



Sun StorEdge™ 6120 Array 1.3 Release Notes

Release 1.3.5

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www.sun.com

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Contents

Sun StorEdge 6120 Array 1.3.5

Release Notes 1

Changes in Release 1.3.5 2

Release 1.3.5 Features 2

System Requirements 2

Required Software Packages and Patches 2

Management Host Software Packages 3

▼ To Install the Sun StorEdge 6000 Family Host Installation Software 3

Software Patches 4

▼ To Install the Data Host Software Patches 5

Management Host Software Patches 5

▼ To Install the Management Host Patches 5

Upgrading and Downgrading the Controller Firmware 6

Known Issues and Bugs 6

The following sections provide information about known issues and bugs filed against this product release: 6

Bugs 7

General Bugs 7

Localized Help Bugs 8

Known Issues 9

Updating FRU Versions	10
Release Documentation	11
Sun StorEdge 6120 Array Terminology	12
Service Contact Information	13

Sun StorEdge 6120 Array 1.3.5 Release Notes

These release notes provide the latest information about the Sun StorEdge™ 6120 array. The information could affect the installation and operation of the array. Be sure to read this document before you begin the array installation or read other array documentation.

This document applies to Release 1.3.5 and consists of the following sections:

- [“Changes in Release 1.3.5” on page 2](#)
- [“Release 1.3.5 Features” on page 2](#)
- [“System Requirements” on page 2](#)
- [“Required Software Packages and Patches” on page 2](#)
- [“Upgrading and Downgrading the Controller Firmware” on page 6](#)
- [“Known Issues and Bugs” on page 6](#)
- [“Release Documentation” on page 11](#)
- [“Sun StorEdge 6120 Array Terminology” on page 12](#)
- [“Service Contact Information” on page 13](#)

Changes in Release 1.3.5

The following changes were made to this release:

- Sun StorEdge 6120 array firmware version 3.2.7 was added to this release.

Release 1.3.5 Features

No new features were added to this release of the Sun StorEdge 6120 array.

System Requirements

Sun StorEdge 6120 array hardware and software platform requirements, and other supported software, are detailed in the *Sun StorEdge 6120 Array Installation Guide*. For information on the required software packages and patches for management and data host software, refer to the next section.

Required Software Packages and Patches

This section documents the software packages and patches for management and data host software that are required for this release.

These tasks must be completed in the following order:

1. **Install management host software packages, if needed.**
2. **Install data host patches, if needed.**
3. **Install management host software patches.**

Management Host Software Packages

You can manage the Product Name array with one of the following software packages, installed on a host with an Ethernet connection to the array.

- Software packages for Solaris hosts
 - Sun StorEdge 6000 Family Host Installation Software

This package can be used on a Solaris host and includes the Configuration Service software, the Storage Automated Diagnostic Environment (Device Edition) software, and the remote configuration CLI (*sscs*).

Refer to the *Sun StorEdge 6000 Family Host Installation Software Guide* for additional information.
- Software packages for hosts other than Solaris
 - Sun StorEdge Traffic Manager software
 - Remote CLI client (thin-scripting client)
 - Veritas array support library

This is needed if you require Veritas Volume Manager support with the array.

▼ To Install the Sun StorEdge 6000 Family Host Installation Software

1. **Go to:**
<http://www.sun.com/download>
2. **On the Downloads A-Z tab, click StorEdge 6000 Family Host Installation Software 2.3.**

This links you to downloads for all platforms.
3. **Click Download.**
4. **Provide the user name and password to log in.**

The license agreement is displayed.
5. **Click Accept to accept the license agreement, and then click Continue.**
6. **To download files, click the file names that are appropriate for your operating system.**
7. **Run the installation script (`install.sh`) as described in the *Sun StorEdge 6000 Family Host Installation Software Guide*.**

Software Patches

TABLE 1 lists the minimum required level software patches that are necessary for the array.

