

Oracle® Retail Point-of-Service with Mobile Point-of-Service

Release Notes

Release 13.4.5

December 2012

Oracle Retail Mobile Point-of-Service (ORMPOS) Release 13.4.5 is a patch release for ORMPOS 13.4. ORMPOS 13.4.5 includes selected defect fixes for ORMPOS 13.4 code.

Oracle Customer Support investigates submitted issues assuming that all released patches have been applied. It is the customer's decision when to apply a new release; however, delays in applying updates can complicate the support process.

About Patch Releases

Oracle Retail patch releases are periodic releases that can include the following:

- New defect fixes
- Product enhancements
- Technology upgrades
- Performance fixes

Documentation for patch releases includes new and updated guides (for example, Operations Guides, User Guides, and so on) that apply to the patch release level. These documents include applicable updates made since the last patch release. Documents revised for this patch release supersede and replace all previous document versions. See [Related Documentation](#) for a list of the documents published for ORMPOS 13.4.5.

Note: Customers must apply the entire patch release to update their installation to the currently supported level.

Hardware and Software Requirements

See the *Oracle Retail Mobile Point-of-Service Installation Guide* for additional information about the following:

- Hardware and software requirements
- Oracle Retail application software compatibility

Product Support Considerations

For product support and logged defects for Oracle Retail Mobile Point-of-Service, the product identifier for Oracle Retail Point-of-Service is used. The product identifier for Oracle Retail Point-of-Service is 2017. The following components are available:

- Mobile POS Server
- Mobile POS UI

There may be instances in which fixes to Oracle Retail Mobile Point-of-Service depend on fixes to Oracle Retail Point-of-Service. In such cases, these dependencies will be noted in release documentation.

Technical Enhancements

This section addresses the technical enhancements included in Oracle Retail Mobile Point-of-Service, Release 13.4.5.

Note: The list below announces the addition of Oracle Retail support for the technology described. See the Installation Guide requirements section for critical information, such as whether the enhancement below *replaces* previous versions or is supported *in addition* to already existing versions.

Oracle WebLogic Server 11gR1 (10.3.6)

Oracle Retail Mobile Point-of-Service Release 13.4.5 is supported for use with Oracle WebLogic Server 11gR1 (10.3.6) on the Oracle Stack.

Oracle Database Enterprise Edition 11gR2 (11.2.0.3)

Oracle Retail Mobile Point-of-Service Release 13.4.5 is supported for use with Oracle Database Enterprise Edition 11gR2 (11.2.0.3) on the Oracle Stack.

ACI PIN Comm

Oracle Retail Mobile Point-of-Service Release 13.4.5 is supported for use with the following:

- PIN Comm 6.4.4.003 and toolkit (ITK) version 335b
- SAF/TOR 6.4.2.003 and toolkit (ITK) version 335b

Due to a performance issue found with the previously supported toolkit, Oracle Retail recommends that retailers upgrade to this new version.

Defect Fixes and Documentation

A defect fix is a modification to the base Oracle Retail code (for example, a bug fix, a performance enhancement, or a functional enhancement). Each defect fix that is included in this patch has a corresponding defect report titled *<defect-number>* *<module>*.PDF (for example, 1234567.PDF).

The file **DEFECT MODULE XREF POS SUITE 13.4.5.XLS** lists the new defect fixes for Release 13.4.5.

Review each defect report carefully before this patch is implemented. Please note that scripts do not preserve data. Make sure that all data is backed up before you run any script.

Known Issues

The following issues occur in this release:

VeriFone Sled

The following issue occurs in this release with the VeriFone Sled and the associated API:

The API for the battery level on the VeriFone Sled may deliver inconsistent values, reflecting that the battery level is too low when, in fact, the level is adequate. This results in an error message displayed on the mobile device. This error does not affect Oracle Retail Mobile Point-of-Service functionality. This is a vendor issue with the VeriFone Sled and the associated API.

Manual Deployment

On the Manual Deployment Option installer screen, Yes must be selected. If No is selected, Oracle Retail Mobile Point-of-Service is not configured correctly.

Related Documentation

For more information, see the following documents in the Oracle Retail Mobile Point-of-Service Release 13.4.5 documentation set:

- *Oracle Retail Point-of-Service Installation Guide, Volume 1 - Oracle Stack*
- *Oracle Retail Point-of-Service User Guide*
- *Oracle Retail POS Suite Configuration Guide*
- *Oracle Retail POS Suite Data Dictionary*
- *Oracle Retail POS Suite Implementation Guide, Volume 5 - Mobile Point-of-Service*
- *Oracle Retail POS Suite Licensing Information*
- *Oracle Retail POS Suite Security Guide*

For more information on Oracle Retail Point-of-Service, see the Oracle Retail Point-of-Service Release 13.4.5 documentation set.

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Value-Added Reseller (VAR) Language

Oracle Retail VAR Applications

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