

Oracle® Configuration Manager

Prerequisites

Release 10.3.0

E12883-01

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Before installing Oracle Configuration Manager (OCM), ensure that all the prerequisites are met:

1. Internet connection information is available, if using OCM in connected mode.

If you configure OCM in connected mode, you will need to know how OCM can connect to the Internet. OCM supports both a direct connection (using port 443), and connection using a proxy server (either with or without user authentication). If a proxy server is being used, you must supply the host name (or IP address) and port number of the proxy server. If the proxy server requires authentication, you will also need the connection credentials for the proxy (user name and password). Note that if you configure OCM in disconnected mode, Internet connection information is not required.

2. A supported JDK has been installed.

OCM requires JDK 1.2.2 or greater on UNIX platforms (including Linux), and JDK 1.3.1 or greater on Windows. If a supported JDK is not present in the ORACLE_HOME, but a valid JDK is present in another directory, you must define the JAVA_HOME environment variable to point to that directory.

3. If installing OCM 10.3 or higher: You have your Oracle MetaLink ID and either (a) the associated password for that MetaLink ID, or (b) a Customer Support Identifier (CSI) registered for that MetaLink account along with the country code for that CSI.

If installing OCM 10.2.7 or earlier: You have your Oracle MetaLink ID and a Customer Support Identifier (CSI) registered for that MetaLink account along with the country code for that CSI.

When configuring Oracle Configuration Manager 10.3, the default setup method requires your Oracle MetaLink ID and password in order for the configuration data collected to be accessible or usable by you in Oracle MetaLink.

Optionally (recommended for MetaLink accounts with more than one CSI in their profile), you may specify a MetaLink ID, CSI, and the country code associated with that CSI (the country in which the CSI was issued); note that if configuring OCM 10.2.7 or earlier, this is the only supported method. If using this method of configuring OCM, you must specify the correct country code; if you have any problems with registration or are uncertain about your country code, log into Oracle MetaLink for assistance.

For more information on installing or configuring OCM, see:

<http://www.oracle.com/technology/documentation/ocm.html>

4. Ensure that you are using OCM on a supported platform and supported software.

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As of release 10.3, Oracle Configuration Manager supports installation on the following platforms and collecting configuration data for the following software versions:

Platforms	<ul style="list-style-type: none">■ Sun SPARC Solaris (32-bit and 64-bit)■ Linux x86 (32-bit and 64-bit)■ Linux Itanium■ Linux on PowerPC■ IBM zSeries Based Linux■ HP-UX PA-RISC (32-bit and 64-bit)■ HP-UX Itanium■ IBM AIX5L Based Systems (32-bit and 64-bit)■ Microsoft Windows: 2000, XP, Server 2003 (32-bit and 64-bit), Vista, NT, other Win 32 platforms
Oracle Software	<ul style="list-style-type: none">■ Oracle Database releases 8.1.7 and higher■ Oracle Application Server releases 9.0.3 and higher (note that 1.0.2.2 is only supported in an E-Business Suite configuration)■ Oracle E-Business Suite 11.5.4 and higher■ Oracle Enterprise manager Grid Control versions 9<i>i</i> and 10<i>g</i>■ Oracle Collaboration Suite version 10.1.0.2 and higher■ Peoplesoft version 8.4.8 and higher■ JD Edwards Enterprise One 8.97■ Oracle Business Intelligence Enterprise Edition/Siebel Analytics versions 7.8.4/10.1.3.2■ Siebel CRM versions 7.7, 7.8, 8.0■ Oracle Retail version 13.0

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