

# BEA WebLogic Adapter for Siebel®

Installation and Configuration Guide for WebLogic Integration 2.1

Release 7.0

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#### BEA WebLogic Adapter for Siebel Installation and Configuration Guide for WebLogic Integration 2.1

Part Number	Date	Release
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## **About This Document**

This document explains how to install the BEA WebLogic Adapter for Siebel, which is used to develop client-server interfaces between Siebel and other applications. It describes how to install the BEA WebLogic Adapter for Siebel with WebLogic Integration 2.1.

This document is organized as follows:

■ Chapter 1, "Installing the Adapter with WebLogic Integration 2.1," provides the information you need before installing the BEA WebLogic Adapter for Siebel, and describes how to install the adapter with WebLogic Integration 2.1.

#### **Audience**

This document is written for system integrators who develop client interfaces between Siebel and other applications. It describes how to install and deploy the BEA WebLogic Adapter for Siebel and how to use it with WebLogic Integration and adapter tools to develop online connections to Siebel applications. It is assumed that readers know Web technologies and have a general understanding of Microsoft Windows and UNIX systems as well as:

- General knowledge of the Siebel environment, including Siebel Server, Siebel Client, Siebel Tools, and how to configure Siebel Server tasks.
- General knowledge of Siebel EAI concepts including how to use Siebel Tools and Wizards to create and modify Siebel Business Services and Integration Components.
- Specific knowledge of Siebel business applications.

- Knowledge of Siebel processes and data model for the required application area.
- General knowledge of WebLogic Integration architecture.
- General knowledge of client-server concepts.

#### **Related Information**

The BEA corporate Web site provides all documentation for WebLogic Server and WebLogic Integration. For information about these products, go to http://e-docs.bea.com. Documents that you may find helpful when installing the BEA WebLogic Adapter for Siebel are:

- BEA WebLogic Adapter for Siebel Release Notes
- BEA WebLogic Adapter for Siebel User Guide
- BEA Application Explorer Installation and Configuration Guide
- Siebel Documentation, available online or on CD-ROM from Siebel Systems Inc.
- Siebel eBusiness Bookshelf Version 7.3. Applicable topics include:
  - Overview: Siebel eBusiness Application Integration Volume I
  - Integration Platform Technologies: Siebel eBusiness Volume II
  - Transports and Interfaces: Siebel eBusiness Application Volume III
  - Business Processes and Rules: Siebel eBusiness Application Integration Volume IV
  - Tools Guide
  - Server Administration Guide
  - Workflow Administration Guide
- BEA WebLogic Server 6.1 installation and user documentation, which is available at the following URL:

http://edocs.bea.com/wls/docs61/index.html

■ BEA WebLogic Integration 2.1 installation and user documentation, which is available at the following URL:

http://edocs.bea.com/wlintegration/v2\_1sp/index.html

#### **Contact Us!**

Your feedback on the BEA WebLogic Adapter for Siebel documentation is important to us. Send us e-mail at <a href="docsupport@bea.com">docsupport@bea.com</a> if you have questions or comments. Your comments will be reviewed directly by the BEA professionals who create and update the BEA WebLogic Adapter for Siebel documentation.

In your e-mail message, please indicate which version of the BEA WebLogic Adapter for Siebel documentation you are using.

If you have any questions about this version of BEA WebLogic Adapter for Siebel, or if you have problems installing and running BEA WebLogic Adapter for Siebel, contact BEA Customer Support through BEA WebSupport at <a href="https://www.bea.com">www.bea.com</a>. You can also contact Customer Support by using the contact information provided on the Customer Support Card, which is included in the product package. When contacting Customer Support, be prepared to provide the following information:

- Your name, e-mail address, phone number, and fax number
- Your company name and company address
- Your machine type and authorization codes
- The name and version of the adapter you are using
- The version of WebLogic Integration you are using
- A description of the problem and the content of pertinent error messages

#### **Documentation Conventions**

The following documentation conventions are used throughout this document.

