

Oracle® Retail Back Office

Release Notes

Release 14.0

E50531-01

December 2013

This document highlights the major changes for Release 14.0 of Oracle Retail Back Office.

Overview

Oracle Retail Back Office is a web-based application used to access, maintain, and monitor store operations. The store, registers, and tills can be opened at the beginning of the business day, and the registers and store can be closed at the end of the day. Functionality to manage employee status, roles, items, pricing, tills, and data distribution is provided. Standard reports are available to help monitor store activity and performance.

Hardware and Software Requirements

See the *Oracle Retail Back Office Installation Guide* for information about the following:

- Hardware and software requirements
- Oracle Retail application software compatibility

Integration Enhancements

The integration with Oracle Retail Price Management supports new pricing rules:

- Multi threshold pricing is supported for the following multi-threshold pricing rules:
 - Buy N of X for Z\$ off
 - Buy N of X for Z% off
 - Buy N or more of X for Z\$ each
- Transaction-level discounts are supported where the source can be all the items in the store. In addition, the transaction-level discount best deal is introduced. When there are overlapping transaction-level promotions, the best deal that benefits the customer is applied. The following transaction-level promotions are supported:
 - Buy \$N or more of X, get Z\$ off the transaction total
 - Buy \$N or more of X, get Z% off the transaction total
 - Buy N of X for Z\$ off the transaction total
 - Buy N of X for Z% off the transaction total

Technical Enhancements

This following technical enhancements are included in this release:

Software Operating Environment Upgrades

The following are enhancements to the software operating environment options for Oracle Retail Back Office Release 14.0:

Novell SLEPOS

Oracle Retail Back Office Release 14.0 is supported for use with Novell SLEPOS 11 SP2.

Web Browsers

Oracle Retail Back Office Release 14.0 is supported for use with the following web browsers:

- Microsoft Internet Explorer 9
- Mozilla Firefox ESR 17+

Oracle Business Intelligence Publisher for Retail Back Office, Version 11.1.1.6

Oracle Retail Back Office Release 14.0 is supported for use with Oracle Business Intelligence Publisher for Retail Back Office, version 11.1.1.6.

Note: The report templates need to be loaded from the installer. Retailers, who have customized their reports or added new reports, may need to fix report templates in order for those reports to work.

Known Issues

The following issue occurs in this release:

Parameter Download Fails when IPv6 is Enabled

IPv6 is not tested with Release 14.0 of the POS Suite applications.

Related Documentation

For more information, see the following documents in the Oracle Retail Back Office Release 14.0 documentation set:

- *Oracle Retail Back Office Installation Guide*
- *Oracle Retail Back Office User Guide*
- *Oracle Retail POS Suite Configuration Guide*
- *Oracle Retail POS Suite Data Dictionary*
- *Oracle Retail POS Suite Data Model Differences*
- *Oracle Retail POS Suite Data Model ERWIN File*
- *Oracle Retail POS Suite Data Model Mapping File*
- *Oracle Retail POS Suite Entity Relationship Diagrams, Volume 1 - Subject Areas*
- *Oracle Retail POS Suite Entity Relationship Diagrams, Volume 2 - Overviews*

- *Oracle Retail POS Suite Implementation Guide, Volume 1 - Implementation Solutions*
- *Oracle Retail POS Suite Implementation Guide, Volume 2 - Extension Solutions*
- *Oracle Retail POS Suite Implementation Guide, Volume 4 - Point-of-Service External Order*
- *Oracle Retail POS Suite Implementation Guide, Volume 5 - Mobile Point-of-Service*
- *Oracle Retail POS Suite Operations Guide*
- *Oracle Retail POS Suite Security Guide*
- *Oracle Retail POS Suite 14.0/Merchandising Operations Management 14.0 Implementation Guide*

Supplemental Documentation on My Oracle Support

The following documents are available through My Oracle Support. Access My Oracle Support at the following URL:

<https://support.oracle.com>

Oracle Retail POS Suite Implementation Guide, Volume 3 - Base Product Extension Support (Doc ID 1595742.1)

This implementation guide volume describes the procedures to create modified installers which can be used to build and extend the POS Suite applications.

Oracle Retail POS Suite Uptake Guide (Doc ID 1598170.1)

This guide describes the approach that each Oracle Retail POS Suite application takes for the uptake process, as well as its uptake assumptions and considerations.

Oracle Retail POS Suite Source Code Bundle Issues (Doc ID 1605158.1)

This document describes known issues with the source code bundles for Release 14.0 and provides instructions for working around the issues.

Supplemental Training on My Oracle Support

The following document is available through My Oracle Support. Access My Oracle Support at the following URL:

<https://support.oracle.com>

Release Readiness Transfer of Information (TOI) Recordings (Doc ID 732026.1)

Online training is available to Oracle supported customers at product release. These online courses provide release-specific product knowledge that enables your functional and technical teams to plan, implement and/or upgrade and support Oracle Retail applications effectively and efficiently. Note that Oracle Retail products with minor updates often do not have an associated TOI.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

Access to Oracle Support

Oracle customers have access to electronic support through My Oracle Support. For information, visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

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Value-Added Reseller (VAR) Language

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(ii) the **Wavelink** component developed and licensed by Wavelink Corporation (Wavelink) of Kirkland, Washington, to Oracle and imbedded in Oracle Retail Mobile Store Inventory Management.

(iii) the software component known as **Access Via™** licensed by Access Via of Seattle, Washington, and imbedded in Oracle Retail Signs and Oracle Retail Labels and Tags.

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