

Oracle® Retail Price Management

Release Notes

Release 13.1.3.2

October 2010

Oracle Retail Price Management (RPM) Release 13.1.3.2 is a bundled hot fix release for RPM 13.1. RPM 13.1.3.2 includes selected defect fixes for RPM 13.1 code.

Oracle Customer Support investigates submitted issues assuming that all released updates have been applied. It is the customer's decision when to apply a new release; however, delays in applying updates can complicate the support process.

About Bundled Hot Fix Releases

Oracle Retail bundled hot fix releases are the most frequent releases to update Oracle Retail applications. These releases typically contain only defect fixes; they may also include enhancements that address application performance or other issues. Bundled hot fix releases are of smaller scope than less-frequent patch releases, and they are intended to be easier and faster for the customer to install than major patch updates.

Each bundled hot fix release contains a unique set of defect fixes or enhancements. Note that bundled hot fix releases are not cumulative; that is, defect fixes from a previous bundled hot fix release are not also included in a later bundled hot fix release.

Bundled hot fix releases must be applied in sequential order. Before you can apply a new bundled hot fix release, you must first apply all previous bundled hot fix releases since the last patch release. The Release Notes for each Oracle Retail release identify whether a release is a bundled hot fix release or a patch release.

Periodic patch releases include all defect fixes that have been released through bundled hot fix releases since the last patch release. Patch releases may also include new defect fixes and enhancements that have not previously been included in any bundled hot fix release.

Running Scripts

Back up data before running any script, because the scripts provided *do not* preserve data. See defect reports for details.

Check with your database administrator to determine whether your database should be analyzed after a script is run. In many cases, analysis of the database is necessary to take advantage of new or modified indexes intended to improve performance of the application.

Defect Fixes and Documentation

A defect fix is a modification to the base Oracle Retail code (for example, a bug fix, a performance enhancement, or a functional enhancement). Each defect fix that is included in this patch has a corresponding defect report titled *<defect-number>.PDF* (for example, 1234567.PDF).

In the same folder, the file named DEFECT MODULE XREF RPM 13.1.3.2.XLS lists every defect number and the modules and scripts that are included in the patch. Review each defect report carefully before implementing the defect fixes. Please note that scripts do not preserve data. Make sure that all data is backed up before you run any script.

Noteworthy Defect Fixes

The following defect fixes and enhancements are included in RPM 13.1.3.2. This is not a complete list; see the cross-reference spreadsheet and defect reports for a complete list and full details.

Defect Number	Summary
10170340	Performance issue while running PriceEventExecutionBatch. Hints must be updated.
10170289	Performance issue while running PriceEventExecutionBatch. Joins are missing from the EXECUTE_AFFECTED_PROMOS function.
10170262	When running processPendingChunkBatch.sh, the status of the promotion is still pending and there is no error reported in the logs.
10170203	Hints for multiple cursors for the LOCK_PE function in RPM_BULK_CC_THREADING_SQL must be updated.
10170157	Hints should be updated for the query used to populate rpm_clearance_gtt for price changes in RPM_BULK_CC_ACTIONS_SQL.POPULATE_GTT.
10170136	To improve performance, the index on the RPM_PROMO_FR_ITEM_LOC_GTT table should be updated to include the promo_dtl_id field.
10170100	Hint must be added to cursor, C_LOAD_ERROR_TBL in RPM_FUTURE_RETAIL_SQL.PUSH_BACK_ERROR_ROWS
10170029	NewItemLocBatch requires a hint when cleaning up staged records that have already been added to RPM_FUTURE_RETAIL.
10169800	When attempting to run PriceEventExecutionBatch, the job fails with the following exception: "Deadlock detected."
10169771	While creating and approving a promotion using itemlist, data is not populated in the RPM_PROMO_ITEM_PAYLOAD table.
10169733	When the RPM system option DO_NOT_RUN_CC_FOR_CP_APPROVAL is checked, the system runs conflict checking logic for the threshold promotion when approving a threshold promotion.
10170066	Unit of Measure (UOM) validation changes so that only the first thread in chunking will validate the UOM for a Fixed Price price event.

Known Issues

The following defects are noted and documented. However, they have been deferred to the next RPM bundled hot fix release.

Defect Number	Summary
10238846	ProcessPendingChunk batch does not process failed records.
10200639	Item List hyperlink does not show the dialog box that contains the list of items.
10206030	The system incorrectly defaults SELLING_UOM for a fixed price promotion.

Related Documentation

For more information, see the following documents in the Oracle Retail Price Management Release 13.1.3.2 documentation set:

- *Oracle Retail Price Management User Guide*

Installing the Bundled Hot Fix Release

Note: This procedure includes database installation (steps 3 and 4) and RPM application deployment (steps 5-10).

1. Download the .ZIP file from My Oracle Support.
2. Unzip the .ZIP file into a folder, such as RPM_HOTFIX.
3. Go to the DBSource folder inside RPM_HOTFIX to find the changed .SQL scripts and .PLS files.
4. Open a SQL*Plus session as an RPM database user and compile all the .PLS files and execute .SQL files.
5. There is another .ZIP file called RPMxxApplication.zip (where xx is the version number, such as 11, 12, and 13).
6. Expand the RPM application distribution.
 - a. Log into the UNIX server as the user who owns the OracleAS 10g installation. Create a new staging directory for the RPM application distribution (rpm13application.zip).

