Oracle[®] Retail Store Inventory Management

Release Notes Release 16.0.1.1 E93145-02 February 2018

This document highlights the major changes for Release 16.0.1.1 of Oracle Retail Store Inventory Management.

Overview

This document highlights a fix available on My Oracle Support to address Data Privacy.

Note: This application's base code is not changing for this numbered version unless the fix referenced below is applied.

The fix is located at the following Patch number on My Oracle Support: 27359666

Data Privacy Overview

Personal Data could include any information that can be mapped to a unique user, whether the identifiable information is stored with the key or not.

Examples:

- Shipping Address
- Social Media Token
- Phone Number
- E-mail Address
- Geolocation Data
- Cookies
- Internet Protocol (IP) addresses
- Device Identifiers
- Device "finger prints"

Store Inventory Management (SIM) is used mainly by store-based employees to perform store operations such as receiving goods from a warehouse, transferring inventory to other stores, counting stock, and moving inventory from back-room to shop floor.

In order to function, SIM needs a merchandising system for all foundation data, such as, item, suppliers, stores, prices and so on, and an Order management system (OMS).

For customer-order information, SIM is not the system of record for anything other than perpetual inventory.

Personal Data in SIM

- Customer shipping info associated with a customer order sent by an order management system.
- Contact details at business partner entities (for example: suppliers, finishers).
- Store employee user info such as email address and phone number.
- Alternate address while using Bill of Lading document.

Customer Data

Customer Data (such as name, address, phone number, and so on), associated with a Customer Order / Fulfillment Order (web order) from the OMS is persisted to the database by SIM

Right to Access

Not applicable, as SIM is not the system of record. This information is sent to SIM on the Customer Order from an external system.

Right to be Forgotten

If the customer is to be forgotten, the store user would have to delete the customer order via the SIM PC UI $\,$

Delete Customer Order

- Delete The Delete button has been added to the Customer Order Detail Screen which will be enabled for the users who have the security permission 'Delete Customer Order'. For those customer orders that are "Canceled" or "Completed", it is possible to delete the customer order. Upon successful completion, the customer order data will be deleted from the system (including DB) similar to that of the purge program.
 - The system will also purge the customer order deliveries, customer order picks, and customer order reverse picks associated to the customer order.

Note: Transfers and DSDs will continue to be purged as part of their existing purge programs.

- The customer order delete operation is logged in the Activity History.

O Store Inv	ventory Managem	ient								-		×
<u>Save</u> <u>C</u> us	tomer <u>D</u> elivery	<u>R</u> everse Pick	Reject De	lete Notes Pri	nt					Mir	imize	
Customer Order ID: FOrder1001 Order					rder Create Date: 1/4/2018 2:52 AM Delivery				Type: Ship To Customer			
Fulfillmen	nt Order ID: FOrder1	1001	Order Release Date: 11/5/2016 7:00 PM					Carrier: Other				
SIM Custome	er Order ID: 21			Order Delivery Date: 11/7/2016 6:00 PM				Service:				
0	rder Status: New							Allow Partial Delivery: Yes				
Reserv	ration Type: Web Or	der										
	Comments: Perform	ance Testing									ç	2
Item	Description	UOM	Pack Size	Remaining Qty	Order Qty	Picked Qty	Delivered Qty	Canceled Qty	Last Update	Comments	Substit	ute
100637164	Smoked bacon	Units	1	10	10	0	0	0	Jan 4, 2018 2:5	Item 100637164		
100637148	Budweiser X4	Units	1	10	10	0	0	0	Jan 4, 2018 2:5	Item 100637148		
100637130	Kenwood Kettle	Units	1	10	10	0	0	0	Jan 4, 2018 2:5	Item 100637130		
100637121	Cheese Knife	Units	1	10	10	0	0	0	Jan 4, 2018 2:5	Item 100637121		
100637113	AA Gardening	Units	1	10	10	0	0	0	Jan 4, 2018 2:5	Item 100637113		
Client Information		Us	er2 Smith2		5000 - Solihull			Customer Order Detail			alp j:	Jump

Figure 1 Customer Order Detail Screen

Carrier Name and Address

Carrier Name and Address are existing fields which support free form text. If the Carrier is 'Other' these fields are enabled and the user can enter in Name and Address for the carrier. When enabled, these fields should not be used to enter Personal Data.

