Contents

Preface ix

1. Before You Begin 1
   Tools and Equipment Needed 1
   Installation Process Flowchart 1
   Unpacking the Boxes 4
      Package Contents Inventory 4
      Options 4
      ESD Precautions 5
   Sun Fire X4450 Server Description 6
      Front Panel Features 6
      Back Panel 7

2. Installing the Sun Fire X4450 Server Into a Rack with Slide Rails 9
   Before You Install the Server 9
      Server Installation Process Overview 10
      Checking Compatibility 10
   Preparing the Slide Rails and Server for Installation 11
      Disassembling Slide Rails 12
         ▼ To Disassemble Bolt-On Slide Rails 12
3. Setting Up the Sun Fire X4450 Server  27
   Connecting the Cables  27
      Connector Locations  27
      Cabling the Server  28
         ▼ To Cable the Server  28
   Service Processor Overview  30
      Embedded LOM Service Processor Software Overview  30
      Integrated LOM Service Processor Software Overview  32
      ILOM Documentation  33
   Connecting to the LOM Service Processor for the First Time  33
      Initial LOM Setup Overview  33
         About Service Processor Interfaces  34
         About LOM IP Addresses  34
   Determining the LOM Service Processor IP Address  34
      ▼ Method 1: To Access the BIOS  35
      ▼ Method 2: To Connect to the SP Using a Serial Connection  35
Modifying the Service Processor IP Address  37
  ▼ Method 1: To Use the BIOS  37
  ▼ Method 2: To Use the Serial Connection  38
    Example 1: Set to Static IP address  38
    Example 2: Set to DHCP IP address  39
  ▼ Method 3: To Use the Service Processor (SP) LOM Web Browser Interface  40

Applying Power for the First Time  41
  ▼ To Apply Power for the First Time  41

Installing the Intel PROSET Teaming Utility  43
  ▼ To Install the Intel PROSET Teaming Utility  43

4. Configuring the Preinstalled Solaris 10 Operating System  45

Solaris Preinstall Overview  45
  Delivery Methods  45
    About the GRUB Menu  46
  Before You Begin  46
  Installation Worksheet  47

Configuring the Solaris OS  49
  ▼ To Configure the Preinstalled Solaris OS  49

Redirecting the Console Output to the Video Port (Optional)  50
  ▼ To Redirect the Console Output to the Video Port  50

Setting the Video Port as the Default Output  51
  ▼ To Set the Video Port as the Default Output  51

Configuring Sun Fire X4450 Server RAID Drives  51
  RAID Drive Overview  52
  RAID Drive Options  52

Mirroring the Preinstalled Solaris OS with LSI RAID  53
  ▼ To Create a Mirror Image of the Solaris OS on HDD1  53
5. Configuring the Preinstalled Windows Server 2003 R2 Operating System

Windows Server 2003 R2 Preinstall Overview

Delivery Methods

Starting a Remote Console Session

Configuring the Windows Server 2003 R2 OS

Configuring Sun Fire X4450 Server RAID Drives

RAID Drive Overview

RAID Drive Options

Mirroring the Preinstalled Windows Server 2003 R2 OS with LSI RAID

Creating a RAID Set to Incorporate a Preinstalled OS Using the Sun StorageTek Card

6. Configuring the Preinstalled OpenSolaris Operating System
Contents

▼ To Access the System Over the Network 70
▼ To Access the System Locally 71
▼ To Configure the Preinstalled OpenSolaris Operating System 72
▼ (Optional) To Redirect the Console Output to the Video Port 73
(Optional) Modifying the GRUB Menu to Auto Boot 74
▼ To Modify the GRUB Menu to Auto Boot 74

Getting Started on OpenSolaris 75

Configuring Server RAID Drives 76
  RAID Drive Overview 76
  RAID Drive Options 77

Mirroring the Preinstalled OpenSolaris OS With LSI RAID 78
▼ To Create a Mirror Image of the Preinstalled OpenSolaris OS With LSI RAID 78

Mirroring the Preinstalled OpenSolaris OS With Sun StorageTek HBA Card 79
▼ To Create a Mirror Image of the Preinstalled OpenSolaris OS With Sun StorageTek 79

OpenSolaris Operating System User Information 81

Using the OpenSolaris Installation Program 81
Reinstalling the OpenSolaris Operating System 81
Download OpenSolaris Operating System 82

7. If You Need Help 83

Powering On and Off the Server 83
  Power On the Main Power 83
  Power Off from Main Power Mode 84

Setup Troubleshooting 85

Index 89
Preface

The Sun Fire X4450 Server Installation Guide provides detailed information about how to install the Sun Fire™ X4450 server hardware and software. The audience for this book is primarily system administrators, network administrators, and service technicians who have an understanding of server systems.

How This Book Is Organized

This guide contains the following chapters:

<table>
<thead>
<tr>
<th>Chapter</th>
<th>Describes:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chapter 1</td>
<td>How to set up the Sun Fire X4450 server hardware.</td>
</tr>
<tr>
<td>Chapter 2</td>
<td>How to place the Sun Fire X4450 server into a rack using the rail assembly.</td>
</tr>
<tr>
<td>Chapter 3</td>
<td>How to connect cables and power up the Sun Fire X4450 server for the first time.</td>
</tr>
<tr>
<td>Chapter 4</td>
<td>How to configure the Solaris™ 10 Operating System (OS) that might be preinstalled on your Sun Fire X4450 server.</td>
</tr>
<tr>
<td>Chapter 5</td>
<td>How to configure the Windows Operating System (OS) that might be preinstalled on your Sun Fire X4450 server.</td>
</tr>
<tr>
<td>Chapter 6</td>
<td>How to configure the OpenSolaris Operating System (OS) that might be preinstalled on your Sun Fire X4450 server.</td>
</tr>
<tr>
<td>Chapter 7</td>
<td>Troubleshooting information and how to apply and remove AC power to the Sun Fire X4450 server. Support contacts are also included.</td>
</tr>
</tbody>
</table>
Typographic Conventions

<table>
<thead>
<tr>
<th>Typeface*</th>
<th>Meaning</th>
<th>Examples</th>
</tr>
</thead>
<tbody>
<tr>
<td>AaBbCc123</td>
<td>The names of commands, files, and directories; onscreen computer output</td>
<td>Edit your .login file. Use <code>ls -a</code> to list all files. % You have mail.</td>
</tr>
<tr>
<td>AaBbCc123</td>
<td>What you type, when contrasted with onscreen computer output</td>
<td>% su Password:</td>
</tr>
<tr>
<td>AaBbCc123</td>
<td>Book titles, new words or terms, words to be emphasized. Replace command-line variables with real names or values.</td>
<td>Read Chapter 6 in the <em>User's Guide</em>. These are called <em>class</em> options. You <em>must</em> be a superuser to do this. To delete a file, type <code>rm filename</code>.</td>
</tr>
</tbody>
</table>

* The settings on your browser might differ from these settings.

Sun Online

The following table shows where to find Sun documents online:

<table>
<thead>
<tr>
<th>Sun Function</th>
<th>URL</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sun Documentation</td>
<td><a href="http://docs.sun.com">http://docs.sun.com</a></td>
<td>You can navigate to the Sun Fire X4450 server document page and then download PDF and view HTML documents. Includes the LSI card <em>MegaRAID Storage Manager x64 Server Utilities Reference Manual</em> for MSM.</td>
</tr>
<tr>
<td>Training</td>
<td><a href="http://www.sun.com/training/">http://www.sun.com/training/</a></td>
<td>Learn about Sun courses.</td>
</tr>
</tbody>
</table>
Sun Fire X4450 Server Documentation

To view the latest Sun Fire X4450 server documentation online, go to http://docs.sun.com, and then navigate to Sun Fire X4450 server documentation.

Related Documentation

A Where To Find Documentation sheet lists available documents for the Sun Fire X4450 server and describes the Sun Fire X4450 server document set. The Where to Find Documentation sheet is packed with your system and is also posted at the product's documentation site.

Translated versions of some of these documents are available on-line in French, Simplified Chinese, and Japanese. English documentation is revised more frequently and might be more up-to-date than the translated documentation.

Third-Party Web Sites

Sun is not responsible for the availability of third-party web sites mentioned in this document. Sun does not endorse and is not responsible or liable for any content, advertising, products, or other materials that are available on or through such sites or resources. Sun will not be responsible or liable for any actual or alleged damage or loss caused by or in connection with the use of or reliance on any such content, goods, or services that are available on or through such sites or resources.

Safety and Compliance Information

Refer to the following documents for safety information regarding the Sun Fire X4450 server:

- Important Safety Information for Sun Hardware Systems, 816-7190: hard copy document included in the ship kit.
- Sun Fire X4450 Server Safety and Compliance Guide, 820-2704: available online by navigating to the Sun Fire X4450 server document page from: http://docs.sun.com
Sun Welcomes Your Comments

Sun is interested in improving its documentation and welcomes your comments and suggestions. You can submit your comments by going to:

http://www.sun.com/hwdocs/feedback/

Please include the title and part number of your document with your feedback. For example, the part number of this Sun Fire X4450 Server Installation Guide is 820-2709-13.
Chapter 1

Before You Begin

This chapter describes how to set up the Sun Fire X4450 server hardware. It includes the following topics:

- “Tools and Equipment Needed” on page 1
- “Installation Process Flowchart” on page 1
- “Unpacking the Boxes” on page 4
- “Sun Fire X4450 Server Description” on page 6

Tools and Equipment Needed

To install the system, you need the following tools:

- #2 Phillips screwdriver
- ESD mat and grounding strap
- Pencil, stylus, or other pointed device, for pushing front panel buttons

You also need a system console device, such as one of the following:

- Sun workstation
- ASCII terminal
- Terminal server

Installation Process Flowchart

To install a typical server, follow the flowchart in FIGURE 1-1 and FIGURE 1-2.
FIGURE 1-1  Sun Fire X4450 server Installation Process (Part 1)

See:

“Unpacking the Boxes” on page 4

Sun Fire X4450 Server Service Manual

“Preparing the Slide Rails and Server for Installation” on page 11

“Installing the Server Into the Slide-Rail Assemblies” on page 17

“Installing the Cable Management Arm” on page 20

“Verifying Operation of the Slide Rails and CMA” on page 26

“Connecting the Cables” on page 27

“Connecting to the LOM Service Processor for the First Time” on page 33

“Applying Power for the First Time” on page 41

“Installing the Intel PROSET Teaming Utility” on page 43
FIGURE 1-2 Sun Fire X4450 server Installation Process (Part 2)

See:

Sun Fire X4150, X4250, and X4450 Servers Operating System Installation Guide

“Configuring the Preinstalled Solaris 10 Operating System” on page 45 or
“Configuring the Preinstalled Windows Server 2003 R2 Operating System” on page 57 or
“Configuring the Preinstalled OpenSolaris Operating System” on page 65

Note: The preinstalled image can only convert to a 2-disk mirror RAID.
If you want to use any other RAID configuration, you will need to reinstall the OS. See Sun Fire X4150, X4250, and X4450 Servers Operating System Installation Guide

“Configuring the Preinstalled Solaris 10 Operating System” on page 45 or
“Configuring the Preinstalled Windows Server 2003 R2 Operating System” on page 57 or
“Configuring the Preinstalled OpenSolaris Operating System” on page 65

Sun StorageTek: Sun StorageTek RAID Manager User’s Guide or
LSI: Sun LSI 106x RAID User’s Guide for MSM
Unpacking the Boxes

Unpack all server components from the packing cartons.

Package Contents Inventory

The following items should be packaged with the Sun Fire X4450 server:

- Sun Fire X4450 server
- Sun Fire X4450 server accessory kit, including the following documentation:
  - Sun Fire X4150, X4250, and X4450 Servers Getting Started Guide
  - Important Safety Information for Sun Hardware Systems
  - Additional license, safety, and registration documentation
  - DB9-RJ45 adapter (for serial system management port)
- Optional rackmount kit
- Optional cable management kit

Power cables, keyboard, and mouse are packaged separately from the other items.

Options

The documentation and CD kit is a separate orderable option. This kit currently includes the following items:

- Sun Fire X4450 Server Installation Guide (this document)
- SunVTS Diagnostics CD
- Sun Fire X4450 Server Tools and Drivers DVD (includes drivers and additional software)
- Sun Installation Assistant CD

Standard server components are installed at the factory. However, ordered options such as additional memory or PCI-e cards are shipped separately. If possible, install optional components before installing the server in a rack.
ESD Precautions

Electronic equipment is susceptible to damage by static electricity. Use a grounded antistatic wriststrap, footstrap, or equivalent safety equipment to prevent electrostatic damage (ESD) when you install or service the server.

**Caution** – To protect electronic components from electrostatic damage, which can permanently disable the system or require repair by Sun service technicians, place components on an antistatic surface, such as an antistatic discharge mat, an antistatic bag, or a disposable antistatic mat. Wear an antistatic grounding strap connected to a metal surface on the chassis when you work on system components.
Sun Fire X4450 Server Description

This section shows the Sun Fire X4450 server front and back panel features.

Front Panel Features

See FIGURE 1-3 and TABLE 1-1 for the front panel features.

