

Sun StorageTek[™] SAS RAID HBA Installation Guide

Eight-Port, External HBA Model SG-XPCIESAS-R-EXT-Z

Sun Microsystems, Inc. www.sun.com

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Preface

This installation guide explains how to install the eight-port, external Sun StorageTek[™] SAS RAID HBA (referred to in this document as Sun StorageTek SAS RAID External HBA). It also describes how to install the driver, and provides a basic overview of Serial Attached SCSI (SAS) and Redundant Array of Independent Disk (RAID) technology.

Before You Read This Document

Familiarize yourself with computer hardware, data storage, RAID technology, and the input/output (I/O) technology—SAS, or Serial ATA (SATA)—used by the HBA.

Also, familiarize yourself with Direct-Attached Storage (DAS) or Network-Attached Storage (NAS)—whichever is appropriate for your storage space—and Storage Area Network (SAN) concepts and technology.

Using UNIX Commands

This document might not contain information about basic UNIX[®] commands and procedures such as shutting down the system, booting the system, and configuring devices. Refer to the following for this information:

- Software documentation that you received with your system
- SolarisTM Operating System documentation, which is at:

http://docs.sun.com

Related Documentation

The following table lists the documentation for this product. The online documentation is available at:

http://docs.sun.com/app/docs/prod/stortek.raid.hba#hic

Application	Title	Part Number	Format	Location
Command- line interface	Uniform Command-Line Interface User's Guide	820-2145- <i>nn</i>	PDF HTML	CD, Online
RAID Management	Sun StorageTek RAID Manager Software User's Guide	820-1177-nn	PDF HTML	CD, Online
RAID Management	Sun StorageTek RAID Manager Software Release Notes	820-2755-nn	PDF HTML	CD, Online

Documentation, Drivers, Support, and Training

Sun Function	URL
Documentation	http://www.sun.com/documentation/
Drivers (not including Solaris)	http://support.intel.com/support/go/sunraid.htm
Support	http://www.sun.com/support/
Training	http://www.sun.com/training/

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Sun StorageTek[™] SAS RAID HBA Installation Guide Eight-Port, External HBA, part number 820-1260-15

CHAPTER

HBA Overview

This chapter provides an overview of the eight-port, external Sun StorageTek SAS RAID HBA (referred to in this document as Sun StorageTek SAS RAID External HBA), which uses Adaptec® technology. The chapter describes the various operating systems, host platforms, and infrastructure configurations that support the HBA.

The chapter contains the following sections:

- "Kit Contents" on page 1
- "HBA Features" on page 2
- "Operating System and Technology Requirements" on page 5
- "System Interoperability" on page 6

Kit Contents

- Sun StorageTek SAS RAID External HBA
- Full-height bracket
- Battery backup (BBU) module and installation hardware
- Sun StorageTek RAID Driver CD
- Sun StorageTek RAID Manager CD (which contains the HBA documentation)
- Live CD

Note – If a CD listed in this section is not included in the ship kit, you can obtain the contents of the CD at:

http://support.intel.com/support/go/sunraid.htm

HBA Features

The external Sun StorageTek SAS RAID HBA (SG-XPCIESAS-R-EXT-Z) has the following features:

Note – These features are supported by some operating systems but not others. For more information, refer to the *Sun StorageTek RAID Manager Software User's Guide* or online Help.

- Flash ROM to update the HBA firmware and BIOS using the BIOS Configuration Utility or the Sun StorageTek RAID Manager graphical user interface (GUI) (see the Sun StorageTek RAID Manager Software User's Guide)
- Disk drive hot-swapping (See the HDD hot-plug guidelines in "Understanding Hot-Plug Limitations and Conditions Within the BIOS RAID Configuration Utility" on page 46)
- Event logging and broadcasting including email and SNMP messages
- The Sun StorageTek RAID Manager GUI, a BIOS-based utility, and a commandline interface for creating and managing RAID arrays
- Support for disk drive enclosures with SES2 enclosure management hardware
- A battery backup module

Array-Level Features

Note – These features are supported by some operating systems but not others. For more information, refer to the *Sun StorageTek RAID Manager Software User's Guide* or online Help.

- Support for RAID levels 0, 1, 1E, 10, 5, 5EE, 50, 6, 60, simple volume, spanned volume, and RAID volume
- Support for hot-spares (global and dedicated)
- Support for automatic failover, so arrays are automatically rebuilt when a failed disk drive is replaced (applies to redundant arrays in SES2- or SAF-TE-enabled disk drive enclosures *only*)
- Optimized disk utilization, which ensures that the full capacity of all disk drives can be used, even if the disk drives vary in size
- Online capacity expansion, so you can increase the capacity of an array without recreating it

• Support for array migration from one RAID level to another

Advanced Data Protection Suite

- **Copyback Hot-Spare**—You can use this feature to move data from a hot-spare back to its original location after a failed disk drive is replaced.
- Striped Mirror (RAID 1E)—A RAID 1 Enhanced array is similar to a RAID 1 array except that data is both mirrored *and* striped, and more disk drives can be included.
- Hot Space (RAID 5EE)—A RAID 5EE array is similar to a RAID 5 array except that it includes a distributed spare and must be built from a minimum of four disk drives.
- **Dual Drive Failure Protection (RAID 6)**—A RAID 6 array is similar to a RAID 5 array except that it includes two independent sets of parity data instead of one.
- Dual Drive Failure Protection (RAID 60)—A RAID 60 array is similar to a RAID 50 array except that it includes four independent sets of parity data instead of two.

Component Layout

The Sun StorageTek SAS RAID External HBA is a SAS RAID HBA with these features.





 TABLE 1-1
 Sun StorageTek SAS RAID External HBA Features

Feature	Specification
Form Factor	Low-profile MD2
Bus compatibility	PCIe
PCIe bus width	x8
PCIe bus speed	2.5 Gb/s
PHYs	8
Standard cache	256 MB DDR2
Connectors, external	Two mini-SAS x4 (SFF-8088)
RAID levels	0, 1, 1E, 10, 5, 5EE, 50, 6, 60, JBOD
Maximum number of volumes	24
Simple Volume	
Disk Drives	SATA, SATA II, SAS
Maximum number of disk drives	8 (or up to 100 with expanders)
Hot-spares	

Feature (Continued)	Specification (Continued)
Enclosure Support	I2C and SGPIO (Serial General Purpose Output)
Automatic Failover	
Onboard speaker	
Audible alarm	
Battery Backup Module	ABM-800

 TABLE 1-1
 Sun StorageTek SAS RAID External HBA Features

Operating System and Technology Requirements

This HBA supports, at a minimum, the following operating system and technology versions.

Operating System/Technology	Supported Versions (minimum)
Solaris 10 OS for the x64 and x86 (32-bit and 64- bit) platforms	 Solaris 10 10/08 (s10u6) Solaris 10 5/08 (s10u5) Solaris 10 8/07 (s10u4)
Solaris 10 OS for the SPARC (64-bit) platform	Solaris 10 10/08 (s10u6)
Linux OS	 RHEL 5 Server, 32-bit and 64-bit RHEL 5 Advanced Platform, 32-bit and 64-bit Red Hat Enterprise Linux (RHEL) 4 ES, 32-bit and 64-bit RHEL 4 AS Update 5, 32-bit and 64-bit

 TABLE 1-2
 Supported Operating System Versions

Operating System/Technology	Supported Versions (minimum)
	SUSE Linux Enterprise Server (SLES) 10SUSE Linux Enterprise Server (SLES) 9, SP4
VMware® Technology	ESX Server version 3.0.2, Update 1 (driver support only; storage management must be done through the command-line interface and BIOS utility. For more information, see the <i>Uniform Command-Line</i> <i>Interface User's Guide</i> at: http://docs.sun.com/app/docs/prod/stortek.raid.hba#h ic
Microsoft Windows OS	 Windows Server 2008 Enterprise Edition, 32-bit or 64-bit Windows Server 2008 Standard Edition, 32-bit or 64-bit Windows Server 2003 Enterprise Edition, 32-bit or 64-bit Windows Server 2003 Standard Edition, 32-bit or 64-bit

 TABLE 1-2
 Supported Operating System Versions (Continued)

Note – For up-to-date operating system version support, visit http://support.intel.com/support/go/sunraid.htm.

System Interoperability

This section provides information about selected platforms and storage systems that are compatible with the HBA. This section contains the following subsections:

- "Host Platform Support" on page 6
- "Server Support" on page 7
- "Storage System Support" on page 7
- "Software Support" on page 8

Host Platform Support

The HBA is supported by the following platforms:

- 1 GB of RAM, at minimum
- Available compatible PCI-Express x8 slot
- 100 MB of free disk drive space

Server Support

TABLE 1-1 lists the servers that the HBA supports.

TABLE 1-1	Supported	Servers
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Server	Supported OS/Technology
SPARC Servers	
Sun Fire TM V445 server	Solaris
Sun Fire V215 and V245 servers	Solaris
Sun Fire T1000 and T2000 servers	Solaris
Sun SPARC Enterprise M3000 server	Solaris
Sun SPARC Enterprise M4000/M5000 FF1,FF2	Solaris
Sun SPARC Enterprise M8000/M9000 servers 32- bit, 64-bit	Solaris
Sun SPARC Enterprise T5120 and T5220 servers	Solaris
Sun SPARC Enterprise T5140 and T5240 servers	Solaris
Sun SPARC Enterprise T5440 server	Solaris
Sun Ultra U45 server	Solaris
x64 Servers	
Sun Fire X2100 M2 server	Solaris, Linux, VMware, and Windows
Sun Fire X2200 M2 server	Solaris, Linux, VMware, and Windows
Sun Fire X2250 server	Solaris, Linux, VMware, and Windows
Sun Fire X4150 server	Solaris, Linux, VMware, and Windows
Sun Fire X4240 server	Solaris, Linux, VMware, and Windows
Sun Fire X4250 server	Solaris, Linux, VMware, and Windows
Sun Fire X4450 server	Solaris, Linux, VMware, and Windows
Sun Fire X4540 server	Solaris, Linux, VMware, and Windows
Sun Fire X4600 and X4600 M2 servers	Solaris, Linux, VMware, and Windows
Sun Fire X4100 M2 and X4200 M2 servers	Solaris, Linux, VMware, and Windows

Storage System Support

The HBA supports the following storage systems:

Sun Storage J4200

- Sun Storage J4400
- Sun Storage J4500

Software Support

TABLE 1-3 lists the software applications that are supported by this HBA.

TABLE 1-3	Software	Support
-----------	----------	---------

Software	Supported OS
VERITAS Software Foundation 5.0	Solaris
Sun StorEdge Enterprise Backup Software 6.0B/7.0/7.1	Solaris, Linux, and Windows
VERITAS NetBackup 6.0	Solaris, Linux, and Windows
ZFS	Solaris, Linux, and Windows

Hardware Installation and Removal

This chapter explains how to install and remove the Sun StorageTek SAS RAID External HBA, and how to connect external disk drive enclosures.

The chapter contains the following sections:

- "Observing ESD and Handling Precautions" on page 9
- "To Prepare for Hardware Installation" on page 10
- "To Install the Battery Backup Module" on page 12
- "To Install the HBA" on page 15
- "Connecting Disk Drive Enclosures" on page 16
- "Testing the HBA Installation" on page 17
- "Removing the Hardware" on page 22

Observing ESD and Handling Precautions



Caution – Damage to the HBA can occur as the result of careless handling or electrostatic discharge (ESD). Always handle the HBA with care to avoid damage to electrostatic sensitive components.

To minimize the possibility of ESD-related damage, use both a workstation antistatic mat and an ESD wrist strap. You can get an ESD wrist strap from any reputable electronics store or from Sun as part number #250-1007. Observe the following precautions to avoid ESD-related problems:

Leave the HBA in its antistatic bag until you are ready to install it in the system.

- Always use a properly fitted and grounded wrist strap or other suitable ESD protection when handling the HBA and observe proper ESD grounding techniques.
- Hold the HBA by the edge of the PCB, not the connectors.
- Place the HBA on a properly grounded antistatic work surface pad when it is out of its protective antistatic bag.

Preparing for Hardware Installation

▼ To Prepare for Hardware Installation

- 1. Read "Safety Agency Compliance Statements" on page 99.
- 2. Familiarize yourself with the physical features of the Sun StorageTek SAS RAID External HBA and the RAID levels that it supports.

See "Component Layout" on page 3.

3. Ensure you have a supported external disk drive enclosure (see "Storage System Support" on page 7) with the right quantity of disk drives for the RAID level you want to use for the arrays (see "Selecting the Best RAID Level" on page 83).

All the disk drives must have the same performance level. You can use differentsized disk drives in the array, but the array will be limited to the capacity of the smallest and slowest disk drive.

For more information, refer to the *Sun StorageTek RAID Manager Software User's Guide* or online Help.

The Sun StorageTek SAS RAID External HBA supports both SAS and SATA disk drives.

4. Ensure that you have the proper cables for the HBA and external disk drive enclosure.

You will need at least one SAS cable that has a x4 SFF-8088 connector on the host end that will connect to the HBA (the connector on the target end depends on the connection requirement of the hard disk drive enclosure). Use only Sun-provided SAS cables (provided with your Sun system at time of purchase). For more information or to purchase cables for your Sun system, visit the Sun web site at http://www.sun.com. Cable connectors are keyed so that you cannot insert them incorrectly. FIGURE 2-1 External SAS Cable (SFF-8088 Connector) Used to Connect to an External Hard Disk Drive Enclosure



5. If you are installing the HBA into a full-height computer chassis, replace the original low-profile bracket with the full-height bracket included in the HBA ship kit.



Caution – Handle the HBA by its bracket or edges only.

Installation Task Map

The following procedure describes the tasks to perform in order to install the HBA on an existing operating system (OS):

1. Install the battery backup module (BBU).

See "Installing the Battery Backup Module" on page 12.

2. If you are installing on an x64 system, skip to the next step. If you are installing on a SPARC system, use the Open Boot Prompt (OBP) to make note of the current devices on the system.

See "Verifying the Current Devices on a SPARC System" on page 14.

3. Install and connect the HBA and disk drives.

See "Installing the HBA" on page 15.

4. Install the HBA driver.

See "Installing the Driver on an Existing Operating System" on page 25.

5. Install the Sun StorageTek RAID Manager GUI and begin to manage data storage.

Use the Sun StorageTek RAID Manager CD provided in the HBA ship kit to install the Sun StorageTek RAID Manager software. For information about installing and using the software, see the *Sun StorageTek RAID Manager Software User's Guide*. For the latest version of the software, go to: http://support.intel.com/support/go/sunraid.htm.

Installing the Battery Backup Module

Tools required:

- Small Phillips head screw driver to tighten the screws
- (Suggested) Small needle nose pliers or tweezers
- ESD wrist strap

▼ To Install the Battery Backup Module

1. Attach an ESD wrist strap.

See "Observing ESD and Handling Precautions" on page 9.

- 2. Lay the top square piece of packing foam from the ship kit on your work surface, smooth side up.
- 3. Take the HBA out of the antistatic bag and set it on the packing foam with the heat sink facing up.
- 4. Slightly lift the HBA, and from underneath it, insert three plastic screws from the BBU kit through the following three mounting holes in the HBA:
 - The bottom two holes. These are about 1 inch and 3 inches from the right edge of the HBA.
 - The top right hole. This is about 1 inch from the right edge of the HBA.

