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Enabling the Help Link from the Application Pages

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Enabling the Help Link in PeopleSoft Applications

Each page in your PeopleSoft application includes a Help link that, when clicked, opens a new browser window displaying help topics related to that page.

Universal Linking enables the hosted PeopleSoft Online Help system to search through one or more PeopleSoft product lines and return context-sensitive help. This functionality makes it possible to retrieve help from PeopleTools and one or more applications, all using the Universal link that you configure in the web profile of your application.

To enable the Help link from application pages and implement Universal Linking:

1. In your PeopleSoft application, select PeopleTools, Web Profile, Web Profile Configuration.
2. Click Search and select the profile name that you specified during your PeopleSoft Pure Internet Architecture installation.
3. Change the value for the Help URL field by entering the following URL format:

http://www.oracle.com/pls/topic/lookup?id=%CONTEXT_ID%&ctx=UlinkID1&ctx=UlinkID2&ctx=etc.

Substitute the values of *UlinkID1* and *UlinkID2* with values from the following table.

You can add any number of iterations of &ctx=UlinkID to the URL.

Product Line Code (UlinkID)	Product Line and Version
hr90r5	Campus Solutions Release 9.0 including Bundle 24/AF Jan 2012
cs92pbr7	PeopleSoft Campus Solutions 9.2 Online Help (through Update Image 7)
cs92pbr6	PeopleSoft Campus Solutions 9.2 Online Help (through Update Image 6)
cs92pbr5	PeopleSoft Campus Solutions 9.2 Online Help (through Update Image 5)
cs92pbr4	PeopleSoft Campus Solutions 9.2 Online Help (through Update Image 4)
cs92pbr3	PeopleSoft Campus Solutions 9.2 Online Help (through Update Image 3)
cs92pbr2	PeopleSoft Campus Solutions 9.2 Online Help (through Update Image 2)
cs92pbr1	PeopleSoft Campus Solutions 9.2 Online Help (through Update Image 1)
cs92pbr0	PeopleSoft Campus Solutions 9.2 Online Help
crm92pbr10	PeopleSoft Customer Relationship Management 9.2 Online Help (through Update Image 14)

Product Line Code (ULinkID)	Product Line and Version
crm92pbr9	PeopleSoft Customer Relationship Management 9.2 Online Help (through Update Image 13)
crm92pbr8	PeopleSoft Customer Relationship Management 9.2 Online Help (through Update Image 12)
crm92pbr7	PeopleSoft Customer Relationship Management 9.2 Online Help (through Update Image 11)
crm92pbr6	PeopleSoft Customer Relationship Management 9.2 Online Help (through Update Image 10)
crm92pbr0	PeopleSoft Customer Relationship Management 9.2 Online Help
crm91pbr1	Customer Relationship Management 9.1 Rev 1 – June 2012
crm9pbr0_run2	Customer Relationship Management 9.0
elm92pbr9	PeopleSoft Enterprise Learning Management 9.2 Online Help (through Update Image 16)
elm92pbr8	PeopleSoft Enterprise Learning Management 9.2 Online Help (through Update Image 15)
elm92pbr7	PeopleSoft Enterprise Learning Management 9.2 Online Help (through Update Image 14)
elm92pbr6	PeopleSoft Enterprise Learning Management 9.2 Online Help (through Update Image 13)
elm92pbr5	PeopleSoft Enterprise Learning Management 9.2 Online Help (through Update Image 12)
elm92pbr4	PeopleSoft Enterprise Learning Management 9.2 Online Help (through Update Image 9)
elm92pbr3	PeopleSoft Enterprise Learning Management 9.2 Online Help (through Update Image 6)
elm92pbr2	PeopleSoft Enterprise Learning Management 9.2 Online Help – Revision 2
elm92pbr0	PeopleSoft Enterprise Learning Management 9.2 Online Help
elm91fp1	Enterprise Learning Management Release 9.1 – March 2013)
epm91pbr3	Enterprise Performance Management 9.1 Feature Pack – June 2013