FIGURE 1-3  Front Panel - 8 drive configuration shown

TABLE 1-1  Front Panel Legend

<table>
<thead>
<tr>
<th>Label</th>
<th>Item</th>
<th>Label</th>
<th>Item</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Locator LED/Locator button: white</td>
<td>9</td>
<td>Hard disk drive 5 (optional)</td>
</tr>
<tr>
<td>2</td>
<td>Service Required LED: amber</td>
<td>10</td>
<td>Hard disk drive 4 (optional)</td>
</tr>
<tr>
<td>3</td>
<td>Power/OK LED: green</td>
<td>11</td>
<td>Hard disk drive 6 (optional)</td>
</tr>
<tr>
<td>4</td>
<td>Power button</td>
<td>12</td>
<td>Hard disk drive 7 (optional)</td>
</tr>
<tr>
<td>5</td>
<td>Hard disk drive 1 (optional)</td>
<td>13</td>
<td>DVD drive (optional)</td>
</tr>
<tr>
<td>6</td>
<td>Hard disk drive 0 (optional)</td>
<td>14</td>
<td>USB 2.0 connector (2)</td>
</tr>
<tr>
<td>7</td>
<td>Hard disk drive 3 (optional)</td>
<td>15</td>
<td>USB 2.0 connector (3)</td>
</tr>
<tr>
<td>8</td>
<td>Hard disk drive 2 (optional)</td>
<td>16</td>
<td>Fault LEDs: amber</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Top open (Check fan status)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Power supply (PS)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Over temperature warning</td>
</tr>
</tbody>
</table>
Back Panel

See FIGURE 1-4 and TABLE 1-2 for the back panel features.

FIGURE 1-4  Back Panel

![Back Panel Diagram]

TABLE 1-2  Back Panel Legend

<table>
<thead>
<tr>
<th>Label</th>
<th>Item</th>
<th>Label</th>
<th>Item</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Power supply unit 1 connector</td>
<td>6</td>
<td>PCI-express slot (3)</td>
</tr>
<tr>
<td>2</td>
<td>Power supply unit 1 status indicator LEDs</td>
<td>7</td>
<td>PCI-express slot (0)</td>
</tr>
<tr>
<td></td>
<td>• Power Supply OK: green</td>
<td>8</td>
<td>PCI-express slot (4)</td>
</tr>
<tr>
<td></td>
<td>• Power Supply Fail: amber</td>
<td>9</td>
<td>PCI-express slot (1)</td>
</tr>
<tr>
<td></td>
<td>• AC OK: green</td>
<td>10</td>
<td>PCI-express slot (5)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>11</td>
<td>PCI-express slot (2)</td>
</tr>
<tr>
<td>3</td>
<td>Power supply unit 0 connector</td>
<td>12</td>
<td>Serial management/RJ-45 serial port</td>
</tr>
<tr>
<td>4</td>
<td>Power supply unit 0 status indicator LEDs</td>
<td>13</td>
<td>Service processor (SP) network management</td>
</tr>
<tr>
<td></td>
<td>• Power Supply OK: green</td>
<td></td>
<td>NET MGT port</td>
</tr>
<tr>
<td></td>
<td>• Power Supply Fail: amber</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• AC OK: green</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>System status LEDs:</td>
<td>14</td>
<td>Gbit Ethernet ports NET 0, 1, 2, 3 (Intel)</td>
</tr>
<tr>
<td></td>
<td>• Power: green</td>
<td>15</td>
<td>USB 2.0 ports (0, 1)</td>
</tr>
<tr>
<td></td>
<td>• Attention: amber</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Locate: white</td>
<td>16</td>
<td>HD15 video connector (analog VGA)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
CHAPTER 2

Installing the Sun Fire X4450 Server Into a Rack with Slide Rails

This chapter describes how to place the Sun Fire X4450 server into a rack using the rail assembly in the rackmount kit. Perform this procedure if the rail assembly is purchased.

This chapter includes the following topics:

- “Before You Install the Server” on page 9
- “Preparing the Slide Rails and Server for Installation” on page 11
- “Installing the Server Into the Slide-Rail Assemblies” on page 17
- “Installing the Cable Management Arm” on page 20
- “Verifying Operation of the Slide Rails and CMA” on page 26

Note – In this guide, the term rack means either an open rack or a closed cabinet.

Before You Install the Server

Read the overview and see the service label on the top cover before you begin to install the Sun Fire X4450 server.
Server Installation Process Overview

The server might include either tool-less or bolt-on rail assemblies in rackmount kits. Instructions for both types are included in this chapter.

To install your server into a four-post rack using the slide-rail and cable management arm options, perform the following tasks in the order shown:

1. “Checking Compatibility” on page 10
2. “Disassembling Slide Rails” on page 12
3. “Installing the Mounting-Brackets Onto the Server” on page 13
4. “Installing the Cable Management Arm” on page 20
5. “Verifying Operation of the Slide Rails and CMA” on page 26
6. “Connecting the Cables” on page 27

Checking Compatibility

Check that your rack is compatible with the slide-rail and cable management arm (CMA) options. The optional slide-rails are compatible with a wide range of equipment racks that meet the following standards:

<table>
<thead>
<tr>
<th>Item</th>
<th>Requirement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Structure</td>
<td>Four-post rack (mounting at both front and rear). Two-post racks are not compatible.</td>
</tr>
<tr>
<td>Rack horizontal opening and unit vertical pitch</td>
<td>Conforms to ANSI/EIA 310-D-1992 or IEC 60927 standards.</td>
</tr>
<tr>
<td>Distance between front and rear mounting planes</td>
<td>Minimum 610 mm and Maximum 915 mm (24 inches to 36 inches).</td>
</tr>
</tbody>
</table>
TABLE 2-1      Rack Compatibility

<table>
<thead>
<tr>
<th>Item</th>
<th>Requirement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clearance depth in front of front</td>
<td>Distance to front cabinet door is at least 25.4 mm (1 inch).</td>
</tr>
<tr>
<td>mounting plane</td>
<td></td>
</tr>
<tr>
<td>Clearance depth behind front</td>
<td>Distance to rear cabinet door:</td>
</tr>
<tr>
<td>mounting plane</td>
<td>• At least 800 mm (31.5 inches) with the cable management arm</td>
</tr>
<tr>
<td></td>
<td>• At least 700 mm (27.5 inches), without the cable management arm.</td>
</tr>
<tr>
<td>Clearance width between front and rear</td>
<td>Distance between structural supports and cable troughs is at least 456 mm</td>
</tr>
<tr>
<td>mounting planes</td>
<td>(18 inches).</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Caution – Always load equipment into a rack from the bottom up so that it will not become top-heavy and tip over. Deploy your rack’s anti-tip bar to prevent the rack from tipping during equipment installation.

Caution – Ensure that the temperature in the rack does not exceed the server’s maximum ambient rated temperatures. Consider the total airflow requirements of all equipment installed in the rack to ensure that the equipment is operated within its specified temperature range.

Preparing the Slide Rails and Server for Installation

The following procedures describe how to prepare the slide rails and server for installation:

■ “Disassembling Slide Rails” on page 12
■ “Installing the Mounting-Brackets Onto the Server” on page 13
■ “Attaching the Slide-Rail Assemblies to the Rack” on page 14
Disassembling Slide Rails

Do one of the following procedures before installation:
- “To Disassemble Bolt-On Slide Rails” on page 12
- “To Disassemble Tool-less Slide Rails” on page 13

▼ To Disassemble Bolt-On Slide Rails

1. Unpack the slide rails.

2. Locate the slide-rail lock at the front of one of the slide-rail assemblies, as shown in FIGURE 2-1.

3. Squeeze and hold the tabs at the top and bottom of the lock while you pull the mounting bracket out of the slide-rail assembly until it reaches the stop. (See FIGURE 2-1).

4. Push the mounting-bracket release button toward the front of the mounting bracket, as shown in FIGURE 2-1, and simultaneously withdraw the mounting bracket from the slide-rail assembly.

5. Repeat for the remaining slide-rail assembly.

FIGURE 2-1  Disassembling the Bolt-on Slide Rail Before Installation
▼ To Disassemble Tool-less Slide Rails

To remove the mounting brackets from the tool-less slide-rail assemblies, refer to the card included with the kit.

Installing the Mounting-Brackets Onto the Server

▼ To Install the Mounting Brackets Onto the Sides of the Server

1. Position a mounting bracket against the chassis so that:
   ■ The slide-rail lock is at the server front
   ■ The three keyed openings on the mounting bracket are aligned with the four locating pins on the side of the chassis.
2. With the heads of the four chassis locating pins protruding though the three keyed openings in the mounting bracket, pull the mounting bracket toward the front of the chassis until the mounting-bracket clip locks into place with an audible click. (See FIGURE 2-2.)

3. Verify that the rear locating pin has engaged the mounting-bracket clip. (See FIGURE 2-2.)

4. Repeat Step 1 to Step 3 to install the remaining mounting bracket on the other side of the server.

Attaching the Slide-Rail Assemblies to the Rack

Do one of the following procedures to attach the slide-rail assemblies to the rack:

- “To Attach Bolt-On Slide-Rail Assemblies” on page 15
- “To Attach Tool-less Slide-Rail Assemblies” on page 17
To Attach Bolt-On Slide-Rail Assemblies

1. Position a slide-rail assembly in your rack so that the brackets at each end of the slide-rail assembly are on the outside of the front and rear rack posts. (See FIGURE 2-3.)

2. Attach the slide-rail assembly to the rack posts, but do not tighten the screws completely.

   Choose one of the following methods to attach the slide rails.
   - If your rack has threaded mounting holes in the rack posts:
     - Determine whether the threads are metric or standard.
     - Insert the correct mounting screws through the slide-rail brackets and into the threaded holes.
   - If your rack does not have threaded mounting holes:
     - Insert the mounting screws through both the slide-rail brackets and rack posts.
     - Secure the screws with the caged nuts.

3. Repeat Step 1 and Step 2 for the remaining slide-rail assembly.
4. From the front of the rack, set the proper width of the rails with the spacer. (See FIGURE 2-4.)

**FIGURE 2-4** Setting the Rail Width

5. Tighten the screws on the brackets.

6. Remove the spacer and confirm that the rails are attached tightly to the rack.

7. Repeat **Step 4 through Step 6** for rear of the rack.
8. If available, extend the anti-tip foot at the bottom of the rack. (See FIGURE 2-5.)

**FIGURE 2-5** Extending the Anti-tip Foot

![Extending the Anti-tip Foot](image)

**Caution** – If your rack does not have an anti-tip foot, the rack could tip over.

▼ **To Attach Tool-less Slide-Rail Assemblies**

To attach tool-less slide-rail assemblies to the rack, refer to the installation card included with the kit.

---

**Installing the Server Into the Slide-Rail Assemblies**

Use this procedure to install the server chassis, with mounting brackets, into the slide-rail assemblies that are mounted to the rack.
To Install the Server Into Slide-Rail Assemblies

Caution – This procedure requires a minimum of two people because of the weight of the server. Attempting this procedure alone could result in equipment damage or personal injury.

Caution – Always load equipment into a rack from the bottom up so that it will not become top heavy and tip over. Extend your rack’s anti-tip foot to prevent the rack from tipping during equipment installation.

1. Push the slide rails into the slide-rail assemblies in the rack as far as possible.

2. Raise the server so that the rear ends of the mounting brackets are aligned with the slide-rail assemblies that are mounted in the equipment rack. (See FIGURE 2-6.)

3. Insert the mounting brackets into the slide rails, then push the server into the rack until the mounting brackets encounter the slide-rail stops (approximately 12 inches, or 30 cm).
FIGURE 2-6  Inserting the Server With Mounting Brackets Into the Slide Rails

Mounting bracket inserted into slide rail

Slide-rail release button

Slide-rail lock

Slide-rail assembly mounted on rack post
4. Simultaneously push and hold the slide-rail release buttons on each mounting bracket while you push the server into the rack. (See FIGURE 2-6.) Continue pushing until the slide-rail locks on the front of the mounting brackets engage the slide-rail assemblies.

You will hear an audible click.

---

**Caution** – Verify that the server is securely mounted in the rack and that the slide-rails locks are engaged with the mounting brackets before continuing.

---

**Installing the Cable Management Arm**

Use this procedure to install an optional cable management arm (CMA). FIGURE 2-7 shows the CMA.

▼ **To Install the Cable Management Arm**

**FIGURE 2-7** Cable Management Arm (CMA)

1. Unpack the cable management arm parts.

2. Take the CMA to the back of the equipment rack and ensure that you have adequate room to work around the back of the server.
Note – References to “left” or “right” in this procedure assume that you are facing the back of the equipment rack.

3. Remove tape to separate parts.
   The CMA rail extension might be taped to the CMA arm.

4. Attach the CMA rail extension into the left slide rail until the extension locks into place with an audible click. (See FIGURE 2-8.)

   FIGURE 2-8  Inserting the CMA Rail Extension Into the Back of the Left Slide Rail

5. Verify that the CMA rail extension engages the slide rail.
   Support the CMA in the remaining installation steps. Do not allow the arm to hang by its own weight until it is secured by all three attachment points.
6. Insert the CMA's mounting-bracket connector into the right slide rail until the connector locks into place with an audible click. (See FIGURE 2-9.)