Convention	Item	
boldface text	Indicates terms defined in the glossary.	
Ctrl+Tab	Indicates that you must press two or more keys simultaneously.	
italics	Indicates emphasis or book titles.	
monospace text	Indicates code samples, commands and their options, data structures and their members, data types, directories, and file names and their extensions. Monospace text also indicates text that you must enter from the keyboard.	
	Examples:	
	<pre>#include <iostream.h> void main ( ) the pointer psz</iostream.h></pre>	
	chmod u+w *	
	\tux\data\ap	
	.doc	
	tux.doc	
	BITMAP	
	float	
monospace boldface text	Identifies significant words in code.	
	Example:	
	<pre>void commit ( )</pre>	
monospace italic text	Identifies variables in code.	
	Example:	
	String expr	
UPPERCASE TEXT	Indicates device names, environment variables, and logical operators.	
	Examples:	
	LPT1	
	SIGNON	
	OR	

Convention	Item
{ }	Indicates a set of choices in a syntax line. The braces themselves should never be typed.
[ ]	Indicates optional items in a syntax line. The brackets themselves should never be typed.
	Example:
	<pre>buildobjclient [-v] [-o name ] [-f file-list] [-l file-list]</pre>
I	Separates mutually exclusive choices in a syntax line. The symbol itself should never be typed.
	Indicates one of the following in a command line:
	■ That an argument can be repeated several times in a command line
	■ That the statement omits additional optional arguments
	■ That you can enter additional parameters, values, or other information
	The ellipsis itself should never be typed.
	Example:
	<pre>buildobjclient [-v] [-o name ] [-f file-list] [-l file-list]</pre>
· ·	Indicates the omission of items from a code example or from a syntax line. The vertical ellipsis itself should never be typed.

# Installing the Adapter with WebLogic Integration 2.1

This section provides instructions for installing the BEA WebLogic Adapter for Siebel with WebLogic Integration 2.1. It includes the following topics:

- Before Installing the Adapter
- Understanding the Representation of Paths
- Step 1. Obtaining the BEA WebLogic Adapter for Siebel
- Step 2. Extracting JARs and Adjusting the Classpath
- Step 3. Configuring the WebLogic Integration Database for the Domain
- Step 4. Replacing the xmltoolkit.jar File
- Step 5. Updating the BEA License
- Step 6. Deploying the Adapter Using the WebLogic Server Console
- Step 7. Adding the Administrative Server User Name to the Adapter Group
- Next Steps

### **Before Installing the Adapter**

Before you install the BEA WebLogic Adapter for Siebel, you must review the *BEA WebLogic Adapter for Siebel Release Notes* to ensure that you have the required prerequisite software installed. The *BEA WebLogic Adapter for Siebel Release Notes* is available at the following URL:

http://edocs.bea.com/wladapters/doc70/index.html

#### **Before Using the Adapter to Interact with MQSeries**

To interact with IBM MQSeries (now known as WebSphere MQ) you must first install MQSeries or MQSeries Client on the machine where the BEA WebLogic Adapter for Siebel will be installed. Additionally, you must install the classes required to develop MQSeries applications in Java through the following Java-based APIs:

- MQSeries classes for Java
- MQSeries classes for Java Message Service (JMS)

If you are using MQSeries 5.1 or 5.2, the required classes are provided in the MA88 SupportPac, which is available at the following URL:

http://www-3.ibm.com/software/ts/mgseries/txppacs/ma88.html

If you are using WebSphere MQ 5.3, the MQSeries classes for Java and JMS are installed in the <code>java/lib</code> directory when you select the JAVA Messaging Component during installation.

## **Understanding the Representation of Paths**

Because the location of files in the WebLogic Integration environment depends on options selected during installation and configuration, the conventions that follow are used throughout to represent paths.

BEA\_HOME represents the BEA Home directory specified for your WebLogic installation.

For example, if you install the product in the default location on a Windows system, BEA\_HOME represents c:\bea.

WLI\_HOME represents the root of your WebLogic Integration installation.

For example, if you install WebLogic Integration 2.1 in the default location on a Windows system, WLI\_HOME represents c:\bea\wlintegration2.1.

domain is used to indicate the name of a domain

In WebLogic Integration 2.1, preconfigured domains (bpmdomain, eaidomain, wlidomain, and samples) are created as subdirectories of the WLI\_HOME\config directory. Therefore, domain may be used to represent the root of a preconfigured WebLogic Integration 2.1 domain as follows:

WLI\_HOME\config\domain

DOMAIN\_HOME represents the complete path to the root of a domain.