Product Line Code (ULinkID)	Product Line and Version
epm9pbr1	Enterprise Performance Management 9.0
fscm92pbr15	PeopleSoft Financials and Supply Chain Management 9.2 Online Help (through Update Image 26)
fscm92pbr14	PeopleSoft Financials and Supply Chain Management 9.2 Online Help (through Update Image 25)
fscm92pbr13	PeopleSoft Financials and Supply Chain Management 9.2 Online Help (through Update Image 24)
fscm92pbr12	PeopleSoft Financials and Supply Chain Management 9.2 Online Help (through Update Image 23)
fscm92pbr11	PeopleSoft Financials and Supply Chain Management 9.2 Online Help (through Update Image 22)
fscm92pbr10	PeopleSoft Financials and Supply Chain Management 9.2 Online Help (through Update Image 21)
fscm92pbr9	PeopleSoft Financials and Supply Chain Management 9.2 Online Help (through Update Image 20)
fscm92pbr8	PeopleSoft Financials and Supply Chain Management 9.2 Online Help (through Update Image 19)
fscm92pbr7	PeopleSoft Financials and Supply Chain Management 9.2 Online Help (through Update Image 18)
fscm92pbr6	PeopleSoft Financials and Supply Chain Management 9.2 Online Help (through Update Image 14)
fscm92pbr5	PeopleSoft Financials and Supply Chain Management 9.2 Online Help (through Update Image 11)
fscm92pbr3	PeopleSoft Financials and Supply Chain Management 9.2 Online Help (through Update Image 5)
fscm92pbr2	PeopleSoft Financials and Supply Chain Management 9.2 Online Help (through Update Image 4)
fscm91pbr2	Financials Supply Chain Management 9.1 Feature Pack – January 2012
fscm9pbr0	Financials Supply Chain Management 9.0
hcm92pbr16	PeopleSoft Human Capital Management 9.2 PeopleBooks (through Update Image 24)

Product Line Code (ULinkID)	Product Line and Version
hcm92pbr15	PeopleSoft Human Capital Management 9.2 PeopleBooks (through Update Image 23)
hcm92pbr14	PeopleSoft Human Capital Management 9.2 PeopleBooks (through Update Image 22)
hcm92pbr13	PeopleSoft Human Capital Management 9.2 PeopleBooks (through Update Image 21)
hcm92pbr12	PeopleSoft Human Capital Management 9.2 PeopleBooks (through Update Image 20)
hcm92pbr11	PeopleSoft Human Capital Management 9.2 PeopleBooks (through Update Image 19)
hcm92pbr10	PeopleSoft Human Capital Management 9.2 PeopleBooks (through Update Image 18)
hcm92pbr9	PeopleSoft Human Capital Management 9.2 PeopleBooks (through Update Image 17)
hcm92pbr8	PeopleSoft Human Capital Management 9.2 Online Help (through Update Image 16)
hcm92pbr7	PeopleSoft Human Capital Management 9.2 Online Help (through Update Image 14)
hcm92pbr6	PeopleSoft Human Capital Management 9.2 Online Help (through Update Image 12)
hcm92pbr4	PeopleSoft Human Capital Management 9.2 Online Help (through Update Image 5)
hcm91fp2	Human Capital Management 9.1 Feature Pack – March 2012
hr9pbr1_website_master	Human Capital Management 9.0 -
pt856pbr1	PeopleTools 8.56 Online Help
pt855pbr2	PeopleTools 8.55 Online Help
pt855pbr1	PeopleTools 8.55 Online Help
pt855pbr0	PeopleTools 8.55 Online Help
pt854pbh2	PeopleTools Release 8.54 Online Help

Product Line Code (ULinkID)	Product Line and Version
pt854pbh1	PeopleTools Release 8.54 Online Help
pt853pbh1	PeopleTools 8.53 Online Help – June 2013
pt852pbh2	PeopleTools 8.52 – June 2013
pt851h3	PeopleTools 8.51 – Jan 2011
pt850pbr0	PeopleTools 8.50 – Sept 2010
pt849pbr0	PeopleTools 8.49
ps91pbr8	PeopleSoft Portal Solutions 9.1 Online Help (through Update Image 4)
ps91pbr7	PeopleSoft Portal Solutions 9.1 Online Help (through Update Image 3)
ps91pbr6	PeopleSoft Portal Solutions 9.1 Online Help (through Update Image 2)
ps91pbr3	PeopleSoft Portal Solutions 9.1 Online Help - Revision 2 March 2013
ps9pbr0	Portal Solutions 9.0
pcd92pbr3	PeopleSoft Cloud Manager Image 05 Online Help
pcd92pbr2	PeopleSoft Cloud Manager Image 04 Online Help
pcd92pbr1	PeopleSoft Cloud Manager Image 03 Online Help

