# Oracle® Communications Billing and Revenue Management

LDAP Manager

Release 7.5

E16709-09

December 2019



Oracle Communications Billing and Revenue Management LDAP Manager, Release 7.5

F16709\_00

Copyright © 2011, 2019, Oracle and/or its affiliates. All rights reserved.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are "commercial computer software" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

# Contents

Pr	eface	vii
	Audience	. vii
	Accessing Oracle Communications Documentation	. vii
	Documentation Accessibility	. vii
	Document Revision History	. vii
1	About LDAP Manager	
	How LDAP Manager Works	1-1
	About Setting Up Your LDAP Integration	1-2
2	Mapping Data between LDAP Data Manager and Your Directory Server	
	About the LDAP Data Manager	2-1
	LDAP Data Manager API and Mapping Files	2-1
	LDAP Data Manager Data Types	2-1
	LDAP Data Manager Mapping Files	2-2
	Sample Mapping File	
	LDAP Data Manager Class and Subclass Mapping Restrictions	2-5
	LDAP Data Manager Supported Operations	2-5
	LDAP Data Manager Unsupported Operations	
	LDAP Data Manager Predefined Mapping Schemes	
	Understanding the BRM Object Model	
	Replicatable User Objects (/r_user)	
	Replica User Objects	
	Understanding the Channel Framework	
	About Channels and Data Propagation	
	Channel Object Composition	
	Channel Event Composition	
	About Channel Families	
		2-10
	About Channel Publishing Mode	2-11
		2-11
	1 – 0	2-13
		2-15
	0 0	2-16
	Example of Publishing a Channel Family	2-17

	About Setting Replicatable Objects as Consumers	2-18
	Tracking New Account Creation	2-19
	Tracking modifications to accounts	2-19
	Tracking service creation	2-19
	Tracking modifications to services	2-19
	Understanding the Replication Policy Push Operation	2-19
	Understanding the Replication Module	2-20
	Replication Policy Default Implementation	2-21
	Defining the User Mapping Scheme	2-22
	Related /account and /service Opcodes	2-26
	Determining the /r_user Object Class Attributes	2-27
	Creating the ruser Object Class in the Directory Server	2-29
	Defining the One-to-One Mapping Scheme	
	One-to-One Mapping File Example	2-30
	Changing the Replication Policy for the One-to-One Mapping Scheme	2-32
3	Managing the Directory Server Organization	
	About Managing Directory Server Entries	3-1
	Semantics for the LDAP Modify Operation	
	Distinguished Name Field and the DN Flags Field	3-2
	The Location Field	
	Creating Directory Server Entries	3-3
	Distinguished Name Control Logic for PCM_OP_CREATE_OBJ	
	Pre-Existing Distinguished Names	3-4
	Supplying Distinguished Names	
	Not Supplying Distinguished Names	
	Understanding Matching Rules for Distinguished Names	
	Using Static Controls for DNs	3-5
	Using Dynamic Controls for DNs	
	Deleting Directory Server Entries	3-5
	Changing Directory Server Entries	
	Adding Attributes to an Existing Directory Server Entry	
	Deleting Attributes from an Existing Directory Server Entry	
	Renaming Directory Server Entries	
	Creating Subclass Objects in the Directory Server	
	Creating Related Entries Under One Node	
	Specifying Directory Tree Entries	
	Using a Complete Distinguished Name	
	Using a Prefixed Distinguished Name	
	Using a Parent Distinguished Name (Create Operation Only)	3-13
	Overriding the Base DN Location	
	Reading and Searching for Directory Server Entries	
	Reading Objects from the Directory Server	
	Object Read examples	3-15
	Reading Attributes from the Directory Server Entry	3-15
	Attribute Read Examples	
	Searching the Directory Server for Entries	3-16

	Setting the Search Scope	. 3-17
	Specifying the Base DN	. 3-18
	Searching from Different Locations	
	Example Service Storable Class Tree and Search	
	Using the Sample LDAP Search Filters	
	LDAP Search Limitations	
	Testing Directory Server Connections	. 3-20
	BRM LDAP Profile Object	
4	Installing LDAP Manager	
	System Requirements	4-1
	Software Requirements	4-1
	Installing LDAP Manager	4-2
	Uninstalling LDAP Manager	4-3
5	Configuring LDAP Manager	
	Configuring the LDAP Data Manager	5-1
	Setting Up the Mapping File	5-1
	Setting Up the Directory Server	
	Editing the LDAP Data Manager Configuration File	
	Configuring the Connection Manager for LDAP Manager	
	Configuring the LDAP Data Manager for Multiple Schemas	
	Configuring the LDAP Data Manager with Different LDAP Data Manager Pointers	
	Configuring Event Notification for LDAP Manager	
	Loading the LDAP Price List	
	Configuring the Channel Framework	
	Configuring the pin_channel_export Utility	
	Configuring Channel Definitions	
	Loading Channel Definitions into the BRM Database	
	Saving Channel Definitions to a File	
	Enabling Secure Communication between LDAP Manager and LDAP Directory Servers	
<b>)</b>	Customizing Your BRM LDAP Environment	
	Exporting Additional Data to the Directory Server	6-1
	Exporting Additional Data to the Directory Server	
	Exporting Additional Fields from Objects	
		6-1
	Exporting Additional Fields from Objects	6-1 6-2
7	Exporting Additional Fields from Objects  Tracking Additional Changes to /account or /service Objects	6-1 6-2
7	Exporting Additional Fields from Objects	6-1 6-2 6-3
7	Exporting Additional Fields from Objects	6-1 6-2 6-3
7	Exporting Additional Fields from Objects  Tracking Additional Changes to /account or /service Objects  Exporting New Service Types  Troubleshooting Your BRM LDAP Environment  Checking for Event Errors and Recovering from Failure	6-1 6-2 6-3 7-1
7	Exporting Additional Fields from Objects  Tracking Additional Changes to /account or /service Objects  Exporting New Service Types  Troubleshooting Your BRM LDAP Environment  Checking for Event Errors and Recovering from Failure  Verifying Event Creation by Running testnap  Status Values for Channel Events	6-1 6-2 6-3 7-1 7-1
7	Exporting Additional Fields from Objects	6-1 6-2 6-3 7-1 7-1 7-2

	Case or Spelling Mismatches in Attribute Names	7-3
	Object Classes or Attributes are Missing in the Directory Server	7-4
	Object Class Attributes Undefined in the Directory Server	7-4
	Attribute Used in Mapping File is Undefined in the Directory Server	7-4
	Directory Server Object Class is Created without Its Required Attributes	7-4
	No Such Object Errors	7-5
8	LDAP Manager Utilities	
	load_channel_config	8-2
	pin_channel_export	8-4

# **Preface**

This book provides an overview about how to integrate Oracle Communications Billing and Revenue Management (BRM) LDAP Manager with your LDAP directory server.

### **Audience**

This document is intended for developers and system administrators.

### **Accessing Oracle Communications Documentation**

BRM documentation and additional Oracle documentation; such as Oracle Database documentation, is available from Oracle Help Center:

http://docs.oracle.com

Additional Oracle Communications documentation is available from the Oracle software delivery Web site:

https://edelivery.oracle.com

# **Documentation Accessibility**

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at

http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

#### **Access to Oracle Support**

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit

http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info or visit http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs if you are hearing impaired.

# **Document Revision History**

The following table lists the revision history for this book.

Version	Date	Description
E16709-01	November 2011	Initial release.

Version	Date	Description	
E16709-02	May 2012	Documentation updates for BRM 7.5 Patch Set 1.	
		<ul> <li>Made minor formatting and text changes.</li> </ul>	
E16709-03	March 2013	Documentation updates for BRM 7.5 Patch Set 4.	
		<ul> <li>Replaced multidatabase information with multischema information.</li> </ul>	
E16709-04	August 2013	On HP-UX IA64, BRM 7.5 is certified as of BRM 7.5 Patch Set 5.	
		Documentation added for HP-UX IA64.	
E16709-05	February 2014	Documentation updates for BRM 7.5 Patch Set 7.	
		<ul> <li>Made minor formatting and text changes.</li> </ul>	
E16709-06	August 2014	Documentation updates for BRM 7.5 Patch Set 9.	
		<ul> <li>Made minor formatting and text changes.</li> </ul>	
E16709-07	January 2015	Documentation updates for BRM 7.5 Patch Set 11.	
		<ul> <li>Made minor formatting and text changes.</li> </ul>	
E16709-08	December 2016	Documentation updates for BRM 7.5 Patch Set 17.	
		<ul> <li>Added the "Enabling Secure Communication between LDAP Manager and LDAP Directory Servers" section.</li> </ul>	
E16709-09	December 2019	Documentation updates for BRM 7.5 Patch Set 23.	
		<ul> <li>Removed Netscape Directory Server SDK.</li> </ul>	

# **About LDAP Manager**

This chapter provides an overview of integrating Oracle Communications Billing and Revenue Management (BRM) LDAP Manager with your LDAP directory server.

**Important:** LDAP Manager is an optional component, not part of base BRM.

Before you integrate BRM with your LDAP directory server, you need to be familiar with the following:

- BRM.
- LDAP protocol, in particular, how your own directory server tree is organized and replicated across your network.
- C programming.
- Directory server tools.
- Object-oriented data modeling.
- Basic database knowledge.

# **How LDAP Manager Works**

Use LDAP Manager to integrate your LDAP directory server with BRM. The LDAP Manager replicates account and service data in the BRM database to the LDAP database. Changes made to the LDAP database are not replicated in the BRM database.

To send data to the LDAP directory server, LDAP Manager uses the following components:

- The replication opcode determines which BRM data is sent to the LDAP directory, and how it is structured. For more information on the replication module, see "Understanding the Replication Module".
- The channel framework sends data to the LDAP directory server either serially or in parallel, depending on your configuration. In addition, you use the channel framework to handle directory server downtime and to satisfy auditing requirements. For more information on the channel framework, see "Understanding the Channel Framework".
- The LDAP Data Manager translates data to the LDAP database format, and provides a connection between BRM and the LDAP database. For more information on the LDAP Data Manager, see "About the LDAP Data Manager".

The export application (pin\_channel\_export) propagates changes from BRM to the directory server. It synchronizes data in the BRM channel with the data in the external directory server. It includes a report and error utility, pin\_channel\_report and pin channel clear errors. For more information on the export utility, see "Configuring the pin\_channel\_export Utility".

Figure 1–1 shows how changes to data in the BRM database are sent to the LDAP directory server:

Connection LDAP Data LDAP BRM Manager Manager Directory Database (dm\_ldap) Server Replication opcode Channel opcodes

Figure 1-1 BRM Database Updates to LDAP Directory Server

# **About Setting Up Your LDAP Integration**

To set up an LDAP integration, you perform these tasks:

- Install and configure BRM and your LDAP Server, for example, Oracle Unified Directory (OUD).
- Install and configure LDAP Manager. For example, you need to configure the connections between the CM and the LDAP Data Manager. See "Installing LDAP Manager".
- Define the mapping between BRM data and LDAP data. For example, you need to specify how an account object in BRM is stored in the LDAP database. See "Mapping Data between LDAP Data Manager and Your Directory Server".
- Set up your directory server. To set up your directory server with attributes that BRM can understand, such as Portal Object ID (POID), names, addresses, currency, login, and service information, you must create a BRM object-type definition called the replicate user or **r\_user** object class in your directory server. See "Managing the Directory Server Organization".

# Mapping Data between LDAP Data Manager and Your Directory Server

This chapter describes Oracle Communications Billing and Revenue Management (BRM) LDAP Data Manager, its API and mapping files, its predefined mapping schemes, the BRM LDAP object model, the channel framework, and the replication module.

# About the LDAP Data Manager

The LDAP Data Manager translates the BRM object model to the directory server object model. It implements a subset of the standard BRM object API.

You can think of the mapping task between BRM and your directory server in these terms:

- At the lowest level, you map BRM fields to directory server attributes.
- At the next level, you map BRM classes to directory server objects.
- At the highest level, you determine the mapping scheme to use for your directory server, for example, the user mapping scheme or the one-to-one mapping scheme.

### LDAP Data Manager API and Mapping Files

The next sections describe the LDAP Data Manager API, in particular, the data types, the LDAP mapping files, class and subclass mapping restrictions, required fields, base class attributes, as well as LDAP Manager supported and unsupported operations.

### LDAP Data Manager Data Types

BRM accesses all attribute values as UTF8 strings in the directory server. You can encode the following BRM field values as strings:

- PIN\_FLDT\_INT, PIN\_FLDT\_ENUM, and PIN\_FLD\_DECIMAL are encoded as the decimal representation of their values, with each decimal digit represented by its character equivalent. For example, the number 1234 is represented by the character string 1234.
- PIN\_FLDT\_POID and PIN\_FLDT\_STR are encoded as is.
- PIN\_FLDT\_TSTAMP is encoded as the string representation of the UTC time value. By default, time stamps are encoded in their decimal format.

**Note:** You can also represent time stamps as printable strings in a more readable format. For more information, see "Configuring the Connection Manager for LDAP Manager".

PIN\_FLDT\_ARRAY fields are mapped to multivalue attributes.

**Note:** The array elements must each have only one field and the element-id is not significant. Arbitrary BRM arrays are not supported.

- PIN\_FLDT\_BINSTR fields are encoded using base-64 encoding and stored as binary values.
- PIN\_FLDT\_SUBSTRUCT, PIN\_FLDT\_BUF, PIN\_FLDT\_OBJ, and PIN\_FLDT\_ERR type fields are not supported.

### LDAP Data Manager Mapping Files

The LDAP Data Manager mapping file specifies the BRM data elements to replicate in your directory server. The mapping file maps:

- BRM classes to directory server classes.
- BRM objects to directory server entries.
- BRM fields to directory server attributes.

Figure 2–1 shows snippets of the BRM LDAP flist, the mapping file, and the directory schema and how the components correspond to each other:

BRM LDAP flist Mapping file Directory Server entries STORABLE CLASS /r\_user PIN\_FLD\_POID attribute="pinpoid" PIN FLD POID objectClass PIN\_FLD\_LOGIN PIN\_FLD\_LOGIN attribute = "uid": PIN\_FLD\_PASSWD Pinpoid = PIN\_FLD\_POID RDN\_PIECE =1; PIN\_FLD\_ADDRESS uid = PIN\_FLD\_LOGIN PIN\_FLD\_PASSWD userPassword = PIN FLD PASSWD attribute="userPassword" billingaddress = PIN\_FLD\_ADDRESS PIN\_FLD\_ADDRESS attribute="billingaddress"

Figure 2–1 BRM LDAP Flist, Mapping File and Directory Server Entries

When you install LDAP Manager, a sample mapping file (BRM\_Homelsys/ldap.idl) and the LDAP Data Manager configuration file (BRM\_Home/sys/dm\_ldap/pin.conf) are included with your installation. You use the **ldap.idl** mapping file to define your BRM LDAP mapping configuration.

The mapping file needs to match your directory server implementation. The mapping file specifies this information for each object type:

- Mapping from BRM fields to LDAP attributes, permission for attributes (mandatory/optional/system), and modify permissions (readable/writable).
- Absolute Distinguished Name (DN) suffix, which determines the location of the entry for replication purposes.

For more information on how BRM composes the DN when it creates objects, see "About Managing Directory Server Entries".

In some cases, after you set up your mapping file, you might want to override the location value in the mapping file by using BRM LDAP DN qualifiers or location parameters. For more information, see "Specifying Directory Tree Entries".

BRM field for the Relative Distinguished Name (RDN) of the entry. The LDAP Data Manager uses the RDN when you do not specify a DN during creation of the entry.

**Important:** BRM does not support RDNs composed of multiple attributes within the entry. Only one top-level, non-array field in the base class can be tagged as an RDN component.

- ObjectClass of the entry that corresponds to the object type.
- Ordered list of LDAP attributes with explicit values that are passed along when you create the entry. This is useful in LDAP environments that use inherited object classes.

In addition to the mapping file you create, you must configure the following directory server information in the LDAP Data Manager **pin.conf** file:

- Directory server port and location
- Directory server bind information
- Directory server password information
- Queue-based daemon parameters

The LDAP Data Manager authenticates itself by using a clear password (simple authentication). BRM binds to the User ID and password that you set up for your directory server. For more information on configuring BRM and LDAP components to communicate with each other, see "Installing LDAP Manager".

### Sample Mapping File

The LDAP Data Manager uses the interface description language (idl) format to map BRM classes, subclasses, and fields to directory server entries.

The LDAP Data Manager parses the mapping file when it starts. BRM determines the location of directory server entries from the mapping file for replication purposes.

Figure 2–2 shows parts of the class definitions you can create and their corresponding implementation values:

Figure 2–2 Class Definitions and Corresponding Implementation Values

```
STORABLE CLASS /r_user {
       POID PIN_FLD_POID {
             CREATE = System;
              MODIFY = System; }
       STRING PIN_FLD_LOGIN {
             CREATE = Required;
              MODIFY = Writeable;}
       ARRAY PIN_FLD_ARGS {
         STRING PIN_FLD_ARG {
             CREATE = Optional;
              MODIFY = Writeable;}
       }
}
STORABLE CLASS /r_user IMPLEMENTATION LDAPV3 {
       ATTRVAL = "objectClass: top";
       ATTRVAL = "objectClass: person";
       ATTRVAL = "objectClass: inetOrgPerson";
       ENTRY_TYPE = "ruser";
       LOCATION = "o=portal.com";
       POID PIN_FLD_POID {
              ATTRIBUTE = "pinpoid";}
       STRING PIN_FLD_LOGIN (
              ATTRIBUTE = "uid";
              RDN_PIECE = 1;}
       ARRAY PIN_FLD_ARGS {
         STRING PIN_FLD_ARG {
              ATTRIBUTE = "iparqs";
              MULTIVALUED = 1;
       }
7/11/2000 2:40 PM
```

This has two sections:

- Class definitions specify the required and optional fields, the permissions for fields (read/write), and the length for string fields.
- Implementation definitions specify directory server object classes, base location in the directory tree, attribute names for fields, and how to compose a Distinguished Name (directory's object id).

### LDAP Data Manager Class and Subclass Mapping Restrictions

The following restrictions apply to the classes and subclasses you define in the mapping file:

- Only one non-array required field in the base class can be tagged as RDN\_PIECE.
- Only a field within an array can be tagged MULTIVALUED.
- Required fields in the base class:
  - PIN\_FLD\_POID
  - PIN\_FLD\_MOD\_T
  - PIN\_FLD\_CREATED\_T
- Attributes that apply only to the base class:
  - ENTRY\_TYPE
  - **ATTRVAL**

### LDAP Data Manager Supported Operations

The LDAP Data Manager uses LDAP-specific inputs and outputs to opcodes that perform operations on a base BRM system. Therefore, if you have experience customizing BRM, calling the LDAP Data Manager opcodes is similar to calling the Oracle Data Manager (dm\_oracle) opcode.

