Certified Hardware |
| | For Microsoft Windows: |
| | Intel Pentium III or compatible processor |
| Peripheral | CD-ROM (optional) |
| RAM | 3 Gigabytes (minimum for single server install) |
| Disk space | 50 Gigabytes (minimum for single server install) |

Server Environment Requirements

This section includes the following topics:

- Supported Server Operating Systems
- Supported J2EE Application Servers
- Supported Databases and Licensing Requirements

Supported Server Operating Systems

Table 2 shows the server operating systems supported for Oracle Self-Service E-Billing 6.1.

| Supported Environment | Operating System |
|---|----------------------------------|
| Oracle Solaris Operating System, Oracle WebLogic Server and Oracle Database | Oracle Solaris 11 (for SPARC) |
| Linux Operating System, Oracle WebLogic Server and Oracle Database | Oracle Enterprise Linux 5.8 |
| Microsoft Windows Operating System, Oracle WebLogic Server, and Oracle Database | Microsoft Windows Server 2008 R2 |

Table 2. Supported Server Operating Systems for Oracle Self-Service E-Billing 6.1

Supported J2EE Application Servers

Table 3 shows the J2EE application servers supported for Oracle Self-Service E-Billing 6.1.

Table 3. Supported J2EE Application Servers for Oracle Self-Service E-Billing 6.1

| J2EE Application Server | Server Operating Systems | |
|-------------------------------|----------------------------------|--|
| Oracle WebLogic Server 10.3.5 | Oracle Solaris 11 | |
| | Microsoft Windows Server 2008 R2 | |
| | Oracle Enterprise Linux 5.8 | |

Supported Databases and Licensing Requirements

Table 4 lists the databases supported for Oracle Self-Service E-Billing 6.1.

Table 4. Supported Databases for Oracle Self-Service E-Billing 6.1

| Product | Version | Connectivity Software |
|------------------------------------|-----------------------------|---|
| Oracle Database Enterprise Edition | 11g Release 2 (11.2.0.3) | Oracle 11g client software (for the application server) Oracle 11g JDBC driver |

Oracle Self-Service E-Billing requires that you use the Oracle Database Enterprise Edition features listed in Table 5.

Table 5. Oracle Database Enterprise Edition Features Required with Oracle Self-Service E-Billing

| Oracle Enterprise Edition Option | Extra Cost? |
|----------------------------------|-------------|
| Oracle Partitioning | Yes |
| Oracle Advanced Queue | No |
| Oracle JVM | No |
| Oracle XML | No |

Table 6 lists optional features available when using Oracle Database Enterprise Edition with Oracle Self-Service E-Billing, some at no cost.

Table 6. Optional Features Available With Oracle Database Enterprise Edition

| Oracle Enterprise Edition Option | Extra Cost? |
|--|---|
| Oracle Real Application Clusters (RAC) | Yes |
| Oracle Warehouse Builder | No |
| OWB Enterprise ETL Module | Limited use license included for use with Oracle Self- Service E-Billing. Additional licensing is extra. |
| Oracle BI Publisher Desktop | Yes |
| Oracle Streams | Yes |
| Oracle Data Guard | Yes |
| Oracle Flashback | Yes |
| Oracle Workflow | No |
| Oracle Data Quality | Yes |

| Oracle Enterprise Edition Option | Extra Cost? |
|--|---|
| Oracle Real Application Clusters (RAC) | Yes |
| Oracle Warehouse Builder | No |
| OWB Enterprise ETL Module | Limited use license included for use with Oracle Self- Service E-Billing. Additional licensing is extra. |
| Oracle BI Publisher Desktop | Yes |
| Oracle Streams | Yes |
| Oracle Data Guard | Yes |
| Oracle Flashback | Yes |
| Oracle Workflow | No |
| Oracle Data Quality | Yes |
| Oracle Diagnostic Pack | Yes |
| Oracle Tuning Pack | Yes |
| Oracle Configuration Management | Yes |

3 Supported Software and Ancillary Programs

This chapter includes the following topics:

- Supported Software
- Ancillary Programs
- License Agreements

Supported Software

Oracle Self-Service E-Billing 6.1 supports the third-party software products listed in Table 5. These products must be obtained directly from the third-party that distributes them.

| Product | Version | Associated Module | Function |
|--------------------------------|-------------------|-------------------------------|--|
| Microsoft Internet Explorer | 8.0 | Oracle Self-Service E-Billing | Browser; Certified for Windows only |
| Mozilla Firefox | 10.0 | Oracle Self-Service E-Billing | Browser; Certified for Windows only |
| Safari | s5 | Oracle Self-Service E-Billing | Browser; Certified for Windows only |
| Google Chrome | c21 | Oracle Self-Service E-Billing | Browser; Certified for Windows only |
| PayPal Payflow Pro | 4.0 | ePayment Manager | Payment Gateway SDK; Credit-card processing |
| Apache Ant | 1.6.5 | Oracle Self-Service E-Billing | Installation |
| Maven | 2.0.4 to 2.0.8 | Oracle Self-Service E-Billing | Installation; Library Repackaging |

Table 5. Supported Software

Ancillary Programs

The ancillary programs listed in Table 6 are provided with Oracle Self-Service E-Billing 6.1 through licensing agreements with the vendors that own them. The use of all ancillary programs is governed by the terms of the Software License and Services Agreement (SLSA) between your company and Oracle.

