

Oracle® Beehive

Webmail Help and Release Notes

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Oracle Beehive Webmail is a Web-based e-mail application that provides instant anytime access to your Oracle Beehive mail, calendar, contacts, tasks, and workspace content.

Oracle Beehive Webmail is built using the Zimbra open source Web client. In this document, the Zimbra Web client is referred to as the Beehive Webmail Client and Oracle Beehive Webmail is used to refer to the Oracle Beehive-provided application.

Note: To optimize this page for viewing on your display, set your screen resolution to a minimum of 1024x768.

This document provides information on the Oracle Beehive-provided features in Oracle Beehive Webmail that are not included in the Zimbra Online Help. It also includes information on troubleshooting, known issues, resolved issues, and limitations in Oracle Beehive Webmail. The Zimbra Online Help (accessed from the **Help** link in the Zimbra open source Web client) addresses basic Beehive Webmail Client functionality.

- For a list of features and concepts which are not supported by Oracle Beehive, see the section "[Non-Supported Topics in the Zimbra Online Help](#)".
- For a list of Oracle Beehive-specific features, see the section "[Oracle Beehive-Supported Features in Oracle Beehive Webmail](#)".

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About Oracle Beehive Webmail

This section includes the following topics:

- [What is Oracle Beehive Webmail?](#)
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What is Oracle Beehive Webmail?

Oracle Beehive Webmail is a powerful online messaging and collaboration tool providing instant anytime access to your Oracle Beehive mail, calendar, contacts, tasks, and workspace content.

In addition, Oracle Beehive Webmail extends calendar management features by allowing you to schedule and join Oracle Beehive conferences. You can also organize, search, and tag content, view and manage your personal and team workspaces, build multiple address book hierarchies, and share and delegate address books, mail folders, calendars, and tasks lists.

Oracle Beehive-Supported Features in Oracle Beehive Webmail

Oracle Beehive Webmail includes the following Oracle Beehive-supported features:

- [E-Mail Management Features](#)
 - Compose, send, read, reply to, and forward e-mail messages
 - Tag e-mails using user-unique identifiers
 - Create folders and organize e-mails
- [Address Book Management Features](#)
 - Search Global Address List for users and groups (including auto-complete functionality)
 - Delegate permission to others to view and manage your contacts
 - Create multiple contacts, contact groups, and address books
 - Edit, move, print, tag, sort, and delete contacts
 - Set contact viewing preferences
 - Share address books
- [Calendar Management Features](#)
 - Set up multiple calendars
 - Create appointments, meetings, and events, and invite attendees
 - Tag and search calendar events
 - Designate meetings as private or public
 - Delegate permission to others to view and manage your calendars
 - View meeting attendees' schedules
- [Task Management Features](#)
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- Create, prioritize, edit, move, print, tag, and delete tasks
- Search tasks by subject or content
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- [Workspaces Access Features](#)
 - Link to Oracle Beehive workspace shared e-mail folders, address books, calendars, and tasks
 - Invite team workspaces to meetings
- [Folder Synchronization Between Beehive Webmail and Microsoft Outlook](#)

Non-Supported Topics in the Zimbra Online Help

The following Zimbra Online Help topics are not supported in Oracle Beehive Webmail:

- Managing Your Email
 - How Conversations work
 - Printing a conversation
 - Subscribe to RSS/Atom feeds
 - Setting a forwarding address
 - New messages
 - Managing different identities within your account
 - Adding external accounts
 - Setting up desktop alerts (Oracle Beehive supports Appointment Reminder alerts only)
- Composing E-mail
 - Using spell check
- Managing Your Address Books
 - Importing address books
 - Exporting address books
- Managing Your Calendar
 - Exporting your iCal calendar
- Instant Messaging (Beta)
 - Instant Messaging Basics (Beta)
 - Accessing Instant Messaging
 - Starting an IM chat
 - Changing status and availability
 - Log into other IM clients
 - Setting IM preferences
 - IM Chat options to customize your chat experience
- Working in Documents

- Working in Documents
- Create new notebooks
- Create a new page
- Using the rich text editor
- Using HTML for format Documents pages
- Adding a table to a notebook page
- Sharing Documents notebooks
- Accepting access to a Documents notebook
- Linking to a shared notebook
- Changing or cancelling access to your Documents folder
- Using Briefcase
 - Working in Briefcase
 - Sharing your Briefcase
- Creating Filters
 - Setting up filter rules
 - Filtering your messages
 - Filter conditions and actions supported
 - Filtering using CONTAINS, MATCHES, and IS options
 - Filter wildcards
- Setting Your Preferences
 - New mail notifications
 - Creating Personas
 - Changing your default time zone
- Using Zimlets

Supported Web Browsers and Operating Systems

Oracle Beehive Webmail supports the following Web browsers on the Microsoft® Windows (XP and Vista), and Mac OS X operating systems:

- Mozilla Firefox 2.0
- Mozilla Firefox 3.0
- Microsoft Internet Explorer 6.0
- Microsoft Internet Explorer 7.0
- Apple Safari 3

Note: To ensure compatibility between Oracle Beehive Webmail Client and other Oracle Beehive applications on your machine, verify that you are using a supported browser and version, and a supported Windows or Mac operating system.

Getting Started

Before you start using Oracle Beehive Webmail, you must first log in to the application using your Web browser.

This section includes the following topics:

- [Accessing Oracle Beehive Webmail](#)
- [Signing In](#)

Accessing Oracle Beehive Webmail

You can access Oracle Beehive Webmail through your Internet browser (if you have an existing Oracle Beehive mail profile). Typically, the URL for Oracle Beehive Webmail will match the following structure:

```
http://<Your-Server-Name>:<Port-Number>/zimbra/
```

Note: To know your organization's URL for Oracle Beehive Webmail, contact your system administrator.

You can also access Oracle Beehive Webmail through the list of applications on Oracle Beehive Central. You must provide your Oracle Beehive credentials for authentication.

Signing In

To sign in to Oracle Beehive Webmail:

1. Access Oracle Beehive Webmail as described in [Accessing Oracle Beehive Webmail](#).
2. At the Log In screen, enter your Username and Password. (See [User name and Password](#).)
3. Click **Log In**.

User name and Password

Your company will have assigned you specific credentials to access Oracle Beehive Webmail. Your user name is typically your e-mail address. Check with your Oracle Beehive system administrator for your assigned password.

Signing Out

Click **Log Out** on the far right of the Oracle Beehive Webmail window of your Web browser to sign out of Oracle Beehive Webmail. Optionally, to close your Internet connection and all other open sites, click your browser's **File** menu, and select **Exit**.

E-Mail Management Features

In 2.0, Oracle Beehive Webmail adds enhanced search functionality which simplifies basic e-mail searches and provides advanced search options.

This section includes the following topics:

- [Enhanced Search Functionality](#)

- [Delegate Permission to Others to Access and Manage E-Mails](#)

Enhanced Search Functionality

Oracle Beehive Webmail provides more options when narrowing search results. You can search multiple folders in one operation, as well as sort search results easier, with greater consistency.