FIGURE 2-9  Inserting the CMA Mounting Bracket Into the Back of the Right Slide Rail
7. Insert the right CMA slide-rail connector into the right slide-rail assembly until the connector locks into place with an audible click. (See FIGURE 2-10.)

**FIGURE 2-10** Inserting CMA Slide-Rail Connector Into the Back of the Right Slide-Rail Assembly
8. Insert the left CMA slide-rail connector into the rail extension on the left slide-rail assembly until the connector locks into place with an audible click. (See FIGURE 2-11.)

FIGURE 2-11 Connecting the CMA Arm to the Rail Extension Connector

9. Install and route cables to your server, as required.
10. Attach the hook and loop straps to the CMA, and press them into place to secure the cables. (See FIGURE 2-12.)
For best results, place three hangers, evenly spaced, on the rear-facing side of the CMA and three on the side facing the server.

FIGURE 2-12 Installing CMA Cable Straps

11. Attach the right outer latch.

12. Attach the support latch to the left CMA extension.
Verifying Operation of the Slide Rails and CMA

Use this procedure to ensure that the slide-rails and CMA are operating correctly.

▼ To Verify Operation of the Slide Rails and CMA

**Note** – Two people are recommended for this procedure: one to move the server in and out of the rack, and one to observe the cables and CMA.

1. Slowly pull the server out of the rack until the slide rails reach their stops.
2. Inspect the attached cables for any binding or kinks.
3. Verify that the CMA extends fully from the slide rails.
   When the server is fully extended, you must release two sets of slide-rail stops to return the server to the rack.
4. Push in the levers located on the inside of each slide rail, just behind the back panel of the server (these levers are labeled “PUSH”).
   a. Push in both levers simultaneously.
   b. Slide the server toward the rack.
      The server will slide in approximately 18 inches (46 cm) and stop.
   c. Verify that the cables and the CMA retract without binding before you continue.
5. Push the slide-rail release buttons, located near the front of each mounting bracket. See [FIGURE 2-6](#) for the location of these buttons.
   a. Simultaneously push or pull both of the slide-rail release buttons.
   b. Push the server completely into the rack until both slide-rail locks engage.
6. Adjust the cable straps and CMA as required.
Setting Up the Sun Fire X4450 Server

This chapter describes how to connect cables and power up the Sun Fire X4450 server for the first time. It includes the following topics:

- “Connecting the Cables” on page 27
- “Service Processor Overview” on page 30
- “Connecting to the LOM Service Processor for the First Time” on page 33
- “Determining the LOM Service Processor IP Address” on page 34
- “Applying Power for the First Time” on page 41

Connecting the Cables

Connect the power and data cables to the server back panel.

Connector Locations

See FIGURE 3-1 and TABLE 3-1 for the locations of the back panel connectors.
Cabling the Server

▼ To Cable the Server

Connect the server power cables, and external cables in the following order:

1. Connect two grounded server power cords to grounded electrical outlets (1, 2).

Note – Connect only one cable if your server does not have a redundant power supply.

2. Connect the two server power cords to the AC power connectors on the back panel of the server.

In standby power mode, the Power/OK LED on the front panel flashes, indicating that the service processor (SP) is working as shown in FIGURE 3-2. At this point, before initial configuration, standby power is supplied only to the SP and power supply fans.
FIGURE 3-2  Front Panel Power/OK LED

![Front Panel Power/OK LED](image)

**Note** – Do *not* push the Power button at this time. Do not apply main power to the rest of the server until you are ready to install a platform operating system.

3. Connect a serial null modem cable to the RJ-45 serial port (4).
   
   See “Connecting to the LOM Service Processor for the First Time” on page 33 for more information about viewing system output from a serial console.

4. Connect Ethernet cables to the SP NET MGT Ethernet port (5).

5. Connect Ethernet cables to the RJ-45 GigabitEthernet (NET) connectors as needed for OS support (6).

6. Connect any additional external devices, as required, to the server’s USB (7) and/or HD-15 video (8) connectors (optional).

7. Connect to the Lights Out Manager (LOM) SP. See the next section.

**Caution** – Severe damage to server components can occur if the server is operated without adequate cooling mechanisms. Do not operate the server without all fans, component heatsinks, air baffles, and the cover installed.
Service Processor Overview

The Sun Fire X4450 server includes one of the following Lights Out Manager (LOM) service processor (SP) firmware types:

- Embedded Lights Out Manager (ELOM) service processor (SP)
  
  See “Embedded LOM Service Processor Software Overview” on page 30.
  
  Refer to the Embedded Lights Out Manager (ELOM) Administration Guide for more information.

- Integrated Lights Out Manager (ILOM) service processor (SP)
  
  See “Integrated LOM Service Processor Software Overview” on page 32.
  
  Refer to the Sun Integrated Lights Out Manager Users Guide for more information.

**Note** – For instructions on changing your service processor firmware type, refer to the ELOM-to-ILOM Migration User’s Guide.

Where ILOM and ELOM are mentioned in the text, the term LOM is used to indicate ILOM or ELOM, as included in your system.

Embedded LOM Service Processor Software Overview

The Sun Fire X4450 server Embedded Lights Out Manager (ELOM) service processor (SP) consists of the components shown in TABLE 3-2.
### TABLE 3-2 Embedded LOM Service Processor Components

<table>
<thead>
<tr>
<th>Item</th>
<th>Port</th>
<th>Function</th>
</tr>
</thead>
</table>
| 1    | ELOM hardware | ELOM hardware includes the following hardware components:  
- An embedded service processor (SP) chipset. The SP monitors the status and configuration of field-replaceable components inside your server, such as fans, disk drives, and power supplies.  
- Two back panel external connections: NET MGT Ethernet connection, and serial management port/RJ-45 serial port. |
| 2    | ELOM firmware | Several system management firmware applications are preinstalled on the SP chipset. These operating system-independent firmware applications provide the following system management interfaces into your server:  
- Web-based graphical interface  
- Secure Shell (SSH) command-line interface  
- IPMI v2.0 command-line interface (CLI)  
- Simple Network Management Protocol (SNMP) v3 interface  
These interfaces call the same underlying system management functions on your SP. You can work with one or more of these interfaces to integrate with other management interfaces running in your data center. |
| 3    | Remote Console application | The Remote Console application allows remote clients to view the graphical console of your host server as though they were directly attached to its video connector. The Remote Console mirrors the video display from the server VGA device (up to 1280 x 1024 resolution) locally on the remote management system. The remote keyboard, mouse, CD drive, or diskette drive appear as standard USB devices.  
The Remote Console application depends on the following requirements to run correctly. Client systems require a browser (at least IE6, Mozilla, or Firefox) with Sun Java™ runtime environment (at least version 1.6 plug-ins) correctly installed. Java is available for free download at [http://java.sun.com](http://java.sun.com). |
| 4    | Client-side Secure Shell application | You must install a Secure Shell communications application on the remote client system (server, workstation, or laptop) to access the LOM through a remote Secure Shell (SSH).  
Many Secure Shell communications applications are available from commercial or open-source distribution. Refer to [http://www.openssh.org](http://www.openssh.org) for information about open-source client-side SSH applications. |
| 5    | Serial Redirection | You can set the serial redirection to display system output or Embedded LOM output. A console can also be started to display system output. By default, the LOM output appears. The BIOS contains these serial redirection options. See the *Sun Fire X4450 Server Product Notes* and the *Embedded Lights Out Manager (ELOM) Administration Guide* for more information. |
Note – The factory has configured the service processor hardware and firmware on your server with the most common settings used in the field. You may not need to change these defaults.

Refer to the *Embedded Lights Out Manager (ELOM) Administration Guide* for detailed information.

### Integrated LOM Service Processor Software Overview

Integrated Lights Out Manager (ILOM) is system management firmware that is preinstalled on some Sun server platforms.

Note – If your system is running ELOM firmware, and you want to update to ILOM firmware, refer to the *ELOM-to-ILOM Migration User’s Guide* for information.

ILOM enables you to actively manage and monitor components installed in your server system. With ILOM, you can monitor and manage your system proactively by viewing hardware configurations, monitoring system information, managing system alerts, and more.

ILOM provides a browser-based web interface and a command-line interface, as well as an SNMP user interface and an IPMI user interface. ILOM automatically initializes as soon as power is applied to your system. ILOM will continue to run regardless of the state of the host operating system, making it a “lights-out” management system.

Some key features of ILOM include:

- Runs on its own processor and resources
- Allows for management of the server without consuming system resources
- Continues to provide management using standby power even when the server is powered-off
- Provides an isolated management network separate from the data network
- Provides a concise view of hardware inventory and environmental
- Provides the ability to control power, manage components, and access the host console
- Serves as an integration point for other management tools, such as Sun N1 System Manager and third-party applications
- Enables the download of service processor (SP) firmware and BIOS changes
Manages the inventory of hot-pluggable system components

Refer to the ILOM documentation that corresponds to the ILOM version that you are using.

ILOM Documentation

ILOM 3.0 is now available for the Sun Fire X4450 server. ILOM 3.0 documentation is available in the ILOM 3.0 documentation collection:

http://docs.sun.com/app/docs/coll/ilom3.0

ILOM 2.0 documentation is also available at:

http://docs.sun.com/app/docs/coll/ilom2.0

In addition, product-specific supplements are available for the Sun Fire X4450 server in the ILOM Supplements section of the Sun Fire X4450 server documentation set.

Connecting to the LOM Service Processor for the First Time

This section describes how to connect to the ELOM or ILOM service processor (SP) for initial setup and configuration. It also includes an overview on SP interfaces and connections.

Initial LOM Setup Overview

The following process allows a user to connect to the LOM SP for initial setup and configuration. Instructions are included for both ELOM and ILOM as required.

Use the following procedures to establish a serial connection to the LOM service processor and configure the LOM SP IP address for the first time.

- “Connecting to the LOM Service Processor for the First Time” on page 33
- “Method 1: To Access the BIOS” on page 35
- “Method 2: To Connect to the SP Using a Serial Connection” on page 35
- “Determining the LOM Service Processor IP Address” on page 34
- “Method 2: To Use the Serial Connection” on page 38
- “Method 3: To Use the Service Processor (SP) LOM Web Browser Interface” on page 40
About Service Processor Interfaces

After you configure the IP address to comply with your network IP scheme, you can access the LOM SP web browser interface using a Sun Microsystems supported Internet web browser. You can also connect to the LOM service processor through secure shell (SSH).

Choose from one of several LOM SP interfaces to support system management on your server. After you have determined the IP address of the SP, you can access SP firmware applications through the following LOM SP interfaces:

- Serial Port CLI
- Secure shell (SSH) CLI
- Ethernet-based web browser

About LOM IP Addresses

The LOM SP is assigned a DHCP IP address by default. There are two requirements for DHCP IP address assignment to occur:

- Connection to your network must be through a NET MGT PORT.
- DHCP services must be present on your network infrastructure.

If a DHCP server cannot be reached after 3 DHCP requests, the LOM SP is assigned a static IP address based on the network management port MAC address. This IP address is always in the format 192.168.xxx.xxx.

Determining the LOM Service Processor IP Address

There are two methods to determine the IP address of the ELOM or ILOM service processor SP. Choose one of the following methods:

- “Method 1: To Access the BIOS” on page 35
- “Method 2: To Connect to the SP Using a Serial Connection” on page 35

▼ Method 1: To Access the BIOS

To access the BIOS and view the service processor (SP) IP address:
1. Power on the server (or restart the server if it is running).
   See “Applying Power for the First Time” on page 41.

2. When the Sun Microsystems splash screen or text prompt appears during the
   power on self-test (POST) operation, press F2 to access the BIOS settings.

3. Navigate to the Server tab, using the left and right keyboard arrows.


5. Access the IP ADDRESS tab.

6. View the SP IP address.

   Tip – If the IP address is in the form of 192.168.xxx.xxx, the DHCP server might not
   have assigned an address and the SP might use a static address.

▼ Method 2: To Connect to the SP Using a Serial Connection

To establish a connection to the SP using a serial connection (system management
port), perform the following steps:

1. Connect a terminal (or PC running terminal emulation software) to the server
   serial port.

2. Ensure that the following has been set up:
   ■ The server hardware is installed.
   ■ The cables are inserted.
   ■ The power is in standby mode.
   ■ The green LED blinks.

3. Verify that your terminal, laptop, PC, or terminal server is operational.

4. Configure the terminal device or the terminal emulation software running on a
   laptop or PC to the following settings:
   ■ 8,N,1: eight data bits, no parity, one stop bit
   ■ 9600 baud
   ■ Disable hardware flow control (CTS/RTS)
   ■ Disable software flow control (XON/XOFF)
5. Connect a null serial modem cable from the RJ45 serial port on the server back panel to a terminal device (if not connected already).

See FIGURE 1-4 for the position of the serial port on the back panel.

6. Press Enter on the terminal device to establish a connection between the terminal device and the LOM service processor (SP).

---

**Note** – If you connect to the serial port on the LOM before it has been powered on or during its power-on sequence, SP boot messages may be displayed.