TABLE 1 Software Patches

Platform	Patch Number/Source	Patch Description
Solaris 10 operating system, first release or later	http://www.sunsolve.sun.com	Sun StorEdge SAN Foundation 4.4.6 software
Solaris 9 operating system, first release or later		Sun StorEdge SAN Foundation 4.2 or later software: For patch and product information, refer to the <i>Sun StorEdge SAN Foundation 4.n Installation Guide</i> at http://www.sun.com/storage/san
Solaris 8 04/01 or later	112392-05 or later http://www.sunsolve.sun.com	Veritas VxVM 3.5 general patch*
Microsoft Windows NT operating systems	Microsoft http://www.sunsolve.sun.com	Microsoft Windows NT Service Pack, SP 6A Sun StorEdge Traffic Manager 3.0 NT
Microsoft Windows 2000 Server and Advanced Server	Microsoft http://www.sunsolve.sun.com	Microsoft Windows 2000 Service Pack, SP 3 Sun StorEdge Traffic Manager 3.n Windows 2000
IBM AIX 4.3.3	IBM http://www.sunsolve.sun.com	ML 10 Sun StorEdge Traffic Manager 3.n AIX
IBM AIX 5.1 32 and 64 bit	IBM http://www.sunsolve.sun.com	ML 03 Sun StorEdge Traffic Manager 3.n AIX
HP-UX 11.00 and 11.i	Hewlett-Packard http://www.sunsolve.sun.com	Patch set, September 2002 Sun StorEdge Traffic Manager 3.n HP-UX
Red Hat Linux 7.2 (single-path support only)	Red Hat Linux	Version 2.4.7-10

* Required only for systems running Veritas Volume Manager with the array.

▼ To Install the Data Host Software Patches

1. **Determine the required data host software patches from the list in TABLE 1.**
2. **Go to:he list in TABLE 1.**
Go to:
`http://www.sunsolve.sun.com`
3. **Accept the license agreement, then under Support Resources scroll down to Patchfinder and click on it.**
The Patches and Updates page is displayed.
4. **Under Patchfinder, enter the patch ID and click Find Patch.**
5. **Download the required patches.**
6. **Use the `patchadd(1M)` command in a CLI session to install the data host software patches.**
Refer to the README files for more patch information.

Management Host Software Patches

The following lists the management software patches needed to meet the baseline requirements for Releases 1.3.5.

116931-23 – Array firmware 3.2.7

▼ To Install the Management Host Patches

1. **Determine the required management software patches.**
2. **Go to `http://www.sunsolve.sun.com`.**
3. **Click the Patchfinder link.**
4. **Download the required patches.**
5. **Use the `patchadd(1M)` command in a CLI session to install the management software patches.**
Refer to the README files for more patch information.

Upgrading and Downgrading the Controller Firmware

If an OFFLINE firmware upgrade or downgrade is being performed, the following commands must be issued prior to starting the upgrade or downgrade:

Note – Make sure that the hardware in the system has no faults and is fully functional before upgrading or downgrading the software on the system.

1. **Disable `disk_scrubber` using the following command:**

```
:/:<1> sys disk_scrubber off
```

2. **Disable `ondg` using the following command:**

```
:/:<2> sys ondg off
```

3. **Use the `proc list` command to verify that there are no background processes running on the array.**

Note that all running background processes must be completed first, before the downgrade can be performed.

```
:/:<3> proc list
```

Known Issues and Bugs

The following sections provide information about known issues and bugs filed against this product release:

- [“Bugs” on page 7](#)
- [“Known Issues” on page 9](#)

Bugs

This section contains a list of bugs for this release:

- [“General Bugs” on page 7](#)
- [“Localized Help Bugs” on page 8](#)

General Bugs

BEFIT Task Failure

Bug 4902352 - When Loop 1 is in split mode, the controller must be able to access the disk drive that belongs to the other controller domain. If the mirrored path to that disk drive fails, the disk access will fail.

Workaround - Trained service personnel can use the `sys loop1_split off` diagnostic command to heal the loop. Refer to the *Sun StorEdge 6020 and 6120 Arrays System Manual*.