Combine Multiple Search Criteria

When searching your messages, you can narrow your search results by combining multiple basic search fields such as **To** or **Cc**, **From**, **Subject**, in addition to **Content**.

Expanded Search Scope

Oracle Beehive Webmail also makes it easier to broaden your search. You can expand the scope of your search by searching multiple folders without changing the current folder then re-executing the search. Your search results will automatically show all matching e-mail messages from all folders in a single search.

Sort Results

Oracle Beehive Webmail also provides simplified sorting of your search results. You can sort your results by **Subject**, **Sender**, or the **Received Date**.

See the Zimbra Online Help for more information about the search functionality.

Delegate Permission to Others to Access and Manage E-Mails

Oracle Beehive Webmail offers e-mail delegation as a way to provide read/write access to another user's e-mails when the owner delegates permission. You can grant read or write permissions to a selected user or multiple users in Oracle Beehive Webmail. See also the sections "[Delegate Permission to Others to Access and Manage your Calendar](#)" and "[Delegate Permission to Others to Access and Manage Address Books](#)."

Note: Delegation must be granted using either Oracle Beehive Extensions for Outlook, or Oracle Beehive Central. For information on how to select a delegate and grant permission, see the Oracle Beehive Extensions for Outlook Online Help or Oracle Beehive Central Help.

Address Book Management Features

Oracle Beehive Webmail introduces new Global Address List features and address book functionality that extend search and sort capabilities to your contacts.

This section includes the following topics:

- [Search Global Address List for Users and Groups](#)
- [Delegate Permission to Others to Access and Manage Address Books](#)
- [Sort Contacts](#)

Search Global Address List for Users and Groups

Oracle Beehive Webmail provides a faster way to search the Global Address List and add users and groups. You can use the Global Address List when composing an e-mail, adding attendees while creating an appointment, or creating a group contact. Global Address List users and groups can also be members of a group contact in any other address book.

When you click **To**, **Cc**, or **Bcc** in a new e-mail message or click **Find Attendees** when creating an appointment, you can search the Global Address List based on a user's e-mail or phone number, in addition to any portion of the user's family name, given name, middle name, or nickname. You can search for a group in the Global Address List by the group's name or e-mail address. Groups without an e-mail address are shown as <collabid>@invalid.e-mail.

Using Auto-Complete Functionality

You can use the auto-complete feature in Oracle Beehive Webmail whenever you address an e-mail message, add meeting attendees, or create a group contact. Auto-complete is a faster and more efficient way of automatically searching for users and groups in the Global Address List without opening a separate search window.

When you begin to type a user's or group's name in the **To**, **Cc**, or **Bcc** field of a new e-mail message, add attendees to a calendar meeting, or search for a contact, a list of all possible matches appears.

Note: For more information about the auto-complete feature in the Oracle Beehive Webmail Client, see the section "Automatic address completion" in the Zimbra Online Help.

Delegate Permission to Others to Access and Manage Address Books

Oracle Beehive offers address book delegation as a way to provide read/write access to another user's address book when the owner delegates permission. Only read access is currently available through address book sharing. You can use delegation to extend write permission to a selected user or multiple users. See also "[Delegate Permission to Others to Access and Manage your Calendar](#)."

Note: Delegation must be granted using either Oracle Beehive Extensions for Outlook, or Oracle Beehive Central. For information on how to select a delegate and grant permission, see the Oracle Beehive Extensions for Outlook Online Help or Oracle Beehive Central Help.

Sort Contacts

In 2.0, Oracle Beehive Webmail enhances address book sorting functionality to make it easier to organize your contacts.

In Oracle Beehive Webmail, you can sort contacts by their display name. By default, the contact's last name is displayed first. The names are sorted in alphabetical order as determined by the language used. Sorting functionality may vary slightly from one language to another.

Calendar Management Features

To further enhance calendar management, Oracle Beehive supports the following new features in Oracle Beehive Webmail 2.0:

- [Tag and Search Calendar Events](#)
- [Designate Meetings as Private or Public](#)
- [Delegate Permission to Others to Access and Manage your Calendar](#)
- [Create and Join Oracle Beehive Online Conferences](#)

Tag and Search Calendar Events

Oracle Beehive Webmail enhances calendar management by providing the ability to tag and search events in your calendar.

To tag a calendar event:

1. Click the **Calendar** tab.
2. On your calendar, select an event you want to tag. If the event is part of a series, the tag is applied to all events in the series.
3. With the event selected, from the left menu, click **Tags** and select an existing tag. Alternatively, click the tag icon on the toolbar and select an existing tag, or select **New Tag**.

Note: The Tag icons are not shown on shared items (shared folders or links) even though the items are tagged and viewable by the owner.

To search tags on events:

1. From the Calendar tab, select a calendar containing the tags you want to search.
2. In the search box, enter a keyword to search tags. A tag search will search across both calendar items and tasks lists.

Designate Meetings as Private or Public

When scheduling meetings to discuss sensitive, personal, or confidential topics, you can alert attendees to use discretion by designating those meetings as *Private*. You may also have appointments on your calendar that you want to keep private if you delegate another user to manage your calendar. When meetings are no longer sensitive, or become open to a broader attendance, you can change the designation back to *Public*. These options are in addition to the available *Normal*, *Personal*, and *Confidential* options.

Use this feature when you create, or modify events to make them Public or Private, or share your calendar containing sensitive content. Meeting recipients can view events as Private or Public in Oracle Beehive Webmail, as well as in other Oracle Beehive-supported time management applications. Private events are shown with a lock icon on the top right corner of the event.

To create a meeting/appointment as a private or public event:

1. Click the **Calendar** tab.

2. On your calendar, create an appointment either by clicking **New** on the toolbar, or right-clicking and selecting **New Appointment** or **New All Day Appointment**. Alternatively, double-click a day and time on your calendar.
3. Enter information for the meeting, and click the arrow next to **Mark as:** to select *Private* or *Public*. If you want to create a meeting, continue with Step 5.
4. Click **OK** to finish creating the appointment.
5. Click **More Details...** to add attendees and meeting details. You can also mark the meeting as *Private* or *Public* from the Appointment Details tab.
6. Add the other information for the meeting as required.
7. Click **Save** to save the meeting.

To modify the sensitivity of a meeting/appointment:

1. Click the **Calendar** tab.
2. On your calendar, open the appointment or meeting you want to modify.
3. In the appointment or details view, click the arrow next to **Mark as:** to change the sensitivity to *Private* or *Public*.
4. When finished, click **Save**.

To share your calendar with a designated sensitivity:

1. Click the **Calendar** tab.
2. Right-click **Calendar**, and select **Share Calendar**.
3. In the Share Properties dialog box, select or clear the option **Allow user(s) to see my private appointments**.
4. When finished, click **OK**.

Delegate Permission to Others to Access and Manage your Calendar

Oracle Beehive provides shared calendar management to extend permissions to delegates for your calendar events. Granting a delegate permission to your calendar gives the user read or write access to your calendar when you delegate permission. Since only read access is currently available through calendar sharing, you can use delegation to extend write permission to a selected user. See also the section "[Delegate Permission to Others to Access and Manage Address Books](#)."

