

Oracle® Database

Client Quick Installation Guide

11g Release 2 (11.2) for Oracle Solaris on x86-64 (64-Bit)

E17761-02

September 2010

This guide describes how to quickly install Oracle Database Client on Oracle Solaris on x86-64 (64-Bit). It includes information about the following topics:

- [Reviewing Information About This Guide](#)
- [Logging In to the System as root](#)
- [Checking the Hardware Requirements](#)
- [Checking the Software Requirements](#)
- [Creating Required Operating System Group and User](#)
- [Creating Required Directories](#)
- [Configuring the oracle User's Environment](#)
- [Mounting the Product Disc](#)
- [Installing Oracle Database Client](#)
- [Performing an In-place Oracle Database Client Upgrade](#)
- [What to Do Next?](#)
- [Documentation Accessibility](#)

1 Reviewing Information About This Guide

This guide describes how to complete a default installation of Oracle Database Client on a system that does not have any Oracle software installed on it. If there is an existing Oracle software installation on this system, then refer to *Oracle Database Client Installation Guide for Oracle Solaris* for more detailed installation instructions.

It describes how to install one of the following installation types:

- **Instant Client:** Enables you to install only the shared libraries required by Oracle Call Interface (OCI), Oracle C++ Call Interface (OCCI), Pro*C, or Java database connectivity (JDBC) OCI applications. This installation type requires much less disk space as compared to the other Oracle Database Client installation types.
- **Administrator:** Enables applications to connect to an Oracle Database instance on the local system or on a remote system. It also provides tools that enable you to administer Oracle Database.
- **Runtime:** Enables applications to connect to an Oracle Database instance on the local system or on a remote system.

Tip: *Oracle Call Interface Programmer's Guide* for more information about the Instant Client feature

This guide does not describe how to install the Custom installation type.

Where to Get Additional Installation Information

For more detailed information about installing Oracle Database Client, refer to *Oracle Database Client Installation Guide for Oracle Solaris*

This guide is available on the product disc. To access it, use a Web browser to open the `welcome.htm` file located in the top-level directory of the installation media, and then select the **Documentation** tab.

2 Logging In to the System as root

Before you install Oracle Database, you must complete several tasks as the `root` user. To log in as the `root` user, complete one of the following procedures:

Note: You must install the software from an X Window System workstation, an X terminal, or a PC or other system with X server software installed.

- If you are installing the software from an X Window System workstation or X terminal, then:
 1. Start a local terminal session, for example, an X terminal (`xterm`).
 2. If you are not installing the software on the local system, then enter the following command to enable the remote host to display X applications on the local X server:

```
$ xhost fully_qualified_remote_host_name
```

For example:

```
$ xhost somehost.us.example.com
```
 3. If you are not installing the software on the local system, then use the `ssh`, `rlogin`, or `telnet` command to connect to the system where you want to install the software:

```
$ telnet fully_qualified_remote_host_name
```
 4. If you are not logged in as the `root` user, then enter the following command to switch user to `root`:

```
$ su - root
password:
#
```
- If you are installing the software from a PC or other system with X server software installed, then:

Note: If necessary, refer to your X server documentation for more information about completing this procedure. Depending on the X server software that you are using, you may need to complete the tasks in a different order.

1. Start the X server software.
2. Configure the security settings of the X server software to permit remote hosts to display X applications on the local system.
3. Connect to the remote system where you want to install the software, and start a terminal session on that system, for example, an X terminal (`xterm`).
4. If you are not logged in as the `root` user on the remote system, then enter the following command to switch user to `root`:

```
$ su - root
password:
#
```

3 Checking the Hardware Requirements

The system must meet the following minimum hardware requirements:

- [Memory Requirements](#)
- [System Architecture](#)
- [Disk Space Requirements](#)

3.1 Memory Requirements

The following are the memory requirements for installing Oracle Database 11g Release 2 (11.2):

- At least 256 MB of physical RAM.

To determine the physical RAM size, enter the following command:

```
# /usr/sbin/prtconf | grep "Memory size"
```

If the size of the physical RAM is less than the required size, then you must install more memory before continuing.

- The following table describes the relationship between installed RAM and the configured swap space recommendation:

Note: On Solaris, if you use non-swappable memory, like ISM, then you should deduct the memory allocated to this space from the available RAM before calculating swap space.

