



# Sun Fire™ X4500 Server Release Notes For Software Release 1.2

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# Preface

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This document contains procedures and special information for upgrading your Sun Fire™ X4500 server to the software release 1.2.

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## Related Documentation

For a description of the document set for the Sun Fire X4500 server, see the *Where To Find Sun Fire X4500 Server Documentation, 819-4366* sheet that is packed with your system and also posted at the product's documentation site at this URL:

[http://www.sun.com/products-n-solutions/hardware/docs/Servers/x64\\_servers/x4500/index.html](http://www.sun.com/products-n-solutions/hardware/docs/Servers/x64_servers/x4500/index.html)

Translated versions of some of these documents are available at the web site described above in French, Simplified Chinese, Traditional Chinese, Korean, and Japanese. English documentation is revised more frequently and might be more up-to-date than the translated documentation.

Sun hardware documentation is available at:

<http://www.sun.com/documentation>

Solaris and other software documentation is available at:

<http://docs.sun.com>

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## Product Updates

For product updates that you can download for the Sun Fire X4500 server, follow the links at the following Web site:

<http://www.sun.com/download/index.jsp>

This site contains updates for firmware and drivers, as well as CD-ROM .iso images.

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## Contacting Sun Technical Support

If you have technical questions about the Sun Fire X4500 server that are not answered in this document, go to:

<http://www.sun.com/service/contacting>

See the Support menu for links to the Knowledgebase.

If you need to contact Sun technical support, please have the following information available so that we can best assist you in resolving problems:

- Description of the problem, including the situation where the problem occurs and its impact on your operation
- Machine type, operating system version, and product version, including any patches and other software that might be affecting the problem
- Detailed steps on the methods you have used to reproduce the problem
- Any error logs or core dumps

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# Flash Upgrading Your Server to Software Release 1.2

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This chapter contains procedures and information for upgrading Sun Fire X4500 server to software release 1.2 from software release 1.1.

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**Note** – You must upgrade from the last software release. For example, if you have software release 1.0, you must upgrade to software release 1.1 and then upgrade to software release 1.2.

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See the following sections:

- [“How to Flash Upgrade Your Server to Software Release 1.2” on page 2](#)
- [“How to Determine The Firmware Version of Your Server” on page 5](#)
- [“Special Considerations Regarding the ILOM Firmware 1.1.8 Update” on page 10](#)
- [“Recovering From a Failed Flash Update” on page 14](#)
- [“Component Versions By Release” on page 18](#)

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# How to Flash Upgrade Your Server to Software Release 1.2

The Integrated Lights Out Manager (ILOM) firmware (FW) and BIOS are tightly coupled and are always updated together. The software release 1.2 contains new ILOM FW and BIOS upgrades, plus a number of optional enhancements:

- ILOM FW version 1.1.8, which includes service processor (SP) build 18244 and BIOS 19
- New Bootable CD image, which includes the SunVTS 6.3 PS1 build
- New Sun Installation Assistant CD image with Linux and Windows installations
- New Tools and Drivers software, which includes these enhancements:
  - New IPMItool version 1.8.8.54

The following section shows a summary of the steps you should perform to update your server from software release 1.1 to software release 1.2.

# Summary of ILOM SP/BIOS Flash Upgrade Steps

1. Review the section “[Special Considerations Regarding the ILOM Firmware 1.1.8 Update](#)” on page 10 for known issues and considerations regarding the flash upgrade.

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Release Version	Firmware version	Firmware Build
Release 1.2	FW 1.1.8	18244
Release 1.1	FW 1.1.1	15632
Release 1.0	FW 1.0.3	11888

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2. Determine the version of the ILOM firmware that you currently have.  
See “[How to Determine The Firmware Version of Your Server](#)” on page 5.
3. Download the flash image .ima file by following links from the URL below:  
<http://www.sun.com/download/>
  - a. **Locate the Hardware Drivers section.**
  - b. **Click the X64 Servers and Workstations.**
  - c. **Click Sun Fire X4500 SW 1.2.**
  - d. **Click Download.**
  - e. **Enter your Username and Password.**

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**Tip** – If you do not have a Username and Password, you can register free of charge by clicking Register Now.