Note: Delegation must be granted using either Oracle Beehive Extensions for Outlook, or Oracle Beehive Central. For information on how to select a delegate and grant permission, see the Oracle Beehive Extensions for Outlook Online Help, or Oracle Beehive Central Help.

Create and Join Oracle Beehive Online Conferences

Oracle Beehive Webmail provides the ability to create and join Oracle Beehive online conferences.

To create an online conference:

1. Click the **Calendar** tab.

2. On your calendar, create an appointment either by clicking **New** on the toolbar, or right-clicking and selecting **New Appointment** or **New All Day Appointment**. Alternatively, double-click a day and time on your calendar.
3. Enter information for the meeting, and click the arrow next to **Mark as:** to select *Private* or *Public*.
4. Click **More Details...** to add attendees and meeting details. You can also mark the meeting as *Private* or *Public* from the Appointment Details tab.
5. Select the **Beehive Online Conference** checkbox to create an online conference.
6. Add the other information for the meeting as required.
7. Click **Save** to save the meeting.

To join an online conference:

1. Click the Calendar tab.
2. Open the conference invitation in you calendar.
3. Click *Online conference* next to **Resources:** to join the conference.

Task Management Features

Oracle Beehive Webmail leverages intuitive task management features that provide a quick and easy way to manage your day-to-day activities. The Oracle Beehive Webmail task management features allow you to create single tasks, or track and update progress on multiple tasks by creating task lists. You can easily add, prioritize, edit, move, print, and delete and search tasks, as well as tag tasks and search tags in your task lists and calendar events.

This section includes the following topics:

- [Create a Task List and Add Tasks](#)
- [Edit Tasks](#)
- [Delete Tasks](#)
- [Move Tasks](#)
- [Print Tasks](#)
- [Tag Tasks](#)
- [Search Task Lists](#)

Create a Task List and Add Tasks

1. Click the **Tasks** tab.
2. Either click in the task entry box to begin entering new tasks, or choose to create a task list first. To create a task list in which to group and add tasks, continue with next steps.

Tip: You can also create a new task list later, when you move tasks from one task list folder to another. See [Move Tasks](#).

3. Click **New**, and select **New Task List**.
4. In the Create New Task List dialog, type a name for the task list.

5. Optionally, select a color. Your task list will appear in the selected color in the left pane.
6. To add tasks to your task list, click your new task list in the left pane, then click to begin typing tasks. When you press **Enter**, your tasks appear below by subject, with a check box. To change the status, date, or percent complete, see [Edit Tasks](#).

Edit Tasks

You can edit a task in any of the following ways:

- By selecting **Edit** from the Tasks menu
- From the context menu

To edit a task:

1. From the Tasks pane, select a task list containing the task you want to edit, then select the task in the displayed task list.
2. On the Tasks menu, click **Edit**. Optionally, right-click anywhere in the selected task, and select **Edit**.

Tip: Double-clicking any task item also opens the Edit window.

3. In the Edit window, make your changes, then click **Save**.

Delete Tasks

You can delete a task in any of the following ways:

- By selecting **Delete** from the Tasks menu
- From the context menu

To delete a task:

1. From the Tasks pane, select a task list containing the task you want to delete, then select the task in the displayed task list.

Tip: Delete multiple tasks by selecting the check box next to the tasks you want to delete. To select all tasks in a task list, click the check box in the Tasks menu bar.

2. On the Tasks menu, click **Delete**. Optionally, right-click the task, and select **Delete**.
3. At the prompt, click **Yes** to permanently delete the tasks.

Move Tasks

You can move a task in any of the following ways:

- By selecting **Move** from the Tasks menu
- From the context menu

To move a task:

1. From the Tasks pane, select a task list containing the task you want to move, then select the task in the displayed task list.

Tip: Move multiple tasks to the same folder by selecting the check box next to the tasks you want to move. To select all tasks in a task list, click the check box in the Tasks menu bar.

2. On the Tasks menu, click the **Move the selected item(s)** (folder with arrow) icon. Optionally, right-click the task, and select **Move**.
3. In the Move Task dialog, select the destination task list. Optionally, create a new task list to move your tasks.
4. Click **OK**.

Print Tasks

You can move a task in any of the following ways:

- By selecting **Print** from the Tasks menu
- From the context menu

To move a task:

1. From the Tasks pane, select a task list containing the task you want to move, then select the task in the displayed task list.
2. On the Tasks menu, click the **Print selected item**(printer) icon. Optionally, right-click the task, and select **Print**.
3. In your system's Print window, select a printer, and click **Print**.

Tag Tasks

You can categorize tasks you create by tagging them. You can select from a list of default tags, or create your own tag.

To tag a task:

1. Right-click a task, select **Tag Task**, and select a default tag (such as *Business*, *Favorite*, or *Personal*), or create a new tag by selecting **New Tag**.
2. Optionally, to tag all tasks in the task list, click the check box in the toolbar. You can also apply multiple tags to a single task.

When finished, your task appears with the selected tag in your task list.

Search Task Lists

In Oracle Beehive Webmail 2.0, searching and tagging capability has been extended to task lists as well as to calendar events. See also "[Tag and Search Calendar Events](#)."

Note: Tag icons are not shown on shared items (shared folders or links), even though the items are tagged and viewable by the owner.

To search tags on tasks:

1. In the Tasks tab, from the left menu, click **Tasks** and select a task list.
2. In the Search box, enter a keyword to search tags. A tag search will search across both calendar items and tasks lists.

Workspaces Access Features

Oracle Beehive Webmail provides remote access to your Oracle Beehive personal and team workspaces.

This section includes the following topics:

- [About Workspaces and Access from Oracle Beehive Webmail](#)
- [Creating a Link to a team Workspace E-Mail Folder](#)
- [Creating a Link to a Team Workspace Address Book](#)
- [Creating a Link to a Team Workspace Calendar](#)
- [Creating a Link to a Team Workspace Task List](#)
- [Inviting a Team Workspace to a Meeting](#)

About Workspaces and Access from Oracle Beehive Webmail

An Oracle Beehive workspace is a virtual location where Oracle Beehive users collaborate and create, view, manage, and search for content related to their collaborative efforts. Workspaces are created and modified using Oracle Beehive Team Collaboration. You can also manage workspace content and add workspaces you are already a member of, using Oracle Beehive Extensions for Explorer.

For more information about Workspaces, see the Oracle Beehive Team Collaboration Help.

In Oracle Beehive Webmail, you can create a link to a shared workspace e-mail folder, address book, calendar, or task list. You can also invite a team workspace to a meeting. When you invite a workspace to a meeting, all the workspace participants will automatically receive the meeting invitation.

