Oracle® Insurance IStream

IStream Writer Release Notes

Release 1.3

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ORACLE

INSURANCE

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OVERVIEW

These *Release Notes* describe the new and changed features, supported platforms, installation issues and known limitations of this release. For information on a prior release, please see the *Release Notes* or *ReadMe* file for that release.

IStream Writer 1.3 is a complete release of the software. Please read all of the installation instructions carefully. Please review the *IStream Writer Administrator's Guide* before installing or upgrading the software. For additional information, please contact Customer Support.

About IStream Writer

IStream Writer helps insurers further reduce the time required to bring products to market. During product development, IStream Writer facilitates the creation of state-specific documents that need to be filed. When used in conjunction with IStream Author, IStream Writer can significantly reduce the effort and complexity of creating model documents that serve as templates for creating customer-specific policies, contracts and other documents. IStream Writer can shorten the model document creation process from weeks to days.

IStream Writer 1.3 includes a number of new features and enhancements. The IStream Writer manuals and online documentation have been updated to describe all the changes and additions to the IStream Writer software. The documentation can be found in the *Manuals* folder on the IStream Writer Installation CD.

NEW AND ENHANCED FEATURES

Below are descriptions of the new features and enhancements in this version of IStream Writer. For more information, please contact Skywire Software Customer Support.

Transformation from Within IStream Writer

When installed on a system with IStream Author, IStream Writer now supports the ability to transform IStream Writer documents to model documents from within IStream Writer. Users can choose to transform documents to the traditional model document format or to the new model document outline format supported by IStream Author 6.1. Users have the option of opening the document in IStream Author at the conclusion of the transformation. Also, transformations can now be stopped, if required.

Improved Transformation Performance

The performance of transformation has been significantly improved in this release. The time required to transform IStream Writer documents into model documents is now between one-tenth and one-third of the time required in the previous release.

Improved User Interface

IStream Writer now sports a completely new user interface. You can work with Product Design or Specification Design elements without the need to switch back and forth between views. An Element Tree View has been added to allow you much easier review and navigation of elements. The list of elements can be searched and filtered to make navigation much easier.

New IStream Writer Element Report

This new report includes details of every IStream Writer element in your document, and shows what text the element applies to.

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Microsoft Windows Vista and Word 2007 Supported

IStream Writer now supports systems running Microsoft Windows Vista and Word 2007. All IStream Writer commands are accessible from the IStream Writer ribbon.

INSTALLATION REQUIREMENTS

This section of the *Release Notes* describes the platforms and applications for which IStream Writer is supported.

Note: Only 32-bit operating systems are supported.

Operating Systems

Microsoft Windows is required to use IStream Writer. The following versions are supported:

- Microsoft Windows XP SP1 or SP2
- Windows Vista or Windows Vista SP1

Microsoft Word (Required)

Microsoft Word is required to use IStream Writer. The following versions are supported:

- Microsoft Word 2003 SP1 or SP2
- Microsoft Word 2007 or Microsoft Word 2007 SP1

Note: When using Word 2007, Writer only supports documents and templates in the Word 97-2003 format (file extensions .doc and .dot).

IStream Author (Optional)

If you will be using IStream Writer to create model documents for IStream Author, then IStream Author 6.2 or later must be installed on the same system as IStream Writer. If you are using Author 5.4, transformation must be done in Author.

Livelink Filter Pack (Optional)

If you will be using IStream Writer from the DMS, then we recommend that you install the Livelink Filter Pack on the DMS server.

Other Requirements

Microsoft .NET Framework (2.0 or above) and Visual Studio 2005 Tools for Office Second Edition Runtime (8.0.50727.891 or above) are required to use IStream Writer. For more details, see *IStream Writer Administrator's Guide*, chapter 2: "Installing IStream Writer."

KNOWN ISSUES AND LIMITATIONS

1. If you do not have the Livelink Filter Pack installed on the DMS server, you cannot use the hyperlinked file name to open and edit your IStream Writer document. Microsoft Word will open embedded within Internet Explorer, and IStream Writer will not work properly. To avoid this, use the **Open** and **Edit** commands next to the document name, or use the commands on the function drop-down menu.
2. On a Windows XP SP2 system with Microsoft Office 2003 installed, you may see the following message the first time Word is launched with IStream Writer installed:

   The program associated with the selected template cannot be started, or the program cannot use the selected template.

   Click **OK** to close this message. The next time you launch Word, this message will no longer appear.
3. When a rule is required around an image, the rule must include the entire paragraph. If not, the image may appear as '☐' in the IStream model document.
4. AuthorM.exe (the IStream Author executable file) may sometimes remain running even after closing IStream Author. However, this should not affect IStream Writer or IStream Author functionality.
5. When transforming an IStream Writer document containing rules that enclose columns, the IStream model document that is created will have extra page breaks.
6. Using IStream Writer variables in SmartArt Organization Charts in Word 2007 is not supported.
7. With Windows XP and Word 2003, if during Create Filings a new Word doc is created, Word will crash. Avoid creating a new Word document while IStream Writer is creating filings.

CONTACTING SKYWIRE SOFTWARE CUSTOMER SUPPORT

If you have any questions about the installation or use of IStream Writer, please contact Skywire Software Customer Support:

- Phone: 1-905-513-7466
- Fax: 1-905-513-1419
- Email: directsupport@skywiresoftware.com

For updated information on IStream Writer and other Skywire Software products, please check our website at www.skywiresoftware.com.

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