Use the BRM and LDAP Data Manager API opcodes to perform the following data propagation tasks:

- Create entries in the directory server.
- Modify entries in the directory server.
- Delete entries in the directory server.
- Delete attributes from the directory server entry.
- Read entries from the directory server.
- Read attributes from an entry in the directory server.
- Search for entries in the directory server.
- Verify that the LDAP Data Manager and the directory server daemon/service processes are up and running and communicating with each other.

For more detailed information on these operations, including their inputs and outputs, see "LDAP Base Opcodes" in BRM Developer's Reference.

For more information on working with directory server entries, see "About Managing Directory Server Entries".

### LDAP Data Manager Unsupported Operations

LDAP Data Manager does *not* support transaction operations (PCM\_OP\_TRANS\_\*).

# LDAP Data Manager Predefined Mapping Schemes

The purpose of the mapping scheme is to replicate BRM data to your directory server. The LDAP Data Manager provides you with the following predefined mapping schemes:

- user mapping scheme Maps BRM /account and /service objects to one entry in the directory server.
- one-to-one mapping scheme Maps BRM /account and /service objects to separate entries in the directory server.

For a procedure overview of how to use the user mapping scheme, see "Defining the User Mapping Scheme". For a procedure overview of how to use the one-to-one mapping scheme, see "Defining the One-to-One Mapping Scheme".

# Understanding the BRM Object Model

Before you map BRM objects to directory server entries, you need to understand the BRM object model. The next sections describe the BRM object model and how BRM translates its data elements to directory server entries.

### Replicatable User Objects (/r user)

Both the user mapping scheme and one-to-one mapping scheme use a replicatable user object (/r\_user) class to propagate BRM information to the directory server. The /r\_user object is not an actual BRM object, but rather, an object type definition that allows the LDAP Data Manager to translate directory server information into a format that BRM can understand.

BRM objects that are replicated to the directory server are called *replicatable* objects. These can be virtual objects defined just for replication; these objects do not necessarily exist in the BRM database.

The only requirements for these replicatable objects are that they have a unique Portal object ID (POID) and that they are replicated intact to external sites. Reasons for the whole replication are:

- To preserve the object interface
- To simplify mapping to and from external implementations

For more information on BRM data types and the POID, see "Understanding the BRM Data Types" in *BRM Developer's Guide*.

### **Replica User Objects**

A replica object is a subset of the corresponding BRM /account and /service objects that you define. By default, the /r\_user replica object includes a number of the fields that make up the /account and /service objects as defined in the ldap.idl mapping file.

The replica contains enough information to point to the corresponding replicatable object, but with object IDs that are different from those of the replicatable objects. The object types must be the same.

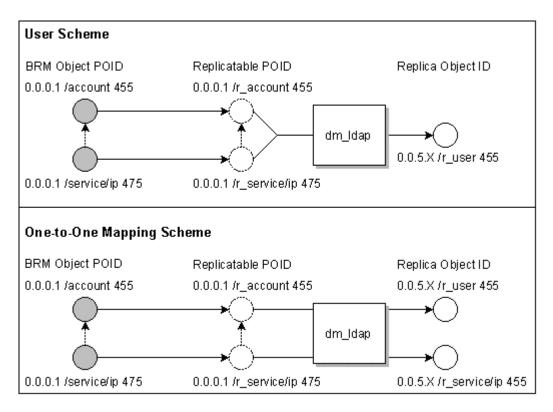
BRM maps replicas to entries in the directory server, and these entries have a pinpoid directory attribute that holds the replica object ID.

Because you cannot represent the entire /account object in the directory server, it cannot serve as a replicatable object. To locate the /account object easily, BRM creates a replicatable object with the same POID as the **/account** object, but with a different type.

For example, if you use the one-to-one mapping scheme for translation purposes, the POID of the replicatable object, such as **0.0.0.1** /r\_account **455**, is used to create a replica with the object id 0.0.5.X /r\_account 455, where the first part of the POID is the LDAP Data Manager database number and **X** is the number of the Oracle database.

Figure 2–3 shows the BRM replication scenario for both the user scheme and the one-to-one mapping scheme.

Figure 2–3 BRM Replication Scenarios

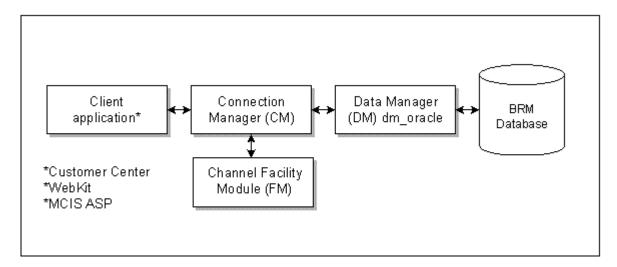


# **Understanding the Channel Framework**

By default, BRM propagates changes to the directory server by using the channel framework. You can configure BRM to export data serially or in parallel. The default is serially.

Figure 2–4 shows the BRM channel framework data flow:

Figure 2–4 BRM Channel Framework Data Flow



As changes take place within BRM through a client application (driver application), such as the addition of a new account or service, a transaction occurs within BRM and is captured as an event. After you commit the changes to the BRM database, BRM pushes the changes to the specified LDAP Data Manager in near real-time.

### About Channels and Data Propagation

BRM uses the /channel object to store configuration information for BRM channel events. A channel determines how a set of events gets published to an LDAP directory server. Channels also organize what data is transferred between the BRM database and the LDAP database by defining *suppliers* and *consumers*:

Suppliers (PIN\_FLD\_SUPPLIER\_OBJ) contain information about the BRM object that triggered the creation of the /channel\_event object. A channel definition can contain any number of suppliers.

Suppliers include the BRM database number in which the event occurred and the BRM object name. For example:

#### 0.0.0.1 /account

When an event occurs in the BRM database, the PCM\_OP\_CHANNEL\_PUSH opcode searches for all suppliers and returns a list of the channels that contain them. For each channel retrieved, it creates one /channel event object in the BRM database. This handles the case in which the same supplier is associated with multiple channels.

Consumers (PIN\_FLD\_CONSUMER\_OBJ) accept change information from suppliers, translate the change information, and call the LDAP Data Manager to propagate the changes to the directory server.

Consumers include the LDAP Data Manager (DM) to which the Connection Manager (CM) connects and the destination object name. For example:

#### 0.0.5.1 /r\_account -1

Each consumer is coupled with a reference to an opcode (PIN\_FLD\_PUSH\_ OPCODE field) that publishes the object data to the directory server. For example, 745 is the opcode reference to the PCM\_OP\_REPL\_POL\_PUSH policy opcode, which is the default push opcode.

Channels act as reliable message queues and provide retry capabilities.

#### Channel Object Composition

The **/channel** object contains the following information:

- Channel ID
- Description
- Channel family
- Channel order
- List of suppliers
- List of consumers and a per-consumer **push** opcode

For an example channel definition, see "Example channel\_config.xml File".

#### Channel Event Composition

BRM uses /channel\_event objects to track changes to a specific consumer. For example, BRM creates a **channel\_event** entry to indicate that a billing type change was made.

The **/channel\_event** object contains the following information:

- Channel ID
- Channel event ID
- Source ID
- Supplier ID
- Status

Each /channel event represents a unit of work that needs to be propagated. It contains a pointer to the object that generates the change (SOURCE\_OBJ).

#### About Channel Families

A channel family is a channel attribute that enables you to create independent groups of channels that get handled separately by the channel framework. You define a family by setting the PIN\_FLD\_FAMILY\_ID value in the /channel object.

To retrieve channel events for a channel family, run the pin\_channel\_export utility with the -f parameter and specify the family ID. When the pin\_channel\_export utility runs, it retrieves the channels containing that ID and then determines how to process the channel events based on their channel definitions.

**Note:** A channel definition can have only one channel family value. Within that family, all channels are published according to the channel priority, if defined. For more information, see "About Channel Order".

For more information on assigning a channel family, see "Configuring Channel Definitions".

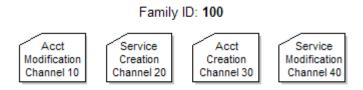
For information on how the pin\_channel\_export utility works, see "How Channel Events are Published".

#### **About Channel Order**

The channel order defines the sequence in which channels with the same family ID are processed. The publishing order is ascending, with 1 being the highest priority. You define the channel order by setting the PIN\_FLD\_CHANNEL\_ORDER value in the /channel object.

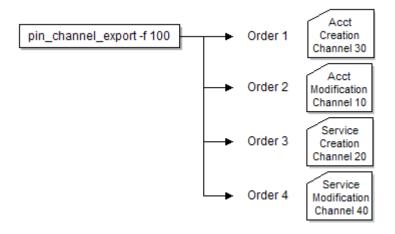
When the "pin\_channel\_export" utility runs, it reads the channel definitions in that family and prioritizes them based on their channel order. For example, consider the channel IDs 10, 20, 30, and 40 in family 100 shown in Figure 2–5:

Figure 2–5 Example Channel IDs for Family ID 100



Because channel 30 is an account creation channel event, its order is set to 1 so it will be created in the LDAP database before any modification events associated with the account are published. Channel 10, which contains account modification suppliers, is published next. Channel 20, the service creation channel, is ordered after the account creation channel but is published before the service modification channel 40 as depicted in Figure 2–6):

Figure 2–6 Example Publishing Order for Family ID 100



When the pin\_channel\_export utility runs, it first retrieves batches of /channel\_event objects belonging to channel 30 and publishes them, then it does the same for channels 10, 20, and 40, in that order.

**Note:** You can also set the publishing priority to **0**, which is the default. In such cases, the channels are published in increasing order of their channel IDs.

For information on assigning a channel order, see "Configuring Channel Definitions".

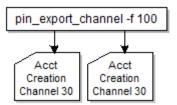
For more information on how channel events are published, see "How Channel Events are Published".

#### **About Channel Publishing Mode**

You can define whether channel events are published to an LDAP server serially (0, the default) or in parallel by setting the PIN\_FLD\_MULTI\_THREADED value of the /channel object. When you set the value to 1, all channel events with that channel ID are published concurrently.

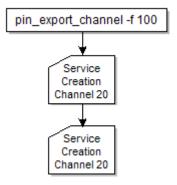
For example, say channel ID 30 has a PIN\_FLD\_MULTI\_THREADED value of 1 and channel ID 20 has a PIN\_FLD\_MULTI\_THREADED value of 0. When the pin\_ channel\_export utility runs, it processes the channel events for channel ID 30 in parallel because the publishing mode is set to multithreaded (1) as shown in Figure 2–7:

Figure 2–7 Multithreaded Publishing Example for Family ID 100



It processes channel events for channel ID 20 one after another because the publishing mode is set to serial (0) as shown in Figure 2–8:

Figure 2–8 Serial Publishing Example for Family ID 100



For information on assigning a publishing order, see "Configuring Channel Definitions".

For more information on how channel events are published, see "How Channel Events are Published".

#### **About Defining Channels**

By default, you define channels in the BRM\_Home/sys/data/config/channel\_ config.xml file. This configuration file contains one or more channel definitions that get stored in the /channel object. Each channel definition is defined in the file as a **Channel** child element of the **ChannelConfig** parent element.

Table 2–1 describes the elements and attributes in the **Channel** child element and shows their corresponding fields in the /channel object.

Table 2–1 Channel Elements and Attributes with Corresponding Fields in the /channel Object

XML Field	/channel Object Field	Description	Possible Values
FldChannelId	PIN_FLD_POID	A number that identifies the <b>/channel</b> object in the BRM database.	Any positive integer less than 1000. Channel IDs 100-103 are pre-defined but can be customized.
FldName	PIN_FLD_NAME	An optional character string that provides a descriptive name for the channel.	The name must be unique within your BRM system.  Minimum length is 1 character; maximum length is 255.
FldFamilyId	PIN_FLD_FAMILY_ID	A number that identifies the family ID. Channels with the same family ID are processed as an independent group.	Any positive integer. <b>0</b> - Disables the family functionality.
FldOrder	PIN_FLD_CHANNEL_ ORDER	The publishing order of the channel in a family, in ascending order.  If two channels in the same	Any positive integer.  1 - The highest priority.  0 - The default, which sets the
		family have the same channel order, the behavior is considered <i>undefined</i> .	order as <i>undefined</i> . Channels are published in increasing order of their channel IDs.
FldMultithread	PIN_FLD_MULTI_ THREADED	Specifies if the channel should be published serially or in parallel.	<ul><li>0 - Publish channels serially.</li><li>1 - Publish channels in parallel.</li></ul>
FldSupplierObj	PIN_FLD_SUPPLIERS	An array that holds information about the suppliers.	The array element ID must be 1.
FldDatabase	PIN_FLD_SUPPLIER_OBJ	The BRM database number.	The BRM database number (FldDatabase) and the supplier event name (FldSupplierName).
			The format is database_ numberlobject_name.
FldSupplierName	PIN_FLD_SUPPLIER_OBJ	The name of the supplier object.	The BRM database number (FldDatabase) and the supplier event name (FldSupplierName).
			The format is database_ numberlobject_name.
FldConsumerObj	PIN_FLD_CONSUMERS	An array that holds information about the consumers.	The array element ID is not significant.

XML Field	/channel Object Field	Description	Possible Values
FldDatabase	PIN_FLD_CONSUMER_ OBJ	The LDAP database number.	The LDAP database number (FldDatabase) and the consumer name (FldConsumerName).
			The format is database_ numberlobject_name.
FldConsumerNam e	PIN_FLD_CONSUMER_OBJ	The name of the replicatable object in the LDAP database.	The consumer object is comprised of the LDAP database number (FldDatabase) and the consumer name (FldConsumerName).  The format is database_numberlobject_name.
FldPushOpcode	PIN_FLD_PUSH_ OPCODE	The number of the opcode that is used to publish information to the LDAP database. By default, this points to the PCM_OP_REPL_POL_PUSH policy opcode.	Any positive integer.

Table 2-1 (Cont.) Channel Elements and Attributes with Corresponding Fields in the /channel Object

After editing the contents of the XML file, you use the "load\_channel\_config" utility to load the contents of the file into the /channel object in the database. Before loading the contents of the file, the utility validates the contents against the file's schema definition. If the contents do not conform to the schema definition, the load operation fails.

By default, the schema definition is located in the BRM\_Home/xsd/channel\_config.xsd file.

**Important:** The **channel\_config.xml** file must follow all standard XML formatting rules.

#### Example channel\_config.xml File

The following example shows a typical channel\_config.xml file. It defines two channel families, 100 and 200, and eight channels: 10, 20, 30, 40 in family 100, and 50, 60, 70, 80 in family 200.

```
<?xml version="1.0" encoding="UTF-8"?>
<ChannelConfig xmlns="http://www.portal.com/schemas/BusinessConfig"</pre>
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xsi:schemaLocation="http://www.portal.com/schemas/BusinessConfig channel_config.xsd">
  <Channel FldChannelId="30" FldFamilyId="100" FldOrder="1" FldMultithread="1" FldName="Account</pre>
Creation Channel">
     <ConsumersArray>
         <FldConsumerObj> "/r_account" </FldConsumerObj>
          <FldPushOpcode> 745 </FldPushOpcode>
     </ConsumersArray>
     <SuppliersArray>
     <FldSupplierObj> "/account" </FldSupplierObj>
     </SuppliersArray>
  </Channel>
```

```
<Channel FldChannelId="10" FldFamilyId="100" FldOrder="2" FldMultithread="1" FldName="Account</pre>
Modification Channel">
    <ConsumersArray>
          <FldConsumerObj> "/r_account" </FldConsumerObj>
          <FldPushOpcode> 745 </FldPushOpcode>
     </ConsumersArray>
     <SuppliersArray>
          <FldSupplierObj> "/event/customer/nameinfo" </FldSupplierObj>
          <FldSupplierObj> "/event/customer/product_status" </FldSupplierObj>
          <FldSupplierObj> "/event/customer/status" </FldSupplierObj>
          <FldSupplierObj> "/event/customer/billinfo"</FldSupplierObj>
     </SuppliersArray>
  </Channel>
  <Channel FldChannelId="20" FldFamilyId="100" FldOrder="3" FldMultithread="0" FldName="Service</pre>
Creation Channel">
    <ConsumersArray>
          <FldConsumerObj> "/r service" </FldConsumerObj>
          <FldPushOpcode> 745 </FldPushOpcode>
    </ConsumersArray>
     <SuppliersArray>
          <FldSupplierObj> "/service" </FldSupplierObj>
     </SuppliersArray>
  </Channel>
  <Channel FldChannelId="40" FldFamilyId="100" FldOrder="4" FldMultithread="1" FldName="Service</pre>
Modification Channel">
    <ConsumersArray>
          <FldConsumerObj> "/r_service" </FldConsumerObj>
          <FldPushOpcode> 745 </FldPushOpcode>
     </ConsumersArray>
     <SuppliersArray>
          <FldSupplierObj> "/event/customer/login" </FldSupplierObj>
          <FldSupplierObj> "/event/customer/password" </FldSupplierObj>
          <FldSupplierObj> "/event/notification/service" </FldSupplierObj>
          <FldSupplierObj> "/event/customer/status" </FldSupplierObj>
          <FldSupplierObj> "/event/billing/product" </FldSupplierObj>
     </SuppliersArray>
  </Channel>
  <Channel FldChannelId="50" FldFamilyId="200" FldOrder="1" FldMultithread="1" FldName="Account</pre>
Creation Channel">
    <ConsumersArray>
          <FldConsumerObj> "/r_account" </FldConsumerObj>
          <FldPushOpcode> 746 </FldPushOpcode>
     </ConsumersArray>
     <SuppliersArray>
          <FldSupplierObj> "/account" </FldSupplierObj>
     </SuppliersArray>
  </Channel>
  <Channel FldChannelId="70" FldFamilyId="200" FldOrder="2" FldMultithread="0" FldName="Account</pre>
Modification Channel">
     <ConsumersArrav>
          <FldConsumerObj> "/r_account" </FldConsumerObj>
          <FldPushOpcode> 746 </FldPushOpcode>
     </ConsumersArray>
     <SuppliersArray>
          <FldSupplierObj> "/event/customer/nameinfo" </FldSupplierObj>
          <FldSupplierObj> "/event/customer/status" </FldSupplierObj>
```

```
<FldSupplierObj> "/event/customer/billinfo" </FldSupplierObj>
     </SuppliersArray>
  </Channel>
  <Channel FldChannelId="60" FldFamilyId="200" FldOrder="3" FldMultithread="1" FldName="Broadband</pre>
Creation Channel">
    <ConsumersArrav>
         <FldConsumerObj> "/r_service" </FldConsumerObj>
          <FldPushOpcode> 746 </FldPushOpcode>
     </ConsumersArray>
     <SuppliersArray>
          <FldSupplierObj> "/service/broadband" </FldSupplierObj>
     </SuppliersArray>
  </Channel>
 <Channel FldChannelId="80" FldFamilyId="200" FldOrder="4" FldMultithread="1" FldName="Broadband</pre>
Usage Channel">
    <ConsumersArray>
         <FldConsumerObj> "/r_service" </FldConsumerObj>
          <FldPushOpcode> 746 </FldPushOpcode>
     </ConsumersArray>
     <SuppliersArray>
          <FldSupplierObj> "/event/broadband" </FldSupplierObj>
          <FldSupplierObj> "/event/broadband/usage" </FldSupplierObj>
     </SuppliersArray>
 </Channel>
</ChannelConfig>
```

#### How Channel Events are Published

The "pin\_channel\_export" utility publishes channel events to an LDAP database according to their channel ID (PIN\_FLD\_POID) and family ID (PIN\_FLD\_FAMILY\_ ID), if specified.

