

**Oracle® Retail Price Management**

Operations Guide

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# Contents

<b>Preface</b> .....	xv
Audience .....	xv
Related Documents .....	xv
Customer Support .....	xvi
Review Patch Documentation .....	xvi
Oracle Retail Documentation on the Oracle Technology Network .....	xvi
Conventions .....	xvi
Third-Party Open-Source Applications .....	xvii
<b>1 Introduction</b>	
Overview-What Is RPM? .....	1-1
<b>2 Backend System Administration and Configuration</b>	
Supported Environments .....	2-1
Exception Handling .....	2-1
Configuration Files .....	2-1
rpm.jnlp .....	2-2
Data Source Configuration in Container .....	2-2
rib_user.properties .....	2-2
security.properties .....	2-2
For LDAP Authentication .....	2-2
For User Search .....	2-3
For Audit Logging .....	2-4
Single Sign-On with Oracle Technology .....	2-4
LoginModule Configuraton Information .....	2-4
For Mapping LDAP to Directory Schema .....	2-4
User Signature Information .....	2-5
User Authentication Information .....	2-5
dao_rpm.xml .....	2-6
users_rsm.xml .....	2-6
Configuration for Oracle Retail Service Layer (RSL) with services_rpm.xml .....	2-7
Logging .....	2-7
Jakarta Commons Logging .....	2-7
Log4j.xml .....	2-8
Logging Levels .....	2-8

Output Files.....	2-8
Hibernate Logging.....	2-9
<b>Transaction Timeout and Client Inactivity Timeout .....</b>	<b>2-9</b>
<b>RPMTaskMDB .....</b>	<b>2-9</b>
EJBs Used by RPMTaskMDB.....	2-9
Tables Used by RPMTaskMDB.....	2-10
Multi-threading .....	2-10
<b>Simplified RPM.....</b>	<b>2-12</b>
Enhanced Pricing Functionality .....	2-13
Simplified RPM Batch Program Notes.....	2-13
<b>Configuring RPM without the RIB.....</b>	<b>2-13</b>
No RIB Publishing.....	2-14
Configurable RIB Batch Program Notes .....	2-14
<b>Disabling RIB Publishing in RPM .....</b>	<b>2-14</b>
<b>Internationalization .....</b>	<b>2-15</b>
Translation .....	2-15
Set the Client Operating System to the Applicable Locale .....	2-16
Translated RPM Files.....	2-16
Translated RSM Files .....	2-17
Properties files .....	2-17
The RSM_NAMED_PERMISSION_DSC Table.....	2-17
Resources_xx.properties.....	2-17
<b>Price Management Status Page.....</b>	<b>2-18</b>
Sample Output.....	2-18

### 3 Technical Architecture

<b>Overview.....</b>	<b>3-1</b>
<b>The Layered Model .....</b>	<b>3-1</b>
Client.....	3-2
Application Services Layer (Stateless Session Beans).....	3-2
Core Services Layer.....	3-3
Persistence Layer.....	3-4
Database Layer .....	3-4
Security .....	3-4
User Repository (Such As a Third-Party Directory Server).....	3-4
<b>Asynchronous Processing.....</b>	<b>3-5</b>
Asynchronous Processing Flow .....	3-5
<b>RPM Cached Objects .....</b>	<b>3-6</b>
<b>RPM-related Java Terms and Standards .....</b>	<b>3-7</b>
<b>Conflict Checking .....</b>	<b>3-8</b>

### 4 Integration Methods and Communication Flow

<b>Functional Dataflow .....</b>	<b>4-1</b>
A Note about the Merchandising System Interface.....	4-1
<b>Integration Interface Dataflow Diagram .....</b>	<b>4-2</b>
<b>Integration Interface Dataflow Description.....</b>	<b>4-2</b>
From Oracle Retail Allocation to RPM.....	4-2

From RPM to Oracle Retail Allocation.....	4-2
From RPM to RMS .....	4-2
From RMS to RPM .....	4-3
From RPM to RSM .....	4-4
From RSM to RPM .....	4-4
From RPM to ReSA .....	4-4
From RPM to SIM and from SIM to RPM.....	4-5
From RPM to the RIB and from the RIB to RPM.....	4-6
From RPM to RDW .....	4-6
<b>Pricing Communication Flow Diagram .....</b>	<b>4-7</b>
Approved Price Events.....	4-7
Price Events.....	4-7
Price Inquiry.....	4-7
Promotion Detail .....	4-8
<b>RPM and the Oracle Retail Integration Bus (RIB).....</b>	<b>4-8</b>
The XML Message Format .....	4-8
Message Publication Processing .....	4-8
Message Subscription Processing .....	4-9
Publishers Mapping Table .....	4-10
Subscribers Mapping Table .....	4-10
Functional Descriptions of Messages .....	4-11
<b>RPM and the Oracle Retail Service Layer (RSL) .....</b>	<b>4-13</b>
Functional Description of the Class Using RSL.....	4-13
<b>Persistence Layer Integration.....</b>	<b>4-14</b>
RMS Tables Accessed through the Persistence Layer.....	4-14
RMS Packages and Methods Accessed through RPM's Persistence Layer .....	4-15
RPM Views Based on RMS Tables.....	4-16
RPM Packages Called by RMS.....	4-16
<b>Oracle Retail Strategic Store Solutions - RPM Integration.....</b>	<b>4-16</b>
Overview .....	4-16
Oracle Retail Strategic Store Solutions Overview .....	4-16
Integration Overview .....	4-16
File Details.....	4-17
Integration Dataflow.....	4-17
Functional Description of Dataflow .....	4-18
From RPM to ORBO .....	4-18
Data Bundling.....	4-18
Known Issues.....	4-19
Mismatch in Promotion Functionality .....	4-19
Other Gaps Between RMP and Oracle Retail Strategic Store Solutions .....	4-19

## 5 Functional Design

<b>Overview.....</b>	<b>5-1</b>
<b>Functional Assumptions .....</b>	<b>5-1</b>
<b>Functional Overviews.....</b>	<b>5-1</b>
Zone Structures .....	5-1
Codes.....	5-2

Market Basket Codes .....	5-2
Link Codes .....	5-3
Price Changes, Promotions, Clearances, and Promotion Constraint .....	5-3
Overview .....	5-3
Access to Current Margin Information.....	5-3
Price Changes .....	5-3
Promotions.....	5-4
Clearances .....	5-5
Promotion Constraint.....	5-5
Pricing Strategies.....	5-5
Area Differentials .....	5-6
Clearance Strategy .....	5-8
Clearance Default Strategy .....	5-10
Competitive Strategy .....	5-10
Margin Strategy.....	5-11
Maintain Margin Strategy and Auto Approve .....	5-11
Price Inquiry.....	5-13
Worksheet .....	5-13
Merchandise Extract .....	5-14
Calendar .....	5-16
Aggregation Level.....	5-16
Location Moves .....	5-16
<b>Application Security .....</b>	<b>5-17</b>
Named Permissions .....	5-17
Actions and Named Permissions.....	5-18
Content Models and Named Permissions.....	5-18
Hierarchy (Data Level) Permissions.....	5-18
Roles and Users .....	5-19
<b>Concurrency Considerations.....</b>	<b>5-19</b>
Pessimistic Data Locking .....	5-19
Pessimistic Workflow Locking.....	5-20
Last User Wins.....	5-20
Optimistic Data Locking .....	5-20
Concurrency Solution/Functional Area Matrix .....	5-21

## 6 Single Sign-on Overview

What is Single Sign-On? .....	6-1
What Do I Need for Oracle Single Sign-On?.....	6-1
Can Oracle Single Sign-On Work with Other SSO Implementations?.....	6-2
<b>Oracle Single Sign-on Terms and Definitions.....</b>	<b>6-2</b>
Authentication .....	6-2
Dynamically Protected URLs .....	6-2
Identity Management Infrastructure.....	6-2
MOD_OSSO .....	6-2
Oracle Internet Directory .....	6-2
Partner Application.....	6-2
Realm .....	6-3

Statically Protected URLs.....	6-3
<b>What Single Sign-On is not</b> .....	6-3
<b>How Oracle Single Sign-On Works</b> .....	6-3
Statically Protected URLs.....	6-3
Dynamically Protected URLs .....	6-4
Single Sign-on Topology .....	6-5
<b>Installation Overview</b> .....	6-5
Infrastructure Installation and Configuration .....	6-5
OID User Data .....	6-5
OID with Multiple Realms.....	6-6
<b>User Management</b> .....	6-6
OID DAS.....	6-6
LDIF Scripts.....	6-6
User Data Synchronization.....	6-6
<b>Configuring RSM for Single Sign-on</b> .....	6-7

## 7 Java and RETL Batch Processes

<b>Java Batch Processes</b> .....	7-1
Java Batch Process Architectural Overview .....	7-1
Running a Java-based Batch Process.....	7-1
Additional Notes.....	7-2
Script Catalog.....	7-2
Scheduler and the Command Line .....	7-3
Functional Descriptions and Dependencies.....	7-3
Batch Process Scheduling.....	7-4
Threading and the RPM_BATCH_CONTROL Table .....	7-5
Return Value Batch Standards .....	7-5
Return Values .....	7-5
Batch Logging.....	7-5
Conflict Checking.....	7-5
Merge Validator Conflict Checking Rules.....	7-6
Post-Merge Conflict Checking Rules (rpm_conflict_query_control Table).....	7-6
Rules Controlled by System Options .....	7-8
Adding User-Defined Conflict Checking Rules .....	7-9
Bulk Conflict Checking .....	7-10
ClearancePriceChangePublishBatch Batch Design .....	7-13
Usage.....	7-13
Detail .....	7-13
Output File.....	7-14
Output File Layout .....	7-15
Assumptions and Scheduling Notes.....	7-15
Primary Tables Involved.....	7-16
Threading.....	7-16
Configuration .....	7-16
InjectorPriceEventBatch Batch Design .....	7-16
Usage.....	7-16
Examples .....	7-17

Additional Notes.....	7-17
Details .....	7-17
Importing Staged Price Changes .....	7-18
Importing Staged Clearances .....	7-18
Importing Staged Simple Promotions.....	7-19
Main Steps Taken by the Batch.....	7-20
Assumptions and Scheduling Notes.....	7-20
Primary Tables Involved.....	7-21
Threading.....	7-21
InjectorPriceEventBatch Batch—Rollback and Reprocessing.....	7-21
ItemLocDeleteBatch Batch .....	7-21
Usage.....	7-22
Scheduling Notes .....	7-23
itemReclassBatch Batch Design.....	7-23
Usage.....	7-23
Detail .....	7-23
Assumptions and Scheduling Notes.....	7-23
Threading.....	7-23
PL/SQL Interface Point.....	7-23
LocationMoveBatch Batch Design.....	7-23
Usage.....	7-24
Detail .....	7-24
Assumptions and Scheduling Notes.....	7-25
Primary Tables Involved.....	7-25
Threading.....	7-25
LocationMoveScheduleBatch Batch Design.....	7-25
Usage.....	7-25
Detail.....	7-25
Assumptions and Scheduling Notes.....	7-26
Primary (RPM) Tables Involved .....	7-26
Threading.....	7-26
MerchExtractKickOffBatch Batch Design.....	7-26
Usage.....	7-26
Detail .....	7-26
Assumptions and Scheduling Notes.....	7-27
Primary (RPM) Tables Involved .....	7-27
Threading.....	7-28
PL/SQL Interface Point.....	7-28
NewItemLocBatch Batch Design .....	7-28
Usage.....	7-28
Detail .....	7-30
Assumptions and Scheduling Notes.....	7-30
Primary Tables Involved.....	7-30
Threading.....	7-30
Bulk Conflict Checking .....	7-30
Processing Stage Rows in Error Status .....	7-30
PriceChangeAreaDifferentialBatch Batch Design.....	7-31

Usage .....	7-31
Additional Notes .....	7-31
Details .....	7-31
Assumptions and Scheduling Notes .....	7-31
Primary Tables Involved .....	7-31
PriceChangeAutoApproveResultsPurgeBatch Batch Design.....	7-31
Usage.....	7-31
Detail .....	7-31
Assumptions and Scheduling Notes.....	7-32
Primary Tables Involved.....	7-32
Threading.....	7-32
PriceChangePurgeBatch Batch Design.....	7-32
Usage.....	7-32
Detail .....	7-32
Assumptions and Scheduling Notes.....	7-32
Primary Tables Involved.....	7-32
Threading.....	7-32
PriceChangePurgeWorkspaceBatch Batch Design.....	7-32
Usage.....	7-32
Detail .....	7-32
Assumptions and Scheduling Notes.....	7-33
Primary Tables Involved.....	7-33
Threading.....	7-33
Price Event Execution Batch Processes .....	7-33
Usage.....	7-33
Detail.....	7-33
Assumptions and Scheduling Notes.....	7-34
Primary Tables Involved.....	7-34
RMS Interface Point .....	7-34
Threading.....	7-34
PriceStrategyCalendarBatch Batch Design.....	7-36
Usage.....	7-36
Detail .....	7-36
Assumptions and Scheduling Notes.....	7-36
Primary Tables Involved.....	7-36
Threading.....	7-37
PromotionPriceChangePublishBatch batch design.....	7-37
Usage.....	7-37
Detail .....	7-37
Input Tables .....	7-37
Output File Record Types.....	7-38
Output File Layout .....	7-39
Assumptions and Scheduling Notes.....	7-41
Threading.....	7-41
Configuration .....	7-41
PromotionPurgeBatch batch Design .....	7-41
Usage.....	7-41

Detail .....	7-41
Assumptions and Scheduling Notes.....	7-41
Primary Tables Involved.....	7-41
Threading .....	7-42
PurgeBulkConflictCheckArtifacts Batch Design .....	7-42
Usage.....	7-42
Detail.....	7-42
Assumptions and Scheduling Notes.....	7-42
Primary Tables Involved.....	7-42
PurgeExpiredExecutedOrApprovedClearancesBatch Batch Design .....	7-43
Usage.....	7-43
Detail .....	7-43
Assumptions and Scheduling Notes.....	7-43
Primary Tables Involved.....	7-43
Threading .....	7-43
PurgeLocationMovesBatch Batch Design.....	7-43
Usage.....	7-43
Detail .....	7-43
Assumptions and Scheduling Notes.....	7-43
Primary Tables Involved.....	7-44
Threading .....	7-44
PurgePayloadsBatch Batch Design.....	7-44
Usage.....	7-44
Detail .....	7-44
Assumptions and Scheduling Notes.....	7-45
Primary Tables Involved.....	7-45
Threading .....	7-45
PurgeUnusedAndAbandonedClearancesBatch Batch Design .....	7-46
Usage.....	7-46
Detail .....	7-46
Assumptions and Scheduling Notes.....	7-46
Primary Tables Involved.....	7-46
Threading .....	7-46
RefreshPosDataBatch Batch Design .....	7-46
Usage.....	7-46
Detail .....	7-47
Assumptions and Scheduling Notes.....	7-47
Primary Tables Involved.....	7-47
Output .....	7-47
Threading .....	7-47
RegularPriceChangePublishBatch Batch Design.....	7-47
Usage.....	7-47
Detail .....	7-48
Output Files .....	7-48
Output File Layout .....	7-49
Assumptions and Scheduling Notes.....	7-50
Primary Tables Involved.....	7-50

Threading .....	7-50
Configuration .....	7-50
RPMtoORPOSPublishBatch Batch Design .....	7-50
Usage.....	7-50
Detail.....	7-50
Output .....	7-51
Assumptions and Scheduling Notes.....	7-51
Primary Tables Involved.....	7-51
Configuration .....	7-51
RPMtoORPOSPublishExport Batch Design .....	7-52
Usage.....	7-52
Detail.....	7-52
OutputFile .....	7-52
Assumptions and Scheduling Notes.....	7-52
Primary Tables Involved.....	7-53
statusPageCommandLineApplication Batch Design.....	7-53
TaskPurgeBatch Batch Design.....	7-56
Usage.....	7-56
Detail .....	7-56
Assumptions and Scheduling Notes.....	7-56
Primary Tables Involved.....	7-56
Threading .....	7-56
WorksheetAutoApproveBatch Batch Design.....	7-57
Usage.....	7-57
Detail .....	7-57
Assumptions and Scheduling Notes.....	7-57
Primary Tables Involved.....	7-58
Threading .....	7-58
ZoneFutureRetailPurgeBatch Batch Design.....	7-58
Usage.....	7-58
Detail .....	7-58
Assumptions and Scheduling Notes.....	7-58
Primary Tables Involved.....	7-58
Threading .....	7-58
<b>RETL Program Overview for RPM Extractions .....</b>	<b>7-59</b>
Architectural Design.....	7-59
RPM Extraction Architecture .....	7-59
Configuration.....	7-60
RETL .....	7-60
RETL User and Permissions .....	7-60
Environment Variables .....	7-60
dwi_config.env Settings.....	7-60
Program Features .....	7-61
Program Status Control Files.....	7-61
File Naming Conventions.....	7-61
Restart and Recovery .....	7-61
Message Logging.....	7-62

Daily Log File.....	7-62
Format.....	7-62
Program Error File .....	7-62
Schema Files.....	7-63
Resource Files .....	7-63
Typical Run and Debugging Situations.....	7-63
RETL Extractions Program List.....	7-64
Application Programming Interface (API) Flat File Specifications .....	7-65
API Format.....	7-65
File Layout.....	7-65
General Business Rules and Standards Common to all APIs.....	7-65
prmdtldm.txt .....	7-67
prmevtdm.txt.....	7-68
prmhdrdm.txt.....	7-68

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# Preface

Oracle Retail Operations Guides are designed so that you can view and understand the application's behind-the-scenes processing, including such information as the following:

- Key system administration configuration settings
- Technical architecture
- Functional integration dataflow across the enterprise
- Batch processing

## Audience

This document is intended for anyone who has an interest in better understanding the inner workings of the RPM system can find valuable information in this guide. There are three audiences in general for whom this guide is written:

- System analysts and system operation personnel:
  - who are looking for information about RPM's processes internally or in relation to the systems across the enterprise.
  - who operate RPM on a regular basis.
- Integrators and implementation staff who have the overall responsibility for implementing RPM into their enterprise.
- Business analysts who are looking for information about processes and interfaces to validate the support for business scenarios within RPM and other systems across the enterprise.

## Related Documents

For more information, see the following documents in the Oracle Retail Price Management Release 13.0.2 documentation set:

- *Oracle Retail Price Management Installation Guide*
- *Oracle Retail Price Management Release Notes*
- *Oracle Retail Price Management User Guide*
- *Oracle Retail Price Management Online Help*
- *Oracle Retail Price Management Data Model*

- *Oracle Retail Merchandising Batch Schedule*
- *Oracle Retail Merchandising Implementation Guide*

## Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

- <https://metalink.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to recreate
- Exact error message received
- Screen shots of each step you take

## Review Patch Documentation

If you are installing the application for the first time, you install either a base release (for example, 13.0) or a later patch release (for example, 13.0.2). If you are installing a software version other than the base release, be sure to read the documentation for each patch release (since the base release) before you begin installation. Patch documentation can contain critical information related to the base release and code changes that have been made since the base release.

## Oracle Retail Documentation on the Oracle Technology Network

In addition to being packaged with each product release (on the base or patch level), all Oracle Retail documentation is available on the following Web site (with the exception of the Data Model which is only available with the release packaged code):

[http://www.oracle.com/technology/documentation.oracle\\_retail.html](http://www.oracle.com/technology/documentation.oracle_retail.html)

Documentation should be available on this Web site within a month after a product release. Note that documentation always is available with the packaged code on the release date.

## Conventions

The following text conventions are used in this document:

Convention	Meaning
<b>boldface</b>	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

## Third-Party Open-Source Applications

Oracle Retail Security Manager includes the following third-party open-source applications:

Software Provider: Object Web  
Software Name: ASM  
Software Version: 1.4.3  
Jar File Name: asm-1.4.3.jar  
Provider Web Site: <http://forge.objectweb.org/projects/asm>

Software Provider: Bouncy Castle  
Software Name: JCE Provider  
Software Version: JDK 1.4 v1.2.4  
Jar File Name: bcprov-jdk14-124.jar  
Provider Web Site: <http://www.bouncycastle.org>

Software Provider: Bean Shell  
Software Name: Bean Shell  
Software Version: 2.0  
Jar File Name: bsh-2.0b1.jar  
Provider Web Site: <http://www.beanshell.org/>

Software Provider: Intalio Inc., and others  
Software Name: Castor  
Software Version: 0.9.5.2  
Jar File Name: castor-0.9.5.2.jar  
Provider Web Site: <http://www.castor.org/>

Software Provider: Apache Software Foundation  
Software Name: cglib  
Software Version: 2.0.2  
Jar File Name: cglib-2.0.2.jar  
Provider Web Site: <http://cglib.sourceforge.net/>

Software Provider: Apache Software Foundation  
Software Name: org.apache.commons.beanutils-bean-collections  
Software Version: 1.6  
Jar File Name: commons-beanutils-bean-collections.jar  
Provider Web Site: <http://jakarta.apache.org/commons/>

Software Provider: Apache Software Foundation  
Software Name: org.apache.commons.beanutils  
Software Version: 1.6  
Jar File Name: commons-beanutils-core.jar  
Provider Web Site: <http://jakarta.apache.org/commons/>

Software Provider: Apache Software Foundation  
Software Name: org.apache.commons.collections  
Software Version: 2.1  
Jar File Name: commons-collections.jar  
Provider Web Site: <http://jakarta.apache.org/commons/>

Software Provider: Apache Software Foundation  
Software Name: Commons Database Connection Pooling  
Software Version: 1.1  
Jar File Name: commons-dbc-1.1.jar  
Provider Web Site: <http://jakarta.apache.org/commons/>

Software Provider: Apache Software Foundation  
Software Name: Jakarta Commons Digester  
Software Version: 1.6  
Jar File Name: commons-digester.jar  
Provider Web Site: <http://jakarta.apache.org/commons/>

Software Provider: Apache Software Foundation  
Software Name: Jakarta Commons Lang  
Software Version: 2.0  
Jar File Name: commons-lang.jar  
Provider Web Site: <http://jakarta.apache.org/commons/>

Software Provider: Apache Software Foundation  
Software Name: org.apache.commons.logging  
Software Version: 1.0.4  
Jar File Name: commons-logging.jar  
Provider Web Site: <http://jakarta.apache.org/commons/>

Software Provider: Apache Software Foundation  
Software Name: Commons Object Pooling Library  
Software Version: 1.1  
Jar File Name: commons-pool-1.1.jar  
Provider Web Site: <http://jakarta.apache.org/commons/>

Software Provider: Apache Software Foundation  
Software Name: Commons Validator  
Software Version: 1.1.3  
Jar File Name: commons-validator-1.1.3.jar  
Provider Web Site: <http://jakarta.apache.org/commons/>

Software Provider: METASTUFF, LTD.  
Software Name: dom4j  
Software Version: 1.3  
Jar File Name: dom4j.jar  
Provider Web Site: <http://www.dom4j.org/>

Software Provider: Apache Software Foundation  
Software Name: Ehcache  
Software Version: 1.1  
Jar File Name: ehcache-1.1.jar  
Provider Web Site: <http://ehcache.sourceforge.net/>

Software Provider: JGoodies  
Software Name: JGoodies Forms  
Software Version: 1.0.3  
Jar File Name: forms-1.0.3.jar  
Provider Web Site: <http://www.jgoodies.com/freeware/forms/>

Software Provider: Hibernate  
Software Name: Hibernate  
Software Version: 2.1.7  
Jar File Name: hibernate2.jar  
Provider Web Site: <http://www.hibernate.org/>

Software Provider: IBM  
Software Name: com.ibm.jvm.classloader  
Software Version:  
Jar File Name: ibmext.jar  
Provider Web Site: [www.ibm.com](http://www.ibm.com)

Software Provider: Apache Software Foundation  
Software Name: Jakarta Regexp  
Software Version: n/a  
Jar File Name: jakarta-regexp.jar  
Provider Web Site: <http://jakarta.apache.org/regexp/>

Software Provider: JDOM.org  
Software Name: JDOM  
Software Version: 1.0beta9  
Jar File Name: jdom.jar  
Provider Web Site: <http://www.jdom.org/>

Software Provider: ObjectWeb  
Software Name: JOTM  
Software Version: 1.4.1  
Jar File Name: jotm.jar  
Provider Web Site: <http://www.objectweb.org/>

Software Provider: Apache Software Foundation  
Software Name: org/apache/log4j/  
Software Version: 1.2.13  
Jar File Name: log4j.jar  
Provider Web Site: <http://logging.apache.org/log4j/docs/>

Software Provider: JGoodies Karsten Lentzsch  
Software Name: JGoodies Looks  
Software Version: 1.1.3  
Jar File Name: looks-1.1.3.jar  
Provider Web Site: <http://www.jgoodies.com/freeware/looks/index.html>

Software Provider: P6Spy  
Software Name: P6Spy  
Software Version: n/a  
Jar File Name: p6spy.jar  
Provider Web Site: <http://www.p6spy.com/>

Software Provider: Manfred Duchrow Consulting & Software  
Software Name: Programmer's Friend Java Libraries  
Software Version: 2.2  
Jar File Name: pf.jar  
Provider Web Site: <http://www.programmers-friend.org/>

Software Provider: Manfred Duchrow Consulting & Software  
Software Name: Programmer's Friend Java Object Inspector  
Software Version: 2.0  
Jar File Name: pf-joi-full.jar  
Provider Web Site: <http://www.programmers-friend.org/>

Software Provider: IBM Corp.  
Software Name: adapter  
Software Version: 5.0  
Jar File Name: rsadapterspi.jar  
Provider Web Site: [www.ibm.com](http://www.ibm.com)

Software Provider: IBM Corp.  
Software Name: adapter  
Software Version: 5.0  
Jar File Name: rsaexternal.jar  
Provider Web Site: [www.ibm.com](http://www.ibm.com)

Software Provider: Apache Software Foundation  
Software Name: Apache Xerces  
Software Version: n/a  
Jar File Name: xerces.jar  
Provider Web Site: <http://xerces.apache.org/>

## Overview-What Is RPM?

RPM is a pricing and promotions execution system. RPM's functionality includes the definition, maintenance, and review of price changes, clearances and promotions. The system's capabilities range from simple item price changes at a single location to multi-buy promotions across zones.

RPM contains three primary pricing execution dialogs for creating and maintaining regular price changes, clearances, and promotions. Although each of the three pricing activities is unique, the system displays these dialogs using a common look and feel. Each of these dialogs uses the conflict checking engine which leverages RPM's future retail table.

The future retail table provides a forward looking view of all pending approved pricing events affecting an item at a given location.

RPM pricing events are defined against the zone structure. The zone structure represents groups of locations organized to support a retailers pricing strategy. RPM allows the user to break out of the zone structure and create location level events as needed.

RPM supports the definition and application of price guides to these pricing events. Price guides allow the retailer to smooth retails and provide ends in logic to derive a final consumer price.

The system also supports area differential pricing strategies for regular retail price changes. This functionality allows a retailer to define pricing relationships that ease pricing maintenance across the organization.



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# Backend System Administration and Configuration

This chapter of the operations guide is intended for administrators who provide support and monitor the running system.

The content in this chapter is not procedural, but is meant to provide descriptive overviews of the key system parameters.

## Supported Environments

See the *Oracle Retail Price Management Installation Guide* for information about requirements for the following:

- RDBMS operating system
- RDBMS version
- Middle tier server operating system
- Middle tier
- Compiler

## Exception Handling

The two primary types of exceptions within the RPM system are the following:

- System exceptions  
For example, server connection and/or database issues are system exceptions. System exceptions can bring the system to a halt. For example, the connection to the server is lost.
- Business exceptions  
This exception indicates that a business rule has been violated. Most exceptions that arise in the system are business exceptions. For example, a user tries to approve a price change that causes a negative retail.

## Configuration Files

Key system configuration parameters are described in this section. Many parameters have been omitted from this section that retailers should not have to change. When retailers install RPM into an environment, they must update these values to their specific settings.

## rpm.jnlp

The Java Network Launching Protocol (JNLP) launch file is an XML document for Java Web Start. This file describes various locations of code and dynamically downloads updates. This file includes the web server information that is hosting port(s). This file also includes the RMI port on which the application server communicates. For example, if a retailer were to change a host name or change the port that the web server is running on, the retailer would make applicable changes to this file.

## Data Source Configuration in Container

Data source settings for the RPM application in AS10g are kept inside of the ear file deployment. The RPM application installer configures all necessary settings for the data source. To change the data source settings for the RPM application after it has been deployed, you must perform the following steps:

1. Log into the Enterprise Manager Web interface and then navigate to the OC4J instance running the RPM application.
2. Click the Administration tab.
3. Under Services, click JDBC Resources.
4. Under Connection Pools, click RPM Connection Pool.
5. Make any necessary changes to the JDBC URL, username, and password, and click Apply.
6. If you are changing the schema owner, you must also make this change in the rpm.properties file in the deployment. Log into the UNIX server and change directories to <ORACLE\_HOME>/j2ee/<rpm\_oc4j\_instance>/applications/<rpm\_app\_name>/conf and modify the rpm.properties file with the new schema\_owner value. This value must be in all capital letters. Save the file.
7. Restart the OC4J instance running RPM.

## rib\_user.properties

There must be a rib\_user.properties file located in conf/retek. This properties file is used to log on to the system at the beginning of each injector. Any data changes that happen as a result of the RIB has this user listed if users are tracked with regard to create/update/approve actions. The file is populated with the values below. For more information about the RIB, see "Chapter 4 - Integration Methods and Communication Flow" and RIB documentation.

- rib.user=valid user for the system
- rib.password=password for the above user

## security.properties

There must be a security.properties file located in conf/retek. This properties file is used to configure the embedded RSM. The file is populated with the values below.

### For LDAP Authentication

These values are used for the configuration of the authentication process as it is run through LDAP. Once an LDAP schema is established, a retailer enters applicable LDAP properties to point to that schema.

**ldap.initialcontextfactory**

This internal Java-specific setting should not change from its initial value.

For example:

```
ldap.initialcontextfactory=com.sun.jndi.ldap.LdapCtxFactory
```

**ldap.authenticationprovider.url**

This value represents the authentication provider's URL. In a production environment, this setting would contain the retailer's address for its directory server.

For example:

```
ldap.authenticationprovider.url=ldap://64.238.67.60:379/
```

**ldap.user.basedn**

The values in this entry must correspond to entries in the LDAP server. DN stands for distinguished name. The top level of the LDAP directory tree is the base, referred to as the "base DN." This value represents the user base DN property.

For example:

```
ldap.user.basedn=ou=RSM,dc=rsmad,dc=local
```

**ldap.authenticationmode**

This value represents the authentication mode property. LDAP uses various ways to authenticate against a directory server, and the method of authentication can be set up. For almost all environments integrated with RSM, the value should be simple.

For example:

```
ldap.authenticationmode=simple
```

**ldap.securityprotocol**


---



---

**Note:** This setting is currently not used by RSM.

---



---

This value represents RSM's encryption protocol. SSL stands for secure socket layer (SSL). SSL is a protocol developed for private transmissions. SSL works by using a private key to encrypt data that's transferred over the SSL connection.

**For User Search**

These settings provide the "behind the scenes" login information for the system to connect to the directory server. For example, when an RSM user wishes to search on the directory server for a user, the RSM system must have a username and password to log in to the directory server to enable the search to occur. The filter property value represents the directory server-specific way of filtering user information by attribute (when the directory server is finding users and then limiting the results). Because various directory servers use different attributes to represent a username, this value must be updated if the retailer were to change directory servers.

For example:

```
ldap.usersearch.user=cn=Administrator,cn=users,dc=rcomad,dc=local
ldap.usersearch.password=PaSsW0rD
ldap.user.filter=(amp(objectCategory=person)(objectClass=user) %v)
```

## For Audit Logging

### **audit.logger**

This setting allows you to direct security audit information to a specific Log4J logger. This value must match a logger/appender in the RSM server log4j.xml file. If a match does not occur, the root logger and appender are used.

For example:

```
audit.logger=Security.Audit.Logger
```

## Single Sign-On with Oracle Technology

### **enable.oracle.sso**

This value should always be set to false.

For example:

```
enable.oracle.sso=false
```

## LoginModule Configuraton Information

This setting configures RSM to point to the applicable user repository (such as a directory server or xml file) for authentication. The login modules must also be defined in the application server. See the Oracle Retail Price Management Installation Guide for detailed information pertaining to login module configuration.

---

---

**Note:** This setting must correspond with the user DAO implementation setting found in the file DAO\_RSM.xml. For more information about this file, see the section, "dao\_rsm.xml," later in this chapter.

---

---

The following example illustrates an authentication against an LDAP compliant directory server:

```
loginmodule.class=com.retek.rsm.domain.security.dao.LdapLoginModule
```

The following example illustrates an authentication against the RSM users XML file:

```
loginmodule.class=com.retek.rsm.domain.security.dao.XMLLoginModule
```

---

---

**Note:** If the XMLLoginModule is used, users must be added to the file, users\_rsm.xml. For more information about this file, see the section, "users\_rsm.xml," later in this chapter.

---

---

## For Mapping LDAP to Directory Schema

The table below contains directory server-specific attributes concerning user information.

Various directory servers use different attributes to represent user information. If a retailer were to change directory servers, these values must be configured to reflect the new directory server.

Element	Definition
ldap.firstname.attrname	LDAP first name attribute name property
ldap.lastname.attrname	LDAP last name attribute name property
ldap.username.attrname	LDAP username attribute name property

## User Signature Information

To facilitate single sign on functionality, a user signature may be passed among a retailer's RSM-integrated applications. The steps below describe how the user signature is created and could be used.

1. When a user first logs on to an Oracle Retail application secured by RSM, it sends RSM the user and password data required for authentication.
2. RSM calls the retailer's LDAP compliant directory service to authenticate the username and password data. Once a user is authenticated, RSM creates an encrypted user signature, which is returned to the calling Oracle Retail application.
3. If a user launches other RSM-integrated applications, the user signature can be passed to these applications. The application being launched accepts the user signature and calls RSM to determine whether the user signature is valid. If the validation step is successful, the user accesses the application without having to go through that application's login screen.

### user.signature.cipher.algorithm

RSM uses an algorithm to generate a user signature. A retailer may change this algorithm and configure this property value to reflect the different algorithm being used.

For example:

```
user.signature.cipher.algorithm=HmacSHA1
```

### user.signature.secretkey

To generate user signatures, the algorithm needs a secret key. Oracle Retail recommends that the retailer updates this value on a regular basis. A retailer can change this secret key if a compromise in security has occurred.

For example:

```
user.signature.secretkey=gjgh6382nEDmxMLc3DSkhYP0ah347495
```

### user.signature.salt

The system uses the salt value to avoid dictionary attacks. Salt adds characters to what is being created (in this case, a user signature). Because of the salt value, for example, the encrypted value might have 100 digits rather than 10 digits. Breaking the encryption thus becomes more difficult.

For example:

```
user.signature.salt=¥!asdfgh11l@ñ¤?#¥³1966
```

## User Authentication Information

### user.max.allowable.authentication.failures

This value represents the maximum number of times that a user can fail authentication before the user's account is locked.

For example:

```
user.max.allowable.authentication.failures=5
```

#### **user.max.time.lock.useraccount**

This value represents the maximum number of hours a user's account remains locked. If the account is locked and over the maximum time value, the next time that user logs onto the system, the lock releases.

For example:

```
user.max.time.lock.useraccount=30
```

## **dao\_rpm.xml**

There must be a `dao_rpm.xml` file located in `conf/retek`. This configuration file is used to configure the mapping between DAO interfaces and their implementation. Generally there is no need to make changes to this file except if there is a need to configure the user repository that is used by RSM for user searches. The default value is to use an LDAP compliant directory server as the user repository. Besides LDAP, XML file based searches are also supported. To switch between LDAP and XML, comment or uncomment the "impl package" tags (shown below).

---

---

**Note:** This setting should correspond with the LoginModule configuration information found in the `security.properties` file. For details about this setting, see the section, 'LoginModule configuration information', earlier in this chapter.

---

---

For example:

```
<dao-config>
<customizations>
<!-- There can only be one impl per interface. Use the XMLImpl to xml file(s) as
the user repository. -->
<interface package="com.retek.rsm.domain.security.dao.user">
<impl package="com.retek.rsm.domain.security.dao.impl.user" prefix=""
suffix="LDAPImpl"/>
<!--
<impl package="com.retek.rsm.domain.security.dao.impl.user" prefix=""
suffix="XMLImpl"/>
-->
</interface>
</customizations>
</dao-config>
```

## **users\_rsm.xml**

There is a `users_rsm.xml` file located in `conf/retek`. This XML configuration is used for authentication and user searching, this file is used as the repository for the users. This file must contain the userNames, first names, last names and passwords of all valid users. This file is located in the `conf/retek` directory within the RSM ear file.

---



---

**Note:** If LDAP is used for authentication and user searching, this file is ignored.

---



---

For example:

```
<users>
<user username="Valid.User" firstname="Valid" lastname="User"
password="PaSsW0rD" />
<user username="JoeUser" firstname="Joe" lastname="User"
password="retekPassword" />
</users>
```

## Configuration for Oracle Retail Service Layer (RSL) with services\_rpm.xml

RPM's service factory configuration file, services\_rpm.xml, specifies the mapping between RPM's application and its application services interfaces and their associated implementations. Within this file are flavorsets, which are used to configure the ServiceFactory. RSL requires a flavorset of businesslogic, which is used to distinguish the correct implementation of business logic to use for RPM. For more information about RSL, see "Chapter 4 - Integration Methods and Communication Flow."