For example, if you install WebLogic Integration 2.1 in the default location on a Windows system, DOMAIN\_HOME represents

c:\bea\wlintegration2.1\config\domain.

**Note:** WLI\_HOME and BEA\_HOME (italicized) also represent the corresponding Windows and UNIX environment variables. For example, the literal interpretation of WLI\_HOME is \*WLI\_HOME \* for Windows and \$WLI\_HOME for UNIX.

Unlike WLI HOME and BEA HOME, DOMAIN HOME is not an environment variable that is set by default in the WebLogic Integration environment.

# Step 1. Obtaining the BEA WebLogic Adapter for Siebel

The BEA WebLogic Adapter for Siebel is packaged as an EAR file (BEA\_SIEBEL\_1\_0.ear). You can obtain the software on CD or download it from www.bea.com.

Note: At the time of publication of this document, WebLogic Server 6.1 is unable to explode RAR files (BEA Support CASE number 333672). Use an extraction tool (such as WinZip) to extract the contents of the adapter EAR file,

BEA\_SIEBEL\_1\_0.ear, and add the location of the unpackaged objects to the server's classpath (see Step 2. Extracting JARs and Adjusting the Classpath).

# Step 2. Extracting JARs and Adjusting the Classpath

Set the classpath using the procedure appropriate for your system:

- Extracting JARs and Adjusting the Classpath for Windows
- Extracting JARs and Adjusting the Classpath for UNIX

Note: The following procedures reference files that must be obtained from the MA88 SupportPac (if you are using MQSeries 5.1 or 5.2) or from your WebSphere MQ 5.3 distribution. For additional information, see "Before Using the Adapter to Interact with MQSeries" on page 1-2. Be sure you know the location of the required files.

## Extracting JARs and Adjusting the Classpath for Windows

To unzip the adapter JAR files and adjust the classpath on Windows, complete the following steps:

- 1. Use WinZip (or another similar extracting product) to extract the BEA\_SIEBEL\_1\_0.ear file to a directory of your choice (for example, BEA\_HOME).
- 2. Go to the root directory for your domain:

```
cd DOMAIN HOME
```

**Note:** You must choose a WebLogic Integration domain that supports application integration functionality.

3. Find the SetDomainTypeData.cmd file.

Here, <code>DomainType</code> is the type of the domain. For example, if your domain is configured to support the development of solutions that employ the full range of WebLogic Integration functionality, it contains the <code>SetwliDomainData.cmd</code> file.

4. Update the following SVRCP environment variable settings to the SetDomainTypeData.cmd file for the domain to include all the JAR files included in the EAR file.

**Note:** The SVRCP environment variable is used in the SetDomainTypeData script to set the classpath for the java executable.

After the following line:

```
set SVRCP=%SVRCP%;%WLI DOMAIN HOME%\wlai
```

add the following JAR files that are listed in the order required for the classpath:

```
SET SVRCP=%SVRCP%;BEA_HOME\ibi-edaqm.jar

SET SVRCP=%SVRCP%;BEA_HOME\xercesImpl.jar

SET SVRCP=%SVRCP%;BEA_HOME\xmlParserAPIs.jar

SET SVRCP=%SVRCP%;BEA_HOME\xmltoolkit.jar

SET SVRCP=%SVRCP%;BEA_HOME

SET SVRCP=%SVRCP%;BEA_HOME\BEA_SIEBEL_1_0.jar

REM The following settings are for Siebel Java API:

SET SVRCP=%SVRCP%;BEA_HOME\SiebAdapter.jar

SET SVRCP=%SVRCP%;BEA_HOME\SiebelJI_Common.jar
```

```
SET SVRCP=%SVRCP%; BEA_HOME\SiebelJI_enu.jar

REM The following settings are for Siebel when using IBM MQSeries Transport:
SET SVRCP=%SVRCP%;C:\Program Files\IBM\MQSeries\Java\lib\com.ibm.mq.iiop.jar
SET SVRCP=%SVRCP%;C:\Program Files\IBM\MQSeries\Java\lib\com.ibm.mq.jar
SET SVRCP=%SVRCP%;C:\Program Files\IBM\MQSeries\Java\lib\com.ibm.mqbind.jar

REM Native Libraries and Localized Properties
set SVRCP=%SVRCP%;"D:\Program Files\MQSeries\Java\lib"
```

Here, BEA\_HOME is the directory specified in Step 1 and C:\Program
Files\IBM\MQSeries is a sample directory in which the required MQSeries
classes for Java and JMS are located. For additional information, see "Before
Using the Adapter to Interact with MQSeries" on page 1-2.

