

# Oracle® Secure Enterprise Search

Release Notes

11g Release 1 (11.1.2.0.0)

E14877-03

February 2010

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This document contains important information for Oracle Secure Enterprise Search 11g Release 1 (11.1.2.0.0) that is not included in the regular documentation.

This document may be updated after it is released. To check for updates to this document and to view other Oracle documentation, refer to the Documentation section on the Oracle Technology Network (OTN) Web site:

<http://www.oracle.com/technology/documentation/>

This document contains the following topics:

- [Oracle Access Manager \(OAM\) Support](#)
- [Changes to Supported Document Types](#)
- [Desupported Features](#)
- [Known Issues and Open Bugs](#)
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## Oracle Access Manager (OAM) Support

Release 11.1.2 supports Oracle Access Manager 10.1.4 or later to SSO-protect the Oracle SES default search application running on WebLogic Server. Crawling support for OAM-protected sources is planned for a future release of SES. For configuration instructions, see "Security in Oracle Secure Enterprise Search" in the Oracle SES Administration Guide on Oracle Technology Network. These instructions are not part of the documentation that is included with the product.

## Changes to Supported Document Types

Oracle SES uses Oracle Text to convert binary documents to HTML. This section lists the changes to supported document types for this release.

Support is dropped in Oracle SES release 11.1.2 for these document types:

- Applix Word
- Applix Spreadsheet
- IBM DCA-RFT
- Folio Flat File
- Fujitsu Oasys

- Microsoft Visio XML Format

Support is added in Oracle SES release 11.1.2 for these document types:

- Microsoft Office 2007
- SUN StarOffice
- Haansoft Hangul Documents

For a complete list of supported document types, open the Oracle SES Administration tool from within the product. Customize a data source and select the **Document Types** subtab.

## Desupported Features

This section contains features and functionality that is desupported for this release.

This section contains these topics:

- [Desupport of V1 Agent](#)
- [Deprecated Public Web Services](#)

### Desupport of V1 Agent

The V1 Agent, called the Crawler Agent API in Oracle Ultra Search, is desupported in Oracle SES release 11.1.2. (The V1 Agent is the predecessor of the current crawler plug-in API in Oracle SES.)

### Deprecated Public Web Services

The Oracle SES 10g Administration API is deprecated in this release (`searchadminctl` and the associated Web services). The Oracle SES release 11.1.2 Administration API replaces it. Therefore, the following public Web services are deprecated in this release:

- `oracle.search.admin.ws.client.SearchAdminClient`

The operations for this service include:

- `getEstimatedIndexFragmentation`
- `getSchedules`
- `getScheduleStatus`
- `optimizeIndexNow`
- `startSchedule`
- `stopSchedule`
- `login`
- `logout`

- `oracle.search.admin.ws.client.Schedule`
- `oracle.search.admin.ws.client.ScheduleStatus`

## Known Issues and Open Bugs

This section contains the latest known issues and bugs for this release and contains these topics:

- [Installation Issues](#)
- [Upgrade Issues](#)
- [Linux Issues](#)
- [Open Bugs](#)

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**Note:** For updated information on bugs, workarounds, and best practices, visit the Oracle SES Web site at:

<http://www.oracle.com/technology/products/oses/index.html>

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### Installation Issues

This section contains known issues for this release that affect installation.

#### 8503413: RUNINSTALLER DOES NOT HONOR THE -IGNORESYSPREREQS FLAG

In interactive or silent mode, the `-ignoreSysPrereqs` flag is ignored and `runInstaller` performs the checks for system prerequisites.

**Workaround:** Execute `runInstaller` as in the following example:

```
./runInstaller -ignorePrereq -silent -debug -responseFile ~/upgrade.rsp
```

You only need to specify a response file if you use the `-responseFile` flag. The `ignoreSysPrereqs` flag skips the very first, initial system prerequisite check, which checks swap, memory, and color depth.

### Upgrade Issues

This section lists known issues that affect the upgrade process.

#### 8662950: VERSION OF IDENTITY PLUGIN IS 10.1.8.2.0 IN UPGRADE INSTANCE

In Oracle SES 11.1.2, when identity plug-in configuration is exported using the Oracle SES Administration API `searchadmin`, the release number (also referred to as *version* number) of a few identity plug-ins may be incorrect in the exported XML. Only the release number string of a few identity plug-ins are affected in the exported XML. This does not have any impact on the identity plug-in itself.

**Workaround:** The release number string will be displayed correctly in the Oracle SES Administration UI on importing the same XML into an Oracle SES 11.1.2 instance.