For example:

```
retек/services_rpm.xml:
<?xml version="1.0" encoding="UTF-8"?>
<services-config>
<customizations>
<interface package="com.retek.rsl.rpm">
<impl package="com.retek.rpm.app.core.service" />
</interface>
</customizations>
</services-config>

retек/service_flavors.xml:
<?xml version="1.0" encoding="UTF-8"?>
<services-config>
<flavors set="businesslogic">
<flavor name="java" locator="com.retek.platform.service.SimpleServiceLocator"
suffix="Java" />
</flavors>
</services-config>
```

## Logging

### Jakarta Commons Logging

The API that RPM components work with is built using Jakarta's Commons Logging package. Commons logging provides 'an ultra-thin bridge between different logging libraries', enabling the RPM application to remain reasonably 'pluggable' with respect to different logger implementations. Objects in RPM that require logging functionality maintain a handle to a Log object, which adapts logging requests to the (runtime configurable) logging provider.

In RPM, Log4j is the library under commons logging.

Additional information about Jakarta Commons Logging can be found at the following websites:

- <http://jakarta.apache.org/commons/logging/>
- <http://jakarta.apache.org/commons/logging/api/index.html>

## Log4j.xml

The logging mechanism that is used for RPM is log4j.xml, which is the same as the server's flat text log file. This logging mechanism reveals errors and other significant events that occur during the system's runtime processing. In most cases, business exceptions and system exceptions 'rise' to the user interface. If an exception is displayed, it is logged. Log4j.xml is an open source product.

Significant application server logging occurs in RPM that should also be configured and monitored. See applicable application server documentation for more information.

Additional information about log4j can be found at the following website:

- <http://jakarta.apache.org/log4j/docs/index.html>

log4j.xml for RPM is found in the following location: <ORACLE\_HOME>/j2ee/<rpm\_oc4j\_instance>/applications/<rpm\_app\_name>/conf/.

## Logging Levels

The level setting established in log4j.xml instructs the system to log that level of error and errors above that level. The logging levels are the following:

- Fatal
- Error
- Warning
- Info
- Debug

---

---

**Note:** In a production environment, the logging setting should be set to Error or Warn, so that system performance is not adversely impacted.

---

---

The level is established in the log4j.xml file.

For example:

```
<!-- ===== -->
<!-- Setup the loggers -->
<!-- ===== -->

<logger name="com.retek">
  <level value="ERROR"/>
</logger>
```

## Output Files

RPM's logging output is sent to the console, and is thus written to files by the application server. In a default AS10g configuration, the output is written to a file of the format OC4J~<rpm\_oc4j\_instance>~default\_group~1 under <ORACLE\_HOME>/opmn/logs. You can also configure the OC4J instance to write logs to a different location (for example: <ORACLE\_HOME>/j2ee/<rpm\_oc4j\_instance>/log), and to roll them according to file size. For instructions related to this procedure, see the *OC4J Configuration and Administration Guide*.

## Hibernate Logging

Hibernate's internal logging setting is established in log4j.xml. The commons-logging service directs output to log4j. To use log4j, the log4j.properties file must be in the classpath. An example properties file is distributed with Hibernate. The class to be logged and the logging level can be specified. For a general description of Hibernate, see "Chapter 3 - Technical Architecture".

For example:

```
!-- ===== -->
<!-- Hibernate trace at this level to log SQL parameters -->
<!-- ===== -->

<logger name="net.sf.hibernate.engine.QueryParameters">
  <level value="TRACE"/>
</logger>
```

## Transaction Timeout and Client Inactivity Timeout

This section describes how to establish settings for a transaction timeout. A transaction timeout is the maximum duration, in seconds, for transactions on the application server. Any transaction that is not requested to complete before this timeout is rolled back.

To set up these timeouts, please follow these steps:

1. Log into the Enterprise Manager web interface and then navigate to the OC4J instance running the RPM application.
2. Click on the Administration tab.
3. Under Services, click the Transaction Manager (JTA).
4. Click the Administration tab.
5. Under General, set the Transaction Timeout setting (for example, 600 seconds).

## RPMTaskMDB

RPMTaskMDB is a message driven bean used to facilitate RPM's asynchronous processing capability. Message driven beans act as listeners to specified queues for messages. As soon as a message arrives in the queue, the container triggers execution of this bean.

When a background task is created by RPM, a message is published to the queue as a trigger to start processing of tasks.

The jndi names for queueName and ConnectionFactory are specified in retek/system.properties.

## EJBs Used by RPMTaskMDB

com.retek.rpm.app.task.service.RPMTaskAppServiceBmtEjb

## Tables Used by RPMTaskMDB

- RPM\_TASK, RPM\_CONFLICT\_CHECK\_TASK, RPM\_LOCATION\_MOVE\_TASK  
Current, past, and pending tasks to be executed.
- ALERTS, ALERT\_RECEIVER, ALERT\_STATUS, ALERT\_STATUS\_DSC  
Tables used for sending alerts to users about task status.

## Multi-threading

Multi-threading for RPMTaskMDB is configured by the OC4J-specific deployment descriptor, orion-ejb-jar.xml. This file is packaged into rpm.ear/rpm.jar/META-INF.

---

---

**Note:** The stand-alone version of OCJ4 (Version 10.1.3.3.0) differs from the enterprise version. Specifically, `MinListenerThreads` and `MaxListenerThreads` properties are supported only in the stand-alone version. In the enterprise version, only the `ReceiverThreads` property is specified to increase the number of concurrent MDBs.

---

---

To configure the default settings, complete these steps:

1. Locate the orion-ejb-jar.xml file at `$ORACLE_HOME/j2ee/rpm-oc4j-instance/application-deployments/rpm12/rpm12`.
2. Assign a numeric value to the following settings:
  - `MinListenerThreads`: The original number of threads to use. In the stand-alone version, the application server uses at least this many threads to process JMS messages and to allocate more if necessary.
  - `MaxListenerThreads`: The maximum number of threads to use. In the stand-alone version, the application server never uses more threads than this. Because OC4J uses an adaptive threading algorithm to increase and decrease the number of threads dynamically, the maximum number of threads may be the only noticeable item running when the system is heavily loaded.
  - `ReceiverThreads`: The maximum number of listener threads to create for an endpoint. This setting is used in the enterprise version of OC4J to increase the number of concurrent message-driven beans (MDBs).
3. Remove the `listener-threads` attribute in the default setting that is generated by Xdoclet from `RPMTaskMDB.java`. The attribute is not used (except by a different type of JMS connector), so it can be removed.
4. As necessary, assign a numeric value to the following settings to fine-tune the threading algorithm:
  - `ListenerThreadMaxIdleDuration`: The number of milliseconds OC4J keeps a listener thread that is not receiving any messages. At least one listener thread will remain as long as the endpoint is active. The default is 300,000 milliseconds.

- 
- **ListenerThreadMaxPollInterval:** The upper limit (in milliseconds) on the polling interval of the Oracle JMS Connector adaptive polling interval algorithm.

The Oracle JMS Connector uses an adaptive algorithm to determine the actual polling interval. During periods of activity, it uses shorter polling intervals (higher polling rates); and during periods of inactivity, it uses longer polling intervals (lower polling rates) that will not exceed this property.

Listener threads poll to see if there is a message waiting to be processed. The more frequently this polling is performed, the faster (on average) a given listener thread can respond to a new message. The price for frequent polling is overhead—the resource provider must process a receive request each time it is polled. The default is 5,000 milliseconds.

- **ListenerThreadMinBusyDuration:** If a listener thread has just received a message, has not been idle (or waiting for a new message to arrive) at any point during the past `ListenerThreadMinBusyDuration` milliseconds, and the current number of listener threads for this endpoint is less than `ReceiverThreads`, then OC4J will create an additional listener thread if possible. The default is 10,000 milliseconds.

---

**Note:** Accepting the default values for these properties is recommended. If the default values do not result in the desired number of concurrent threads, reducing the `ListenerThreadMinBusyDuration` to 1.000 milliseconds is suggested.

---

**Example:**

The following is a sample orion-ejb-jar.xml OC4J deployment descriptor, where the number of threads is set at 10:

```
<orion-ejb-jar>
  <enterprise-beans>

      ...

      <!-- Message Driven Beans deployment -->
      <message-driven-deployment name="RPMTaskMDB"
resource-adapter="OracleASjms">
        <config-property>

<config-property-name>ReceiverThreads</config-property-name>
          <config-property-value>10</config-property-value>
        </config-property>
      <!--
        <config-property>

<config-property-name>MinListenerThreads</config-property-name>
          <config-property-value>10</config-property-value>
        </config-property>
      <config-property>

<config-property-name>MaxListenerThreads</config-property-name>
          <config-property-value>10</config-property-value>
        </config-property>
      -->
    </message-driven-deployment>

      ...

    </enterprise-beans>
</orion-ejb-jar>
```

## Simplified RPM

In order to satisfy the needs of clients who want a less complex version of RPM and the lower costs of ownership associated with it, a simplified version of RPM is offered.

The simplified version of RPM has the amount of functionality it offers limited by the security settings in RSM (which is established at the time of installation).

Simplified RPM is configured through RSM seed scripts. Running the simplified version of the RSM seed scripts populates the named\_permission and named\_permission\_dsc tables with only the tasks that are available for Simplified RPM. Only those tasks are then available within RSM when assigning task permissions to roles. The configuration of the security settings is determined by install scripts that are available with the RSM installation:

- RSM\_RPM\_SE\_named\_permission.sql - This script defines the named permissions and actions associated with them for RSM. This script should be run when simplified RPM is installed.
- RSM\_RPM\_named\_permission.sql - This script defines the named permissions and actions associated with them for RSM. This script should be run in addition to the RSM\_RPM\_SE\_named\_permission.sql script when a client is using enterprise RPM.

- RSM\_RPM\_SE\_named\_permission\_dsc.sql - This set of scripts defines the named permission descriptions and the language settings for the named permissions. These scripts should be run when simplified RPM is installed. There is one script for each supported language. They are named "RSM\_RPM\_SE\_named\_permission\_dsc\_\*.sql" where \* is the language code with an optional country code.
- RSM\_RPM\_named\_permission\_dsc.sql - This set of scripts defines the named permission descriptions and the language settings for the named permissions. These scripts should be run in addition to the RSM\_RPM\_SE\_named\_permission\_dsc.sql scripts when enterprise RPM is installed. There is one script for each supported language. They are named "RSM\_RPM\_named\_permission\_dsc\_\*.sql" where \* is the language code with an optional country code.

The functionality offered by both versions of RPM is outlined below:

- System Options
- Foundation
- Link Codes
- Zone Structure
- Price Guides
- Price Changes
- Clearances
- Promotion Events
- Promotions
- Promotion Threshold
- Promotion Constraints
- Vendor Funding Defaults
- Conflict Checking Results
- Price Inquiry

## Enhanced Pricing Functionality

This functionality is NOT available in simplified RPM:

- Pricing Strategies
- Worksheets
- Candidate Rules
- Calendars
- Market Basket Codes
- Aggregation Level

## Simplified RPM Batch Program Notes

When Simplified RPM is enabled (RPM Simplified Indicator is enabled) then the following batch programs need to be turned off from the integrated batch schedule.

- PriceStrategyCalendarBatch
- WorksheetAutoApproveBatch
- MerchExtractKickOffBatch

## Configuring RPM without the RIB

RPM integrates with RMS through the RIB. Since both RPM and RMS reside on the same database, the RIB integration may not be necessary for all clients. Therefore, the client can configure their system to either use the RIB or bypass the RIB for RMS/RPM integration, depending on the value of the RPM\_RIB\_IND ('N' for the No-RIB configuration; 'Y' otherwise) parameter from the system\_options table. See the *Oracle Retail Merchandising System Installation Guide* for additional information on setting the value of the system\_options table.

---



---

**Note:** It is assumed that RibForRPM is not installed and does not need to be configured to stop processing incoming RIB messages from RMS.

---



---

1. Log into the UNIX server as the user who has write access under ORACLE\_HOME.
2. Change directories to <ORACLE\_HOME>/opmn/conf.
3. Make a backup of opmn.xml and then edit the file. Locate the process-type element for the OC4J instance running the RPM application.
4. Under the process-type, under start-parameters -> java-options, add the following value:

```
-Dretek.no.rib=true
```

For example:

```
<process-type id="rpm-oc4j-instance" module-id="OC4J" status="enabled">
  <module-data>
    <category id="start-parameters">
      <data id="java-options" value="-Dretek.no.rib=true ...
```

5. To publish price events using the Publish/Export batches, add the following property/value to rpm.properties on the server:

```
delete_staged_rib_payloads=false
```

6. The following triggers need to be enabled so that data is written to the staging table for RMS-RPM integration:

- RMS\_TABLE\_RPM\_DEP\_AIR (on DEPS table)
- RMS\_TABLE\_RPM\_ITL\_AIUDR (on ITEM\_LOC table)

They can be enabled with the following syntax:

```
ALTER TRIGGER [schema.]trigger ENABLE
```

## No RIB Publishing

RPM has three configuration options regarding RIB publishing:

1. `Delete_staged_rib_payloads=true | false` (default is true): configured in `rpm.properties`
2. `retek.no.rib=true | false` (default is false): configured via JVM system property
3. `retek.no.rib.publish=true | false` (default is false): configured via JVM system property

This is how RPM will work with each combination of these properties. (The first three columns are configuration settings; the last three columns are results; the values in the first row are default settings.):

<code>delete_staged_rib_payloads</code>	<code>retek.no.rib</code>	<code>retek.no.rib.publish</code>	Receive messages from RIB	Publish messages to RIB	Data remains in staging tables
TRUE	FALSE	FALSE	Yes	Yes	No
TRUE	FALSE	TRUE	Yes	No	No
TRUE	TRUE	<ANY>	No	No	No
FALSE	FALSE	FALSE	Yes	Yes	Yes
FALSE	FALSE	TRUE	Yes	No	Yes
FALSE	TRUE	<ANY>	No	No	Yes

This is how to set the options for the different results:

- Receive messages from RIB: `retek.no.rib=false`
- Publish messages to RIB: `retek.no.rib=false AND retek.no.rib.publish=false`
- Leave data in staging tables: `delete_staged_rib_payloads=false`

## Configurable RIB Batch Program Notes

When the RIB is used for exchanging all messages between RMS and RPM, then the following batch programs must be turned off from the integrated batch schedule.

- `NewItemLocBatch`
- `ItemLocDeleteBatch`

## Disabling RIB Publishing in RPM

The steps below describe how a retailer can disable RIB publishing in RPM. One reason for this procedure is that a retailer may wish to run a test but not want results published to the RIB. For more information about the RIB, see "Chapter 4 - Integration Methods and Communication Flow" and RIB documentation.

1. Log into the UNIX server as the user who has write access under `ORACLE_HOME`.
2. Change directories to `<ORACLE_HOME>/opmn/conf`.
3. Make a backup of `opmn.xml` and then edit the file. Locate the process-type element for the OC4J instance running the RPM application.

4. Under the process-type, under start-parameters -> java-options, add the following value:

```
-Dretek.no.rib=true
```

For example:

```
<process-type id="rpm-oc4j-instance" module-id="OC4J" status="enabled">  
  <module-data>  
    <category id="start-parameters">  
      <data id="java-options" value="-Dretek.no.rib=true ...
```

5. Save opmn.xml
6. Reload OPMN and restart the OC4J instance running the RPM application.

For example:

```
$ORACLE_HOME/opmn/bin/opmnctl reload  
$ORACLE_HOME/opmn/bin/opmnctl restartproc process-type=rpm-oc4j-instance
```

## Internationalization

Internationalization is the process of creating software that can be translated more easily. Changes to the code are not specific to any particular market. RPM and RSM have been internationalized to support multiple languages.

This section describes configuration settings and features of the software that ensure that the base application can handle multiple languages.

## Translation

Translation is the process of interpreting and adapting text from one language into another. Although the code itself is not translated, components of the application that are translated include the following, among others:

- Graphical user interface (GUI)
- Error messages

The user interface for RPM and RSM has been translated into:

- German
- French
- Spanish
- Japanese
- Traditional Chinese
- Simplified Chinese
- Korean
- Brazilian Portuguese
- Russian
- Italian

## Set the Client Operating System to the Applicable Locale

For a client machine to use the translated interface, you should set the client machine's operating system to the appropriate locale. Below is the procedure for setting a Microsoft Windows XP OS to a particular language. For other operating systems, please consult the operating system's guide.

---



---

**Note:** You must install the required language according to Microsoft's instructions before setting regional and language options.

---



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1. From the Control Panel, select Regional and Language Options. The Regional and Language Options window appears.
2. Select the required language from the Standards and formats drop-down field.
3. Click OK.

## Translated RPM Files

The text in the .properties files below is translated so that the interface of RPM functions in local settings. Much of what is locale specific in RPM has been pulled out of the code and placed into the following files. The `_xx` in the filename designates the locale of the file. The locale can be the language alone (e.g., `_en`, `_fr`), or a language\_country combination (e.g., `_en_GB`, `_fr_FR`). Refer to the "Supported Locales" section of the Java Internationalization documentation appropriate for the version of Java that you are using.

- `messages.properties` and `messages_xx.properties`
- `resources.properties` and `resources_xx.properties`
- `codes.properties` and `codes_xx.properties`
- `application_definition_rpm_messages.properties` (contains labels that are displayed in the RSM GUI for data security setup)
- `worksheet_column_names.properties` and `worksheet_column_names_xx.properties` (contains the labels from the worksheet details table's columns)

As shown below, the properties files can be found in `rpm_client_properties.jar` and `rpm_server_properties.jar`.

- `rpm_client_properties.jar`
  - `rpm11-ui/src/com/retk/rpm/gui/Resources.properties`
  - `rpm11-ui/src/com/retk/rpm/gui/worksheet/Worksheet_column_names.properties`
- `rpm_server_properties.jar`
  - `rpm11-server/conf/retk/messages.properties`
  - `rpm11-server/conf/retk/codes.properties`
  - `rpm11-server/conf/retk/application_definition_rpm_messages.properties`
- "RPM resides on platform code that has its own resource bundles. They are in the `platform-resources.jar` file.

## Translated RSM Files

### Properties files

The majority of the locale-specific functionality in RSM resides in two spots: A description table located in the RSM database table, and the Resource\_xx.properties files located in the rsm13-client-resource.jar. The \_xx in the filename designates the locale of the file. The locale can be the language alone (e.g., \_en, \_fr), or a language\_country combination (e.g., \_en\_GB, \_fr\_FR). Refer to the "Supported Locales" section of the Java Internationalization documentation appropriate for the version of Java that you are using.

### The RSM\_NAMED\_PERMISSION\_DSC Table

On the server side, one description table exists that contains localized information. Table RSM\_NAMED\_PERMISSION\_DSC contains displayable fields used in administering workflow permissions. A retailer must populate and/or edit the rows in this table.

Updates are required to the following columns:

- Language: The language to be translated to (e.g., fr, en)
- Country: The country of the locale (e.g., FR, US)
- Label: A short description of the named permission
- Dsc: A long description of the named permission

## Resources\_xx.properties

The text in the properties files below is translated so that the interface functions in local settings. When a country code other than the default is used, the retailer populates the \_xx.properties files below, where the applicable country equals xx. Much of what is locale-specific in RPM has been pulled out of the code and placed into the following files.

- message.properties and messages\_xx.properties
- resources.properties and resources\_xx.properties
- codes.properties and codes\_xx.properties
- application\_definition\_rpm\_messages.properties (contains labels that are displayed in the RSM GUI for data security setup)
- worksheet\_column\_names.properties and worksheet\_column\_names\_xx.properties (contains the labels from the worksheet details table columns)

As shown below, the properties files can be found in rpm\_client\_properties.jar and rpm\_server\_properties.jar.

- rpm\_client\_properties.jar
  - rpm-ui/src/com/retek/rpm/gui/Resources.properties
  - rpm-ui/src/com/retek/rpm/gui/worksheet/Worksheet\_column\_names.properties
- rpm\_server\_properties.jar
  - rpm-server/conf/retek/messages.properties

- rpm-server/conf/retek/codes.properties
- rpm-server/conf/retek/aplication\_definition\_rpm\_messages.properties
- RPM resides on platform code that has its own resource bundles. They are in the platform-resources.jar file.

## Price Management Status Page

Because RPM is dependent upon a number of servers, and a number of Oracle Retail products are dependent on RPM, a status page helps the retailer determine quickly whether RPM and the servers upon which it depends are up and running correctly. The privileges to this page can be set in Oracle Retail Security Manager and these privileges are typically reserved for administrators. The status page application displays the answers to the following questions:

- Is the RPM/RMS\_Database up and running?
- Is the RPM JMS Server up and running?
- Is RSM up and running?
- Can the application get access to the RPM service?
- Can the application log in to RPM?
- Can RPM data be retrieved?
- Can RMS data be retrieved?
- Is the application able to publish to RIB each message type?

## Sample Output

The text below represents a sample output. The example represents a case in which the questions above have all been answered in the affirmative.

The new command usage is as follows:

```
statusPageCommandLineApplication.sh username password [phase-choice]
[max-rows-choice]
```

Valid values for phase-choice are as follows:

S	System check only
D	Data integrity check only
B (Default)	Both

The value specified for max-rows-choice is the maximum row count for the query. By default, the query is run for the full count.

For example:

```
./statusPageCommandLineApplication.sh alain.freon retek S
```

```
Performing System Check
```

```
The following RpmRibMessageStatusException is normal.
```

```
We need to throw an exception to ensure that the test messages are rolled back.
10:30:04,599 ERROR [ServiceAccessor] InvocationTargetException received on a
service call...
```

```
java.lang.reflect.InvocationTargetException
```

```
at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)
```

```

at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:79)
at
sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java (
Compiled Code))
at java.lang.reflect.Method.invoke(Method.java(Compiled Code))
at org.apache.commons.beanutils.MethodUtils.invokeMethod(MethodUtils.java:216)
at
com.retek.platform.service.ServiceAccessor.callRemoteMethod(ServiceAccessor.java:3
00)
at
com.retek.platform.service.ServiceAccessor.remoteTransaction(ServiceAccessor.java:
485)
at
com.retek.platform.service.ServiceAccessorProxy.invoke(ServiceAccessorProxy.java:5
1)
at $Proxy4.performRibMessageCheck(Unknown Source)
at com.retek.rpm.statuspage.RpmRibMessageCheck.execute(RpmRibMessageCheck.java:25)
at com.retek.rpm.statuspage.StatusPageCheck.runTest(StatusPageCheck.java:15)
at
com.retek.rpm.statuspage.StatusPageProcessor.execute(StatusPageProcessor.java:19)
at
com.retek.rpm.statuspage.StatusPageCommandLineApplication.performAction(StatusPage
CommandLineApplication.java:80)
at
com.retek.rpm.statuspage.StatusPageCommandLineApplication.main(StatusPageCommandLi
neApplication.java:65)
Caused by:
<com.retek.rpm.app.statuspage.service.RpmRibMessageStatusException>
<message>
  No cause associated
</message>
</com.retek.rpm.app.statuspage.service.RpmRibMessageStatusException>

at
com.retek.rpm.app.statuspage.service.StatusPageAppServiceImpl.performRibMessageChe
ck(StatusPageAppServiceImpl.java:71)
at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)
at
sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java(Compiled
Code))
at
sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java(Compiled
Code))
at
sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java (
Compiled Code))
at java.lang.reflect.Method.invoke(Method.java(Compiled Code))
at org.apache.commons.beanutils.MethodUtils.invokeMethod(MethodUtils.java(Compiled
Code))
at
com.retek.platform.service.ServiceCommandImpl.execute(ServiceCommandImpl.java(Comp
iled Code))
at
com.retek.platform.service.impl.CommandExecutionServiceEjb.executeCommand(CommandE
xecutionServiceEjb.java(Compiled Code))
at com.retek.platform.service.impl.EJSRemoteStatelessCommandExecutionService_
76208b17.executeCommand(Unknown Source)
at com.retek.platform.service.impl._EJSRemoteStatelessCommandExecutionService_
76208b17_Tie.executeCommand__com_retek_platform_service_ServiceCommand(_
EJSRemoteStatelessCommandExecutionService_76208b17_Tie.java(Compiled Code))

```

```

at com.retek.platform.service.impl._EJSRemoteStatelessCommandExecutionService_
76208b17_Tie._invoke(_EJSRemoteStatelessCommandExecutionService_76208b17_
Tie.java(Compiled Code))
at
com.ibm.CORBA.iiop.ServerDelegate.dispatchInvokeHandler(ServerDelegate.java(Compil
ed Code))
at com.ibm.CORBA.iiop.ServerDelegate.dispatch(ServerDelegate.java(Compiled Code))
at com.ibm.rmi.iiop.ORB.process(ORB.java(Compiled Code))
at com.ibm.CORBA.iiop.ORB.process(ORB.java(Compiled Code))
at com.ibm.rmi.iiop.Connection.doWork(Connection.java(Compiled Code))
at com.ibm.rmi.iiop.WorkUnitImpl.doWork(WorkUnitImpl.java(Compiled Code))
at com.ibm.ejs.oa.pool.PooledThread.run(ThreadPool.java(Compiled Code))
at com.ibm.ws.util.ThreadPool$Worker.run(ThreadPool.java(Compiled Code))
*****

```

Starting Report

```
com.retek.rpm.statuspage.RsmServerCheck Passed
```

```
*****
```

Starting Report

```
com.retek.rpm.statuspage.RpmLoginCheck Passed
```

```
*****
```

Starting Report

```
com.retek.rpm.statuspage.RpmDataAccessCheck Passed
```

```
*****
```

Starting Report

```
com.retek.rpm.statuspage.RpmRibMessageCheck Passed REGPRCCHG.REGPRCCHGRE is ON
```

```
*****The above exception indicates that we have passed
```

```
*****
```

```
*****
```

Starting Report

```
com.retek.rpm.statuspage.RpmRibMessageCheck Passed REGPRCCHG.REGPRCCHGMOD is ON
```

```
*****The above exception indicates that we have passed
```

```
*****
```

```
*****
```

Starting Report

```
com.retek.rpm.statuspage.RpmRibMessageCheck Passed REGPRCCHG.REGPRCCHGDEL is ON
```

```
*****The above exception indicates that we have passed
```

```
*****
```

```
*****
```

Starting Report

```
com.retek.rpm.statuspage.RpmRibMessageCheck Passed CLRPRCCHG.CLRPRCCHGRE is ON
```

```
*****The above exception indicates that we have passed
```

```
*****
```

```
*****
```

Starting Report

```
com.retek.rpm.statuspage.RpmRibMessageCheck Passed CLRPRCCHG.CLRPRCCHGMOD is ON
```

```
*****The above exception indicates that we have passed
```

```
*****
```

```
*****
```

Starting Report

```
com.retek.rpm.statuspage.RpmRibMessageCheck Passed CLRPRCCHG.CLRPRCCHGDEL is ON
```

```
*****The above exception indicates that we have passed
```

```
*****
```

```
*****
```

Starting Report

```
com.retek.rpm.statuspage.RpmRibMessageCheck Passed PRMPCCHG. is ON
```

```
*****The above exception indicates that we have passed
```

```
*****
```

```
*****
```

Starting Report

```
com.retek.rpm.statuspage.RpmRibMessageCheck Passed PRMPCCHG. is ON
```

```
*****The above exception indicates that we have passed
*****
*****
Starting Report
com.retek.rpm.statuspage.RpmRibMessageCheck Passed PRMPCCHG. is ON
*****The above exception indicates that we have passed
*****
*****
Starting Report
RpmJmsServerCheck Passed

Done.
```

---

---

## Technical Architecture

This chapter describes the overall software architecture for RPM. The chapter provides a high-level discussion of the general structure of the system, including the various layers of Java code. From the content, integrators can learn both about the pieces of the system and how they interact.

A description of RPM-related Java terms and standards is provided for your reference at the end of this chapter.

### Overview

RPM's architecture is built upon a layered model. That is, layers of the application communicate with one another through an established hierarchy and are only able to communicate with neighboring layers. Any given layer need not be concerned with the internal functional tasks of any other layer.

Conceptually, RPM's J2EE architecture is built upon 4-layers and implements what is defined as a service-oriented architecture. Such an architecture is essentially a collection of services that pass data, perform business processing, coordinate system activities, and render data into abstract objects. Defined in the abstract, a service is a function that is well-defined, self-contained, and does not depend on the context or state of other services within the system.

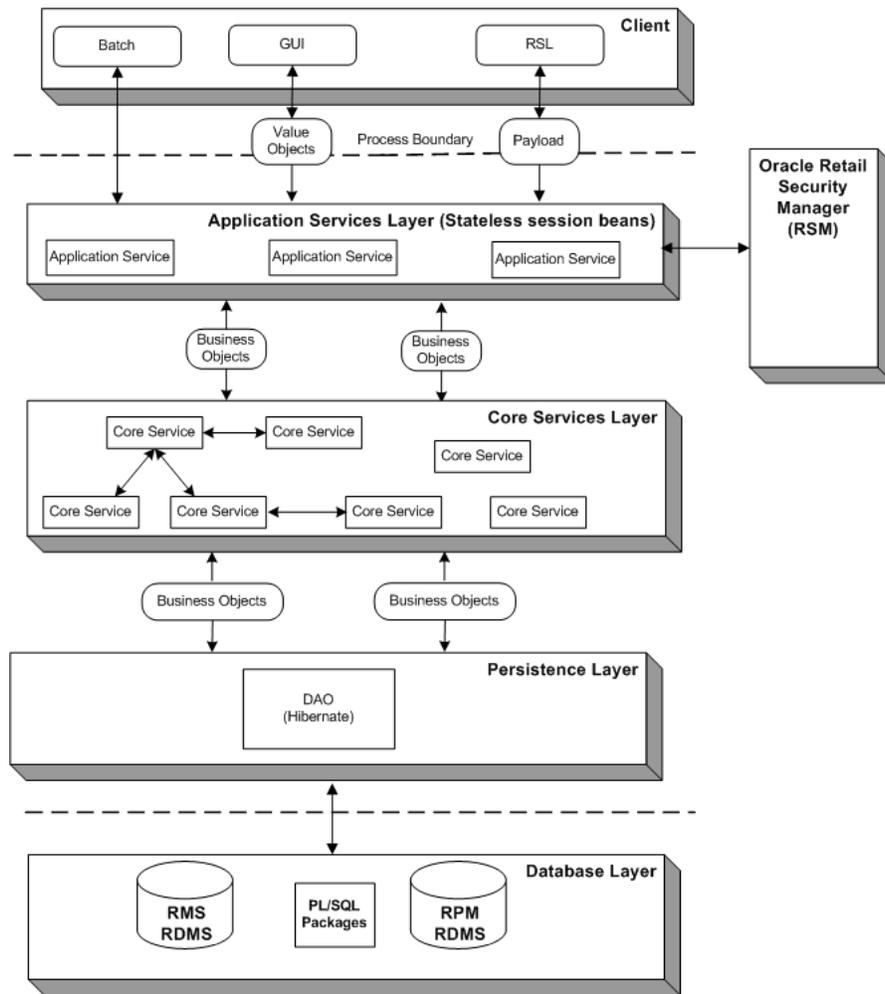
The application's layered Java architecture has the following advantages, among others:

- The separation of presentation, business logic, and data makes the software cleaner, more maintainable, and easier to modify.
- The look and feel of the application can be updated more easily because the GUI is not tightly coupled to the backend.
- Java applications have enhanced portability which means the application is not 'locked' into a single platform. Upgrades are easier to implement, and hardware is easier to change.
- Logic is implemented using Java objects within a core services layer that is designed around proven architecture concepts.

### The Layered Model

The following diagram, together with the explanations that follow, offer a high-level conceptual view of RPM's service-oriented architecture. The diagram highlights the separation of layers as well as their responsibilities within the overall architecture. Key areas of the diagram are described in more detail in the sections that follow.

**Figure 3–1 RPM's Technical Architecture**



## Client

The application's client layer is comprised both of the GUI and interfaces. The GUI is responsible for presenting data to the user and for receiving data directly from the user through the 'front end'. The GUI was developed using a Java Swing framework, which is a toolkit for creating rich presentation in Java applications. A design library defines look and feel issues.

The Oracle Retail Service Layer (RSL) and batch processing interfaces also behave as clients to the application. They are interface points that interact with the system's application services layer.

For more information about how RSL integrates with RPM, see "Chapter 4 - Integration Methods and Communication Flow" For more information about batch processing, see "Chapter 6 - Java and RETL Batch Processes."

## Application Services Layer (Stateless Session Beans)

Application services are designed to provide specific services and specific data requirements to a particular client. What application services a client calls depends upon its needs and the data formats it has. Application services are concerned with somewhat narrow processes. Not surprisingly, the names of application services often correspond to client-related processes.

The application services layer of RPM's architecture implements the enterprise Java bean (EJB) type called stateless session beans (SSB). An SSB is a type of EJB that provides stateless service to a client. For example, a stateless session bean could be designed for the GUI. The application services reside on the server side of the process boundary (also known as the remote call boundary).

The application-specific services layer provides an interface between a particular client and the adjacent core services layer. To solve a business problem, application services call one or more core services. (Note that application services could also call other application services. For example, one application service has a large granularity and needs another one to perform minor grain transformations, and so on.)

An important way that application services accept incoming data from a client is via value objects and/or payloads. A 'value object' is a data holder in a highly flat form (similar to a bean). Value objects facilitate improved system performance. For example, from the GUI, the value object data only has to be what is needed by an applicable screen or set of screens. A 'payload' holds the data that satisfies the needs of the applicable interface (RSL, for example).

The application services layer's primary function is to facilitate the conversion of value objects/payloads to business objects and business objects to value objects/payloads which are required by the adjacent layers. The value objects/payloads accepted from and returned to the application services layer are nothing more than data-centric classes which encapsulate closely related items. Value objects/payloads are used to provide a quick and lightweight method to transfer flat data items. The value objects/payloads passed between the application services layer and the application services layer contain very little, if any, data processing logic and in the context of the RPM are used solely to transfer data.

The application services depend upon both core services and business objects, translating back and forth between input from the client and business objects in the core services layer. The application services call the applicable core service at the applicable time.

## Core Services Layer

This layer consists of a collection of separate and distinct services that encapsulate the RPM application's core business logic. Core services are 'core' in the sense that they work with the business object model, and they contain the business object rules for the application. Unlike application services, core services make no presumptions about how they might be used. In other words, core services contain generic views of business functionality as opposed to a narrow application service process.

Residing very close to the core services, business objects represent business problems. Business objects contain behaviors. For example, they perform validation and guard themselves from being used improperly. To ensure the atomicity, consistency, isolation, and durability (ACID) properties of state transitions, RPM implements some business logic using a state machine (a workflow engine). Each object that has a lifecycle has a state machine, which describes the object's lifecycle.

Sometimes core services drive processes with business objects, but more often, core services are responsible for finding the business objects and sending them back to the persistence layer. The core services layer is thus responsible for managing object persistence by interacting with the data access objects residing in the supporting persistence layer.

To summarize, the core service layer consists of a collection of Java classes that implement an application's business related logic via one or more high-level methods. The core services represent all logical tasks that can be performed on an application's business objects.

## Persistence Layer

RPM uses Hibernate, an object/relational persistence and query service for Java. This object-relational framework provides the ability to map business objects residing in the core services layer to relational tables contained within the data store.

Conceptually, Hibernate encompasses most of the persistence layer. Hibernate interacts with core services by passing/accepting business objects to/from the core services layer. Internally, Hibernate manages the conversion of RPM's business object to relational data elements required by the supporting relational database management system (RDMS).

For information about Hibernate-related logging, see "Chapter 2 - Backend System Administration and Configuration."

## Database Layer

The database tier is the application's storage platform, containing the physical data used throughout the application. The system is designed to include two RDMS datasources, RPM and RMS.

## Security

The embedded RSM application provides basic authorization and authentication functionality during user logon. To perform authentication, RPM has a set of APIs that calls the API tier within Oracle Retail Security Manager (RSM).

### User Repository (Such As a Third-Party Directory Server)

To facilitate the authentication of users, RSM is integrated with a 3rd party directory service application. Core services interact using Light Directory Access Protocol (LDAP) which allows RSM to "talk" with the 3rd party directory service. The LDAP standard defines a network protocol for accessing information in a directory.

Though RSM is configurable to use any LDAP-compliant directory server, the system is certified to work with Oracle's Oracle Internet Directory (OID), Microsoft's Active Directory® (AD) and OpenLDAP®.

Oracle Internet Directory is an LDAPv3 directory that leverages the scalability, high availability and security features of the Oracle Database. Active Directory is an LDAP-compliant directory server that stores enterprise user information. Microsoft's website describes Active Directory as having a "single-logon capability and a central repository for information for your entire infrastructure, vastly simplifying user and computer management and providing superior access to networked resources." OpenLDAP is an open source implementation of the Lightweight Directory Access Protocol. RSM queries LDAP for user information. No implementation specific enhancements are utilized.