**Note:** Depending on the version of the MA88 SupportPac or MQ distribution, the com.ibm.mg.iiop.jar file may be named com.ibm.mgjms.jar.

5. If you are running Siebel 6.0, add the following setting immediately above the REM Start WebLogic section:

SET PATH=%PATH%; E:\bea\AdapterEars\s6wrap.dll

#### Extracting JARs and Adjusting the Classpath for UNIX

To extract the adapter JAR files and adjust the classpath on UNIX, complete the following steps:

- 1. Use jar (or another similar extracting product) to extract BEA\_SIEBEL\_1\_0.ear to a directory of your choice (for example, BEA\_HOME).
- 2. Go to the root directory for your domain:

```
cd DOMAIN_HOME
```

**Note:** You must choose a WebLogic Integration domain that supports application integration functionality.

3. Find the SetDomainTypeData.cmd file.

Here, <code>DomainType</code> is the type of the domain. For example, if your domain is configured to support the development of solutions that employ the full range of WebLogic Integration functionality, it contains the <code>SetwliDomainData.cmd</code> file.

4. Update the following SVRCP environment variable settings to the SetDomainTypeData.cmd file for the domain to include all the JAR files included in the EAR file.

**Note:** The SVRCP environment variable is used in the Set*DomainType*Data script to set the classpath for the java executable.

After the following line:

```
set SVRCP=%SVRCP%;%WLI_DOMAIN_HOME%\wlai
```

add the following JAR files, which are listed in the order required for the classpath:

```
SVRCP=$SVRCP: BEA_HOME/ibi-edagm.jar
SVRCP=$SVRCP: BEA HOME/xercesImpl.jar
SVRCP=$SVRCP: BEA_HOME/xmlParserAPIs.jar
SVRCP=$SVRCP: BEA_HOME/xmltoolkit.jar
SVRCP=$SVRCP:BEA HOME
SVRCP=$SVRCP:BEA_HOME/BEA_SIEBEL_1_0.jar
# ===== The following settings are for Siebel Java API:
SVRCP=$SVRCP: BEA_HOME/SiebAdapter.jar
SVRCP=$SVRCP: BEA_HOME/SiebelJI_Common.jar
SVRCP=$SVRCP: BEA_HOME/SiebelJI_enu.jar
# ===== The following settings are for Siebel when using IBM MQSeries Transport:
SVRCP=$SVRCP:/usr/IBM/MQSeries/Java/lib/com.ibm.mq.iiop.jar
SVRCP=$SVRCP:/usr/IBM/MQSeries/Java/lib/com.ibm.mq.jar
SVRCP=$SVRCP:/usr/IBM/MOSeries/Java/lib/com.ibm.mgbind.jar
# ===== Native Libraries and Localized Properties =====
SVRCP=$SVRCP:/usr/MQSeries/Java/lib
```

Here, BEA\_HOME is the directory specified in Step 1 and /usr/IBM/MQSeries is a sample directory in which the required MQSeries classes for Java and JMS are located. For additional information, see "Before Using the Adapter to Interact with MQSeries" on page 1-2.

**Note:** Depending on the version of the MA88 SupportPac or MQ distribution, the com.ibm.mq.iiop.jar file may be named com.ibm.mqjms.jar.

# Step 3. Configuring the WebLogic Integration Database for the Domain

If you have not already done so, you must create the WebLogic Integration database tables for your domain. For detailed instructions, see "Configuring the Database for a Domain" in *Starting, Stopping and Customizing BEA WebLogic Integration*, which is available at the following URL:

http://edocs.bea.com/wlintegration/v2\_1sp/config/index.htm

## Step 4. Replacing the xmltoolkit.jar File

The BEA WebLogic Adapters include a new xmltoolkit.jar file. You must replace your existing WebLogic Integration xmltoolkit.jar file with the new JAR file.

