

SUN SEEBEYOND
ALERT AGENT USER'S GUIDE

Release 5.1.1



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Introduction

This chapter provides information about this document, its related documents and referenced documents. It also provides the URL for the Sun Web site and feedback and support e-mail addresses.

What's in This Chapter

- [About This Document](#) on page 7
- [Related Documents](#) on page 8
- [Sun Microsystems, Inc. Web Site](#) on page 9
- [Documentation Feedback](#) on page 9

1.1 About This Document

This section provides information about this document, such as an overview of its contents, scope, and intended audience.

1.1.1 What's in This Document

This document contains the following sections:

- [Chapter 1 "Introduction"](#) introduces this user's guide, including its purpose, scope, and contents.
- [Chapter 2 "Overview of Alert Agent"](#) provides an overview of Alert Agent.
- [Chapter 3 "Installing Alert Agent"](#) describes how to install Alert Agent.
- [Chapter 4 "Managing Notifications"](#) describes how you create, change, and delete Alert Agent notifications. This chapter also provides an overview of monitoring notifications.

1.1.2 Scope

This document describes how to install and use Alert Agent. Alert Agent is a component of the Sun Java™ Composite Application Platform Suite (Java CAPS).

This document refers to the *Sun SeeBeyond eGate™ Integrator User's Guide* for Enterprise Designer-specific procedures, and to the *Sun SeeBeyond eGate Integrator System Administration Guide* for Enterprise Manager-specific procedures.

1.1.3 Intended Audience

This document is intended for Java CAPS Project designers and administrators responsible for monitoring deployed Java CAPS Projects.

1.1.4 Text Conventions

The following conventions are observed throughout this document.

Table 1 Text Conventions

Text Convention	Used For	Examples
Bold	Names of buttons, files, icons, parameters, variables, methods, menus, and objects	<ul style="list-style-type: none"> ▪ Click OK. ▪ On the File menu, click Exit. ▪ Select the eGate.sar file.
Monospaced	Command line arguments, code samples; variables are shown in <i>bold italic</i>	java -jar <i>filename</i> .jar
Blue bold	Hypertext links within document	See Text Conventions on page 8
<u>Blue underlined</u>	Hypertext links for Web addresses (URLs) or email addresses	http://www.sun.com

1.1.5 Screenshots

Depending on what products you have installed, and how they are configured, the screenshots in this document may differ from what you see on your system.

1.2 Related Documents

The following documents provide additional information:

- *Sun SeeBeyond eGate Integrator System Administration Guide*
- *Sun SeeBeyond eGate Integrator User's Guide*
- *Sun Java Composite Application Platform Suite Installation Guide*
- *Sun SeeBeyond SNMP Agent User's Guide*

1.3 Sun Microsystems, Inc. Web Site

The Sun Microsystems web site is your best source for up-to-the-minute product news and technical support information. The site's URL is:

<http://www.sun.com>

1.4 Documentation Feedback

We appreciate your feedback. Please send any comments or suggestions regarding this document to:

CAPS_docsfeedback@sun.com

Overview of Alert Agent

This chapter provides an overview of Alert Agent and its purpose within Java CAPS.

What's in This Chapter

- [About Alert Agent](#) on page 10
- [About Java CAPS Alerts](#) on page 10
- [About Notifications](#) on page 11
- [About Notification Types](#) on page 12
- [About Severity Levels](#) on page 13
- [Filtering SNMP Alerts](#) on page 14

2.1 About Alert Agent

Java CAPS Projects create alerts when certain events occur for Project components. Alert Agent enables you to monitor alerts and set up *notifications* for alerts. It then receives alerts for runtime Projects and sends the notifications you configured as alerts occur. For example, if a Collaboration is no longer running, you can have an e-mail sent to a recipient indicating that the Collaboration is down.

2.2 About Java CAPS Alerts

Java CAPS provides both predefined alerts as well as custom alerts that you can define for Collaborations. To define a custom alert, you use the **alerter** method in the business logic of the Collaboration. For information about defining custom alerts, refer to the *Sun SeeBeyond eGate Integrator User's Guide*.

Java CAPS provides predefined alerts for the following eGate components:

- Collaborations
- Integration Servers
- JMS IQ Managers

The following figure shows the alert notifications for the eGate components:

Figure 1 Predefined Alerts for eGate Components

Alert Code	Description
COL-00001	Collaboration running
COL-00002	Collaboration stopped
COL-00003	Collaboration user-defined alert
IS-00001	Integration Server started
IS-00002	Integration Server stopped
MS-00009	Message Server has reached the throttling threshold of total number of messages
MS-00010	Message Server has moved below the throttling threshold of total number of messages
MS-00011	Message Server has reached the throttling threshold for message destinations
MS-00012	Message Server has moved below the throttling threshold for message destinations
SNMP-00001	SNMP Agent has been configured
SNMP-00002	SNMP Agent has not been configured
SNMP-00003	SNMP Agent is running
SNMP-00004	SNMP Agent has stopped
SNMP-00005	SNMP Agent is not installed

The Alert Agent also handles alerts for other Java CAPS products, such as Sun SeeBeyond eTL Integrator and SNMP Agent. For information about those alerts, refer to the documentation for that product.

