Oracle® Insurance IStream

IStream Communicator Release Notes

Release 2.2 FP3

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Contents

OVERVIEW

These *Release Notes* describe the changes between the IStream Communicator 2.2 Feature Pack 2 and IStream Communicator 2.2 Feature Pack 3 releases. They describe the new and changed features, supported platforms, installation issues and known limitations of this release. For information on a prior release, please see the *Release Notes* or *ReadMe file* for that release.

Note: **IStream Communicator 2.2 must be installed before installing IStream Communicator 2.2 Feature Pack 3.** Please read the detailed installation instructions in the *IStream Communicator 2.2 Installation Guide* file. For additional information, please contact Customer Support.

ABOUT ISTREAM COMMUNICATOR

IStream Communicator is a web-based purpose-built application that automates and accelerates the process of creating and managing a wide range of personalized correspondence types, and delivering these through multiple channels. It enables organizations to increase productivity, reduce operating costs, improve customer and channel satisfaction, reduce corporate risk and liability, and extend and improve branding.

NEW AND ENHANCED FEATURES

The sections below briefly describe the new features and enhancements in IStream Communicator 2.2 Feature Pack 3.

Bypassing the Key Data Screen

System administrators can configure IStream Communicator so that when a custom, third-party application accesses IStream Communicator, the Key Data screen can be bypassed when creating a letter.

Note that the Key Data screen will still be displayed if:

- any required key data value has not been entered
- an incorrect key data value has been entered
- you display a previous step using the navigation pane
- IStream Communicator is accessed directly, and not from another application

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Important: To ensure this feature works correctly, you should always start a new window of Internet Explorer when launching your application.

Configuring the Key Data Screen Bypass Feature

To enable the Key Data screen bypass feature, a system administrator must edit the `CorrConfig.xml` file by adding a `<cookies>` section. For each key data variable, the administrator must include

- the variable name – this must match the key data `var-name` in the IStream Communicator Data Dictionary file, `DataDict.xml`

- its corresponding cookie ID (defined in your custom application)

- a `bypass` option

If `bypass` is set to "true" for all the variables, then the key data screen will be bypassed if all of the conditions described in the previous section have been met.

Syntax of <cookies> Section

```
<cookies>
    <keydata-cookie name="name" id="cookie ID" bypass="true or false"/>
</cookies>
```

Example:

```
<cookies>
    <keydata-cookie name="Policy_Number" id="Cr_EDV.Policy_Number"
     bypass="true"/>
    <keydata-cookie name="Employee_ID" id="Cr_EDV.Employee_ID" bypass="true"/>
</cookies>
```

Important: After editing `CorrConfig.xml`, you must reload it from the server.

Considerations

To ensure this feature works correctly, please note the following information:

- the end user is responsible for creating, maintaining and cleaning up the cookies

- one cookie will be created on each system, regardless of the document

- cookies remain in effect for an entire browser session - therefore, once the application launches IStream Communicator with the cookie, all activity using the same browser window will use the cookie - specifically, all letters created by the user will use the same cookie

- to avoid unexpected results, the user should start a new browser session each time they launch IStream Communicator or their custom application

Managing Letter Variables

The process for ordering variables in a Letter Definition has been enhanced. You can now drag and drop the various rows of variables to easily sort them in the order you want.
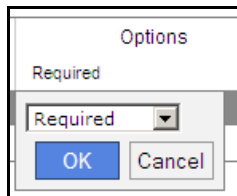

To move a row, you must first click it to select it, then drag it into position. The variable will be moved immediately above the row that you have selected in the table. Note that you cannot move a variable to the last row of the table.

To change a variable's **Options**, simply double-click an option in the **Options** column and select a value from the drop-down list.