**Note:** You must have one instance of the **pin\_channel\_export** utility running for each family ID in your system.

#### Each **pin\_channel\_export** instance does the following:

- If specified, uses the family ID value in the -f parameter to retrieve a batch of channels with that family ID. The channels are retrieved in increasing order of the channel IDs.
- Reads the channel configurations that were retrieved and processes channel events by:
  - Prioritizing the channels based on the PIN\_FLD\_CHANNEL\_ORDER value.
  - Determining whether channels should be published serially or in parallel based on the PIN\_FLD\_MULTI\_THREADED value.
  - Reading the PIN\_FLD\_CONSUMER\_OBJ value to determine which LDAP DM to send the results to.
- Calls the PCM\_OP\_REPL\_POL\_PUSH policy opcode to publish the channel events to respective LDAP databases.

After the "pin\_channel\_export" utility has cycled through all necessary channels, it sleeps for the period specified in its pin.conf file and then starts the publishing cycle again.

For information on the channel configuration values, see "About Defining Channels".

### Configuring How Channels are Published

You can define any number of LDAP directory servers to which you publish data. Before publishing data, make certain you:

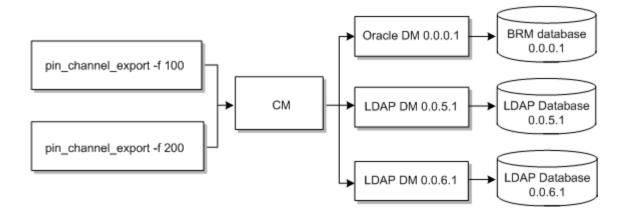
- Configure the CM **pin.conf** file, including the following entries:
  - Set the **-ldap\_db** entry for each LDAP database in your system.
  - Set the **-dm\_pointer** entry for each LDAP DM in your system.

See "Configuring the Connection Manager for LDAP Manager".

- Configure each /channel object to contain the LDAP database number in the PIN FLD\_CONSUMER\_OBJ field. The PCM\_OP\_REPL\_POL\_PUSH policy opcode retrieves this value when publishing data. See "Configuring Channel Definitions".
- Set up one instance of the **pin channel export** utility for each family ID in your system and make sure they both point to the same CM.

For example, Figure 2–9 shows two instances of the pin\_channel\_export utility (one for family 100 and one for family 200) which publish channels to the BRM database and two LDAP databases. Each database is connected to its own DM:

Figure 2–9 Double pin\_channel\_export Instance Publishing



The channel IDs and channel family IDs must be unique across each LDAP database. This is a requirement for multidatabase publishing. For example, say you have the configuration described in Table 2–2 defined in your system:

Table 2–2 Example Channel ID and Family Configuration

Database	Family ID	Channel ID	Validity	Description
0.0.5.1	100	10, 20, 30, 40	Valid	These are the first unique family ID and channel IDs defined in the system.

Table 2–3 lists the scenarios that are either invalid or valid, depending on the database number, the family ID, and the channel IDs defined:

Table 2–3 Validity

Database	Family ID	Channel ID	Validity	Description
0.0.6.1	200	50,60,70,80	Valid	The family ID and channel IDs are unique across the databases.
0.0.6.1	100	10,20,30,40	Invalid	The family ID and channel IDs are already defined in database <b>0.0.5.1</b> .
0.0.6.1	100	50,60,70,80	Invalid	The family ID is already defined in database <b>0.0.5.1</b> .
0.0.6.1	200	10,20,30,40	Invalid	The channel IDs are already defined in database 0.0.5.1

#### **Example of Publishing a Channel Family**

This example shows how the family ID is used to publish channels to an LDAP database. Channel IDs 10, 20, 30, and 40 have a family ID value of 100. In addition, they all have the same PIN\_FLD\_CONSUMER\_OBJ value of 0.0.5.1, which means they are all published to the same LDAP database.

When you run the pin\_channel\_export utility with the -f parameter value set to 100, the channels for that family ID are first prioritized by order, and, for each channel, the pin\_channel\_export utility does the following:

- Searches for **/channel\_event** objects in the BRM database.
- Calls the PCM\_OP\_REPL\_POL\_PUSH policy opcode (defined in the PIN\_FLD\_ PUSH\_OPCODE field) to read the LDAP database number from the PIN\_FLD\_ CONSUMER\_OBJ field.
- Reads the CM **pin.conf** file to determine the LDAP DM for the LDAP database retrieved.
- Reads the channel's PIN\_FLD\_MULTI\_THREADED value to determine whether to publish the channel events serially or in parallel.

The result is that all channel events for channel IDs 10, 20, 30, and 40 are pushed to LDAP DM **0.0.5.1** using three threads as shown in Figure 2–10:

Order: 1 Order: 2 Order: 3 Order: 4 Multi-thread: 1 Multi-thread: 1 Multi-thread: 0 Multi-thread: 1 Acct Service Acct Service Creation Modification Creation Modification Channel 30 Channel 10 Channel 20 Channel 40 pin\_export\_channel -f 100 CM CM CM LDAP DM 0.0.5.1 LDAP Database 0.0.5.1

Family ID: 100; Consumer object ID: 0.0.5.1

Figure 2–10 Example of Publishing a Channel Family

**Note:** To connect to the BRM database, the **load channel config** utility needs a configuration file in the directory from which you run the utility. See "Creating Configuration Files for BRM Utilities" in BRM System Administrator's Guide.

### **About Setting Replicatable Objects as Consumers**

When you set up replicatable objects as consumers, BRM uses the supplier/consumer/channel paradigm. BRM predefines several /channel configuration objects in the BRM\_Home/sys/dd/data/init\_objects.source file.

Each channel object contains two array fields:

- Consumer array (PIN\_FLD\_CONSUMERS)
- Supplier array (PIN\_FLD\_SUPPLIERS)

You can register a list of suppliers for a particular /channel object by adding new array elements to the PIN\_FLD\_SUPPLIERS array. The consumers for each of the /channel objects are the replicated objects that the replication module and the LDAP Manager Data Manager create.

The next sections describe the BRM LDAP channel configuration objects and the logical data that these objects track.

### **Tracking New Account Creation**

The **/channel 100** channel object tracks new account creation.

Table 2-4 /channel 100 Channel Object

Consumer Array	Supplier Array
\$DB_NO /r_account -1	\$DB_NO /account -1
PCM_OP_REPL_POL_PUSH	

#### Tracking modifications to accounts

The /channel 101 channel object tracks changes to /account objects. In particular, it tracks modifications to customer billing information, name information, and whether the product status is active or closed or whether a credit card is valid or invalid.

Table 2-5 /channel 101 Channel Object

Consumer Array	Supplier Array
\$DB_NO /r_account -1	\$DB_NO /event/customer/billinfo -1
PCM_OP_REPL_POL_PUSH	\$DB_NO /event/customer/nameinfo -1
	\$DB_NO /event/customer/product_ status -1
	\$DB_NO /event/customer/status -1

#### Tracking service creation

The /channel 102 object tracks changes to /service objects.

Table 2-6 /channel 102 Channel Object

Consumer Array	Supplier Array
\$DB_NO /r_service -1	\$DB_NO /service -1
PCM_OP_REPL_POL_PUSH	

#### Tracking modifications to services

The /channel 103 object propagates changes to /service objects.

Table 2-7 /channel 103 Channel Object

Consumer Array	Supplier Array
\$DB_NO /r_service -1	\$DB_NO /event/customer/login -1
PCM_OP_REPL_POL_PUSH	\$DB_NO /event/customer/password -1
	\$DB_NO /event/notification/service -1
	\$DB_NO /event/customer/status -1

#### Understanding the Replication Policy Push Operation

The channel framework uses the PCM\_OP\_REPL\_POL\_PUSH opcode to implement the push operation.

This opcode implements the translation logic for /account and /service storable objects.

This policy opcode performs one of the following mapping functions. The mapping function for PCM\_OP\_REPL\_POL\_PUSH is determined by the Connection Manager (CM) **pin.conf user\_scheme** entry.

- If user\_scheme is 0, the opcode maps the /account and /service storable objects one-to-one to /r\_account and /r\_service objects respectively. There will be one entry in the directory for every object in BRM.
- If user\_scheme is 1, the opcode merges the /account and /service storable object fields to form the **/r\_user** storable object.

By default, the Connection Manager user\_scheme pin.conf entry is set to 1, and the LDAP Data Manager implements a single-entry mapping operation.

If the PIN FLD POID field in the input flist indicates that the consumer is /r account -1, this opcode does the following operations:

- If the supplier is /account -1, it searches for all accounts created within the time range passed to this opcode by the input fields PIN\_FLD\_INVOKE\_T and PIN\_ FLD\_LAST\_INVOKE\_T. For each account, it reads a subset of the account fields and forms a replicated object /r user. It then invokes the PCM OP CREATE OBJ operation on **dm\_ldap** to create the directory entry, which serves as the replica of this **/r\_user** object.
- For all other suppliers, it searches for all events created within the time range. For the account associated with each event, it reads the same subset of the account fields from the previous step, and invokes the PCM\_OP\_WRITE\_FLDS operation on **dm\_ldap** to modify the directory entry.

If the PIN\_FLD\_POID field in the input flist indicates that the consumer is /r\_service **-1**, this opcode does the following operations:

- If the supplier is /service -1, it searches for all services created within the time range passed to this opcode by the input fields PIN\_FLD\_INVOKE\_T and PIN\_ FLD LAST INVOKE T. For each service, it reads a subset of the service fields and invokes the PCM\_OP\_WRITE\_FLDS operation on dm\_ldap, and modifies the directory entry that corresponds to the /r\_user object. The modified directory entry relates to the **/account** object to which the service belongs.
- For all other suppliers, this opcode searches for services modified within the time range. For each service, it reads the same subset of the service fields as in the previous step, and invokes the PCM\_OP\_WRITE\_FLDS operation on dm\_ldap to modify the directory entry.

The default implementation for push operations is as follows:

- 1. BRM searches for all events listed in the supplier list and retrieves a list of the changed /account objects (sources).
- 2. For each /account object, BRM calls PCM\_OP\_REPL\_POL\_PUSH operations with the corresponding replicatable object PID ID.
- 3. BRM sends the result of the push operation to the LDAP Data Manager based on the LDAP database specified in the PIN FLD CONSUMER OBJ value and the family ID (PIN\_FLD\_FAMILY\_ID), if specified. See "How Channel Events are Published".

# **Understanding the Replication Module**

The module that controls what BRM data gets pushed and how it is structured in the directory server is the replication module. BRM calls the replication module from the channel framework synchronization operation for each channel event object in the channel event table.

Figure 2–11 shows the replication module data flow:

Client Connection Data Manager BRM Manager (CM) (DM) dm\_oracle application\* Database \*Customer Center \*WebKit Replication \*MCIS ASP Module Synchronization LDAP DM Directory Operation dm\_ldap Server

Figure 2-11 Replication Module Data Flow

The replication module implements the translation logic for /account and /service objects, handling account and service creation and modification. By default, the replication module merges fields from /account and /service objects during the translation. For more information, see "Defining the User Mapping Scheme".

### **Replication Policy Default Implementation**

The replication policy, PCM\_OP\_REPL\_POL\_PUSH, pushes data about the object whose POID is supplied in the input flist. It locates the account supplied in the input flist and performs the operations shown in Figure 2–12:

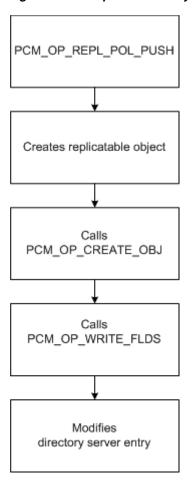


Figure 2–12 Replication Policy Default Implementation

- 1. Reads a subset of the account fields, such as bill\_type and currency. LDAP Data Manager derives this information from the field list in the mapping file.
- **2.** Forms the replicatable /r\_user object (assuming user scheme).
- **3.** Calls the create object opcode, PCM\_OP\_CREATE\_OBJ on **dm\_ldap** to create the directory entry, which serves as the replica of this /r\_user object.
- 4. Iteratively reads the same subset of account fields for all other suppliers (assuming events) and calls the PCM\_OP\_WRITE\_FLDS operation on dm\_ldap to modify the directory entry.

The opcode searches for the object whose POID was supplied in the input flist. For that service, it reads a subset of the service fields and calls the PCM\_OP\_WRITE\_FLDS operation on dm\_ldap to modify the directory entry that corresponds to the /r\_user object.

### **Defining the User Mapping Scheme**

The user mapping scheme maps BRM /account and /service objects to one entry in the directory server, and it is deemed acceptable in a single-logon environment.

The parameter that controls whether BRM uses this scheme is the Connection Manager user\_scheme entry in the Connection Manager (CM) pin.conf file. If the user\_scheme is set to **1**, the LDAP Data Manager uses the *user mapping scheme*.

Figure 2–13 shows how BRM maps the **/account** and **/service** objects to the **ruser** entry in the directory server:

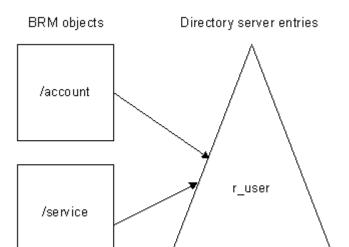


Figure 2-13 /account and /service Object Mapping to ruser Entry

The replication policy uses fields from the /account and /service objects to form an /r\_ user object. The LDAP Data Manager uses the data in the /r\_user object and pushes it to the directory server. The replication policy determines whether to use this merge /r\_ **user** object by reading the **user\_scheme** entry of the CM **pin.conf** file.

For more information on the Connection Manager pin.conf file, see "Configuring the Connection Manager for LDAP Manager".

The /r\_user object uses fields from the BRM /account and /service objects. You map attributes in the mapping file to BRM fields. Some of these attributes are predefined for LDAP directory servers; however, the BRM-specific attributes cannot be created automatically. For more information on defining the ruser object class in the directory server, "Determining the /r\_user Object Class Attributes".

In the user scheme, it is possible for the field name spaces to collide. Fields such as the status field in /account and /service objects have different field and attribute names in the /r\_user object (for example, PIN\_FLD\_ACCOUNT\_STATUS and PIN\_FLD\_ SERVICE\_IP\_STATUS).

**Note:** With the user scheme, it is difficult for an account to have multiple services of a given type. BRM usually allows this.

The following example shows a default mapping file for the LDAP Data Manager (**ldap.idl**) for the user scheme:

```
# Class Definitions:
# All attributes need to be defined in the directory server
# All the entry_type objectclasses and attrval objectclasses need to be
# defined in the directory server.
STORABLE CLASS /r_user {
POID PIN_FLD_POID {
CREATE = System;
MODIFY = System;
```

```
TIMESTAMP PIN_FLD_CREATED_T {
CREATE = System;
MODIFY = System;
TIMESTAMP PIN_FLD_MOD_T {
CREATE = System;
MODIFY = System;
STRING PIN_FLD_NAME {
CREATE = Optional;
MODIFY = Writeable;
POID PIN_FLD_ACCOUNT_OBJ {
CREATE = Required;
MODIFY = Writeable;
STRING PIN_FLD_ACCOUNT_NO {
CREATE = Optional;
MODIFY = Writeable;
STRING PIN_FLD_FIRST_NAME {
CREATE = Optional;
MODIFY = Writeable;
}
STRING PIN_FLD_LAST_NAME {
CREATE = Optional;
MODIFY = Writeable;
}
STRING PIN_FLD_ACCOUNT_STATUS {
CREATE = Optional;
MODIFY = Writeable;
STRING PIN_FLD_BILL_TYPE_NAME {
CREATE = Optional;
MODIFY = Writeable;
STRING PIN_FLD_ADDRESS {
CREATE = Optional;
MODIFY = Writeable;
STRING PIN_FLD_CURRENCY_NAME {
CREATE = Optional;
MODIFY = Writeable;
STRING PIN_FLD_LOGIN {
CREATE = Required;
MODIFY = Writeable;
STRING PIN_FLD_PASSWD {
CREATE = Optional;
MODIFY = Writeable;
STRING PIN_FLD_EMAIL_LOGIN {
CREATE = Optional;
MODIFY = Writeable;
STRING PIN_FLD_EMAIL_STATUS {
CREATE = Optional;
MODIFY = Writeable;
}
```

```
STRING PIN_FLD_IP_LOGIN {
CREATE = Optional;
MODIFY = Writeable;
STRING PIN_FLD_IP_STATUS {
CREATE = Optional;
MODIFY = Writeable;
INT PIN_FLD_MAX_MBOX_SIZE {
CREATE = Optional;
MODIFY = Writeable;
INT PIN_FLD_MAX_MSG_CNT {
               CREATE = Optional;
                MODIFY = Writeable;
INT PIN_FLD_MAX_MSG_SIZE {
               CREATE = Optional;
               MODIFY = Writeable;
}
        ARRAY PIN_FLD_ARGS {
               STRING PIN_FLD_ARG {
                       CREATE = Optional;
                       MODIFY = Writeable;
                }
        }
}
STORABLE CLASS /r_user IMPLEMENTATION LDAPV3 {
ATTRVAL = "objectClass : top";
ATTRVAL = "objectClass : person";
ATTRVAL = "objectClass : inetOrgPerson";
ENTRY_TYPE = "ruser";
LOCATION = "o=portal.com";
POID PIN_FLD_POID {
ATTRIBUTE = "pinpoid";
TIMESTAMP PIN_FLD_CREATED_T {
ATTRIBUTE = "pincreatedt";
TIMESTAMP PIN_FLD_MOD_T {
ATTRIBUTE = "pinmodt";
STRING PIN_FLD_NAME {
ATTRIBUTE = "cn";
}
POID PIN_FLD_ACCOUNT_OBJ {
ATTRIBUTE = "billingid";
STRING PIN_FLD_ACCOUNT_NO {
ATTRIBUTE = "accountno";
STRING PIN_FLD_FIRST_NAME {
ATTRIBUTE = "givenname";
STRING PIN_FLD_LAST_NAME {
ATTRIBUTE = "sn";
```

```
STRING PIN_FLD_ACCOUNT_STATUS {
ATTRIBUTE = "billingstatus";
STRING PIN_FLD_BILL_TYPE_NAME {
ATTRIBUTE = "billingtype";
STRING PIN_FLD_ADDRESS {
ATTRIBUTE = "billingaddress";
STRING PIN_FLD_CURRENCY_NAME {
ATTRIBUTE = "currency";
STRING PIN_FLD_LOGIN {
ATTRIBUTE = "uid";
RDN_PIECE = 1;
STRING PIN_FLD_PASSWD {
ATTRIBUTE = "userpassword";
STRING PIN_FLD_EMAIL_LOGIN {
ATTRIBUTE = "mail";
STRING PIN_FLD_EMAIL_STATUS {
ATTRIBUTE = "mailstatus";
}
STRING PIN_FLD_IP_LOGIN {
ATTRIBUTE = "iplogin";
STRING PIN_FLD_IP_STATUS {
ATTRIBUTE = "ipstatus";
INT PIN_FLD_MAX_MBOX_SIZE {
ATTRIBUTE = "mailquota";
INT PIN_FLD_MAX_MSG_CNT {
ATTRIBUTE = "mailmaxmsgcount";
INT PIN_FLD_MAX_MSG_SIZE {
ATTRIBUTE = "mailmaxmsgsize";
       ARRAY PIN_FLD_ARGS {
              STRING PIN_FLD_ARG {
                      ATTRIBUTE = "ipargs";
                      MULTIVALUED = 1;
        }
```

### Related /account and /service Opcodes

Table 2–8 summarizes the opcodes that capture changes made to /account and /service objects (so that fields in these objects can then be pushed to the directory server:

Table 2–8 Related /account and /service Opcodes

Opcode(s)	Action
PCM_OP_CUST_COMMIT_CUSTOMER	Accepts the DNs for the /account storable object in the form of an
PCM_OP_CUST_PREP_CUSTOMER	optional /profile/ldap storable object.
PCM_OP_ACT_POL_EVENT_NOTIFY	Calls CM_OP_CHANNEL_PUSH to create an entry in the channel_event table to track changes.
PCM_OP_CUST_POL_ENCRYPT_PASSWD	Disables or enables encryption of the /service/ldap password.
PCM_OP_CUST_CREATE_ACCT	Calls PCM_OP_CHANNEL_PUSH to create an entry in the channel_event table to track creation of accounts.
PCM_OP_CUST_CREATE_SERVICE	Calls PCM_OP_CHANNEL_PUSH to create an entry in the channel_event table to track creation of services.
PCM_OP_TRANS_POL_COMMIT	Defers PCM_OP_CHANNEL_SYNC automatically.