RSM uses LDAP for two purposes:

- As the master repository of user information
- As a third-party authentication service

In the second case, RSM authenticates users by binding to the LDAP Directory Server as the user who is attempting to log in to RSM. The user's password is never stored in RSM; it is passed along when RSM tries to connect to the Directory Server. If the connection to the directory server succeeds, the user is considered authenticated in RSM.

If RSM cannot connect to a directory server; the user is not able to log in.

---

---

**Note:** RSM never writes data to the LDAP Directory Server.

---

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For additional information about Oracle Internet Directory (OID), see the following website:

- <http://www.oracle.com/technology/products/oid/index.html>

For additional information about Active Directory, see the following website:

- <http://www.microsoft.com/>

For additional information about OpenLDAP, see the following website:

- <http://www.openldap.org/>

## Asynchronous Processing

Conflict checking is done in RPM to ensure that rules are followed to avert potential pricing problems. Examples of conflict checks include ensuring that a given item/location does not have more than one retail value assigned for a given date, and ensuring that parameters of regular price change, clearance, and/or promotions are not causing the retail value of the item/location to go below zero.

The asynchronous conflict check process in RPM is a mechanism by which applications can execute long-running operations in the background while allowing work to be done simultaneously.

Within the RPM application, asynchronous processing can be enabled in the following functional areas:

- Price Changes/Clearances
- Promotions
- Worksheet

## Asynchronous Processing Flow

1. The client requests the application server to perform a process on a business object or set of business objects.
2. The server's application service layer extracts information about the request (type of business object, identifying ID, and requested action).
3. When RPM determines that a task is eligible for asynchronous processing:
  - A JMS message is published to the queue that contains specific information about the task.

- A record is inserted into the TASK table. The task-specific information about the task is persisted as a Blob in the table. This task-specific information is a Java object that, when read from the database, is capable of calling an RPM application service to perform asynchronous processing and generate an alert when the processing is completed.
- 4. As soon as a message arrives in the queue, the container triggers execution of the RPMTaskMDB. RPMTaskMDB is a message driven bean used to facilitate RPM's asynchronous processing capability. Message Driven Beans acts as listeners to specified queues for messages.
- 5. The task passes information to the application service layer.
- 6. The application service layer performs a state transition on the requested business object (for example, approving a particular price change) based on the information passed by the task.
- 7. The results of this transition (for example, success or failure messages, conflict details) are recorded in the RPM\_CONFLICT\_CHECK\_RESULT table.
- 8. The application service inserts a record into the ALERT table.
- 9. The client periodically polls the Alerts application service which looks for new alerts in the ALERTS table.

## RPM Cached Objects

RPM can cache objects within the server in order to reduce repeated creation and loading of frequently accessed information from the database. This strategy helps in reducing database access latency and bottlenecks. The object caches are accessible across requests and users and are configured to be refreshed at configurable time intervals.

RPM caches certain types of business objects and database query results. The business objects that RPM caches are those that are frequently accessed but infrequently changed. RPM sets a cache for each of the following business objects:

- System Date (VDATE)
- System Options
- System Defaults
- Divisions
- Groups
- Departments
- Districts
- Stores
- Warehouses
- Suppliers
- Partners
- Dynamic Codes
- Units Of Measure
- Zone Groups
- Zones

- Differentiators
- Differentiator Types
- Reference Items
- Class Hierarchies
- Subclasses
- Deal Status Codes
- Deal Type Codes

RPM also caches results from non-parameterized database queries.

Non-parameterized database queries usually happen when RPM needs data that are not of specific criteria. An example would be to retrieve all clearance information for the Clearance Workflow. In contrast, parameterized database queries retrieve data that fall under a specific criteria such as retrieving all clearances affecting a given location.

RPM uses an open-source product called EHCACHE as a caching framework. EHCACHE features both memory and disk cache storage options and flexible configuration. Further information about this framework can be found at <http://ehcache.sourceforge.net/>.

With the exception of the Virtual System Date, the cache for business objects and database query results are configured as follows:

- RPM can store in the memory cache up to 10,000 instances within a business object cache and 10,000 database query result sets. If there are more than 10,000 elements to be stored, the overflow is stored onto disk.
- A cache is refreshed if they have not been accessed for 3600 seconds.

The Virtual System Date (VDATE) differs in configuration in such a way that there is only one instance of a VDATE within its cache and there's no expiration of that instance.

## RPM-related Java Terms and Standards

RPM is deployed using the J2EE-related technologies, coding standards, and design patterns defined in this section.

### ACID

ACID represents the four properties of every transaction:

- **Atomicity:** Either all of the operations bundled in the transaction are performed successfully or none of them are performed.
- **Consistency:** The transaction must leave any and all datastores that are affected by the transaction in a consistent state.
- **Isolation:** From the application's perspective, the current transaction is independent, in terms of application logic, from all other transactions running concurrently.
- **Durability:** The transaction's operations against a datastore must persist.

### Data access object (DAO)

This design pattern isolates data access and persistence logic. The rest of the component can thus ignore the persistence details (the database type or version, for example).

**Java Development Kit (JDK)**

Standard Java development tools from Sun Microsystems.

**Enterprise Java Beans (EJB)**

EJB technology is from Sun. See <http://java.sun.com/products/ejb/>. EJB refers to a specification for a server-side component model. RPM uses stateless, session EJBs, which are stateless and clusterable, and which offer a remotely accessible entry point to an application server.

**Enterprise Java Beans (EJB) container**

An EJB container is the physical context in which EJBs exist. A container is a physical entity responsible for managing transactions, connection pooling, clustering, and so on. This container manages the execution of enterprise beans for J2EE applications.

**J2EE server**

The runtime portion of a J2EE product. A J2EE server provides EJB and Web containers.

**The Java 2 Enterprise Edition (J2EE)**

The Java standard infrastructure for developing and deploying multi-tier applications. Implementations of J2EE provide enterprise-level infrastructure tools that enable such important features as database access, client-server connectivity, distributed transaction management, and security.

**Naming Conventions in Java**

- Packages: The prefix of a unique package name is always written in all-lowercase letters.
- Classes: These descriptive names are unabbreviated nouns that have both lower and upper case letters. The first letter of each internal word is capitalized.
- Interfaces: These descriptive names are unabbreviated nouns that have both lower and upper case letters. The first letter of each internal word is capitalized.
- Methods: Methods begin with a lowercased verb. The first letter of each internal word is capitalized.

**Persistence**

The protocol for transferring the state of an entity bean between variables and an underlying database.

**Remote interface**

The client side interface to a service. This interface defines the server-side methods available in the client tier.

## Conflict Checking

The major components of Conflict Checking in RPM are performed by PL/SQL and are executed on the database server instead of the application server. This addresses performance concerns around this functionality. A number of PL/SQL package files need to be installed on the database.

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# Integration Methods and Communication Flow

This chapter provides information that addresses how RPM integrates with other systems (including other Oracle Retail systems).

This chapter is divided into the following sections that address RPM's methods of integration:

- Functional dataflow
- Communication flow diagram and explanation
- Oracle Retail Integration Bus (RIB)-based integration
- Oracle Retail Service Layer (RSL)-based integration
- Persistence layer integration

## Functional Dataflow

The diagram below details the overall direction of the dataflow among the various systems. The accompanying explanations of this diagram are written from a system-to-system perspective, illustrating the movement of data throughout the RPM-related portion of the enterprise. Note that this discussion focuses on a high-level functional use of data. For a technical description of the dataflow, see the sections later in this chapter.

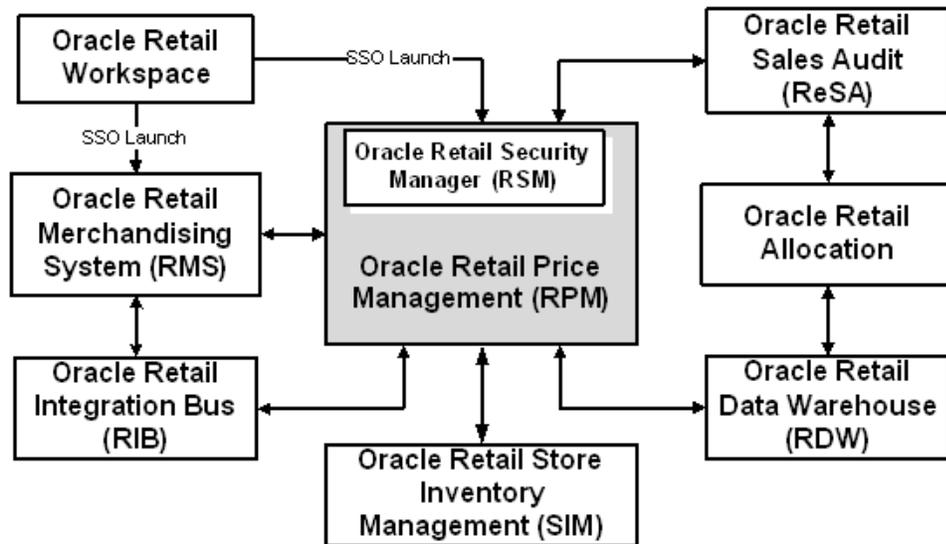
## A Note about the Merchandising System Interface

Many tables and functions within RPM are held in common with the Oracle Retail Merchandising System (RMS). This integration provides the following two important benefits:

- The number of interface points that need to be maintained is minimized.
- The amount of redundant data (required if the rest of the Oracle Retail product suite is installed) is limited.

## Integration Interface Dataflow Diagram

Figure 4–1 RPM-Related Dataflow Across the Enterprise



## Integration Interface Dataflow Description

### From Oracle Retail Allocation to RPM

- Request for future retail price data  
This request is based on information provided by Oracle Retail Allocation (for example, item, location, date).

### From RPM to Oracle Retail Allocation

- Future retail price data  
Oracle Retail Allocation uses this data to provide the user with the future retail price value of the entire allocation (based on its quantities). The future retail price data is stored in RPM and consists of approved pricing events (price change, clearance, promotion) that affect an item/location throughout its pricing life. These future retail price values are retrieved by location, date, and item. RPM provides the retail price, the currency and the price type (regular, clearance, promotion). RPM plans to provide this retail value in the location's currency.

## From RPM to RMS

- Price change approval/execution

RPM publishes price change approvals to RMS so that RMS can generate a ticket request for the specified item/location. RPM also owns price change execution, which is the process of updating the retail information stored in RMS with the new regular retail prices determined by the regular price change going into effect. RPM processing asks: are there any price changes going into effect tomorrow? If there are, RPM notifies RMS, and RMS updates the retail information with the new regular retail prices. In other words, RMS table updates occur through RMS code.

- Promotion execution

RPM processing asks: are there any promotions (for example, 25% of the retail price of an item) going into effect tomorrow or ending today? If there are, RPM notifies RMS, and RMS updates the promotional retail information. In other words, RMS table updates occur through RMS code. The promotion of items is frequently driven by a particular event such as a holiday or the overstock of an item. RPM also provides promotion information to RMS so that RMS can associate promotions to orders and/or transfers.

- Clearance execution

Clearances in RPM are a series of markdowns designed to move inventory out of a store. Clearances always result in the price of an item going down. RPM processing asks: if there are any clearances going into effect tomorrow or resetting tomorrow? If there are, RPM notifies RMS, and RMS updates the clearance retail information. In other words, RMS table updates occur through RMS code.

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**Note:** Price changes, clearances, and/or promotions are not applied to item/locations in RMS with a status of 'Deleted'.

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- Initial price data

Initial retail prices in RMS are derived using various pieces of information stored in RPM. To successfully initially price items in RMS, a primary zone group must be defined in RPM for the merchandise hierarchy assigned to the new item. The primary zone group definition in RPM consists of the following elements:

- Primary zone group

The primary zone group determines the structure that is used to initially price the item. When users access the retail by zone link in RMS, they see an initial price for each zone with the primary zone group.

- Markup percent

The markup percent is the markup applied to the cost of the item.

- Markup percent type

The markup percent type is either cost type or retail type and determines what formula to use when marking up the cost.

- Price guides

Pricing guides are used to help create a uniform pricing strategy. They are used to smooth the proposed retails in order to maintain a consistent set of price points.

## From RMS to RPM

There are several instances when RMS must notify RPM of actions that occur within RMS. These actions are as follows:

- Store/Warehouse creation  
This message is used to notify RPM when stores and/or warehouses are added to RMS. RPM needs the new store/warehouse and its associated pricing location in order to assign the new store/warehouse to the zone structure. The message also contains the currency of the new store/warehouse in the event that the pricing location assigned does not share the same currency as the new store/warehouse.
- Item/Location creation  
This message is used to notify RPM when a new item/location relationship has been created. RPM processes this message and makes sure that this item/location combination does not have existing future retail records. If the item is sellable, RPM then creates an initial future retail record for this item/location combination along with its retail value. If there are approved promotions/clearances/price changes at the intersection of any level between the merchandise and zone hierarchies, RPM proceeds to attach this new item/location to those price events, and, eventually, as new records in the RPM\_FUTURE\_RETAIL table.
- Item modification  
This message is used to notify RPM when there is an item reclassification in RMS. RPM uses this information to update the department, class, and subclass information in the RPM\_ITEM\_MODIFICATION table. When the next scheduled batch process runs, the RPM\_FUTURE\_RETAIL table is updated with these new values.
- Department creation  
This message is used to notify RPM when a new department is created in RMS. RPM creates aggregation level information for the new department using predefined system defaults. The user can modify these values via the Maintain Aggregation Levels workflow.

## From RPM to RSM

- User and password data that requires authentication  
RPM sends RSM the user and password data that requires authentication. RSM calls the retailer's LDAP compliant directory service to authenticate username and password data. Once a user is authenticated, RSM creates an encrypted user signature (a ticket).

## From RSM to RPM

- Encrypted user signature  
The login credentials (user signature) are encrypted because the information is being sent 'over the wire'.
- Names permissions data  
This data maps users to roles and roles to specific functionality ('named permissions').
- Data permissions data

RSM administers data level permissions. To facilitate this functionality, any Oracle Retail application utilizing RSM for data level permissions initially populates RSM tables with its hierarchy types (for example, merchandise and location).

## From RPM to ReSA

ReSA needs to receive promotion data from RPM and ReSa retrieves this data via the RETL extract program. Included in this data is promotion detail, promotion events, and promotion headers. For more information regarding this, see 'RETL Program Overview for RPM Extractions' in "Chapter 6 - Java and RETL Batch Processes."

## From RPM to SIM and from SIM to RPM

RPM publishes information to Oracle Retail Store Inventory Management (SIM) to communicate the status of price changes, clearances, and promotions within the application. The messages are published at a transaction item/location level and include the following price change events:

- Price changes
  - RPM publishes approved price changes at the location level and they are published as 'fixed price' price changes, with the price change type and the price guides already applied.
  - RPM publishes price changes that were once approved (published) but are now cancelled/deleted.
  - SIM requests new price changes. RPM checks the submitted price change for conflicts. If the conflict checking is successful, RPM assigns a reason code and price change ID and publishes the approved results. If the conflict checking is unsuccessful, RPM informs SIM of the failure.
  - SIM edits existing price changes. RPM validates the edits to ensure that they do not create conflicts or a negative retail. If conflict checking is successful, approved updates are published. If conflict checking is unsuccessful, RPM publishes a status record relating that the price change was unable to be updated.
- Clearances
  - RPM publishes approved clearance price changes at the location level and they are published as fixed price clearances with the change type and price guides already applied. Clearance changes include a markdown number.
  - RPM publishes the reset when a clearance price changes with a reset date is approved (and therefore the reset date record created).
  - SIM requests a new clearance price change. RPM checks the submitted clearance for conflicts and, if successful, assigns a sequence, reason code and ID and then publishes the approved result. If the conflict checking is unsuccessful, RPM informs SIM of the failure.
  - SIM edits existing clearance price changes. RPM validates the edits to ensure that they do not create conflicts, negative retails, or clearance price raises above the previous clearance retail. Approved updates are published, and SIM is able to implement the clearance. If RPM validation is unsuccessful, RPM informs SIM of the failure.
  - RPM publishes clearances that were once approved (published) but are now cancelled/deleted.

- Promotions
  - RPM publishes approved promotions, including the promotion details. Simple promotions are published with the promotional retail and change type so SIM can apply them to the current regular price or clearance based on the promotion settings. Multi-buy promotions are published with their details, as a specific promotional retail cannot be calculated.
  - SIM creates simple promotions at the item/location level. RPM checks the submitted promotion for conflicts and overlaps. RPM also checks for negative retails to insure that the promo retail is not above the regular retail. Approved promotions are published, and SIM is able to implement the promotion. If RPM validation is unsuccessful, RPM informs SIM of the failure.
  - SIM edits existing simple promotions. RPM validates the edits to ensure they don't create conflicts, negative retails or promotional retails above the regular retail. Approved changes to promotions are published, and SIM is able to implement the changes to the promotion. If RPM validation is unsuccessful, RPM informs SIM of the failure.
  - RPM publishes promotions that were once approved (published) but are now cancelled/deleted.

## From RPM to the RIB and from the RIB to RPM

RPM publishes information to the RIB to communicate the status of price changes, clearances, and promotions within the application. The messages are published at a transaction item/location level and include the following price change events:

- Price changes
  - RPM publishes approved price changes at the location level and they are published as 'fixed price' price changes, with the price change type and the price guides already applied.
  - RPM publishes price changes that were once approved (published) but are now cancelled/deleted.
- Clearances
  - RPM publishes approved clearance price changes at the location level and they are published as fixed price clearances with the change type and price guides already applied. Clearance changes include a markdown number.
  - RPM publishes the reset when a clearance price changes with a reset date is approved (and therefore the reset date record created).
  - RPM publishes clearances that were once approved (published) but are now cancelled/deleted.
- Promotions
  - RPM publishes approved promotions, including the promotion details. Simple promotions are published with the promotional retail and change type so that another application can apply them to the current regular price or clearance based on the promotion settings. Multi-buy promotions are published with their details, as a specific promotional retail cannot be calculated.
  - RPM publishes promotions that were once approved (published) but are now cancelled/deleted.

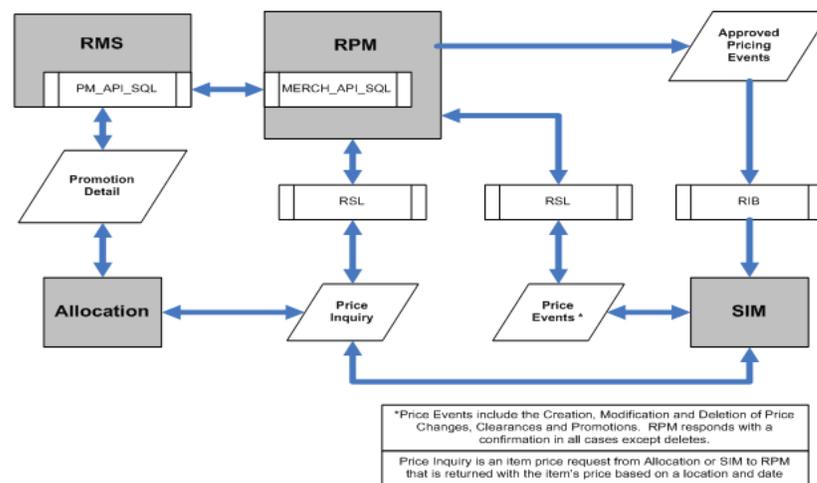
## From RPM to RDW

RDW needs to receive promotion data from RPM, and RDW retrieves this data via the RETL extract program. Included in this data is promotion detail, promotion events, and promotion headers. For more information regarding this, see 'RETL Program Overview for RPM Extractions' in "Chapter 6 - Java and RETL Batch Processes."

## Pricing Communication Flow Diagram

Pricing detail is communicated from RPM to other applications through different means. The four primary communication components of pricing information are described in this section. A functional explanation of the data follows the diagram.

**Figure 4–2 Pricing Communication Flow Diagram**



## Approved Price Events

When a price change, clearance or promotion is approved in RPM, the system publishes those events to the Oracle Retail Integration Bus (RIB). Another application can subscribe to the message in order to pass the pricing event information on to the RIB. RPM also publishes messages when approved events are unapproved. This message informs the other application that the event previously sent will not take place.

## Price Events

SIM has the ability to create, modify, or delete price changes, clearances and promotions on a store by store basis. SIM communicates these requests via the Oracle Retail Service Layer (RSL) and RPM runs the requests through conflict checking. If the requests pass conflict checking then they become approved price events. RPM sends a confirmation back to SIM for creation and modification requests, but not deletions. As stated above, the approved price events and details are then communicated via the RIB.

## Price Inquiry

Oracle Retail Allocation must know the price of an item is on a given day for a given location. Oracle Retail Allocation usually requests a future date. The requests are

communicated to RPM via RSL and processed by RPM from the future retail table. RPM sends back the price information for the requested item/location/date combination.

## Promotion Detail

When Oracle Retail Allocation requires promotion detail, it is able to retrieve the data via RMS from RPM. There are two direct package calls involved - Oracle Retail Allocation calling the RMS package, and the RMS package calling an RPM package. This provides Oracle Retail Allocation with the promotional detail beyond what would be provided in a price inquiry request.

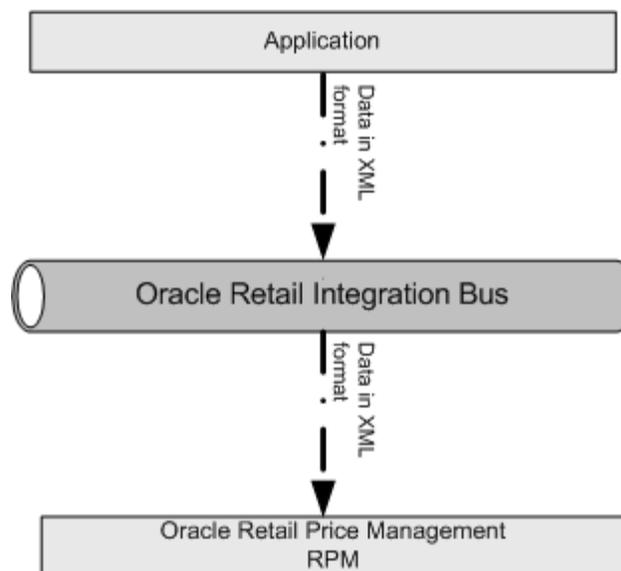
## RPM and the Oracle Retail Integration Bus (RIB)

The flow diagrams and explanations in this section provide a brief overview of publication and subscription processing. See the latest Oracle Retail Integration documentation for additional information. For information about RIB-related configuration within the RPM application, see the sections 'rib\_user.properties' and 'Disabling RIB Publishing in RPM' in "Chapter 2 - Backend System Administration and Configuration".

## The XML Message Format

As shown by the diagram below, the messages to which RPM subscribes and which RPM publishes are in an XML format and have their data structure defined by XML Schema Definitions (XSDs).

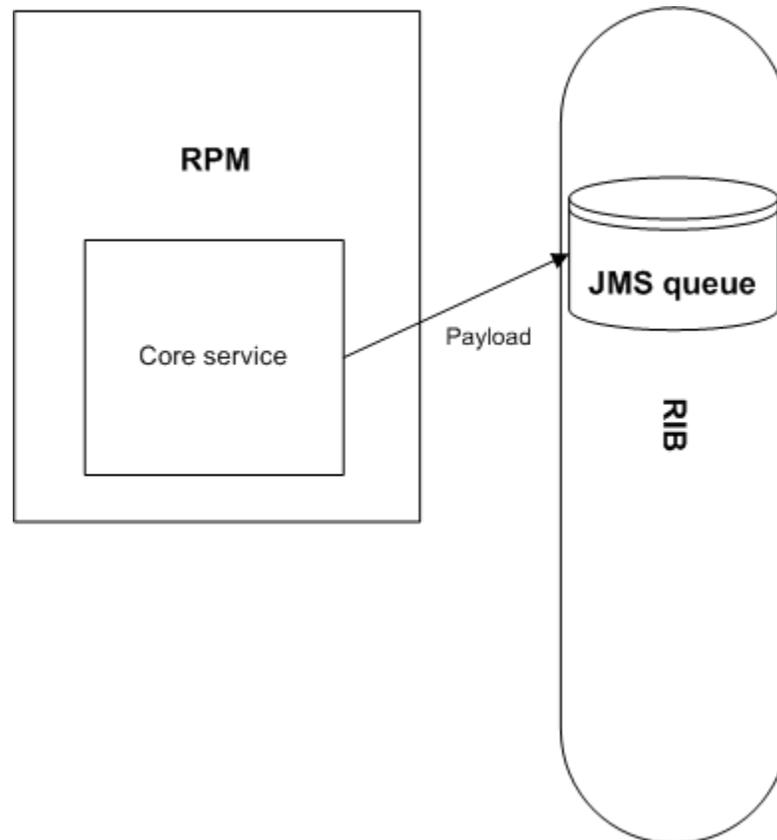
**Figure 4-3 Data Across the RIB in XML Format**



## Message Publication Processing

As shown by the diagram below, an event within RPM's core service layer (that is, an insert, update, or delete) leads it to write out a payload that is published to the RIB. The RIB engages in polling the JMS queue, searching for the existence of a message. A publishable message that appears on the queue is processed. The RIB is unconcerned about how RPM gets its message to the JMS queue table.

**Figure 4–4 RPM Message Publication Processing**



## Message Subscription Processing

As shown by the diagram below, based on the message family and the message type, an injector.properties file within RPM knows which injector to instantiate. Note that one injector can handle multiple .XML Schema Definition (XSD) messages. The injector 'injects' the data into the application's core service layer, which is configured to act upon and/or validate the data.

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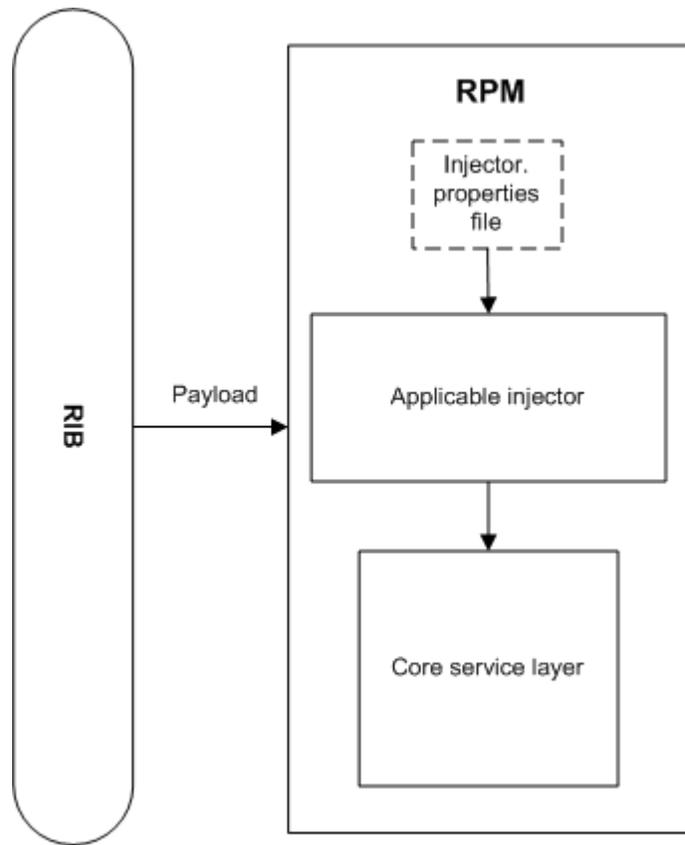
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**Note:** Under ordinary runtime conditions, the injector-related properties files shown in the diagram do not have to be modified.

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**Figure 4–5 RPM Message Subscription Processing**

## Publishers Mapping Table

This table illustrates the relationship among the message family, message type and XSD/payload. For additional information, see the latest Oracle Retail Integration documentation.

Family	Type	XSD/Payload
regprchg	regprchgcre	RegPrcChgDtl
regprchg	regprchgmod	RegPrcChgDtl
regprchg	regprchgdel	RegPrcChgDtlRef
clrprchg	clrprchgcre	ClrPrcChgDtl
clrprchg	clrprchgmod	ClrPrcChgDtl
clrprchg	clrprchgdel	ClrPrcChgDtlRef
prmprchg	MULTIBUYPROMOCRE	PromotionDesc
prmprchg	MULTIBUYPROMOD	PromotionDesc
prmprchg	MULTIBUYPROMODEL	PromotionRef

## Subscribers Mapping Table

The following table lists the message family and message type name, the XML Schema Definition (XSD) that describes the XML message, and the subscribing classes that facilitate the data's entry into the application's core service layer. These classes are described in the code as 'injectors'. For additional information, see the latest Oracle Retail Integration documentation.

Family	Type	XSD/Payload	Injector (subscribing class)
store	storecre	StoreDesc	NewLocationInjector
wh	whcre	WHDesc	NewLocationInjector
itemloc	itemloccre	ItemLocDesc	NewItemLocInjector
merchHier	deptcre	MrchHrDeptDesc	NewDepartmentInjector
items	itemhdrmod	ItemHdrDesc	ItemModificationInjector

## Functional Descriptions of Messages

The table below briefly describes the functional role that messages play with regard to RPM functionality. The table also illustrates whether RPM is publishing the message to the RIB or subscribing to the message from the RIB, and the Oracle Retail products that are involved with the RIB integration. For additional information, see the latest RIB documentation.

Functional Area	Subscription/ Publication	Integration to products	Description
Store Creation	Subscribe	RMS	This message is used to notify RPM when stores are added to RMS. RPM needs the new store and its associated pricing location in order to assign the new store to the zone structure. The message also contains the currency of the new store in the event that the pricing location assigned does not share the same currency as the new store.
Warehouse Creation	Subscribe	RMS	This message is used to notify RPM when warehouses are added to RMS. RPM needs the new warehouse and its associated pricing location in order to assign the new warehouse to the zone structure. The message also contains the currency of the new warehouse in the event that the pricing location assigned does not share the same currency as the new warehouse.

Functional Area	Subscription/ Publication	Integration to products	Description
Item/Location Creation	Subscribe	RMS	This message is used to notify RPM when a new item/location relationship has been created. RPM processes this message and makes sure that this item/location combination does not have existing future retail records. If the item is sellable, RPM then creates an initial future retail record for this item/location combination along with its retail value. If there are approved promotions/clearances/price changes at the intersection of any level between the merchandise and zone hierarchies, RPM proceeds to attach this new item/location to those price events, and, eventually, insert new records in the RPM_FUTURE_RETAIL table.
Item Modification	Subscribe	RMS	This message is used to notify RPM when there is an item reclassification in RMS. RPM uses this information to update the department, class, and subclass information in the RPM_ITEM_MODIFICATION table. When the next scheduled batch process runs, the RPM_FUTURE_RETAIL table is updated with these new values.
Department Creation	Subscribe	RMS	This message is used to notify RPM when a new department is created in RMS. RPM creates and sets default aggregation level data for the new department when the message is processed.
Price Change Creation	Publish	RMS, SIM	This message is used by RPM to communicate the approval of a price change within the application. This message is published at a transaction item/location level.
Price Change Modification	Publish	RMS, SIM	This message is used by RPM to communicate the modification of a new retail on an already approved price change. This message is published at a transaction item/location level.
Price Change Deletion	Publish	RMS, SIM	This message is used by RPM to communicate the deletion (un-approval included) of an already approved price change. This message is published at a transaction item/location level.
Clearance Creation	Publish	SIM	These messages are used by RPM to communicate the approval of a clearance price change within the application. This message is published at a transaction item/location level, and is used by SIM for visibility to the new clearance retail on the effective date for the clearance price change.

Functional Area	Subscription/ Publication	Integration to products	Description
Clearance Modification	Publish	SIM	This message is used by RPM to communicate the approval of a new retail on an already approved clearance price change. This message is published at a transaction item/location level. It is used by SIM for visibility to the modified clearance retail on the effective date for the clearance price change.
Clearance Deletion	Publish	SIM	This message is used by RPM to communicate the deletion (un-approval included) of an already approved clearance price change. This message is published at a transaction level/location level, and is used to notify SIM of the deletion of the clearance price change.
Promotion Creation	Publish	SIM	These messages are used by RPM to communicate the approval of a promotion within the application. This message is published at a transaction item/location level, and is used by SIM for visibility to the new promotional retail on the effective date for the promotion.
Promotion Modification	Publish	SIM	This message is used by RPM to communicate the modification of a new retail on an already approved promotion. This message is at a transaction item/location level. It is used by SIM for visibility to the modified promotional retail on the effective date for the the promotion.
Promotion Deletion	Publish	SIM	This message is used by RPM to communicate the deletion (un-approval included) of an already approved promotion. This message is published at a transaction item/location level, and is used to notify SIM of the deletion of a promotion.

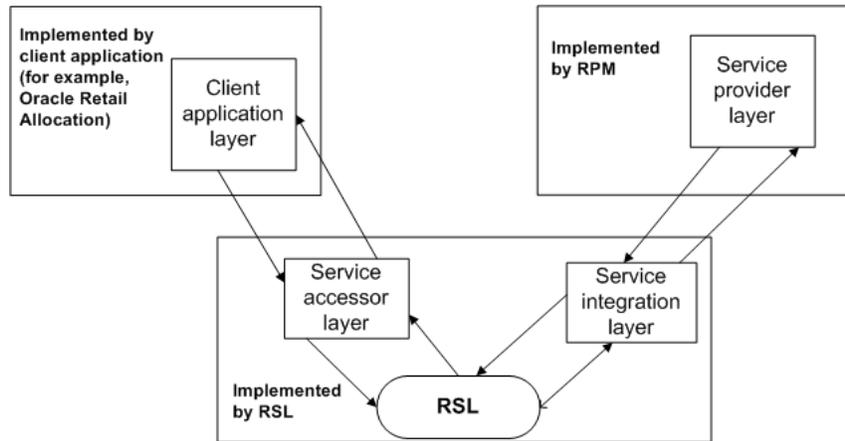
## RPM and the Oracle Retail Service Layer (RSL)

RSL is a framework that allows Oracle Retail applications to expose APIs to other Oracle Retail applications. As shown in the diagram below, in RSL terms, there is a 'client application layer' and a 'service provider layer'. RPM includes the 'service provider layer' that owns the business logic.

The RPM implementation of RSL exposes a synchronous method to communicate with other applications (RIB-facilitated processing is asynchronous). All RSL services are contained within an interface offered by a Stateless Session Bean (SSB). To a client application, each service appears to be merely a method call.

For information about RSL-related configuration within the RPM application, see "Chapter 2 - Backend System Administration and Configuration."

**Figure 4–6 Client Application and Service Provider Processing Through RSL**



### Functional Description of the Class Using RSL

The table below briefly describes the functional role that RPM's RSL class has within the application.

Class	Description
PriceInquiryServiceJava.java	This service, provided by RPM, allows an inquiring system to request the effective retail for an item at a specified location on a given date. RPM provides the retail value and indicates whether the value is promotional, clearance or regular.

### Persistence Layer Integration

The system is designed to include two RDMS datasources, RPM and RMS. RPM and RMS share certain database tables and processing logic. RPM exchanges data and processing with RMS in four ways:

- By reading directly from RMS tables.
- By directly calling RMS packages.
- By reading RPM views based on RMS tables.
- RMS utilizes RPM packages in order to access processing and information available only in RPM. This type of interaction is only done through package calls.

For more information about RPM's persistence layer and database layer, see "Chapter 3 - Technical Architecture."

### RMS Tables Accessed through the Persistence Layer

RPM uses the tables shown below through the persistence layer:

RMS tables accessed through the persistence layer
AREA
CHAIN
CLASS
CODE_DETAIL

---

**RMS tables accessed through the persistence layer**

---

CODE\_HEAD  
COMP\_PRICE\_HIST  
COMP\_STORE  
COMPETITOR  
DEAL\_COMP\_PROM  
DEAL\_DETAIL  
DEAL\_HEAD  
DEAL\_ITEMLOC  
DEPS  
DIFF\_GROUP\_DETAIL  
DIFF\_GROUP\_HEAD  
DIFF\_IDS  
DIFF\_TYPE  
DISTRICT  
DIVISION  
FUTURE\_COST  
GROUPS  
ITEM\_LOC  
ITEM\_MASTER  
ITEM\_SEASONS  
ITEM\_SUPPLIER  
LOC\_LIST\_DETAIL  
LOC\_LIST\_HEAD  
PARTNER  
PHASES  
REGION  
SEASONS  
SKULIST\_DETAIL  
SKULIST\_HEAD  
STORE  
SUBCLASS  
SUPS  
SYSTEM\_OPTIONS  
UDA  
UDA\_ITEM\_FF  
UDA\_ITEM\_LOV  
UDA\_ITEMDATE  
UDA\_VALUES

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**RMS tables accessed through the persistence layer**


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UOM\_CLASS

WH

**RMS Packages and Methods Accessed through RPM's Persistence Layer**

RPM uses the packages and methods shown in the table below through the persistence layer:

<b>RMS packages</b>	<b>RMS methods</b>
RPM_WRAPPER	uom_convert_value valid_uom_for_items get_vat_rate_include_ind currency_convert_value
PM_DEALS_API_SQL	create_deal new_deal_comp
RMSSUB_PRICECHANGE	get_price_change

**RPM Views Based on RMS Tables**

<b>RPM Views</b>	<b>RMS Tables</b>
rpm_item_diff	ITEM_MASTER DIFF_GROUP_DETAIL DIFF_GROUP_HEAD
rpm_deal_head	DEAL_HEAD
rpm_primary_ref_item	ITEM_MASTER
rpm_future_cost	FUTURE_COST SUPS ITEM_LOC
rpm_rms_system_options	SYSTEM_OPTIONS
rpm_uda_view	UDA UDA_ITEM_DATE UDA_ITEM_FF UDA_ITEM_LOV

**RPM Packages Called by RMS**


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**Packages**


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MERCH\_API\_SQL

MERCH\_DEALS\_API\_SQL

MERCH\_RETAIL\_API\_SQL

## Oracle Retail Strategic Store Solutions - RPM Integration

Integration between RPM and Oracle Retail Strategic Store Solutions is optional. If you are not integrating RPM with Oracle Retail Strategic Store Solutions, you can skip this section.