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- f. **Click Accept License Agreement.**
  - g. **Click the ILOM 1.1.8 file (ilom.X4500-1.1.8.ima).**
4. Perform the flash upgrade by using one of the following:
    - ILOM GUI
    - ILOM CLI load command
    - N1 System Manager

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**Tip** – Because of the increased memory usage during web-based GUI operations, you might need to use N1 System Manager or the ILOM CLI `load` command to upgrade the ILOM firmware.

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For details of firmware flashing, see the N1 System Manager documentation or the ILOM Administration Guide for the version of ILOM supported for your platform. For example:

From the ILOM CLI, use the following command:

```
load -source tftp://tftpserver/firmware.ima
```

where *tftpserver* is a trivial file-transfer protocol (TFTP) server and *firmware.ima* is the name of the image file, such as, `ilom.X4500-1.1.8.ima`

Online documentation for Sun N1 System Manager can be found at:

<http://docs.sun.com/app/docs/prod/n1.sysmgr#hic>



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**Caution** – To ensure a successful flash upgrade, do *not* attempt to modify the ILOM configuration, or use other ILOM GUI, CLI, SNMP, or IPMI interfaces during the flash upgrade process. Wait until after the flash upgrade succeeds to make further ILOM configuration changes. Note that the ILOM upgrade procedure might reset the service processor if it detects recent ILOM configuration changes, or multiple ILOM users or connections.

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**Note** – A firmware upgrade causes the server and ILOM to reset. An upgrade takes about 20 minutes to complete. ILOM will enter a special mode to load new firmware. No other tasks can be performed in ILOM until the firmware upgrade is complete and the ILOM is reset.

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For instructions on performing a flash upgrade, see the section, “Upgrading the ILOM Firmware” in the *Integrated Lights Out Manager (ILOM) Administration Guide, for ILOM 1.1.1*. You can find the document at this URL:

[http://www.sun.com/products-n-solutions/hardware/docs/Servers/x64\\_servers/X4500/index.html](http://www.sun.com/products-n-solutions/hardware/docs/Servers/x64_servers/X4500/index.html)

5. (Optional) If you cannot get output to your serial console after the flash upgrade, you might have to clear CMOS settings. This is because your default CMOS settings might have been changed by the new BIOS upgrade.

To clear CMOS settings, use the following commands (in this example, the default username, `root`, and the default password, `changeme`, are used):

```
ipmitool -U root -P changeme -H SP-IP chassis power off
```

```
ipmitool -U root -P changeme -H SP-IP chassis bootdev disk clear-cmos=yes
```

where *SP-IP* is the IP address of the service processor.

6. (Optional) If you have any problems with the flash upgrade, refer to the section [“Recovering From a Failed Flash Update”](#) on page 14.

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## How to Determine The Firmware Version of Your Server

This section provides three methods of determining your firmware version build number:

- [“Determining the Firmware Version Using the CLI Through the Management Ethernet Port”](#) on page 5
- [“Determining the Firmware Version Using the CLI Through the Serial Port”](#) on page 6
- [“Determining the Firmware Version Using the Web GUI”](#) on page 8

### Determining the Firmware Version Using the CLI Through the Management Ethernet Port

1. **Connect an RJ-45 Ethernet cable to the NET MGT Ethernet port on the back panel.**

2. **Establish an SSH connection using the following command:**

```
# ssh -l root SP-IP
```

where *SP-IP* is the IP address of the service processor.

3. **Enter the default password when you are prompted:**

```
changeme
```

After you have successfully logged in, the SP displays its default command prompt:

```
->
```

4. **Type the `version` command, which will return output similar to the following:**

-> **version**

```
SP firmware version: 1.x.x
SP firmware build number: 11888
SP firmware date: Tue Sep 13 12:50:37 PDT 2006
SP filesystem version: 0.1.13
```

The ILOM firmware is the build number listed above.

