



# Sun Netra CP3000 Advanced Mezzanine Card PCIe Hard Drive and SAS Controller

## Start Here

This document provides documentation links, safety information, technical support, and customer suggestion information for Oracle's *Sun Netra CP3000 Advanced Mezzanine Card PCIe Hard Drive and SAS Controller*.

### Where to Find the Documentation

- For installation instructions and technical details, refer to the *Sun Netra CP3000 Advanced Mezzanine Card PCIe Hard Drive and SAS Controller User's Guide* (820-7175).
- For software and firmware installation and upgrades, refer to the *Sun Netra CP3000 Advanced Mezzanine Card PCIe Hard Drive and SAS Controller Product Notes* (820-7174).

You can find these documents and safety documents at:

<http://docs.sun.com/app/docs/prod/cp3000.pcie#hic>

### Safety Considerations

For general safety information, refer to *Important Safety Information for Sun Hardware Systems* (821-1590), which shipped with the product.

### Contacting Technical Support

If you have technical questions about this product that are not answered in this document, go to:

<http://www.sun.com/service/contacting>

When you call TS, tell them that the product was purchased separately and is not associated with a system. Have the product identification information ready when you call. You can find the part number, serial number, and revision level on labels on the product. If possible, have the product in front of you when you contact TS.

### When Returning a Component

You *must* get Return Material Authorization (RMA) numbers from TS or the World Wide Solution Center for each component you intend to return. Ensure that these RMA numbers are on the boxes containing the returned components.

If TS asks for a system serial number, be sure to indicate that the product was purchased separately and is not associated with a system. TS will give you specific details on the return procedure for your geographic area.

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## Product Documentation

You can view, print, or purchase a broad selection of documentation, including localized versions, at:

<http://docs.sun.com>

## Documentation Feedback

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*Sun Netra CP3000 Advanced Mezzanine Card PCIe Hard Drive and SAS Controller Start Here*, part number 820-7177-12

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Part No. 820-7177-12, Rev. A  
May 2010