Creating a Link to a team Workspace E-Mail Folder

1. Click the **Mail** tab.
2. In the Folders pane, right-click **Folders**, and select **Link to Shared Folder**.
3. In the Name box type either the name of the workspace, or type the e-mail address for that workspace (if one has been created). If the name or address is not recognized, an error `No such account exists` is displayed.
4. In the Path box, type the name of the folder you want to link to, such as *Inbox*. The name of the folder is not case-sensitive.

As you type, the Name field under Properties of your new link is completed with the team name or address followed by its folder name. For example, *XYZ team's Inbox*.

5. Optionally, select a color for your workspace link.
6. Click **OK**. The folder for the workspace is displayed in the left pane in the selected color.

Note: Only the members that belong to the team workspace can add the team workspace successfully or an error `No such account exists` is displayed.

Creating a Link to a Team Workspace Address Book

1. Click the **Address Book** tab.
2. In the Address Books pane, right-click **Address Books**, and select **Link to Shared Address Book**.
3. In the Name box type either the name of the workspace, or type the e-mail address for that workspace if one has been created. If the name or address is not recognized, an error `No such account exists` is displayed.
4. In the Path box, type the name of the address book. The path must point to an address book or an error `No such account exists` is displayed. The name of the address book is not case-sensitive.

As you type, the Name field under Properties of your new link is completed with the team workspace name or address followed by `address book`. For example, `XYZ team's address book`.

5. Optionally, select a color for your workspace link.
6. Click **OK**. The address book for the workspace displays in the left pane in the selected color.

Note: Only the members that belong to the team workspace can add the team workspace address book successfully or an error `No such account exists` is displayed.

Creating a Link to a Team Workspace Calendar

1. Click the **Calendar** tab.
2. In the Calendars pane, right-click **Calendars**, and select **Link to Shared Calendar**.
3. In the Name box type either the name of the workspace, or type the e-mail address for that workspace (if one has been created). If the name or address is not recognized, an error `No such account exists` is displayed.
4. In the Path box, type the calendar name. The path must point to a calendar or an error `No such account exists` is displayed. The name of the calendar is not case-sensitive.

As you type, the Name field under Properties of your new link is completed with the team name or address followed by `calendar`. For example, `XYZ team's calendar`.

5. Optionally, select a color for your workspace link.
6. Click **OK**. The calendar for the workspace displays in the left folder list (in the selected color).

Note: Only the members that belong to the team workspace can add the team workspace successfully or an error `No such account exists` is displayed.

Creating a Link to a Team Workspace Task List

1. Click the **Tasks** tab.

2. In the Tasks pane, right-click **Tasks**, and select **Link to Shared Task List**.
3. In the Name box type either the name of the workspace, or type the e-mail address for that workspace (if one has been created). If the name or address is not recognized, an error `No such account exists` is displayed.
4. In the Path box, type the task list name. The path must point to a tasks list or an error `No such account exists` is displayed. The name of the task list is not case-sensitive.

As you type, the Name field under Properties of your new link is completed with the team name or address followed by `tasks`. For example, `XYZ team's tasks`.

5. Optionally, select a color for your workspace link.
6. Click **OK**. The task list for the workspace displays in the left folder list (in the selected color).

Note: Only the members that belong to the team workspace can add the team workspace successfully or an error `No such account exists` is displayed.

Inviting a Team Workspace to a Meeting

If you are a member of a team workspace, you can set up a meeting for everyone on the team by simply inviting the workspace. This is a faster, simpler option rather than adding each team member as individual attendees.

To invite a team workspace to a meeting:

1. Click the **Calendar** tab.
Optionally, if you have a shared link to the calendar of the team's workspace, select the team workspace calendar to use as the calendar for the appointment.
2. Create a new appointment, then in the Attendees box, enter the e-mail address of the team workspace.
3. Click **Save**. Your team workspace appointment now appears on your calendar.

Note: Only the members that belong to the team workspace can invite the workspace to a meeting.

Folder Synchronization Between Beehive Webmail and Microsoft Outlook

Oracle Beehive Webmail 2.0 synchronizes the *Sent Items*, *Junk E-mail*, and *Drafts* folders between Oracle Beehive Webmail and Oracle Beehive Extensions for Outlook. While the folder name *Drafts* remains unchanged, *Sent Items* was called *Sent* and *Junk E-mail* was called *Junk* in previous versions of Oracle Beehive Webmail.

In both Oracle Beehive Extensions for Outlook and Oracle Beehive Webmail, mail saved to the *Sent Items* folder can be seen in both applications. This occurs whether sending mail from either application. Similarly, mail marked as *Junk* in either Oracle Beehive Webmail, or Oracle Beehive Extensions for Outlook is moved to the *Junk E-mail* folder in both applications.

As part of the folder synchronization feature, Oracle Beehive Webmail checks that each of the three folders, *Sent Items*, *Junk E-mail*, and *Drafts*, exist in the system. If any of the folders are not present, Oracle Beehive Webmail creates the non-existent folder(s).

Oracle Beehive Webmail Quick Tips

Following are a few additional features and tips that are not described in the Zimbra Online Help.

This section includes the following topics:

- [Using Drag-and-Drop Functionality to Attach Files to E-Mail](#)
- [Ensuring Address Book Preferences Take Effect](#)
- [Set/Change Country and Time Zone](#)

Using Drag-and-Drop Functionality to Attach Files to E-Mail

You can download a zimlet (third-party plug-in application) that allows you to drag and drop files directly from your computer (Windows PC or Mac) to a new e-mail message in Oracle Beehive Webmail. You must be using the Mozilla Firefox browser to use this zimlet and Firefox extension.

The following steps describe how to download the extension on a Firefox browser.

To download the Firefox Extension for drag-and-drop functionality:

1. Verify that you are using Mozilla Firefox as your Web browser.
2. Navigate to the Zimbra Gallery:

```
http://gallery.zimbra.com/gallery.php?act=viewProd&productId=68
```

3. Follow instructions on the Zimbra Gallery Web site to download the Firefox extension `ZimbraDnD.xpi` for this zimlet.

Note: Contact your system administrator for help with installing this zimlet and Firefox extension. Once installed, your system administrator must enable the zimlet in your Oracle Beehive Webmail account preferences.

4. After your system administrator has enabled the zimlet, the drag-and-drop zimlet will appear in your Oracle Beehive Webmail Overview pane under **Zimlets**.
5. With a new e-mail message (Compose) window open, select a file and drag and drop it into the open window.

Ensuring Address Book Preferences Take Effect

Whenever you make changes to preferences in your Oracle Beehive Webmail address book, save your changes, then log off, and then log on again.

It is necessary to log off and log on again because the application may not reload your settings dynamically. Thus, your changes will not take effect until after logging back on when all preferences are reloaded.

To ensure your address book preferences take effect:

1. On the upper right of your Oracle Beehive Webmail Web page, click **Log Out**.
2. Log on, then open your address book. Your preferences should now reflect your changes.

Set/Change Country and Time Zone

The Beehive Webmail Client displays all time based information using the time zone set on your desktop. To avoid confusion, use the same settings for your desktop time zone and the time zone in your Beehive Webmail Client. See the Beehive Webmail Client Online Help for more information on setting time zone in the Beehive Webmail Client.

