Oracle® Database

Client Installation Guide 11*g* Release 2 (11.2) for Microsoft Windows **E10844-01**

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Oracle Database Client Installation Guide 11g Release 2 (11.2) for Microsoft Windows

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Glossary

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Preface

This guide provides instructions about installing and configuring Oracle Database Client for both Microsoft Windows (32-Bit) and Microsoft Windows (x64). Only the features of Oracle Database for Microsoft Windows (32-bit) and Microsoft Windows (x64) software installed on Windows Server 2003, Windows Server 2003 R2, Windows XP Professional, Windows Vista, Windows Server 2008, Windows Server 2008 R2 (x64), and Windows 7 are discussed in this guide.

This preface contains these topics:

- Audience
- Documentation Accessibility
- Related Documentation
- Conventions

Audience

Oracle Database Client Installation Guide for Microsoft Windows is intended for anyone installing an Oracle Database Client.

To use this document, you need the following:

- A supported Microsoft Windows operating system installed and tested on your computer system
- Administrative privileges on the computer where you are installing Oracle Database Client
- Familiarity with object-relational database management concepts

See Also:

- Oracle Database Client Quick Installation Guide for Microsoft Windows
 (32-Bit) to perform a quick installation using the default settings
- Oracle Database Client Quick Installation Guide for Microsoft Windows (x64) to perform a quick installation using the default settings

Documentation Accessibility

Our goal is to make Oracle products, services, and supporting documentation accessible to all users, including users that are disabled. To that end, our documentation includes features that make information available to users of assistive technology. This documentation is available in HTML format, and contains markup to

facilitate access by the disabled community. Accessibility standards will continue to evolve over time, and Oracle is actively engaged with other market-leading technology vendors to address technical obstacles so that our documentation can be accessible to all of our customers. For more information, visit the Oracle Accessibility Program Web site at http://www.oracle.com/accessibility/.

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Oracle customers have access to electronic support through My Oracle Support. For information, visit http://www.oracle.com/support/contact.html or visit http://www.oracle.com/accessibility/support.html if you are hearing impaired.

Related Documentation

For more information, see these Oracle resources:

- Oracle Database Release Notes for Microsoft Windows
- Oracle Database Installation Guide for Microsoft Windows
- Oracle Enterprise Manager Grid Control Installation and Basic Configuration
- Oracle Database Upgrade Guide
- Oracle Database Platform Guide for Microsoft Windows
- *Oracle Database 2 Day DBA*

Many of the examples in this book use the sample schemas, which are installed by default when you select the Basic Installation option with an Oracle Database installation. Refer to *Oracle Database Sample Schemas* for information on how these schemas were created and how you can use them yourself.

To download free release notes, installation documentation, white papers, or other collateral, please visit the Oracle Technology Network (OTN). You must register online before using OTN; registration is free and can be done at

http://www.oracle.com/technology/membership/

If you already have a username and password for OTN, then you can go directly to the documentation section of the OTN Web site at

http://www.oracle.com/technology/documentation/

Conventions

The following text conventions are used in this document:

| Convention | Meaning |
|------------|--|
| boldface | Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary. |
| italic | Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values. |
| monospace | Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter. |

Oracle Database Client Installation Overview

This chapter describes the different types of Oracle Database Client installations that you can perform, and issues to consider before you install the software:

- **Installation Overview**
- Oracle Database Client and Oracle Database Interoperability
- Recommended File System
- Managing User Accounts with User Account Control
- **Oracle Database Client Installation Types**
- Simplified Patching of Timestamp with Time Zone Data Type

Installation Overview

The Oracle Database Client installation process consists of five steps:

1. Read the release notes: Read the Oracle Database Release Notes before you begin the installation. The release notes are available with the platform-specific documentation. The latest version of the release notes is available on Oracle Technology Network at

http://www.oracle.com/technology/documentation

2. Plan your installation: This overview chapter describes the installation types that you can use to install Oracle Database Client and issues to consider before you begin.

You may also want to refer to Appendix A, "Frequently Asked Questions about Installation," in Oracle Database Installation Guide. This appendix advises on the best way to install Oracle products depending on your site's requirements.

- 3. Complete preinstallation tasks: Chapter 2 describes preinstallation tasks that you must complete before installing Oracle Database Client.
- **Install the software:** Use the following sections to install Oracle Database Client:
 - Chapter 3 describes how to use the Oracle Universal Installer (OUI) GUI to install Oracle Database Client.
 - Appendix B describes how to perform a silent or noninteractive installation using response files.

- "Installing and Using Oracle Components in Different Languages" on page C-1 describes how to install and use Oracle components in different languages.
- Appendix D provides troubleshooting advice in case you encounter problems with the installation.
- Chapter 5 describes how to remove Oracle Database Client.
- **Complete postinstallation tasks:** Use the following sections to complete the postinstallation tasks:
 - Chapter 4 describes recommended and required postinstallation tasks.
 - Appendix C provides information on globalization support.

Oracle Database Client and Oracle Database Interoperability

For information about interoperability between different versions of Oracle Database Client and Oracle Database releases, see Note 207303.1 on the My Oracle Support (formerly Oracle MetaLink) Web site at

https://support.oracle.com/

Recommended File System

Oracle strongly recommends that you install the Oracle database home (Oracle database binaries, trace files, and so on) on Oracle ACFS or NTFS; the database files themselves must be placed on Oracle ASM if using Oracle ACFS; otherwise they cannot be placed on NTFS. Usage of Oracle ACFS and Oracle ASM or NTFS instead of FAT32 is recommended to ensure security of these files.

See Also: "File Permissions" in Oracle Database Platform Guide for Microsoft Windows for information about the default permissions when using Oracle Universal Installer and Database Configuration Assistant to install the Oracle Database software

Managing User Accounts with User Account Control

To ensure that only trusted applications run on your computer, Windows Vista, Windows Server 2008, Windows Server 2008 R2, and Windows 7 provide User Account Control. If you have enabled this security feature, then, depending on how you have configured it, Oracle Universal Installer prompts you for either your consent or your credentials when installing Oracle Database. Provide either the consent or your Windows Administrator credentials as appropriate.

You must have Administrator privileges to run some Oracle tools, such as Database Configuration Assistant, Net Configuration Assistant, and OPatch, or to run any tool or application that writes to any directory within the Oracle home. If User Account Control is enabled, and you are logged in as the local Administrator, then you can successfully run each of these commands in the usual way. However, if you are logged in as "a member of the Administrator group," then you must explicitly invoke these tasks with Windows Administrator privileges. All the Oracle shortcuts that require Administrator privileges will be invoked as "Administrator" automatically when you click the shortcuts. However, if you run the above tools from a Windows command prompt, you must run them from an Administrator command prompt. OPatch does not have a shortcut and has to be run from an Administrator command prompt.

See Also: "Running Tools with Windows User Account Control" in Oracle Database Platform Guide for Microsoft Windows for more information

To start a command prompt window with Windows Administrator privileges:

- On your desktop, create a shortcut for the command prompt window. An icon for that shortcut appears on the desktop.
- Right click the icon for the newly created shortcut, and specify "Run as administrator."

When you open this window, the title bar reads Administrator: Command Prompt. Commands run from within this window are run with Administrator privileges.

Oracle Database Client Installation Types

You can choose one of the following installation types when installing Oracle Database Client:

- **Instant Client:** Installs only the shared libraries required by Oracle Call Interface applications that use the Instant Client feature. This installation type requires much less disk space than the other Oracle Database Client installation types.
 - Included in the Instant Client installation is Instant Client Light. You may want to use this version of Instant Client if your applications generate error messages in American English only. The advantage of using Instant Client Light is that it has a much smaller footprint than regular Instant Client. Hence, your applications use less memory.
- **Administrator:** Enables applications to connect to an Oracle database on the local system or on a remote system. It provides tools that let you administer an Oracle database.
- **Runtime:** Enables applications to connect to an Oracle database on the local system or on a remote system.
- **Custom:** Enables you to select individual components from the list of Administrator and Runtime components.

Simplified Patching of Timestamp with Time Zone Data Type

Starting with Oracle Database 11g Release 2 (11.2), the patching process of TIMESTAMP WITH TIME ZONE data type values is simplified.

See Also: "Oracle Database 11g Release 2 (11.2) New Features in Globalization" and "Clients and Servers Operating with Different Versions of Time Zone Files" in *Oracle Database Globalization Support* Guide for more information about the simplified patching process and how certain clients work with server with different time zone files

| Simplifie | d Patching | of Tim | estamp | with | Time | Zone | Data | Type |
|-----------|------------|--------|--------|------|------|------|------|------|
| | | | | | | | | |

Oracle Database Client Preinstallation Requirements

This chapter describes the following tasks that you must complete before you can install the Oracle Database Client products:

- Oracle Database Client Hardware Requirements
- Oracle Database Client Software Requirements
- Oracle Database Client Hardware and Software Certification

Oracle Database Client Hardware Requirements

Table 2–1 lists the required hardware components for Oracle Database Client on Windows 32-bit.

Table 2–2 lists the required hardware components for Oracle Database Client on Windows x64.

Table 2–1 Windows 32-Bit Hardware Requirements

| Requirement | Minimum Value |
|-----------------------|---|
| Physical memory (RAM) | 512 MB minimum, 1 GB recommended |
| | On Windows 7, 1 GB minimum |
| Virtual memory | Double the amount of RAM |
| Hard disk space | Total ranges between 276–826 MB. See Table 2–3 for details. |
| Processor Type | Intel-compatible processor |
| Video adapter | 256 colors |
| Screen Resolution | 1024 X 768 minimum |

Table 2-2 Windows x64 Hardware Requirements

| Requirement | Minimum Value |
|-----------------------|---|
| Physical memory (RAM) | 512 MB minimum, 1 GB recommended |
| | On Windows 7, 2 GB minimum |
| Virtual memory | Double the amount of RAM |
| Hard disk space | Total ranges from 330–1080 MB. See Table 2–4 for details. |
| Processor Type | AMD64, or Intel Extended memory (EM64T) |
| Video adapter | 256 colors |

Table 2–2 (Cont.) Windows x64 Hardware Requirements

| Requirement | Minimum Value |
|-------------------|--------------------|
| Screen Resolution | 1024 X 768 minimum |

Hard Disk Space Requirements

This section lists system requirements for Windows platforms that use the NT File System (NTFS). Oracle strongly recommends that you install the Oracle database home (Oracle database binaries, trace files, and so on) on Oracle ACFS or NTFS; the database files themselves must be placed on Oracle ASM if using Oracle ACFS; otherwise they can be placed on NTFS. Usage of Oracle ACFS and Oracle ASM or NTFS instead of FAT32 is recommended to ensure security of these files.

The NTFS system requirements listed in this section are more accurate than the hard disk values reported by the Oracle Universal Installer Summary window. The Summary window does not include accurate values for disk space, the space required to create a database, or the size of compressed files that are expanded on the hard drive.

The hard disk requirements for Oracle Database Client components include space required to install Java Runtime Environment (JRE) and Oracle Universal Installer on the partition where the operating system is installed. If sufficient space is not detected, then installation fails and an error message appears.

Table 2–3 lists the Windows 32-Bit disk space requirements on NTFS.

Table 2–4 lists the Windows x64 disk space requirements on NTFS.

Table 2–3 Windows 32-Bit Disk Space Requirements on NTFS

| Installation Type | TEMP Space | SYSTEM_DRIVE:\Program Files\Oracle\Inventory | Oracle Home | Total |
|-----------------------------------|------------|--|-------------|----------|
| Instant Client | 100 MB | 1.1 MB | 175 MB | 276 MB |
| Administrator | 100 MB | 1.1 MB | 725 MB | 826 MB |
| Runtime | 100 MB | 1.1 MB | 475 MB | 576 MB |
| Custom (all components installed) | 100 MB | 1.1 MB * | 580 MB * | 681 MB * |

^{*} Disk space requirements vary, depending on the components selected.

Table 2–4 Windows x64 Disk Space Requirements on NTFS

| Installation Type | TEMP Space | SYSTEM_DRIVE:\Program Files\Oracle\Inventory | Oracle Home | Total |
|-----------------------------------|------------|--|-------------|-----------|
| Instant Client | 100 MB | 5 MB | 225 MB | 330 MB |
| Administrator | 100 MB | 5 MB | 995 MB | 1060 MB |
| Runtime | 100 MB | 5 MB | 665 MB | 770 MB |
| Custom (all components installed) | 100 MB | 5 MB * | 975 MB * | 1080 MB * |

^{*} Disk space requirements vary, depending on the components selected.

Note: If you want to configure only the Instant Client Light component of Instant Client, you need 30-32 MB of disk space to store the related files. Refer to "Configuring Instant Client Light" on page 4-3 for more information.