FIGURE 2-2 Installing the BBU



5. Place a spacer over each screw.

The BBU connector on the HBA is between the two screw holes closest to the right edge of the HBA.

- **6.** Line up the BBU connector on the BBU module with the connector on the HBA. The screws you inserted will line up with matching holes in the BBU.
- 7. Gently press down on the right edge of the BBU module until the connectors click into place.



Caution – DO NOT force the connection. If a gentle push does not mate the connectors, realign the components and try again.

- 8. Obtain the three nuts from the BBU kit, and for each nut, do the following:
 - a. Place the nut onto the screw and hold the nut in place.

- b. With the Phillips head screw driver, reach underneath the HBA and, while holding the nut in place with your other hand (or with needle nose pliers or tweezers), screw the plastic screw into the nut.
- c. Repeat Step a Step b for the remaining nuts.

Note – If you are unable to place a nut onto the screw that is close to the heat sink, use a small pair of needle nose pliers or tweezers.



Caution – Do not over-tighten the nuts.

Verifying the Current Devices on a SPARC System

If you are installing on a non-SPARC system, skip to "Installing the HBA" on page 15.



1. Enter the Open Boot Prompt (OBP) and use the show-disks command to list the current devices.

```
{0} ok show-disks
a) /pci@0/pci@0/pci@2/scsi@0/disk
b) /pci@0/pci@0/pci@1/pci@0/pci@1/pci@0/usb@0,2/storage@2/disk
q) NO SELECTION
Enter Selection, q to quit: q
{0} ok
```

Note – Device paths might vary from this example, depending on the SPARC system you are using and into which PCI-E slot the card is plugged.

2. Take note of the devices.

This will help you determine which device is the HBA after you install the HBA.

Installing the HBA

Note – For the Sun SPARC Enterprise T5120, T5220, T5140, and T5240 servers, contact Sun support to install the HBA.

▼ To Install the HBA

- 1. Turn off the computer and disconnect the power cord.
- 2. Open the cabinet, following the manufacturer instructions.
- 3. Select an available x8 PCI-Express expansion slot that is compatible with the HBA and remove the slot cover as shown in FIGURE 2-3.



Caution – Touch a grounded metal object before handling the HBA.

Note – FIGURE 2-3 may differ slightly from the Sun StorageTek SAS RAID External HBA and computer system hardware.

FIGURE 2-3 Remove Slot Cover from Expansion Slot



4. As shown in FIGURE 2-4, insert the HBA into the PCI-Express expansion slot and press down gently but firmly until it clicks into place.

When installed properly, the HBA will appear level with the expansion slot.

FIGURE 2-4 Installing the Sun StorageTek SAS RAID External HBA



- 5. Secure the bracket in the x8 PCI Express slot, using the retention device (for instance, a screw or lever) supplied with the computer.
- 6. Connect the disk activity LED cable of the computer to the LED connector on the HBA.

Ensure that the positive lead of the LED cable (usually a red wire or a wire marked with a red stripe) is attached to pin 1.

7. Close the computer cabinet, reattach the power cord, then continue with "Connecting Disk Drive Enclosures" on page 16.

Connecting Disk Drive Enclosures

Use high-quality cables to connect the Sun StorageTek SAS RAID External HBA to the external disk drive enclosures. Use only Sun-supplied cables. For more information or to purchase cables, visit the Sun web site at http://www.sun.com.



- **1.** Install the SAS or SATA disk drives into the external disk drive enclosure, following the instructions in the enclosure documentation.
- 2. Use external SAS cables (FIGURE 2-1) to attach the HBA to the external disk drive enclosure.

Testing the HBA Installation

This section contains the following subsections:

- "To Test the HBA Installation on a SPARC System" on page 17
- "To Test the HBA Installation on an x64 System" on page 20

▼ To Test the HBA Installation on a SPARC System

- 1. Power-up the computer and storage systems.
 - a. Ensure that all hard disk drives are securely installed.
 - b. Connect all power cords securely and plug them into the proper power sources.
 - c. Power-on the disk drive enclosure, and verify that all available HDD status indicators are normal for the storage enclosure(s) that they are in.
 - d. Power-on the computer system.
- 2. Enter the Open Boot Prompt (OBP) and use the show-disks command to list the current devices.

In the following example, the HBA is the first device that is listed.

```
{0} ok show-disks
a) /pci@0/pci@8/pci@0/pci@8/scsi@0/disk
b) /pci@0/pci@0/pci@2/scsi@0/disk
c) /pci@0/pci@0/pci@1/pci@0/usb@0,2/storage@2/disk
q) NO SELECTION
Enter Selection, q to quit: Chassis | critical: V_VCORE at /SYS/MB has
exceeded high warning threshold.
valid choice: a...c, q to quit q
```

Note – Device paths might vary from this example, depending on which SPARC system you are using and into which PCI-E slot the card is plugged.

3. Use the select command to select the device node for the HBA and follow the on-screen instructions by pressing Enter when prompted.

Note – When you run this command, omit /disk from the HBA device path, as shown in the following example.

```
{0} ok select /pci@0/pci@0/pci@8/pci@0/pci@8/scsi@0
Waiting for AAC Controller to start: . . . . . . Started
Config Changes:
1 ->One or more device either moved or removed
or not responding or added
Press <ENTER> to accept current config changes - with in 30 seconds
(Default - Ignore changes and check the setup)
```

<ENTER> Pressed. Current Config is accepted

4. To display the firmware version on the HBA, use the show-version command.

{0} ok show-version
AAC Kernel Version: 15815
{0} ok
5. To display additional configuration information, list the device properties by using the .properties command.

```
{0} ok .properties
firmware-version 15815
assigned-addresses 820f0010 00000000 00e00000 00000000 00200000
820f0030 0000000 00d00000 0000000 00080000
compatible pciex9005,285.108e.286.9
pciex9005,285.108e.286
pciex9005,285.9
pciex9005,285
pciexclass,010400
pciexclass,0104
model AAC,285
030f0010 0000000 0000000 0000000 00200000
version 0.00.01
wide 00000010
device_type scsi-2
name scsi
fcode-rom-offset 0000fe00
port-type PCIE-Endpoint
interrupts 0000001
cache-line-size 00000010
class-code 00010400
subsystem-id 00000286
subsystem-vendor-id 0000108e
revision-id 00000009
device-id 00000285
vendor-id 00009005
{0} ok
```

6. Return to the root node by using the unselect-dev command.

{0} ok unselect-dev

Note – At this point, there are no volumes created and the output from a probescsi-all command will not display any drives.

If no errors or issues were discovered, continue to "Next Steps" on page 22 to complete the installation process. If any issues were discovered, correct them and retest the HBA before continuing.



1. Power-up the computer and storage systems:

- a. Ensure that all hard disk drives are securely installed.
- b. Connect all power cords securely and plug them into the proper power sources.
- c. If applicable, power-on the disk drive enclosure, and verify that all available HDD status indicators are normal for the storage enclosure(s) that they are in.
- d. Power-on the computer system.
- 2. Enter the BIOS RAID Configuration Utility (RCU) by doing the following:
 - a. During POST, press Ctrl + A when prompted.
 - b. As the computer continues its startup sequence, review the boot messages to determine the firmware version on the HBA.

Boot messages, similar to those shown in the following example, are displayed that indicate the firmware version (in this example, the FW build is 15815).

```
Adaptec RAID BIOS V5.3-0 [Build 15815]

(c) 1998-2008 Adaptec, Inc. All Rights Reserved

<<<Press <Ctrl><A> for Adaptec RAID

Adaptec RAID Configuration Utility will be invoked after initialization.

Booting the Controller Kernel....Controller started

Controller #00: Sun STK RAID EXT at PCI Slot:02, Bus:04, Dev:00, Func:00

Waiting for Controller to Start...Controller started

Controller monitor V5.3-0[15815], Controller kernel V5.3-0[15815]

Battery Backup Unit Present

Controller POST operation successful

Controller Memory Size: 256 MB

Controller Serial Number: 00721EC0006

Controller WWN: 5000E0CE21907000

No Logical Drives Found
```

- c. When the utility starts, review the list of HBAs installed on the computer.
- d. If more than one HBA is listed, select the one you wish to test and press Enter.
- 3. Enter the Array Configuration Utility (ACU) by highlighting Array Configuration Utility and then pressing Enter.

You might see a screen indicating Configuration Change. This is normal for a newly installed HBA and targets.

- 4. Press Enter as prompted.
- 5. Verify that all attached HDDs are detected by the HBA:
 - a. At the Main Menu, highlight Initialize Drives and press Enter.
 - b. In the Select drives for initialization column, verify that all attached HDDs are displayed.
 - c. Select drives to initialize them for verification.

You can initialize all of the drives now or wait until you are ready to create arrays.

- 6. Verify that all HDDs are available for array creation:
 - a. Return to the Main Menu page, highlight Create Array, and press Enter.
 - b. In the Select drives to create Array column, verify that all the attached HDDs are available for array creation.
 - c. Highlight a couple of drives and press the space bar.

Verify that the drives are moved into the right column in preparation for array creation.

7. Press Esc and exit.

You will create arrays later.

- 8. Test the alarm for the HBA by doing the following:
 - a. Press Esc until you reach the controller Options menu.
 - b. Highlight Serial Select and press Enter.
 - c. Highlight Controller Configuration and press Enter.
 - d. Highlight Alarm Control... and press Enter.
 - e. Highlight Test and press Enter.

Verify a 3-second audible alarm.

- 9. Verify that all target devices are present by doing the following:
 - a. Press Esc until you reach the controller Options menu.
 - b. Highlight Disk Utilities and press Enter.

You will see an indication that the HBA is scanning SAS devices.

c. After the scanning completes, verify that all attached target devices are displayed, including HDDs and any enclosure management devices, if appropriate for your storage configuration.

d. Press Esc to exit.

If any issues were discovered, correct them and retest the HBA before continuing.

Next Steps

To complete the installation, continue with "Installing the Driver on an Existing Operating System" on page 25.

Removing the Hardware

The following instructions describe the tasks required to remove the HBA. If you need to replace a failed HBA, remove the hardware, as described in this section, and see "Best Practices For Replacing an HBA" on page 70.



Caution – Never remove the HBA when an attached array is in the process of rebuilding a logical drive from a 'Degraded' state.

To Prepare the HBA for Removal

- 1. If the computer is running the OS, halt all I/O activity to the HBA.
- 2. Complete all transactions being done by the HBA such as migrations, rebuilds, verifications, and so on.
- 3. Properly log out of the OS and shut down the computer.
- 4. Unplug the computer.
- 5. Power-down the external disk drive enclosure for the HBA.
- 6. Disconnect the SAS cable(s) from the HBA.

▼ To Remove the HBA

- 1. Remove the retention mechanism (screw, clip, and so on) that is securing the HBA bracket to the chassis.
- 2. Hold the upper portion of the bracket with one hand and the rear of the HBA with the other hand.
- 3. Pull straight up until the HBA clears the PCI Express expansion slot.
- 4. Lift the HBA from the computer chassis.

Installing the Driver on an Existing Operating System

This chapter describes how to install the HBA driver on an existing operatin system.

The chapter contains the following sections:

- "Preparing to Install the HBA Driver" on page 25
- "Installing the Driver on an Existing OS" on page 26

Preparing to Install the HBA Driver

Before you begin, prepare to install the driver by doing the following.

1. Install and connect the HBA and disk drives.

See "Hardware Installation and Removal" on page 9.

Note – For up-to-date operating system version support, visit http://support.intel.com/support/go/sunraid.htm.

2. Obtain the driver CD from the HBA ship kit or obtain the latest version of the driver at http://support.intel.com/support/go/sunraid.htm.

Installing the Driver on an Existing OS

The driver can be installed on various operating systems. This section contains the following subsections:

- "To Install the Driver on the Windows OS" on page 26
- "To Install the Driver on the Red Hat or SUSE Linux OS" on page 26
- "To Install the Driver on the Solaris OS on an x64 System" on page 27
- "To Install the Driver on the Solaris OS on a SPARC System" on page 27
- "To Install the Driver on VMware Technology" on page 28

▼ To Install the Driver on the Windows OS

1. Start or restart Windows.

The Found New Hardware Wizard opens and searches for the driver.

- 2. Insert the driver CD.
- 3. Select the source, and click Next.
- 4. Click Next, and click Next again.
- 5. Follow the on-screen instructions to complete the driver installation.
- 6. Remove the driver CD and restart the computer.
- 7. To configure and manage the hard disks, see the Sun StorageTek RAID Manager Software User's Guide at: http://docs.sun.com/app/docs/prod/stortek.raid.hba#hic

▼ To Install the Driver on the Red Hat or SUSE Linux OS

Note – The driver required by this HBA is provided with the RHEL 5 and SUSE 10 operating systems. The RHEL 5 and SUSE 10 operating systems require nothing from the user. You do not need to perform the procedure in this section.

1. Insert the driver CD.

2. Mount the CD.

For example, to insert and mount a CD:

Red Hat: mount /dev/cdrom /mnt/cdrom SUSE: mount /dev/cdrom /media/cdrom

3. Install the module RPM:

rpm -Uvh mount-point/xxx/yyy.rpm

Where *mount-point* is the specific mount point on the Linux system, *xxx* is the driver path, and *yyy.rpm* is the rpm file.

- 4. Reboot the computer to ensure the driver loaded correctly.
- 5. Run fdisk, mkfs, and create mount points for any new disk drives.
- 6. To configure and manage the hard disks, see the Sun StorageTek RAID Manager Software User's Guide at:

http://docs.sun.com/app/docs/prod/stortek.raid.hba#hic

▼ To Install the Driver on the Solaris OS on an x64 System

This HBA supports, at a minimum, the Solaris 10 8/07 (s10u4) OS on an x64-based system. The Solaris 10 8/07 OS requires nothing from the user. However, install the latest patches from the http://www.sunsolve.sun.com web site after installing the Solaris OS.

To configure and manage the hard disks, see the *Sun StorageTek RAID Manager Software User's Guide* at: http://docs.sun.com/app/docs/prod/stortek.raid.hba#hic

▼ To Install the Driver on the Solaris OS on a SPARC System

This HBA supports, at a minimum, the Solaris 10 10/08 (s10u6) OS on a SPARC system. The Solaris 10 10/08 OS requires nothing from the user. However, install the latest patches from the http://www.sunsolve.sun.com web site after installing the Solaris OS.

To configure and manage the hard disks, see the *Sun StorageTek RAID Manager Software User's Guide* at: http://docs.sun.com/app/docs/prod/stortek.raid.hba#hic

▼ To Install the Driver on VMware Technology

Note – The embedded driver provided by VMware ESX Server is suitable for most applications. If an updated driver is needed, use the following procedure.

- 1. Start the computer, then insert the driver CD.
- 2. At the console screen of the VMware ESX Server, mount the CD.

For example:

mount -r /dev/cdrom /mnt/cdrom

3. Install the module RPM:

rpm -ivh /mnt/cdrom/xxx/yyy.rpm

where *xxx* is the driver path, and *yyy*.rpm is the rpm file.