To configure the new xmltoolkit.jar file, follow these steps:

- 1. Rename your original xmltoolkit.jar file to xmltoolkit.jar.old by entering the commands appropriate for your operating system:
  - On a Windows system:

```
cd WLI_HOME\lib
rename xmltoolkit.jar xmltoolkit.jar.old
```

• On a UNIX system:

```
cd WLI_HOME/lib
mv xmltoolkit.jar xmltoolkit.jar.old
```

- 2. Extract the xmltoolkit.jar file from the adapter EAR file into a temporary directory.
- 3. Copy the new xmltoolkit.jar file (extracted in step 2) to the WLI\_HOME\lib directory for Windows or the WLI\_HOME/lib directory for UNIX.

**Caution:** Simply replacing the xmltoolkit.jar file is not sufficient; you must also make changes to the setenv and SetDomainTypeData scripts as described in the following steps.

- 4. Edit the top-level setenv script and make the appropriate changes for your operating system:
  - On a Windows system, edit the WLI\_HOME\setenv.cmd script.

#### Replace the line:

```
set WLICOMMONCP=
with
set WLICOMMONCP=%WLI_HOME%\lib\xmltoolkit.jar
```

• On a UNIX system, edit the WLI\_HOME/setenv.sh script.

#### Replace the line:

```
WLICOMMONCP=$WLI_LIB/wlicommon.jar
with
WLICOMMONCP=$WLI_LIB/wlicommon.jar:$WLI_HOME/lib/xmltoolkit.jar
```

5. Edit the SetDomainTypeData script.

Here, <code>DomainType</code> is the type of the domain. For example, depending on the configuration of your domain, locate and edit the <code>SetwliDomainData.cmd</code> or <code>SeteaiDomainData.cmd</code> file.

On a Windows system:

For example, edit the DOMAIN\_HOME\SetwliDomainData.cmd script.

#### Replace the line:

```
set SVRCP=%WLISERVERCP%;%CMNCP%
with
set
SVRCP=%WLI_HOME%\lib\xmltoolkit.jar;%WLISERVERCP%;%CMNCP%
```

• On a UNIX system:

For example, edit the DOMAIN\_HOME/SetwliDomainData script.

```
Replace the line:
```

```
SVRCP=$WLISERVERCP:$CMNCP with
```

SVRCP=\$WLI\_HOME/lib/xmltoolkit.jar:\$WLISERVERCP:\$CMNCP

## Step 5. Updating the BEA License

The BEA WebLogic Adapter for Siebel cannot be used without a valid software license. If you have downloaded the adapter for evaluation, you must obtain an evaluation license as described on the adapter download page. If you have purchased a license for the adapter, the license file is typically sent to you as an e-mail attachment.

When you have obtained a valid license for the adapter, update your license. bea file by completing the following steps:

1. Save the license file that you obtained with a name other than license.bea, in the BEA\_HOME directory. For example, save the file as siebel\_adapter\_license.bea. Use this file as the license\_update\_file in step 4 of this procedure.

Warning: Do not overwrite or change the name of the existing license.bea file.

- 2. Perform the step appropriate for your platform:
  - On a Windows system, open an MS-DOS session and go to the BEA\_HOME directory.
  - On a UNIX system, go to the BEA\_HOME directory.
- 3. If it is not already included, add the JDK to your PATH variable by executing the command appropriate to your system:
  - On a Windows system:

```
set PATH=BEA_HOME\jdk131_03\bin;%PATH%
```

• On a UNIX system:

```
PATH=BEA_HOME/jdk131_03/bin:$PATH export PATH
```

- 4. Merge the license update file into your existing license by executing the command appropriate to your system:
  - On a Windows system:

UpdateLicense license\_update\_file

• On a UNIX system:

sh UpdateLicense.sh license\_update\_file

Here, <code>license\_update\_file</code> is the name to which you saved the license update file in step 1.

5. Save a copy of your updated license.bea file in a safe place outside the WebLogic Integration and application installation directories.

# Step 6. Deploying the Adapter Using the WebLogic Server Console

After the BEA WebLogic Adapter for Siebel is installed, it must be deployed to WebLogic Server for your domain (for example, wlidomain). To configure and deploy an adapter using the WebLogic Server Administration Console, complete the following steps:

- 1. Start WebLogic Server.
- 2. Start the WebLogic Server Administration Console in a browser using the following URL:

http://localhost:port/console/

Here, *localhost* represents the machine on which WebLogic Server is running and *port* represents the listening port.