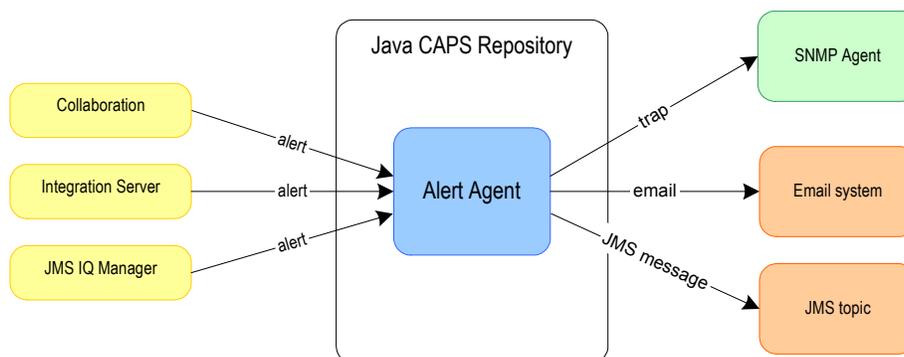
Note: *Enterprise Manager uses Logical Host specified as the context in which it displays alerts. When a Logical Host is removed in Enterprise Manager, the alerts for that Logical Host are no longer visible. To view these alerts, add the Logical Host back in with the same host name.*

2.3 About Notifications

When an alert occurs, the alert is forwarded to the Alert Agent. If the Alert Agent is configured to send a notification for that particular type of alert, the notification is sent.

An alert notification can be a JMS message sent to a JMS topic, an e-mail sent to an e-mail address, or a notification routed automatically to Sun SeeBeyond SNMP Agent.

Figure 2 Alert and Notification Architecture



Notifications are defined by these components:

- **channel:** the medium through which the notification is sent
- **recipient:** the entity receiving the notification
- **destination:** a group of one or more recipients
- **notification definition:** the notification type and severity.

The channel and recipient are defined by the whether a notification is an e-mail, JMS, or SNMP notification as follows:

- JMS message notifications are sent via the JMS channel to a JMS topic (recipient)
- SNMP notifications are sent to the Sun SeeBeyond SNMP Agent (recipient)
- E-mail notifications are sent via the e-mail channel to an e-mail system.

2.4 About Notification Types

The table below lists the notification types for predefined alerts for Collaborations, Integration Servers, and JMS IQ Managers.

Each notification type has a severity level assigned to it. When defining alert notifications, it is important that the severity level is at least as high as the assigned security level. If you specify a lower severity, the notification never occurs. For information about severity levels, refer to [“About Severity Levels” on page 13](#).

Table 2 Notification Types and Severity Levels for Predefined Alerts

Code	Description	Severity Level
COL-00001	Collaboration <i>name</i> is running.	Info
COL-00002	Collaboration <i>name</i> is stopped.	Info
COL-00003	Collaboration <i>name</i> user-defined alert.	User defined

Table 2 Notification Types and Severity Levels for Predefined Alerts (Continued)

Code	Description	Severity Level
DEFAULT-NOTSPECIFIED	Message code is not specified.	Not applicable
COL-00001	Collaboration <i>name</i> is running.	Info
COL-00002	Collaboration <i>name</i> has stopped.	Info
IS-00001	Integration Server <i>name</i> started.	Info
IS-00002	Integration Server <i>name</i> stopped.	Info
MS-00009	JMS IQ Manager <i>name</i> has reached the throttling threshold of total number of messages.	Warning
MS-00010	JMS IQ Manager <i>name</i> has moved below the throttling threshold of total number of messages.	Warning
MS-00011	JMS IQ Manager <i>name</i> has reached the throttling threshold for message destinations.	Warning
MS-00012	JMS IQ Manager <i>name</i> has moved below the throttling threshold for message destinations.	Warning

2.5 About Severity Levels

Each notification type has one of the following severity levels:

- Fatal
- Critical
- Major
- Minor
- Warning
- Info

The severity levels are cumulative as follows:

- If you select the fatal level, the agent captures only fatal alerts.
- If you select the critical level, the agent captures fatal and critical alerts.
- If you select the major level, the agent captures fatal, critical, and major alerts.
- If you select the minor level, the agent captures fatal, critical, major, and minor alerts.
- If you select the warning level, the agent captures fatal, critical, major, minor, and warning alerts.
- If you select the info level, the agent captures all alerts.

2.6 Filtering SNMP Alerts

SNMP notifications enable you to provide filtering for the SNMP Agent.

By default, the SNMP Agent receives every alert generated by runtime Projects. To filter the alerts, you can use the Alert Agent by specifying which alerts you want to go to the SNMP channel.

Note that once filtering for the SNMP Agent is enabled, the default behavior is disabled. To restore the default behavior, you must delete the SNMP channel.