## Determining the /r\_user Object Class Attributes

BRM cannot automatically create directory server entries. Therefore, you must manually define the BRM data elements that you are interested in capturing with your own directory server tools.

For example, BRM-specific information such as the POID must map to a pinpoid attribute, which is not predefined the directory server. For this reason, you must create a replicatable user object for BRM to use in the directory server. BRM can then modify the schema of a particular entry based on how it is configured.

The next table describes the BRM /r\_user object and how it is composed of BRM fields in the /service and /account objects as well as its corresponding directory attributes, and whether they are predefined in the LDAP directory server.

Refer to Table 2–9 when you create the ruser directory server entry and its corresponding BRM attributes for replication purposes. This table also lists the fields that BRM pushes to the directory server by default.

#### Important:

- Case is significant for the directory server attributes. For example, you must enter **givenName**, not **givenname**. If you do not enter these attributes exactly as shown, you will encounter object class violations when you map BRM fields to directory server attributes.
- Make sure that the object class name in the directory server matches the entry type name in the **ldap.idl** mapping file.

Table 2–9 Default Directory Server Fields

/r_user Field	Object Components and Comments	Directory Attribute	Predefined in LDAP
PIN_FLD_POID	/account. ldap_db db_no + POID ID	pinpoid	N
PIN_FLD_CREATED_T	Created time set by dm_ldap	pincreatedt	N
PIN_MOD_T	Modified time set by dm_ldap	pinmodt	N

Table 2–9 (Cont.) Default Directory Server Fields

/r_user Field	Object Components and Comments	Directory Attribute	Predefined in LDAP
PIN_FLD_NAME	/account. Composed by concatenating the first_name, middle_name, and last_name fields. PIN_FLD_BILLINFO [PIN_NAMEINFO_BILLING]	cn - LDAP	Y
PIN_FLD_ACCOUNT_OBJ	/account.PIN_FLD_POID	billingid	N
PIN_FLD_ACCOUNT_NO	/account.PIN_FLD_ACCOUNT_NO	accountno	N
PIN_FLD_FIRST_NAME	See PIN_FLD_NAME	givenName	Y
PIN_FLD_LAST_NAME	See PIN_FLD_NAME	sn	Y
PIN_FLD_ACCOUNT_STATUS	/account.PIN_FLD_STATUS	billingstatus	N
	Values: Active, Inactive, and Closed		
PIN_FLD_BILL_TYPE_NAME	/account.PIN_FLD_BILL_TYPE	billingtype	N
	Values: Prepaid, Invoice, Debit, Credit Card, Direct Debit, Smart Card, Subordinate, Internal, Guest, Cash, Check, Wire Transfer, Inter-Bank Payment Order,		
	Postal Order, Unknown		
PIN_FLD_ADDRESS	/account.PIN_FLD_NAMEINFO[PIN_NAMEINFO_BILLING]:	billingaddress	N
	Street, city, state, ZIP code, and country concatenated using comma separators		
PIN_FLD_CURRENCY_NAME	/account.PIN_FLD_CURRENCY.	currency	Y
	(String BEID name such as <b>US Dollar</b> from /config/beid_balances)		
PIN_FLD_LOGIN	Login associated with /service/ldap for LDAP Manager	uid [RDN component] for LDAP Manager	Y
PIN_FLD_PASSWD	Cleartext password associated with	userPassword	Y
	/service/ldap for LDAP Manager		
PIN_FLD_EMAIL_LOGIN	/service/email. Login	mail	Y
PIN_FLD_EMAIL_STATUS	/service/email. PIN_FLD_STATUS	mailstatus	N
	Values: Active, Inactive, and Closed		
PIN_FLD_IP_LOGIN	/service/ip. Login	iplugin	Y
PIN_FLD_IP_STATUS	/service/ip.PIN_FLD_STATUS	ipstatus	N
	Values: Active, Inactive, and Closed		
PIN_FLD_MAX_MBOX_SIZE	/service/email.PIN_FLD_SERVICE_ EMAIL.PIN_FLD_MAX_MBOX_SIZE	mailboxQuota	Y
PIN_FLD_MAX_MSG_CNT	/service/email.PIN_FLD_SERVICE_ EMAIL PIN_FLD_MAX_MSG_CNT	mailmaxmsgcn t	N

Table 2–9 (Cont.) Default Directory Server Fields

/r_user Field	Object Components and Comments	Directory Attribute	Predefined in LDAP
PIN_FLD_MAX_MSG_SIZE	/service/emailad	mailmaxmsgsiz e	N
PIN_FLD_PATH	/service/email.PIN_FLD_SERVICE_ EMAIL.PIN_FLD_PATH	mailmessagest ore	Y
PIN_FLD_ARGS[].PIN_FLD_ ARG	/service/ip.PIN_FLD_ARGS. The PIN_FLD_NAME and PIN_FLD_VALUE are concatenated (using "=" separators)	ipargs	N

## Creating the ruser Object Class in the Directory Server

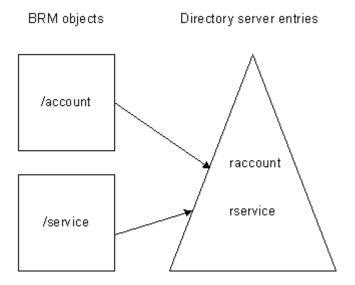
To replicate data from BRM to your directory server, you must set up the ruser object class in your directory server:

- Start your LDAP directory server.
- Define the **ruser** object class in the LDAP directory server or Membership directory.
- Use the /r\_user mapping table described in the previous section to define the required BRM-specific attributes that you want to replicate to the list of allowable attributes in the ruser objectClass.
- Save the object class in the directory server.
- Change the value of the LOCATION key in the implementation section of the /r\_ user object definition in the ldap.idl mapping file.

## Defining the One-to-One Mapping Scheme

The *one-to-one mapping scheme* maps one BRM object to one LDAP directory entry. Figure 2–14 shows how BRM maps the /account and /service objects to the raccount and rservice entries in the directory server.

Figure 2–14 BRM /raccount and rservice Object Mapping in Directory Server



To use the one-to-one mapping scheme, you must modify the replication policy C source code file. After you define the LDAP schema, you modify the replication policy (PCM\_OP\_REPL\_POL\_PUSH) to perform multiple pushes; one for the account and one for each service.

**Note:** The default implementation for the one-to-one mapping scheme in the replication module exports only /service/email and /service/ip objects.

To use the one-to-one mapping scheme:

- Set the **user\_scheme** entry of the Connection Manager (CM) **pin.conf** file to **0**. See "Configuring the Connection Manager for LDAP Manager".
- Map the following classes in the LDAP Data Manager mapping file (ldap.idl). You can find the mapping file in *BRM\_Home*/sys/dm\_ldap.
  - /r\_account
  - /r\_service
  - /r\_service/ip
  - /r\_service/email

See "One-to-One Mapping File Example" for the details.

**Tip:** You can define the mappings in a new file and point to it from the LDAP Data Manager pin.conf file.

- **3.** Define **raccount** and **rservice** object classes in the directory server.
- For each of the /r\_account and /r\_service, /r\_service/ip and /r\_service/email fields you want to export, define a corresponding attribute and add to the list of allowed attributes of the **raccount** or **rservice** object classes.
- 5. Set up the rservice object class to allow all attributes mapped to /r\_service and its subtypes (/r\_service/email and /r\_service/ip).

**Note:** The LDAP Data Manager mapping scheme requires you to map to one ENTRY\_TYPE per class and its subtypes.

**6.** Modify the replication policy C source code file, **fm\_repl\_pol\_translate.c.** This file implements the replication policy PCM\_OP\_REPL\_POL\_PUSH. See "Changing the Replication Policy for the One-to-One Mapping Scheme" for details.

### **One-to-One Mapping File Example**

This example shows a subset of the mapping file (the implementation section) as an example for the one-to-one mapping scheme.

```
## /r_account (to represent Portal /account storable class)
##
STORABLE CLASS /r_account {
# list all the /r_account fields (similar to the /r_user fields in the user scheme
# without the service related fields like PIN_FLD_EMAIL_LOGIN, etc.
```

```
#PIN_FLD_POID
#PIN_FLD_CREATED_T
#PIN_FLD_MOD_T
#PIN_FLD_NAME
#PIN_FLD_ACCOUNT_OBJ
#PIN_FLD_ACCOUNT_NO
#PIN_FLD_FIRST_NAME
#PIN_FLD_LAST_NAME
#PIN_FLD_ACCOUNT_STATUS
#PIN_FLD_BILL_TYPE_NAME
#PIN FLD ADDRESS
#PIN_FLD_CURRENCY_NAME
#PIN_FLD_GUID
#PIN_FLD_LOGIN
#PIN_FLD_PASSWD
STORABLE CLASS /r_account IMPLEMENTATION LDAPV3 {
# ENTRY_TYPE = "raccount";
# LOCATION = "o=xyz, c=US";
# provide mapping for /r_account fields
}
##
## /r_service (to represent Portal /service storable class)
##
STORABLE CLASS /r_service {
# list all the /r_service fields
# PIN_FLD_POID
# PIN_FLD_CREATED_T
# PIN_FLD_MOD_T
# PIN FLD ACCOUNT OBJ
# PIN_FLD_LOGIN
# PIN_FLD_PASSWD
# PIN_FLD_STATUS
## /r_service/ip (to represent Portal /service/ip storable class)
STORABLE CLASS /r_service/ip {
# list all the /r_service/ip related fields
# PIN_FLD_ARGS
#PIN_FLD_ARG
## /r_service/email (to represent Portal /service/email storable class)
STORABLE CLASS /r_service/email {
# list all the /r_service/email related fields
# PIN_FLD_EMAIL_INFO
#PIN_FLD_MBOX_SIZE
#PIN_FLD_MAX_MSG_CNT
#PIN_FLD_MAX_MSG_SIZE
}
STORABLE CLASS /r_service IMPLEMENTATION LDAPV3 {
# ENTRY_TYPE = "rservice";
```

```
# LOCATION = "ou=services, o=xyz, c=US";
# provide mapping for /r_service fields
# MAKE PIN_FLD_POID as the RDN_PIECE.
STORABLE CLASS /r_service/ip IMPLEMENTATION LDAPV3 {
# provide mapping for /r_service/ip fields
STORABLE CLASS /r_service/email IMPLEMENTATION LDAPV3 {
\# provide mapping for /r_service/email fields
```

#### Changing the Replication Policy for the One-to-One Mapping Scheme

Use this section to guide you in modifying the PCM\_OP\_REPL\_POL\_PUSH replication policy. You make all changes to the C source code file fm\_repl\_pol\_ **translate.c**, which is located at:

BRM\_Home/source/sys/fm\_repl\_pol

- **1.** Save a copy of **fm\_repl\_pol\_translate.c**.
- Package the input flist to LDAP Data Manager to match the mapping information you specified in the mapping file (ldap.idl) file associated with dm\_ldap as described in "LDAP Data Manager Mapping Files".
- In the fm\_repl\_pol\_prep\_service\_flds() function, drop the PIN\_FLD\_STATUS and PIN\_FLD\_LOGIN associated with /service/ldap only if you are using the user\_ scheme.
- In the fm\_repl\_pol\_prep\_service\_email\_flds() function, move the information in the PIN\_FLD\_SERVICE\_EMAIL substruct to the PIN\_FLD\_EMAIL\_INFO array field as shown here:

```
e_flistp = PIN_FLIST_SUBSTR_TAKE(rep_flistp,
                 PIN_FLD_SERVICE_EMAIL, 0, ebufp);
if (user_scheme) {
  PIN_FLIST_CONCAT(rep_flistp, e_flistp, ebufp);
  PIN_FLIST_DESTROY(e_flistp, NULL);
  PIN_FLIST_ELEM_PUT(rep_flistp, e_flistp,
              PIN_FLD_EMAIL_INFO, 0, ebufp);
}
```

# **Managing the Directory Server Organization**

This chapter describes how to use the Oracle Communications Billing and Revenue Management (BRM) LDAP API to manage and manipulate the directory tree organization.

## **About Managing Directory Server Entries**

You can create, delete, read, and write directory server entries and attributes in any part of a directory tree.

BRM uses Distinguished Names (DNs) for these operations in one of two ways:

- From the location value in the mapping file
- From the location in the input flist based on:
  - The location value and Relative Distinguished Name (RDN) piece
  - The DN field and DN qualifiers (complete and prefixed) used in the create operation. The create operation can also use the parent DN qualifier.

For more information, see "Specifying Directory Tree Entries".

The BRM LDAP Data Manager makes the following assumptions during create, delete, read, and write operations with the DN you supply at run time:

- The directory server entry is an instance of the object defined in the mapping file.
- The location value matches the location you specified in the mapping file.

# Semantics for the LDAP Modify Operation

You use the LDAP modify operation to manage directory server entries. This operation is used by the following opcodes:

- PCM\_OP\_DELETE\_FLDS
- PCM\_OP\_DELETE\_OBJ
- PCM\_OP\_WRITE\_FLDS
- PCM\_OP\_CREATE\_OBJ

The LDAP modify operation accepts a list of modifications to be performed, and performs the modifications in the order listed as a single atomic operation. The value that may be taken on by the operation field in each modification construct can have the following semantics:

- Add: Adds specified values to the given attribute and creates the attribute if
- **Delete**: Deletes specified values from the given attribute. Removes the entire attribute if no values are specified or if all existing values of the attribute are listed for deletion.
- **Replace**: Replaces all existing values of the given attribute with the specified values, and creates the attribute if it does not already exist. Using replace with no specified values deletes the entire attribute.

## Distinguished Name Field and the DN Flags Field

Use the Distinguished Name field, PIN\_FLD\_DN, and the Distinguished Name flags field, PIN\_FLD\_DN\_FLAGS with one of its values to specify the locations in the directory tree shown in Table 3–1:

Table 3-1 PIN\_FLD\_DN Settings

Value	Meaning
0	Complete DN.
	To specify a complete DN, pass the complete DN of the entry in the PIN_FLD_DN field. You can optionally set PIN_FLD_DN_FLAGS to <b>0</b> .
	For more detailed information and an example, see "Using a Complete Distinguished Name".
1	Prefixed DN.
	To specify a prefixed DN, pass the prefixed DN of the entry in the PIN_FLD_DN field and set the PIN_FLD_DN_FLAGS to <b>1</b> .
	A prefixed DN is the case when the module that calls the LDAP Data Manager (typically, PCM_OP_REPL_POL_PUSH) passes in the RDN as a prefix.
	For more detailed information and an example, see "Using a Prefixed Distinguished Name".
2	Parent DN.
	You cannot use the parent value as a flag to the following opcodes:
	<ul> <li>PCM_OP_DELETE_FLDS</li> </ul>
	<ul> <li>PCM_OP_DELETE_OBJ</li> </ul>
	<ul><li>PCM_OP_WRITE_FLDS</li></ul>
	You can only use the parent value with PCM_OP_CREATE_OBJ.
	To specify a parent DN, pass the parent DN of the entry in the PIN_FLD_DN field, and set the PIN_FLD_DN_FLAGS to <b>2</b> .
	For more detailed information and an example, see "Using a Parent Distinguished Name (Create Operation Only)".

#### The Location Field

You can use the location field, PIN\_FLD\_LOCATION to override the base LOCATION value specified in the mapping file. The override is a one shot override for that particular operation only. This lets you specify a different tree root location (base DN) for the directory server entry. For more detailed information and an example, see "Overriding the Base DN Location".

# **Creating Directory Server Entries**

This section describes the default control logic of the LDAP create operation.

For information on specifying directory tree entries, see "Specifying Directory Tree Entries".

To create new directory server entries or reuse entries in the directory server for replication purposes, use the LDAP PCM\_OP\_CREATE\_OBJ base opcode.

The LDAP PCM\_OP\_CREATE\_OBJ base opcode performs the following operations:

- Makes entries compatible with BRM by adding these BRM fields:
  - Portal object ID (POID)
  - PIN\_FLD\_POID
  - CREATED\_T
  - MOD T
- Composes the Distinguished Name (DN).
- Accepts the Distinguished Name (DN) of the entry as an input.

PCM\_OP\_CREATE\_OBJ requires the following inputs:

- PIN\_FLD\_POID. Use the replica POID for this field.
- PCM\_OP\_USE\_POID\_GIVEN opflag.
- Other fields depending on the object you create.

**Note:** When writing array elements, this opcode does not use the element ID.

If you specify a Distinguished Name for the PIN\_FLD\_DN field in the input flist, the LDAP Data Manager creates a directory entry with the DN that you provide. If the entry already exists, this opcode ignores the error and performs a modify directory operation instead of an add directory operation.

The modify directory operation updates all attributes in an Note: entry.