4. Reboot the computer and remove the driver medium.

Note – The Sun StorageTek RAID Manager GUI is not supported with VMware technology. To create and manage arrays, use the command-line interface and BIOS utility. See the *Uniform Command-Line Interface User's Guide* at: http://docs.sun.com/app/docs/prod/stortek.raid.hba#hic

Next Steps

Do either of the following:

- Install and use the Sun StorageTek RAID Manager GUI (unless you are using VMware technology) to create arrays on the disk enclosure. See the Sun StorageTek RAID Manager User's Guide.
- If you are using an x64 system, you can also use the BIOS utility to create arrays on the disk enclosure. See "Using the BIOS RAID Configuration Utility" on page 45.

CHAPTER 4

Known Issues

This chapter contains the latest supplementary information for the preceding chapters in this guide. Specific Change Request (CR) identification numbers are provided for service personnel, when necessary. This chapter contains the following topics:

- "Ship Kit Issues" on page 29
- "BIOS Utility Issues" on page 30
- "Performance Issues" on page 30
- "JBOD Issues" on page 33

Ship Kit Issues

This section describes the known ship kit issue.

Some or All CDs Are Not Included in the HBA Ship Kit

Workaround: You can obtain the latest drivers and software at: http://support.intel.com/support/go/sunraid.htm

BIOS Utility Issues

The following are known issues with the BIOS RAID Configuration utility:

- "Creating an Array With the BIOS Utility Changes the BIOS Boot Order" on page 30
- "Hot-Plug Functionality Does Not Work in the BIOS Utility" on page 30

Creating an Array With the BIOS Utility Changes the BIOS Boot Order

Workaround: After creating the array, check the BIOS settings to verify the correct boot order and make changes as necessary. For more information, see "Best Practices For Controlling the Boot Order of Logical Drives" on page 69.

Hot-Plug Functionality Does Not Work in the BIOS Utility

Workaround: Hot-plugging of enclosures is not supported in the BIOS RAID Configuration utility. Hot-plugging of SAS/SATA hard disk drives (HDDs) is supported only within hard disk enclosures and only under the conditions specified in "Understanding Hot-Plug Limitations and Conditions Within the BIOS RAID Configuration Utility" on page 46.

Performance Issues

This section contains the known performance issues:

- "ZFS Forces a Flush of the NVRAM on the HBA When Completing Synchronous Writes, Which Impacts Performance" on page 31
- "The System Freezes When a Sun Storage 32GB SLC SATA Solid State Drive (SSD) Is Configured In the HBA" on page 32
- "A Space Usage Error Message Is Displayed When Trying to Expand an Existing Volume" on page 32

 "Cannot Access the HBA From the GUI Nor Access a LUN From the Host" on page 33

ZFS Forces a Flush of the NVRAM on the HBA When Completing Synchronous Writes, Which Impacts Performance

Workaround: As of Solaris 10 8/07 (s10u4), you can prevent ZFS from issuing SYNCHRONIZE CACHE commands to the NVRAM on the HBA by defining a ZFS global setting in the Solaris /etc/system file. This setting improves ZFS performance and is appropriate for Solaris 10 8/07. However, this setting will likely not be required in subsequent releases of the Solaris OS. The setting must only be used if all devices managed by ZFS are managed with non-volatile caches.

To define the ZFS global setting, do the following:

1. On the system in which the HBA is installed, add the following line to the Solaris /etc/system file:

set zfs:zfs_nocacheflush=1

Note – This global setting affects all ZFS file systems on the system in which the HBA is installed. Keep in mind that you must not define this setting if ZFS is managing any disks with volatile caching, as the setting can put data at risk on those disks.

2. Reboot the system.

For more information about how to reboot the system, see your system documentation.

The System Freezes When a Sun Storage 32GB SLC SATA Solid State Drive (SSD) Is Configured In the HBA

CR 6806467

Issue: This occurs because the HBA has firmware prior to version 16732 installed on it and the Sun Storage 32GB SLC SATA SSD has firmware version 8626 or earlier installed on it.

Workaround: Do the following:

1. Upgrade the HBA firmware to version 16732, at minimum.

You can obtain the latest HBA firmware at: http://support.intel.com/support/go/sunraid.htm

- 2. Power cycle the HBA host system.
- 3. Upgrade the SSD firmware to version 8850, at minimum.

You can obtain the latest SSD firmware at: http://www.sunsolve.sun.com

4. Power cycle the SSD.

A Space Usage Error Message Is Displayed When Trying to Expand an Existing Volume

CR 6871696

Issue: When attempting to grow or expand a volume on a device that has enough storage space to do so, the following error message might be displayed:

The specified operation failed because there was not enough space on the specified device.

This error message occurs if the write cache setting is unkown on some of the drives used by the HBA.

Workaround: Initialize the drive and then grow the volume onto that initialized drive. To avoid encountering this error message, initialize all ready drives before the drives are used by the HBA.

Cannot Access the HBA From the GUI Nor Access a LUN From the Host

CR 6820225

Workaround: Reboot the host system on which the HBA resides.

JBOD Issues

The following are known issues with JBODs:

- "Difficulty With Detecting Disks in a JBOD" on page 33
- "During System Boot Time, JBOD Affiliations Cause HBA Inoperability and System Panic" on page 34
- "After Upgrading Firmware on a JBOD, the JBOD Is No Longer Detected by the GUI" on page 34
- "The Solaris System Panics After Attaching a JBOD to the HBA" on page 34

Difficulty With Detecting Disks in a JBOD

Workaround: If you have difficulty detecting disks in a given JBOD, do the following:

1. Make sure the JBOD has been power cycled to clear affiliations.

For more information about affiliations, see "Connecting a JBOD With SATA Disks" on page 67.

- 2. If the JBOD has not been power cycled, disconnect the JBOD, power cycle it, and reconnect the JBOD.
- 3. If you are still not seeing disks, disconnect the JBOD and fully bring up the host system with the JBOD cable unplugged.

This ensures that no disks are connected to the card.

- 4. Start the Sun StorageTek RAID Manager GUI and, from the GUI, confirm the disks are not connected to the card.
- 5. Reconnect the cable and verify in the GUI that the disks are displayed and reconnected to the card.

Keep in mind that the more disks on a given channel, the longer the disks will take to be displayed in the GUI. It may take several minutes.

During System Boot Time, JBOD Affiliations Cause HBA Inoperability and System Panic

CR 6723287

Issue: If you connect a JBOD with SATA disks to an HBA, and the JBOD has affiliations, the HBA might become inoperable and the Solaris system might panic during boot time. This occurs when the system has an old firmware version.

Workaround: Do either of the following:

- Upgrade the HBA firmware to version 15872, at minimum. To obtain the latest version of the firmware, go to: http://support.intel.com/support/go/sunraid.htm
- If you do not want to immediately update the HBA firmware version, before you connect any JBODs with SATA disks to an HBA, power cycle the JBODs to clear any affiliations. For more information about troubleshooting JBODs, see "Difficulty With Detecting Disks in a JBOD" on page 33. For more information about affiliations, see "Connecting a JBOD With SATA Disks" on page 67.

After Upgrading Firmware on a JBOD, the JBOD Is No Longer Detected by the GUI

CR 6792854

Issue: If you incorrectly move cables connected to the JBOD during the JBOD firmware upgrade process, the GUI can no longer detect the JBOD.

Workaround: Before upgrading firmware on a JBOD, review "Best Practices For Switching Cables and Making New Connections" on page 66 and "Best Practices For Cabling to Disk Enclosures" on page 67. If you have already moved cables from the JBOD during the firmware upgrade, see "Difficulty With Detecting Disks in a JBOD" on page 33.

The Solaris System Panics After Attaching a JBOD to the HBA

CR 6818045

Issue: This occurs if a JBOD that is already attached to the HBA has incoming IO requests running while you are trying to attach the new JBOD.

Workaround: Quiesce IO on the HBA prior to attaching the new JBOD to the HBA.

Configuration Rules

This appendix provides configuration rules for the Sun StorageTek SAS RAID External HBA.

Note – Use only Sun-approved devices and cabling with the Sun StorageTek SAS RAID External HBA.

The appendix contains the following sections:

- "Target Devices" on page 37
- "Cabling" on page 38

Target Devices

The following rules apply for supported target devices:

- Enclosures:
 - SAS/SATA JBODs
 - SAS/SATA JBODs with SES-2 enclosure management support
 - Sun Storage J4500 JBODs Maximum of two per HBA (one on each wideport) or two cascading per HBA (two cascaded down one wideport)
 - Sun Storage J4200 JBODs Maximum of eight cascading per HBA (four cascaded down each wideport)
- SAS/SATA HDDs:
 - 128 HDDs maximum per HBA via SAS expander

Note – Mixing SATA and SAS HDDs in the same logical RAID array is not supported. Although it is not an unsupported configuration, it is also highly recommended that SAS and SATA HDDs not be mixed in the same enclosure.

Cabling

- SAS external cable with SFF-8088 host-side connector (provided with your system)
- Maximum recommended length of 6 meters

HBA Specifications

This appendix provides specifications for the Sun StorageTek SAS RAID External HBA. The appendix contains the following sections:

- "Physical Dimensions" on page 39
- "Environmental Specifications" on page 40
- "DC Power Requirements" on page 40
- "Current Requirements" on page 40
- "Performance Specifications" on page 40
- "Connector Pin Definitions" on page 41

Physical Dimensions

Meets PCI low-profile MD2 specification.

- Height: 67 mm
- Length: 167 mm

Environmental Specifications

Note – With a Battery Backup Unit (BBU), the ambient temperature must not exceed 40 $^\circ\text{C}$

TABLE B-1 Environmental Specifications

Ambient temperature without forced airflow	0 °C to 40 °C
Ambient temperature with forced airflow	0 °C to 55 °C
Relative humidity	10% to 90%, noncondensing
Altitude	Up to 3,000 meters

Note – Forced airflow is recommended.

DC Power Requirements

PCI-Express, DC Voltage 3.3 V 9%, 12 V 8%

Current Requirements

1.04 A @ 3.3 VDC; 0.98 A @ 12.0 VDC

Performance Specifications

The Serial Attached SCSI [SAS] bus defines these layers:

- Physical layer: Consists of two sets of differential lines, one receive set and one transmit set [4-wire total]. This layer defines the cable, connector, and transceiver [Transmitter / Receiver] characteristics.
- PHY layer: Connects the differential Transmitter and Receiver circuits [ICs] to the Physical Layer.
- Link layer
- Port layer
- Application layer

The external connector accepts 4 physical links and the cable may hold between 1 and 4 physical links. Internal connectors are defined and two data rates are defined: 1.5 Gbps and 3.0 Gbps over a 100 ohm [+ 15 ohm] differential impedance cable.

SAS uses the Serial ATA physical interface, including the connector receptacle and connector plugs. SAS transmits data using 8B/10B at a maximum level of 1.2 volts [Tx voltage = 800-1600mV], [Rx voltage = 275-1600mV]. SAS uses big-endian, while SATA uses little-endian byte ordering. SAS uses a 32 bit CRC. SAS uses LVDS.

Connector Pin Definitions

SAS Pin-Out

Two types of ports are defined: A Narrow Port communicates over a narrow link and contains only one transmit/receive pair, and a Wide Port communicates over a wide link and contains more than one transmit/receive pair. The ports reside in the PHY layer, and the link resides in the physical layer.

Signal Name	1 Physical Link	2 Physical Links	3 Physical Links	4 Physical Links
Rx 0+	S1	S1	S1	S1
Rx 0-	S2	S2	S2	S2
Rx 1+	N/A	S3	S3	S3
Rx 1-	N/A	S4	S4	S4
Rx 2+	N/A	N/A	S5	S5
Rx 2-	N/A	N/A	S6	S6
Rx 3+	N/A	N/A	N/A	S7

TABLE B-2 SAS Pin-Out

Signal Name	1 Physical Link	2 Physical Links	3 Physical Links	4 Physical Links
Rx 3-	N/A	N/A	N/A	S8
Тх 3-	N/A	N/A	N/A	S9
Tx 3+	N/A	N/A	N/A	S10
Tx 2-	N/A	N/A	S11	S11
Tx 2+	N/A	N/A	S12	S12
Tx 1-	N/A	S13	S13	S13
Tx 1+	N/A	S14	S14	S14
Tx 0-	S15	S15	S15	S15
Tx 0+	S16	S16	S16	S16
Signal Ground	G1 - G9	G1 - G9	G1 - G9	G1 - G9
Chassis Ground	Housing	Housing	Housing	Housing

TABLE B-2SAS Pin-Out

SATA Pin-Out

The Serial ATA [SATA] bus is defined over two separate connectors, one connector for the data lines and one for the power lines. A SATA hard drive may also have a third connector for legacy PATA power connections. The PATA power connector may be used in instead of the SATA power to supply a connection which is more rugged and reliable then the SATA-1 power connection.

 TABLE B-3
 SATA Data Pin-Out

Pin #	Signal Name	Signal Description
1	GND	Ground
2	A+	Transmit +
3	A-	Transmit -
4	GND	Ground
5	B-	Receive -
6	B+	Receive +
7	GND	Ground

Pin#	Signal Name	Signal Description
1	V33	3.3v Power
2	V33	3.3v Power
3	V33	3.3v Power, Pre-charge, 2nd mate
4	Ground	1st Mate
5	Ground	2nd Mate
6	Ground	3rd Mate
7	V5	5v Power, pre-charge, 2nd mate
8	V5	5v Power
9	V5	5v Power
10	Ground	2nd Mate
11	Reserved	-
12	Ground	1st Mate
13	V12	12v Power, Pre-charge, 2nd mate
14	V12	12v Power
15	V12	12v Power

TABLE B-4SATA Power Pin-out

Using the BIOS RAID Configuration Utility

The BIOS RAID Configuration utility is a BIOS-based utility that you can use to create and manage controllers, disk drives and other devices, and arrays.

Note – If you are using a SPARC system, you cannot use the BIOS RAID Configuration utility. Instead, use the Sun StorageTek RAID Manager graphical user interface (GUI). For more information, see the *Sun StorageTek RAID Manager Software User's Guide* at:

http://docs.sun.com/app/docs/prod/stortek.raid.hba#hic

Note – If you are not an advanced user familiar with working in a computer BIOS, do not use the BIOS RAID Configuration utility tools. Instead, use the Sun StorageTek RAID Manager graphical user interface.

The appendix contains the following sections:

- "Introduction to the BIOS RAID Configuration Utility" on page 46
- "Understanding Hot-Plug Limitations and Conditions Within the BIOS RAID Configuration Utility" on page 46
- "Running the BIOS RAID Configuration Utility" on page 48
- "Using the ACU to Create and Manage Arrays" on page 49
- "Using the -Select Utility to Modify HBA Settings" on page 53
- "Formatting and Verifying Disk Drives With the Disk Utilities" on page 56
- "To Locate a Disk Drive With the Disk Utilities" on page 56
- "To Identify a Disk Drive With the Disk Utilities" on page 58
- "Viewing the BIOS-Based Event Log" on page 59

Introduction to the BIOS RAID Configuration Utility

The BIOS RAID Configuration utility comprises these tools:

- The Array Configuration Utility (ACU)—For creating and managing arrays, and initializing and rescanning disk drives. See "Using the ACU to Create and Manage Arrays" on page 49.
- A -Select Utility—SerialSelect, or SATASelect, for modifying the HBA and disk drive settings. See "Using the -Select Utility to Modify HBA Settings" on page 53.
- Disk Utilities—For formatting or verifying disk drives. See "Formatting and Verifying Disk Drives With the Disk Utilities" on page 56.