If you deactivate the notification that uses an SNMP channel, the SNMP Agent will not receive any alerts.

Installing Alert Agent

This chapter describes how to install the Alert Agent application and documentation.

What's in This Chapter

- [Supported Operating Systems](#) on page 15
- [System Requirements](#) on page 15
- [Installing Alert Agent](#) on page 15

3.1 Supported Operating Systems

For information about supported operating systems, refer to the `Alert_Agent_Readme.txt`.

3.2 System Requirements

The system requirements for Alert Agent are the same as for eGate Integrator. For information, refer to the *Sun Java Composite Application Platform Suite Installation Guide*.

3.3 Installing Alert Agent

The procedure below describes an overview of how to install Alert Agent. For detailed installation instructions, refer to the *Sun Java Composite Application Platform Suite Installation Guide*.

Before you install the Alert Agent, install and download the following items using the Java CAPS Installer:

- Repository
- eGate Integrator
- Enterprise Designer

- Enterprise Manager
- Logical Host

The procedure below describes how to install the following items for Alert Agent:

- The software
- The plug-in that enables you to monitor the alerts runtime Projects in the Enterprise Manager
- The documentation

To install Alert Agent

- 1 In the **Administrator** page of the Java CAPS Installer, click **Click to install additional products**.
- 2 In the **Administrator > Select** page, select the following items and click **Next**:
 - ♦ **Core Product > AlertAgent** (to install the Alert Agent software)
 - ♦ **Documentation > AlertAgentDocs** (optional—to install the Alert Agent documentation and sample Projects)
- 3 In the **Administrator > Upload** page, select the following items and click **Install Products**:
 - ♦ **AlertAgent.sar**
 - ♦ **AlertAgentDocs.sar**

When the installation is finished, the “Installation Completed” message appears.

- 4 To view the Alert Agent documentation, click **Documentation > Core Products > Alert Agent**.

3.4 Deploying the Enterprise Manager Plug-in

Alert Agent comes with a plug-in to Enterprise Manager to enable you to monitor alerts for runtime Java CAPS Projects.

The procedure below describes how to install the Alert Agent plug-in using Enterprise Manager.

To install the Enterprise Manager plug-in

- 1 Log on to Enterprise Manager as a user with a **Manager** role.
- 2 In the Explorer pane, click the **Configuration** icon and click **Web Applications Manager**.
- 3 Click **Auto-Install from Repository**, enter the connection properties for the Repository where you installed Alert Agent, and click **Connect**.

The page displays the available plug-ins for the Repository you connected to.

Figure 3 Installing the Enterprise Manager Plug-in



- 4 Select **AlertAgent** and click **Install**. The message “OK - Deployed application at context path / alertagent” appears.

Managing Notifications

This chapter describes how to create, change, and delete Alert Agent notifications.

What's in This Chapter

- [Viewing Notifications](#) on page 18
- [Creating Notifications](#) on page 19
- [Changing Notifications](#) on page 29
- [Disabling Notifications](#) on page 29
- [Deleting Notification Components](#) on page 30
- [Testing Notifications](#) on page 30
- [Configuring Collaborations for JMS Notifications](#) on page 31
- [Adding Notification Types for User-Defined Alerts](#) on page 33
- [Starting and Stopping Alert Agent](#) on page 34

4.1 Viewing Notifications

The procedure below describes how to view the notifications specified for the Alert Agent. For general information about notifications, refer to [About Notifications](#) on page 11.

To view notifications

- 1 In the **Explorer** pane of the Enterprise Manager, expand **J2EE**.

Figure 4 Alert Agent in Enterprise Manager



- 2 Click **Alert Agent**. The **Notification Configurations** window appears.

Figure 5 Viewing Notifications



4.2 Creating Notifications

To create notifications, you follow the steps below:

- 1 [Configuring Collaborations for JMS Notifications](#) on page 31
- 2 [Creating Channels](#) on page 19
- 3 [Creating Recipients](#) on page 22
- 4 [Creating Destinations](#) on page 24
- 5 [Specifying Notification Definitions](#) on page 26

For JMS notifications, set up the logic for handling the notification in Enterprise Designer *before* creating the notification. For more information, see [Configuring Collaborations for JMS Notifications](#) on page 31.

To filter alerts for SNMP Agent, then you only need to create one recipient and one destination.

4.2.1 Creating Channels

A *channel* is a medium through which notifications are sent. The Alert Agent supports three types of channels: e-mail, JMS, and SNMP.

To create channels

- 1 View the notifications as described in [Viewing Notifications](#) on page 18.
- 2 In the **Notification Configurations** window, click **Channels**.

Figure 6 Viewing Channels



- 3 Click **New**. The **Define New Channel** dialog box appears.

Figure 7 Creating Notification Channels

The screenshot shows a dialog box titled "Define new channel". It contains the following fields and controls:

- Name:** A text input field.
- Type:** A dropdown menu with "email" selected.
- Host:** A text input field.
- Account:** A text input field.
- Password:** A text input field.
- Confirm Password:** A text input field.
- At the bottom right, there are two buttons: "OK" and "Cancel".