RAM	Swap Space
Between 0 MB and 256 MB	3 times the size of RAM
Between 256 MB and 512 MB	2 times the size of RAM

RAM	Swap Space
Between 512 MB and 2 GB	1.5 times the size of RAM
Between 2 GB and 16 GB	Equal to the size of RAM
More than 16 GB	16 GB

To determine the size of the configured swap space, enter the following command:

```
# /usr/sbin/swap -s
```

If necessary, refer to the operating system documentation for information about how to configure additional swap space.

- To determine the available RAM and swap space, enter the following command:

```
# sar -r i n
```

where, n is the number of seconds to delay for the next iterations and i is the number of iterations you want to test.

Note: Oracle recommends that you take multiple values for the available RAM and swap space before freezing on a value. This is because the available RAM and swap space keep changing depending on the user interactions with the computer.

3.2 System Architecture

To determine whether the system architecture can run the software, enter the following command:

```
# /bin/isainfo -kv
```

Note: This command displays the processor type. Verify that the processor architecture matches the Oracle software release that you want to install. If you do not see the expected output, then you cannot install the software on this system.

3.3 Disk Space Requirements

The following are the disk space requirements for installing Oracle Database Client 11g Release 2 (11.2):

- The minimum disk space requirement for a client install in the /tmp directory is 130 MB.

To determine the amount of disk space available in the /tmp directory, enter the following command:

```
# df -h /tmp
```

If there is less than 130 MB of free disk space available in the /tmp directory, then complete one of the following steps:

- Delete unnecessary files from the /tmp directory to meet the disk space requirement.

- Set the `TMP` and `TMPDIR` environment variables when setting the `oracle` user's environment
- Extend the file system that contains the `/tmp` directory. If necessary, contact the system administrator for information about extending file systems.
- To determine the amount of free disk space available, enter the following command:

On Solaris 10:

```
# df -h
```

Installation Type	Requirement for Software Files
Instant Client	168 MB
Administrator	1.7 GB
Runtime	1.4 GB

4 Checking the Software Requirements

Depending on the products that you intend to install, verify that the following softwares are installed on the system.

Note: Oracle Universal Installer performs checks on the system to verify that it meets the listed requirements. To ensure that these checks pass, verify the requirements before you start Oracle Universal Installer.

- [Operating System Requirements](#)
- [Package and Patch Requirements](#)
- [Compiler Requirements](#)
- [Additional Software Requirements](#)

4.1 Operating System Requirements

The following, or a later version, is the operating system requirement for Oracle Database Client 11g Release 2 (11.2):

- Solaris 10 U6 (5.10-2008.10)

To determine the distribution and version of Solaris installed, enter the following command:

```
# uname -r
5.10
```

In this example, the version shown is Solaris 10 (5.10). If necessary, refer to your operating system documentation for information about upgrading the operating system.

4.2 Package and Patch Requirements

The following packages and patches (or later versions) are required for installing Oracle Database Client 11g Release 2 (11.2):

Solaris 10

```
SUNWarc
SUNWbtool
SUNWhea
SUNWlibc
SUNWlibm
SUNWlibms
SUNWsprot
SUNWtoo
SUNWilof
SUNWilcs (ISO8859-1)
SUNWi15cs (ISO8859-15)
SUNWxfnt
SUNWcsl
120754-06: SunOS 5.10_x86 libmtsk
119961-05: SunOS 5.10_x86: Assembler
119964-14: SunOS 5.10_x86 Shared library patch for C++_x86
137104-02
139575-03
139556-08
141445-09 (11.2.0.2)
141415-04
```

You may also require additional font packages for Java, depending on your locale. Refer to the following Web site for more information:

<http://java.sun.com/j2se/1.4.2/font-requirements.html>

Verifying Packages

To determine whether the required packages are installed, enter commands similar to the following:

```
# pkginfo -i SUNWarc SUNWbtool SUNWhea SUNWlibc SUNWlibms SUNWsprot \
  SUNWtoo SUNWilof SUNWilcs SUNWi15cs SUNWxfnt
```

If a package is not installed, then install it. Refer to your operating system or software documentation for information about installing packages.