The LOM displays a login prompt, after a short wait.

```
login:
```

7. Type the default user name `root`, and then type the default password `changeme` to log in to the LOM SP.

The LOM displays a default command prompt, indicating that you have successfully logged in:

```
->
```

8. Type the command `show /SP/network` to display the current SP IP address.

**ELOM:** The IP information appears, as shown in the following sample:

```
/SP/network
   Targets:
   Properties:
      MACaddress = 00:1B:24:1D:E6:26
      IPAddress = 129.148.53.158
      Netmask = 255.255.255.0
      Gateway = 129.148.53.248
      DNS = 0.0.0.0
      IPSource = dhcp
      Hostname = SUNSP001B241DE626
```
ILOM: The IP information appears, as shown in the following sample:

/SP/network

Targets:
  commitpending = (Cannot show property)
  ipaddress = 129.148.53.128
  ipdiscovery = static
  ipgateway = 129.148.53.248
  ipnetmask = 255.255.255.0
  macaddress = 00:1E:68:0F:4A:84
  pendingipaddress = 129.148.53.128
  pendingipdiscovery = static
  pendingipgateway = 129.148.53.248
  pendingipnetmask = 255.255.255.0

9. Be sure to record the IP address assigned to the LOM.

Modifying the Service Processor IP Address

The following examples show how to change the current IP address of the LOM service processor (SP).

Choose one of the following methods.
- “Method 1: To Use the BIOS” on page 37
- “Method 2: To Use the Serial Connection” on page 38
- “Method 3: To Use the Service Processor (SP) LOM Web Browser Interface” on page 40

▼ Method 1: To Use the BIOS

To access the BIOS and view the service processor (SP) IP address:

1. **Power on the server (or restart the server if it is running).**
   
   See “Applying Power for the First Time” on page 41.
2. When the Sun Microsystems splash screen or text prompt appears during the Power on self-test (POST) operation, press F2 to access the BIOS settings.

3. Navigate to the Server tab, using the left and right keyboard arrows.


5. Access the IP ADDRESS tab.

6. View the SP IP address.

   **Tip** – If the IP address is in the form of 192.168.xxx.xxx, the DHCP server might not have assigned an address and the SP might use a static address.

7. Highlight the existing IP address and type the new IP address.

8. Change the IP address mode from DHCP to static.

9. Save and exit the BIOS Setup Utility.

▼ Method 2: To Use the Serial Connection

**Example 1: Set to Static IP address**

To change the SP DHCP IP address to a static IP address using the serial connection (system management port):

1. Connect a terminal (or a PC running terminal emulation software) to the server serial port.

2. Ensure that the server hardware is installed and cables are inserted.

3. Verify that your terminal, laptop, PC, or terminal server is operational.

4. Configure the terminal device or the terminal emulation software running on a laptop or PC to the following settings:
   - 8,N,1: eight data bits, no parity, one stop bit
   - 9600 baud
   - Disable hardware flow control (CTS/RTS)
   - Disable software flow control (XON/XOFF)

5. Connect a null serial modem cable from the server’s back panel RJ45 serial port to a terminal device (if not connected already).

   See **FIGURE 1-4** for the serial port position.
6. Press Enter on the terminal device to establish a connection between the terminal device and the LOM service processor (SP). The following prompt appears. 
   ->

7. Type the default user name root, and then type the default password: changeme to log in to the LOM SP.  
The LOM displays a default command prompt, indicating that you have successfully logged in:  
   ->

8. Type the following command to determine the SP IP address: 
   show /SP/network

9. After the status has been determined, view the output of show /SP/network. 
   ■ ELOM: IPSource = dhcp  
   ■ ILOM: ipdiscovery = dhcp

10. To assign a static IP ADDRESS, type the following commands in exact order: 
    ELOM:
    set /SP/network IPSource=static  
    set /SP/network IPAddress=xxx.xxx.xxx.xxx  
    set /SP/network Netmask=xxx.xxx.xxx.xxx  
    set /SP/network Gateway=xxx.xxx.xxx.xxx  
    Where xxx.xxx.xxx.xxx is the IP address.  
    ILOM:
    set /SP/network/ pendingipdiscovery=static  
    set /SP/network/ pendingipaddress=xxx.xxx.xxx.xxx  
    set /SP/network/ pendingipnetmask=xxx.xxx.xxx.xxx  
    set /SP/networks/ pendingipgateway=xxx.xxx.xxx.xxx  
    set /SP/networks/ commitpending=true  
    Where xxx.xxx.xxx.xxx is the IP address

Example 2: Set to DHCP IP address  
To change the SP static IP address to a DHCP IP address using the serial connection (system management port), perform the following steps:  
1. Connect a terminal (or a PC running terminal emulation software) to the server serial port.
2. Ensure that the server hardware is installed and cables are inserted.

3. Verify that your terminal, laptop, PC, or terminal server is operational.

4. Configure the terminal device or the terminal emulation software running on a laptop or PC to the following settings:
   - 8,N,1: eight data bits, no parity, one stop bit
   - 9600 baud
   - Disable hardware flow control (CTS/RTS)
   - Disable software flow control (XON/XOFF)

5. Connect a null serial modem cable from the server’s back panel RJ45 serial port to a terminal device (if not connected already).
   See FIGURE 1-4 for the serial port position.

6. Press Enter on the terminal device to establish a connection between the terminal device and the LOM SP. The prompt appears.

7. Type the following command to change a static address to a DHCP address:
   ELOM:
   
   set /SP/network IPSource=dhcp

   ILOM:
   
   set /SP/network pendingipdiscovery=dhcp
   set /SP/networks commitpending=true

8. Type show /SP/network to view the newly assigned DHCP address.
   DHCP enabled is shown as ipdiscovery=DHCP

▼ Method 3: To Use the Service Processor (SP)
LOM Web Browser Interface

**Note** – The SP web Browser Interface can be accessed only if you know the SP IP address. See “Determining the LOM Service Processor IP Address” on page 34.

To change a static IP address, using the SP LOM web interface:

1. Open a Sun Microsystems supported Web browser, such as Internet Explorer, Mozilla, or Firefox.
2. Type the IP address of the SP in the browser address bar. For example: **http://xxx.xxx.xxx.xxx**

3. Accept the certificate when prompted.

4. Enter your username (root) and password (changme).

5. Select the Configuration tab and then the Network tab.

6. Set configurations, such as IP configuration and DNS, as required.

7. Do one of the following:
   - If DHCP is required, select the Enable DHCP check box.
   - If STATIC is required, clear the Enable DHCP check box, and manually set all IP information.

8. If you manually change the IP address, you must manually change the subnet mask, because the subnet mask changes according to the IP address class.

9. Record your settings.

10. Log out.

11. If the IP address changes, you must reconnect using the newly assigned IP address, because the current session will become unresponsive.

   Refer to the *Embedded Lights Out Manager (ELOM) Administration Guide* or the *Sun Integrated Lights Out Manager Users Guide* for detailed information.

---

**Applying Power for the First Time**

▼ **To Apply Power for the First Time**

1. Verify that the top cover is on.
   If the cover is removed, the system will power off.

2. Verify that the power cord has been connected and that standby power is on.
   In standby power mode, the Power/OK LED on the front panel flashes. See **FIGURE 3-2**.
3. Verify that you are connected to the server through the serial management port. Perform the following sub-steps:

   a. Connect a terminal (or a PC running terminal emulation software) to the server serial port.

   b. Ensure that the server hardware is installed and cables are inserted.

   c. Verify that your terminal, laptop, PC, or terminal server is operational.

   d. Configure the terminal device or the terminal emulation software running on a laptop or PC to the following settings:
      - 8,N,1: eight data bits, no parity, one stop bit
      - 9600 baud
      - Disable hardware flow control (CTS/RTS)
      - Disable software flow control (XON/XOFF)

   e. Connect a null serial modem cable from the server’s back panel serial port to a terminal device (if not connected already).
      See FIGURE 1-4 for the serial port position.

   f. Press Enter on the terminal device to establish a connection between the terminal device and the LOM service processor (SP).
      The following prompt appears:
      ->

4. Use a stylus, or other non-conducting pointed object, to press and release the recessed Power button on the server front panel.

   When main power is applied to the server, the Power/OK LED next to the Power button lights and remains lit.

5. To display a screen for configuring the preinstalled Solaris OS from the system management port, do one of the following:

   ELOM:
   a. Type: cd /SP/AgentInfo

   b. Type: start Console

   ILOM:
   Type: start/SP/console
6. Configure the preinstalled OS as shown in one of the following sections:
   ■ “Configuring the Preinstalled Solaris 10 Operating System” on page 45
   ■ “Configuring the Preinstalled Windows Server 2003 R2 Operating System” on page 57
   ■ “Configuring the Preinstalled OpenSolaris Operating System” on page 65

---

**Note** – Do one of the following from the serial console:

**ELOM**: To switch back to the ELOM CLI from the serial console, press **Esc + Shift + 9**, or press **Esc { ,**, depending on your keyboard location.

**ILOM**: To switch back to the ILOM command-line interface from the serial console, press **Esc { ,**, depending on your keyboard location.

---

### Installing the Intel PROSET Teaming Utility

The Intel PROSET teaming utility is optional for Windows systems.

▼ **To Install the Intel PROSET Teaming Utility**

1. Install the Ethernet drivers from the Tools & Drivers CD Version 1.1 or later, using your preferred method.
   - Autorun - Insert the Tool & Drivers CD. From the Autorun menu, choose Install/Update drivers and optional packages.
   - Manually - Access the Ethernet properties and update the driver manually through Device Manager.

2. When the Ethernet cards have been installed and IP addresses assigned, run the PROSET installer.

   Locate the installer on the Tools & Drivers CD Version 1.1 or later, in the following location: `drivers\windows\IntelNic\2003\PROSET\2003_xx` where `xx` is 32 or 64 bit. Use `PROSETDX.msi` installer.

3. Follow the instructions on your screen and choose the Advanced Network Features from the displayed list of options.
4. To access the PROSET Teaming options, locate the Ethernet Card through Device Manager and choose Properties.

   The new tabs installed are Teaming and VLAN.
Configuring the Preinstalled Solaris 10 Operating System

This chapter describes how to configure the Solaris™ 10 operating system (OS) that might be preinstalled on your Sun Fire X4450 server. This chapter assumes that your server has a hard drive installed, with the Solaris OS preinstalled. Your system might be different, depending on your hard drive configuration.

This chapter includes the following topics:

- “Solaris Preinstall Overview” on page 45
- “Configuring the Solaris OS” on page 49
- “Configuring Sun Fire X4450 Server RAID Drives” on page 51
- “Solaris 10 OS User Information” on page 56

Solaris Preinstall Overview

Read this section before you set up the Solaris OS.

Delivery Methods

To configure preinstalled Solaris OS, you can select a delivery option in the GRUB menu that allows you to choose a delivery method:

- Serial management port (default method)
  or
- Directly connected monitor and keyboard.
About the GRUB Menu

Solaris uses a GRUB boot loader with a GRUB menu. When you start the Solaris OS, a GRUB menu appears. The GRUB menu allows you to select to direct output to either the serial port or video port.

If you do not select an output within 10 seconds at the boot menu, default redirection of the Solaris OS occurs, and the system boots using the default output (serial management port-ttya). Serial redirection requires a connection to the serial management port. See “Determining the LOM Service Processor IP Address” on page 34 and “Method 2: To Use the Serial Connection” on page 38.

Before You Begin

Before you configure the preinstalled Solaris OS, you must do the following:

1. Perform initial configuration of the SP, and determine the server’s network settings. See “Setting Up the Sun Fire X4450 Server” on page 27.

2. Gather the information that you will need to configure the server. See “Installation Worksheet” on page 47.

   After these steps are complete, you can configure the preinstalled Solaris OS. See “Configuring the Solaris OS” on page 49.
### Installation Worksheet

Fill in **TABLE 4-1** with information you need to configure the preinstalled Solaris 10 OS for the server. Collect only the information that applies to your system.