See Also: "NTFS File System and Windows Registry Permissions" in Oracle Database Platform Guide for Microsoft Windows

Verifying Hardware Requirements

To ensure that the system meets these requirements, follow these steps:

- Determine the physical RAM size. For example, on a Windows 2003 computer, double-click **System** in the Windows Control Panel and select the **General** tab.
 - On a Windows Server 2008 R2 computer, click **System and Security** in the Windows Control Panel, then click **System**.
 - If the size of the physical RAM installed in the system is less than the required size, then you must install more memory before continuing.
- 2. Determine the size of the configured virtual memory (also known as paging file size). For example, on a Windows 2003 computer, double-click System, click the **Advanced** tab, and click **Settings** in the Performance section. Then select the Advanced tab.

On a Windows Server 2008 R2 computer, click **System and Security**, then click System, click Advanced System Settings, click the Advanced tab on System Properties page, and then click **Settings** in the Performance section. Then select the **Advanced** tab on Performance Options page.

The virtual memory is listed in the Virtual Memory section.

If necessary, see your operating system documentation for information about how to configure additional virtual memory.

- **3.** Determine the amount of free disk space on the system. For example, on a Windows 2003 computer, double-click My Computer, right-click the drive where the Oracle software is to be installed, and select **Properties**.
 - On a Windows Server 2008 R2 computer, right-click **My Computer** and click Open.
- 4. Determine the amount of disk space available in the temp directory. This is equivalent to the total amount of free disk space, minus what will be needed for the Oracle software to be installed.

On Windows 32-bit, if there is less than 500 MB of disk space available in the temp directory, then delete all unnecessary files. If the temp disk space is still less than 500 MB, then set the TEMP or TMP environment variable to point to a different hard drive location.

On Windows x64, if there is less than 125 MB of disk space available in the temp directory, then delete all unnecessary files. If the temp disk space is still less than 125 MB, then set the TEMP or TMP environment variable to point to a different hard drive location.

For example, to change the environment variables on a Windows Server 2003 computer, double-click System, click the Advanced tab, and click Environment Variables.

On a Windows Server 2008 R2 computer, click **System and Security**, then click System, click Advanced System Settings, click the Advanced tab on System Properties page, and then click **Environment Variables**.

Oracle Database Client Software Requirements

This section covers the following topics:

- General Oracle Database Client Software Requirements for Windows 32-Bit
- General Oracle Database Client Software Requirements for Windows x64
- Instant Client Light Language and Character Set Requirements

General Oracle Database Client Software Requirements for Windows 32-Bit

Table 2–5 lists the software requirements for Oracle Database Client on Windows 32-bit.

Table 2–5 Windows 32-Bit Software Requirements

| Requirement | Value | | | |
|---------------------|---|--|--|--|
| System Architecture | Processor: Intel (x86), AMD64, and Intel EM64T | | | |
| | Note: Oracle provides 32-bit (Windows x86) and 64-bit (Windows x64) versions of Oracle Database Client. The 32-bit database client version runs on the 32-bit version of Windows on either x86 or x64 hardware. Oracle certifies 32-bit Oracle Database Client on Windows x64. Table 2–6 lists the operating systems supported on Windows x64. | | | |
| Operating System | Oracle Database Client for Windows is supported on the following operating systems: | | | |
| | Windows Server 2003 - all editions | | | |
| | Windows Server 2003 R2 - all editions | | | |
| | Windows XP Professional | | | |
| | Windows Vista - Business, Enterprise, and Ultimate editions | | | |
| | Windows Server 2008 - Standard, Enterprise, Datacenter, Web, and Foundation editions. The specific operating system component that is not supported is Server Core. For information about Hyper-V support, visit My Oracle Support (formerly Oracle MetaLink) at | | | |
| | https://support.oracle.com/ | | | |
| | Windows 7 - Professional, Enterprise, and Ultimate editions | | | |
| | Windows Multilingual User Interface Pack is supported. | | | |

Table 2–5 (Cont.) Windows 32-Bit Software Requirements

| Requirement | Value |
|------------------|---|
| Compiler | Pro*Cobol has been tested and certified with Net Express 5.0. |
| | Object Oriented COBOL (OOCOBOL) specifications are not supported. |
| | The following components are supported with the Microsoft Visual C++ .NET 2005 8.0, Microsoft Visual C++ .NET 2008 9.0, and Intel 10.1 C compilers: |
| | Oracle Call Interface |
| | External callouts |
| | ■ Pro*C/C++ |
| | XDK |
| | Oracle C++ Call Interface is supported with |
| | ■ Microsoft Visual C++ .NET 2005 8.0 |
| | ■ Microsoft Visual C++ .NET 2008 9.0 - OCCI libraries are installed under ORACLE_HOME\oci\lib\msvc\vc9. When developing OCCI applications with MSVC++ 9.0, ensure that the OCCI libraries are correctly selected from this directory for linking and executing. |
| | ■ Intel 10.1 C++ compiler with the relevant Microsoft Visual C++ .NET STLs. |
| Network Protocol | The Oracle Net foundation layer uses Oracle protocol support to communicate with the following industry-standard network protocols: |
| | ■ TCP/IP |
| | ■ TCP/IP with SSL |
| | Named Pipes |

See Also:

- "Windows Terminal Services and Remote Desktop Support" on page 2-8
- "Unsupported Components on 32-Bit Windows Client Operating Systems" on page 2-9

General Oracle Database Client Software Requirements for Windows x64

Table 2–6 lists the software requirements for Oracle Database Client on Windows x64.

Table 2–6 Windows x64 Software Requirements

| Requirement | Value |
|---------------------|--|
| System Architecture | Processor: AMD64, and Intel EM64T |
| | Note: Oracle provides 32-bit (Windows x86) and 64-bit (Windows x64) versions of Oracle Database Client. Oracle certifies 32-bit Oracle Database Client on Windows x64. The supported Windows x64 operating systems are listed in the following section. |

Table 2–6 (Cont.) Windows x64 Software Requirements

| Requirement | Value | | |
|------------------|---|--|--|
| Operating System | Oracle Database Client for Windows is supported on the following operating systems: | | |
| | Windows Server 2003 - all x64 editions | | |
| | Windows Server 2003 R2 - all x64 editions | | |
| | Windows XP Professional x64 | | |
| | Windows Vista x64 - Business, Enterprise, and Ultimate editions | | |
| | Windows Server 2008 x64 and Windows Server 2008 R2 x64 Standard, Enterprise, Datacenter, Web, and Foundation editions. The Server Core option is not supported. | | |
| | Note: For more information about Hyper-V support, visit My Oracle Support (formerly Oracle <i>MetaLink</i>) at | | |
| | https://support.oracle.com | | |
| | Windows 7 x64 - Professional, Enterprise, and Ultimate editions | | |
| | Windows Multilingual User Interface Pack is supported. | | |
| Compiler | Pro*Cobol has been tested and certified with Net Express 5.0. | | |
| | Object Oriented COBOL (OOCOBOL) specifications are not supported. | | |
| | The following components are supported with the Microsoft Visual C++ .NET 2005 8.0, Microsoft Visual C++ .NET 2008 9.0, and Intel 10.1 C compilers: | | |
| | Oracle Call Interface | | |
| | ■ External callouts | | |
| | ■ Pro*C/C++ | | |
| | XDK | | |
| | Oracle C++ Call Interface is supported with | | |
| | ■ Microsoft Visual C++ .NET 2005 8.0 | | |
| | Microsoft Visual C++ .NET 2008 9.0 - OCCI libraries are installed under ORACLE_HOME\oci\lib\msvc\vc9. When developing OCCI applications with MSVC++ 9.0, ensure that the OCCI libraries are correctly selected from this directory for linking and executing. | | |
| | ■ Intel 10.1 C++ compiler with the relevant Microsoft Visual C++ .NET STLs. | | |
| Network Protocol | The Oracle Net foundation layer uses Oracle protocol support to communicate with the following industry-standard network protocols: | | |
| | ■ TCP/IP | | |
| | ■ TCP/IP with SSL | | |
| | Named Pipes | | |

See Also:

- "Windows Terminal Services and Remote Desktop Support" on page 2-8
- "Unsupported Components on Windows x64" on page 2-9

Instant Client Light Language and Character Set Requirements

In addition to the requirements described in the previous section, if you plan to use Instant Client Light, the applications must use the following languages and character sets:

- Language: Any language that is supported by Oracle, but only US English error messages are returned for errors generated on the client side.
- **Territory:** Any territory that is supported by Oracle.
- **Character sets:**
 - Single byte
 - **US7ASCII**
 - WE8DEC
 - WE8ISO8859P1
 - WE8MSWIN1252
 - Unicode
 - UTF8
 - AL16UTF16
 - AL32UTF8

Instant Client Light can connect to databases having one of the following database character sets. An error is returned if a character set other than those in the list is used as the client or database character set.

- **US7ASCII**
- WE8DEC
- WE8MSWIN1252
- WE8ISO8859P1
- WE8EBCDIC37C
- WE8EBCDIC1047
- UTF8
- AL32UTF8

Instant Client Light can also operate with the OCI Environment handles created in the OCI_UTF16 mode.

The language, territory, and character sets are determined by the NLS_LANG parameter, which is stored in the registry under the HKEY_LOCAL_ MACHINE\SOFTWARE\ORACLE\KEY_HomeName\NLS_LANG subkey, where HomeName is the unique name identifying the Oracle home.

Caution: AL32UTF8 is the Oracle Database character set that is appropriate for XMLType data. It is equivalent to the IANA registered standard UTF-8 encoding, which supports all valid XML characters.

Do not confuse Oracle Database database character set UTF8 (no hyphen) with database character set AL32UTF8 or with character encoding UTF-8. Database character set UTF8 has been superseded by AL32UTF8. Do not use UTF8 for XML data. UTF8 supports only Unicode version 3.1 and earlier; it does not support all valid XML characters. AL32UTF8 has no such limitation.

Using database character set UTF8 for XML data could potentially cause an irrecoverable error or affect security negatively. If a character that is not supported by the database character set appears in an input-document element name, a replacement character (usually "?") is substituted for it. This terminates parsing and raises an exception.

See Also: Appendix C, "Configuring Oracle Database Globalization Support" for more information on NLS_LANG

Oracle Database Client Hardware and Software Certification

The platform-specific hardware and software requirements included in this installation guide were current at the time this guide was published. However, because new platforms and operating system software versions might be certified after this guide is published, review the certification matrix on the My Oracle Support (formerly Oracle MetaLink) Web site for the most up-to-date list of certified hardware platforms and operating system versions. This Web site also provides compatible client and database versions, patches, and workaround information for bugs. The My Oracle Support (formerly Oracle *MetaLink*) Web site is available at the following URL:

https://support.oracle.com/

You must register online before using My Oracle Support (formerly Oracle MetaLink). After logging in, click **More** and then select **Certifications** from the list. On the Certification Information page, the Certification Options list appears. Other options include Product Roadmap, Product Availability, and Lifetime Support Policy.

The following sections list the certification information:

- Windows Terminal Services and Remote Desktop Support
- Oracle Services for Microsoft Transaction Server
- Unsupported Components on 32-Bit Windows Client Operating Systems
- Unsupported Components on Windows x64
- Third-Party Database Certification for SQL Developer
- Web Browser Support

Windows Terminal Services and Remote Desktop Support

Oracle supports installing, configuring, and running Oracle Database through Terminal Services on Windows. To install Oracle Database, Oracle recommends that you start all configuration tools from the Terminal Server console session of the server (using mstsc/console).

Platform-specific support information is as follows:

- Windows 2003 and Windows Server 2003 R2: You can configure Windows 2003 and Windows Server 2003 R2 to use Terminal Services in Remote Desktop for Administration Mode or Terminal Server Mode.
- Windows XP, Windows Vista, and Windows 7: The Remote Desktop is only available in Single User Mode.
- Windows Server 2008 and Windows Server 2008 R2: You can have multiple Remote Desktop sessions.

See Also:

The Microsoft Web site for more information about Remote Desktop Services

```
http://www.microsoft.com/
```

The My Oracle Support (formerly Oracle MetaLink) Web site for the latest Terminal Services and Remote Desktop Services certification information

https://support.oracle.com/

Oracle Services for Microsoft Transaction Server

Oracle Services for Microsoft Transaction Server running on Windows Vista requires a minimum of Service Pack 1 or higher.