Understanding Hot-Plug Limitations and Conditions Within the BIOS RAID Configuration Utility

Hot-plugging of hard disk enclosures is not supported from within the BIOS RAID Configuration utility. However, hot-plugging of SAS/SATA hard disk drives (HDDs) is supported, but only within hard disk enclosures and under the following conditions:

- "Hot-Unplug Removal Conditions" on page 46
- "Hot-Plug Addition Conditions" on page 47
- "Hot-Unplug and Plug Replacement/Reinsertion Conditions" on page 47

Note – Hot-plugging of hard disk drives is NOT supported during periods when the controller is busy performing actions on logical drives (building, rebuilding, or migrating RAID volumes).

Hot-Unplug Removal Conditions

Hot-unplug, removal, of HDDs is supported under the following conditions:

- The hard disk drive to be removed must not be a part of a logical device (its status must be 'available').
- After the hard disk drive is removed from the enclosure, you must perform a bus scan by using the Rescan Drives option from the main menu of the Array Configuration Utility (ACU).
- You must confirm that the Disk Utility reports the correct configuration of the attached target devices.

Hot-Plug Addition Conditions

Hot-plug, add, of HDDs is supported under the following conditions:

- After the hard disk drive is added to the enclosure, you must perform a bus scan by using the Rescan Drives option from the main menu of the ACU.
- You must confirm that the Disk Utility reports the correct configuration of the attached target devices.

Hot-Unplug and Plug Replacement/Reinsertion Conditions

Hot unplug and plug, **replace/reinsert**, of HDDs is supported under the following conditions:

- The hard disk drive to be removed must not be a part of a logical device (its status must be 'available').
- If a hard disk drive is to be removed and replaced either into the same slot or a
 different unused slot using the same disk drive or a new disk drive, you must
 perform a bus scan between the removal and the replacement steps, as follows:
 - a. Remove the selected hard disk drive.
 - b. Complete a bus scan by using the Rescan Drives option in the ACU.
 - c. Confirm that the Disk Utility reports the correct configuration of attached target devices
 - d. Replace/reinsert the hard disk (new or same) into the enclosure slot (same or another unused slot).
 - e. Complete a bus scan by using the Rescan Drives option in the ACU.
 - f. Confirm that Disk Utility reports the correct configuration of attached target devices.

Running the BIOS RAID Configuration Utility

This section describes how to start and navigate through the BIOS RAID Configuration utility. The section contains the following subsections:

- "To Start the BIOS RAID Configuration Utility" on page 48
- "To Navigate the BIOS RAID Configuration Utility" on page 48

▼ To Start the BIOS RAID Configuration Utility

- **1.** If the HBA is connected to a RAID enclosure, power on the enclosure (or enclosures) before you power on the computer.
- 2. Start or restart the computer.
- 3. When prompted, press Ctrl+A.

During boot up, if your system has insufficient memory the following message will be displayed.

```
BIOS RAID Configuration Utility will load after system
initialization. Please wait... Or press <Enter> Key to attempt
loading the utility forcibly [Generally, not recommended]
```

Note – The first time you power on the computer after you install a new HBA, the BIOS may display a configuration that does not match the system's configuration. This is normal.

To Navigate the BIOS RAID Configuration Utility

• Use the arrows, Enter, Esc, and other keys on your keyboard to navigate through the utility menus.

All the tools within the BIOS RAID Configuration utility are menu-based and instructions for completing tasks are displayed on-screen.

Using the ACU to Create and Manage Arrays

You can use the ACU, a tool of the BIOS RAID Configuration utility, to create and manage arrays. This section contains the following subsections:

- "To Start Using the ACU" on page 50
- "To Create a New Array With the ACU" on page 50
- "To Manage Existing Arrays With the ACU" on page 51
- "To Make an Array Bootable With the ACU" on page 51
- "To Initialize Disk Drives With the ACU" on page 52
- "To Rescan Disk Drives With the ACU" on page 52
- "To Perform a Secure Erase on Disk Drives With the ACU" on page 52
- "To Stop a Secure Erase in Progress With the ACU" on page 53



- To open the ACU, start the BIOS RAID Configuration utility. See "Running the BIOS RAID Configuration Utility" on page 48.
- 2. If you have more than one HBA, select the HBA that you want to manage, and press Enter.
- 3. Select Array Configuration Utility, then press Enter.
- 4. Follow the on-screen instructions to create and manage arrays, and initialize, rescan, and erase disk drives.

▼ To Create a New Array With the ACU

Note – You can create an array with the ACU and the Sun StorageTek RAID Manager graphical user interface (GUI). However, it is a much quicker process to create an array through the GUI than the ACU. Creating an array with the ACU might take two to three times longer than creating an array with the GUI. For more information, see the *Sun StorageTek RAID Manager Software User's Guide*.

1. Select Create Arrays from the main ACU menu.

Only disk drives that can be used in a new array are available for selection. (Disk drives must be initialized before they can be used in an array. See "To Initialize Disk Drives With the ACU" on page 52 for more information.)

2. Use the Array Properties menu to modify the RAID level, size, name, stripe size, and caching settings of the array.

Note – For more information about RAID levels and using disk drives to create arrays, see "Selecting the Best RAID Level" on page 73.

Note – Creating a new array might change the BIOS boot order. Check the BIOS settings to verify the correct boot order. For more information, see "Best Practices For Controlling the Boot Order of Logical Drives" on page 69.

▼ To Manage Existing Arrays With the ACU

- 1. Select Manage Arrays from the main ACU menu.
- 2. From the Manage Arrays menu, do any of the following:
- View the properties of an array.

Note – Failed drives are displayed in a different text color.

- Make an array bootable. See "To Make an Array Bootable With the ACU" on page 51.
- Assign or remove hot-spares.
- Delete an array.



Caution – Before deleting an array, back up the data to avoid permanently losing it.

To Make an Array Bootable With the ACU

Note – You may need to change the system BIOS to modify the boot order. For more information, refer to your computer documentation or see "Best Practices For Controlling the Boot Order of Logical Drives" on page 69.

The Sun StorageTek SAS RAID External HBA always uses the lowest numbered array as its bootable array.

- 1. Select Manage Arrays from the main ACU menu.
- 2. Select the array that you want to make bootable, then press Ctrl+B.

Note – You cannot make an array bootable while it is building, verifying, or rebuilding.

The array number changes to Array 00, which makes this array the boot array for the HBA.

3. Restart the computer.



If a disk drive is displayed grayed-out (unavailable for use in a new array), it may need to be initialized.

• Select Initialize Drives from the main ACU menu.



Caution – Do not initialize a disk drive that is part of an array. Initializing a disk drive that is part of an array may make the array unusable. Back up all data from the disk drive before you initialize it.

▼ To Rescan Disk Drives With the ACU

• Select Rescan Drives from the main ACU menu.

▼ To Perform a Secure Erase on Disk Drives With the ACU

When you perform a secure erase on a disk drive, all data on that disk drive is completely and irretrievably eradicated. Secure erase performs three distinct writing passes to the disk drive being erased—it does not just write zeros.

Performing a secure erase takes up to six times longer than clearing (or zeroing) a disk drive. You may want to perform a secure erase only on disk drives that contain confidential or classified information.

Note – To erase (or zero) a disk drive with non-classified information, you may choose to format it (see "Formatting and Verifying Disk Drives With the Disk Utilities" on page 56) instead, or clear it using Sun StorageTek RAID Manager software—both options take much less time than the secure erase option.

• Select Secure Erase from the main ACU menu, then select Y (yes).

To return to the main ACU menu once the secure erase has begun, press Esc. The selected disk drive(s) cannot be used until the erase is complete.

▼ To Stop a Secure Erase in Progress With the ACU

- 1. In the main ACU window, select Secure Erase.
- **2.** Select the disk drive being secure erased, then press Ctrl+Q. The secure erase stops and the ACU returns to its main window.

Using the *-Select* Utility to Modify HBA Settings

Included in the BIOS RAID Configuration utility is a tool for modifying the settings of the HBA and the disk drives connected to it. This utility is called Serial*Select* or SATA*Select*. This section contains the following subsections:

- "To Start Using a -Select Utility" on page 53
- "To Apply Changes and Exit The -Select Utility" on page 53
- "To Modify General HBA Settings With a -Select Utility" on page 54
- "To Modify SAS-Specific HBA Settings With a -Select Utility" on page 55

▼ To Start Using a *-Select* Utility

 Start the BIOS RAID Configuration utility (see "Running the BIOS RAID Configuration Utility" on page 48), select the -Select utility, and press Enter.

▼ To Apply Changes and Exit The *-Select* Utility

1. Press Esc until you are prompted to exit.

If you modified any settings, you are prompted to save the changes before you exit.

2. Select Yes to exit, then press any key to restart the computer.

Any changes you made take effect after the computer restarts.

▼ To Modify General HBA Settings With a -Select Utility

Note – Default HBA settings are suitable for most computers. Do not change any default settings.

• Select Controller Configuration from the main *-Select* utility menu and change the settings listed in the following table.

Some options may not be available for the HBA.

Note – Default settings are shown in **bold** type.

TABLE C-1	General	HBA	Settings
-----------	---------	-----	----------

Option	Description		
Drive's Write Cache	When enabled, write cache is enabled on the disk drive. When disabled , write cache is not used on the disk drive. It is recommended that you disable write cache on the disk drive.		
	Caution - When write cache is enabled, there is the possibility of data loss or corruption during a power failure.		
Runtime BIOS	When enabled , the Sun StorageTek SAS RAID External HBABIOS allows the HBA to act as a bootable device. Disabling the BIOS allows another HBA to act as a bootable device.		
Automatic Failover	When enabled , the Sun StorageTek SAS RAID External HBA automatically rebuilds an array when a failed disk drive is replaced. When disabled, the array must be rebuilt manually.		
Array Background Consistency Check	When enabled, the Sun StorageTek SAS RAID External HBA constantly verifies a redundant array. Note that there may be a significant performance reduction. Default is disabled .		
BBS Support	When enabled in systems that support BBS, the Sun StorageTek SAS RAID External HBA is presented as a bootable device in the BIOS.		
Array-based BBS Support	When enabled in systems that support BBS, the Sun StorageTek SAS RAID External HBA presents attached bootable devices up to the BIOS for boot device selection. This is relevant for logical arrays. Default is disabled .		
Physical Drives Display During POST	When enabled, connected disk drives are displayed during system Power On Self Test (POST). Displaying the disk drives adds a few seconds to the overall POST time. Default is disabled .		
IABLE C-1 General HBA Settings			

Option	Description
CD-ROM Boot Support	When enabled , the system can be booted from a bootable CD. Note —CDs are not supported by current software.
Removable Media Devices Boot Support	When enabled , removable media devices, such as CD drives, are supported.
Alarm Control	When enabled, the alarm sounds. Default is enabled . Note —When the alarm is turned off (disabled), it will automatically turn back on after a reboot.
SATA Native Command Queuing (NCQ)	When enabled , NCQ is enabled. Disable this feature if you want to attach more than 48 SATA II disk drives. Only available with SATA II disk drives.

To Modify SAS-Specific HBA Settings With a -Select Utility

In addition to the general settings listed on "To Modify General HBA Settings With a -Select Utility" on page 54, the Sun StorageTek SAS RAID External HBA has SAS-specific settings that can be modified if required. (For more information about SAS, see "Introduction to Serial Attached SCSI" on page 85.)

• Select PHY Configuration from the Serial*Select* main menu and change the settings listed in the following table.

Note – Default settings are shown in **bold** type.

Option	Description
PHY Rate	The data transfer rate between the HBA and devices. The default setting is Auto , which allows the SAS card to adjust the data transfer rate as required.
CRC Checking	When enabled, determines whether the HBA verifies the accuracy of data transfer on the serial bus. Default setting is Yes (enabled). Set to No (disabled) only if the HBA is connected to a device that does not support CRC Checking.
SAS Address	In a situation where you want each phy on a HBA to be in a different SAS domain, this setting specifies a unique world-wide name for each phy. Default is 0 .
	Note: This setting is for SAS address conflict resolution only and must otherwise remain at its default value.

TABLE C-2SAS HBA Settings

Formatting and Verifying Disk Drives With the Disk Utilities

You can use the disk utilities to low-level format or verify the disk drives. (New disk drives are low-level formatted at the factory and do not need to be low-level formatted again.)



Caution – Before you format a disk drive, back up all data. Formatting destroys all data on a disk drive.

This section contains the following subsections:

- "To Format or Verify a Disk Drive With the Disk Utilities" on page 56
- "To Locate a Disk Drive With the Disk Utilities" on page 56
- "To Identify a Disk Drive With the Disk Utilities" on page 58

▼ To Format or Verify a Disk Drive With the Disk Utilities

- 1. Start the BIOS RAID Configuration utility. See "Running the BIOS RAID Configuration Utility" on page 48.
- 2. Select the HBA you want, then press Enter.
- 3. Select Disk Utilities.
- 4. Select the disk drive you want, then press Enter.
- 5. Select Format Disk or Verify Disk Media.

▼ To Locate a Disk Drive With the Disk Utilities

Note – This feature is only available with disk drives that have an activity LED.

You can use the Identify Drive feature to physically locate a disk drive by blinking the LED.

- Start the BIOS RAID Configuration utility. See "Running the BIOS RAID Configuration Utility" on page 48.
- 2. Select the HBA you want, then press Enter.
- 3. Select Disk Utilities.
- 4. Select the disk drive you want, then press Enter.
- 5. Select Identify Drive, then press Enter.
- 6. When you have finished locating the disk drive, press any key to stop the blinking.

▼ To Identify a Disk Drive With the Disk Utilities

You can identify disk drives by viewing the list of disk drives on the system. Only physical drives that display during POST are shown.

1. Start the BIOS RAID Configuration utility.

See "Running the BIOS RAID Configuration Utility" on page 48.

- 2. Select the HBA you want, then press Enter.
- 3. Select Disk Utilities.

The Disk Utilities view will provide you with the following information:

 TABLE C-3
 Information Provided by Disk Utilities

Location	Model	Rev#	Speed	Size
CN1=DEV1 Box0=Slot0 Exp0=phy0	The manufacturer information.	The revision number of the disk drive.	The speed of the disk drive.	The size of the disk drive.

The location information of a disk drive is determined by three types of connections:

- Direct attached drives—The connection is determined by the cable connected to a device, for example CN1 (connector 1) is connected to DEV1 (device 1). For more information, see "Direct-Attach Connections" on page 90.
- Storage Enclosure Processor (SEP) managed devices—The connection is determined by an active backplane. Box0 (enclosure 0) is connected to slot0 (disk drive slot 0 in the enclosure). For more information, see "Backplane Connections" on page 90.
- Expanders—The connections is determined by an expander. Exp0 (expander 0) is connected to phy0 (phy 0 within a connector). For more information, see "SAS Expander Connections" on page 91.

Note – Devices other than disk drives (CDROM, tape drives, and so on) are listed in order after the system disk drives.

Viewing the BIOS-Based Event Log

The BIOS-based event log records all firmware events, such as configuration changes, array creation, and boot activity.

Some events are not stored indefinitely—the event log is cleared of any nonpersistent events each time you restart the computer; additionally, once the log is full, new events overwrite old events.