Instructions for installing ancillary programs (if required) are provided in the server installation guide for your platform, and in other installation information in the product documentation set.

Your licensed software may include some or all of the ancillary programs listed in Table 6.

Table 6. Ancillary Programs

| Product | Version | Associated Module | Distribution Method and Description |
|--|---------|---|--|
| COMMERCIAL | | | |
| Siebel eStatement Manager | 4.7* | eStatement Manager | Embedded. Production components. |
| Siebel ePayment Manager | 4.7* | ePayment Manager | Embedded. Payment functionality. |
| Macrovision InstallAnywhere supported runtime components for standardized multiple-platform installations | 6.1 | Oracle Self-Service E-Billing; eStatement Manager; ePayment Manager | Embedded. Extraction of packaged product installation components. |
| OPEN SOURCE | | | |
| AntiSamy-bin | 1.3 | Oracle Self-Service E-Billing | Embedded. Required by ESAPI- 2.0-rc4 |
| ANTLR 2 | 2.7.7 | Oracle Self-Service E-Billing; eStatement Manager; ePayment Manager | Embedded. Released into Public Domain by Terence Parr. |
| AOP Alliance | 1.0 | Oracle Self-Service E-Billing; eStatement Manager; ePayment Manager | Embedded. Released into Public Domain by AOP Alliance project. |
| Apache Commons Beanutils | 1.8.3 | Oracle Self-Service E-Billing; eStatement Manager; ePayment Manager | Embedded. Java reflection and introspection API wrappers. |
| Apache Commons Collection | 3.2.1 | Oracle Self-Service E-Billing; eStatement Manager; ePayment Manager | Embedded. Java Collections Framework extensions. |
| Apache Commons Configuration | 1.6 | Oracle Self-Service E-Billing; | Embedded. Configuration interface which enables a Java application to read configuration data from a variety of sources |
| Apache Commons Digester | 2.1 | Oracle Self-Service E-Billing; eStatement Manager; Oracle ePayment Manager | Embedded. XML-to-Java-object mapping utility. |

| Product | Version | Associated Module | Distribution Method and Description |
|---------------------------------------|---------|--|--|
| Apache Commons FileUpload | 1.2.2 | Oracle Self-Service E-Billing | Embedded. High-performance, file upload capability. |
| Apache Commons IO | 2.0.1 | Oracle Self-Service E-Billing | Embedded. Standards-based library of utilities for IO functionality. |
| Apache Commons Lang | 2.6 | Oracle Self-Service E-Billing; eStatement Manager; ePayment Manager | Embedded. Helper utilities for the java.lang API. |
| Apache Commons Logging | 1.1.1 | Oracle Self-Service E-Billing; eStatement Manager; ePayment Manager | Embedded. Wrapper for logging API implementations. |
| Apache Commons Net | 2.2 | Oracle Self-Service E-Billing | Embedded. Client side of many basic Internet protocols |
| Apache Commons OGNL | 3.0.4 | Oracle Self-Service E-Billing | Embedded. An Object-Graph Navigation Language |
| Apache Commons Pool | 1.5.5 | Oracle Self-Service E-Billing; eStatement Manager; ePayment Manager | Embedded. Generic object pooling component. |
| Apache Commons Validator | 1.3.1 | Oracle Self-Service E-Billing | Embedded. Standards based package for verifying the integrity of user input. |
| Apache Jakarta Java Caching System | 1.3 | Oracle Self-Service E-Billing | Embedded. A distributed caching system written in java intended to speed up applications by providing a means to manage cached data. |
| Apache Jakarta ORO | 2.0.8 | Oracle Self-Service E-Billing; eStatement Manager; ePayment Manager | Embedded. Text-processing Java classes. |
| Apache Jakarta Regexp | 1.5 | Oracle Self-Service E-Billing; eStatement Manager; ePayment Manager | Embedded. Java Regular Expression package. |
| Apache Log4j | 1.2.16 | Oracle Self-Service E-Billing; eStatement Manager; ePayment | Embedded. Runtime logging. |