Unsupported Components on 32-Bit Windows Client Operating Systems

All Oracle Database Client components are supported on Windows XP, Windows Vista, and Windows 7 with the following exceptions:

- DCE Adapter Support
- **Entrust PKI Support**

Unsupported Components on Windows x64

All Oracle Database Client components are supported on Windows x64 with the following exceptions:

- DCE Adapter
- Business Components for Java (BC4J)
- CyberSafe Adapter Support
- **Entrust Authority**
- Java Server Pages
- Oracle Objects for OLE
- Oracle Warehouse Builder Design Center Client

Third-Party Database Certification for SQL Developer

You can use SQL Developer to view metadata and data of several non-Oracle databases. The following table lists the third-party database certifications.

| Database | Releases | Notes |
|-------------------------|-----------------|--|
| Microsoft Access | Access 97 | For any Access release: no JDBC driver needed, but you must ensure read access to the system tables in the .mdb file. |
| | Access 2000 | |
| | Access 2003 | |
| Microsoft SQL Server | SQL Server 7 | For any Microsoft SQL Server release: JDBC driver jtds-1.2.2.jar required. This is included in the jtds-1.2-dist.zip available from sourceforge.net. |
| | SQL Server 2000 | |
| | SQL Server 2005 | |
| MySQL | MySQL 3.x | For any MySQL release: JDBC driver required. |
| | MySQL 4.x | For MySQL 5.x: mysql-connector-java-5.0.4-bin.jar is required, which is included in mysql-connector-java-5.0.4.zip. |
| | MySQL 5.x | |

Web Browser Support

The following Web browsers are supported for Oracle Enterprise Manager Database Control:

- Microsoft Internet Explorer 6.0 SP2
- Microsoft Internet Explorer 7.0
- Microsoft Internet Explorer 7.0 SP1
- Microsoft Internet Explorer 8.0
- Netscape 8.1
- Netscape 9.0
- Firefox 2.0
- Firefox 3.0.7
- Safari 3.0.4
- Safari 3.1
- Safari 3.2

Installing Oracle Database Client

You can use 32-Bit media for installing Oracle Database Client on all supported operating systems. You can use 64-Bit media for installing Oracle Database Client on all supported 64-bit x64 operating systems. This guide is for both Windows 32-Bit and Windows x64. This chapter covers the following topics:

- Preinstallation Considerations Before Installing Oracle Database Client
- Accessing the Installation Software
- Installing the Oracle Database Client Software

Preinstallation Considerations Before Installing Oracle Database Client

The Oracle Database Client software is available on DVD and from the Oracle Technology Network (OTN) Web site. In most cases, you use the graphical user interface (GUI) provided by Oracle Universal Installer to install the software. However, you can also use Oracle Universal Installer to complete silent or noninteractive installations using response files, without using the GUI.

Review the information in Chapter 1, "Oracle Database Client Installation Overview" and complete the tasks listed in Chapter 2, "Oracle Database Client Preinstallation Requirements" before beginning the installation.

Next, consider the following issues:

- Installation Consideration on Windows Vista and Later
- Installing Oracle Database Client Installations in Silent or Noninteractive Mode
- Creating the Oracle Base Directory
- Installing Oracle Database Client into Multiple Oracle Homes
- Installing on a System with an Existing Oracle Installation

Installation Consideration on Windows Vista and Later

On Windows Vista, Windows Server 2008, Windows Server 2008 R2, and Windows 7, command prompts should be opened with Administrator privileges.

See Also: "Managing User Accounts with User Account Control"

Installing Oracle Database Client Installations in Silent or Noninteractive Mode

If you need to perform multiple installations of Oracle Database Client, you may want to use silent or noninteractive mode, with response files. In these modes, at each computer, you run Oracle Universal Installer from the command line using a response

file. The response file is a text file containing the settings you normally enter in the Oracle Universal Installer GUI dialog boxes. This method lets you quickly perform multiple installations using similar settings for each computer.

See Also: Appendix B, "Installing Oracle Database Client Using Response Files" for instructions on performing silent and noninteractive installations

Creating the Oracle Base Directory

If you install Oracle Database Client on a computer with no other Oracle software installed, Oracle Universal Installer creates an Oracle base directory for you. If Oracle software is already installed, one or more Oracle base directories already exist. In the latter case, Oracle Universal Installer offers you a choice of Oracle base directories into which you can install Oracle Database Client.

You are not required to create an Oracle base directory before installation, but you can do so if you want.

Note: You can choose to create a new Oracle base directory, even if other Oracle base directories exist on the system.

Installing Oracle Database Client into Multiple Oracle Homes

You can install all Oracle components in multiple Oracle homes on the same computer. However, some components can only support one active instance at a time. This means that the current (latest) installation renders the previous one inactive. These components are:

- Oracle Administration Assistant for Windows
- Oracle Counters for Windows Performance Monitor
- Oracle Objects for OLE on Windows 32-bit
- Oracle Provider for OLE DB

Note: Oracle Objects for OLE is not supported on Windows x64.

Installing on a System with an Existing Oracle Installation

Oracle Database Client can be installed in the same Oracle Database home if both products are at the same release level. For example, you can install Oracle Database Client 10g Release 2 (10.2) into an existing Oracle Database 10g Release 2 (10.2) home. If you apply a patch set before installing the client, then you must apply the patch set again. Oracle Universal Installer will prompt you for an Oracle home directory, whether you have other Oracle software installed on the computer or not. You cannot install products from one release of Oracle Database Client into an Oracle home directory of a different release. For example, you cannot install Oracle Database 11g release 1 (11.1) software into an existing Oracle9i Oracle home directory. If you attempt to install this release into an Oracle home directory that contains software from an earlier Oracle release, the installation fails.

You can install this release more than once on the same system as long as each installation is installed in a separate Oracle home directory.

Accessing the Installation Software

The Oracle Database Client software is available on installation media or you can download it from the Oracle Technology Network (OTN) Web site, or Oracle E-Delivery Web site. To install the software from the hard disk, you must either download it and unpack it, or copy it from the installation media, if you have it.

You can access and install Oracle Database Client by using the following scenarios:

- Installing from a Remote DVD Drive
- Installing on Remote Computers Through Remote Access Software
- **Downloading Oracle Software**
- Copying the Oracle Database Client Software to a Hard Disk

Installing from a Remote DVD Drive

If the computer where you want to install Oracle Database Client does not have a DVD drive, you can perform the installation from a remote DVD drive. You must complete the following steps:

- Step 1: On the Remote Computer, Share the DVD Drive
- Step 2: On the Local Computer, Map the DVD Drive

Step 1: On the Remote Computer, Share the DVD Drive

The remote DVD drive that you want to use must allow shared access. To set this up, perform these steps on the remote computer that has the DVD drive:

- Log in to the remote computer as an Administrator user.
- Start Windows Explorer.
- Right-click the DVD drive letter and choose **Sharing** (or **Sharing and Security**).
- Click the **Sharing** tab and do the following:
 - Select Share this folder.
 - **b.** In **Share name**, give it a share name such as dvd. You will use this name when you map the DVD drive on the local computer in step d of the next section.
 - Click **Permissions**. You need at least "read" permission for the user who will be accessing it to install Oracle Database.
 - **d.** Click **OK** when you are finished.
- Insert the DVD labeled Oracle Database 11g Release 2 (11.2) into the DVD drive.

Step 2: On the Local Computer, Map the DVD Drive

Perform these steps on the local computer to map a remote DVD drive and to run Oracle Universal Installer from the mapped drive:

- Map the remote DVD drive.
 - Start Windows Explorer on the local computer.
 - From the Tools menu, select Map Network Drive to display the Map Network Drive dialog.
 - **c.** Select a drive letter to use for the remote DVD drive.

d. In **Folder**, enter the location of the remote DVD drive using the following

\\remote_hostname\share_name

- remote hostname is the name of the remote computer with the DVD drive.
- share_name is the share name that you entered in step 4 of the previous procedure. For example

\\computer2\dvd

- If you need to connect to the remote computer as a different user, click **different user name**, and enter the username.
- Click **Finish**.
- Run Oracle Universal Installer from the mapped DVD drive.
- **3.** Go to the "Installing the Oracle Database Client Software" section on page 3-6.

Installing on Remote Computers Through Remote Access Software

If you want to install and run Oracle Database Client on a remote computer (that is, the remote computer has the hard drive and will run Oracle Database Client components), but you do not have physical access to the computer, you still can perform the installation on the remote computer if it is running remote access software such as VNC or Symantec pcAnywhere. You also need the remote access software running on your local computer.

You can install Oracle Database Client on the remote computer in one of two ways:

- If you have copied the contents of the Oracle Database Client DVD to a hard drive, you can install from the hard drive.
- You can insert the DVD into a drive on your local computer, and install from the DVD.

Installing on Remote Computers from a Hard Drive

If you have copied the contents of the Oracle Database Client DVD to a hard drive, you can install from the hard drive.

The steps that must complete are:

- Make sure that the remote access software is installed and running on the remote and local computers.
- Share the hard drive that contains the Oracle Database Client DVD.
- On the remote computer, map a drive letter to the shared hard drive. You would use the remote access software to do this on the remote computer.
- Through the remote access software, run Oracle Universal Installer on the remote computer. You access Oracle Universal Installer from the shared hard drive.
- Go to the "Installing the Oracle Database Client Software" section on page 3-6.

Installing on Remote Computers from a Remote DVD Drive

You can insert the DVD into a drive on your local computer, and install from the DVD.

The steps that you need to complete are:

- Make sure that the remote access software is installed and running on the remote and local computers.
- **2.** On the local computer, share the DVD drive.
 - On the remote computer, map a drive letter to the shared DVD drive. You would use the remote access software to do this on the remote computer.
 - These steps are described in the "Installing from a Remote DVD Drive" section on page 3-3.
- 3. Through the remote access software, run Oracle Universal Installer on the remote computer. You access Oracle Universal Installer from the shared DVD drive.
- **4.** Go to Section , "Installing the Oracle Database Client Software."

Downloading Oracle Software

You can download the trial version of the installation files from the Oracle Technology Network (OTN) or Oracle E-Delivery Web site and extract them on your hard disk. Make sure that you completely review and understand the terms of the license. Most downloads include the Development License. This section contains the following topics:

- Downloading the Installation Archive Files from OTN
- Downloading the Software from Oracle E-Delivery
- Extracting the Installation Files

Downloading the Installation Archive Files from OTN

To download the installation archive files from Oracle Technology Network:

1. Use any browser to access the software download page from Oracle Technology Network:

```
http://www.oracle.com/technology/software/
```

- **2.** Navigate to the download page for the product that you want to install.
- 3. On the download page, identify the required disk space by adding the file sizes for each required file.
 - The file sizes are listed next to the filenames.
- **4.** Select a file system with enough free space to store and expand the archive files. In most cases, the available disk space must be at least twice the size of all the archive files.
- **5.** On the file system that you selected in step 4, create a parent directory for each product, for example OraDBClient11g, to hold the installation directories.
- **6.** Download all of the installation archive files to the directories that you created in step 5.
- Verify that the files you downloaded are the same size as the corresponding files on Oracle Technology Network.
- **8.** Extract the files in each directory that you just created.
- 9. After you have extracted the required installation files, see the "Installing the Oracle Database Client Software" section on page 3-6.

Downloading the Software from Oracle E-Delivery

You can download the software from Oracle E-Delivery as Media Packs. A Media Pack is an electronic version of the software that is also available to Oracle customers on CD-ROM or DVD. To download the Media Pack:

1. Use any browser to access the Oracle E-Delivery Web site:

```
http://edelivery.oracle.com/
```

- 2. Complete the Export Validation process by entering information (name, company, e-mail address, and country) in the online form.
- In the Media Pack Search page, specify the Product Pack and Platform to identify the Media Pack you want to download. If you do not know the name of the Product Pack, you can search for it using the License List.
- In the search results page, click **Readme** to download and review the Readme file for download instructions and product information.
- After you review the Readme, choose the appropriate Media Pack from the search results to download the individual zip files. Follow the Download Notes instructions in this page. Once you download and extract the contents of the required zip files, proceed with the installation of the software.

Note: Print the page with the list of downloadable files. It contains a list of part numbers and their corresponding descriptions that you may need to refer during the installation process.

See Also: Frequently Asked Questions section on the Oracle E-Delivery Web site for more information about Media Packs

Extracting the Installation Files

To extract the installation archive files, perform the following steps:

- If necessary, change to the directory that contains the downloaded installation archive files.
- **2.** Use GUI tool, like 7-Zip, to extract the installation files.

When you have extracted all of the required installation files, see "Installing the Oracle Database Client Software" section on page 3-6.

Copying the Oracle Database Client Software to a Hard Disk

To copy the contents of the media to a hard disk:

- **1.** Create a directory for the installation files on your hard drive. For example: d:\install\client
- **2.** Copy the contents of the installation media to the directory that you just created.

When you have copied the required installation files, see the "Installing the Oracle Database Client Software" section on page 3-6.

Installing the Oracle Database Client Software

This section covers the following topics:

- Guidelines for Installing Oracle Database Client
- Procedure for Installing Oracle Database Client

Guidelines for Installing Oracle Database Client

In most cases, you use the graphical user interface (GUI) provided by Oracle Universal Installer to install Oracle Database Client. However, you can also use Oracle Universal Installer to complete silent or noninteractive installations using a response file, without using the GUI. This method is particularly useful if you need to perform multiple installations of Oracle Database Client.