▼ To View the BIOS-Based Event Log

1. Start the BIOS RAID Configuration utility.

See "Running the BIOS RAID Configuration Utility" on page 48.

- 2. Select the HBA you want, then press Enter.
- 3. When the BIOS RAID Configuration utility menu is displayed, press Ctrl+P.
- **4. Select Controller Log Information, then press Enter.** The current event log opens.

Troubleshooting

This appendix provides basic troubleshooting information and solutions for solving HBA problems. The appendix contains the following sections:

- "Troubleshooting Checklist" on page 61
- "Silencing the Alarm" on page 62
- "Recovering From a Disk Drive Failure" on page 62

Troubleshooting Checklist

If you encounter difficulties installing or using the Sun StorageTek SAS RAID External HBA, check these items first:

 With the computer powered off, check the connections to each disk drive, power supply, LED connector, and so on.

Try disconnecting and reconnecting disk drives from the Sun StorageTek SAS RAID External HBA.

- Check that the HBA is installed in a compatible expansion slot (x8 PCI-Express).
- Ensure that the HBA is firmly seated and secured in the expansion slot.
- If the HBA is not detected during system boot, try installing it in a different compatible expansion slot.
- Did the driver install correctly?
- If you have external disk drives (or other devices), are they powered on?

If you are still unable to resolve a problem, you can find additional troubleshooting information and direction at http://www.sun.com.

Silencing the Alarm

An alarm will sound when an error occurs. To silence the alarm, use BIOS RAID Configuration utility. See "Using the BIOS RAID Configuration Utility" on page 45.

Recovering From a Disk Drive Failure

This section explains how to recover when a disk drive fails:

- If the array was protected by a hot-spare (see "Failed Disk Drive Protected by a Hot-Spare" on page 62).
- If the array was *not* protected by a hot-spare (see "Failed Disk Drive Not Protected by a Hot-Spare" on page 63).
- If there is a disk drive failure in more than one array simultaneously (see "Failure in Multiple Arrays Simultaneously" on page 63).
- If it is a RAID 0 array (see "Disk Drive Failure in a RAID 0 Array" on page 63).
- If multiple disk drives fail within the same array (see "Multiple Failures in the Same Array" on page 64).

Failed Disk Drive Protected by a Hot-Spare

When an array is protected by a hot-spare, if a disk drive in that array fails the hotspare is automatically incorporated into the array and takes over for the failed drive.

▼ To Recover From the Failure

- **1.** Remove and replace the failed disk drive (following manufacturer's instructions).
- 2. Choose the correct step:
- If copyback is not enabled—In the Sun StorageTek RAID Manager graphical user interface (GUI), remove the 'hot spare' designation from the original hot-spare (the disk drive that was built into the array). Then, designate a new hot-spare to protect the arrays on that HBA.

• If copyback is enabled—Data is automatically moved back to its original location once the HBA detects that the failed drive has been replaced. No action is required.

Failed Disk Drive Not Protected by a Hot-Spare

When an array is not protected by a hot-spare, if a disk drive in that array fails, remove and replace the failed disk drive. The Sun StorageTek SAS RAID External HBA detects the new disk drive and begins to rebuild the array.

If the HBA fails to rebuild the array, check that the cables, disk drives, and HBAs are properly installed and connected. Then, if necessary, use the Sun StorageTek RAID Manager GUI to rebuild the array. For instructions, refer to the *Sun StorageTek RAID Manager User's Guide* or online Help.

Failure in Multiple Arrays Simultaneously

If there is a disk drive failure in more than one array at the same time (one failure per array), and the arrays have hot-spares protecting them, the HBA rebuilds the arrays with these limitations:

- A hot-spare must be of equal or greater size than the failed disk drive it is replacing.
- Failed disk drives are replaced with hot-spares in the order in which they failed. (The array that includes the disk drive that failed first is rebuilt first, assuming an appropriate hot-spare is available—see bullet above.)

If there are more disk drive failures than hot-spares, see "Failed Disk Drive Not Protected by a Hot-Spare" on page 63.

If copyback is enabled, data is moved back to its original location once the HBA detects that the failed drive has been replaced.

Disk Drive Failure in a RAID 0 Array

Because RAID 0 volumes do not include redundancy, if a disk drive fails in a RAID 0 array, the data can't be recovered.

Correct the cause of the failure or replace the failed disk drives. Then, restore the data (if available).

Multiple Failures in the Same Array

Except in RAID 6 and RAID 60 arrays (see "Selecting the Best RAID Level" on page 73), if more than one disk drive fails at the same time in the same array, the data can't be recovered.

Correct the cause of the failure or replace the failed disk drives. Then, restore the data (if available).

Note – In some instances, RAID 10 and RAID 50 arrays may survive multiple disk drive failures, depending on which disk drives fail. For more information, refer to the *Sun StorageTek RAID Manager Software User's Guide* or online Help.

Best Practices

This appendix provides information about how to best use the Sun StorageTek SAS RAID HBA to improve your overall user experience. The appendix contains the following sections:

- "Best Practices For Placing a New HBA in a System Running the Solaris OS" on page 65
- "Best Practices For Switching Cables and Making New Connections" on page 66
- "Best Practices For Cabling to Disk Enclosures" on page 67
- "Best Practices For Testing Hard Drive Failure Conditions" on page 67
- "Best Practices For Deleting Logical Volumes Without Deleting Partitions" on page 68
- "Best Practices For Testing Physical Drive Failures" on page 68
- "Best Practices For Rescanning or Discovering Drives" on page 69
- "Best Practices For Controlling the Boot Order of Logical Drives" on page 69
- "Best Practices For Selecting Members of RAID Logical Devices" on page 70
- "Best Practices For Replacing an HBA" on page 70

Best Practices For Placing a New HBA in a System Running the Solaris OS

If you install a new HBA into a system that is running the Solaris OS, the system might not detect the newly installed HBA.

To confirm whether the system has detected the HBA, do the following:

1. Run the arcconf getversion command at a terminal window.

Assuming the newly installed HBA is the sole HBA installed in the system, the output of the arcconf getversion command will display 1 adapter.

- 2. Review the output of the arcconf getversion command and do one of the following:
 - If the output displays 1 adapter, the system has detected the HBA and you do not need to perform any further action.
 - If the output displays 0 adapters, run the /usr/sbin/devfsadm command to force the system to detect the HBA, and then continue to the next step.
- 3. Repeat Step 1 to confirm that the system has detected the HBA.

Best Practices For Switching Cables and Making New Connections

This section contains the following topics:

- "Switching a Cable From One Port To the Other Port" on page 66
- "Pulling a Cable and Reconnecting It To the Same Port" on page 67
- "Connecting a JBOD With SATA Disks" on page 67

Switching a Cable From One Port To the Other Port

If you need to switch a cable from one port to the other port on the same HBA or on the same JBOD, wait long enough after the initial cable pull for all the physical hard drives to be removed from the displays of the graphical user interface (GUI) and command-line interface (CLI). Waiting after the initial pull prevents the controller from trying to remove drives at the same time as it is re-adding those same drives on the other port. If no display is available, wait at least two minutes between pulling the cable and reconnecting it to the other port.

Pulling a Cable and Reconnecting It To the Same Port

Wait at least two minutes between pulling a cable and reconnecting it to the same port on an HBA or JBOD. To avoid confusing the controller, wait until the physical drives are removed from the display of the GUI and CLI.

Connecting a JBOD With SATA Disks

When connecting a JBOD with SATA disks to an HBA, connection problems might occur if the JBOD was previously connected to a different HBA. This is due to a SAS feature called, *affiliation*. An affiliation is used by the SAS protocol to prevent multiple SAS initiators (HBAs) from walking on each other when communicating with SATA drives. To avoid these connection problems, remove the affiliation by power cycling the JBOD prior to connecting the JBOD to the new HBA.

Best Practices For Cabling to Disk Enclosures

The HBA supports using a single connection, or path, between a RAID card and a JBOD. Therefore, when connecting a RAID card to a disk enclosure, be sure to use only one cable. Using more than one cable does NOT provide redundancy.

Best Practices For Testing Hard Drive Failure Conditions

When hot-plugging hard drives to test failure conditions, wait at least one minute between removing the drive and re-inserting it. Waiting one minute gives the controller time to recognize the removal of the hard drive. In a true failure situation, a removed drive is replaced with a different hard drive. In testing situations where the same drive is re-inserted, a one-minute waiting period before re-insertion is required.

Best Practices For Deleting Logical Volumes Without Deleting Partitions

When attempting to delete a logical volume, the Sun StorageTek RAID Manager graphical user interface (GUI) might require you to remove any partitions on the logical drive before it allows drive deletion. This is a safety feature designed to prevent accidental deletion of drives that contain valid data.

If you need to remove a logical volume without first deleting partitions from the OS, you can do so by using the arcconf command-line interface (CLI). The CLI allows the deletion of logical volumes without requiring the removal of partitions first.

To delete a logical volume through the CLI without deleting partitions, type the following at the command prompt:

arcconf DELETE controller-number **LOGICALDRIVE** logical-drive-number

You will receive a warning message, as shown in the following example.

```
WARNING: Logical device z may contain a partition.
All data in logical device z will be lost.
Delete the logical device?
Press y, then ENTER to continue or press ENTER to abort:
```

Best Practices For Testing Physical Drive Failures

If, for testing purposes, you use the Sun StorageTek RAID Manager GUI to fail a physical drive, the drive will not return to a ready state without you replacing the drive. In a test scenario, you may not need to physically replace the drive as you are only performing a test.

In this scenario, you can use the arcconf CLI to return the drive to its ready state without actually having to replace the drive.

To do so, type the following at the command prompt:

arcconf SETSTATE controller-number **DEVICE** drive-channel-number drive-ID-number **RDY**

Best Practices For Rescanning or Discovering Drives

If you add a new enclosure to an existing card, or if you initiate a card rescan and the rescan finds a new physical disk drive on the card, the newly discovered drive might be displayed as failed in the Sun StorageTek RAID Manager GUI (with a red X over the drive). When a drive is displayed as failed in the GUI, it causes multiple messages to be generated in the system messages file. These messages may indicate there is a failed drive, that the drive must be removed, or that the drive is not responding.

If this occurs, keep in mind that this is normal behavior for the GUI and you do not need to perform any further action. Treating the drive as failed is the safest way in which the GUI can handle newly discovered drives that are in an unkown state. After some time passes, and the GUI determines nothing is wrong with the drive, the failed marker will be removed and the drive can operate normally.

In the event that the newly added enclosure is a complete enclosure, it may take several minutes for the GUI to remove the failed marker from each drive. This is because the time for discovery is proportional to the number of drives added by the enclosure.

Best Practices For Controlling the Boot Order of Logical Drives

After installing a RAID HBA and creating at least one logical drive, the BIOS on the host system might insert that drive into the hard disk drive boot order in front of existing system disks. If the newly created logical drive does not have a boot sector, you will be unable to boot the host system upon subsequent reboots. This is not an issue if you are installing an internal RAID HBA, assuming you plan to boot off logical drives. However, if you are installing an external RAID HBA, the drive boot order might adversely affect other system boot drives.

To control the boot order of the logical drives on the host system, do the following:

1. Enter the host system BIOS, select boot, and review the Hard Disk Drives entry.

- 2. Verify whether the logical drive of the RAID card is the first drive in the list.
- 3. If the first drive listed is the original system boot drive, you do not need to perform any further action. If the first drive listed is the logical drive of the RAID card, change the list so that the original boot drive is listed first.
- 4. To save the settings, do one of the following:
 - If you are working on an ILOM Remote Console, go to the ILOM Keyboard menu at the top of the window and choose F10.
 - If you are working on any other type of system or console, press Esc.

The system can now boot as expected.

Best Practices For Selecting Members of RAID Logical Devices

When selecting physical drives to be members of RAID logical devices, make sure that the drives you select are from a single enclosure in a single logical device. This is because any action that removes an entire enclosure temporarily or permanently (firmware upgrades, switching off a single enclosure, dual power supply failures, and so on) could result in rebuilds, degraded states, and complete failures, depending on how many drives from a given RAID logical device are contained in one enclosure. Do not build logical devices that span enclosures unless you are an advanced RAID user who understands the risks of doing so.

Best Practices For Replacing an HBA

This section contains the following topics:

- "Replacing an HBA On a SPARC System" on page 71
- "Replacing an HBA On an x64 System" on page 71

Replacing an HBA On a SPARC System

Upon replacing an existing HBA card with a new card on a SPARC system, the new card automatically detects the existing configuration upon installation and no further action is required. However, if the new HBA is not seeing one or more volumes in the existing configuration, rescan those volumes to enable their detection.

Replacing an HBA On an x64 System

Upon replacing an existing HBA card with a new card on an x64 system, the BIOS RAID Configuration utility sends a warning message alerting you to a configuration change during the initialization process of the new card. The existing drives and volumes in the configuration will not be activated on the new card until you accept the configuration change indicated in the warning message.

To activate the existing drives and volumes on the new card, do one of the following:

- Upon receiving the configuration change warning message, press Enter to accept the configuration change.
- View the configuration change through the BIOS Configuration utility (press Ctrl+A when prompted during POST), and accept the change from the utility.

Selecting the Best RAID Level

When you create arrays (or logical drives) for the Sun StorageTek SAS RAID External HBA, you can assign a RAID level to protect data.

Each RAID level offers a unique combination of performance and redundancy. RAID levels also vary by the number of disk drives they support.

This appendix describes the RAID levels supported by the HBA, and provides a basic overview of each to help you select the best level of protection for your data storage.

The appendix contains the following sections:

- "Understanding Drive Segments" on page 74
- "Nonredundant Arrays (RAID 0)" on page 74
- "RAID 1 Arrays" on page 75
- "RAID 1 Enhanced Arrays" on page 76
- "RAID 10 Arrays" on page 77
- "RAID 5 Arrays" on page 78
- "RAID 5EE Arrays" on page 79
- "RAID 50 Arrays" on page 80
- "RAID 6 Arrays" on page 82
- "RAID 60 Arrays" on page 83
- "Selecting the Best RAID Level" on page 83
- "Migrating RAID Levels" on page 84

Understanding Drive Segments

A *drive segment* is a disk drive or portion of a disk drive that is used to create an array. A disk drive can include both *RAID segments* (segments that are part of an array) and available segments. Each segment can be part of only one logical device at a time. If a disk drive is not part of any logical device, the entire disk is an available segment.

Nonredundant Arrays (RAID 0)

An array with RAID 0 includes two or more disk drives and provides data *striping*, where data is distributed evenly across the disk drives in equal-sized sections. However, RAID 0 arrays do not maintain redundant data, so they offer *no data protection*.

Compared to an equal-sized group of independent disks, a RAID 0 array provides improved I/O performance.

Drive segment size is limited to the size of the smallest disk drive in the array. For instance, an array with two 250 GB disk drives and two 400 GB disk drives can create a RAID 0 drive segment of 250 GB, for a total of 1000 GB for the volume, as shown in this figure.



RAID 1 Arrays

A RAID 1 array is built from two disk drives, where one disk drive is a *mirror* of the other (the same data is stored on each disk drive). Compared to independent disk drives, RAID 1 arrays provide improved performance, with twice the read rate and an equal write rate of single disks. However, capacity is only 50 percent of independent disk drives.

If the RAID 1 array is built from different- sized disk drives, the free space, drive segment size is the size of the smaller disk drive, as shown in this figure.



