



Sun Fire™ 6800/4810/4800/3800 Systems Firmware 5.14.2 Release Notes

Sun Microsystems, Inc.
4150 Network Circle
Santa Clara, CA 95054 U.S.A.
650-960-1300

Part No. 817-1305-10
December 2002

Send comments about this document to: docfeedback@sun.com

Copyright 2002 Sun Microsystems, Inc., 4150 Network Circle, Santa Clara, California 95054, U.S.A. All rights reserved.

Sun Microsystems, Inc. has intellectual property rights relating to technology embodied in the product that is described in this document. In particular, and without limitation, these intellectual property rights may include one or more of the U.S. patents listed at <http://www.sun.com/patents> and one or more additional patents or pending patent applications in the U.S. and in other countries.

This document and the product to which it pertains are distributed under licenses restricting their use, copying, distribution, and decompilation. No part of the product or of this document may be reproduced in any form by any means without prior written authorization of Sun and its licensors, if any.

Third-party software, including font technology, is copyrighted and licensed from Sun suppliers.

Parts of the product may be derived from Berkeley BSD systems, licensed from the University of California. UNIX is a registered trademark in the U.S. and in other countries, exclusively licensed through X/Open Company, Ltd.

Sun, Sun Microsystems, the Sun logo, docs.sun.com, Java, OpenBoot, Sun Fire, SunStorEdge, and Solaris, are trademarks or registered trademarks of Sun Microsystems, Inc. in the U.S. and in other countries.

All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. in the U.S. and in other countries. Products bearing SPARC trademarks are based upon an architecture developed by Sun Microsystems, Inc.

The OPEN LOOK and Sun™ Graphical User Interface was developed by Sun Microsystems, Inc. for its users and licensees. Sun acknowledges the pioneering efforts of Xerox in researching and developing the concept of visual or graphical user interfaces for the computer industry. Sun holds a non-exclusive license from Xerox to the Xerox Graphical User Interface, which license also covers Sun's licensees who implement OPEN LOOK GUIs and otherwise comply with Sun's written license agreements.

Use, duplication, or disclosure by the U.S. Government is subject to restrictions set forth in the Sun Microsystems, Inc. license agreements and as provided in DFARS 227.7202-1(a) and 227.7202-3(a) (1995), DFARS 252.227-7013(c)(1)(ii) (Oct. 1998), FAR 12.212(a) (1995), FAR 52.227-19, or FAR 52.227-14 (ALT III), as applicable.

DOCUMENTATION IS PROVIDED "AS IS" AND ALL EXPRESS OR IMPLIED CONDITIONS, REPRESENTATIONS AND WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT, ARE DISCLAIMED, EXCEPT TO THE EXTENT THAT SUCH DISCLAIMERS ARE HELD TO BE LEGALLY INVALID.

Copyright 2002 Sun Microsystems, Inc., 4150 Network Circle, Santa Clara, California 95054, Etats-Unis. Tous droits réservés.

Sun Microsystems, Inc. a les droits de propriété intellectuels relatants à la technologie incorporée dans le produit qui est décrit dans ce document. En particulier, et sans limitation, ces droits de propriété intellectuels peuvent inclure un ou plus des brevets américains énumérés à <http://www.sun.com/patents> et un ou les brevets plus supplémentaires ou les applications de brevet en attente dans les Etats-Unis et dans les autres pays.

Ce produit ou document est protégé par un copyright et distribué avec des licences qui en restreignent l'utilisation, la copie, la distribution, et la décompilation. Aucune partie de ce produit ou document ne peut être reproduite sous aucune forme, par quelque moyen que ce soit, sans l'autorisation préalable et écrite de Sun et de ses bailleurs de licence, s'il y en a.

Le logiciel détenu par des tiers, et qui comprend la technologie relative aux polices de caractères, est protégé par un copyright et licencié par des fournisseurs de Sun.

Des parties de ce produit pourront être dérivées des systèmes Berkeley BSD licenciés par l'Université de Californie. UNIX est une marque déposée aux Etats-Unis et dans d'autres pays et licenciée exclusivement par X/Open Company, Ltd.