- 4 In the **Name** box, enter a name for the channel.
- 5 To create an e-mail notification, click **e-mail** in the **Type** list and continue with the next step.
To create a JMS notification, click **JMS** and continue step 7.
To create an SNMP notification, click **SNMP** and click **OK**.
- 6 For e-mail notifications, enter the following information. Do not use double-byte characters.
 - A In the **Host** box, enter the network name of the e-mail server.
 - B In the **Account** box, enter the login name for the e-mail server account that you use to send e-mail notifications.
 - C In the **Password** box, enter the password for the account. The text is masked.
 - D In the **Confirm Password** box, reenter the password for the account. The text is masked.

Figure 8 Creating E-mail Channels



The 'Edit channel' dialog box contains the following fields:

- Name: EmailChannelA
- Type: email
- Host: mail.sun.com
- Account: jsmith
- Password: [masked]
- Confirm Password: [masked]

Buttons: OK, Cancel

- 7 For JMS notifications, enter the following information:
 - A In the **JMS Server Host Name** box, enter the fully qualified name of the host where the topic's JMS IQ Manager is deployed.
 - B In the **JMS Server Port** box, enter the number for the port that the JMS IQ Manager is listening on. You can view this number in Enterprise Designer by right-clicking the JMS IQ Manager and clicking **Properties**.

Figure 9 Creating JMS Channels



The 'Define new channel' dialog box contains the following fields:

- Name: JMSChannelA
- Type: JMS (dropdown menu)
- JMS Server Host Name: host1.acme.com
- JMS Server Port: 18007

Buttons: OK, Cancel

- 8 Click **OK**.

After the channel is created, you are ready to create the recipient as described in the [Creating Recipients](#) on page 22.

4.2.2 Creating Recipients

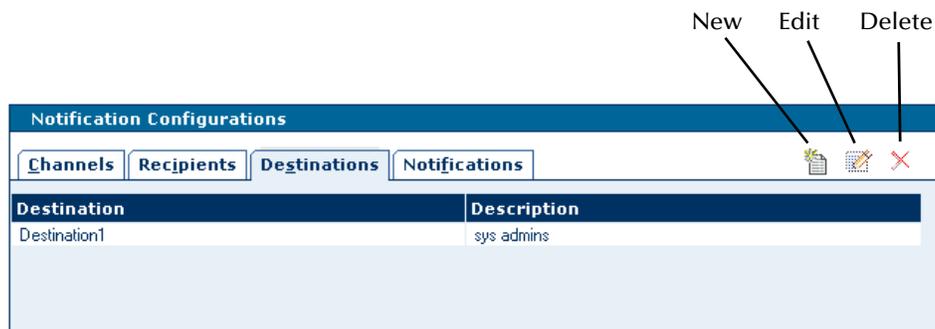
After you create a channel via which the notification is to be sent, create the recipient of the notification. For more information about the recipients for notifications, refer to [About Notifications](#) on page 11.

To filter alerts for SNMP Agent, only one recipient is necessary.

To create recipients

- 1 View the notifications as described in [Viewing Notifications](#) on page 18.
- 2 In the **Notification Configurations** window, click **Recipients**.

Figure 10 Viewing Notification Recipients



- 3 Click **New**. The **Define New Recipient** dialog box appears.
- 4 For e-mail notifications, enter the following information:
 - A In the **Recipient Name** box, enter name of the person receiving the notification.
 - B Click the e-mail channel in the **Channel** list (created in [Creating Channels](#) on page 19).
 - C In the **Recipient Address** box, enter the e-mail address for the person receiving the notification.

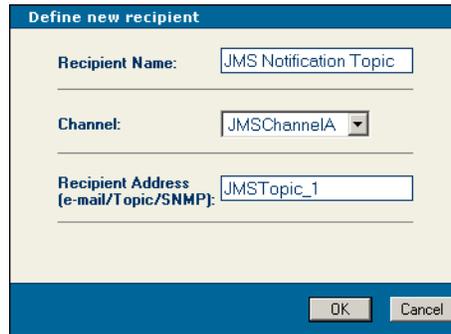
Figure 11 Creating Recipients for E-mail Notifications



- 5 For JMS notifications, enter the following information:
 - A In the **Recipient Name** box, enter a descriptive name for the JMS topic receiving the notification.

- B Click the JMS channel in the **Channel** list (created in [Creating Channels](#) on page 19).
- C In the **Recipient Address** box, enter the name of the JMS topic that will be receiving the notification. The name must match the name used in the Java CAPS Project.

Figure 12 Creating Recipients for JMS Notifications



The screenshot shows a dialog box titled "Define new recipient". It contains three input fields: "Recipient Name" with the text "JMS Notification Topic", "Channel" with a dropdown menu showing "JMSChannelA", and "Recipient Address (e-mail/Topic/SNMP)" with the text "JMSTopic_1". At the bottom right, there are "OK" and "Cancel" buttons.