## Determining the Firmware Version Using the CLI Through the Serial Port

1. **Configure your terminal device or the terminal emulation software running on a laptop or PC to the following settings:**
  - 8N1: eight data bits, no parity, one stop bit
  - 9600 baud
  - Disable hardware flow control (CTS/RTS)
  - Disable software flow control (XON/XOFF)

2. **Connect a serial cable from the RJ-45 SER MGT port on your server's back panel to your terminal device or PC.**

3. **Press Enter on the terminal device to establish a connection between that terminal device and the server's SP.**

The SP displays a login prompt.

```
SUNSP0003BA84D777 login:
```

In this example login prompt, *0003BA84D777* is the Ethernet MAC address of the SP. This will be different for each server.

4. **Log in to the ILOM SP and type the default user name (**root**) with the default password (**changeme**).**

After you have successfully logged in, the SP displays its default command prompt:

```
->
```

5. **Type the `version` command, which will return output similar to the following:**

-> **version**

SP firmware version: 1.x.x

SP firmware build number: 11888

SP firmware date: Tue Sep 13 12:50:37 PDT 2006

SP filesystem version: 0.1.13

The ILOM firmware build version is the build number listed above.

# Determining the Firmware Version Using the Web GUI

1. **Connect to the ILOM Web GUI by typing the IP address of the server's SP into your browser's URL field. For example:**

```
https://129.146.53.150
```

2. **Log in to the ILOM SP and type the default user name (**root**) with the default password (**changeme**).**

The first web page that is presented is the System Information -> Versions page, which includes the Build Number.

## Locating ILOM Service Processor Addresses

Use one of the three methods listed here to locate the ILOM SP and IP address.

- Sun N1 System Manager - This tool provides the capability to display the ILOM SP addresses of managed systems with the `n1sh` command.

For example, the following command can be used to create a list of Sun Fire X4500 servers:

```
n1sh show server | grep 'X4500'
```

- DHCP server - See "ILOM Initial Setup" in the *Integrated Lights Out Manager Administration Guide*, 820-0280-10, for instructions on how to determine the IP address of a single server.
- Linux and Solaris open-source `nmap` command - The open-source `nmap` command provides a `-p` port option to scan for port 623, which can be used to quickly detect IPMI-enabled devices on a network. For example:

```
nmap -p 623 10.6.154.1/24
```



# How to Reset the SP

To reset the ILOM SP, you can do any of the following:

- From the ILOM SP graphical web interface, navigate to the Maintenance tab, then use the Reset SP action.
- From the ILOM CLI, use the following command:

```
reset /SP
```

- Using IPMITool, use the following command:

```
ipmitool -U root -P password -H SP-IP bmc reset cold
```

where *SP-IP* is the IP address of the service processor.

- You can also reset the ILOM SP by shutting down the host, then removing and restoring AC power cords to the system.

For complete details, see the *Integrated Lights-Out Manager Administration Guide for ILOM 1.1.1*.

---

# Special Considerations Regarding the ILOM Firmware 1.1.8 Update

This section describes considerations that might affect the firmware upgrade. For general issues on ILOM, see the *Sun Fire X4500 Server Product Notes*. Refer also, to the *Integrated Lights Out Manager Administration Guide for ILOM 1.1.1*, and *Integrated Lights Out Manager (ILOM) Supplement for Sun Fire X4500 Server*.

- [“FRU Information Appears Empty After Updating the ILOM Firmware and the BIOS \(6406138\)”](#) on page 10
- [“Performing Update From CLI Might Result in Keyboard Redirection Error Dialog Box in JavaRConsole \(6485951\)”](#) on page 11
- [“Serial Console on Host System Might Stop Working After BIOS Update Until CMOS Settings Are Cleared \(6489959\)”](#) on page 11
- [“New ILOM Flash Update Layout”](#) on page 12
- [“ILOM 1.0.x Upgrade Might Fail BIOS Flash \(6499287\)”](#) on page 12
- [“User Cannot Login to ILOM WebGUI Sometimes After Flashing New Image \(6513809\)”](#) on page 12
- [“JavaRConsole Does Not Support Some Non-US Keyboard Types \(6492584\)”](#) on page 12

## FRU Information Appears Empty After Updating the ILOM Firmware and the BIOS (6406138)

The host CPU and DIMM FRU information shown by the service processor is provided to the service processor during each BIOS power-on-self-test (POST). Therefore, after a BIOS/ILOM upgrade, this FRU information is empty until the first host BIOS POST.