Sun, Sun Microsystems, le logo Sun, docs.sun.com, Java, OpenBoot, Sun Fire, SunStorEdge, et Solaris sont des marques de fabrique ou des marques déposées de Sun Microsystems, Inc. aux Etats-Unis et dans d'autres pays.

Toutes les marques SPARC sont utilisées sous licence et sont des marques de fabrique ou des marques déposées de SPARC International, Inc. aux Etats-Unis et dans d'autres pays. Les produits portant les marques SPARC sont basés sur une architecture développée par Sun Microsystems, Inc.

L'interface d'utilisation graphique OPEN LOOK et Sun™ a été développée par Sun Microsystems, Inc. pour ses utilisateurs et licenciés. Sun reconnaît les efforts de pionniers de Xerox pour la recherche et le développement du concept des interfaces d'utilisation visuelle ou graphique pour l'industrie de l'informatique. Sun détient une licence non exclusive de Xerox sur l'interface d'utilisation graphique Xerox, cette licence couvrant également les licenciés de Sun qui mettent en place l'interface d'utilisation graphique OPEN LOOK et qui en outre se conforment aux licences écrites de Sun.

LA DOCUMENTATION EST FOURNIE "EN L'ÉTAT" ET TOUTES AUTRES CONDITIONS, DECLARATIONS ET GARANTIES EXPRESSES OU TACITES SONT FORMELLEMENT EXCLUES, DANS LA MESURE AUTORISÉE PAR LA LOI APPLICABLE, Y COMPRIS NOTAMMENT TOUTE GARANTIE IMPLICITE RELATIVE A LA QUALITE MARCHANDE, A L'APTITUDE A UNE UTILISATION PARTICULIERE OU A L'ABSENCE DE CONTREFAÇON.



Adobe PostScript

Contents

Features Introduced in 5.14.0	1
Capacity on Demand	1
Commands New for 5.14.0	2
Commands Modified for 5.14.0	2
General Information - Patch 5.14.2	3
Premap Memory Buffer Change	3
Warning Messages for CPUs with Fluctuating Voltages	3
General Information - Firmware Release 5.14.0	4
Sun Management Center 3.0, Platform Update 4	4
Firmware Compatibility	4
Firmware Upgrade and Downgrade	4
Upgrading a Domain CPU/Memory Board to a 900/1050MHz CPU/Memory Board	5
Restoring Configuration Files	5
Degraded SC Failover Configurations	5
Synchronizing the Date and Time on Redundant SCs	6
Checking Clock Signals After an SC Failover	6
Power Supply Failures	6
Known Sun Fire 6800/4810/4800/3800 Systems Limitations	7

- .version Fails to Show OBP Version and Gets Fatal PROM Panic (BugID 4628193) 7
- Log Messages Hard to Read (BugID 4660866) 8
- SIGBUS 10* bus error While Rebooting Main SC With Max scpost (BugID 4662294) 8
- probe-scsi-all Command Fails (BugID 4727426) 8
- SC Prompt is Changed and Not Sync After Replacing SC With Old FW From Other Machine (BugID 4740301) 9
- No Warning While Doing SC Failover Between 5.13.x and 5.14.0 SC's (BugID 4741244) 9
- Sometimes scfailover on Command Does Not Become Enabled and Active (BugID 4744930) 9
- SC Reports Incorrect Service LED Status for Faulty Rack Fan Trays (BugID 475454) 10
- Changing Network Settings and Rebooting the SC Causes the Spare SC to Become the Main SC (BugID 4756806) 10
- SIGBUS 10* bus error While Rebooting SC With Domain Running DR Operation (BugID 4765596) 10
- keyswitch Operation Hangs When SCs are Rebooted in Parallel (BugID 4766276) 11
- Requests for Enhancement (RFEs) 11
 - SC Hangs After Automatic setkeyswitch off (RFE 4454599) 11
 - No LED Fault Indicator on System Board After the Board Fails POST (RFE 4454623) 11
 - Software Licensing Problems With Host ID and MAC (RFE 4492051) 12
 - Single I/O Assembly Failure Causes Boot Failure (RFE 4502247) 12
 - Enhancement is Needed for WDR to Recognize the COD CPU/Memory Board Supported by FW 5.14.0 (BugID 4751194) 12

Sun Fire™ 6800/4810/4800/3800 Systems Firmware 5.14.2 Release Notes

This document provides information on new and revised features, as well as late-breaking news, for firmware release 5.14.0 and patch release 5.14.2 on Sun Fire™ 6800/4810/4800/3800 systems (Sun did not release a 5.14.1 patch). These Release Notes contain the same information as the 5.14.0 Release Notes, plus information about 5.14.2 added and clearly marked.