- 6 For SNMP notifications, enter the following information:
 - A In the **Recipient Name** box, enter a descriptive name for the SNMP management system or SNMP Agent receiving the notification.
 - B Click the SNMP channel in the **Channel** list (created in [Creating Channels](#) on page 19).
 - C In the **Recipient Address** box, enter the text **SNMP**.

Figure 13 Creating Recipients for SNMP Notifications



The screenshot shows a dialog box titled "Define new recipient". It contains three input fields: "Recipient Name" with the text "Exior SNMP Manager", "Channel" with a dropdown menu showing "SNMPChannelA", and "Recipient Address (e-mail/Topic/SNMP)" with the text "SNMP". At the bottom right, there are "OK" and "Cancel" buttons.

- 7 Click **OK**.

After the recipient is created, you are ready to create the notification destination as described in [Creating Destinations](#) on page 24.

4.2.3 Creating Destinations

After you create recipients for a notification, you create destinations. A destination is a grouping of one or more recipients. The grouping of recipients allows you to have a notification sent to multiple recipients over different types of channels. For example, you could configure a notification to be sent as an e-mail to a person, but also send a notification to the SNMP system.

For more information about the recipients for notifications, refer to [About Notifications](#) on page 11.

To filter alerts for SNMP Agent, only one destination is necessary.

To create destinations

- 1 View the notifications as described in [Viewing Notifications](#) on page 18.
- 2 In the **Notification Configurations** window, click **Destinations**.

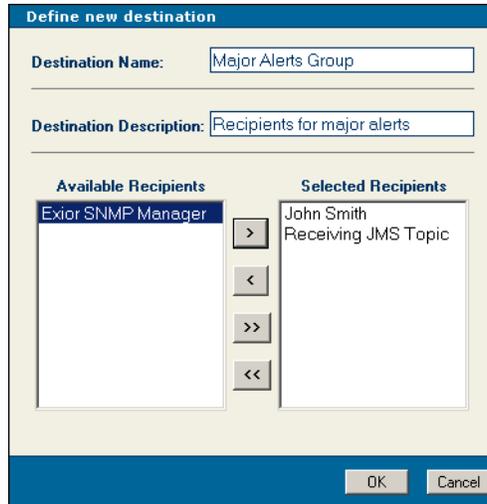
Figure 14 Destinations Tab



- 3 Click **New**. The **Define New Destination** dialog box appears.
- 4 In the **Destination Name** box, enter a name for the destination.
- 5 In the **Destination Description** box, enter a description for the destination.

- 6 Select recipients to be part of this destination group by clicking the recipient and the right arrow. This moves recipients from the **Available Recipients** box to the **Selected Recipients** box.

Figure 15 Creating Destinations



- 7 Click **OK**.

After the destination is created, you are ready to create the notification destination (alert type and severity) as described in [Specifying Notification Definitions](#) on page 26.

4.2.4 Specifying Notification Definitions

After you have created the group of recipients for a notification, you create the invocation. The notification destination defines:

- Notification type
- Alert severity
- Which Project components you want to be monitored
- The location where the alerts are to be sent (destination)

Setting the alert severity is especially useful for CODE-0001 alerts, which includes all alert types. To capture only the most important alerts, define the alert type as CODE-0001, and the severity as fatal, critical, or major.

Each notification types has a predefined severity associated with it. If you select a particular notification type, the severity you select must match or be lower than the type's severity. For example, IS-00001 has a security level of info. In this case, you must set the severity to Info. If you set the severity to fatal, critical, major, minor, or warning, the IS-00001 notification will never be sent.

To avoid notifications not being sent due to a mismatch between the notification type and the severity level, set the severity to info if you specify a particular notification type.

For information about notification types, refer to [About Notification Types](#) on page 12.

To specify notification destinations

- 1 View the notifications as described in [Viewing Notifications](#) on page 18.
- 2 In the **Notification Configurations** window, click **Notifications**.

Figure 16 Viewing Notification Definitions



- 3 Click **New**. The **Notification** dialog box appears.

Figure 17 Specifying Notification Definitions

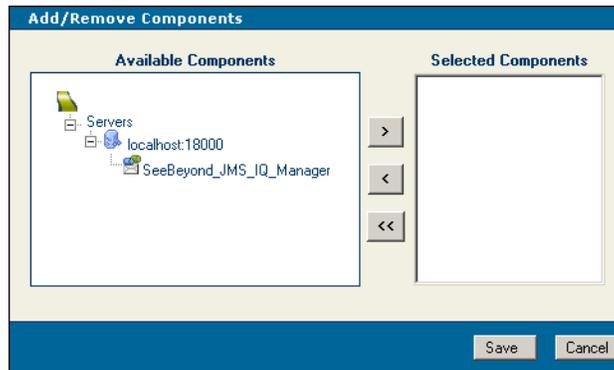
- 4 Specify the notification type as follows:
 - A Click **Select Type**. The **Select Notification Type** dialog box appears.