RAID 1 Enhanced Arrays

A RAID 1 Enhanced (RAID 1E) array—also known as a *striped mirror*—is similar to a RAID 1 array except that data is both mirrored *and* striped, and more disk drives can be included. A RAID 1E array can be built from three or more disk drives.

In this example, the large bold numbers represent the striped data, and the smaller, non-bold numbers represent the mirrored data stripes.

FIGURE F-3 RAID 1 Enhanced Array



RAID 10 Arrays

A RAID 10 array is built from two or more equal-sized RAID 1 arrays. Data in a RAID 10 array is both striped and mirrored. Mirroring provides data protection, and striping improves performance.

Drive segment size is limited to the size of the smallest disk drive in the array. For instance, an array with two 250 GB disk drives and two 400 GB disk drives can create two mirrored drive segments of 250 GB, for a total of 500 GB for the array, as shown in this figure.



Disk Drives in Logical Drive

RAID 10 Logical Drive = 500 GB

RAID 5 Arrays

A RAID 5 array is built from a minimum of three disk drives, and uses data striping and *parity* data to provide redundancy. Parity data provides data protection, and striping improves performance.

Parity data is an error-correcting redundancy that's used to re-create data if a disk drive fails. In RAID 5 arrays, parity data (represented by Ps in the next figure) is striped evenly across the disk drives with the stored data.

Drive segment size is limited to the size of the smallest disk drive in the array. For instance, an array with two 250 GB disk drives and two 400 GB disk drives can contain 750 GB of stored data and 250 GB of parity data, as shown in this figure.



RAID 5EE Arrays

A RAID 5EE array—also known as a *hot space*—is similar to a RAID 5 array except that it includes a *distributed spare* drive and must be built from a minimum of four disk drives.

Unlike a hot-spare, a distributed spare is striped evenly across the disk drives with the stored data and parity data, and can't be shared with other logical disk drives. A distributed spare improves the speed at which the array is rebuilt following a disk drive failure.

A RAID 5EE array protects data and increases read and write speeds. However, capacity is reduced by two disk drives' worth of space, which is for parity data and spare data.

In this figure, S represents the distributed spare, P represents the distributed parity data.

FIGURE F-6 RAID 5EE Array



RAID 50 Arrays

A RAID 50 array is built from six to forty-eight disk drives configured as two or more RAID 5 arrays, and stripes stored data and parity data across all disk drives in both RAID 5 arrays. (For more information, see "RAID 5 Arrays" on page 78.)

The parity data provides data protection, and striping improves performance. RAID 50 arrays also provide high data transfer speeds.

Drive segment size is limited to the size of the smallest disk drive in the array. For example, three 250 GB disk drives and three 400 GB disk drives comprise two equalsized RAID 5 arrays with 500 GB of stored data and 250 GB of parity data. The RAID 50 array can therefore contain 1000 GB (2 x 500 GB) of stored data and 500 GB of parity data.

In this figure, P represents the distributed parity data.

FIGURE F-7 RAID 50 Array



RAID 6 Arrays

A RAID 6 array—also known as dual drive failure protection—is similar to a RAID 5 array because it uses data striping and parity data to provide redundancy. However, RAID 6 arrays include *two* independent sets of parity data instead of one. Both sets of parity data are striped separately across all disk drives in the array.

RAID 6 arrays provide extra protection for data because they can recover from two simultaneous disk drive failures. However, the extra parity calculation slows performance (compared to RAID 5 arrays).

RAID 6 arrays must be built from at least four disk drives. Maximum stripe size depends on the number of disk drives in the array.





RAID 60 Arrays

Similar to a RAID 50 array (see "RAID 50 Arrays" on page 80), a RAID 60 array—also known as dual drive failure protection—is built from eight disk drives configured as two or more RAID 6 arrays, and stripes stored data and two sets of parity data across all disk drives in both RAID 6 arrays.

Two sets of parity data provide enhanced data protection, and striping improves performance. RAID 60 arrays also provide high data transfer speeds.

Selecting the Best RAID Level

Use this table to select the RAID levels that are most appropriate for the logical drives on your storage space, based on the number of available disk drives and your requirements for performance and reliability.

RAID Level	Redundancy	Disk Drive Usage	Read Performance	Write Performance	Built-in Hot- Spare	Minimum Disk Drives
RAID 0	No	100%	www	www	No	2
RAID 1	Yes	50%	WW	WW	No	2
RAID 1E	Yes	50%	WW	WW	No	3
RAID 10	Yes	50%	WW	WW	No	4
RAID 5	Yes	67 – 94%	www	W	No	3
RAID 5EE	Yes	50 - 88%	www	W	Yes	4
RAID 50	Yes	67 – 94%	www	W	No	6
RAID 6	Yes	50 - 88%	WW	W	No	4
RAID 60	Yes	50 - 88%	WW	W	No	8

 TABLE F-1
 Selecting the Best RAID Level

Disk drive usage, read performance, and write performance depend on the number of drives in the logical drive. In general, the more drives, the better the performance.

Migrating RAID Levels

As your storage space changes, you can migrate existing RAID levels to new RAID levels that better meet your storage needs. You can perform these migrations through the Sun StorageTek RAID Manager software. For more information, see the *Sun StorageTek RAID Manager Software User's Guide*. TABLE F-2 lists the supported RAID level migrations.

Existing RAID Level	Supported Migration RAID Level
Simple volume	RAID 1
RAID 0	 RAID 5 RAID 10
RAID 1	 Simple volume RAID 0 RAID 5 RAID 10
RAID 5	 RAID 0 RAID 5EE RAID 6 RAID 10
RAID 6	RAID 5
RAID 10	 RAID 0 RAID 5

 TABLE F-2
 Supported RAID Level Migrations

Introduction to Serial Attached SCSI

This section provides a basic overview of the main features of Serial Attached SCSI (*SAS*), introduces some common SAS terms, and explains how SAS differs from parallel SCSI.

Note – This section is not specific to the Sun StorageTek SAS RAID External HBA. Instead, this appendix provides general information. Diagrams are for reference purposes only and do not represent any specific configurations supported by the Sun StorageTek SAS RAID External HBA.

For technical articles and tutorials about SAS, refer to the SCSI Trade Association (STATM) web site at www.scsita.org.

The appendix contains the following sections:

- "Terminology Used in This Appendix" on page 86
- "About SAS" on page 86
- "About SAS Device Communication" on page 87
- "About Phys" on page 87
- "About SAS Ports" on page 88
- "About SAS Addresses" on page 88
- "About SAS Connectors" on page 89
- "About SAS Cables" on page 89
- "About Identifying Disk Drives in SAS" on page 89
- "About SAS Connection Options" on page 90
- "Differences Between SAS and Parallel SCSI" on page 92

Terminology Used in This Appendix

For convenience, SAS HBAs and SAS RAID HBAs are referred to generically in this chapter as *SAS cards*. HBAs, RAID HBAs, disk drives, and external disk drive enclosures are referred to as end devices and expanders are referred to as expander devices.

For convenience, this chapter refers to end devices and expander devices collectively as SAS devices.

About SAS

Legacy parallel SCSI is an interface that lets devices such as computers and disk drives communicate with each other. Parallel SCSI moves multiple bits of data in parallel (at the same time), using the SCSI command set.

SAS is an evolution of parallel SCSI to a point-to-point serial interface. SAS also uses the SCSI command set, but moves multiple bits of data one at a time. SAS links end devices through direct-attach connections, or through expander devices.

SAS cards can typically support up to 128 end devices and can communicate with both SAS and SATA devices. (You can add 128 end devices—or even more—with the use of SAS expanders. See "SAS Expander Connections" on page 91.)

Note – Although you can use both SAS and SATA disk drives in the same *SAS domain* (see "SAS Expander Connections" on page 91), Sun recommends that you not combine SAS and SATA disk drives within the same array or logical drive. The difference in performance between the two types of disk drives may adversely affect the performance of the array.

Data can move in both directions simultaneously across a SAS connection (called a *link*—see "About SAS Device Communication" on page 87). Link speed is 300 MB/sec in half-duplex mode. Therefore, a SAS card with eight links has a bandwidth of 2400 MB/sec.

Although they share the SCSI command set, SAS is conceptually different from parallel SCSI physically, and has its own types of connectors, cables, connection options, and terminology, as described in the rest of this chapter.

To compare SAS to parallel SCSI, see "Differences Between SAS and Parallel SCSI" on page 92.

About SAS Device Communication

SAS devices communicate with each other through links. A *link* is a physical connection between two phys.

As shown in the following figure, SAS devices contain ports (see "About SAS Ports" on page 88), ports contain *phys*, and each phy contains one transmitter and one receiver—one *transceiver*. A phy can belong to one port only.



FIGURE G-1 SAS Device Communication

About Phys

Phys are part of the physical communication connection between SAS devices. Each phy contains a transceiver that sends data back and forth between SAS devices.

When a connection is formed between two end devices, a link is established from a phy in one port to a phy in the other port. As shown in the figure above, a wide port can support multiple independent links simultaneously.

Phys are internal, within SAS connectors (see "About SAS Connectors" on page 89).

SAS cables physically connect one or more phys on one SAS device to one or more phys on another SAS device.

About SAS Ports

Note – Because the physical link between SAS devices is from phy to phy, rather than port to port, a "port" is more of a virtual concept, different from what is normally considered a port on other types of RAID HBAs and storage devices.

A port is one or more phys. A narrow port contains one phy. A wide port typically contains four phys.

Each port has its own unique SAS address (see "About Identifying Disk Drives in SAS" on page 89), and all the phys in a port share that same SAS address.

SAS card port options vary. A SAS card with four phys could be configured with one wide port, with two wide ports that comprise two phys, or with four narrow ports each containing one phy. (A wide port with four phys is referred to as a 4-wide or 4x port.)

About SAS Addresses

Each SAS port is identified with a unique SAS address, which is shared by all phys on that port.

For example, a SAS disk drive might have two narrow ports. Each port has one unique SAS address. The single phy in each port uses its port's SAS address.

In another example, a SAS device might have one 4-wide port. That port has one SAS address, which is shared by all four phys in the port.

Unlike SCSI devices and SCSI IDs, SAS devices self-configure their SAS addresses. User intervention is not required to set SAS addresses, and SAS addresses cannot be modified.

About SAS Connectors

A SAS or mini-SAS connector is the physical plug or receptacle that you see on a SAS device. It's what you plug a SAS cable into, or the end of the SAS cable that's being plugged in.

A connector is what forms physical links between phys. Some SAS connectors can support multiple links. The number of links a SAS connector can support is referred to as its *width*. *Narrow* connectors support a single link; *wide* connectors supports more than 1 link.

A single SAS device may have one or more connectors. A single SAS connector may help form links between more than two SAS devices.

About SAS Cables

Internal standard SAS cables are narrower than internal parallel SCSI cables. The connectors vary in size depending on the number of links they support, from single link connectors to 4-wide (or larger) connectors. Internal fan-out cables let you attach four disk drives to a single 4-wide connector.

Mini-SAS connectors support both internal and external SAS connections. The mini-SAS connectors are smaller than the standard SAS internal and external connectors. Mini-SAS connectors support single and multilinks with the ability to scale to future speed needs.

About Identifying Disk Drives in SAS

In the BIOS and in the management utilities (see "To Identify a Disk Drive With the Disk Utilities" on page 58), disk drives are identified in the following formats:

- CNX:DevY = Device Y is attached to Connector X (see "Direct-Attach Connections" on page 90 below for more information)
- BoxX:SlotX = Enclosure X is attached to a disk drive in Slot X (see "Backplane Connections" on page 90 below for more information)
- ExpX:PhyX = Expander X is attached to Phy X (see "SAS Expander Connections" on page 91 below for more information)

where X is the count number.

Note – Devices other than disk drives (CDROM, tape drives, and so on) are listed in order after the system disk drives.

In parallel SCSI, XX is the disk drive's channel number, YY is the target number, and ZZ is the logical unit number (LUN).

About SAS Connection Options

You can connect end devices to each other through direct cable connections and through backplane connections. When you use one or more expander devices (see "SAS Expander Connections" on page 91), you can create large configurations.

Direct-Attach Connections

In a direct-attach connection, SAS or SATA disk drives are connected directly to a SAS card with SAS or mini-SAS cables. One disk drive is attached to one SAS/mini-SAS connector with one SAS/mini-SAS cable (or multiple disk drives are attached to one SAS/mini-SAS connector with one fan-out cable).

The number of direct-attached disk drives is limited to the number of *phys* supported by the SAS card. (Note that there may be multiple phys within a single connector. See "SAS Expander Connections" on page 91.)

Backplane Connections

In a backplane connection, disk drives and SAS cards are attached to and communicate with each other through a system backplane.

There are two types of backplane connections, *passive* and *active*. When connecting to either backplane, it's important to properly connect the disk drive LEDs in order to identify disk drive conditions. See "Component Layout" on page 3 for the RAID HBA Activity LED connections and locations.

When connecting to a backplane, the Sun StorageTek RAID Manager enables you to manage the system disk drives, see the *Sun StorageTek RAID Manager User's Guide*.
The number of end devices is limited to the number of slots available on the backplane. For example, the Sun S50 enclosure, which contains an expander, is a backplane connection that supports up to 12 SAS or SATA disk drives.

Some backplanes support daisy-chain expansion to other backplanes. For example, you can daisy-chain (connect one to the next) up to nine Sun S50 enclosures to a single SAS card in a host system.

SAS Expander Connections

A SAS expander device literally expands the number of end devices that you can connect together. Expander devices, typically embedded into a system backplane (see "Backplane Connections" on page 90), support large configurations of SAS end devices, including SAS cards and SAS and SATA disk drives. With expander devices, you can build large and complex storage topologies.

There are two types of SAS expanders: *fanout expanders* and *edge expanders*. Each performs a different role in a storage system. (For more information about how SAS expanders work, refer to the STA Web site at www.scsita.org.)

You can connect up to 128 SAS ports to an edge expander. (A single edge expander can therefore support up to 128 SAS addresses.)

You can connect up to 128 edge expanders to a fanout expander.

You can use only one fanout expander in any single SAS *domain* (a topology of SAS—and possibly SATA—end devices and expander devices). A single SAS domain can therefore comprise up to 16,384 SAS ports (and therefore up to 16,384 SAS addresses including the fanout expander).

The next figure illustrates (in very basic terms) a SAS domain and shows how SAS cards, SAS and SATA disk drives, and expander devices can fit together in a large data storage topology.





Differences Between SAS and Parallel SCSI

In summary, although SAS and parallel SCSI both use the SCSI command set, how they move data from one place to another is very different. To support point-to-point *serial* data transport, SAS introduces new types of connectors, cables, connection options, and terminology.

Generally speaking, SAS is faster and more flexible than parallel SCSI, and provides more options for building your storage space. SAS lets you mix SAS and SATA disk drives together, and lets you connect many, *many* more devices.

This table describes many of the main differences between the two interfaces.