This document contains the following information:

- Features Introduced in 5.14.0
- General Information - Patch 5.14.2
- General Information - Firmware Release 5.14.0
- Known Sun Fire 6800/4810/4800/3800 Systems Limitations
- Requests for Enhancement (RFEs)

Features Introduced in 5.14.0

Capacity on Demand

The Capacity on Demand (COD) option introduced in firmware release 5.14.0 provides additional processing resources that you pay for when you use them. Through the COD option, you receive and install unlicensed CPU/Memory boards. These boards, which are identified as COD CPU/Memory boards, contain four CPUs. However, you do not have the right to use the CPUs on COD CPU/Memory

boards until you also purchase the COD right-to-use (RTU) licenses for them. The purchase of a COD RTU license entitles you to receive a license key, which enables the appropriate number of COD processors.

Your Sun Fire midframe system can have any combination of active CPU/Memory boards and COD CPU/Memory boards, up to the maximum capacity allowed for the system. You must have at least one active CPU for each domain in your system.

For details on getting started with COD, review the Capacity on Demand chapter in the *Sun Fire 6800/4810/4800/3800 Systems Platform Administration Manual* (part number 816-4851-10). Contact your Sun sales representative or authorized Sun reseller to purchase COD CPU/Memory boards and the appropriate number of COD RTU licenses. After the COD CPU/Memory boards are installed, refer to the Capacity on Demand chapter and also the *Sun Fire 6800/4810/4800/3800 System Controller Command Reference Manual* (part number 816-4852-10) for information on using certain system controller commands to allocate COD RTU licenses, activate COD CPUs, and monitor the COD CPUs used.

Commands New for 5.14.0

The following commands were added in 5.14.0:

- `addcodlicense` – Adds a Capacity on Demand (COD) right-to-use (RTU) license key to the COD license database.
- `deletecodlicense` – Removes a COD RTU license key from the COD license database.
- `showcodlicense` – Displays the current COD RTU licenses stored in the COD license database.
- `showcodusage` – Displays the current usage statistics for COD resources.
- `showerrorbuffer` – Shows the content of the error buffer.

Commands Modified for 5.14.0

The following SC commands were changed in 5.14.0:

- `setupplatform` – New COD parameters:
 - Quantity of instant access CPUs (headroom) to be activated.
 - Quantity of COD RTU licenses to be reserved for each domain.
- `showboards` – Component type includes COD CPU boards.
- `showdomain` – Displays the COD RTU licenses reserved for the domain.

- `showfailover -v` - New SC failover state: degraded. If the main SC has a higher firmware version than the spare, and one or more boards in the system can be controlled by the main SC but not the spare, the SC failover configuration is considered as degraded. For details, see “Degraded SC Failover Configurations” on page 5.
- `showplatform` - Displays the parameter values set through the `setupplatform` command, including the following new or modified parameters:
 - Instant Access CPUs (headroom) activated
 - COD RTU licenses reserved for domains

General Information - Patch 5.14.2

Premap Memory Buffer Change

A pre-mapped memory buffer used to load programs has been increased in size in firmware patch 5.14.2. The highest address used by the premap buffer used to be at the 4 Mbyte boundary, and is now at the 6 Mbyte boundary. In the unlikely event that your system runs client interface programs that use the address range between 4 Mbyte and 6 Mbyte, such programs must be recompiled with a new memory map to work with firmware release 5.14.2 and later. No programs provided by Sun Microsystems are affected.