User ID Information in Rejection Reason

For rejected letters in the **Tracking** and **Work in Progress** modules, the **Rejection Reason** details now include the full name and user ID of the reviewer who issued the rejection, as highlighted in the following image:
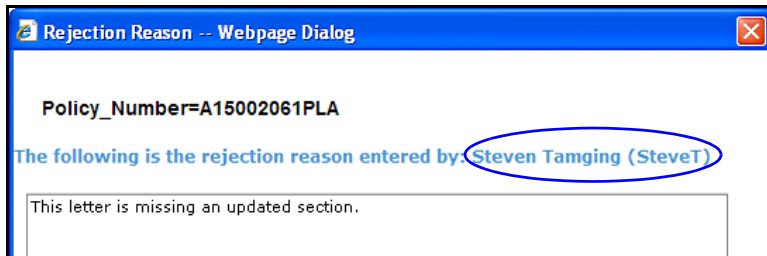
However, if you have rejections that were created before IStream Communicator 2.2 FP3, the name and user ID will not appear. Instead, the dialog box will look like this:
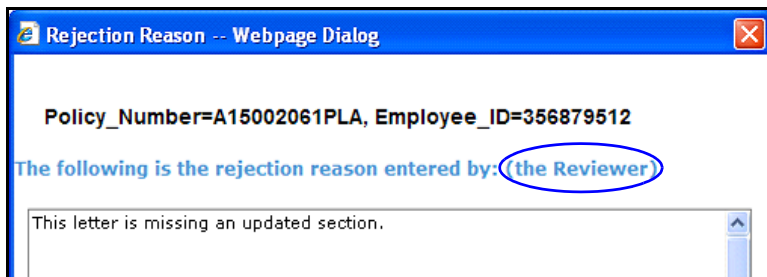
IBM Websphere Application Server 6.1 Support

Support for IBM Websphere Application Server 6.1 has been added. Please see the *IStream Communicator 2.2 FP3 Installation Guide* for detailed installation instructions.

SUPPORTED PLATFORMS AND COMPONENTS

This section describes the supported platforms and applications for the various IStream Communicator components.

Note: Only 32-bit databases and operating systems are supported.

Server Components

Operating Systems

- Microsoft Windows 2003 SP2
- IBM AIX

Databases

- Oracle 9i
- Oracle 10g R2
- SQL Server 2000 SP4
- SQL Server 2005 – supported by exporting the data to Microsoft SQL Server 2005; not supported for new installations; please see the *IStream Communicator 2.2 FP3 Installation Guide* for instructions

Application Servers (with Microsoft Windows)

- IBM WebSphere Application Server 5.1.1.10 Network Deployment Edition
- IBM WebSphere Application Server 5.1.1.10 Base Edition
- IBM WebSphere Application Server 6.0.2 Express Edition
- IBM WebSphere Application Server 6.1 Base Edition

Application Servers (with IBM AIX)

- IBM WebSphere Application Server 5.1.1.10

Client Components

Operating Systems

- Microsoft Windows XP SP2

Web Browsers

- Microsoft Internet Explorer 6.0 SP1
- Microsoft Internet Explorer 6.0 SP2
- Microsoft Internet Explorer 7.0

Microsoft Word

- Microsoft Word XP SP3
- Microsoft Word 2003 SP2

Supported Product Versions

IStream Communicator is supported with the following product versions:

- Calligo Enterprise 5.4
- IStream Document Manager 6.1 and 6.2
- IStream Publisher 3.x and 4.x

INSTALLING ISTREAM COMMUNICATOR 2.2 FEATURE PACK 3

Please note:

- IStream Communicator 2.2 must be installed on your system before installing IStream Communicator 2.2 Feature Pack 3.
- IStream Communicator 2.2 Feature Pack 3 includes IStream Communicator 2.2 FP1 and FP2.
- For installation instructions, including upgrading from a Microsoft SQL Server 2000 environment to Microsoft SQL Server 2005, please see the *IStream Communicator 2.2 FP3 Installation Guide*.

KNOWN LIMITATIONS

For know limitations, please see the *IStream Communicator 2.2 Release Notes*.

CONTACTING SKYWIRE SOFTWARE CUSTOMER SUPPORT

If you have any questions about the installation or use of IStream Communicator, please contact Skywire Software Customer Support:

- Phone: 1-905-513-7466
- Fax: 1-905-513-1419
- Email: directsupport@skywiresoftware.com

For updated information on IStream Communicator and other Skywire Software products, please check our website at www.skywiresoftware.com.