| Product | Version | Associated Module | Distribution Method and Description |
|---|---------|--|--|
| | | Manager | |
| Apache Struts 2 | 2.3.1.2 | Oracle Self-Service E-Billing | Embedded. An open-source web application framework for developing Java EE web applications. |
| Apache Struts Xwork | 2.3.1.2 | Oracle Self-Service E-Billing | Embedded. Struts required. |
| Apache Tiles | 2.0.6 | Oracle Self-Service E-Billing | Embedded. A templating framework. |
| Apache Velocity | 1.7 | Oracle Self-Service E-Billing | Embedded. Templating engine and tools. |
| Apache Xalan-Java 2 | 2.7.1 | Oracle Self-Service E-Billing; eStatement Manager; ePayment Manager | Embedded. XSLT processor for XML transformations. |
| Apache Xerces-Java | 2.11.0 | Oracle Self-Service E-Billing; eStatement Manager; ePayment Manager | Embedded. XML parser. |
| Apache XML-Commons External Distribution | 2.11.0 | Oracle Self-Service E-Billing; eStatement Manager; ePayment Manager | Embedded. DOM, SAX, and JAXP interfaces. Required for Apache Xalan-Java implementation. |
| ASM | 3.3.1 | Oracle Self-Service E-Billing; eStatement Manager; ePayment Manager | Embedded. Lightweight Java Bytecode Manipulation Framework. |
| cglib (Code Generation Library) | 2.2 | Oracle Self-Service E-Billing; eStatement Manager; ePayment Manager | Embedded. Byte Code Generation Library. |
| Concurrent Utilities | 1.3.4 | Oracle Self-Service E-Billing; eStatement Manager; ePayment Manager | Embedded. Released into Public Domain by Doug Lea. |
| DOM4J | 1.6.1 | Oracle Self-Service E-Billing; eStatement Manager; ePayment Manager | Embedded. XML Processing. |
| Ehcache | 2.3.2 | Oracle Self-Service | Embedded. A fast and thread |

| Product | Version | Associated Module | Distribution Method and Description |
|----------------------------|------------------|--|---|
| | | E-Billing; eStatement Manager; ePayment Manager | safe cache for Java that provides memory and disk stores and distributed operation for clusters. |
| ESAPI | 2.0-rc4 | Oracle Self-Service E-Billing | Embedded. Web application security control library |
| FreeMarker | 2.3.18 | Oracle Self-Service E-Billing | Embedded. A generic tool to generate text output based on templates |
| Javassist | 3.14.0- GA | Oracle Self-Service E-Billing | Embedded. A load-time reflective system for Java |
| JGroups | 2.12.1.Fi nal | Oracle Self-Service E-Billing | Embedded. A toolkit for reliable multicast communication |
| HttpClient | 4.1.2 | Oracle Self-Service E-Billing | Embedded. Standards based Java implementation of HTTP. |
| OSCache | 2.4.1 | Oracle Self-Service E-Billing | Embedded. Set of classes to perform fine grained dynamic caching of JSP content. |
| Prize Tags JSP Tag Library | 3.4.0 | Oracle Self-Service E-Billing | Embedded. Collection of tag libraries for web applications. |
| Proxool | 0.9.1 | Oracle Self-Service E-Billing; eStatement Manager; ePayment Manager | Embedded. Proxy JDBC Connection Pool. |
| Quartz | 1.8.4 | Oracle Self-Service E-Billing; eStatement Manager; ePayment Manager | Embedded. Job Scheduling. |
| XML Serializer | 2.7.1 | Oracle Self-Service E-Billing | Embedded. Serializer to write out XML, HTML etc. as a stream of characters from an input DOM or from input SAX events. |
| slf4j | 1.6.4 | Oracle Self-Service E-Billing | Embedded. Hibernate required |
| SwarmCache | 1.0RC2 | Oracle Self-Service E-Billing | Embedded. Distributed cache |
| Spring Framework | 3.0.5 | Oracle Self-Service E-Billing; eStatement Manager; ePayment | Embedded. J2EE application framework. |

| Product | Version | Associated Module | Distribution Method and Description |
|------------------------|---------|---|---|
| | | Manager | |
| Spring LDAP | 1.3.1 | Oracle Self-Service E-Billing | Embedded. Java library for simplifying LDAP operations |
| Spring Security 3.1.0 | 3.1.0 | Oracle Self-Service E-Billing | Embedded. Authentication and Authorization. A powerful, flexible security framework for enterprise software, with a particular emphasis on applications that use Spring. |
| XML Pull Parser (XPP3) | 1.1.4c | Oracle eStatement Manager; ePayment Manager | Embedded. Streaming pull XML parser. |

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Simple Logging Façade for Java

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