For more information see "Semantics for the LDAP Modify Operation".

## Distinguished Name Control Logic for PCM\_OP\_CREATE\_OBJ

You can specify the location in the directory tree by using the PIN\_FLD\_DN, PIN\_ FLD\_DN\_FLAGS as well as the PIN\_FLD\_LOCATION fields:

- If you use the PIN\_FLD\_DN in the input flist, the create opcode creates an entry with the value of the DN you provide.
- If you do not supply a DN for the PIN\_FLD\_DN field, the LDAP Data Manager uses the RDN\_PIECE in the mapping file to compose the Relative Distinguished Name (RDN).

- If you use the PIN\_FLD\_DN field without the PIN\_FLD\_DN\_FLAGS in the input flist, then the create opcode assumes you want to pass in a complete DN. This sets the PIN\_FLD\_DN\_FLAGS field to 0.
- If you use the PIN\_FLD\_DN field with the PIN\_FLD\_DN\_FLAGS field set to 1, then the create opcode appends the **LOCATION** value to construct the DN. This is the prefixed DN.
- If you use the PIN\_FLD\_DN field with the PIN\_FLD\_DN\_FLAGS field set to 2, then the create opcode appends the LOCATION to PIN\_FLD\_DN. It then appends this to the value specified for the attribute that is tagged as the RDN\_PIECE in the mapping file. This is the *parent* DN case.

**Note:** You can specify only a parent DN for the create opcode.

If you use the PIN\_FLD\_LOCATION field in the input flist, the create opcode overrides the location value that you specified in the mapping file for this operation. If you do not use this field in the input flist, the create opcode assumes that you want to use the location value you specified in the mapping file.

## **Pre-Existing Distinguished Names**

If you supply a DN in the input flist for PCM\_OP\_CREATE\_OBJ, and an entry with the same DN exists in the directory server, BRM adds the information to the existing entry based on the information that you provide.

LDAP Data Manager does not treat pre-existing entries as errors.

## **Supplying Distinguished Names**

If you supply a DN to the LDAP Data Manager for the PCM\_OP\_CREATE\_OBJ operation, BRM uses it to create a directory server entry. This lets you use existing LDAP customer entries and also gives you flexibility in assigning DNs.

# Not Supplying Distinguished Names

If you do not supply a DN to the LDAP Data Manager for the PCM\_OP\_CREATE\_OBJ operation, BRM uses the attribute tagged with the key RDN\_PIECE in the mapping file as the RDN.

For example, the LOCATION "o=portal.com" is appended to the value specified for the attribute cn (tagged as RDN\_PIECE) in the mapping file to compose the REAL DN, "cn=john,o=portal.com".

## **Understanding Matching Rules for Distinguished Names**

You control the location of directory tree entries by using a combination of values in the mapping file and by using DN qualifiers, or location parameters at run time as inputs to the BRM LDAP create, delete, read, and write operations.

LDAP Data Manager uses static and dynamic matching rules for DNs to determine the location for directory server entries in the directory tree.

### Using Static Controls for DNs

The LDAP Data Manager lets you specify the location of directory server entries statically for each object type by using the LOCATION key in the mapping file. You specify different LOCATION values for different object types as follows:

```
STORABLE CLASS /info1 IMPLEMENTATION LDAPV3 {
LOCATION = "ou=portal,c=US";
STORABLE CLASS /info2 IMPLEMENTATION LDAPV3 {
LOCATION = "ou=abc,o=xyz,c=US";
```

#### **Using Dynamic Controls for DNs**

LDAP Data Manager lets you manipulate the static controls in the mapping file by using the control field for DNs, the PIN\_FLD\_DN field and a flag for the DN, PIN\_ FLD\_FLAGS.

Rule matching for the given DN with the LOCATION field allows entries to be at arbitrary depths relative to the location instead of limiting entries to one location. For example:

```
If
LOCATION = "o=portal.com"
Then the following locations are accepted:
PIN_FLD_DN = "cn=john, ou=dev, ou=engg, o=portal.com"
```

# **Deleting Directory Server Entries**

To delete directory server entries, use the LDAP PCM\_OP\_DELETE\_OBJ base opcode to perform the delete object operation. This opcode invokes the delete entry semantics of the LDAP modify operation in the directory server

To delete an entry from an existing directory server, create the PCM\_OP\_DELETE\_OBJ input flist. Specify the complete POID or the DN of the entry in the flist.

If you specify the DN, make sure that the POID is a type-only POID, for example:

```
POID [0] 0.0.5.1 /r_user -1
```

- By default, the delete entry operation expects a complete DN. You can optionally supply a prefixed DN.
  - To set up a complete DN, see "Using a Complete Distinguished Name".
  - To set up a prefixed DN, see "Using a Prefixed Distinguished Name".

PCM\_OP\_DELETE\_OBJ performs the following operations:

- Invokes the *delete* entry semantics of the LDAP *modify* operation in the directory
- If the *pinpoid* attribute does not form the Relative Distinguished Name (RDN), this opcode locates the directory server entry first using a search operation and then deletes the object.

You must supply the PIN\_FLD\_POID (replica POID ID) and the POID of the object that you want to delete in the input flist.

For more information see "Semantics for the LDAP Modify Operation".

# **Changing Directory Server Entries**

You can manage changes to directory server entries by performing the following operations:

- Adding Attributes to an Existing Directory Server Entry
- Deleting Attributes from an Existing Directory Server Entry
- Renaming Directory Server Entries
- Creating Subclass Objects in the Directory Server
- Creating Related Entries Under One Node

The next sections describe how to accomplish these tasks.

For information on specifying directory tree entries, see "Specifying Directory Tree Entries".

## Adding Attributes to an Existing Directory Server Entry

You can add an attribute that already exists in the directory server schema to an instance of an object defined in the mapping file. This lets you access and modify the schema of the directory server entry by using the BRM API.

Follow these rules when you add an attribute to the directory server:

- If an attribute belongs to an auxiliary class, specify the attribute's auxiliary class in the mapping file.
- An attribute can belong to only one auxiliary class.
- Attribute names must be unique across object classes.
- Attributes being added must already exist in the directory schema.

If you add an attribute that belongs to an auxiliary class to an existing directory server entry, the auxiliary class is automatically added to the entry.

To update or rename an entry, use the LDAP PCM\_OP\_WRITE\_FLDS base opcode.

This opcodes performs the following operations:

- Updates attributes by using the LDAP *modify* operation
- Uses the replace semantics of the LDAP modify operation
- Renames directory server entries

When you specify an array field, the entire array is replaced. The PCM\_OPFLG\_ADD\_ ENTRY opflag is used to invoke the *add* semantics, thereby adding new values to an existing entry.

You must supply the PIN\_FLD\_POID (replica POID ID) and at least one field that you want to write in the input flist. For rename operations, you can only specify the RDN piece as it is specified in the mapping file. You must also set the deleteOldRdn entry in the LDAP Data Manager **pin.conf** file to **1**.

For more information see "Semantics for the LDAP Modify Operation".

For the procedure on renaming a directory server entries, see "Renaming Directory Server Entries".

To add an attribute to an existing directory server entry:

1. Create the PCM\_OP\_WRITE\_FLDS input flist:

Add the complete POID or DN of the entry.

If you specify the DN, make sure that the POID is a type-only POID, for example, **POID** [0] 0.0.5.1 /r\_user -1.

**b.** (Optional) Specify whether the DN is a complete or prefixed DN.

By default, the write fields operation expects a complete DN. You can optionally supply a prefixed DN.

To set up a complete DN, see "Using a Complete Distinguished Name".

To set up a prefixed DN, see "Using a Prefixed Distinguished Name".

- In the mapping file, define all possible attributes including the auxiliary class that the directory server entry might contain.
- **3.** For the attribute you are adding:
  - Set the CREATE string to **Optional**.
  - Specify the auxiliary class that the attribute belongs to.

In this sample, PIN\_FLD\_HTTP\_URL corresponds to the attribute labeleduri for an auxiliary class called **labeleduriobject**.

```
STORABLE CLASS /r_user {
STRING PIN_FLD_HTTP_URL {
CREATE = Optional;
MODIFY = Writeable;
STRING PIN_FLD_TYPE_STR {
CREATE = Optional;
MODIFY = Writeable;
}
. . .
}
STORABLE CLASS /r_user IMPLEMENTATION LDAPV3 {
STRING PIN_FLD_HTTP_URL {
ATTRIBUTE = "labeleduri";
OBJECTCLASS = "labeleduriobject";
STRING PIN_FLD_TYPE_STR {
ATTRIBUTE = "memberurl";
OBJECTCLASS = "mylabeleduriobject";
}
}
```

## Deleting Attributes from an Existing Directory Server Entry

To delete an attribute from an existing directory server entry, follow these rules:

- Delete only those attributes that you have defined in the mapping file and are tagged as optional.
- Do not delete fields that you have used for the RDN or any fields tagged as required. You can delete an entire array by using PIN\_ELEM\_ID\_ANY.

**Important:** Before you delete an attribute, make sure that doing so does not violate the schema constraints of the directory server entry. If you attempt to violate schema constraints, the LDAP Data Manager reports an object violation error.

For more information see "Semantics for the LDAP Modify Operation".

To delete values and attributes in an entry, use the LDAP PCM OP DELETE FLDS base opcode. This opcode performs the delete operation by using the LDAP modify operation, which imposes delete semantics.

To delete an attribute from an existing directory server entry, create the PCM\_OP\_ DELETE\_FLDS input flist.

**1.** Specify the complete POID or DN of the entry.

You must supply the PIN\_FLD\_POID (replica POID) and at least one field that you want to delete in the input flist.

If you specify the DN, make sure that the POID is a type-only POID, for example:

```
POID [0] 0.0.5.1 /r_user -1
```

- (Optional) Specify whether the DN is a complete or prefixed DN.
- By default, the delete fields operation expects you to supply a complete DN. You can optionally supply a prefixed DN.
  - To set up a complete DN, see "Using a Complete Distinguished Name".
  - To set up a prefixed DN, see "Using a Prefixed Distinguished Name".
- Provide the names of the fields that you want to delete.

```
0 PIN_FLD_<field to be deleted>
```

The LDAP Data Manager deletes the attribute and the auxiliary object class if it is the last attribute belonging to that auxiliary class.

## Renaming Directory Server Entries

You can rename a directory server entry in BRM. This is useful when the customer names or login names (RDN piece) of the directory server entry changes. For example, you can rename an entry for Jane Doe by changing her name to Jane Smith. In this case, this directory entry:

```
cn=Jane Doe; o=portal.com; c=US
```

Changes to this directory entry:

```
cn=Jane Smith; o=portal.com; c=US
```

Follow these rules when to rename directory server entries:

- Do not rename the entry such that it moves to a different part of the directory tree.
- Do not specify any field other than the field tagged by the RDN\_PIECE in the mapping file in the input flist on this operation.

Rename only the left-most value in the DN entry. In the example above, this is the cn value.

**Important:** When you use the write fields operation to rename entries, the input flist should not contain other fields.

LDAP Data Manager uses the PCM\_OP\_WRITE\_FLDS opcode to rename entries. For more information on the inputs and outputs of this opcode, see PCM\_OP\_WRITE\_ FLDS. Additionally, it uses an entry in the LDAP Data Manager configuration file BRM\_Home/sys/dm\_ldap/pin.conf to determine if the old RDN value should be removed from the entry.

For more information see "Semantics for the LDAP Modify Operation".

To propagate a name change from BRM to the directory server entry:

Create the PCM\_OP\_WRITE\_FLDS input flist by adding the POID or complete DN of the old entry and the new name of the entry:

```
0 PIN FLD POID POID [0]
0.0.5.1 /r_user <account_number>
0 PIN_FLD_LOGIN STR [0] "Jane Smith"
```

- 2. In the pin.conf file, uncomment the following entry and set the delete value to 1.
  - ldap\_ds deleteOldRdn 1

**Note:** When you set the delete value to 1, LDAP Data Manager deletes the old RDN (Jane Doe). To keep the old RDN, set the delete value to 0.

BRM reads the new value of the attribute tagged as the RDN\_PIECE in the mapping file from the input flist and uses it to rename the entry.

## Creating Subclass Objects in the Directory Server

You can extend, or *subclass*, an existing object class to add attributes to it. In this case, you use the create opcode to create subclass objects in any location in the directory server. You can create entries for a given BRM subclass object type in a particular part of the directory information tree independent of the location of objects belonging to the parent class. For example, /service objects can be located in the following location:

```
ou=Services, o=portal.com, c=US
```

The /service/email subclass object can be located in a different location:

```
ou=ServiceEmail, o=portal.com, c=US
```

To create a subclass object in the directory server independent of its parent's location:

- Using your directory server tools, create the organizational unit (ou) for the subclass object in the directory server.
- 2. Create the corresponding subclass mapping for this attribute by specifying the LOCATION key in the implementation definition section of the mapping file.
- Start LDAP Data Manager and make sure that the dm\_ldap.pinlog file reports no errors.

**4.** Create the input flist that contains the complete POID or DN of the object that you want to create.

### **Creating Related Entries Under One Node**

You can group *any* set of related entries under one node in the directory tree. To set up your BRM LDAP environment to replicate data in this type of structure, you use the link object attribute to define the related node entries in the mapping file.

For example, you can create all services associated with a particular account under the account entry in the directory tree.

If the creation of linked objects requires containers, this feature will not create the container objects automatically. You must create the containers for these objects with your directory server tools manually, as Figure 3–1 shows:

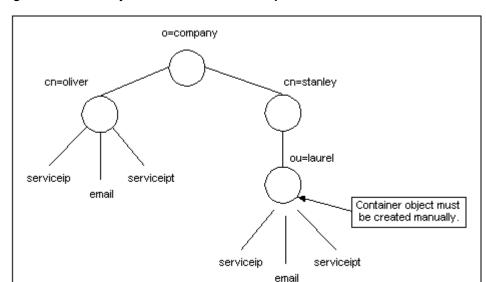


Figure 3–1 Manually Created Containers Example

In each top-level service, you must use a link attribute that has the POID of the account that the service is linked to.

To group all services under an account:

**Note:** This procedure assumes that your related services are linked.

1. In the mapping file, configure the link object for each class and link attribute for each top-level class as in this example:

**Note:** The link attribute must be a POID. Specify the types and link attributes for all classes.

```
STORABLE CLASS /r_user {
}
##
## /r_service (to represent Portal /service storable class)
```

```
##
STORABLE CLASS /r_service {
# list all the /r_service fields
. . .
       POID PIN_FLD_PARENT {
          CREATE = Optional;
           MODIFY = Writeable;
}
. . . .
## /r_service/ip (to represent Portal /service/ip storable class)
STORABLE CLASS /r_service/ip {
# list all the /r_service/ip related fields
      POID PIN_FLD_PARENT {
            CREATE = Optional;
            MODIFY = Writeable;
}
. . . .
## /r_service/email (to represent Portal /service/email storable class)
STORABLE CLASS /r_service/email {
# list all the /r_service/email related fields
       POID PIN_FLD_PARENT {
           CREATE = Optional;
            MODIFY = Writeable;
}
. . . .
}
STORABLE CLASS /r_user IMPLEMENTATION LDAPV3 {
      ATTRVAL = "objectClass: top";
      ATTRVAL = "objectClass: person";
      ATTRVAL = "objectClass: inetOrgPerson";
       ENTRY_TYPE = "ruser";
      LOCATION = "o=portal.com";
}
       # For LDAP Manager
STORABLE CLASS /r_service IMPLEMENTATION LDAPV3 {
      ATTRVAL = "objectClass: top";
      ENTRY_TYPE = "rservice";
      LINK_OBJECT = "/r_user";
      POID PIN_FLD_PARENT {
      ATTRIBUTE = "parent";
      LINK_ATTRIBUTE = 1;
}
. . .
}
#
STORABLE CLASS /r_service/ip IMPLEMENTATION LDAPV3 {
```

```
# provide mapping for /r_service/ip fields
LINK_OBJECT = "/r_user";
# Provide mapping for /r_service fields.
# The link attribute is inherited from the parent.
      POID PIN FLD PARENT {
      ATTRIBUTE = "parent";
      LINK_ATTRIBUTE = 1;
}
#STORABLE CLASS /r service/email IMPLEMENTATION LDAPV3 {
# Provide mapping for /r_service/email fields
# The link attribute is inherited from the parent.
     LINK_OBJECT = "/r_user";
      POID PIN_FLD_PARENT {
      ATTRIBUTE = "parent";
      LINK_ATTRIBUTE = 1;
}
```

**Note:** To locate the parent /r\_user object, the LDAP Data Manager uses the LOCATION attribute of the /r\_user class as the base DN.

- Specify one of the flexible DN assignment rules to dynamically manipulate the static behavior defined in the mapping file.
  - If the DN flag indicates that the DN is a complete DN, the DN supplied is used to create the **/r\_service** entry.
  - If the DN flag indicates that the DN is a prefix, the DN of the located /r\_user entry is appended to the DNs supplied to compose the DN of the /r\_service entry.
  - If the DN flag indicates that the DN is a parent, the /r\_service DN supplied is appended to the value of the attribute tagged as the RDN piece. The DN of the located /r\_user entry is appended to this string.
  - If you do not supply a DN, then the value of the DN of the /r\_user entry will be appended to the RDN of /r\_service.

## **Specifying Directory Tree Entries**

You specify directory server entries by using the DN field, the DN qualifier field flags, and the location parameter. The DN field and the DN qualifiers let you manipulate location of entries for your directory tree, while the location parameter lets you override the mapping file location.

This section describes the controls you can use as inputs to the create, delete, read, and write operations either to manipulate directory entries or to override the base location value.

- Using a Complete Distinguished Name
- Using a Prefixed Distinguished Name
- Using a Parent Distinguished Name (Create Operation Only)

#### Overriding the Base DN Location

## Using a Complete Distinguished Name

A *complete* DN is the absolute root in the directory tree for the directory server entry. To specify a complete DN, pass the complete DN of the entry in the PIN FLD DN field. You can optionally set PIN\_FLD\_DN\_FLAGS to 0.

This example shows how to specify a complete DN in the input flist to the create, delete, read, and write operations at run time:

```
LOCATION = "o=portal.com"
PIN_FLD_DN = "cn=john, ou=dev, ou=engg, o=portal.com"
PIN_FLD_DN_FLAGS=0
REAL DN = "cn=john, ou=dev, ou=engg, o=portal.com"
```

For a complete DN, PIN FLD DN must match the LOCATION. For example, if the LOCATION is "o=portal.com", then the last element of PIN\_FLD\_DN must be "o=portal.com". The PIN\_FLD\_DN is the REAL DN in this case.

## Using a Prefixed Distinguished Name

The *prefixed* DN is the RDN location in the directory tree for the directory server entry. To specify a prefixed DN, pass the prefixed DN of the entry in the PIN\_FLD\_DN field and set the PIN\_FLD\_DN\_FLAGS to 1.