As you install Oracle Database Client, follow these guidelines:

See Also: Appendix B, "Installing Oracle Database Client Using Response Files" for information on silent or noninteractive installations

- Do not use Oracle Universal Installer from an earlier Oracle product release to install components from this release.
- Use the same installation media to install Oracle Database Client on all supported Windows platforms.
- If you reinstall Oracle software into an Oracle home directory where Oracle Database Client is already installed, you must reinstall any components that were installed before you began the reinstallation.
- Do not modify the Java Runtime Environment (JRE) except by using a patch provided by Oracle Support Services. Oracle Universal Installer automatically installs the Oracle-supplied version of the JRE. This version is required to run Oracle Universal Installer and several Oracle assistants.
- If you encounter errors during installation, click **Help** or see Appendix D, "Troubleshooting the Oracle Database Client Installation" for advice.
- Products not installed by default, in case of Custom installation:
 - **Oracle Connection Manager**
 - Oracle Net Listener
 - Oracle Scheduler Agent
 - Oracle Services for Microsoft Transaction Server
 - Oracle Counters for Windows Performance Monitor

Procedure for Installing Oracle Database Client

To install Oracle Database Client:

- Log on as a member of the Administrators group to the computer on which you want to install Oracle components.
 - If you are installing on a Primary Domain Controller (PDC) or a Backup Domain Controller (BDC), log on as a member of the Domain Administrators group.
- 2. Insert the Oracle Database Client installation media and navigate to the client directory. Alternatively, navigate to the directory where you downloaded or copied the installation files.

Use the same installation media to install Oracle Database on all supported Windows platforms.

- Double-click setup. exe to start Oracle Universal Installer.
- In the Select Installation Type screen, select the type of installation that you want: Instant Client, Administrator, Runtime, or Custom and click Next.

See Also: "Oracle Database Client Installation Types" on page 1-3 for more information on these installation types.

The Select Product Languages screen enables you to select the language in which you want to run the product.

Select the product language from the Available Languages list, transfer it to the Selected Languages list. Click **Next**.

This screen is not displayed if you select Instant Client as the type of installation in step 4.

In the Specify Installation Location screen, enter the following details:

Oracle Base: This path appears by default. You can change the path based on your requirement.

The Oracle Base section is not displayed if you select Instant Client as the type of installation in step 4.

In the **Software Location** section, accept the default values or enter the Oracle home name and directory path in which you want to install Oracle components. The directory path should not contain spaces. Click **Next**.

- If you selected Custom as the type of installation in step 4, in the Available Product Components screen, select the components you want to install and click Next or Install.
- In step 7, if you select Oracle Scheduler Agent as one of the components that you want to install, then the Oracle Database Scheduler Agent screen is displayed. Enter the Scheduler Agent Host Name, and the Scheduler Agent Port Number. Click Next.
- The Perform Prerequisite Checks screen verifies if your computer meets the minimum system requirements to install the desired product. From the list, select one of the following options:
 - Show Failed: To get a failed prerequirements list.
 - Show All: To get a list of all the prerequirement checks run.
 - Show Succeeded: To get a list of the prerequirement checks that were successful.

Click Next.

10. Review the information displayed in the Summary screen, and click Finish.

Note: Starting with Oracle Database 11g Release 2 (11.2), you can save all the installation steps into a response file by clicking Save **Response File.** Later, this file can be used for a silent installation.

11. The Install Product screen shows the progress of a client installation. After Oracle Database Client is installed, click **OK**.

If you select Oracle Net or Oracle Net Listener from the list of components to install in step 7, then Oracle Universal Installer automatically starts Oracle Net Configuration Assistant. You can also invoke Oracle Net Configuration Assistant, to create net service names using netca and perform the following:

- 1. In the Welcome screen, select the **Naming Methods Configuration** option. Then click **Next**. (The remaining steps in this procedure assume you are using Naming Methods.)
- 2. In the Naming Methods Configuration screen, select the naming method you want from the list of Available Naming Methods and then click Next.
 - Typically, Local Naming is sufficient.
- The Naming Method Configuration screen states that the Naming Method Configuration is complete. Click **Next**.
- 4. The above action will bring you back to the Welcome screen. Select Local Net **Service Name configuration**, and click **Next**.
- 5. In the Net Service Name Configuration screen, select **Add** to add a net service name. Click Next.
- **6.** In the Net Service Name Configuration, Service Name screen, enter the name of the database service to which you want to connect. Click **Next**.
 - For example, to connect to a database named sales, enter sales.
- 7. In the Net Service Name Configuration, Select Protocol screen, depending on the protocol you selected, enter the appropriate information and click **Next**.
- **8.** In the Net Service Name Configuration, TCP/IP Protocol screen, enter the host name of the computer where the Oracle database is installed. Specify the port number, then click Next.
 - For example, to connect to the computer shobeen, you would enter shobeen.
- **9.** In the Net Service Name Configuration, Test screen, click **Yes** to perform a test of the connection. Then click **Next**.
 - In most cases, the test fails only because the default user name and password Oracle Universal Installer supplies in the dialog box do not match the user name and password for the target database. Click **Change Login**, reenter the user name and password, and then click **OK**.
- **10.** In the Connecting screen, click **Next**.
- 11. In the Net Service Name screen, enter the name of the net service name to use.
- **12.** Answer the remaining prompts to complete the configuration.
- **13.** In the Finish screen, click **Close**, to exit from Oracle Universal Installer.
- **14.** Go to Chapter 4, "Oracle Database Client Postinstallation Tasks" to complete the postinstallation tasks.

Oracle Database Client Postinstallation Tasks

This chapter describes the following postinstallation tasks:

- Required Postinstallation Tasks
- Recommended Postinstallation Tasks
- Required Product-Specific Postinstallation Task Configuring Oracle Net Services
- Postinstallation Tasks for SQL Developer

Note: This chapter describes basic configuration only. See *Oracle* Database Platform Guide for Microsoft Windows and product-specific administration and tuning guides for more sophisticated configuration and tuning information.

Required Postinstallation Tasks

This section covers the following topics:

- Downloading and Installing Patches
- **Updating Instant Client**

Downloading and Installing Patches

To download required patches, check the My Oracle Support (formerly Oracle MetaLink) Web site for required patches for your installation. Doing so ensures that you have the latest update of Oracle Database Client.

Note: You cannot update Instant Client by downloading a patch. Use the procedure under "Updating Instant Client" on page 4-2 to update Instant Client.

- 1. Use a Web browser to view the My Oracle Support (Oracle MetaLink) Web site: https://support.oracle.com/
- **2.** Log in to My Oracle Support (formerly Oracle *MetaLink*).

Note: If you are not a My Oracle Support (formerly Oracle MetaLink) registered user, then click Register here and follow the registration instructions.

- On the main page of My Oracle Support (formerly Oracle MetaLink), click Patches & Updates.
- Select Advanced Search.
- Specify the following information, then click **Go**:
 - In the Search By field, choose Product or Family, then specify RDBMS Server
 - In the **Release** field, specify the current release number
 - In the **Patch Type** field, specify Patchset/Minipack
 - In the **Platform or Language** field, select your platform
- **6.** Open the patch ReadMe file, which you can access by clicking the **View ReadMe** icon, and follow the installation instructions.
 - Some patches install with Oracle Universal Installer; others require special procedures. Oracle recommends that you always read the ReadMe before proceeding.
- **7.** Return to the Patch Set page, click **Download**, and save the file on the system.
- Use an unzip utility to uncompress the Oracle patches that you downloaded from My Oracle Support (formerly Oracle *MetaLink*).

Updating Instant Client

To update Instant Client:

- Download Instant Client from Oracle Technology Network (http://www.oracle.com/technology/index.html).
- Place the new files directly on top of the previous files.

If you place the files into a different directory (and remove the previous files), be sure to update your PATH environment variable setting to reflect the new location.

Recommended Postinstallation Tasks

Oracle recommends that you perform the tasks in the following sections after completing an installation:

- Configuring Instant Client Light
- Connecting Oracle Database Client to an Oracle Database
- Connecting Instant Client or Instant Client Light to an Oracle Database
- Setting Up User Accounts
- Using Oracle9i Language and Definition Files with Oracle Database 11g Release 2
- Configuring Oracle Counters for Windows Performance Monitor

Configuring Instant Client Light

To configure Instant Client Light, you need to make it the default instead of Instant Client.

To configure Instant Client Light:

In the ORACLE_BASE\ORACLE_CLIENT_HOME directory, either rename or delete the oracciei11.dll file.

The oraociei11.dll file is the main binary for Instant Client.

From the ORACLE_BASE\ORACLE_CLIENT_ HOME\install\instantclient\light directory, copy the oracciicus11.dll file to the ORACLE_BASE\ORACLE_CLIENT_HOME directory.

The oracciicus11.dll file is the binary for Instant Client Light.

Ensure that the PATH environment variable points to the ORACLE_BASE\ORACLE_ CLIENT_HOME directory.

Note: If the Instant Client PATH is not set, applications will try to load the regular Instant Client libraries first. If the applications cannot find these, they will attempt to load the Instant Client Light library next.

Connecting Oracle Database Client to an Oracle Database

After you run Oracle Universal Installer to install Oracle Database Client, you must use Net Configuration Assistant (NetCA) to configure Oracle Database Client to connect to an Oracle database. At the end of installation, Oracle Universal Installer prompts you to configure the database connection. If you bypassed that option, or if you need to change the database connection later on, use the following procedure if you installed the **Administrator**, **Runtime**, or **Custom** installation types.

See Also: "Connecting Instant Client or Instant Client Light to an Oracle Database" on page 4-4 if you had installed the **Instant Client** installation type

To connect Oracle Database Client to an Oracle Database:

- From the Start menu, choose Oracle HOME_NAME, then Configuration and Migration Tools, then Net Configuration Assistant.
- In the Welcome window, select Local Net Service Name configuration and click Next.
- In the Net Service Name Configuration window, select **Add** and click **Next**.
- In the Service Name window, enter the name of the Oracle database to which you want to connect and click Next.
- In the Select Protocols window, select the protocol you want and click **Next**.
- In the Protocol window, depending on the protocol you selected, enter the appropriate information and click **Next**.
- In the Net Test window, select whether you want to test the connection, and click Next.
- In the Net Service Name window, enter a name for the net service and click **Next**.

9. Answer the remaining prompts, which allow you to configure another net service name, and then click Finish to complete the configuration.

Net Configuration Assistant creates the tnsnames.ora file in the following location:

ORACLE_HOME\network\admin\tnsnames.ora

See Also: Oracle Database Net Services Administrator's Guide for more information on Oracle Net Configuration Assistant

Connecting Instant Client or Instant Client Light to an Oracle Database

Before you can connect Instant Client or Instant Client Light to an Oracle database, make sure that the PATH environment variable specifies the directory that contains the Instant Client libraries. (By default, Oracle Universal Installer updates the PATH variable for you during the installation process, but another user may have inadvertently reset it since then.) This directory is the Oracle home directory that you specified during installation.

For example, for regular Instant Client, it is in:

C:\app\username\product\11.2.0\client_1

For Instant Client Light, it is in:

C:\app\username\product\11.2.0\client_1\light

After you have checked the PATH environment variable, you can use any of the following methods to specify Oracle Database connection information for client applications:

- Specifying a Connection by Using the Easy Connect Naming Method
- Specifying a Connection by Configuring a thsnames.ora File
- Specifying a Connection by Using an Empty Connect String and the LOCAL Variable

Specifying a Connection by Using the Easy Connect Naming Method

You can specify a connection address to an Oracle Database directly from a client application, without having to configure a tnsnames setting for the Instant Client. This method is convenient in that you do not have to create and manage a tnsnames.ora file. However, your application users must specify the host name and port number when they want to log in to your application.

For example, suppose you are running SQL*Plus on the client computer and want to connect to the sales_us database, which is located on a server whose host name is shobeen and port number is 1521. If you launch SQL*Plus from the command line, you could log in as follows:

```
sglplus system/admin@//shobeen:1521/sales us
```

Similarly, in your application code, you can use Oracle Call Interface net naming methods to create the Instant Client-to-Oracle Database connection. For example, the following formats in the OCIServerAttach() call specify the connection information:

Specify a SQL connect URL string using the following format:

```
//host[:port][/service_name]
```

For example:

```
//shobeen:1521/sales_us
```

Alternatively, you can specify the SQL connect information as an Oracle Net keyword-value pair. For example:

```
"(DESCRIPTION=(ADDRESS=(PROTOCOL=tcp) (HOST=shobeen) (PORT=1521))
(CONNECT_DATA=(SERVICE_NAME=sales_us)))"
```

See Also: *Oracle Call Interface Programmer's Guide* for more information on using Oracle Call Interface Instant Client

Specifying a Connection by Configuring a then the specifying a Connection by Configuring a the specific and the specific and

By default, when you install Instant Client, Oracle Universal Installer does not include a sample tnsnames.ora file nor the Oracle Net Configuration Assistant utility normally used to create it. However, if you want to shield users from having to specify actual host names and port numbers, you may want to consider using a tnsnames.ora file to set the Instant Client-to-Oracle Database connection.

