



BEA WebLogic Portal™

WebLogic Portlets for Siebel Release Notes

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WebLogic Portlets for Siebel Release Notes

Version: 1.0

Build: BEAPORTAL-A-001

Date: August 2, 2004

The use of the Software distributed with this Release Note means that the user accepts and will comply with the terms of all License agreements included with this installation.

Edition Note – This is the first Edition of BEA WebLogic Portlets for Siebel Version 1.0 Software Release Note. Information in this document applies to BEA WebLogic Portlets for Siebel with Version 1.0.

Overview

BEA WebLogic Portal suite of applications can be integrated with Siebel 7.0.4 System in a number of ways.

BEA WebLogic Portlets for Siebel is a productized integration of BEA WebLogic Portal suite and back-end Siebel ERP application.

However, for this release, only a part of the business process is covered as per the Release contents section.

Technical Support

As per OEM Agreement.

Installation Requirements

System Requirements

As per BEA WebLogic Portlets for Siebel Installation Guide.

Software Requirements

As per BEA WebLogic Portlets for Siebel Installation Guide.

Release Contents

BEA WebLogic Portlets for Siebel supports the following business processes:

| S.No. | Business Process (Action) |
|--------------|---|
| 1. | Sales Order (View, Edit, and Create) |
| 2. | Shipping Status (View, Edit, and Create) |
| 3. | Service Request (View, Edit, and Create) |
| 4. | Service Request Activity (View, and Create) |
| 5. | My Accounts (View, Edit, and Create) |
| 6. | My Team Accounts (View) |
| 7. | Agreements By Expiry Date (View) |
| 8. | All Assets By Account (View) |
| 9. | Contacts By Account (View and Edit) |
| 10. | Customer List With Address Info (View and Edit) |
| 11. | Repair Status (View) |
| 12. | RMA Order Status (View) |

Functionality Not Covered in This Release

Some Netui warnings still exist.

Problem Reports Fixed in This Release

- As part of merging both SAP and SIEBEL portals, the column LABEL of table PNET_PAGELET_PARAM has been updated as LABELNAME.
- The table PNET_USER_PARAM_MAP needs to be altered, which is as part of merging both SAP and SIEBEL. (The columns to be added are: PARAM_VALUE1, PARAM_VALUE2).
- Since the .portal file names are similar for both SAP and SIEBEL, the file name for SEIBEL has been renamed as BEASiebelPortalNet.portal.
- When a Service Request is created the list is sorted based on 'Created Date'.
- Customer Contact details reflect the changes, which are updated.

Documentation

Refer to the following documents:

- [WebLogic Portlets for Siebel Installation Guide](#)
- [WebLogic Portlets for Siebel Administration Guide](#)
- [WebLogic Portlets for Siebel User Guide](#)
- [WebLogic Portlets for Siebel Development Guide](#)