### Overview

#### Oracle Retail Strategic Store Solutions Overview

RPM integrates with Oracle Retail Strategic Store Solutions. Applications within Oracle Retail Strategic Store Solutions include the following and more:

- Oracle Retail Point-of-Service (ORPOS)
- Oracle Retail Back Office (ORBO)
- Oracle Retail Central Office (ORCO)

#### Integration Overview

This section provides an overview as to how RPM is integrated with Oracle Retail Strategic Store Solutions.

A diagram shows the overall direction of the data among the products. The accompanying explanations of this diagram are written from a system-to-system perspective, illustrating the movement of data. For additional information on RMS, ReSA, and RPM integration with Oracle Retail Strategic Store Solutions, see the Oracle Retail Strategic Store Solutions Implementation Guide.

RPM sends store-specific information to the Oracle Retail Back Office (ORBO) application. In order to integrate with ORBO, the RPM extract data output format matches the format that ORBO recognizes. RPM sends three different store specific XML record types:

- Price Change includes both clearance and regular price changes
- Price Promotion includes simple promotions
- Discount Rules includes Threshold and Multi-buy promotions

RPM uses the RPMtoORPOSPublishBatch program to format and stage output of different price events and the RPMtoORPOSPublishExport shell script to produce an xml file based on the output of the RPMtoORPOSPublishBatch. See the Java and RETL Batch Processes chapter for additional details on the batch processes.

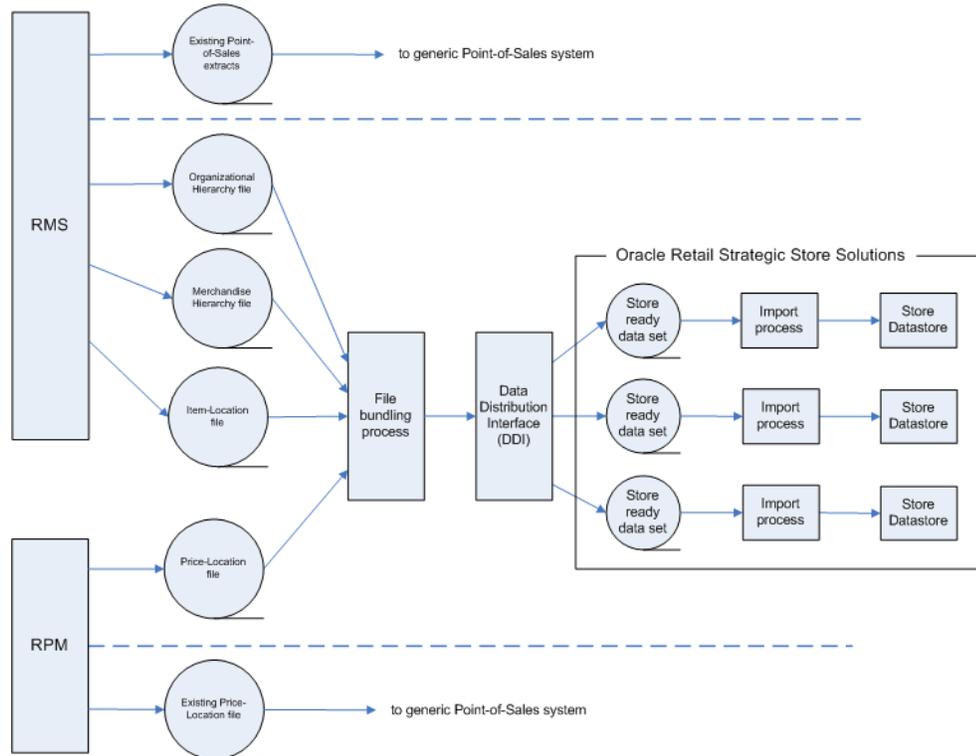
#### File Details

- Provide one file per store in XML format.
- One file is sent per day
- Each file contains data specific to that store only.
- Each file contains data for items that have changed price since the last file was created for that store.

## Integration Dataflow

The diagram below details the overall direction of the dataflow among the various systems. The accompanying explanations of these diagrams are written from a system-to-system perspective, illustrating the movement of data throughout the RPM-related portion of the enterprise.

**Figure 4–7 RPM/Oracle Retail Strategic Store Solutions Communication Flow Diagram**



## Functional Description of Dataflow

### From RPM to ORBO

RMS and RPM pass data to Oracle Retail Back Office (ORBO). RPM passes pricing data. This data is combined with organizational hierarchy, merchandise hierarchy, and item data from RMS, the data is bundled, reorganized by store, and then sent to ORBO.

RPM creates the following data files for ORBO:

File	Data (in the file Stores will consume)	Description	Full Load or Incremental
Price	Promotion data, Clearance data, and Regular price data	Contains promotion data, clearance data, and regular price data.	Incremental

## Data Bundling

The data bundling process within RPM reads the price location data and bundles it to create separate files for each ORPOS store.

Data bundling specific to the RRPM to Oracle Retail Strategic Store Solutions integration is done by jarring the XML files generated by SQL extract scripts. This jarring (bundling) is performed by the `batch_orpos_extract.ksh`. The extract batch also creates a manifest file that defines the interdependencies of the XML files and is included in the bundle too. This is the flow:

1. `batch_orpos_extract.ksh` runs and calls the SQL extract scripts.
2. SQL extract scripts generates the XML files needed by ORPOS.
3. `Batch_orpos_extract.ksh` checks these files for valid data and creates the manifest file.
4. `Batch_orpos_extract.ksh` creates the bundle via jar command and clears the temporary files.

## Known Issues

### Mismatch in Promotion Functionality

There is a mismatch in promotion functionality between what RPM supports and what Oracle Retail Strategic Store Solutions supports. The promotion types that RPM supports that are not currently supported by Oracle Retail Strategic Store Solutions are listed below. If the user creates one of these promotion types, it will not be sent to Oracle Retail Strategic Store Solutions since it does not fit in the current model of the XML report.

- BuyGet promotions with Buy type are all excluded.
- Threshold promotions with more than one level are excluded (for example, qty1=20% off, qty 2=30% off, qty 3=40% off). Only threshold promotions with one level are sent to Stores.
- Threshold promotions with a threshold type of 'Amount' are excluded.
- Threshold promotions with a qualification type of 'Item level' are excluded.

### Other Gaps Between RMP and Oracle Retail Strategic Store Solutions

- While multi-unit pricing can be set up in RPM it is out of scope for ORPOS integration.
- 'Fixed price' price changes and promotions can be set-up with a unit of measure (UOM) other than EA (eaches). However, UOM is not sent to Oracle Retail Strategic Store Solutions on the Pricing extract file.
- RPM clearance price changes are treated the same as regular price changes as Oracle Retail Strategic Store Solutions does not distinguish the clearance price change type.



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## Functional Design

### Overview

This chapter provides information concerning the various aspects of RPM's functional areas. Topics include:

- Functional assumptions
- Functional overviews
- Concurrency considerations

### Functional Assumptions

- Initial price setting does not respect link codes.
- RPM uses RMS's VDATE to represent today's date rather than the server's system date.
- RPM only recognizes sellable items.
- If the retailer includes VAT as part of the retail, VAT regions, VAT items, and VAT codes must be set up in the merchandising system (such as RMS).
- All market basket codes (competitive and margin) must be entered and maintained in a codes table by a database administrator (DBA). There is no associated user interface (UI) to enter and/or maintain the codes.
- Link codes are only used for regular price changes and are considered a 'point-in-time' price change creation. If the link code relationship is updated, future price changes are not dynamically updated to reflect the change.

### Functional Overviews

#### Zone Structures

Zone structures in RPM allow you to define groupings of locations for pricing purposes and eliminate the need to manage pricing at a location level. At the highest level, these groupings are divided into categories called 'zone groups'. While these zone groups may be flexibly defined, they are primarily defined by their pricing scheme. The three types of zone groups in RPM are regular zone groups, clearance zone groups, and promotion zone groups.

In addition to being defined by pricing, zone groups are defined by the item(s) being priced. The following are examples of zone groups:

- Regular price beverage zone group
- Regular price footwear zone group
- Promotion price beverage zone group

Within zone groups in RPM are groupings of locations (stores and/or warehouses) called 'zones'. The function of these zones is to group locations together in a manner that best facilitates company pricing strategies. These zones may be flexibly defined. For example, you may choose to create zones based on geographic regions such as the following:

- US East region
- US West region
- Mexico stores

Similarly, you may create zones with locations that share similar characteristics such as the following:

- US urban stores
- US rural stores

Contained within zones are 'locations'. These locations can be stores or warehouses. There are no restrictions on the number of locations a zone can contain. However, there are two rules that apply to the relationship between locations and zones.

- A location cannot exist in more than one zone within a zone group. A location can, however, exist in multiple zone groups. For example, a New York City store might exist in the US urban stores zone group as well as the US East region zone group.
- All locations within the same zone must use the same currency.

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**Note:** When locations are deleted from an existing zone, RPM handles this processing in the same way that it handles location moves processing and deletes all future retail data for that zone/location. See Location Moves in this chapter for further information.

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Once zone groups have been created in RPM, users are able to assign them to primary zone group definitions. The primary zone group definition allows the user to specify the zone structure to use when pricing merchandise hierarchies, and how to initially price items in these hierarchies (markup %, markup type). These definitions can be created at the department, class, or subclass level.

## Codes

### Market Basket Codes

A market basket code is a mechanism for grouping items within a hierarchy level in order to apply similar pricing rules (margin target or competitiveness). Market basket codes cannot vary across locations in a zone. RPM thus assigns and stores market basket codes against an item/zone. An RPM user can set up the following two market basket codes per item/zone:

- One used in conjunction with the competitive pricing strategy (competitive market basket code).
- One used in conjunction with the margin and maintain margin pricing strategy (margin market basket code).

When the merchandise extract batch process runs, the program identifies the pricing strategy being executed and uses the items extracted, the zone information on the strategy, and the type of strategy to determine what market basket codes to use when proposing retails.

### Link Codes

Link codes are used to associate items to each other at a location and price them exactly the same. RPM users set up and maintain item/location link code assignments.

Link codes are only used for regular price changes and are considered a 'point-in-time' price change creation. If the link code relationship is updated, future price changes are not dynamically updated to reflect the change.

## Price Changes, Promotions, Clearances, and Promotion Constraint

### Overview

Within RPM, there are three primary categories of pricing events. They are:

- Price changes
- Promotions
- Clearances

This section explains how price events are created. It also discusses how having access to margin information and historical promotion set-up data can help expedite price-event planning. Also included is constraint functionality, where users are warned if they are creating a price change within a set number of days of the start of an approved promotion.

### Access to Current Margin Information

The RPM application receives near real-time cost changes from RMS. Therefore, when users create price events, they can see same-day cost changes that have occurred. This information allows users to make pricing decisions based on accurate cost and margin information. It is available through RPM Price Inquiry when planning price changes, clearance events and simple promotions.

The new margin information is based on the new retail and any cost changes made up to the time the change/promotion is created. When retail prices are VAT-inclusive, the VAT is stripped off the retail price when the margin is calculated. (The resulting margin is correct only when the appropriate VAT code/rate is considered in the calculation. In other words, the VAT code/rate must be appropriate for the dates on which the price event is in effect.)

The RPM application alerts users when a new, applied price event results in a negative margin. If the user chooses to go forward with it, RPM accepts the negative margin and displays it in bold--as long as it stays negative. Users also may see the effective date of the last cost change--as well as the last retail change to review--before approving a price event.

## Price Changes

Price changes are the pricing events in RPM that affect the regular retail price. There are several factors, such as competitor pricing and desired profit margin, that compel retailers to create a manual price change. When a price change is created, retailers specify the following:

- What item is receiving the price change
- Where the price change is occurring
- How the price of the item is changing
- When the price change will take effect

The highest item level to which a price change can be applied is parent; the highest location level to which a price change can be applied is zone. Users have the option of creating exceptions to price changes created at one of these higher levels. (For example, marking all men's turtleneck sweaters down 10%, but marking the large size down 5%).

When price changes are approved in RPM, they are published to RMS for ticketing purposes. The night before an approved price change is scheduled to go into effect, RMS pricing information is updated with the new regular retail resulting from the price change.

When creating fixed price changes, it is important that the selling UOM for the item matches the UOM for the item at its proposed price. Therefore, the system defaults proposed-price UOM to the selling UOM to reduce validation conflicts.

## Promotions

Promotions are frequently driven by a particular event, such as a holiday or the overstock of an item. Promotions can be set up to apply to the regular retail price, the clearance retail price, or both--and when the promotion ends the price reverts back to the retail price that existed prior to the promotion.

When a promotion is entered in RPM, the following information is specified: The duration of the promotional price, what kind of promotion will take place and to which item(s)/location(s) the promotional price applies. The highest level at which a promotion can be set is department (for example, men's clothing). Users also have the option of creating exceptions to promotions created at one of the higher levels. (For example, marking all men's turtleneck sweaters down 10%, but marking down the large size 5%). Users also can exclude item/locations from a promotion.

Some examples of promotion types in RPM are:

- Complex promotion:
  - Meal Deal/Link Saver Promotion: For example, buy a sandwich, chips, and soft drink combination for \$5.00, or get 25% off the total purchase.
  - Multi-Buy Promotion: For example, buy 3 of item A for \$3.50 total.
  - Cheapest Item Promotion: For example, buy any three pairs of shoes from a list and get the least-expensive pair free.
- Simple promotion: For example, 25% off the retail price of an item
- Threshold promotion: Spend \$100, get \$10 off.

For all promotion types, RPM allows users to view set-up information from past, completed promotions (within the last 12 months). This information can then be copied to create a new promotion.

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**Note:** The historical promotion data available for viewing and copying includes only set-up data. Cost/margin and retail information for past promotions is not provided.

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When creating fixed promotions, it is important that the selling OM for the item matches the UOM for the item at its proposed price. Therefore, the system defaults proposed-price UOM to the selling UOM to reduce validation conflicts.

### Clearances

Clearances in RPM are defined as a markdown or a series of markdowns designed to increase demand and therefore move inventory out of a store. Subsequent clearances always result in the price of an item decreasing. When a clearance is created, you are specifying the item(s) and locations where the clearance is in effect and the discount or set price for the markdown.

Clearances can be applied at the following item levels: parent, parent/differentiator, and transaction level. Clearances can be applied at the location or price zone level.

When a clearance price is created, you can specify a reset date on which the clearance price reverts back to regular retail price. Reset dates are optional.

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**Note:** Promotion and clearance events are not communicated to RMS for the purpose of ticketing.

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### Promotion Constraint

Users are stopped if they are creating a price change within a set number of days of the start of an approved promotion or vice versa. Conflict checking stops the user from approving the price change or promotion. The number of days is determined by a promotion constraint variable that is stored at the subclass/location level.

When the user runs conflict checking on a price change record, promotion record, or worksheet status record, promotion constraint checks are run. If a promotion constraint is violated, the user sees a conflict in either the price change or promotion dialog and the price event is not approved. The user is able to optionally select to ignore promotion constraints on individual price change, promotion or worksheet detail record so promotion constraint checks are not performed when conflict checking is run.

## Pricing Strategies

The pricing strategies frontend allows you to define how item retails are proposed when pricing worksheets are generated. The strategies can be defined at department, class or subclass in order to represent which items are affected. The strategies are grouped into two categories, regular and clearance. An item/location can be on one maintain margin strategy and one other strategy.

When setting up pricing strategies, the first task is to specify what type of pricing strategy is to be applied, and at what merchandise hierarchy/location hierarchy combination it is applied to. The pricing strategy types are described in this functional overview and include the following:

- Area differentials
- Clearance

- Competitive
- Clearance Default
- Margin
- Maintain margin

When determining what merchandise level a pricing strategy is applied to, the lowest definable level (from aggregation) is taken into consideration.

Other contributing factors when establishing pricing strategies include attaching price guides to the strategy, specifying a calendar to run against the pricing strategy, and attaching warehouses (if they are not recognized as pricing locations), to a strategy for the purpose of inventory visibility.

### **Area Differentials**

Area differential pricing allows a buyer to perform the following:

- Set prices for items against a primary zone.
- Price other zones 'off of' the primary zone using a defined differential.

This functionality allows the user to focus on establishing a primary retail, which drives system generated prices for other secondary areas.

Secondary area retails can change based on primary area changes, regardless of the status of the primary areas. Secondary area retails are generated when the primary area retail is changed due to a competitive retail change or a margin strategy retail change. Secondary area proposed price changes can be created in worksheet status to allow for user approval or can be dynamically updated to allow the user to work through multiple zone worksheets at the same time (primary zone included). If dynamic update is chosen, the system provides a dynamic update of the worksheet changes from the primary area to the secondary area. Following the same logic as that which resides in a 'what if' scenario, price changes are not actually created in the worksheet dialog until the user approves a worksheet. A system option signifies whether this process is used.

### **Layered Competitive Pricing Comparisons in the Worksheet**

In the worksheet, competitive pricing comparisons are 'layered' on top of the area differential pricing rules for secondary areas. Note that layering is not carried out throughout the RPM application. The area differentials front end allows the user to set up and maintain competitive pricing strategies that are specifically associated to the differential.

The area differential price acts as a guide. The retail proposed based on the defined area differential is compared to the proposed retail based on the competitor rules defined. The lower of the two retails is the retail that RPM proposes. After the resulting retails are compared and the lower chosen, the pricing guidelines are applied.

### Scenarios

This section illustrates the retails that are derived under various scenarios.

#### Setup Data

The following setup data applies to all the scenarios.

	Zone Group ID	Zone	Rule	%
Primary	1000	1000		
Secondary	1000	2000	Percent Higher	5
Secondary	1000	3000	Percent Lower	5

#### Scenario 1

Note that the proposed retails are displayed based on the percent higher or lower for the secondary zones.

**Figure 5-1**

Primary	Margin Strategy:	10%			
	Item A Cost:	4.55			
Secondary	Competitor Strategy:	None			
	Pricing Guide:	None			
		Item	Zone	Basis Retail	Proposed Retail
	Primary	A	1000	4.7	5
	Secondary	A	2000	4.8	5.25
	Secondary	A	3000	4.9	4.75

#### Scenario 2

Note that because the basis retail for Item A in zone 1000 was already \$5.00, no proposed retail is displayed. The secondary area proposed retail was calculated using the current retail of the primary area.

**Figure 5-2**

Primary	Margin Strategy:	10%			
	Item A Cost:	4.55			
Secondary	Competitor Strategy:	None			
	Pricing Guide:	None			
		Item	Zone	Basis Retail	Proposed Retail
	Primary	A	1000	5	
	Secondary	A	2000	4.8	5.25
	Secondary	A	3000	4.9	4.75





**Scenario 2**

Apply To Type: Clearance Retail

Markdown Number	Markdown Percent
1	25
2	10
3	10
4	10

Item/Zone is currently not on clearance.

Regular Retail: \$35.00

Clearance Retail: n/a

Proposed Markdown/Retail for Item/Zone: Markdown 1/\$26.25

Item/Zone is currently on its first markdown.

Regular Retail: \$35.00

Clearance Retail: \$26.25

Proposed Markdown/Retail for Item/Zone: Markdown 2/\$23.63

Item/Zone is currently on its second markdown.

Regular Retail: \$35.00

Clearance Retail: \$23.63

Proposed Markdown/Retail for Item/Zone: Markdown 3/\$21.27

Item/Zone is currently on its third markdown.

Regular Retail: \$35.00

Clearance Retail: \$21.27

Proposed Markdown/Retail for Item/Zone: Markdown 4/\$19.14

**Clearance Default Strategy**

This strategy allows the user to specify clearance defaults as low as the subclass level. Pricing Worksheets are not generated for this pricing strategy. The markdown defaults (or subsequent markdown cadence) is set up in the pricing strategy dialog and then applied in the manual clearance dialog. When the user creates a manual clearance, they need to click 'Apply subclass defaults' in order for the subsequent markdowns to be automatically generated. Once they click 'Apply' the user sees the clearance they manually created as well as a clearance ID(s) for subsequent markdowns generated from the clearance default strategy. The subsequent markdowns that are created can be updated to have reset dates and out of stock dates. Because worksheets are not generated for this new strategy, a calendar is not attached

**Competitive Strategy**

This strategy allows you to define which competitor's retails to reference and how to make comparisons to those retails when proposing new retails.

In other words, the competitive strategy allows you to define the following:

- A primary competitor retail that should be referenced when proposing retails for items in the specified merchandise hierarchy/location hierarchy level.
- How to propose new retails based on that primary competitor's retail (for example, price above a certain percent, price below a certain percent, or match the competitor's retail).

This section illustrates the retails that are derived under various scenarios.

**Scenario 1**

Regular Retail for Item/Zone: \$26.00  
Primary Competitor Retail for Item: \$25.00  
Strategy: Price Above - 10%  
Acceptable Range: 8% - 12% Above  
Proposed Retail: 27.50

**Scenario 2**

Regular Retail for Item/Zone: \$27.50  
Primary Competitor Retail for Item: \$25.00  
Strategy: Price Above - 10%  
Acceptable Range: 8% - 12% Above  
Proposed Retail: No proposal

**Scenario 3**

Regular Retail for Item/Zone: \$22.50  
Primary Competitor Retail for Item: \$25  
Strategy: Price Below - 10%  
Acceptable Range: 8% - 12% Below  
Proposed Retail: No proposal

**Scenario 4**

Regular Retail for Item/Zone: \$21.00  
Primary Competitor Retail for Item: \$25  
Strategy: Price Below - 10%  
Acceptable Range: 8% - 12% Above  
Proposed Retail: 22.50

**Scenario 5**

Regular Retail for Item/Zone: \$28.00  
Primary Competitor Retail for Item: \$25  
Strategy: Match  
Acceptable Range: n/a  
Proposed Retail: \$25.00

**Margin Strategy**

This strategy allows you to define the target amount of markup you want to have above the cost (margin target). The system uses this value to propose new retails for the items in the specified merchandise hierarchy/location hierarchy level. This section illustrates the retails that are derived under various scenarios

**Scenario 1**

Regular Retail for Item/Zone: \$25.00  
Cost of the Item: \$18.00  
Margin Target: 25%  
Acceptable Range: 23% - 27%  
Markup Type: Retail  
Proposed Retail: \$24.00

**Scenario 2**

Regular Retail for Item/Zone: \$23.50  
 Cost of the Item: \$18.00  
 Margin Target: 25%  
 Acceptable Range: 23% - 27%  
 Markup Type: Retail  
 Proposed Retail: No proposal

**Maintain Margin Strategy and Auto Approve**

The maintain margin strategy allows a retailer to receive proposed retail changes based upon impending cost changes. Proposed retail changes are dependant on either the retail margin or cost margin. The formulas and calculations for both methods are illustrated later in this overview.

The maintain margin strategy retrieves all cost changes related to a specified zone/merchandise hierarchy on a 'look forward' basis and generates proposed retail changes. In the unlikely event that there are multiple cost changes in the forward looking review period, the system bases the proposed retail on the last cost change to occur during that forward looking review period. The retail changes proposed can be based on the current margin percent between the item's retail and the cost, or the market basket code margin associated with the item. The user also has the ability to specify how to apply the increase/decrease in retail in one of two ways:

- As a margin percent (current or market basket) applied to the new cost.
- As the monetary amount change to the cost applied to the retail (for example, a 5 cent increase in cost results in a 5 cent increase in retail).

Reference competitors can be attached to the maintain margin strategy. Note, however, that these competitors do not drive price proposals. They are visible via the worksheet once a price change proposal has been created.

**Merch Extract Calculations**


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**Note:** For all calculations below, if price guides are assigned to the strategy, they are applied after the above stated calculations have been completed.

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**Market basket margin**

Cost method:

Proposed retail = ((New Cost \* Margin Target%) + New Cost) + VAT rate if applicable.

Retail method:

Proposed retail = (New Cost / (1- Margin Target%)) + VAT rate if applicable

**Current margin**

Current margin % =

Cost method: (Retail on Review period start date - Cost on review period start date) / Cost on review period start date

Retail method: (Retail on Review period start date - Cost on review period start date) / Retail on review period start date

Using the current margin % calculated above, the retail can be proposed.

**Cost Method**

Proposed retail = ((New Cost \* Current Margin %) + New Cost) + VAT rate if applicable.

Retail Method:

Proposed retail = (New Cost / (1- Current Margin%)) + VAT rate if applicable

**Change by cost change amount**

Proposed retail = (New cost - Cost on the day before the New Cost date) + Retail on day before the New Cost Date. This retail value includes VAT if applicable.

**Examples:**

Market Basket %	40
Current Margin % (cost)	50
Current Margin % (retail)	33
Current Retail	0.75
Current Cost	0.5

**Cost method**

Method		Application Option		Future		Calculation
Market Basket %	Current Margin %	Margin %	Change by Cost Change Amount	Future Cost	Future Retail	
X		X		0.55	0.77	$(0.55 * 40\%) + 0.55$
	X	X		0.55	0.61	$(0.55 * 50\%) + 0.55$
	X		X	0.55	0.8	$(0.55 - 0.5) + 0.75$

**Retail method**

Method		Application Option		Future		Calculation
Market Basket %	Current Margin %	Margin %	Change by Cost Change Amount	Future Cost	Future Retail	
X		X		0.55	0.92	$(0.55 / (1 - .4))$
	X	X		0.55	0.61	$(0.55 / (1 - .33))$
	X		X	0.55	0.8	$(0.55 - 0.5) + 0.75$

## Price Inquiry

Price inquiry is designed to allow retailers to retrieve the price of an item at an exact point in time. This price may be the current price of a particular item or the future price. You can search for prices based on the following search criteria:

- Merchandise hierarchy
- Item
- Zone group
- Zone
- Location
- Location (warehouse or store)
- Date

After the search criteria has been specified, a list of item/location combinations are displayed with their corresponding dates, and prices on those dates. Included in the display are the item/location regular, clearance, and promotion prices. Items can be retrieved at the parent, parent/differential, or transaction level, and valid locations are price zone or location. After you have retrieved the desired pricing information, you have the option of exporting the information outside of the system. For maximum performance, Price inquiry search limitations should be set in the system option dialog. For more information regarding the Price inquiry dialog, please see the Oracle Retail Price Management User Guide.

## Worksheet

The RPM worksheet functionality is designed to allow for the maintenance of automatically generated price change and clearance proposals resulting from the RPM merchandise extract batch program. These proposed price changes/clearances are the product of existing strategies, calendars and item/location information. The merchandise extract program outputs them to worksheet at the transaction item level for zone. Worksheet groups these values together and while not all items have a proposed price change, each item in the pricing strategy is represented; with the exception of worksheet generation for the maintain margin strategy. Only item/zones that have a proposed retail are populated in a worksheet that is generated from a maintain margin strategy.

The worksheet dialog has two main screens: the worksheet status screen and the worksheet detail screen. In the worksheet status screen, a table is displayed with each row of the table representing an individual worksheet. You are able to access these worksheets and depending on the status of the worksheet, your user role and the records within the worksheet, you are able to perform the following:

- Submit
- Approve
- Reject
- Reset
- Delete

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**Note:** When an action is taken and applied, that action is only be taken against the detail records within the worksheet that can have that specific action applied. For example, if a detail is in 'approved' status, if the action 'submit' is taken, it is not applied to the record in 'approved' status.

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The Worksheet detail form displays information about the records contained in a given worksheet. Among the information displayed is the proposed price change generated by the merchandise extract program and other information that can assist you in making determinations on whether to accept, reject, or modify proposed pricing in the worksheet. After these determinations have been made, you can submit the worksheet for approval, rejection, and so on.

A worksheet does not exist until the merchandise extract program has run. These worksheets then have a 'new' status. However, the exception to this process is for those items/zones involved in an area differential pricing strategy. The locations that are part of a secondary area have a worksheet and corresponding rows in either 'pending' or 'new' status based on the Dynamic Area Differential system option. If the system option is unchecked, the secondary areas contain no detailed information for individual rows until price changes for the primary area are approved. If the system option is checked, the secondary areas contain detailed retail information derived from the retails proposed for the primary area.

### Merchandise Extract

The merchandise extract batch process is responsible for creating worksheets based on calendars and pricing strategies.

This is a three-step process:

1. Identify the work to be processed.
2. Extract RMS data into RPM.
3. Use extracted data to propose retails (based on strategies) and build the worksheets.

The merchandise extract batch program initially finds calendars with review periods that start tomorrow and the pricing strategies that use those calendars. This processing determines which item/locations are pulled into the worksheet. There are attributes associated with calendar review periods, and these help to determine whether candidate rules or exceptions are run for that particular review period.

**Candidate rules:** This set of rules is run against the items/locations being extracted from the merchandise system to determine if they should be flagged for review. They are defined at the corporate level and can contain variables at the department level. Candidate rules can be inclusive or exclusive. If they are inclusive, and the candidate rule is met, the item/location is flagged in the worksheet. When exclusive candidate rules are met, the item/location is excluded from the review when the merchandise extract program builds the worksheet. Candidate rules can also be active or inactive, allowing the user to suspend rules that are only needed at certain times of the year. Candidate rules are only run against the worksheet the first time the worksheet is created.

**Exceptions:** Each review period has an indicator stating whether or not to run exceptions. If the indicator is set to 'Y'es, the merchandise extract should tag those Item/Location records that are pulled into the worksheet with an exception flag if any of the following occur during a review period where exceptions are processed: competitor regular retail price changes, cost changes, and new item/location relationships.

For every item/location pulled into the worksheet, RPM attempts to propose a new retail based on the strategy attached to that item/location. When the worksheet is first created, the details of the strategy are saved. Updates to the strategy do not affect any worksheets that are currently being reviewed. The updates are only reflected in worksheets generated after the updates to the strategy are made. Until the worksheet has been locked, new retails should continue to be proposed using the strategy details every night the batch program is run.

Below is a list of reasons why item/locations are not included in the worksheet.

- Any item that does not have a record on the future cost table for the location on a margin strategy.
- If there are varying link codes across the item/locations.
- If the strategy is set up at a zone level, and the unit of measure for the item varies across the locations in the zone.
- If the merchandise extract program is running a margin strategy or competitive strategy against a zone, and all of the locations within the zone do not share the same market basket code.
- If the merchandise extract program is running against a strategy setup at the zone level (where the zone is not the primary zone for the item) and all of the locations within that zone do not share the same BASIS selling unit of measure.
- If there is an exclusion candidate rule that is met.
- If the item is not ranged in the location or if the strategy is at the zone level and the item is not ranged to any location in that zone.
- Items are on the exclude list of an area differential strategy.

See "Chapter 6 - Java and RETL Batch Processes" for additional information about this batch process.

## Calendar

Calendars are set up in RPM for the primary purpose of attaching them to pricing strategies. When you create a calendar in RPM, initially select a start date. This date can be no earlier than tomorrow's date. In addition, for the calendar to be valid, you must specify an end date that is later than the start date.

Once the time frame of the calendar has been established, you can specify review periods for the calendar, which is comprised of numbers of days. You can also specify the number of days between those review periods. Collectively, these completely span the date range of the new calendar. When establishing the review period duration, the review periods and the time between them must exactly reach the specified end date. If these actions are not performed properly, RPM suggests an end date that makes this calendar valid. The following is an example of a valid calendar:

Start Date: 01/01/04

End Date: 01/20/04

Review Period Duration: 3 Days  
 Days Between Review Periods: 3 Days

Start Date	End Date
01/01/04	01/03/04
01/07/04	01/09/04
01/13/04	01/15/04
01/19/04	01/21/04

## Aggregation Level

Aggregation level functionality is used in RPM to define parameters that vary at the department level. Within this functional area, you select a department and specify the 'lowest definable level' at which the pricing strategies can be defined. The merchandise hierarchy levels at which a pricing strategy can be defined are department, class, and subclass.

When the merchandise extract runs to generate worksheets the 'Worksheet Level' setting is used to determine the level at which the worksheets should be generated. Merchandise hierarchy levels with varying strategies can be aggregated into the same worksheet based on this aggregation level setting. For example, the strategies for a worksheet may be defined at the class level but if the worksheet level for the department that class is in is set to department then a single worksheet status row exists per zone with all the classes rolled up to the department.

The sales settings on the aggregation level screen determine the sales types that are pulled during the extract process and represented in the worksheet as historical sales. The inventory settings determine how warehouse inventory is utilized and which inventory the sell through calculations use.

## Location Moves

Location moves in RPM allow you to select a location that exists in a zone and move to a different zone within a zone group on a scheduled date. The user chooses to "approve" the location move. A batch processes all approved location move records, run them for conflict checking and update them to scheduled status. The batch runs immediately before the Location Move Execution batch.

After conflict checking is complete, the process also allows the location to persist most valid pricing events through the move and to smoothly transition out of their old zone pricing strategies into the new zones' pricing strategies. System options provide the user the flexibility to configure location moves in the following ways:

- System option that specifies location move rules in regards to existing pending and active zone level promotions that a location is moving from or into. The overlap options are as follows -
  - Extend old zone's promotion and do not inherit new zones overlapping promotions: The location keeps running the old zones promotion. The location does not inherit any zone level promotion for the new zone if it overlaps the move date.

- End old zone's promotion and inherit new zones overlapping promotions: The promotion ends at the location the evening before the location move date. The location inherits the new zones promotion that overlaps the move date, but the promotion only starts on the location move date.
- Do not start old zone's overlapping promotions and inherit new zones overlapping promotions: The location does not start the promotion if the zone promotion overlaps the move date. The location inherits the new zones promotion that overlaps the move date and starts the same day the zone level promotion starts or starts the day the move is scheduled if the zone level promotion is already active.
- System options which determine whether the location should inherit the zone retail for the new zone it is moving into.
- System option to distinguish how location move validation handles pricing strategies with review periods that overlap a move date

When a location move is successfully scheduled in RPM, all future retail data for the old zone/ location are removed. Location level pricing events remain intact but exclusions are created if the new zone's pricing events create conflicts such as a negative retail.

## Application Security

### Named Permissions

One of RSM's primary purposes is to establish who has access to what business functionality. To facilitate this processing, any application (Oracle Retail or non- Oracle Retail) that is utilizing RSM populates RSM tables with named permissions. These are pieces of business functionality around which the application has security. For example, if RPM has "promotions" functionality surrounded by security, RPM creates a "promotions" named permission. Named permissions data is sent to the RSM database during installation.

An RSM user could never change a named permission because the applicable outside application must respond to it. That is, once a user logs into an application (Oracle Retail or non- Oracle Retail), the application accesses RSM to request all the named permissions for this user. Within RSM, a user has a collection of roles, and roles have a collection of named permissions. For example, when the RPM user logs in, RSM provides the named permissions. RPM, in turn, asks "does this user have 'promotion' capability?" If the user does not have the capability, RPM does not display that functionality for the user.

### Actions and Named Permissions

When each RSM-integrated application populates the RSM database with named permissions (during installation), the application specifies potential actions that are possible against a named permission. Named permissions contain flags that determine specific actions (shown below) that can be taken in the system. For example, RPM might have a named permission script for Promotions that specifies the following for the actions:

- Edit: true
- View: true
- Approve: false

- Submit: false
- Emergency: false

The result of RPM's script would be that users in the RPM system could only be assigned view, edit or no action with respect to Promotions functionality.

Type of action	Description
None	Users associated with the role have access to the permission but no actions.
Edit	Users associated with the role are allowed to create, update, and save any changes to a workflow.
View	Users associated with the role are allowed to see to all secured information in a workflow, but not make any changes to the data in the workflow.
Approve	Users associated with the role are allowed to change the status of a workflow to Approved
Submit	Users associated with the role are allowed to change the status of a workflow from Worksheet to Submitted.
Emergency	Users associated with the role are granted special access that goes beyond normal day-to-day access to functionality. They can thus bypass normal delays in processing.

## Content Models and Named Permissions

A content model defines in an xml document the task groups and tasks that are displayed in the task pad of an Oracle Retail GUI application window. By defining a content model and assigning named permissions to the content model attributes, applications can login to RSM and retrieve secure content in return. For example, an administrator can configure an application's content model to restrict certain tasks that are visible and/or editable by specific users. This is done by configuring named permissions in conjunction with content model tasks.

For RSM to manage another Oracle Retail application's content, the application's content model must be deployed with the RSM server. See the Oracle Retail application's documentation before modifying an application's named permission settings.