#### 9261343: CDB PERFORMS FORCED CRAWL AFTER UPGRADE EVEN IF MODE IS INCREMENTAL

Content Database Source (CDB) executes a forced crawl even though the mode is set to `incremental` after the upgrade. This happens only during the first crawl performed immediately after upgrade (CDB indexes all documents even when mode is set as `incremental` and no changes are made on the repository side).

**Workaround:** There is no workaround.

### 9336801: POST UPGRADE SCRIPT REQUIRES LARGE AMOUNT OF DISK SPACE

Running post-upgrade script `enable_ses1112_improve.sql` requires a large amount of disk space.

**Workaround:** Before upgrading Oracle SES from 10.1.8.4.0 to 11.1.2, download Oracle SES patch 9403944 to estimate the disk space required to run `enable_ses1112_improve.sql`.

### 9374665: ORA- ERRORS IN INSTALL LOG FOR 10.1.8.4 -> 11.1.2 UPGRD

Miscellaneous ORA errors appear in the install log after upgrading. These also appear in `seshome/cfgtoollogs/searchctl_install.log`. For example:

```
.... creating policy for markup
begin
*
ERROR at line 1:
ORA-20000: Oracle Text error:
DRG-10700: preference does not exist: eq_filter
ORA-06512: at "CTXSYS.DRUE", line 160
ORA-06512: at "CTXSYS.CTX_DDL", line 954
ORA-06512: at line 2
```

**Workaround:** These errors can be safely ignored.

## Linux Issues

This section lists general open bugs that affect the Linux platform.

### 6934015: IPv6 COMPATIBILITY

If your Linux operating system supports Internet Protocol version 6 (IPv6), then the `search stopall` command may not be able to connect to `localhost` using IPv4.

If your system supports IPv6, then you will see entries like the following example in the `/etc/hosts` file:

```
# special IPv6 addresses
::1          localhost ipv6-localhost ipv6-loopback

fe00::0      ipv6-localnet

ff00::0      ipv6-mcastprefix
ff02::1      ipv6-allnodes
ff02::2      ipv6-allrouters
ff02::3      ipv6-allhosts
```

**Workaround:** Comment out the IPv6 entries in `/etc/hosts`. For example:

```
# special IPv6 addresses
# ::1          localhost ipv6-localhost ipv6-loopback

# fe00::0      ipv6-localnet

# ff00::0      ipv6-mcastprefix
# ff02::1      ipv6-allnodes
# ff02::2      ipv6-allrouters
# ff02::3      ipv6-allhosts
```

## Open Bugs

This section lists the general known bugs for this release.

### **6400299: RICH QUERY UI DOES NOT RENDER CORRECTLY FOR BIDIRECTIONAL LANGUAGES**

The new Rich Query UI in this release does not support correct rendering for bidirectional languages (for example, Arabic and Hebrew).

**Workaround:** There is no workaround.

### **6860280: ISSUE WITH THE PARAMS OF THE TOPIC CLUSTERING METADATA EXTRACTION**

Two query-time clustering parameters under Global Settings/Clustering Configuration do not work. Under Single Word Extraction: Minimum occurrence and Maximum number of words to extract do not work. Under Phrase Extraction: Minimum occurrence and Maximum number of phrases to extract do not work.

**Workaround:** There is no workaround.

### **7294661: CANNOT DOWNLOAD LHA.JAR**

The LHA compression file format is supported in this release. To use this feature, you must manually download and deploy the libraries needed for supporting the file format.

**Workaround:** Go to the download location at <http://pnuts.org/doc/extensions.html>.

### **7456946: CHINESE DISPLAYED INCORRECTLY IN SUGGESTED CONTENT**

Under certain scenarios, content with Chinese character set does not display correctly. See the bug for scenario and setup.

**Workaround:** There is no workaround.

### **7488403: GARBAGE CODE IS DISPLAYED WHEN CRAWL A PDF FILE FROM OTN**

Characters in PDF documents with custom-encoded fonts do not index correctly. This is a known limitation in Oracle Text. Oracle Text, and therefore Oracle SES, cannot determine the countless ways that embedded fonts might have been customized. To see if this problem is the cause for display garbage in a PDF, in Acrobat Reader click **File** and **Properties**, and select the **Fonts** tab. You can verify that custom-encoded fonts are the cause of the display problem.

**Workaround:** Avoid using custom-encoded fonts when creating PDF documents. There is no workaround for viewing PDF documents that were created using custom-encoded fonts.