Figure 18 Selecting the Notification Type

Type	Description
CODE-0001	All types
COL-00001	(COL) - Collaboration running
COL-00002	(COL) - Collaboration stopped
COL-00003	(COL) - Collaboration user-defined alert
DEFAULT-NOTSPECIFIED	(DEFAULT) - Message code is not specified.
ETL-00001	(ETL) - Execution of eTL Collaboration - {collabName} is started. The CollabId is {collabId}.
ETL-00002	(ETL) - Execution of eTL Collaboration - {collabName} is completed. The CollabId is {collabId}.
ETL-00003	(ETL) - Critical error encountered while executing eTL Collaboration - {collabName}. The CollabId is {collabId}. {exception}
ETL-00004	(ETL) - Transformation for Target table {targetTableName} started. The CollabId is {collabId}, Execution Id is {executionId}.
ETL-00005	(ETL) - Transformation for Target table {targetTableName} completed. The CollabId is {collabId}, Execution Id is {executionId}.
ETL-00006	(ETL) - Critical error encountered while executing transformation for Target table {targetTableName}. The CollabId is {collabId}, Execution Id is {executionId}. {exception}
IS-00001	(IS) - Integration Server started

- B Select the desired notification type and click **Save**. You cannot select more than one type.
- 5 In the **Severity** list, select **Fatal**, **Critical**, **Major**, **Minor**, **Warning**, or **Info**. The severity levels are cumulative.
 The severity level must be lower than the severity level assigned to the notification type for alerts to be captured. For a list of severity levels, refer to [About Severity Levels](#) on page 13.
- 6 Verify that **Active** is selected. To disable a notification, clear the check box.
- 7 Under **Components**, click **Add/Remove**. The **Add/Remove Components** dialog box appears.

Figure 19 Selecting Components



- 8 Click the components for which to create notifications by clicking the component and clicking the right arrow to move them under **Selected Components**. Selecting a component selects the subcomponents for that component.
- 9 Click **Save**.
- 10 Under **Destinations**, click **Add/Remove**. The **Add/Remove Destinations** dialog box appears.

Figure 20 Selecting Destinations



- 11 Click the destinations to which notifications are to be sent by clicking the location and clicking the right arrow to move them under **Selected Destinations**.
- 12 Click **Save**.
- 13 For e-mail notifications only, enter the subject line to appear as the e-mail subject in the **Subject** field. Double-byte characters are not supported.
- 14 In the **Comment** field, enter a comment to be included in the notification. For the e-mail channel, double-byte characters are not supported.
- 15 Click **OK**.
- 16 For e-mail notifications, change the sender's e-mail address. The default value of the sender's e-mail address is `alertagent@sun.com`. Note that this not a valid e-mail address. To change the e-mail address, do the following:

- A Open the **alertagent.properties** file in the *JavaCAPS/emanager/server/monitor/config* folder, where *JavaCAPS* is where eGate is installed.
- B Change the value of the **senderEmailAddress** property. For example:

```
senderEmailAddress=myname@acme.com
```

4.3 Changing Notifications

This procedure describes how to edit channels, recipients, destinations, and notifications.

To change notifications

- 1 View the notifications as described in [Viewing Notifications](#) on page 18.
- 2 In the **Notification Configurations** window, click on of the following:
 - ♦ **Channels** to change the channel for a notification.
 - ♦ **Recipients** to change the recipient for a notification
 - ♦ **Destination** to change the add or delete recipients in a destination group
 - ♦ **Notification** to change the notification definition
- 3 Select an item and click **Edit**.
- 4 Change the information as necessary. Refer to [Creating Notifications](#) on page 19 for details.

4.4 Disabling Notifications

The procedure below describes how to disable a notification.

Note: *Deleting a notification that uses an SNMP channel causes SNMP Agent to no longer receive alerts.*

To disable notifications

- 1 View the notifications as described in [Viewing Notifications](#) on page 18.
- 2 In the **Notification Configurations** window, click **Notifications**.
- 3 Click the notification to be disabled and click **Edit**. The **Notification Definition** dialog box appears.

Figure 21 Disabling Notifications

The screenshot shows a dialog box titled "Define new notification". It has a blue header bar. Below the header, there are several sections: "Type:" with a "Select Type..." button and an empty text box; "Severity:" with a dropdown menu set to "Info" and a checked "Active" checkbox; "Components:" with an "Add/Remove..." button and an empty text box; "Destinations:" with an "Add/Remove..." button and an empty text box; "Subject:" with an empty text box; and "Comment:" with an empty text box. At the bottom right, there are "OK" and "Cancel" buttons.

- 4 Deselect **Active**.
- 5 Click **OK**.

4.5 Deleting Notification Components

This section describes how to delete channels, recipients, destinations, and notifications.

To delete notification components

- 1 In the **Notification Configurations** window, do one of the following:
 - ♦ Click **Channels** to delete a channel
 - ♦ Click **Recipients** to delete a recipient
 - ♦ Click **Destinations** to delete a destination
 - ♦ Click **Notification** to delete a notification definition
- 2 Click the **Delete** icon.