For example, \$ORACLE_HOME/j2ee/rpm_oc4j/rpm-staging.

This location is referred to as INSTALL_DIR for the remainder of this chapter.
 - b. Copy rpm13application.zip to INSTALL_DIR and extract its contents.
7. Provide the Hibernate jar file.

The RPM application requires the hibernate2.jar file to be installed. This file should be downloaded from <http://www.hibernate.org> and placed in the INSTALL_DIR/rpm/application/hibernate folder before the installer is launched. For RPM 13, Hibernate 2.1.8 should be used. Download the Hibernate distribution and extract the hibernate2.jar file from it.

The RPM application installer verifies that hibernate2.jar has been provided and that it is the correct version. If hibernate2.jar is missing or incorrect, the installer does not proceed.

The installer applies hibernate2.jar to the RPM application by placing it under the ORACLE_HOME/j2ee/<oc4j-instance-name>/applications/<app-name>/lib directory.

8. Run the RPM application installer.

Once the OC4J instance is configured and started, run the RPM application installer. This installer configures and deploys the RPM application and Java WebStart client files.

Note: It is recommended that the installer is run using the same UNIX account that owns the application server ORACLE_HOME files. Doing so takes full advantage of the installer's capabilities. If the installer is run as a different user, the Manual Deployment Option must be selected.

- a. Change directories to INSTALL_DIR/rpm/application.
- b. Set the ORACLE_HOME and JAVA_HOME environment variables. ORACLE_HOME should point to your OracleAS installation. JAVA_HOME should point to the Java 5.0 (1.5.0) JDK located at \$ORACLE_HOME/jdk.

Note: Java 1.5 (SR7) is required if you are using AIX.

- c. If using an X server (such as Exceed), set the DISPLAY environment variable so that the installer can be run in GUI mode (recommended). If an X server is not used, or the GUI is too slow over the network, unset DISPLAY for text mode.
- d. Run the install.sh script to launch the installer. After installation is complete, a detailed installation log file is created (rpm13install.<timestamp>.log).

Note: For information about how to resolve errors, see "Resolving Errors Encountered during Application Installation" in the *Oracle Retail Price Management Installation Guide*.

9. For clustered installations, complete post-installation steps.

For installing the RPM application to a clustered Oracle Application Server environment, there are some extra steps required to complete the installation. In these instructions, the application server node from which the ORACLE_HOME was used for the RPM installer is referred to as the "master node." All other nodes are referred to as "remote nodes."

- a. The RPM client files should be copied from the master node to each of the remote nodes under the same path as on the master node. For example, take the files under `$ORACLE_HOME/Apache/Apache/rpm` and copy them onto the remote nodes under the same path.
- b. All `jnlp` files in the RPM client must be modified so that the correct host name is used on each node.
- c. The RPM batch files should be copied from the master node to each of the remote nodes under the same path as on the master node. Take the `$ORACLE_HOME/j2ee/<rpminstance>/rpm-batch` directory and copy it onto the remote nodes under the same path.
- d. The `launchRpmBatch.sh` script should be modified on each remote node to point to the local RPM instance. The RPM URL is set in the `PROVIDER_URL` variable. This script is located at `$ORACLE_HOME/j2ee/<rpminstance>/rpm-batch/scripts/launchRpmBatch.sh`.
- e. All of the OC4J instances in the group should be restarted to pick up the `jndi_providers.xml` changes. For example, `$ORACLE_HOME/opmn/bin/opmnctl @cluster restartproc ias-component=rpm_group`.

10. Sign the RPM client configuration jar file.

Some client-side configuration that the installer performs results in a modified `rpm_client_config.jar` file after installation. Because of this, the jar file cannot be pre-signed by Oracle. The user must sign this jar file after the installer has completed.

To create an example key called "foo," the following command can be run:

```
$JAVA_HOME/bin/keytool -genkey -alias foo
```

This command prompts for a keystore password and organizational information.

Once complete, the keystore alias resides in the default location in the user's home directory (for example, `~/.keystore`). If an error message is issued to indicate that the keystore has been tampered with, try renaming or deleting the `~/.keystore` file and running the `keytool` command again.

The `rpm_client_config.jar` is located in the `$ORACLE_HOME/j2ee/<oc4j-instance>/applications/<rpm-app-name>/JnlpLaunchServlet/lib` directory.

To sign the `rpm_client_config.jar` file using your alias and keystore, run the `jarsigner` utility.

For example, `$JAVA_HOME/bin/jarsigner rpm_client_config.jar foo`.

If clustering the application server, copy the signed `rpm_client_config.jar` file to the same path under `$ORACLE_HOME` on all remote nodes.

See the "jarsigner" documentation from Sun for information on the JAR signing process.

11. Restart the application.

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Value-Added Reseller (VAR) Language

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