Loopcard Boot Message

Bug 4845755 - While booting the system in a master and alternate loopcard environment, you might see the following message:

```
Unable to obtain mid-plane serial number
```

Workaround - Ignore this message. It has no bearing on the operation of your system.

LED Command

Bug 4801209 - The `led` diagnostics command, which issues commands to array controller LEDs, works only for the first array in an array high-availability (HA) configuration. For example, the following command correctly turns off the amber, blue, and green LEDs on the first array’s controller:

```
led -e 1 -f controller -l busy
```

However, using the same command for the second array does not change the second array's controllers LEDs in an HA configuration:

```
led -e 2 -f controller -l busy
```

Adding a Volume Takes Too Long

Bug 4905278 - Adding a volume can take longer when volume initialization is taking place.

Enable Command

Bug 4845863 - If the `enable array` command fails to enable a drive in an array Telnet CLI session, an error message is not displayed on the console; however, an error message is recorded in the array `syslog` file.

Workaround - If you are using the `enable` command to enable a drive, check the `syslog` file to make sure the command executed correctly.

Localized Help Bugs

Localized Help PDF Unavailable

Bug 4863940 - In the localized versions of the Sun StorEdge Configuration Service software, the link "Help in Adobe Acrobat PDF Format" to the file `help.pdf` is unavailable.

Localized Help Search Facility

Bug 4842713 - The localized online help search function does not work correctly. The search fails when a keyword is non-ASCII. If the keyword is in English, the search results are displayed in English, and the corresponding contents are localized.

Known Issues

This section includes known issues and guidelines about this product that are not categorized by a Sun bug ID number. This section contains the following topics:

- [“Changing the Segment Size of an Existing Pool That Is in Use Causes Loss of Data” on page 9](#)
- [“Managing Product Name Arrays” on page 9](#)
- [“Netscape Version 4.79” on page 10](#)
- [“Older Browser Versions” on page 10](#)
- [“Array Health Status” on page 10](#)

Changing the Segment Size of an Existing Pool That Is in Use Causes Loss of Data

Changing the segment size of an existing pool that is in use removes the existing pool from the volume, and the data is lost. Therefore, you should not change the segment size of a pool that is in use.

Managing Product Name Arrays

You can manage Product Name arrays through the management host that runs the Sun StorEdge Configuration Service software. This facility, once installed and configured, enables you to administer arrays using either a browser-based graphical user interface (GUI) for Solaris or a native-host thin-scripting command-line interface (CLI) client for supported operating systems. Unlike the Sun StorEdge 6320 system management interface, this software must be loaded on a host that has an Ethernet connection to the arrays being managed.



Caution – Because the Sun StorEdge Configuration Service software retains the array state and configuration service, do not use the array Telnet interface while an array is being managed by the Sun StorEdge Configuration Service software.

If you add an array under Sun StorEdge Configuration Service management that had been managed previously with the Telnet interface, you must record and delete all existing LUN access control settings, such as initiator groups and LUN masking settings. After you have done so, you can register the array in the Sun StorEdge Configuration Service tool, reconfigure the storage pools and initiator groups, and set permissions.

Wherever possible, use the `sscs` CLI or the GUI. However, some features may require that trained personnel access the array using the array command line available through a serial connection.

Netscape Version 4.79

If you double-click the top bar of the Netscape™ Version 4.79 window or resize the window, there can be a loss of context on the screen. If this happens, bring up the window menu and select Reload.

Older Browser Versions

If you try to create large configurations on Sun StorEdge 6120 arrays using an older generation (HTTP 1.0-based) Web browser such as Netscape 4.x or earlier, you could experience timeout conditions from the browser. In large configurations, older browsers need more time to calculate capacities and can time out before those calculations are complete. In this case, you might need to reload the browser page to continue working with the system.

If timeouts become an issue, update your browser to a version that supports HTTP 1.1 (Netscape 6 or higher).