4.6 Testing Notifications

Now that you have created a notification, the Alert Agent starts checking for the specified conditions (assuming that the notification is enabled). When the conditions occur, a notification similar to the one shown below is sent to the recipients.

You might want to verify that the notification is working correctly. For example, assume that you created an e-mail notification that is triggered when the Logical Host

stops. To test this situation, stop the Logical Host and confirm that the recipients receive a notification.

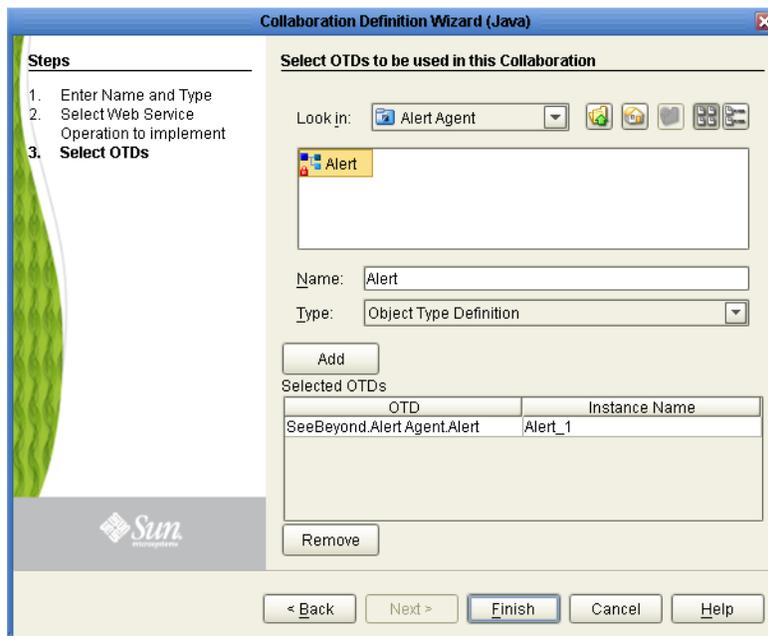
4.7 Configuring Collaborations for JMS Notifications

For JMS notifications, you must define the business logic for the alerts in Enterprise Designer. The procedure below describes how to add the alert OTD to a Collaboration. You then use this OTD to parse and manipulate the alert.

To configure Collaborations for JMS notifications

- 1 In the Explorer tab of Enterprise Designer, right-click the Project in which you want to add alert notifications, click **New**, and click **Collaboration Definition**.
- 2 Enter the name of the Collaboration and click **Next**.
- 3 Select a web service operation and click **Next**.
- 4 Double-click **Sun SeeBeyond, Alert Agent, and Alert**. This adds the Alert OTD as shown below.

Figure 22 Adding the Alert OTD to Collaborations



- 5 Click **Finish**. The Collaboration Editor appears. The Alert OTD is located in the Business Rules Designer area.
- 6 Expand the Alert OTD to display the fields.

Figure 23 Collaboration Editor (Java) - Alert OTD Fields



Before you can manipulate the data in the alert, you must unmarshal the data.

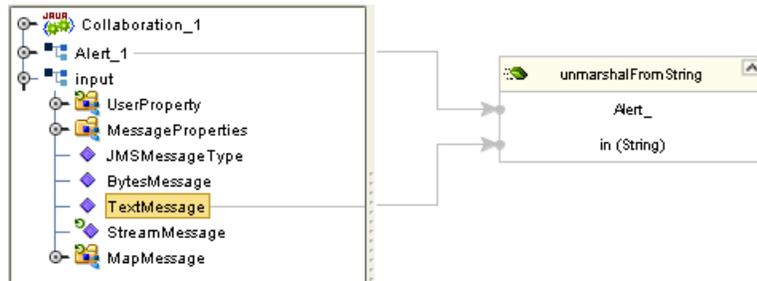
- 7 Right-click the Alert OTD instance and choose **Select method to call**. A list of methods appears.

Figure 24 Alert OTD Methods



- 8 Double-click **unmarshalFromString()**. The **unmarshalFromString** box appears. Note that the Alert OTD instance is automatically linked to the box.
- 9 Expand the input instance and drag the appropriate field to **in (String)** in the **unmarshalFromString** box. Typically, you use the **TextMessage** field of the JMS OTD.

Figure 25 Input to unmarshalFromString

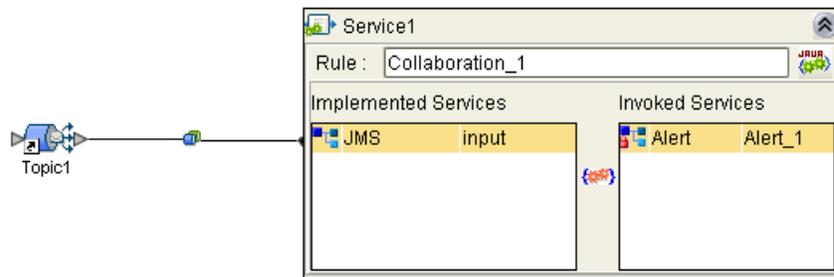


You can now create business rules that manipulate the data.