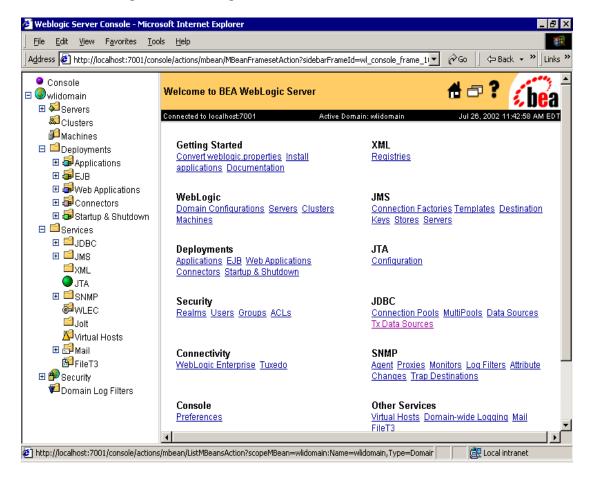
For example, http://localhost:7001/console/

3. When prompted, enter the user name and password for the server.

**Note:** If you have not updated the default login, see "WebLogic Integration Users and Passwords" in *Starting, Stopping, and Customizing WebLogic Integration* at the following URL:

http://edocs.bea.com/wlintegration/v2\_1sp/config/getstart.htm The WebLogic Server Administration Console opens.

Figure 1-1 WebLogic Server Console



4. In the left pane, choose Deployments and then Applications from the navigation tree.

The console displays the Applications window.

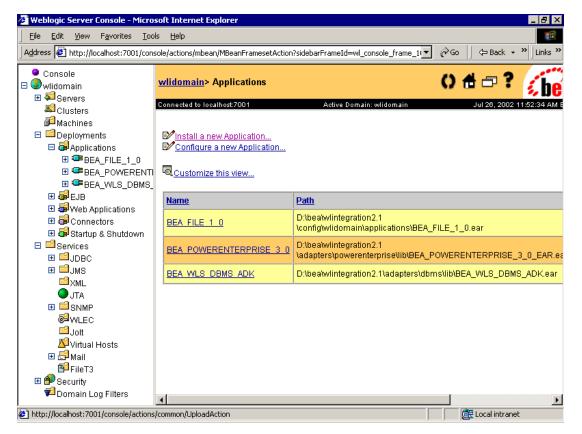


Figure 1-2 Applications Window

- Click the Install a new Application link.
   The console displays the Install or Update an Application window.
- 6. Click Browse to locate the application archive you selected during installation (BEA\_SIEBEL\_1\_0.ear).

Figure 1-3 Locating the Application Archive Window



- 7. Click Upload to upload the BEA\_SIEBEL\_1\_0.ear file.
  - The console displays the application files currently installed to indicate that the upload is complete and the adapter file is deployed to WebLogic Server.
- 8. You can verify deployment by viewing the adapter configuration, as follows:
  - a. Choose Deployments and then Applications from the navigation tree.
  - b. Click the BEA\_SIEBEL\_1\_0.ear file link.

# Step 7. Adding the Administrative Server User Name to the Adapter Group

A user group, adapter, is defined in each domain that supports application integration functionality. Before you create an application view that employs the events or services supported by an adapter, you must add the user name defined for the administrative server to the adapter group.

**Note:** By default, the adapter group includes the user system. If the user name defined for the administrative server is system, skip this step. For example, if you are starting the server in a preconfigured domain, and you have not modified the default administrative server login, you can skip this step.

To add the administrative server user name to the adapter group, complete the following steps:

- 1. In the left pane of the WebLogic Server Administration Console, choose Security and then Groups from the navigation tree.
  - The console displays groups currently defined for the domain.
- 2. Locate and click the link for the adapter group to display the group definition.

Figure 1-4 Group Definition



- 3. If the administrative server user name is not included in the Members list, enter the user name in the Add Users field.
- 4. Click Apply to add the user name to the group.

The name is added to the Members list.

### **Next Steps**

If you have not already installed the BEA Application Explorer, install it now. See the BEA Application Explorer Installation and Configuration Guide.

When you have successfully installed and deployed the adapter, you can log on to the WebLogic Integration Application View Console to create application views that employ events and services supported by the BEA WebLogic Adapter for Siebel. For more information, see the BEA WebLogic Adapter for Siebel User Guide.