You can create the tnsnames.ora file manually by copying and modifying a version of this file from another Oracle installation, or you can use Oracle Net Configuration Assistant to create and manage it for you.

To install Oracle Net Configuration Assistant:

- Run Oracle Universal Installer.
- Select the **Custom** installation type.
- In the Available Product Components list, select **Oracle Network Utilities** and click **Next**.
- 4. In the Summary window, click **Install**, then click **Exit** and **Yes** to exit Oracle Universal Installer.

After you have installed Oracle Net Configuration Assistant, follow the procedure in "Connecting Oracle Database Client to an Oracle Database" on page 4-3 for each client computer.

Then, on each client computer, configure either of the following settings:

- Set the TNS_ADMIN environment variable to specify the location of the tnsnames.ora file and specify a service name from that file.
- Place the tnsnames.ora file in the ORACLE_HOME\network\admin directory, and ensure that the ORACLE HOME environment has been set to this Oracle home.

See Also: *Oracle Call Interface Programmer's Guide* for more information on Oracle Call Interface Instant Client connection strings

Specifying a Connection by Using an Empty Connect String and the LOCAL Variable

You can set the connect string to an empty connect string (""), and then set the LOCAL environment variable to one of the following values:

- A direct address, as described under "Specifying a Connection by Using the Easy Connect Naming Method" on page 4-4
- Oracle Net keyword-value pair
- A tnsnames.ora entry and TNS_ADMIN is set to the location of tnsnames.ora

- A tnsnames.ora entry and the following:
 - tnsnames.ora file located in ORACLE HOME/network/admin
 - The ORACLE HOME environment variable set to this Oracle home

This method allows your applications to specify internally a connection string if the application code itself uses an empty connection string. The benefit of an empty connect string is that the application itself does not need to specify the tnsnames.ora entry. Instead, when a user invokes the application, the location of the database is determined by a script or the environment, depending on where you have set the LOCAL environment variable. The disadvantage of using empty strings is that you need to configure this additional information in order for your application to connect to the database.

Setting Up User Accounts

For information about setting up additional user accounts, see *Oracle Database Platform Guide for Microsoft Windows.*

Using Oracle9 Language and Definition Files with Oracle Database 11g Release 2

Changes have been made to the content of some of the language and territory definition files in Oracle Database 10g and later releases. These updates are necessary to correct the legacy definitions that no longer meet the local conventions in some of the languages and territories that Oracle Database supports.

Oracle Database 11g Release 2 customers should review their existing application code to ensure that the correct cultural conventions, which were introduced and defined in Oracle Database 10g, are being used. For customers who may not be able to make the necessary code changes to support their applications, Oracle Database offers Oracle9i locale definition files with this release of Oracle Database. If the Oracle Database server installation has been configured to use the Oracle9i files, you need to enable this functionality in each client installation as well.

To enable this functionality:

- Run the cr9idata.pl script, by default located in ORACLE_ HOME\nls\data\old.
 - If the client installation type you chose does not include this directory, you can find the cr9idata.pl script in the same directory path in a default Oracle Database installation.
- Set the ORA_NLS10 environment variable to point to the directory where you installed the new language and territory definition files, which by default are in ORACLE_HOME\nls\data.
- Restart Oracle Database.

See Also:

- Appendix B, "Installing Oracle Database Client Using Response Files" for information on response files, in which you can set the b_cr9idata variable and then run the response file with Oracle Universal Installer
- Appendix C, "Configuring Oracle Database Globalization Support" for information on globalization support that is affected by this release of Oracle Database
- Oracle Database Globalization Support Guide for information about the NLS_LANG parameter, the Globalization Support initialization parameters, and the changes made to language and territory definitions in Oracle Database 10g

Configuring Oracle Counters for Windows Performance Monitor

Before you can use to view Oracle-specific counters, you must specify the SYSTEM password using Operfcfg.exe located in the ORACLE_HOME\bin directory.

To set the system password, enter the following:

operfcfg.exe -U SYSTEM -P Password -D TNS_Alias_for_database

See Also: *Oracle Database Platform Guide for Microsoft Windows* for additional information about Oracle Counters for Windows Performance Monitor

Required Product-Specific Postinstallation Task – Configuring Oracle Net Services

You can configure Oracle Database Client to communicate with Oracle Net Services by adding the appropriate entries to the tnsnames.ora and listener.ora files. If you have a previous release or Oracle software, you can just copy information in the Oracle Net tnsnames.ora and listener.ora configuration files from the previous release to the corresponding files in the new release.

Note: The default location for the tnsnames.ora and listener.ora files is the ORACLE HOME\network\admin directory.

Postinstallation Tasks for SQL Developer

This section describes tasks that you need to complete after you install the software:

- Migrating User Settings from Release 1.0
- Migrating Information from Previous Releases
- Location of User-Related Information

Migrating User Settings from Release 1.0

The first time you start SQL Developer after installing it or after adding any extensions, you are asked if you want to migrate your user settings from a previous release. (This occurs regardless of whether there was a previous release on your system.)

Note: Migration of user settings is supported only from SQL Developer Release 1.0 to Release 1.1. It is *not* supported for migration from a pre-release version of 1.1 to Release 1.1.

These settings refer to database connections, reports, and certain SQL Developer user preferences that you set in a previous version by clicking **Tools** and then **Preferences**. However, some user preferences are not saved, and you must re-specify these using the new release.

To migrate user settings from SQL Developer Release 1.0:

- Install Oracle SQL Developer.
- When you start SQL Developer Release 1.1, click **Yes** when asked if you want to migrate settings from a previous release.
- In the dialog box that is displayed, do *not* accept the default location for the settings. Instead, specify the location of your Release 1.0 settings, which might be a folder whose path ends with sqldeveloper\jdev\system.

See also Section, "Migrating Information from Previous Releases."

Migrating Information from Previous Releases

If you have used a previous release of SQL Developer or a pre-release version of the current release, you may want to preserve database connections that you have been using. To preserve database connections, save your existing database connections in an XML file. To save the connections, right-click the Connections node in the Connections Navigator and select **Export Connections**. After you complete the installation described in this guide, you can use those connections by right-clicking the Connections node in the Connections Navigator and selecting **Import Connections**.

If you want to use any user-defined reports or the SQL history from a previous version, see "Location of User-Related Information" on page 4-8 for information about where these are located. If you want to use any user-defined reports or the SQL history from Release 1.0 with both Releases 1.0 and 1.1, you must save them before using Release 1.1, because Release 1.1 modifies the files to a format that is incompatible with Release 1.0.

SQL Developer preferences (specified by clicking Tools and then Preferences) from a pre-release version of the current release cannot currently be saved and reused; you must re-specify any desired preferences.

Location of User-Related Information

SQL Developer stores user-related information in several places, with the specific location depending on the operating system and certain environment specifications. User-related information includes user-defined reports, user-defined snippets, SQL Worksheet history, and SQL Developer user preferences.

SQL Developer user preferences are stored under the installation directory. To preserve preferences when upgrading to a more recent version of the same SQL Developer release, but not to upgrade from Release 1.0 to 1.1, use the Check for Updates feature (click **Help**, then **Check for Updates**) to upgrade your system.

This user-related information is stored in or under the HOME environment variable location, if defined; otherwise the SQLDEVELOPER_USER_DIR location, if defined; otherwise as indicated in the following table.

The table shows the typical default locations (under a directory or in a file) for specific types of resources on different operating systems. (Note the period in the name of any directory or folder named .sqldeveloper.)

Table 4–1 Default Locations for User-Related Information

| Resource Type | Windows Systems |
|--------------------------------|--|
| User-defined reports | C:\Documents and Settings\< <i>user-name</i> >\.sqldeveloper\UserReports.xml |
| User-defined snippets | C:\Documents and Settings\< <i>user-name</i> >\.sqldeveloper\UserReports.xml |
| SQL history | C:\Documents and Settings\< <i>user-name</i> >\.sqldeveloper\SqlHistory.xml |
| SQL Worksheet archive files | C:\Documents and Settings\< <i>user-name</i> >\.sqldeveloper\tmp\ |
| SQL Developer user preferences | <pre><sqldeveloper_install>\sqldeveloper\sqldeveloper\system\ ~/.sqldeveloper/system/</sqldeveloper_install></pre> |

SQL Worksheet archive files contain SQL statements that you have entered. These files begin with *sqldev* and then have a random number (for example, sqldev14356.sql). If you close SQL Developer with a SQL Worksheet open that contains statements, then you will be prompted to save these files.

To specify a non-default SQLDEVELOPER_USER_DIR location, do either of the following:

- Set the SQLDEVELOPER_USER_DIR environment variable to specify another directory path.
- Edit the <sqldeveloper_ install>\sqldeveloper\sqldeveloper\bin\sqldeveloper.conf file and substitute the desired directory path for SQLDEVELOPER_USER_DIR in the following line:

SetUserHomeVariable SQLDEVELOPER_USER_DIR

If you want to prevent other users from accessing your user-specific SQL Developer information, you must ensure that the appropriate permissions are set on the directory where that information is stored or on a directory above it in the path hierarchy. For example, you may want to ensure that the sqldeveloper folder and the <user-name>\.sqldeveloper folder under Documents and Settings are not sharable.

Removing Oracle Database Client Software

This chapter describes how to completely remove Oracle software from an Oracle home directory using the Deinstallation Tool.

The deinstall command removes the Oracle Database Client installations.

It includes information about the following topics:

- About the Deinstallation Tool
- Downloading the Deinstallation Tool
- Example of Running the Deinstallation Command
- Example of a Deinstallation Parameter File for an Oracle Database Client
- Removing Oracle Software

About the Deinstallation Tool

The Deinstallation Tool (deinstall) is available in the installation media before installation, and is available in Oracle home directories after installation. It is located in ORACLE_HOME\deinstall.

If you require the Deinstallation Tool (deinstall) to remove failed or incomplete installations, then it is available as a separate download from the Oracle Technology Network (OTN) Web site.

See Also: "Downloading the Deinstallation Tool" for information on downloading the Deinstallation Tool from OTN

The deinstall tool stops Oracle software, and removes Oracle software and configuration files on the operating system.

The command uses the following syntax, where variable content is indicated by italics:

deinstall.bat -home complete path of Oracle home [-silent] [-checkonly] [-local] [-paramfile complete path of input parameter property file] [-params name1=value name2=value . . .] [-o complete path of directory for saving files] [-help | -h]

The options are:

-home

Use this flag to indicate the home path of the Oracle home that you want to check or deinstall. To deinstall Oracle software using the deinstall command in the Oracle home you plan to deinstall, provide a parameter file in another location, and do not use the -home flag.

If you run deinstall from the ORACLE_HOME\deinstall path, then the -home flag is not required because the tool knows from which home it is being run. If you use the standalone version of the tool, then -home is mandatory.

-silent

Use this flag to run the command in silent or response file mode. If you use the -silent flag, then you must use the -paramfile flag, and provide a parameter file that contains the configuration values for the Oracle home that you want to deinstall or deconfigure.

You can generate a parameter file to use or modify by running deinstall with the -checkonly flag. The deinstall command then discovers information from the Oracle home that you want to deinstall and deconfigure. It generates the properties file, which you can then use with the -silent option.

You can also modify the template file deinstall.rsp.tmpl, located in the response folder.

-checkonly

Use this flag to check the status of the Oracle software home configuration. Running the command with the -checkonly flag does not remove the Oracle configuration. The -checkonly flag generates a parameter file that you can use with the deinstall command.

-local

Use this flag on a multinode environment to deinstall Oracle software in a cluster.

When you run deinstall with this flag, it deconfigures and deinstalls the Oracle software on the local node (the node where deinstall is run). On remote nodes, it deconfigures Oracle software, but does not deinstall the Oracle software.

-paramfile complete path of input parameter property file

Use this flag to run deinstall with a parameter file in a location other than the default. When you use this flag, provide the complete path where the parameter file is located.

The default location of the parameter file depends on the location of deinstall:

- From the installation media or stage location: ORACLE_HOME\response.
- From a unzipped archive file from OTN: \ziplocation\response.
- After installation from the installed Oracle home: ORACLE_ HOME\deinstall\response.
- -params [name1=value name 2=value name3=value ...]

Use this flag with a parameter file to override one or more values that you want to change in a parameter file you have already created.

-o complete path of directory for saving files

Use this flag to provide a path other than the default location where the properties file is saved. The default location is \response\deinstall.rsp.tmpl.

The default location of the parameter file depends on the location of deinstall:

- From the installation media or stage location before installation: ORACLE_
- From an unzipped archive file from OTN: \ziplocation\response.

- After installation from the installed Oracle home: ORACLE_ HOME/deinstall/response.
- -help | -h

Use the help option (-help or -h) to obtain additional information about the optional flags.