Warning Messages for CPUs with Fluctuating Voltages

Firmware patch 5.14.2 contains a fix for BugID 4790043, where error messages were displayed whenever fluctuating over-voltage values for CPUs occurred. Starting with 5.14.2, an over-voltage value for a CPU is checked at least three consecutive times to determine whether the value reflects an over-limit condition or a temporary voltage fluctuation. If, after these checks, the voltage value exceeds the acceptable voltage limits for the CPU, a warning message is displayed, indicating that the voltage level is over limit.

General Information - Firmware Release 5.14.0

Sun Management Center 3.0, Platform Update 4

If you are using Sun Management Center 3.0, Platform Update 4, be sure to apply SunSolve patch 112499 (minimum revision -05), which ensures that Sun Management Center correctly handles unknown board types.

Firmware Compatibility

System boards with 5.12.x firmware are compatible with those running 5.13.0 through 5.14.2 firmware; system boards running 5.11.x are not. You can check the firmware compatibility of your boards by running the `showboards -p version -v` command. COD boards must be running 5.14.x.

The information displayed indicates whether the firmware for each board is compatible with the ScApp version running on the SC. For details on verifying firmware compatibility, refer to the `Install.info` file included with this firmware release and the `showboards` command description in the *Sun Fire 6800/4810/4800/3800 System Controller Command Reference Manual*.

To simplify system administration, update all your system boards to the same firmware version and activate the new firmware version on your domains as soon as possible. Activate the domain firmware by running the `setkeyswitch off` and `setkeyswitch on` commands. For details on updating your system firmware, see the release-specific `Install.info` file included with each release of the firmware.

Firmware Upgrade and Downgrade

Instructions for upgrading firmware are provided in the `Install.info` file included with this firmware release. The `Install.info` file also contains instructions for downgrading to an earlier version of the firmware.



Caution – If you have a redundant system controller (SC) configuration, you must first upgrade the firmware on the spare SC, then on the main SC, as explained in the `Install.info` file.

Upgrading a Domain CPU/Memory Board to a 900/1050MHz CPU/Memory Board

You can use a new UltraSPARC III(TM) (Cu) 900/1050 MHz CPU/Memory board to replace a CPU/Memory board in a domain. If the domain is configured with dynamic reconfiguration (DR) software, you can do so without bringing down the domain. For more information, see “Upgrading to a 900/1050MHz CPU/Memory Board” in the `Install.info` file.

Restoring Configuration Files

If you use the `dumpconfig` command to save a system configuration but later upgrade the firmware, be aware that the configuration files are associated with the previous firmware version. If you use the `restoreconfig` command to restore those configuration files, the `restoreconfig` operation will fail because the firmware version of the configuration files is not compatible with the upgraded firmware.

Degraded SC Failover Configurations

If the main system controller (SC) is running a higher firmware version than the spare system controller, certain boards in the system can be controlled by the main SC but not the spare. For example, if the main SC is running 5.14.0, but the spare SC is running 5.13.2, and you force a failover to the spare, you will not be able to use any COD CPU/Memory boards because they are not supported by firmware releases before 5.14.0.

This type of SC configuration is considered a *degraded* failover configuration, because certain boards cannot be supported by the firmware version on the spare SC.

Run the `showfailover -v` command to obtain status on the SC failover configuration. If the failover status is degraded, the `showfailover` output will identify the boards not supported on the spare SC. You must upgrade the spare SC to the same firmware version used by the main SC. Refer to the `Install.info` file for details on upgrading firmware. BugID 4741244 is related to this issue.

Synchronizing the Date and Time on Redundant SCs

The date and time settings on both the main and spare SC must always be synchronized for failover purposes.

Although you can use the `setdate` command to set the date and time on both SCs, Sun strongly suggests that you configure both SCs to synchronize their date and time settings against a Simple Network Time Protocol (SNTP) server.

By configuring SNTP on the SCs, the SCs will periodically check the SNTP server to ensure that their date and time are accurate and in sync. You can use the `setupplatform` command to assign an SNTP server.

Note that if the main SC and spare SC do not have the same date and time and an SC failover occurs, a time jump may occur in running domains.