### *Workaround*

This is expected behavior. Reboot the server and allow it to complete POST during bootup to repopulate the FRU lists.

## Performing Update From CLI Might Result in Keyboard Redirection Error Dialog Box in JavaRConsole (6485951)

If you use the CLI to perform the update and JavaRConsole is active, a dialog box might appear in JavaRConsole with the following message and an OK button:

```
Keyboard redirection error: an established connection was
aborted by the software in your host machine
```

### *Workaround*

This is expected behavior. Click OK in the dialog box to continue.

It is possible that clicking the OK button will not close the dialog box. In that case, terminate the JavaRConsole process.

For example, on a Windows platform:

1. Press Control+Alt+Delete to bring up the list of open processes.
2. Terminate the JavaRConcole process.

## Serial Console on Host System Might Stop Working After BIOS Update Until CMOS Settings Are Cleared (6489959)

After updating the system BIOS, you might need to clear CMOS settings to get serial console output from the host. This is because CMOS defaults might be changed from your existing settings in the new BIOS.

### *Workaround*

If you cannot get serial console output, clear the CMOS settings. To clear CMOS settings, use the following commands (in this example, the default username, root, and the default password, changeme, are used):

```
ipmitool -U root -P changeme -H SP-IP chassis power off  
ipmitool -U root -P changeme -H SP-IP chassis bootdev disk clear-cmos=  
yes
```

## New ILOM Flash Update Layout

ILOM 1.1.8 service processor provides a new, more reliable flash layout. Because of the layout changes, special steps might be required to downgrade to previous ILOM 1.0.x releases.

You might have to perform the flash downgrade to 1.0.x process 2 times, to reformat the flash layout to the old format. If the flash downgrade through GUI, CLI, or N1 System Manager does not succeed the first time, retry a second time to complete the process.

The new ILOM flash process only powers off the host if a new BIOS version is needed. The ILOM CLI load command provides the `-f` option to force update of all components. Use the following command to force updating all firmware components:

```
load -f tftp://tftpserver/firmware.ima
```

where *tftpserver* is a trivial file-transfer protocol (TFTP) server and *firmware.ima* is the name of the image file, such as, `ILOM.X4500-1.1.8.ima`

## ILOM 1.0.x Upgrade Might Fail BIOS Flash (6499287)

ILOM service processor might not successfully update the BIOS version, if a previous flash upgrade has failed. If the BIOS version is not correct after ILOM flash upgrade completes, use the `-f` force flag on the ILOM CLI 'load' command, to force BIOS flash upgrade. For details, see [“New ILOM Flash Update Layout” on page 12](#).

## User Cannot Login to ILOM WebGUI Sometimes After Flashing New Image (6513809)

Sometimes after flashing an image on SP, the ILOM WebGUI will not allow you to log in and gives an `Authentication fail` error. Clearing the cache and cookies of the web browser enables you to log in as usual.

## JavaRConsole Does Not Support Some Non-US Keyboard Types (6492584)

ILOM 1.1.x releases provide limited support for non-US keyboards. Keys above the normal US keyboard range are transmitted to the server.

However, key remapping between US and non-US keyboards is not automatically performed, and there are keys which do not function, which results in limitations in internalization support in Java Web Start.

### *Workaround*

Use the key and character remapping capabilities of the installed server OS to work around this issue.

---

## Special Considerations Regarding BIOS19

BIOS screens are shown in the *Sun Fire x4500 Server Service* manual. The settings shown are optimal defaults. BIOS19 now changes the default setting for the Power Now feature. The default setting is enabled.

---

# Recovering From a Failed Flash Update

This section contains instructions for recovering from a failed Sun Fire X4500 ILOM firmware upgrade. Several issues have been identified with the firmware upgrade, which could result in a failed or incomplete firmware upgrade.

Use the following procedure to recover from a failed firmware upgrade. Note that in a small percentage of cases (such as when no output is displayed on the SP serial port), the Graphics Redirect and Service Processor (GRASP) board must be replaced.



---

**Caution** – The last ILOM 1.0 firmware released for Sun Fire X4500 (`ilom.X4500-1.1.1 ima`) must be used to recover from a failed flash update.