### **8659019: INTERNAL QUERY SYNTAX ERROR OCCURS WHEN SEARCHING FOR ATTRIBUTE TAG**

Tag attribute search is not supported in Oracle SES 11.1.2 (in fresh installations and in upgraded installations). For example, TAG:="info" will fail and generate an error:

Internal query syntax error

**Workaround:** Do not search on Tag attribute.

**8982493: SES MIDTIER START/STOP WARNING MESSAGES (SECURITY NOTICE BEA-090898)**

Security warnings appear when connecting to the node manager with WebLogic as the midtier. This is because WebLogic does not recognize the CA certificates from the midtier of the earlier Oracle SES release.

**Workaround:** Ignore the warning messages in the log. If you are concerned about the log indicating the warnings, remove the offending CA certificates from the truststore (or keystore). By default, WebLogic Server is configured with `DemoTrust.jks` and ignores the JDK CA certificate trust stores. Therefore, removing the offending CA certs from the JDK CA certs file should cause the warning to cease.

Alternatively, the following solution may be applied.

Set the `Dweblogic.StdoutSeverityLevel` system property to limit the number of warnings:

```
-Dweblogic.StdoutSeverityLevel=16
```

(Or substitute a lower number depending on how many messages you want to display, such as 8, 4, 2,1.)

**9091672: CANNOT OBTAIN XACONNECTION, NO RESOURCES LEFT IN ENTERPRISESEARCHDS**

When XA Connection is enabled and seems to not be efficiently utilized by Oracle SES, an exception is thrown while creating a connection for pool `EnterpriseSearchDS`. The listener refuses the connection with the following error:

**ORA-12528, TNS:listener:** All appropriate instances are blocking new connections

By default the min and max values of JDBC connection pool capacity are 20/100. In extreme scenarios ( $\geq 1500$  concurrent users,  $\geq 2$  million docs / 50 GB content size), and especially where the hardware specification is less than 4 CPUs and 16 GB RAM, available resources will not be able to handle new connections. In this case, tuning the values to 200/200 can provide a solution.

**Workaround:** XA Connections will eventually get freed up when traffic subsides. If this is a recurring issue, then consider tuning the WebLogic midtier, JDBC Connection Pool max and min capacity values, for example, to something like 200/200. See *Oracle Database Performance Tuning Guide* for procedures.

**9112217: IMPDP FAILED FOR PARTITIONED TGT, ORA-00059: MAX # OF DB\_FILES EXCEEDED**

If the deployment has a large number of DBFs under `ORADATA` that are pushing above the limits of the `db_files` value, then `impdp` of multi-source dump into the target Oracle SES instance fails.

**Workaround:** Update `init.ora` to increase the value of `db_files` to something like 10% more than the current DBF count.

**9130467: PRE-11.1.2 UPGRADE PATCH HISTORY NOT PRESERVED FROM 10G**

The `opatch lsinventory` does return all patch history carried over from earlier releases.

**Workaround:** In order to see the history for earlier instances, you must query each Oracle home and print or note the history. Additionally, after you have verified that the upgraded Oracle SES 11g instance is working, you may remove the Oracle SES 10g home. See *Oracle Secure Enterprise Search Installation and Upgrade Guide for Linux x86* for procedures.

**9154080: SEARCHCTL RESTART TAKES APPROXIMATELY 2.5 MINUTES**

The `searchctl` restart takes about 2.5 minutes to complete in this release. This is due to integration with WebLogic server, which provides substantially more services. (The previous Oracle SES release used OC4J.)

**Workaround:** There is no workaround.

**9192452: PORTLET- REDIRECT PAGE SHOWS UNAVAILABLE CONTENT FOR FILE ETC SOURCE**

The query user may not be logged in to the SES query application, even if both the OracleAS Portal instance and the SES instance are pointing to the same identity server (for example, the OID).

**Workaround:** Configure the OracleAS Portal instance and the SES query application to both utilize Single Sign-on (SSO), and configure the SES query application to require *login* for all content. Then, when the user is redirected to the display JSP for the search result, they will be logged in through SSO and will therefore authorize their access to the content.

**9233383: DB DUMPED CORE AFTER HITTING ORA-600 [KDSGRP1] DURING LIGHT PUBLIC QUERY STRESS**

This intermittent failure is observed during deployment, and happens only with the concurrent execution of low level read and write activities during a timeslice.

**Workaround:** There is no workaround.

**9241318: MULTIBYTE NAMES NOT SUPPORTED BY WNA**

Multibyte login name is not supported by WNA since the underlying WebLogic implementation for Kerberos authentication does not support such names.

