

# Oracle® Real-Time Decisions Applications

Release Notes

Release 3.1

E19021-01

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Oracle Real-Time Decisions (Oracle RTD) Applications provide decision support solution modules for you to incorporate into your business applications.

These release notes describe known issues and workarounds for Oracle RTD Applications Release 3.1.

For information about installing general Oracle RTD Applications, consult the following manual:

- *Oracle Real-Time Decisions Base Application Installation and Reference Guide*

For information about installing general Oracle RTD Decision Management applications and the specific Decision Management application Oracle RTD for Marketing Optimization, consult the following manual:

- *Oracle Real-Time Decisions Base Application Decision Management Installation and Configuration Guide*

These manuals are available on the Oracle RTD Applications Documentation Web site:

[http://www.oracle.com/technology/documentation/rtd\\_apps.html](http://www.oracle.com/technology/documentation/rtd_apps.html)

The following list describes the sections of this document:

- [Section 1, "How to Use These Release Notes"](#)
- [Section 2, "Decision Manager Issues"](#)
- [Section 3, "Certification Information"](#)
- [Section 4, "Documentation Accessibility"](#)

## 1 How to Use These Release Notes

These release notes are updated periodically as new information becomes available. To ensure that you are reading the latest version of the release notes, check the Oracle RTD Applications Documentation Web site:

[http://www.oracle.com/technology/documentation/rtd\\_apps.html](http://www.oracle.com/technology/documentation/rtd_apps.html)

## 2 Decision Manager Issues

This section contains the following topics:

- [Section 2.1, "Occasional Null Pointer Exception When Running Decision Manager"](#)
- [Section 2.2, "Perspective Tree Does Not Detect Changes Made in Other Decision Manager Sessions"](#)

- Section 2.3, "Cannot Have Multiple Decision Manager Sessions by the Same User on the Same Machine"
- Section 2.4, "Cannot Use Decision Center and Decision Manager in the Same Browser"
- Section 2.5, "Page View State Expiration Because of Inactivity"
- Section 2.6, "Advanced Search on Dates in Decision Manager Automatically Adds Time Search Parameter of Midnight"
- Section 2.7, "Error in Logs While Switching Choice Groups in the Decision Manager Advanced Search Window"

## 2.1 Occasional Null Pointer Exception When Running Decision Manager

A null pointer exception sometimes occurs when you use Decision Manager. The exception is at:

```
oracle.jbo.server.ViewRowSetImpl.getParameters(ViewRowSetImpl.java:6246)
```

If this error occurs, logging off and then logging back on will fix the issue.

## 2.2 Perspective Tree Does Not Detect Changes Made in Other Decision Manager Sessions

If a user is modifying choices and relationships, the changes do not appear in perspective trees for other users currently using the application who already have these choices expanded in their perspective trees.

The workaround is to select another project (or Main Repository) and reselect the project (or Main Repository) to refresh the perspective tree.

## 2.3 Cannot Have Multiple Decision Manager Sessions by the Same User on the Same Machine

You should not have Decision Manager opened in two browser tabs or windows on the same machine. Use only one tab or window, or use multiple computers.

## 2.4 Cannot Use Decision Center and Decision Manager in the Same Browser

You should not try to access both Decision Center and Decision Manager on the same browser at the same time.

The workaround is to use one of the two applications (Decision Center or Decision Manager), log out, and then use the other. Alternatively, you can use different computers to access the two applications.

## 2.5 Page View State Expiration Because of Inactivity

If you redeploy the Decision Manager application, users that were accessing Decision Manager will get the following exception:

- `javax.faces.application.ViewExpiredException:`  
viewId:/home.jspx - ADF\_FACES-30108: The view state of the page has expired because of inactivity. Reload the page.

The workaround is for users to log out of Decision Manager before the application is redeployed.

## 2.6 Advanced Search on Dates in Decision Manager Automatically Adds Time Search Parameter of Midnight

When you search on a date field in the Advanced Search window of a Decision Manager session, the search is run against midnight for that day. So if your search is for dates "on or before" a specific day, this will only produce search results "on or before" midnight on that day, effectively excluding that whole day from the results.

The workaround is to be aware of this behavior when making changes and searching.

## 2.7 Error in Logs While Switching Choice Groups in the Decision Manager Advanced Search Window

When you switch choice groups in the Advanced Search window in a Decision Manager session, the following error appears in logs:

- `<Error> <oracle.adf.view.rich.component.fragment.UIXInclude>  
<ADF_FACES-10015> <Illegal call to setup the context of an  
include that is already in context>`

This exception is harmless and can be safely ignored. It does not impact the user making the advanced search.

## 3 Certification Information

For the latest certification information, which supersedes that in the Oracle RTD Applications documentation, refer to *Oracle Real-Time Decisions Applications System Requirements and Supported Platforms*, Release 3.1, available on the Oracle RTD Applications Documentation Web site at:

[http://www.oracle.com/technology/documentation/rtd\\_apps.html](http://www.oracle.com/technology/documentation/rtd_apps.html)

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<http://www.fcc.gov/cgb/consumerfacts/trs.html>, and a list of phone numbers is available at <http://www.fcc.gov/cgb/dro/trsphonebk.html>.

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