---

## *Prerequisites:*

- A trivial file-transfer protocol (TFTP) server is required to reload the ILOM firmware.
- The host system must also remain powered off for the duration of the recovery process.

---

**Note** – Numbers printed below are in hexadecimal unless otherwise noted.

---

## *Recovery Steps:*

1. **Determine if the ILOM SP first-level booter (referred to in this procedure as U-Boot) is intact. Follow documented procedures to connect to the SP serial port, apply power to the system, and observe the initial ILOM boot messages.**

See the *Sun Fire X4500 Server Installation Guide* for details.

- If no screen output is displayed, stop here. The GRASP board must be replaced. Refer to the *Sun Fire X4500 Server Service Manual* for instructions.
- If screen output is displayed, continue to the next step.

2. **Enter the ILOM SP U-Boot command interpreter with `xyzzy`.**

When the message, `Booting linux in 2 seconds...` is displayed, during ILOM initial boot, type `xyzzy` to enter the U-Boot command interpreter.

---

**Note** – The characters typed will not echo. Cutting and pasting the characters improves the chance of success. You might try cycling power to the system and entering **xyzyzy** several times.

---

### 3. Disable automatic reboot.

Set the U-Boot environment variable, `bootretry`, to `-1` to temporarily disable automatic reboot:

```
set bootretry -1
```

### 4. Configure the network for TFTP access.

- a. Copy the ILOM SP firmware image to a TFTP server that is accessible on the same IP subnet as the ILOM SP network port.
- b. Set the IP address for the ILOM SP and the TFTP server IP address by setting the `ethaddr` and `serverip` U-Boot variables.

```
set ipaddr n.n.n.n
set serverip n.n.n.n
```

### 5. Use the U-Boot `tftp` command to download the ILOM firmware image.

```
tftp 100000 firmware.ima
```

where `firmware.ima` is the name of the image file, such as, `ILOM.X4500-1.1.x.ima`.

---

**Note** – If the TFTP server or filename is incorrect, you might need to enter `Ctrl-C` to halt the `tftp` command, then repeat this recovery procedure.

---

Be sure that the complete flash image is actually downloaded successfully before proceeding. You should see a message similar to:

```
=> tftp 100000 ilom.X4500-x.x.x.ima
Using FCC1 ETHERNET device
TFTP from server 10.6.154.8; our IP address is 10.6.154.99
Filename 'ilom.X4500-x.x.x.ima'.
Load address: 0x100000
Loading:
#####
#####
#####
#####
#####
done
Bytes transferred = 13107200 (c80000 hex)
```

6. Confirm that the download succeeded:

a. Confirm that the tftp command output ends with:

Bytes transferred = *ByteCount*

b. Use the md command and confirm that its output displays strings from the beginning of the firmware image file. For example:

```

=> md 100000
00100000: 244d4f44 554c4524 01004000 00000200      $MODULE$..@.....
00100010: 00000000 000000f2 67726173 70000000      .....grasp...
00100020: 01000200 40000000 61000000 0000ffff      ....@...a.....
00100030: ffff0000 00000100 00000000 0000aa55      .....U
00100040: 46575f56 45525349 4f4e3d31 2e302e31      FW_VERSION=1.0.1
00100050: 0a46575f 44415445 3d4d6172 20203320      .FW_DATE=Mar 3
00100060: 32303036 0a46575f 4255494c 4454494d      2006.FW_BUILDTIM
00100070: 453d3130 3a35363a 30370a46 575f4445      E=10:56:07.FW_DE
00100080: 5343d57 41524e49 4e47203a 20554e4f      SC=WARNING : UNO
00100090: 46464943 49414c20 4255494c 44212120      FFICIAL BUILD!!
001000a0: 0affffff ffffffff ffffffff ffffffff      .....

```

7. Erase the existing ILOM flash image:




---

**Caution** – Interrupting the flash recovery process from this point onwards, or entering an incorrect U-Boot command, might result in a disabled service processor, which will require replacement. DO NOT stop or remove power from the system from this point onward.

---

a. Erase the exiting flash image with the erase ff200000 ffffffff command and the erase fe000000 fefffffff command.