Checking Clock Signals After an SC Failover

If an SC failover has occurred and you need to hotplug an SC (remove an SC that has been powered off, then insert a replacement SC), be sure to verify that the clock signals to the system boards are coming from the new main SC before you perform the hot-plug operation. Run the `showboard -p clock` command to verify the clock signal source.

Power Supply Failures

In some cases powering off or powering on a power supply after you upgrade to firmware version 5.14.x can cause the power supply to fail. The power supply failure might exhibit the following characteristics:

- Only the amber *ready* LED of the power supply is illuminated.
- The `showboards` command output identifies the Status for the power supply as Failed or the Component Type as No Grid Power.

Use the following workarounds to resolve the power supply failure. Start with Workaround 1. If this workaround is unsuccessful, perform Workaround 2. If the second workaround is unsuccessful, perform Workaround 3.

- Workaround 1 – Turn the power supply switch off and then on. However, if you have a Sun Fire 6800 system, perform Workaround 2 instead, as the power supplies do not have a switch.

- Workaround 2 – Remove the failed power supply from the system, wait 20 seconds, then put it back in. If its green *power on* LED is not the only LED illuminated, repeat the procedure until it is. Several attempts may be necessary.
- Workaround 3 – Reboot the SC, then use the `power on` command to turn on the power supply.

Known Sun Fire 6800/4810/4800/3800 Systems Limitations

This section describes only those bugs with potentially significant impact. The README file lists all bugs, including those seen only internally at Sun.

Note that the limitations shown here are identical to those described in the 5.14.0 Release Notes, with the following exceptions:

- BugIDs 4644974 (integrated with BugID 4728813) and 4725716 were fixed in 5.14.0.
- BugIDs 4691709 and 4750736 have been fixed in 5.14.2.
- BugID 4727383 has been closed in 5.14.2 as not reproducible.
- BugID 4756529 has been closed in 5.14.2 because it is not a firmware problem.
- BugID 4772250 has been closed because it is a duplicate of BugID 4757134, which has been fixed in 5.14.2.

.version Fails to Show OBP Version and Gets Fatal PROM Panic (BugID 4628193)

OBP cannot determine the version of OBP on a failed processor and, on its second failed attempt to do so, causes a fatal panic, with a message similar to the following:

```
CPU/Memory 1, port 4
FATAL: PROM_PANIC[0x7]: assertion failed: cpu->msg_pend == 0,
file:
../../../../common/src/mp.c, line: 218
ERROR: Fast Data Access MMU Miss
```

Workaround: If the CPU port fails, use the `showb` command to get the prom version.

Log Messages Hard to Read (BugID 4660866)

Newline (\n) and tab (\t) sequences in some log messages, typically those generated from hardware errors, are not properly interpreted by the `syslog` protocol, resulting in single-line messages that are difficult to read.

Workaround: None.

SIGBUS 10* bus error While Rebooting Main SC With Max scpost (BugID 4662294)

On rare occasions the main SC may hang while rebooting and issue the bus error cited above.

Workaround: Execute the following procedure:

1. Bring down all domains
2. Allow or force a failover to the spare SC.
If you have only one SC, skip this step.
3. Stop all dynamic reconfiguration operations, or allow them to complete.
4. XIR the SC, or use failover power down, then power up.

probe-scsi-all Command Fails (BugID 4727426)

When a `probe-scsi-all` command is issued at the OBP level of a domain, it does not display the entire path to the devices connected to that domain. Issuing a `boot` command then immediately fails. This problem has been seen only on Sun Fire servers with the Cauldron (X2222A) PCI card connected to a D240.

Workaround: If the problem occurs, run the `reset` or `reset-all` command. Or, use `devaliases`.

SC Prompt is Changed and Not Sync After Replacing SC With Old FW From Other Machine (BugID 4740301)

After the spare SC is replaced and SC failover is enabled, the prompt shown on the spare SC is that of the machine from which it was removed.

Workaround: Execute `setupplatform -p network` to change IP address and SC hostname, reboot SC, then do SC failover.