## Hierarchy (Data Level) Permissions

RSM administers hierarchy (data level) permissions. To facilitate this functionality, any Oracle Retail application utilizing RSM for data level permissions populates RSM tables with its hierarchy types (that is, merchandise and location). Applications either provide the details of these types up front with SQL scripts or dynamically by implementing an RSM interface and exposing it to the RSM service. RSM does not understand application specific data (for example, RSM does not know the difference between departments and locations). To RSM, the data is a tag (for example, department) and a specific value (for example, 1000). This information is passed back to calling applications, and it is the applications responsibility to apply the data level permissions appropriately.

For example, when an RPM user logs in, RSM provides the hierarchy permissions for the user. RPM, in turn, asks "does this user have access to 'Department 1000?'" If the user does not have access, RPM does not display data from this department to the user. Like named permissions, within RSM a user has a collection of roles, and roles have a collection of hierarchy permissions.

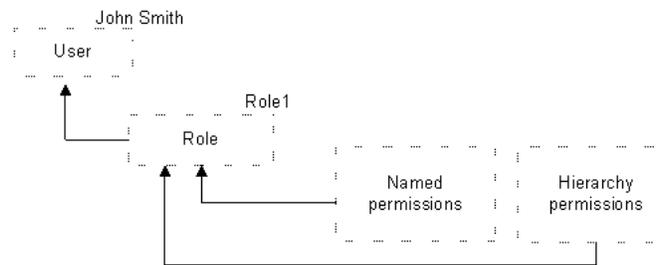
## Roles and Users

RSM allows for the creation of security roles. Roles consist of a unique identifier, an arbitrary name, and any number of permissions. Roles are created by the retailer and are used as a mechanism for administering its security requirements.

As the diagram below illustrates, roles are used as a mechanism for grouping any number of permissions. The role then is assigned to various users.

The security administrator assigns permissions to roles. To continue the earlier example, the security administrator could only assign a role with "view" or "edit" promotions functionality. Suppose that the security administrator decided to assign a role with "view" (a "true" flag behind the scenes) but not edit (a "false" flag behind the scenes), the security administrator could then assign a user, John Smith, to that role. John Smith could only view Promotions functionality.

**Figure 5-7 The Relationship Among Permissions, Roles, and Users**



## Concurrency Considerations

This section contains concurrency considerations and solutions within the RPM system. If multiple users are using the same data, RPM has concurrency solutions to prevent the persistence of invalid or inaccurate data in the RPM database.

### Pessimistic Data Locking

Pessimistic locking prevents data integrity issues that are missed by business rules/validation due to overlapping transactions.

For example, suppose two users working on the same set of data kick off the approval process for a price event. If the second user's process is started after the first user's process has completed, the application business rules handle the concurrency issues.

Although this scenario only arises in a very specific case within a specific time window, ramifications of the resulting overwrites can be quite severe due to the loss of data integrity (especially with respect to retails going below zero, events at locations that have been moved or are scheduled to be moved, incorrect basis value retails, and so on).

With pessimistic locking, the first user locks the data until he or she is finished with that transaction's processing. If a second user tries to lock the same data, he or she receives a message notifying them that the data is currently locked by another user. Because a user can only update data that he or she has locked, data integrity is guaranteed.

## Pessimistic Workflow Locking

With pessimistic workflow locking, you are not allowed to edit within a workflow that is currently in use by another user.

### Scenario:

Two pricing managers have security access to the same department for price change decisions. User one selects a worksheet in the worksheet status screen for Dept 100 in Zone 100 and enters into the detail screen. User two enters the worksheet status screen and decides to review the same worksheet. When user two selects and attempts to enter that worksheet, the system stops them. They are informed that user one is currently in the worksheet and they are not able to access it at this time.

## Last User Wins

Data submitted by the second user overwrites data submitted by the first user. With Last User Wins, there is no warning or message to notify the second user that they overwrote data modified by the first user.

If the second user's changes are incompatible with the first user's changes, business validation/rules will protect data integrity. In this case, the second user receives the appropriate business exception message.

### Scenario:

Two users have been told to update a pricing strategy. User one enters the strategy and changes the value. User two enters the strategy. Since user one has not saved their change yet, user two still sees the original value and makes the change. User one then saves the change and leaves the dialog. User two then saves their change. Since there is no validation that has been broken, the second user's change is also saved resulting in no difference from the first user. If the second user changed the value and validation failed, they are prompted with an error to fix the problem, just as though they created the validation error themselves.

## Optimistic Data Locking

The second user receives an error message if they attempt to overwrite data modified by the first user. The message notifies the user that they have been working with stale data, so they should re-load and re-process their changes. With, Optimistic Data Locking, the first user wins; therefore, it is the opposite of the Last User Wins approach.

## Concurrency Solution/Functional Area Matrix

	Pessimistic Data Locking	Pessimistic Workflow Locking	Last User Wins	Optimistic Data Locking
Clearance Price Changes	√		√	
Price Changes	√		√	
Promotions	√		√	
Future Retail/Conflict Checking	√		√	
Location Moves	√		√	

	<b>Pessimistic Data Locking</b>	<b>Pessimistic Workflow Locking</b>	<b>Last User Wins</b>	<b>Optimistic Data Locking</b>
Worksheet		√		
Aggregation Level			√	
Area Differentials			√	
Calendar			√	
Candidate Rules			√	
Foundation			√	
Initial Price Settings			√	
Pricing Attributes			√	
Pricing Guides			√	
Pricing Strategies			√	
Promotional Funding			√	
Security			√	
System Options			√	
Zone Structure			√	
Link Codes			√	
Merch Extract			√	
Zone Future Retail			√	

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## Single Sign-on Overview

### What is Single Sign-On?

Single Sign-On (SSO) is a term for the ability to sign onto multiple web applications via a single user ID/Password. There are many implementations of SSO - Oracle currently provides three different implementations: Oracle Single Sign-On (SSO), Java SSO (with the 10.1.3.1 release of OC4J) and Oracle Access Manager (provides more comprehensive user access capabilities).

Most, if not all, SSO technologies use a session cookie to hold encrypted data passed to each application. The SSO infrastructure has the responsibility to validate these cookies and, possibly, update this information. The user is directed to log on only if the cookie is not present or has become invalid. These session cookies are restricted to a single browser session and are never written to a file.

Another facet of SSO is how these technologies redirect a user's Web browser to various servlets. The SSO implementation determines when and where these redirects occur and what the final screen shown to the user is.

Most SSO implementations are performed in an application's infrastructure and not in the application logic itself. Applications that leverage infrastructure managed authentication (such as deploying specifying "Basic" or "Form" authentication) typically have little or no code changes when adapted to work in an SSO environment.

### What Do I Need for Oracle Single Sign-On?

The nexus of an Oracle Single Sign-On system is the Oracle Identity Management Infrastructure installation. This consists of the following components:

- An Oracle Internet Directory (OID) LDAP server, used to store user, role, security, and other information. OID uses an Oracle database as the back-end storage of this information.
- An Oracle Single Sign-On servlet, used to authenticate the user and create the SSO session cookie. This servlet is deployed within the infrastructure Oracle Application Server (OAS).

- The Delegated Administration Services (DAS) application, used to administer users and group information. This information may also be loaded or modified via standard LDAP Data Interchange Format (LDIF) scripts.
- Additional administrative scripts for configuring the SSO system and registering HTTP servers.

Additional OAS servers are needed to deploy the business applications leveraging the SSO technology.

## Can Oracle Single Sign-On Work with Other SSO Implementations?

Yes, SSO has the ability to interoperate with many other SSO implementations, but some restrictions exist.

## Oracle Single Sign-on Terms and Definitions

### Authentication

Authentication is the process of establishing a user's identity. There are many types of authentication. The most common authentication process involves a user ID and password.

### Dynamically Protected URLs

A "Dynamically Protected URL" is a URL whose implementing application is aware of the SSO environment. The application may allow a user limited access when the user has not been authenticated. Applications that implement dynamic SSO protection typically display a "Login" link to provide user authentication and gain greater access to the application's resources.

### Identity Management Infrastructure

The Identity Management Infrastructure is the collection of product and services which provide Oracle Single Sign-on functionality. This includes the Oracle Internet Directory, an Oracle HTTP server, and the Oracle Single Sign-On services. The Oracle Application Server deployed with these components is typically referred as the "Infrastructure" instance.

### MOD\_OSSO

mod\_osso is an Apache Web Server module an Oracle HTTP Server uses to function as a partner application within an Oracle Single Sign-On environment. The Oracle HTTP Server is based on the Apache HTTP Server.

### Oracle Internet Directory

Oracle Internet Directory (OID) is an LDAP-compliant directory service. It contains user ids, passwords, group membership, privileges, and other attributes for users who are authenticated using Oracle Single Sign-On.

## Partner Application

A partner application is an application that delegates authentication to the Oracle Identity Management Infrastructure. One such partner application is the Oracle HTTP Server (OHS) supplied with the Oracle Application Server. OHS uses the MOD\_OSSO module to configure this functionality.

All partner applications must be registered with the Oracle Single Sign-On server. An output product of this registration is a configuration file the partner application uses to verify a user has been previously authenticated.

## Realm

A Realm is a collection users and groups (roles) managed by a single password policy. This policy controls what may be used for authentication (for example, passwords, X.509 certificates, and biometric devices). A Realm also contains an authorization policy used for controlling access to applications or resources used by one or more applications.

A single OID can contain multiple Realms. This feature can consolidate security for retailers with multiple banners or to consolidate security for multiple development and test environments.

## Statically Protected URLs

A URL is considered to be "Statically Protected" when an Oracle HTTP server is configured to limit access to this URL to only SSO authenticated users. Any attempt to access a "Statically Protected URL" results in the display of a login page or an error page to the user.

Servlets, static HTML pages, and JSP pages may be statically protected.

## What Single Sign-On is not

Single Sign-On is NOT a user ID/password mapping technology.

However, some applications can store and retrieve user IDs and passwords for non-SSO applications within an OID LDAP server. An example of this is the Oracle Forms Web Application framework, which maps SSO user IDs to a database logins on a per-application basis.

## How Oracle Single Sign-On Works

Oracle Single Sign-On involves a couple of different components. These are:

- The Oracle Single Sign-On servlet, which is responsible for the back-end authentication of the user.
- The Oracle Internet Directory LDAP server, which stores user IDs, passwords, and group (role) membership.
- The Oracle HTTP Server associated with the web application, which verifies and controls browser redirection to the SSO servlet.
- If the web application implements dynamic protection, then the web application itself is involved with the SSO system.

## Statically Protected URLs

When an unauthenticated user accesses a statically protected URL, the following occurs:

1. The Oracle HTTP server recognizes the user has not been authenticated and redirects the browser to the Oracle Single Sign-On servlet.
2. The SSO servlet determines the user must authenticate, and displays the SSO login page.
3. The user must sign in via a valid user ID and password. If the SSO servlet has been configured to support multiple Realms, a valid realm must also be entered. The user ID, password, and realm information is validated against the Oracle Internet Directory LDAP server.
4. The SSO servlet creates and sends the user's browser an SSO session cookie. This cookie is never persisted to disk and is specific only to the current browser session. This cookie contains the user's authenticated identity. It does NOT contain the user's password.
5. The SSO servlet redirects the user back to the Oracle HTTP Server, along with SSO specific information.
6. The Oracle HTTP Server decodes the SSO information, stores it with the user's session, and allows the user access to the original URL.

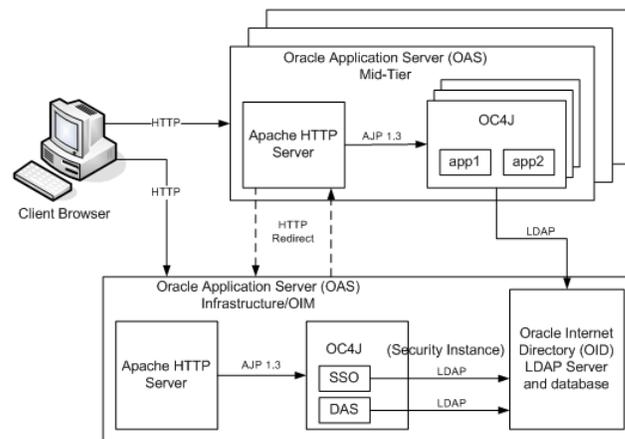
## Dynamically Protected URLs

When an unauthenticated user accesses a dynamically protected URL, the following occurs:

1. The Oracle HTTP server recognizes the user has not been authenticated, but allows the user to access the URL.
2. The application determines the user must be authenticated and sends the Oracle HTTP server a specific status to begin the authentication process.
3. The Oracle HTTP Server redirects the user's browser session to the SSO Servlet.
4. The SSO servlet determines the user must authenticate, and displays the SSO login page.
5. The user must sign in via a valid user ID and password. If the SSO servlet has been configured to support multiple Realms, a valid realm must also be entered. The user ID, password, and realm information is validated against the Oracle Internet Directory LDAP server.
6. The SSO servlet creates and sends the user's browser an SSO session cookie. This cookie is never persisted to disk and is specific only to the current browser session. This cookie contains the user's authenticated identity. It does NOT contain the user's password.
7. The SSO servlet redirects the user back to the Oracle HTTP Server, along with SSO specific information.
8. The Oracle HTTP Server decodes the SSO information, stores it with the user's session, and allows the user access to the original URL.

## Single Sign-on Topology

Figure 6–1 Single Sign-on Topology



## Installation Overview

Installing Oracle Single Sign-On consists of installing the following components:

1. Installing the Oracle Internet Directory (OID) LDAP server and the Infrastructure Oracle Application Server (OAS). These are typically performed using a single session of the Oracle Universal Installer and are performed at the same time. OID requires an Oracle relational database and if one is not available, the installer also installs this as well.

The Infrastructure OAS includes the Delegated Administration Services (DAS) application as well as the SSO servlet. The DAS application can be used for user and realm management within OID.

2. Installing additional OAS 10.1.2 midtier instances for the Oracle Retail applications, such as RMS, that are based on Oracle Forms technologies. These instances must be registered with the Infrastructure OAS installed in step 1).
3. Installing additional application servers to deploy other Oracle Retail applications and performing application specific initialization and deployment activities.

## Infrastructure Installation and Configuration

The Infrastructure installation for SSO is dependent on the environment and requirements for its use. Deploying an Infrastructure OAS to be used in a test environment does not have the same availability requirements as for a production environment. Similarly, the Oracle Internet Directory (OID) LDAP server can be deployed in a variety of different configurations. See the Oracle Application Server Installation Guide and the Oracle Internet Directory Installation Guide for more details.

## OID User Data

Oracle Internet Directory is an LDAP v3 compliant directory server. It provides standards-based user definitions out of the box.

The current version of Oracle Single Sign-On only supports OID as its user storage facility. Customers with existing corporate LDAP implementations may need to synchronize user information between their existing LDAP directory servers and OID. OID supports standard LDIF file formats and provides a JNDI compliant set of Java classes as well. Moreover, OID provides additional synchronization and replication facilities to integrate with other corporate LDAP implementations.

Each user ID stored in OID has a specific record containing user specific information. For role-based access, groups of users can be defined and managed within OID. Applications can thus grant access based on group (role) membership saving administration time and providing a more secure implementation.

## OID with Multiple Realms

OID and SSO can be configured to support multiple user Realms. Each realm is independent from each other and contains its own set of user IDs. As such, creating a new realm is an alternative to installing multiple OID and Infrastructure instances. Hence, a single Infrastructure OAS can be used to support many development and test environments by defining one realm for each environment.

Realms may also be used to support multiple groups of external users, such as those from partner companies. For more information on Realms, see the Oracle Internet Directory Administrators Guide.

## User Management

User Management consists of displaying, creating, updating or removing user information. There are two basic methods of performing user management: LDIF scripts and the Delegate Administration Services (DAS) application.

### OID DAS

The DAS application is a web based application designed for both administrators and users. A user may update their password, change their telephone number of record, or modify other user information. Users may search for other users based on partial strings of the user's name or ID. An administrator may create new users, unlock passwords, or delete users.

The DAS application is fully customizable. Administrators may define what user attributes are required, optional or even prompted for when a new user is created.

Furthermore, the DAS application is secure. Administrators may also what user attributes are displayed to other users. Administration is based on permission grants, so different users may have different capabilities for user management based on their roles within their organization.

### LDIF Scripts

Script based user management can be used to synchronize data between multiple LDAP servers. The standard format for these scripts is the LDAP Data Interchange Format (LDIF). OID supports LDIF script for importing and exporting user information. LDIF scripts may also be used for bulk user load operations.

## User Data Synchronization

The user store for Oracle Single Sign-On resides within the Oracle Internet Directory (OID) LDAP server. Oracle Retail applications may require additional information attached to a user name for application-specific purposes and may be stored in an application-specific database. Currently, there are no Oracle Retail tools for synchronizing changes in OID stored information with application-specific user stores. Implementers should plan appropriate time and resources for this process. Oracle Retail strongly suggests that you configure any Oracle Retail application using an LDAP for its user store to point to the same OID server used with Oracle Single Sign-On.

## Configuring RSM for Single Sign-on

The Oracle Retail Workspace installer prompts you to enter the URL for your supported Oracle Retail applications. However, if a client installs a new application after Oracle Retail Workspace is installed, the `retail-workspace-page-config.xml` file needs to be edited to reflect the new application.

The file as supplied comes with all appropriate products configured, but the configurations of non-installed products have been "turned off". Therefore, when "turning on" a product, locate the appropriate entry, set "rendered" to "true", and enter the correct URL and parameters for the new application.

The entry consists of the main URL string plus one parameter named "template". The value of the template parameter is inserted by the installer. Somewhere in the installer property files there is a value for the properties "deploy.retail.product.rpm.url" and "deploy.retail.product.rpm.template".

For example, suppose RPM was installed on `mycomputer.mycompany.com`, port 7777, using a standard install and RPM configured with the application name of "rpm13int1". If you were to access RPM directly from your browser, you would type in:

```
http://mycomputer.mycompany.com:7777/rpm13int1/launch?template=rpm_jnlp_
template.vm
```

The entry in the `retail-workspace-page-config.xml` after installation would resemble the following:

```
<secure-work-item id="rpm"
    display-string="#{confMsgs.rpmTitle}"
    rendered="true"
    launchable="true"
    show-in-content-area="false"
    target-frame="_self">
  <url>http://mycomputer.mycompany.com:7777/rpm13int1/launch</url>
  <parameters>
    <parameter name="template">
      <value>rpm_jnlp_template.vm</value>
    </parameter>
  </parameters>
</secure-work-item>
```



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## Java and RETL Batch Processes

This chapter is divided into two sections. The first section reflects Java-based batch processing within RPM. The second section concerns RETL extract batch processing (for a data warehouse such as RDW, for example).

### Java Batch Processes

This section provides the following:

- An overview of RPM's batch processing
- A description of how to run batch processes, along with key parameters
- A functional summary of each batch process, along with its dependencies
- A description of some of the features of the batch processes (batch return values, and so on)

### Java Batch Process Architectural Overview

The goal of much of RPM's Java batch processing is to select business objects from the persisted mechanism (for example, a database) by a certain criteria and then to transform them by their state. These RPM Java-based batch processes remove some of the processing load from the real-time online system and are run periodically.

Note the following characteristics of RPM's batch processes:

- RPM's batch processes are run in Java. For the most part, batch processes engage in their own primary processing.
- They are not accessible through a graphical user interface (GUI).
- They are scheduled by the retailer.
- They are designed to process large volumes of data, depending upon the circumstances and process.
- They are not file-based batch processes.

### Running a Java-based Batch Process

Java processes are scheduled through executable shell scripts (.sh files). Oracle Retail provides each of these shell scripts. During the installation process, the batch shell scripts and the .jar files on which they depend are copied to a client-specified directory structure. See the Oracle Retail Price Management Installation Guide for details. The batch shell scripts must be run from within that directory structure.

Each script performs the following internally:

- sets up the Java runtime environment before the Java process is run.
- triggers the Java batch process.

To use the scripts, confirm that the scripts are executable (using `ls -l`) and run `chmod +x *.sh` if necessary. The shell scripts take two arguments: username and password. The output can be redirected to a log file (as shown in the example below).

---



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**Note:** The script `launchRpmBatch.sh` must be modified to include the correct environment information before any of the batch scripts run correctly.

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The following is an example of how to use a batch shell script:

```
./locationMoveBatch.sh MyUsername MyPassword > log 2>&1
```

### Additional Notes

- All the output (including errors) is sent to the log file.
- The scripts are meant to run in Bash. They have problems with other shells.
- If the scripts are edited on a Windows computer and then transferred to UNIX, they may have carriage returns (^M) added to the line ends. These carriage returns (^M) cause problems and should be removed.

## Script Catalog

Script	Batch program executed
<code>clearancePriceChangePublishBatch.sh</code>	<code>ClearancePriceChangePublishBatch</code>
<code>injectorPriceEventBatch.sh</code>	<code>injectorPriceEventBatch</code>
<code>itemLocDeleteBatch.sh</code>	<code>ItemLocDeleteBatch</code>
<code>itemReclassBatch.sh</code>	<code>itemReclassBatch</code>
<code>locationMoveBatch.sh</code>	<code>LocationMoveBatch</code>
<code>merchExtractKickOffBatch.sh</code>	<code>MerchExtractKickOffBatch</code>
<code>NewItemLocationBatch.sh</code>	<code>NewItemLocationBatch</code>
<code>PriceChangeAreaDifferentialBatch.sh</code>	<code>PriceChangeAreaDifferentialBatch</code>
<code>priceChangeAutoApproveResultsPurgeBatch.sh</code>	<code>PriceChangeAutoApproveResultsPurgeBatch</code>
<code>priceChangePurgeBatch.sh</code>	<code>PriceChangePurgeBatch</code>
<code>priceChangePurgeWorkspaceBatch.sh</code>	<code>PriceChangePurgeWorkspaceBatch</code>
<code>priceEventExecutionBatch.sh</code>	<code>PriceEventExecutionBatch</code>
<code>priceStrategyCalendarBatch.sh</code>	<code>PriceStrategyCalendarBatch</code>
<code>promotionPriceChangePublishBatch.sh</code>	<code>PromotionPriceChangePublishBatch</code>
<code>promotionPurgeBatch.sh</code>	<code>PromotionPurgeBatch</code>
<code>purgeBulkConflictCheckArtifacts.sh</code>	<code>purgeBulkConflictCheckArtifacts</code>
<code>purgeExpiredExecutedOrApprovedClearancesBatch.sh</code>	<code>PurgeExpiredExecutedOrApprovedClearancesBatch</code>
<code>purgeLocationMovesBatch.sh</code>	<code>PurgeLocationMovesBatch</code>

Script	Batch program executed
PurgePayloadsBatch.sh	PurgePayloadsBatch
purgeUnusedAndAbandonedClearancesBatch.sh	PurgeUnusedAndAbandonedClearancesBatch
regularPriceChangePublishBatch.sh	RegularPriceChangePublishBatch
RPMtoORPOSPublishBatch	RPMtoORPOSPublishBatch
RPMtoORPOSPublishExport	RPMtoORPOSPublishExport
statusPageCommandLineApplication.sh	statusPageCommandLineApplication
taskPurgeBatch.sh	TaskPurgeBatch
worksheetAutoApproveBatch.sh	WorksheetAutoApproveBatch
launchRpmBatch.sh	The retailer does not schedule this script. Other batch programs call this script behind the scenes. Note that this script sets up environment information and takes as a parameter the name of the batch program to run.
zoneFutureRetailPurgeBatch.sh	ZoneFutureRetailPurgeBatch

## Scheduler and the Command Line

If the retailer uses a scheduler, arguments are placed into the scheduler.

If the retailer does not use a scheduler, arguments must be passed in at the UNIX command line.

The Java batch processes are to be called via the shell scripts. These scripts take any and all arguments that their corresponding batch process would take when executing.

## Functional Descriptions and Dependencies

The following table summarizes RPM's batch processes and includes a description of each batch process's business functionality.

Batch processes	Details
ClearancePriceChangePublishBatch	This batch process formats and stages output of clearance price change price events.
InjectorPriceEventBatch	This batch program performs the necessary work to import pricing events (regular price changes, clearance price changes and simple promotions) and optionally submit the events for approval.
ItemLocDeleteBatch	This batch program handles RMS deletions of item locations.
itemReclassBatch	When items are moved from one department/class/subclass to another in the merchandising system, this batch process accordingly sets the correct department/class/subclass for these items in the RPM_FUTURE_RETAIL table.
LocationMoveBatch	This batch process moves locations between zones in a zone group.
MerchExtractKickOffBatch	This batch process builds worksheets in RPM. MerchExtractKickOffBatch.java either creates or updates worksheets based on price strategies and the calendars attached to them.
NewItemLocationBatch	The NewItemLocationBatch process is utilized when you are operating RPM without the RIB.  This batch process replaces the Item/Location Creation RIB message. It ranges item locations by putting them into the future retail table. Item and location are fed to this program via the RPM_STAGE_ITEM_LOC table, which is populated by an RMS process.

Batch processes	Details
PriceChangeAreaDifferentialBatch	This batch program allows the user to generate and approve Price Changes for selected secondary areas of an Area Differential.
PriceChangeAutoApproveResultsPurgeBatch	This batch process deletes old error message from the price change auto approve batch program.
PriceChangePurgeBatch	This batch process deletes past price changes.
PriceChangePurgeWorkspaceBatch	This batch process deletes abandoned price change workspace records.
PriceEventExecutionBatch	This batch process performs the necessary work to start (regular price change, clearance price change, promotions) and end (price change, promotions) pricing events.
PriceStrategyCalendarBatch	This batch process maintains calendars assigned to price strategies.
PromotionPriceChangePublishBatch	This batch process formats and stages output of promotion price change price events.
PromotionPurgeBatch	This batch process deletes old and rejected promotions.
purgeBulkConflictCheckArtifacts	This batch program allows you to clean up the working tables in the case that there are environment issues that cause records to be left in these tables.
PurgeExpiredExecutedOrApprovedClearancesBatch	This batch process deletes expired clearances in 'Executed' or 'Approved' statuses.
PurgeLocationMovesBatch	This batch process cleans up expired/executed location moves
PurgePayloadsBatch	This batch program purges entries related to price events from the RPM_*PAYLOAD tables.
PurgeUnusedAndAbandonedClearancesBatch	This batch process deletes unused and rejected clearances.
RegularPriceChangePublishBatch	This batch process formats and stages output of regular price change price events.
RPMtoORPOSPublishBatch	The RPMtoORPOSPublishBatch program formats and stages output of different price events like PriceChange, Clearance and Promotions.
RPMtoORPOSPublishExport	The RPMtoORPOSPublishExport program calls a sql script "RPMtoORPOSSpoolMsg.sql". This script spools the data collected from different publish tables of different price events (Price Change, Clearance and Promotion).
statusPageCommandLineApplication	The status page batch program (statusPageCommandLineApplication.sh) performs some data checks, to verify that some of the assumptions that the application makes about the data are not violated.
TaskPurgeBatch	The TaskPurgeBatch purges the entries from RPM_*TASK tables based on the entered purge days and the status indicator.
WorksheetAutoApproveBatch	This batch process approves maintain margin strategy worksheets that have not been acted upon by the end of the review period. The strategies must be marked as auto-approve in order to be processed.
ZoneFutureRetailPurgeBatch	This batch process deletes past zone/item price change actions.

## Batch Process Scheduling

Before setting up an RPM process schedule, familiarize yourself with Batch Schedule document published in conjunction with this release.

## Threading and the RPM\_BATCH\_CONTROL Table

Some RPM batch processes use the RPM\_BATCH\_CONTROL table, which is a database administrator (DBA) maintained table and is populated by the retailer. This table defines the following:

- The batch process that is to be threaded.
- The number of threads that should be run at a time.
- How much data each thread should process (for example, 2 strategies per thread, 500 item/location/price changes by thread, and so on).

Each batch design later in this chapter states the following in its 'Threading' section:

- Whether the batch process utilizes the RPM\_BATCH\_CONTROL table.
- Whether or not the batch process is threaded.
- How the batch process is threaded (by strategy, by department, and so on).

## Return Value Batch Standards

All batch processes in RPM conform to the Oracle Retail batch standards. They are executed and terminated in the same manner as other batch processes in the Oracle Retail suite of products. The following guidelines describe the return values that RPM's batch processes utilize:

### Return Values

0 – The function completed without error.

1 – A fatal error occurred. The error messages are logged, and the process is halted.

### Batch Logging

Relevant progress messages are logged with regard to batch program runtime information. The setting for these log messages is at the Info level in log4j.

For more information, see "Chapter 2 – Backend System Administration and Configuration".

### Conflict Checking

This section describes conflict checking rules, with an example of a user-defined rule.

Conflict checking is made up of 23 rules that determine whether or not a price event can be approved.

The rules are broken up into three different categories.

- Merge validator conflict checking rules

These rules are "pre-merge," meaning that the effect of the new price event cannot be added to rpm\_future\_retail.

- Post-merge conflict checking rules  
These rules are “post-merge,” meaning that the effect of the new price event has been added to the RPM\_FUTURE\_RETAIL table before these 12 rules are run.
- Conflict checking rules controlled by system options  
There are three rules that can be turned on or off by disabling or enabling system options in RPM.

### **Merge Validator Conflict Checking Rules**

Merge Validator is the first step in conflict checking. The price events (regular price changes, clearances, or promotions) that are proposed by the user are rejected before they populate the future timeline. This conflict checking is required, and the user cannot choose whether to run these checks.

1. One fixed-price promotion maximum  
Only one fixed-price promotion can affect an item/location combination on the timeline. This conflict check verifies that only one fixed-price promotion exists on the same effective day per item/location.  
There can be only one fixed-price promotion in the current promotion, or across all existing promotions.
2. Duplicate price change  
This rule ensures that the new event does not cause multiple price changes for a given date at any point in time on an item/location timeline. If the date of the price change is equal to the VDATE, it is allowed. This allows multiple emergency price changes for the current day.
3. Duplicate clearance price change  
This rule ensures that the new clearance does not cause multiple clearances for a given date at any point on an item/location timeline. If the date of the clearance is equal to the VDATE, it is allowed. This allows multiple emergency clearances for the current day.
4. Multiple clearance events  
Reset dates for clearances must be in the past before another clearance event can populate the timeline.  
This rule ensures that only one markdown series can exist at any point for an item/location on the future timeline. Only clearance resets that have a date greater or equal to the VDATE are considered.
5. One promotion component detail maximum for item/location detail  
This rule ensures that the new event does not cause more than one promotion component detail from a single promotion component to affect an item/location at any point on an item/location timeline.

## Post-Merge Conflict Checking Rules (rpm\_conflict\_query\_control Table)

This is the final series in the conflict check process. After the effect of the price event has been added to the RPM\_FUTURE\_RETAIL table, the validation is done by processing the following rules to ensure that the price event is valid.

The RPM\_CONFLICT\_QUERY\_CONTROL table provides the ability to add some configuration your conflict checking. The configuration capabilities are as follows:

- The user can add custom conflict checking rules.
- The user can override the promotion constraint conflict checking rule. The rule that can be turned off is RPM\_CC\_PROMO\_CONSTRAINT.VALIDATE.

---

**Note:** It is possible for the user to override any of the remaining 11 conflict checking rules for performance reasons, but this is not supported in base RPM. Turning off any of these rules could cause corrupt data in the RPM\_FUTURE\_RETAIL table.

---

- RPM\_CC\_NEG\_RETAIL.VALIDATE  
Future retail cannot be negative. The retail cannot become negative as a result of adding or deleting a price change. Conflict checking is done for any row that is added to RPM\_FUTURE\_RETAIL.
- RPM\_CC\_CLEAR\_LT\_REG.VALIDATE  
Clearance retail must be less than or equal to the regular retail (item/location). The first markdown can be equal to the regular retail, but any additional markdowns must reduce retail.
- RPM\_CC\_CLEAR\_MKDN.VALIDATE  
The clearance markdown must be less than the previous markdown. The new event cannot cause a clearance retail to increase from markdown to markdown at any point on an item/location timeline. The first markdown can make no change, but each additional markdown must be lower than the previous markdown.
- RPM\_CC\_CLEARUOM\_SELLUOM.VALIDATE  
The clearance fixed price change unit of measure (UOM) must be the same as the regular price UOM. For example, if the regular price is \$2 each, a conflict occurs if you try to run a fixed price clearance for \$20 per dozen.
- RPM\_CC\_FIXED\_CLR\_PROM\_OVER.VALIDATE  
The fixed price clearance cannot overlap with a fixed price promotion if the promotion is defined as “apply to clearance.”  
This rule ensures that the new event does not cause a fixed amount clearance to overlap with a promotion that has an “apply to” code of “clearance only” or “regular and clearance” at any point on an item/location timeline.
- RPM\_CC\_PROM\_LT\_CLEAR\_REG.VALIDATE  
The new selling retail cannot be lower than the promotional retail (simple or complex).  
This rule ensures that the new event does not cause the selling or clearance retail to be less than the promotional retail at any point on the item/loc timeline. This rule applies only if the clearance overlap indicator is ‘Y’.
- RPM\_CC\_AMOUNT\_OFF\_UOM.VALIDATE

Amount-off changes cannot change the unit of measure.

This rule ensures that the new price change does not cause a fixed amount change value UOM to differ from the retail UOM at any point on the item/location timeline. For example, it would stop the scenario if the selling retail is \$8 each and the price change is \$2 off per ounce. This conflict check applies to price changes, clearances, and promotions.

- RPM\_CC\_MULTI\_UNIT\_UOM.VALIDATE

Multi-unit retail cannot be less than the selling retail.

This rule ensures that the new event does not cause the multi-unit retail to be less than the selling retail, or the selling retail to be more than purchase of two of the multi-units at any point on the item/location timeline. For example, if the single unit retail is \$1 each and the multi-unit retail is \$1.50 for two, the check ensures that the multi-unit retail is greater than the selling unit (yes), and the multi-unit retail is less than the multi-unit quantity times the selling retail: \$1.50 is less than \$1.00 times 2 (yes).

- RPM\_CC\_PC\_PROM\_OV.VALIDATE

A regular price change cannot occur during a promotion.

New price changes cannot overlap with a promotion at any point on the item/location timeline if the price change overlap indicator is 'N'.

---

---

**Note:** This rule can also be configured by changing the system option.

---

---

- RPM\_CC\_CL\_PROM\_OV.VALIDATE

Clearances and promotions cannot overlap.

Clearance price changes and promotional price changes cannot run concurrently unless the clearance overlap indicator is 'Y'.

---

---

**Note:** This rule can also be configured by changing the system option.

---

---

- RPM\_CC\_PROM\_COMP\_CNT.VALIDATE

An item/location can exist on more than one promotion at a time.

If Multiple Promotions Ind = 'N', the new promotion must be the only promotion component active within the current promotion, or across other promotions.

- RPM\_CC\_PROMO\_CONSTRAINT.VALIDATE

Validate new item/location price events against Promotion Constraint.

This is the only rule in the table that can be overridden (turned off). If the rule action is set to 'N', all promotion constraints that are set up in RPM are ignored.

## Rules Controlled by System Options

The following rules can be turned on or off by changing system options settings:

- An item/location can exist on more than one promotion at a given time.  
If the indicator is set to 'Yes' (checked), an item can have its retail price affected by more than one promotional discount at a single time in a given location. If the indicator is set to 'No' (unchecked), only one promotional discount can exist at the same time for a given item/location.
- A regular price change cannot occur during a promotion.  
If Price change/Promotion overlap Ind = 'N', a price change cannot overlap with a promotion at any point on the item/loc timeline. If Price change/Promotion overlap Ind = 'Y', then a price change can be approved during a promotion.
- Clearances and promotions cannot overlap.  
If Clearance/Promotion overlap Ind = 'N', a clearance cannot overlap with a promotion at any point on the item/loc timeline. If Clearance/Promotion overlap Ind = 'Y', a clearance can be approved during a promotion.

## Adding User-Defined Conflict Checking Rules

The RPM\_CONFLICT\_QUERY\_CONTROL table allows the addition of user-defined rules. When a row is added to the RPM\_CONFLICT\_QUERY\_CONTROL table and a conflict function is implemented that fits the expected prototype, the rule is executed during all conflict check runs.

The conflict checking functions are executed after the new price event has been added to the RPM\_FUTURE\_RETAIL table so that the effect of the change can be seen by the rule checking function.

The following is an example of how to add a rule.

Rule definition: No item should sell for less than \$5.

