Oracle® Retail Back Office

Release Notes

Release 13.1.2

February 2010

This document highlights the major changes for Release 13.1.2 of Oracle Retail Back Office. This release includes numerous defect fixes.

> **Note:** Oracle Retail Back Office 13.1.2 is a required patch upgrade that completes the Oracle Retail Back Office 13.1.1 base release. Because Oracle Retail Back Office 13.1.2 is part of that base release, there are no defect reports included with the release documentation.

Oracle Customer Support investigates submitted issues assuming that all released patches have been applied. It is the customer's decision when to apply a patch; however, delays in applying patches can complicate the support process.

Hardware and Software Requirements

See the *Oracle Retail Back Office Installation Guide* for information about the following:

- Hardware and software requirements
- Oracle Retail applications software compatibility

Technical Enhancement

Windows 2003 Server is supported for the store server on the Oracle stack. For information on installing on Windows, see the *Oracle Retail Back Office Installation Guide*.

ORACLE®

Documentation Enhancements for Release 13.1.2

The following documentation enhancements are made for this release.

Feedback Page

A feedback page is added to each guide updated for this release.

Index of Noteworthy Oracle Retail Knowledge Base Articles (My Oracle Support ID 989300.1)

Oracle Retail periodically publishes supplemental documents that provide details that add to the information provided in the standard documentation released with Oracle Retail products. These supplemental documents are available as Knowledge Base articles at My Oracle Support. They include materials such as white papers, instructional notes, lists of fixes, test cases, and support alerts. For each document, the "Index of Noteworthy Oracle Retail Knowledge Base Articles" provides the Knowledge Base article title, ID, pertinent applications, publication date, and a description of content.

Known Issues

The following issues occur in this release.

Incorrect Calendar Displayed When the Calendar Icon is Selected

If the calendar icon is selected, the calendar for 1930 is displayed.

Download of Items Currently on Promotion to New Stores

In a new store situation, items currently on promotion may download to Oracle Retail Back Office with the original price on the item, not the promotion price. This occurs because the import process assigns a creation date equal to the current date, but this date is after the start date of the promotion.

Incorrect Price Displayed on Discount Rule Screen

On the Discount Rule screen, the current price is displayed if the Pricing Group selection was 'None' when the discount rule was created. Oracle Retail Point-of-Service returns the correct price for the item in the sales transaction regardless of what is displayed in Oracle Retail Back Office.

Installing with Store ID of 01291 Results in Database Errors

Seed data includes sample data used to evaluate the application and demonstrate core functions of the software. There are references in the seed data to store ID 01291. During installation, if 01291 is selected for the store ID, SQL errors occur during the loading of the database. The SQL errors are caused by those references.

Data Import

If an individual batch fails during a data import, there is no retry mechanism to import only the batch that failed. An administrator must resolve the issue that caused the batch failure and recreate the data that consisted of the failed batch.

If the integrity of the incoming data cannot be guaranteed as Data Import expects, it is possible to avoid rolling back valid data within a failed batch by adjusting the size of the import batches from the default size of 1000 to 1 by editing the `spring.properties` file and restarting the application server. Note that this resolution will have a negative impact on performance.

Transaction Level Discounts

If the discount rule type indicates the presence of targets when there are none and you try to display the discount rule, a null exception pointer error occurs.

Data Import Field Width Maximums

Some fields can potentially overflow at the database level because the fields are not specifically limited in length by the Data Import XSDs. For the list of affected XML elements, see the *Oracle Retail Strategic Store Solutions Implementation Guide*.

Related Documentation

For more information, see the following documents in the Oracle Retail Back Office Release 13.1.2 documentation set or Oracle Retail Strategic Store Solutions Release 13.1.2 documentation set:

- *Oracle Retail Back Office Installation Guide*
- *Oracle Retail Back Office Operations Guide*
- *Oracle Retail Strategic Store Solutions Configuration Guide*
- *Oracle Retail Strategic Store Solutions Licensing Information*

Oracle Retail Back Office Release Notes, Release 13.1.2

Value-Added Reseller (VAR) Language

Oracle Retail VAR Applications

The following restrictions and provisions only apply to the programs referred to in this section and licensed to you. You acknowledge that the programs may contain third party software (VAR applications) licensed to Oracle. Depending upon your product and its version number, the VAR applications may include:

(i) the software component known as **ACUMATE** developed and licensed by Lucent Technologies Inc. of Murray Hill, New Jersey, to Oracle and imbedded in the Oracle Retail Predictive Application Server - Enterprise Engine, Oracle Retail Category Management, Oracle Retail Item Planning, Oracle Retail Merchandise Financial Planning, Oracle Retail Advanced Inventory Planning, Oracle Retail Demand Forecasting, Oracle Retail Regular Price Optimization, Oracle Retail Size Profile Optimization, Oracle Retail Replenishment Optimization applications.

(ii) the **MicroStrategy** Components developed and licensed by MicroStrategy Services Corporation (MicroStrategy) of McLean, Virginia to Oracle and imbedded in the MicroStrategy for Oracle Retail Data Warehouse and MicroStrategy for Oracle Retail Planning & Optimization applications.

(iii) the **SeeBeyond** component developed and licensed by Sun MicroSystems, Inc. (Sun) of Santa Clara, California, to Oracle and imbedded in the Oracle Retail Integration Bus application.

(iv) the **Wavelink** component developed and licensed by Wavelink Corporation (Wavelink) of Kirkland, Washington, to Oracle and imbedded in Oracle Retail Mobile Store Inventory Management.

(v) the software component known as **Crystal Enterprise Professional and/or Crystal Reports Professional** licensed by SAP and imbedded in Oracle Retail Store Inventory Management.

(vi) the software component known as **Access Via™** licensed by Access Via of Seattle, Washington, and imbedded in Oracle Retail Signs and Oracle Retail Labels and Tags.

(vii) the software component known as **Adobe Flex™** licensed by Adobe Systems Incorporated of San Jose, California, and imbedded in Oracle Retail Promotion Planning & Optimization application.

(viii) the software component known as **Style Report™** developed and licensed by InetSoft Technology Corp. of Piscataway, New Jersey, to Oracle and imbedded in the Oracle Retail Value Chain Collaboration application.

(ix) the software component known as **DataBeacon™** developed and licensed by Cognos Incorporated of Ottawa, Ontario, Canada, to Oracle and imbedded in the Oracle Retail Value Chain Collaboration application.

You acknowledge and confirm that Oracle grants you use of only the object code of the VAR Applications. Oracle will not deliver source code to the VAR Applications to you. Notwithstanding any other term or condition of the agreement and this ordering document, you shall not cause or permit alteration of any VAR Applications. For purposes of this section, "alteration" refers to all alterations, translations, upgrades, enhancements, customizations or modifications of all or any portion of the VAR Applications including all reconfigurations, reassembly or reverse assembly, re-engineering or reverse engineering and recompilations or reverse compilations of the VAR Applications or any derivatives of the VAR Applications. You acknowledge that it shall be a breach of the agreement to utilize the relationship, and/or confidential information of the VAR Applications for purposes of competitive discovery.

The VAR Applications contain trade secrets of Oracle and Oracle's licensors and Customer shall not attempt, cause, or permit the alteration, decompilation, reverse engineering, disassembly or other reduction of the VAR Applications to a human perceivable form. Oracle reserves the right to replace, with functional equivalent software, any of the VAR Applications in future releases of the applicable program.