# **Oracle® Retail Back Office**

Release Notes

Release 13.0.3

September 2009

This document highlights the major changes for Oracle Retail Back Office Release 13.0.3. This release includes numerous defect fixes.

# **Overview**

Oracle Retail Back Office is a web-based application used to access, maintain, and monitor store operations. The store, registers, and tills can be opened at the beginning of the business day, and the registers and store can be closed at the end of the day. Functionality to manage employee status, roles, items, pricing, tills, and data distribution is provided. Standard reports are available to help monitor store activity and performance.

# **Upgrades to Requirements**

For information related to upgrades to the Oracle Retail Back Office requirements (for example, Database Server, Application Server, and so on), see the *Oracle Retail Back Office Installation Guide*.

## **Defect Fixes and Documentation**

A defect fix is a modification to the base Oracle Retail Back Office code (for example, a bug fix, a performance enhancement, or a functional enhancement). Each defect fix that is included in this patch has a corresponding defect report titled <defect-number>.pdf (for example, 1234567.pdf).

In the same folder, the file named *DEFECT MODULE XREF SSS 13.0.3.xls* lists every defect number and the modules that are included in the patch. Review each defect report carefully before this patch is implemented.

For information on the defects fixed for Oracle Retail Back Office in Release 13.0.3, see the Back Office section in *DEFECT MODULE XREF SSS 13.0.3.xls*.

# **Documentation Update for Release 13.0.3**

The following changes are made to the Oracle Retail Back Office documentation set for Release 13.0.3:

- Oracle Retail Back Office Installation Guide:
  - The names of the zip files used for installation are updated.
  - The software versions are updated.



- Oracle Retail Back Office Operations Guide:
  - The information on accessing source code is clarified.
  - The guidelines for writing Java code are updated.

There are no other changes to the Oracle Retail Back Office documentation set for this release.

The following changes are made to the Oracle Retail Strategic Store Solutions documentation set for Release 13.0.3:

- Oracle Retail Strategic Store Solutions Implementation Guide:
  - The list of known issues is updated.
- Oracle Retail Strategic Store Solutions Licensing Information:
  - The software versions are updated.

There are no other changes to the Oracle Retail Strategic Store Solutions documentation set for this release.

## **Known Issues**

The following issues occur in this release.

#### List of All Price Promotions Returned for a Search

If any valid or invalid promotion ID is specified as the search criteria for price promotions, a list of all price promotions is returned.

### **Incorrectly Labelled Parameter**

The *Validate Store Number for Gift Certificate* parameter is incorrectly labelled *Validate Store Number*.

## **Data Import Failure**

If an individual batch fails during a data import, there is no retry mechanism to import only the batch that failed. An administrator must resolve the issue that caused the batch failure and recreate the data that consisted of the failed batch.

If the integrity of the incoming data cannot be guaranteed as Data Import expects, it is possible to avoid rolling back valid data within a failed batch by adjusting the size of the import batches from the default size of 1000 to 1 by editing the spring.properties file and restarting the application server. Note that this resolution will have a negative impact on performance.

### **Price Change Applied Before Start Date**

Oracle Retail Point-of-Service only supports a physical deployment model where the Point-of-Service clients and in-store server are set to the same system time as the store database. If the in-store server and database are set to different system times, that is, the clock is not set correctly or they exist in different time zones, it is possible that items will ring with incorrect prices as prices change and discount rules are applied. This occurs because the Point-of-Service client relies on the system time of the store database.

#### **Transaction Level Discounts**

If the discount rule type indicates the presence of targets when there are none and you try to display the discount rule, a null exception pointer error occurs.

## **Incorrect Item Number Assigned**

A search is done for an item using an asterisk in the item number. If the item is not found and it is selected to add the item, the item number for the added item includes an asterisk.

#### **Data Import Field Width Maximums**

Some fields can potentially overflow at the database level because the fields are not specifically limited in length by the Data Import XSDs. For the list of affected XML elements, see the *Oracle Retail Strategic Store Solutions Implementation Guide*.

# **Related Documentation**

For more information, see the following documents in the Oracle Retail Back Office 13.0.3 documentation set or Oracle Retail Strategic Store Solutions 13.0.3 documentation set:

- Oracle Retail Back Office Installation Guide
- Oracle Retail Back Office Operations Guide
- Oracle Retail Strategic Store Solutions Implementation Guide
- Oracle Retail Strategic Store Solutions Licensing Information

Oracle Retail Back Office Release Notes, Release 13.0.3

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(ii) the <u>MicroStrategy</u> Components developed and licensed by MicroStrategy Services Corporation (MicroStrategy) of McLean, Virginia to Oracle and imbedded in the MicroStrategy for Oracle Retail Data Warehouse and MicroStrategy for Oracle Retail Planning & Optimization applications.

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