The time zone setting in Beehive Central is used for meeting reminders and notifications. See the Oracle Beehive Central Online Help for more information on time zone setting in Oracle Beehive Central.

Troubleshooting and Limitations

The section includes the following troubleshooting topics and limitations:

- [Why doesn't the exception to my recurring meeting series appear as it does in Oracle Beehive Extensions for Outlook?](#)
- [I used another Beehive client to define document sharing. Why aren't they enabled in Oracle Beehive Webmail?](#)
- [My address book displays the incorrect number of contacts on each page](#)
- [Why am I unable to view/ modify a team workspace event with groups?](#)

Why doesn't the exception to my recurring meeting series appear as it does in Oracle Beehive Extensions for Outlook?

When you open an exception to a recurring meeting series in Oracle Beehive Webmail, the recurrence rule is not displayed. While not unexpected, this functionality is inconsistent with Oracle Beehive Extensions for Outlook, which does display the recurrence rules to an exception in a series.

I used another Beehive client to define document sharing. Why aren't they enabled in Oracle Beehive Webmail?

If you have used various Oracle Beehive clients to defined document sharing, some documents or folders of the sharer's Personal Workspace, which were not explicitly shared, may not be accessible. Oracle Beehive recommends using the Oracle Beehive Webmail client when sharing documents or folders with other Oracle Beehive Webmail users. You can also use the Access Control Center in Oracle Beehive Central to define sharing permissions.

Note: Revoking share privileges can have unexpected results if the target user is signed in to Oracle Beehive Webmail at the time of revoking the share privileges. In such cases, new share properties will be updated the next time the target user signs in.

My address book displays the incorrect number of contacts on each page

When setting preferences to display a certain number of contacts per page, search results may show a different page range. For example, if the preference is set at 100 contacts per page, the first page of results may be 1-59, and the second page may show 101-118. Additionally, contacts on subsequent pages may be duplicates to those shown on the first page.

Why am I unable to view/ modify a team workspace event with groups?

When attempting to add a group by typing the group's e-mail as an attendee to an existing team workspace event, the team workspace e-mail appears as an external attendee with no corresponding event in the team workspace calendar. Similarly, when an existing event is viewed in a team workspace calendar, no team workspace attendees are shown in the attendee area.

Note: If you are not a member of a team workspace, how you view and modify team workspace events may be different, depending on which time management application you are using. This process is not specific to Oracle Beehive Webmail, and occurs using any other Oracle Beehive-supported time management application, whenever the user is not a member of the team workspace.

Known Issues

This section contains information on the known issues in Oracle Beehive Webmail. The issues are grouped by related items:

- [Beehive Webmail Client Known Issues](#)
- [E-Mail, Notifications, and Search Known Issues](#)
- [Calendar/Event Scheduling Known Issues](#)
- [Sharing/Delegation Known Issues](#)
- [Address Book, Global Address List, and Contacts Known Issues](#)
- [Other Oracle Beehive Webmail Known Issues and Limitations](#)

Beehive Webmail Client Known Issues

This section describes the following related issues:

- [Beehive Webmail Client User Interface Contains Known Issues Requiring Customizations for Oracle Beehive](#)
- [Beehive Webmail Client User Interface May Not Translate Some Characters When Using Non-English Language in Browsers](#)
- [MS Windows Server 2008: Normal \(Non-admin\) User Cannot Connect To Online Support and Issues Using Some Beehive Components](#)

Beehive Webmail Client User Interface Contains Known Issues Requiring Customizations for Oracle Beehive

Bug 7153295. This is a base bug created to track all related known issues requiring further improvements in the (non-Oracle) code to further customize the Beehive Webmail Client user interface for integration with Oracle Beehive.

Beehive Webmail Client User Interface May Not Translate Some Characters When Using Non-English Language in Browsers

Bug 7597384. When a browser's language preference is set to a non-English language, the Beehive Webmail Client user interface does not translate some English characters in e-mail messages to the specified language.

MS Windows Server 2008: Normal (Non-admin) User Cannot Connect To Online Support and Issues Using Some Beehive Components

Bug 14174731, 14174031. MS Windows Server 2008: normal (non-admin) user cannot connect to online support and issues using some Beehive components. This is generic to all web clients accessed from Internet Explorer 9 on Windows Server 2008 using the default Internet settings. To avoid this issue, add the Oracle Beehive host to the list of Trusted Sites. From the Tools menu, select **Internet Options**. Under the Security tab, select **Trusted sites** and click **Sites**. Add the Oracle Beehive server website as a trusted site.

E-Mail, Notifications, and Search Known Issues

This section describes the following related issues:

- [Oracle Beehive Webmail Does Not Display Undeleted E-Mail Messages in Sorted Order](#)
- [Oracle Beehive Webmail Displays the Total Number of Messages in the Drafts folder and Not the Unread Messages](#)
- [Oracle Beehive Webmail Adds Blank Contact if Added from E-Mail VCard Attachment](#)
- [Oracle Beehive Webmail Unable to Read Delivery Service Notification E-Mail](#)
- [Oracle Beehive Webmail May Return Different "Withdrawn" Notifications](#)
- [Oracle Beehive Webmail Does Not Provide Option to Send E-Mail Messages with Priority](#)
- [Sorting Options on Search Results Limited/Unpredictable in Oracle Beehive Webmail](#)
- [Oracle Beehive Webmail Personal Contacts Search Limited to Name and E-Mail Only](#)
- [Pagination Dynamically Responds to New E-Mail and Deletion](#)
- [Oracle Beehive Webmail Does Not Support Sorting on Recipients in the Sent Items Folder](#)
- [Email Tooltip Displays "This Message Is Empty" For E-Mails With HTML Text Only](#)

Oracle Beehive Webmail Does Not Display Undeleted E-Mail Messages in Sorted Order

Bug 8435267. If a user manually moves messages to *Inbox*, *Sent Items*, *Trash*, or *Drafts* folders, the messages will appear at the top for a period of one hour, after which they will be sorted correctly. This is intended behavior due to caching in Oracle Beehive Webmail. While caching can be turned off, it will significantly degrade performance, and is not recommended.

Oracle Beehive Webmail Displays the Total Number of Messages in the Drafts folder and Not the Unread Messages

Bug 8420636. The *Drafts* folder in Oracle Beehive Webmail displays the total number of messages next to the folder in the left pane and not the unread messages in the folder. This is because the concept of unread/read messages does not exist for the *Drafts* folder. For the other folders, *Inbox*, *Sent Items*, and *Junk E-mails*, the total number of unread messages is displayed next to the folder in the left pane.

Oracle Beehive Webmail Adds Blank Contact if Added from E-Mail VCard Attachment

Bug 8201399. A blank contact <no name> appears as a new contact in the Oracle Beehive Webmail address book when the contact is added from an e-mail VCard (VCF) attachment.

Oracle Beehive Webmail Unable to Read Delivery Service Notification E-Mail

Bug 7650398. Unreadable Delivery Service Notifications may be received. Typically, users should be able to view these types of notifications.