Other Business Entity Data

General Requirements

- 1. Business partner entities include: Store, Warehouse, Finisher and Supplier.
- **2.** SIM stores the following data in the Address table:
 - **a.** Contact Name
 - **b.** Contact Phone
 - **c.** Contact Fax
 - d. Contact Email
 - e. First Name
 - f. Last Name
 - **g.** Phonetic First Name
 - **h.** Phonetic Last Name
- **3.** SIM subscribes to the data via the RIB from the Merchandising System, which is the system of record

Right to Access

Not applicable since SIM is not the system of record. The Merchandising System sends this information to SIM.

Right to be Forgotten

- In the event this data needs to be updated or forgotten, SIM would subscribe to the mod/delete messages, which is existing functionality.
- It could be that an Address delete comes in and that would delete the whole address. However, if ONLY the business partner contact data is to be deleted, it would come on a MOD which would MOD the address to just "clear out" the contact info part, leaving the address intact.

User Data

The User Detail screen is an existing screen which allows the Security Administrator to create new users, edit existing users, assign passwords, assign stores, assign groups and assign roles to the selected user.

Right to Access

• Can be accessed from within SIM if user has proper permissions.

Right to be Forgotten

- Data can be updated/removed via the UI if requested.
- User can also be deleted from the UI via the User List screen.

Other Fields: Assumption / Disclaimer

All address fields, comment fields, Carrier Name/Address, note fields and so on, should not be used to hold Personal Data. The onus lies on the retailer to implement a business process to ensure that the users do not enter any personal data into such fields.

Applying Source Code

SIM 16.0.1.1 source code contains all the changes from patch releases for SIM 16.0.

Patch releases are cumulative. There is no need to access source code from previous SIM 16.0 patch releases for fixes in those patch releases. You can apply all the fixes by applying the SIM 16.0.1.1 release. Before applying the source files over your files:

- Note whether any modules have been customized. If so, the customizations must be reapplied to the new version of the module, or the fix may need to be applied to the custom version of the code.
- Copy the original files to a different directory before you copy over them, in case you
 need to refer to them at a later date.

Running Scripts

Back up data before running any script, because the scripts provided *do not* preserve data. See defect reports for details.

Check with your database administrator to determine whether your database should be analyzed after a script is run. In many cases, analysis of the database is necessary to take advantage of new or modified indexes intended to improve performance of the application.

Oracle Retail Store Inventory Management Release Notes, Release 16.0.1.1

Copyright © 2018, Oracle and/or its affiliates. All rights reserved.

This software and related documentation are provided under al license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this software or related documentation is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are "commercial computer software" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

This software or hardware and documentation may provide access to or information on content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of thirdparty content, products, or services.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

Value-Added Reseller (VAR) Language

Oracle Retail VAR Applications

The following restrictions and provisions only apply to the programs referred to in this section and licensed to you. You acknowledge that the programs may contain third party software (VAR applications) licensed to Oracle. Depending upon your product and its version number, the VAR applications may include:

(i) the MicroStrategy Components developed and licensed by MicroStrategy Services Corporation (MicroStrategy) of McLean, Virginia to Oracle and imbedded in the MicroStrategy for Oracle Retail Data Warehouse and MicroStrategy for Oracle Retail Planning & Optimization applications.

(ii) the **Wavelink** component developed and licensed by Wavelink Corporation (Wavelink) of Kirkland, Washington, to Oracle and imbedded in Oracle Retail Mobile Store Inventory Management.

(iii) the software component known as Access Via[™] licensed by Access Via of Seattle, Washington, and imbedded in Oracle Retail Signs and Oracle Retail Labels and Tags.

(iv) the software component known as Adobe Flex[™] licensed by Adobe Systems Incorporated of San Jose, California, and imbedded in Oracle Retail Promotion Planning & Optimization application.

You acknowledge and confirm that Oracle grants you use of only the object code of the VAR Applications. Oracle will not deliver source code to the VAR Applications to you. Notwithstanding any other term or condition of the agreement and this ordering document, you shall not cause or permit alteration of any VAR Applications. For purposes of this section, "alteration" refers to all alterations, translations, upgrades, enhancements, customizations or modifications of all or any portion of the VAR Applications including all reconfigurations, reassembly or reverse assembly, re-engineering or reverse engineering and recompilations or reverse compilations of the VAR Applications or any derivatives of the VAR Applications. You acknowledge that it shall be a breach of the agreement to utilize the relationship, and/or confidential information of the VAR Applications for purposes of competitive discovery.

The VAR Applications contain trade secrets of Oracle and Oracle's licensors and Customer shall not attempt, cause, or permit the alteration, decompilation, reverse engineering, disassembly or other reduction of the VAR Applications to a human perceivable form. Oracle reserves the right to replace, with functional equivalent software, any of the VAR Applications in future releases of the applicable program.