No Warning While Doing SC Failover Between 5.13.x and 5.14.0 SC's (BugID 4741244)

When an SC failover operation changes a spare SC running 5.13.x into the main SC and the previous main SC ran 5.14.0, the system should display a message instructing the administrator to upgrade the new main SC to 5.14.0. Without this upgrade, COD CPU/Memory boards, which require that the main SC run 5.14.0, will fail.

Sometimes `scfailover on` Command Does Not Become Enabled and Active (BugID 4744930)

Sometimes the `setfailover on` command does not cause the SC failover status to be enabled and active.

Workaround 1: Execute the following steps:

1. Run the `setfailover off` command on the main SC, then the spare SC to disable SC failover.
2. Run `setfailover on` command on the main SC.

Both the main and spare SC should show the SC failover status as enabled and active. If not, execute Workaround 2.

Workaround 2: Execute the following steps only if the steps in Workaround 1 did not solve the problem. Do **not** execute these steps if any of the following operations are in progress: a `setkeyswitch on` command is running, a domain is being rebooted, a DR operation is in progress, or a `flashupdate` is in progress.

1. Use the `reboot` command to reboot the main SC, then the spare SC.
2. Run the `setfailover on` command on the main SC.
SC failover becomes enabled and active.

SC Reports Incorrect Service LED Status for Faulty Rack Fan Trays (BugID 4755454)

If a fault occurs in a fan tray, the appropriate Service LED is turned on but the SC display generated by the `showplatform` command shows it as off.

Workaround: None.

Changing Network Settings and Rebooting the SC Causes the Spare SC to Become the Main SC (BugID 4756806)

Changing network settings from static without DNS configure to static with DNS configure -- or vice versa -- and rebooting both SCs simultaneously sometimes cause the main SC to become the spare SC and the spare SC to become the main SC.

Workaround: If this problem occurs, run the `setfailover -y on` and `setfailover -y force` commands to do a manual SC failover.

SIGBUS 10* bus error While Rebooting SC With Domain Running DR Operation (BugID 4765596)

If the SC is rebooted with SC POST off while a dynamic reconfiguration (DR) operation is running on a domain, the operation fails and the error noted above is generated.

Workaround: None.

keyswitch Operation Hangs When SCs are Rebooted in Parallel (BugID 4766276)

If you run `keyswitch on`, then reboot the SC before the command has finished executing, the operation hangs.

Workaround: Do `Control-x` to reboot the domain.

Requests for Enhancement (RFEs)

SC Hangs After Automatic `setkeyswitch off` (RFE 4454599)

Manual reset of the SC has no effect.

Workaround: Do the following:

1. Connect to each active domain through a network connection, such as `telnet` or `rlogin`.
2. Shut down each domain, if possible.
3. Power down the Sun Fire system, then power it up again.

No LED Fault Indicator on System Board After the Board Fails POST (RFE 4454623)

Workaround: Run the `showlogs` or `showboards` command (from the platform shell) to show errors and the test status of a faulty system board.

Software Licensing Problems With Host ID and MAC (RFE 4492051)

The current scheme of assigning the host ID and MAC address based on which physical domain is in use (A, B, and so forth) can prevent host licensed software from running. In situations where a hardware failure would require changing domains, host licensed software refuses to start.

Workaround: It may be possible to reconfigure the system hardware to support the required domain. Contact your service provider for assistance.

Single I/O Assembly Failure Causes Boot Failure (RFE 4502247)

The I/O assemblies are not capable of being tested in isolation. For this reason the failures that become visible when I/O POST runs stop the entire boot process because the failures pause the domain hardware.

Workaround: Remove the failed I/O assembly from the domain by running the `deleteboard` command. Turn on the keyswitch by running the `setkeyswitch on` command to reboot without the failed board. Refer to the *Sun Fire 6800/4810/4800/3800 System Controller Command Reference Manual* for correct usage of the `deleteboard` command.

Enhancement is Needed for WDR to Recognize the COD CPU/Memory Board Supported by FW 5.14.0 (BugID 4751194)

WBEM-based dynamic reconfiguration operations do not recognize COD CPU/Memory boards, causing such operations to fail and an error message to be generated.

Workaround: None.