Oracle Beehive Webmail May Return Different “Withdrawn” Notifications

Bug 7614719. E-mail messages received as *Withdrawn* notifications may vary, and may be received as a new meeting containing `This withdrawn notification mail includes:` or titled *Meeting Withdrawn*.

Oracle Beehive Webmail Does Not Provide Option to Send E-Mail Messages with Priority

Bug 7419106. There is currently no option in Oracle Beehive Webmail that allows users to send an e-mail message with a priority flag.

Sorting Options on Search Results Limited/Unpredictable in Oracle Beehive Webmail

Bug 7259976. For content and free-form searches, search results may be limited to relevance, and searching by date received may be unsuccessful. For users searching meta data, the default sort criteria is most recent first. However, custom sorting is currently implemented.

Oracle Beehive Webmail Personal Contacts Search Limited to Name and E-Mail Only

Bug 7228173. A search on criteria other than a name or e-mail for a contact in a user's personal contacts in Oracle Beehive Webmail yields no results. Users should be able to search personal contacts for other searchable criteria, such as the city in an address, or a phone number.

Pagination Dynamically Responds to New E-Mail and Deletion

Bug 7228036. If a user views, for example, the third page of an e-mail while new messages arrive and deletes messages from the current page, then messages are duplicated in the folder list on the current page. Pagination should respond to the new

messages and re-adjust the current display accordingly. This occurs only if no new messages arrive at the same time.

Oracle Beehive Webmail Does Not Support Sorting on Recipients in the Sent Items Folder

Bug 7259780. There is currently no option in Oracle Beehive Webmail that allows users to sort e-mails by recipients in the Sent items folder. Using this option displays incorrect results.

Email Tooltip Displays "This Message Is Empty" For E-Mails With HTML Text Only

Bug 8577888. If an e-mail contains HTML text only and no plain text, the e-mail tooltip displays "This message is empty" even though the e-mail message has content present in it. This is a known limitation with Oracle Beehive Webmail.

Calendar/Event Scheduling Known Issues

This section describes the following related issues:

- [Extra Spaces in Calendar or Task Folder Names May Appear Corrupted](#)
- [Oracle Beehive Webmail Does Not Support Automatic Refresh Other Than on E-Mail and Calendar Events](#)
- [Oracle Beehive Webmail Displays Inconsistent Results when Scheduling Meetings with Unexpected Resource Conflict](#)
- [Oracle Beehive Webmail Returns Error After Resources Requiring Approval are Added to Events](#)

Extra Spaces in Calendar or Task Folder Names May Appear Corrupted

Bug 8257745. If a Calendar or Task folder is created with spaces in the name (for example: 1 2 3 4 5 Calendar), the extra spaces appear as letters and symbols (such as: 1 2 3 4 5 Calendar).

Oracle Beehive Webmail Does Not Support Automatic Refresh Other Than on E-Mail and Calendar Events

Bug 7656709. If a new folder is created in Mozilla Thunderbird, for example, the folder is not visible in Oracle Beehive Webmail until the user refreshes the page.

Oracle Beehive Webmail Displays Inconsistent Results when Scheduling Meetings with Unexpected Resource Conflict

Bug 7611474. If two meetings are created with overlapping time intervals, in which a resource was added to the first meeting, an error Resource for this time interval has already been booked by other Appointment is displayed. When the second meeting is opened, the resource is displayed, even after refreshing the page. However, the resource then disappears when the same appointment is re-opened.

Oracle Beehive Webmail Returns Error After Resources Requiring Approval are Added to Events

Bug 8231444. Resources that require approval are added to the meetings (without permission) following a warning. Further, meetings which give a resource Access

denied warning do not appear in the calendar. Despite this, the details are saved and appear when selected from the calendar. Use your browser's Refresh function to clear outdated event information. Additionally, meetings which are not saved in the Detail view are saved in the Quick view mode when a subject is added.

Sharing/Delegation Known Issues

This section describes the following related issues:

- [Delegate Access Level Overrides All Other Sharing Access Settings](#)
- [Oracle Beehive Webmail May Display Save Button on Read-Only View of Shared Task](#)
- [Oracle Beehive Webmail May Fail When Tags are Added to Shared Folder E-Mail](#)
- [E-Mail Flagged in a Shared Folder Does Not Synchronize](#)
- [Oracle Beehive Webmail Returns No Search Results on E-Mail Containing Shared Items](#)
- [Sub-folders May Still Be Accessible After Parent Folder is No Longer Shared](#)
- [Oracle Beehive Webmail Returns Incorrect Error in Shared/Delegated Calendar if Permissions are Removed During Session](#)
- [Accept/Decline Options Do Not Appear in E-Mail Notifications on Shared Control Actions](#)
- [Lost E-Mail Message May Occur After Moving From Trash to Shared Folder](#)
- [Unable to Perform Various Shared Calendar Operations](#)

Delegate Access Level Overrides All Other Sharing Access Settings

Bug 8258821. When a user is granted both sharing and delegation permissions, the Folder's properties indicates that the user has **View, Edit, Add, Remove, Accept,** and **Decline** permissions. However, the user is unable to execute write operations.

Oracle Beehive Webmail May Display Save Button on Read-Only View of Shared Task

Bug 7661951. When a user with shared control **Viewer** permissions opens a (read-only) shared task item, the **Save** button may appear on an Edit page for the shared task item. Oracle Beehive Webmail does not respond. Read-only items should not be editable or saved by a shared user with viewer rights.

Oracle Beehive Webmail May Fail When Tags are Added to Shared Folder E-Mail

Bug 7626880. Users granted shared control with **Viewer** permission are sometime unable to add tags to an e-mail in a shared folder. Typically, tags and flags in Oracle Beehive are designed to allow users to add their own private annotations to a read-only shared item.

E-Mail Flagged in a Shared Folder Does Not Synchronize

Bug 7604677. If an e-mail is flagged by the owner of a shared folder, the e-mail message does not synchronize to the shared user's shared folder.

Oracle Beehive Webmail Returns No Search Results on E-Mail Containing Shared Items

Bug 7574073. When searching e-mail in Oracle Beehive Webmail and selecting **Include shared items**, no results are returned.

Sub-folders May Still Be Accessible After Parent Folder is No Longer Shared

Bug 7573192. When a user shares an e-mail *Inbox* folder (containing sub-folders) with another user, then revokes permission to the parent *Inbox* folder, the shared user may still be able to view the link to the sub-folder. Typically, users should no longer have access to any sub-folders of a revoked shared folder.

Oracle Beehive Webmail Returns Incorrect Error in Shared/Delegated Calendar if Permissions are Removed During Session

Bug 7354357. An incorrect error message appears when a delegate is performing a task on a delegated calendar while the owner is revoking shared permissions. An error message `A network service error has occurred` is displayed.

Accept/Decline Options Do Not Appear in E-Mail Notifications on Shared Control Actions

Bug 7688771. After designating shared control permissions of folders with another user and sending an e-mail notification, upon opening, the recipient's message does not have the **Accept/Decline** buttons.