**TABLE 4-1** Installation Worksheet

<table>
<thead>
<tr>
<th>Installation Information</th>
<th>Description</th>
<th>Enter System Configuration: Asterisk (*) indicates default.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Language</td>
<td>Choose from the list of available languages for the Solaris 10 software.</td>
<td>English*</td>
</tr>
<tr>
<td>Locale</td>
<td>Choose your geographic region from the list of available locales.</td>
<td>English (C - 7-bit ASCII)*</td>
</tr>
<tr>
<td>Terminal</td>
<td>Choose the type of terminal that you are using from the list of available terminal types.</td>
<td></td>
</tr>
<tr>
<td>Network connection</td>
<td>Is the system connected to a network?</td>
<td>Networked Non-networked*</td>
</tr>
<tr>
<td>DHCP</td>
<td>Can the system use Dynamic Host Configuration Protocol (DHCP) to configure its network interfaces?</td>
<td>Yes No*</td>
</tr>
<tr>
<td>If you are not using DHCP, note the network address.</td>
<td>IP address</td>
<td>If you are not using DHCP, supply the IP address for the system. Example: 129.200.9.1</td>
</tr>
<tr>
<td>Subnet</td>
<td>If you are not using DHCP, is the system part of a subnet? If yes, what is the netmask of the subnet? Example: 255.255.255.0</td>
<td>255.255.255.0 *</td>
</tr>
<tr>
<td>IPv6</td>
<td>Do you want to enable IPv6 on this machine?</td>
<td>Yes No*</td>
</tr>
<tr>
<td>Host name</td>
<td>A host name that you choose for the system.</td>
<td></td>
</tr>
<tr>
<td>Kerberos</td>
<td>Do you want to configure Kerberos security on this machine? If yes, gather the following information: Default Realm: Administration Server: First KDC: (Optional) Additional KDCs:</td>
<td>Yes No*</td>
</tr>
<tr>
<td>Installation Information</td>
<td>Description</td>
<td>Enter System Configuration: Asterisk (*) indicates default.</td>
</tr>
<tr>
<td>--------------------------</td>
<td>-------------</td>
<td>---------------------------------------------------</td>
</tr>
<tr>
<td>Name service: if the system uses a name service, provide the following information.</td>
<td>Name service Which name service should this system use? NIS+ NIS DNS LDAP None*</td>
<td></td>
</tr>
<tr>
<td>Domain name</td>
<td>Provide the name of the domain in which the system resides.</td>
<td></td>
</tr>
<tr>
<td>NIS+ and NIS</td>
<td>Do you want to specify a name server or let the installation program find one?</td>
<td>Specify One Find One*</td>
</tr>
<tr>
<td>DNS</td>
<td>Provide IP addresses for the DNS server. You must enter at least one IP address, but you can enter up to three addresses. You can also enter a list of domains to search when a DNS query is made.</td>
<td>IP addresses (1–3): Search Domains (1–3):</td>
</tr>
<tr>
<td>LDAP</td>
<td>Provide the following information about your LDAP profile: If you specify a proxy credential level in your LDAP profile, gather the following information: Proxy-Bind Distinguished Name: Proxy-Bind Password:</td>
<td>Profile name: Profile server:</td>
</tr>
<tr>
<td>Default route</td>
<td>Do you want to specify a default route IP address or let the Solaris OS installation program find one? The default route provides a bridge that forwards traffic between two physical networks. An IP address is a unique number that identifies each host on a network.</td>
<td>Specify IP address Detect IP address None*</td>
</tr>
</tbody>
</table>
### Configuring the Solaris OS

This section covers the following procedures:

- “To Configure the Preinstalled Solaris OS” on page 49
- “To Redirect the Console Output to the Video Port” on page 50
- “To Set the Video Port as the Default Output” on page 51

#### To Configure the Preinstalled Solaris OS

1. Log in to the service processor as an administrator. For example:
   
   Login: `root`
   
   Password: `changeme`

2. Start the LOM console.
   
   ELOM:
   
   a. Type: `cd /SP/AgentInfo`

#### TABLE 4-1 Installation Worksheet

<table>
<thead>
<tr>
<th>Installation Information</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Time zone</td>
<td>How do you want to specify your default time zone</td>
</tr>
<tr>
<td>Root password</td>
<td>Choose a root password for the system</td>
</tr>
</tbody>
</table>

Select one of the following routes:

- **Specify IP address.** An `/etc/defaultrouter` file is created with the specified IP address. When the system is rebooted, the specified IP address becomes the default route.

- **Detect IP address.** Let the Solaris installation program detect an IP address. However, the system must be on a subnet that has a router that advertises itself by using the ICMP router discovery protocol. If you are using the command-line interface, the software detects an IP address when the system is booted.

- **None.** Select None if you do not have a router or do not want the software to detect an IP address at this time. The software automatically tries to detect an IP address on reboot.

<table>
<thead>
<tr>
<th>Time zone</th>
<th>How do you want to specify your default time zone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Geographical region*</td>
<td>Offset from GMT</td>
</tr>
<tr>
<td>Time zone file</td>
<td></td>
</tr>
</tbody>
</table>

Asterisk (*) indicates default.
b. Type: start Console
   Refer to the Embedded Lights Out Manager (ELOM) Administration Guide for
detailed information.

ILOM:
   Type: start/SP/Console
   Refer to the Sun Integrated Lights Out Manager Users Guide for detailed
information.

3. Follow the Solaris 10 OS preinstallation onscreen instructions.

4. Type the system and network information when prompted. See TABLE 4-1 for
collected information.
   The displayed screens can vary, depending on how you chose to assign network
information to the server (DHCP or static IP address).

5. After the system configuration information has been entered, the OS
   installation continues.
   On completion, the system reboots and displays the Solaris OS login.

Redirecting the Console Output to the Video Port
(Optional)

You must complete the procedure “Configuring the Solaris OS” on page 49 and be
logged in to the service processor (SP) before you can redirect the console output to
the video port. This procedure is optional.

Note – The Solaris GRUB menu allows you to manually select graphics adapter
redirection during the boot process. If not chosen within 30 seconds after the GRUB
menu is displayed, the system defaults to serial redirection (ttya).

▼ To Redirect the Console Output to the Video Port

1. Reboot the system.

2. To enable video output, choose Solaris Build - Graphics Adapter from the
   Changing Default Console Output GRUB menu.
Chapter 4  Configuring the Preinstalled Solaris 10 Operating System  51

Setting the Video Port as the Default Output

The preinstalled Solaris 10 OS image directs console output to the serial port by default. After the initial configuration of the preinstalled Solaris OS is complete, you can modify the Solaris 10 GRUB menu to direct output to the video port by default.

Caution – This procedure is intended only for advanced users of the Solaris OS. You can seriously disrupt server operation or make the server unbootable if you introduce a problem in the menu.lst file.

▼ To Set the Video Port as the Default Output

1. Open the /boot/grub/menu.lst file in a text editor.

2. Modify the following line in the file to change the default so that the console output goes to the video port:
   
   ```
   default 1
   ```

3. Run the following command to add the Xserver startup scripts:
   
   ```
   /usr/dt/bin/dtconfig -e
   ```

4. Reboot the server.
   
   After the system reboots, the console output goes to the video port by default.

Configuring Sun Fire X4450 Server RAID Drives

After you configure the Solaris OS, you might need to configure the RAID drives.
RAID Drive Overview

The Sun Fire X4450 server has two optional RAID Host Bus Adapter (HBA) cards. You can access the RAID configuration through the HBA card BIOS. \textbf{TABLE 4-2} shows the key combinations to use to access each HBA’s BIOS.

\textbf{TABLE 4-2}  
\textbf{Sun Fire X4450 Server RAID HBA Cards}

<table>
<thead>
<tr>
<th>RAID HBA cards</th>
<th>Press for BIOS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sun StorageTek</td>
<td>Ctrl-A</td>
</tr>
<tr>
<td>LSI 3081E</td>
<td>Ctrl-C</td>
</tr>
</tbody>
</table>

The system will have the preinstalled OS on HD0. When the Solaris OS installation has been completed, the option to upgrade your single-disk OS to a mirrored RAID solution is available.

The configuration procedure is different for each supported controller card. For example, a Sun StorageTek HBA card has many more options for RAID configuration than an LSI HBA card. Configure the RAID depending on your needs as shown in \textbf{TABLE 4-3}.

\textbf{Note} – Configuring the Sun Fire X4450 server RAID is optional, by default the Solaris preinstalled image is configured in a non-RAID configuration. If anything other than a basic mirror RAID is required, it is recommended to perform a fresh install of the Solaris operating system (or other OS) in the desired RAID configuration.

RAID Drive Options

\textbf{TABLE 4-3} shows the RAID drive options:

\textbf{TABLE 4-3}  
\textbf{RAID Drive Options}

<table>
<thead>
<tr>
<th>SAS Card</th>
<th>Drives Supported</th>
<th>RAID Configuration Supported</th>
<th>Drive Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sun StorageTek</td>
<td>Seagate 73 GB SAS</td>
<td>Volume – 1 disk</td>
<td></td>
</tr>
<tr>
<td>Fujitsu 73 GB SAS</td>
<td>RAID 0 – stripe – 2 disk minimum</td>
<td>No redundancy</td>
<td></td>
</tr>
<tr>
<td>Seagate 146 GB SAS</td>
<td>RAID 1 – mirror – 2 disk minimum</td>
<td>50%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>RAID 1E – 3 drive minimum</td>
<td>50%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>RAID 10 – 4 drive minimum</td>
<td>50%</td>
<td></td>
</tr>
</tbody>
</table>
Mirroring the Preinstalled Solaris OS with LSI RAID

The Solaris OS supports hardware RAID and cannot be installed on an existing array if one has been created. Refer to the Sun Fire X4450 Server Operating System Installation Guide or an HBA card product guide.

If you choose the preinstalled Solaris OS and want to make the OS part of a RAID set, and if you are using LSI RAID only, perform the following procedure to update the preinstalled Solaris OS to a mirrored RAID set. As stated in TABLE 4-3, only IM (Integrated Mirror) allows data on the primary hard disk drive (HDD) to be preserved or merged into an array of disks.

This example allows the creation of a mirror before or after the Solaris installation. The server has 2 disks: HDD0 (with the OS) and HDD1 (which is blank).

▼ To Create a Mirror Image of the Solaris OS on HDD1

1. Power on your server system for the first time.
2. Press CTRL-C to access the LSI RAID configuration utility.
5. Create an IM (Integrated Mirror) for the required disk configuration.
6. Select the hard disks to be used. Use the right arrow to move the cursor to the RAID column, and press the Space bar to include into RAID.

7. Because HDD0 contains data, select merge or delete:
   - Choose M to merge data and start a sync operation.
   - Choose D to erase the Solaris PreInstall.

8. Press C to create the RAID and start the sync operation.
9. Click Exit to save the configuration and close the menu.
10. Press Esc to exit the configuration utility and reboot.

Creating a RAID Set to Incorporate a Preinstalled OS Using the Sun StorageTek Card

The Sun StorageTek card allows you to choose from many RAID configurations. How you configure your system depends on your system requirements and the available hard disk drives in the system. The following example shows how to mirror the preinstalled Solaris OS. This is the better option, and all remaining disks (should there be more than 2) are incorporated into a DATA RAID set using the available options as shown in TABLE 4-3.

You will need the Sun Fire X4450 Server Tools and Drivers DVD.

▼ To Mirror Your Configured Solaris OS

1. Using your Solaris Server, log in and start Xserver.
   This graphical user interface is required for StorageTek Software Management.

2. From the supplied Tools & Drivers CD, copy the StorMan.ds application, located in the /mount-point/RAIDmgmt/StorageTEK/Solaris directory, to a new directory you create on your Solaris server, for example, mkdir /StorMan.

3. Change the permissions of the new directory and StorMan application.
   chmod 777 StorMan.ds

4. Run the following command to install the application:
   pkgadd -d StorMan.ds

5. Choose to install all components when prompted.
6. To run the application, type the following:
   ```bash
   sh /usr/StorMan/StorMan.sh
   ```
   A split screen appears.

7. Click the screen to activate the Managed Systems List.

8. Double-click the local machine (it is displayed by IP Address of the Primary ENET connection.
   A prompt appears.

9. At the prompt, log in as root, using the OS password that was assigned during installation.

10. Click the SUN STK RAID Controller.
    All attached hard disk drives on Enclosure 0 and 1 appear.

---

**Tip** – HDD0 (OS) should be Enclosure 0 Logical Volume 1.

11. To mirror the OS, right-click Logical Device 1 and choose Expand or Change Logical Device.

12. Choose the appropriate RAID option (in this example, RAID 1 for Mirror).

13. Choose a disk to mirror the OS with, from the physical disk list.
    Select the hard disk drive that best fits your needs.

14. After you select the HDD, click Next, and then view the configuration summary.

15. Click Apply to start the mirroring process.
    You can also click Schedule to perform the mirroring process at a later time.

16. One more confirmation screen will be displayed, and once confirmed, the OS will begin to mirror.
    Mirroring may take several hours, depending on the amount of data and the HDD size.
Solaris 10 OS User Information

This section provides pointers to information about the Solaris 10 operating system.

Accessing Solaris 10 User Documentation

You can access the various collections of the Solaris 10 OS user documentation at:

http://docs.sun.com/app/docs/prod/solaris.10

Specifically, you can access the Solaris 10 OS Release and Installation collection at:

http://docs.sun.com/app/docs/coll/1236.1

Downloading Solaris 10 OS Software

If you need to install the Solaris 10 OS or reinstall the OS after removing it, you can download the CD or DVD image at:

http://www.sun.com/software/solaris/get.jsp

Solaris 10 8/07 is the minimum supported version for the Sun Fire X4450 server.

See the Sun Fire X4450 Operating System Installation Guide for specific instructions on Solaris 10 OS installation.

Solaris 10 OS Training

Sun provides flexible training options that accommodate your personal schedule and learning style. The training options include instructor-led, web-based online, CD-ROM, and Live Virtual Classes. For Solaris 10 OS training and certification options at a glance, go to:

http://www.sun.com/training/catalog/solaris10.html
This chapter describes how to configure the Preinstalled Windows Server 2003 R2 Operating System (OS) that might be preinstalled on your Sun Fire X4450 server. This chapter assumes that your server has a hard drive installed, with the Preinstalled Windows Server 2003 R2 OS preinstalled. Your system might be different, depending on your hard drive configuration and ordering options.