Array Health Status

When you use the Sun StorEdge Configuration Service software to change network settings, the window incorrectly displays the array health status as “Error.” If you change array network configurations, you must coordinate the new array network settings with physical network connections. Update the array settings in the Sun StorEdge Configuration Service software, apply the settings, and then change the physical network connection to the correct gateway subnet.

Updating FRU Versions

After adding a field-replaceable unit (FRU), you must verify that the FRU version is supported and matches other components. (In the array CLI, enter the `ver` command to display the current version of controller firmware on an array. Enter the `lpc version` command to display the firmware version of the interconnect card.) Update any FRUs you add with the latest patches. See [“Management Host Software Patches” on page 5](#).

Release Documentation

TABLE 2 lists the documentation for the Product Name array and related products. The suffix *nn* in a part number indicates that you should use the most current version. This documentation is available online at:

- <http://docs.sun.com/app/docs/prod/6120.array~se6120#hic>
- <http://www.sun.com/documentation>

TABLE 2 Sun StorEdge 6120 Array and Related Documentation

Application	Title	Part Number
Site preparation	<i>Sun StorEdge 6120 Array Site Preparation Guide</i>	817-0960- <i>nn</i>
Safety requirements	<i>Sun StorEdge 6120 Array Regulatory and Safety Compliance Manual</i>	817-0961- <i>nn</i>
Array install procedures	<i>Sun StorEdge 6120 Array Installation Guide</i>	817-0199- <i>nn</i>
Management software installation	<i>Sun StorEdge 6000 Family Host Installation Software Guide</i>	817-1739- <i>nn</i>
Overview, service, reference, and CLI administration	<i>Sun StorEdge 6020 and 6120 Arrays System Manual</i>	817-0200- <i>nn</i>
Management and configuration help (on Solaris host)	<i>Sun StorEdge Configuration Service online help</i>	n/a
	<i>Sun StorEdge SSCS (1M) man page</i>	n/a
Troubleshooting and diagnostics	<i>Storage Automated Diagnostic Environment 2.n User's Guide, Device Edition</i>	817-0822- <i>nn</i>
	<i>Storage Automated Diagnostic Environment 2.n Release Notes, Device Edition</i>	817-0823- <i>nn</i>
SAN Foundation	<i>Sun StorEdge SAN Foundation 4.n Release Notes</i>	817-3673- <i>nn</i>
	<i>Sun StorEdge SAN Foundation 4.n Installation Guide</i>	817-3671- <i>nn</i>

TABLE 2 Sun StorEdge 6120 Array and Related Documentation (*Continued*)

Application	Title	Part Number
Multipathing support	<i>Sun StorEdge Traffic Manager Software Release Notes</i>	817-0385- <i>nn</i>
Cabinet information	<i>Sun StorEdge Expansion Cabinet Installation and Service Manual</i>	805-3067- <i>nn</i>
Sun Rack information	<i>Sun Rack Installation Guide</i>	816-6386- <i>nn</i>

Sun StorEdge 6120 Array Terminology

The Storage Networking Industry Association (SNIA) is developing a standard set of terminology. When it has been adopted by all storage manufacturers, this terminology standard will make it easier for customers to understand terms used by different vendors.

Sun Microsystems is adopting the SNIA terms now. The first storage product to use the new SNIA terminology is the Sun StorEdge 6000 family product line.

[TABLE 3](#) shows array Telnet terms and the corresponding terms used in the Sun StorEdge Configuration Service software.

TABLE 3 Sun StorEdge 6120 Array Terminology

Sun StorEdge 6120 Array CLI Terminology	Sun StorEdge Configuration Service Terminology
Volume	Storage pool
Slice	Volume
LUN	Volume
Administrative domain	Storage array
Partner group	High-availability (HA) configuration
Array	Tray
Enclosure	Tray
Expansion unit	Expansion unit

Service Contact Information

If you need help installing or using this product, go to:

<http://www.sun.com/service/contacting>

