Oracle® Enterprise Single Sign-on Suite Plus Reporting

Release Notes

Release 11.1.1.2.0

E16532-02

November 2010

ORACLE®

Oracle Enterprise Single Sign-on Suite Plus Reporting, Release Notes, Release 11.1.1.2.0

E16532-02

Table of Contents

Abbreviations and Terminology

Following is a list of commonly-used abbreviations and terminology.

Abbreviation or Terminology	Full Name
Administrative Console	ESSO-LM Administrative Console
Agent	ESSO-LM Manager
FTU	First Time Use Wizard
ESSO-AM	Oracle Enterprise Single Sign-on Authentication Manager
ESSO-PG	Oracle Enterprise Single Sign-on Provisioning Gateway
ESSO-KM	Oracle Enterprise Single Sign-on Kiosk Manager
ESSO-LM	Oracle Enterprise Single Sign-on
ESSO-PR	Oracle Enterprise Single Sign-on Password Reset

Oracle Enterprise Single Sign-on Suite Plus Reporting 11.1.1.2.0

Oracle® is releasing version 11.1.1.2.0 of Oracle Enterprise Single Sign-on Suite Plus Reporting. These release notes provide important information about this release. The information in this document supplements and supersedes information in the related product documents.

What's New in Oracle Enterprise Single Sign-on Suite Plus Reporting

Oracle Enterprise Single Sign-on Suite Plus Reporting version 11.1.1.2.0 provides organizations with the ability to create reports to leverage all data and events that routinely take place in the day-to-day usage of Oracle Enterprise Single Sign-on Suite Plus.

 The major features of this component are:

Web-based Reporting Administrative Console

The Oracle Enterprise Single Sign-on Suite Plus Reporting user interface is a secure Web-based Administrative Console. The Administrative Console accesses the SQL database and generates reports using the Oracle Enterprise Single Sign-on Suite Plus products event records.

From the console you can:

- Create and save reports
- Edit reports
- Run reports
- Schedule reports
- View report output
- View currently running reports
- E-mail reports
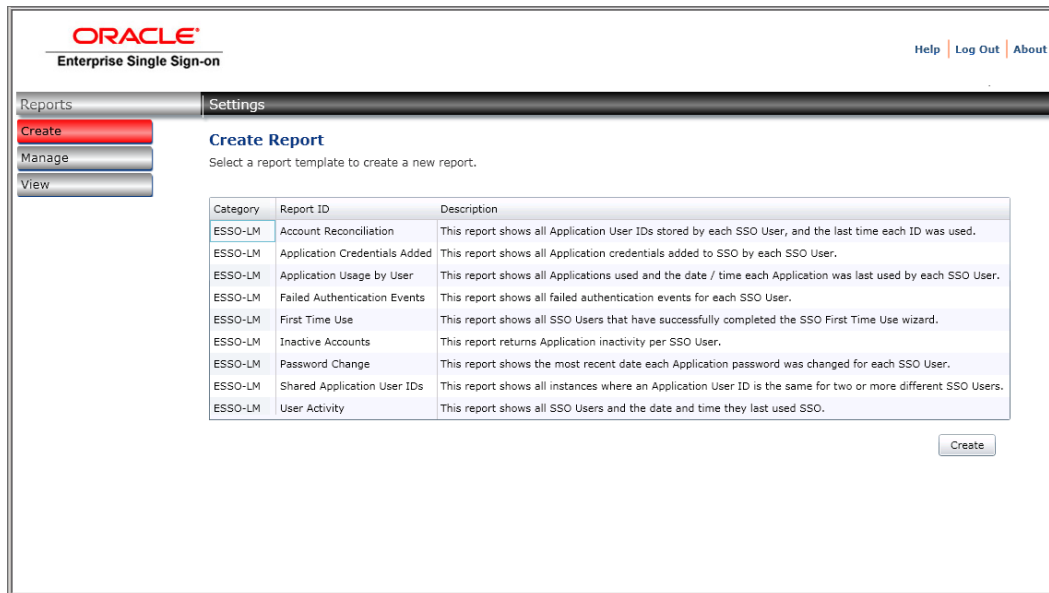
Report Templates

Reporting comes with nine ESSO-LM report templates:

- **Account Reconciliation:** This report shows all Application User IDs stored by each SSO User, and the last time each ID was used.
- **Application Credentials Added:** This report shows all Application credentials added to SSO by each SSO User.

- **Application Usage by User:** This report shows all Applications used, and the date/time each Application was last used by each SSO User.
- **Failed Authentication Events:** This report shows all failed authentication events for each SSO User.
- **First Time Use:** This report shows all SSO Users that have successfully completed the SSO First Time Use wizard.
- **Inactive Accounts:** This report shows all inactive Application User IDs for each SSO User.
- **Password Change:** This report shows the most recent date each Application password was changed for each SSO User.
- **Shared Application User IDs:** This report shows all instances where an Application User ID is the same for two or more different SSO Users.
- **User Activity:** This report shows all SSO Users and the date and time they last used SSO.