A series of dots will be displayed indicating the progress of the erase. For example:

```

=> erase ff200000 ffffffff
.....
.....Erased 200/200 sectors

```

b. If a failure occurs, retry the erase command repeatedly until it succeeds.

---

**Note** – If a persistent failure occurs, the service processor is not flash-upgradable, and must be replaced. Refer to the *Sun Fire X4500 Server Service Manual* for details on replacing the GRASP board.

---

8. Program the new ILOM firmware image:



- a. Use the U-Boot `cp.b` command to copy the new ILOM firmware image from the download location at 100000 to ff380000, until end address ffffffff.

For example:

```
=> cp.b 100000 ff380000 ffffffff
```

Copy to Flash

```
.....  
.....  
.....done
```

- b. Use the `fmh` command to verify the new ILOM firmware image.

Before resetting, make sure the copy succeeded, using the `fmh` command, which should display firmware sections. For example:

```
=> fmh
```

```
Listing FMH Modules  
Flash Size : 32768 KB  
Erase Size : 64 KB  
Sector Count : 512
```

```
FMH Located at 0xff380000 of Size 0x00020000
```

```
Name      : grasp  
Ver       : 1.0  
Type      : 0x0002  
Flags     : 0x0000  
Size      : 0x00000061  
Location: 0xff380040  
LoadAddr: 0xffffffff  
Checksum: Not Computed
```

```
-----
```

```
FMH Located at 0xff3a0000 of Size 0x00120000
```

```
Name      : sysbios  
Ver       : 1.31  
Type      : 0x0000  
Flags     : 0x0100  
Size      : 0x00100000  
Location: 0xff3c0000  
LoadAddr: 0xffffffff  
Checksum: Valid
```

```
-----
```

```
FMH Located at 0xff4c0000 of Size 0x000c0000
```

```
Name      : osimage  
Ver       : 1.0  
Type      : 0x0006  
Flags     : 0x0119  
Size      : 0x000ac9c8  
Location: 0xff4c0040
```

```
LoadAddr: 0x00c00000
Checksum: Valid
...
```

---

**Note** – If the command output does not show anything, you may have entered an incorrect memory address. Repeat the `tftp`, `erase` and `cp.b` commands until the image is properly copied. Note that you must erase the existing firmware image before attempting to copy a new image.

---

#### 9. Reset the ILOM service processor.

Once you are certain that the service processor firmware image has been recovered, you can restart the service processor with the `reset` command.

=> **reset**

#### 10. Recover the system BIOS:

---

**Note** – This manual ILOM SP recovery process does *not* reflash the system BIOS. Repeat the firmware upgrade process, using the ILOM GUI or CLI procedures as described in [“How to Flash Upgrade Your Server to Software Release 1.2”](#) on page 2 and the *Integrated Lights-Out Manager Administration Guide*.

---

Be sure to reset your service processor and BIOS configuration settings as needed, because they might be lost during this recovery.

---

## Component Versions By Release

The SP and BIOS must always be updated together as a bundle. Separate BIOS updates or separate SP updates are not supported.

[TABLE 1-1](#) lists the component versions for the Sun Fire X4500 server software for software release 1.2.

[TABLE 1-2](#) lists the component versions for the Sun Fire X4500 server software for software release 1.1.

[TABLE 1-3](#) lists the component versions for the Sun Fire X4500 software for the software release 1.0 (the first release).

**TABLE 1-1** Server Release 1.2 Component Versions

<b>Component Name</b>	<b>Sun Fire X4500 Server Version</b>
ILOM FW 1.1.8	SP build 18244
BIOS	0ABIG019
Marvell SATA driver for Linux and Windows OS	3.6.3_2

**TABLE 1-2** Server Release 1.1 Component Versions

<b>Component Name</b>	<b>Sun Fire X4500 Server Version</b>
ILOM FW 1.1.1	SP build 15632
BIOS	0ABIG018
Marvell SATA driver for Linux and Windows OS	3.6.3_1

**TABLE 1-3** Server Release 1.0 Component Versions

<b>Component Name</b>	<b>Sun Fire X4500 Server Version</b>
ILOM FW 1.0.3	SP build 11888
BIOS	0ABIG015
Marvell SATA driver for Solaris 10 OS	bundled with Solaris 10 OS