Verifying Operating System Patches

To determine whether an operating system patch is installed, enter a command similar to the following:

```
# /usr/sbin/patchadd -p | grep patch_number(without version number)
```

For example, to determine if any version of the 119963 patch is installed, use the following command:

```
# /usr/sbin/patchadd -p | grep 119963
```

If an operating system patch is not installed, then download it from the following Web site and install it:

<http://sunsolve.sun.com>

4.3 Compiler Requirements

Oracle Solaris Studio 12 (C and C++ 5.9) is supported with Pro*C/C++, Oracle Call Interface, Oracle C++ Call Interface, and Oracle XML Developer's Kit (XDK) for Oracle Database 11g Release 2.

4.4 Additional Software Requirements

Depending on the components you want to use, you must ensure that the following software are installed:

- [Oracle JDBC/OCI Drivers](#)
- [Separate 32-Bit Client Software for 64-Bit Ports](#)
- [Browser Requirements](#)

4.4.1 Oracle JDBC/OCI Drivers

Use JDK 6 (Java SE Development Kit 1.6.0.20) or JDK 5 (1.5.0.24) with the JNDI extension with the Oracle Java Database Connectivity and Oracle Call Interface drivers. However, these are not mandatory for the database installation. Please note that JDK 1.5 is installed with this release.

4.4.2 Separate 32-Bit Client Software for 64-Bit Ports

Starting with Oracle Database 11g Release 2 (11.2), the 64-bit client software does not contain any 32-bit client binaries. If you require 32-bit client binaries on 64-bit ports, then install the 32-bit binaries from the respective 32-bit client software.

4.4.3 Browser Requirements

Web browsers must support JavaScript and the HTML 4.0 and CSS 1.0 standards. The following browsers meet these requirements. The following Web browsers are supported for Oracle Enterprise Manager Database Control:

- Netscape Navigator 8.1
- Netscape Navigator 9.0
- Microsoft Internet Explorer 6.0 SP2
- Microsoft Internet Explorer 7.0 SP1
- Microsoft Internet Explorer 8.0
- Firefox 2.0
- Firefox 3.0.7
- Firefox 3.5
- Firefox 3.6
- Safari 3.1
- Safari 3.2
- Safari 4.0.x
- Google Chrome 3.0
- Google Chrome 4.0

5 Creating Required Operating System Group and User

The following local operating system groups and users are required if you are installing Oracle Database:

- The Oracle Inventory group (typically, `oinstall`)
- The Oracle software owner (typically, `oracle`)

To determine whether these group and user already exist, and if necessary, to create them, follow these steps:

1. To determine whether the `oinstall` group exists, enter the following command:

```
# more /var/opt/oracle/oraInst.loc
```

If the output of this command shows the `oinstall` group name, then the group already exists.

If the `oraInst.loc` file exists, then the output from this command is similar to the following:

```
inventory_loc=/u01/app/oracle/oraInventory
inst_group=oinstall
```

The `inst_group` parameter shows the name of the Oracle Inventory group, `oinstall`.

2. If necessary, enter the following commands to create the `oinstall` group:

```
# /usr/sbin/groupadd oinstall
```

3. To determine whether the `oracle` user exists and belongs to the correct groups, enter the following command:

```
# id -a oracle
```

If the `oracle` user exists, this command displays information about the groups to which the user belongs. The output should be similar to the following, indicating that `oinstall` is the primary group and `dba` is a secondary group:

```
uid=440(oracle) gid=200(oinstall) groups=201(dba),202(oper)
```

4. If necessary, complete one of the following actions:

- If the `oracle` user exists, but its primary group is not `oinstall` or it is not a member of the `dba` group, then enter the following command:

```
# /usr/sbin/usermod -g oinstall -G dba oracle
```

- If the `oracle` user does not exist, enter the following command to create it:

```
# /usr/sbin/useradd -g oinstall [-G dba] oracle
```

This command creates the `oracle` user and specifies `oinstall` as the primary group and `dba` as an optional secondary group.

5. Enter the following command to set the password of the `oracle` user:

```
# passwd -r files oracle
```


6 Creating Required Directories

Create directories with names similar to the following, and specify the correct owner, group, and permissions for them:

- The Oracle base directory
- An optional Oracle data file directory

Before you create an Oracle base directory, you must identify an appropriate file system with sufficient free disk space.

Note: If you do not want to create a separate Oracle data file directory, you can install the data files in a subdirectory of the Oracle base directory. However, this is not recommended for production databases.