This example shows how to specify a prefixed DN in the input flist to the create, delete, read, and write input flists at run time:

```
LOCATION = "o=portal.com"
PIN_FLD_DN = "cn=john, ou=dev, ou=engg"
PIN_FLD_DN_FLAGS=1
REAL DN = "cn=john, ou=dev, ou=engg, o=portal.com"
```

The **LOCATION** "o=portal.com" is appended to PIN\_FLD\_DN "cn=john, ou=dev, ou=engg" to compose the REAL DN "cn=john, ou=dev, ou=engg, o=portal.com".

## Using a Parent Distinguished Name (Create Operation Only)

A parent DN is the location of the parent of the entry in the directory tree. You can pass a parent DN only in the create operation (PCM\_OP\_CREATE\_OBJ).

To specify a parent DN, pass the parent DN of the entry in the PIN\_FLD\_DN field, and set the PIN\_FLD\_DN\_FLAGS to 2.

This example shows how to specify a parent DN in the input flist to PCM\_OP\_ CREATE OBJ at run time:

```
LOCATION = "o=portal.com"
PIN_FLD_DN = "ou=dev, ou=engg"
PIN_FLD_DN_FLAGS=2
REAL DN = "cn=john, ou=dev, ou=engg, o=portal.com"
```

The LDAP Data Manager appends the LOCATION "o=portal.com" to PIN\_FLD\_DN "ou=dev, ou=engg" and appends the value "ou=dev, ou=engg, o=portal.com" to the value "john" (cn) tagged as RDN\_PIECE in the mapping file to compose the REAL DN "cn=john, ou=dev, ou=engg, o=portal.com".

## Overriding the Base DN Location

A base DN is the root location in the directory tree for the directory server entry. You can use the location field, PIN\_FLD\_LOCATION to dynamically override the **LOCATION** value specified in the mapping file for the create, delete, delete field, and write field operations. Overrides affect the immediate operation only.

For example, if you defined this location in the mapping file (**ldap.idl**):

```
ou=engg, o=portal, dc=US
```

#### To create this entry:

```
mail=login1@company.com.us, ou=engg, o=portal, dc=US
```

And you want to create another entry in a different location such as:

```
ou=techdocs, o=mycompany, dc=US
```

You can override the value specified for the location in the mapping file to create the following entry:

```
mail=login2@company.com.us, ou=techdocs, o=mycompany, dc=US
```

To do this, you override the mapping file location by using the PIN\_FLD\_LOCATION field as an input to the create operation. This lets you create accounts in a different tree without LDAP Data Manager checking the LOCATION value in the mapping file.

To specify a new base location for a directory server entry, enter the new base location in the input flist:

```
0 PIN_FLD_LOCATION STR[0] = "mail=login2@company.com.us, ou=techdocs, o=mycompany,
dc=US"
```

When subsequent operations are performed on this entry, you should override the mapping file location by using the PIN\_FLD\_LOCATION field as an input.

## Reading and Searching for Directory Server Entries

You can do these operations on directory server entries:

- Reading Objects from the Directory Server
- Reading Attributes from the Directory Server Entry
- Searching the Directory Server for Entries

## Reading Objects from the Directory Server

You can read objects from the directory server and return an flist containing fields and values for each attribute in the directory server entry.

To read fields in a directory server entry, use the LDAP PCM\_OP\_READ\_FLDS base opcode. This opcode reads attributes from a directory server entry from the database using the LDAP search operation

The LDAP Data Manager parses the mapping file (ldap.idl). After this file is parsed, the LDAP Data Manager creates a mapping class that contains a mapping of the /r\_ **user** class attributes to BRM fields.

The read fields opcode accepts the POID of the object that you want to read. If the POID is a type-only POID, and you provide a DN, the LDAP Data Manager uses the DN to locate the object in the directory server.

You supply the list of the fields that you want to read from the object. These fields correspond the attributes of the directory server object. For each entry that you provide in the input flist, the LDAP Data Manager queries the mapping class for the corresponding attribute name to generate the list of attributes names.

**Important:** You can read only those objects that you have defined in the mapping file.

To read an object:

- Create the PCM\_OP\_READ\_OBJ input flist.
- Specify the complete POID or DN of the directory server entry.

**Note:** If you supply a DN then you must also supply a type-only POID. A type-only POID is a POID with a value set to **-1**.

#### Object Read examples

These examples explain how to read objects using a complete POID and a DN:

#### Read Object Using a Complete POID

#### Read Object Using a DN

## Reading Attributes from the Directory Server Entry

The steps to read attributes from the directory server are similar to reading objects. However, you need to pass the fields corresponding to the attributes of the directory server object that you want to read in the input flist to PCM\_OP\_READ\_FLDS as opposed to the objects.

To read attributes from the directory server entry:

- Create the PCM\_OP\_READ\_FLDS input flist.
- Specify the complete POID or DN of the entry.

**Note:** If you supply a DN then you must also supply a type-only POID. A type-only POID is a POID with a value set to -1.

Pass the fields of the attributes that you want to read in the input flist.

#### Attribute Read Examples

These examples show how to read attributes by using a complete POID and a DN:

#### Read Attributes Using a Complete POID

```
0 PIN_FLD_ACCOUNT_STATUS STR [0] "Active"
```

#### Read Attributes Using a DN

```
0 PIN_FLD_ACCOUNT_STATUS STR [0] "Active"
0 PIN_FLD_LOGIN STR [0] "link45"
0 PIN_FLD_NAME STR [0] "link45"
0 PIN_FLD_ADDRESS STR [0] "sdsdfs, sfsdfsd, CA 12345, USA"
```

# **Searching the Directory Server for Entries**

You can search the directory server for entries that match a specified search filter. For example, you can search for an entry that has a login attribute. You can search all entries with the **login** attribute within a tree or sub tree.

**Important:** Only those objects and attributes that you define in the mapping file can be returned by the LDAP Data Manager in the output flist.

To find LDAP objects, use the LDAP PCM\_OP\_SEARCH base opcode. This opcode searches the directory server based on a specified search criteria that you supply as a template in the input flist.

**Important:** Only those objects and attributes that you define in the mapping file can be returned by the LDAP Data Manager in the output flist.

The LDAP Data Manager parses the mapping file (ldap.idl). After this file is parsed, the LDAP Data Manager creates a mapping class that contains a mapping of the /r\_ user class attributes to BRM fields.

You must supply the POID of the object for the search operation. The search opcode uses the base Distinguished Name (DN) of the POID type as a base for the search operation. You supply a search filter to this opcode as a template in PIN\_FLD\_ TEMPLATE. The template is the filter expression with attribute names and literal values.

For each entry that matches the given search criteria, the search call returns the value of the attributes in the attribute list, if they exist in the directory entry. For

multi-valued attributes an array of values is returned. This call does not return an error if it is queried for an attribute that does not exist in the directory entry.

For each attribute value or values, the class map is queried for the BRM field name corresponding to the attribute name and an entry is added to the output flist with the corresponding value for each attribute. For array attributes that are multi-valued, an array entry is created for each value.

- 1. Select a search filter. See "Using the Sample LDAP Search Filters".
- Create the PCM\_OP\_SEARCH input flist.
  - **a.** Add the POID for the PIN FLD POID field.
  - **b.** Select the search filter to use as a template for the PIN\_FLD\_TEMPLATE field.
  - **c.** Set PIN\_FLD\_ARGS to specify the arguments and value of arguments to be substituted in the search filter.
  - **d.** Set the search scope. See "Setting the Search Scope".
- Call the opcode to perform the search.

The search opcode replaces the search template criterion with attribute names (An) and values (Vn). Attribute names and values are specified in pin\_fld\_args[n]. In the example below, the filter translates into this search:

```
(&(cn-*link*)(ipstatus r=Aktivee))
```

## Setting the Search Scope

You can set the search scope on the directory by using the PIN\_FLD\_SCOPE field. The PIN\_FLD\_SCOPE field can have the values listed in Table 3–2:

Table 3–2 PIN\_FLD\_SCOPE Settings

alue Meaning	
LDAP_SCOPE_SUBTREE	Default value. Searches the entire directory tree.
LDAP_SCOPE_ONELEVEL	Searches one level down the directory tree.

The search opcode returns each attribute value or values as a result in the output flist.

This example shows a sample input flist that searches for a login with the pattern "link" in it.

```
0 PIN_FLD_POID
                        POID [0] 0.0.5.1 /r_user -1
0 PIN_FLD_LOCATION STR [0] "ou=engineering, o=company.com"
0 PIN_FLD_TEMPLATE STR [0] "(&(A1 = V1 ) ( A2 ~= V2 ))"
0 PIN_FLD_SCOPE ENUM [0] 2
0 PIN_FLD_ARGS ARRAY [1] allocated 20, used 1
1 PIN_FLD_LOGIN STR [0] "*link*"
0 PIN_FLD_ARGS ARRAY [2] allocated 20, used 1
1 PIN_FLD_IP_STATUS STR [0] "Aktivee"
```

Figure 3–2 shows a sample directory tree:

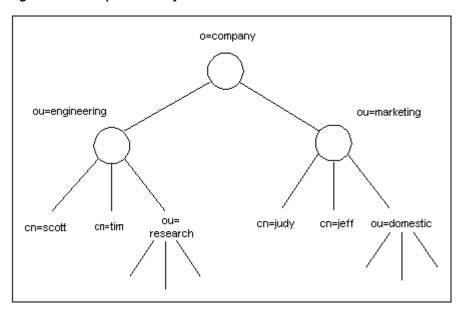


Figure 3–2 Sample Directory Tree

If the search scope is 0 PIN\_FLD\_SCOPE ENUM [0] 2, entries in all branches beneath the location are searched. In this example, the searched entries include cn=scott, cn=tim, and all entries in branches under ou=research. If the search scope is 0 PIN FLD\_SCOPE ENUM [0] 1, only entries immediately below the location are searched. In this example, these include only **cn=scott** and **cn=tim**.

## Specifying the Base DN

The object type (/r\_user) determines the base DN of a search. The value specified for the location for /r\_user in the IDL file is used as the base DN. You can override this by specifying the value for PIN\_FLD\_LOCATION in the input flist. The results of the search are mapped to this object class.

# **Searching from Different Locations**

If all base class and subclass entries are under the same location, you can perform a single search from that location to find entries that are instances of the base class and subclasses that satisfy the search criteria. If the entries are under different locations, you must perform a separate search under each location to find the instances.

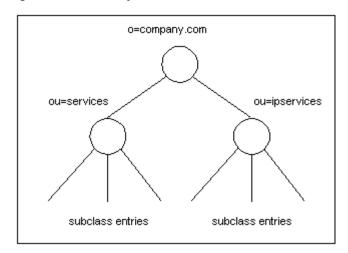
#### **Example Service Storable Class Tree and Search**

This is a sample service storable class definition from an .IDL file:

```
STORABLE CLASS /r_service IMPLEMENTATION LDAPV3 {
ATTRVAL = "objectClass: top";
ENTRY_TYPE = "rservice";
LOCATION = "ou=services, o=company.com";
STORABLE CLASS /r_service/ip IMPLEMENTATION LDAPV3 {
# provide mapping for /r_service/ip fields
LOCATION = "ou=ipservices, o=company.com";
....}
```

Figure 3–3 shows the directory tree:

Figure 3-3 Directory Tree



To locate base class and subclass entries, you must perform a search in each of the locations:

```
0 PIN_FLD_POID
                        POID [0] 0.0.5.1 /r_service -1
0 PIN_FLD_TEMPLATE STR [0] "(A1 = V1)"
0 PIN_FLD_SCOPE ENUM [0] 2
0 PIN_FLD_ARGS ARRAY [1] allocated 20, used 1
1 PIN_FLD_LOGIN STR [0] "*john*"
Summary of Portal LDAP API operations
0 PIN_FLD_POID POID [0] 0.0.5.1 /r_serviceip -1
0 PIN_FLD_TEMPLATE STR [0] "(A1 = V1)"
0 PIN_FLD_SCOPE ENUM [0] 2
0 PIN_FLD_ARGS ARRAY [1] allocated 20, used 1
1 PIN_FLD_LOGIN STR [0] "*john*"
Summary of Portal LDAP API operations
```

# **Using the Sample LDAP Search Filters**

Table 3–3 shows sample search filters that you use as templates to search the directory server entries. For information on how to search the directory server entries, see "Searching the Directory Server for Entries".

Table 3–3 LDAP Search Filters

Filter Example	Arguments	Modified Filter	Matches
(F1=V1)	0 PIN_FLD_ARGS ARRAY [1] allocated 10, used 1	(cn=*bert*)	All entries with the string "bert" somewhere in the
	1 PIN_FLD_NAME STR [0] "*bert*"	1 PIN_FLD_NAME STR [0] "*bert*"	
(F1>=Fred)	0 PIN_FLD_ARGS ARRAY [1] allocated 10, used 1	. , ,	
	1 PIN_FLD_NAME STR [0] "Fred"		lexico-graphically greater than "Fred".
(&(objectclass=person) (F1=V1))	0 PIN_FLD_ARGS ARRAY [1] allocated 10, used 1	(&(objectclass=person) (maillogin=*))	All people with an email address.
	1 PIN_FLD_EMAIL_LOGIN STR [1] "*"		

Table 3–3 (Cont.) LDAP Search Filters

Filter Example	Arguments	Modified Filter	Matches	
(F1~=V1)	0 PIN_FLD_ARGS ARRAY [1] allocated 10, used 1	(sn~=Jensin)	All entries with a surname	
	1 PIN_FLD_LAST_NAME STR [0] "Jensin"		approximately equal to Jensin.	
			(Note the misspelling)	
(! (F1=V1))	0 PIN_FLD_ARGS ARRAY [1] allocated 10, used 1	(! (mail=*))	Entries without a mail attribute.	
	1 PIN_FLD_EMAIL_LOGIN STR [0] "*"			
(F1=V1)	0 PIN_FLD_ARGS ARRAY [1] allocated 10, used 1	(pinpoid=0.0.6.1 /r_ user 9999 0)	Entries that have a pinpoid equal to the	
	1 PIN_FLD_POID_STR [0] "0.0.6.1 /r_user 9999 0"		value specified.	
(F1=V1)	0 PIN_FLD_ARGS ARRAY [1] allocated 10, used 1	(dn= cn=joe, ou=People,	Entries that have a DN equal to the value	
	1 PIN_FLD_DN [0] "cn=joe, ou=People, o=microsoft"	o=microsoft)	specified.	

#### **LDAP Search Limitations**

The search does not return objects that are not defined in the mapping file. LDAP Data Manager treats directory server objects that are not defined in the mapping file as an error condition.

# **Testing Directory Server Connections**

To test directory server connections, use the LDAP PCM\_OP\_TEST\_LOOPBACK base opcode. This opcode verifies that the LDAP Data Manager and the directory server daemon/service processes are running and communicating with each other.

# **BRM LDAP Profile Object**

For convenience, the /profile/ldap storable object holds the DN of the directory server entries corresponding to the **/account** storable objects. This lets you pass in a DN when you create the BRM account. BRM uses the PCM\_OP\_CUST\_COMMIT\_CUSTOMER opcode to do this.

This is useful when you create BRM accounts based on customer information already in the directory server. For example, when a new entry is created for a customer in the directory server, the DN of the entry is passed to BRM while creating the corresponding /account.

To avoid empty **/profile** objects, the **/profile** object is created *only* if it is passed in during account creation.

Example of how input is passed in when you use a profile object:

/profile

PIN_FLD_POID	MS	POID	profile POID
PIN_FLD_ACCOUNT_OBJ_POID	MR	POID	Owning Account
PIN_FLD_NAME	MR	STR[255]	Name("LDAP Information")
/profile/ldap			
PIN_FLD_LDAP_INFO	MR	SUBST	
PIN_FLD_DN	MR	TR[1024]	DN of the Event Object

# **Installing LDAP Manager**

This chapter explains how to install the Oracle Communications Billing and Revenue Management (BRM) LDAP Manager software.

**Important:** LDAP Manager is an optional feature that requires a separate license.

Before you read this document, you should be familiar with BRM concepts and architecture. See "Introducing BRM" and "BRM System Architecture" in BRM Concepts, and "About LDAP Manager".

For information on customizing your BRM LDAP environment, see "Customizing Your BRM LDAP Environment".

You have to install the LDAP Manager before you can configure it. To configure the LDAP Manager, see "Configuring LDAP Manager".

# **System Requirements**

LDAP Manager is available for the HP-UX IA64, Linux, Solaris, and AIX operating systems. For information on disk space requirements for the operating systems, see "Disk Space Requirements" in BRM Installation Guide.

## Software Requirements

Before installing LDAP Manager, you must install:

- Third-Party software, which includes the Perl libraries and JRE required for installing BRM components. See "Installing the Third-Party Software" in BRM *Installation Guide.*
- BRM. See "Putting Together Your BRM System" in BRM Installation Guide.
- LDAP V3 Compliant LDAP Server.
- Oracle 10g, Oracle 11g, or Oracle 12c client libraries.

**Note:** While BRM does not test every available directory server, as long as you integrate with a 100 percent LDAPv3-compliant directory server, your BRM integration with that server should work.

# Installing LDAP Manager

**Note:** If you have already installed the product, features that are already installed cannot be reinstalled without uninstalling them first. To reinstall a feature, uninstall it and then install it again.

To install LDAP Manager:

**1.** Download the software to a temporary directory (*temp\_dir*).

#### Important:

- If you download to a Windows workstation, use FTP to copy the **.bin** file to a temporary directory on your UNIX server.
- You must increase the heap size used by the Java Virtual Machine (JVM) before running the installation program to avoid "Out of Memory" error messages in the log file. For information, see "Increasing Heap Size to Avoid "Out of Memory" Error Messages" in BRM Installation Guide.
- **2.** Go to the directory where you installed the Third-Party package and source the source.me file.

**Caution:** You must source the **source.me** file to proceed with installation, otherwise "suitable JVM not found" and other error messages appear.

Bash shell:

source source.me.sh

C shell:

source source.me.csh

If you have a previous release of LDAP Manager installed, back up the existing BRM\_Home/sys/dm\_ldap/pin.conf configuration file. If you have made changes to the BRM\_Home/sys/ldap.idl sample mapping file, back up this file also.

**Caution:** The installation overwrites any pre-existing LDAP Manager pin.conf and ldap.idl files. If you do not back up the original files, you must manually recreate the settings in the new files to restore your original configuration.

**4.** Go to the *temp\_dir* directory and enter this command:

7.5.0 LDAPMgr platform opt.bin

where *platform* is the operating system name.

**Note:** You can use the **-console** parameter to run the installation in command-line mode. To enable a graphical user interface (GUI) installation, install a GUI application such as X Windows and set the DISPLAY environment variable before you install the software.

**5.** Follow the instructions displayed during installation. The default installation directory for LDAP Manager is **opt/portal/7.5**.

> **Note:** The installation program does not prompt you for the installation directory if BRM or LDAP Manager is already installed on the machine and automatically installs the package at the BRM\_Home location.