Downloading the Deinstallation Tool

To download the Deinstallation Tool from OTN:

1. Go to the following URL:

http://www.oracle.com/technology/software/products/database/i ndex.html

Under Oracle Database 11g Release 2, click See All for the respective platform for which you want to download the Deinstallation Tool.

The Deinstallation Tool is available for download at the end of this web page.

Example of Running the Deinstallation Command

As the deinstall.bat command runs, you are prompted to provide the home directory of the Oracle software that you want to remove from your system. Provide additional information as prompted.

If you run the deinstall tool from the deinstall.zip file, you must include the -home flag, and the help is displayed. If you run the tool from the installed ORACLE_ HOME, the -home flag is not required and deinstallation starts without prompting you for a home address.

In the following example, the deinstall.bat command is in the path C:\app\oracle\product\11.2.0\client_1\deinstall, and it uses a parameter file in the software owner location %HOMEPATH%:

```
DRIVE_LETTER:\> cd \app\oracle\product\11.2.0\client_1\deinstall\
DRIVE_LETTER:\> deinstall -home \app\oracle\product\11.2.0\client_1 -paramfile
%HOMEPATH%\myparamfile.tmpl
```

Example of a Deinstallation Parameter File for an Oracle Database Client

You can run the deinstallation command on a standalone Oracle Database with the -paramfile option to use the values you specify in the parameter file. The following is an example of a parameter file, in which the Oracle Database binary owner is oracle, the Oracle Database home (Oracle home) is in the path D:\app\oracle\product\11.2.0\client_1, the Oracle base (where other Oracle software is installed) is D: \app\oracle, the Oracle Inventory home is C:\Program Files\Oracle\Inventory, the virtual IP address (VIP) is 192.0.2.1, and the local node (the node where you are running the deinstallation session from) is client1:

```
#Copyright (c) 2005, 2006 Oracle Corporation. All rights reserved.
#Wed Feb 18 02:19:20 PST 2009
ORACLE_BASE=D\:\\app\\oracle
INVENTORY_LOCATION=C\:\\Program Files\\Oracle\\Inventory
CRS_HOME=false
HOME_TYPE=CLIENT
```

ORA_CRS_HOME= silent=false local=false LOCAL_NODE=client1 LOGDIR=D\:\\app\\oracle\\product\\11.2.0\\client_1\\deinstall\\logs\\ ${\tt ORACLE_HOME=D\:\\app\oracle\product\11.2.0\client_1}$ OLD_ACTIVE_ORACLE_HOME=

Removing Oracle Software

Complete the following procedure to remove Oracle Software:

- **1.** Log in as the installation owner.
- **2.** Run the deinstall command, providing information about your servers as prompted.

Installing Java Access Bridge

This appendix describes how to install Java Access Bridge, which enables use of a screen reader with Oracle components:

- Overview of Java Access Bridge
- Setup for JRE 1.5
- Setup for Oracle Installed Components

Note: Java Access Bridge is not supported on Windows x64 for 64-bit database installations.

Overview of Java Access Bridge

Java Access Bridge enables assistive technologies to read Java applications running on the Windows platform. Assistive technologies can read Java-based interfaces, such as Oracle Universal Installer and Oracle Enterprise Manager Database Control.

Your Oracle Database, Oracle Database Client, and Oracle Database Examples media contain the Java Runtime Environment (JRE) 1.5, which Oracle Universal Installer uses during installation. The JRE enables use of Java Access Bridge during installation. See "Setup for Oracle Installed Components" on page A-1 for information about installing and configuring Java Access Bridge after you install Oracle components.

Setup for JRE 1.5

To set up Java Access Bridge with JRE 1.5, stop your assistive technology, then from the installation media root, go to install directory and double-click access_ setup.bat file before the installation.

After the batch file has run, restart your assistive technology program.

Setup for Oracle Installed Components

This section describes how to install and configure Java Access Bridge for Windows after installing Oracle components. It contains the following topics:

- Installing Java Access Bridge
- Configuring Oracle Components to Use Java Access Bridge

Installing Java Access Bridge

To install Java Access Bridge, follow these steps:

1. Go to the Sun Microsystem's Web site and download Java Access Bridge:

```
http://java.sun.com/javase/technologies/accessibility/accessb
ridge/index.jsp
```

2. Select the accessbridge-2_0_1-manual_install.zip file and extract its files to the system where you plan to install Java Access Bridge. For example:

```
DRIVE_LETTER:\AccessBridge-2_0_1
```

3. Copy the Java Access Bridge files listed in Table A–1 into the JRE 1.5 directory used by Oracle components. If the files already exist, overwrite them. By default, the JRE used by Oracle components is installed in:

```
ORACLE_HOME\jdk\jre
```

Table A-1 lists the files you need to copy from the Java Access Bridge location on your hard drive to the JRE directory used by Oracle components:

Table A-1 Copy Files to JRE Directory

| Сору | То |
|---|---------------------------------------|
| DRIVE_LETTER:\AccessBridge-2_0_ 1\installerFiles\jaccess-1_4.jar | ORACLE_HOME\jdk\jre\lib\ext |
| DRIVE_LETTER:\AccessBridge-2_0_ 1\installerFiles\access-bridge.jar | ORACLE_HOME\jdk\jre\lib\ext |
| DRIVE_LETTER:\AccessBridge-2_0_ 1\installerFiles\JavaAccessBridge.dll | <pre>windows_directory\system32</pre> |
| DRIVE_LETTER:\AccessBridge-2_0_ 1\installerFiles\WindowsAccessBridge.dll | <pre>windows_directory\system32</pre> |
| DRIVE_LETTER:\AccessBridge-2_0_ 1\installerFiles\JAWTAccessBridge.dll | <pre>windows_directory\system32</pre> |
| DRIVE_LETTER:\AccessBridge-2_0_ 1\installerFiles\accessibility.properties | ORACLE_HOME\jdk\jre\lib |

4. You can access Java Access Bridge documentation located at

DRIVE_LETTER:\AccessBridge-2_0_1\doc

Configuring Oracle Components to Use Java Access Bridge

You can configure Oracle components to use Access Bridge after you complete the installation. To do so, you need to set the system variable ORACLE_OEM_CLASSPATH to point to the installed Java Access Bridge files.

Follow these steps:

- **1.** Display **System** in the Control Panel.
- **2.** Select the **Advanced** tab.
- Click the **Environment Variables** button.
- **4.** Click the **New** button under the System Variable list. The New System Variable dialog appears.
- In the Variable Name field, enter ORACLE_OEM_CLASSPATH.

6. In the **Variable Value** field, enter the full path to jaccess.jar and access-bridge.jar.

Use a semicolon to separate the two paths. Do not use quotes or character spaces. For example, if JRE 1.5 is installed in the default location, the setting would be:

ORACLE_HOME\jdk\jre\lib\ext\jaccess.jar;ORACLE_ ${\it HOME} \ | jdk \le lib \times laccess-bridge.jar$

7. Click **OK**.

Installing Oracle Database Client Using **Response Files**

This appendix describes how to use response files to perform a silent or noninteractive installation of Oracle Database Client. It covers the following topics:

- How Response Files Work?
- Preparing a Response File
- Running Oracle Universal Installer Using the Response File

How Response Files Work?

You can automate the installation and configuration of Oracle software, either fully or partially, by specifying a response file when you start Oracle Universal Installer. Oracle Universal Installer uses the values in the response file to provide answers to some or all of the Oracle Universal Installer prompts.

Typically, Oracle Universal Installer runs in interactive mode, which means that it prompts you to provide information in graphical user interface (GUI) screens. When you use response files to provide this information, you run Oracle Universal Installer at a command prompt using either of the following modes:

- Silent mode: Oracle Universal Installer does not display any screens. Instead it displays progress information in the command window where you started it. To use silent mode, you run setup. exe with the -silent parameter and include a response file, which contains responses to the Oracle Universal Installer prompts.
- **Noninteractive (or suppressed) mode**: Oracle Universal Installer only displays screens for which you did not supply information in the response file. You can use variables in the response file or command-line prompts to suppress other Oracle Universal Installer screens, such as Welcome and Summary, that do not prompt for information. To use noninteractive mode, run setup. exe without the -silent parameter, but include the response file or any other parameters that apply.

You define the settings for a silent or noninteractive installation by entering values for the variables listed in the response file. For instance, to specify the Oracle home name, you would supply the appropriate value for the ORACLE_HOME variable, as in the following example:

```
ORACLE_HOME="C:\app\product"
```

Another way of specifying the response file's variable settings is to pass them as command line arguments when you run Oracle Universal Installer. For example:

```
DRIVE_LETTER:\setup.exe_location> setup -silent "ORACLE_HOME=C:\app\product" ...
```

Ensure that you enclose the variable and its setting in quotes.

See Also: Oracle Universal Installer and OPatch User's Guide for more information about response file formats.

Reasons for Using Silent Mode or Noninteractive Mode

Table B-1describes several reasons why you might want to run Oracle Universal Installer in silent mode or noninteractive mode.

Table B-1 Reasons for Using Silent Mode or Noninteractive Mode

| Mode | Uses |
|----------------|--|
| Silent | Use silent mode to: |
| | Complete an unattended installation |
| | Complete several similar installations on multiple systems without user interaction |
| | Oracle Universal Installer displays progress information in the window that you used to start it, but it does not display the Oracle Universal Installer screens. |
| Noninteractive | Use noninteractive mode if you want to complete similar Oracle software installations on multiple systems, providing default answers to some, but not all, of Oracle Universal Installer prompts. |
| | If you do not specify information required for a particular Installer screen in the response file, Oracle Universal Installer displays that screen. It suppresses screens for which you have provided all of the required information. |

General Procedure for Using Response Files

You follow these general steps to install Oracle Database Client using response files:

- Customize or create a response file for the installation settings that you need.
 - You can create the response file by using either of the following methods:
 - Modify one of the sample response files that is provided with the installation.
 - Save response file option during run time.

"Preparing a Response File" on page B-3 explains how to customize or create the response file.

2. Run Oracle Universal Installer from a command prompt, specifying the response file, using either silent or noninteractive mode.

Note: Windows Vista, Windows Server 2008, Windows 7, and Windows Server 2008 R2 require Administrator privileges at the command prompt.

"Running Oracle Universal Installer Using the Response File" on page B-4 explains how to run Oracle Universal Installer with a response file.

Preparing a Response File

This section describes the methods that you can use to prepare a response file for use during silent-mode or noninteractive-mode installations:

- Editing a Response File Template
- Recording a Response File

Editing a Response File Template

Oracle provides response file templates for the database client and the configuration tool. These files are located in the client\Disk1\response directory on the Oracle Database installation media.

Table B–2 lists the available Oracle Database Client sample response files:

Table B-2 Response Files

| Response File Name | Purpose |
|--------------------|---|
| client_install.rsp | Oracle Database Client installation |
| netca.rsp | Oracle Net Configuration Assistant to perform the configuration with the client installation types. |

To copy and modify a response file:

- Copy the appropriate response files from the client\Disk1\response directory on the Oracle Database media to your hard drive.
- Modify the response files with a text file editor.

Remember that you can specify the response file variables at the command line rather than within the response file. "How Response Files Work?" on page B-1 explains this method.

See Also: *Oracle Universal Installer and OPatch User's Guide* for detailed information on creating response files. In an installed Oracle Database, select **Start**, then **Programs**, then **Oracle** - **HOME_NAME**, then Oracle Installation Products, then Universal Installer Concepts **Guide**. It appears in HTML format.

Run the response file by following the instructions in the "Running Oracle Universal Installer Using the Response File" section on page B-4.

Recording a Response File

You can use the installer in interactive mode to record a response file, which you can edit and then use to complete silent mode or response file mode installations. This method is useful for custom software-only installations.

Starting with Oracle Database 11g Release 2 (11.2), you can save all the installation steps into a response file during installation by clicking Save Response File on the Summary page. You can use the generated response file for a silent installation later.

When you record the response file, you can either complete the installation, or you can exit from the installer on the Summary page, before it starts to copy the software to the system.

If you use record mode during a response file mode installation, then the installer records the variable values that were specified in the original source response file into the new response file.

Note: Oracle Universal Installer does not record passwords in the response file.

To record a response file:

- 1. Ensure that the computer on which you are creating the response file has met the requirements described in Chapter 2.
- 2. At the command prompt, use the cd command to change to the directory that contains the Oracle Universal Installer setup. exe executable.

Note: Windows Vista, Windows Server 2008, Windows Server 2008 R2, and Windows 7 require Administrator privileges at the command prompt.

On the installation DVD, setup. exe is located in the database directory. Alternatively, navigate to the directory where you downloaded or copied the installation files.

- 3. Run setup.exe.
- 4. After Oracle Universal Installer starts, enter the installation settings, which will be recorded in the response file.
- **5.** When the installer displays the Summary screen, perform the following:
 - Click Save Response File and specify a file name and location for the response file. Then, click **Save** to save the values to the file.
 - Click **Finish** to create the response file and continue with the installation.
 - Click **Cancel** if you only want to create the response file but not continue with the installation. The installation will stop, but the settings you have entered will be recorded in the response file.
- 6. Before you use the saved response file on another system, edit the file and make any required changes.