Parallel SCSI	Serial Attached SCSI
Parallel interface	Serial interface
Maximum speed 320 MB/sec shared by all devices on the bus	Maximum speed 300 MB/sec per phy when in half-duplex mode
Supports SCSI devices only	Supports SATA and SAS disk drives simultaneously
Up to 16 devices per SCSI channel	More than 100 disk drives per SAS card, using an expander (see "SAS Expander Connections" on page 91) or 50 SATAII disk drives.
Supports single-port devices only	Supports single- and dual-port devices
Uses SCSI IDs to differentiate between devices connected to the same adapter	Uses unique SAS addresses to differentiate between devices
User intervention required to set SCSI IDs	SAS addresses self-configured by SAS devices
Requires bus termination	Requires no bus termination
Standard SCSI connectors	SAS connectors

TABLE G-1Differences between Parallel SCSI and SAS

Declaration of Conformity, Safety, and Regulatory Statements

This appendix provides Declaration of Conformity, safety, and regulatory statements for the product. The appendix contains the following topics:

- "Declaration of Conformity" on page 97
- "Safety Agency Compliance Statements" on page 99
- "Regulatory Compliance Statements" on page 111

Declaration of Conformity

To receive a copy of the latest Declaration of Conformity (DoC) for the product, either contact your local Sun sales representative, or create an online request at:

https://www2.sun.de/dct/forms/reg_us_1607_755_0.jsp

Safety Agency Compliance **Statements**

Read this section before beginning any procedure. The following text provides safety precautions to follow when installing a Sun Microsystems product.

Safety Precautions

For your protection, observe the following safety precautions when setting up your equipment:

- Follow all cautions and instructions marked on the equipment.
- Ensure that the voltage and frequency of your power source match the voltage and frequency inscribed on the equipment's electrical rating label.
- Never push objects of any kind through openings in the equipment. Dangerous voltages may be present. Conductive foreign objects could produce a short circuit that could cause fire, electric shock, or damage to your equipment.
- This product is intended for restricted access whereby access is controlled through the use of a means of security (for example, key, lock, tool, badge access) and personnel authorized for access have been instructed on the reasons for the restrictions and any precautions that need to be taken.

Symbols

The following symbols may appear in this book:



Caution – There is a risk of personal injury and equipment damage. Follow the instructions.



Caution – Hot surface. Avoid contact. Surfaces are hot and may cause personal injury if touched.



Caution – Hazardous voltages are present. To reduce the risk of electric shock and danger to personal health, follow the instructions.

Depending on the type of power switch your device has, one of the following symbols may be used:

On – Applies AC power to the system.



Off – Removes AC power from the system.



Standby – The On/Standby switch is in the standby position.

Modifications to Equipment

Do not make mechanical or electrical modifications to the equipment. Sun Microsystems is not responsible for regulatory compliance of a modified Sun product.

Placement of a Sun Product



Caution – Do not block or cover the openings of your Sun product. Never place a Sun product near a radiator or heat register. Failure to follow these guidelines can cause overheating and affect the reliability of your Sun product.

SELV Compliance

Safety status of I/O connections comply to SELV requirements.

Power Cord Connection



Caution – Sun products are designed to work with power systems having a grounded neutral (grounded return for DC-powered products). To reduce the risk of electric shock, do not plug Sun products into any other type of power system. Contact your facilities manager or a qualified electrician if you are not sure what type of power is supplied to your building.



Caution – Not all power cords have the same current ratings. Do not use the power cord provided with your equipment for any other products or use. Household extension cords do not have overload protection and are not meant for use with computer systems. Do not use household extension cords with your Sun product.



注意 - 添付の電源コードを他の装置や用途に 使用しない 添付の電源コードは本装置に接続し、使用する ことを目的として設計され、その安全性が確認 されているものです。決して他の装置や用途に 使用しないでください。火災や感電の原因とな

る恐れがあります。 - る恐れがあります。 The following caution applies only to devices with a Standby power switch:



Caution – The power switch of this product functions as a standby type device only. The power cord serves as the primary disconnect device for the system. Be sure to plug the power cord into a grounded power outlet that is nearby the system and is readily accessible. Do not connect the power cord when the power supply has been removed from the system chassis.

The following caution applies only to devices with multiple power cords:



Caution – For products with multiple power cords, all power cords must be disconnected to completely remove power from the system.

Battery Warning



Caution – There is danger of explosion if batteries are mishandled or incorrectly replaced. On systems with replaceable batteries, replace only with the same manufacturer and type or equivalent type recommended by the manufacturer per the instructions provided in the product service manual. Do not disassemble batteries or attempt to recharge them outside the system. Do not dispose of batteries in fire. Dispose of batteries properly in accordance with the manufacturer's instructions and local regulations. Note that on Sun CPU boards, there is a lithium battery molded into the realtime clock. These batteries are not customer replaceable parts.

System Unit Cover

You must remove the cover of your Sun computer system unit to add cards, memory, or internal storage devices. Be sure to replace the cover before powering on your computer system.



Caution – Do not operate Sun products without the cover in place. Failure to take this precaution may result in personal injury and system damage.

Rack System Instructions

The following or similar rack-mount instructions are included with the installation instructions:

- Elevated Operating Ambient If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient. Therefore, consideration should be given to installing the equipment in an environment compatible with the maximum ambient temperature (Tma) specified by the manufacturer.
- Reduced Air Flow Installation of the equipment in a rack should be such that the amount of air flow required for safe operation of the equipment is not compromised.
- Mechanical Loading Mounting of the equipment in the rack should be such that a hazardous condition is not achieved due to uneven mechanical loading.
- Circuit Overloading Consideration should be given to the connection of the equipment to the supply circuit and the effect that overloading of the circuits might have on overcurrent protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.
- Reliable Earthing Reliable earthing of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (for example, use of power strips).

Laser Compliance Notice

Sun products that use laser technology comply with Class 1 laser requirements.



CD and DVD Devices

The following caution applies to CD, DVD, and other optical devices.



Caution – Use of controls, adjustments, or the performance of procedures other than those specified herein may result in hazardous radiation exposure.

Conformité aux normes de sécurité

Veuillez lire attentivement cette section avant de commencer. Ce texte traite des mesures de sécurité qu'il convient de prendre pour l'installation d'un produit Sun Microsystems.

Mesures de sécurité

Pour votre sécurité, nous vous recommandons de suivre scrupuleusement les mesures de sécurité ci-dessous lorsque vous installez votre matériel:

- Suivez tous les avertissements et toutes les instructions inscrites sur le matériel.
- Assurez-vous que la tension et la fréquence de votre source d'alimentation correspondent à la tension et à la fréquence indiquées sur l'étiquette de la tension électrique nominale du matériel
- N'introduisez jamais d'objets quels qu'ils soient dans les ouvertures de l'équipement. Vous pourriez vous trouver en présence de hautes tensions dangereuses. Tout objet étranger conducteur risque de produire un court-circuit pouvant présenter un risque d'incendie ou de décharge électrique, ou susceptible d'endommager le matériel.

Ce produit est destiné à être utilisé dans des zones à accès limité, dans lesquelles les accès sont contrôlés au moyen de systèmes de sécurité (par exemple, à clé, verrou, dispositif ou badge). Le personnel autorisé à accéder à ces zones doit avoir été préalablement informé des raisons justifiant la limitation des accès et de toutes les précautions à prendre.

Symboles

Vous trouverez ci-dessous la signification des différents symboles utilisés:



Attention – Vous risquez d'endommager le matériel ou de vous blesser. Veuillez suivre les instructions.



Attention – Surfaces brûlantes. Evitez tout contact. Les surfaces sont brûlantes. Vous risquez de vous blesser si vous les touchez.



Attention – Tensions dangereuses. Pour réduire les risques de décharge électrique et de danger physique, observez les consignes indiquées.

Selon le type d'interrupteur marche/arrêt dont votre appareil est équipé, l'un des symboles suivants sera utilisé:

Marche – Met le système sous tension alternative.

Ο

Arret – Met le système hors tension alternative.



Veilleuse – L'interrupteur Marche/Veille est sur la position de veille.

Modification du matériel

N'apportez aucune modification mécanique ou électrique au matériel. Sun Microsystems décline toute responsabilité quant à la non-conformité éventuelle d'un produit Sun modifié.

Positionnement d'un produit Sun



Attention – Evitez d'obstruer ou de recouvrir les orifices de votre produit Sun. N'installez jamais un produit Sun près d'un radiateur ou d'une source de chaleur. Si vous ne respectez pas ces consignes, votre produit Sun risque de surchauffer et son fonctionnement en sera altéré.

Conformité SELV

Le niveau de sécurité des connexions E/S est conforme aux normes SELV.

Connexion du cordon d'alimentation



Attention – Les produits Sun sont conçus pour fonctionner avec des systèmes d'alimentation équipés d'un conducteur neutre relié à la terre (conducteur neutre pour produits alimentés en CC). Pour réduire les risques de décharge électrique, ne branchez jamais les produits Sun sur une source d'alimentation d'un autre type. Contactez le gérant de votre bâtiment ou un électricien agréé si vous avez le moindre doute quant au type d'alimentation fourni dans votre bâtiment.



Attention – Tous les cordons d'alimentation ne présentent pas les mêmes caractéristiques électriques. Les cordons d'alimentation à usage domestique ne sont pas protégés contre les surtensions et ne sont pas conçus pour être utilisés avec des ordinateurs. N'utilisez jamais de cordon d'alimentation à usage domestique avec les produits Sun.

L'avertissement suivant s'applique uniquement aux systèmes équipés d'un interrupteur Veille:



Attention – L'interrupteur d'alimentation de ce produit fonctionne uniquement comme un dispositif de mise en veille. Le cordon d'alimentation constitue le moyen principal de déconnexion de l'alimentation pour le système. Assurez-vous de le brancher dans une prise d'alimentation mise à la terre près du système et facile d'accès. Ne le branchez pas lorsque l'alimentation électrique ne se trouve pas dans le châssis du système.

L'avertissement suivant s'applique uniquement aux systèmes équipés de plusieurs cordons d'alimentation:



Attention – Pour mettre un système équipé de plusieurs cordons d'alimentation hors tension, il est nécessaire de débrancher tous les cordons d'alimentation.

Mise en garde relative aux batteries



Attention – Les batteries risquent d'exploser en cas de manipulation maladroite ou de remplacement incorrect. Pour les systèmes dont les batteries sont remplaçables, effectuez les remplacements uniquement selon le modèle du fabricant ou un modèle équivalent recommandé par le fabricant, conformément aux instructions fournies dans le manuel de service du système. N'essayez en aucun cas de démonter les batteries, ni de les recharger hors du système. Ne les jetez pas au feu. Mettez-les au rebut selon les instructions du fabricant et conformément à la législation locale en vigueur. Notez que sur les cartes processeur de Sun, une batterie au lithium a été moulée dans l'horloge temps réel. Les batteries ne sont pas des pièces remplaçables par le client.

Couvercle de l'unité

Pour ajouter des cartes, de la mémoire ou des périphériques de stockage internes, vous devez retirer le couvercle de votre système Sun. Remettez le couvercle supérieur en place avant de mettre votre système sous tension.



Attention – Ne mettez jamais des produits Sun sous tension si leur couvercle supérieur n'est pas mis en place. Si vous ne prenez pas ces précautions, vous risquez de vous blesser ou d'endommager le système.

Instructions de montage en rack

Les instructions de montage en rack suivantes ou similaires à celles-ci sont fournies avec les instructions d'installation :

- Température ambiante de fonctionnement élevée : en cas d'installation dans un châssis fermé ou contenant plusieurs appareils, la température ambiante de fonctionnement au niveau du rack peut être supérieure à la température ambiante de la pièce. En conséquence, il convient de veiller à installer le matériel dans un environnement compatible avec la température ambiante maximale (Tma), spécifiée par le fabricant.
- Débit d'air réduit : l'installation du matériel dans un rack doit être effectuée de façon à ne pas compromettre le débit d'air nécessaire pour un fonctionnement sûr de ce matériel.
- Charge mécanique : le montage de l'équipement en rack doit être réalisé de manière à éviter toute situation dangereuse résultant d'une charge déséquilibrée.
- Surcharge de circuit : il convient de prendre les précautions nécessaires pour la connexion du matériel au circuit d'alimentation et de réfléchir aux conséquences d'une éventuelle surcharge des circuits sur la protection de surintensité et sur le câblage d'alimentation. En l'occurrence, les valeurs nominales de la plaque signalétique du matériel doivent être prises en compte.
- Mise à la terre fiable : une mise à la terre fiable du matériel monté en rack doit être assurée. Une attention toute particulière est requise pour les raccordements d'alimentation autres que ceux effectués directement sur le circuit principal (par exemple, en cas d'utilisation de blocs multiprises).

Avis de conformité des appareils laser

Les produits Sun qui font appel aux technologies lasers sont conformes aux normes de la classe 1 en la matière.

Class 1 Laser Product Luokan 1 Laserlaite Klasse 1 Laser Apparat Laser Klasse 1

Périphériques CD et DVD

L'avertissement suivant s'applique aux périphériques CD, DVD et autres périphériques optiques:



Attention – L'utilisation de contrôles et de réglages ou l'application de procédures autres que ceux spécifiés dans le présent document peuvent entraîner une exposition à des radiations dangereuses.

Einhaltung sicherheitsbehördlicher Vorschriften

Lesen Sie vor dem Ausführen von Arbeiten diesen Abschnitt. Im folgenden Text werden Sicherheitsvorkehrungen beschrieben, die Sie bei der Installation eines Sun Microsystems-Produkts beachten müssen.

Sicherheitsvorkehrungen

Treffen Sie zu Ihrem eigenen Schutz bei der Installation des Geräts die folgenden Sicherheitsvorkehrungen:

- Beachten Sie alle auf den Geräten angebrachten Warnhinweise und Anweisungen.
- Stellen Sie sicher, dass Spannung und Frequenz der Stromversorgung den Nennleistungen auf dem am Gerät angebrachten Etikett entsprechen.
- Führen Sie niemals Fremdobjekte in die Öffnungen am Gerät ein. Es können gefährliche Spannungen anliegen. Leitfähige Fremdobjekte können einen Kurzschluss verursachen, der einen Brand, Stromschlag oder Geräteschaden herbeiführen kann.
- Dieses Produkt unterliegt Zugangsbeschränkungen. Der Zugang wird mithilfe eines Sicherheitsmechanismus kontrolliert (z. B. einem Schlüssel, einer Sperre, einem Tool oder eines Werksausweises) und das autorisierte Zugangspersonal wurde über die Gründe für die Beschränkungen und die zu treffenden Sicherheitsmaßnahmen unterrichtet.

Symbole

Die Symbole in diesem Handbuch haben folgende Bedeutung:



Achtung – Gefahr von Verletzung und Geräteschaden. Befolgen Sie die Anweisungen.



Achtung – Heiße Oberfläche. Nicht berühren, da Verletzungsgefahr durch heiße Oberfläche besteht.



Achtung – Gefährliche Spannungen. Befolgen Sie die Anweisungen, um Stromschläge und Verletzungen zu vermeiden.

Je nach Netzschaltertyp an Ihrem Gerät kann eines der folgenden Symbole verwendet werden:

Ein – Versorgt das System mit Wechselstrom.



Aus– Unterbricht die Wechselstromzufuhr zum Gerät.



Wartezustand – Der Ein-/Standby-Netzschalter befindet sich in der Standby-Position.

Modifikationen des Geräts

Nehmen Sie keine elektrischen oder mechanischen Gerätemodifikationen vor. Sun Microsystems ist für die Einhaltung der Sicherheitsvorschriften von modifizierten Sun-Produkten nicht haftbar.

