

Oracle® Retail Back Office

Release Notes

Release 13.1.3

August 2010

This document highlights the major changes for Oracle Retail Back Office (ORBO) Release 13.1.3. ORBO 13.1.3 includes numerous defect fixes, as well as technical enhancements.

Oracle Customer Support investigates submitted issues assuming that all released patches have been applied. It is the customer's decision when to apply a patch; however, delays in applying patches can complicate the support process.

About Patch Releases

Oracle Retail patch releases are periodic releases that can include the following:

- New defect fixes and product enhancements
- All of the defect fixes and enhancements that have been released through bundled hot fix releases since the last patch release

Note: Customers can choose whether to apply bundled hot fix releases, or wait for the next patch release. You must apply this patch release to upgrade your installation to the currently supported level:

- Customers who have applied all bundled hot fix releases must apply all new defect fixes and enhancements included in the patch release.
 - Customers who have not applied bundled hot fix releases can instead apply the patch release, which also includes the fixes and enhancements from the bundled hot fix releases.
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Documentation for patch releases includes the following:

- New and updated guides (for example, operations and user guides) that apply to the patch release level. These documents include all updates made since the last patch release. Documents revised for this patch release supersede and replace all previous document versions. See "[Related Documentation](#)" for a list of the documents published for ORBO 13.1.3.
- Defect reports for new fixes and enhancements for the patch release.
- Defect reports for all bundled hot fix releases since the last patch release.
- All document versions that were released with bundled hot fix releases.

Note: Documentation is separated into folders that are identified by release numbers. Documents for bundled hot fix releases are provided again as a historical record of the changes made since the last patch release. Always refer to the most recent document versions that apply to the release level you have installed.

See the *Oracle Retail Back Office Installation Guide* for Release 13.1.3 for instructions about how to install this release.

Hardware and Software Requirements

See the *Oracle Retail Back Office Installation Guide* for information about the following:

- Hardware and software requirements
- Oracle Retail application software compatibility

Applying Source Code

Before applying the source files over your code:

- Note whether any modules have been customized. If so, the customizations must be reapplied to the new version of the module, or the fix may need to be applied to the custom version of the code.
- Copy the original files to a different directory before you copy over them, in case you need to refer to them at a later date.

Running Scripts

Back up data before running any script, because the scripts provided do not preserve data. See defect reports for details. Check with your database administrator to determine whether your database should be analyzed after a script is run. In many cases, analysis of the database is necessary to take advantage of new or modified indexes intended to improve performance of the application.

Technical Enhancements

The following technical enhancements are added in this release.

Internationalization

The following additional languages are supported:

- Croatian
- Dutch
- Greek
- Hungarian
- Polish
- Swedish

- Turkish

Oracle Database 11g Release 2

ORBO Release 13.1.3 is supported for use with Oracle Database 11g Release 2 Enterprise Edition.

Defect Fixes and Documentation

A defect fix is a modification to the base Oracle Retail code (for example, a bug fix, a performance enhancement, or a functional enhancement). Each defect fix that is included in this patch has a corresponding defect report titled *<defect-number> <module>.PDF* (for example, 1234567.PDF).

In the same folder, the file named DEFECT MODULE XREF SSS 13.1.3.XLS lists every defect number and the modules and scripts that are included in the patch. Review each defect report carefully before this patch is implemented. Please note that scripts do not preserve data. Make sure that all data is backed up before you run any script.

Known Issues

The following issues occur in this release.

Incorrect Calendar Displayed When the Calendar Icon is Selected

If the calendar icon is selected, the calendar for 1930 is displayed.

Download of Items Currently on Promotion to New Stores

In a new store situation, items currently on promotion may download to Oracle Retail Back Office with the original price on the item, not the promotion price. This occurs because the import process assigns a creation date equal to the current date, but this date is after the start date of the promotion.

Incorrect Price Displayed on Discount Rule Screen

On the Discount Rule screen, the current price is displayed if the Pricing Group selection was 'None' when the discount rule was created. Oracle Retail Point-of-Service returns the correct price for the item in the sales transaction regardless of what is displayed in Oracle Retail Back Office.

Installing with Store ID of 01291 Results in Database Errors

Seed data includes sample data used to evaluate the application and demonstrate core functions of the software. There are references in the seed data to store ID 01291. During installation, if 01291 is selected for the store ID, SQL errors occur during the loading of the database. The SQL errors are caused by those references.

Data Import

If an individual batch fails during a data import, there is no retry mechanism to import only the batch that failed. An administrator must resolve the issue that caused the batch failure and recreate the data that consisted of the failed batch.

If the integrity of the incoming data cannot be guaranteed as Data Import expects, it is possible to avoid rolling back valid data within a failed batch by adjusting the size of the import batches from the default size of 1000 to 1 by editing the `spring.properties` file and restarting the application server. Note that this resolution will have a negative impact on performance.

Transaction Level Discounts

If the discount rule type indicates the presence of targets when there are none and you try to display the discount rule, a null exception pointer error occurs.

Data Import Field Width Maximums

Some fields can potentially overflow at the database level because the fields are not specifically limited in length by the Data Import XSDs. For the list of affected XML elements, see the *Oracle Retail Strategic Store Solutions Implementation Guide*.

Related Documentation

For more information, see the following documents in the Oracle Retail Back Office Release 13.1.3 documentation set:

- *Oracle Retail Back Office Installation Guide*
- *Oracle Retail Back Office Operations Guide*
- *Oracle Retail Back Office User Guide*

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Value-Added Reseller (VAR) Language

Oracle Retail VAR Applications

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- (v) the software component known as **Crystal Enterprise Professional and/or Crystal Reports Professional** licensed by SAP and imbedded in Oracle Retail Store Inventory Management.
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- (vii) the software component known as **Adobe Flex™** licensed by Adobe Systems Incorporated of San Jose, California, and imbedded in Oracle Retail Promotion Planning & Optimization application.
- (viii) the software component known as **Style Report™** developed and licensed by InetSoft Technology Corp. of Piscataway, New Jersey, to Oracle and imbedded in the Oracle Retail Value Chain Collaboration application.
- (ix) the software component known as **DataBeacon™** developed and licensed by Cognos Incorporated of Ottawa, Ontario, Canada, to Oracle and imbedded in the Oracle Retail Value Chain Collaboration application.

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