Use the instructions in the file as a guide when editing it.

Running Oracle Universal Installer Using the Response File

At this stage, you are ready to run Oracle Universal Installer at the command line, specifying the response file you created, to perform the installation. On Windows Vista, Windows Server 2008, Windows 7, and Windows Server 2008 R2, you must open the command prompt with Administrator privileges. The Oracle Universal Installer executable, setup.exe, provides several options. For help information about the full set of these options, run setup. exe with the -help option, for example:

```
DRIVE_LETTER:\setup.exe_location> setup -help
```

A new command window appears, with the "Preparing to launch..." message. In a moment, the help information appears in that window.

To run Oracle Universal Installer and specify a response file:

- 1. Place the response file on the computer where you want to install Oracle Database
- 2. At a command prompt, run Oracle Universal Installer with the appropriate response file. On Windows Vista, Windows Server 2008, Windows 7, and Windows Server 2008 R2, you must open the command prompt with Administrator privileges. For example:

```
DRIVE_LETTER:\setup.exe_location> setup [-silent] "variable=setting"
[-nowelcome] [-noconfig] [-nowait] -responseFile filename
```

where:

- *filename*: Identifies the full path of the response file.
- -silent: Runs Oracle Universal Installer in silent mode and suppresses the Welcome window. When you use -silent, then the -nowelcome option is not necessary.
- "variable=setting" refers to a variable within the response file that you may prefer to run at the command line rather than set in the response file. Enclose the variable and its setting in quotes.
- -nowelcome: Suppresses the Welcome window that appears during installation.
- -noconfig: Suppresses running the configuration assistants during installation, performing a software-only installation instead.
- -nowait: Closes the console window when the silent installation completes.

See Also:

- "Installing Oracle Products" in Oracle Universal Installer and OPatch *User's Guide* for more information about installing using response files
- "Deinstalling Products" in Oracle Universal Installer and OPatch User's Guide for more information about deinstalling using response files

| Runnina | Oracle | Universal | Installer | Using | the | Response | File |
|---------|--------|-----------|-----------|-------|-----|----------|------|
| | | | | | | | |

Configuring Oracle Database Globalization Support

This appendix describes the following Globalization Support topics:

- Installing and Using Oracle Components in Different Languages
- Running Oracle Universal Installer in Different Languages

Installing and Using Oracle Components in Different Languages

This section describes the following procedures:

- Configuring Oracle Components to Run in Different Languages
- **Installing Translation Resources**

Configuring Oracle Components to Run in Different Languages

You can specify the language and the territory, or locale, in which you want to use Oracle components. The locale setting of a component determines the language of the user interface of the component and the globalization behavior, such as date and number formatting. Depending on the Oracle component, the locale of the component is either inherited from the operating system session that started the component, or is defined by the NLS_LANG environment variable.

The operating system locale usually influences Oracle components that are based on Java technology. The NLS_LANG environment variable usually influences Oracle components that use Oracle Client libraries such as OCI.

Note: The user interface of an Oracle component will be displayed in a selected language only if the appropriate translation is available and has been installed. Otherwise, the user interface will be displayed in English.

Determining the Operating System Locale

The locale setting of your operating system session determines the language of the user interface and the globalization behavior for components such as Oracle Universal Installer, Oracle Net Configuration Assistant, and Oracle Database Configuration Assistant. It also determines the globalization behavior of Oracle Database sessions created by a user application through Oracle JDBC driver, unless overridden by the application.

Open the Control Panel from the Start menu to modify the operating system locale settings. On Windows XP, Windows 2003, Windows Server 2003 R2, and in the classic view of the Control Panel on Windows Vista, Windows Server 2008, Windows 7, and Windows Server 2008 R2, click Regional and Language Options. In the default view of the Control Panel on Windows Vista, Windows Server 2008, Windows 7, and Windows Server 2008 R2, click **Change keyboards or other input methods**.

To set locale for the current operating system user on Windows XP, Windows 2003, and Windows Server 2003 R2, select the desired locale from the pop-up list in Standards and formats area on the Regional Options tab. On Windows Vista, Windows Server 2008, Windows 7, and Windows Server 2008 R2, select the desired locale from the Current format pop-up list on the Formats tab.

Some of the locales may be unavailable until you install required operating system support files. On Windows XP, Windows 2003, and Windows Server 2003 R2, make sure the relevant check boxes are checked in "Supplemental language support" area on Languages tab.

Some Oracle components, such as SQL*Plus, require that the Windows System Locale is also set to the language in which the components are to be run. System Locale is called Language for non-Unicode programs on Windows XP, Windows 2003, Windows Vista, Windows Server 2008, Windows 7, and Windows Server 2008 R2. On Windows XP and Windows 2003, select the locale from the pop-up list in the "Language for non-Unicode programs" area on the Advanced tab. On Windows Vista, Windows Server 2008, Windows 7, and Windows Server 2008 R2, click the Change system locale... button on the Administrative tab, accept the use of administrative privileges, if User Account Control is active, and select the locale from the pop-up list in the opened dialog box.

Note: The operating system must be restarted after the System Locale is changed. See the operating system documentation for further information about Windows locale settings.

Configuring Locale and Character Sets with the NLS LANG Environment Variable

The NLS_LANG environment variable determines the language of the user interface and the globalization behavior for components such as SQL*Plus, exp, and imp. It sets the language and territory used by the client application and the database user session. It also declares the character set for entering and displaying data by the client application.

The NLS_LANG environment variable uses the following format:

NLS_LANG=language_territory.characterset

In this format:

- language specifies the language used for displaying user interface, error messages, sorting, day names, and month names
- territory specifies the conventions for default date, monetary and numeric
- characterset specifies the encoding of the database client, which is the character set for data entered or displayed by a client program
 - In most cases, this is the Oracle character set that corresponds to the Windows ANSI Code Page as determined by the System Locale.

The NLS_LANG parameter on Windows can be set

- in Registry under the subkey corresponding to a given Oracle home,
- as an environment variable.

When you install Oracle Database components and the NLS_LANG parameter is not yet set in the Registry subkey of the target Oracle home, Oracle Universal Installer sets the NLS_LANG parameter to a default value derived from the operating system locale for the current user.

Caution: AL32UTF8 is the Oracle Database character set that is appropriate for XMLType data. It is equivalent to the IANA registered standard UTF-8 encoding, which supports all valid XML characters.

Do not confuse Oracle Database database character set UTF8 (no hyphen) with database character set AL32UTF8 or with character encoding UTF-8. Database character set UTF8 has been superseded by AL32UTF8. Do not use UTF8 for XML data. UTF8 supports only Unicode version 3.0 and earlier; it does not support all valid XML characters. AL32UTF8 has no such limitation.

Using database character set UTF8 for XML data could cause an irrecoverable error or affect security negatively. If a character that is not supported by the database character set appears in an input-document element name, a replacement character (usually a question mark) is substituted for it. This will terminate parsing and raise an exception.

See Also:

- Oracle Database Platform Guide for Microsoft Windows for more information about the subkey locations for multiple Oracle homes
- Oracle Database Globalization Support Guide for information about the NLS_LANG parameter and Globalization Support initialization parameters

For example:

- Arabic (U.A.E.) ARABIC_UNITED ARAB EMIRATES.AR8MSWIN1256
- Chinese (PRC) SIMPLIFIED CHINESE_CHINA.ZHS16GBK
- Chinese (Taiwan) TRADITIONAL CHINESE_TAIWAN.ZHT16MSWIN950
- English (United Kingdom) ENGLISH_UNITED KINGDOM.WE8MSWIN1252
- English (United States) AMERICAN_AMERICA.WE8MSWIN1252
- French (Canada) CANADIAN FRENCH_CANADA.WE8MSWIN1252
- French (France) FRENCH_FRANCE.WE8MSWIN1252
- Germany) GERMAN_GERMANY.WE8MSWIN1252
- Hebrew HEBREW_ISRAEL.IW8MSWIN1255
- Japanese JAPANESE_JAPAN.JA16SJISTILDE
- Russian RUSSIAN_RUSSIA.CL8MSWIN1251
- Spanish (Spain) SPANISH_SPAIN.WE8MSWIN1252
- Spanish (Mexico) MEXICAN SPANISH_MEXICO.WE8MSWIN1252

Spanish (Venezuela) - LATIN AMERICAN SPANISH_ VENEZUELA.WE8MSWIN1252

NLS LANG Settings in Console Mode and Batch Mode Before you can use Oracle utilities such as SQL*Plus, SQL Loader, Import, and Export from the Command Prompt window, you may have to set the character set field of the NLS_LANG parameter to a value different than the one set in Registry.

This is required because programs running in console mode use, with a few exceptions, a different code page (character set) from programs running in GUI mode. The default Oracle home NLS_LANG parameter in the Registry is always set to the appropriate GUI code page. If you do not set the NLS_LANG parameter for the console mode session correctly, incorrect character conversion can corrupt error messages and data.

For Japanese, Korean, Simplified Chinese, Traditional Chinese, Thai, and Vietnamese, the console (OEM) code page is identical to the GUI (ANSI) code page. In this case, you do not need to set the NLS_LANG parameter. For other languages, set the correct character set value of NLS_LANG by issuing a SET NLS_LANG command in the same Command Prompt window in which you want to start the affected utility.

Similarly, in batch mode, set the correct character set value of NLS_LANG by inserting a SET NLS_LANG command at the start of the batch procedure, according to the character set of the files to be processed in the procedure.

To find the current console code page, issue the CHCP command in the Command Prompt window. Use the reported code page number to look up the corresponding Oracle character set name in Table C-1.

Table C-1 lists the Oracle character sets that correspond to the console mode code pages.

Table C-1 Oracle Character Sets for Console Mode (OEM) Code Pages

| OEM Code Page | Oracle Character Set for Console Mode |
|-----------------------------------|---------------------------------------|
| 437 (US) | US8PC437 |
| 737 (Greek) | EL8PC737 |
| 775 (Baltic) | BLT8PC775 |
| 850 (Multilingual Latin I) | WE8PC850 |
| 852 (Latin II) | EE8PC852 |
| 855 (Cyrillic) | RU8PC855 |
| 857 (Turkish) | TR8PC857 |
| 858 (Multilingual Latin I + Euro) | WE8PC858 |
| 866 (Russian) | RU8PC866 |
| 874 (Thai) | TH8TISASCII |
| 932 (Japanese Shift-JIS) | JA16SJISTILDE |
| 936 (Simplified Chinese GBK) | ZHS16GBK |
| 949 (Korean) | KO16MSWIN949 |
| 950 (Traditional Chinese Big5) | ZHT16MSWIN950 |

Table C-1 (Cont.) Oracle Character Sets for Console Mode (OEM) Code Pages

| OEM Code Page | Oracle Character Set for Console Mode |
|----------------|---------------------------------------|
| 1258 (Vietnam) | VN8MSWIN1258 |

Installing Translation Resources

To view the user interface of Oracle components in different languages, you must install the appropriate language translations along with the component. To select the translation resources that you want to install:

Note: Part of Oracle Database Vault user interface text is stored in database tables in the DVSYS schema. By default, only the English language is loaded into these tables. You can use Oracle Database Vault Configuration Assistant to add more languages to Oracle Database Vault. For the necessary steps, see Appendix C in Oracle Database Vault Administrator's Guide.

- Start Oracle Universal Installer.
- On the Select Installation Option screen, select the installation option and click Next.
- 3. On the System Class screen, select the type of system for installing the database, and click **Next**.
- **4.** On the Grid Installation Options screen, select the type of database installation you want to perform, and click **Next**.
- 5. On the Select Install type screen, select the type of installation, and click **Next**.
- On the Select Product Languages screen, select the language in which you want to run the product from the Available Languages field.

Note: The Available Languages field lists all languages supported by Oracle globalization libraries. The set of languages for which a translation is actually available is usually smaller and depends on a particular component. The scope of translation for a given component may differ between languages. For example, some translations may include all user interface text, while others may include only error messages and no help files.

7. Use the > arrow to move the selected language to the Selected Languages field, and then click **OK**.

Note: Oracle Universal Installer will ignore languages in the Selected Languages field for which no translation is available.

Running Oracle Universal Installer in Different Languages

The operating system locale determines the language in which Oracle Universal Installer runs. Oracle Universal Installer may run in one of the following languages:

Brazilian Portuguese

- English
- French
- German
- Italian
- Japanese
- Korean
- Simplified Chinese
- Spanish
- **Traditional Chinese**

To run Oracle Universal Installer in a desired language:

- 1. Change the locale for the operating system user and the System Locale as described in "Determining the Operating System Locale" section.
- Run Oracle Universal Installer by following the instructions in the "Installing the Oracle Database Client Software" section.