To determine where to create these directories:

1. Enter the following command to display information about all mounted file systems:

```
# df -k
```

This command displays information about all the file systems mounted on the system, including:

- The physical device name
 - The total amount, used amount, and available amount of disk space, in kilobytes
 - The mount point directory for that file system
2. From the display, identify either one or two file systems that meet the disk space requirements mentioned earlier in this section.
 3. Note the name of the mount point directory for each file system that you identified.

In the following examples, /u01 is the mount point directory used for the software, and /u02 is the mount point directory used for the Oracle data file directory. You must specify the appropriate mount point directories for the file systems on your system.

To create the required directories and specify the correct owner, group, and permissions for them:

Note: In the following procedure, replace /u01 and /u02 with the appropriate mount point directories that you identified in Step 3 previously.

1. Enter the following command to create subdirectories in the mount point directory that you identified for the Oracle base directory:

```
# mkdir -p /u01/app/oracle
```

2. If you intend to use a second file system for the Oracle Database files, then create an `oradata` subdirectory in the mount point directory that you identified for the Oracle data file directory (shown as `/u02` in the examples):

```
# mkdir /u02/oradata
```

3. Change the owner and group of the directories that you created to the `oracle` user and the `oinstall` group:

```
# chown -R oracle:oinstall /u01/app/oracle
# chown -R oracle:oinstall /u02/oradata
```

4. Change the permissions on the directories that you created to 775:

```
# chmod -R 775 /u01/app/oracle
# chmod -R 775 /u02/oradata
```

7 Configuring the oracle User's Environment

You run Oracle Universal Installer from the `oracle` account. However, before you start Oracle Universal Installer, you must configure the environment of the `oracle` user. To configure the environment, you must:

- Set the default file mode creation mask (`umask`) to 022 in the shell startup file.
- Set the `DISPLAY` environment variable.

To set the `oracle` user's environment:

1. Start a new terminal session, for example, an X terminal (`xterm`).
2. Enter the following command to ensure that X Window applications can display on this system:

```
$ xhost fully_qualified_remote_host_name
```

For example:

```
$ xhost somehost.us.example.com
```

3. If you are not already logged in to the system where you want to install the software, then log in to that system as the `oracle` user.
4. If you are not logged in as the `oracle` user, then switch user to `oracle`:

```
$ su - oracle
```

5. To determine the default shell for the `oracle` user, enter the following command:

```
$ echo $SHELL
```

6. To run the shell startup script, enter one of the following commands:

- Bash shell:

```
$ . ~/.bash_profile
```

- Bourne or Korn shell:

```
$ . ~/.profile
```

- C shell:

```
% source ~/.login
```

7. If you are not installing the software on the local computer, then run the following command on the remote system to set the `DISPLAY` variable:

- Bourne, Bash or Korn shell:

```
$ export DISPLAY=local_host:0.0
```

- C shell:

```
% setenv DISPLAY local_host:0.0
```

In this example, `local_host` is the host name or IP address of the local computer that you want to use to display Oracle Universal Installer.

Run the following command on the remote system to check if the shell and the `DISPLAY` environmental variable are set correctly:

```
echo $SHELL
echo $DISPLAY
```

Now to enable X applications, run the following commands on the local computer:

```
$ xhost + fully_qualified_remote_host_name
```

To verify that X applications display is set properly, run a X11 based program that comes with the operating system such as `xclock`:

```
$ xclock
```

In this example, you can find `xclock` at `/usr/X11R6/bin/xclocks`. If the `DISPLAY` variable is set properly, then you can see `xclock` on your computer screen.

See Also: PC-X Server or operating system vendor documents for further assistance

8. If you determined that the `/tmp` directory has less than 1 GB of free disk space, then identify a file system with at least 1 GB of free space and set the `TMP` and `TMPDIR` environment variables to specify a temporary directory on this file system:

- a. To determine the free disk space on each mounted file system use the following command:

```
# df -h /tmp
```

- b. If necessary, enter commands similar to the following to create a temporary directory on the file system that you identified, and set the appropriate permissions on the directory:

```
$ sudo mkdir /mount_point/tmp
$ sudo chmod a+wr /mount_point/tmp
# exit
```

- c. Enter commands similar to the following to set the `TMP` and `TMPDIR` environment variables:

- * Bourne, Bash, or Korn shell:

```
$ TMP=/mount_point/tmp
$ TMPDIR=/mount_point/tmp
```

```
$ export TMP TMPDIR
```

* C shell:

```
% setenv TMP /mount_point/tmp
% setenv TMPDIR /mount_point/tmp
```

9. Enter commands similar to the following to set the ORACLE_BASE and ORACLE_SID environment variables:

■ Bourne, Bash, or Korn shell:

```
$ ORACLE_BASE=/u01/app/oracle
$ ORACLE_SID=sales
$ export ORACLE_BASE ORACLE_SID
```

■ C shell:

```
% setenv ORACLE_BASE /u01/app/oracle
% setenv ORACLE_SID sales
```

In this example, /u01/app/oracle is the Oracle base directory that you created or identified earlier and sales is the name that you want to call the database (typically no more than five characters).

10. Enter the following commands to ensure that the ORACLE_HOME and TNS_ADMIN environment variables are not set:

■ Bourne, Bash, or Korn shell:

```
$ unset ORACLE_HOME
$ unset TNS_ADMIN
```

■ C shell:

```
% unsetenv ORACLE_HOME
% unsetenv TNS_ADMIN
```

Note: If the ORACLE_HOME environment variable is set, then Oracle Universal Installer uses the value that it specifies as the default path for the Oracle home directory. However, if you set the ORACLE_BASE environment variable, then Oracle recommends that you unset the ORACLE_HOME environment variable and choose the default path suggested by Oracle Universal Installer.

8 Mounting the Product Disc

On most Oracle Solaris systems, the product disc mounts automatically when you insert it into the drive. If the disc does not mount automatically, then follow these steps to mount it:

1. Switch user to root:

```
$ su - root
```

2. If necessary, enter a command similar to the following to eject the currently mounted disc, then remove it from the drive:

```
# eject
```

3. Insert the disc into the disc drive.
4. To verify that the disc mounted automatically, enter a command similar to the following:

```
# ls /dvd/dvd0
```

5. If this command fails to display the contents of the disc, then enter a command similar to the following:

```
# /usr/sbin/mount -r -F hsfs /dev/dsk/cxydzs2 /dvd
```

In this example, /dvd is the disc mount point directory and /dev/dsk/cxydzs2 is the device name for the disc device, for example /dev/dsk/c0t6d0s2.

6. If Oracle Universal Installer displays the Disk Location dialog box, then enter the disc mount point directory path. For example:

- Disc mounted automatically:

```
/dvd/dvd0
```

- Disc mounted manually:

```
/dvd
```

9 Installing Oracle Database Client

After configuring the `oracle` user's environment, start Oracle Universal Installer and install Oracle Database as follows:

- To start Oracle Universal Installer, enter the following command:

```
$ /mount_point/db/runInstaller
```

If Oracle Universal Installer does not start, then refer to *Oracle Database Client Installation Guide for Oracle Solaris* for information about how to troubleshoot X Window display problems.

- The following table describes the recommended action for each Oracle Universal Installer screen. Use the following guidelines to complete the installation:

- If you need more assistance, or if you want to choose an option that is not a default, then click **Help** for additional information.
- If you encounter errors while installing or linking the software, then refer to *Oracle Database Installation Guide* for information about troubleshooting.

Note: If you have completed the tasks listed previously, then you can complete the installation by choosing the default values on most screens.

1. If you have an existing Oracle Database Client 11g Release 2 (11.2) installed on your system, the Select Installation Mode screen is displayed. Select **New Install** to install Oracle Database Client software in to a new location.

Starting with Oracle Database 11g Release 2 (11.2.0.2), if you want to upgrade an earlier release of Oracle Database Client, then select **Upgrade** and follow

the instructions in ["Performing an In-place Oracle Database Client Upgrade"](#) on page 15

2. In the Select Installation Type screen, select the type of installation that you want: Instant Client, Administrator, or Runtime and click **Next**.
3. Starting with Oracle Database 11g Release 2 (11.2.0.2), you can use the Software Updates feature to dynamically download and apply latest updates. In the Download Software Updates screen, select one of the following options and click **Next**:
 - Use My Oracle Support credentials for download to download and apply the latest software updates.

