

# Oracle® Real User Experience Insight Accelerator for JD Edwards EnterpriseOne

Release Notes

Release 6.0.1 for Linux x86-64

E16307-03

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This accelerator package for RUEI enables out-of-the-box monitoring of JD Edwards modules. This monitoring supports user session tracking, the discovery of end-user performance issues, and the identification of application issues associated with JD Edwards.

This accelerator package automatically discovers all installed JD Edwards modules, and translates network objects to business functions. This facilitates the measurement and monitoring of real-user transactions, from initial query to their commit as part of business transactions. Individual user actions are automatically matched to the correct site, portal, or node in order to provide contextual analysis. This state-of-the-art monitoring solution supports the creation of KPIs for critical packaged applications, and the analysis of real-user business transactions.

The monitoring support provided by this package has been verified against JD Edwards installations based on JD Edwards Tools version 8.97 and 8.98, and JD Edwards applications version 8.12. However, JD Edwards applications version 8.11 and 9.0 running on said Tools versions should also work.

This document contains the following sections:

- [Section 1, "Installation Procedure"](#)
- [Section 2, "New Features Included in This Release"](#)
- [Section 3, "Known Issues And Limitations"](#)
- [Section 4, "Bugs Fixed"](#)
- [Section 5, "Product Documentation"](#)
- [Section 6, "Documentation Accessibility"](#)

## 1 Installation Procedure

The installation procedure, together with all required post-installation configuration, is fully described in the *Oracle Real User Experience Insight Accelerator for JD Edwards EnterpriseOne Guide*.

## 2 New Features Included in This Release

- Cookie support for JD Edwards applications is now provided through a preconfigured custom cookie. This has the advantage that you can now readily view the default cookie structure, and determine whether it meets your configuration requirements.

### 3 Known Issues And Limitations

Currently, the Oracle Real User Experience Insight accelerator for JD Edwards EnterpriseOne does not work with all JD Edwards functionality. In particular, the following known limitations exist:

- Reporting is based on the last activated area. Hence, when an end user is browsing simultaneously in multiple browser windows, the reported page name may contain incorrect information.
- Currently, the `create_JDE_info.sh` script only runs on Unix JD Edwards servers.
- An error is not immediately reported if an invalid connect string is specified when running the `create_JDE_info.sh` script. You will need to press **Enter** several times before the error is reported.
- When users start multiple applications simultaneously, the load and server time for the application start page is sometimes incorrectly booked on one of the started applications.
- JD Edwards pages may not be available within the Replay Viewer facility if they are based on re-directs or partially updated frames, or contain AJAX or Flash constructions.
- Currently, the Traffic summary facility (select **System**, then **Status**, and then **Data processing**) is based on application logic. Therefore, non-application traffic (such as suites, services, and SSOs) are not represented in the processing overviews.

### 4 Bugs Fixed

- Session diagnostics information is not available for JD Edwards applications (8810612).

### 5 Product Documentation

The latest version of this file, together with the *Oracle Real User Experience Insight Accelerator for JD Edwards EnterpriseOne Guide*, is available at the location <http://www.oracle.com/technology/documentation/realuserei.html>.

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