Open Issues

This section describes issues that remain open in this release.

Tracking Number	Description
a14895	Occasionally a report is not viewable when using Microsoft Vista to view reports or email links from the Reporting Administrative Console. This occurs when the output format is anything other than PDF. To work around this issue, send reports as PDF attachment or links.
a14883	When using the Reporting Administrative Console, after a certain amount of idle time, the log on credentials time out. Rather than return to the Log On screen, the console remains open and the list of reports disappears. To work around this issue, click Log Out to get back to the Log On screen. Log back into the console.
a14859	If you attempt to log onto the Reporting Administrative Console with an invalid SQL Server name, it takes about two minutes for an error to occur. The error will state: "An exception error occurred during the operation, making the result invalid. Check InnerException for exception details." There is no work around to this issue.
a14835	If you refresh your Web browser while logged into the Reporting Administrative Console, the Log On page appears and forces you to log on again. There is no work around to this issue. To avoid this, do not refresh the screen. If you encounter this, log back into the console.
a14966	The "Date Run" column in View > Output screen of Reporting Administrative Console sorts alphabetically rather than chronologically. There is no work around to this issue.
a14908	Reports are saved even if an invalid schedule time is entered, such as a date in the past. If it is scheduled in the past it will run immediately. There is no work around to this issue.
a14977	When connecting to the Reporting Administrative Console through a remote connection such as a VPN, the Oracle Enterprise Single Sign-on Suite Plus logo is missing. To work around this issue, open the machines hosts file located in the "C:\WINDOWS\system32\drivers\etc\" directory. Add the server name to the corresponding IP address. For example, "100.100.1.10 win2003svr"
a14932	In this release, the "Usage" parameter has only one option: All Usages. This parameter applies to three reports: Account Reconciliation, Application Usage by User, and User Activity. The online Help and Administrator Guide incorrectly states that three options are available for this parameter : All Usages, Last Time Used, and # of Times Used. There is no work around to this issue.
a14982	The "Estimated End Time" column in the View > Running screen of Reporting Administrative Console continues to update once a report has completed. This is a sporadic issue. There is no work around to this issue.
a14994	Monthly reports are not retained in the Manage > Scheduled list after they run one time. They should remain in this list and the "Next Run Date" field should update. The work around is to reschedule the report.

Hardware and Software Requirements

The Oracle Enterprise Single Sign-on Suite Plus Reporting hardware and software requirements are listed under the following sections:

- Supported Operating Systems
- System Requirements
- Software Prerequisites

Supported Operating Systems

The Oracle Enterprise Single Sign-on Suite Plus components are supported on the following operating systems:

Operating System	Versions Supported
Microsoft Windows Server 2003	SP2
Microsoft Windows Server 2008	

System Requirements

The Oracle Enterprise Single Sign-on Suite Plus Reporting components system requirements are as follows:

Disk Space Requirements

Disk space requirements for the Agent:

	Minimum, excluding temporary space and runtime expansion	Temporary disk space (/tmp) needed during installation	For runtime expansion (configuration data, logs and report output)
MSI	17 MB	64MB	256MB *
EXE	17 MB	64MB	256MB *

This number depends on the size of output reports and output retention.

Other Disk Space Requirements

The following component requires additional disk space requirements:

- Microsoft Windows Installer: 20 MB hard drive space (if not present and if used)

Processor and RAM

A complete installation of the Reporting Server requires:

- Minimum: 1-GHz processor and 512 MB RAM
- Recommended : 2- GHz processor and 2 GB RAM

The Reporting Client requires:

- Minimum: 1-GHz processor and 256 RAM
- Recommended : 2- GHz processor and 2 GB RAM

Software Prerequisites

The Oracle Enterprise Single Sign-on Suite Plus Reporting Administrative Console requires the following software prerequisites:

Microsoft .NET Framework

● Microsoft .NET Framework 3.5 SP1 is required for the Reporting Administrative Console.

Windows Installer

● Windows Installer 3.1 is required for the MSI installer file.

Database

The Oracle Enterprise Single Sign-on Suite Plus Reporting components require one of the following database to be installed:

Database	Versions Supported
Microsoft SQL Server Standard and Enterprise	2008, 2005

Web Servers

The Oracle Enterprise Single Sign-on Suite Plus Reporting components require one of the following Web Servers to be installed:

Web Server	Version Supported
Microsoft Internet Information Server	7.0, 6.0

Browsers

The Oracle Enterprise Single Sign-on Suite Plus Reporting components require one of the following browsers to be installed:

Browser	Versions Supported
Microsoft Internet Explorer	8.0, 7.0, 6.0
Mozilla Firefox	3.5.6

Product Documentation

The following documentation supports this product:

- *Oracle Enterprise Single Sign-on Suite Plus Database Configuration Guide*
- *Configuring ESSO-LM to Log Events for Reporting*
- *Oracle Enterprise Single Sign-on Suite Plus Reporting Installation and Setup Guide*
- *Oracle Enterprise Single Sign-on Suite Plus Reporting Administrator Guide*