Click Proxy Settings to configure a proxy for Oracle Universal Installer to use to connect to the Internet. Provide the proxy server information for your site, along with a user account that has access to the local area network through which the server is connecting.

Click Test Connection to ensure that your proxy settings are correctly entered, and the installer can download the updates.
 - Use pre-downloaded software updates to apply previously downloaded software updates.
 - Skip Software Updates if you don't want to apply any updates.
4. The Apply Software Updates screen is displayed if you select to download the software updates or provide the pre-downloaded software downloads location. If you selected Use My Oracle Support credentials for download in the previous screen, then select **Download and apply all updates**, and click **Next**. If you selected Use pre-downloaded software updates in the previous screen, then select **Apply all updates**, and click **Next**.
5. The Select Product Languages screen enables you to select the language in which you want to run the product.

Select the product language from the Available Languages list, transfer it to the Selected Languages list. Click **Next**.

This screen is not displayed if you select Instant Client as the type of installation in Step 2.
6. In the Specify Installation Location screen, enter the following details:

Oracle Base: This path appears by default. You can change the path based on your requirement. The Oracle Base section is not displayed if you select Instant Client as the type of installation in Step 2.

In the **Software Location** section, accept the default value or enter the Oracle home directory path in which you want to install Oracle components. The directory path should not contain spaces. Click **Next**.
7. In the Create Inventory screen, you are prompted by the installer to specify the directory path for central inventory the first time you install Oracle Database on your computer. Enter the **Inventory Directory** path, and click **Next**.

Note: By default, the Oracle Inventory directory is not installed under the Oracle Base directory. This is because all Oracle software installations share a common Oracle Inventory, so there is only one Oracle Inventory for all users, whereas there is a separate Oracle Base for each user.

8. The Perform Prerequisite Checks screen verifies if your computer meets the minimum system requirements to install the desired product. Click **Next**.

Note: Oracle recommends that you use caution in checking the Ignore All option. If you check this option, then Oracle Universal Installer may not confirm that your system is able to install Oracle Database successfully.

9. Review the information displayed in the Summary screen, and click **Finish**.

Note: Starting with Oracle Database 11g Release 2 (11.2), you can save all the installation steps into a response file by clicking **Save Response File**. Later, this file can be used for a silent installation.

10. The Install Product screen states the progress of a client installation. After Oracle Database Client is installed, you are prompted to execute the root configuration script for new inventory as a root user. Execute the `root.sh` script as a root user to complete the installation, and click **OK**.
11. In the Finish screen, click **Close** to exit from Oracle Universal Installer.

10 Performing an In-place Oracle Database Client Upgrade

Starting with Oracle Database 11g Release 2 (11.2.0.2), you can perform an in-place upgrade of Oracle Database Client 11g Release 2 (11.2) using the following instructions:

Note: If you do not have an existing Oracle Database Client 11g Release 2 (11.2) upgradable home on your system, you cannot perform an in-place upgrade.

1. After configuring the `oracle` user's environment, start Oracle Universal Installer using the following command:

```
$ /mount_point/db/runInstaller
```

See Also: "Running Oracle Universal Installer" section in *Oracle Database Client Installation Guide for Oracle Solaris*

2. Only if you have an existing Oracle Database Client 11g Release 2 (11.2.0.1) installed on your system, the Select Installation Mode screen is displayed. Select **Upgrade** to upgrade the existing Oracle Database Client software with the latest version.
3. Perform Steps 5 through 11 listed in "[Installing Oracle Database Client](#)" on page 13 to complete the upgrade process.

See Also: "Updating the Existing Software with the Current Version" and "Performing an In-place Oracle Database Client Upgrade Using the Response File" sections in *Oracle Database Client Installation Guide for Oracle Solaris*

11 What to Do Next?

To become familiar with this release of Oracle Database, it is recommended that you complete the following tasks:

- Log in to Oracle Enterprise Manager Database Control using a Web browser.

Oracle Enterprise Manager Database Control is a Web-based application that you can use to manage a single Oracle Database installation. The default URL for Database Control is similar to the following:

`http://host.domain:1158/em/`

To log in, use the user name SYS and connect as SYSDBA. Use the password that you specified for this user during the Oracle Database 11g installation.