Lost E-Mail Message May Occur After Moving From Trash to Shared Folder

Bug 7668450. An e-mail message may be lost after moving the message from the *Trash* folder to a shared folder. However, the e-mail message may still be searched and found through performing a content search.

Unable to Perform Various Shared Calendar Operations

Bug 7319772. In Oracle Beehive Webmail (client and server), the system may not be able to perform status change operations on a shared calendar appointment, such as *Accept*, *Decline*, *Tentative*, until users click **Refresh** for each status.

Address Book, Global Address List, and Contacts Known Issues

This section groups the following related issues:

- [Oracle Beehive Webmail Does Not Display Address Books Outside of Default Address Books](#)
- [Address Book Created in Oracle Beehive Extensions for Outlook Does Not Appear](#)
- [Address Book Folder Hierarchy Inconsistent Between Beehive Clients](#)
- [Contacts Cannot be Selected After Using Drag-and-Drop Function to Add Tags without a Refresh](#)
- [Oracle Beehive Webmail May Create Separate Contacts for Group Members When Created from Oracle IM](#)

Oracle Beehive Webmail Does Not Display Address Books Outside of Default Address Books

Bug 7420254. Oracle Beehive Webmail normally displays the default address book and any sub-address books, does not display address books if they are outside of the default address book in a personal workspace. If a sub-address book was created outside of the default address book using Oracle Beehive Extensions for Outlook, the same sub-folder is not visible in Oracle Beehive Webmail.

To create a sub-address book, you must create a (root) address book directly within your personal workspace, then create another address book within the same folder hierarchy.

Address Book Created in Oracle Beehive Extensions for Outlook Does Not Appear

Bug 7389078. When a user creates an address book in Oracle Beehive Extensions for Outlook, the address book may not be visible in Oracle Beehive Webmail.

Address Book Folder Hierarchy Inconsistent Between Beehive Clients

Bug 7231652. Oracle Beehive Webmail displays Address Book folder hierarchy on a slightly different level than in Oracle Beehive Extensions for Outlook (where e-mailed Contacts and other user-created folders are within the Address Book's Contacts folder). In Oracle Beehive Webmail, contacts are displayed at the same hierarchical level as e-mailed contacts and user-created folders within the Address Book.

Contacts Cannot be Selected After Using Drag-and-Drop Function to Add Tags without a Refresh

Bug 8264097. When users add a tag to a contact using drag-and-drop functionality, the contact cannot be selected unless the browser is refreshed. To select the contact, use your browser's refresh function.

Oracle Beehive Webmail May Create Separate Contacts for Group Members When Created from Oracle IM

Bug 7676152. When a contact is created, and that contact is a member of a group, a separate contact is created automatically if the group is created from Oracle Instant Messenger (IM).

Other Oracle Beehive Webmail Known Issues and Limitations

This section groups the following related issues:

- [Browser Crashes When Messages are Deleted \(or Moved\)](#)
- [Oracle Beehive Webmail Does Not Save Shortcut Preferences](#)

Browser Crashes When Messages are Deleted (or Moved)

Bugs 9264412 and 9264869. The Mozilla Firefox browser may crash when users have the Skype plug-in installed on their system, while deleting (or moving) 100 or more e-mail messages. This occurs in environments running Firefox 3.5.x, with Skype plug-ins, while deleting or moving 100 or more e-mail messages using Oracle Beehive Webmail 1.5.x. As a workaround, disable the Skype plug-in.

Oracle Beehive Webmail Does Not Save Shortcut Preferences

Bugs 8235764, 8235498, 7382927, 7484617, 7259850, 7259969, 7259965, 7259975, 7259981, 7648334, and 7120559. In Preferences, customized shortcuts, including tag and mailfolder shortcuts, are not saved after adding.

Resolved Issues

This section includes the following issues that have been resolved in this release (grouped by related issues).

- [E-Mail, Notifications, Search-Related Resolved Issues](#)

- [Calendar/Event Scheduling Resolved Issues](#)
- [Sharing/Delegation Resolved Issues](#)
- [Address Book, Global Address List, and Contacts Resolved Issues](#)
- [Other Oracle Beehive Webmail Resolved Issues](#)

E-Mail, Notifications, Search-Related Resolved Issues

This section describes the following resolved issues related to E-Mail, Notification and Search items:

- [Search Returns E-Mail Messages Which Were Previously in the Specified Folder](#)
- [Oracle Beehive Webmail Cannot Delete Messages From Trash When Marked as “Junk”](#)
- [Extra “Rescheduled” Notifications May Be Sent When Modifying Recurring Events](#)
- [Oracle Beehive Webmail Sends Event E-Mail Notifications to All Attendees When Only One Attendee is Added/Removed](#)

Search Returns E-Mail Messages Which Were Previously in the Specified Folder

Bug 8439501. When a user moved an e-mail message from any folder, then searched Inbox content, the message appeared to be from another location, even though it was previously in the Inbox before it was moved.

Oracle Beehive Webmail Cannot Delete Messages From Trash When Marked as “Junk”

Bug 8265689. Messages were not deleted when users marked them as *Junk* then attempted to delete the messages.

Extra “Rescheduled” Notifications May Be Sent When Modifying Recurring Events

Bug 7453710. If a user modified a recurring event by opening the event series, and changed the start/end time, or chose to end the event after a certain number of occurrences, attendees receiving the rescheduled notification would receive multiple e-mail notifications.

Oracle Beehive Webmail Sends Event E-Mail Notifications to All Attendees When Only One Attendee is Added/Removed

Bug 7194771. When a meeting organizer added or removed an attendee on an event, Oracle Beehive Webmail incorrectly sent an e-mail notification to all attendees for the event, even if **Send updates only to added or removed attendees** was selected.

Calendar/Event Scheduling Resolved Issues

This section groups the following resolved issues related to calendar items and event scheduling:

- [Attachment Names in Calendar Items Containing Non-English and NLS Characters May Appear Corrupted](#)
- [Oracle Beehive Webmail May Not Display Resource Calendar to Resource Approvers](#)

- [Oracle Beehive Webmail Receives Opposite Recurring Rule Setting in Calendar Events Than Those Set in Oracle Beehive Extensions for Outlook](#)

Attachment Names in Calendar Items Containing Non-English and NLS Characters May Appear Corrupted

Bug 8257693. When files with names containing non-English and NLS characters were attached to calendar events, those file names could have appeared corrupted when viewed in Oracle Beehive Webmail. Essentially, Oracle Beehive Webmail may have replaced non-English and NLS characters in the file names with other characters. Despite this, users could still open and work with attachments where the file names appeared to be corrupted.

Oracle Beehive Webmail May Not Display Resource Calendar to Resource Approvers

Bug 7684797. After logging on, a resource approver could not see the resource calendar as a delegated calendar.

Oracle Beehive Webmail Receives Opposite Recurring Rule Setting in Calendar Events Than Those Set in Oracle Beehive Extensions for Outlook

Bug 7629319. Recurring rules set using Oracle Beehive Extensions for Outlook was producing the opposite behavior in Oracle Beehive Webmail. Despite this, users could still create appointments correctly with rules set in Oracle Beehive Extensions for Outlook.