- 10 When finished, call the Alert OTD's **marshalToString()** method to serialize the data.

Figure 26 shows a Connectivity Map in which a Service contains the Collaboration Definition that receives the alert from a JMS topic.

Figure 26 Connectivity Map - JMS Topic and Service



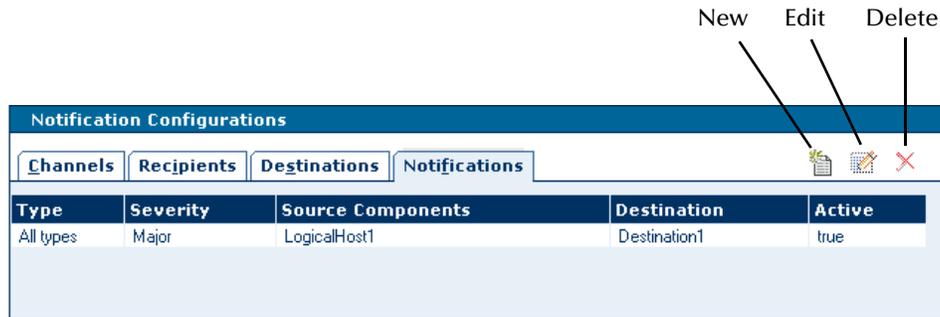
4.8 Adding Notification Types for User-Defined Alerts

As described in [About Notifications](#) on page 11, you can create custom alerts, called user-defined alerts. To create notifications for these alerts, you can create custom notification types to add user-defined alerts to the list of notification types.

To add notification types for user-defined alerts

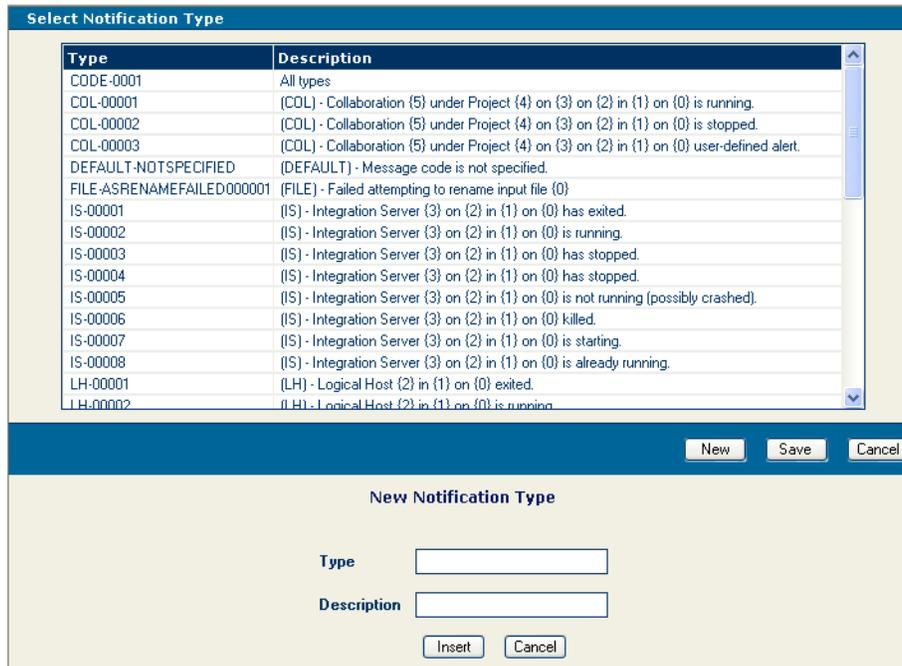
- 1 View the notifications as described in [Viewing Notifications](#) on page 18.
- 2 In the **Notification Configurations** window, click **Notifications**.

Figure 27 Viewing Notification Definitions



- 3 Click **New** or click a notification and click **Edit**. The **Notification** dialog box appears.
- 4 In the **Select Notification Type** dialog box, click **New**. The dialog box expands to include a **New Notification Type** area.

Figure 28 Creating Custom Notification Types



- 5 In the **Type** box, enter the alert code (for example, MY-00001).
- 6 In the **Description** box, enter a description of the alert.
- 7 Click **Insert**. This adds the type and description to the list.

4.9 Starting and Stopping Alert Agent

The procedure below describes how to start, stop, or undeploy Alert Agent.

To stop, start, or undeploy the Alert Agent

- 1 In the Explorer panel, click the **Configuration** icon.
- 2 Click the **Web Applications Manager** tab.
- 3 Locate the row called **/alertagent**.
- 4 To stop the Alert Agent, click **Stop** under **Available Actions**.
- 5 To start the Alert Agent, click **Start**.
- 6 To undeploy the Alert Agent, click **Undeploy**.

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