1. Add a row to the rpm\_conflict\_query\_control

```
insert into RPM_CONFLICT_QUERY_CONTROL (
    CONFLICT_QUERY_CONTROL_ID,
    CONFLICT_QUERY_FUNCTION_NAME,
    CONFLICT_QUERY_DESC,
    ACTIVE,
    OVERRIDE_ALLOWED,
    EXECUTION_ORDER,
    BASE_GENERATED,
    BASE_REQUIRED,
    LOCK_VERSION)
select RPM_CONFLICT_QUERY_CONTROL_SEQ.nextval,
    'CUSTOM_RULE.BELOW_FIVE_CHECK',
    '$5 check',
    'Y',
    'Y',
    20,
    'N',
    'N',
    null
from dual;
```

2. Implement CUSTOM\_RULE.BELOW\_FIVE\_CHECK to fit the expected prototype. The function should take no input parameters. The function should return a CONFLICT\_CHECK\_ERROR\_TBL as an output parameter to hold any error or conflict information. The function should return 0 for failure and 1 for success.

```

CREATE OR REPLACE PACKAGE BODY CUSTOM_RULE AS
-----
FUNCTION BELOW_FIVE_CHECK(IO_error_table    IN OUT CONFLICT_CHECK_ERROR_TBL)
RETURN NUMBER IS

    L_error_key    VARCHAR2(255) := NULL;
    L_error_type   VARCHAR2(255) := NULL;
    L_function     VARCHAR2(61)  := 'RPM_CC_NEG_RETAIL.VALIDATE';

    L_error_rec    CONFLICT_CHECK_ERROR_REC := NULL;
    L_error_tbl    CONFLICT_CHECK_ERROR_TBL := CONFLICT_CHECK_ERROR_TBL();

    cursor c_check is
        select price_event_id,
               future_retail_id
        from rpm_future_retail_gtt gtt
        where gtt.price_event_id NOT IN (select ccet.price_event_id
                                         from table(cast(L_error_tbl as
conflict_check_error_tbl)) ccet)
        and (selling_retail    < 5
            or clear_retail    < 5
            or simple_promo_retail < 5
            or complex_promo_retail < 5);

BEGIN

    if IO_error_table is NOT NULL and
       IO_error_table.count > 0 then
        L_error_tbl := IO_error_table;
    else
        L_error_rec := CONFLICT_CHECK_ERROR_REC(-99999, null, null, null);
        L_error_tbl := CONFLICT_CHECK_ERROR_TBL(L_error_rec);
    end if;

    for rec in c_check LOOP
        L_error_rec := CONFLICT_CHECK_ERROR_REC(rec.price_event_id, rec.future_
retail_id,
                                               RPM_CONFLICT_LIBRARY.CONFLICT_
ERROR, 'below_five_check_string');
        if IO_error_table is null then
            IO_error_table := CONFLICT_CHECK_ERROR_TBL(L_error_rec);
        else
            IO_error_table.EXTEND;
            IO_error_table(IO_error_table.COUNT) := L_error_rec;
        end if;
    end LOOP;

    return 1;

EXCEPTION
when OTHERS then
    L_error_rec := CONFLICT_CHECK_ERROR_REC(null, null,
                                             RPM_CONFLICT_LIBRARY.PLSQL_ERROR,
                                             SQL_LIB.CREATE_MSG('PACKAGE_

```

```

ERROR' ,
                                                    SQLERRM,
                                                    L_function,
                                                    to_

char(SQLCODE));
    IO_error_table := CONFLICT_CHECK_ERROR_TBL(L_error_rec);
    return 0;
END BELOW_FIVE_CHECK;
-----
END;
/

```

3. Define the error string `below_five_check_string` for the new rule in the Java property file (`messages.properties`).

## Bulk Conflict Checking

This section describes:

- Bulk conflict checking and its impact on performance
- Functional areas affected by bulk conflict checking
- Batch design updates, including any additional parameters, for batch programs that have changed

### Overview of Bulk Conflict Checking and Its Impact on Performance

In the previous RPM release, the conflict check engine in RPM is limited to conflict checking only one price event at a time. So when the user sends multiple price events for conflict checking (for example by multi selecting several price events within the Price Change, Clearance or Promotion Component Detail maintenance screen; Price Change Generation for Area Differential; Worksheet approval), RPM would loop through this collection of price events and does the conflict checking for each price event one at a time.

The fact that running the conflict checking for 100 price events with 10 item/locations in each price event took a lot of more time compared to running the conflict checking for one price event with 1000 item/locations proved that there was a great deal of overhead calling the conflict checking process multiple times.

Allowing RPM to do Conflict Checking for a collection of Price Events at a time improves RPM performance, especially in this functionality:

- Price Change generation for Area Differential.
- Worksheet approval.
- Location Move execution (with the new requirement to adjust the Item/Location selling retail following the new zone selling retail).
- External system interface.
- General Price Event approval (i.e., when the user is using the UI to multi select a large number of price events and trying to approve them).

In this release, RPM has been modified so that its Conflict Checking engine is able to process in bulk (that is, multiple price events at a time). The approach taken to modify RPM to be able to do conflict checking for a collection of price events was based on the assumptions below:

- The collection of price events is of the same type (for example, Price Change, Clearance, Simple Promotion, Threshold Promotion and Multi-buy Promotion).
- The item/locations that are affected by each price event in the collection are not overlapping. If they are overlapping, then the price events are split into several smaller collections with price events which item/location are not overlapping. These new collections are then conflict checked separately one collection at a time.
- If RIB is turned on, and there is some problem during the publishing, then the whole collection is rolled backed.
- Failures in the below areas (which are executed in the same transaction of the conflict checking process) result in the entire collection in a thread (see explanation on Threading mechanism below) being rolled back
  - Purge of old Future Retails records
  - Population of the payload tables
  - Zone Future Retail processing (for primary zone price changes).
  - Unexpected error during the transaction (e.g. Table Locking or other Database error).

To illustrate how the conflict checking engine processes the collection of price events, please refer to the example below.

Assume that one user sent this collection of price changes to RPM to be approved:

Price Change	Effective Date	Item / Location	Status
PC 1	9/7/07	Item 1 / Zone 1	WORKSHEET
PC 2	9/28/07	Item 1 / Location 1	WORKSHEET
PC 3	9/15/07	Item 2 / Zone 2	WORKSHEET
PC 4	9/30/07	Item 3 / Zone 1	WORKSHEET

In the table above, Zone 1 contains the following locations:

- Location 1
- Location 2
- Location 3
- Location 4

And Zone 2 contains the following locations:

- Location 5
- Location 6
- Location 7
- Location 8
- Location 9

The first process is to separate these price changes into several collections (referred to as sequence) based on the item/location combination so that there are no item/location overlapping in the sequence. From the example above, it can be seen that the PC1 and PC2 are overlapping. This collection of price changes is then divided into two sequences:

Sequence	Price Change(s)	Effective Date	Item / Location(s)
1	PC 1	9/7/07	Item 1 / Zone 1
	PC 3	9/15/07	Item 2 / Zone 2
	PC 4	9/30/07	Item 3 / Zone 1
2	PC 2	9/28/07	Item 1 / Location 1

The above sequences are then processed one at a time, to ensure that there is a database locking issue. Note that for the overlapping price changes (PC1 and PC2), the decision of which price changes should go to the first or second sequence is based on the effective date of the price change.

To further make this conflict checking process runs faster, the sequences are divided into several threads. These threads within the sequence are processed simultaneously. To decide the number of threads within the sequence, there is a row in the RPM\_BATCH\_CONTROL table with PROGRAM\_NAME column equals to 'com.retek.rpm.app.bulkcc.service.BulkConflictCheckAppService'.

The value of the THREAD\_LUW\_COUNT column decides the maximum number of item/location in the thread. The clients can adjust this number (based on the number of processors, size of the processors, and size of the datasets being processed, among other things) to optimize this conflict checking process in their environment. The default value that is set right now is 10,000.

From the example of the price changes above, if the THREAD\_LUW\_COUNT is set to 10 then the sequences are divided into threads similar to the table below:

#### Processed First: Sequence One:

Sequence	Thread	Price Change	Item / Location(s)
1	1	PC 1	Item 1 / Location 1
			Item 1 / Location 2
			Item 1 / Location 3
			Item 1 / Location 4
1	1	PC 3	Item 2 / Location 5
			Item 2 / Location 6
			Item 2 / Location 7
			Item 2 / Location 8
1	2	PC 4	Item 3 / Location 1
			Item 3 / Location 2
			Item 3 / Location 3
			Item 3 / Location 4

#### Processed Second: Sequence Two:

Sequence	Thread	Price Change	Item / Location(s)
2	1	PC 2	Item 1 / Location 1

Even though the Item3/Location 1 of PC 4 can fit into Thread 1 of sequence 1, there is an additional rule that prevents that. This rule is "Item/locations of one price change cannot be processed across multiple threads".

## ClearancePriceChangePublishBatch Batch Design

The ClearancePriceChangePublishBatch program formats and stages output of clearance price change price events.

The corresponding clearancePriceChangePublishExport shell script produces a pipe ('|') delimited flat-file export based on the output of the ClearancePriceChangePublishBatch.

### Usage

The following command runs the ClearancePriceChangePublishBatch job:

```
ClearancePriceChangePublishBatch userid password
```

Where the first argument is the RPM user id and the second argument is the password.

The following command runs the clearancePriceChangePublishExport job:

```
clearancePriceChangePublishExport.sh database-connect-string path
```

Where the first argument is the database connect string (user/pwd@database) and the second argument is the path where the file should be written. The path is optional and if not supplied, the path ../output is used.

### Detail

The batch looks for price events in the RPM\_PRICE\_EVENT\_PAYLOAD table with a RIB\_FAMILY of "CLRPRCCHG" and distributes those events to multiple threads based on the settings in the RPM\_BATCH\_CONTROL table. Each thread reads in its set of clearance price change events from tables RPM\_PRICE\_EVENT\_PAYLOAD and RPM\_CLEARANCE\_PAYLOAD and generates output in RPM\_PRICE\_PUBLISH\_DATA. After the flat file is successfully generated by the Export script (see format below), the associated records in the payload tables are deleted.

PurgePayloadsBatch should be run to delete records in the payload tables.

A single flat-file (CLRPC\_<timestamp>.pub) is created, where <timestamp> is the current system time stamp.

### Output File

FHEAD – REQUIRED: File identification, one line per file.

FDETL – OPTIONAL: Price Change Event (Create or Modify)

FDELE – OPTIONAL: Price Change Event (Delete)

FTAIL – REQUIRED: End of file marker, one line per file.

### Output File Layout

Record Name	Field Name	Field Type	Default Value	Description
FHEAD	Record Descriptor	Char(5)	FHEAD	File head marker
	Line id	Number(10)	1	Unique line id
	File Type	Char(5)	CLRPC	Clearance Price Changes
	Export timestamp	Timestamp		System clock timestamp (YYYYMMDDHHMISS)
FDETL	Record Descriptor	Char(5)	FDETL	File Detail Marker (1 per clearance create or modify)
	Line id	Number(10)		Unique line id
	Event Type	Char(3)		"CRE" = Create, "MOD" = Modify
	Id	Number(15)		Clearance identifier
	Item	Char(25)		Item identifier
	Location	Number(10)		Location identifier
	Location Type	Char(1)		'S' = Store, 'W' = Warehouse
	Effective Date	Date		Clearance Effective Date (DD-MMM-YY)
	Selling Retail	Number(20,4)		Selling retail with price change applied
	Selling Retail UOM	Char(4)		Selling retail unit of measure
	Selling Retail Currency	Char(3)		Selling retail currency
	Reset Clearance Id	Number(15)		Id of clearance reset
FDELE	Record Descriptor	Char(5)	FDELE	File Detail Delete Marker (1 per clearance delete)
	Line id	Number(10)		Unique line id
	Id	Number(15)		Clearance identifier
	Item	Char(25)		Item identifier
	Location	Number(10)		Location identifier
	Location Type	Char(1)		'S' = Store, 'W' = Warehouse
FTAIL	Record Descriptor	Char(5)	FTAIL	File tail marker
	Line id	Number(10)		Unique line id
	Number of lines	Number(10)		Number of lines in file not counting FHEAD and FTAIL

### Assumptions and Scheduling Notes

ClearancePriceChangePublishBatch should be run after the WorksheetAutoApproveBatch.

ClearancePriceChangePublishExport should be executed as follows:

- After every successful run of ClearancePriceChangePublishBatch.
- BeforePurgePayloadsBatch.

### Primary Tables Involved

- RPM\_PRICE\_EVENT\_PAYLOAD
- RPM\_CLEARANCE\_PAYLOAD

### Threading

The ClearancePriceChangePublishBatch program is threaded. The LUW is a single clearance price change event.

### Configuration

The following property must be set in rpm.properties on the application server when using this batch program to publish clearance price events:

```
delete_staged_rib_payloads=false
```

## InjectorPriceEventBatch Batch Design

The price events injecting batch process (InjectorPriceEventBatch.java) performs the necessary work to import pricing events (regular price changes, clearance price changes and simple promotions) and optionally submit the events for approval.

### Usage

Use the following command to run the job:

```
InjectorPriceEventBatch user_name password status=status_value event_type=event_type_value polling_interval=polling_interval_value
```

Where:

- `user_name` – a required argument. The user id of a valid RPM user.
- `password` – a required argument. The password that confirms credentials for the user.
- `status_value` – an optional argument. Defines the status for the imported data to process. The valid options are N (New), E (Error), W (Worksheet) or F (Failure) - N (New) is the default.
- `event_type_value` – an optional argument. Defines the type of pricing event to process. The valid options are PC (price change), CL (clearance) or SP (simple promo) - PC (price change) is the default.
- `polling_interval_value` – an optional argument. Defines the interval in seconds for the batch to verify if conflict checking is complete. Valid diapason for the interval is 1 to 1000 – 10 seconds is a default.

Although username and password are optional arguments, they have a predefined position and order in the list of arguments. Username and password should be first in the list of arguments; all other optional arguments may follow in any order.

Except for username and password, the argument identifier should precede each optional argument (for example, `event_type=PC`).

The following are examples of how applying specific combinations of arguments affects the output of the `InjectPriceEventBatch` job:

- Where all arguments are optional

Arguments:

```
InjectorPriceEventBatch
```

Result: The batch processes price changes from the staging table in New status, checking the approval process for completion every 10 seconds.

- Where only username and password are defined by the user

Arguments:

```
InjectorPriceEventBatch alain.frecon retek
```

Results: The batch processes price changes from the staging table in New status, checking the approval process for completion every 10 seconds.

- Where username and password are not defined by the user

Arguments:

```
InjectorPriceBatch event_type=CL status=W polling_interval=300
```

Results: The batch processes clearances from the staging table in Worksheet status, checking the approval process for completion every 5 minutes (300 seconds).

- Where all arguments are defined by the user

Arguments:

```
InjectorPriceEventBatch alain.frecon retek event_type=CL status=W polling_
interval=300
```

Results: The batch processes clearances from the staging table in Worksheet status, checking the approval process for completion every 5 minutes (300 seconds).

To set up `InjectorPriceEventBatch` for optional username and password, the following lines should be "commented out" in the `launchRpmBatch.sh` file:

```
if [ -z "$BATCH_USERNAME" ] ; then
    echo "You must specify a username."
    exit
fi

if [ -z "$BATCH_PASSWORD" ] ; then
    echo "You must specify a password."
    exit
fi
```

## Examples

- Only mandatory arguments are defined by the user

```
InjectorPriceEventBatch alain.frecon retek
```

The batch processes price changes from the staging table in New status, checking the approval process for completion every ten seconds.

- All arguments are defined by the user

```
InjectorPriceEventBatch alain.frecon retek event_type=CL status=W polling_
interval=300
```

The batch processes clearances from the staging table in Worksheet status, checking the approval process for completion every five minutes (300 seconds).

## Additional Notes

The batch should be run by means of shell script `injectorPriceEventBatch.sh`.

## Details

The batch program imports regular price changes, clearance, and simple promotions that have been generated by an external to RPM application. The batch doesn't make any assumptions about the source of the price event data. The only requirement for the data is to adhere to the predefined importing data format. The contract on the incoming data is defined by the structure of the staging tables the batch depends on. The staging tables work as the interface point between RPM and the external system providing the data. All the necessary data transformation possibly required to accommodate RPM price event data requirements should be done before populating the staging tables and is a client responsibility.

## Importing Staged Price Changes

Staged price changes data should be placed by the system administrator into `RPM_STAGE_PRICE_CHANGE` table. The table has the structure similar to that of `RPM_PRICE_CHANGE` but with some limitations. The limitations are:

- No price change exceptions are allowed.
- No parent exceptions are allowed.
- No vendor funding is allowed.
- No deals are allowed.

Besides field carrying data payload the table holds fields facilitating data processing.

- Auto approve indicator defines whether the processing batch should attempt to approve the price change after successfully importing the data
- Status defines the current state of the data in the staging table. The status should not be confused with the status of the price event in RPM, even though there are some correlations. Possible statuses are N (New), W (Worksheet), A (Approved), E (Error) and F (Failed). Initial data should be created in the New status. The rest of the statuses are the result of data lifecycle. The records in all but Approved statuses are eligible for processing by the batch. New status indicates that the data hasn't been processed yet. Worksheet status indicates that the data has been processed and has successfully been imported into RPM. It also indicates that at the time of import the approval wasn't required. Error status indicates that the data has been processed but import has failed due to invalid data. Data administrator can correct the data and the processing can be retried. Failed status indicates that the data has been successfully imported but some conflicts have been encountered. Data administrator can correct the data (for example to change the effective date of the event to eliminate the conflict) and the processing can be retried. Approved status indicates that the data has been successfully imported and successfully approved without any conflicts.
- Error message holds the message for the first error encountered while importing data. The field actually holds an error message key rather than the actual error message. When conflict was encountered on approval attempt the field holds `CONFLICT_EXISTS` key.
- Process id uniquely identifies the batch run. The field is populated for records in all statuses but New.
- Price change display id is populated only on successful import of the data.

## Importing Staged Clearances

Staged clearance data should be placed by the system data administrator into RPM\_STAGE\_CLEARANCE table. The table has the structure similar to that of RPM\_CLEARANCE but with some limitations. The limitations are:

- No clearance exceptions are allowed.
- No reset records are allowed.
- No vendor funding is allowed.
- No deals are allowed.

Besides field carrying data payload the table holds fields facilitating processing.

- Auto approve indicator defines if the processing batch should attempt to approve the clearance after successfully importing the data
- Status defines the current state of the data. Possible statuses are N (New), W (Worksheet), A (Approved), E (Error) and F (Failed). Initial data should be created in the N (New) status. The rest of the statuses are the result of data lifecycle. The records in all but Approved statuses are eligible for processing. New status indicates that the data hasn't been processed yet. Worksheet status indicates that the data has been processed and has successfully been imported into RPM. It also indicates that at the time of import the approval wasn't required. Error status indicates that the data has been processed but import has failed due to invalid data. Data administrator can correct the data and the processing can be retried. Failed status indicates that the data has been successfully imported but some conflicts have been encountered. Data administrator can correct the data and the processing can be retried. Approved status indicates that the data has been successfully imported and successfully approved without any conflicts.
- Error message holds the message for the first error encountered while importing data. The field actually holds an error message key rather than the actual error message. When conflict was encountered on approval attempt the field holds CONFLICT\_EXISTS key.
- Process id uniquely identifies the batch run. The field is populated for records in all statuses but New.
- Clearance display id is populated only on successful import of the data.

## Importing Staged Simple Promotions

Staged simple promo data should be placed by the system data administrator into RPM\_STAGE\_PROMO\_COMP\_SIMPLE table. The table has the structure similar to that of RPM\_PROMO\_COMP\_SIMPLE but with the limitation that no exceptions are allowed.

Besides field carrying data payload the table holds fields facilitating processing.

- Auto approve indicator defines if the processing batch should attempt to approve the promotion after successfully importing the data
- Status defines the current state of the data. Possible statuses are N (New), W (Worksheet), A (Approved), E (Error) and F (Failed). Initial data should be created in the N (New) status. The rest of the statuses are the result of data lifecycle. The records in all but Approved statuses are eligible for processing. New status indicates that the data hasn't been processed yet. Worksheet status indicates that the data has been processed and has successfully been imported into RPM. It also indicates that at the time of import the approval wasn't required. Error status indicates that the data has been processed but import has failed due to invalid

data. Data administrator can correct the data and the processing can be retried. Failed status indicates that the data has been successfully imported but some conflicts have been encountered. Data administrator can correct the data and the processing can be retried. Approved status indicates that the data has been successfully imported and successfully approved without any conflicts.

- Error message holds the message for the first error encountered while importing the data. The field actually holds an error message key rather than the actual error message.
- Process id uniquely identifies the batch run. The field is populated for records in all statuses but New.

### **Main Steps Taken by the Batch**

- Generate the pricing events (import pricing events). This step loads data from the staging table (actual table depends on the event type specified as a batch argument). The batch validates the data based on RPM validity rules. If at least a single field for a record isn't valid, the record is rejected. The first encountered error is reported (ERROR\_MESSAGE column in the staging table is populated) and the status is set to ERROR. The records with multiple incorrect data fields would need to be processed multiple times unless corrected by the data administrator all at once. If no pricing events have been generated the batch terminates at this stage. All records in the staging table that match the run argument criteria is processed at once. At the same time all records are independent in terms that data errors encountered on one record do not impact processing of other records.
- If at least a single pricing event was generated the batch proceeds with an optional approval step. For the batch to attempt the approval on a record, the data administrator populating the staging data should set auto approval flag on the record to ON (AUTO\_APPRVE\_IND should be set to 1). In this case the batch attempts to approve the price event. This involves conflict checking. This process can take quite a long time depending on the volume of data. This step ends only when the approval process reports completion of all threads responsible for conflict checking. Depending on the volume of data, the interval the batch uses to poll conflict checking logic for completion should be adjusted accordingly.
- If auto approval was not requested or approval process failed, the data is left in appropriate RPM table in Worksheet status. If the approval was successful, then the data is in Approved status. The status on the staging table after the approval step is either Approved or Failed, depending on how the process terminated.
- The conflict checking logic does not purge intermediate data to allow the batch to inquire on the state of the conflict checking process. After it was determined that the CC logic is complete the batch purges CC intermediate data.
- The final step for the batch process is to generate report. The report gives the system administrator statistics on the batch run. The following information is provided:
  - What initial status to batch was processing
  - What was event type
  - How many records have been imported
  - How many records required approval
  - How many records have been successfully approved

### Assumptions and Scheduling Notes

- It is assumed that a single instance of the batch is running at a time so a single event type is processed at a time.
- Approved pricing events on the staging tables can't be processed again.

### Primary Tables Involved

- RPM\_STAGE\_PRICE\_CHANGE and RPM\_PRICE\_CHANGE
- RPM\_STAGE\_CLEARANCE and RPM\_CLEARANCE
- RPM\_STAGE\_PROMO\_COMP\_SIMPLE and RPM\_PROMO\_COMP\_SIMPLE and RPM\_PROMO\_COMP\_DETAIL

These tables provide data to be imported by the batch. Each record is independently processed.

### Threading

The InjectorPriceEventBatch program is not threaded by itself. The main batch logic is executed as part of a single thread. At the same time the batch relies for approval on a multi-threaded conflict checking logic. The batch polls this logic with the interval defined by the `polling_interval` parameter to identify the completion point.

## InjectorPriceEventBatch Batch—Rollback and Reprocessing

If there is a mistake (such as a wrong date or retail) in the data file and bulk numbers of price events are created with the data, it is necessary to roll back all data to reprocess the file with the correct values.

The following are the steps to change a price change or clearance and promotion from Approved to Worksheet status:

1. Set up the data in the appropriate staging table with item/locations, status of N and `auto_approve = 1`.
2. Run the price injector batch, status parameter of N.
3. Price events are created in the user interface and the staging table is updated with status of A (Approved).
4. To set the approved events back to Worksheet status, leave the same item/locations in the table from step 1. Run the price injector batch with a status parameter of A. This means that all of the price events should be executed with status of A; doing so sets the price event back to Worksheet status.
5. Verify that the price events are set back to Worksheet status in the staging table and the user interface.

## ItemLocDeleteBatch Batch

The ItemLocDeleteBatch program handles RMS deletions of item locations. When RMS deletes an item location, RPM now removes the Item/Location rows from the RPM\_FUTURE\_RETAIL table so that pricing events are no longer published out of RPM.

These item location deletions can be processed through either of two methods:

- The RMS\_TABLE\_RPM\_ITL\_AIR trigger
- A RIB message

In the batch mode, the RPM\_STAGE\_DELETED\_ITEM\_LOC table is populated by the trigger RMS\_TABLE\_RPM\_ITL\_AIR. In RIB mode, the RPM\_STAGE\_DELETED\_ITEM\_LOC table is populated by subscribing to the itemlocmod and itemlocdel messages from RMS.

## Usage

The following command runs the ItemLocDeleteBatch job:

```
ItemLocDeleteBatch.sh userid password
```

The first argument is the user ID and the second argument is the password.

Follow these steps to prepare to use this batch when the RIB is turned off:

1. Delete existing records from the table RPM\_STAGE\_DELETED\_ITEM\_LOC.
2. Enable the new trigger RMS\_TABLE\_RPM\_ITL\_AIR on table ITEM\_LOC.
3. Stop the listener for Item/Location Creation RIB messages, as follows:
4. Log in to the Websphere administration console.
5. Select the RIBforRPM server from Servers > Application Servers.
6. Click the Message Listener Service link.
7. Click the Listener Ports link.
8. Select the check box next to ItemLocToRPMPort.
9. Click Stop. The listener is now stopped.
10. Click the ItemLocToRPMPort link to configure the port.
11. Select "Stopped" from the Initial State combo box.
12. Click OK.
13. Restart the RIBforRPM application server and verify that ItemLocToRPMPort is stopped.
14. Delete JMS subscriber in Egate, as follows:
15. Log in to the Egate Schema Manager.
16. Click the JMS Administrator button in the toolbar.
17. Expand the item etItmLocFromRMS.
18. Right-click on the RPM subscriber (it should have "RPM" in its name) and select "delete subscriber."

To reconfigure the system to process Item/Location deletion and modification messages through the RIB, follow these steps:

Modify the filter in the rib.properties file for RIBforRPM as follows, for RPM to subscribe to itemlocmod and itemlocdel:

```
tafr.types.filter.itemloc=ItemLocCre,ItemLocMod,ItemLocDel
```

1. Start the listener for Item/Location Creation RIB messages, as follows:
2. Log in to the Websphere administration console.
3. Select the RIBforRPM server from Servers > Application Servers.
4. Click the Message Listener Service link.
5. Click the Listener Ports link.
6. Select the check box next to ItemLocToRPMPort.

7. Click Start. The listener is now started.
8. Click the ItemLocToRPMPort link to configure the port.
9. Select “Started” from the Initial State combo box.
10. Click OK.
11. Restart the RIBforRPM app server and verify that ItemLocToRPMPort is started.
12. Create a JMS subscriber in Egate.

---

**Note:** No action is needed.

---

13. Disable the new trigger RMS\_TABLE\_RPM\_ITL\_AIR on ITEM\_LOC.
14. Run the new batch (ItemLocDeleteBatch.sh) one time to process any records remaining in the RPM\_STAGE\_DELETED\_ITEM\_LOC table.

### Scheduling Notes

This batch can be run ad hoc.

## itemReclassBatch Batch Design

When items are moved from one department/class/subclass to another in the merchandising system, this batch process accordingly sets the correct department/class/subclass for these items in the RPM\_FUTURE\_RETAIL table.

### Usage

The following command runs the ItemReclassBatch job:

```
ItemReclassBatch userid password
```

Where the first argument is the user id and the second argument is the password.

### Detail

The batch calls the package RPM\_ITEM\_RECLASS\_SQL.RECLASS\_FUTURE\_RETAIL. This package looks for items in the RPM\_ITEM\_MODIFICATION table and updates the table RPM\_FUTURE\_RETAIL with the new department/class/subclass. The package then subsequently deletes all the records in the RPM\_ITEM\_MODIFICATION table.

### Assumptions and Scheduling Notes

The RPM\_ITEM\_MODIFICATION table must have been already populated with the reclassified items by the ItemModification injector.

Primary Tables Involved

- RPM\_ITEM\_MODIFICATION
- RPM\_FUTURE\_RETAIL

### Threading

The itemReclassBatch program is not threaded.

### PL/SQL Interface Point

Package: RPM\_ITEM\_RECLASS

## LocationMoveBatch Batch Design

The LocationMoveBatch program moves locations between zones in a zone group.

### Usage

The following command runs the LocationMoveBatch job:

```
LocationMoveBatch us[<username> <password>][max_retry]
```

Where the first argument is the user id, and the second argument is the password.

Username and password are optional arguments. The third argument (max\_retry) also is optional and specifies the maximum retry count for the batch.

To set up LocationMoveBatch for optional username and password, the following lines should be "commented out" in the launchRpmBatch.sh file:

```
if [ -z "$BATCH_USERNAME" ] ; then
    echo "You must specify a username."
    exit
fi

if [ -z "$BATCH_PASSWORD" ] ; then
    echo "You must specify a password."
    exit
fi
```

### Detail

The batch looks for scheduled zone location move and updates the zone structure tables with the new zone structure.

- Remove the location from the old zone.
- Add the location to the new zone.

Update FUTURE\_RETAIL table to reflect the location move.

- Price events (standard price change, clearance price change, promotion) scheduled for item/locations effected by the move at the old zone level are removed from FUTURE\_RETAIL
- Price events (standard price change, clearance price change, promotion) scheduled for item/locations effected by the move at the new zone are added to FUTURE\_RETAIL
- Conflict checking is run on FUTURE\_RETAIL after event from the old zone are removed and events from the new zone are added. If conflicts are encountered during conflict checking, exceptions / exclusions are pulled off the conflicting event.

Report any exception / exclusions that were created during the FUTURE\_RETAIL update process. Changes made are held on:

- RPM\_LOC\_MOVE\_PRC\_CHNG\_EX
- RPM\_LOC\_MOVE\_CLEARANCE\_EX
- RPM\_LOC\_MOVE\_PROMO\_COMP\_DTL\_EX

Update the status of the location move to 'Executed.'

If errors occur during processing, the Location Move Batch finishes and logs the errors to the RPM\_LOCATION\_MOVE\_ERROR table. Users can use this table to ascertain the source of the problems, correct them, and then start the Location Move batch

Restart mode. The batch running in Restart mode attempts to apply the price events for the location move to FUTURE\_RETAIL.

To start the batch in Restart mode, an additional parameter (third parameter) must be passed into the batch program indicating the maximum number of retries. If this parameter is set, then the batch is driven off of the RPM\_LOCATION\_MOVE\_ERROR table for records that have less retry attempts than the maximum number of retries flag (RETRY\_NUMBER). If there is still an error in processing in Restart mode, the error record is updated and the RETRY\_NUMBER is incremented.

### Assumptions and Scheduling Notes

LocationMoveBatch must run before the following programs:

- PriceEventExecutionBatch,
- MerchExtractKickOffBatch

### Primary Tables Involved

RPM\_FUTURE\_RETAIL

### Threading

The LocationMoveBatch program is threaded. Each location move request is given its own thread.

## LocationMoveScheduleBatch Batch Design

The LocationMoveScheduleBatch program schedules location moves between zones in a zone group.

### Usage

The following command runs the LocationMoveScheduleBatch job:

```
LocationMoveScheduleBatch userid password
```

Where the first argument is the user id and the second argument is the password.

### Detail

The batch finds and processes all approved location moves.

Verify the following "hard-stop" conditions before processing each location move:

- The move date cannot be less than today plus Location Move Lead Time.
- The currency for the old zone and new zone must be the same.
- Zone level promotions cannot overlap, unless allowed by the current system option settings.
- There can be no existing location move request in scheduled state for the same location.
- Worksheet review periods cannot overlap, unless allowed by the current system option settings.

Update the RPM\_FUTURE\_RETAIL table to reflect the location move:

- Price events schedule for item/locations affected by the move at the old zone level are removed from RPM\_FUTURE\_RETAIL.
- Conflict checking is run on RPM\_FUTURE\_RETAIL after events from the old zone are removed. If conflicts are encountered during conflict checking, the location move will fail and no further processing will occur for this location move.

Update the status of the location move to "Scheduled."

Resolve overlapping promotions according to the current system option settings:

- Overlapping promotions are updated with appropriate exceptions/exclusions according to the current system option settings for overlapping promotions.
- Conflict checking is run on RPM\_FUTURE\_RETAIL to approve the updates to overlapping promotions. If conflicts are encountered during conflict checking, the location remains in "Scheduled" status, but the promotion exceptions/exclusions that failed conflict checking are recorded in RPM\_LOC\_MOVE\_PROMO\_COMP\_DTL\_EX.

### **Assumptions and Scheduling Notes**

LocationMoveScheduleBatch must be run before LocationMoveBatch.

### **Primary (RPM) Tables Involved**

- RPM\_FUTURE\_RETAIL
- RPM\_LOCATION\_MOVE

### **Threading**

The LocationMoveScheduleBatch program is threaded. Each location move request is given its own thread.

## **MerchExtractKickOffBatch Batch Design**

The MerchExtractKickOffBatch.java batch program builds worksheets in RPM. MerchExtractKickOffBatch.java either creates or updates worksheets based on price strategies and the calendars attached to them.

### **Usage**

The following command runs the MerchExtractKickOffBatch job:

```
MerchExtractKickOffBatch userid password <mode>
```

where userid is the user ID and password is the password. The optional mode argument can be used to split the processing into three components: pre-process, process, and post-process. The valid values for the mode argument are PRE, PROCESS, POST, and ALL. ALL is the default value for the mode argument when no value is provided.

The program is split into sections for performance and functional reasons. The population of the RPM\_PRE\_ME tables in the setup section allows access to the largest RMS tables in the most performant manner. The splitting of the worksheet creation section ensures that a worksheet is not reprocessed in the case of a failure in a different worksheet. The splitting of a post process helps to avoid locking issues.

## Detail

Setup: (included in modes: ALL and PRE) clean up expired worksheets and prepare for creation of new worksheets.

- Delete worksheets that are at the end of their review period.
- Get list of all strategies that need to be processed today. Create copies of the strategies as needed.
- Determine what strategies need to be grouped together based on the RPM\_DEPT\_AGGREGATION. WORKSHEET\_LEVEL.
- Stage date in RPM\_PRE\_ME\_AGGREGATION, RPM\_PRE\_ME\_ITEM\_LOC, RPM\_PRE\_ME\_COST, and RPM\_PRE\_ME\_RETAIL. This is done for performance reasons. This allows the program to access large tables in an efficient as possible manner.

Worksheet Creation: (included in modes: ALL and PROCESS)

- Start threads based on the values in RPM\_BATCH\_CONTRL for MerchExtractKickOffBatch.java.
- Call RPM\_EXT\_SQL, a PL/SQL package, to extract RPM information. The package is called at the strategy and RPM\_DEPT\_AGGREGATION. WORKSHEET\_LEVEL level. It pulls large amounts of data from various RMS tables and populates the RPM\_WORKSHEET\_DATA table. The RPM\_MERCH\_EXTRACT\_CONFIG table is used to exclude certain families of data from being included in the population. If this table is not populated all values are included in the population of RPM\_WORKSHEET\_DATA.
- For each RPM\_WORKSHEET\_DETAIL record created, perform the following:
  - Use the price strategy to propose a retail value.
  - Apply candidate rules.
  - Apply price guides.

The following are potential reasons why item/locations are not included in a worksheet:

- The item/location falls under an exclusion type candidate rule.
- The item/location does not have a cost on RMS's FUTURE\_COST table.
- The item's market basket codes vary across locations in a zone.
- The item's link code varies across locations in a zone.
- If a link code is identified on an item/location, and there is any item within that link code (at that location) that has not been brought into the worksheet, all of the item/locations with that link code are excluded from the worksheet.
- The item's selling unit of measure varies across locations in a zone.
- The item is part of an area differential item exclusion.
- Item/locations in a single link code have varying selling unit of measures.

If an item does not make it into a worksheet, a row is inserted into the RPM\_MERCH\_EXTRACT\_DELETIONS table for each item location along with a reason that the item location was not included in the worksheet.

Post process: (included in modes: ALL and POST)

- Update the COMP\_PRICE\_HIST table. This logic needs to be in a post process to avoid locking issues as multiple threads can share competitive pricing information.

### **Assumptions and Scheduling Notes**

The following programs must run before PriceStrategyCalendarBatch:

- PriceStrategyCalendarBatch
- LocationMoveBatch

### **Primary (RPM) Tables Involved**

- RPM\_WORKSHEET\_STATUS
- RPM\_WORKSHEET\_DATA
- RPM\_STRATEGY
  - RPM\_STRATEGY\_CLEARANCE
  - RPM\_STRATEGY\_CLEARANCE\_MKDN
  - RPM\_STRATEGY\_COMPETITIVE
  - RPM\_STRATEGY\_DETAIL
  - RPM\_STRATEGY\_MARGIN
  - RPM\_STRATEGY\_REF\_COMP
  - RPM\_STRATEGY\_WH
- RPM\_AREA\_DIFF
  - RPM\_AREA\_DIFF\_EXCLUDE
  - RPM\_AREA\_DIFF\_PRIM
  - RPM\_AREA\_DIFF\_WH
- RPM\_CALENDAR
  - RPM\_CALENDAR\_PERIOD
- RPM\_CANDIDATE\_RULE
  - RPM\_CONDITION
  - RPM\_VARIABLE
  - RPM\_VARIABLE\_DEPT\_LINK
- RPM\_PRICE\_GUIDE
  - RPM\_PRICE\_GUIDE\_DEPT
  - RPM\_PRICE\_GUIDE\_INTERVAL

## Threading

MerchExtractKickOffBatch.java is threaded. The RPM\_BATCH\_CONTROL table must include a record for MerchExtractKickOffBatch.java for it to run in threaded mode. MerchExtractKickOffBatch.java is threaded by strategies and the RPM\_DEPT\_AGGREGATION.WORKSHEET\_LEVEL setting.

## PL/SQL Interface Point

Package: RPM\_EXT\_SQL

## NewItemLocBatch Batch Design

The NewItemLocBatch program replaces the Item/Location Creation RIB message. It ranges item locations by putting them into the future retail table. Item and location are fed to this program via the RPM\_STAGE\_ITEM\_LOC table, which is populated by an RMS process.