Examples:

- Human Resources Management System 9.1 Feature Pack – December 2010 (HRMS) with PeopleTools Release 8.53 Online Help (PT) (Update List 10/28/2014):
http://www.oracle.com/pls/topic/lookup?id=%CONTEXT_ID%&ctx=hcm92pbr5&ctx=pt853pbh2
- PeopleTools Release 8.54 Online Help (PT)
http://www.oracle.com/pls/topic/lookup?id=%CONTEXT_ID%&ctx=pt854pbh1
- PeopleTools Release 8.53 (PT):
http://www.oracle.com/pls/topic/lookup?id=%CONTEXT_ID%&ctx=pt853pbr0
- PeopleTools Release 8.52 (PT):
http://www.oracle.com/pls/topic/lookup?id=%CONTEXT_ID%&ctx=pt852pbh1
- PeopleSoft Financials and Supply Chain Management 9.2 Online Help:
http://www.oracle.com/pls/topic/lookup?id=%CONTEXT_ID%&ctx=fscm92pbr4

The following example shows a help URL configured with Universal Linking:

The screenshot shows the Oracle Web Profile Configuration interface. The 'General' tab is selected, displaying the following settings:

- Profile Name: PROD
- Description: Installation Defaults
- Authentication Domain: (empty)
- Help URL: `http://www.oracle.com/pls/topic/lookup?id=%CONTEXT_ID%&cb=pt853pbr0`
- Compress Responses
- Compress Response References
- Compress Mime Types: `application/x-javascript,text/javascript,text/css,text/html`
- Compress Query
- Save Confirmation Display Time: 3,000 Milliseconds
- Enable Processing Message
- Enable New Window
- Enable PPM Agent
- PPM Monitor Buffer Size: 51,200 KB
- Single Thread Netscape
- Single Thread Delay: 1,000 Milliseconds
- Non-standard Base Path: (empty)

4. Save and exit the Web Profile Configuration page.
5. Restart the web server for your application.
6. Test the help functionality by clicking the Help link on a PeopleSoft application page.

Note: If no help was written for the application page that you are viewing, when you click the Help link, the browser returns the following message: "We're sorry, the topic you requested was not found. We have recorded this error (404) to help us fix the problem. You may wish to try again using one of the tools below." This message indicates that Universal Linking is active, but no help is available for the specific page that was requested.

Enabling the Help Link in PeopleSoft Application Designer

PeopleSoft Application Designer also provides context-sensitive help when you press the F1 key on the keyboard. To enable this help functionality:

1. In your PeopleSoft application, select PeopleTools, Utilities, Administration, PeopleTools Options.

2. Select the Help Options group.
3. Change the value for the F1 URL field by entering the following URL format:
 - PeopleTools Release 8.53 Online Help (PT):
http://www.oracle.com/pls/topic/lookup?id=%CONTEXT_ID%&ctx=pt853pbh2
 - PeopleTools Release 8.52 (PT):
http://www.oracle.com/pls/topic/lookup?id=%CONTEXT_ID%&ctx=pt852pbh2
 - Human Resources Management System 9.1 Feature Pack with PeopleTools Release 8.53 Online Help (PT):
http://www.oracle.com/pls/topic/lookup?id=%CONTEXT_ID%&ctx=hcm92pbr5&ctx=pt853pbh2
4. Save and exit the PeopleTools Options page.
5. Open Application Designer.
6. Press F1 to display general information on using Application Designer, shown in below given screen shot.
7. To test context-sensitive help, open an object, such as a panel or PeopleCode, and press F1.