**6.** Go to the directory where you installed the LDAP Manager package and source the **source.me** file:

Bash shell:

source source.me.sh

C shell:

source source.me.csh

- **7.** If you backed up the original *BRM\_Home*/sys/dm\_ldap/pin.conf file in step 3, merge the contents of the backup copy into the new **pin.conf** file.
- If you backed up the original BRM\_Home/sys/ldap.idl sample mapping file, replace the newly installed file with your backup file.
- **9.** Go to the *BRM\_Home*/**setup** directory and run the **pin\_setup** script.

**Note:** The **pin\_setup** script starts all required BRM processes.

Your LDAP Manager installation is now complete.

# **Uninstalling LDAP Manager**

To uninstall LDAP Manager, run the BRM\_ Home/uninstaller/LDAPMgr/uninstaller.bin.

# **Configuring LDAP Manager**

This chapter explains how to configure the Oracle Communications Billing and Revenue Management (BRM) LDAP Manager.

> **Important:** LDAP Manager is an optional feature that requires a separate license.

Before you read this document, you should be familiar with BRM concepts and architecture. See "Introducing BRM" and "BRM System Architecture" in BRM Concepts, and "About LDAP Manager".

For information on customizing your BRM LDAP environment, see "Customizing Your BRM LDAP Environment".

Before you configure the LDAP Manager, you need to install it. See "Installing LDAP Manager".

# Configuring the LDAP Data Manager

To configure the LDAP DM:

- Set up the **ldap.idl** mapping file.
- Set up the directory server to use a replicatable user object (/r\_user) for BRM.
- Edit the LDAP DM **pin.conf** file.

## Setting Up the Mapping File

When you install the LDAP Manager, a default interface language definition (.idl) mapping file is created for you. Use the **ldap.idl** mapping file.

You can find the mapping file in the *BRM\_homelsys*/dm\_ldap directory.

The mapping file needs to match your directory server implementation. For more information on how to set up this file, see "LDAP Data Manager Mapping Files".

## Setting Up the Directory Server

To set up your directory server with attributes that BRM can understand, such as Portal Object ID (POID), names, addresses, currency, login, and appropriate service information (email and other IP network services), you must create a BRM object-type definition called the replicate user (/r\_user) object class in your directory server. For more information on setting up this object class in the directory server, see "Determining the /r\_user Object Class Attributes".

## **Editing the LDAP Data Manager Configuration File**

- **1.** Open the LDAP DM configuration file (*BRM\_homelsys/dm\_ldap/pin.conf*).
- Edit the standard memory, connection, debugging, and log file entries. See "Using Configuration Files to Connect and Configure Components" in BRM System Administrator's Guide.

The **hostname** and **port** entries identify the machine when the LDAP directory server runs:

```
- ldap_ds
              hostname
                          my_company.com
- ldap_ds
              port
                            port_number
```

**3.** To specify the mapping file, set the **mapping\_file** entry to **ldap.idl**:

```
- ldap_ds
               mapping_file
                                ldap.idl
```

4. To set the Bind Distinguished Name (DN) for authenticating BRM to the directory server, set the bind entry to the Distinguished Name (DN) of the entry you want to use for binding to the directory server.

#### For example:

- ldap\_ds bind uid=admin,ou=Administrators,ou=TopologyManagement, o=Directory Manager

**Note:** You can check the directory bind DN by using your directory server tools or you can ask your directory server system administrator for this information.

**5.** Set the bind password for your LDAP directory server host:

```
- ldap_ds
                               password
               password
```

- **6.** To specify how the LDAP Manager outputs timestamps, edit the encodeTimestamp entry.
  - Use **UTCTIMESTRING** to specify a readable format; for example,  $20021207135225 \ (yyyymmddhhmmss).$
  - Use UTCTIMEVALUE to specify a decimal format; for example, 962246667. This is the default.

```
encodeTimestamp
                                UTCTIMESTRING
- ldap_ds
```

7. Use the appendZToTimestamp entry to append Z (which specifies the Zulu time zone) to the end of the time stamp. The default (0) does not append a Z.

```
appendZToTimestamp
- ldap_ds
```

Use the **deleteOldRdn** entry to specify whether to rename distinguished names. See "Renaming Directory Server Entries". By default, the old name is deleted.

```
- ldap_ds
                deleteOldRdn
```

Use the **ops\_fields\_extension\_file** entry to specify the file that contains the definitions of custom field lists.

**Important:** Include this entry in your LDAP Data Manager pin.conf file only when you create custom fields for your directory server implementation.

```
- dm_ldap ops_fields_extension_file my_ldap_implementation
```

For information on how to create custom fields, see "Creating Custom Fields" in BRM Developer's Guide.

# Configuring the Connection Manager for LDAP Manager

Make sure the LDAP entries have been added to your CM configuration file and edit them as necessary (the **fm\_module** entries are preconfigured, but you must *uncomment* them if they are commented out).

- Open the Connection Manager configuration file (BRM\_home/sys/dm\_ **ldap/pin.conf**) from the CM directory.
- Set the **dm\_pointer** entry to point to your LDAP Data Manager.

The default database number for the **dm\_pointer** entry is **0.0.5.**x, where x is the number of the BRM database.

```
- cm dm_pointer
                  0.0.5.X
                            dm_ldap_host
                                            dm_ldap_port
```

- Do one of the following:
  - For the user mapping scheme, leave the mapping scheme entry (user\_scheme) set to 1. This is the default.
  - For the one-to-one mapping scheme, set **user\_scheme** to **0**.

```
- fm_repl_pol
                  user_scheme
```

## Configuring the LDAP Data Manager for Multiple Schemas

You can configure a BRM system to use multiple database schemas as well as multiple LDAP Data Managers. For example:

```
      dm_pointer
      0.0.0.1 ip 156.151.1.13 56971
      # Oracle

      dm_pointer
      0.0.0.2 ip 156.151.1.13 56972
      # Oracle

      dm_pointer
      0.0.0.3 ip 156.151.1.13 56973
      # Oracle

      dm_pointer
      0.0.5.1 ip 156.151.1.13 56981
      # DM LDAP

      dm_pointer
      0.0.5.2 ip 156.151.1.13 56982
      # DM LDAP

      dm_pointer
      0.0.5.3 ip 156.151.1.13 56983
      # DM LDAP

 - cm
- cm
- cm
- cm
```

In addition to setting these entries, you must define the LDAP DM's database number in the PIN\_FLD\_CONSUMER\_OBJ field in the /channel object. The PCM\_OP\_REPL\_ POL\_PUSH policy opcode retrieves this database number and sends the data to that LDAP DM. For more information, see "About Channels and Data Propagation".

## Configuring the LDAP Data Manager with Different LDAP Data Manager Pointers

You can set different LDAP Data Manager pointers to reference the same host/port combination. For example:

```
dm_pointer
- cm
                             0.0.5.1 ip 156.151.1.13 56981 # DM LDAP
- cm
              dm_pointer
                            0.0.5.2 ip 156.151.1.13 56981 # DM LDAP
              dm_pointer 0.0.5.3 ip 156.151.1.13 56981 # DM LDAP
- cm
```

# Configuring Event Notification for LDAP Manager

To trigger updates to the LDAP database, BRM uses event notification.

Before you can use LDAP Manager, you must configure the event notification feature as follows:

- 1. If your system has multiple configuration files for event notification, merge them. See "Merging Event Notification Lists" in BRM Developer's Guide.
- Ensure that the merged file includes the entire event notification list in the BRM\_ home/sys/data/config/pin\_notify.ldap file.
- 3. (Optional) If necessary to accommodate your business needs, add, modify, or delete entries in your final event notification list. See "Editing the Event Notification List" in *BRM Developer's Guide*.
- (Optional) If necessary to accommodate your business needs, create custom code for event notification to trigger. See "Triggering Custom Operations" in BRM Developer's Guide.
- 5. Load your final event notification list into the BRM database. See "Loading the Event Notification List" in *BRM Developer's Guide*.

For more information, see "Using Event Notification" in BRM Developer's Guide.

# Loading the LDAP Price List

LDAP Manager includes a price list that includes a plan that uses the LDAP service. Use Pricing Center to add the LDAP plans to your price list, or use the "loadpricelist" utility in *BRM Setting Up Pricing and Rating* as shown below:

loadpricelist -v -cf BRM\_home/setup/scripts/LdapPlan.xml

# **Configuring the Channel Framework**

This section includes the following channel framework configuration tasks:

- Configuring the pin\_channel\_export Utility
- **Configuring Channel Definitions**
- Loading Channel Definitions into the BRM Database

## Configuring the pin\_channel\_export Utility

The "pin\_channel\_export" utility publishes changes from the BRM database to the directory server by synchronizing data in the channel with the data in the external directory server. This utility runs as a process under UNIX; once you start it, it runs continuously in the background until you end the process or until the BRM connection goes down. To keep the pin\_channel\_export utility running even when BRM goes down, configure the **mta\_retry\_srch** entry in the utility's **pin.conf** file.

You can edit the **pin\_channel\_export** configuration file in *BRM*\_ *home*/apps/pinapps/exportapps to configure the following options:

- To specify whether to delete channel events that have been pushed, set the **delete**\_ **channel\_entry** entry. The default is 1, which deletes the objects. A value of 0 keeps them.
- To specify the interval time running the utility, set the **sleep\_interval** entry. By default, the pin\_channel\_export utility publishes data every 60 seconds.

- To specify the number of worker threads spawned to perform the specified work, set the **children** entry. The default is **5**.
- To specify the number of channel events processed by each worker thread in batch mode, set the **per\_batch** entry. The default is **5000**.
- To specify the number of channel events returned by each search step in the BRM database, set the **per\_step** entry. The default is **500**.
- To specify the number of channel events received from the BRM database in a block and cached in system memory for processing, set the **fetch size** entry. The default is **1000**.
- To specify the number of times the MTA framework retries a search after the CM goes down, set the retry\_mta\_srch entry. The framework retries the search the specified number of times with a sleep interval of 30 seconds. The default is **0**.

For more information, see "Configuring Your Multithreaded Application" in BRM Developer's Guide.

To specify a channel family, run the pin\_channel\_export utility with the -f parameter and specify the channel family ID. For example:

pin\_channel\_export -f 100

#### Note:

- To publish channel events for different channel families, you need a separate **pin\_channel\_export** instance for each family ID. The channel events are published to their respective LDAP servers by the PCM\_OP\_REPL\_POL\_PUSH policy opcode based on the PIN\_ FLD\_CONSUMER\_OBJ value in the /channel object.
- When channel events are not deleted from the channel\_event\_ table, the table can grow rapidly and reduce performance.

For more information on publishing channels, see "How Channel Events are Published".

# Configuring Channel Definitions

This procedure describes how to set the following attributes of a channel, which determine how channel events are published to the LDAP server(s):

- The channel family.
- The publishing order.
- The publishing method: serially or in parallel.

In addition to setting these attributes, you must set the general channel attribute values, including the channel name, consumer array information, and supplier array information. For more information on all channel attributes, see "About Defining Channels".

- Open the sample **channel\_config.xml** file in the *BRM\_homel***sys/data/config** directory with an XML editor or text editor.
- Do the following for each channel definition in the file:
  - Set the **FldChannelId** value to assign a channel ID.

**Important:** Channel IDs must be less than **1000**.

- Set the **FldFamilyId** value to assign a channel family. For more information, see "About Channel Families".
- Set the **FldOrder** value to define a publishing order for a channel inside a family. For more information, see "About Channel Order".
- Set the **FldMultithread** value to set whether the channel is published serially or in parallel:

0 = serially

1 = in parallel

For more information, see "About Channel Publishing Mode".

- **3.** Save the **channel\_config.xml** file. You can save this configuration file with any name and in any location.
- 4. Load the channel definitions into the BRM database. See "Loading Channel Definitions into the BRM Database".

## Loading Channel Definitions into the BRM Database

To load channel definitions, edit the sample **channel\_config.xml** file, then run the "load\_channel\_config" utility to load the contents into the /channel object in the BRM database:

**Note:** To connect to the BRM database, the **load\_channel\_config** utility needs a configuration file in the directory from which you run the utility. See "Creating Configuration Files for BRM Utilities" in BRM System Administrator's Guide.

**Caution:** When you run the **load\_channel\_config** utility, it overwrites the existing channel definitions in the /channel object in the BRM database. If a channel definition exists but is not included in the **channel config.xml** file, the database definition is not overwritten.

- 1. Define the channels for your database in the channel configuration XML file and save the file. For more information, see "About Defining Channels".
- **2.** Use the following command to load the **channel\_config** file:

load\_channel\_config channel\_config.xml

where *channel\_config* is the name of the channel configuration file.

If the channel configuration XML file is not in your working directory, use the full path to the file. For example:

load\_channel\_config BRM\_home/sys/data/config/channel\_config.xml

**3.** Stop and restart the **pin\_channel\_export** utility.

To verify that the **channel\_config.xml** file was loaded, you can display the **/channel** object by using the Object Browser, or use the **robj** command with the **testnap** utility. See "Reading an Object and Writing Its Contents to a File" in BRM Developer's Guide.

### Saving Channel Definitions to a File

To save channel definitions stored in your BRM database to an XML file, run the **load**\_ **channel\_config** utility with the **-r** parameter:

**Note:** To connect to the BRM database, the **load\_channel\_config** utility needs a configuration file in the directory from which you run the utility. See "Creating Configuration Files for BRM Utilities" in BRM System Administrator's Guide.

load\_channel\_config -r channel\_config.xml

To export the channel definitions to an XML file not in your working directory, use the full path for the file:

load\_channel\_config -r BRM\_home/data/config/channel\_config.xml

For more information on the **channel\_config.xml** file, see "About Defining Channels".

When creating a new supplier for a channel, the PCM\_OP\_ACT\_POL\_EVENT\_ NOTIFY policy opcode formerly checked if the input event type was of a particular sub-type and, if so, set the PIN\_FLD\_SUPPLIER\_OBJ field to the event POID and sent it to PCM\_OP\_CHANNEL\_PUSH. Now, it sets the PIN\_FLD\_SUPPLIER\_OBJ field to the **subtype** value of the supplier. For details, see "Tracking Additional Changes to /account or /service Objects".

Your LDAP Manager configuration is now complete.

# Enabling Secure Communication between LDAP Manager and LDAP **Directory Servers**

You can use Transport Layer Security (TLS) to enable secure communication between LDAP Manager and LDAP directory servers.

Before you enable LDAP Manager to secure communications, ensure that you do the following:

- Download the 32-bit version of Oracle 12c client libraries to the directory in which you store the Oracle client libraries.
- Create or obtain server certificates for your LDAP directory servers.
- Configure your LDAP directory servers to listen to incoming TLS connections.
- Configure the LDAP Manager **port** specified in the *BRM\_home*/**sys/dm**\_ **ldap/pin.conf** file as the TLS port for your LDAP directory servers.

For more information on creating or obtaining server certificates and configuring your LDAP directory servers, see the LDAP directory server documentation.

To enable secure communication between LDAP Manager and LDAP directory servers:

- Go to the *BRM\_home*/**bin** directory.
- Run the following command, which stops LDAP Manager:

stop dm Ldap

- **3.** Open the **start\_dm\_Ldap** script file in a text editor.
- **4.** Search for the following line:

```
# XXX ought to save old log file, or check for > some-size...
```

**5.** Add the following lines above the line specified in step 4:

```
LDAP_12C_LIBS=Oracle12c_client_libs_path
    if [ "$LD LIBRARY PATH" = "" ];
    then
        LD LIBRARY PATH=${LDAP 12C LIBS}
    else
        LD_LIBRARY_PATH=${LDAP_12C_LIBS}:${LD_LIBRARY_PATH}
```

where *Oracle12c\_client\_libs\_path* is the path to the directory in which the 32-bit version of Oracle 12*c* client libraries are located.

- **6.** Save and close the script file.
- **7.** Create the Oracle wallet by doing the following:
  - **a.** Run the following command, which creates the *Ldap\_dir/Ldap\_wallet* directory.

```
mkdir Ldap_dir/Ldap_wallet
```

where *Ldap\_dir* is the directory in which you store the Oracle wallet for LDAP Manager.

- **b.** Copy the server certificates for your LDAP directory servers to the *BRM\_home* directory.
- **c.** Go to the *BRM\_home*/**bin** directory.
- **d.** Run the following commands:

```
./orapki wallet create -wallet Ldap_dir/Ldap_wallet
./orapki wallet add -wallet Ldap_dir/Ldap_wallet -trusted_cert -cert cert_
file name
./orapki wallet create -wallet Ldap_dir/Ldap_wallet -auto_login
```

where cert file name is the name of the server certificate file.

- **8.** Go to the *BRM\_home*/sys/dm\_ldap directory.
- Open the LDAP DM configuration file (BRM\_home/sys/dm\_ldap/pin.conf) in a text editor.
- **10.** Add the following lines in the file:

```
- ldap_ds ssl 1
- ldap_ds ssl_auth_mode server_ssl_mode
- ldap_ds wallet Ldap_dir/Ldap_wallet
```

where server\_ssl\_mode is the SSL mode enabled for your LDAP directory servers. The valid values are:

- **0.** To disable authentication, use 0.
- **1.** To enable one way authentication, use 1.

- **2.** To enable two way authentication, use 2.
- **11.** Run the following command, which starts LDAP Manager:

start\_dm\_Ldap

# **Customizing Your BRM LDAP Environment**

This chapter discusses how to extend and modify the list of objects that Oracle Communications Billing and Revenue Management (BRM) LDAP Manager exports. For the default list of objects, see "Determining the /r\_user Object Class Attributes".

This document also describes sample filters you can use in the directory server with input templates search opcodes in LDAP Manager.

# **Exporting Additional Data to the Directory Server**

You can export more data to your LDAP directory server than the data exported by default by LDAP Manager. However, you must make sure that the LDAP Data Manager can *update* data in the directory server after the data is created.

### **Exporting Additional Fields from Objects**

This section explains how to export additional fields from /account, /service/ip, or /service/email objects to the directory server. For the list of fields that are pushed to the directory server by default, see "Determining the /r\_user Object Class Attributes".

Assume that you want to push some accounting information, specifically the accounting cycle day of the month (PIN FLD ACTG DOM) field from the /billinfo object. Whenever you modify this field in the /billinfo object (via PCM\_OP\_CUST\_ SET\_BILLINFO), an /event/customer/billinfo event is generated.