This chapter includes the following topics:

- “Windows Server 2003 R2 Preinstall Overview” on page 57
- “Configuring the Windows Server 2003 R2 OS” on page 59
- “Configuring Sun Fire X4450 Server RAID Drives” on page 60

Windows Server 2003 R2 Preinstall Overview

Read this section before you set up Windows Server 2003 R2.

Servers shipped with the factory-installed Windows Server 2003 R2 OS include a Getting Started Guide. Read this guide before performing the initial setup of the Windows Server 2003 R2 operating system. For initial setup procedure, also refer to the Sun x64 Servers Windows 2003 R2 Preinstall Product Notes.
Delivery Methods

By default, video output for the Windows preinstall is directed to the VGA monitor. If no VGA monitor is attached, use a Remote Console session to configure the OS.

Starting a Remote Console Session

For more detailed information on starting a Remote Console session, refer to.

**ELOM**: See section "Starting the Remote Console Application" in the *Embedded Lights out Manager Guide for the Sun Fire X4150 and X4450 Servers*.

**ILOM**: See the LOM documentation for the ILOM version that you are using.

---

**Note** – If a VGA monitor is attached, skip this section

▼ To Start a Remote Console Session

1. **Determine the Service Processor IP address.**
   
   See “Determining the LOM Service Processor IP Address” on page 34.

2. **Open a browser window.**

3. **Type the IP address of SP into a browser window, and then login to the web interface.**

4. **Click on the Remote Control tab, and then select Redirection.**

5. **Click Launch.**
   
   The console appears.
To Configure the Windows Server 2003 R2 Operating System

1. Boot the preinstalled image for the first time.
   The EMS Connection Detected dialog box appears.

2. Click OK to continue using this local connection.
   An EMS (emergency management console) connection might be detected if Serial Console Redirection is enabled in the BIOS, and an EMS Connection Detected popup message might appear, as shown here.

![EMS Connection Detected Dialog Box](image)

**Note** – In Sun servers, Serial Console Redirection is enabled by default.

3. The Welcome to Windows Setup Wizard screen appears. Click Next.

4. The License Agreement screen appears.

5. Read the terms and conditions of the license agreement, and if you agree, accept the terms and conditions. Click Next.
6. The Regional and Language Options screen appears.

7. Select your preferred region and language. Click Next.

8. The Personalize Your Software screen appears.

9. Type your name and organization. Click Next.

10. The Licensing Modes screen appears.

11. Select the desired licensing mode. Click Next.

12. The Computer Name and Administrator Password screen appears.
   a. Enter an administrator password and confirm the password.
   b. Keep or change the suggested computer name.
   c. Click Next.

   The Date and Time Settings screen appears.

13. Set the Date, Time, and Time Zone settings for your locale. Click Next.

   The network software installs and configures the operating system.


15. The Workgroup or Computer Domain page appears.

16. Configure the computer to be part of a Domain or Workgroup, and then click Next.

   The Performing Final Tasks page appears and the server restarts automatically when completed.

---

**Configuring Sun Fire X4450 Server RAID Drives**

After you configure the Windows Server 2003 R2 OS, you might need to configure the RAID drives.
RAID Drive Overview

The Sun Fire X4450 server has two optional RAID Host Bus Adapter (HBA) cards. You can access RAID configuration through the HBA card BIOS. See TABLE 5-1 for the key combinations used to access each HBA’s BIOS.

<table>
<thead>
<tr>
<th>TABLE 5-1</th>
<th>Sun Fire X4450 Server RAID HBA cards</th>
</tr>
</thead>
<tbody>
<tr>
<td>RAID HBA cards</td>
<td>Press for BIOS</td>
</tr>
<tr>
<td>Sun StorageTek</td>
<td>Ctrl-A</td>
</tr>
<tr>
<td>LSI 3081E</td>
<td>Ctrl-C</td>
</tr>
</tbody>
</table>

The system will have the preinstalled OS on HDD0. When the Windows Server 2003 R2 OS installation has been completed, the option to upgrade your single-disk OS to a mirrored RAID solution is available.

The configuration procedure is different for each supported controller card. For example, a Sun StorageTek HBA card has many more options for RAID configuration than an LSI HBA card. Configure the RAID depending on your needs as shown in TABLE 5-2.

**Note** — Configuring the Sun Fire X4450 server RAID is optional. By default, the preinstalled Windows Server 2003 R2 image is configured in a non-RAID configuration. If anything other than a basic Mirror RAID is required, it is recommended to perform a fresh install of the Windows Server 2003 R2 OS (or other OS) in the desired RAID configuration.

RAID Drive Options

**TABLE 5-2** shows the RAID drive options:

<table>
<thead>
<tr>
<th>TABLE 5-2</th>
<th>RAID Drive Options</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>SAS Card</strong></td>
<td><strong>Drives Supported</strong></td>
</tr>
<tr>
<td>Sun StorageTek</td>
<td>Seagate 73 GB SAS</td>
</tr>
<tr>
<td>Fujitsu 73 GB SAS</td>
<td>RAID 0 – stripe – 2 disk minimum</td>
</tr>
<tr>
<td>Seagate 146 GB SAS</td>
<td>RAID 1 – mirror – 2 disk minimum</td>
</tr>
<tr>
<td></td>
<td>RAID 1E – 3 drive minimum</td>
</tr>
<tr>
<td></td>
<td>RAID – 4 drive minimum</td>
</tr>
<tr>
<td></td>
<td>RAID 5 – 3 drive minimum</td>
</tr>
</tbody>
</table>
Mirroring the Preinstalled Windows Server 2003 R2 OS with LSI RAID

The Windows Server 2003 R2 OS supports hardware RAID and cannot be installed on an existing array if one has been created. Refer to the Sun Fire X4450 Server Operating System Installation Guide or an HBA card product guide.

If want to make the preinstalled Windows Server 2003 R2 OS part of a RAID set, and if you are using LSI RAID only, perform the following procedure to update the preinstalled Windows Server 2003 R2 OS to a mirrored RAID set. As stated in TABLE 5-2, only IM (Integrated Mirror) allows data on the primary hard disk drive (HDD) to be preserved or merged into an array of disks.

This example allows the creation of a mirror before or after the Windows Server 2003 R2 installation. The server has 2 disks: HDD0 (with the OS) and HDD1 (which is blank).
To Create a Mirror Image of the Windows Server 2003 R2 OS on HDD1

1. Power on your server system for the first time.
2. Press CTRL-A to access the LSI RAID configuration utility.
5. Create an IM (Integrated Mirror) for the required disk configuration.
6. Select the hard disks to be used. Use the right arrow to move the cursor to the RAID column, and press the spacebar to include into RAID.
7. Because HDD0 contains data, select merge or delete:
   ■ Choose M to merge data and start a sync operation.
   ■ Choose D to erase the Windows Server 2003 R2 PreInstall.
8. Press C to create the RAID and start the sync operation.
9. Click Exit to save the configuration and close the menu.
10. Press Esc to exit the configuration utility and reboot.

Creating a RAID Set to Incorporate a Preinstalled OS Using the Sun StorageTek Card

The Sun StorageTek card allows you to choose from many RAID configurations. How you configure your system depends on your system requirements and the available hard disk drives in the system. The following example shows how to mirror the preinstalled Windows Server 2003 R2 OS. This is the better option, and all remaining disks (should there be more than 2) are incorporated into a DATA RAID set using the available options as shown in TABLE 5-2.

You will need the Sun Fire X4450 Server Tools and Drivers CD.

To Mirror Your Configured Windows Server 2003 R2 OS

1. Select Start and then Sun Link - Online Information.
2. Select Install Supplemental Software.
3. Check Sun StorageTEK Manager.
4. Click Next to install the Sun StorageTek Manager program.

5. Select Start and then Sun StorageTek Raid Manager.

6. Double-click the local machine that displays by the IP Address of the Primary ENET connection.
   A prompt appears.

7. At the prompt, log in as root, using the OS password that was assigned during installation.

8. Click the SUN STK RAID Controller.
   All attached hard disk drives on Enclosure 0 and 1 appear.

9. To mirror the OS, right-click Logical Device 1 and then choose Expand or Change Logical Device.

10. Choose the appropriate RAID option.
    In this example, select RAID 1 for Mirror.

11. Choose a disk to mirror the OS with, from the physical disk list.
    Select the hard disk drive that best fits your needs.

12. After you select the hard disk drive, click Next, and then view the configuration summary.

13. Click Apply to start the mirroring process.
    You can also click Schedule to perform the mirroring process at a later time.

14. One more confirmation screen appears. Confirm the mirroring.
    The OS begins to mirror. Mirroring may take several hours, depending on the amount of data and the hard disk drive size.
CHAPTER 6

Configuring the Preinstalled OpenSolaris Operating System

This chapter explains the steps for configuring the OpenSolaris operating system (OS) that is preinstalled on the hard disk, if ordered. The preinstalled OpenSolaris version is OpenSolaris 2009.06 or later.

**Note** – By default, console output is redirected to the serial port. You will see the BIOS power-on self-test (POST) and other boot information output on the serial port.

This chapter includes the following topics:

- “Before You Begin” on page 66
- “Configuring the Preinstalled OpenSolaris Operating System” on page 70
- “Getting Started on OpenSolaris” on page 75
- “Configuring Server RAID Drives” on page 76
- “Mirroring the Preinstalled OpenSolaris OS With LSI RAID” on page 78
- “Mirroring the Preinstalled OpenSolaris OS With Sun StorageTek HBA Card” on page 79
- “OpenSolaris Operating System User Information” on page 81
- “Using the OpenSolaris Installation Program” on page 81
- “Reinstalling the OpenSolaris Operating System” on page 81
Before You Begin

Before you begin configuring the preinstalled OpenSolaris OS, do the following:

- Configure an IP address for the server SP. For details, see "Connecting to the LOM Service Processor for the First Time" on page 33.
- Ensure that main power has been applied to the server. For more information, see "Applying Power for the First Time" on page 41.
- Gather the information that you will need for the configuration, as listed in "Installation Worksheet" on page 66.

**Note** – To identify the MAC address for a server or other chassis components, see the Customer Information Sheet (shipped with the component), or inspect the printed MAC address label attached to the server or chassis component.

- The server ships with its console redirected to the *serial* port. You can choose an option to send the output to VGA (video port). For more information, see "(Optional) To Redirect the Console Output to the Video Port" on page 73.

Installation Worksheet

Use the worksheet in TABLE 6-1 to gather the information that you need to configure the preinstalled OpenSolaris OS. You only need to collect the information that applies to your application of the system.

**Note** – Default values are indicated by an asterisk (*) in the table.
### TABLE 6-1  Worksheet for OpenSolaris Configuration

<table>
<thead>
<tr>
<th>Information for Installation</th>
<th>Description or Example</th>
<th>Your Answers: Defaults (*)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Language</td>
<td>Select from the list of available languages for the OpenSolaris software.</td>
<td>English*</td>
</tr>
<tr>
<td>Locale</td>
<td>Select your geographic region from the list of available locales.</td>
<td></td>
</tr>
<tr>
<td>Terminal</td>
<td>Select the type of terminal that you are using from the list of available terminal types.</td>
<td></td>
</tr>
</tbody>
</table>
| Network connection           | Is the system connected to a network? | • Networked  
• Non-networked*          |
| DHCP                         | Can the system use Dynamic Host Configuration Protocol (DHCP) to configure its network interfaces? | • Yes  
• No*                     |
| If you are not using DHCP, note the network address: | IP address | If you are not using DHCP, supply the IP address for the system.  
Example: 129.200.9.1 |
| Subnet                       | If you are not using DHCP, is the system part of a subnet?  
If yes, what is the netmask of the subnet?  
Example: 255.255.0.0 | 255.255.0.0* |
| IPv6                         | Do you want to enable IPv6 on this machine? | • Yes  
• No*                     |
| Host name                    | Choose a host name for the system. |                           |
| Kerberos                     | Do you want to configure Kerberos security on this machine? | • Yes  
• No*                     |
|                             | If yes, gather the following information:  
Default realm:  
Administration server:  
First KDC:  
(Optional) Additional KDCs: |                           |
### TABLE 6-1  Worksheet for OpenSolaris Configuration

<table>
<thead>
<tr>
<th>Information for Installation</th>
<th>Description or Example</th>
<th>Your Answers: Defaults (*)</th>
</tr>
</thead>
</table>
| Name service                 | If applicable, which name service should this system use? | • NIS+  
• NIS  
• DNS  
• LDAP  
• None* |
| Domain name                  | Provide the name of the domain in which the system resides. | |
| NIS+ and NIS                 | Do you want to specify a name server, or let the installation program find one? | • Specify One  
• Find One* |
| DNS                          | Provide IP addresses for the DNS server. You must enter at least one IP address, but you can enter up to three addresses. You can also enter a list of domains to search when a DNS query is made. | Search domain:  
Search domain:  
Search domain: |
| LDAP                         | Provide the following information about your LDAP profile: | Profile name:  
Profile server: |
|                             | If you specify a proxy credential level in your LDAP profile, gather the following information: | Proxy-bind distinguished name:  
Proxy-bind password: |
Default route

Do you want to specify a default route IP address, or let the OpenSolaris installation program find one?