## Usage

The following command runs the NewItemLocBatch job:

```
NewItemLocBatch <userid> <password> [<status> <logical commit count>]
```

Where the first argument is the user id and the second argument is the password. The last two arguments are optional and direct the application as to what “status” (the rows in the stage table with a status of N or E (new or error) and logical unit of work per thread to process. If none is indicated the logical unit of work is used for processing new rows.

Since this batch is a replacement for the Item/Location Creation RIB message, the following steps should be followed in preparation for using this batch in place of the RIB:

1. Delete existing records from table RPM\_STAGE\_ITEM\_LOC.
2. Enable the new trigger RMS\_TABLE\_RPM\_ITL\_AIUDR in table ITEM\_LOC.
3. Stop the MDB for Item/Location Creation RIB messages:
  - Log in to Oracle Application Server Enterprise Manager.
  - Expand the ribrpm-oc4j-instance server from All Application Servers.
  - Click the rib-rpm application link.
  - Click the rib-rpmEJB link.
  - In the Message Driven Beans section, select ItemLocToRPM.
  - Click Yes on the confirmation screen.
  - Restart the ribrpm-oc4j-instance and verify that ItemLocToRPM is stopped.
4. Delete JMS subscriber in Egate
  - Login to the Egate Schema Manager
  - Click the “JMS Administrator” button in the toolbar.
  - Expand item “etItmLocFromRMS”
  - Right click on the RPM subscriber (it should have “RPM” in its name) and select “delete subscriber”.

5. Add a record to table RPM\_BATCH\_CONTROL with PROGRAM\_NAME of 'com.retek.rpm.batch.NewItemLocBatch' to control threading.

To reconfigure the system to process Item/Location Creation messages through the RIB, follow these steps:

6. Start the MDB for Item/Location Creation RIB messages:
  - Log in to Oracle Application Server Enterprise Manager.
  - Expand the ribrpm-oc4j-instance server from All Application Servers.
  - Click the rib-rpm application link.
  - Click the rib-rpmEJB link.
  - In the Message Driven Beans section, select ItemLocToRPM.
  - Restart the ribrpm-oc4j-instance and verify that ItemLocToRPM is up.
7. Create JMS subscriber in Egate  
No action is needed.
8. Disable the new trigger RMS\_TABLE\_RPM\_ITL\_AIUDR on ITEM\_LOC.
9. Run the new batch (NewItemLocBatch.sh) one time to process any records remaining in RPM\_STAGE\_ITEM\_LOC.

To set up NewItemLocBatch for optional username and password, the following lines should be "commented out" in the launchRpmBatch.sh file:

```
if [ -z "$BATCH_USERNAME" ] ; then
    echo "You must specify a username."
    exit
fi

if [ -z "$BATCH_PASSWORD" ] ; then
    echo "You must specify a password."
    exit
fi
```

### Detail

The batch selects rows from the stage table and updates the FUTURE\_RETAIL table to reflect the new item/location combination. If any approved price changes/promotions/clearances exist at a parent/zone level that encompasses the new item/location, these are also added to the FUTURE\_RETAIL table for the new item/location.

### Assumptions and Scheduling Notes

This batch may be run ad-hoc. However, it should be noted that the item/locations to be processed only inherit pricing events that are approved (or active) at the time of the run.

### Primary Tables Involved

- RPM\_STAGE\_ITEM\_LOC
- RPM\_STAGE\_ITEM\_LOC\_CLEAN
- RPM\_FUTURE\_RETAIL

## Threading

The NewItemLocBatch program is threaded. If no row exists in the RPM\_BATCH\_CONTROL table for com.retek.rpm.batch.NewItemLocBatch, then the application is executed with one thread and transactions are committed for each item-loc combination.

## Bulk Conflict Checking

This program now utilizes the new bulk conflict checking framework inside of RPM. Each thread that is spawned by the RPM batch threading framework (threaded by item/loc) may spawn other threads (by pricing events) during its processing. See the Bulk Conflict Checking documentation for more details.

## Processing Stage Rows in Error Status

This program is set up to re-process (re-attempt) rows that end up in error status. In the event that an error occurs during the processing of “new” status rows, the program should update the status on the stage table with “E” along with an error message. Once the error has been fixed, you can re-run this program with status “E” in an attempt to get the item/loc into RPM.

## PriceChangeAreaDifferentialBatch Batch Design

The Price Change Area Differential batch process (PriceChangeAreaDifferentialBatch.java) allows the user to generate and approve Price Changes for selected secondary areas of an Area Differential.

## Usage

Use the following command to run the job:

```
PriceChangeAreaDifferentialBatch password user_name
```

Where:

- user\_name is a required argument. The user id of a valid RPM user.
- password is a required argument. The password that confirms credentials for the user.

## Additional Notes

The batch should be run by means of the shell script named priceChangeAreaDifferentialBatch.sh.

## Details

- The Bulk Conflict Checking engine is used to conflict check the generated Price Changes
- Instead of the batch process spawning multiple threads to do the approval, the threading is done by the Bulk Conflict Checking engine

## Assumptions and Scheduling Notes

Only one instance of the batch (per database) may be run at a time.

**Primary Tables Involved**

- RPM\_AREA\_DIFF
- RPM\_PRICE\_CHANGE
- RPM\_FUTURE\_RETAIL (if auto-approve)

**PriceChangeAutoApproveResultsPurgeBatch Batch Design**

The PriceChangeAutoApproveResultsPurgeBatch program deletes old error message from the price change auto approve batch program.

**Usage**

The following command runs the PriceChangeAutoApproveResultsPurgeBatch job:

```
PriceChangeAutoApproveResultsPurgeBatch userid password
```

Where the first argument is the user id and the second argument is the password.

**Detail**

The PriceChangeAutoApproveResultsPurgeBatch program deletes price change auto approve errors. These errors are generated when the WorksheetAutoApproveBatch cannot approve a price change that it has created. The price change auto approve errors are deleted based on the effective dates of the price changes associated with the error. The price change auto approve errors are delete when the effective date of the price changes attempted to be approved is less than or equal to the vdate.

**Assumptions and Scheduling Notes**

PriceChangeAutoApproveResultsPurgeBatch can be run ad hoc.

**Primary Tables Involved**

- RPM\_MAINT\_MARGIN\_ERR
- RPM\_MAINT\_MARGIN\_ERR\_DTL

**Threading**

The PriceChangeAutoApproveResultsPurgeBatch program is not threaded.

**PriceChangePurgeBatch Batch Design**

The PriceChangePurgeBatch program deletes past price changes.

**Usage**

The following command runs the PriceChangePurgeBatch job:

```
PriceChangePurgeBatch userid password
```

Where the first argument is the user id and the second argument is the password.

**Detail**

The PriceChangePurgeBatch program deletes price changes that have an effective date that is less than the vdate.

**Assumptions and Scheduling Notes**

PriceChangePurgeBatch can be run ad hoc.

### Primary Tables Involved

RPM\_PRICE\_CHANGE

### Threading

The PriceChangePurgeBatch program is not threaded.

## PriceChangePurgeWorkspaceBatch Batch Design

The PriceChangePurgeWorkspaceBatch program deletes abandoned price change workspace records.

### Usage

The following command runs the PriceChangePurgeWorkspaceBatch job:

```
PriceChangePurgeWorkspaceBatch userid password
```

Where the first argument is the user id and the second argument is the password.

### Detail

When users access the price change dialogue, records are created in workspace tables. These records are typically removed when the user exits the price change dialogue. However, it is possible that the workspace records may be abandoned. When this action occurs, the PriceChangePurgeWorkspaceBatch deletes them. The PriceChangePurgeWorkspaceBatch deletes records in the workspace table that are over n days old, where n is a system defined number of days.

### Assumptions and Scheduling Notes

PriceChangePurgeWorkspaceBatch can be run ad hoc.

### Primary Tables Involved

- RPM\_PRICE\_WORKSPACE
- RPM\_PRICE\_WORKSPACE\_DETAIL

### Threading

The PriceChangePurgeWorkspaceBatch program is not threaded.

## Price Event Execution Batch Processes

The price event execution batch processes perform the necessary work to start (regular price change, clearance price change, promotions) and end (price change, promotions) pricing events.

Executing price events require running three batch programs. These are:

- PriceEventExecutionBatch.java identifies the events that need to be executed and stages the affected item-locations for the next batch to process. If this batch fails to process a particular price event, that event remains in "approved" status and the next-day batch run is guaranteed to pick up this failed price event for re-processing.

- `PriceEventExecutionRMSBatch.java` processes the item-locations affected by the price events being executed RMS. If this batch fails to process a particular item-location for one or more price events, the affected events are in “executed” status and the item-locations that failed to process remains staged in `RPM_EVENT_ITEMLOC`. These item-locations is picked up again by the next-day batch run.
- `PriceEventExecutionDealsBatch.java` processes the deals affected by the price events being executed. If this batch fails to process a particular item-location deal for one or more price events, the affected events is in “executed” status and their associated item-locations are posted in `RMS_ITEM_LOC` and `PRICE_HIST` tables. However, the item-location deals that failed to process remains in `RPM_EVENT_ITEMLOC_DEALS` and the next-day batch run is guaranteed to pick these up.

## Usage

The following commands need to be executed in order:

```
PriceEventExecutionBatch userid password
PriceEventExecutionRMSBatch userid password
PriceEventExecutionDealsBatch userid password
```

Where the first argument is the user id and the second argument is the password.

## Detail

The batch programs process regular price changes, clearance price changes, and promotions events that are scheduled for the run date. Restartability features allow events missed in past runs of the batch to be picked up in later runs. When posting information in the `ITEM_LOC` and `PRICE_HIST` table, the batch process respects the active dates of their associated price events.

- Promotions:
  - Promotions that are scheduled to start are activated. These include all approved promotions whose start dates are  $\leq$  `VDATE+1`.
  - Promotions that are scheduled to end are completed. These include all active promotions whose end dates are  $\leq$  `VDATE`.
- Clearances:
  - Clearance markdowns that are scheduled to take place are executed. These include all clearances whose effective dates are  $\leq$  `VDATE+1`.
  - Clearances that are scheduled to be completed (reset) are completed.
- Regular price changes:
  - Regular price changes that are scheduled to take place are executed. These include all price changes whose effective dates are  $\leq$  `VDATE+1`.

## Assumptions and Scheduling Notes

The batch processes must run in the following order:

- `PriceEventExecutionBatch`
- `PriceEventExecutionRMSBatch`
- `PriceEventExecutionDealsBatch`

The previous three processes must run before the following programs:

- Storeadd (RMS)
- MerchExtractKickOffBatch

The following programs must run before the PriceEventExecution batch processes:

- Salstage (RMS)
- LocationMoveBatch

### Primary Tables Involved

- RPM\_PRICE\_CHANGE
- RPM\_CLEARANCE
- RPM\_PROMO\_COMP\_DETAIL

### RMS Interface Point

The PriceEventExecutionRMSBatch interfaces with the RMS price change subscription package RMSSUB\_PRICE\_CHANGE. All price change, clearance, and promotion prices are passed along to this RMS package at the item location level and are applied in RMS.

### Threading

Two of the three batch programs involved in price event execution utilize concurrent processing. They are PriceEventExecutionBatch and PriceEventExecutionRMSBatch. Each program has a separate strategy, as described below.

- PriceEventExecutionBatch is threaded by a variable number of pricing events to be executed (i.e., price changes, clearances, and promotions). To configure threading for this program, a record containing the following values must be inserted in the RPM\_BATCH\_CONTROL table.

Variable Name	Description
BATCH_CONTROL_ID	System-generated sequence number.
PROGRAM_NAME	com.retek.rpm.batch.PriceEventExecutionBatch
NUM_THREADS	Number of threads to run concurrently.
THREAD_LUW_COUNT	Number of price events (such as price changes, clearances and promotions) to be executed in one thread.

Example:

For a promotions price event, where there are 50 promotion details in approved status—and where start and end dates are VDATE+1, the initial RPM\_BATCH\_CONTROL table settings are as follows:

Variable Name	Description
BATCH_CONTROL_ID	1
PROGRAM_NAME	com.retek.rpm.batch.PriceEventExecutionBatch

Variable Name	Description
NUM_THREADS	3
THREAD_LUW_COUNT	10

When the PriceEventExecutionBatch program runs on VDATE, the 50 promotion details are grouped into five sets of 10 (based on THREAD\_LUW\_COUNT). A unique thread number is assigned to each group.

Each set of 10 details is processed in three threads, based on NUM\_THREADS. The three threads process concurrently for a group, and they may not finish at the same time. So as execution of one thread within a group completes, processing of the first thread of the next group begins--until all promotion details are processed.

- PriceEventExecutionRMSBatch is threaded by a variable number of item-locations affected by the pricing events to be executed. To configure threading for this program, a record containing the following values must be inserted in the RPM\_BATCH\_CONTROL table:

Variable Name	Description
BATCH_CONTROL_ID	System-generated sequence number.
PROGRAM_NAME	com.retek.rpm.batch.PriceEventExecutionBatchRMSBatch
NUM_THREADS	Number of threads to run concurrently.
THREAD_LUW_COUNT	Number of item-locations to be executed in one thread.

Example:

Where there are various price events affecting 100,000 item-locations, the initial RPM\_BATCH\_CONTROL table settings are follows:

Variable Name	Description
BATCH_CONTROL_ID	2
PROGRAM_NAME	com.retek.rpm.batch.PriceEventExecutionRMSBatch
NUM_THREADS	3
THREAD_LUW_COUNT	10,000

When the PriceEventExecutionRMSBatch program runs on VDATE, the 100,000 item-locations are grouped into 10 sets of 10,000 item-locations (based on THREAD\_LUW\_COUNT). A unique thread number is assigned to each group.

Each set of 10,000 item-locations is procesesd in three threads, based on NUM\_THREADS. The three threads process concurrently for a group, and they may not finish at the same time. So as execution of one thread within a group completes, processing of the first thread of the next group begins--until all item-locations are processed.

The item-locations have been staged by the PriceEventExecutionBatch program. When the PriceEventExecutionRMSBatch job is completed, these item-locations are updated in RMS.

## PriceStrategyCalendarBatch Batch Design

The calendar expiration batch process (PriceStrategyCalendarBatch.java) maintains calendars assigned to price strategies.

### Usage

The following command runs the PriceStrategyCalendarBatch job:

```
PriceStrategyCalendarBatch userid password
```

Where the first argument is the user id and the second argument is the password.

### Detail

The batch looks at price strategies that have expired or suspended calendars.

If a strategy has new calendars setup, the batch replaces the strategies' current calendar with the new calendar.

If a strategy does not have a new calendars setup and the expired calendar has a replacement calendar specified, the batch replaces the strategies' current calendar with the current calendar's replacement calendar.

### Assumptions and Scheduling Notes

PriceStrategyCalendarBatch must run before the following programs:

- PriceEventExecutionBatch,
- MerchExtractKickOffBatch

### Primary Tables Involved

- RPM\_STRATEGY
- RPM\_CALENDAR
- RPM\_CALENDAR\_PERIOD

### Threading

The PriceStrategyCalendarBatch program is not threaded.

## PromotionPriceChangePublishBatch batch design

The PromotionPriceChangePublishBatch program formats and stages output of promotion price change price events.

The corresponding promotionPriceChangePublishExport shell script produces a pipe ('|') delimited flat-file export based on the output of the PromotionPriceChangePublishBatch.

### Usage

The following command runs the PromotionPriceChangePublishBatch job:

```
PromotionPriceChangePublishBatch userid password
```

Where the first argument is the RPM user id and the second argument is the password.

The following command runs the promotionPriceChangePublishExport job:

```
promotionPriceChangePublishExport.sh database-connect-string path
```

Where the first argument is the database connect string (user/pwd@database) and the second argument is the path where the file should be written. The path is optional; if not supplied, the path ../output is used.

### Detail

The batch looks for price events in the RPM\_PRICE\_EVENT\_PAYLOAD table with a RIB\_FAMILY of "PRMPCCHG" and distributes those events to multiple threads based on the settings in the RPM\_BATCH\_CONTROL table. Each thread reads in its set of promotion price change events from tables RPM\_PRICE\_EVENT\_PAYLOAD and the related promotion payload tables (see below) and generates output in RPM\_PRICE\_PUBLISH\_DATA.

PurgePayloadsBatch should be run to delete records in the payload tables.

A single flat-file (PRMPC\_<timestamp>.pub) is created, where <timestamp> is the current system time stamp.

### Input Tables

- RPM\_PRICE\_EVENT\_PAYLOAD
- RPM\_PRICE\_EVENT\_PAYLOAD
- RPM\_PROMOT\_ITEM\_PAYLOAD
- RPM\_PROMO\_LOCATION\_PAYLOAD
- RPM\_PROMO\_DISC\_LDR\_PAYLOAD
- RPM\_PROMO\_DTL\_LIST\_PAYLOAD
- RPM\_PROMO\_DTL\_LIST\_GRP\_PAYLOAD
- RPM\_PROMO\_DTL\_PAYLOAD
- RPM\_PROMO\_ITEM\_LOC\_SR\_PAYLOAD

### Output File Record Types

- FHEAD - REQUIRED: File identification, one line per file.
- TMBPE - OPTIONAL: Event Type
- TPDTL - REQUIRED: Promotion Component Detail
- TLLST - REQUIRED: Promotion Location List (1 or more per TPDTL)
- TPGRP - REQUIRED: Promotion Group (1 or more per TPDTL)
- TGLST - REQUIRED: Promotion List (1 or more per TPGRP)
- TLITM - REQUIRED: Promotion Item (1 or more per TGLST)
- TPDISC - REQUIRED: Promotion Discount (1 or more per TGLST)
- TPILSR - OPTIONAL: Promotion Item Location Selling retail(1 or more per TPDTL)
- TTAIL - REQUIRED: Transaction tail (1 per promotion)
- FPDEL - OPTIONAL: Promotion Delete
- FTAIL - REQUIRED: End of file marker, one line per file.

### Output File Layout

Record Name	Field Name	Field Type	Default Value	Description
FHEAD	Record Descriptor	Char(5)	FHEAD	File head marker
	Line id	Number(10)	1	Unique line id
	File Type	Char(5)	PROMO	Promotions
	Export timestamp	Timestamp		System clock timestamp (YYYYMMDDHHMISS)
	Format Version	Char(5)	1.0	File Format Version
TMBPE	Record Descriptor	Char(5)	TMBPE	Promotion (transaction head)
	Line id	Number(10)		Unique line id
	Event Type	Char(3)		“CRE” = Create, “MOD” = Modify
TPDTL	Record Descriptor	Char(5)	TPDTL	Promotion Detail Component
	Line id	Number(10)		Unique line id
	Promo Id	Number(10)		Promotion Id
	Promo Comp Id	Number(10)		Promotion Component Id
	Promo Name	Char(160)		Promotion Header Name
	Promo Desc	Char(640)		Promotion Header Description
	Promot Comp Desc	Char(160)		Promotion Component Name
	Promo Type	Number(2)		Promotion Component Type
	Promo Comp Detail Id	Number(10)		Promotion Component Detail Id
	Start Date	Date		Start Date of Promotion Component Detail (DD-MMM-YY)
	End Date	Date		End Date of Promotion Component Detail (DD-MMM-YY)
	Apply Order	Number(1)		Application Order of the Promotion
	Threshold Id	Number(6)		Threshold Id
	Threshold Name	Char(120)		Threshold Name
	TLLST	Record Descriptor	Char(5)	TLLST
Line id		Number(10)		Unique line id
Location Id		Number(10)		Org Node [Store or Warehouse] identifier
Location Type		Char(1)		Org Node Type [‘S’tore or ‘W’arehouse]
TPGRP	Record Descriptor	Char(5)	TPGRP	Promotion Detail Group
	Line id	Number(10)		Unique line id
	Group Id	Number(10)		Group Number
TGLIST	Record Descriptor	Char(5)	TGLIST	Promotion Group List

Record Name	Field Name	Field Type	Default Value	Description
	Line id	Number(10)		Unique line id
	List Id	Number(10)		List id
	Description	Char(120)		Description
TLITM	Record Descriptor	Char(5)	TLITM	Promotion Group List
	Line id	Number(10)		Unique line id
	Item Id	Char(25)		Transaction Item Identifier
TPDSC	Record Descriptor	Char(5)	TPDSC	Discount Detail for List
	Line id	Number(10)		Unique line id
	Change Type	Number(2)		Change Type
	Change Amount	Number(20,4)		Change Amount
	Change Currency	Char(3)		Change Currency
	Change Percent	Number(20,4)		Change Percent
	Change Selling UOM	Char(4)		Change Selling UOM
	Qual Type	Number(2)		Qualification Type
	Qual Value	Number(2)		Qualification Value
TPILSR	Record Descriptor	Char(5)	TPILSR	Items in Promotion
	Line id	Number(10)		Unique line id
	Item Id	Char(25)	TTAIL	Transaction Item Identifier
	Selling Retail	Number(20,4)		Selling retail of the item
	Selling UOM	Char(4)		Selling UOM of the item
	Location Id	Number(10)		Org Node [Store or Warehouse] identifier
TTAIL	Record Descriptor	Char(5)	TTAIL	Transaction Tail
	Line id	Number(10)		Unique line id
FPDEL	Record Descriptor	Char(5)	FPDEL	Delete Promotion
	Line id	Number(10)		Unique line id
	Promo Comp Id	Number(10)		Promotion Component Id
	Promo Comp Detail Id	Number(10)		Promotion Component Detail Id
	Group Id	Number(10)		Group Number
	List Id	Number(10)		List id
	Item Id	Char(25)		Transaction Item Identifier for item
	Location Id	Number(10)		Org Node [Store or Warehouse] identifier

Record Name	Field Name	Field Type	Default Value	Description
FTAIL	Record Descriptor	Char(5)	FTAIL	File tail marker
	Line id	Number(10)		Unique line id
	Number of lines	Number(10)		Number of lines in file not counting FHEAD and FTAIL

### Assumptions and Scheduling Notes

PromotionPriceChangePublishBatch should be run after the WorksheetAutoApproveBatch.

PromotionPriceChangePublishExport should be executed as follows:

- After every successful run of PromotionPriceChangePublishBatch.
- Before PurgePayloadsBatch.

### Threading

The PromotionPriceChangePublish program is threaded. The LUW is a single rpm\_price\_event\_payload record. (Multi-buy promotions are not split across threads but Simple and Threshold promotions may be.)

### Configuration

The following property must be set in rpm.properties on the application server when using this batch program to publish promotion price events:

```
delete_staged_rib_payloads=false
```

## PromotionPurgeBatch batch Design

The PromotionPurgeBatch program deletes old and rejected promotions.

### Usage

The following command runs the PromotionPurgeBatch job:

```
PromotionPurgeBatch userid password
```

Where the first argument is the user id and the second argument is the password.

### Detail

PromotionPurgeBatch deletes promotions based on two system options. RPM\_SYSTEM\_OPTIONS.PROMOTION\_HIST\_MONTHS and RPM\_SYSTEM\_OPTIONS.REJECT\_HOLD\_DAYS\_PROMO. RPM\_SYSTEM\_OPTIONS.PROMOTION\_HIST\_MONTHS controls how long non-rejected promotions are held. RPM\_SYSTEM\_OPTIONS.REJECT\_HOLD\_DAYS\_PROMO controls how long rejected promotions are held.

### Assumptions and Scheduling Notes

PromotionPurgeBatch can be run ad hoc.

**Primary Tables Involved**

- RPM\_PROMO\_EVENT
- RPM\_PROMO
- RPM\_PROMO\_DEAL\_LINK
- RPM\_PROMO\_COMP
- RPM\_PROMO\_COMP\_THRESH\_LINK
- RPM\_PROMO\_DEAL\_COMP\_LINK
- RPM\_PROMO\_DTL
- RPM\_PROMO\_DTL\_LIST\_GRP
- RPM\_PROMO\_DTL\_DISC\_LADDER
- RPM\_PROMO\_DTL\_LIST
- RPM\_PROMO\_ZONE\_LOCATION
- RPM\_PROMO\_DTL\_MERCH\_NODE
- RPM\_PENDING\_DEAL
- RPM\_PENDING\_DEAL\_DETAIL

**Threading**

This program is threaded.

**PurgeBulkConflictCheckArtifacts Batch Design**

The purgeBulkConflictCheckArtifacts program cleans up the working tables used by Bulk Conflict Checking engine.

**Usage**

The following command runs the purgeBulkConflictCheckArtifacts job:

```
purgeBulkConflictCheckArtifacts userid password
```

Where the first argument is the user id and the second argument is the password.

**Detail**

The current release of RPM comes with the Bulk Conflict Checking engine. This engine is using several working table in order to do its process. In normal condition, these tables are supposed to be deleted at the end of the Bulk Conflict Checking process. But if there is any environment issue, it is possible that there are some records left in these tables. This batch program cleans up those working table. This batch makes sure that system has a clean set of working tables for Bulk Conflict checking for the next day. Users using the application with too many records left in these working tables could deter the performance of Bulk Conflict Checking.

**Assumptions and Scheduling Notes**

purgeBulkConflictCheckArtifacts needs to run at the end of all other batch programs.

**Primary Tables Involved**

- RPM\_BULK\_CC\_PE
- RPM\_BULK\_CC\_PE\_SEQUENCE
- RPM\_BULK\_CC\_PE\_THREAD
- RPM\_BULK\_CC\_PE\_IL

**PurgeExpiredExecutedOrApprovedClearancesBatch Batch Design**

The PurgeExpiredExecutedOrApprovedClearancesBatch program deletes expired clearances in 'Executed' or 'Approved' statuses.

**Usage**

The following command runs the PurgeExpiredExecutedOrApprovedClearancesBatch job:

```
PurgeExpiredExecutedOrApprovedClearancesBatch userid password
```

Where the first argument is the user id and the second argument is the password.

**Detail**

The PurgeExpiredExecutedOrApprovedClearancesBatch deletes clearances that meet the following criteria:

- Clearance effective date is older than the CLEARANCE\_HIST\_MONTHS system option.
- Clearance is on a valid future retail timeline (RPM\_FUTURE\_RETAIL).
- Clearance is in an Approved or Executed status.

**Assumptions and Scheduling Notes**

PurgeExpiredExecutedOrApprovedClearancesBatch can be run ad hoc.

**Primary Tables Involved**

RPM\_CLEARANCE

**Threading**

The PurgeExpiredExecutedOrApprovedClearancesBatch program is not threaded.

**PurgeLocationMovesBatch Batch Design**

The PurgeLocationMovesBatch program deletes old expired and executed zone location moves.

**Usage**

The following command runs the PurgeLocationMovesBatch job:

```
PurgeLocationMovesBatch userid password
```

Where the first argument is the user id and the second argument is the password.

**Detail**

The PurgeLocationMovesBatch program deletes location moves based on their effective date. Location moves are purged regardless whether or not they have been executed. Location moves are purged when their effective date is RPM\_SYSTEM\_OPTIONS.LOCATION\_MOVE\_PURGE\_DAYS days in the past.

**Assumptions and Scheduling Notes**

PurgeLocationMovesBatch can be run ad hoc.

**Primary Tables Involved**

- RPM\_LOCATION\_MOVE
- RPM\_LOC\_MOVE\_PROMO\_ERROR
- RPM\_LOC\_MOVE\_PRC\_STRT\_ERR
- RPM\_LOC\_MOVE\_PRC\_CHNG\_EX
- RPM\_LOC\_MOVE\_CLEARANCE\_EX
- RPM\_LOC\_MOVE\_PROMO\_COMP\_DTL\_EX

**Threading**

The PurgeLocationMovesBatch program is not threaded.

**PurgePayloadsBatch Batch Design**

The PurgePayloadsBatch program purges entries to price events from the RPM\_\*PAYLOAD tables.

**Usage**

The following command runs the PurgePayloadsBatch job:

```
purgePayloadsBatch.sh<userid/pwd@database><publish-status><log-path>
```

Where the first argument is the database connection string: username, password and database information.

The second argument is the publish status of the price event record. Valid values are 1, 2 and 3, as described in the following table:

<b>&lt;publish-status&gt;</b>	<b>Description</b>
1	This setting results in purged price events that have been exported by RMPtoORPOSPublishExport.sh
2	This setting results in purged price events that have been exported by any one of the following: regularPriceChangePublishExport.sh clearancePriceChangePublishExport.sh promotionPriceChangePublishExport.sh
3	This setting results in purged price events that have been exported by RMPtoORPOSPublishExport.sh AND by any one of the following: regularPriceChangePublishExport.sh clearancePriceChangePublishExport.sh promotionPriceChangePublishExport.sh

## Detail

The PurgePayloadsBatch program purges the price events from the payload tables based on the <publish-status> argument. Publish status is stored in the PUBLISH\_STATUS column of the RPM\_PRICE\_EVENT\_PAYLOAD table. Valid values are 0, 1, 2, and 3, as described in the following table:

PUBLISH_STATUS	Description
0	This is the default value for the field.  The PurgePayloadsBatch job will not purge event records with PUBLISH_STATUS=0. The error message, "You must specify publish status: 1/2/3", displays if the user attempts to run the batch with <publish-status>=0.
1	Price event records with PUBLISH_STATUS=1 have been exported by RPMtoORPOSPublishExport.sh
2	Price event records with Publish_status=2 have been exported by any one of the following: regularPriceChangePublishExport.sh clearancePriceChangePublishExport.sh promotionPriceChangePublishExport.sh
3	Price event records with PUBLISH_STATUS=3 have been exported by RPMtoORPOSPublishExport.sh AND by any one of the following: regularPriceChangePublishExport.sh clearancePriceChangePublishExport.sh promotionPriceChangePublishExport.sh

## Assumptions and Scheduling Notes

PurgePayloadsBatch should be run after the successful completion of the following batch jobs:

- RPMtoORPOSPublishExport.sh
- regularPriceChangePublishExport.sh
- clearancePriceChangePublishExport.sh
- promotionPriceChangePublishExport.sh

## Primary Tables Involved

- RPM\_PRICE\_CHG\_PAYLOAD
- RPM\_CLEARANCE\_PAYLOAD
- RPM\_PROMO\_DTL\_PAYLOAD
- RPM\_PROMO\_DTL\_SMP\_PAYLOAD
- RPM\_PROMO\_DTL\_THR\_PAYLOAD
- RPM\_THRESHOLD\_DTL\_BG\_PAYLOAD

- RPM\_PROMOT\_DTL\_BG\_PAYLOAD
- RPM\_PROMOT\_DTL\_BGI\_PAYLOAD
- RPM\_PRICE\_EVENT\_PAYLOAD

### Threading

The PurgePayloadsBatch program is not threaded.

## PurgeUnusedAndAbandonedClearancesBatch Batch Design

The PurgeUnusedAndAbandonedClearancesBatch program deletes unused and rejected clearances.

### Usage

The following command runs the PurgeUnusedAndAbandonedClearancesBatch job:

```
PurgeUnusedAndAbandonedClearancesBatch userid password
```

Where the first argument is the user id and the second argument is the password.

### Detail

The PurgeUnusedAndAbandonedClearancesBatch program deletes clearances from the RPM\_CLEARANCE table that meet one of the following three criteria:

- Clearance effective date is older than the CLEARANCE\_HIST\_MONTHS system option.
- Clearance is in 'Worksheet' or 'Submitted' status.

Or

- Clearance effective date is older than the CLEARANCE\_HIST\_MONTHS system option.
- Clearance is in 'Execute' or 'Approved' status.
- Clearance is not on a future retail timeline

Or

- Clearance effective date is older than the REJECT\_HOLD\_DAYS\_PC\_CLEAR system option.
- Clearance is in 'Rejected' status.

### Assumptions and Scheduling Notes

PurgeUnusedAndAbandonedClearancesBatch can be run ad hoc.

### Primary Tables Involved

RPM\_CLEARANCE

### Threading

The PurgeUnusedAndAbandonedClearancesBatch program is not threaded.

## RefreshPosDataBatch Batch Design

The RefreshPosDataBatch batch is intended to provide the Point of Sale (POS) applicaiton with data refresh capability. This batch generates all pricing information (current and fugure) for a store. The information is then sent to POS for hte purpose of refreshing POS systems data.

### Usage

The following command runs the RefreshPosDataBatch job:

```
RefreshPosDataBatch <username> <password> <location>[date (YYYYMMdd)]
```

Where the first argument is the username. The second argument is the password, and the third argument is the store location id. The fourth argument is the action date from which the pricing information data is required. The action date must be in the format YYYYMMdd. If the action date is not provided, the field will default to VDATE+1.

### Detail

The RefreshPosDataBatch program deletes the contents of the payload tables listed below. It then looks for price events pertaining to the specified store id in RPM\_FUTURE\_RETAIL table and populates the payload tables with price event information, starting from the specified action data till the current day. If the action date is not specified, the program populates the payload tables with data starting from V-DATE+1. If the Warehouse id needs to be specified as a location, then the system option, Recognize WHs as Location, must be set in System Options.

### Assumptions and Scheduling Notes

RefreshPosDataBatch can be run ad hoc.

### Primary Tables Involved

- RPM\_FUTURE\_RETAIL
- RPM\_PRICE\_EVENT\_PAYLOAD
- RPM\_PRICE\_CHG\_PAYLOAD
- RPM\_CLEARANCE\_PAYLOAD
- RPM\_PROMO\_DTL\_SMP\_PAYLOAD
- RPM\_PROMO\_DTL\_PAYLOAD
- RPM\_PROMO\_DTL\_BG\_AYLOAD
- RPM\_PROMO\_DTL\_BGI\_PAYLOAD
- RPM\_PROMO\_DTL\_THR\_PAYLOAD
- RPM\_THRESHOLD\_DTL\_PAYLOAD

### Output

There is no separate output. The data from the RPM\_FUTURE\_RETAIL populates the tables above.

### Threading

The RefreshPosDataBatch program is threaded. based on department count.

## RegularPriceChangePublishBatch Batch Design

The RegularPriceChangePublishBatch program formats and stages output of regular price change price events.

The corresponding regularPriceChangePublishExport shell script produces a pipe ('|') delimited flat-file export based on the output of the RegularPriceChangePublishBatch.

### Usage

The following command runs the RegularPriceChangePublishBatch job:

```
RegularPriceChangePublishBatch userid password
```

Where the first argument is the RPM user id and the second argument is the password.

The following command runs the regularPriceChangePublishExport job:

```
regularPriceChangePublishExport.sh database-connect-string path
```

Where the first argument is the database connect string (user/pwd@database) and the second argument is the path where the file should be written. The path is optional; if not supplied, the path ../output is used.

### Detail

The batch looks for price events in the RPM\_PRICE\_EVENT\_PAYLOAD table with a RIB\_FAMILY of "REGPRCCHG" and distributes those events to multiple threads based on the settings in the RPM\_BATCH\_CONTROL table. Each thread reads in its set of regular price change events from tables RPM\_PRICE\_EVENT\_PAYLOAD and RPM\_PRICE\_CHG\_PAYLOAD and generates output in RPM\_PRICE\_PUBLISH\_DATA.

PurgePayloadsBatch should be run to delete records in the payload tables.

A single flat-file (REGPC\_<timestamp>.pub) is created, where <timestamp> is the current system time stamp.

### Output Files

FHEAD – REQUIRED: File identification, one line per file.

FDETL – OPTIONAL: Price Change Event (Create or Modify)

FDELE – OPTIONAL: Price Change Event (Delete)

FTAIL – REQUIRED: End of file marker, one line per file.

### Output File Layout

Record Name	Field Name	Field Type	Default Value	Description
FHEAD	Record Descriptor	Char(5)	FHEAD	File head marker
	Line id	Number(10)	1	Unique line id
	File Type	Char(5)	REGPC	Regular Price Changes
	Export timestamp	Timestamp		System clock timestamp (YYYYMMDDHHMISS)
	Format Version	Char(5)	1.0	File Format Version
FDETL	Record Descriptor	Char(5)	FDETL	File Detail Marker (1 per price change create or modify)
	Line id	Number(10)		Unique line id
	Event Type	Char(3)		"CRE" = Create, "MOD" = Modify
	Id	Number(15)		Price Change identifier
	Item	Char(25)		Item identifier
	Location	Number(10)		Location identifier
	Location Type	Char(1)		'S' = Store, 'W' = Warehouse
	Effective Date	Date		Effective Date of price change (DD-MMM-YY)
	Selling Unit Change Ind	Number(1)		Did selling unit retail change with this price event (0 = no change, 1 = changed)
	Selling Retail	Number(20,4)		Selling retail with price change applied
	Selling Retail UOM	Char(4)		Selling retail unit of measure
	Selling Retail Currency	Char(3)		Selling retail currency
	Multi-Unit Change Ind	Number(1)		Did multi unit retail change with this price event (0 = no change, 1 = changed)
	Multi-Units	Number(12,4)		Number Multi Units
	Multi-Unit Retail	Number(20,4)		Multi Unit Retail
	Multi-Unit UOM	Char(4)		Multi Unit Retail Unit Of Measure
Multi-Unit Currency	Char(3)		Multi Unit Retail Currency	
FDELE	Record Descriptor	Char(5)	FDELE	File Detail Delete Marker (1 per price change delete)
	Line id	Number(10)		Unique line id
	Id	Number(15)		Price Change identifier
	Item	Char(25)		Item identifier
	Location	Number(10)		Location identifier
	Location Type	Char(1)		'S' = Store, 'W' = Warehouse

Record Name	Field Name	Field Type	Default Value	Description
FTAIL	Record Descriptor	Char(5)	FTAIL	File tail marker
	Line id	Number(10)		Unique line id
	Number of lines	Number(10)		Number of lines in file not counting FHEAD and FTAIL

### Assumptions and Scheduling Notes

RegularPriceChangePublishBatch should be run after the WorksheetAutoApproveBatch.