If the selected language is not from the languages listed earlier, then Oracle Universal Installer runs in English.

Troubleshooting the Oracle Database Client Installation

This appendix contains the following information about troubleshooting:

- Verifying Requirements
- What to Do if an Installation Error Occurs?
- Reviewing the Log of an Installation Session
- Silent or Noninteractive Installation Response File Error Handling
- **Troubleshooting Configuration Assistants**
- **Troubleshooting Inventory Issues**
- Cleaning Up After a Failed Installation

Verifying Requirements

Before you try any of the troubleshooting steps in this appendix, do the following:

- Check that the system meets the requirements and that you have completed all of the preinstallation tasks specified in Chapter 2, "Oracle Database Client Preinstallation Requirements."
- Read the release notes for the product on your platform before installing it. The release notes are available on the Oracle Database installation media. You can find the latest version of the release notes on the Oracle Technology Network Web site:

http://www.oracle.com/technology/documentation/

What to Do if an Installation Error Occurs?

If you encounter an error during installation:

- Do not exit Oracle Universal Installer.
- If you clicked **Next** after you entered incorrect information about one of the installation windows, click **Back** to return to the window and correct the information.
- If you encounter an error while Oracle Universal Installer is copying or linking files, then see "Reviewing the Log of an Installation Session" on page D-2 for interactive installations or "Silent or Noninteractive Installation Response File Error Handling" on page D-2 for silent or noninteractive installations.

- If you encounter an error while configuration assistant is running, then see Section, "Troubleshooting Configuration Assistants."
- If you cannot resolve the problem, then remove the failed installation by following the steps listed in Section, "Cleaning Up After a Failed Installation."

Reviewing the Log of an Installation Session

When you run Oracle Universal Installer on a computer with no Oracle software installed, it creates a directory called:

DRIVE_LETTER:\Program Files\Oracle\Inventory\logs

During this first installation and all subsequent installations, Oracle Universal Installer records all of the actions that it performs in a log file in this directory. If you encounter problems during the installation, review the log file for information about possible causes of the problem.

Log filenames for interactive installations take the form:

installActionsdate_time.log

For example, if an interactive installation occurred at 9:00:56 A.M. on February 14, 2005, the log file would be named:

installActions2005-02-14_09-00-56-am.log

Note: Do not delete or manually alter the Inventory directory or its contents. Doing so can prevent Oracle Universal Installer from locating products that you install on your system.

See Also: "Silent or Noninteractive Installation Response File Error Handling"

Silent or Noninteractive Installation Response File Error Handling

To determine whether a silent or nonintereactive installation succeeds or fails, check the silentInstallActionsdate_time.log file, located in the DRIVE_ LETTER:\Program Files\Oracle\Inventory\logs directory.

A silent installation fails if:

- You do not specify a response file.
- You specify an incorrect or incomplete response file.

For example, a common problem is that while all the database-specific data is filled out correctly, the staging area location may be incorrect. If this is the case, check the FROM_LOCATION variable and ensure that it points to the products.xml file in the installation media. In the installation media, this products.xml is in client\stage.

Oracle Universal Installer encounters an error, such as insufficient disk space.

Oracle Universal Installer or a configuration assistant validates the response file at runtime. If the validation fails, the installation or configuration process ends. Oracle Universal Installer treats values for parameters that are of the wrong context, format, or type as if no value was specified in the file.

See Also: "Reviewing the Log of an Installation Session" on page D-2 for information about interactive installation log files

Troubleshooting Configuration Assistants

To troubleshoot an installation error that occurs when a configuration assistant is running:

- Review the installation log files listed in Section, "Reviewing the Log of an Installation Session."
- Review the specific configuration assistant log file located in the ORACLE_ *HOME*\cfgtoollogs directory. Try to fix the issue that caused the error.
- If you see the Fatal Error. Reinstall message, look for the cause of the problem by reviewing the log files. Refer to "Irrecoverable Errors" on page D-3 for further instructions.

Configuration Assistant Failure

Oracle configuration assistant failures are noted at the bottom of the installation window. The configuration assistant interface displays additional information, if available. The configuration assistant execution status is stored in the installActionsdate_time.log file.

The execution status codes are listed in the following table:

| Status | Result Code |
|-----------------------------------|-------------|
| Configuration assistant succeeded | 0 |
| Configuration assistant failed | 1 |
| Configuration assistant cancelled | -1 |

Irrecoverable Errors

If you receive an irrecoverable error while a configuration assistant is running:

- 1. Remove the failed installation as described in Section, "Cleaning Up After a Failed Installation."
- Correct the cause of the irrecoverable error.
- Reinstall the Oracle software.

Troubleshooting Inventory Issues

If you face any of the following situations for Oracle home, then run the opatch lsinventory -detail command to list the contents of the inventory and see section "Recovering from inventory corruption" in the Oracle Universal Installer and *OPatch User's Guide* for information on fixing the issue.

- Oracle home is cloned without completing the inventory steps.
- There is bad inventory.
- Inventory is not available but it is created when the Oracle Enterprise Manager Agent is installed in a separate Oracle home.

Cleaning Up After a Failed Installation

If an installation fails, you must remove files that Oracle Universal Installer created during the attempted installation and remove the Oracle home directory. Follow the instructions in Chapter 5, "Removing Oracle Database Client Software" to run the Deinstallation tool.

Glossary

connect descriptor

A specially formatted description of the destination for a network connection. A connect descriptor contains destination service and network route information.

The destination service is indicated by using its service name for the Oracle Database or its Oracle system identifier (SID) for Oracle release 8.0, or version 7 databases. The network route provides, at a minimum, the location of the **listener** through use of a network address.

default domain

The network domain within which most client requests take place. It can be the domain where the client resides, or a domain from which the client often requests network services. The default domain is also the client configuration parameter that determines what domain to append to unqualified network name requests. A name request is unqualified if it does not have a "." character within it.

easy connect naming

A **Naming method** that allows clients to connect to a database server without any configuration. Clients use a simple TCP/IP address, which consists of a host name and optional port number, service name, and instance name:

```
SQL>CONNECT user_name@host[:port][/service_name][/instance_name]
Enter password: password
```

installation type

An installation type is a predefined component set that automatically selects which components to install. See "Oracle Database Client Installation Types" on page 1-3 for a list of installation types available with each top-level component.

Interprocess Communication (IPC)

A protocol used by client applications that resides on the same node as the **listener** to communicate with the database. IPC can provide a faster local connection than TCP/IP.

Idap.ora file

A file created by the Oracle Net Configuration Assistant that contains the following directory access information:

- Type of directory
- Location of directory

 Default administrative context the client or server uses to look up or configure connect identifiers for connections to database services

The ldap.ora file resides in ORACLE_HOME\network\admin.

listener

A process that resides on the server and whose responsibility is to listen for incoming client connection requests and manage the traffic to the server.

When a client requests a network session with a database server, a listener receives the actual request. If the client information matches the listener information, then the listener grants a connection to the database server.

listener.ora file

A configuration file for the listener that identifies the:

- Listener name
- Protocol addresses on which it is accepting connection requests
- Services for which it is listening

The listener.ora file resides in ORACLE_HOME\network\admin.

An Oracle Database 11*g* Release 2 (11.2) does not require identification of the database service because of service registration. However, static service configuration is required for an Oracle Database 11*g* Release 2 (11.2) if you plan to use Oracle Enterprise Manager.

local naming

A **Naming method** that resolves a net service name into a connect descriptor. This name is configured and stored in the **tnsnames.ora file** on each individual client.

Naming method

A resolution method used by a client application to resolve a connect identifier to a network address when attempting to connect to a database service. Oracle Net Services supports the following naming methods:

- Local naming
- Directory naming
- Easy Connecting naming
- NIS External naming

net service name

A simple name for a service that resolves to a connect descriptor. Users initiate a connect request by passing a username and password along with a net service name in a connect string for the service to which they want to connect:

```
SQL> CONNECT username@net_service_identifier Enter password: password
```

Depending on your needs, net service names can be stored in a variety of places, including:

- Local configuration file, tnsnames.ora, on each client
- Directory server

 External naming service, such as Network Information Service (NIS) or Cell Directory Service (CDS)

operating system authenticated connections

Windows login credentials can be used to authenticate users connecting to an Oracle Database. The benefits of Windows native authentication include:

- Enabling users to connect to multiple Oracle Databases without supplying a username or password
- Centralizing Oracle Database user authorization information in Windows, which frees Oracle Database from storing or managing user passwords

OPS\$

The initialization file parameter OS_AUTHENT_PREFIX enables users to specify a prefix that Oracle uses to authenticate users attempting to connect to the database. Oracle concatenates the value of this parameter to the beginning of the user's operating system account name and password. When a connection request is attempted, Oracle compares the prefixed username with Oracle usernames in the database.

The default value of this parameter is " " (a null string), thereby eliminating the addition of any prefix to operating system account names. In earlier releases, OPS\$ (short for operating system specific) was the default setting.

Oracle Context

The root of a directory subtree with a relative distinguished name of cn=OracleContext, under which all Oracle software information is kept. There may be one (or more than one) Oracle Context in a directory. An Oracle Context can be associated with a directory naming context.

The Oracle Context can contain the following Oracle entries:

- Connect identifiers for use with Oracle Net Services directory naming to make database connections
- Enterprise user security for use with Oracle Advanced Security

Oracle home

The directory path to install Oracle components (for example, c:\app\username\product\11.2.0\dbhome_n where n is the number of the Oracle home). You are prompted to enter an Oracle home in the Path field of the Oracle Universal Installer File Locations window.

Oracle home name

The name of the current Oracle home. Each Oracle home has a home name that distinguishes it from all other Oracle homes on your computer. During installation, you are prompted to enter an Oracle home name in the Name field of the Oracle Universal Installer File Locations window.

Oracle schema

A set of rules that determine what can be stored in an LDAP-compliant directory server. Oracle has its own schema that is applied to many types of Oracle entries, including Oracle Net Services entries. The Oracle schema for Oracle Net Services entries includes the attributes the entries may contain.

Oracle Net foundation layer

A networking communication layer that is responsible for establishing and maintaining the connection between the client application and server, as well as exchanging messages between them.

protocol address

An address that identifies the network address of a network object.

When a connection is made, the client and the receiver of the request, such as the **listener**, or Oracle Connection Manager, are configured with identical protocol addresses. The client uses this address to send the connection request to a particular network object location, and the recipient "listens" for requests on this address. It is important to install the same protocols for the client and the connection recipient, as well as configure the same addresses.

repository

A set of tables located in any Oracle database accessible to the Oracle Management Server. Oracle Management Server uses a repository to store all system data and application data, information on the state of managed nodes distributed throughout the environment, as well as information about the separately licensable management packs.

service registration

A feature by which the PMON process (an instance background process) automatically registers information with a **listener**. Because this information is registered with the listener, the **listener.ora file** does not need to be configured with this static information.

Service registration provides the listener with the following information:

- Service name(s) for each running instance of the database
- Instance name(s) of the database
- Service handlers (dispatchers and dedicated servers) available for each instance
 This allows the listener to direct a client's request appropriately.
- Dispatcher, instance, and node load information

This allows the listener to determine which dispatcher can best handle a client connection's request. If all dispatchers are blocked, the listener can spawn a dedicated server for the connection.

This information allows the listener to determine how best to service a client connection request.

SID

The Oracle system identifier that distinguishes the database from all other databases on your computer. The SID automatically defaults to the database name portion of the global database name (sales in the example sales.us.example.com) until you reach eight characters or enter a period. You can accept or change the default value.

sqlnet.ora file

A configuration file for the client or server that specifies the:

- Client domain to append to unqualified service names or net service names
- Order of naming methods for the client to use when resolving a name

- Logging and tracing features to use
- Route of connections
- External naming parameters
- Oracle Advanced Security parameters

The sqlnet.ora file resides in ORACLE_HOME\network\admin.

system identifier

See SID.

Terminal Server

Microsoft Windows Terminal Server is a Windows thin-client terminal server, a product that adds support for multiple, simultaneous client sessions on the Windows Server. Windows Terminal Server provides an operating system graphical user interface (GUI) to users of Oracle databases.

tnsnames.ora file

A configuration file that contains net service names mapped to connect descriptors. This file is used for the local naming method. The tnsnames.ora file resides in <code>ORACLE HOME\network\admin</code>.

UNC

See Universal Naming Convention (UNC)

typical configuration

Oracle Universal Installer option that performs a default configuration of a connection between Oracle Database Client and Oracle Database. It configures the following:

- One net service name in the tnsnames.ora file.
- local naming and easy connect naming methods in the sqlnet.ora file.

When Oracle Database Client attempts to connect, it tries local naming first, followed by easy connect naming.

unqualified name

A net service name that does not contain a network domain.

Universal Naming Convention (UNC)

The Universal Naming Convention provides a means to access files on a network without mapping the network drive to a drive letter. UNC names are constructed in the following manner:

\\computer name\share name\filename

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