**Workaround:** There is no workaround.

**9246468: DEFAULT CACHE STORAGE WILL BE OS**

The Mailing List data source uses storage on the operating system.

**Workaround:** All new Mailing List sources must use the same cache location as the default parent Mailing List source.

**9268418: THE JDBC HEALTH STATUS IN ADMIN SERVER IS ALWAYS CRITICAL**

After installing or upgrading to this release, when you log in to the WLS Administration console ([http://\\$HOST\\_NAME:\\$WLS\\_LISTEN\\_PORT/console](http://$HOST_NAME:$WLS_LISTEN_PORT/console)) and check the status of AdminServer, the status is shown as Critical instead of OK. Then when you check the detail health information of the server, you can see that the status of JDBC is Critical with reason "Connection Pool Name = null:null:mds-owsm, State = Unhealthy."

**Workaround:** Define the JDBC datasource. Oracle Web Services Manager (OWSM) template requires a datasource to be defined.

**9280235: EXCEPTION BEING PRINTED WITH FULLY QUALIFIED PATH**

The old stack used to throw `javax.xml.soap.SOAPException`. The new stack throws `javax.xml.rpc.soap.SOAPFaultException`, which is mapped back to `SOAPException` on the client side. When the exception message is printed, it starts with the fully qualified name of the exception class and not just the name of the exception class. For example, `javax.xml.SoapException` instead of just `SoapException`.

**Workaround:** To avoid this problem, the Oracle SES release 11.1.2 query WS client API should be run in JDK 1.6 or higher. This workaround is not confirmed on all systems.

#### **9361080: WEB-SERVICES BASED CONNECTOR PLUG-IN DEVELOPMENT**

In order to develop any identity or authorization plug-in that is based on a Web service, the proxy stub classes that the plug-in uses to access the Web service should be added to commons-plugins-stubs.jar.

**Workaround:** Add the proxy stub classes that your plug-in uses to:

`$OH/search/lib/plugins/commons-plugins-stubs.jar`

#### **9359467: WEBLOGIC SERVER - LOG ROTATION FAILS TO WORK AS EXPECTED**

After setting `rotate_logfile` back to `true` and restarting the Oracle SES midtier, the logging *Rotation type* configuration in the WLS Admin Console still shows as `NONE`. The logfile rotation setting has not been re-enabled.

**Workaround:** A partial workaround for this problem is as follows.

1. Go to the WLS Console at `http://<host:port>/console`.
2. Select **Servers/AdminServer** and click the **Logging** tab.
3. On the Logging tab, click **Lock & Edit** and make the appropriate configuration changes and click **Save**. (You must save your changes before activating them in the next step.)
4. Click **Activate Changes**.
5. Restart the Oracle SES midtier.

The configuration changes made in the WLS Console will take effect and will stay in effect even after further Oracle SES midtier restarts.

#### **9369154: EXCEPTION WHEN OPEN QUERY PAGE OF SSO INSTANCE**

Some of the required SSO parameters are not configured by default in the query plan.

**Workaround:** When enabling SSO using the query application deployment plan, which is located at `$ORACLE_HOME/search/tools/weblogic/deploy/plans/QueryPlan.xml`, in addition to the `sso_enabled` flag, the following parameters must be configured:

```
<variable>
  <name>sso_vendor_name</name>
  <value>osso</value>
  <description>The SSO vendor name.</description>
</variable>

<variable>
  <name>sso_user_guid_header</name>
  <value>Osso-User-Guid</value>
  <description>The HTTP header name that the SSO server uses to pass the
user GUID to SES. The value in the header should match the value of the users
canonical attribute for the active identity plugin.</description>
</variable>

<variable>
  <name>sso_username_header</name>
  <value>REMOTE_USER</value>
  <description>The HTTP header name that the SSO server uses to pass the
```



```
search username to SES. The value in the header should match the value of the
users authentication attribute for the active identity plugin. Specify
REMOTE_USER to use getRemoteUser in the HTTP request to retrieve the
username.</description>
</variable>
```

## Documentation Corrections and Additions

### Oracle Secure Enterprise Search Administrator's Guide

In "Configuring OracleAS and Oracle SES for Single Sign-on Security" in Chapter 11, "Security in Oracle Secure Enterprise Search," the ossoiap.jar referenced in step 1 is available in Oracle HTTP Server 11g only. If you are configuring Oracle Single Sign-On using Oracle HTTP Server 10.1.3, then install Oracle HTTP Server 11g separately to obtain this JAR file.

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E14877-03

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