

# How to Download and Apply a Private Patch

To retrieve and apply a private patch that BEA Customer Support has provided for you, complete the following steps.

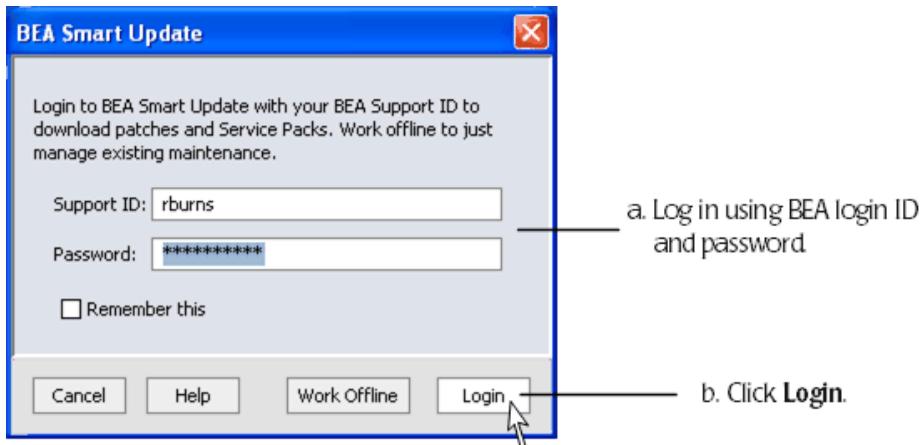
1. Launch Smart Update:

## Windows:

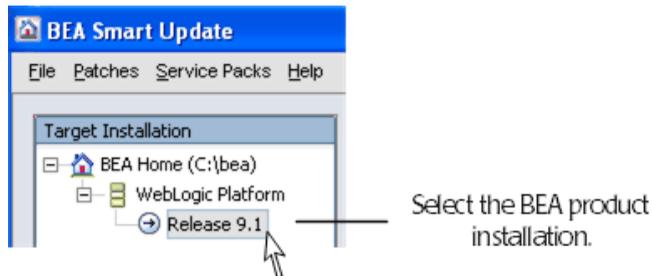
From the Start menu, choose **Start**→**Programs**→**BEA Products**→**Smart Update**.

## UNIX:

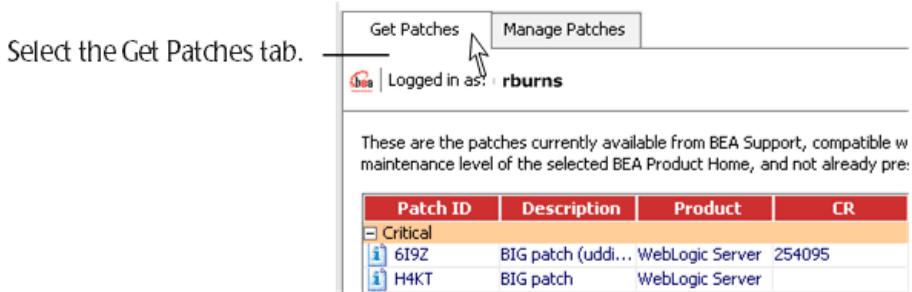
- a. Change to the `BEA_HOME/utills/bsu` directory.
  - b. Enter the `bsu.sh` command.
2. Log in to BEA Customer Support:



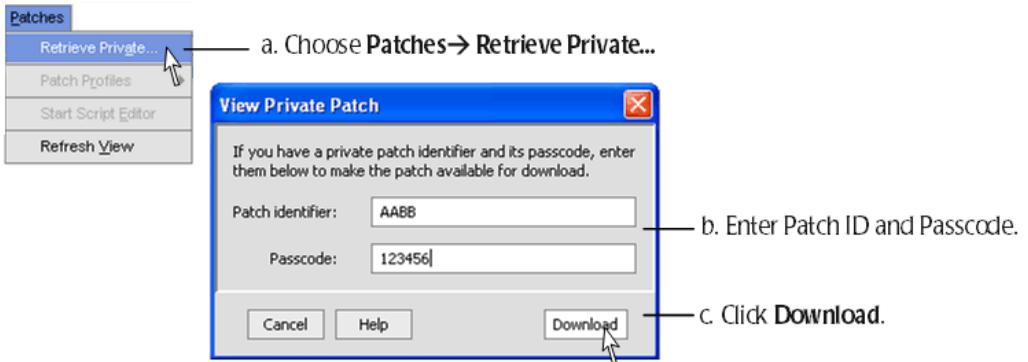
3. In Smart Update main window, select the BEA product being patched in the Target Installation panel.



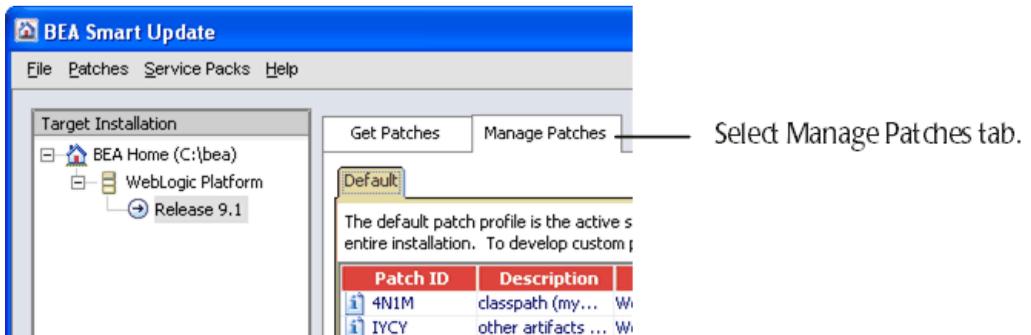
4. Select the **Get Patches** tab.



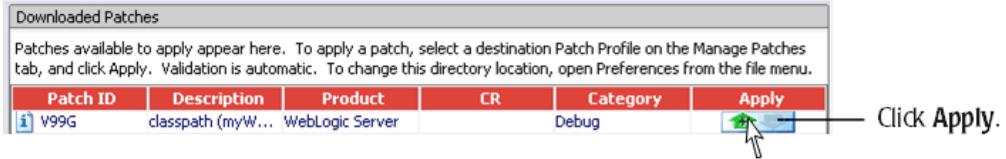
5. In the Smart Update main window, choose **Patches**→**Retrieve Private...**, enter patch identifier and passcode, and click **Download**.



6. When prompted whether to check the patch for conflicts before download, click **No, continue with the download and check for conflicts later**, and click **OK**.
7. In the Smart Update main window, select the **Manage Patches** tab.



8. In the Downloaded Patches panel, click **Apply** next to the listing of the private patch you downloaded.



When you apply a patch, the patch is automatically validated against the other patches that have been applied to the target installation. If no conflicts are detected, Smart Update displays the following dialog box. Click **OK**.