The default route provides a bridge that forwards traffic between two physical networks. An IP address is a unique number that identifies each host on a network.

You have the following choices:

- You can specify the IP address. An /etc/defaultrouter file is created with the specified IP address. When the system is rebooted, the specified IP address becomes the default route.
- You can let the OpenSolaris installation program detect an IP address. However, the system must be on a subnet that has a router that advertises itself by using the Internet Control Message Protocol (ICMP) for router discovery. If you are using the command-line interface, the software detects an IP address when the system is booted.
- You can select None if you do not have a router or do not want the software to detect an IP address at this time. The software automatically tries to detect an IP address on reboot.

Time zone

How do you want to specify your default time zone?

Root password

Choose a root password for the system.
Configuring the Preinstalled OpenSolaris Operating System

**Note** – Before you perform this procedure, you need to set up the service processor. If you have not done so, see “Connecting to the LOM Service Processor for the First Time” on page 33.

Use the information that you gathered in “Installation Worksheet” on page 66 as you perform the configuration.

After configuring the server ILOM service processor (SP), you can configure the preinstalled OpenSolaris operating system (OS) over the network using Secure Shell (SSH) or locally using the SER MGT port to connect to the system console.

Configuration instructions, see the following topics:
- “To Access the System Over the Network” on page 70
- “To Access the System Locally” on page 71
- “To Configure the Preinstalled OpenSolaris Operating System” on page 72
- “(Optional) To Redirect the Console Output to the Video Port” on page 73

▼ To Access the System Over the Network

1. Log in to ILOM:
   a. In a networked terminal window, enter ssh root@<IP_address>
      
      Where <IP_address> is internet address of the server in the format xxx.xxx.xxx.xxx.
   b. At the password prompt, enter the default password changeme.
      
      ILOM displays a default command prompt (– >), indicating that you have successfully logged in to ILOM.
2. Verify that the communication properties of the service processor are set to the defaults using the `show` command.
   For example:

   ```
   -> show /SP/serial/host
   /SP/serial/host
   Targets:

   Properties:
   commitpending = (Cannot show property)
   pendingspeed = 9600
   speed = 9600

   Commands:
   cd
   show
   ```

   **Note** – The speed must be set to 9600. You can change the speed to 9600 using the following command:

   ```
   -> set /SP/serial/host pendingspeed=9600 commitpending=true
   ```

3. Start the serial console mode by entering the following command:

   ```
   -> start /SP/console
   ```

   **Note** – Only accounts with Administrator privileges are enabled to configure the SP.

4. When the following prompt appears, type `y`:

   ```
   Are you sure you want to start /SP/console (y/n)? y
   ```

**To Access the System Locally**

1. Use a cable to connect the SER MGT port of the host server to the serial port of the client system.

2. To access the system console, start a terminal session using one of the following methods:

   - From an OpenSolaris client:
     Type the appropriate command to start a terminal session. For example, you can start a terminal session on an OpenSolaris console by typing:

     ```
     $ tip -9600 /dev/ttya
     ```
■ From a Windows client:
Open the appropriate program to start a terminal session. For example, you can start a terminal session on a Windows console by selecting:
Start -> Programs -> Accessories -> Communications -> Hyperterminal

■ From a Linux client:
Type the appropriate command to start a terminal session. For example, to start a terminal session on a Linux console, you could launch Minicom.

Minicom is a text-based serial communication program that is included in the Linux distributions. For more information, see the man pages included in the Linux distribution.

3. Press Enter on the terminal device to establish a connection between the terminal device and the ILOM SP.
ILOM displays a login prompt, after a short wait.

login:

Note – If you connect to the serial port on the server before the ILOM SP has been powered on or during its power-on sequence, SP boot messages might be displayed prior to the login prompt.

4. Type the default user name and password to log in to the ILOM SP.
Username: root
Password: changeme

ILOM displays a default command prompt (→), indicating that you have successfully logged in to ILOM.

▼ To Configure the Preinstalled OpenSolaris Operating System

1. Apply main power to the server by using a nonconductive pointed object or stylus to press the recessed Power button on the front panel.
   For additional information about powering on your server, see “Applying Power for the First Time” on page 41.
   POST messages appear on your screen as the OS boots up.

2. Follow the OpenSolaris preinstallation onscreen prompts.
3. Use the information gathered in “Installation Worksheet” on page 66 to help you enter the system and network information as you are prompted.

The screens that appear will vary, depending on the method that you chose for assigning network information to the server (DHCP or static IP address).

After you have entered the system configuration information, the server completes the boot process and displays the OpenSolaris login prompt.

▼ (Optional) To Redirect the Console Output to the Video Port

GRUB, the open source boot loader, is the default boot loader in the OpenSolaris OS for x64-based systems. The boot loader is the first software program that runs after you power on a system.

1. Connect to the server over the network or locally as described in these procedures:
   - “To Access the System Over the Network” on page 70
   - “To Access the System Locally” on page 71

2. In the GRUB menu, you have the option of displaying the installation process to a TTYA connection (serial port) or a VGA connection (video port) (see FIGURE 6-1).

FIGURE 6-1  OpenSolaris GRUB Menu Screen
3. To display output to the video port, choose this option:

OpenSolaris 2009.06 - Graphics Adapter

(Optional) Modifying the GRUB Menu to Auto Boot

The GRUB menu on the preinstalled image has been configured for an infinite timeout so that you can choose the console output on power-up. However, you can modify this setting, so that your system boots automatically.

▼ To Modify the GRUB Menu to Auto Boot

- Edit the /rpool/boot/grub/menu.lst file as follows:
  a. Change the -1 value on the time-out line to reflect the duration you want the menu to be presented. For example, for a 10-second delay, set the -1 on the time-out line to 10.
  
  b. Add a line that specifies the default boot entry. For example, to specify the first entry, set the default to 10.
Getting Started on OpenSolaris

For information about getting started on OpenSolaris, click the Start Here icon on the OpenSolaris Desktop (see FIGURE 6-2).

FIGURE 6-2  OpenSolaris Desktop
Configuring Server RAID Drives

After you configure the OpenSolaris OS, you might need to configure the RAID drives.

**Note** – Configuring RAID for the server is optional. By default the OpenSolaris preinstalled image is set up in a non-RAID configuration. If anything other than a basic mirror RAID is required, it is recommended that you perform a fresh install of the OpenSolaris operating system (or other OS) in the desired RAID configuration.

RAID Drive Overview

The Sun Fire X4450 server has two optional host bus adapter (HBA) cards. You can access RAID configuration through the HBA card BIOS. See **TABLE 6-2** for the key combinations used to access each HBA’s BIOS.

**TABLE 6-2**  Sun Fire X4450 Server HBA Cards

<table>
<thead>
<tr>
<th>HBA Cards</th>
<th>Press for BIOS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sun StorageTek</td>
<td>CTRL-A</td>
</tr>
<tr>
<td>LSI 3081E</td>
<td>CTRL-C</td>
</tr>
</tbody>
</table>

The OpenSolaris OS is preinstalled on hard disk drive 0 (HDD0). When the OpenSolaris OS installation is complete, the option to upgrade your single-disk OS to a mirrored RAID solution is available.

The configuration procedure is different for each supported HBA card. For example, a Sun StorageTek HBA card has many more options for RAID configuration than does an LSI HBA card. Configure the RAID depending on your needs as shown in **TABLE 6-3**.
## RAID Drive Options

TABLE 6-3 lists the RAID drive options.

<table>
<thead>
<tr>
<th>SAS Card</th>
<th>Drives Supported</th>
<th>RAID Configuration Supported</th>
<th>Drive Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sun StorageTek</td>
<td>Seagate 73 GB SAS</td>
<td>Volume – 1 disk</td>
<td></td>
</tr>
<tr>
<td>Fujitsu 73 GB SAS</td>
<td>RAID 0 – stripe – 2 disk minimum</td>
<td>No redundancy</td>
<td></td>
</tr>
<tr>
<td>Seagate 146 GB SAS</td>
<td>RAID 1 – mirror – 2 disk minimum</td>
<td>50%</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>RAID 1E – 3 drive minimum</td>
<td>50%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>RAID 10 – 4 drive minimum</td>
<td>50%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>RAID 5 – 3 drive minimum</td>
<td>67–94%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>RAID 5EE – 4 drive minimum</td>
<td>50–88%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>RAID 50 – 6 drive minimum</td>
<td>67–94%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>RAID 6 – 4 drive minimum</td>
<td>50–88%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>RAID 60 – 8 drive minimum</td>
<td>50–88%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Spanned Volume – 2 drive minimum</td>
<td>100%</td>
</tr>
<tr>
<td></td>
<td></td>
<td>RAID Volume – 4 drive minimum</td>
<td>50–100%</td>
</tr>
<tr>
<td>LSI 3081E</td>
<td>Seagate 73 GB SAS</td>
<td>IM – Integrated Mirror array. 2-disk minimum, plus up to 2 hot spare disks.</td>
<td>Data on primary disk might be merged.</td>
</tr>
<tr>
<td>Fujitsu 73 GB SAS</td>
<td>IME – Integrated Mirror Enhanced array. 3-8 disks including up to 2 hot spares.</td>
<td>All data is deleted during creation.</td>
<td></td>
</tr>
<tr>
<td>Seagate 146 GB SAS</td>
<td>IS – Integrated Striping array. 2-8 disks.</td>
<td>All data is deleted during creation.</td>
<td></td>
</tr>
</tbody>
</table>
Mirroring the Preinstalled OpenSolaris OS With LSI RAID

The OpenSolaris OS supports hardware RAID and cannot be installed on an existing array if one has been created.

If you choose the preinstalled OpenSolaris OS and want to make the OS part of a RAID set, and if you are using the LSI HBA card only, perform the following procedure to update the preinstalled OpenSolaris OS to a mirrored RAID set. As noted in TABLE 6-3, only Integrated Mirror (IM) allows data on the primary HDD to be preserved or merged into an array of disks.

This procedure describes how to create a mirror image of the OS before or after the OpenSolaris installation. When the server has two or more hard disk drives, the OpenSolaris OS is preinstalled on HDD0. You can mirror the OpenSolaris OS to any of the other hard disk drives.

▼ To Create a Mirror Image of the Preinstalled OpenSolaris OS With LSI RAID

1. Power on your server for the first time.
2. Press CTRL-C to access the LSI RAID Configuration utility.
3. Select the HBA card, then press Enter.
5. Create an Integrated Mirror (IM) for the required disk configuration.
6. Select the hard disks to be used. Use the right arrow key to move the cursor to the RAID column, then press the space bar to include disks into the RAID.
7. Because HDD0 contains data, select merge or delete:
   ■ Choose M to merge data and start a sync operation.
   ■ Choose D to erase the preinstalled OpenSolaris OS.
8. Press C to create the RAID and start the sync operation.
9. Click Exit to save the configuration and close the menu.
10. Press Esc to exit the Configuration utility.
11. Reboot the OpenSolaris OS.

Mirroring the Preinstalled OpenSolaris OS With Sun StorageTek HBA Card

The Sun StorageTek host bus adapter (HBA) card enables you to choose from many RAID configurations. How you configure your system depends on your system requirements and the available hard disks in the system.

This procedure describes how to mirror the preinstalled OpenSolaris OS. This is the better option, and all remaining disks (if there are more than two) are incorporated into a DATA RAID set using the available options as shown in TABLE 6-3.

You will need the Sun Fire X4450 Server Tools & Drivers CD.

▼ To Create a Mirror Image of the Preinstalled OpenSolaris OS With Sun StorageTek

**Note** – Mirroring can take several hours, depending on the amount of data and the hard disk size.

Follow these steps to mirror your configured OpenSolaris OS:

1. Using your OpenSolaris server (the server that contains the preinstalled OpenSolaris OS), log in and start Xserver.
   This graphical user interface is required for StorageTek Software Management.

2. Make a new directory on your OpenSolaris server, type:
   ```bash
   mkdir /StorMan
   ```

3. Insert the supplied Tools & Drivers CD, and copy the StorMan.pkg application, located in the `/mount-point/RAIDmgmt/StorageTEK/solaris` directory, to the new directory you created on your OpenSolaris server, for example, `/StorMan`.

4. Change the permissions of the new directory and StorMan application by typing:
   ```bash
   chmod 777 StorMan.pkg
   ```
5. Type the following command to install the application:
   ```bash
   pkgadd -d StorMan.pkg
   ```

6. Choose to install all components when prompted.

7. To run the application, type:
   ```bash
   sh /opt/StorMan/StorMan.sh
   ```
   A split screen appears.

8. Click the screen to activate the Managed Systems List.

9. Double-click the local machine (it is displayed by IP Address of the Primary ENET connection).
   A prompt appears.

10. At the prompt, log in as root, using the OS password that was assigned during OpenSolaris installation.

11. Click the SUN STK RAID Controller.
    All attached hard disks on Enclosure 0 and 1 appear.

   **Note** – HDD0 (on which the preinstalled OpenSolaris OS is installed) should be Enclosure 0 Logical Volume 1.

12. To mirror the OS, right-click Logical Device 1 and choose Expand or Change Logical Device.

13. Choose the appropriate RAID option (in this example, RAID 1 for Mirror).

14. Choose a disk to mirror the OS with, from the physical disk list.
    Select the hard disk that best fits your needs.