Sharing/Delegation Resolved Issues

This section groups the following resolved issues related to sharing and delegation:

- [Oracle Beehive Webmail Returns Error on Existing Shared Calendar When “Deny All” Permission is Set using Beehive Central](#)
- [Oracle Beehive Webmail Returns Unknown Error When Accepting Shared Folder That Has Been Deleted](#)
- [Error Results When Shared Folders are Moved from Shared Hierarchy to Another Workspace](#)
- [E-Mail Address in “To” Line of Share E-Mail Notification May Appear Corrupted](#)
- [Oracle Beehive Webmail Event Editor May Be Displayed for Read-Only Events](#)
- [Messages Moved from Shared Control User’s Folder May Be Counted as Unread](#)
- [Error Results After Shared Users Empty Shared E-Mail Folder](#)
- [Oracle Beehive Webmail May Incorrectly Display Shared Folder Information](#)
- [Network Error Results When Adding Attachments to Share Notification E-mail](#)
- [Calendar and Events May Still Appear After Permission Revoked](#)
- [Workspace Calendar Sharing Permission May Apply to All Calendars in that Workspace](#)
- [Incorrect View Mode Appears After Selecting Shared Events on Calendar Link](#)
- [Grantee May Still Be Able to View Shared Folder Content After Permissions Revoked](#)
- [Shared E-Mail Does Not Disappear After Accepting or Declining Share Permissions](#)

Oracle Beehive Webmail Returns Error on Existing Shared Calendar When “Deny All” Permission is Set using Beehive Central

Bug 8224963. A network error resulted after a designated shared user refreshed Oracle Beehive Webmail after shared control permission was set/changed to **Deny All** in Beehive Central.

Oracle Beehive Webmail Returns Unknown Error When Accepting Shared Folder That Has Been Deleted

Bug 7686104. An unknown error occurred when a user who had been granted shared control permissions accepted the shared e-mail folder which had been permanently deleted by the owner.

Error Results When Shared Folders are Moved from Shared Hierarchy to Another Workspace

Bug 7685585. A network service error results if a user with certain **Viewer** or **Manager** shared control permissions moves a folder or sub-folder of the owner’s shared folder to another location.

E-Mail Address in “To” Line of Share E-Mail Notification May Appear Corrupted

Bug 7684744. When a user edited share permissions then composed an e-mail in a new window, the e-mail address would appear corrupted.

Oracle Beehive Webmail Event Editor May Be Displayed for Read-Only Events

Bug 7684196. The Event Editor could be opened unexpectedly to edit a shared event without share permission.

Messages Moved from Shared Control User’s Folder May Be Counted as Unread

Bug 7651375. When e-mail folders were shared with another user with **Manager** permission, and the user moved some messages from the *Inbox* folder to the shared folder, the shared user’s messages were counted as unread in the total number of unread messages.

Error Results After Shared Users Empty Shared E-Mail Folder

Bug 7626737. A network service error would occur when a user with *Manager* shared control permissions emptied a shared e-mail folder.

Oracle Beehive Webmail May Incorrectly Display Shared Folder Information

Bug 7605293. When a folder was shared with both a valid and invalid user at the same time, after sharing, the valid user information was not added to the folder’s properties. However, the folder would actually have been shared with the valid user.

Network Error Results When Adding Attachments to Share Notification E-mail

Bug 7605061. When a user added an attachment to a share notification e-mail, a network error occurred, preventing the user from adding the attachment.

Calendar and Events May Still Appear After Permission Revoked

Bug 7597724. Users may still have been able to see shared calendar and events, even after their permissions were revoked. This may also have occurred with new events created after permissions were revoked from the shared calendar.

Workspace Calendar Sharing Permission May Apply to All Calendars in that Workspace
Bug 7721665. Sharing permissions granted to a user may have incorrectly been extended to other calendars after the owner granted sharing permissions to only one calendar.

Incorrect View Mode Appears After Selecting Shared Events on Calendar Link

Bug 7683840. If a field in the meeting editor was modified, then saved, the view mode may unexpectedly have appeared, rather than the meeting editor.

Grantee May Still Be Able to View Shared Folder Content After Permissions Revoked

Bugs 7610798, 7757578. After revoking permissions previously granted to a shared user, a grantee may unexpectedly still have been able to view shared folder content.

Shared E-Mail Does Not Disappear After Accepting or Declining Share Permissions

Bug 7608412. In Oracle Beehive Webmail, when an e-mail folder, task, or calendar had been shared, the grantee received an e-mail message with the subject **Share created**. When the grantee opened the message after accepting, or rejecting the e-mail, the e-mail did not always disappear automatically.

Address Book, Global Address List, and Contacts Resolved Issues

This section describes the following resolved issues related to address books, the Global Address List, and contacts:

- [Oracle Beehive Webmail May Not Allow Creating Contacts in Delegated Address Book](#)
- [Network Error Results When Attempting to Move Address Books within Address Books](#)
- [Renaming a Group From XMPP Client Results in Empty Group in Oracle Beehive Webmail](#)

Oracle Beehive Webmail May Not Allow Creating Contacts in Delegated Address Book

Bug 8239853. Access may have been denied when creating contacts from the link to a delegated address book, even with all manage permissions.

Network Error Results When Attempting to Move Address Books within Address Books

Bug 7600307. Network error occurred when a user attempted to drag and drop an address book folder into another address book folder.

Renaming a Group From XMPP Client Results in Empty Group in Oracle Beehive Webmail

Bug 7594571. An empty group would appear in the *Contacts* folder in Oracle Beehive Webmail as a result of renaming a group from an XMPP client.

Other Oracle Beehive Webmail Resolved Issues

This section describes the following resolved issues for other Oracle Beehive Webmail-related items:

- [Oracle Beehive Webmail May Show Misleading Quota Information](#)
- [Dates Set in a USS Client May Be Changed When Using Oracle Beehive Webmail](#)

- [Beehive Webmail Client Fails to Load When CRS is Stopped on One RAC Node](#)

Oracle Beehive Webmail May Show Misleading Quota Information

Bug 8465458. After a user sent an e-mail, the quota progress bar reflected incorrect information in the Tool Tip.

Dates Set in a USS Client May Be Changed When Using Oracle Beehive Webmail

Bug 8244502. Dates were changed when set in USS then opened in Oracle Beehive Webmail. Typically, USS and Oracle Beehive Webmail should show the same dates.

Beehive Webmail Client Fails to Load When CRS is Stopped on One RAC Node

Bug 8228946. When logging on to Beehive Webmail Client, and when Cluster Ready Services (CRS) is stopped on one of the RAC nodes, the Beehive Webmail Client would freeze while loading the page and return an internal server error.

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

Access to Oracle Support

Oracle customers have access to electronic support through My Oracle Support. For information, visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

Oracle Beehive Webmail Help, Release 2 (2.0.1.7)
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