RegularPriceChangePublishExport should be run after every successful run of RegularPriceChangePublishBatch.

### Primary Tables Involved

- RPM\_PRICE\_EVENT\_PAYLOAD
- RPM\_PRICE\_CHG\_PAYLOAD

### Threading

This program is threaded. The LUW is a single regular price change event.

### Configuration

The following property must be set in rpm.properties on the application server when using this batch program to publish regular price events:

```
delete_staged_rib_payloads=false
```

## RPMtoORPOSPublishBatch Batch Design

The RPMtoORPOSPublishBatch program formats and stages output of different price events like PriceChange, Clearance and Promotions. The RPMtoORPOSPublishExport shell script produces an xml file based on the output of the RPMtoORPOSPublishBatch.

### Usage

The following command runs the RPMtoORPOSPublishBatch job:

```
RPMtoORPOSPublishBatch <database-connect-string> <log path> <error path>
```

Where the first argument is the RPM database-connect-string (user/pwd@database), the second argument is the log path where the log file is written and the third argument is the error path where the error file is written.

### Detail

The batch took data for different price events in the payload and price event tables. Each price events have their own payload tables.

S.No.	Price Event	Related Tables
1	Regular Price Change	RPM_PRICE_CHG_PAYLOAD, RPM_PRICE_EVENT_PAYLOAD

S.No.	Price Event	Related Tables
2	Clearance	RPM_CLEARANCE_PAYLOAD, RPM_PRICE_EVENT_PAYLOAD
3	Promotion	RPM_PROMO_DTL_PAYLOAD RPM_PRICE_EVENT_PAYLOAD RPM_PROMO_LOCATION_PAYLOAD RPM_PROMO_DTL_LIST_GRP_PAYLOAD RPM_PROMO_DTL_LIST_PAYLOAD RPM_PROMO_ITEM_PAYLOAD

The data collected from all these payload tables are formatted and inserted in different tables.

S.No.	Price Event	Related Tables
1	Price Change	RPM_ORPOS_PRICE_CHANGE_PUBLISH
2	Clearance	RPM_ORPOS_PRICE_CHANGE_PUBLISH
3	Simple Promo	RPM_ORPOS_SIMPLE_PROMO_PUBLISH
4	Threshold Promo	RPM_ORPOS_CMPLX_PROMO_PUBLISH
5	Complex Promo	RPM_ORPOS_CMPLX_PROMO_PUBLISH

### Output

There is no separate output. The data mentioned in the above tables are the output of the batch program.

### Assumptions and Scheduling Notes

RPMtoORPOSPublishBatch should be run after WorksheetAutoApproveBatch. This batch should be executed before the following batches.

- RegularPriceChangePublishBatch
- RegularPriceChangePublishExport
- ClearancePriceChangePublishBatch
- ClearancePriceChangePublishExport
- PromotionPriceChangePublishBatch
- PromotionPriceChangePublishExport

### Primary Tables Involved

- RPM\_ORPOS\_PRICE\_CHANGE\_PUBLISH
- RPM\_ORPOS\_SIMPLE\_PROMOTION\_PUBLISH

### Configuration

The following property must be set in rpm.properties on the application server when using this batch program to publish all price events:

```
delete_staged_rib_payloads=false
```

## RPMtoORPOSPublishExport Batch Design

The RPMtoORPOSPublishExport program calls a sql script "RPMtoORPOSSpoolMsg.sql". This script spools the data collected from different publish tables of different price events (Price Change, Clearance and Promotion). Spooled file contains the data in xml format. The XML file complies with the given XSD standard.

### Usage

The following command runs the RPMtoORPOSPublishExport job:

```
RPMtoORPOSPublishExport <database-connect-string> <Number of slots> <log path>
<error path> <Export path>
```

Where the first argument is the RPM database-connect-string (user/pwd@database), the second argument in the Number of slots which denotes the number of threads to be executed parallelly, the third argument is the log path where the log file is written, the fourth argument is the error path where the error file is written, and the fifth argument is the Export path or Result path where the generated xml files are written. The export path is optional and if it is not supplied, the "pwd" (present working directory) will be used for the same.

---

**Note:** The number of slots variable must be greater than zero. The log and error path parameters must be a valid directory at the same level as PWD.

---

### Detail

The batch looks for data in different publish tables. The batch invokes a sql script by passing the store\_id. In the sql script, the spool filename is generated in the following way "PricingExtract\_<store\_id>.xml". A file will be generated for all the stores irrespective of price events exist or not. Each price events possess different structures. These structures and values comply with the XSD standard.

### OutputFile

The output file is an xml file generated per store basis. The XML file should comply with the XSD standard. The xml file contains three different types of tag structures. The three types of tag structures are

S.No.	RPM Price Event Name	ORPOS Equivalent Name / Tag Structure Name
1	Price Change/Clearance	Price Change
2	Simple Promotion	Price Promotion
3	Threshold/Multi-buy Promotion	Discount Rule

### Assumptions and Scheduling Notes

RPMtoORPOSPublishExport should be executed as follows:

- After every successful run of RPMtoORPOSPublishBatch.
- Before PurgePayloadsBatch is run.

### Primary Tables Involved

- RPM\_ORPOS\_PRICE\_CHANGE\_PUBLISH
- RPM\_ORPOS\_SIMPLE\_PROMOTION\_PUBLISH
- RPM\_ORPOS\_COMPLEX\_PROMOTION\_PUBLISH

**Threading** The RPMtoORPOSPublishExport program is threaded. The LUW is a single store.

**Configuration** The following property must be set in rpm.properties on the application server when using this batch program to publish all price events:

```
delete_staged_rib_payloads=false
```

## statusPageCommandLineApplication Batch Design

The status page batch program (statusPageCommandLineApplication.sh) performs some data checks, to verify that some of the assumptions that the application makes about the data are not violated. The checks are done with SQL counts; each check should return 0 rows.

These are the data checks that are performed:

- Missing department aggregations—When departments are created in RMS, a row should be inserted into the RPM\_DEPT\_AGGREGATION table.
- Missing primary zone groups—Each merchandise hierarchy (department or lower) should have a row in the RPM\_MERCH\_RETAIL\_DEF table.
- Missing item/locations from future retail—When an item is ranged to a location in RMS, a row should be inserted into the RPM\_FUTURE\_RETAIL table.
- Duplicate future retail—There should only be one row in the the RPM\_FUTURE\_RETAIL table per item, location, and action date.

The new command usage is as follows:

```
statusPageCommandLineApplication.sh username password [phase-choice]
[max-rows-choice]
```

Valid values for phase choice are as follows:

Choice	Description
S	System check only
D	Data integrity check only
B (default)	Both

The value specified for max-rows-choice is the maximum row count for the query. By default, the query is run for the full count.

For example:

```
./statusPageCommandLineApplication.sh alain.freon retek S
```

The following is sample output of the batch program.

```
Performing System Check
The following RpmRibMessageStatusException is normal.
We need to throw an exception to ensure that the test messages are rolled back.
10:30:04,599 ERROR [ServiceAccessor] InvocationTargetException received on a
service call...
```

```
java.lang.reflect.InvocationTargetException
at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)
at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:79)
at
sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java (
Compiled Code))
at java.lang.reflect.Method.invoke(Method.java (Compiled Code))
at org.apache.commons.beanutils.MethodUtils.invokeMethod(MethodUtils.java:216)
at
com.retek.platform.service.ServiceAccessor.callRemoteMethod(ServiceAccessor.java:3
00)
at
com.retek.platform.service.ServiceAccessor.remoteTransaction(ServiceAccessor.java:
485)
at
com.retek.platform.service.ServiceAccessorProxy.invoke(ServiceAccessorProxy.java:5
1)
at $Proxy4.performRibMessageCheck(Unknown Source)
at com.retek.rpm.statuspage.RpmRibMessageCheck.execute(RpmRibMessageCheck.java:25)
at com.retek.rpm.statuspage.StatusPageCheck.runTest (StatusPageCheck.java:15)
at
com.retek.rpm.statuspage.StatusPageProcessor.execute (StatusPageProcessor.java:19)
at
com.retek.rpm.statuspage.StatusPageCommandLineApplication.performAction (StatusPage
CommandLineApplication.java:80)
at
com.retek.rpm.statuspage.StatusPageCommandLineApplication.main (StatusPageCommandLi
neApplication.java:65)
Caused by:
<com.retek.rpm.app.statuspage.service.RpmRibMessageStatusException>
<message>
  No cause associated
</message>
</com.retek.rpm.app.statuspage.service.RpmRibMessageStatusException>

at
com.retek.rpm.app.statuspage.service.StatusPageAppServiceImpl.performRibMessageChe
ck (StatusPageAppServiceImpl.java:71)
at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)
at
sun.reflect.NativeMethodAccessorImpl.invoke (NativeMethodAccessorImpl.java (Compiled
Code))
at
sun.reflect.NativeMethodAccessorImpl.invoke (NativeMethodAccessorImpl.java (Compiled
Code))
at
sun.reflect.DelegatingMethodAccessorImpl.invoke (DelegatingMethodAccessorImpl.java (
Compiled Code))
at java.lang.reflect.Method.invoke (Method.java (Compiled Code))
at org.apache.commons.beanutils.MethodUtils.invokeMethod (MethodUtils.java (Compiled
Code))
at
com.retek.platform.service.ServiceCommandImpl.execute (ServiceCommandImpl.java (Comp
iled Code))
at
com.retek.platform.service.impl.CommandExecutionServiceEjb.executeCommand (CommandE
xecutionServiceEjb.java (Compiled Code))
at com.retek.platform.service.impl.EJSRemoteStatelessCommandExecutionService_
76208b17.executeCommand (Unknown Source)
at com.retek.platform.service.impl._EJSRemoteStatelessCommandExecutionService_
```

```

76208b17_Tie.executeCommand__com_retek_platform_service_ServiceCommand(_
EJSRemoteStatelessCommandExecutionService_76208b17_Tie.java(Compiled Code))
at com.retek.platform.service.impl._EJSRemoteStatelessCommandExecutionService_
76208b17_Tie._invoke(_EJSRemoteStatelessCommandExecutionService_76208b17_
Tie.java(Compiled Code))
at
com.ibm.CORBA.iiop.ServerDelegate.dispatchInvokeHandler(ServerDelegate.java(Compil
ed Code))
at com.ibm.CORBA.iiop.ServerDelegate.dispatch(ServerDelegate.java(Compiled Code))
at com.ibm.rmi.iiop.ORB.process(ORB.java(Compiled Code))
at com.ibm.CORBA.iiop.ORB.process(ORB.java(Compiled Code))
at com.ibm.rmi.iiop.Connection.doWork(Connection.java(Compiled Code))
at com.ibm.rmi.iiop.WorkUnitImpl.doWork(WorkUnitImpl.java(Compiled Code))
at com.ibm.ejs.oa.pool.PooledThread.run(ThreadPool.java(Compiled Code))
at com.ibm.ws.util.ThreadPool$Worker.run(ThreadPool.java(Compiled Code))
*****
Starting Report
com.retek.rpm.statuspage.RsmServerCheck Passed
*****
Starting Report
com.retek.rpm.statuspage.RpmLoginCheck Passed
*****
Starting Report
com.retek.rpm.statuspage.RpmDataAccessCheck Passed
*****
Starting Report
com.retek.rpm.statuspage.RpmRibMessageCheck Passed REGPRCCHG.REGPRCCHGRE is ON
*****The above exception indicates that we have passed
*****
*****
Starting Report
com.retek.rpm.statuspage.RpmRibMessageCheck Passed REGPRCCHG.REGPRCCHGMOD is ON
*****The above exception indicates that we have passed
*****
*****
Starting Report
com.retek.rpm.statuspage.RpmRibMessageCheck Passed REGPRCCHG.REGPRCCHGDEL is ON
*****The above exception indicates that we have passed
*****
*****
Starting Report
com.retek.rpm.statuspage.RpmRibMessageCheck Passed CLRPRCCHG.CLRPRCCHGRE is ON
*****The above exception indicates that we have passed
*****
*****
Starting Report
com.retek.rpm.statuspage.RpmRibMessageCheck Passed CLRPRCCHG.CLRPRCCHGMOD is ON
*****The above exception indicates that we have passed
*****
*****
Starting Report
com.retek.rpm.statuspage.RpmRibMessageCheck Passed CLRPRCCHG.CLRPRCCHGDEL is ON
*****The above exception indicates that we have passed
*****
*****
Starting Report
com.retek.rpm.statuspage.RpmRibMessageCheck Passed PRMPCCHG.PRMPCCHGRE
MULTIBUYPROMOCRE is ON *****The above exception indicates that
we have passed *****
*****

```

```
Starting Report
com.retek.rpm.statuspage.RpmRibMessageCheck Passed PRMPRCCHG.PRMPRCCHGMOD
MULTIBUYPROMOMOD is ON *****The above exception indicates that
we have passed *****
*****

Starting Report
com.retek.rpm.statuspage.RpmRibMessageCheck Passed PRMPRCCHG.PRMPRCCHGDEL
MULTIBUYPROMODEL is ON *****The above exception indicates that
we have passed *****
*****

Starting Report
RpmJmsServerCheck Passed

Done.
```

## TaskPurgeBatch Batch Design

The TaskPurgeBatch program purges entries related to location move, conflict check, bulk conflict check and worksheet conflict check tables. In short all RPM\_\*TASK tables.

### Usage

The following command runs the TaskPurgeBatch job:

```
taskPurgeBatch.sh <username> <password> [<purgeDays>] [Y/N]
```

Where the first argument is the user id, the second argument is the password, third argument is number of purge days (positive integer) and the last argument is the complete status indicator which is either Y or N.

### Detail

The TaskPurgeBatch purges the entries from RPM\_\*TASK tables based on the entered purge days and the status indicator. The purge days is taken with respect to the VDATE in PERIOD table. All the entries before VDATE – purgeDays are purged. Also the status indicator is considered while the values are being purged. If the status indicator is Y, then only tasks with completed status are purged otherwise status is not considered while purging.

### Assumptions and Scheduling Notes

TaskPurgeBatch can be run ad hoc.

### Primary Tables Involved

- RPM\_LOCATION\_MOVE\_TASK
- RPM\_CONFLICT\_CHECK\_TASK
- RPM\_BULK\_CC\_TASK
- RPM\_WORKSHEET\_CC\_TASK
- RPM\_TASK

### Threading

TaskPurgeBatch.java is not threaded.

## WorksheetAutoApproveBatch Batch Design

The WorksheetAutoApproveBatch program approves maintain margin strategy worksheets that have not been acted upon by the end of the review period. The strategies must be marked as auto-approve in order to be processed.

### Usage

The following command runs the WorksheetAutoApproveBatch job:

```
WorksheetAutoApproveBatch userid password
```

Where the first argument is the user id and the second argument is the password.

### Detail

The WorksheetAutoApproveBatch first finds strategies to process. In order to qualify the strategies must meet the below criteria:

- The strategies must be a maintain margin strategy with its auto-approve indicator set.
- The strategies must be associated with a calendar review period that is ending.

For each strategy that qualifies, worksheet detail records are processed. In order to be processed the worksheet detail records must meet the following criteria:

- The worksheet detail must be marked as either undecided or take.
- The worksheet detail record must be represent an actual change in the retail
- The worksheet detail must be in one of the below states:
  - New
  - In progress
  - Pending
  - Submitted
  - Submit rejected
  - Updated

Each worksheet detail that meets the above criteria have run through the approval logic. The approval logic attempts to create and approve a price change. If the price change cannot be approved, the reason is written to the Conflict Check Results Dialogue. Additionally, area differential logic is executed.

If dynamic area differentials are being used in the system, any secondary area worksheet detail records that exist are also processed. If the secondary area is marked as auto approve, the secondary worksheet detail record goes through the same logic as the original worksheet detail (depending on its state). If the secondary area is not marked as auto approve, the secondary worksheet detail record has a retail proposed for it and moves into new status and becomes available for review by online users.

After all the worksheet details for the working strategy have been run through their approval logic, the worksheet status is updated to reflect the changes made to the details.

### Assumptions and Scheduling Notes

WorksheetAutoApproveBatch can be run ad hoc.

**Primary Tables Involved**

- RPM\_STRATEGY\_MAINT\_MARGIN
- RPM\_WORKSHEET\_STATUS
- RPM\_WORKSHEET\_DATA
- RPM\_PRICE\_CHANGE
- RPM\_CLEARANCE
- RPM\_FUTURE\_RETAIL
- RPM\_AREA\_DIFF\_PRIM
- RPM\_AREA\_DIFF
- RPM\_MAINT\_MARGIN\_ERR
- RPM\_MAINT\_MARGIN\_ERR\_DTL

**Threading**

This program is threaded but does not use the RPM\_BATCH\_CONTROL table. Please see the documentation for Bulk Conflict Check for thread configuration details.

**ZoneFutureRetailPurgeBatch Batch Design**

The ZoneFutureRetailPurgeBatch program deletes old error message from the price change auto approve batch program.

**Usage**

The following command runs the PriceChangeAutoApproveResultsPurgeBatch job:

```
ZoneFutureRetailPurgeBatch userid password
```

Where the first argument is the user id and the second argument is the password.

**Detail**

The ZoneFutureRetailPurgeBatch program deletes all zone/item price change actions which:

- Have an ACTION\_DATE value prior to VDATE, and
- Have been superseded by at least one other change action whose ACTION\_DATE is also prior to VDATE.

The effect is that, for each zone/item with a price change history, the most recent such action, prior to VDATE, remains after the purge is complete.

**Assumptions and Scheduling Notes**

ZoneFutureRetailPurgeBatch can be run ad hoc.

**Primary Tables Involved**

RPM\_ZONE\_FUTURE\_RETAIL

**Threading**

This program is not threaded.

## RETL Program Overview for RPM Extractions

To facilitate the extraction of data from RPM (that could be eventually loaded into a data warehouse for reporting purposes, for example), RPM works in conjunction with the Oracle Retail Extract Transform and Load (RETL) framework. This architecture optimizes a high performance data processing tool that can let database batch processes take advantage of parallel processing capabilities. The RETL framework runs and parses through the valid operators composed in XML scripts.

Oracle Retail's streamlined RETL code provides for less data storage, easier implementation, and reduced maintenance requirements through decreased code volume and complexity. The RETL scripts are Korn shell scripts that are executable from a UNIX prompt. A typical run and debugging situation is provided later in this chapter.

These extractions were initially designed for Oracle Retail Data Warehouse (RDW) but can be used for some other application in the retailer's enterprise.

For more information about the RETL tool, see the RETL Programmer's Guide.

### Architectural Design

The diagram below illustrates the extraction processing architecture for RPM. Instead of managing the change captures as they occur in the source system during the day, the process involves extracting the current data from the source system. The extracted data is output to flat files. These flat files are then available for consumption by a product such as Oracle Retail Data Warehouse (RDW).

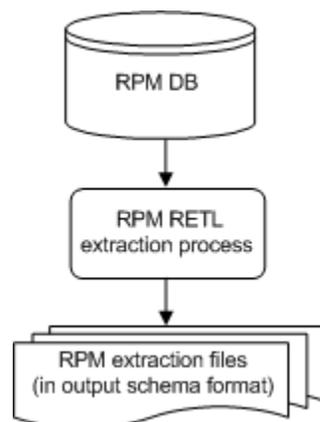
The target system, (RDW, for example), has its own way of completing the transformations and loading the necessary data into its system, where it can be used for further processing in the environment.

RPM modules use the same libraries, resource files and configuration files as RMS. All these libraries, resource files and configuration files are packed with RMS. An RPM retailer must install RMS first, before "kicking off" any RPM RETL scripts.

### RPM Extraction Architecture

The architecture relies upon the use of well-defined flows specific to the RPM database. The resulting output is comprised of data files written in a well-defined schema file format. This extraction includes no destination specific code.

**Figure 7-1 RETL Extraction Processing for RPM**



## Configuration

### RETL

Before trying to configure and run RPM RETL, install RETL version 12.0 or later, which is required to run RPM RETL. Run the 'verify\_retl' script (included as part of the RETL installation) to ensure that RETL is working properly before proceeding.

### RETL User and Permissions

RPM ETL is installed and run as the RETL user. Additionally, the permissions are set up as per the RETL Programmer's Guide. RPM ETL reads data, creates, deletes and updates tables. If these permissions are not set up properly, extractions fail.

### Environment Variables

See the RETL Programmer's Guide for RETL environment variables that must be set up for your version of RETL. You need to set MMHOME to your base directory for RPM RETL. This is the top level directory that you selected during the installation process. In your .kshrc, you should add a line such as the following:

```
export MMHOME=<base directory for RMS ETL>\dwi12.0\dev
```

---

**Note:** Because RPM modules share the same libraries and configure files with RMS, the MMHOME is the same as the one defined in RMS.

---

### dwi\_config.env Settings

Make sure to review the environmental parameters in the dwi\_config.env file before executing batch modules. There are several variables you must change depending upon your local settings:

For example:

```
export DBNAME=int9i
export RPM_OWNER=steffej_RPM1101
export BA_OWNER=rmsint1101
export ORACLE_PORT="1524"
export ORACLE_HOST="mspdev38"
```

You can set up the environment variable PASSWORD in dwi\_config.env or in a different location specified by the retailer. In the example below, adding the line to the dwi\_config.env causes the password 'mypasswd' to be used to log into the database:

```
export PASSWORD=myspasswd
```

### Steps to Configure RETL

1. Log in to the UNIX server with a UNIX account that runs the RETL scripts.
2. Change directories to \$MMHOME/rfx/etc.
3. Modify the dwi\_config.env script:
  - a. Change the DBNAME variable to the name of the RPM database.
  - b. Change the RPM\_OWNER variable to the username of the RPM schema owner.
  - c. Change the BA\_OWNER variable to the username of the RPME batch user.
  - d. Change the ORACLE\_HOST variable to the database server name.

- e. Change the ORACLE\_PORT variable to the database port number
- f. Change the MAX\_NUM\_COLS variable to modify the maximum number of columns from which RETL selects records.

---

**Note:** All RPM tables have to be under the RMS database. It has the same BA\_OWNER as RMS. Thus, the only piece that RPM must modify in the dwi\_config.env file is to assign a value to RPM\_OWNER. The configuration file, dwi\_config.env, as well as all other configure files are packed with RMS.

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## Program Features

RETL programs use one return code to indicate successful completion. If the program successfully runs, a zero (0) is returned. If the program fails, a non-zero is returned.

## Program Status Control Files

To prevent a program from running while the same program is already running against the same set of data, the RPME code utilizes a program status control file. At the beginning of each module, dwi\_config.env is run. It checks for the existence of the program status control file. If the file exists, then a message stating, '\${PROGRAM\_NAME} has already started', is logged and the module exits. If the file does not exist, a program status control file is created and the module executes.

If the module fails at any point, the program status control file is not removed, and the user is responsible for removing the control file before re-running the module.

### File Naming Conventions

The naming convention of the program status control file allows a program whose input is a text file to be run multiple times at the same time against different files.

The name and directory of the program status control file is set in the configuration file (dwi\_config.env). The directory defaults to \$MMHOME/error. The naming convention for the program status control file itself defaults to the following dot separated file name:

- The program name
- The first filename, if one is specified on the command line
- 'status'
- The business virtual date for which the module was run

For example, the program status control file for the prmevtex.ksh program would be named as follows for the VDATE of March 21, 2004:

```
$MMHOME/error/prmevtex.status.20040321
```

## Restart and Recovery

Because RETL processes all records as a set, as opposed to one record at a time, the method for restart and recovery must be different from the method that is used for Pro\*C. The restart and recovery process serves the following two purposes:

- It prevents the loss of data due to program or database failure.
- It increases performance when restarting after a program or database failure by limiting the amount of reprocessing that needs to occur.

The RPME extract modules extract from a source transaction database and write to a text file.

Most modules use a single RETL flow and do not require the use of restart and recovery. If the extraction process fails for any reason, the problem can be fixed, and the entire process can be run from the beginning without the loss of data.

There is no restart/recovery logic in any RPM RETL extraction module.

## Message Logging

Message logs are written daily in a format described in this section.

## Daily Log File

Every RETL program writes a message to the daily log file when it starts and when it finishes. The name and directory of the daily log file is set in the configuration file (`dwi_config.env`). The directory defaults to `$MMHOME/log`. All log files are encoded UTF-8.

The naming convention of the daily log file defaults to the following 'dot' separated file name:

- The business virtual date for which the modules are run
- `.log`

For example, the location and the name of the log file for the business virtual date (VDATE) of March 21, 2004 would be the following:

```
$MMHOME/log/20040321.log
```

## Format

As the following examples illustrate, every message written to a log file has the name of the program, a timestamp, and either an informational or error message:

```
prmevtex 15:47:14: Program started...
prmevtex 15:47:18: Program completed successfully
```

If a program finishes unsuccessfully, an error file is usually written that indicates where the problem occurred in the process. There are some error messages written to the log file, such as 'No output file specified', that require no further explanation written to the error file.

## Program Error File

In addition to the daily log file, each program also writes its own detail flow and error messages. Rather than clutter the daily log file with these messages, each program writes out its errors to a separate error file unique to each execution.

The name and directory of the program error file is set in the configuration file (`dwi_config.env`). The directory defaults to `$MMHOME/error`. All errors and all routine processing messages for a given program on a given day go into this error file (for example, it contains both the `stderr` and `stdout` from the call to RETL). All error files are encoded UTF-8.

The naming convention for the program's error file defaults to the following 'dot' separated file name:

- The program name
- The first filename, if one is specified on the command line
- The business virtual date for which the module was run

For example, all errors and detail log information for the `prmevtex.ksh` program would be placed in the following file for the batch run of March 21, 2004:

```
$MMHOME/error/prmevtex.20040321
```

## Schema Files

RETL uses schema files to specify the format of incoming or outgoing datasets. The schema file defines each column's data type and format, which is then used within RETL to format/handle the data. For more information about schema files, see the latest RETL Programmer's Guide. Schema file names are hard-coded within each module since they do not change on a day-to-day basis. All schema files end with ".schema" and are placed in the `rfx/schema` directory.

## Resource Files

RPME Kornshell programs use resource files so that the same RETL programs can run in various language environments. For each language, there is one resource file.

Resource files contain hard-coded strings that are used by extract programs. The name and directory of the resource file is set in the configuration file (`dwi_config.env`). The default directory is `$(MMHOME)/rfx/include`.

The naming convention for the resource file follows the two-letter SIM code standard abbreviation for languages (for example, `en` for English, `fr` for French, `ja` for Japanese, `es` for Spanish, `de` for German, and so on).

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**Note:** Resource files are only packed with RMS.

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## Typical Run and Debugging Situations

The following examples illustrate typical run and debugging situations for types of programs. The log, error, and so on file names referenced below assume that the module is run on the business virtual date of March 9, 2004. See the previously described naming conventions for the location of each file.

For example:

To run `prmevtex.ksh`:

1. Change directories to `$MMHOME/rfx/src`.
2. At a Unix prompt enter the following:

```
%prmevtex.ksh
```

If the module runs successfully, the following results:

- Log file  
Today's log file, `20040309.log`, contains the messages "Program started ..." and "Program completed successfully" for `prmevtex.ksh`.
- Data  
The `prmevtdm.txt` file exists in the `$MMHOME/data` directory and contains the extracted records.
- Error file  
The program's error file, `prmevtex.20040309`, contains the standard RETL flow (ending with "All threads complete" and "Flow ran successfully") and no additional error messages.
- Program status control  
The program status control file, `prmevtex.status.20040309`, does not exist.

If the module does not run successfully, the following results:

- Log file  
Today's log file, `20040309.log`, does not contain the "Program completed successfully" message for `prmevtex.ksh`.
- Data  
The `prmevtdm.txt` file may exist in the data directory but may not contain all the extracted records.
- Error file  
The program's error file, `prmevtex.txt.20040309`, may contain an error message.
- Program status control  
The program status control file, `prmevtex.status.20040309`, exists.

To re-run a module from the beginning, perform the following actions:

1. Determine and fix the problem causing the error.
2. Remove the program's status control file.
3. Change directories to `$MMHOME/rfx/src`. At a Unix prompt, enter:

```
%prmevtex.ksh
```

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**Note:** To understand how to engage in the restart and recovery process, see the section, 'Restart and recovery' earlier in this chapter.

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## RETL Extractions Program List

This section serves as a reference to the RETL extraction RPM programs.

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**Note:** See the Oracle Retail Merchandising Batch Schedule for information on the batch schedule and program flow diagrams.

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Program	Functional Area	Source Table or File	Schema File	Target File or Table
prmdtlex.ksh	Promotion	RPM_PROMO_COMP, RPM_PROMO_COMP_BUY_GET, RPM_PROMO_COMP_DETAIL, RPM_PROMO, RPM_PROMO_COMP_THRESHOLD, RPM_PROMO_COMP_SIMPLE	prmdtldm.sche ma	prmdtldm.txt
prmevtex.ksh	Promotion	RPM_PROMO_EVENT	prmevtdm.sche ma	prmevtdm.txt
prmhdx.ksh	Promotion	RPM_PROMO	prmhdxdm.sche ma	prmhdxdm.txt

## Application Programming Interface (API) Flat File Specifications

This section contains APIs that describe the file format specifications for all text files.

In addition to providing individual field description and formatting information, the APIs provide basic business rules for the incoming data.

### API Format

Each API contains a business rules section and a file layout. Some general business rules and standards are common to all APIs. The business rules are used to ensure the integrity of the information held within RDW. In addition, each API contains a list of rules that are specific to that particular API.

### File Layout

- Field Name: Provides the name of the field in the text file.
- Description: Provides a brief explanation of the information held in the field.

- **Data Type/Bytes:** Includes both data type and maximum column length. Data type identifies one of three valid data types: character, number, or date. Bytes identifies the maximum bytes available for a field. A field may not exceed the maximum number of bytes (note that ASCII characters usually have a ratio of 1 byte = 1 character)
  - **Character:** Can hold letters (a,b,c...), numbers (1,2,3...), and special characters (\$,#,&...)
  - **Numbers:** Can hold only numbers (1,2,3...)
  - **Date:** Holds a specific year, month, day combination. The format is “YYYYMMDD”, unless otherwise specified.
- **Any required formatting for a field is conveyed in the Bytes section.** For example, Number(18,4) refers to number precision and scale. The first value is the precision and always matches the maximum number of digits for that field; the second value is the scale and specifies, of the total digits in the field, how many digits exist to the right of the decimal point. For example, the number –12345678901234.1234 would take up twenty ASCII characters in the flat file; however, the overall precision of the number is still (18,4).
- **Field Order:** Identifies the order of the field in the schema file.
- **Required Field:** Identifies whether the field can hold a null value. This section holds either a ‘yes’ or a ‘no’. A ‘yes’ signifies the field may not hold a null value. A ‘no’ signifies that the field may, but is not required, to hold a null value.

## General Business Rules and Standards Common to all APIs

- **Complete snapshot (of what RDW refers to as dimension data):**

A majority of RDW’s dimension code requires a complete view of all current dimensional data (regardless of whether the dimension information has changed) once at the end of every business day. If a complete view of the dimensional data is not provided in the text file, invalid or incorrect dimensional data can result. For instance, not including an active item in the prditmdm.txt file causes that item to be closed (as of the extract date) in the data warehouse. When a sale for the item is processed, the fact program does not find a matching ‘active’ dimension record. Therefore, it is essential, unless otherwise noted in each API’s specific business rules section, that a complete snapshot of the dimensional data be provided in each text file.

If there are no records for the day, an empty flat file must still be provided.
- **Updated and new records of (what RDW refers to as fact data):**

Facts being loaded to RDW can either be new or updated facts. Unlike dimension snapshots, fact flat files only contain new/updated facts exported from the source system once per day (or week, in some cases). Refer to each API’s specific business rules section for more details.

If there are no new or changed records for the day, an empty flat file must still be provided.

- Primary and local currency amount fields

Amounts are stored in both primary and local currencies for most fact tables. If the source system uses multi-currency, then the primary currency column holds the primary currency amount, and the local currency column holds the local currency amount. If the location happens to use the primary currency, then both primary and local amounts hold the primary currency amount. If the source system does not use multi-currency, then only the primary currency fields are populated and the local fields hold NULL values.

- Leading/trailing values:

Values entered into the text files are the exact values processed and loaded into the datamart tables. Therefore, the values with leading and/or trailing zeros, characters, or nulls are processed as such. RDW does not strip any of these leading or trailing values, unless otherwise noted in the individual API's business rules section.

- Indicator columns:

Indicator columns are assumed to hold one of two values, either Y for yes or N for no.

- Delimiters:

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**Note:** Make sure the delimiter is never part of your data.

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- Dimension Flat File Delimiter Standards (as defined by RDW): Within dimension text files, each field must be separated by a pipe ( | ) character, for example a record from prddivdm.txt may look like the following:

1000 | 1 | Homewares | 2006 | Henry Stubbs | 2302 | Craig Swanson

- Fact Flat File Delimiter Standards (as defined by RDW): Within facts text files, each field must be separated by a semi-colon character ( ; ). For example a record from exchngratedm.txt may look like the following:

WIS;20010311;1.73527820592648544918

See the latest RETL Programmer's Guide for additional information.

- End of Record Carriage Return:

Each record in the text file must be separated by an end of line carriage return. For example, the three records below, in which each record holds four values, should be entered as:

1|2|3|4

5|6|7|8

9|10|11|12

and not as a continuous string of data, such as:

1|2|3|4|5|6|7|8|9|10|11|12

**prmdtldm.txt**

Business rules:

- This interface file cannot contain duplicate records for an event\_idnt, head\_idnt, prmtn\_dtl\_idnt combination.
- This interface file contains the complete snapshot of active information.
- If a dimension identifier is required but is not available, a value of -1 is needed.
- This interface file follows the dimension flat file interface layout standard.
- event\_idnt is -2 for promotion without event.

Name	Description	Data Type/Bytes	Field order	Required field
PRMTN_DTL_IDNT	The unique identifier of a promotion detail.	VARCHAR2(10)	1	Yes
HEAD_IDNT	The unique identifier of a promotion head.	VARCHAR2(10)	2	Yes
EVENT_IDNT	The unique identifier of a promotion event.	VARCHAR2(10)	3	Yes
PRMTN_TRIG_TYPE_IDNT	The unique identifier of the promotion trigger type. Valid values can be 'offer code', 'media code', and so on.	NUMBER(10)	4	Yes
PRMTN_SRC_CDE	The unique identifier of a promotion source. Valid values can be 'DTC', 'RPM' or any other promotion source chosen by client.	VARCHAR2(6)	5	Yes
PRMTN_SVC_TYPE_IDNT	The unique identifier of a promotion service type.	VARCHAR2(10)	6	Yes
PRMTN_FMT_IDNT	The unique identifier of a promotion format.	VARCHAR2(10)	7	Yes
BEG_DT	The date the promotion begins.	DATE	8	Yes
PRMTN_DTL_DESC	Description for the promotion detail identifier.	VARCHAR2(160)	9	No
PRMTN_SVC_TYPE_DESC	Description for the promotion service type.	VARCHAR2(120)	10	No
PRMTN_FMT_DESC	Description for the promotion format.	VARCHAR2(120)	11	No
END_DT	The date the promotion ends.	DATE	12	No

**prmevtdm.txt**

Business rules:

- This interface file contains promotion events and related attributes. Events are time periods used to group promotions for analysis.
- This interface file cannot contain duplicate records for an event\_idnt.
- This interface file follows the dimension flat file interface layout standard.
- This interface file contains the complete snapshot of active information.

Name	Description	Data Type/Bytes	Field order	Required field
EVENT_IDNT	The unique identifier of a promotion event.	VARCHAR2(10)	1	Yes
EVENT_DESC	Description for the promotion event.	VARCHAR2(1000)	2	No
THEME_DESC	Description for the promotion theme.	VARCHAR2(120)	3	No

**prmhdrdm.txt**

Business rules:

- This interface file contains promotion headers and their attributes. Headers define a promotion and its start/end dates.
- This interface file cannot contain duplicate records for a head\_idnt.
- All promotion head\_idnt records require a beginning date, even if they are dummy values such as 4444-04-04.
- This interface file follows the dimension flat file interface layout standard.
- This interface file contains the complete snapshot of active information.
- event\_idnt is -2 for promotion without event.

Name	Description	Data Type/Bytes	Field order	Required field
HEAD_IDNT	The unique identifier of a promotion head.	VARCHAR2(10)	1	Yes
EVENT_IDNT	The unique identifier of a promotion event.	VARCHAR2(10)	2	Yes
HEAD_NAME	Name for the promotion head.	VARCHAR2(120)	3	No
HEAD_DESC	Description for the promotion head.	VARCHAR2(255)	4	No
BEG_DT	The date the promotion begins.	DATE	5	Yes
END_DT	The date the promotion ends.	DATE	6	No