15. After you select the hard disk, click Next, and then view the configuration summary.

16. Click Apply to start the mirroring process.
    A confirmation screen appears.
    To perform the mirroring process at a later time, you can click **Schedule**.

17. Click Confirm to start the mirroring process.
    The OS begins to mirror. Mirroring can take several hours, depending on the amount of data and the disk size.
OpenSolaris Operating System User Information

This section provides pointers to information about the OpenSolaris operating system.

■ OpenSolaris User Documentation—You can access the various collections of the OpenSolaris OS user documentation at:
  http://opensolaris.org/os/documentation/
■ OpenSolaris Training—For training options, go to:
  http://www.opensolaris.com/learn/subscriptions/

Using the OpenSolaris Installation Program

You can find instructions for using the OpenSolaris installation program at:

http://dlc.sun.com/osol/docs/content/2009.06/getstart/index.html

After you configure the preinstalled OpenSolaris OS, the OpenSolaris installation program reboots the system and prompts you to log in.

Reinstalling the OpenSolaris Operating System

If you want to reinstall the OpenSolaris OS or install a different version of the OpenSolaris OS, refer to Getting Started With OpenSolaris 2009.06 at:

http://dlc.sun.com/osol/docs/content/2009.06/getstart/
Download OpenSolaris Operating System

You can download software for the OpenSolaris OS from the following sites:

- To download the OpenSolaris operating system, go to:
  http://opensolaris.org/os/TryOpenSolaris/

- To download support repository updates (SRUs), which contain the latest released bug fixes for the OpenSolaris OS, go to:
  http://sunsolve.sun.com/show.do?target=opensolaris
If You Need Help

This chapter describes troubleshooting information and how to apply and remove AC power to the Sun Fire X4450 server. Support contacts are also included.

This chapter includes the following topics:

- “Powering On and Off the Server” on page 83
- “Setup Troubleshooting” on page 85
- “Contacting Support“ on page 87

Powering On and Off the Server

Use the following procedures to power on and power off the Sun Fire X4450 server.

Power On the Main Power

To apply main power for all server components:

1. **Verify that the top cover is on.**
   
   If the cover is removed, the system will power off.

2. **Verify that the power cord has been connected and that standby power is on.**
   
   In standby power mode, the Power/OK LED on the front panel flashes.

3. **Use a pen, or other pointed object, to press and release the recessed Power button on the server front panel.**
   
   When the main power is applied to the server, the Power/OK LED next to the Power button lights and remains lit, as shown in FIGURE 7-1.
FIGURE 7-1  Front Panel Power/OK LED

Note – The first time the server powers on, the power on self-test (POST) can take up to a minute.

Power Off from Main Power Mode

To remove main power from the server, use one of the following two methods:

TABLE 7-1  Shutdown

<table>
<thead>
<tr>
<th>Shutdown</th>
<th>Method</th>
</tr>
</thead>
<tbody>
<tr>
<td>Graceful shutdown</td>
<td>Use a pen, or other pointed object, to press and release the Power button on the front panel. This causes Advanced Configuration and Power Interface (ACPI)–enabled operating systems to perform an orderly shutdown of the operating system. Servers not running ACPI-enabled operating systems will shut down to standby power mode immediately.</td>
</tr>
<tr>
<td>Emergency shutdown</td>
<td>Press and hold the Power button for at least four seconds to force the main power off and cause the server to enter standby power mode. The Power/OK LED on the front panel will begin flashing, indicating that the server is in standby power mode.</td>
</tr>
</tbody>
</table>

Caution – To completely power off the server, you must disconnect the AC power cords from the back panel of the server.
Setup Troubleshooting

This section contains information to help you troubleshoot minor server problems. If you experience problems while setting up your server, refer to the troubleshooting information in TABLE 7-2.

**TABLE 7-2 Troubleshooting Procedures**

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible solution</th>
</tr>
</thead>
</table>
| Server powers on, but the monitor does not. | - Is the Power button for the monitor turned on?  
- Is the monitor power cord connected to a wall outlet?  
- Is the monitor power cord connected to the monitor?  
- Does the wall outlet have power? Test by plugging in another device. |
| CD or DVD does not eject from the media tray when you press the Eject button. | - Move the mouse or press any key on the keyboard. The drive might be in low power mode.  
- Use the utility software installed on your server to eject the CD.  
- Make sure that the media in the device is not in use and is not mounted by the operating system. |
| No video is displayed on the monitor screen. | - Is the monitor cable attached to the video connector?  
- Does the monitor work when connected to another system?  
- If you have another monitor, does it work when connected to the original system?  
- If, after Power On Self Test (POST) and BIOS are complete, you no longer see video output on your monitor and see only a flashing cursor, check the configuration of the operating system to determine if it is configured to redirect its output exclusively over the serial line. |
| Server does not power on when the front panel Power button is pressed. | Keep notes on the following situations in case you need to call service:  
- Is the Power LED illuminated on the front of the system? (Ensure that the power cord is connected to the system and to a grounded power receptacle.)  
- Does the wall outlet have power? Test by plugging in another device.  
- Does the monitor sync within five minutes after power on? (The green LED on the monitor stops flashing and remains illuminated.) |
### TABLE 7-2 Troubleshooting Procedures

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Keyboard or mouse does not respond to actions.</td>
<td>• Verify that the mouse and keyboard cables are connected to the on-board USB 2.0 connectors on the server.</td>
</tr>
<tr>
<td></td>
<td>• Verify that the server is powered on and the front Power LED is illuminated.</td>
</tr>
<tr>
<td>Server appears to be in low power mode, but the Power LED does not blink.</td>
<td>The Power LED only blinks when all server components are in low power mode. A tape drive might be connected to your server. Because tape drives do not enter low power mode, the Power LED does not blink.</td>
</tr>
<tr>
<td>Hung or frozen server: No response from mouse or keyboard or any application.</td>
<td>Try to access your system from a different server on the network:</td>
</tr>
<tr>
<td></td>
<td>1. On another system, type: <code>ping IP_address_of_server</code>.</td>
</tr>
<tr>
<td></td>
<td>2. If a response is returned, then try logging in to the Sun Fire X4450 server using either <code>telnet</code>, <code>ssh</code>, or <code>rlogin</code>.</td>
</tr>
<tr>
<td></td>
<td>3. If you successfully log in, list the running processes using the <code>ps</code> command.</td>
</tr>
<tr>
<td></td>
<td>4. Kill any processes that appear unresponsive or should not be running, by using the <code>kill process_ID</code> command.</td>
</tr>
<tr>
<td></td>
<td>5. Check the responsiveness of the Sun Fire X4450 server after each process is killed.</td>
</tr>
<tr>
<td></td>
<td>If the this procedure does not work, power cycle the server:</td>
</tr>
<tr>
<td></td>
<td>1. Press the Power button to power off the server and wait 20 to 30 seconds.</td>
</tr>
<tr>
<td></td>
<td>2. Press the Power button again to power system back on.</td>
</tr>
</tbody>
</table>

**Note** – For additional troubleshooting information, see the *Sun Fire X4450 Server Service Manual*. 
Contacting Support

If the troubleshooting procedures in this chapter fail to solve your problem, use TABLE 7-3 to collect information that you might need to communicate to the support personnel. TABLE 7-4 lists the Sun web sites and telephone numbers for additional technical support.

### TABLE 7-3 System Information Needed for Support

<table>
<thead>
<tr>
<th>System Configuration Information Needed</th>
<th>Your Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sun service contract number</td>
<td></td>
</tr>
<tr>
<td>System model</td>
<td></td>
</tr>
<tr>
<td>Operating environment</td>
<td></td>
</tr>
<tr>
<td>System serial number</td>
<td></td>
</tr>
<tr>
<td>Peripherals attached to the system</td>
<td></td>
</tr>
<tr>
<td>Email address and phone number for you and a secondary contact</td>
<td></td>
</tr>
<tr>
<td>Street address where the system is located</td>
<td></td>
</tr>
<tr>
<td>Superuser password</td>
<td></td>
</tr>
<tr>
<td>Summary of the problem and the work being done when the problem occurred</td>
<td></td>
</tr>
</tbody>
</table>

**Other Useful Information**

| IP address |                  |
| Server name (system host name)         |                  |
| Network or internet domain name        |                  |
| Proxy server configuration             |                  |
### TABLE 7-4  Sun Technical Support Contacts

<table>
<thead>
<tr>
<th>Server Documents and Support Resources</th>
<th>URL or Telephone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Solaris™ 10 and other software documents. This web site has full search capabilities.</td>
<td><a href="http://docs.sun.com/documentation/">http://docs.sun.com/documentation/</a></td>
</tr>
<tr>
<td>SunService℠ support phone numbers. 1-800-872-4786 (1-800-USA-4Sun), select Option 1</td>
<td><a href="http://www.sun.com/service/contacting/solution.html">http://www.sun.com/service/contacting/solution.html</a></td>
</tr>
<tr>
<td>Lists international telephone numbers for SunService support.</td>
<td></td>
</tr>
<tr>
<td>Warranty and contract support contacts. Links to other service tools.</td>
<td><a href="http://www.sun.com/service/support/warranty">http://www.sun.com/service/support/warranty</a></td>
</tr>
<tr>
<td>Warranties for every Sun product.</td>
<td></td>
</tr>
</tbody>
</table>
Index

A
accessory kit, 4

B
back panel connectors, 27

C
cable management arm, 10
cable management assembly  
  installing, 20
cable, connecting to the server, 27
configuring  
  preinstalled OpenSolaris OS, 65
  preinstalled Solaris OS, 49
  preinstalled Windows OS, 59
connecting the cables, 27
connector locations, 27

D
DB9-RJ45 adapter, 4
description of server, 6
DHCP IP address, 34, 38, 39
downloading  
  OpenSolaris OS software, 82
  Solaris 10 OS software, 56

E
electrostatic damage, 5
ELOM. See Embedded Lights Out Manager
Embedded Lights Out Manager, 30  
  initial setup, 33
emergency shutdown, 84
external cables, 28

F
four-post rack, 10
front panel, 6, 29, 84

G
graceful shutdown, 84
GRUB boot loader, 46
GRUB menu, 46, 51

H
hardware RAID
  OpenSolaris OS, 78
  Solaris 10 OS, 53
  Windows OS, 62
HBA. See host bus adapter
HD15 video connector, 7
host bus adapter RAID configuration  
  OpenSolaris OS, 78
  Solaris 10 OS, 52
  Windows OS, 61

I
installation process flowchart, 1
installing  
  cable management assembly, 20
  rack mounting brackets, 13
  server in a rack, 10
Integrated Lights Out Manager
initial setup, 33
IP address, 37
IPMI, 31

L
LEDs, 6

M
MAC address, 34
mirrored RAID
OpenSolaris OS, 78
Solaris 10 OS, 52
Windows OS, 61

N
NET MGT port, 7, 34

O
OpenSolaris OS
 downloading, 82
 hardware RAID, 78
 location of user documentation, 81
 mirroring with LSI RAID, 78
 mirroring with Sun StorageTek HBA, 79
 on-screen prompts, 72
 POST messages, 72
 prerequisites to configuring, 66
 RAID configuration, 76
 reinstalling, 81
 Sun StorageTek card RAID, 79
 training options, 81
 optional components, 4

P
POST, 85
power cables, 28
powering off the server, 84
powering on the server, 41, 83

R
rack compatibility, 10
rack installation, 10
rackmount kit, 9
RAID
 configuring for OpenSolaris OS, 76
 configuring for Solaris 10 OS, 52
 configuring for Windows OS, 61
 rail assembly, 9
 rear panel connectors, 7, 28, 31
 rear panel LEDs, 7, 28, 31
 remote console, 31

S
secure shell (SSH), 31, 34
serial connection, 35, 39
serial console mode
 start command, 71
 serial management port, 46
 serial port CLI, 34
 serial redirection, 31
 service label, 9
 service processor
 initial setup, 33
 interfaces, 34
 modifying IP address, 37
 slide rail installation, 12
 SNMP, 31
Solaris 10 OS
 configuring, 49
 downloading, 56
 GRUB menu, 51
 hardware RAID, 53
 host bus adapter RAID configuration, 52
 mirrored RAID, 52
 redirect console output, 50
 Sun StorageTek card RAID, 54
 training, 56
 user documentation, 56
 user information, 56
 video port redirection, 51
 static IP address, 38, 40
 Sun StorageTek card RAID
 OpenSolaris OS, 79
 Solaris 10 OS, 54
 Windows OS, 63
 support, 87
 system management port, 35, 39

T
tool-less slide-rail assemblies, 17
tools needed for installation, 1
troubleshooting, 85
V
video port redirection, 51, 73

W
web browser interface, 40
Windows OS
  configuring, 59
  hardware RAID, 62
  host bus adapter RAID configuration, 61
  mirrored RAID, 61
  Sun StorageTek card RAID, 63