You must perform the following steps in the PCM\_OP\_REPL\_POL\_PUSH opcode:

Read PIN FLD ACTG CYCLE DOM from the bill unit (/billinfo object) in addition to other fields that are already being read in the function.

fm\_repl\_pol\_get\_account\_flds() is located in the file fm\_repl\_pol\_translate.c as follows:

```
PIN_FLIST_FLD_SET(read_flistp, PIN_FLD_ACTG_CYCLE_DOM, NULL, ebufp);
```

- **2.** Recompile the policy and restart the CM.
- **3.** Define an attribute with integer syntax in the directory server. Make sure the **objectClass** of the entry that holds the account /service information in the directory server allows this attribute. For example, you could define the attribute actgdom by editing the ruser object class using the directory server manager and add **actgdom** to the list of allowed attributes.
- **4.** Add the accounting day of the month field in the LDAP Data Manager mapping file (ldap.idl):
- Add the following code to the /r\_user class definition of the mapping file:

```
INT PIN FLD ACTG CYCLE DOM {
    CREATE = Optional;
    MODIFY = Writeable;
}
```

Add the following code to the /r\_user class implementation section of the mapping file to define the new attribute:

```
INT PIN_FLD_ACTG_CYCLE_DOM {
    ATTRIBUTE = "actgdom";
}
```

### Tracking Additional Changes to /account or /service Objects

The **/account** object information is pushed to the directory server when any of the following events are generated (as listed in the PIN\_FLD\_SUPPLIERS array of /channel 101):

- /event/customer/nameinfo
- /event/customer/product\_status
- /event/customer/status
- /event/customer/billinfo

You can track additional changes to the **/account** and **/service** objects. This section provides an example of how to track an additional change in the /account object so that it can be pushed to the directory server.

Pushing the /account object information to the directory server when you update account information creates and /event/customer/billinfo event:

Add /event/customer/billinfo to the PIN FLD SUPPLIERS array in /channel 100. You can do this by running the PCM\_OP\_WRITE\_FLDS opcode from **testnap**.

For example assume the following flist is stored in a file called **add.flist**:

```
0 PIN_FLD_POID
                    POID [0] $DB_NO /channel 101
0 PIN_FLD_SUPPLIERS ARRAY [5]
1 PIN_FLD_SUPPLIER_OBJ POID [0] $DB_NO
/event/customer/billinfo -1
```

2. Run testnap and use this flist as input to the write fields operation:

```
sh> testnap
testnap> r add.flist 1
testnap> wflds 1
testnap> q
```

3. To trigger BRM to call the policy opcode PCM OP ACT POL EVENT NOTIFY (opcode number 301) whenever an /event/customer/billinfo event is generated, add the following line to your system's event notification list:

```
301
       0 /event/customer/billinfo
```

See "Implementing Event Notification" in BRM Developer's Guide.

Set up the account modification channel to be updated when an /event/customer/billinfo event is generated by adding the following to the fm\_ act\_pol\_event\_notify\_ldap function in the PCM\_OP\_ACT\_POL\_EVENT\_NOTIFY policy opcode:

```
if (fm_utils_is_subtype(e_pdp,PIN_OBJ_TYPE_EVENT_CREATE_BILLINFO) == 1){
```

```
type = PIN_OBJ_TYPE_EVENT_CREATE_BILLINFO;
   push_account_modify = 1;
if (push_account_modify | push_service_modify) {
   flistp = PIN_FLIST_CREATE(ebufp);
   PIN_FLIST_FLD_PUT(flistp, PIN_FLD_POID, (void *)ch_pdp, ebufp);
   db_id = PIN_POID_GET_DB(e_pdp);
    id = PIN_POID_GET_ID(e_pdp);
    e_pdp1 = PIN_POID_CREATE(db_id, type, id, ebufp);
    PIN_FLIST_FLD_PUT(flistp, PIN_FLD_SUPPLIER_OBJ,
(void*)e_pdp1, ebufp);
```

**Note:** This policy opcode is implemented in the *BRM*\_ *Home*/source/sys/fm\_act\_pol/fm\_act\_pol\_event\_notify.c file.

The PCM\_OP\_REPL\_POL\_PUSH policy opcode searches for all channels that have /event/customer/billinfo as one of its PIN\_FLD\_SUPPLIER\_OBJ values and create **/channel\_event** objects for each of those channels.

Recompile the policy and restart the CM.

# **Exporting New Service Types**

Assume that you want to export the information from a custom service object called /service/web. BRM updates the service creation and service modification channel objects (/channel 102 and /channel 103) when the /service/web objects are created or modified. If you use the user scheme (where service and account object information are made available from a single entry in the directory server), you do the following:

- Define the attributes that correspond to this service object in the LDAP directory server. For example, web-login, web-password, and web-size-limit.
- Add the attributes that correspond to the **ruser** service object to the list of allowed attributes in the object lass.
- **3.** Define the mapping for these attributes in the LDAP Data Manager mapping file (ldap.idl).

For example:

```
PIN_FLD_WEB_LOGIN maps to web-login
PIN_FLD_WEB_PASSWORD maps to web-password
PIN_FLD_WEB_LIMIT maps to web-size-limit
```

**4.** Enhance the replication policy PCM\_OP\_REPL\_POL\_PUSH to handle /service/web. Since each creation and modification is individually tracked, the newly created service or service modification is automatically picked up.

**Tip:** See the code in policy file **fm\_repl\_pol\_translate.c**, which implements the part that reads from the service object and pushes it to dm\_ldap. You can handle the /service/web object fields just like the fields in /service/email.

# **Troubleshooting Your BRM LDAP Environment**

This chapter describes how to fix common Oracle Communications Billing and Revenue Management (BRM) LDAP environment problems.

# Checking for Event Errors and Recovering from Failure

Periodically check for and correct event errors:

- Run pin\_channel\_report to print a list of objects whose changes could not be exported.
- Check the **dm\_ldap.pinlog** for errors that prevent events from being pushed.
- Correct each of the errors in the **dm\_ldap.pin.log** file.

**Note:** Errors are unique to specific configurations.

After the errors are corrected, clear them by running:

pin\_channel\_clear\_error type poid

where:

- *type* is one of the following values:
  - -a: Clears the status of all the **channel\_event** objects with errors.
  - -i: Clears the status of a particular channel\_event object.
- *poid* is the particular **channel\_event** object containing an error.
- To verify that the errors are cleared, run pin\_channel\_report. This returns an empty list if all the errors have been cleared.
- After the errors are cleared, push the changes to the directory server by using pin\_ channel\_export.

If the pin\_channel\_report utility does not return any errors and the changes are still not exported, the problem must be elsewhere. Run **testnap** to find the problem.

# Verifying Event Creation by Running testnap

You can verify that channel event objects were created by running the **testnap** utility:

- Create and name a test file. For example, **stest**.
- Enter the following flist into the test file:

```
r stest
1 nap(13860) > d 1
 # number of field entries allocated 20, used 6
0 PIN FLD TEMPLATE STR [0] "select X from /channel_event where F1 = V1 or
F2 = V2 "

O PIN_FLD_ARGS ARRAY [1] allocated 20, used 1

1 PIN_FLD_STATUS ENUM [0] 0

O PIN_FLD_ARGS ARRAY [2] allocated 20, used 1

1 PIN_FLD_STATUS ENUM [0] 4

O PIN_FLD_RESULTS ARRAY [0] allocated 20, used 5

1 PIN_FLD_POID POID [0] NULL poid pointer

1 PIN_FLD_OBJECT POID [0] NULL poid pointer
1 PIN_FLD_CHANNEL_OBJ POID [0] NULL poid pointer
1 PIN_FLD_SUPPLIER_OBJ POID [0] NULL poid pointer
 1 PIN_FLD_STATUS ENUM [0] 0
```

**3.** Run testnap and read the test file into a buffer:

#### testnap

by typing:

**r** file\_name buffer\_number

Search for the list entries by typing:

search buffer\_number

A list is returned, similar to this sample:

```
# number of field entries allocated 5, used 5
0 PIN_FLD_POID POID [0] 0.0.0.1 /search/pin 0 0 0 PIN_FLD_RESULTS ARRAY [0] allocated 4, used 4 1 PIN_FLD_POID POID [0] 0.0.0.1 /channel_event 8645 0
1 PIN_FLD_CHANNEL_OBJ POID [0] 0.0.0.1 /channel 100 0
1 PIN_FLD_SUPPLIER_OBJ POID [0] 0.0.0.1 /account -1 0
1 PIN_FLD_STATUS ENUM [0] 0
0 PIN_FLD_RESULTS ARRAY [1] allocated 4, used 4
1 PIN_FLD_POID POID [0] 0.0.0.1 /channel_event 9669 0
1 PIN_FLD_CHANNEL_OBJ POID [0] 0.0.0.1 /channel 102 0
1 PIN_FLD_SUPPLIER_OBJ POID [0] 0.0.0.1 /service -1 0
1 PIN_FLD_STATUS ENUM [0] 0
0 PIN_FLD_RESULTS ARRAY [2] allocated 4, used 4
1 PIN_FLD_POID POID [0] 0.0.0.1 /channel_event 10693 0
1 PIN_FLD_CHANNEL_OBJ POID [0] 0.0.0.1 /channel 102 0
1 PIN_FLD_SUPPLIER_OBJ POID [0] 0.0.0.1 /service -1 0
1 PIN_FLD_STATUS ENUM [0] 0
0 PIN_FLD_RESULTS ARRAY [3] allocated 4, used 4
1 PIN_FLD_POID POID [0] 0.0.0.1 /channel_event 11717 0
1 PIN_FLD_CHANNEL_OBJ POID [0] 0.0.0.1 /channel 102 0
1 PIN_FLD_SUPPLIER_OBJ POID [0] 0.0.0.1 /service -1 0
1 PIN_FLD_STATUS ENUM [0] 0
```

### **Status Values for Channel Events**

The pin\_channel\_export utility initiates synchronization every 60 seconds by default. All /channel\_events ready to be pushed (those with a status of 0 or 4) are exported to the Connection Manager. The pin\_channel\_export utility calls PCM\_OP\_REPL\_POL\_ PUSH to export the data.

Table 7–1 shows the status values that appear in the **channel\_event\_table**:

Table 7-1 Status Entries in channel\_event\_table

Numeric Value	Value	Description
0	PIN_STATUS_NOT_PUSHED	Needs to be pushed.
2	PIN_STATUS_PUSHED	Channel event has been pushed.
		By default, pushed /channel_events are deleted from the channel event table.
		To save a record of a pushed /channel_event, set delete_ channel_events to 0 in the Connection Manager pin.conf file.
3	PIN_STATUS_ERROR	Requires user intervention to fix. These errors usually occur during configuration and are less likely to occur in a stable, operating environment.
4	PIN_STATUS_LINK_ERROR	The directory service is down. Does not require user intervention, since errors are resolved automatically.

# Verifying the Mapping Between Object Classes and Entries

You can avoid object class violation problems in the BRM LDAP environment by making sure that BRM object class type definitions map to directory server schema entries correctly.

The common object class violations are:

- Mismatches between the Mapping File and Directory Server Entries
- Object Classes or Attributes are Missing in the Directory Server

## Mismatches between the Mapping File and Directory Server Entries

There are two common mismatches between the mapping file and directory server entries:

- The object class type definition in the mapping file does not match the corresponding directory server name.
- The attribute name in the mapping file does not match the corresponding directory server attribute name.

#### **Entry Class Type Definition Contains a Typo**

**Problem:** The name in the mapping file (*BRM\_Home*/sys/ldap.idl) does not match the name of the entry in the directory server. For example, the directory server entry is named ruesr (a typo) while the mapping file has an object type of ruser.

**Solution:** Verify that the object class name matches the entry type name.

#### Case or Spelling Mismatches in Attribute Names

Problem: There is a mismatch between the attribute name in the directory server and the name supplied in the mapping file. Sometimes, the mismatch is due to a difference in case or spelling. The most common errors are with these attributes shown in Table 7–2:

Table 7-2 Common Errors with Attribute

Attribute Name in the Directory Server	Attribute Name in the Mapping File
userpassword	userPassword
maxmsgcount	maxmsgcnt

**Solution:** Verify that the attributes names match (check for case).

### Object Classes or Attributes are Missing in the Directory Server

BRM cannot create directory server schema elements. Therefore, you must manually define the BRM data elements that you are interested in capturing with your own directory server tools. If you do not define these object classes and attributes in the directory server, you will encounter BRM object class errors. For example, to capture BRM account object data, you must create a directory entry called r\_user with an attribute called **pin-poid-id**, which is relevant only to BRM.

### Object Class Attributes Undefined in the Directory Server

**Problem:** None of the attributes belonging to the object class were created in the directory server, added to the object class, or both. For example, the /r\_user object class must be modeled correctly, that is, it must contain all of the required BRM attributes to push data to the directory server.

**Solution:** Verify that the attributes were created and added to the object class.

For more information on the /r\_user directory server attributes, see "Determining the /r\_user Object Class Attributes".

#### Attribute Used in Mapping File is Undefined in the Directory Server

**Problem:** An attribute used in the mapping file was not defined in the directory server, nor was it added to the object class in the directory server. For example, userPassword was never defined in the directory server, but it was used in the mapping file. Any attempt to add or modify this attribute to the directory server entry will fail.

**Note:** This error is reported as "Undefined Attribute Type" in some directory servers.

**Solution:** Verify that an attribute with this name exists in the directory server. If it does not, create it, and add it to the object class. Make sure that the case matches, too.

#### Directory Server Object Class is Created without Its Required Attributes

Problem: The object class is created without all the required attributes for the class. A common problem is that all attributes of the class are marked as required and only a subset is supplied during object creation.

LDAP Data Manager verifies that all the attributes marked as required in the mapping file are supplied during object creation. However, if an attribute is marked as optional in the directory server and required in the mapping file it is your responsibility to make sure that the object class definition in the directory server and mapping file are in sync.

Solution: Verify that only required attributes are marked as required for the class and the object class definition in the directory server and mapping file are in sync.

### No Such Object Errors

Table 7–3 shows the most common "no such object" errors.

Table 7-3 No Such Object Errors

Problem	Solution
You get a "no such object" error.	The location specified in the mapping file does not exist in the directory server. For example, the location in the mapping file was <b>o=portal</b> , and the directory server had a tree rooted at <b>o=portal.com</b> .
	Verify that the tree with the correct root exits in the directory. You should also check for typos.
The <i>ou</i> specified in the PIN_FLD_DN or in the Location in the mapping file does not exist. For example, if the PIN_FLD_DN has <b>uid=user1</b> , <b>ou=ipservices</b> , <b>o=portal.com</b> , but the directory server has <b>ou=serviceip</b> , any attempt to create	Some directory servers return a constraint violation if this error is present along with a duplicate RDN_PIECE. For example, if you have the same DN and <i>user1</i> already exists in the directory server, you receive a constraint violation. After you fix that problem, you will see the "No such object error".
or modify the entry will return this error.	Verify that the <i>ou</i> specified exists in the directory server. You should also check for typos.
Already Exists.	The value of the RDN_PIECE already exists in the DS. Check for duplicates.
Not all attributes in the DS entry are returned when an entry is read or searched from the DS.	The mapping file ( <b>ldap.idl</b> ) does not specify a mapping for all attributes in the directory server entry.
	Specify a mapping for all the fields that you are interested in reading from the entry.
Not all DS entries are returned when the DS is searched using a search filter.	The scope of the search might be limiting the entries returned. For example, LDAP_SCOPE_ONELEVEL (1) limits the scope of the search to one level from the starting point of the search. Whereas, LDAP_SCOPE_SUBTREE (2) will search the entire sub tree.
	Specify the correct scope depending on what you are looking for.
When a complete DN is specified, you get the error "Given DN cannot reside in location o."	The DN's location suffix does not match the value specified in the <i>BRM_Homelsys/Idap.idl</i> file. For example, if <i>Idap.idl</i> specified a location <b>o=portal.com</b> and the complete DN specified <b>uid=user1</b> , <b>o=portal</b> .
	Verify that the location suffix <b>o=portal</b> and the value specified for location <b>o=portal.com</b> match.

# **LDAP Manager Utilities**

This chapter provides reference information for Oracle Communications Billing and Revenue Management (BRM) LDAP Manager utilities.

## load channel config

Use this utility to load channel definitions into the /channel object in the Oracle Communications Billing and Revenue Management (BRM) database and to export existing channels to an XML file. Define the channel definitions in the BRM\_ Home/sys/data/config/channel\_config.xml file or another file that uses the same format. The format of the XML file is specified in the channel\_config.xsd schema file in the *BRM\_Home*/**xsd** directory.

**Caution:** When you run the **load\_channel\_config** utility, it overwrites the existing channel definitions in the /channel object in the BRM database. If a channel definition exists in the BRM database, but isn't included in the channel\_config.xml file, the database definition won't be overwritten.

When you run the utility, the channel\_config.xml and channel\_config.xsd files must be in the same directory. If you do not run the utility from the directory in which **channel\_config.xml** is located, include the complete path to the file. For example:

load\_channel\_config BRM\_Home/sys/data/config/channel\_config.xml

For information on the contents and format of the channel\_config.xml file, see "About Defining Channels".

**Note:** To connect to the BRM database, the **load\_channel\_config** utility needs a configuration file in the directory from which you run the utility. See "Creating Configuration Files for BRM Utilities" in BRM System Administrator's Guide.

#### Location

BRM Home/sys/data/config

#### Syntax 5 4 1

load\_channel\_config [-d] [-v] [-t] [-h] channel\_config.xml

### **Parameters**

#### -d

Displays detailed information on status and error messages as the utility loads data.

Writes error information for debugging purposes to the utility log file. By default, the file is located in the same directory as the utility and is called **default.pinlog**. You can specify a different name and location in the **Infranet.properties** file.

-t

Checks the validity of the config\_channel.xml file without creating the /channel object.

Retrieves the contents of the /channel object and writes it to the XML file specified.

#### -h

Displays the syntax and parameters for this utility.

#### channel\_config.xml

The XML file containing the channel definitions. A sample file (BRM\_ Home/sys/data/config/channel\_config.xml) is included, which you can edit to meet your business needs.

If you copy the channel\_config.xml file to the same directory from which you run the **load\_channel\_config** utility, you don't have to specify either the path or the file name.

If you run the command in a different directory from where the load\_channel\_config **pin.conf** file is located, you must include the entire path for the file.

## pin\_channel\_export

The Oracle Communications Billing and Revenue Management (BRM) LDAP Manager uses the pin\_channel\_export utility to collect channel events accumulated in the BRM database since the last run of this utility. After collecting all necessary information and translating the BRM object model to the directory server object model, the utility pushes the data to the LDAP directory servers.

**Important:** To connect to the BRM database, the pin\_channel\_export utility needs a configuration file in the directory from which you run the utility. See "Creating Configuration Files for BRM Utilities" in BRM *System Administrator's Guide.* 

**Note:** To specify the time interval after which the utility runs and to specify whether to delete channel events from the Informant database after they are pushed to the LDAP directory server, edit the pin\_ channel\_export utility's configuration file. See "Installing LDAP" Manager".

For more information, see "About Channels and Data Propagation".

#### Location

BRM\_Home/apps/pinapps/exportapps

### **Syntax**

pin\_channel\_export [-f family\_ID]

#### **Parameters**

#### -f family\_ID

Publishes channels with the specified family ID to the LDAP directory server specified in the channel definition. There must be one pin\_channel\_export instance running per family ID.

For example, the following command publishes channels with the family ID 100:

```
pin_channel_export -f 100
```