- Refer to *Oracle Database Installation Guide* and *Oracle Database Client Installation Guide for Oracle Solaris* for information about required and optional postinstallation tasks, depending on the products that you want to use.
- Refer to *Oracle Database Installation Guide* for information about how to use Database Control to learn about the configuration of your installed database.
- To learn more about using Oracle Enterprise Manager Database Control to administer a database, refer to *Oracle Database 2 Day DBA*.

The *Oracle Database 2 Day DBA* is designed for new Oracle DBAs and describes how to use Database Control to manage all aspects of an Oracle Database installation. It also provides information about how to enable e-mail notifications and automated backups, which you might not have configured during the installation.

12 Additional Information

This section contains information about the following:

- [Product Licenses](#)
- [Purchasing Licenses and Version Updates](#)
- [Contacting Oracle Support Services](#)
- [Locating Product Documentation](#)

Product Licenses

You are welcome to install and evaluate the products included in this media pack for 30 days under the terms of the Trial License Agreement. However, you must purchase a program license if you want to continue using any product after the 30 day evaluation period. See the following section for information about purchasing program licenses.

Purchasing Licenses and Version Updates

You can purchase program licenses and updated versions of Oracle products from the Oracle Store Web site:

<https://shop.oracle.com>

Contacting Oracle Support Services

If you have purchased Oracle Product Support, you can call Oracle Support Services for assistance 24 hours a day, seven days a week. For information about purchasing Oracle Product Support or contacting Oracle Support Services, go to the Oracle Support Services Web site:

<http://www.oracle.com/support>

Locating Product Documentation

Documentation for Oracle products is available in both HTML and Adobe portable document format (PDF) formats from several locations:

- On discs in the media pack:
 - Platform-specific documentation is available on the product discs. To access this documentation, see the `welcome.htm` file located in the top-level directory of the installation media.
 - Generic product documentation is available in the Oracle Documentation Library.
- From the Oracle Technology Network Web site:

<http://www.oracle.com/technology/documentation/index.html>

To view PDF documents, download the free Adobe Acrobat Reader from the Adobe Web site, if necessary:

<http://www.adobe.com>

13 Documentation Accessibility

Our goal is to make Oracle products, services, and supporting documentation accessible to all users, including users that are disabled. To that end, our documentation includes features that make information available to users of assistive technology. This documentation is available in HTML format, and contains markup to facilitate access by the disabled community. Accessibility standards will continue to evolve over time, and Oracle is actively engaged with other market-leading technology vendors to address technical obstacles so that our documentation can be accessible to all of our customers. For more information, visit the Oracle Accessibility Program Web site at <http://www.oracle.com/accessibility/>.

Accessibility of Code Examples in Documentation

Screen readers may not always correctly read the code examples in this document. The conventions for writing code require that closing braces should appear on an otherwise empty line; however, some screen readers may not always read a line of text that consists solely of a bracket or brace.

Accessibility of Links to External Web Sites in Documentation

This documentation may contain links to Web sites of other companies or organizations that Oracle does not own or control. Oracle neither evaluates nor makes any representations regarding the accessibility of these Web sites.

Access to Oracle Support

Oracle customers have access to electronic support through My Oracle Support. For information, visit <http://www.oracle.com/support/contact.html> or visit <http://www.oracle.com/accessibility/support.html> if you are hearing impaired.

Oracle Database Client Installation Guide, 11g Release 2 (11.2) for Oracle Solaris on x86-64 (64-Bit)
E17761-02

Copyright © 1996, 2010, Oracle and/or its affiliates. All rights reserved.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this software or related documentation is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, the following notice is applicable:

U.S. GOVERNMENT RIGHTS Programs, software, databases, and related documentation and technical data delivered to U.S. Government customers are "commercial computer software" or "commercial technical data" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, duplication, disclosure, modification, and adaptation shall be subject to the restrictions and license terms set forth in the applicable Government contract, and, to the extent applicable by the terms of the Government contract, the additional rights set forth in FAR 52.227-19, Commercial Computer Software License (December 2007). Oracle USA, Inc., 500 Oracle Parkway, Redwood City, CA 94065.

This software is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications which may create a risk of personal injury. If you use this software in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure the safe use of this software. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software in dangerous applications.

Oracle is a registered trademark of Oracle Corporation and/or its affiliates. Other names may be trademarks of their respective owners.

This software and documentation may provide access to or information on content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services.