Aufstellung von Sun-Geräten



Achtung – Geräteöffnungen Ihres Sun-Produkts dürfen nicht blockiert oder abgedeckt werden. Sun-Geräte sollten niemals in der Nähe von Heizkörpern oder Heißluftklappen aufgestellt werden. Die Nichtbeachtung dieser Richtlinien kann Überhitzung verursachen und die Zuverlässigkeit Ihres Sun-Geräts beeinträchtigen.

SELV-Konformität

Der Sicherheitsstatus der E/A-Verbindungen entspricht den SELV-Anforderungen.

Anschluss des Netzkabels



Achtung – Sun-Geräte sind für Stromversorgungssysteme mit einem geerdeten neutralen Leiter (geerdeter Rückleiter bei gleichstrombetriebenen Geräten) ausgelegt. Um die Gefahr von Stromschlägen zu vermeiden, schließen Sie das Gerät niemals an andere Stromversorgungssysteme an. Wenden Sie sich an den zuständigen Gebäudeverwalter oder an einen qualifizierten Elektriker, wenn Sie nicht sicher wissen, an welche Art von Stromversorgungssystem Ihr Gebäude angeschlossen ist.



Achtung – Nicht alle Netzkabel verfügen über die gleichen Nennwerte. Herkömmliche, im Haushalt verwendete Verlängerungskabel besitzen keinen Überlastschutz und sind daher für Computersysteme nicht geeignet. Verwenden Sie bei Ihrem Sun-Produkt keine Haushalts-Verlängerungskabel.

Die folgende Warnung gilt nur für Geräte mit Standby-Netzschalter:



Achtung – Beim Netzschalter dieses Geräts handelt es sich nur um einen Ein/Standby-Schalter. Zum völligen Abtrennen des Systems von der Stromversorgung dient hauptsächlich das Netzkabel. Stellen Sie sicher, dass das Netzkabel an eine frei zugängliche geerdete Steckdose in der Nähe des Systems angeschlossen ist. Schließen Sie das Stromkabel nicht an, wenn die Stromversorgung vom Systemchassis entfernt wurde.

Die folgende Warnung gilt nur für Geräte mit mehreren Netzkabeln:



Achtung – Bei Produkten mit mehreren Netzkabeln müssen alle Netzkabel abgetrennt werden, um das System völlig von der Stromversorgung zu trennen.

Warnung bezüglich Batterien



Achtung – Bei unsachgemäßer Handhabung oder nicht fachgerechtem Austausch der Batterien besteht Explosionsgefahr. Verwenden Sie bei Systemen mit austauschbaren Batterien ausschließlich Ersatzbatterien desselben Typs und Herstellers bzw. einen entsprechenden, vom Hersteller gemäß den Anweisungen im Service-Handbuch des Produkts empfohlenen Batterietyp. Versuchen Sie nicht, die Batterien auszubauen oder außerhalb des Systems wiederaufzuladen. Werfen Sie die Batterien nicht ins Feuer. Entsorgen Sie die Batterien entsprechend den Anweisungen des Herstellers und den vor Ort geltenden Vorschriften. CPU-Karten von Sun verfügen über eine Echtzeituhr mit integrierter Lithiumbatterie. Diese Batterie darf nur von einem qualifizierten Servicetechniker ausgewechselt werden.

Gehäuseabdeckung

Sie müssen die Abdeckung Ihres Sun-Computersystems entfernen, um Karten, Speicher oder interne Speichergeräte hinzuzufügen. Bringen Sie vor dem Einschalten des Systems die Gehäuseabdeckung wieder an.



Achtung – Nehmen Sie Sun-Geräte nicht ohne Abdeckung in Betrieb. Die Nichtbeachtung dieses Warnhinweises kann Verletzungen oder Geräteschaden zur Folge haben.

Anweisungen zur Rack-Montage

Die folgenden oder ähnlichen Anweisungen zur Rack-Montage wurden in die Installationsanweisungen aufgenommen:

Erhöhte Betriebsumgebungstemperatur - Wenn das Rack in einer geschlossenen Rack-Baugruppe oder in einer Multi-unit-Rack-Baugruppe installiert ist, kann die Betriebsumgebungstemperatur der Rack-Umgebung höher sein als die Umgebungstemperatur des Raumes. Deshalb sollte berücksichtigt werden, das Gerät in einer Umgebung zu installieren, die kompatibel zu der vom Hersteller angegebenen maximalen Umgebungstemperatur (Tma) ist.

- Reduzierter Luftstrom Die Installation des Geräts in einem Rack sollte so erfolgen, dass die Luftstrommenge, die für den sicheren Betrieb des Geräts erforderlich ist, nicht beeinträchtigt wird.
- Mechanische Belastung Die Montage des Geräts im Rack sollte so erfolgen, dass bei einer ungleichmäßigen mechanischen Belastung keine gefährliche Betriebsbedingung entstehen kann.
- Stromkreisüberlastung Der Anschluss des Geräts an den Speisestromkreis und die Wirkung, die ein Überlasten der Stromkreise auf das Überstromschutz-Gerät und die Speisestromkreisverkabelung haben kann, sollten sorgfältig geprüft und berücksichtigt werden. Beim Behandeln dieses Aspekts sollten besonders die Lastangaben auf dem Leistungsschild des Geräts sorgfältig geprüft werden.
- Zuverlässige Erdung Ausrüstung, die in Racks montiert ist, muss zuverlässig geerdet sein. Besonders müssen hierbei die Stromanschlussleitungen und weniger die direkten Verbindungen zum Abzweigstromkreis beachtet werden (z. B. durch die Verwendung von Adapterleisten).

Hinweis zur Laser-Konformität

Sun-Produkte, die die Laser-Technologie verwenden, entsprechen den Laser-Anforderungen der Klasse 1.



CD- und DVD-Geräte

Die folgende Warnung gilt für CD-, DVD- und andere optische Geräte:



Achtung – Die hier nicht aufgeführte Verwendung von Steuerelementen, Anpassungen oder Ausführung von Vorgängen kann eine gefährliche Strahlenbelastung verursachen.

Normativas de seguridad

Lea esta sección antes de realizar cualquier operación. En ella se explican las medidas de seguridad que debe tomar al instalar un producto de Sun Microsystems.

Medidas de seguridad

Para su protección, tome las medidas de seguridad siguientes durante la instalación del equipo:

- Siga todos los avisos e instrucciones indicados en el equipo.
- Asegúrese de que el voltaje y frecuencia de la fuente de alimentación coincidan con el voltaje y frecuencia indicados en la etiqueta de clasificación eléctrica del equipo.
- No introduzca objetos de ningún tipo por las rejillas del equipo, ya que puede quedar expuesto a voltajes peligrosos. Los objetos conductores extraños pueden producir cortocircuitos y, en consecuencia, incendios, descargas eléctricas o daños en el equipo.
- Este producto se ha concebido para un acceso restringido y, por tanto, éste se controla mediante mecanismos de seguridad (p. ej., acceso con clave, bloqueo, herramienta y tarjeta de identificación). Las personas con acceso autorizado están al corriente de los motivos de esta restricción y de las precauciones que se deben tomar.

Símbolos

En este documento aparecen los siguientes símbolos:



Precaución – Existe el riesgo de que se produzcan lesiones personales y daños en el equipo. Siga las instrucciones.



Precaución – Superficie caliente. Evite todo contacto. Las superficies están calientes y pueden causar lesiones personales si se tocan.



Precaución – Voltaje peligroso. Para reducir el riesgo de descargas eléctricas y lesiones personales, siga las instrucciones.

En función del tipo de interruptor de alimentación del que disponga el dispositivo, se utilizará uno de los símbolos siguientes:

Encendido – Suministra alimentación de CA al sistema.

Apagado – Corta la alimentación de CA del sistema.

ტ

Espera – El interruptor de encendido/espera está en la posición de espera.

Modificaciones en el equipo

No realice modificaciones de tipo mecánico ni eléctrico en el equipo. Sun Microsystems no se hace responsable del cumplimiento de normativas en caso de que un producto Sun se haya modificado.

Colocación de un producto Sun



Precaución – No obstruya ni tape las rejillas del producto Sun. Nunca coloque un producto Sun cerca de radiadores ni fuentes de calor. Si no sigue estas indicaciones, el producto Sun podría sobrecalentarse y la fiabilidad de su funcionamiento se vería afectada.

Cumplimiento de la normativa para instalaciones SELV

Las condiciones de seguridad de las conexiones de entrada y salida cumplen los requisitos para instalaciones SELV (del inglés *Safe Extra Low Voltage*, voltaje bajo y seguro).

Conexión del cable de alimentación



Precaución – Los productos Sun se han diseñado para funcionar con sistemas de alimentación que cuenten con un conductor neutro a tierra (con conexión a tierra de regreso para los productos con alimentación de CC). Para reducir el riesgo de descargas eléctricas, no conecte ningún producto Sun a otro tipo de sistema de alimentación. Póngase en contacto con el encargado de las instalaciones de su empresa o con un electricista cualificado en caso de que no esté seguro del tipo de alimentación del que se dispone en el edificio.



Precaución – No todos los cables de alimentación tienen la misma clasificación eléctrica. Los alargadores de uso doméstico no cuentan con protección frente a sobrecargas y no están diseñados para su utilización con sistemas informáticos. No utilice alargadores de uso doméstico con el producto Sun.

La siguiente medida solamente se aplica a aquellos dispositivos que dispongan de un interruptor de alimentación de espera:



Precaución – El interruptor de alimentación de este producto funciona solamente como un dispositivo de espera. El cable de alimentación hace las veces de dispositivo de desconexión principal del sistema. Asegúrese de que conecta el cable de alimentación a una toma de tierra situada cerca del sistema y de fácil acceso. No conecte el cable de alimentación si la unidad de alimentación no se encuentra en el bastidor del sistema.

La siguiente medida solamente se aplica a aquellos dispositivos que dispongan de varios cables de alimentación:



Precaución – En los productos que cuentan con varios cables de alimentación, debe desconectar todos los cables de alimentación para cortar por completo la alimentación eléctrica del sistema.

Advertencia sobre las baterías



Precaución – Si las baterías no se manipulan o reemplazan correctamente, se corre el riesgo de que estallen. En los sistemas que cuentan con baterías reemplazables, reemplácelas sólo con baterías del mismo fabricante y el mismo tipo, o un tipo equivalente recomendado por el fabricante, de acuerdo con las instrucciones descritas en el manual de servicio del producto. No desmonte las baterías ni intente recargarlas fuera del sistema. No intente deshacerse de las baterías echándolas al fuego. Deshágase de las baterías correctamente de acuerdo con las instrucciones del fabricante y las normas locales. Tenga en cuenta que en las placas CPU de Sun, hay una batería de litio incorporada en el reloj en tiempo real. Los usuarios no deben reemplazar este tipo de baterías.

Cubierta de la unidad del sistema

Debe extraer la cubierta de la unidad del sistema informático Sun para instalar tarjetas, memoria o dispositivos de almacenamiento internos. Vuelva a colocar la cubierta antes de encender el sistema informático.



Precaución – No ponga en funcionamiento los productos Sun que no tengan colocada la cubierta. De lo contrario, puede sufrir lesiones personales y ocasionar daños en el sistema.

Instrucciones para el montaje en armario

Las siguientes instrucciones de montaje en armario u otras similares se incluyen en las instrucciones de instalación:

- Temperatura de funcionamiento elevada si se instala en un armario cerrado o con más unidades, la temperatura ambiente de funcionamiento del entorno del armario puede ser superior a la de la habitación. Por tanto, el equipo debería instalarse en un entorno compatible con la temperatura ambiente máxima (Tma) especificada por el fabricante.
- Flujo de aire reducido para instalar el equipo en un armario hay que asegurarse de que se mantendrá el flujo de aire necesario para el correcto funcionamiento del equipo.
- Carga mecánica el montaje del equipo en el armario debería realizarse de modo que no se dé una situación de peligro debido a una carga mecánica irregular.
- Sobrecarga del circuito debe prestarse atención a la conexión del equipo al circuito de alimentación y a las consecuencias que puede tener la sobrecarga de los circuitos en la protección de sobrecorriente y el cableado de alimentación. En caso de sobrecarga, es recomendable tener en cuenta la potencia del equipo que aparece en la placa de identificación.

Puesta a tierra fiable - debería mantenerse una puesta a tierra fiable del equipo montado en un armario. Debería prestarse especial atención a las conexiones de suministro que no sean las directas al circuito derivado (p. ej., las regletas de distribución).

Aviso de cumplimiento de la normativa para la utilización de láser

Los productos Sun que utilizan tecnología láser cumplen los requisitos establecidos para los productos láser de clase 1.

Class 1 Laser Product Luokan 1 Laserlaite Klasse 1 Laser Apparat Laser Klasse 1

Dispositivos de CD y DVD

La siguiente medida se aplica a los dispositivos de CD y DVD, así como a otros dispositivos ópticos:



Precaución – La utilización de controles, ajustes o procedimientos distintos a los aquí especificados puede dar lugar a niveles de radiación peligrosos.

Nordic Lithium Battery Cautions

Norge



Advarsel – Litiumbatteri — Eksplosjonsfare. Ved utskifting benyttes kun batteri som anbefalt av apparatfabrikanten. Brukt batteri returneres apparatleverandøren.

Sverige



Varning – Explosionsfara vid felaktigt batteribyte. Använd samma batterityp eller en ekvivalent typ som rekommenderas av apparattillverkaren. Kassera använt batteri enligt fabrikantens instruktion.

Danmark



Advarse!! – Litiumbatteri — Eksplosionsfare ved fejlagtig håndtering. Udskiftning må kun ske med batteri af samme fabrikat og type. Levér det brugte batteri tilbage til leverandøren.

Suomi



Varoitus – Paristo voi räjähtää, jos se on virheellisesti asennettu. Vaihda paristo ainoastaan laitevalmistajan suosittelemaan tyyppiin. Hävitä käytetty paristo valmistajan ohjeiden mukaisesti.

Nordic Power Distribution Cautions

English



Caution – This product is also designed for an IT power distribution system with phase-to-phase voltage of 230V.

Danmark



Advarsel! – Dette produkt er også beregnet til et IT-strømfordelingssystem med en fase-tilfase spænding på 230 V.

Nordic Grounded Socket Cautions

English



Caution – The appliance must be connected to a grounded socket.

Norge



Advarsel – Apparatet må tilkoples jordet stikkontakt.

Sverige



Varning – Apparaten skall anslutas till jordat uttag.

Suomi



Varoitus – Laite on liitettävä suojamaadoituskoskettimilla varustettuun pistorasiaan.

110 Sun StorageTek SAS RAID HBA Installation Guide Eight-Port, External HBA • November 2009

Regulatory Compliance Statements

Your Sun product is marked to indicate its compliance class:

- Federal Communications Commission (FCC) USA
- Industry Canada Equipment Standard for Digital Equipment (ICES-003) Canada
- Voluntary Control Council for Interference (VCCI) Japan
- Bureau of Standards Metrology and Inspection (BSMI) Taiwan

Please read the appropriate section that corresponds to the marking on your Sun product before attempting to install the product.

FCC Class B Notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference.
- 2. This device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

Modifications: Any modifications made to this device that are not approved by Sun Microsystems, Inc. may void the authority granted to the user by the FCC to operate this equipment.

ICES-003 Class B Notice - Avis NMB-003, Classe B

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

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